



ANNUAL PERFORMANCE REPORT | FISCAL YEAR 2018-19

HELPING CHILDREN GROW STRONGER TOGETHER

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MISSION STATEMENT

To provide the leadership, advocacy and resources necessary to enhance children's lives and empower them to become responsible, productive adults through collaborative planning and funding of a continuum of quality care.



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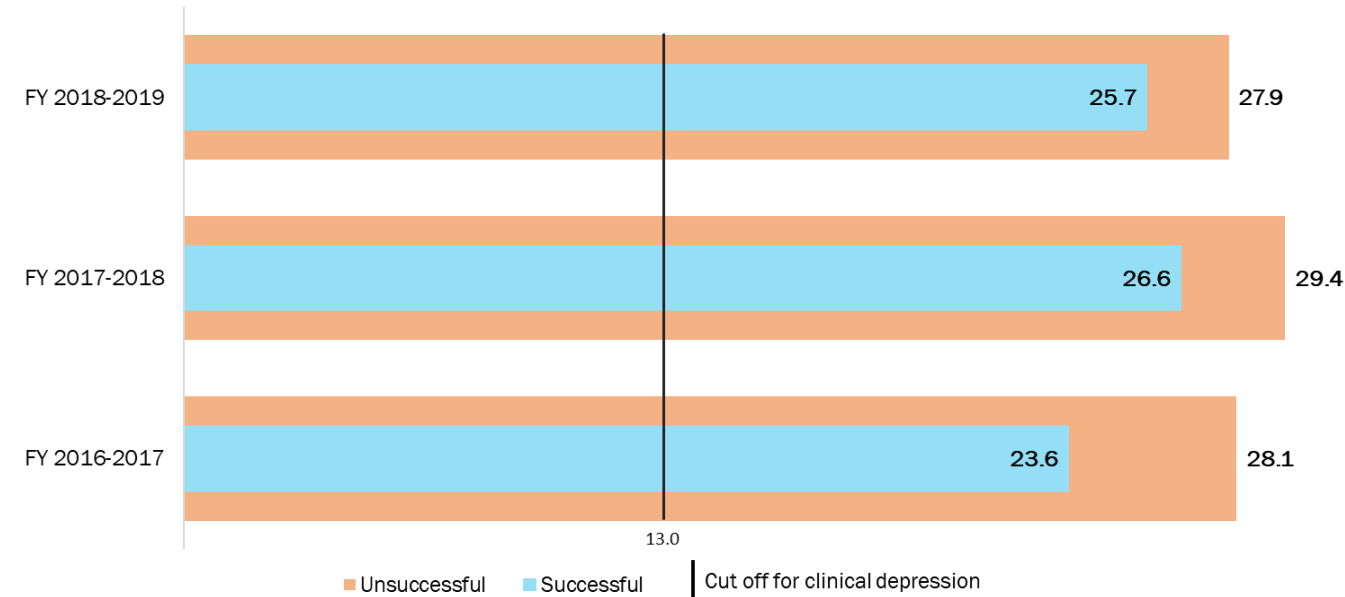
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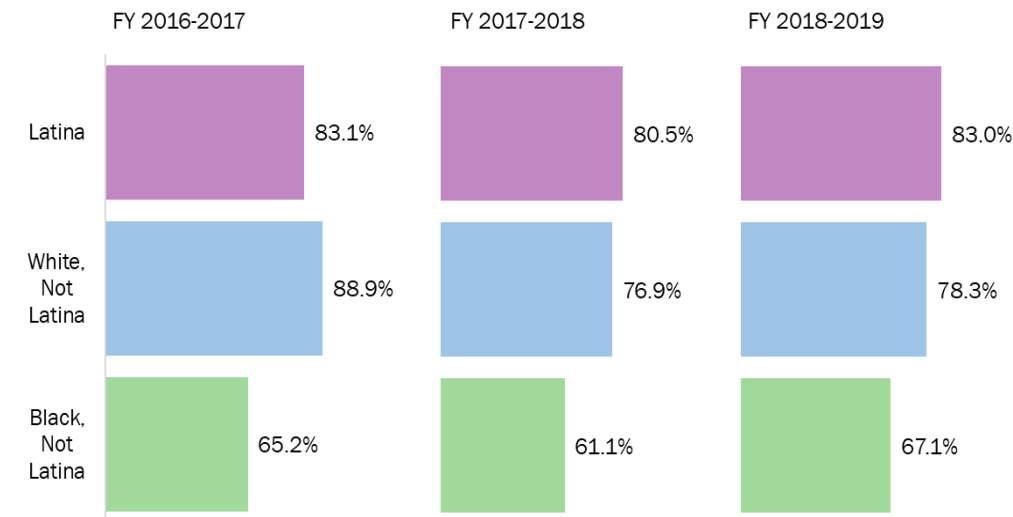
Maternal & Child Health

Annual Performance FY 18/19

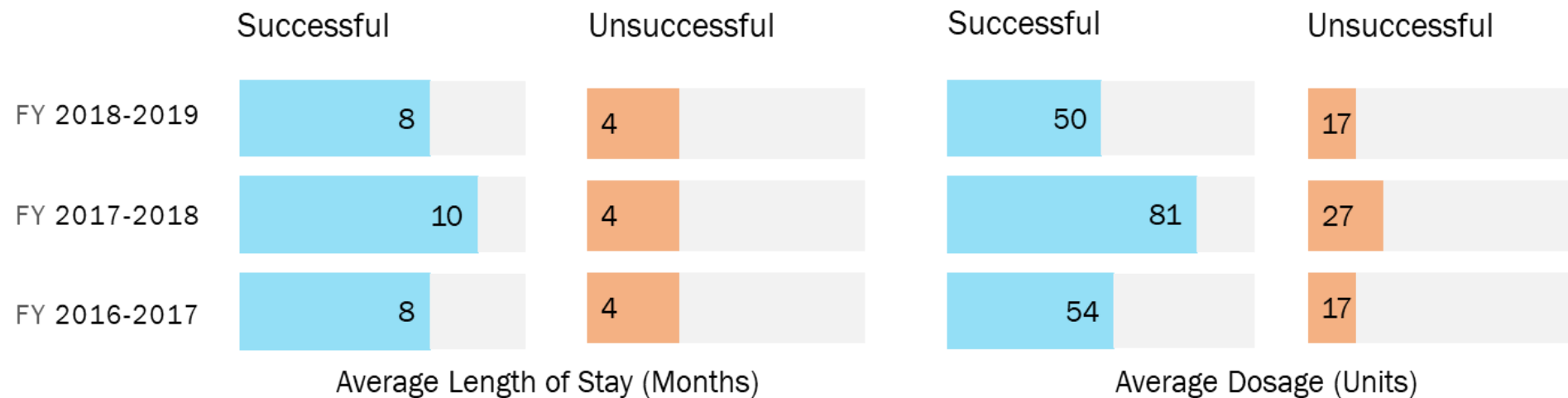
MOMS participants who **did not complete** the program had more severe levels of depression according to Beck Depression Inventory (BDI) scores at entry than participants who **successfully completed** the program.



Although the overall rate of completion across the MOMS programs increased in FY 18-19 compared to FY 17-18, **Latina** and **White** moms continue to complete at higher rates than **Black** moms.



Over the past three years, **successful** completers stayed in the program twice as long and had more than twice the dosage as participants who **did not complete** the program.



MATERNAL & CHILD HEALTH PROGRAMS

GOAL:

Ensure a continuum of maternal and child health services for at-risk families.

RESULT:

Children are mentally and physically healthy.

Mothers Overcoming Maternal Stress (MOMS)

- Designed to decrease pre/post natal depression and/or anxiety, promote maternal/child bonding, increase parenting skills, and decrease risk of child abuse and neglect.
- Address resistance to engagement and sensitivity of clinical symptoms.
- Provide intensive mental health treatment and support to address high rates of abuse among infants birth to 1.

Safe Sleep

- Safe Sleep (includes Cribs for Kids) provides cribs and education on safe sleeping practices to low income families. The program also provides Model Behavior Training to hospital staff and safe sleep practices/risk reduction trainings to the community at large.



Maternal & Child Health - Maternal Depression (MOMS) FY 18/19

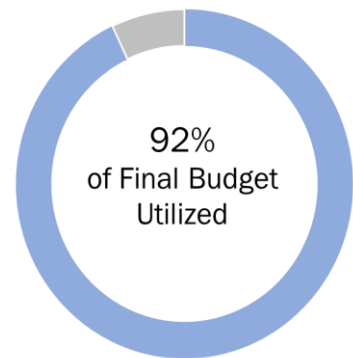
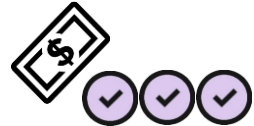
Healthy Mothers Healthy Babies Coalition of Broward County (HMHB)

How Much Did We Do?

How Well Did We Do It?

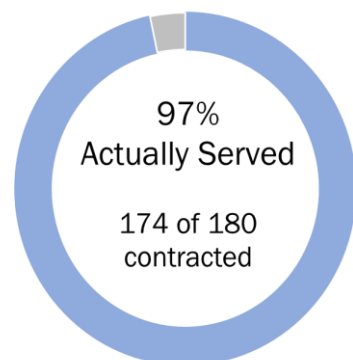
Is Anybody Better Off?

Utilization



Final Budget:
\$464,784

Actual Expenditure:
\$429,916



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Healthy Mothers Healthy Babies Coalition of Broward County (HMHB) successfully completed its final year providing services under the 2015 Family Support RFP. The Mothers Overcoming Maternal Stress (MOMS) program provides quality in-home services in North and Central Broward County to pregnant women and/or women with children less than one year of age who are experiencing pre and/or post-natal maternal emotional distress. The program utilizes a combination of Cognitive Behavioral Therapy (CBT), the Nurturing Parenting Program (NPP) curriculum, and/or the Circle of Security best practice model for this population in need of intensive, weekly services.

Program monitoring reflected that effective and engaging services were consistently provided. Client satisfaction surveys reflected high levels of satisfaction with program services. This provider was funded under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

71%

Mothers reported fewer symptoms of depression and/or anxiety.

91%

Infants and children scored within range for developmental milestones.

92%

Mothers demonstrated acceptable level or improvement of attachment/bonding with target infant.

88%

0% 20% 40% 60% 80% 100%



Maternal & Child Health - Maternal Depression (MOMS) FY 18/19

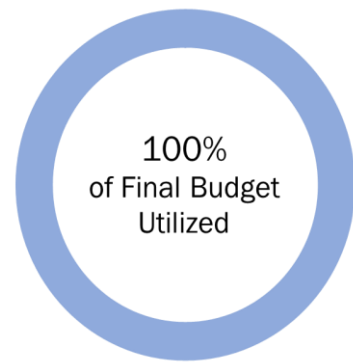
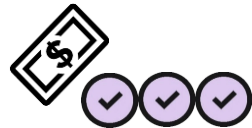
Memorial Healthcare System

How Much Did We Do?

How Well Did We Do It?

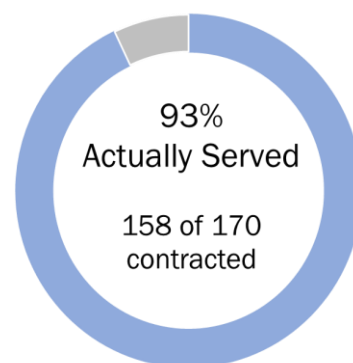
Is Anybody Better Off?

Utilization



Final Budget:
\$415,388

Actual Expenditure:
\$415,386



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is performing well.

Memorial Healthcare System completed its final year providing services under the 2015 Family Support RFP. The Mothers Overcoming Maternal Stress (MOMS) program provides quality in-home services in South Broward County to pregnant women and/or women with children less than one year of age who are experiencing pre and/or post-natal maternal emotional distress. The program utilizes a combination of Cognitive Behavioral Therapy (CBT), the Nurturing Parenting Program (NPP) curriculum, and/or the Circle of Security best practice model for this population in need of intensive, weekly services.

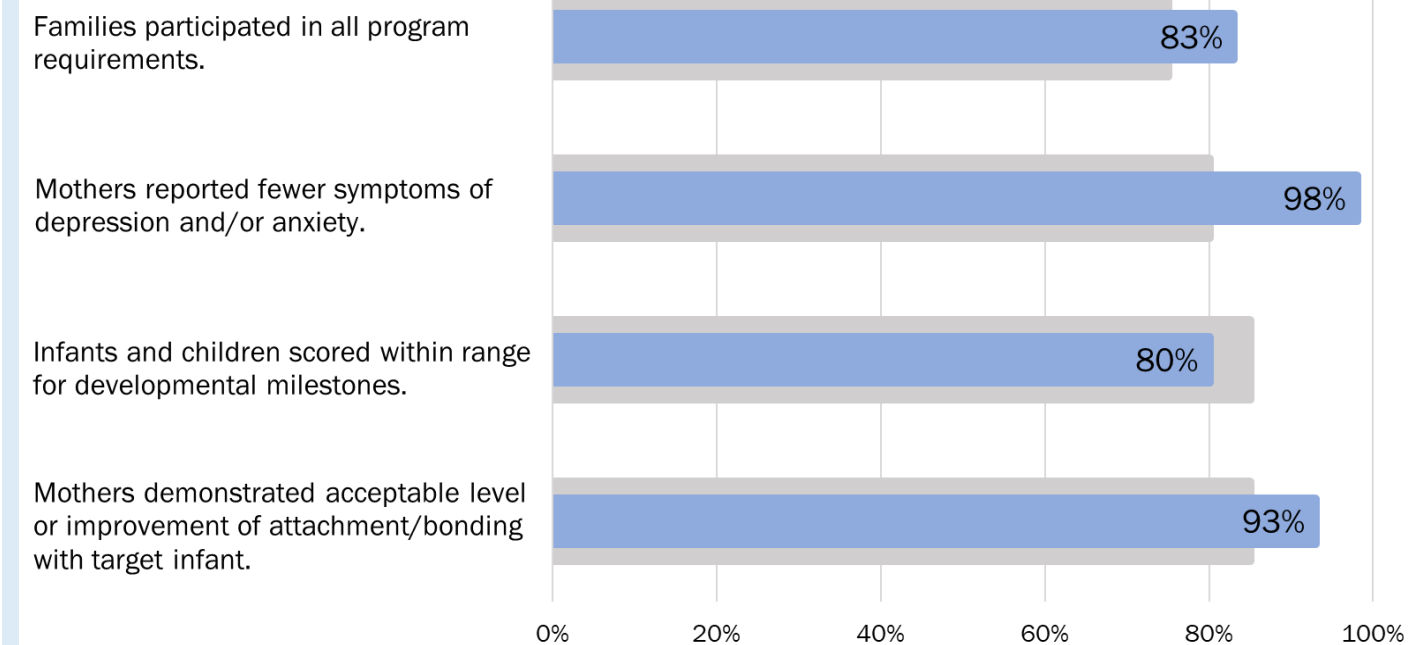
Program monitoring reflected that effective and engaging services were consistently provided and program documentation was comprehensive. Client satisfaction surveys reflected high levels of satisfaction with program services. This provider was funded under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Maternal & Child Health - Safe Sleep FY 18/19

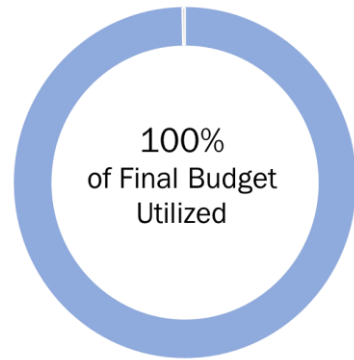
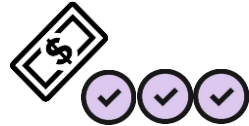
Healthy Mothers Healthy Babies - Safe Sleep

How Much Did We Do?

How Well Did We Do It?

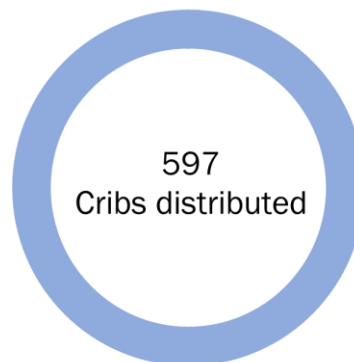
Is Anybody Better Off?

Utilization



Final Budget:
\$149,750

Actual Expenditure:
\$149,375



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Healthy Mothers Healthy Babies Coalition of Broward County (HMHB) manages the Safe Sleep program which addresses unsafe sleep, one of the leading causes of child death in Florida for children under the age of one. This initiative provides low-income families with free GRACO Pack 'n Plays and sleep sacks, and funds a Safe Sleep Manager who counsels parents and trains community members on the dangers of unsafe sleep environments.

The Safe Sleep message continues to be spread widely through the community using the full spectrum of media. In FY 18/19, 597 Graco Pack 'n Plays and sleep sacks were distributed. There were also 397 community partners, 166 caretakers, and 544 nurses from 6 hospitals trained in safe sleep practices.

This provider was not recommended for funding under the Family Supports 2019 RFP and has sunsetted. The program was awarded to another provider as of October 1, 2019.

Provider **met** all performance measures.

■ Measures

Parents/caregivers provided with a crib who increased their knowledge of safe infant sleep practices, SIDS risk reduction and the Safe Sleep program.

98%

Community training participants who increased their knowledge of safe infant sleep practices, SIDS risk reduction, and the Safe Sleep program.

85%

Participants who reported satisfaction with community trainings.

90%

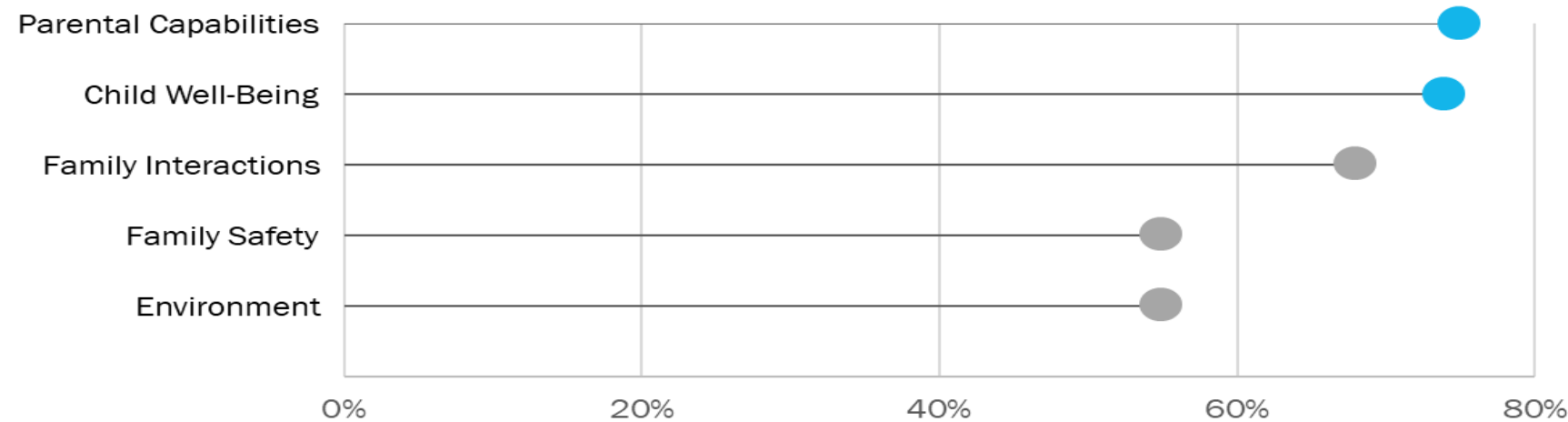
0% 20% 40% 60% 80% 100%



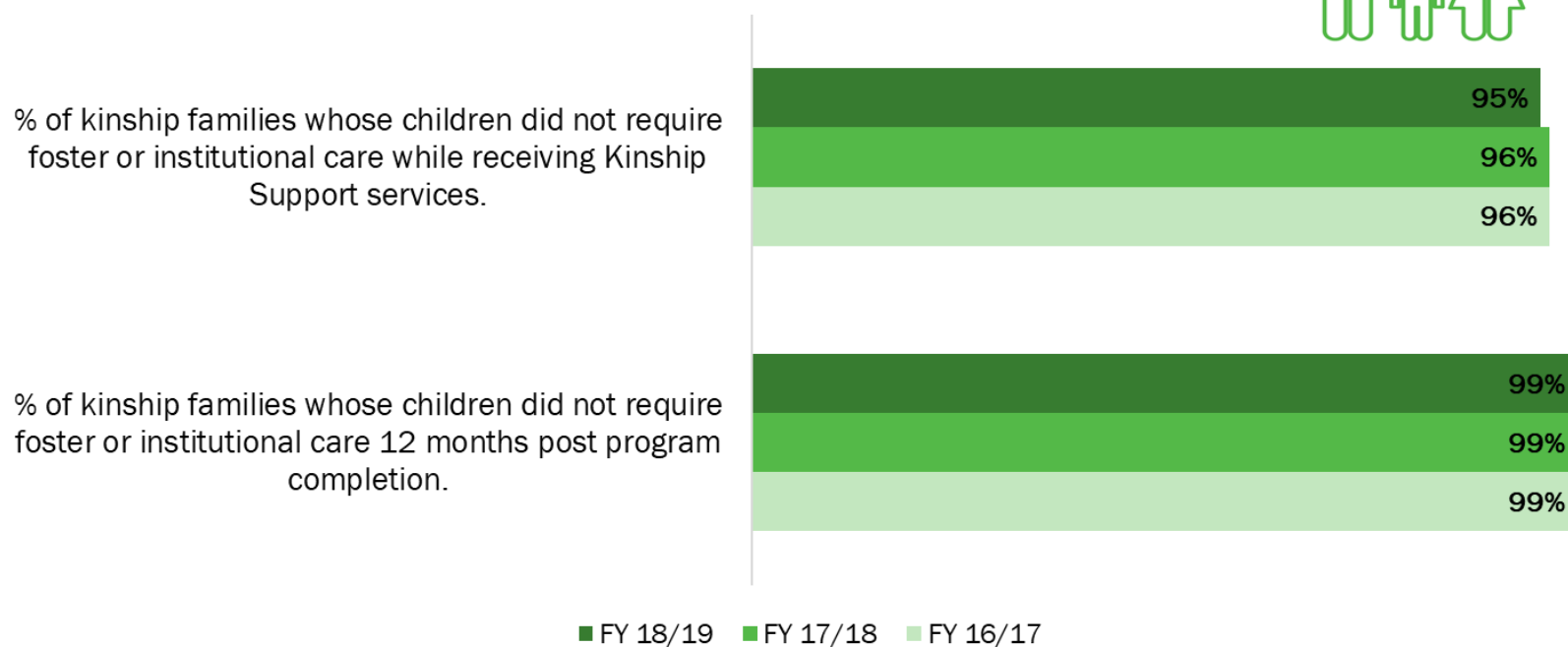
Family Supports - Abuse & Neglect Prevention

Annual Performance FY 18/19

Overall, **Parental Capabilities** and **Child Well-Being** are the areas of **family functioning** that have improved the most for families served in family strengthening programs.



In the last 3 fiscal years, **Kinship Support program participants** have prevented out-of-home placement at rates of 95% and higher both during program participation and 12 months post program completion.



FAMILY SUPPORT PROGRAMS

GOAL:

Reduce the incidence and impact of child abuse, neglect, and trauma.

RESULT:

Children live in safe and nurturing families.

Family Strengthening

- Evidence-based and best practice interventions.
- Address multiple socio-environmental factors.
- Stabilize families in crisis.
- Prevent out of home placement/involvement in dependency system.

Kinship

- Maintain stable homes for youth in relative and nonrelative care.
- Prevent involvement in child welfare system.
- Since 2015, a partnership with The Jim Moran Foundation has added \$200K annually to support Kinship.

Healthy Families

- Pre/post natal screening, assessment and in-home intervention to improve infant and toddler outcomes and reduce abuse and neglect.
- CSC funds the in-home services portion.

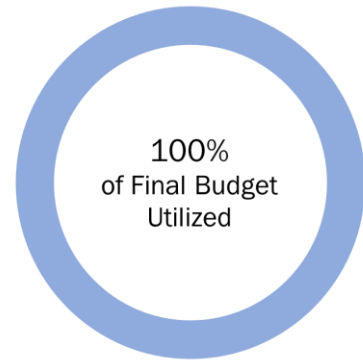
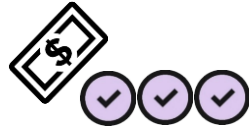


Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

Arc Broward

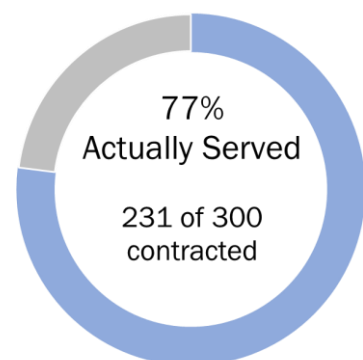
How Much Did We Do?

Utilization



Final Budget:
\$627,157

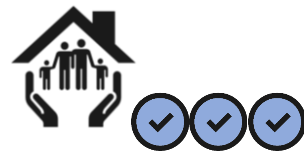
Actual Expenditure:
\$524,106



How Well Did We Do It?



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

The Arc Parents as Teachers (PAT) Family Strengthening program completed its final year providing services under the 2015 Family Support RFP. The program is a weekly in-home parent education and training program that utilizes a national Best Practice Model modified specifically for families with infants and children with special needs. The program duration is long term, often spanning several years.

Program monitoring reflected high-quality services with engaging and unique supports to families through specialized knowledge of the population served and linkage to available resources. Parent surveys consistently indicated a high level of satisfaction with the program.

The number of families served was lower due to the nature of the program being long term and some families remaining in services for several years. This provider was funded under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

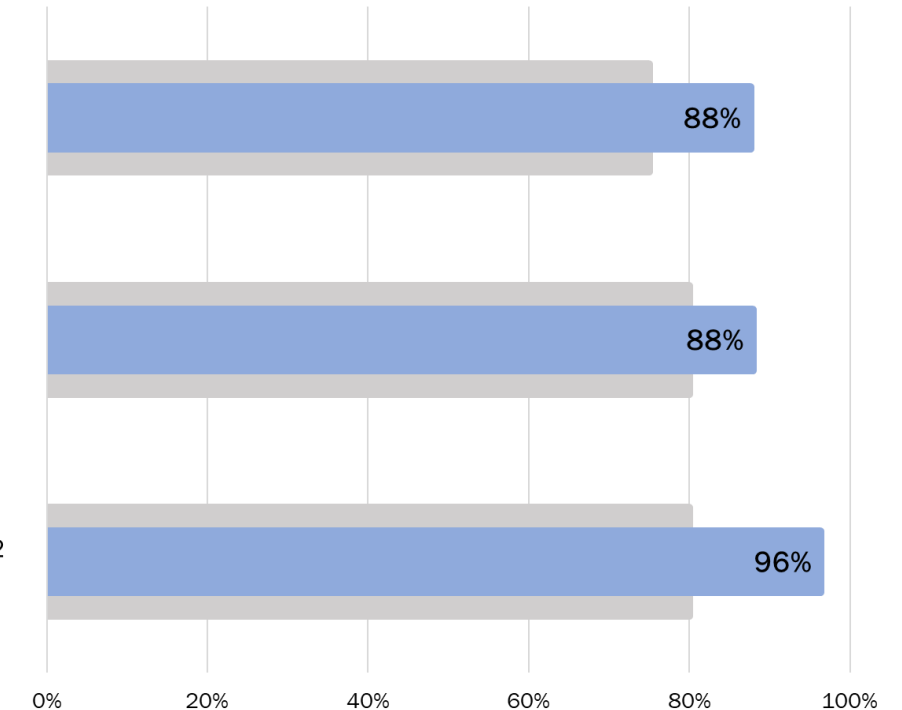
88%

Families improved family functioning.

88%

Families with no verified abuse findings 12 months post program completion.

96%

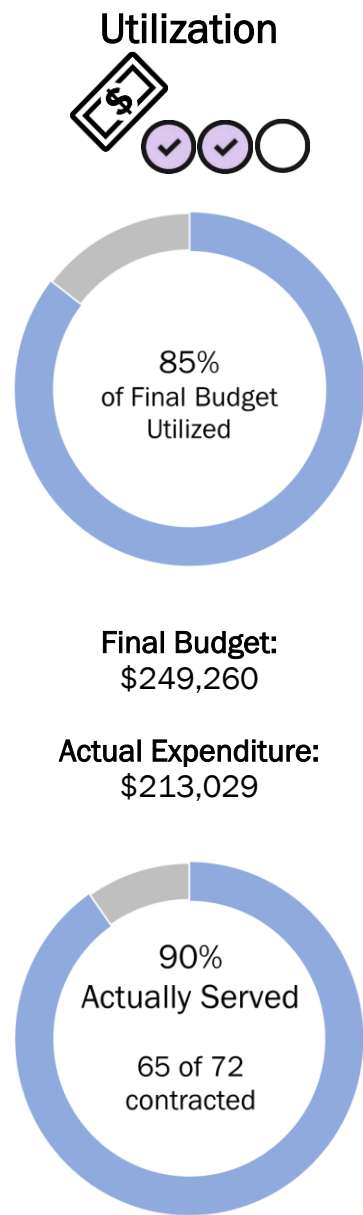




Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

Boys & Girls Club

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.

Programmatic Performance
Program is performing well.

The Boys & Girls Club completed its final year providing services under the 2015 Family Support RFP. The program utilizes the evidence-based Strengthening Families Program (SFP) model, a 14-week group based family skills training program to positively impact parenting, family attachment, parental substance use prevention, child behavior, and overall family functioning. The program runs groups simultaneously in six (6) clubs: Huizenga (Hollywood), Carver Ranches (West Park), Levine Slaughter (North Lauderdale), Nan Knox (Ft. Lauderdale), Rick and Rita Case (Davie), and Lauderhill.

Program monitoring reflected that overall service delivery was on track, with technical assistance provided to improve documentation and invoicing. Caregiver surveys and service delivery observation reflected high levels of satisfaction with program services.

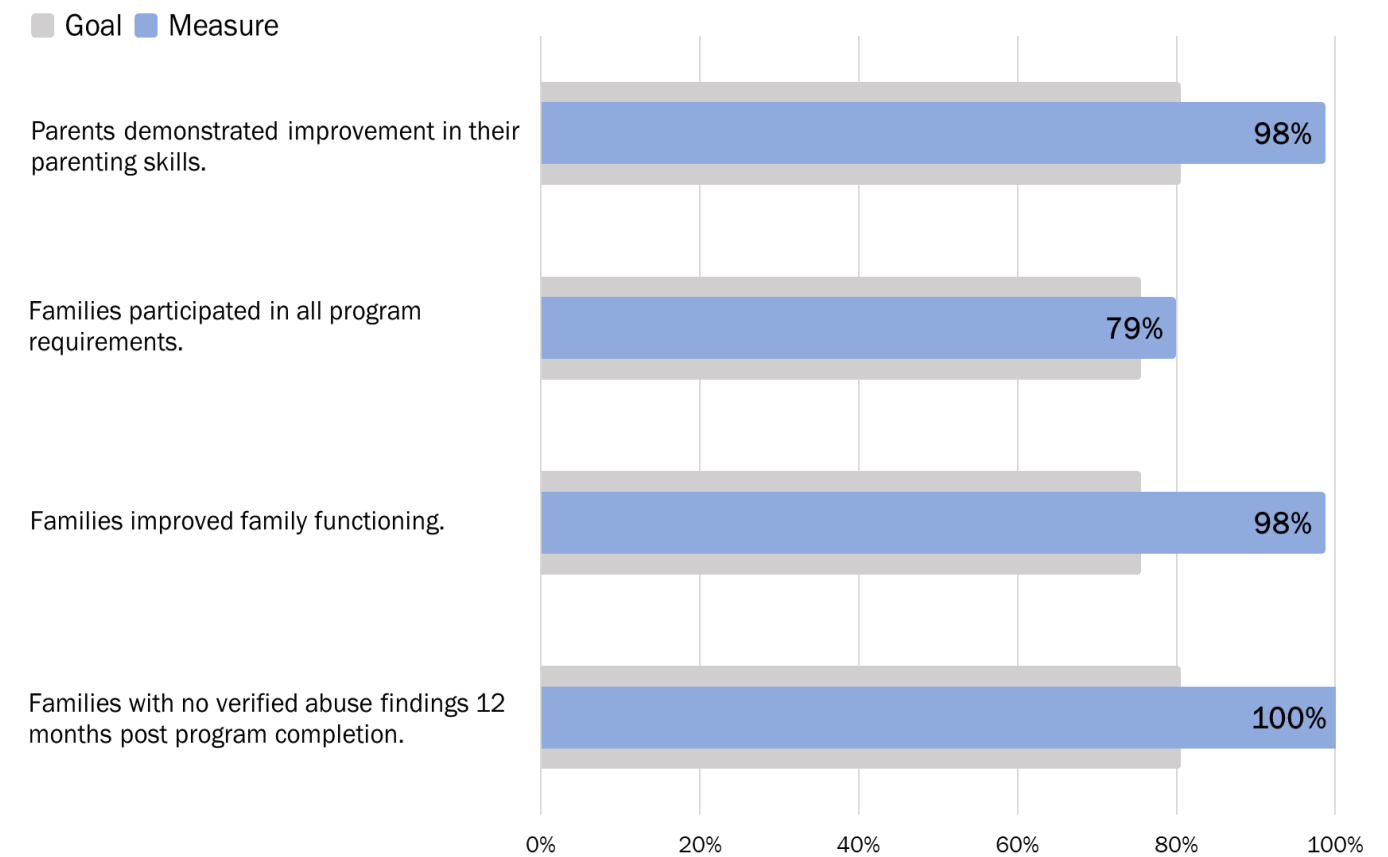
The program served slightly fewer families than expected because a few families stopped attending and new families cannot begin mid-session. Underutilization occurred due to limited use of case management dollars and unspent flex funds. This provider was funded under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.



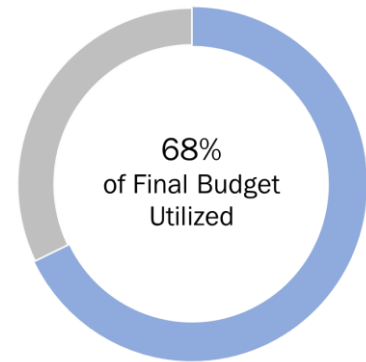


Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

Boys Town South Florida

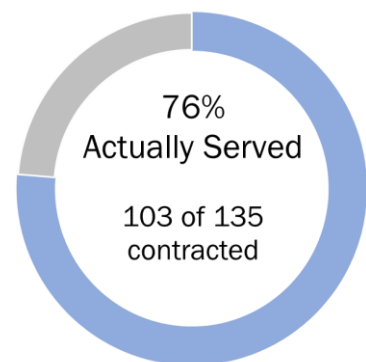
How Much Did We Do?

Utilization



Final Budget:
\$447,217

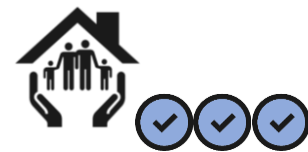
Actual Expenditure:
\$303,264



How Well Did We Do It?



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance
Program is performing well.

Boys Town South Florida (formerly known as Father Flanagan's Boys Town) completed its final year providing services under the 2015 Family Support RFP. The In-Home Family Services (IHFS) program provides intensive, home-based, hands-on parenting interventions to families with children birth-17 years old. IHFS is designed to help teach families healthy coping strategies so they can successfully handle issues as they arise, and prevent them from becoming more disruptive.

Program monitoring results reflected quality service delivery with fidelity to the model. Client satisfaction surveys reflected high levels of satisfaction.

The program had several staff vacancies which negatively impacted utilization and numbers served. The vacancies have since been resolved and the program has been right-sized under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

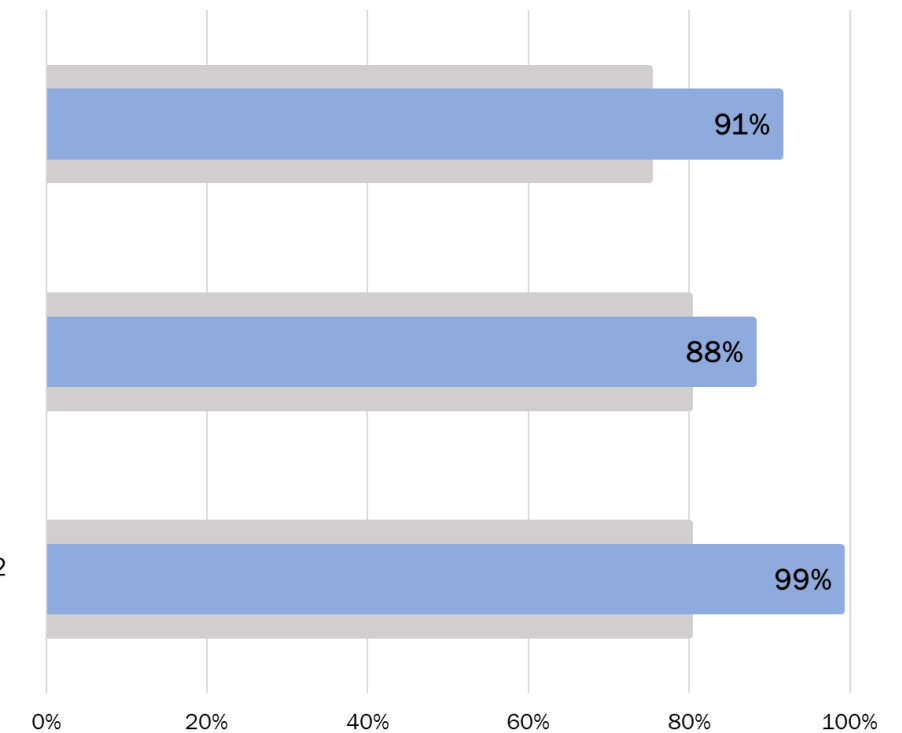
91%

Families improved family functioning.

88%

Families with no verified abuse findings 12 months post program completion.

99%





Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

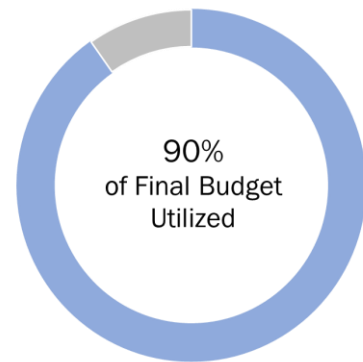
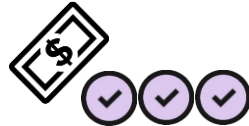
Broward Children's Center

How Much Did We Do?

How Well Did We Do It?

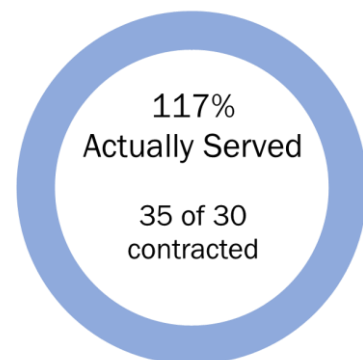
Is Anybody Better Off?

Utilization

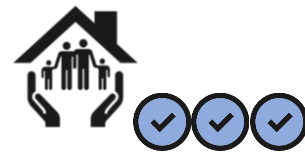


Final Budget:
\$119,181

Actual Expenditure:
\$107,526



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Broward Children's Center completed its final year as a provider under the 2015 Family Support RFP. The program provides weekly in-home parent training utilizing the Nurturing Parenting Program (NPP) Special Needs model, case management, and parent support groups. The average program duration is six (6) months, with 12-16 weeks of curriculum delivery.

Program monitoring reflected that services were effective and provided unique supports to families through specialized knowledge of the population served and linkage to resources. The parent surveys reflected high levels of satisfaction with the program.

The number of families served was higher than the contracted number due to shorter program duration for families with less complex parenting needs. This provider was funded under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

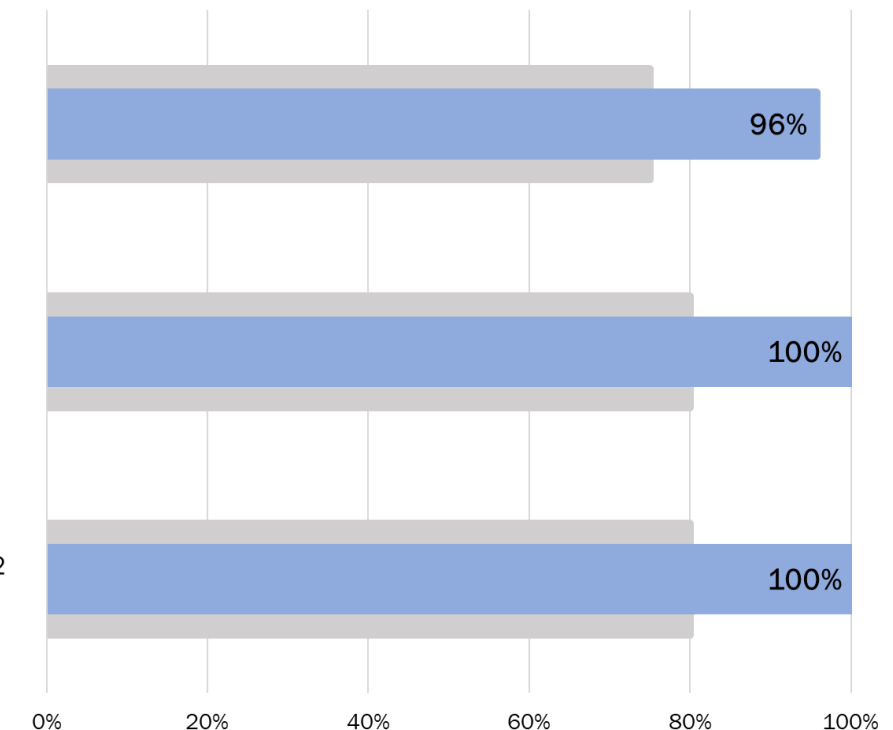
96%

Families improved family functioning.

100%

Families with no verified abuse findings 12 months post program completion.

