

# Measuring Success ...One Child at a Time

2004 Annual Report





**LETTER TO THE COMMUNITY FROM  
JACK L. MOSS, COUNCIL CHAIR  
DISTRICT ADMINISTRATOR,  
DEPARTMENT OF CHILDREN & FAMILIES**

In just three short years, the Children's Services Council of Broward County's (CSC) growth and successes have surpassed our wildest dreams. In that brief period of time, we have not only made significant inroads in fulfilling our mission, we have positively impacted the quality of life for Broward's children and families.

This year, the CSC funded four new program areas:

- ROK'N (Reach Our Kids Now) provides over \$572,000 in funding to programs for year-round delinquency prevention that reach at-risk youth.
- S.A.F.E. (Safe Access and Family Empowerment), funded at \$770,000, is an expansion into the north and south county and is a multi-disciplinary approach to family preservation and reunification that includes counseling, in-home crisis intervention, case management, substance abuse intervention, parenting skills training and domestic violence treatment. The S.A.F.E. program also provides for safe custody exchange services for the children and families of Broward County.
- Future Prep is an independent living skills training program area that was funded at \$500,000 and started on October 1, 2004. These unique programs address the needs of young people who are leaving the foster care system and find themselves ill prepared to handle the challenges of living on their own.
- ACCESS (Acquiring Computer Competencies for Each Student's Success) is dedicated to creating "digital opportunities" for children from impoverished backgrounds. Funded at a level of \$658,000, ACCESS programs give children the opportunity to learn to navigate the Internet for school assignments, projects and academic research.

While the Council designed and implemented these wonderful new initiatives, we also continued to support and expand some of our program areas already in existence. The CSC's MOST (Maximizing Out of School Time), Summer Challenge, Bridges to Prevention & Mental Health Support for children aged 0 through 13, Family Strengthening and School Readiness programs continue to enrich children's lives throughout Broward County.

It should be noted that the CSC provided funding for over 8,700 children for the 2004 Summer Challenge Program, which provided support for safe places, academic enrichment, math literacy, nutritional education and physical fitness at 84 sites across the county.

We are maturing at lightning speed, achieving in three short years what other funders throughout the state have taken many more years to do. This report takes a look at where our funded programs are and where children in our funded programs live.

Investing in our children and strengthening families is an excellent path to a secure future. As we continue to grow, we want to ensure that you, the taxpayer, get the best return on your tax dollars. To do this, we are constantly seeking out nationally recognized best practices and insisting on accountability and measurable performance from all our providers and staff.

Our commitment is to continue to strive for excellence as we build a firm social foundation for Broward's next generation. As I complete my second year as Chair of the CSC, I want to personally thank the members of the Council for their dedication and commitment to the children & families of Broward County. ●

**COUNCIL MEMBERS**



Honorable Carole Andrews  
Vice Chair  
School Board Member



Honorable Julie Koenig  
Secretary  
Governor Appointee



Honorable Lawrence L. Korda  
Immediate Past Chair,  
Judicial Member



Gregory Durden, Esquire  
Governor Appointee



Honorable  
Suzanne N. Gunzburger  
County Commission Member



Marti Huizenga  
Governor Appointee



Laurie J. Sallarulo  
Governor Appointee



Dr. Frank Till  
School Superintendent



Ana M. Valladares  
Governor Appointee



David L. Roach  
Administrator  
Broward County Health Dept.



## MEASURING SUCCESS

By Cindy Arenberg Seltzer, President/CEO

I am proud to present you with this Annual Report of the Children's Services Council of Broward County for 2004. As we complete this third full year of operation, the vision of

the advocates and voters who created the CSC is truly coming to fruition. The now eleven-member Council burst upon the scene with a vision that "All children in Broward County should have the opportunity to realize their full potential, their hopes and their dreams, supported by a nurturing family and community." They saw their mission as "providing the leadership, advocacy and resources necessary to enhance children's lives and empower them to become responsible, productive adults through collaborative planning and funding of a continuum of quality care."

Staff is charged with making this vision and mission a reality. We are mindful of our responsibility to create measurable change in the lives of the children and families served through our funded programs and to exhibit responsible stewardship of the public dollars provided by Broward County taxpayers. As you read this report, I trust you will see those commitments clearly demonstrated. Each of the programs the Council funds is carefully monitored both programmatically, to ensure that the services being provided are of the highest quality and effectiveness (see pages 6 & 7), and administratively, to ensure the funds are being used properly and efficiently.

Leadership and collaboration have been hallmarks of the CSC since the beginning, and this year they were taken to a new level. In response to the growing hunger crisis in the County, the Council agreed to provide staff support to the Coordinating Council of Broward's (CCB) Million Meals Committee. This group of volunteers from agencies across the county worked for over a year to ensure that food drives take place year-round, rather than just during the peak holiday months, with a goal of collecting a million pounds of food. This year, with CSC-funded staff support, they reached and surpassed their goal.

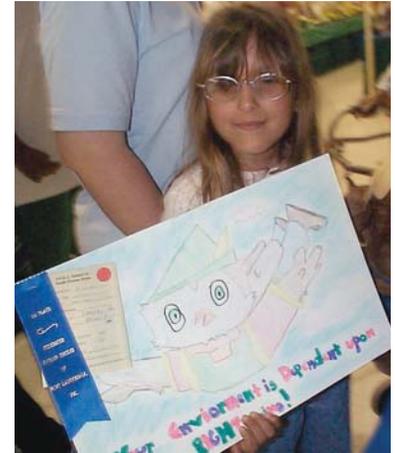
For the last two years, the CSC has led a broad community collaboration to raise awareness of the Earned Income Tax Credit, a special federal



tax benefit for working people who earn low or moderate incomes. With community partners such as the United Way, Workforce One, 211-First Call for Help, Hispanic Unity, Minority Development and Empowerment, Inc. and the IRS, to name a few, and a \$250,000 investment from the CSC, \$47 MILLION

additional dollars have been returned directly to the pockets of Broward County workers.