100%



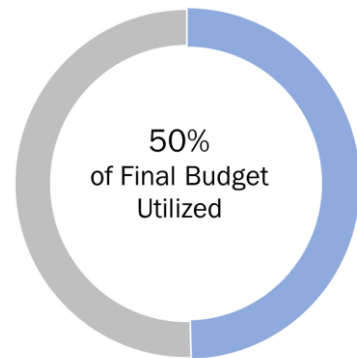


Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

Camelot Community Care

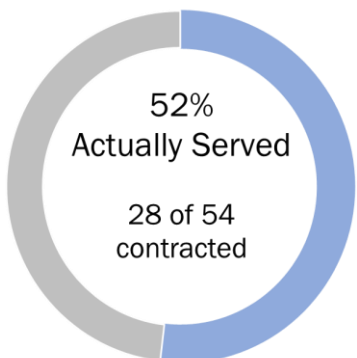
How Much Did We Do?

Utilization



Final Budget:
\$239,525

Actual Expenditure:
\$118,820



How Well Did We Do It?



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance
Program has sunsetted.

Camelot Community Care completed its final year providing services under the 2015 Family Strengthening RFP. The program utilizes the Functional Family Therapy (FFT) to provide in-home therapeutic intervention services to families with youth 11-17 years old at risk of entering the dependency and/or delinquency systems.

Program monitoring resulted in a Performance Improvement Plan (PIP) due to ongoing documentation challenges and persistent staff vacancies. Extensive technical assistance was provided.

The staff retention challenges negatively impacted the utilization and numbers served. This program was not recommended for funding under the Family Supports 2019 RFP and has sunsetted.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** 3 of 4 Council goals for performance measurements. Provider did not meet goal in the area of program completion due to staff turnover. The program has sunsetted.

■ Goal ■ Measure

Families participated in all program requirements.

62%

Youth did not obtain law violations 6 months post program completion.

93%

Families with no verified abuse findings 12 months post program completion.

93%

Youth maintained/improved school attendance during the program.

78%

0% 20% 40% 60% 80% 100%



Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

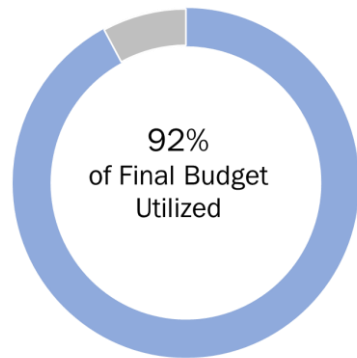
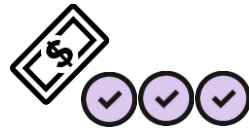
Center for Hearing and Communication with KID, Inc. as Fiscal Sponsor

How Much Did We Do?

How Well Did We Do It?

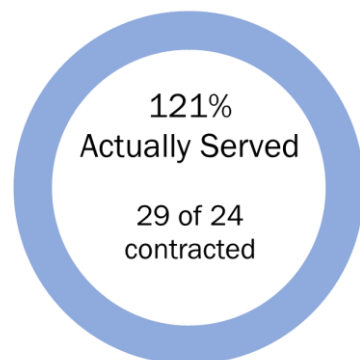
Is Anybody Better Off?

Utilization

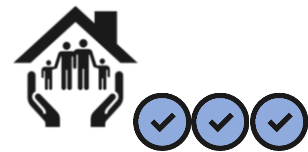


Final Budget:
\$160,680

Actual Expenditure:
\$148,036



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Center for Hearing & Communication completed its final year providing services under the 2015 Family Support RFP. The program provides weekly Cognitive Behavioral Therapy (CBT) and the Nurturing Parenting Program (NPP) Best Practice model to families impacted by hearing loss who are at risk of, or have, a reported case of abuse and/or neglect.

Program monitoring and site visits reflected that the program provided high quality and essential services to families in a high-need community. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

The number of families served was higher than the contracted number due to shorter program duration for families with less complex needs. This provider was funded under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured ($\geq 80\%$)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

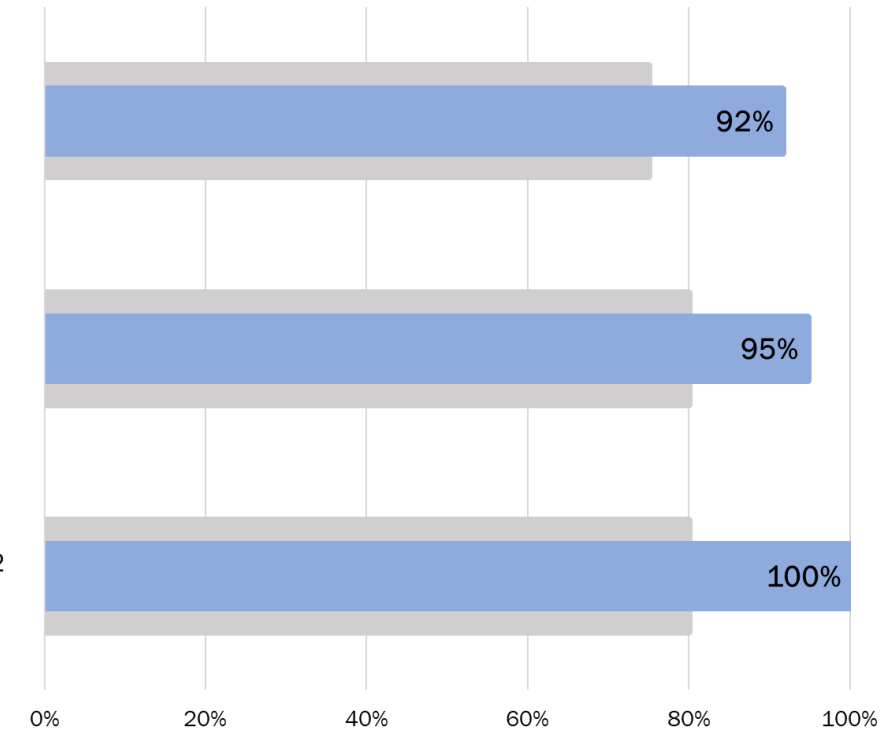
92%

Families improved family functioning.

95%

Families with no verified abuse findings 12 months post program completion.

100%



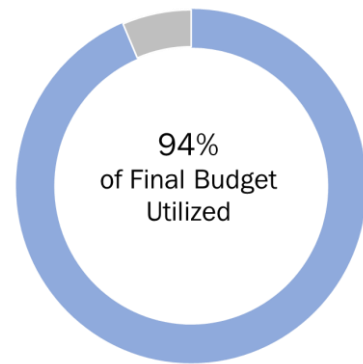
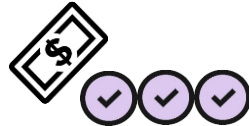


Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

Children's Harbor, Inc.

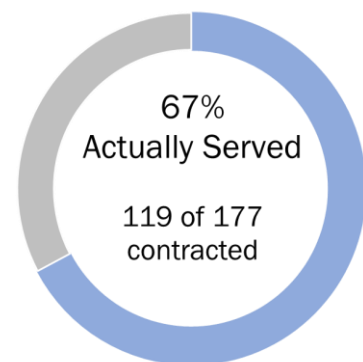
How Much Did We Do?

Utilization



Final Budget:
\$461,062

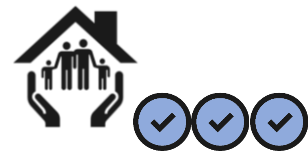
Actual Expenditure:
\$431,552



How Well Did We Do It?



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

The Children's Harbor Family Strengthening Program completed its final year of providing services under the 2015 Family Support RFP. The program provides weekly in-home case management and parent education services using the Nurturing Parenting (NPP) and/or Circle of Security (COS) best practice curricula.

Program monitoring reflected the provision of high quality and engaging service delivery. Parent surveys reflected high levels of satisfaction with services received.

The number of families served was lower than the contracted amount due to longer program duration for families with more complex needs. The program has been right-sized under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

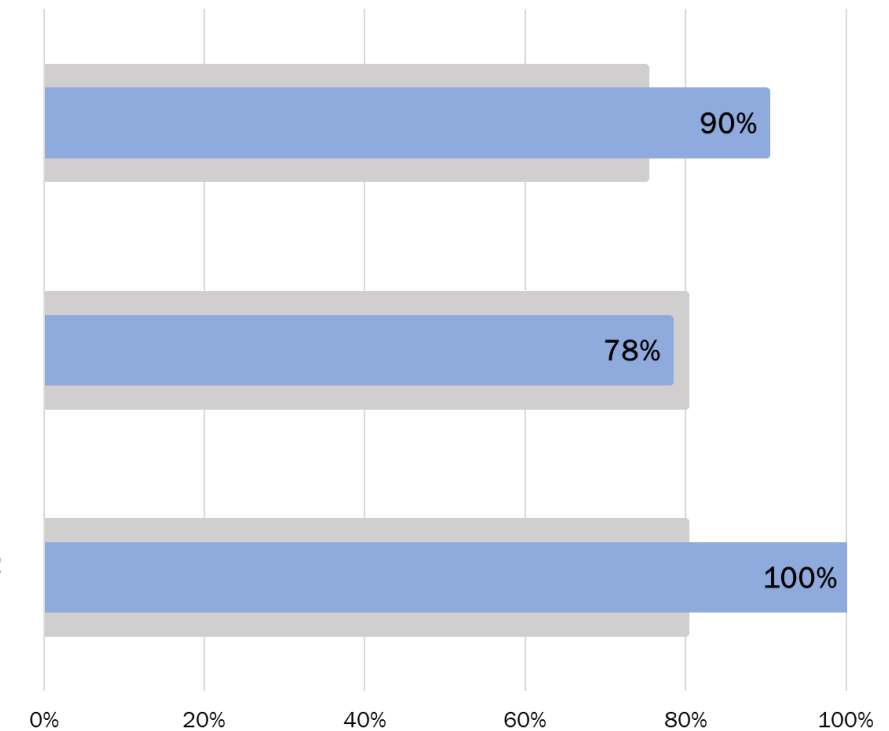
90%

Families improved family functioning.

78%

Families with no verified abuse findings 12 months post program completion.

100%

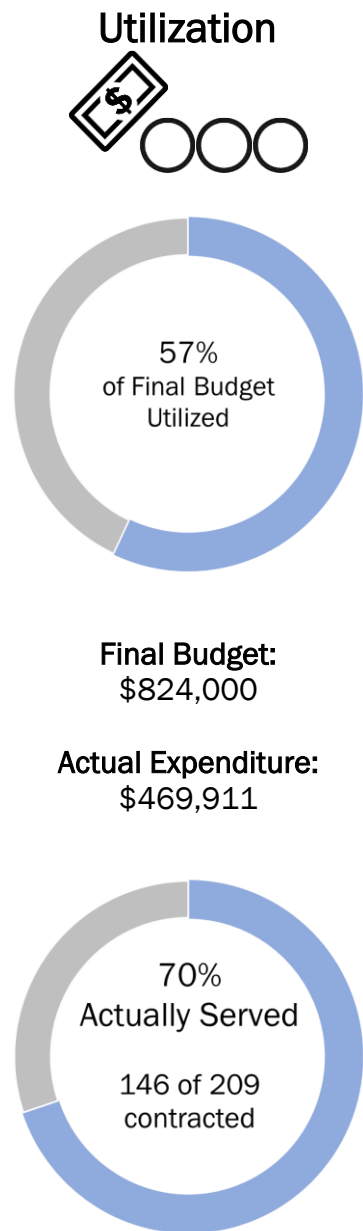




Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

Children's Home Society of Florida

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
No findings.

Programmatic Performance
Program has sunsetted.

The Children's Home Society Family Preservation Program completed its final year providing services under the 2015 Family Support RFP. The program provides weekly in-home Cognitive Behavioral Therapy (CBT) and parent education utilizing the evidence-based Nurturing Parenting Program (NPP) model.

Program monitoring reflected consistent case documentation of strength-based parent-child bonding activities. Parent surveys reflected high levels of satisfaction with services.

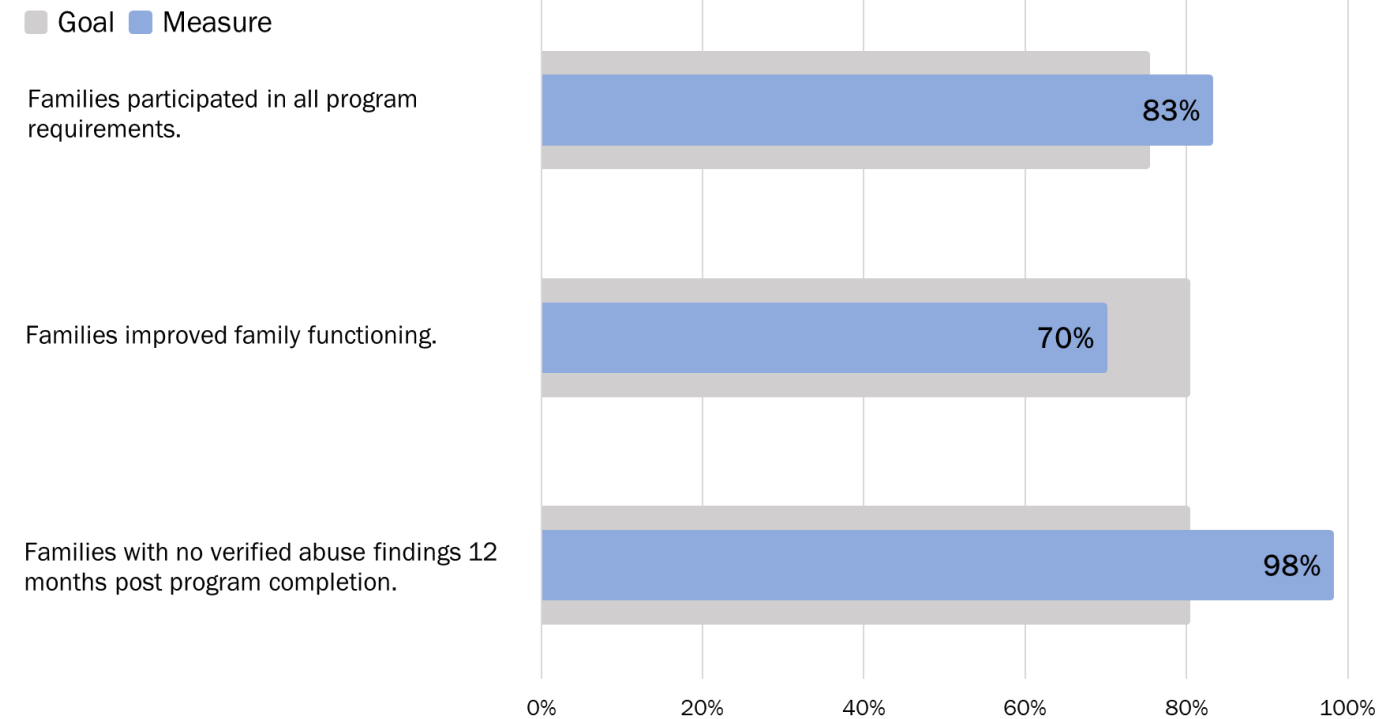
Underutilization and lower numbers served was due to persistent staff vacancies and management turnover. The program was not recommended for funding under the Family Supports 2019 RFP and has sunsetted.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.



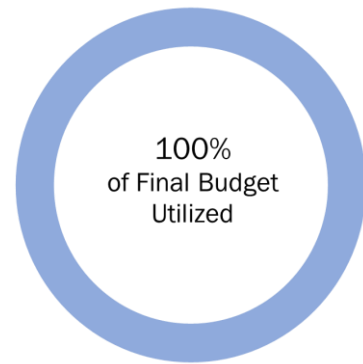
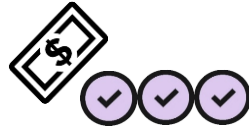


Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

Community Based Connections with Alex Rebb, Inc. as Fiscal Sponsor

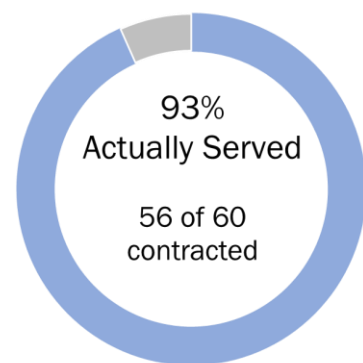
How Much Did We Do?

Utilization



Final Budget:
\$211,150

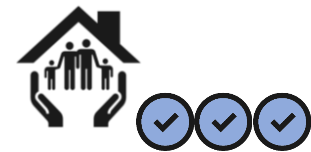
Actual Expenditure:
\$210,668



How Well Did We Do It?



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Community Based Connections (CBC) completed its final year of providing services under the 2015 Family Support RFP. The program provides weekly in-home parent education and support services to families living primarily in the City of West Park and adjacent communities, using the "Effective Black Parenting" and "Confident Parenting" Best Practice curricula.

Program monitoring reflected that the program provided essential parenting education services for families in a high-need community. Parent surveys reflected high levels of satisfaction with services received. This provider was funded under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

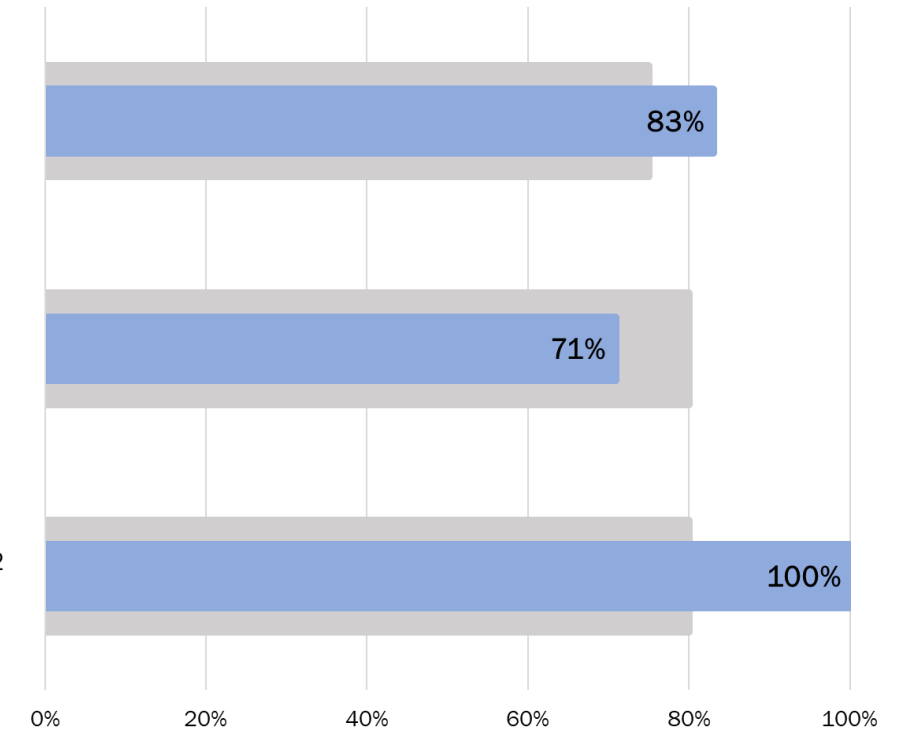
83%

Families improved family functioning.

71%

Families with no verified abuse findings 12 months post program completion.

100%

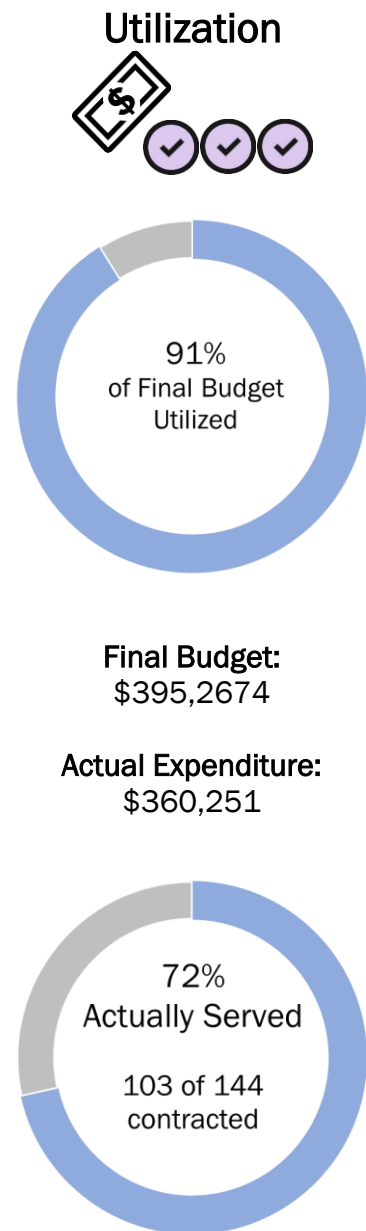




Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

Family Central

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
No findings.

Programmatic Performance
Program is performing well.

Family Central completed its final year providing services under the 2015 Family Support RFP. The program provides in-home services on a weekly basis and utilizes the Nurturing Parent Program (NPP) and the Circle of Security (COS) Parenting best practice models. These models provide parent education and support services to families with children ages birth-11 years of age.

Program monitoring results reflected excellent service delivery with engaging and effective implementation of NPP and COS program models. Caregiver satisfaction surveys and service observation reflected high levels satisfaction with the program.

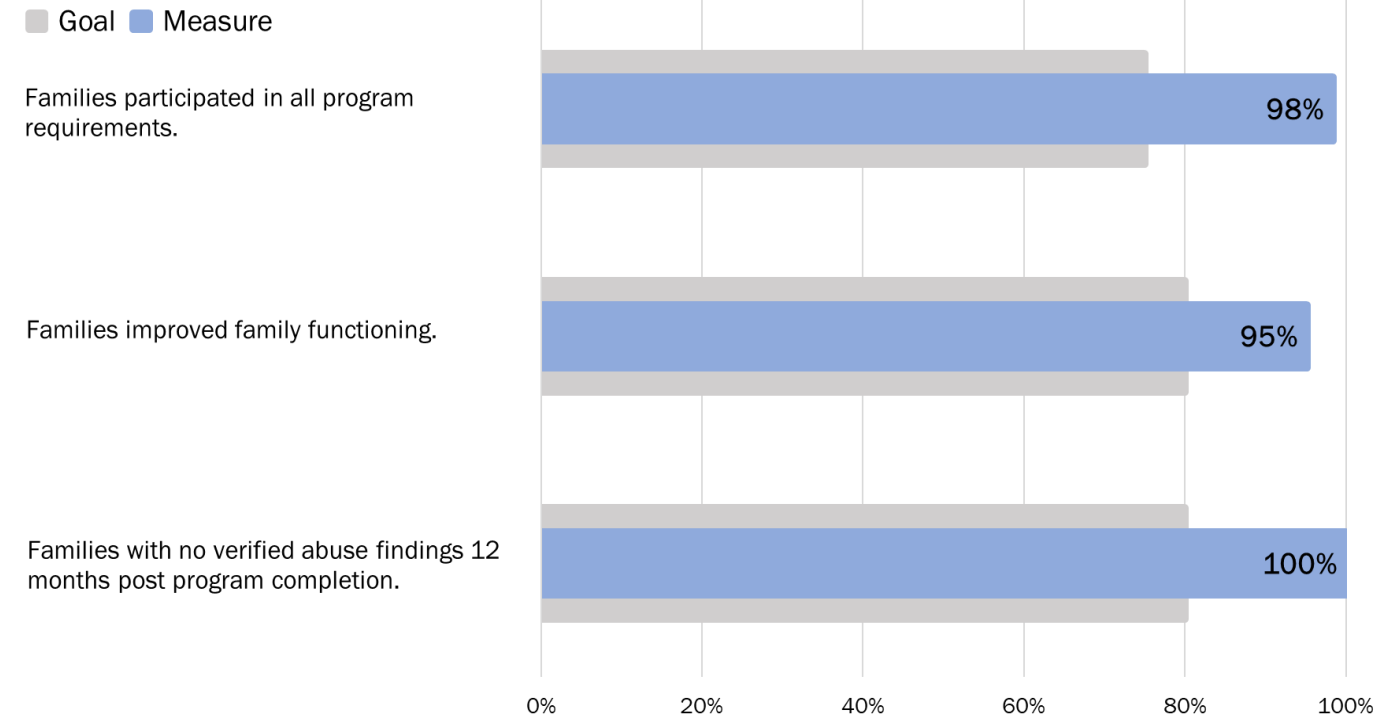
The number of families served was lower than the contracted amount due to longer program duration for families with more complex needs and lower referrals at the start of the contract year, which later increased. This provider was funded under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.





Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

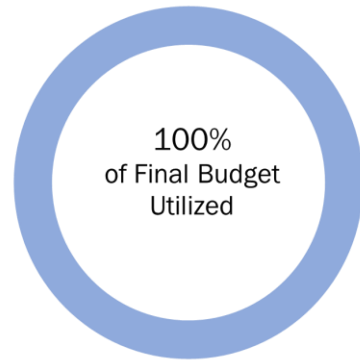
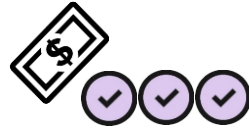
Gulf Coast Jewish Family and Community Services

How Much Did We Do?

How Well Did We Do It?

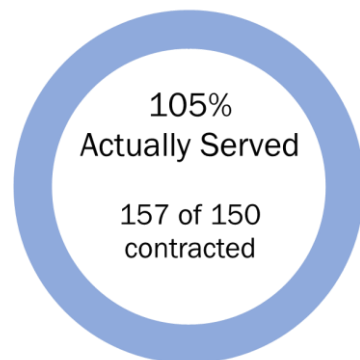
Is Anybody Better Off?

Utilization



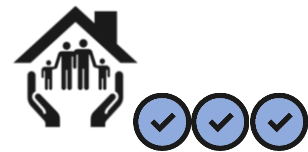
Final Budget:
\$557,513

Actual Expenditure:
\$556,568



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is performing well.

Gulf Coast completed its final year providing services under the 2015 Family Support RFP. The Family Skill Builders program provides intensive in-home therapy, case management, parenting education, crisis stabilization, and support. The provider has established a strong relationship with BSO Child Protective Investigators, their primary referral source.

Program monitoring results reflected stellar service delivery with engaging and effective therapeutic interventions. Caregiver satisfaction surveys reflected high levels of satisfaction with services received. This provider was funded under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

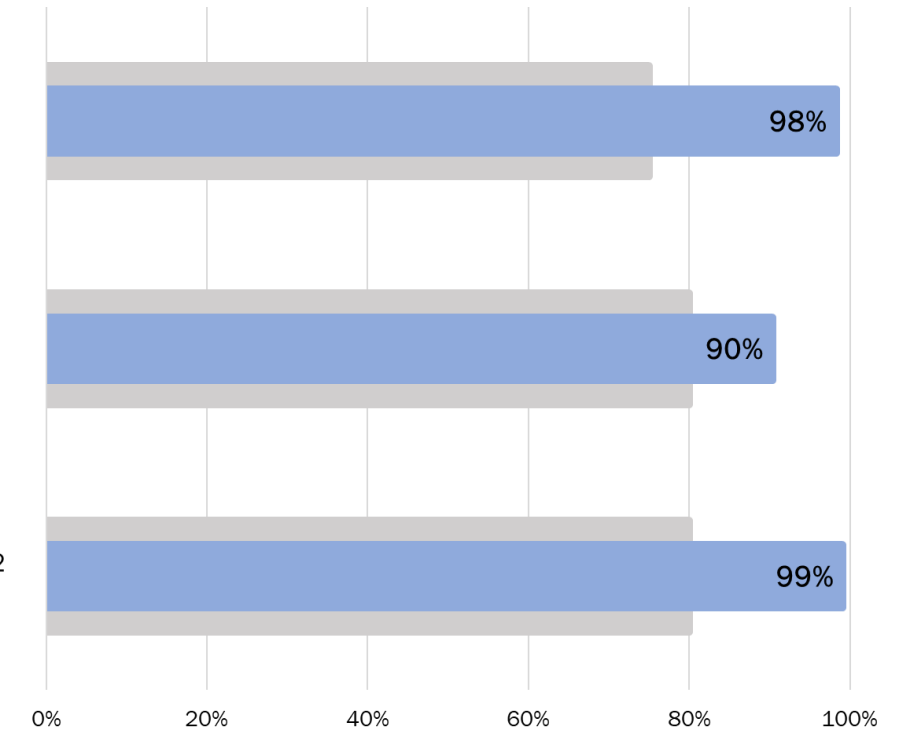
98%

Families improved family functioning.

90%

Families with no verified abuse findings 12 months post program completion.

99%





Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

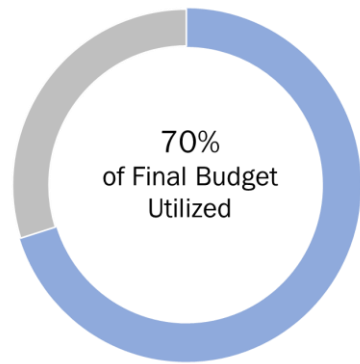
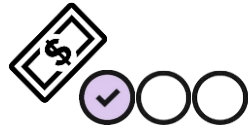
Healthy Mothers Healthy Babies Coalition - Fatherhood Mentoring

How Much Did We Do?

How Well Did We Do It?

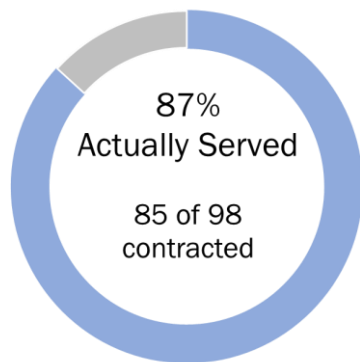
Is Anybody Better Off?

Utilization



Final Budget:
\$287,976

Actual Expenditure:
\$201,950



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program has sunsetted.

The Fatherhood Mentorship Program completed its final year providing services under the 2015 Family Support RFP. The program works with disengaged fathers to reconnect them with their children. Services include an evidence-based parenting curriculum, "24/7 Dad", bi-weekly counseling and weekly support groups that focus on GED attainment and employment with family building/bonding activities. Peer mentors have weekly contact with the fathers and service projects promote community attachment.

Program monitoring resulted in a Performance Improvement Plan (PIP) to address documentation and data/performance measurement challenges. The program also had issues with staff retention, which impacted utilization and numbers served. The provider received extensive technical assistance.

The provider was not recommended for funding under the Family Supports 2019 RFP and has sunsetted. Another provider will be implementing a Fatherhood program as of October 1, 2019.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

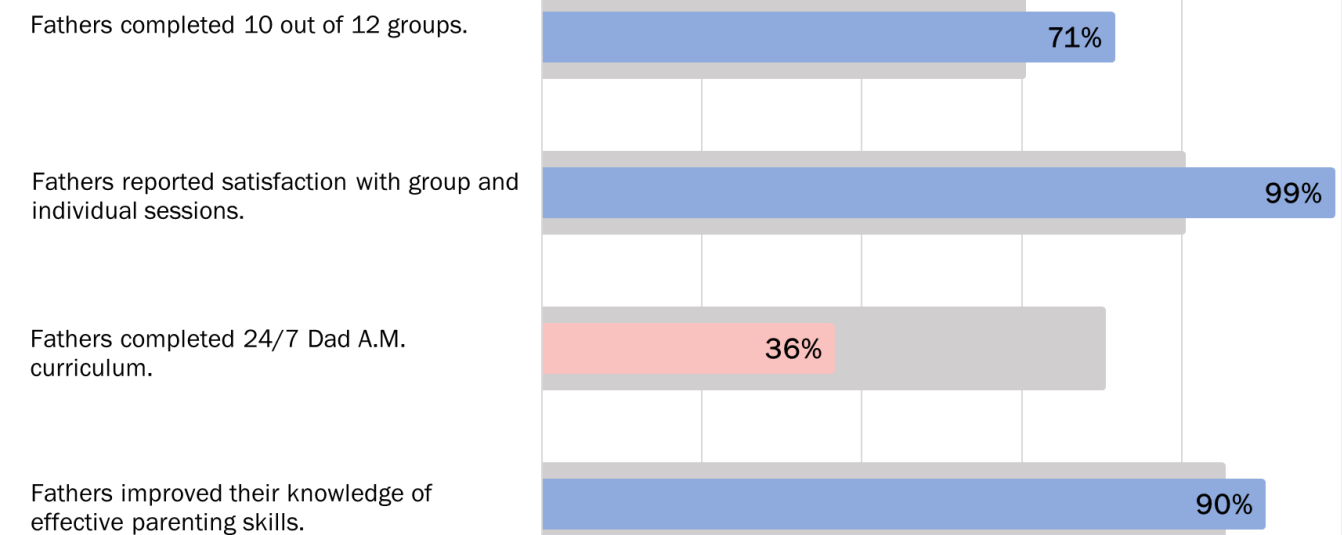


Participants Fully Measured (≥ 80%)



Provider **met** 3 of 4 Council goals for performance measurements. Provider did not meet goal in the area of curriculum completion due to staff turnover. The program has sunsetted.

■ Goal ■ Measure





Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

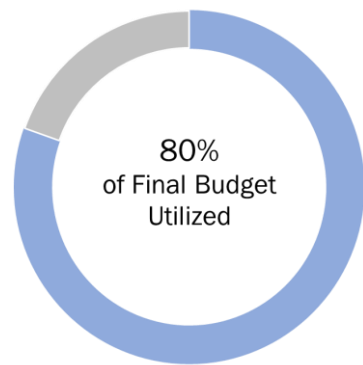
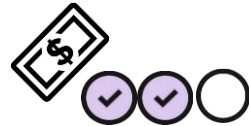
Healthy Mothers Healthy Babies Coalition - Teen Collaborative

How Much Did We Do?

How Well Did We Do It?

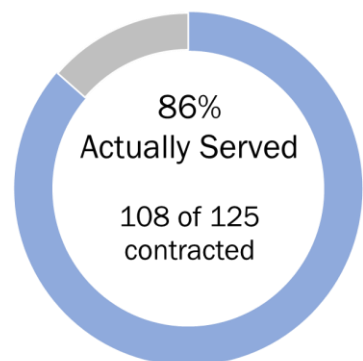
Is Anybody Better Off?

Utilization



Final Budget:
\$476,375

Actual Expenditure:
\$383,122



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program has sunsetted.

The Healthy Mothers Healthy Babies Teen Parent Program completed its final year providing services under the 2015 Family Support RFP. The program provides weekly in-home services utilizing a combination of Trauma Focused Cognitive Behavioral Therapy (TF-CBT), the Nurturing Parenting Program (NPP), the Guard Your Heart Program, and/or Circle of Security (COS) to serve a complex population of pregnant and parenting teenage mothers.

Program monitoring reflected that overall service delivery was on track, with ongoing technical assistance provided to improve challenges related to consistently maintaining fidelity to the program model, client engagement and case planning.

The program also experienced significant staff retention challenges, which impacted utilization and numbers served. Additionally, the provider has historically had significant programmatic and performance challenges. While they made progress this year, the trend of inconsistent performance led to the provider not being recommended for funding under the Family Supports 2019 RFP and has sunsetted. Another provider will be implementing the Teen Collaborative program as of October 1, 2019.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Provider **met** Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

80%

Families improved family functioning.

94%

Families with no verified abuse findings 12 months post program completion.

98%

0% 20% 40% 60% 80% 100%



Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

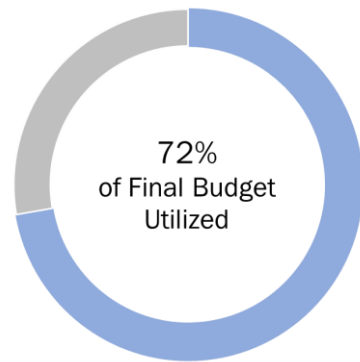
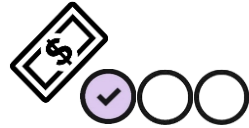
Henderson Behavioral Health - HOMEBUILDERS

How Much Did We Do?

How Well Did We Do It?

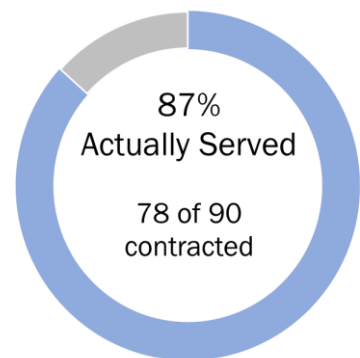
Is Anybody Better Off?

Utilization

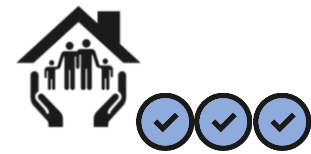


Final Budget:
\$515,346

Actual Expenditure:
\$372,496



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Henderson Behavioral Health completed its final year providing services under the 2015 Family Strengthening RFP. The program utilizes the HOMEBUILDERS best practice model which provides intensive in-home case management using a wide range of counseling techniques to increase life skills and improve individual and family functioning. The HOMEBUILDERS Program is designed to keep children safe while helping the family reach a level of functioning at which it is possible for their children to remain safely at home. Program referrals are solely received from BSO CPIS for families with highly complex needs.

Program monitoring reflected that the program provides intensive, high-quality services that are effective and engaging. Service observation and parent surveys indicated high levels of program satisfaction.

Underutilization and lower numbers served was due to staff vacancies at the onset of the contract year. The vacancies have since been resolved. This provider was funded under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

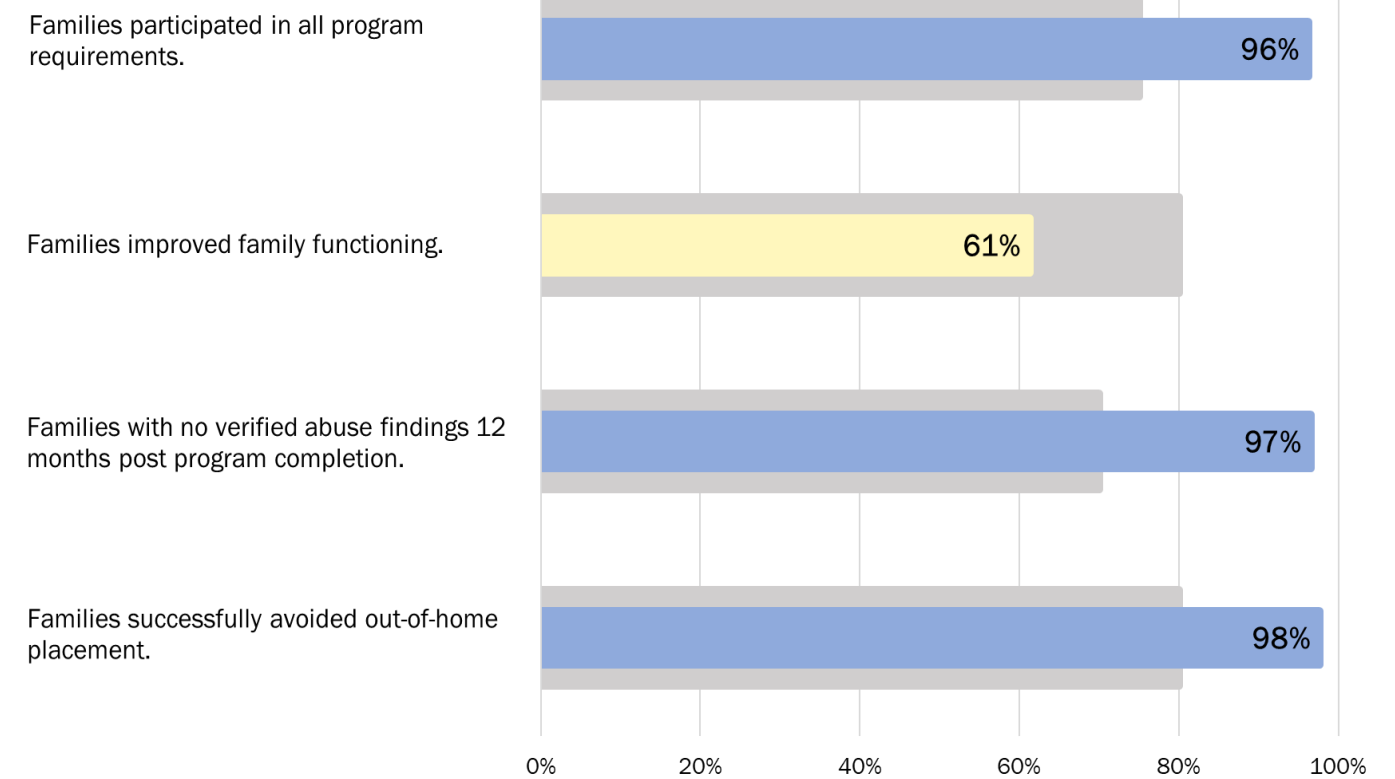


Participants Fully Measured (≥ 80%)



Provider **met** 3 of 4 Council goals for performance measurements. Provider did not meet goal in the area of family functioning and is receiving technical assistance to improve performance. The assessment tool used is not comparable to the safety assessment that is used by Child Protective Investigators to determine out-of-home placement.

■ Goal ■ Measure





Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

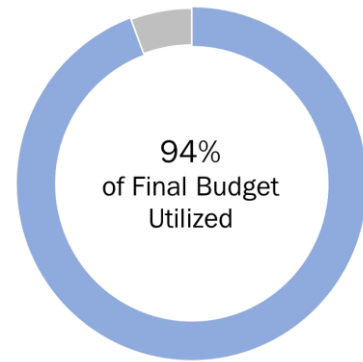
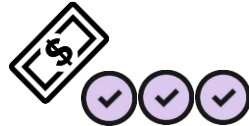
Henderson Behavioral Health - Multisystemic Therapy (MST)

How Much Did We Do?

How Well Did We Do It?

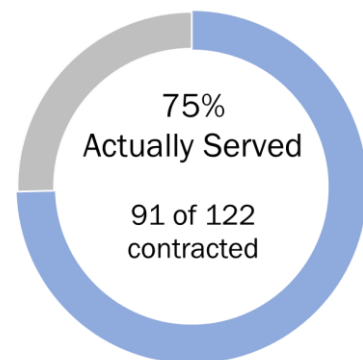
Is Anybody Better Off?