These collaborations have also led us to work with other funders (government entities, charities and foundations) in new and exciting ways. We have joined with the Sun-Sentinel / WB39 Back to School Fund to provide mini-grants to agencies providing school supplies to children. In this instance, our \$100,000 is provided as a challenge grant to the community and all the funds raised are matched 1:2 by the McCormick Foundation, guaranteeing at least \$300,000 will be available for this worthy project. In another example, the Health Foundation of South Florida and the Quantum Foundation of Palm Beach joined us in providing match dollars to allow the two counties to receive a \$500,000 grant from the Robert Wood Johnson Foundation to create Schools of Wellness to battle childhood obesity.



CSC is also tackling the issues of culturally competent service delivery and building the ability of non-profit organizations to meet the challenges of the new world of accountability. We work with small and minority agencies to eliminate real and perceived funding barriers while maintaining high standards of accountability.

All of this and more is being done against a backdrop of fiscal responsibility for the administrative dollars that we spend. The CSC's administrative budget is based on the goals and objectives set by the Council. The Council has set a ceiling of 10% for total administrative costs and staff has consistently spent less than this rate on managing the organization. For fiscal year ending September 30, 2004, \$33.5 million or 91.47% of actual expenditures funded contracted programs for children's services. Conversely, only 8.53% was related to total administrative costs.

While actual program expenditures increased from \$25.3 million to \$33.5 million (a 32.27% increase) and the number of contracts increased from 125 to 147, total administrative rates increased by only 0.74%, from 7.79% in fiscal year 2003 to 8.53% in fiscal year 2004. The Council and staff are committed to keeping these administrative costs low so that more funding may be allocated directly to the children and their families of Broward County as our mission demands.

As we continue to grow to meet the needs of Broward's children and youth, and we grapple with the complexity of the many systems that serve children and families, it is important that we remember that success is truly measured one child at a time.

Thank you for the opportunity to serve you and the children of Broward County. ●

## IDENTIFYING GAPS IN SERVICES FOR SPECIAL NEEDS

Many parents in Broward County face the daily challenge of caring for children who have special physical, developmental or mental health needs. The CSC is committed to helping these families by funding programs that support this population. Their needs can range from a wheelchair or an artificial limb, specialized dental services, continuous 24-hour care, help transporting children to treatment programs or respite for parents who might just need a break from the demands of care.

The good news is that over the past year, the community has experienced an increase in the availability and accessibility of services because the CSC has funded a variety of programs for this population. We anticipate that increased availability of services will translate into extra time for caregivers and improved quality of life for the children involved.

Although the CSC has had a significant impact on the availability of services for these children and families, there is still much to be done. Due to the high cost of these services, many funders are involved in attempting to meet the needs of this population.

In order to appropriately coordinate funding, the CSC has commissioned the Broward Regional Health Planning Council to conduct a county-wide project designed to identify what is missing, what is needed and what could be improved in the current "system" of care. Researchers have begun a comprehensive examination of existing services in Broward County. They are currently collecting extensive information from both caregivers and service providers, including all private, public, for-profit, and non-profit organizations that provide services for children with Special Needs from birth to 22 years old. This project will also yield a business plan that will describe the costs associated with making beneficial changes.

By April 2005, the community will have a thorough description of current services, with identified areas that need improvement, as well as a better idea of the associated costs. The final result of the project will provide a strategy to create and maintain a supportive system of care for our children and their caregivers. ●



## THE IMPORTANCE OF ENSURING QUALITY IN AFTER-SCHOOL CARE

Like you, the CSC knows that high quality, affordable after-school programs help children develop into more responsible adults by providing them with safe places to go after school and opportunities to participate in constructive activities.



Research indicates that engaging youth in constructive activities during non-school hours will increase their academic and social success and lower their chances of becoming involved in juvenile crimes and victimization. According to a 1999 U.S. Department of Justice study, youth are more likely to be the victims of violent crimes in the hours immediately following the school day than at any other time of the day. This is why the CSC funds Maximizing Out of School Time (M.O.S.T.) programs in over 100 locations throughout Broward County.

M.O.S.T. participants receive daily enhanced academic support, such as homework assistance, tutoring or silent reading from trained staff, which helps produce better outcomes for the children in school. In addition, children also receive instruction in character education and physical fitness by qualified, trained staff members. Children also receive instruction in character education and physical fitness by qualified, trained staff members several times per week.

Another vital component of M.O.S.T. is the opportunity for the children to attend full-day programs when there is no school. Activities on these days include the above elements as well as in-house specials and/or field trips. Given all the attention to quality, it's no wonder that M.O.S.T. is among the CSC's most popular – and important – funded programs.

M.O.S.T. programs feature low staff-to-child ratios. In fact, M.O.S.T. programs average a 1:15 ratio, which is significantly lower than the 1:25 ratio permitted by the Broward County Child Care Licensing and Enforcement Office. This allows program staff to relate to children in positive ways, including offering assistance when needed and allowing children to work out their own solutions when appropriate. The low ratio also supports the safety and security of the children and allows for careful supervision while providing opportunities for active and physical play, creative arts, quiet activities, socializing with friends and enrichment activities that promote basic skills and higher-level thinking.

Specific Outcome information on these programs can be found on page six (6). ●

## BUILDING CAPACITY FOR QUALITY IMPROVEMENT

The Children's Services Council of Broward County (CSC) works collaboratively with others to create an unbroken link of quality services for the betterment of children's lives. In order to reach that goal, the CSC strongly supports activities that strengthen organizations' performance and effectiveness; known as capacity building. Why build capacity for quality improvement? The needs of our children are so great and the amount of available funding is so limited. We must provide the best possible quality services at the best price to ensure we are not wasting valuable tax dollars. What is "quality" and how can it be improved? The CSC is working closely with its many funded agencies and other partners to answer those questions. This is done by researching and funding programs that have already proven to be effective and by providing on-going training and consulting services to agencies on ways and means to begin or maintain quality improvement (QI) activities.

QI focuses on the way organizations produce products and/or deliver services to bring about positive "business" results. Work teams find ways to lower costs, eliminate errors, and reduce the amount of time required to generate those products and services. Today, the CSC is moving toward making QI a primary part of the way we and our funded agencies conduct business.

Therefore, we are providing training to interested agencies in a proven QI approach called "Six Sigma." Six Sigma was developed and implemented by Motorola in 1987, and it has been widely used by companies such as GE and American Express. Broward County is one of the first communities to use the approach to improve services for children and families. Very experienced consultants are working with our provider community to develop a QI "capacity."

The first CSC-sponsored series of Six Sigma trainings was held last year for eight agencies. QI projects include staff turnover reduction, improving a client billing process, and redesigning a website. Along with continual training support for these agencies, a new group will be taught Six Sigma this year. Working together, we will continue to improve the services that can make a difference in children's lives. ●

## SWIM CENTRAL — THE KIND OF RESULTS WE'RE LOOKING FOR

SWIM Central is a collaborative effort funded by the Broward County Commission (\$400,000), the CSC (\$400,000) and the School Board of Broward County (\$200,000) to reduce the tragedies of child drownings in our community. Administered by the Broward County Parks and Recreation Department, SWIM Central began their curriculum-based Water Safety program for children in 1999 with just a handful of elementary schools. Since that time, the program has grown to serving 98 elementary schools and over 18,000 children in fiscal year 2003/04.

In addition to water safety instruction, SWIM Central has provided lifeguard training and certification to over 600 high school students and adults. Their resource and referral hotline fields over 5,000 phone calls each year from residents in need of affordable swimming lessons in Broward County. In addition to the children served, over 10,000 parents have also completed their water safety programs.

As the primary clearinghouse for all water instruction programs in Broward County, SWIM Central partners with over 60 different agencies and municipalities to promote water safety; and thanks to CSC funding, SWIM Central has reached more children in summer programs than ever before.

In July 2004, all child care centers in Broward County began surveying parents about drowning prevention and every parent will eventually receive important SWIM Central drowning prevention information. This effort targets pre-school age children ages 3 and younger, with more than 100,000 families expected to be contacted this year.

In 2004, the SWIM Central program exceeded expected outcomes; 91% of the children age 3 and older, completing less than 6 classes, learned to put their face in the water and use breath control. Also, 94% of the children 3 years and older, completing 6 to 10 classes, demonstrated increased water survival skills.

To register for SWIM Central programs, call their SWIM hotline at (954) 357-7946. ●

### QUOTES FROM BROWARD COUNTY'S KIDS

*"Besides, who would want to watch TV all day when you can learn a lot of new interesting things?"*

*"I think we should have the program next year because it will help us review what we learn in school and learn new things for the next school year."*

*"The program has taught me such things as computer technology."*

## MONITORING QUALITY

The CSC works diligently to ensure all tax dollars are spent responsibly and every funded program maintains the highest possible standards. For M.O.S.T. and Summer Programs, professionals with expertise in the field of literacy and special needs serve as monitoring consultants to ensure quality of services and strengthen the connection between the schools and the afterschool programs. Monitoring is based on National School-Age Care Alliance (NSACA) standards, and results are compiled into a final, comprehensive report used to improve programming and service delivery. In addition to the professional program assessment, parents and children rate the programs they attended. Overall, the programs are highly rated by both parents and youth, but parent ratings reveal the highest levels of satisfaction with the funded programs.

Parent, Student, and Monitor Satisfaction Survey Data

Note: Rating Scale: 1=unacceptable, 2=needs improvement, 3=acceptable, 4=exemplary

## MAXIMIZING OUT-OF-SCHOOL TIME (M.O.S.T.)

M.O.S.T. afterschool programs incorporate nationally recognized best practices and offer an array of academic, social, recreational and cultural activities specially tailored for the age groups served. The programs provide a safe, positive environment for youth that enhances academic achievement, promotes literacy, supports social development, and strengthens youth relationships with adults and peers within the context of their families, schools and communities.

Services are provided for economically disadvantaged children and for children with physical, developmental or behavioral disabilities that include field trips and educational experiences designed to expand their horizons. All contracts contain performance-based outcome measures that measure academic gains, school behavior, physical fitness and social skills. Outcomes are measured each semester in accordance with the school calendar. The attainment goal set for most of the outcomes is 80%, with the clear expectation that 100% of the children will remain safe in the programs.

Total number of children served: 12,456

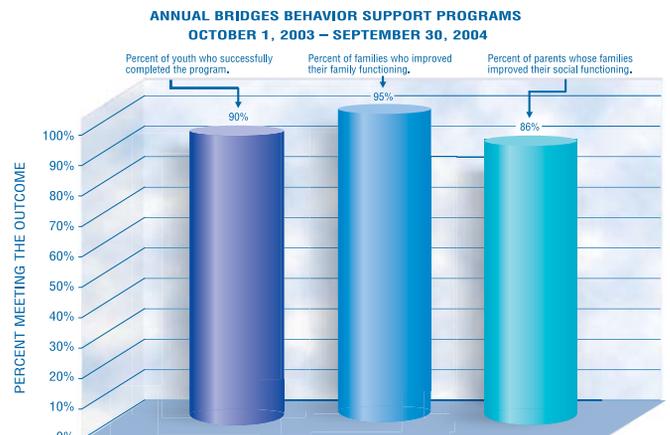
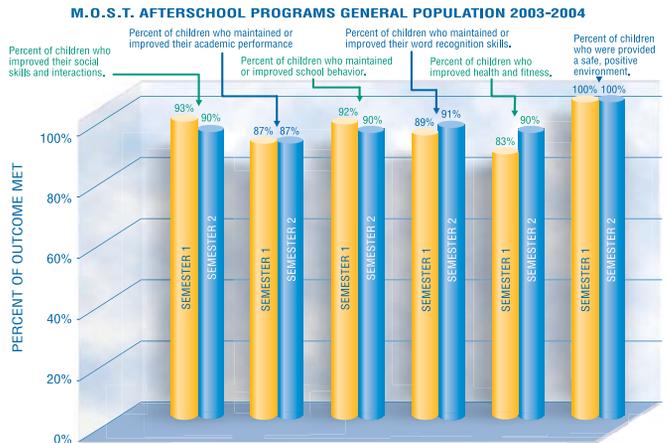
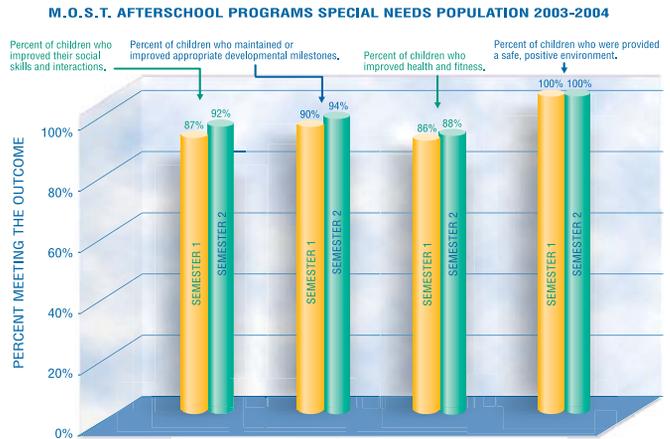
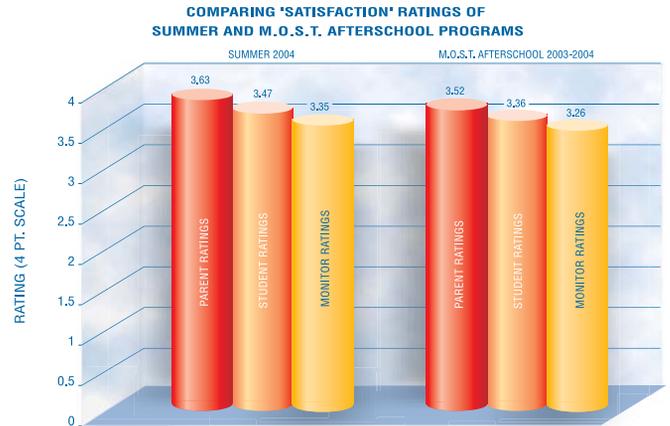
## BRIDGES