Utilization

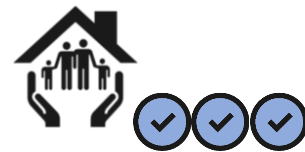


Final Budget:
\$673,034

Actual Expenditure:
\$634,767



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Henderson Behavioral Health completed its final year providing services under the 2015 Family Support RFP. Henderson's Multisystemic Therapy (MST) Program provides intensive in-home therapeutic services to families with adolescents at risk of entering or re-entering the delinquency and/or dependency systems.

Program monitoring reflected quality service delivery with effective therapeutic interventions and fidelity to the model. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to longer program duration for families with more complex needs. This provider was funded under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

94%

Youth did not obtain law violations 6 months post program completion.

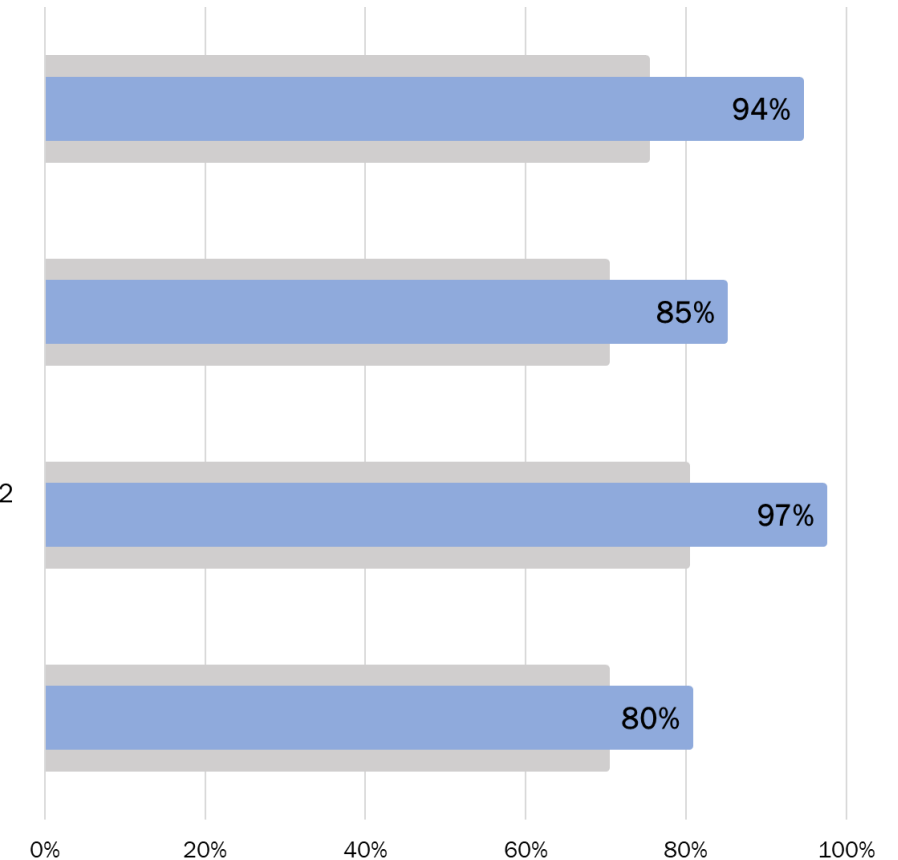
85%

Families with no verified abuse findings 12 months post program completion.

97%

Youth maintained/improved school attendance during the program.

80%

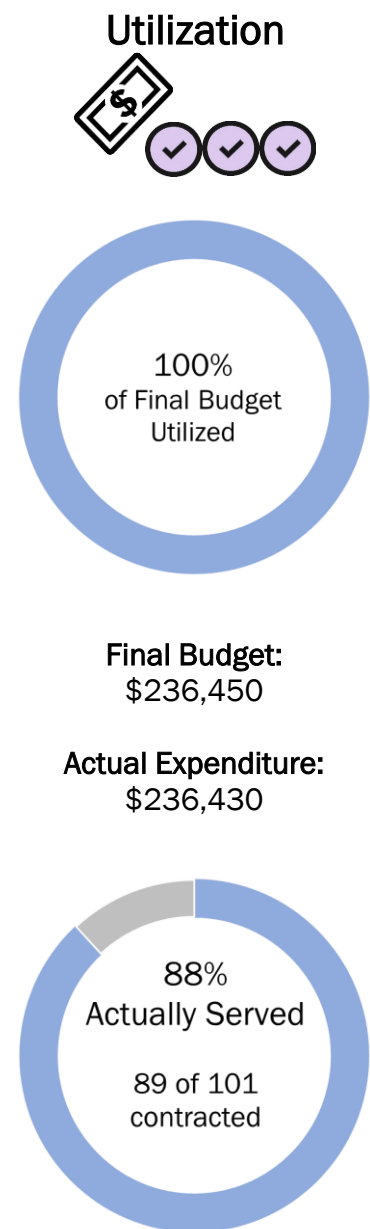




Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

Hispanic Unity of South Florida

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.

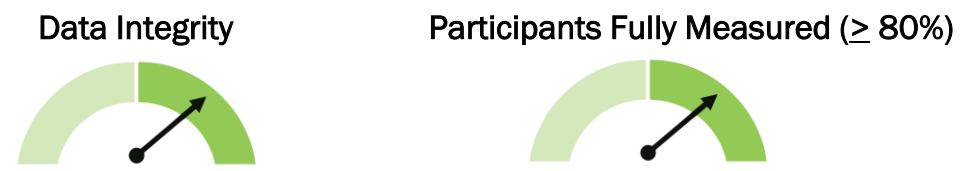
Programmatic Performance
Program is performing well.

Hispanic Unity completed its final year providing services under the 2015 Family Support RFP. The program utilizes the evidence-based Nurturing Parenting Program (NPP) model which provides parent education support services. The NPP curriculum is provided in a group format and families receive 10 family training groups, case management, and participate in a Family Building event.

Program monitoring reflected excellent service delivery with engaging and effective delivery of the NPP curriculum. Satisfaction surveys reflected high levels of satisfaction with services received.

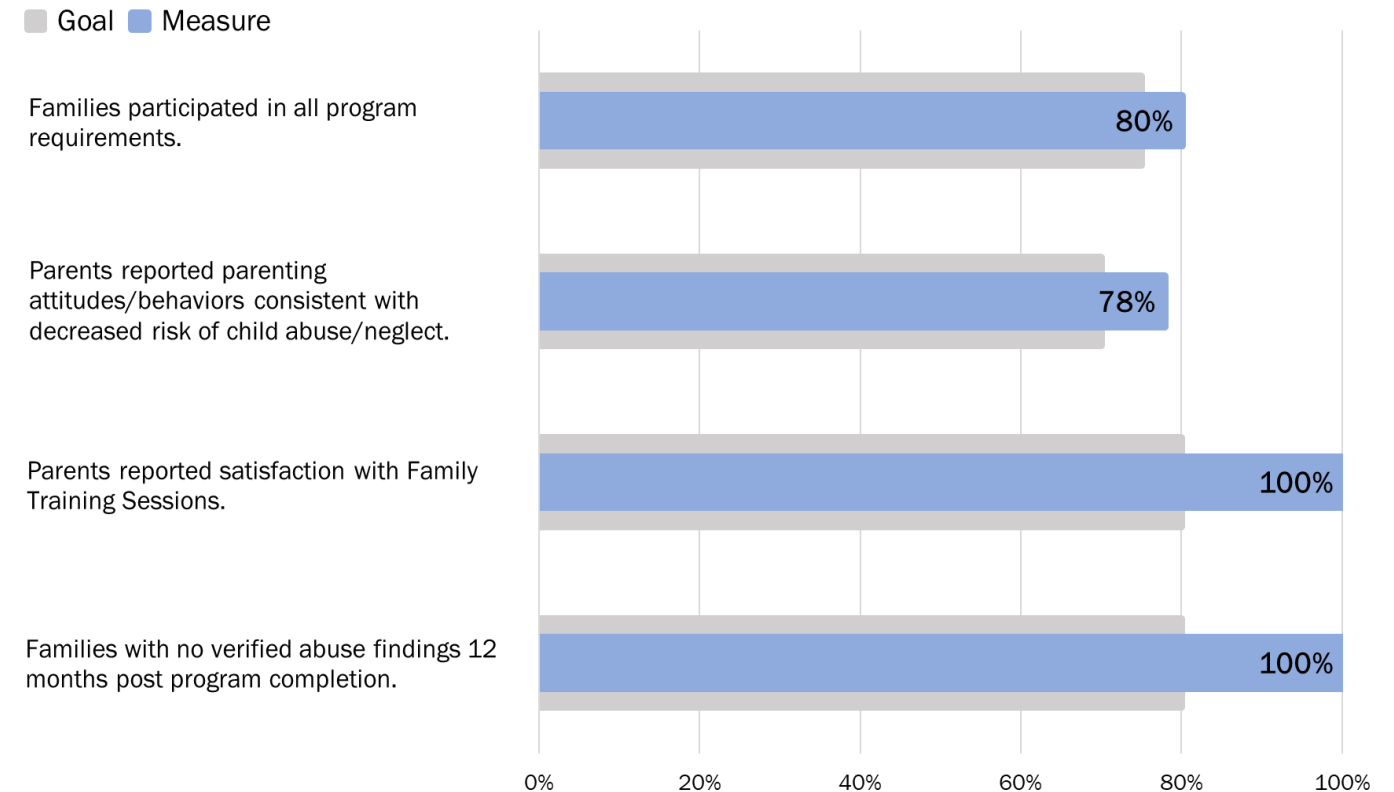
The number of families served was lower than the contracted amount due to slow referrals at the start of the contract year, which have increased, resulting in full utilization. This provider was funded under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.



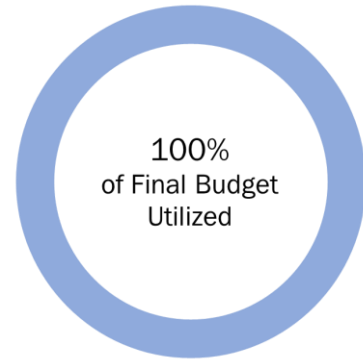
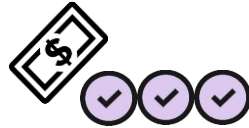


Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

Jewish Adoption and Foster Care Options, Inc. (JAFCO)

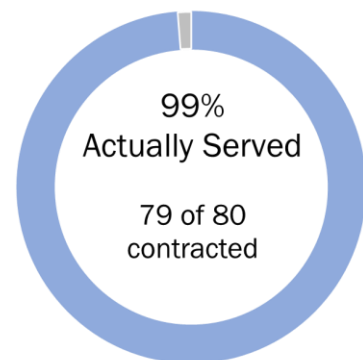
How Much Did We Do?

Utilization



Final Budget:
\$513,146

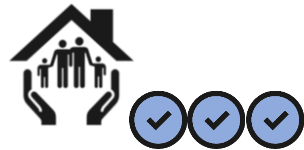
Actual Expenditure:
\$513,144



How Well Did We Do It?



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance
Program is performing well.

JAFCO completed its final year providing services under the 2015 Family Support RFP. JAFCO's Multisystemic Therapy (MST) Program provides intensive in-home therapeutic services to adolescents at risk of entering or re-entering the delinquency and/or dependency system.

Monitoring results reflected stellar service delivery with engaging and effective therapeutic interventions and excellent fidelity to the evidence based model. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction. This provider was funded under the Family Supports 2019 RFP.

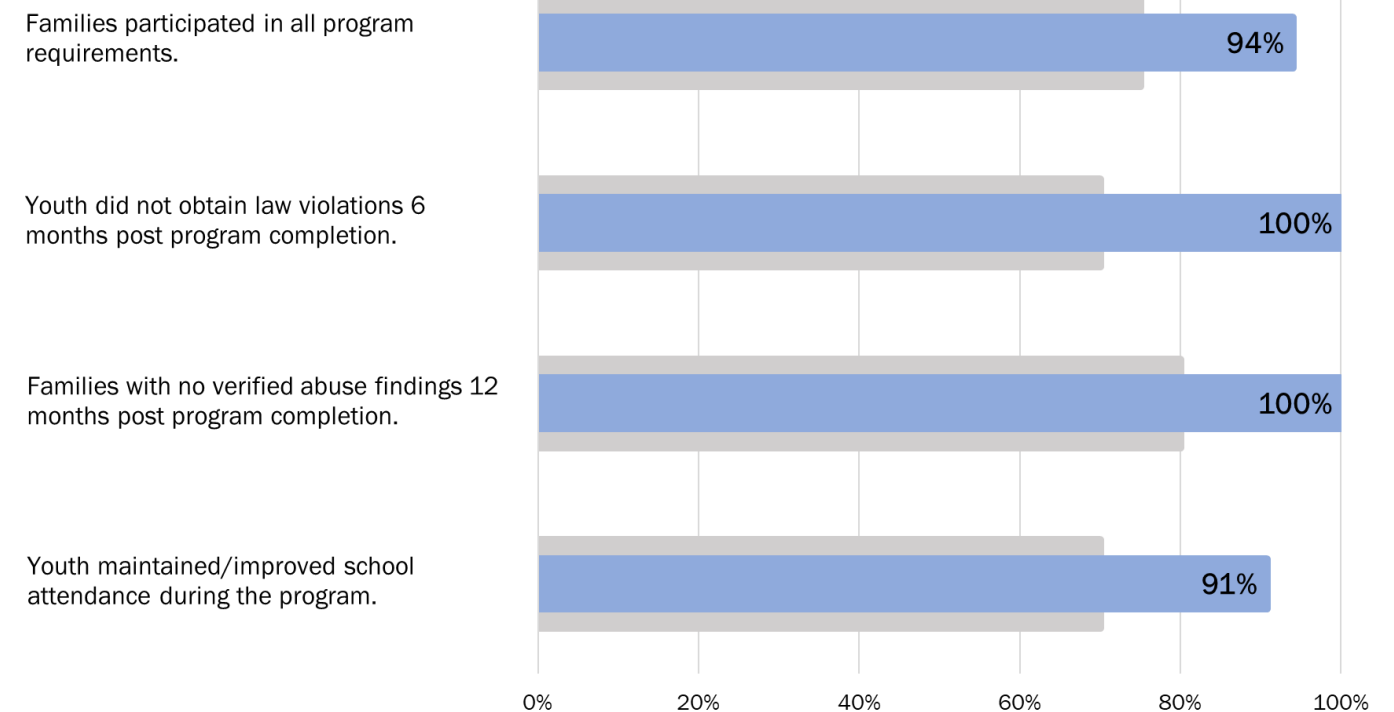
Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure



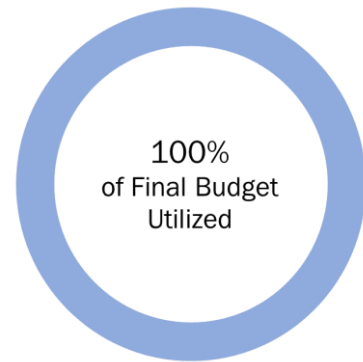
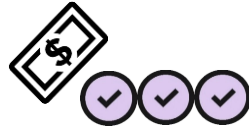


Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

Juliana Gerena & Associates

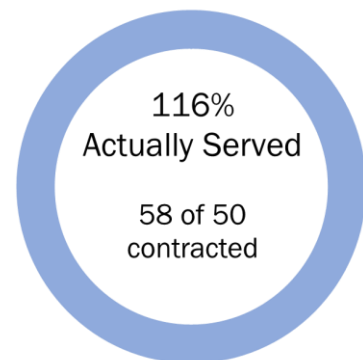
How Much Did We Do?

Utilization



Final Budget:
\$271,457

Actual Expenditure:
\$271,052



How Well Did We Do It?



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Juliana Gerena & Associates completed its final year providing services under the 2015 Family Support RFP. Juliana Gerena & Associates' SAFE Program provides family-based, in-home therapeutic services to families with children exhibiting sexual behavioral issues. Therapists employ a Cognitive Behavioral Therapy (CBT) approach, with a trauma focus as deemed necessary, when providing weekly individual and family counseling. The average length of treatment is approximately nine (9) to twelve (12) months.

Monitoring results reflected stellar service delivery with engaging and effective therapeutic interventions to this unique and complex population. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

The number of families served was higher than the contracted amount due to varying service needs, with some requiring less services. This provider was funded under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

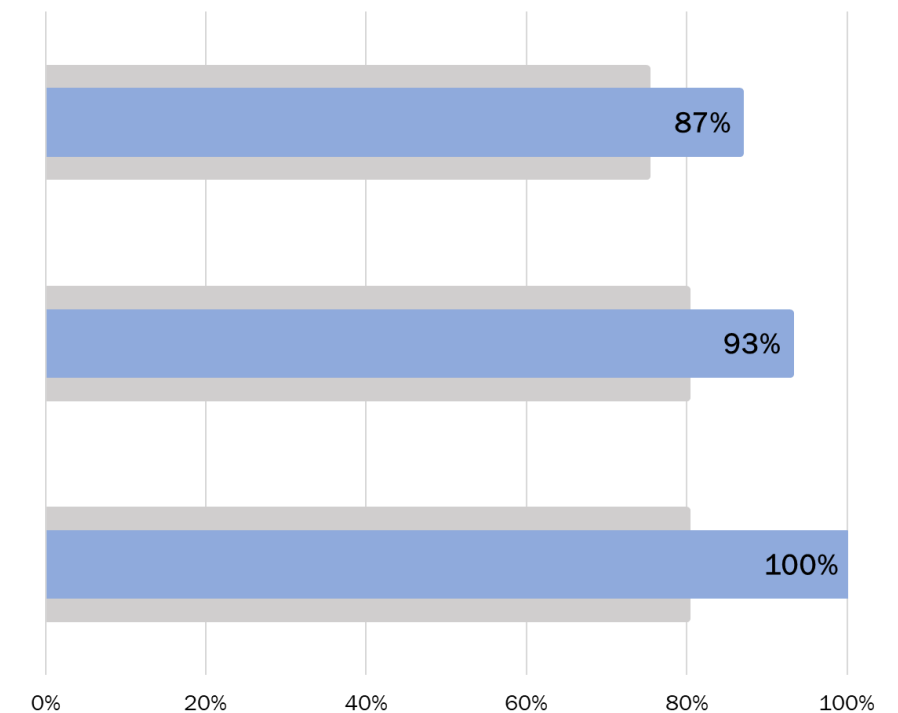
87%

Families improved family functioning.

93%

Families with no verified abuse findings 12 months post program completion.

100%

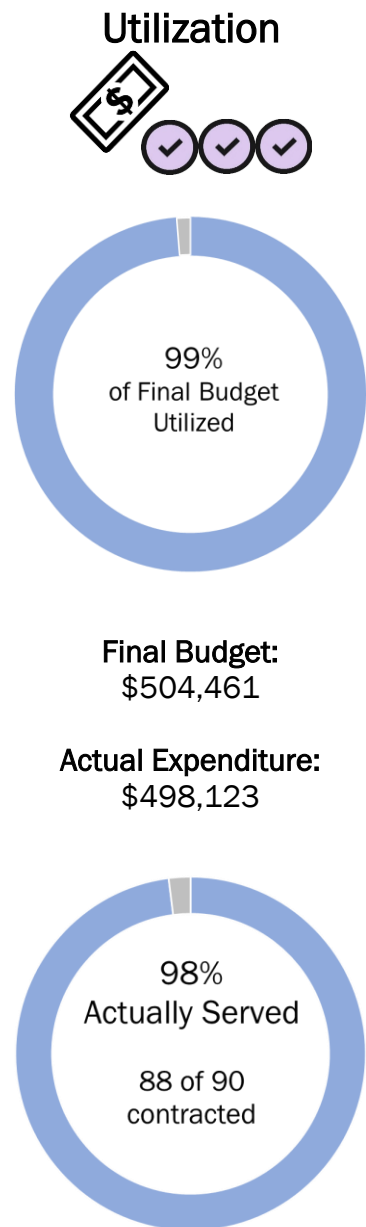




Family Support - Abuse & Neglect Prevention - Family Strengthening FY 18/19

KID, Inc. - HOMEBUILDERS

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
No findings.

Programmatic Performance
Program is performing well.

KID, Inc., completed its final year providing services under the 2015 Family Support RFP. The program utilizes the HOMEBUILDERS best practice model which provides intensive in-home case management using a wide range of counseling techniques to increase life skills and improve individual and family functioning. The HOMEBUILDERS Program is designed to keep children safe while helping the family reach a level of functioning at which it is possible for their children to remain safely at home. Program referrals are solely received from BSO CPIS and services are provided to families with very complex needs.

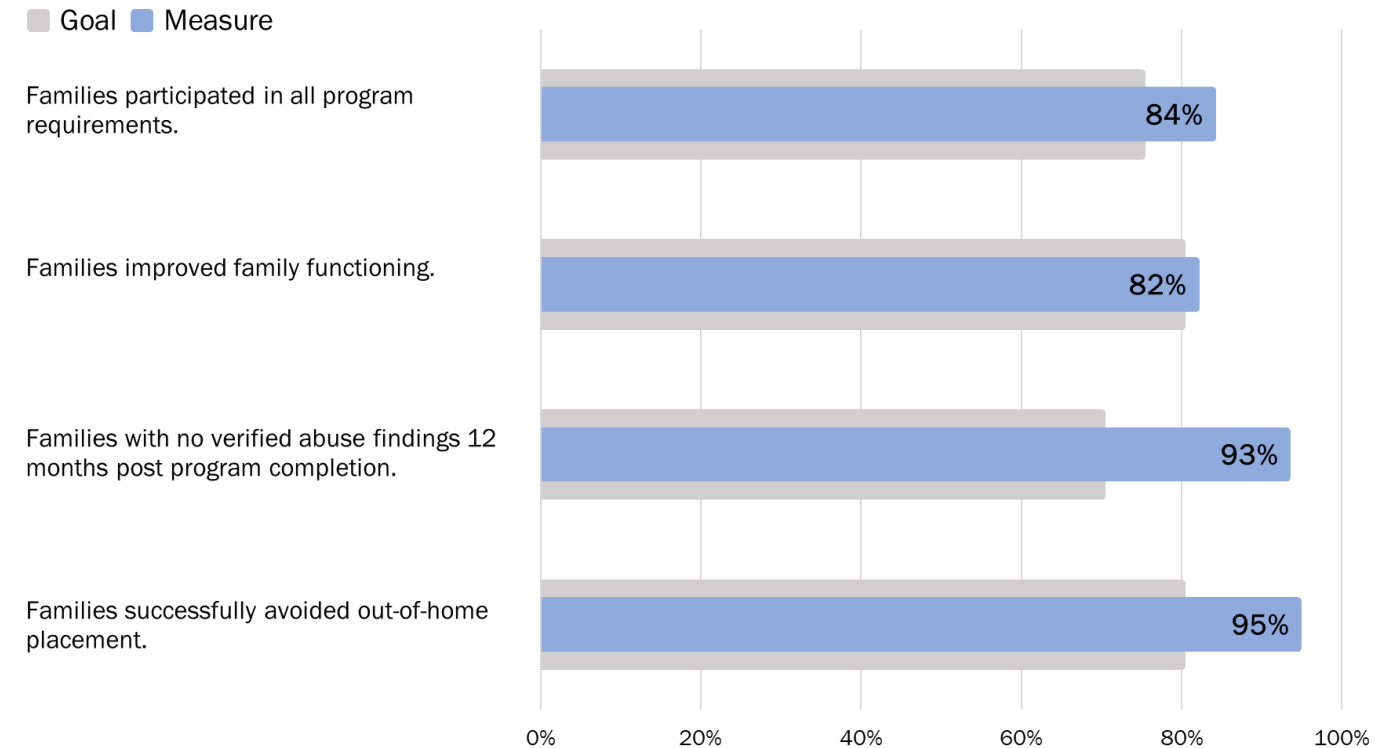
Program monitoring reflected that the program continues to provide intensive, high-quality services that are effective and engaging. Satisfaction surveys reflected high levels of satisfaction with services. This provider was funded under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.



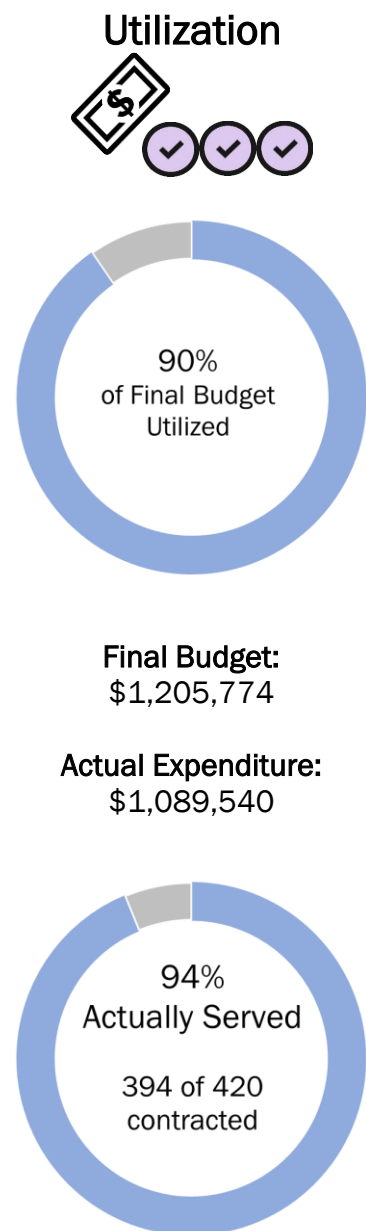


Family Support - Abuse & Neglect Prevention - Family Strengthening FY 18/19

KID, Inc. - KID FIRST



How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
No findings.

Programmatic Performance
Program is performing well.

KID, Inc. completed its final year providing services under the 2015 Family Support RFP. The KID FIRST program provides intensive home-based family preservation services which are comprised of three components: case management, parent education, and supportive counseling. BSO Child Protective Investigators are the primary source of referrals for this program.

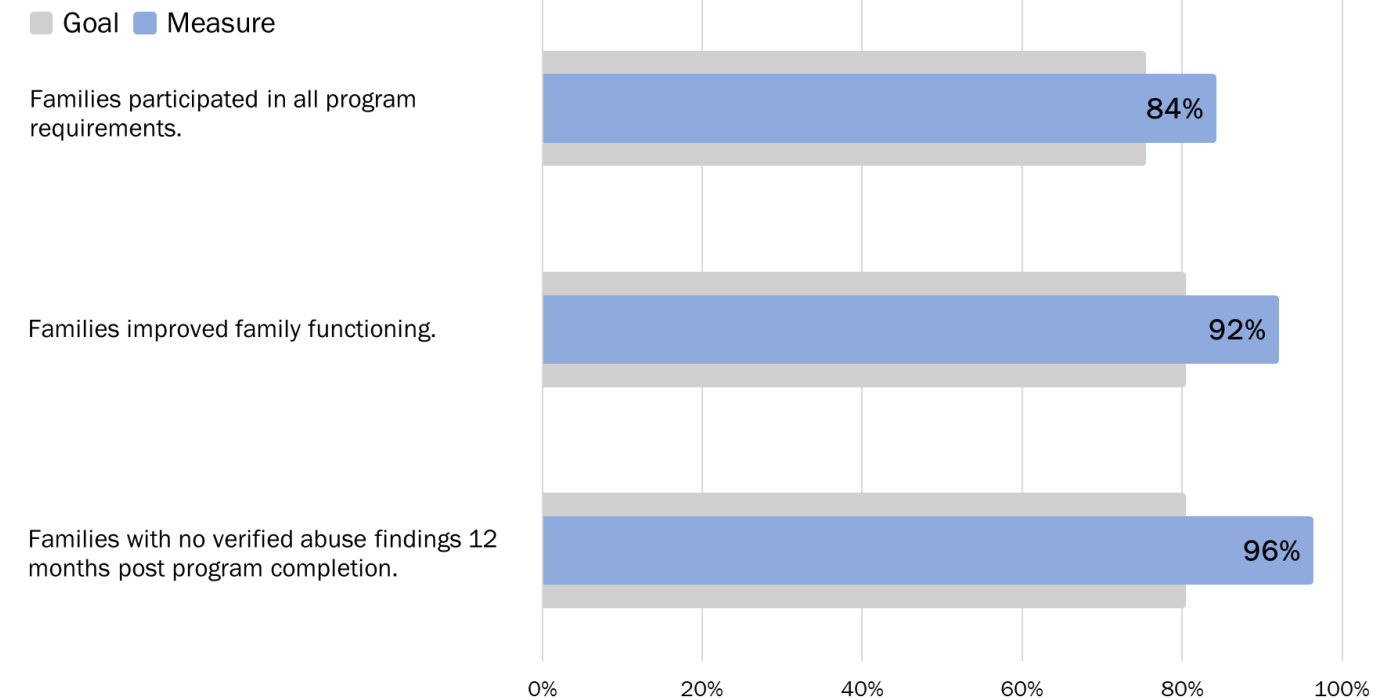
Program monitoring reflected excellent service delivery with effective and engaging interventions. Satisfaction surveys reflected high levels of satisfaction with services received. This provider was funded under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.





Family Support - Abuse & Neglect Prevention - Family Strengthening FY 18/19

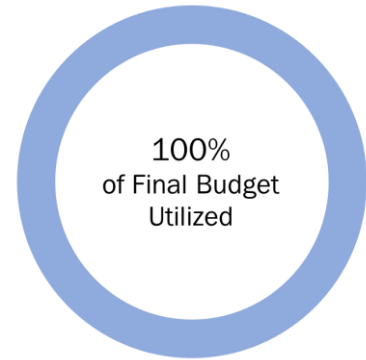
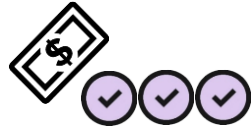
Memorial Healthcare System

How Much Did We Do?

How Well Did We Do It?

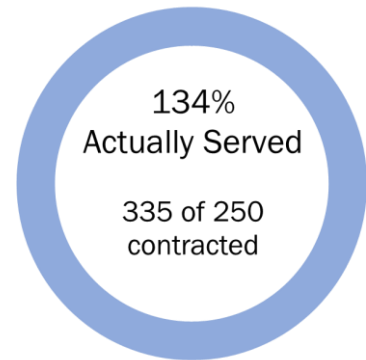
Is Anybody Better Off?

Utilization

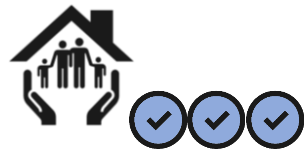


Final Budget:
\$715,086

Actual Expenditure:
\$715,086



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Memorial Healthcare System completed its final year providing services under the 2015 Family Strengthening RFP. The Family TIES Program provides comprehensive in-home and group intervention services to families with children ages birth-17 using Solution Focused Brief Therapy (SFBT) and the Circle of Security (COS) parenting model. SFBT is designed to build on a family's strengths to significantly increase family protective factors. COS is a relationship-based early intervention program model, which is designed to enhance attachment security between parents and their young children (under the age of 6).

Program monitoring reflected quality service provision with highly effective therapeutic interventions. Observation and client surveys reflected high levels of satisfaction with program services.

The number of families served was higher than the contracted amount due to shorter program duration for families with less complex needs. The program has been right-sized under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

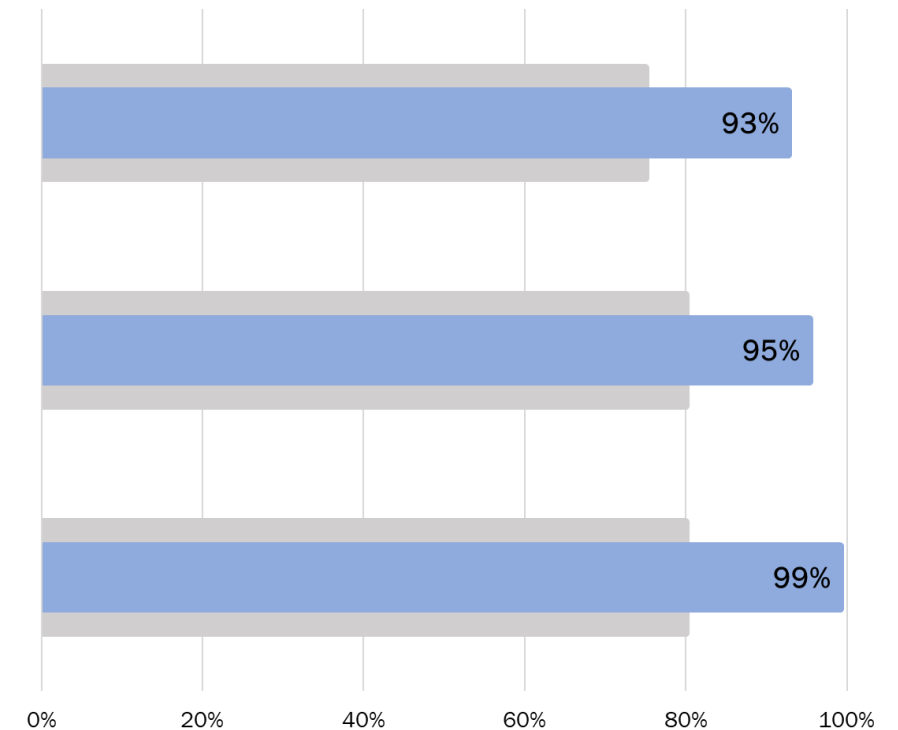
93%

Families improved family functioning.

95%

Families with no verified abuse findings 12 months post program completion.

99%

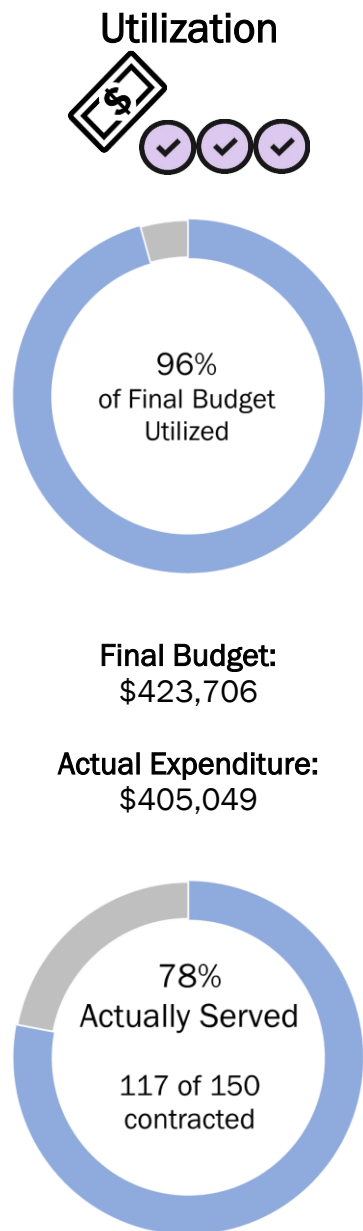




Family Supports - Abuse & Neglect Prevention - Family Strengthening FY 18/19

Smith Mental Health

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
No findings.

Programmatic Performance
Program is performing well.

Smith Mental Health completed its final year providing services under the 2015 Family Support RFP. Alternatives for Families Cognitive Behavioral Therapy (AF-CBT) is a trauma-informed, evidence-based intervention designed to improve the relationship between children and their caregivers by addressing the individual(s) and family as a whole. The provider offers AF-CBT as an intensive, in-home, therapeutic service designed to reduce child abuse and neglect, family conflict, and behavioral problems. The provider has established a strong relationship with BSO Child Protective Investigators, their primary referral source.

Program monitoring reflected quality service delivery and fidelity to the model. Observation and satisfaction surveys reflected high levels of satisfaction with program services.

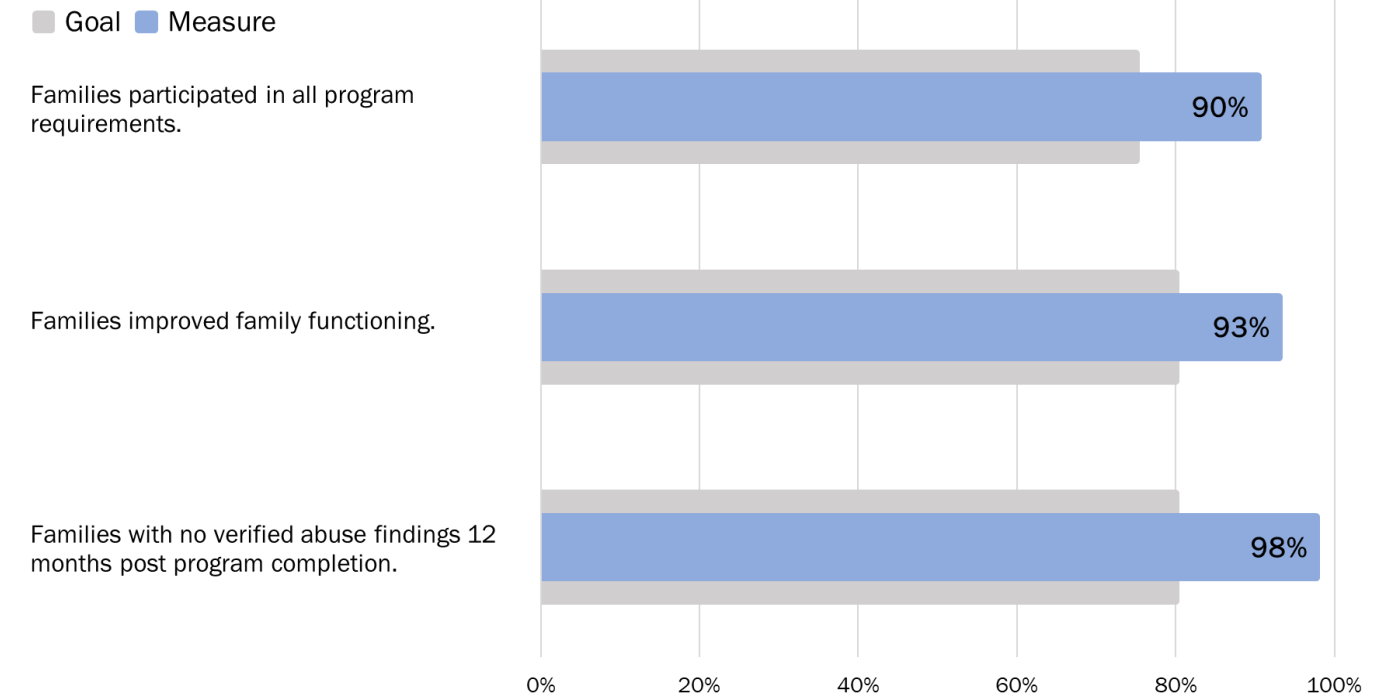
Lower numbers served were due to longer program duration for families with more complex needs. This provider was funded under the Family Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

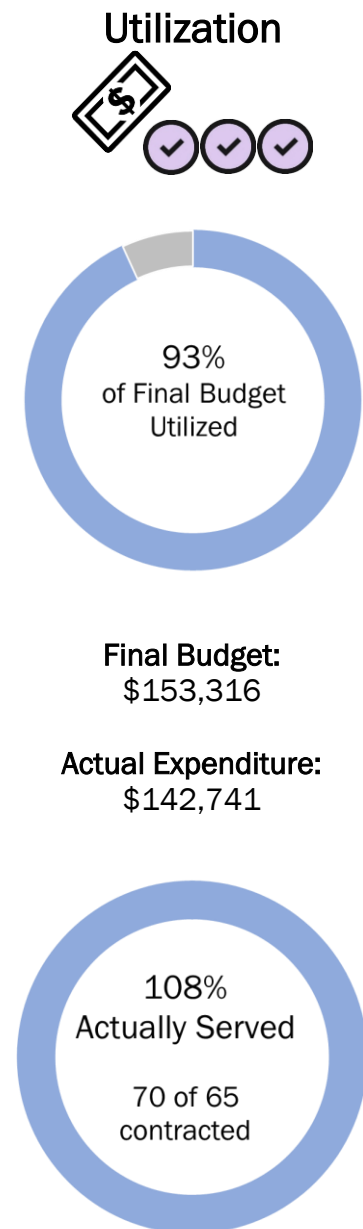




Family Supports - Abuse & Neglect Prevention - Kinship FY 18/19

Harmony Development Center, Inc.

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.

Programmatic Performance
Program is performing well.

Harmony Development Center, Inc., completed its third year providing services under the 2016 Kinship RFP. The program provides services at 4 community-based sites located in Cooper City, Coral Springs, Lauderhill and Miramar. The program includes support services designed to maintain a stable home for children being raised by relative or non-relative caregivers when biological parent(s) are unable to do so, with a focus on services to kinship families that include unaccompanied immigrant minors.

Program monitoring results reflected excellent service delivery with effective and engaging interventions. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

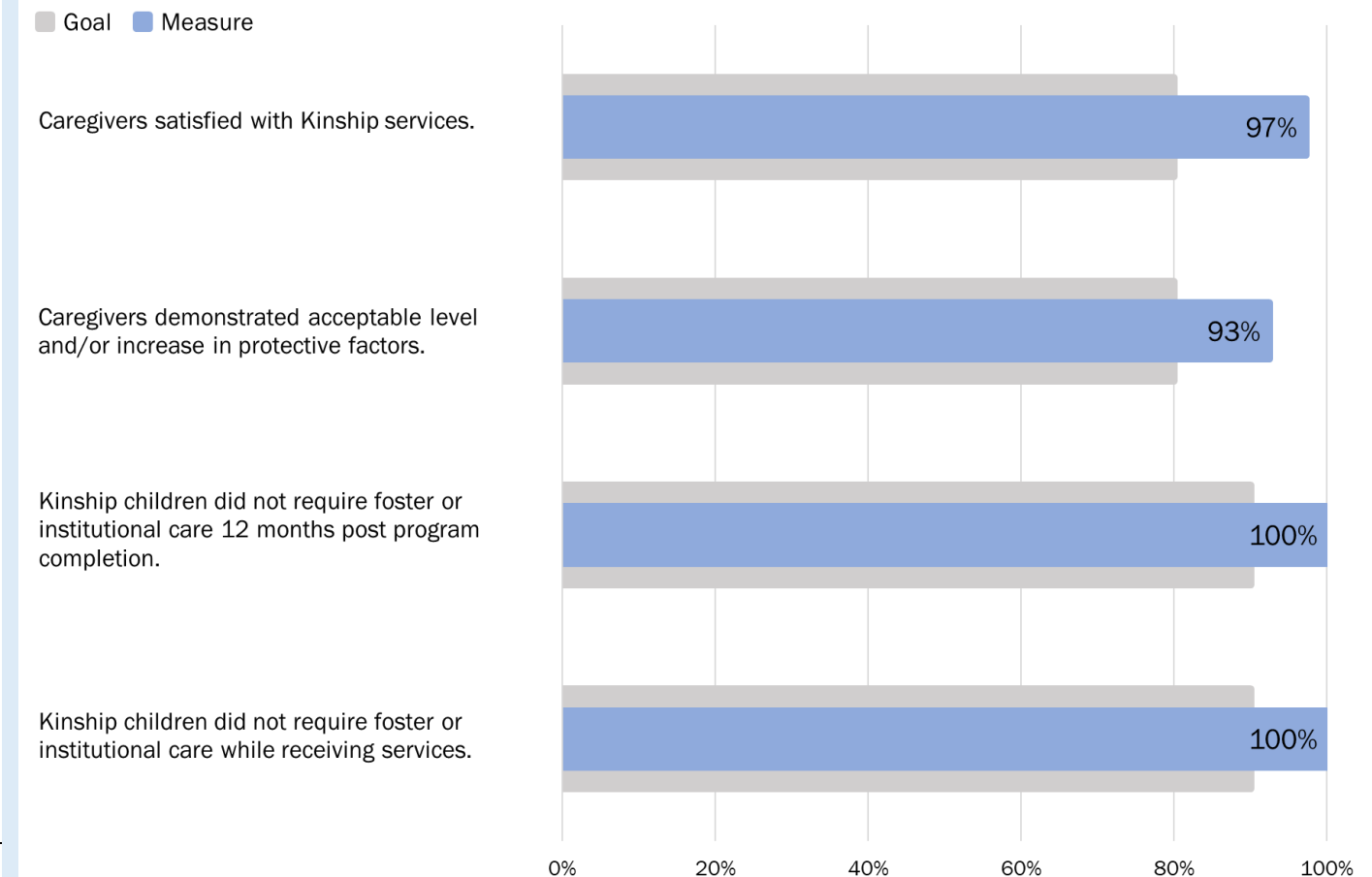
The number of families served was higher than the contracted number due to shorter program duration for families with less complex needs.

Provider **met** expectations for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.



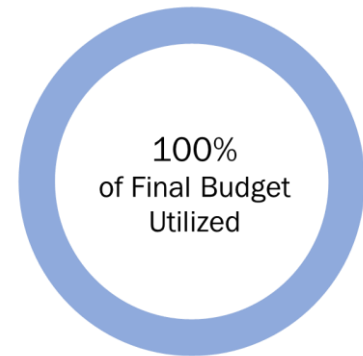
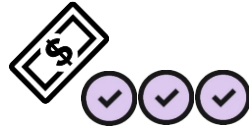


Family Supports - Abuse & Neglect Prevention - Kinship FY 18/19

KID, Inc.

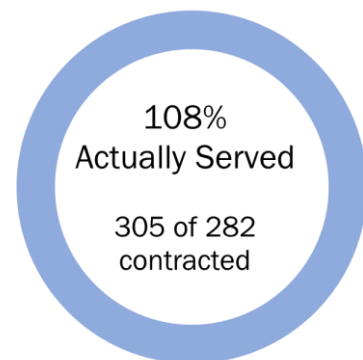
How Much Did We Do?

Utilization



Final Budget:
\$561,739

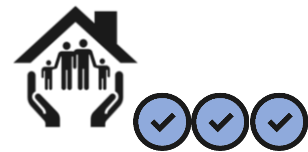
Actual Expenditure:
\$561,663



How Well Did We Do It?



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

KID, Inc. completed its third year providing services under the 2016 Kinship RFP in partnership with Memorial Healthcare. The program provides county-wide support services designed to maintain a stable home for children being raised by relative or non-relative caregivers when biological parent(s) are unable to do so.

Program monitoring results reflected engaging and high-quality service delivery. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

The number of families served was higher than the contracted number due to shorter program duration for families with less complex needs.

Provider **met** expectations for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Caregivers satisfied with Kinship services.



Caregivers demonstrated acceptable level and/or increase in protective factors.



Kinship children did not require foster or institutional care 12 months post program completion.



Kinship children did not require foster or institutional care while receiving services.



0% 20% 40% 60% 80% 100%

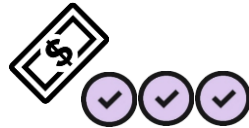


Family Supports - Abuse & Neglect Prevention - Kinship FY 18/19

Legal Aid Services of Broward County, Inc.

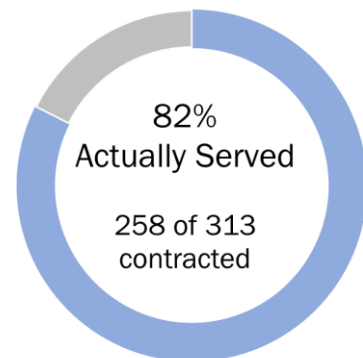
How Much Did We Do?

Utilization



Final Budget:
\$332,402

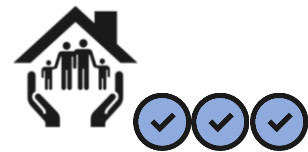
Actual Expenditure:
\$332,392



How Well Did We Do It?



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance
Program is performing well.

Legal Aid Services of Broward County, Inc., completed its third year providing services under the 2016 Kinship RFP. Legal Aid's Kinship program provides Kinship caregivers with legal advocacy services designed to promote safety, permanency and child well-being.

Program monitoring results reflected engaging and high-quality legal support services. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

The provider served less than the contracted amount due to longer program duration for families with more intense legal needs.

Provider **met** expectations for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

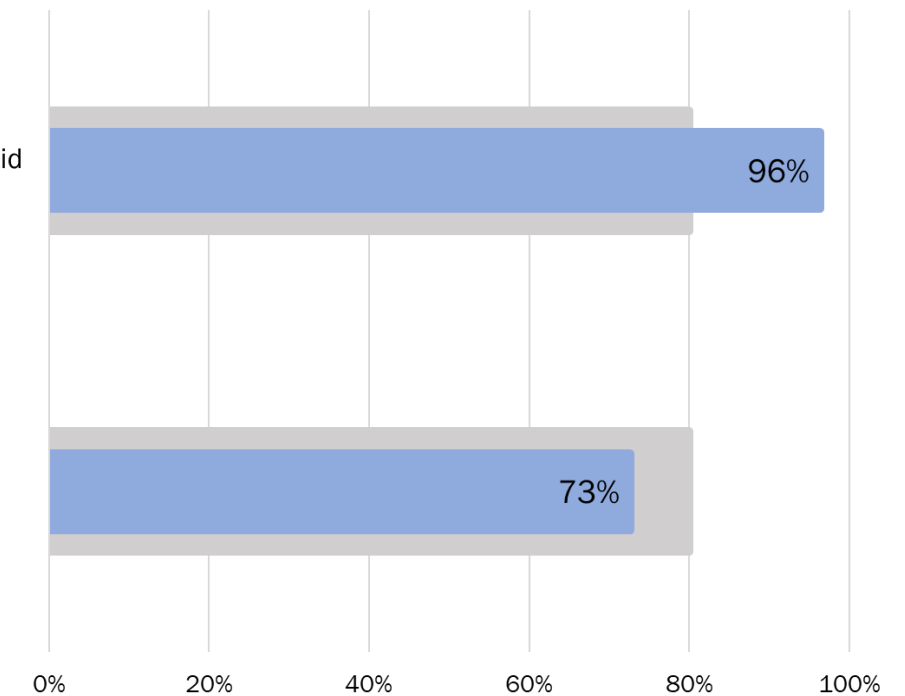
■ Goal ■ Measure

Kinship families satisfied with Legal Aid services.

96%

Kinship families whose legal goal was met.

73%

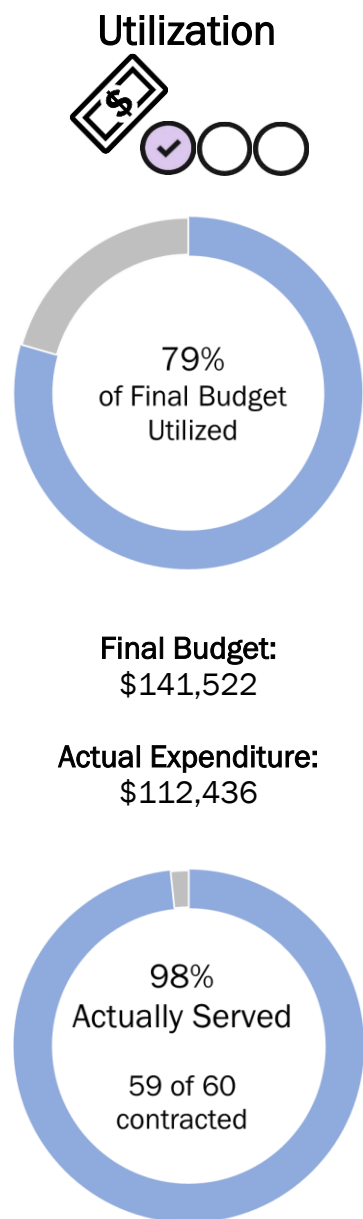




Family Supports - Abuse & Neglect Prevention - Kinship FY 18/19

Mental Health America of Southeast Florida, Inc.

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
No findings.

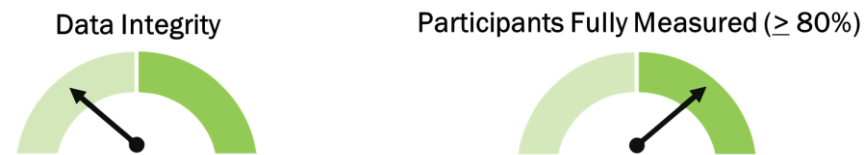
Programmatic Performance
Program is receiving technical assistance.

Mental Health America (MHA) of Southeast Florida, Inc., completed its third year providing services under the 2016 Kinship RFP. The program provides county-wide support services designed to maintain a stable home for children being raised by relative or non-relative caregivers when biological parent(s) are unable to do so, with a focus on services to kinship families that include children with incarcerated parents.

Program monitoring reflected that the following areas needed improvement: case management service delivery, documentation, utilization, and data integrity. The provider is receptive to technical assistance and has implemented strategies to address concerns.

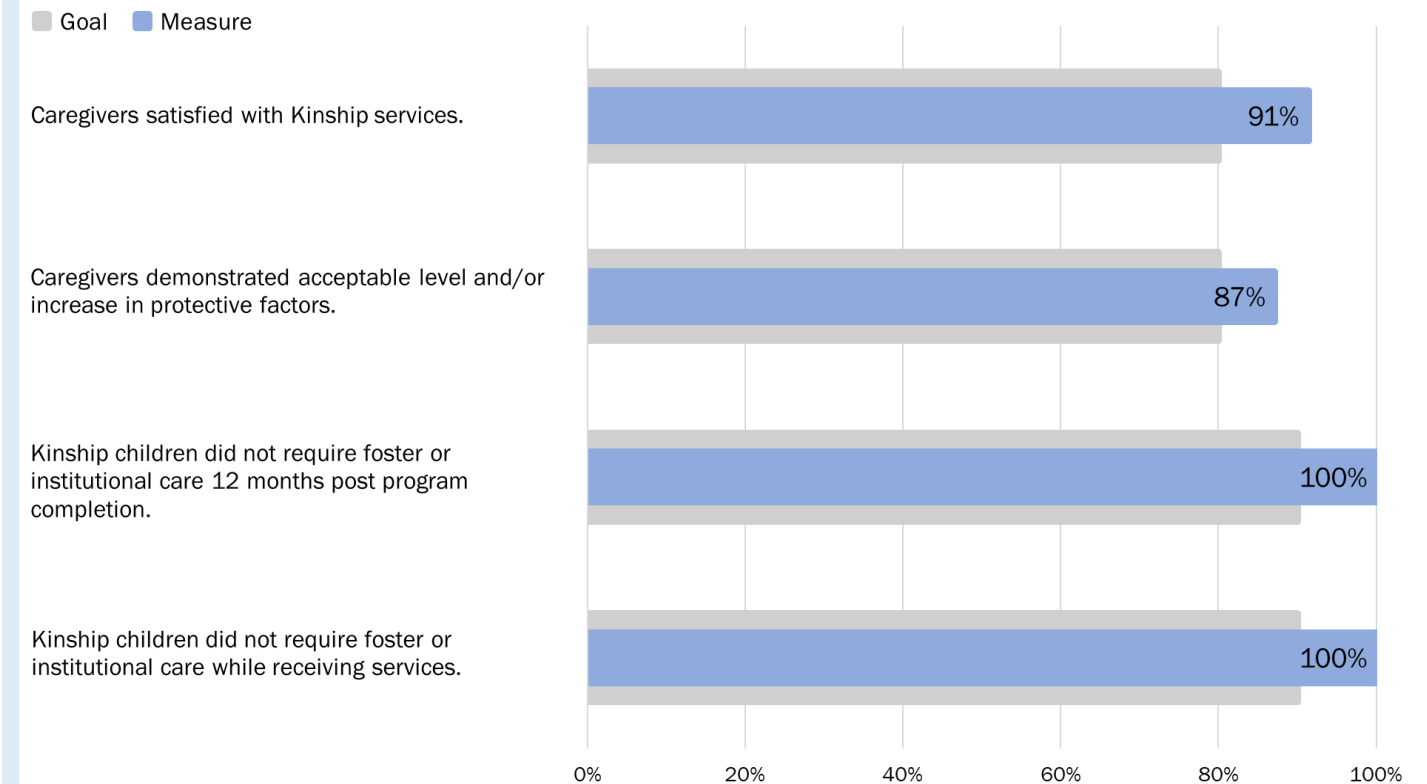
Utilization was lower than expected due to staff vacancies. The provider was still able to serve the contracted number of families due to shorter program duration for families with less complex needs.

Provider **did not meet** expectations for Data Integrity but did meet expectations for Participants Fully Measured.
Provider struggled with meeting deadlines for data entry and required extensive technical assistance throughout the year.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.





Family Supports - Abuse & Neglect Prevention - Healthy Families FY 18/19

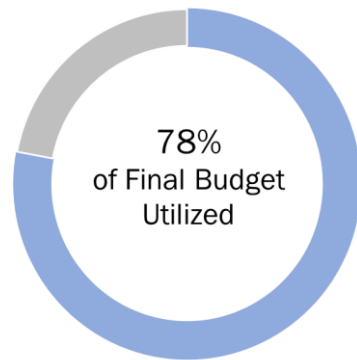
Broward Regional Health Planning Council

How Much Did We Do?

How Well Did We Do It?

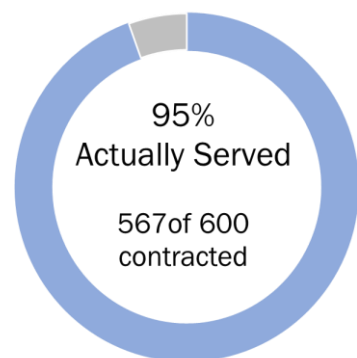
Is Anybody Better Off?

Utilization



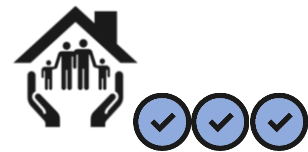
Final Budget:
\$2,059,557

Actual Expenditure:
\$1,605,631



Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance

Program is performing well.

The CSC has funded Healthy Families Broward (HFB) since 2002. HFB is an evidence-based approach to support pregnant and new mothers, promote maternal/child bonding, and reduce child abuse and neglect. As a collaborative funded by CSC and the Ounce of Prevention, HFB provides pre and post-natal screening and assessment, in-home parent education, case management, and support services to families in thirteen Broward County high-need zip codes.

Program monitoring reflected effective in-home services to families with children from birth through 5 years. Satisfaction surveys reflected high levels of satisfaction with services.

Utilization was lower than expected due to staff vacancies which resulted in less families served than contracted to be served.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

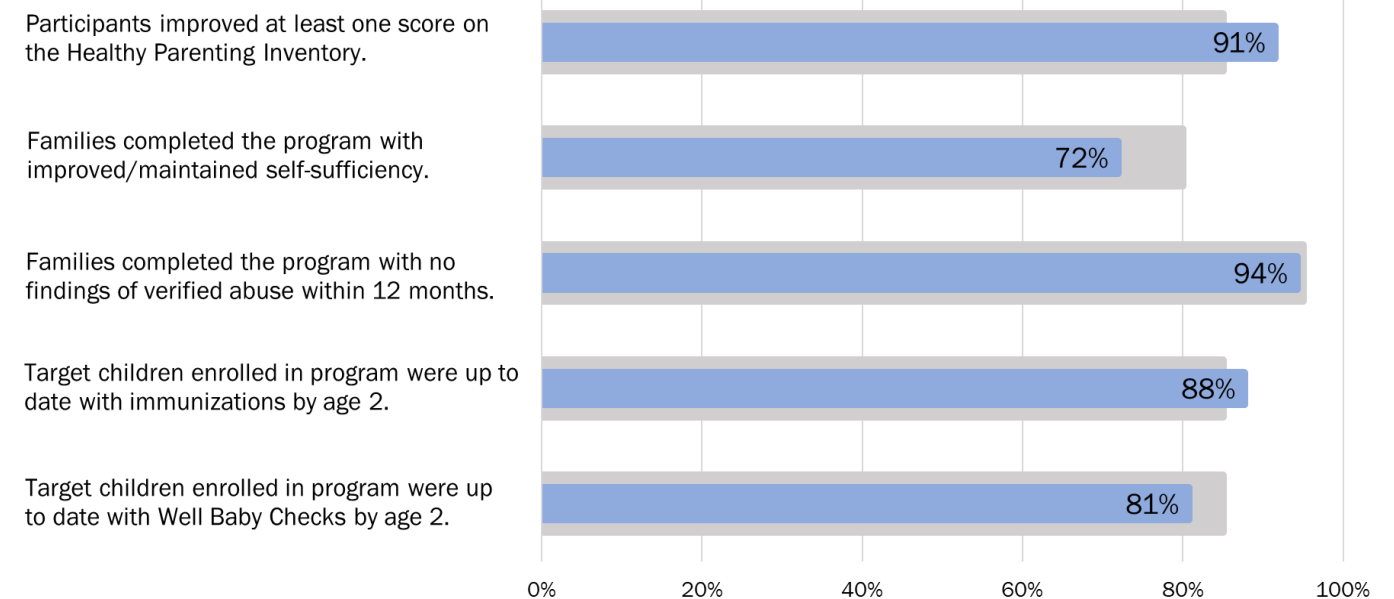


Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Family Supports - Abuse & Neglect Prevention - Trauma FY 18/19

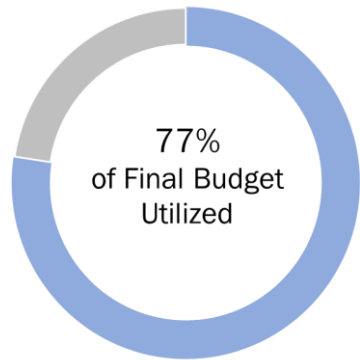
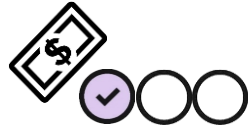
Jewish Adoption and Foster Care Options, Inc. (JAFCO)

How Much Did We Do?

How Well Did We Do It?

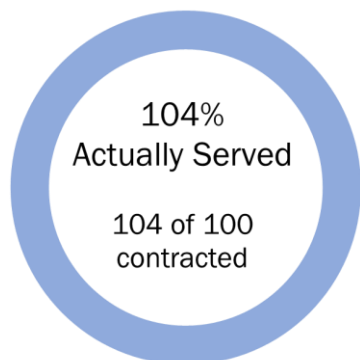
Is Anybody Better Off?

Utilization

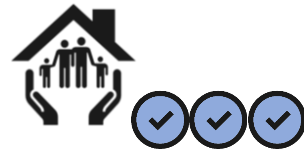


Final Budget:
\$701,217

Actual Expenditure:
\$542,799



Financial & Administrative Monitoring
Not Applicable



Programmatic Performance
Program is performing well.

In January, 2019, the Council approved Jewish Adoption and Foster Care Options, Inc. (JAFCO) as the service provider at Eagles' Haven, the community wellness center providing navigation and wellness services to students, staff, first responders and their families from both Marjory Stoneman Douglas High School and Westglades Middle School. Eagles' Haven opened in March, 2019.

The provider has diligently worked to build trust with this community. As a result, Eagles Haven has seen significant growth in youth and families seeking services. Community feedback and ongoing site visits supported that the program offered creative and engaging therapeutic services. Utilization was lower than expected due to mid year program start.

It is anticipated that all direct serve expenses will be reimbursed retroactively by the Federal Antiterrorism and Emergency Assistance Program for Victims Compensation and Assistance Non-Competitive Grant (AEAP) or State Victims of Crime Act (VOCA) funds.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families satisfied with group services.

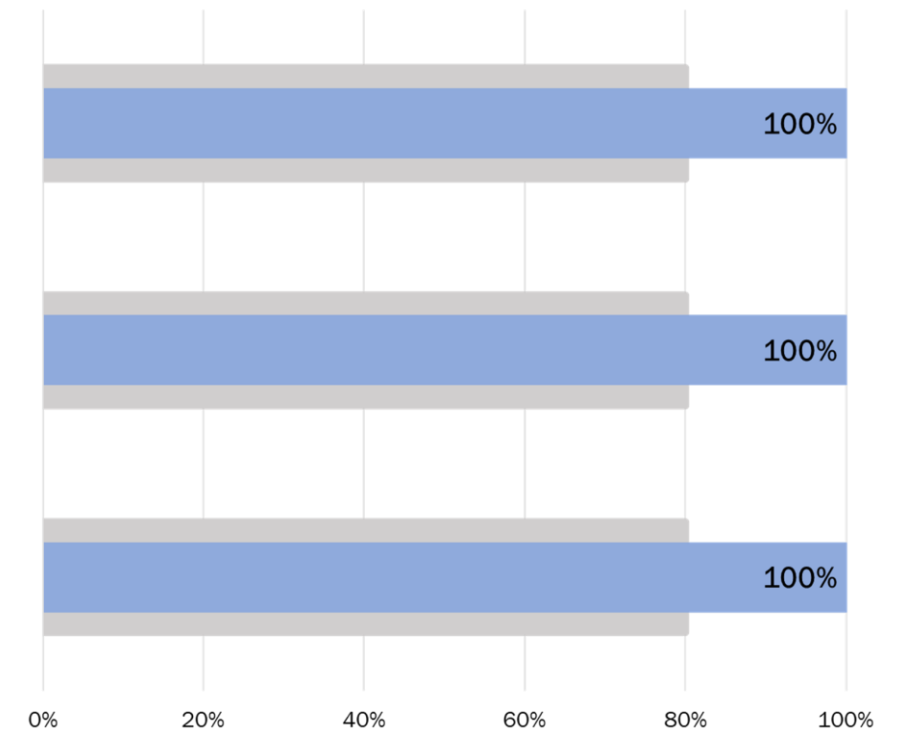
100%

Families satisfied with case management/navigator services.

100%

Families that reported services improved well-being.

100%





Family Supports - Abuse & Neglect Prevention - Trauma FY 18/19

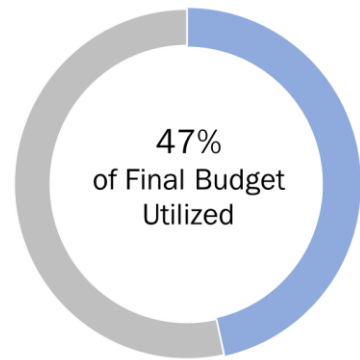
Broward Behavioral Health Coalition - Trauma Counseling

How Much Did We Do?

How Well Did We Do It?

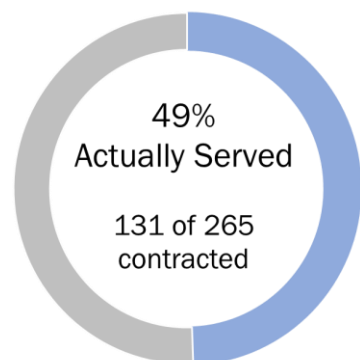
Is Anybody Better Off?

Utilization

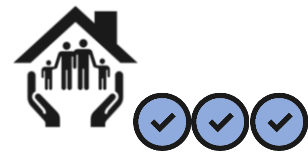


Final Budget:
\$350,000

Actual Expenditure:
\$162,960



Financial & Administrative Monitoring
Not Applicable.



Programmatic Performance
Program is performing well.

This is the first year of the Community Trauma Responsive Counseling Program with the Broward Behavioral Health Coalition. This program provides in-home individual/family therapy, group counseling, outreach efforts, assessments, and psychiatric evaluations to students, staff, first responders and their families from both Marjory Stoneman Douglas High School and Westglades Middle School. The goal of these services is to promote healing and resiliency in the community.

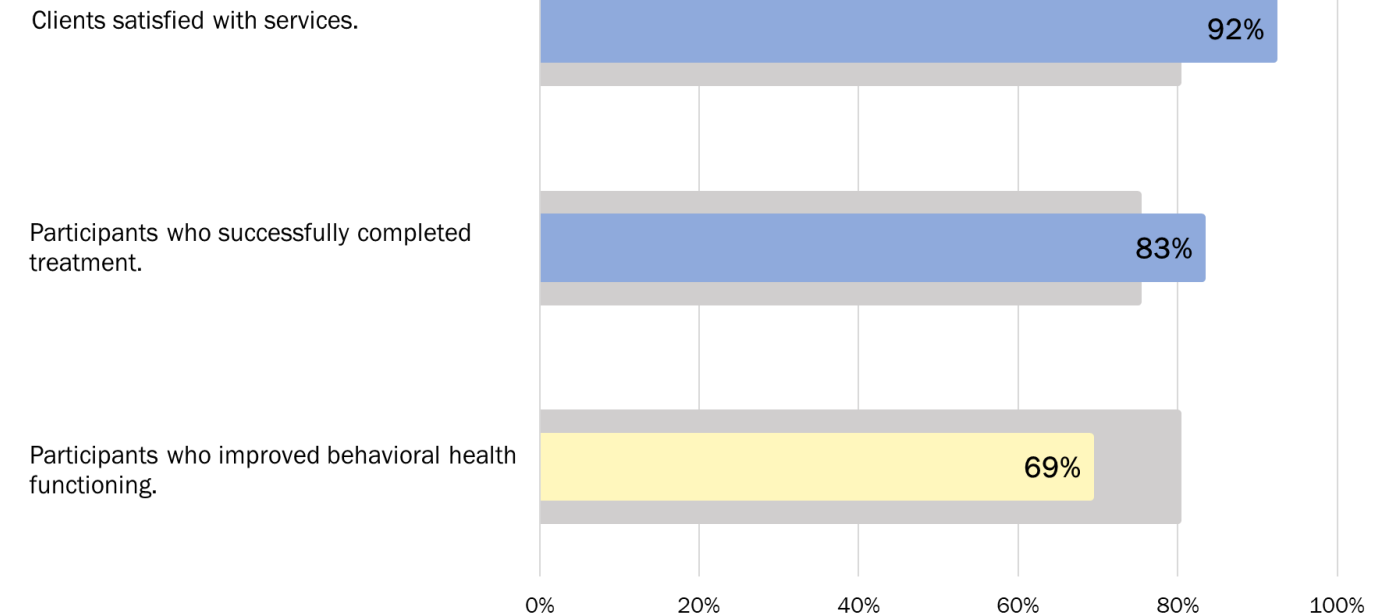
The provider subcontracts with seven agencies to provide in-home trauma therapy and other community based services. All therapists working in this program receive extensive trauma training, and they are providing a valuable, much needed service to the community.

Utilization and the number of families served were lower than expected due to families not readily engaging in services but an upward trend is anticipated as more families start their path to recovery.

All direct service expenses are anticipated to be reimbursed retroactively by the Federal Antiterrorism and Emergency Assistance Program for Crime Victims Compensation and Assistance Non-Competitive Grant (AEAP).

Provider **met 2 of 3 Council goals** for performance measurements. Provider did not meet goal in the area of behavioral health functioning due to issues with administration of post assessments. Technical assistance is being provided.

■ Goal ■ Measure

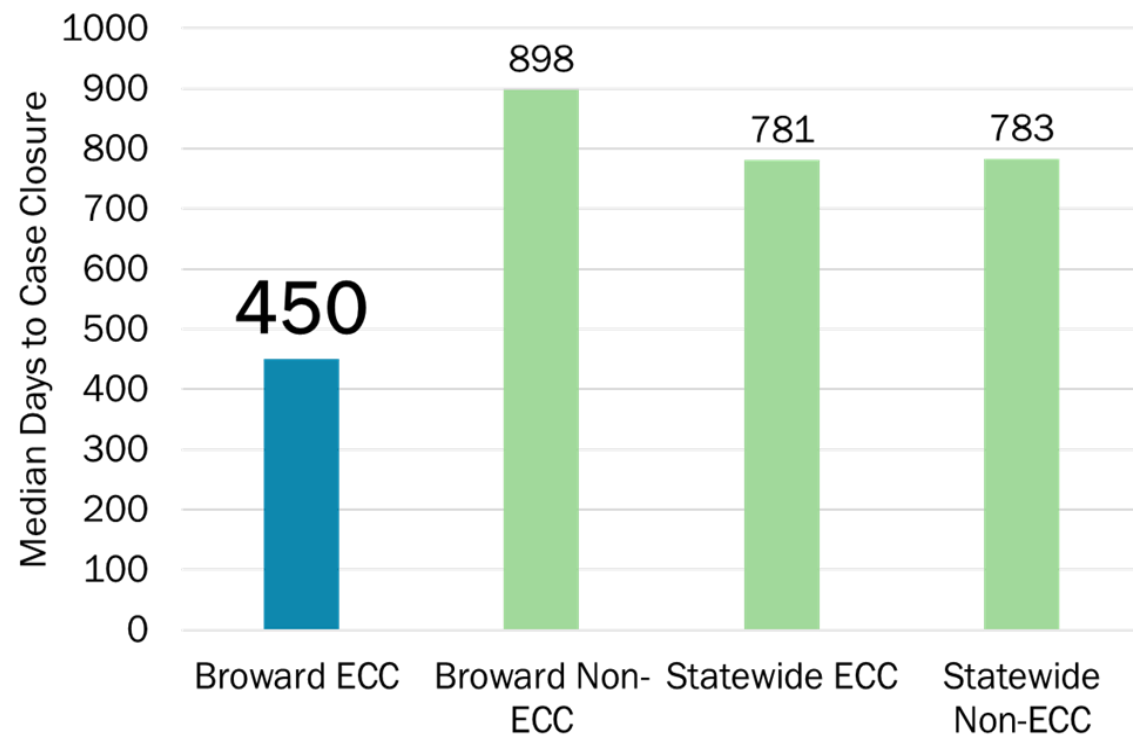
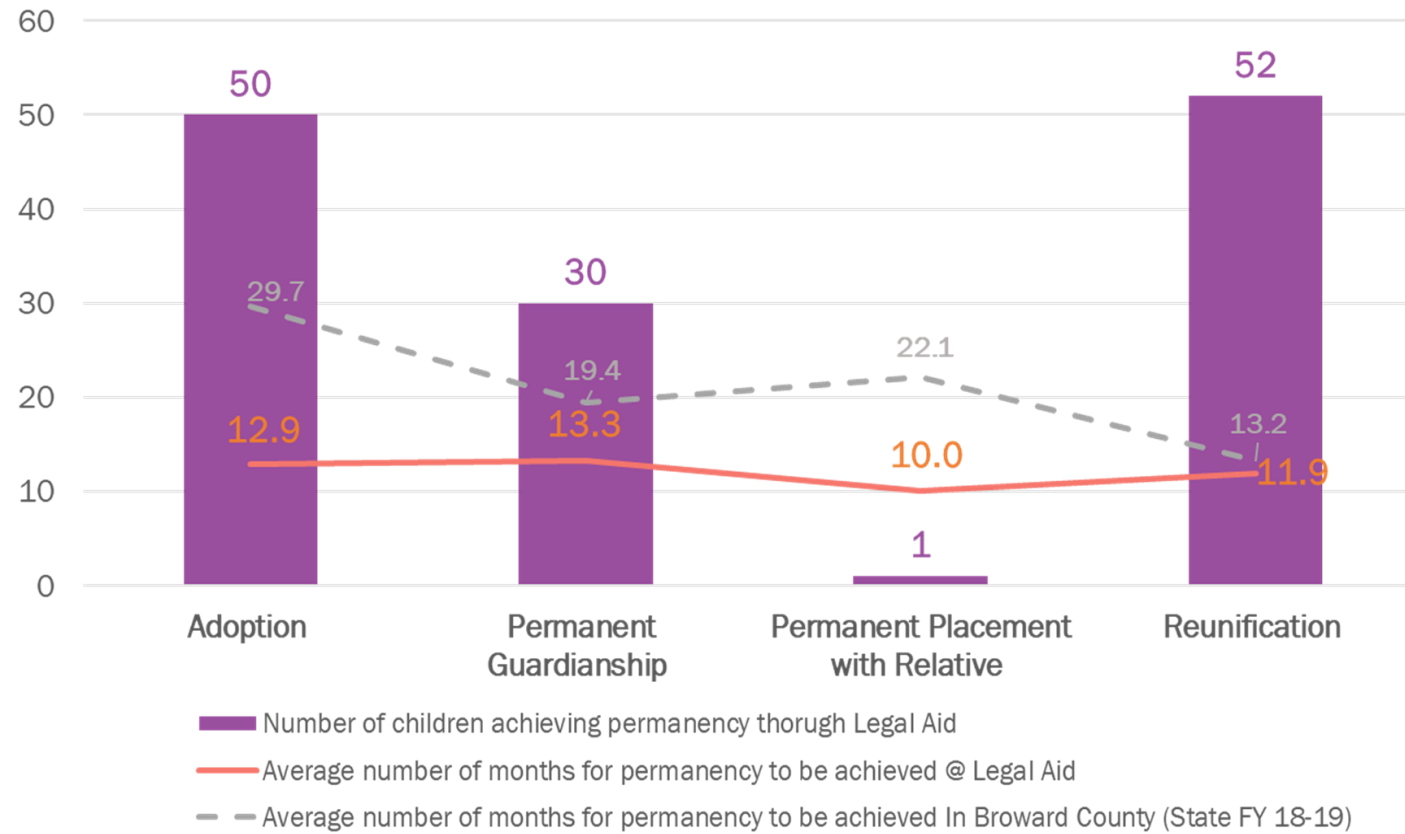




Child Welfare Supports

Annual Performance FY 18/19

Children represented by a **Legal Aid** attorney through the Permanency program achieved permanency in approximately 1 year which is sooner than those without an attorney.



Broward's Early Childhood Court successfully closed adoption cases in fewer days than both non-ECC courts and the state ECC median.

CHILD WELFARE SUPPORTS PROGRAMS

GOAL:

Increase the number of children living in safe and nurturing families.

RESULT:

Children live in safe and nurturing families.

Adoption

- Supports programs that recruit adoptive families for children coming out of the foster care system.
- Programs allow CSC to receive Federal IV-E reimbursement.

Early Childhood Court (ECC) Community Coordination

- Coordinates services to families with children birth to five who are in the specialized Early Childhood Court, to help limit the child(ren)'s time in State care and expedite permanency.
- Assists the ECC judge in leading the overall ECC project and connecting ECC to the greater community.

Legal Representation - Child Welfare (LR)

- Provide legal advocacy and support for children in child welfare to reduce length of stay and crossover youth to improve life outcomes.

Legal Advocacy Works (LAW)/LAW-Line

- Legal services to youth with, or at risk for, involvement in both delinquency and dependency systems.
- A helpline to connect the community with diversion education and Failure to Appear support.



Child Welfare Supports - Adoption Campaign FY 18/19

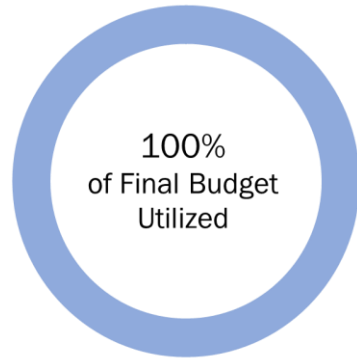
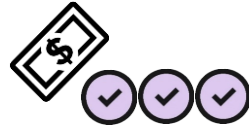
Forever Family - Gialogic Productions

How Much Did We Do?

How Well Did We Do It?

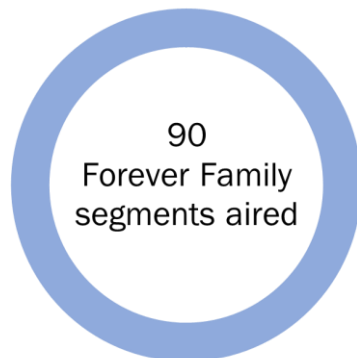
Is Anybody Better Off?

Utilization

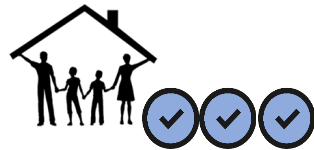


Final Budget:
\$177,031

Actual Expenditure:
\$177,031



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Since 2002, CSC has sponsored Forever Family weekly segments on NBC-6 featuring children in foster care to recruit permanent adoptive homes for them. The multi-media campaign also includes web, radio and print promotions and positive recognition of CSC's support. The program garners state and national exposure, helping recruit potential families locally, across the state and beyond. Forever Family is shown on five television stations nationwide, all featuring Broward children for adoption. It also generates federal Title IV-E reimbursements for CSC and raises considerable local donations benefitting foster and Transitional Independent Living (TIL) youth. All children featured through Forever Family are considered by ChildNet as "harder to adopt": older, of color, sibling groups and/or with special needs. Forever Family Founder and Producer, Gia Tutalo-Mote, uses the power of television media to support the CSC and its funded programs in other endeavors, such as National Adoption Day, Broward AWARE! events and the Back to School Extravaganza.

In FY 2018/19 Forever Family featured 28 children awaiting adoption with 18 successes and 10 still being featured and waiting. Its social media platform reached over 2.5 million via YouTube and Facebook. Forever Family airing provides \$920,000 in earned media (\$740,000 through NBC 6, \$180,000 in West Coast and Orlando Markets).

Since FY 2017/18, Forever Family expanded programs featuring Broward County children available for adoption to television markets on the west coast of Florida. Children continue to be featured in segments that are aired on NBC 6 twice a week. Features exceed contracted target numbers.

Provider **met** all performance outputs.

18 children were adopted.

2.7 million generated views on YouTube and Facebook.

\$64,716 in Title IV-E Adoption Assistance reimbursement to CSC.



Child Welfare Supports - Adoption Campaign FY 18/19

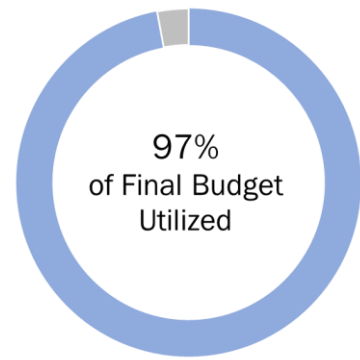
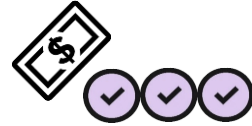
Heart Gallery of Broward

How Much Did We Do?

How Well Did We Do It?

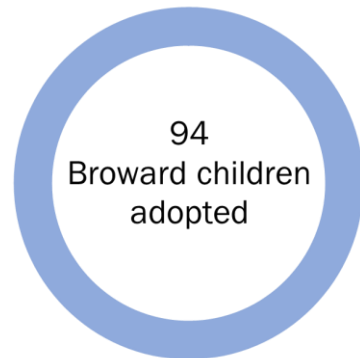
Is Anybody Better Off?

Utilization

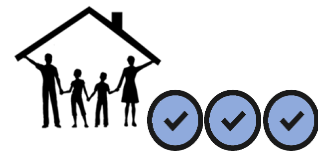


Final Budget:
\$36,050

Actual Expenditure:
\$34,992



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

The CSC has funded the Heart Gallery since 2013. The Heart Gallery is a traveling exhibit of professional portraits of children available for adoption that builds upon the public awareness efforts of CSC-funded Forever Family. The gallery is designed to increase the number of adoptive families for children needing homes in our community. Now in its 10th year in Broward and its 16th year across the United States, the Heart Gallery model is being replicated in many communities. The Heart Gallery of Broward currently features 51 of the hardest to place children in their online local, state and advocate galleries. There are currently two (2) large exhibits featuring 24 children each, teens and sibling groups and (4) four mini exhibits featuring (10) ten children eight years or older/medically needy.

The Heart Gallery of Broward has raised approximately \$145K in individual donations within the last year. In 2018 The Heart Gallery of Broward celebrated its 403rd adoption and was named for a 3rd year in a row as a leading non profit by Good News Magazine. As a team leader for the local National Adoption Day for the 17th District (Broward County), in 2018 they assisted with organizing the highest adoption class of 51 adoptions, more than any other county in the State of Florida.

This initiative generates federal Title IV-E Adoption Assistance reimbursement through DCF.

The program continues to exceed minimum contractual requirements.

Provider **met** all performance outputs.

2,760 campaign inquiries for adoption.

\$145,000 in community donations.

\$12,792 in Title IV-E Adoption Assistance reimbursement to CSC.