Behavioral healthcare prevention programs provide support to parents, caregivers and children ages 0-13 to prevent mental health problems from disrupting family functioning. The program goals are to improve youth and family interactions by empowering parents and caregivers to access a service delivery system that is flexible, culturally competent, and responsive to family-identified needs. These programs address therapeutic schooling, afterschool programs, respite care, social skills development, and parent education.

All contracts contain performance outcomes that measure changes in social functioning, knowledge of developmentally-appropriate communication skills, family functioning, and school behavior. Outcomes are measured and evaluated at quarterly intervals with attainment goals set at 80%.

Total number of children served: 1,508

# MEASURING QUALITY AND OUTCOMES



# SUMMER CHALLENGE 2004

Summer programs serve children ages 3 and up who are not participating or enrolled in other year-round child care programs and who are typically developing children of low-income families, and/or children with special physical, developmental, and behavioral conditions. All programs include daily, age-appropriate literacy activities and increases in new word recognition that helps measure reading skills progress.

Economically disadvantaged children and children with special needs participate in field trips and educational enrichment activities. All contracts contain performance-based outcome measures that measure academic gains in literacy, mathematics, physical fitness and nutrition. Outcomes are measured at the end of the summer with attainment goals for most outcomes set at 80%, except the expectation that children will remain safe in the programs, which is set at 100%.

Total number of children served: 8,774

## FAMILY STRENGTHENING

Family Strengthening programs provide community-based and in-home services designed to reduce child abuse and neglect by improving parents' and caregivers' knowledge of child development and use of effective parenting skills. These programs address family risk and protective factors to reduce abuse/neglect, limit out-of-home placements, ensure children achieve/maintain satisfactory school performance, and improve family functioning by reducing family stress and crisis. These family strengthening programs also increase the ability of families to access existing community resources to obtain housing, food, employment and other environmental needs.

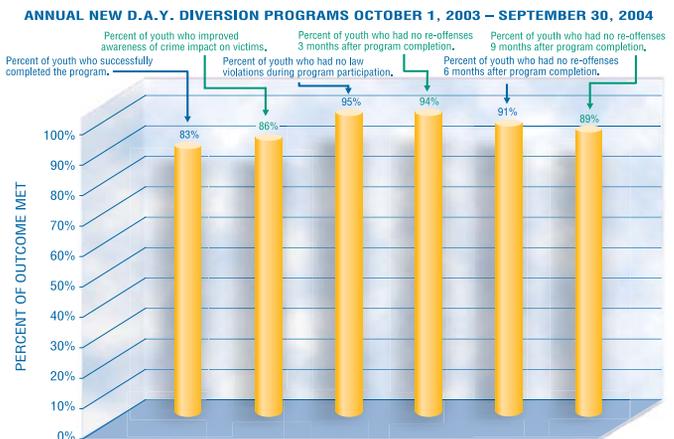
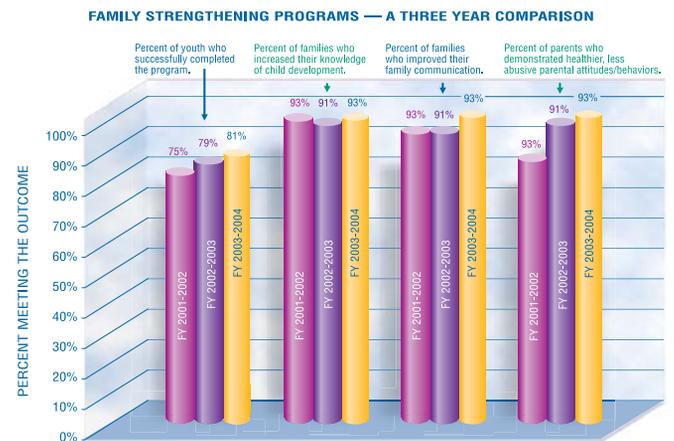
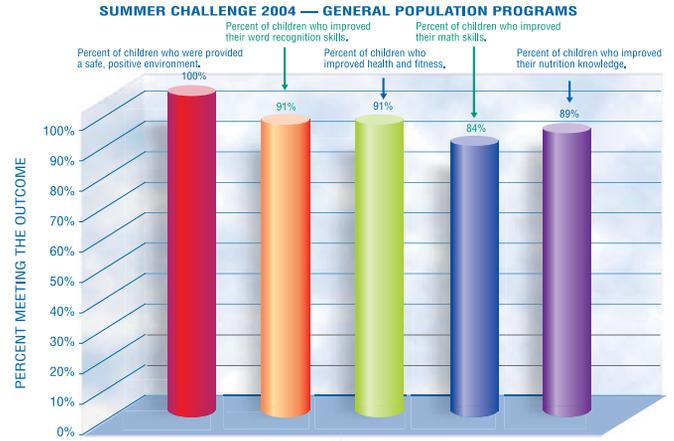
The program contracts contain outcome measures that assess changes in family functioning, school performance, family communication, and other attitudes and behaviors. Outcomes are measured and evaluated at quarterly intervals. The attainment goal set for all performance outcomes is 80%.