Child Welfare Supports - Early Childhood Court (ECC) FY 18/19

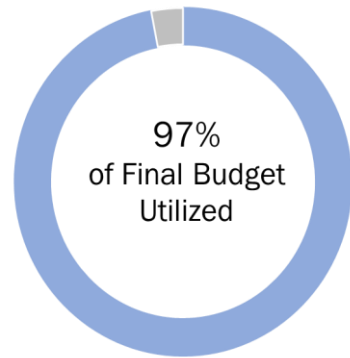
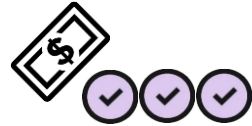
Henderson Behavioral Health

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

Utilization



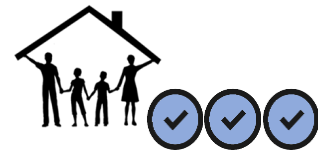
Final Budget:
\$60,000

Actual Expenditure:
\$58,176



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is performing well.

In January 2018, the Council approved funding an additional staff position for Early Childhood Court (ECC) to help limit the child(ren)'s time in state care and to expedite permanency. This community coordinator position acts as a liaison to ensure ECC families gain timely access to the most appropriate resources and assists the ECC judge in leading the overall project and connecting ECC to the greater community. The chosen provider, Henderson Behavioral Health, began providing services on February 1, 2018.

The community coordinator position continues to make a positive impact on the Early Childhood Court. As a result, each family received more intensive and individualized care coordination services. This includes an increase in the amount of Family Team Meetings which is an integral component of the ECC model.

Provider **met** all performance outputs.

Total number of court hearings held for Early Childhood Court cases in FY 18-19.



Total number of Family Team Meetings held for Early Childhood Court cases in FY 18-19.



Number of cases with no re-removal 12 months post case closure.





Child Welfare Supports - Legal Representation of Youth in Child Welfare (Permanency Program) FY 18/19

Legal Aid Service of Broward County, Inc.

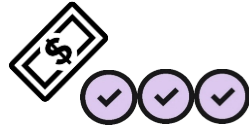


How Much Did We Do?

How Well Did We Do It?

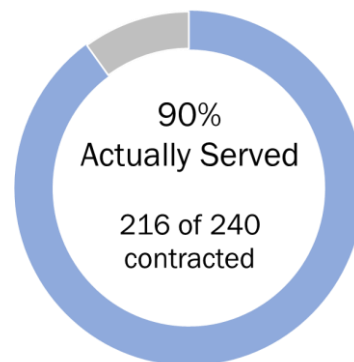
Is Anybody Better Off?

Utilization

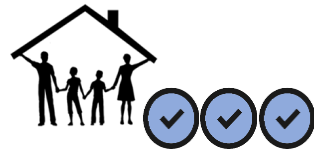


Final Budget:
\$736,450

Actual Expenditure:
\$736,444



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.



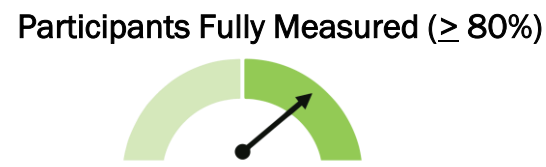
Programmatic Performance
Program is performing well.

Legal Aid Service of Broward County, Inc. successfully completed its final year providing services under the 2016 Legal Representation of Youth in Child Welfare RFP. The Permanency Program provides comprehensive legal services by court appointment to children in the child welfare system to limit their time in state care and to achieve timely permanency. The Permanency Program also provides the legal services necessary to ensure that while their clients are in state care they receive the benefits and protections afforded to them under State and Federal law.

Program observation indicated the provider has had a significant impact on the ability of children to move quickly and appropriately through the dependency system, while delivering effective, high quality legal services.

The number of children served was less than the contracted number due to longer program duration for families with more intense legal needs. This provider was funded under the Legal Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all performance outputs.

139 children achieved legal permanency in FY 18/19.

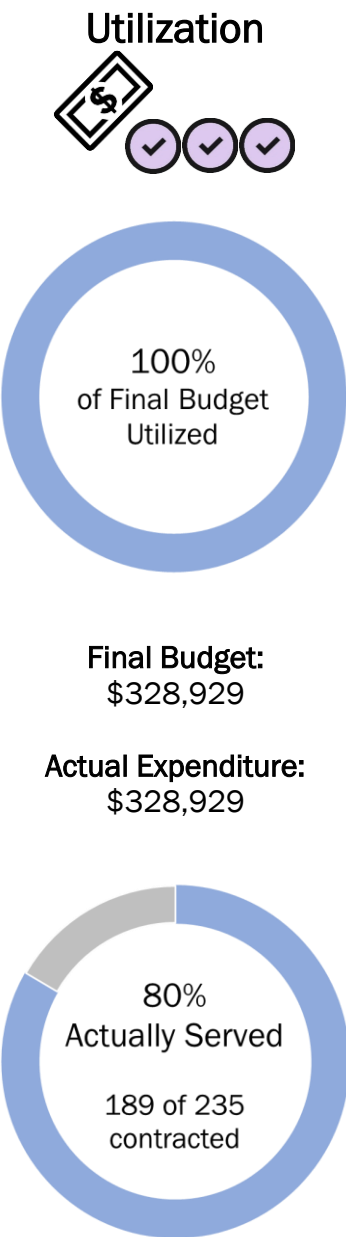
100% of children served received timely and appropriate legal advocacy and met required benchmarks toward achieving permanency.



Child Welfare Supports - Legal Advocacy Works (LAW) FY 18/19

Legal Aid Service of Broward County

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.

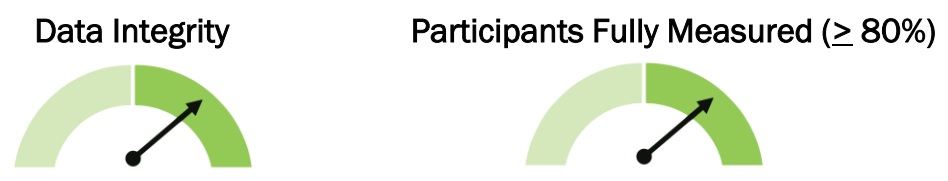
Programmatic Performance
Program is performing well.

Legal Advocacy Works (LAW) successfully completed its final year providing services under the LAW 2014 RFP. LAW provides advocacy, legal representation, case management, and supportive services to dependent, delinquent, pre-delinquent, and "crossover" youth, who have both dependency and juvenile justice involvement. LAW is a unique service that is highly valued by the child welfare and judicial systems in Broward County.

Program monitoring reflected high-quality services with strong legal advocacy which consists of direct service with or on behalf of Broward County youth and families. Program staff have developed strong working relationships with the courts and other key stakeholders to improve service coordination. Satisfaction surveys reflected high levels of satisfaction with services.

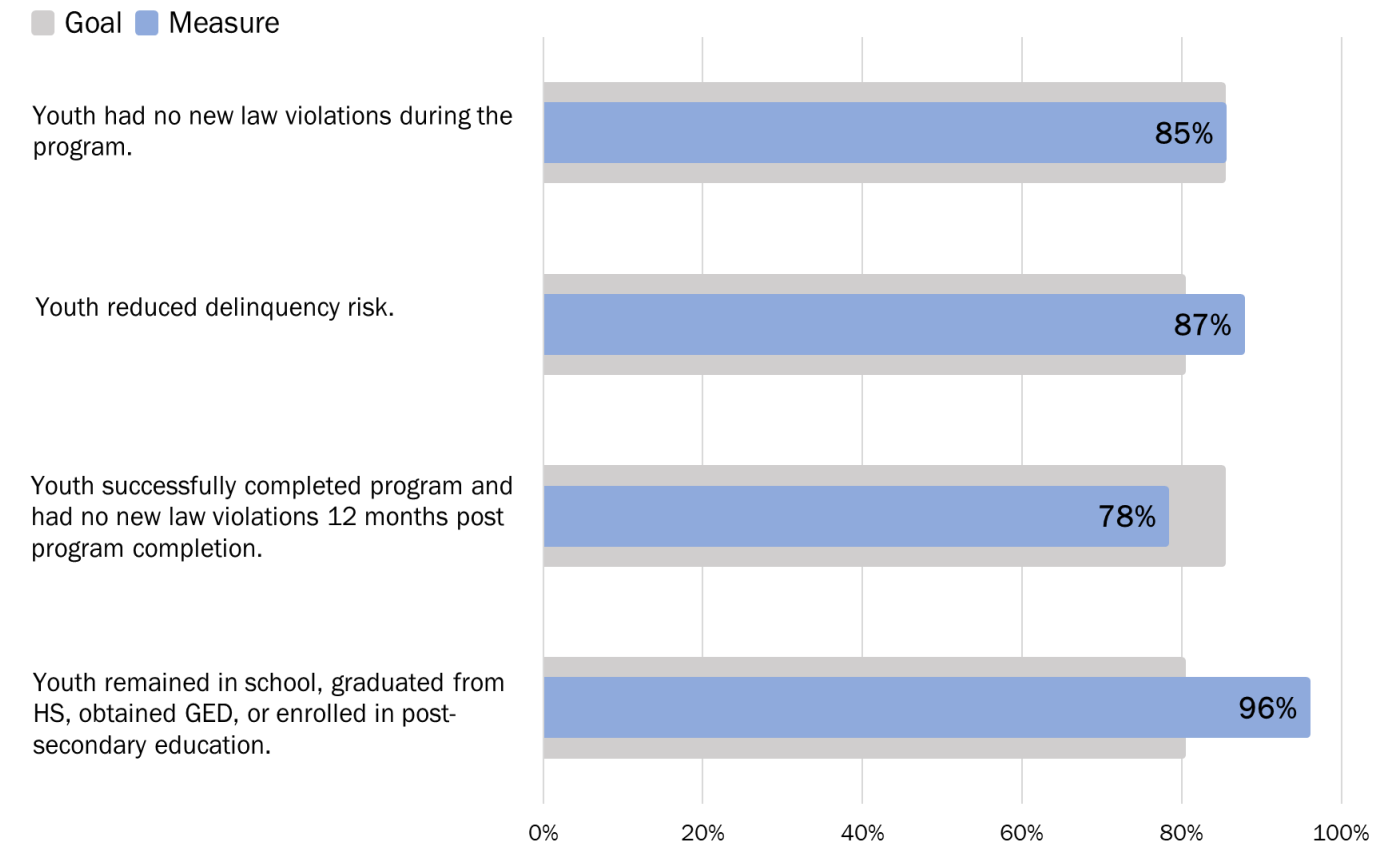
The number of youth served was lower than the contract amount due to the complexity of the cases. This provider was funded under the Legal Supports 2019 RFP.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.





Child Welfare Supports - LAW Line FY 18/19

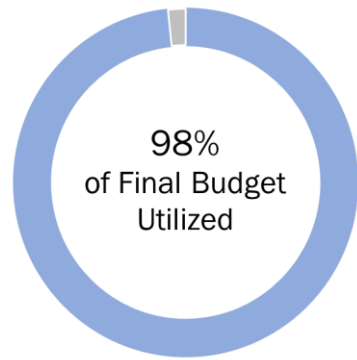
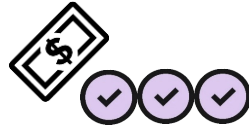
Legal Aid Service of Broward County

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

Utilization

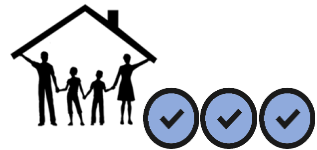


Final Budget:
\$84,460

Actual Expenditure:
\$83,068



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

LAW Line successfully completed its final year providing services under the LAW Line 2014 RLI. Legal Aid LAW Line provides a dedicated attorney to staff a centralized telephone helpline for diversion education and assistance, which is a unique community resource.

This service has been well received by community stakeholders as evidenced by increasing calls from youth and their families. Staff also provided outreach to programs to inform youth and their families about their rights and responsibilities in the delinquency and dependency systems. The Provider is to be commended for their commitment to ensuring that families receive unbiased professional guidance when deciding the best course of action. Satisfaction surveys reflected high levels of satisfaction with services.

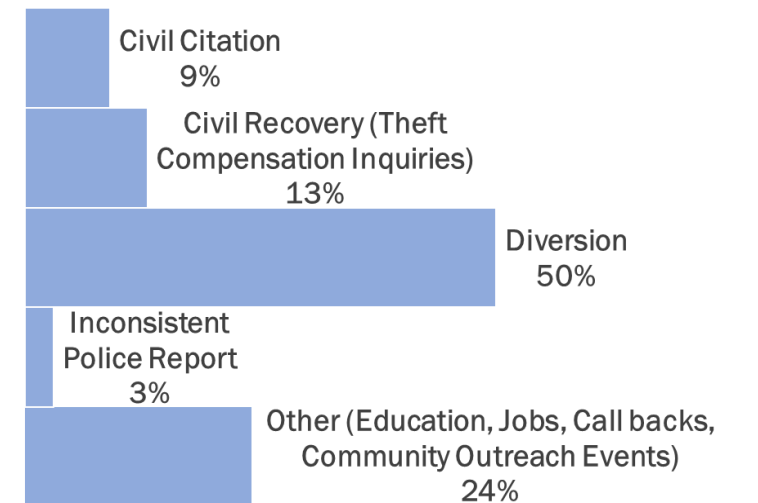
This provider was funded under the Legal Supports 2019 RFP.

Provider **met** all performance measures.

Callers reporting legal needs were met with LAW Line services.



Types of calls received





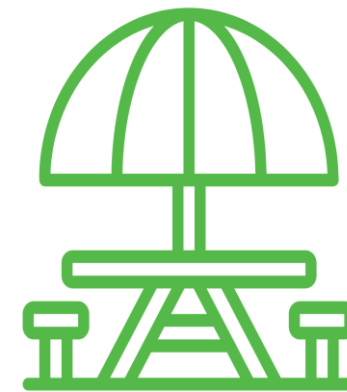
Prosperity

Annual Performance FY 18/19



Of the **5,974** tax returns the VITA/EITC volunteers and staff completed, **4,159** residents received a tax refund, with the average refund amount being **\$1,502.76**.

Within the **9** Summer BreakSpot Super Sites that CSC funds, **224** kids were served a total of **16,413** meals.



The Mobile School Pantry held over **56** events and served **2,285** families in the 2018-2019 Fiscal Year.

PROSPERITY INITIATIVES

GOAL:

Reduce economic deprivation risk factors by increasing prosperity.

RESULT:

Broward's families are self-sufficient.

VITA/EITC

- This initiative provides no-cost tax preparation to low income residents in collaboration with Hispanic Unity.

Summer Breakspot

- South Florida Hunger Coalition and Florida Impact both partner with CSC and other Broward agencies to provide hot, nutritious meals and enrichment opportunities 5 days a week during the Summer months.

Summer Food Boxes

- LifeNet4 Families partners with 4 other Broward agencies (Gateway Community Outreach, Jubilee Center of South Broward, Joseph Dream House, and New Season Worship Center) to provide Summer food boxes to families county-wide.

Harvest Drive (Children helping Children)

- This is a community based, student driven campaign that provides Thanksgiving meals and groceries and stocks school food pantries year round.

Mobile School Pantry

- South Florida Coalition along with funding from the CSC distributes fresh produce via a farmers market type mobile unit to three Title I Schools.



Prosperity FY 18/19

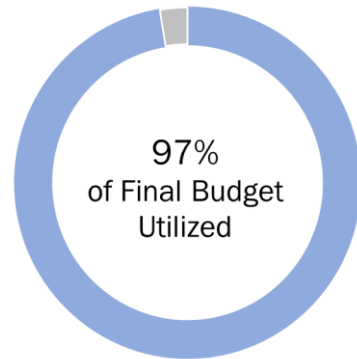
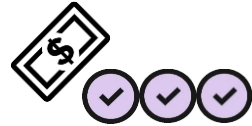
Florida Impact - Summer BreakSpot

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

Utilization



Final Budget:
\$60,000

Actual Expenditure:
\$58,455



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is performing well.

FY 18/19 was the last year the CSC funded Florida Impact for the enrichment component of the Summer BreakSpot. Seeing the World Clinic provided services at 8 Super Sites (one location opted not to participate), screening a total of 151 children, providing glasses to 36 of them and referring 4 more for additional services. FLIPANY provided nutrition education classes at all the Housing Authority sites and SWIM Central transported 110 children to aquatic facilities for swimming and water safety instruction. In addition, the Colgate Dental Bus provided screenings at two locations and every Monday, the Broward Reads: Campaign for Grade Level Reading committee facilitated delivery of books and volunteer readers at each of the Super Sites to help prevent the "summer slide" and engage children and families in fun reading activities. Moving forward, this component of Summer BreakSpot will be managed by the South Florida Hunger Coalition.

151 eye exams were conducted by Seeing the World Clinic with **36** children provided with glasses (4 were referred for further services).

16,413 meals served at **9** Super Site locations.

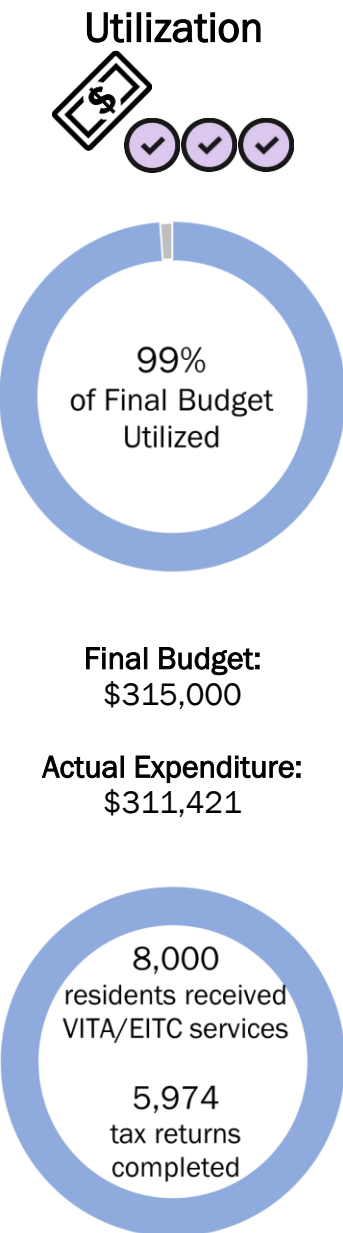
110 children received **690** swimming or drowning prevention education lessons.



Prosperity FY 18/19

Hispanic Unity - Volunteer Income Tax Assistance (VITA) Program

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
 Administrative monitoring had finding(s) that were addressed in a timely manner.

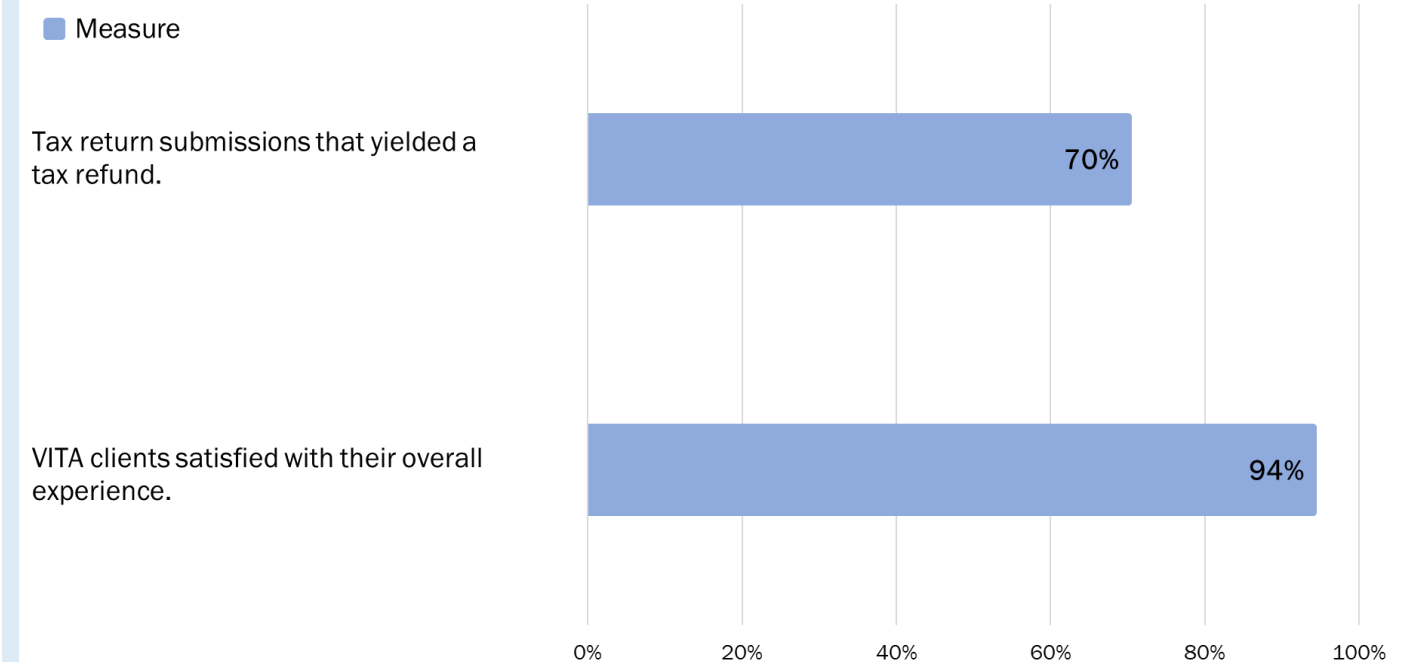
Programmatic Performance
 Program is performing well.

FY 18/19 was the first year of a newly procured 3-year contract with Hispanic Unity of Florida for the Volunteer Income Tax Assistance (VITA) program. Free income tax services were provided through September 2019. The program included eligibility determinations for inclusion in federal tax credit initiatives. CSC funds enabled services at 16 permanent tax sites and more than 20 tax preparation locations staffed by a mobile team, according to pre-published schedules.

During the 2019 tax season, 75 HandsOn Broward recruited and IRS trained volunteers and 35 VITA staff completed over 6,000 tax returns resulting in \$6.3 million in returns to Broward County families as well as \$1.6 million in reduced tax preparation fees, totaling \$7.9 million in economic impact to Broward County. The average Adjusted Gross Income (AGI) across the program was \$21,771, meaning the program successfully served low income, working families. The Broward VITA Collaborative (BVC) combined e-file acceptance rate was 98%, considerably higher than the outcome goal of 90%.

Is Anybody Better Off?

Provider **met** all performance measurements.





Prosperity FY 18/19

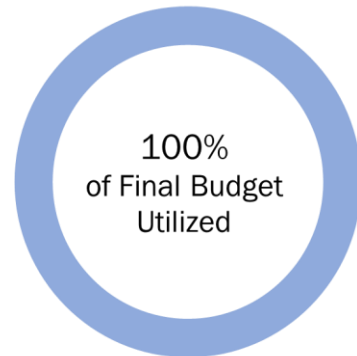
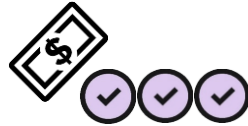
Harvest Drive - Children Helping Children

How Much Did We Do?

How Well Did We Do It?

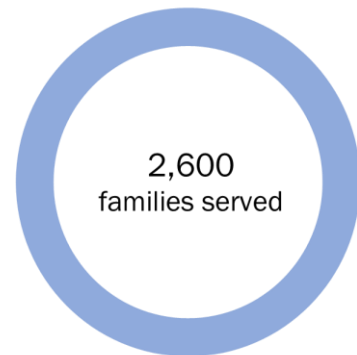
Is Anybody Better Off?

Utilization



Final Budget:
\$20,000

Actual Expenditure:
\$20,000



Financial & Administrative Monitoring
Not Applicable.



Programmatic Performance
Program is performing well.

This was the eighth year that the CSC has funded Harvest Drive, a student led initiative to help address childhood hunger and support families in need, now in its overall 27th year. The program had participation at 190 Broward County Schools, where students collected 255,000 lbs. of nonperishable food. At nine of these schools, the food pantries operated year-round. About 2,700 Broward families received 8-10 bags of food and a \$35 Publix gift card or a complete turkey dinner for Thanksgiving at 16 distribution schools. Over 2,800 volunteers participated in the project. In addition, two (2) Harvest Drive Boutiques provided over 600 families with gently used clothing, toys, shoes and household goods.

190 Broward County Schools participated in Harvest Drive activities.

2,700 families were served by the program.

2,850 volunteers actively participated in the program.

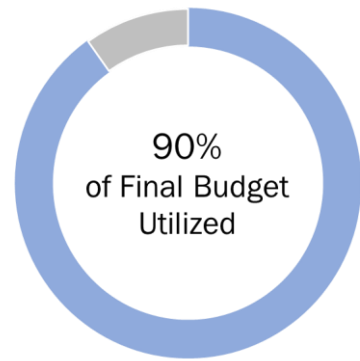


Prosperity FY 18/19

Cooperative Feeding Program DBA LifeNet4Families

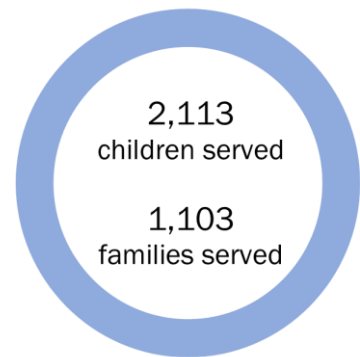
How Much Did We Do?

Utilization



Final Budget:
\$33,990

Actual Expenditure:
\$30,638



How Well Did We Do It?



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

The Summer Food Box Program has been funded by the CSC for over ten years, with LifeNet4Families delivering the program for the past three. In the summer of 2019, the program assisted 1,106 families and 2,113 children within those households with the help of 62 volunteers. Over 720 families served were walk-ins who learned of the program from families who had been served in previous years. To help distribute food boxes countywide, to ensure that residents in need located in other parts of the county received some of its benefits, LifeNet partnered with eight additional agencies: Gateway Community Outreach in the north of the county, St. Ambrose Catholic Church in Deerfield, Holy Cross Hospital Community Outreach, Broward Family Success Agency, Lauderdale Paul Turner Elementary, Broward Estates Elementary, Larkdale Elementary and Dillard Elementary.

To help gauge need across the community, all families receiving boxes were asked to identify the primary language spoken at home, with 60% speaking English, 20% Spanish, 10% Portuguese, 10% Creole. Healthy Eating and Safe Habits informational literature was provided with each box. The title "Broccoli Brad Word Search" proved among the most popular. Also included was the "What Should Parents Know" informational flier regarding flu immunizations.

Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measures

Parents satisfied with services provided.

100%

Parents and agencies that reported positive impact from the Summer Food Box program.

100%

0% 20% 40% 60% 80% 100%

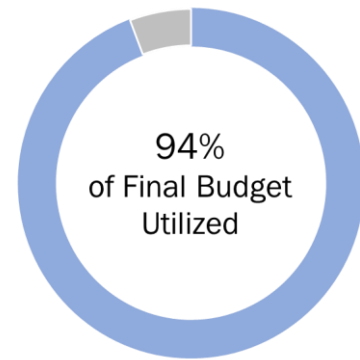
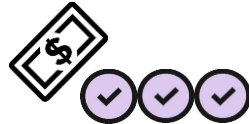


Prosperity FY 18/19

South Florida Hunger Coalition - Summer BreakSpot

How Much Did We Do?

Utilization



Final Budget:
\$59,740

Actual Expenditure:
\$56,295

@ 9 Super Sites

225
children served

16,413
meals distributed

\$321,460
USDA Reimbursement
into Broward

How Well Did We Do It?



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is performing well.

Since hundreds of children who need food support do not participate in summer out of school time programs, CSC and community partners instituted Summer BreakSpot. Tapping into resources available through Federal, State and local government initiatives, FY 2018/19 was the fifth year of this continuously growing program and partnership between CSC, Broward Meals on Wheels, Broward County and municipal Housing Authorities, and Florida Impact. The program provided 127,407 hot, nutritious meals five-days-a-week at 68 overall sites, including libraries, schools, housing authority sites and low-income apartment complexes, with 16,413 of those meals served at 9 CSC funded "Super Sites" serving 224 children.

In addition to the nutritional component, for the 6th year, the CSC separately funded through Florida Impact, an Enrichment Component (see separate report). To help prevent summer slide and more effectively engage parents in the early education of their children, Broward Reads: Campaign for Grade-Level Reading, also provided 100 brand new books to each Summer BreakSpot Super Site, with weekly reading sessions by volunteer readers taking place at each site.

Is Anybody Better Off?

Provider **met** all performance measurements.

Measures

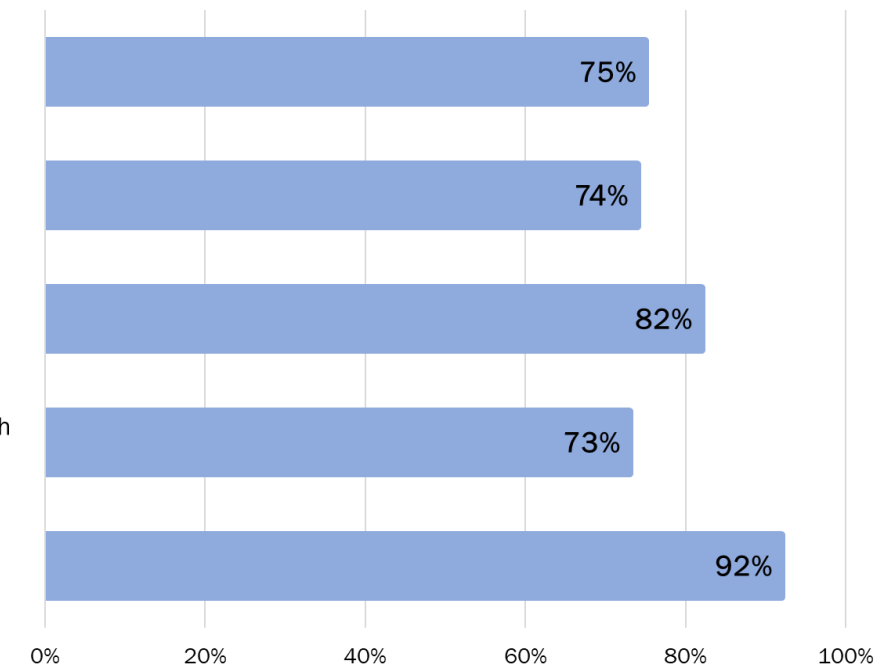
Children participated in Summer BreakSpot Super Sites improved their attitude toward law enforcement. **75%**

Children participated in Summer BreakSpot Super Sites improved their attitude toward reading. **74%**

Children participated in Summer BreakSpot Super Sites improved knowledge about nutrition. **82%**

Parents reported they read books to and with their children 1-3 times per week. **73%**

Children indicated that it was healthier to play outside and exercise than it is to watch TV and play video games. **92%**





Prosperity FY18/19

South Florida Hunger Coalition - Mobile School Pantry

How Much Did We Do?

Utilization



Final Budget:
\$70,000

Actual Expenditure:
\$69,922



How Well Did We Do It?



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is performing well.

FY 18/19 was the second year of CSC leverage funding for this program, expanding from three Title I schools to five, serving 1,285 “food insecure” households in Broward County. The program delivers fresh produce and other nutritious food to children and families in a farmers’ market setting taking into consideration ethnic and regional cuisine preferences. Mobile School Pantry received rave reviews from parents, teachers and youth alike. Broward Teachers Union members also participated in the distribution and nutritional education component of the endeavor.

Approximately 1 million lbs. of food were distributed to 5,169 individuals. Over 140 volunteers contributed almost 1,500 hours of service at the five sites. In FY 2019/20, additional CSC funding and a more streamlined process utilizing a converted school bus as base of operations, will allow for additional families to be served across Broward, including at least one CSC led community event.

Is Anybody Better Off?

Provider **met** all performance measures.

Measures

Parents satisfied with the quality of food distributed.

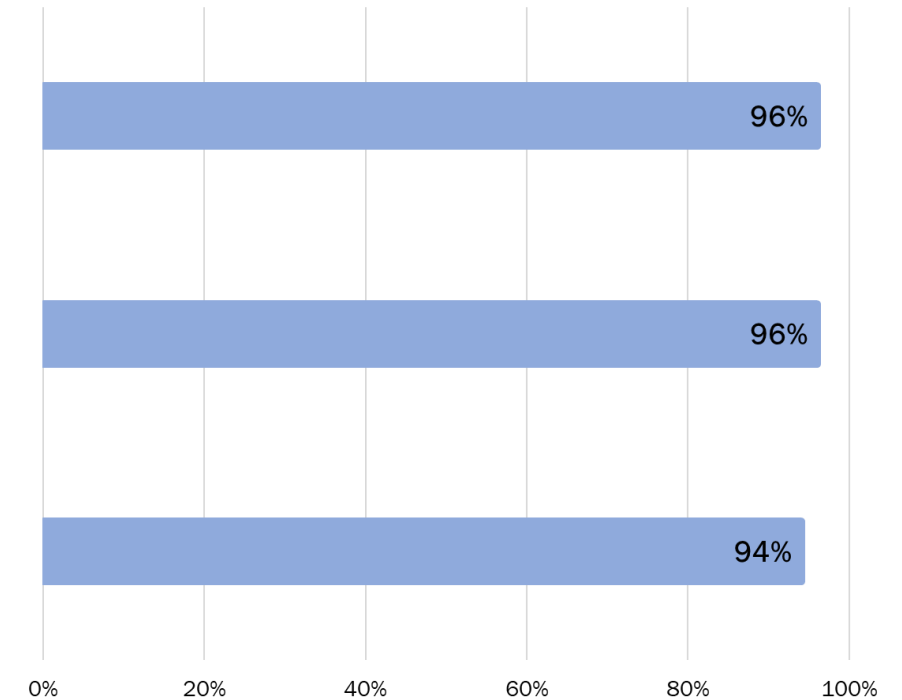
96%

Parents satisfied with the variety and selection of food distributed.

96%

Families reporting that the Mobile Pantry fills food availability gap.

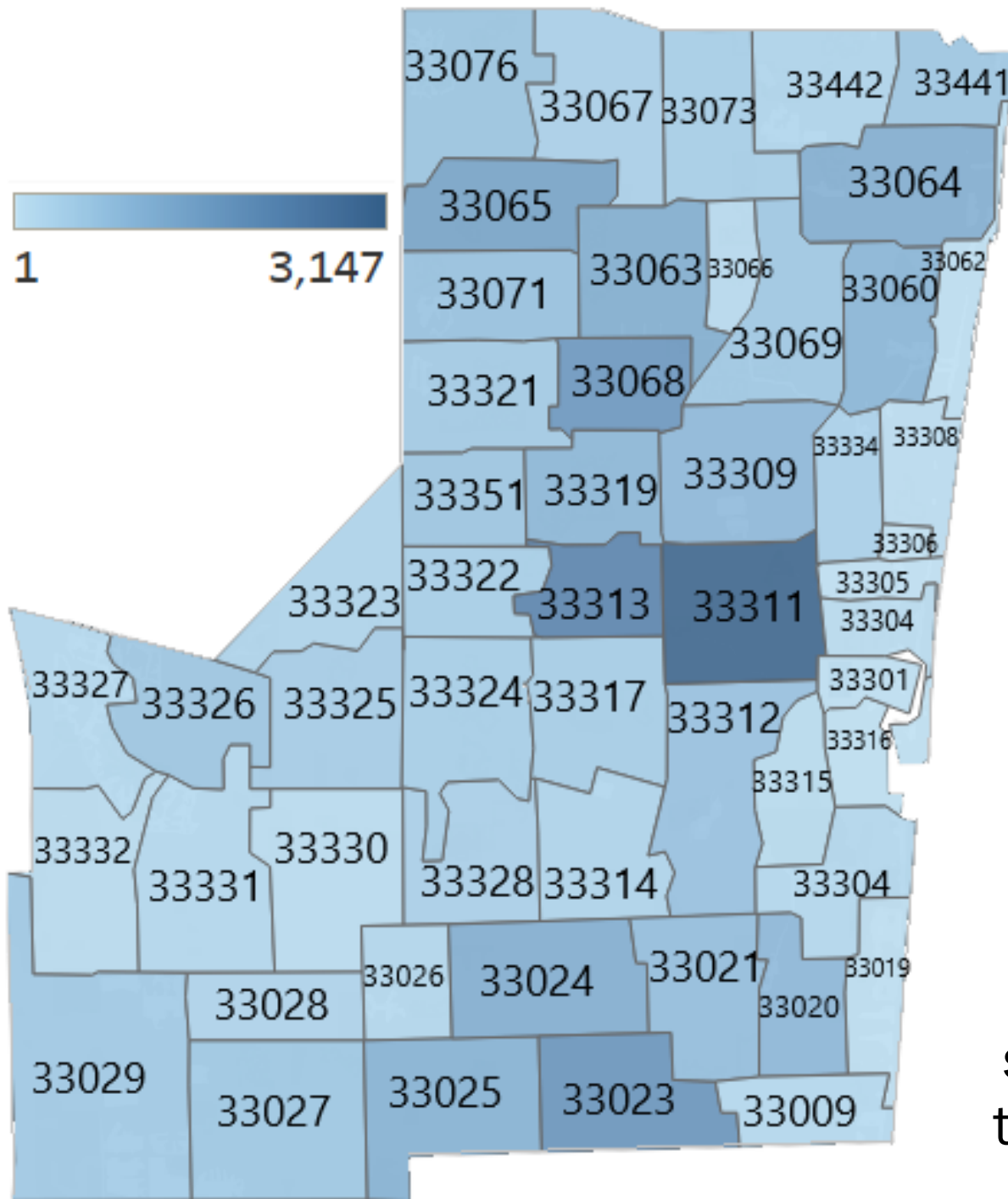
94%



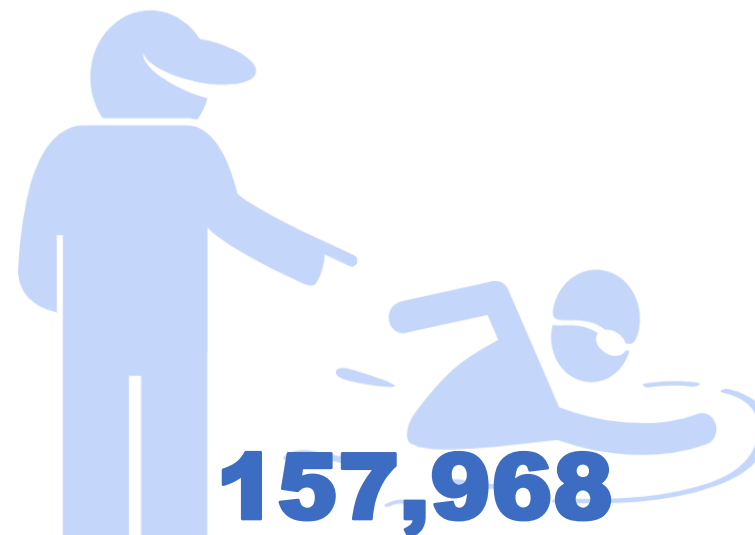


Water Safety

Annual Performance FY 18/19



26% of SWIM
Central participants live
in the Zip Codes of
33311, 33313, 33023
and 33068.



swim lessons were provided during
the 18-19 school year and summer.

WATER SAFETY PROGRAMS

GOAL:

Safeguard the physical health of children.

RESULT:

Children are physically and mentally healthy.

Swim Central

- A partnership between the County, the School Board, CSC, and the SWIMS Foundation that provides water safety instruction and parent education for pre-school and school-aged children.
- The curriculum-based program is taught by certified water safety instructors and coordinated through SWIM Central.
- The success of this model has gained national attention and is being replicated in other communities.
- Coupon program for children aged 6 months-4 years provides free or reduced fee water safety classes for children.

Drowning Prevention Initiative

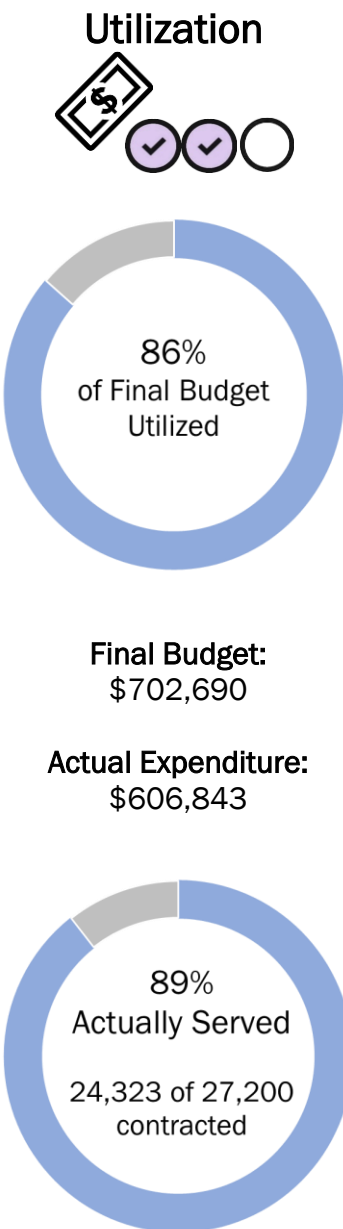
- A partnership between the Health Department and CSC to provide leadership, coordination and large-scale drowning prevention education, social marketing, and service initiatives that target families with young children under age 4, the population most at-risk for drowning.



Water Safety - Drowning Prevention FY 18/19

Broward County Board of County Commissioners - SWIM Central

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.

Programmatic Performance
Program is performing well.

SWIM Central is a collaboration between the Broward County Board of County Commissioners, School Board of Broward County, and CSC to prevent children from drowning. The curriculum-based program is taught by certified water safety instructors and coordinated through SWIM Central. Water safety instruction and in-pool group lessons are delivered to Broward County School children during the school year and also to CSC funded MOST, Youth FORCE, and Summer BreakSpot program participants during the summer. For FY 18/19 water safety instruction and in-pool group lessons were provided to an additional 1,200 children in 21st Century summer programs.

Water safety instruction "swim coupons", having a \$40 value, were available to all families in Broward County with children four years and younger, the population at highest risk for drowning. All 2,500 coupons were redeemed. Satisfaction surveys reflected high levels of satisfaction with program services.

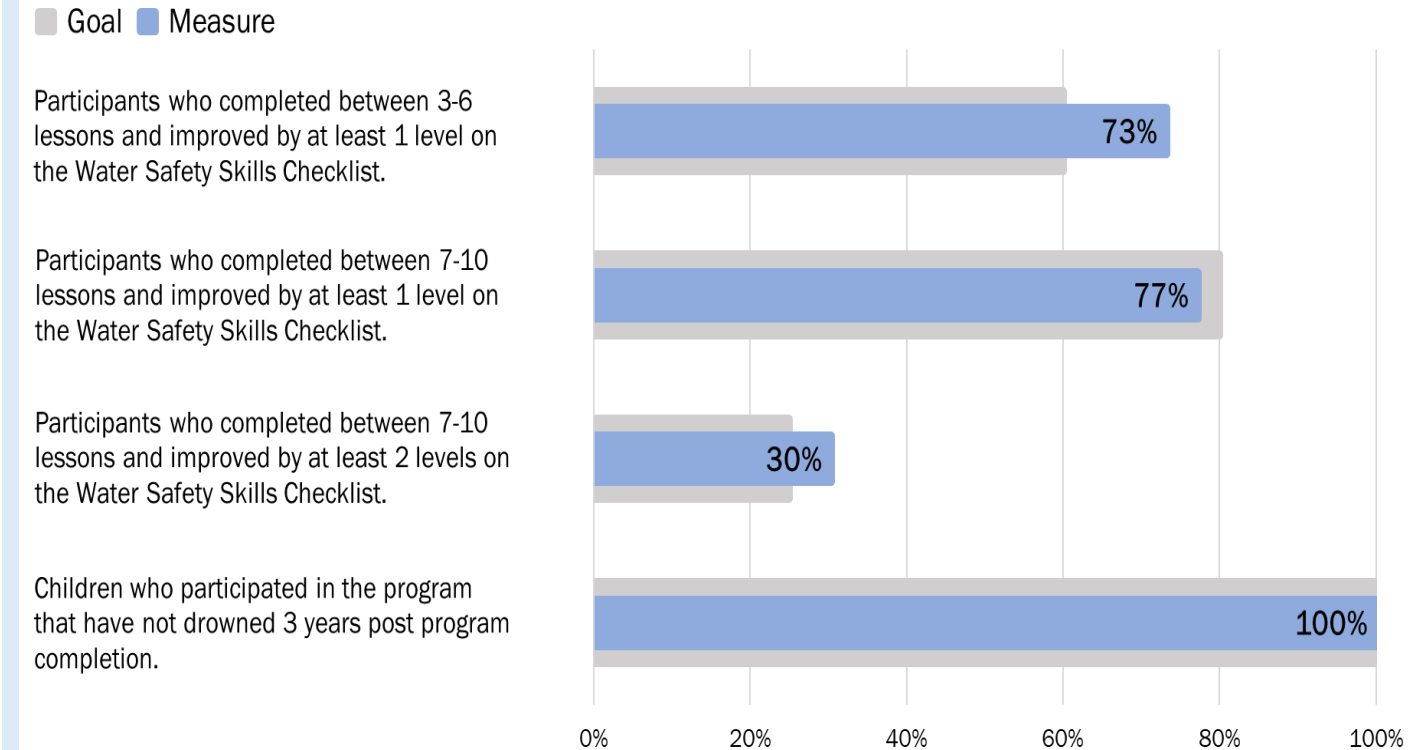
Under-utilization was due to several last-minute MOST summer site closures, as well as inconsistent summer attendance. CSC will continue to work with providers to increase engagement in this important component.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.





Water Safety - Drowning Prevention FY 18/19

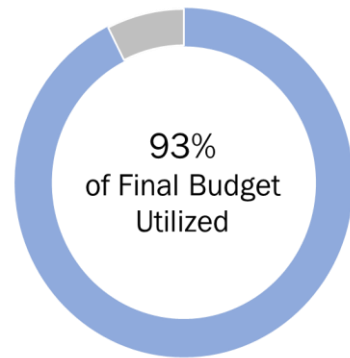
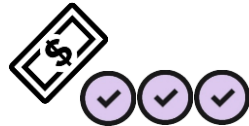
State of Florida, Department of Health

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

Utilization



Final Budget:
\$276,740

Actual Expenditure:
\$256,166



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

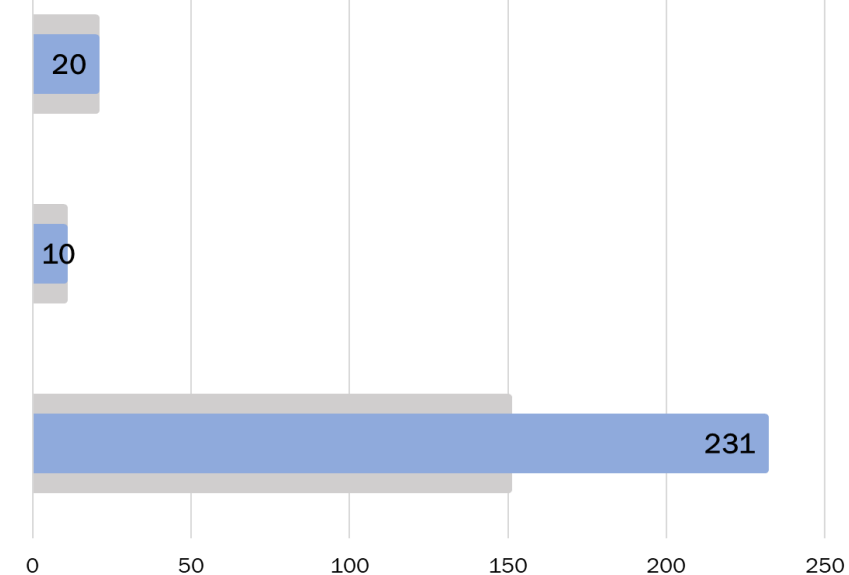
The Florida Department of Health (DOH) in Broward County provides oversight to the Broward County Drowning Prevention Task Force whose mission is to protect children under 5 years old from drowning injuries, disabilities and death through strategic community-wide Water Smart education. This project educates parents and caregivers about drowning risks. Through the "Train the Trainer Water Smart" module, staff in Family Strengthening programs and BSO Child Protective Investigators (CPIS) receive instruction on how to conduct drowning hazard assessments and discuss appropriate protective interventions during home visitations. CPIS also gives door alarms to families as needed. The Broward County Drowning Prevention Task Force brings leaders together to delve deeper into drowning prevention strategies.

Students Preventing Unintentional Drowning (SPUD) teaches high school youth water safety practices and proactive strategies to prevent drownings. It was extremely successful and has expanded from five to eight (8) high schools for FY 19/20. Satisfaction surveys reflected high levels of satisfaction with program services.

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

of community outreach events attended with Drowning Prevention information distributed.





Literacy & Early Education

Annual Performance FY 18/19

Parents/caregivers utilizing CSC funded vulnerable population child care services report that the services have changed their lives in the following ways:



100% of teachers participating in PBIS reported **satisfaction** with services.



LITERACY & EARLY LEARNING PROGRAMS

GOAL:

Improve children's educational success.

RESULT:

Children will succeed in school.

Subsidized Child Care

- Provides child care slots for under-served income eligible families in Broward County.
- Used as match funds for additional State and Federal funding.

Vulnerable Populations Child Care

- Provides immediate placement in quality child care for specialized populations such as children of Transitional Independent Living (TIL) Youth and Kinship families until subsidized care eligibility is approved or reinstated.

Positive Behavioral Interventions and Supports (PBIS)

- Builds teacher capacity to manage child behaviors and nurture social/emotional growth of preschool children.

Reading & Math, Inc.

- Provides early literacy interventions and support for students in an assigned Pre-K classroom and individual extra assistance with identified students.

HandsOn Broward - Literacy Volunteer Recruitment & Management

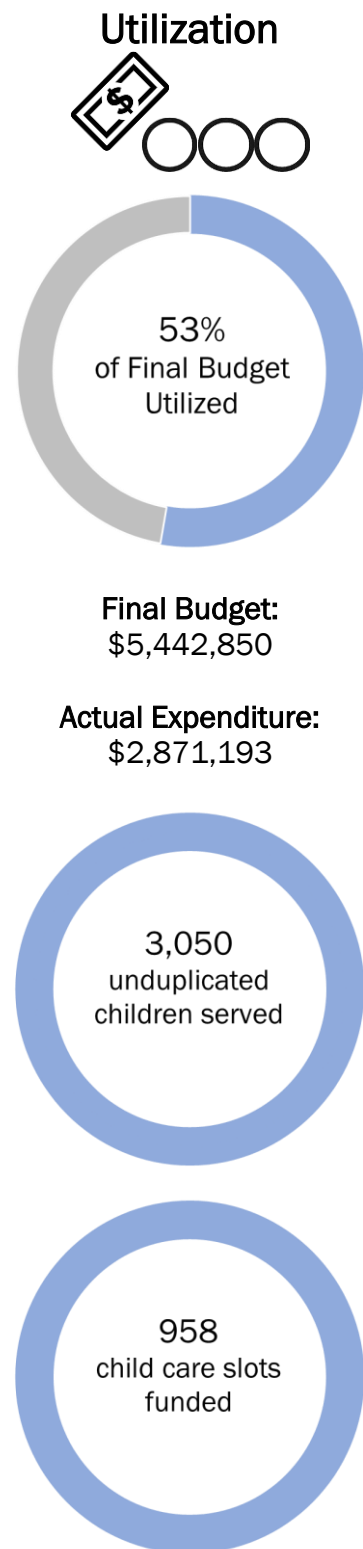
- Serves as the premier volunteer hub for event coordination, volunteer recruitment, training and deployment for local organizations seeking literacy related volunteer opportunities and individuals wanting to serve as literacy tutors, mentors, and coaches.



Literacy & Early Education FY 18/19

Early Learning Coalition (ELC) - Subsidized Child Care Slots

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
No findings.

Programmatic Performance
Program is performing well.

This was the 16th year of funding the Early Learning Coalition (ELC) for financially assisted child care services for the income eligible in Broward. The ELC is the state-established local agency responsible for managing federal and state child care funding. By funding through the ELC, CSC is able to leverage state and federal child care dollars to increase services.

Due to an infusion of \$7.2 million in federal funding in FY 18/19, the subsidized child care slots were under-utilized this year.

The new statewide implementation of House Bill 1091, which requires all School Readiness providers to participate in a program-wide assessment, began in July 2019. Programs were observed using the Classroom Assessment Scoring System (CLASS) tool which primarily measures the quality of the classroom interactions between the teachers and the children. Providers need to meet a quality threshold in order to continue to contract with the ELC to serve School Readiness children. These scores will be used to determine a program's quality payment differential.

The ELC began its new local Quality Initiative in spring, 2019. The ELC provided high levels of on-site support to child care programs and expanded the availability of parent engagement programming, activities, and access to ancillary community resources.

Is Anybody Better Off?

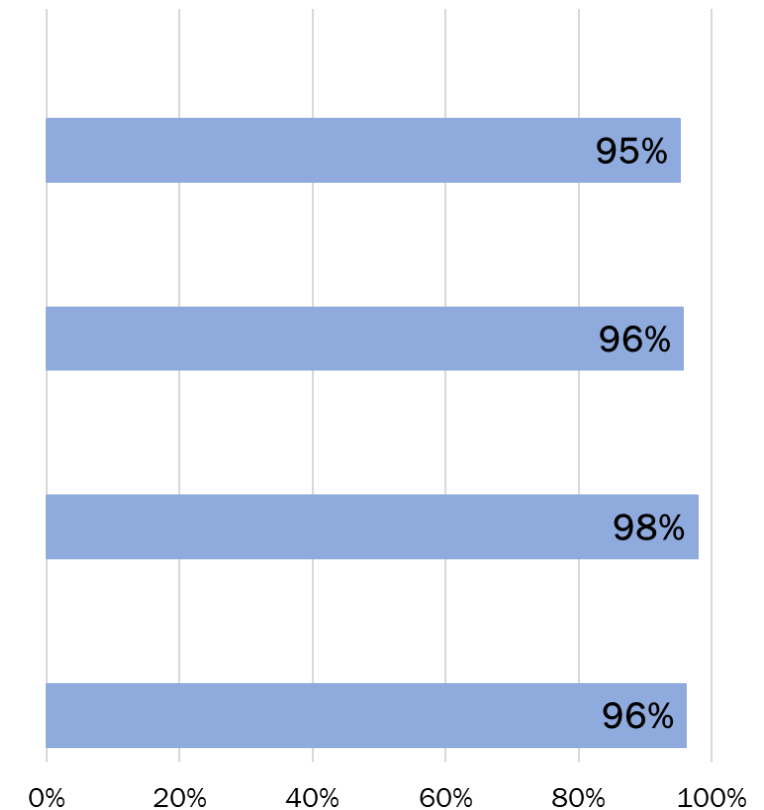
Provider **met** all performance measures.

Clients who reported being treated with respect.

Clients who reported the information received was helpful/easy to understand.

Clients who reported overall satisfaction with services received from ELC of Broward County.

Clients who reported having a better understanding of child care options and choosing a quality child care provider.

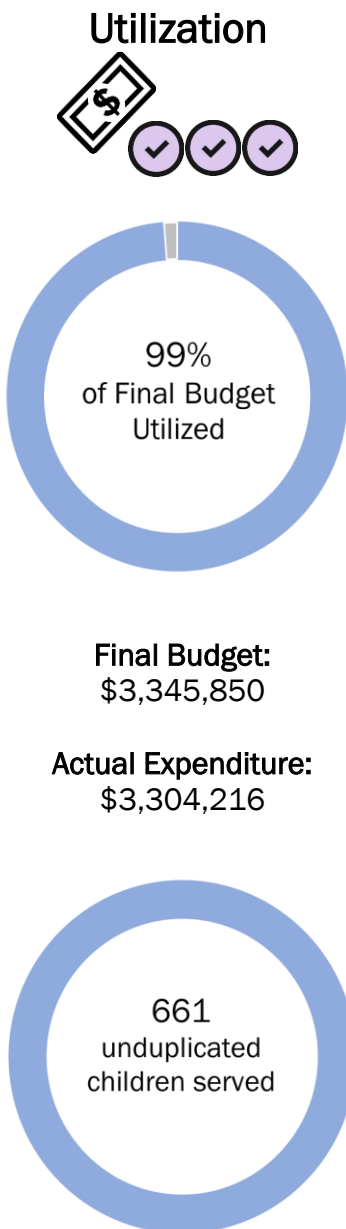




Literacy & Early Education FY 18/19

Early Learning Coalition (ELC) - Vulnerable Populations Child Care Slots

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
No findings.

Programmatic Performance
Program is performing well.

With the continued strong demand and long waiting list for financially assisted child care, exceptionally vulnerable populations continue to be critically in need of financially assisted child care for children under 5. Families that are eligible receive quality child care quickly to prevent further breakdown of what may often be difficult family situations and to also offer support with their efforts towards self-sufficiency. These populations may include TIL parenting youth, relative and non-relative Kinship caregivers, domestic violence survivors, families participating in Family Supports programs and parents/caregivers in substance abuse rehabilitation programs.

Due to the strong demand for and success of this allocation, for FY 19/20, \$1 million was shifted to this contract from general subsidized care.

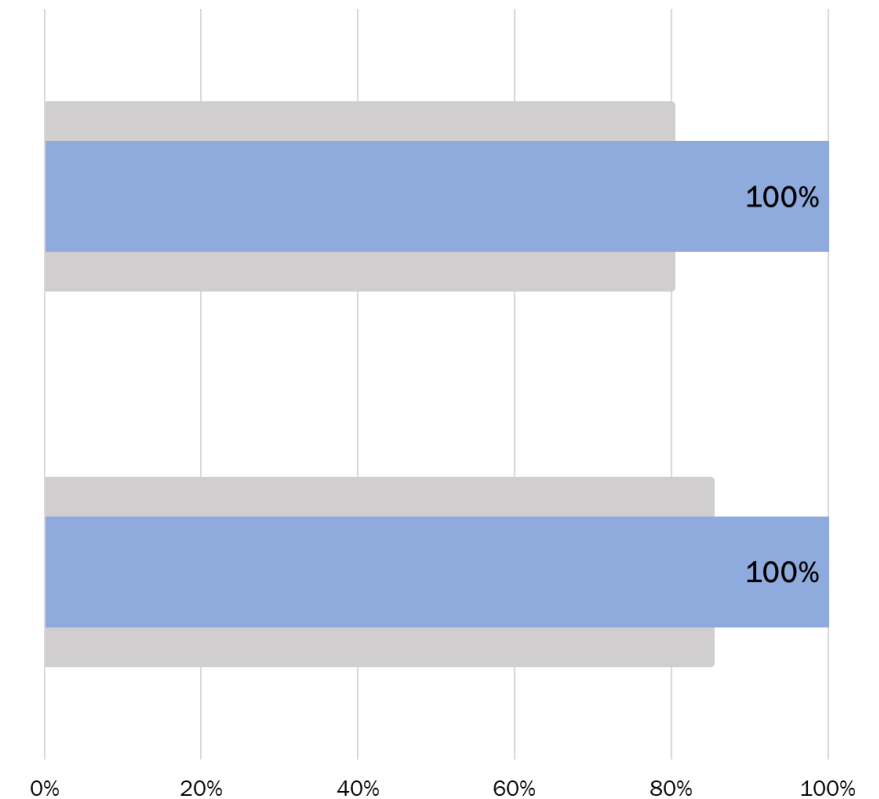
Is Anybody Better Off?

Provider **met** all performance measures.

■ Goal ■ Measure

Parents/caregivers who reported benefits by receiving child care services (e.g., pursue/maintain employment, attend school/training program)

Families with no verified abuse findings during program participation.

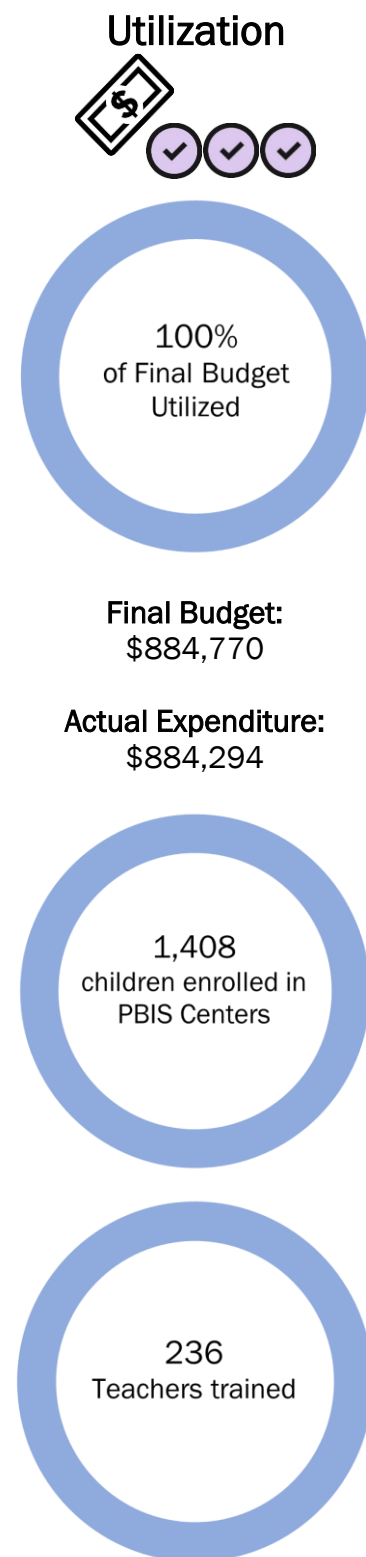




Literacy & Early Education FY 18/19

Family Central - Positive Behavioral Interventions and Supports (PBIS)

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
No findings.

Programmatic Performance
Program is performing well.

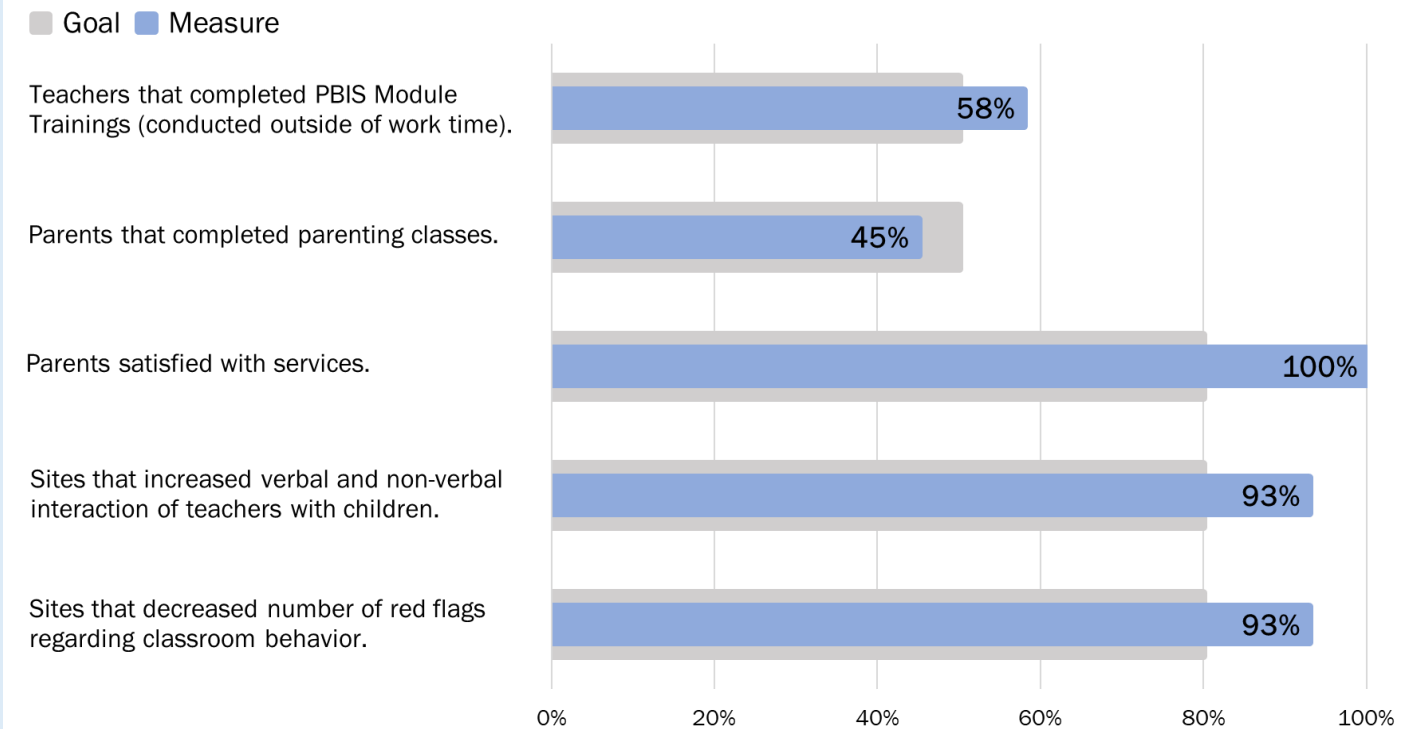
Positive Behavioral Interventions and Supports (PBIS) offers early childhood educators an approach to understand why children have challenging behaviors and then provide them with the resources to help children develop the skills needed to change those behaviors. PBIS addresses conduct ranging from tantrums and property destruction to repetitive actions and social withdrawal. Since its inception, with each new cohort of the PBIS program, there have been no child expulsions.

Program monitoring reflected that staff members were warm and welcoming to the teachers and children being served. Staff were well trained, provided clear expectations, and did an excellent job engaging the teachers and children in the classrooms.

A new PBIS procurement was awarded to the current provider, Family Central, and services began in October 2019.

Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.





Literacy & Early Education FY 18/19

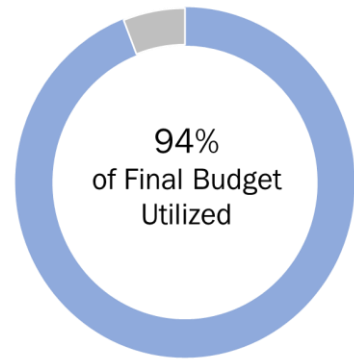
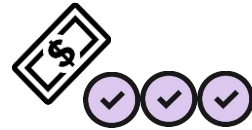
Reading & Math, Inc.

How Much Did We Do?

How Well Did We Do It?

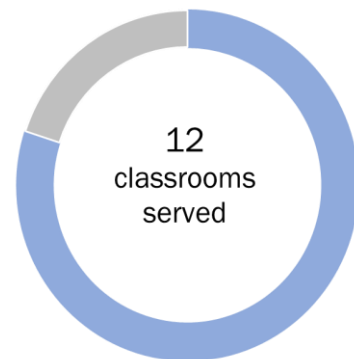
Is Anybody Better Off?

Utilization



Final Budget:
\$211,000

Actual Expenditure:
\$198,505



Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance

Program is performing well.

Reading & Math, Inc., through a partnership with Broward County Public Schools, completed its first year of operation. Reading & Math provides full time tutors through Florida Reading Corps to work with PreK teachers to implement evidenced-based interventions. Tutors provide literacy support for all the students in an assigned PreK classroom and work individually with students identified as needing extra assistance.

Program monitoring reflected quality performance and high levels of teacher satisfaction. The tutor was positively engaged and connected with the children and the teacher and provided one-on-one intervention strategies to the children based on their individualized benchmarks.

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Interventions met fidelity expectations.

97%

Children achieving "at or above" or "close to" target performance on measures of Letter Name Recognition & Letter Sound Fluency by their Spring assessment.

75%

Children achieving "at or above" or "close to" target performance on measures of Rhyming, Alliteration, & Picture Naming by their Spring assessment.

72%

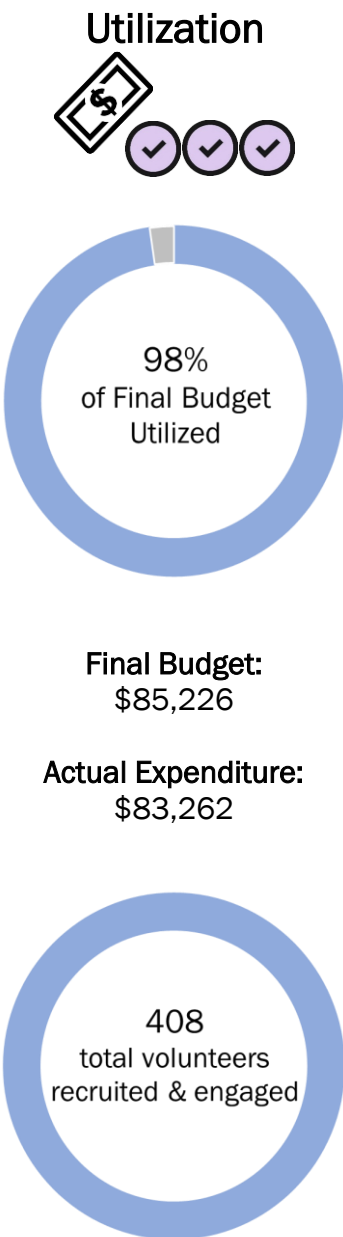
0% 20% 40% 60% 80% 100%



Literacy & Early Education FY 18/19

HandsOn Broward - Literacy Volunteer Recruitment & Management

How Much Did We Do?



How Well Did We Do It?



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance
Program is performing well.

The outreach, recruitment and volunteer coordination efforts in the inaugural year of the HandsOn Broward (HOB) Literacy program were very successful. HOB partnered with 28 agencies, cities, and learning centers to recruit, train and activate 130 volunteers to serve specifically as reading coaches and mentors. A total of 278 volunteers contributed over 2,868 services hours for projects and events related to literacy and reading in the community. A notable achievement was the engagement of 93 male volunteers that read books to students at Larkdale, Northside, MLK and Thurgood Marshall elementary schools. In addition, HandsOn Broward led the research, cost evaluation, prototype production and community discussions related to the Little Libraries literacy initiative with several local municipalities. These efforts will provide cities that wish to incorporate the Little Libraries program into their current literacy resource catalogue, an understanding of the related costs, supplies and manpower needed to execute the program effectively. Additional program highlights include:

- HandsOn Broward's Literacy Program recruited 35 volunteer readers over 5 weeks to become Summer BreakSpot Reading Ambassadors at 8 different program sites.
- 64 HOB volunteers worked together to sticker, sort and pack 14,000 books at Gulfstream Early Learning Center for the 26 CSC funded Maximizing Out of School Time sites.
- Incorporation of a new online resource that allows volunteers to sign up and attend online training via Zoom. Post completion of the training and background screening, the individual can then volunteer at Gulfstream Elementary school to read in classrooms to students.

Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Volunteers and agencies reporting their needs met by HandsOn Broward services and coordination.

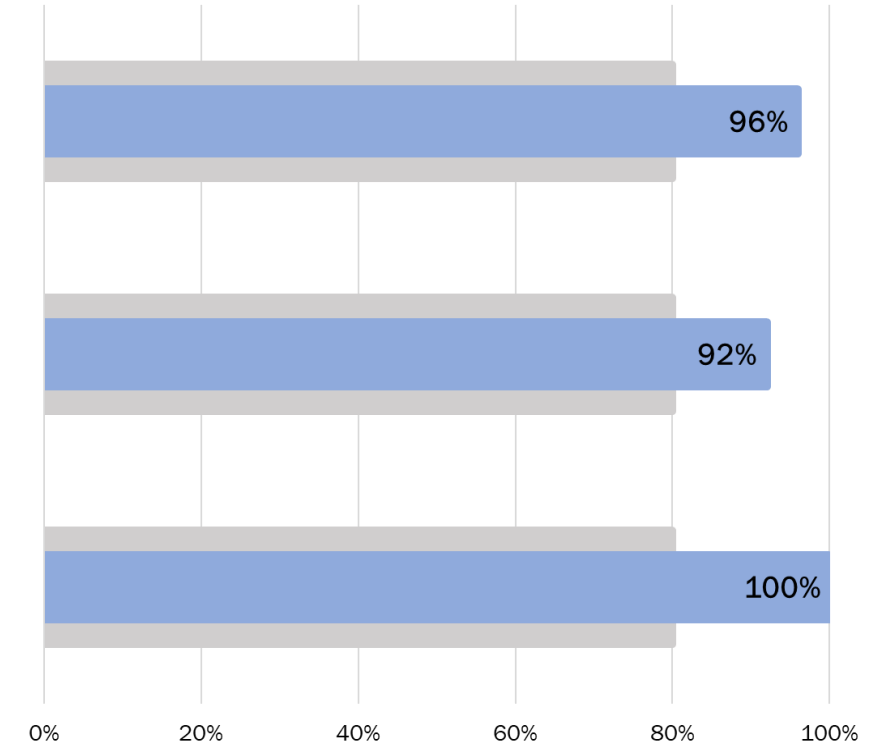
96%

Reading coaches and mentors satisfied with HandsOn Broward training and coordination services.

92%

Participating agencies satisfied with HandsOn Broward coordination services.

100%

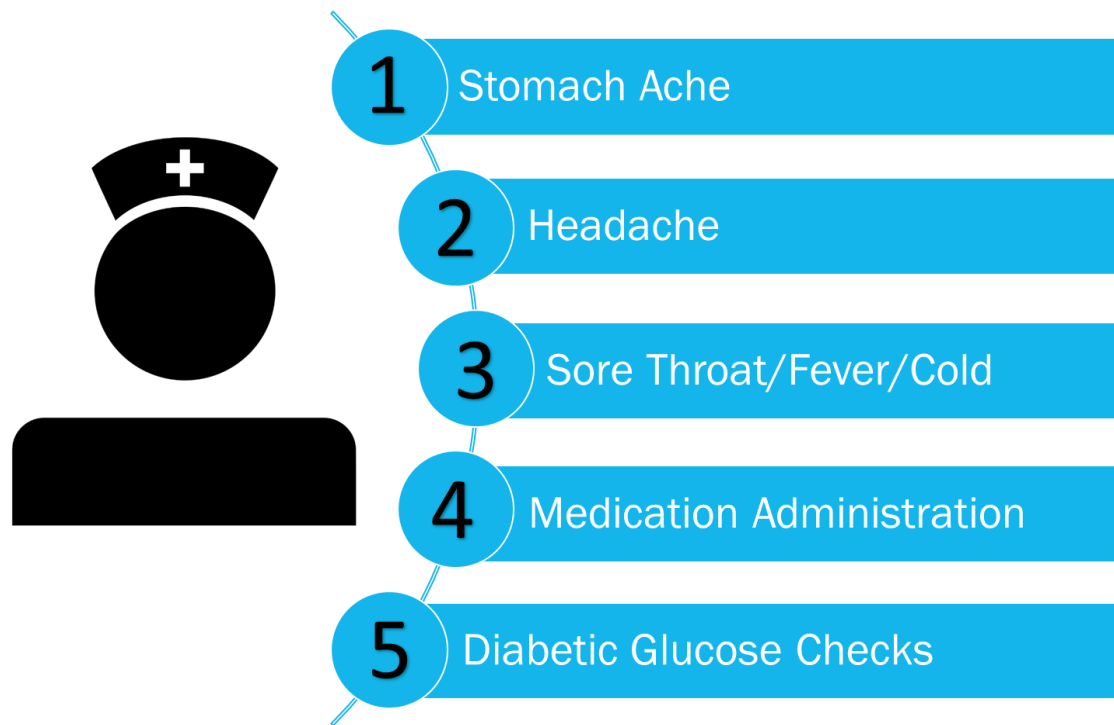




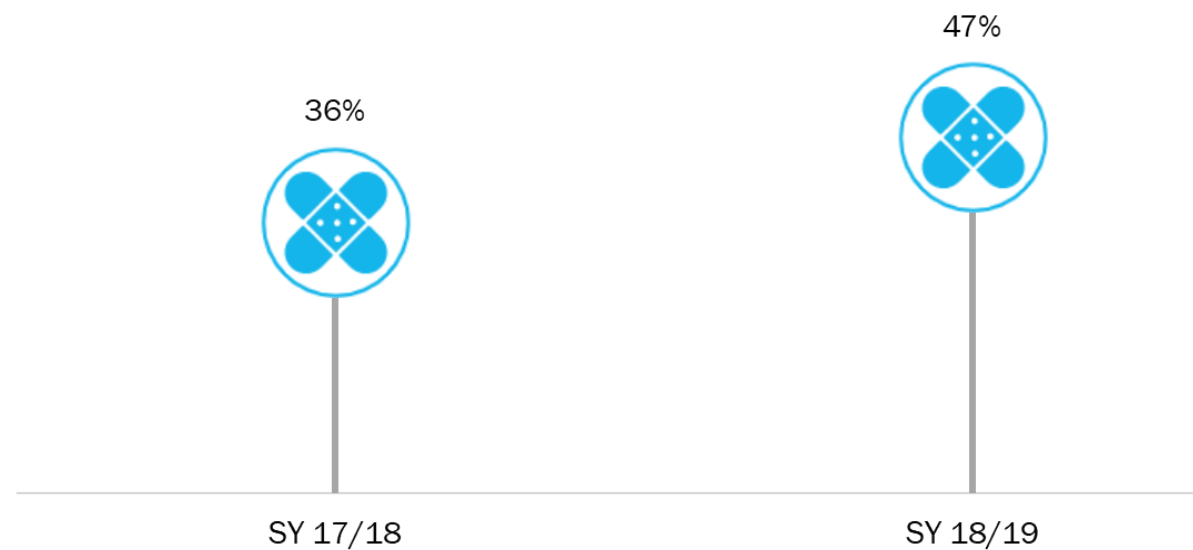
School Health

Annual Performance FY 18/19

Top 5 reasons for clinic visits during SY 18-19:



In SY 18/19, School Health Services were accessed by almost **1/2** of the student population in CSC funded school health cluster schools, an **11%** increase from last year.



SCHOOL HEALTH PROGRAM

GOAL:

Safeguard the physical health of children.

RESULT:

Children are physically and mentally healthy.

School Health

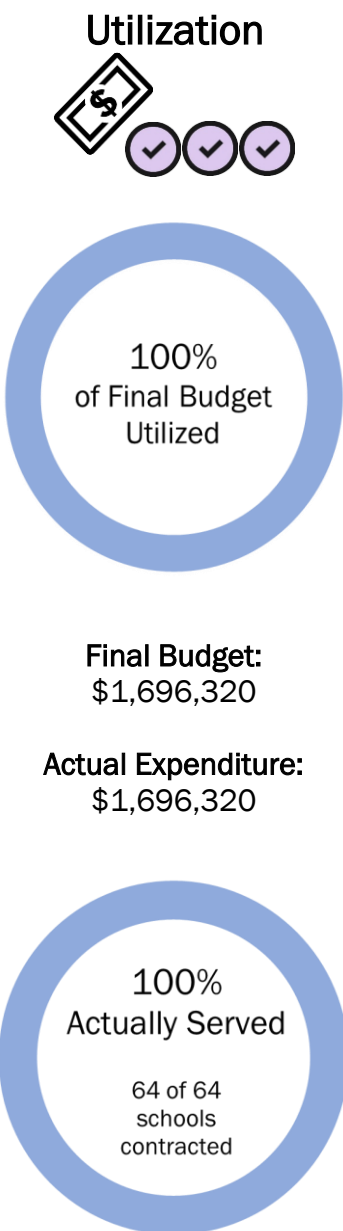
- This tri-party initiative funds a Differentiated Staffing model for School-based Health Services along with SDBC and DOHBC.
- CSC funds RNs and Health Service Technicians supervised by RNs at schools with students with moderate levels of medical need.
- The School District provides RNs at highest need schools and the Health Department provides on-call RN accessibility for lower-need schools.
- School Health is an extension of support for our students. They are able to guide and help the students with their medical conditions, teach them to make good choices in accordance to their dietary needs and aid them in becoming more independent in caring for themselves and their diagnosis.



School Health FY 18/19

Sierra Lifecare, Inc.

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.

Programmatic Performance
Program is performing well.

Sierra Lifecare completed its second year providing services under the 2017 School Health RFP. During the 2018-19 school year, Sierra Lifecare provided school health services at forty-five (45) moderate need schools and nine (9) higher need schools as identified by the School District. The program offers basic, chronic, and emergency health care, including daily diabetes and asthma management. Individual Health Care Plans are developed for students with chronic health conditions resulting in increased access to medical care.

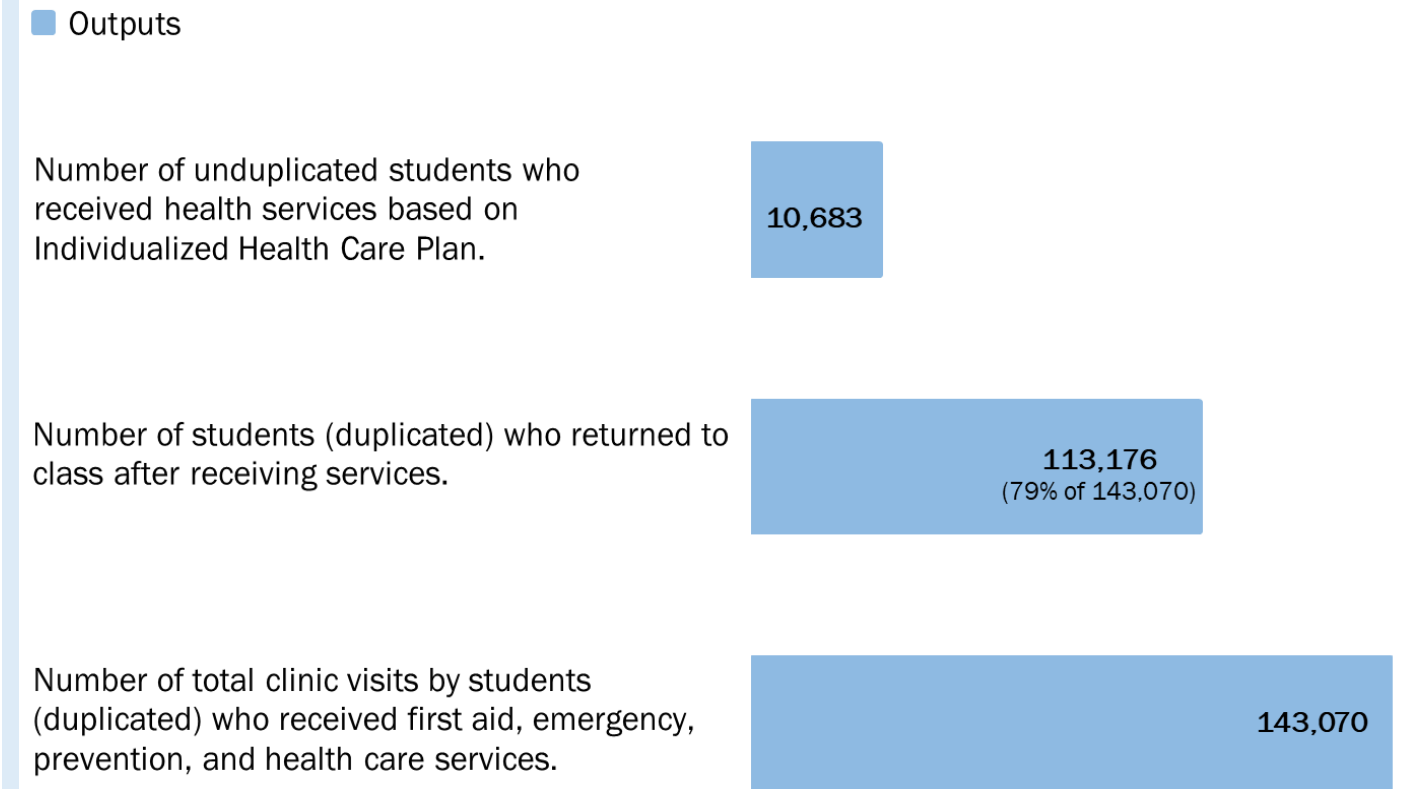
Monitoring results reflected that Sierra staff provided exceptional school health services. Surveys reflected high levels of satisfaction with program services from school personnel. Results also indicated that these health services decreased the number of students sent home from school and increased student time in a learning environment.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all performance outputs.