Total number of children served: 7,426

## NEW DELINQUENCY ALTERNATIVES FOR YOUTH (NEW D.A.Y.)

NEW D.A.Y. programs provide highly-structured diversion alternatives that are offense-appropriate and address public safety by offering interventions designed to decrease the likelihood of re-offending. The programs incorporate intensive counseling and family support services that strengthen protective factors and reduce risk factors leading to delinquent and maladaptive behavior. The program goals are to decrease recidivism; increase youth protective factors; link youth to appropriate services to meet their social, educational and health needs; improve school performance, attendance and behavior; strengthen family relationships; and increase awareness of victim impacts and victim rights. The program contracts contain outcome measures that track reduction of recidivism and youth awareness of the impact of crime on victims. Innovative Restorative Justice practices that emphasize offender responsibility in repairing harm to victims and our community are incorporated in several of these programs. Outcomes are measured and evaluated at quarterly intervals. The attainment goal set for all performance outcomes is 80%.

Total number of children served: 1,867



## CHILD-SERVING COMMUNITY TAKES ADVANTAGE OF INCREASED FIRST-RATE TRAININGS

Providing comprehensive, high quality training opportunities for children’s service providers and advocates has become the hallmark of the CSC and the Broward Training Collaborative. In 2004, the number of training options funded by the CSC and offered through the Broward Training Collaborative nearly doubled, with 230 organizations participating in 109 CSC-sponsored community training sessions.

The number of attendees has also grown since the CSC first began to offer training opportunities in 2003. To date, over 3,100 participants have been trained, from agency staff to senior managers to board members.

CSC-sponsored trainings address a wide variety of topics. Sessions on professional growth included Solution Focused therapy, safety strategies for home visitations, and need-to-know information on adolescent sexuality. Topics designed to build up the organization included diversity training, board development and a process improvement series (Six Sigma). Some sessions were specifically aimed at reaching and building skills of staff from emerging organizations. As an added value, the CSC became a provider of Continuing Education Units (CEU). CEUs are essential to many service providers who need them to maintain their professional licenses.

The results of the combined satisfaction surveys (given at the end of each session) showed that 99% were satisfied with the workshops. Attendees believed the sessions were useful to their jobs and that they increased their understanding of the topic. The qualified trainers who presented material also received high marks. Presenters were rated highly on their knowledge of the subject matter. Attendees also thought the way the presentations were made and the activities used by the presenter added to the learning experience.



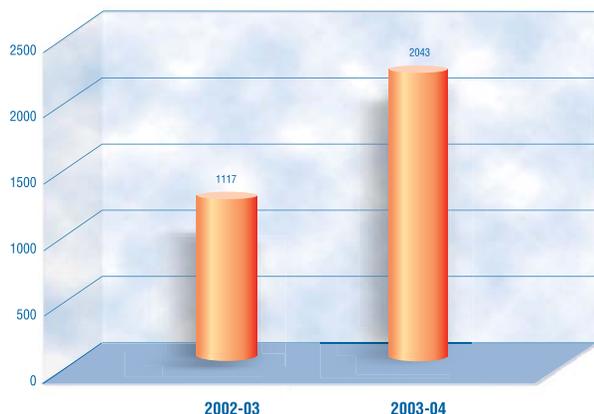
All of these sessions, as well as 218 community sponsored trainings, were posted on the Broward Training Collaborative website (<http://training.cscbroward.org>). The website is a one-stop resource for training and educational opportunities across the county. This year, the CSC gave a face-lift to the website in order to improve its usefulness to the community. The new and improved website allows for on-line registration for CSC and other training sessions. Other enhancements include email registration confirmations, directions and appointment setting, current child and family focused articles, agency registration tracking ability, and a detailed list of trainers and consultants for community-wide access.

Visit <http://training.cscbroward.org> for information on upcoming trainings or to find a trainer/consultant. For assistance, call (954) 377-1000 and ask for Gwen or Roxanne. ●

### INCREASE IN USE OF CSC-SPONSORED TRAININGS



### INCREASE IN NUMBER OF STAFF TRAINED



#### Attendees to the trainings funded by the Children’s Services Council have spoken!

*“Excellent! I highly recommend this well presented, highly informative, very interactive session to anyone working with youth.”*

— Adolescent Sexuality: Addressing the Issue

*“This training was extremely effective and useful to learning about stereotyping and prejudice.”*

— How Big is Your Elephant: Diversity Training

*“This training gives me a better insight as to how to deal with everyday situations which might occur in our job.”*

— Basic Violence Assessment and Prevention Skills (NAPPI)

*“It will enable me to take more safety precautions when working out in the field.”*

— Effective Strategies and Safety Tips for Home Visitations

*“Can’t wait for the next training.”*

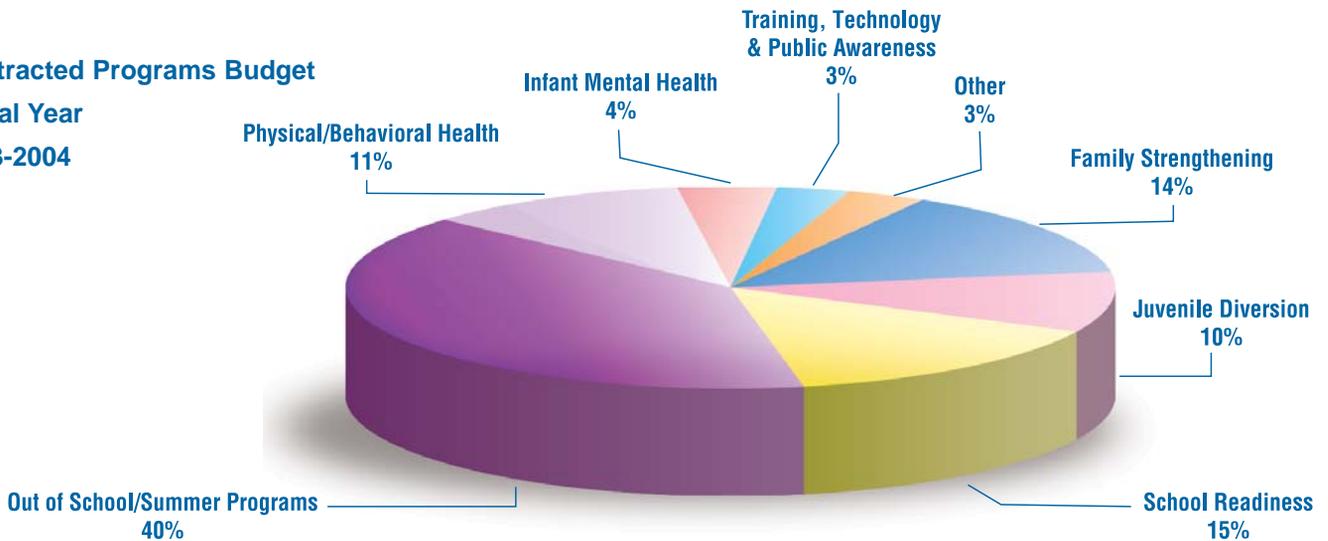
— Solution Focused Therapy

# CHILDREN'S SERVICES COUNCIL OF BROWARD COUNTY

GENERAL FUND	FY 2003 Actual Expenditures	FY 2004 Actual Expenditures
<b>Revenues:</b>		
Property Taxes	\$ 28,840,883	\$ 38,323,485
Interest	431,398	439,573
Grant Income	2,000,000	-
Miscellaneous	166,163	225,088
<b>Total Revenues</b>	<b>\$ 31,438,444</b>	<b>\$ 38,988,146</b>
<b>Expenditures:</b>		
Contracted Programs	\$ 25,340,688	\$ 33,517,354
Contracted Services Administration	822,019	1,007,841
General Administration	1,275,375	1,692,005
Capital Outlay	45,002	426,679
Non-Operating Expenditures	670,149	907,649
<b>Total Expenditures</b>	<b>\$ 28,153,233</b>	<b>\$ 37,551,528</b>

## HOW WE SLICE THE CHILDREN'S PIECE OF THE PIE

**Contracted Programs Budget**  
Fiscal Year  
2003-2004



**With your contribution:**

Assessed value of home	\$ 125,000.00
Homestead Exemption	(25,000.00)
Assessed Taxable Value	\$ 100,000.00
CSC Millage Rate	0.4231
Contribution to CSC	\$ 42.31

**For the cost of a night out at the movies:**

Tickets for 2 adults & 2 children	\$ 26.00
Popcorn and drinks	16.00
	<u>\$ 42.00</u>

**You could help a Broward County Child:**

- \*\* Attend 2 days in an academically enriched Summer or After School Program;
- \*\* Fund 2 days of a School Nurse
- \*\* Provide Life Saving Water Safety Instruction Classes