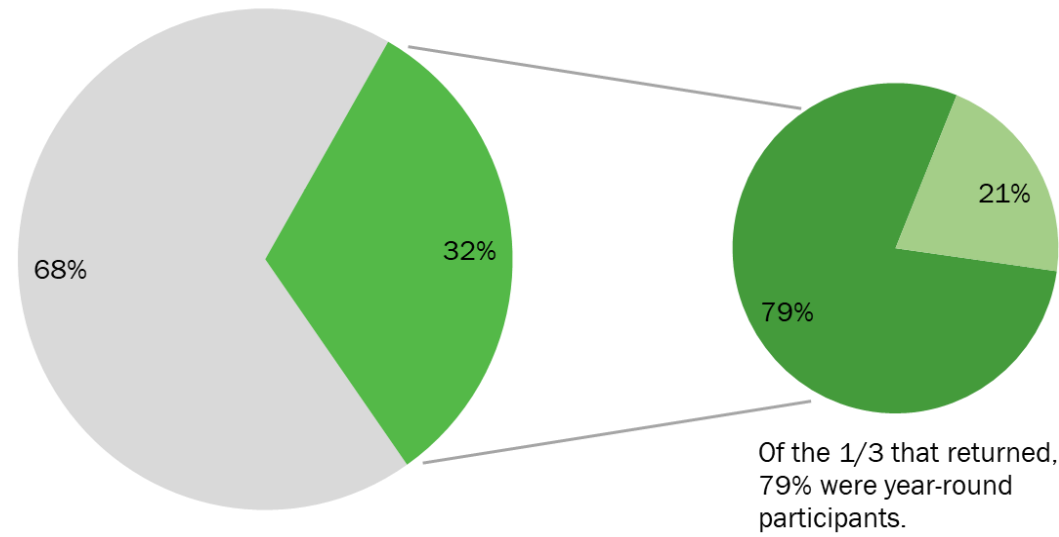




Elementary School Initiatives Out-of-School Time (General Population)

Annual Performance FY 18/19

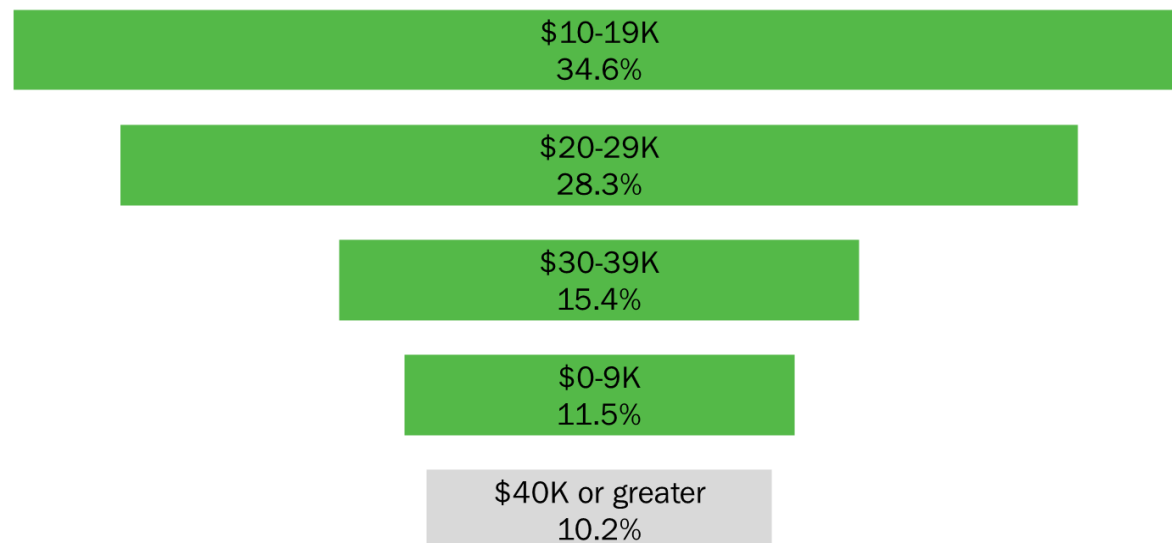
MOST Year-Round participants continue programming at higher rates than other participants (Summer Only or School Year Only).



In the second year of the MOST 2017 General Population RFP, over 1/3 of participants returned from year 1.

Of the 1/3 that returned, 79% were year-round participants.

90% of the MOST GP population lived in homes with a reported household income of \$39,999 or less during SY 18-19.



ELEMENTARY SCHOOL INITIATIVES PROGRAM

GOAL:

Improve the availability and quality of out-of-school time programs for typically developing children who are economically disadvantaged and inclusion programs which integrate children with special needs with their typically developing peers.

RESULT:

Children will succeed in school.

Out of School Time (MOST)

- Provides a safe, positive environment for children that enhances academic achievement.
- Supports social and physical development.
- Provides educational field trips and cultural arts opportunities.
- Serves economically disadvantaged students who attend Title I schools with 86% or higher Free/Reduced Lunch participation.

Inclusion Supports

- Provides Americans with Disabilities Act (ADA) training to all MOST providers.
- Assesses inclusion needs of MOST sites and provides technical assistance and coaching as needed.

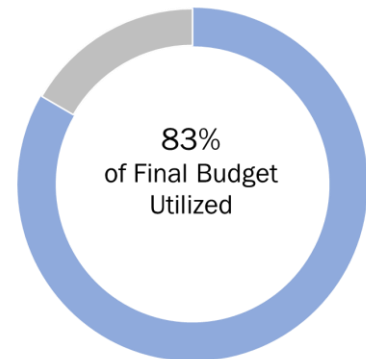


Elementary School Initiatives Out-of-School-Time (General Population) FY 18/19

After School Programs Inc. (ASP)

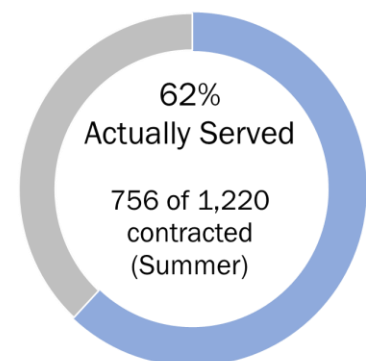
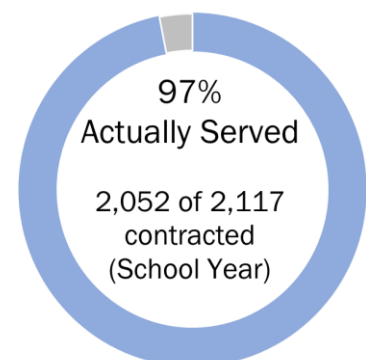
How Much Did We Do?

Utilization



Final Budget:
\$4,316,911

Actual Expenditure:
\$3,598,221



How Well Did We Do It?



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance
Program is performing well.

The After School Programs' MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at twenty-one (21) sites during the school year and nine (9) sites during the summer.

Program monitoring reflected that the staff members provided a warm and welcoming environment where the children were engaged in all program activities. Overall, the program has been performing well. They are receiving technical assistance to improve delivery of the project-based learning component. Client satisfaction surveys reflected high levels of satisfaction with program services.

Low summer enrollment and underutilization was due to last minute BCPS site changes, with 3 school sites becoming unavailable.

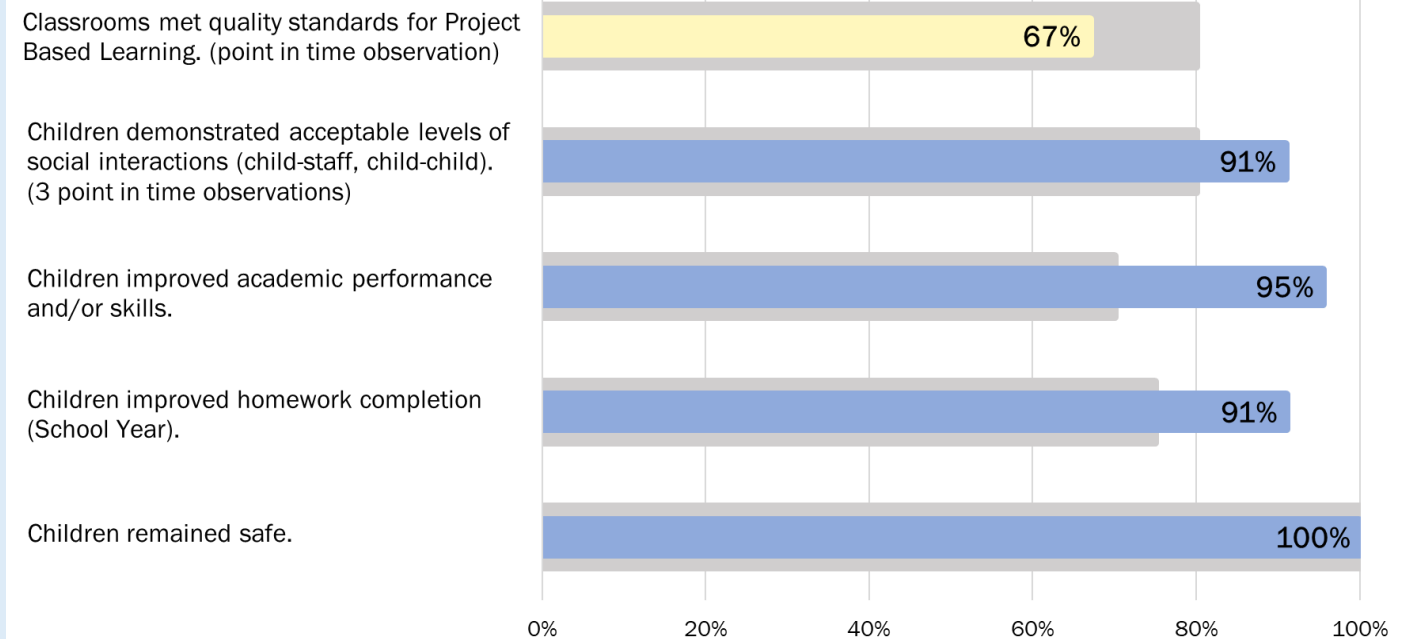
Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** 4 of 5 Council goals for performance measurements. Provider did not meet expectations in the area of PBL and will receive ongoing technical assistance and additional training.

■ Goal ■ Measure





Elementary School Initiatives Out-of-School-Time (General Population) FY 18/19

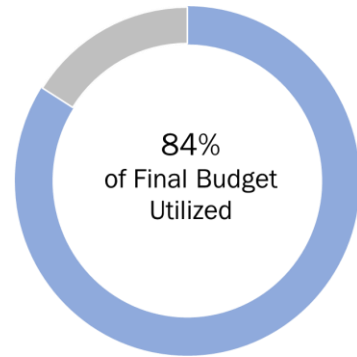
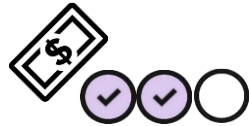
Boys & Girls Clubs, Inc.

How Much Did We Do?

How Well Did We Do It?

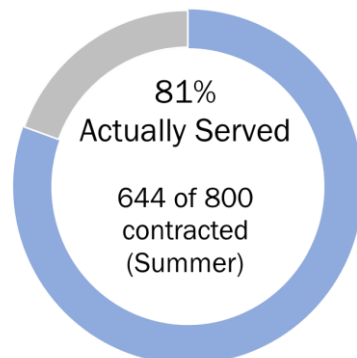
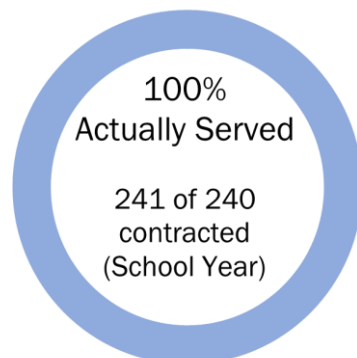
Is Anybody Better Off?

Utilization



Final Budget:
\$1,239,938

Actual Expenditure:
\$1,041,328



Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance

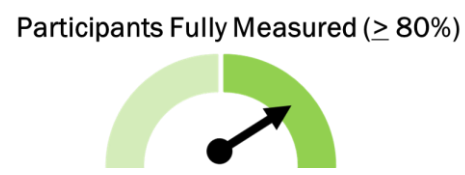
Program is performing well.

The Boys and Girls Club of Broward County's MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at six (6) sites during the school year and eight (8) sites during the summer.

The majority of sites are meeting program expectations and include strong fitness components. However, program monitoring reflected inconsistencies between the sites in the provision of the PATHS social/emotional curriculum for which the provider has been receiving technical assistance. Client satisfaction surveys reflected high levels of satisfaction with services.

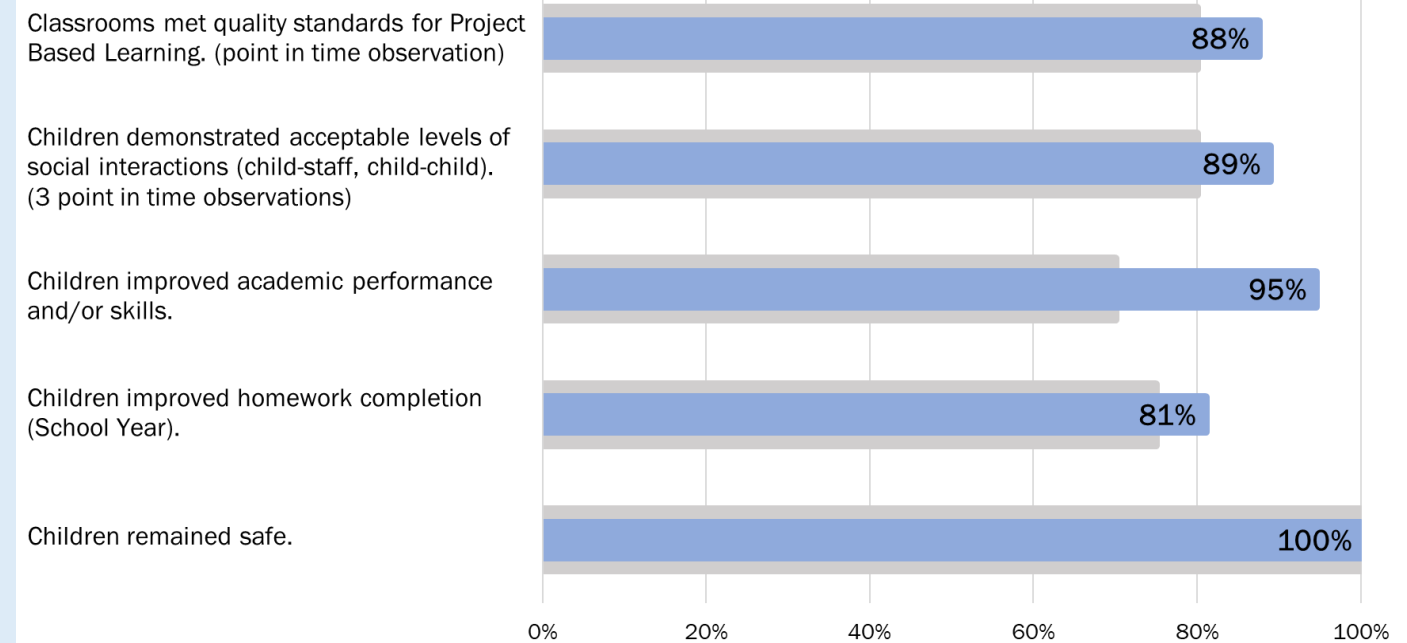
Low summer enrollment and under-utilization were due to inconsistent summer attendance. The provider will receive technical assistance in the areas of recruitment and engagement before summer programming begins in 2020.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure



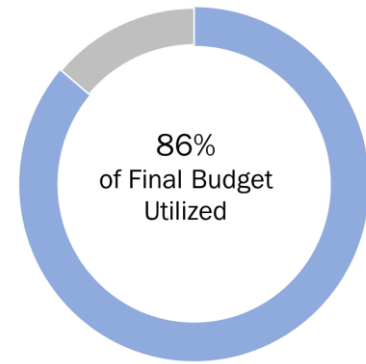


Elementary School Initiatives Out-of-School-Time (General Population) FY 18/19

CCDH, Inc. The Advocacy Network on Disabilities

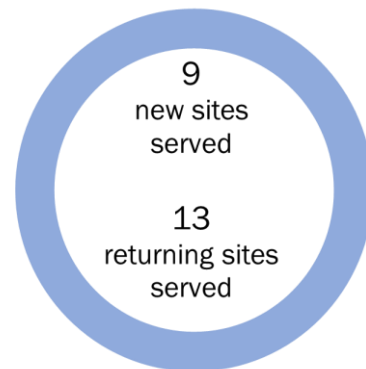
How Much Did We Do?

Utilization



Final Budget:
\$103,000

Actual Expenditure:
\$88,757



How Well Did We Do It?



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

CCDH, Inc., completed its second year of operation as CSC's Inclusion Supports Provider.

The Inclusion Specialist was positively engaged and connected with the children and staff at the sites. The provider conducted comprehensive assessments with the MOST programs to address inclusion needs which led to the provision of detailed technical assistance and individualized MOST staff coaching as needed. Client satisfaction surveys reflected high levels of satisfaction with program services.

The program continues to have staff retention challenges which has impacted utilization. The provider has been receiving technical assistance and is active in its staff recruitment efforts.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Participants who attended ADA training demonstrated knowledge about curriculum content.

100%

Providers who received individualized coaching and technical assistance achieved their goals.

79%

Providers who were satisfied with coaching.

100%

0% 20% 40% 60% 80% 100%



Elementary School Initiatives Out-of-School-Time (General Population) FY 18/19

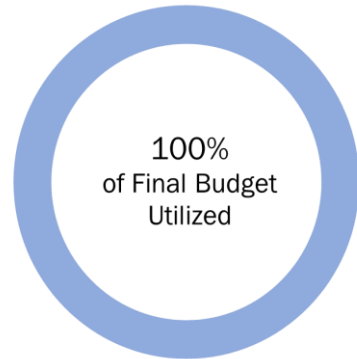
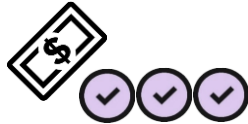
Community After School, Inc.

How Much Did We Do?

How Well Did We Do It?

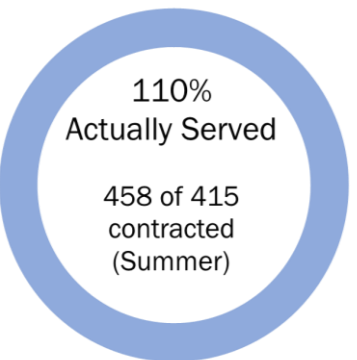
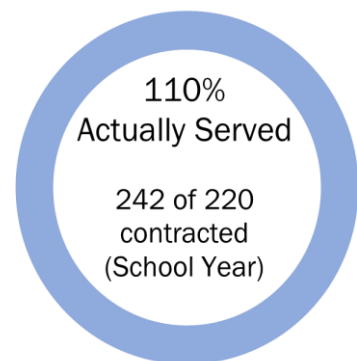
Is Anybody Better Off?

Utilization



Final Budget:
\$ 758,412

Actual Expenditure:
\$757,789



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

The Community After School's MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at two (2) sites year-round.

Program monitoring reflected that children were treated with respect and affection. The staff members provided a warm and welcoming environment, worked together professionally, and engaged the children in creative and valuable lessons and activities. Client satisfaction surveys reflected high levels of satisfaction with program services.

The number of children served was higher than the contracted amount because the provider was able to serve additional children through use of other funds.

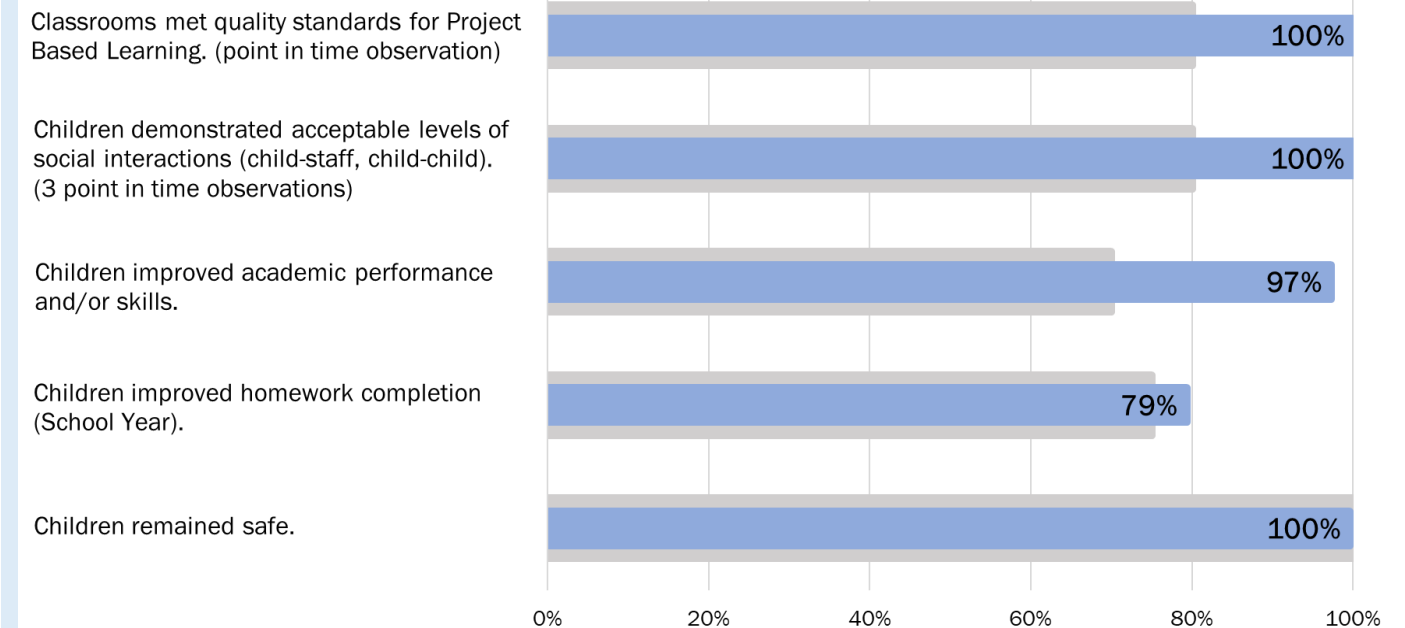
The CSC allocation for the Liberty Elementary site was included and exceeded the required Margate CRA TIF payment.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Elementary School Initiatives Out-of-School-Time (General Population) FY 18/19

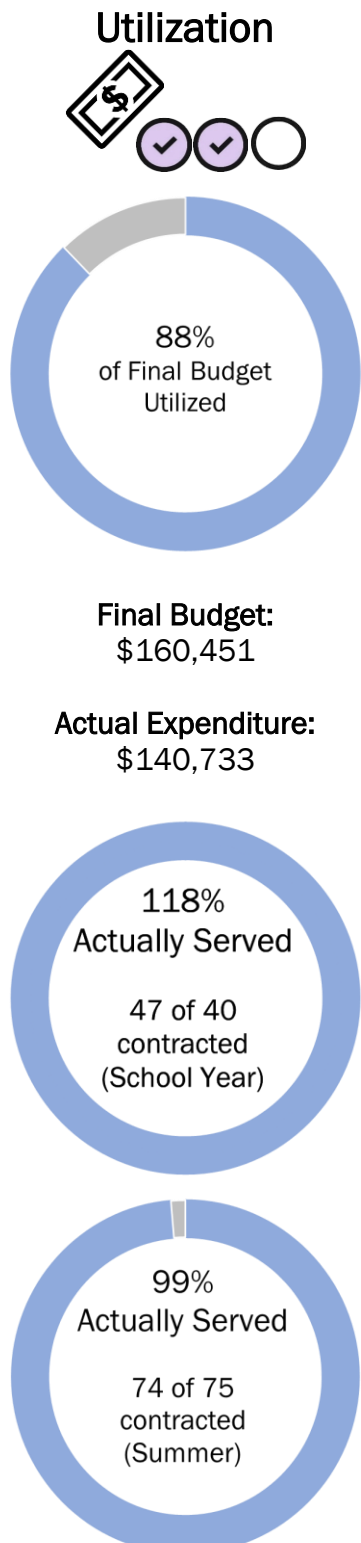
City of Hallandale Beach Human Services



How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.

Programmatic Performance
Program is performing well.

The City of Hallandale Beach Human Services' MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site year-round.

Program monitoring reflected engaging and high-quality service delivery in a supportive environment. The children interacted with one another positively while enjoying the diversified programming. Client satisfaction surveys reflected high levels of satisfaction with program services.

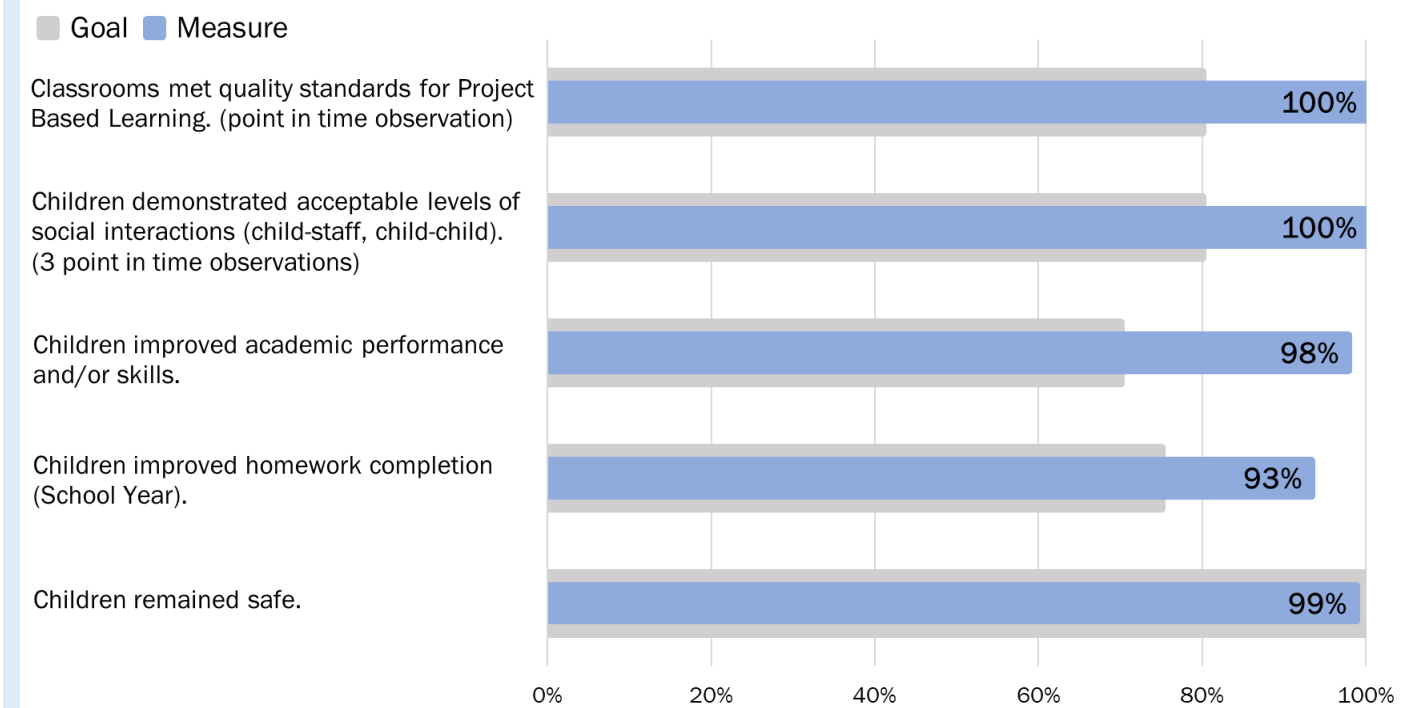
Underutilization is a result of a significantly high level of parent fees offsetting program costs. The number of children served was higher than the contracted amount because the provider over-enrolled, anticipating attrition which did not occur at the expected level.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

Participants Fully Measured (≥ 80%)

Provider **met** all Council goals for performance measurements.





Elementary School Initiatives Out-of-School-Time (General Population) FY 18/19

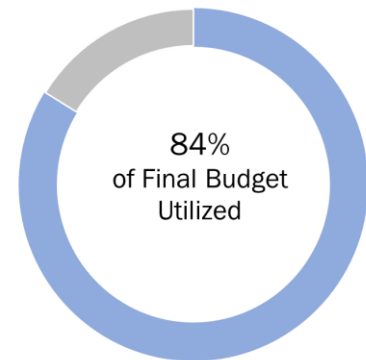
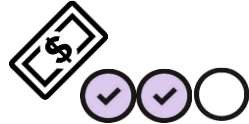
City of Hollywood

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

Utilization

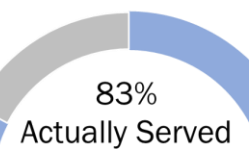


Final Budget:
\$572,567

Actual Expenditure:
\$479,707



105 of 105
contracted
(School Year)



331 of 400
contracted
(Summer)



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

The City of Hollywood's MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at two (2) sites during the school year and four (4) sites during the summer.

Program monitoring reflected that the staff members were attentive to the needs of the children. The staff members created a warm environment and engaged the children in all activities and provided constant feedback and positive praise. Client satisfaction surveys reflected high levels of satisfaction with program services.

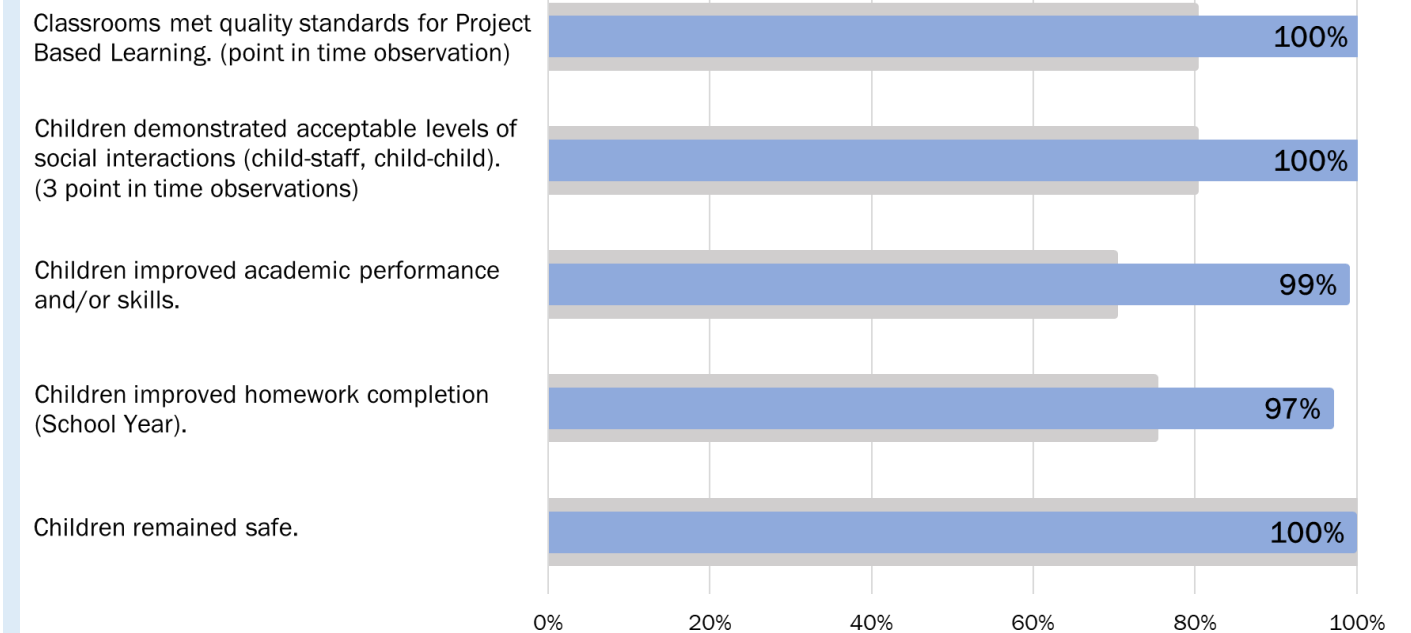
Underutilization was due to low enrollment at one site in an area where new specialized camps had opened, and the provider also experienced some staff recruitment issues. The Provider has begun researching more innovative field trips and increasing the city's investment in technology to improve summer enrollment.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Elementary School Initiatives Out-of-School-Time (General Population) FY 18/19

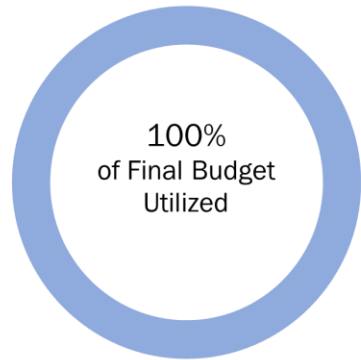
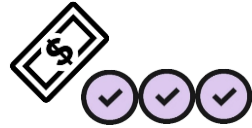
City of Lauderdale Lakes (Summer Only)

How Much Did We Do?

How Well Did We Do It?

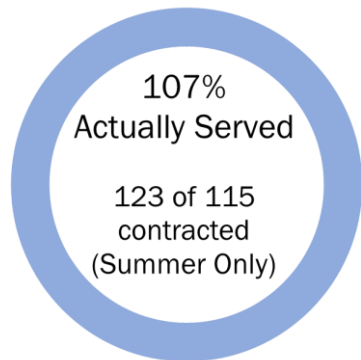
Is Anybody Better Off?

Utilization



Final Budget:
\$103,487

Actual Expenditure:
\$103,263



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

The City of Lauderdale Lakes' MOST program completed its second year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site during the summer.

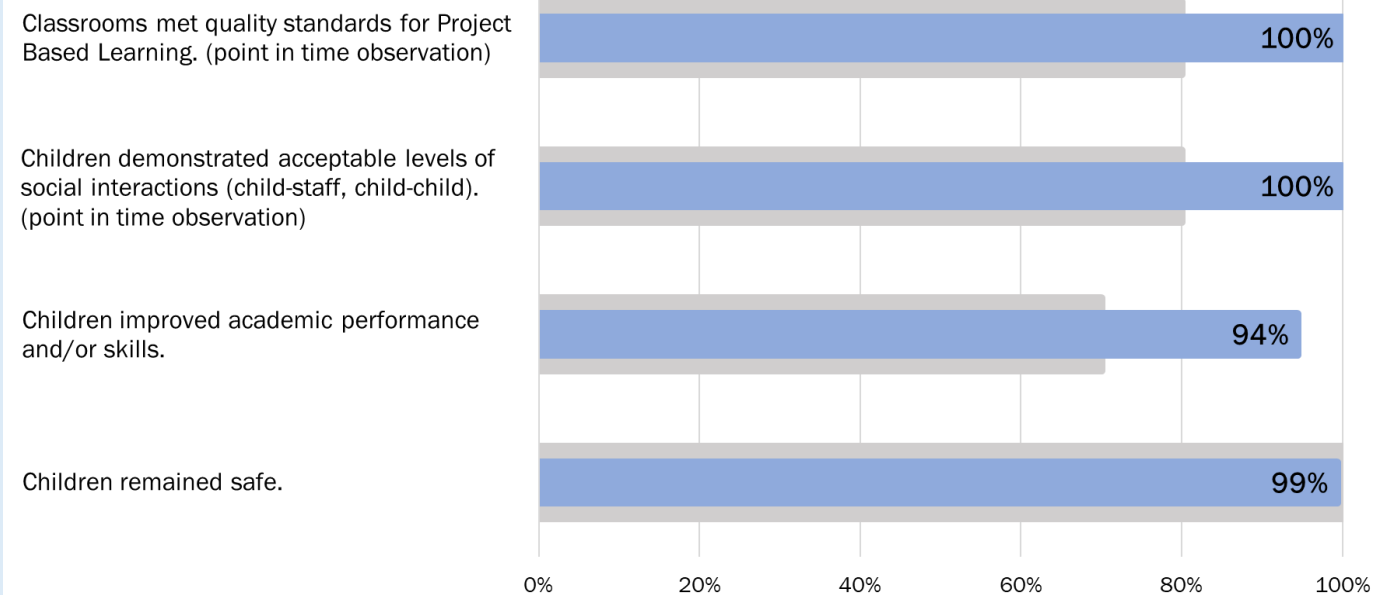
Program monitoring reflected that staff members were attentive and nurturing to the children while engaging them in all aspects of the program. Positive social emotional relationships reinforced child participation and encouraged those new to the program to engage with their peers. Client satisfaction surveys reflected high levels of satisfaction with program services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

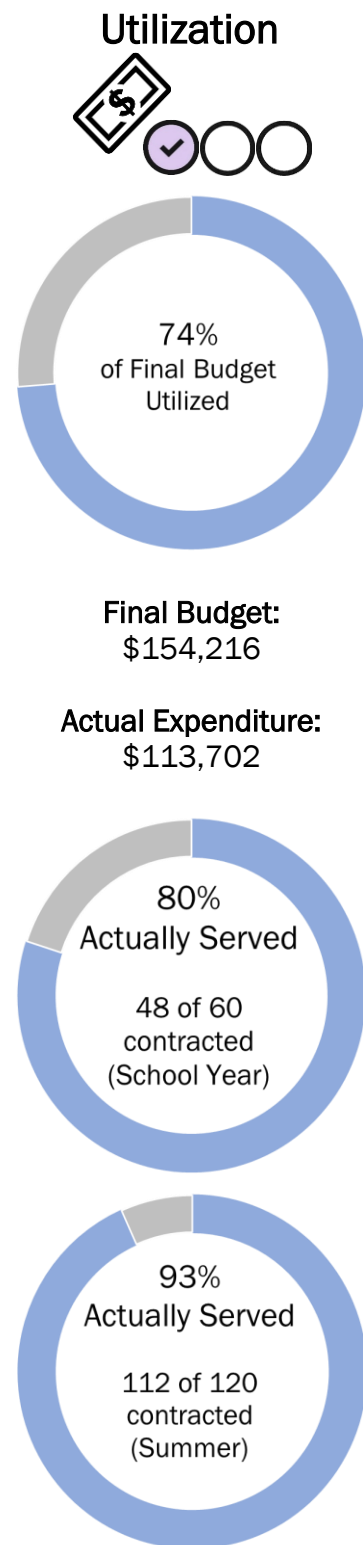




Elementary School Initiatives Out-of-School-Time (General Population) FY 18/19

City of Miramar

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.

Programmatic Performance
Program is performing well.

The City of Miramar's MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site during the school year and two (2) sites during the summer.

Program monitoring reflected that the staff created a nurturing environment for the children, and the children were excited to participate in the various program components. Client satisfaction surveys reflected high levels of satisfaction with program services.

Underutilization is the result of a significantly high level of parent fees offsetting program costs and inconsistent school year attendance. Technical assistance to improve recruitment and retention strategies has been provided.

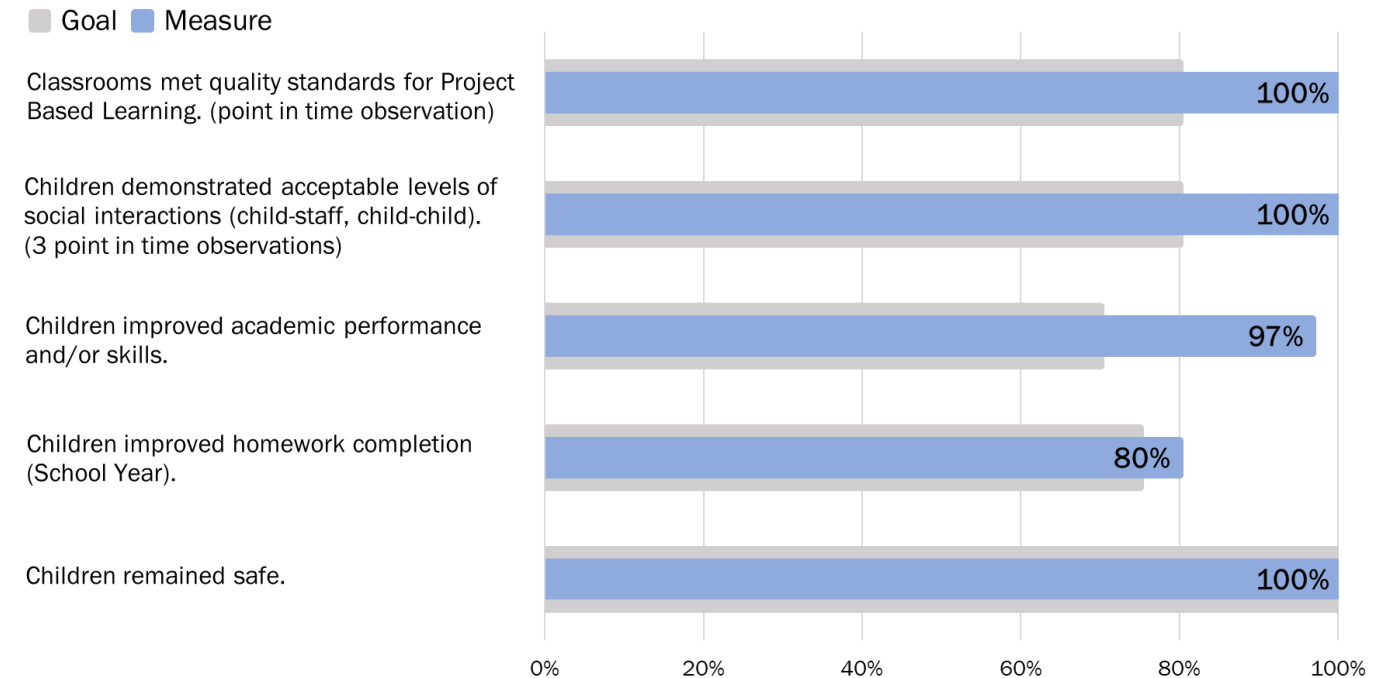
Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

Participants Fully Measured (≥ 80%)

Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.





Elementary School Initiatives Out-of-School-Time (General Population) FY 18/19

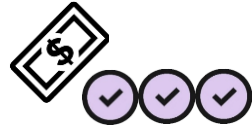
KID, Inc.

How Much Did We Do?

How Well Did We Do It?