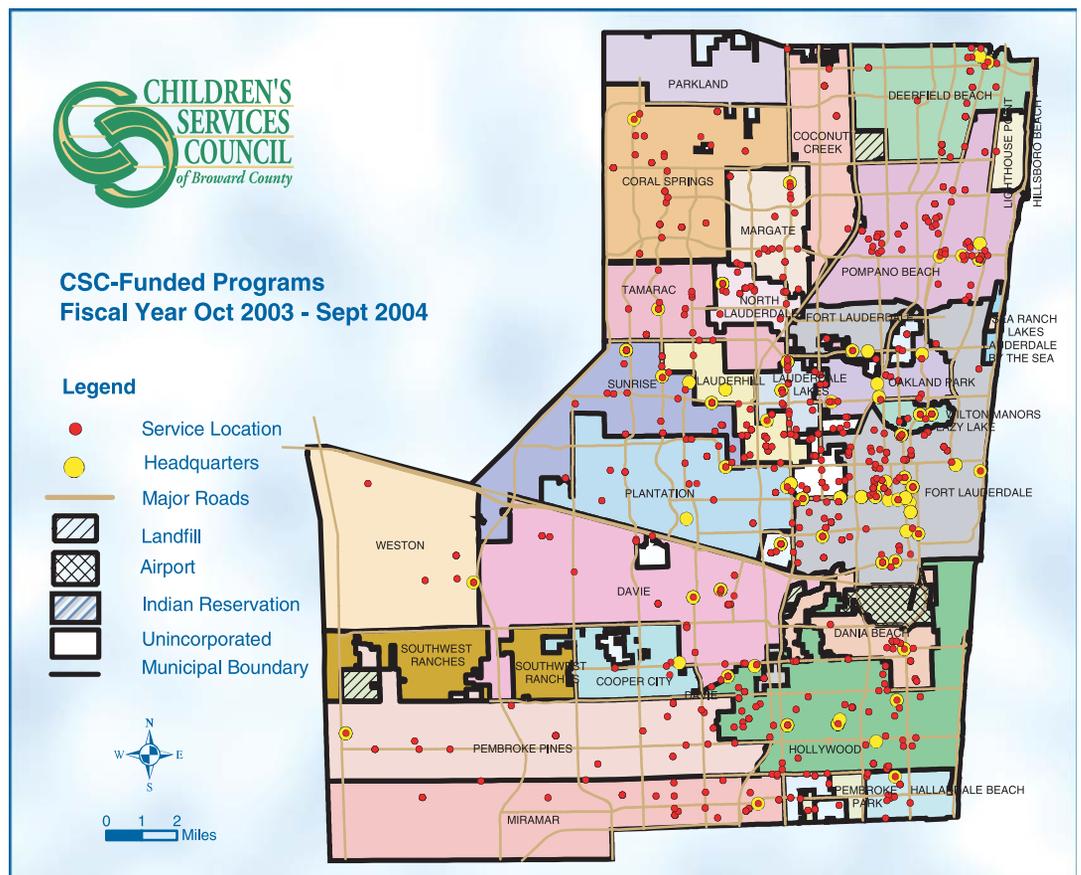


# FUNDED PROVIDERS

Achievement and Rehabilitative Center, Inc.  
 After School Programs, Inc.  
 Afterschool @ Your Library/  
 Broward County Commission  
 Ann Storck Center, Inc.  
 ASPIRA of Florida, Inc.  
 Boys and Girls Clubs of Broward County  
 Broward Children's Center, Inc.  
 Broward County Health Department  
 Broward PACE Center for Girls, Inc.  
 Broward Public Library Foundation, Inc.  
 Broward Regional Health  
 Planning Council, Inc.  
 Broward School Readiness Coalition, Inc.  
 Broward Sheriff's Office  
 Camelot Community Care, Inc.  
 Center for Independent Living  
 of Broward, Inc.  
 Changing Directions 4 Youth  
 & Families, Inc.  
 ChildNet  
 Children's Home Society of Florida,  
 Intercoastal Division, Inc.  
 Children's Diagnostic and  
 Treatment Center, Inc.  
 Christ Crusaders, Inc.  
 Circuit Court of The Seventeenth Judicial  
 Circuit-Model Dependency  
 Court Project  
 Communities In Schools of  
 Broward County, Inc.  
 Community After School, Inc.  
 Cooperative Feeding Program  
 Covenant House Florida, Inc.  
 Cross Road Food Bank  
 Dania Beach, City of  
 Deerfield Beach  
 Housing Authority  
 Deerfield Beach, City of  
 Ebenezer Human  
 Services, Inc.  
 Family Central, Inc.  
 First Call for Help  
 of Broward, Inc. (FCFH)  
 First Church of the Open Bible  
 Fort Lauderdale, Inc.  
 Florida State University-AHCA  
 Fort Lauderdale, City of  
 Friends of OUR House, Inc.  
 Healthy Families Broward  
 Healthy Mothers/Healthy  
 Babies Coalition of  
 Broward County, Inc.  
 Henderson Mental Health  
 Center, Inc.  
 HIPPY-Family Central

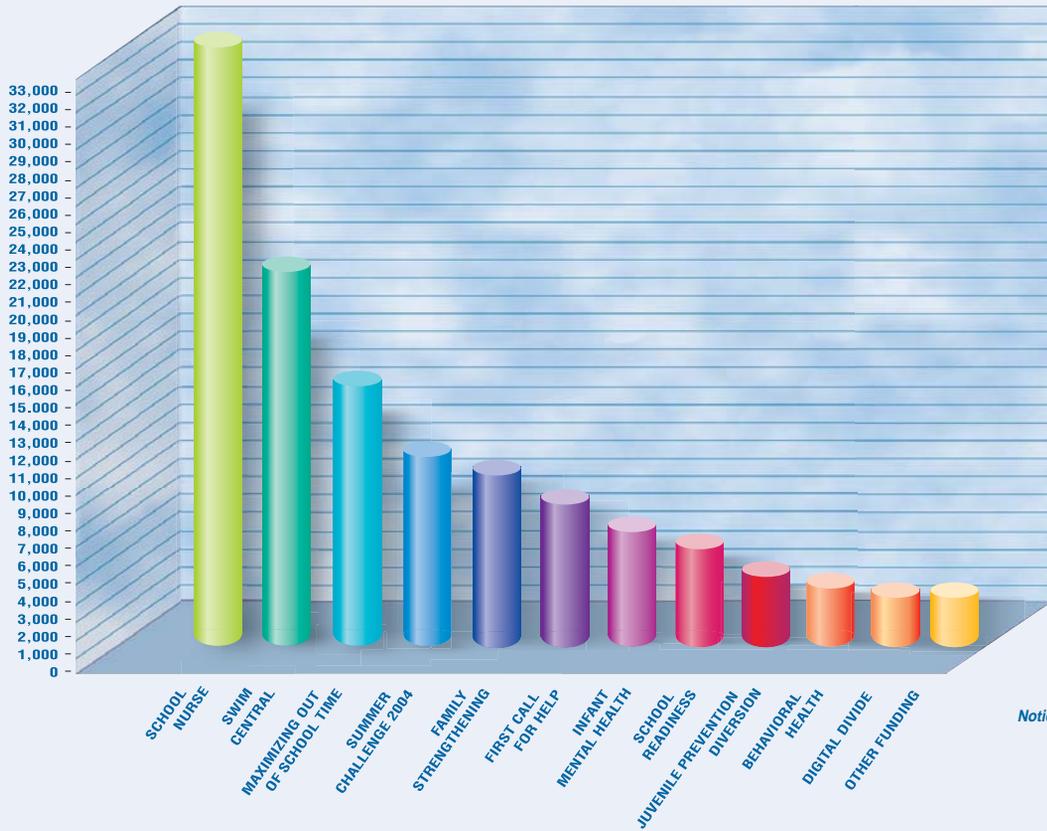
Hispanic Unity of Florida, Inc.  
 Hollywood, City of  
 Housing Authority of Fort Lauderdale –  
 Urban League  
 HUGS for Kids  
 Institution for Community Empowerment  
 Jack & Jill Children's Center, Inc.  
 Jewish Adoption and Foster  
 Care Options, Inc.  
 Jewish Community Centers  
 of South Broward, Inc.  
 Joe Di Maggio Children's Hospital  
 Foundation, Inc.  
 KidCare - FL Health Kids  
 KidCare Outreach –  
 Broward City Health  
 Kids In Distress, Inc.  
 Lauderdale Lakes, City of  
 League for the Hard of  
 Hearing Corporation  
 Legal Aid Service of Broward County, Inc.  
 Life Works Family Therapy Center, Inc.  
 Lighthouse of Broward, Inc.  
 Memorial Healthcare System  
 Mental Health Association  
 Miami Children's Hospital/  
 Dan Marino Foundation, Inc.

Minority Development and  
 Empowerment, Inc.  
 Miramar, City of  
 Mount Bethel Human Services  
 Corporation, Inc.  
 Museum of Discovery & Science, Inc.  
 NBC-6/Forever Families  
 New Hope World Outreach, Inc.  
 Nova Southeastern University, Inc.  
 Planned Parenthood of South Palm Beach  
 and Broward Counties, Inc.  
 Pompano Beach, City of  
 School Nurse Partnership, Inc.  
 Smith Community Mental Health, Inc.  
 Soref Jewish Community Center  
 South Cluster Children Services, Inc.  
 State Attorney's Office 17th Judicial Circuit  
 Sun-Sentinel Charities  
 Sunshine After School Child Care, Inc.  
 Swim Central Program/Broward County  
 The Starting Place, Inc.  
 The Urban League of Broward County, Inc.  
 United Cerebral Palsy  
 of Broward County, Inc.  
 United Way of Broward County – JAC  
 Volunteer Broward, Inc.  
 YMCA of Broward Florida, Inc.



DATA SOURCES: City boundaries, major roads, & landfill layers provided by Broward County

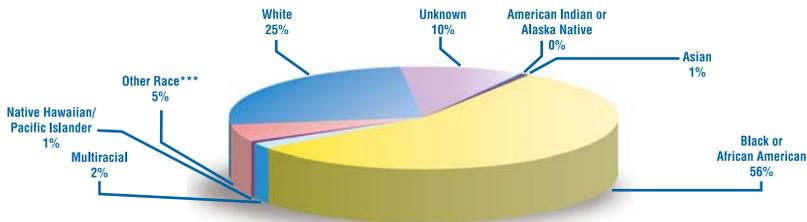
## Number of Children Served Fiscal Year 2003-2004 by Program



Notice: Children may be enrolled in more than one program

School Nurse reflects populations of 31 schools served

## Race of Participants for CSC 03/04 Programs

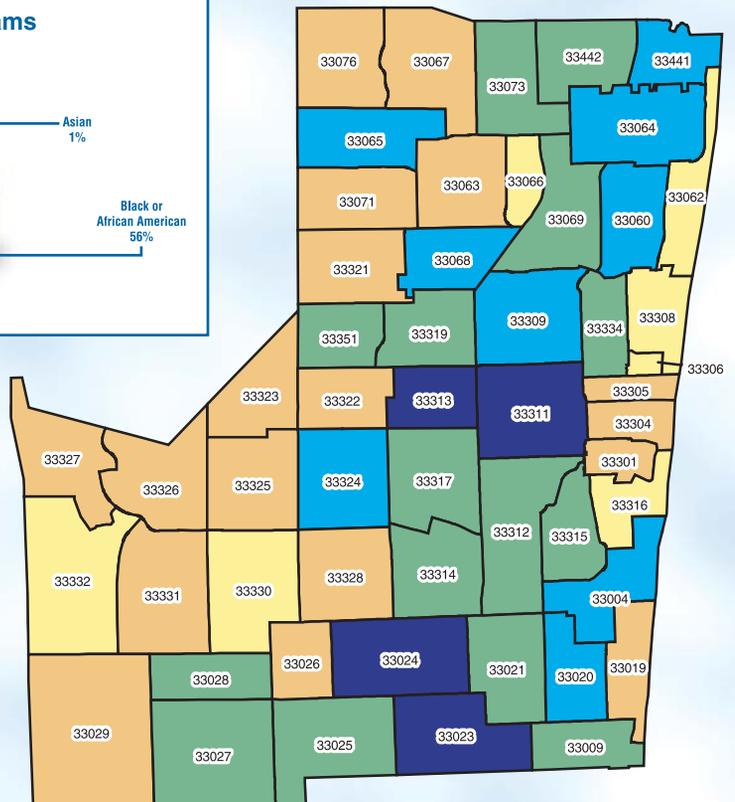
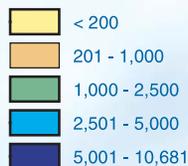


## Distribution of CSC Clients Fiscal Year Oct 2003 - Sept 2004



### Legend

Number of Program Participants Served per ZIP codes



DATA SOURCES: ZIP code layer provided by Broward County

"Broward is so fortunate to have the Children's Services Council. Not only do they fill a critical gap in services for our community's youth – every single staff person we work with is exceptional in their desire to be of service. As a CSC funded agency it's refreshing to have true partners in our efforts to improve the lives of our clients. Hats off to the CSC!"

— **Josie Bacallao, Hispanic Unity of Florida**

We are very fortunate that, in Broward County, the extensive outreach efforts of Children's Service Council has insured that many new recipients were recorded this year claiming the Earned Income Tax Credit (EITC); a credit which provides up to \$4,000 to low income families and especially children.

— **Jay Fanning, Senior Tax Specialist, IRS**

"It takes a unique group of people to take an idea and make it a reality and the Children's Services Council board members and staff have done a tremendous job in expanding and improving the services to children in Broward County in a manner that is reflective of best practices. Moreover, they have truly reflected partnership building in working with the provider community."

— **Germaine-Smith-Baugh, Urban League of Broward County**

"This is the only ad valorem tax I don't mind paying."

— **Lila Cavasos, Broward County Taxpayer**

You can learn more about the CSC, our activities, our funding practices and the programs we fund by going to our website: [www.cscbroward.org](http://www.cscbroward.org), becoming a subscriber to our newsletter, or by watching Future First: Focus on Broward's Children on BECON-TV.

If you would like additional information, please call **(954) 377-1000** or email [info@cscbroward.org](mailto:info@cscbroward.org)

**CSC website:** [www.cscbroward.org](http://www.cscbroward.org)  
**Training Website:** [training.cscbroward.org](http://training.cscbroward.org)  
**Advocacy Corner:** [advocacy.cscbroward.org](http://advocacy.cscbroward.org)

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