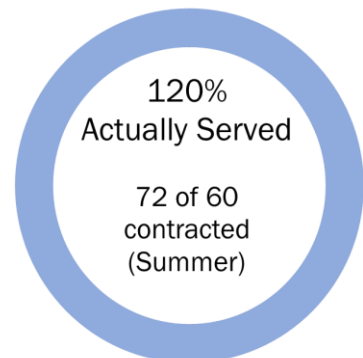
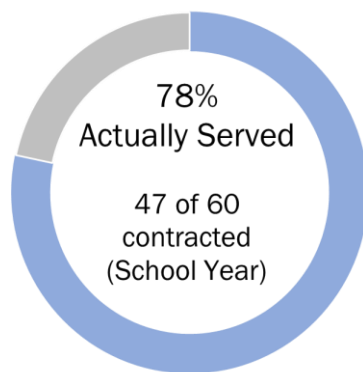
Is Anybody Better Off?

Utilization

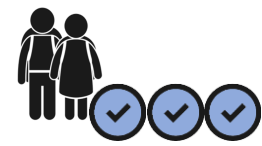


Final Budget:
\$192,610

Actual Expenditure:
\$192,610



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

The KID's MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site year-round.

Program monitoring reflected that staff members were caring and attentive to the children. The children were engaged in all aspects of the curriculum including several opportunities to work with volunteers on a variety of service projects. Client satisfaction surveys reflected high levels of satisfaction with program services.

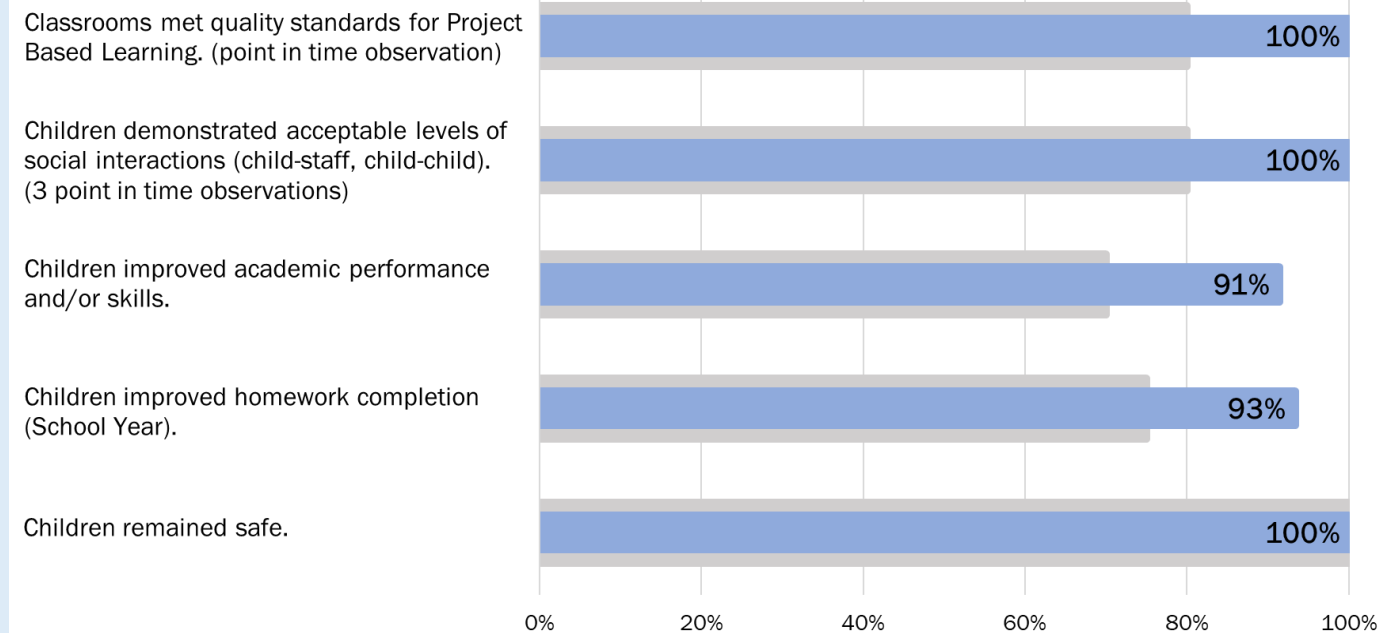
Consistent attendance and slight over-enrollment during the summer helped to compensate for lower school-year enrollment.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





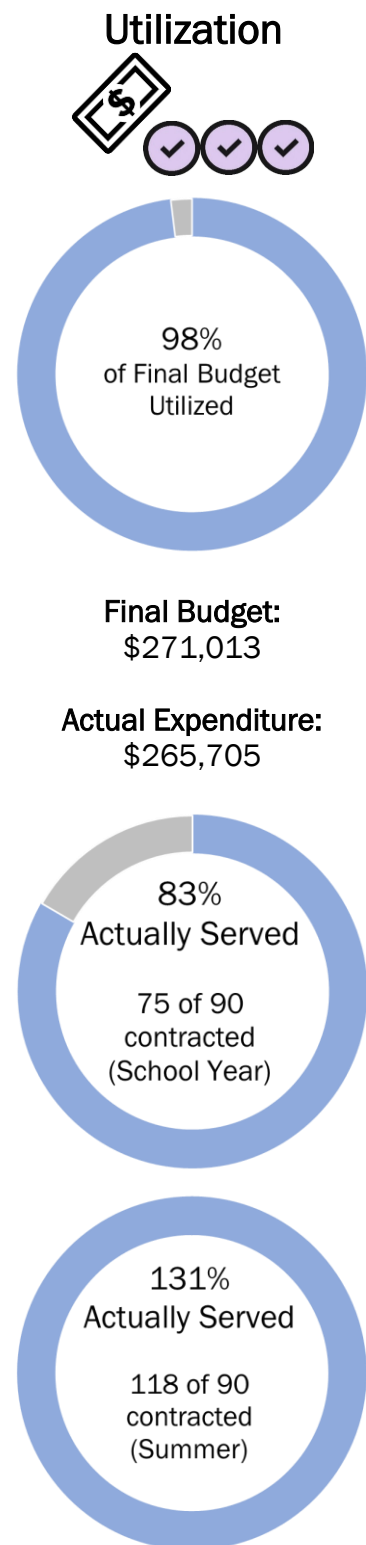
Elementary School Initiatives Out-of-School-Time (General Population) FY 18/19

New Mirawood Academy w/KID, Inc. as Fiscal Sponsor

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Financial & Administrative Monitoring
No findings.

Programmatic Performance
Program is performing well.

The New Mirawood Academy's MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site year round.

Program monitoring reflected successful implementation of all required program components. There was a high level of engagement in a variety of learning experiences including literacy activities, science exploration, math experiences, and SPARK. Staff members were welcoming, interested in the children, and encouraged participation in all activities. Client satisfaction surveys reflected high levels of satisfaction with program services.

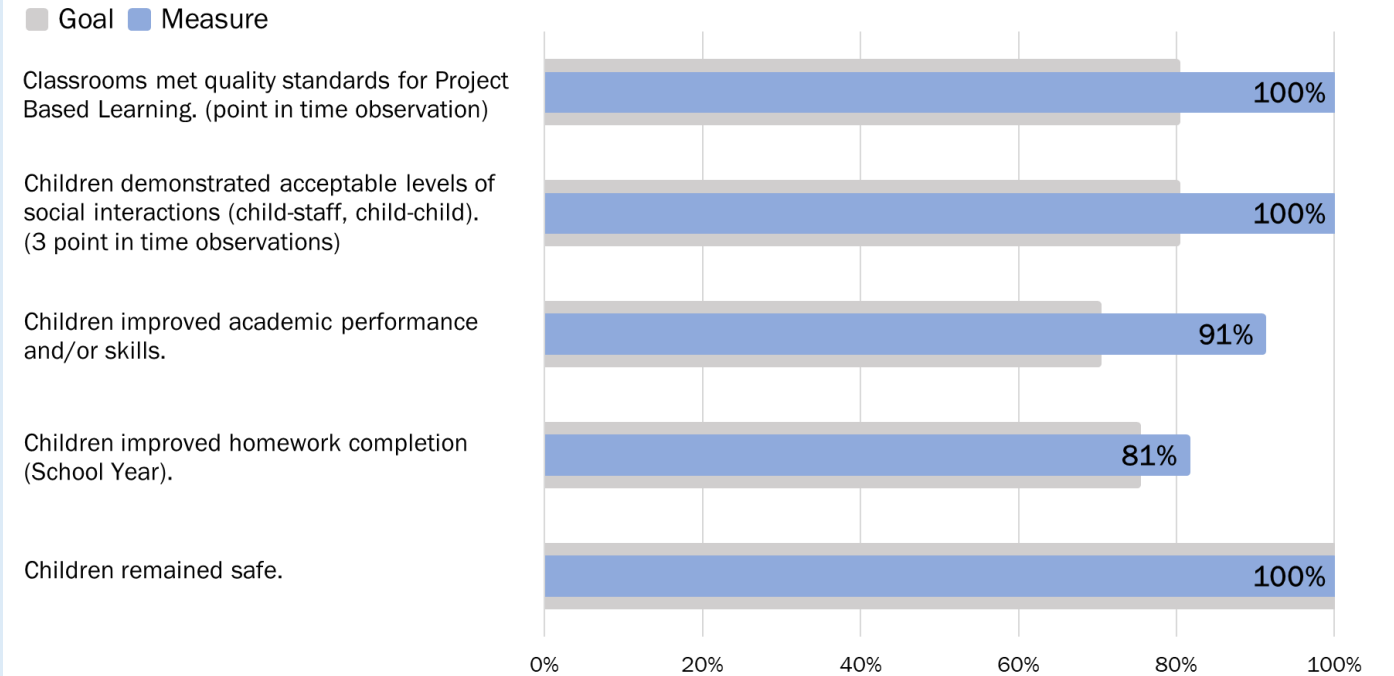
Consistent attendance during the summer and over-enrollment helped to compensate for lower school-year enrollment.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

Participants Fully Measured (≥ 80%)

Provider **met** all Council goals for performance measurements.



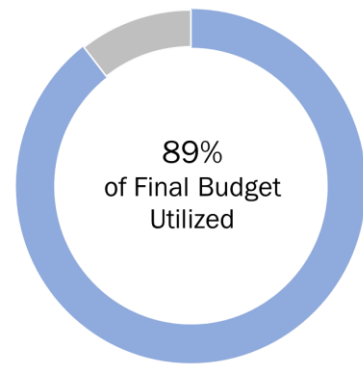
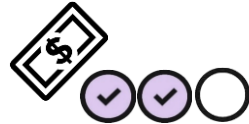


Elementary School Initiatives Out-of-School-Time (General Population) FY 18/19

New Hope World Outreach, Inc. (Summer Only)

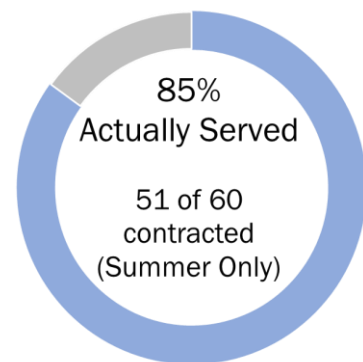
How Much Did We Do?

Utilization



Final Budget:
\$92,368

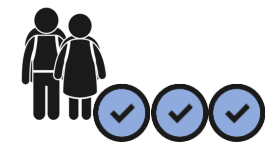
Actual Expenditure:
\$82,632



How Well Did We Do It?



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

New Hope World Outreach's MOST program completed its second year of operation under the 2017 MOST RFP. The program provides services at one (1) site during the summer only.

Program monitoring reflected that staff members provided a warm and welcoming environment and did an excellent job engaging the children. The program promoted the children's social, emotional, and academic growth and emphasized leadership qualities among the children. Client satisfaction surveys reflected high levels of satisfaction with program services.

The program experienced inconsistent attendance over the summer which impacted utilization. Technical assistance was provided in the areas of recruitment and engagement.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)

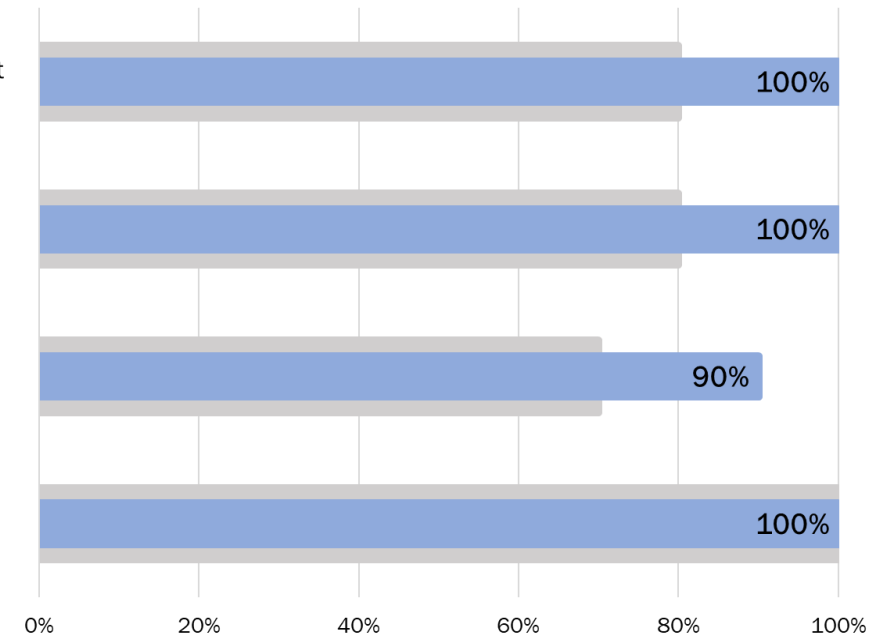


Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Classrooms met quality standards for Project Based Learning. (point in time observation)



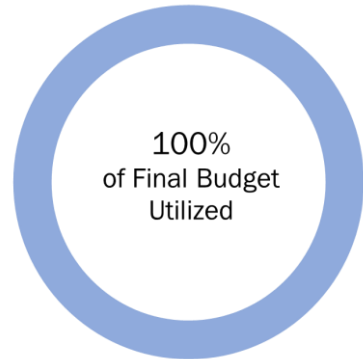
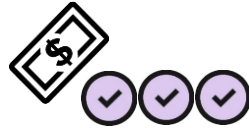


Elementary School Initiatives Out-of-School-Time (General Population) FY 18/19

Russell Life Skills

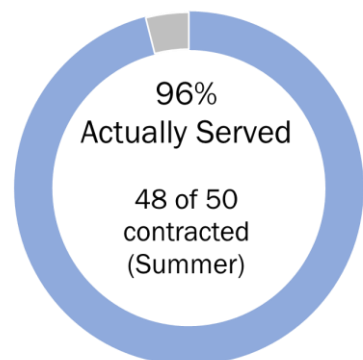
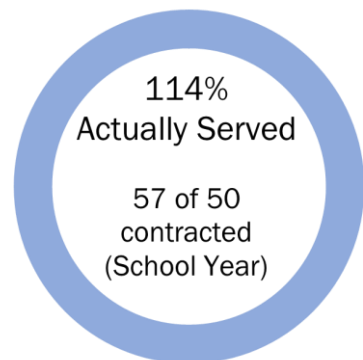
How Much Did We Do?

Utilization



Final Budget:
\$144,922

Actual Expenditure:
\$144,914



How Well Did We Do It?



Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance

Program is performing well.

The Russell Life Skills' MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site year-round in partnership with Soref.

Program monitoring reflected that the staff have a positive rapport and a strong connection with the children served, and the program is meeting program expectations, having demonstrated significant improvement in service delivery throughout the year. However, the provider and subcontractor have been experiencing relationship challenges with each other. CSC staff is helping mediate the conflict.

The number of children served during the school year was higher than the contracted amount because the provider over-enrolled, anticipating attrition that did not occur.

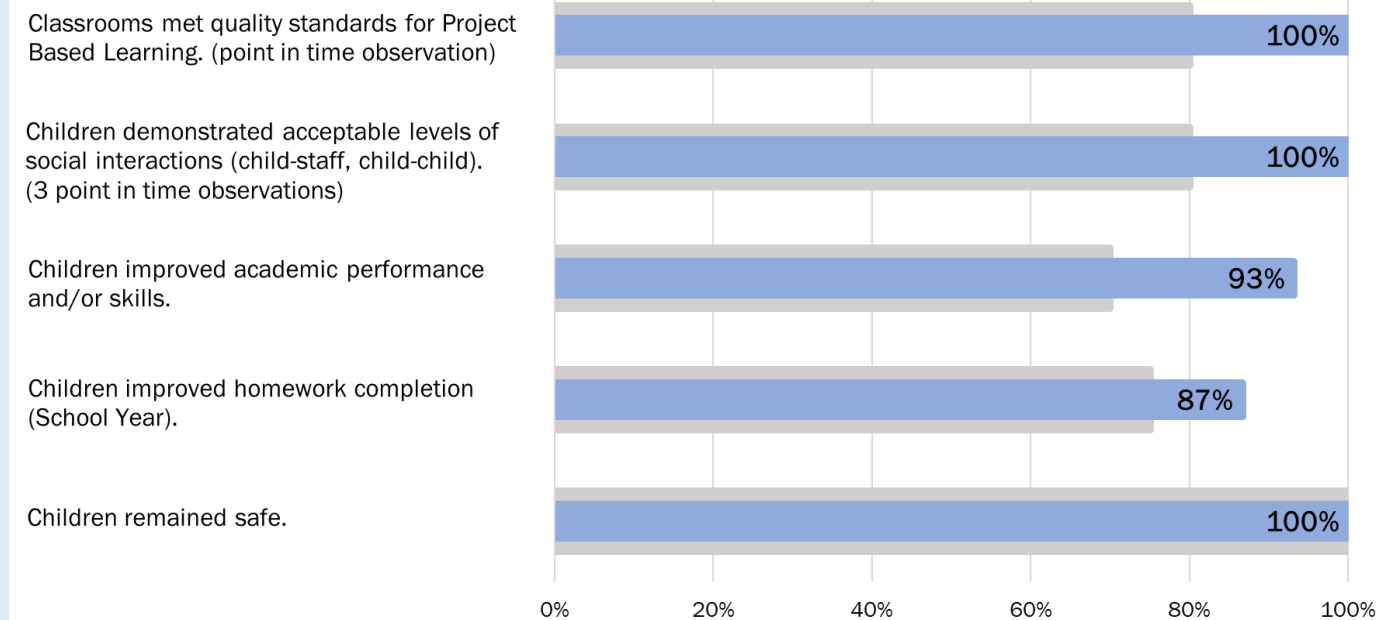
Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





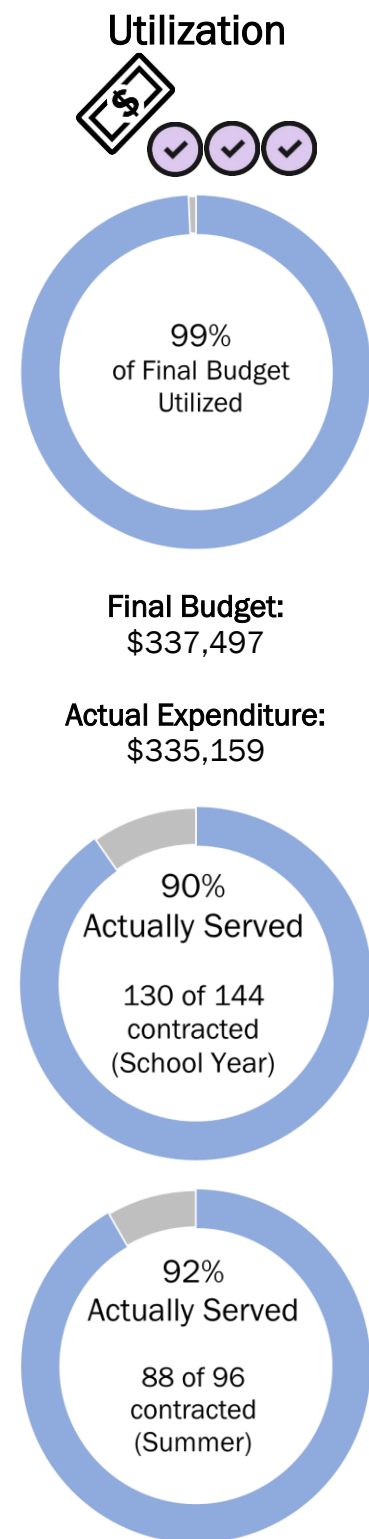
Elementary School Initiatives Out-of-School-Time (General Population) FY 18/19

Samuel M. and Helene Soref, Jewish Community Center, Inc. (SOREF)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.

Programmatic Performance
Program is performing well.

The Samuel M. and Helene Soref Jewish Community Center's MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site year-round.

Program monitoring reflected that staff members maintain a warm and caring environment for the children while continuously engaging them in all aspects of the curriculum. Client satisfaction surveys reflected a high level of satisfaction with the program services.

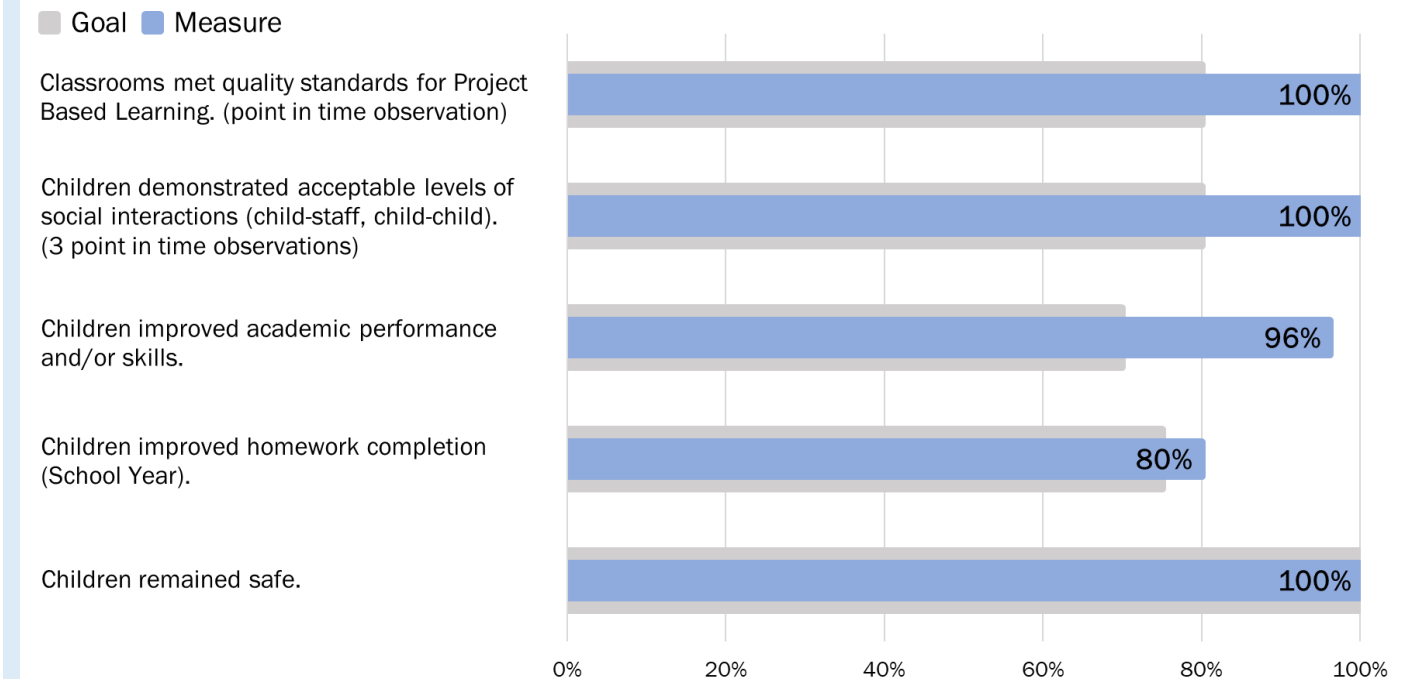
Lower numbers served was due to the addition of a new 21st CCLC program at this site.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

Participants Fully Measured (≥ 80%)

Provider **met** all Council goals for performance measurements.

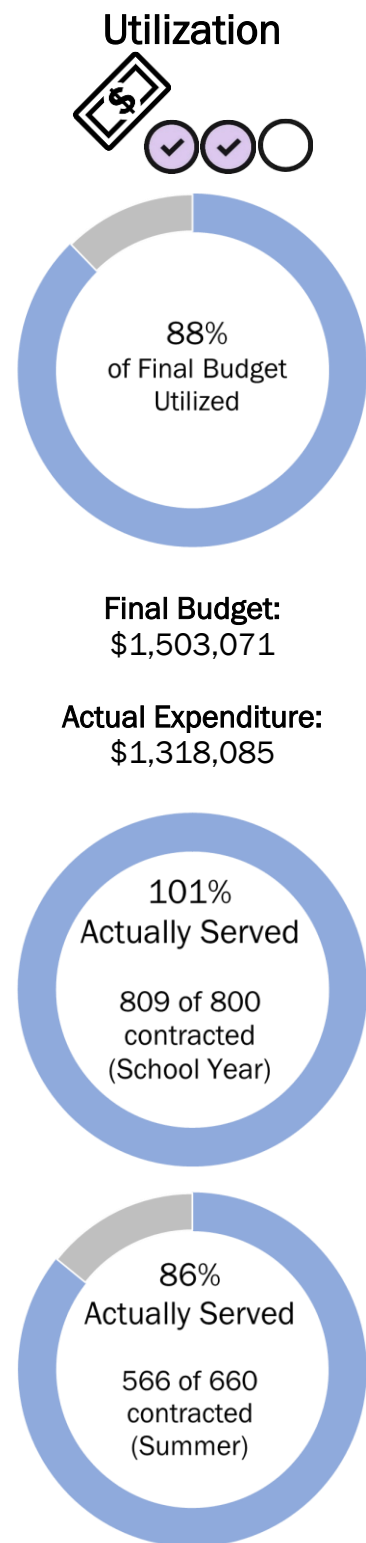




Elementary School Initiatives Out-of-School-Time (General Population) FY 18/19

Sunshine After School Child Care, Inc.

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
No findings.

Programmatic Performance
Program is performing well.

The Sunshine After School Child Care's MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at seven (7) sites during the school year and four (4) sites during the summer.

Program monitoring reflected consistent engagement and positive relationships between the children and staff members. Activities are presented in creative and enticing ways to ensure the children's active participation. Client satisfaction surveys reflected high levels of satisfaction with program services.

Low summer enrollment and underutilization was due to last minute BCPS site changes. One school site was unavailable and two school sites reduced the number of children to be served due to repairs and/or renovations, in addition to inconsistent summer attendance.

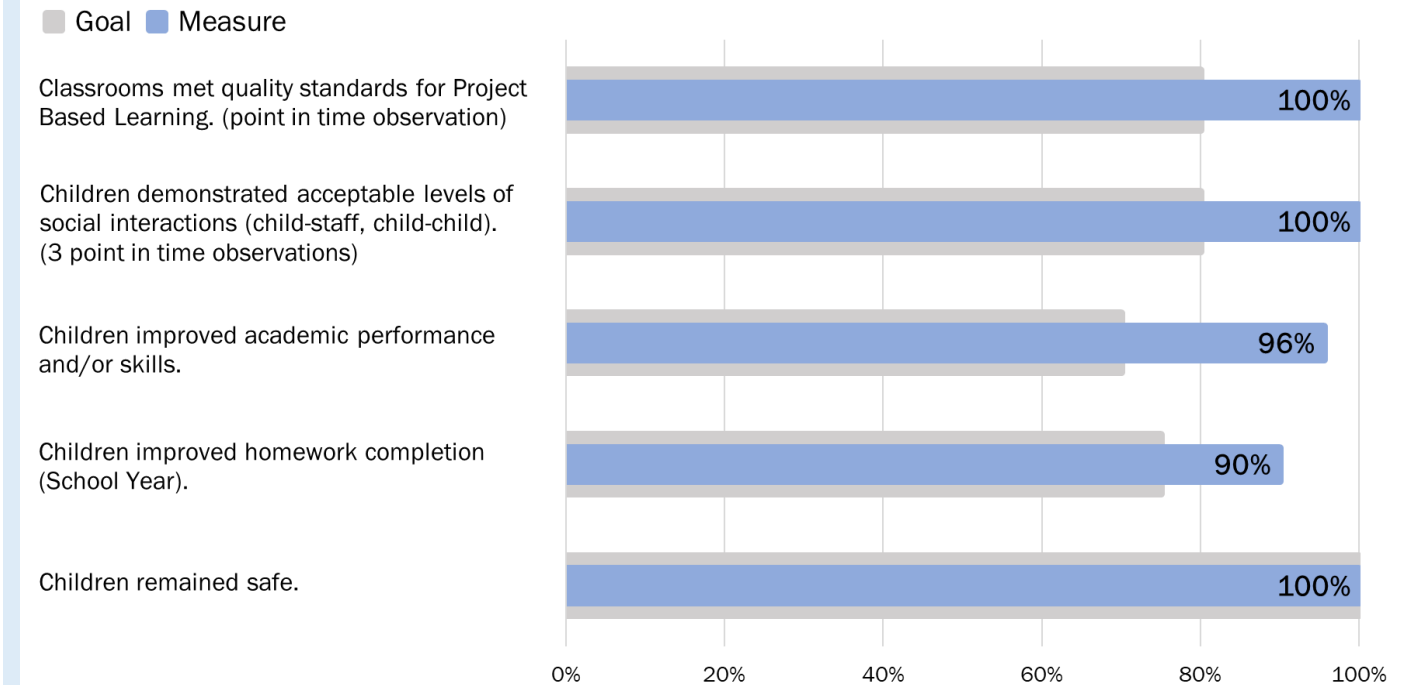
Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

Participants Fully Measured (≥ 80%)

Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

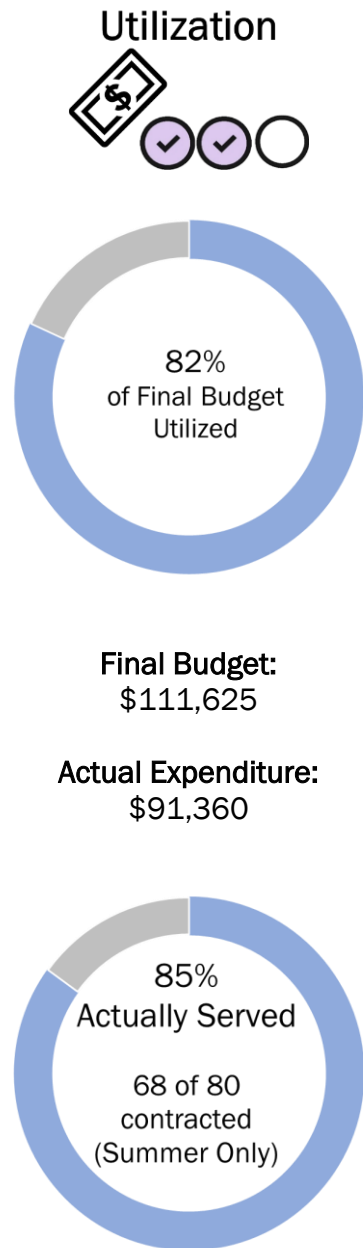




Elementary School Initiatives Out-of-School-Time (General Population) FY 18/19

Urban League of Broward County (Summer Only)

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
No findings.

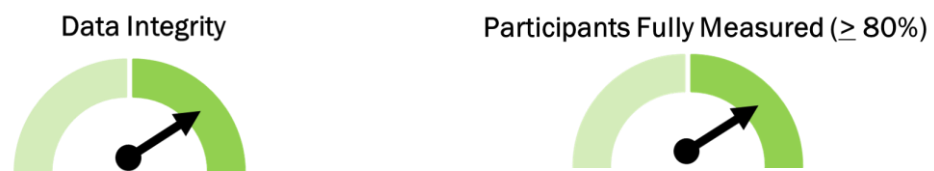
Programmatic Performance
Program is performing well.

Urban League of Broward County's MOST program completed its second year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site during the summer.

Program monitoring reflected that staff members displayed warmth and sensitivity towards children as they facilitated lessons and activities. Client satisfaction surveys reflected high levels of satisfaction with program services.

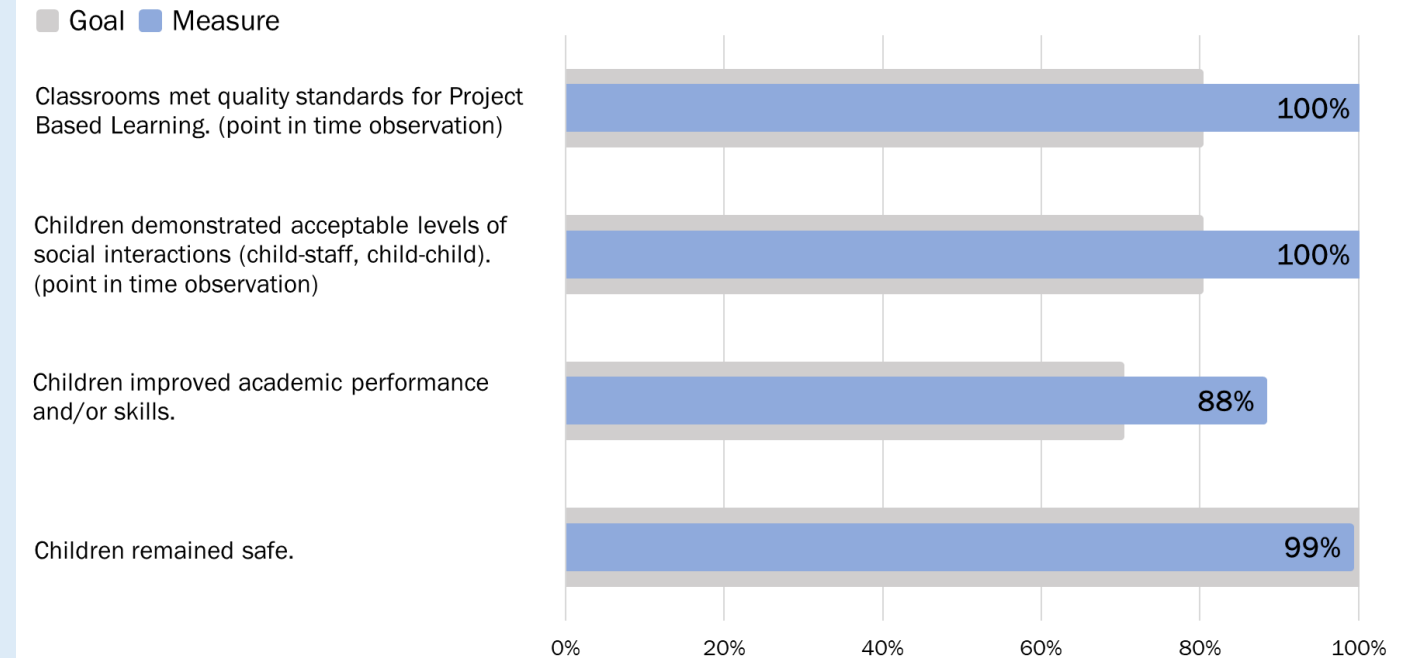
Low summer enrollment and under-utilization were due to recruitment challenges. Although the program was right sized for FY 18/19, recruitment did not occur at the expected level. Technical assistance to improve recruitment strategies has been provided.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.



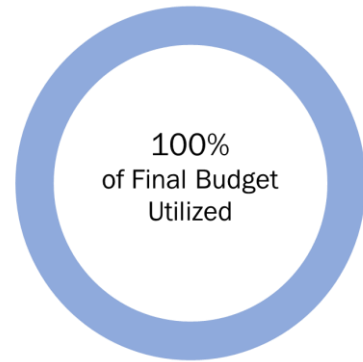
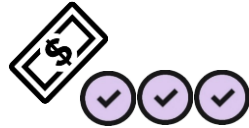


Elementary School Initiatives Out-of-School-Time (General Population) FY 18/19

City of West Park (Summer Only)

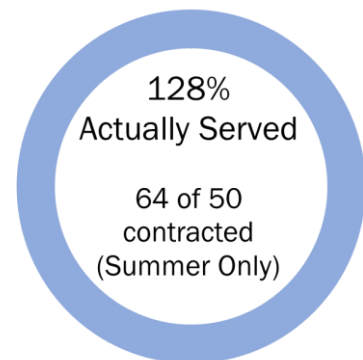
How Much Did We Do?

Utilization



Final Budget:
\$60,026

Actual Expenditure:
\$60,026



How Well Did We Do It?



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance
Program is performing well.

The City of West Park's MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site during the summer.

Program monitoring reflected that the children were actively engaged and staff members provided support as needed. Although overall program monitoring was good and technical assistance was given, the provider experienced challenges in delivering the PATHS curriculum with fidelity. Technical assistance will again be provided for summer 2020 to ensure successful PATHS implementation. Client satisfaction surveys reflected high levels of satisfaction with program services.

The number of children served was higher than the contracted amount because the provider was able to serve additional children through use of other funds.

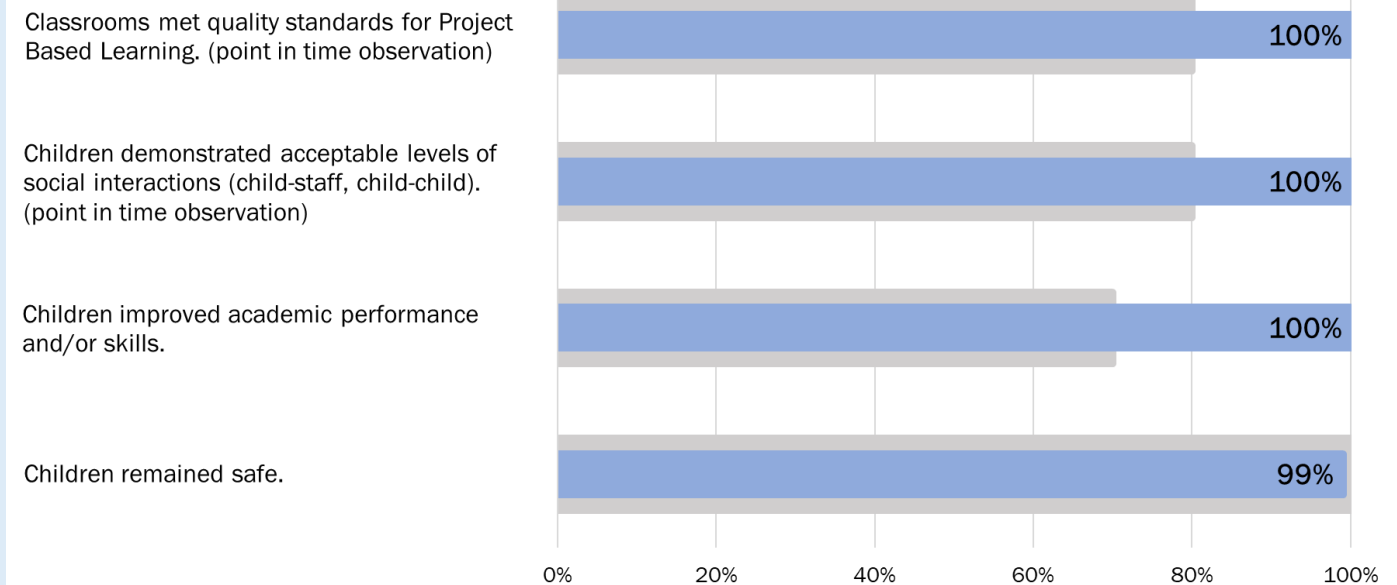
Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure



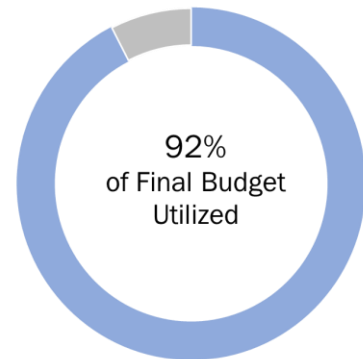
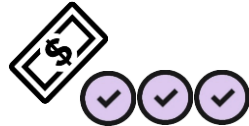


Elementary School Initiatives Out-of-School-Time (General Population) FY 18/19

YMCA of South Florida, Inc.

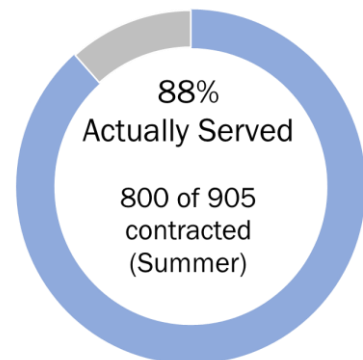
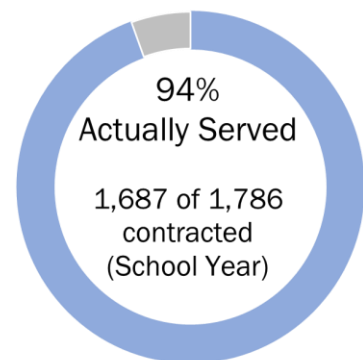
How Much Did We Do?

Utilization



Final Budget:
\$3,690,541

Actual Expenditure:
\$3,411,725

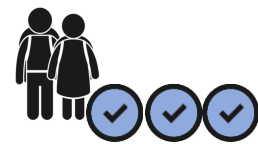


How Well Did We Do It?



Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance

Program is performing well.

The YMCA's MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at nineteen (19) sites during the school year and five (5) sites during the summer.

Program monitoring reflected that the environment was inclusive and the staff members consistently provided the children with feedback, encouragement, and praise. Client satisfaction surveys reflected high levels of satisfaction with program services.

Low summer enrollment was due to last minute BCPS site changes, with schools either becoming unavailable or reducing enrollment due to repairs and renovations.

The CSC allocation for the Deerfield Park Elementary site was included and exceeded the required Deerfield CRA TIF payment.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Classrooms met quality standards for Project Based Learning. (point in time observation)

80%

Children demonstrated acceptable levels of social interactions (child-staff, child-child). (3 point in time observations)

100%

Children improved academic performance and/or skills.

96%

Children improved homework completion (School Year).

89%

Children remained safe.

100%

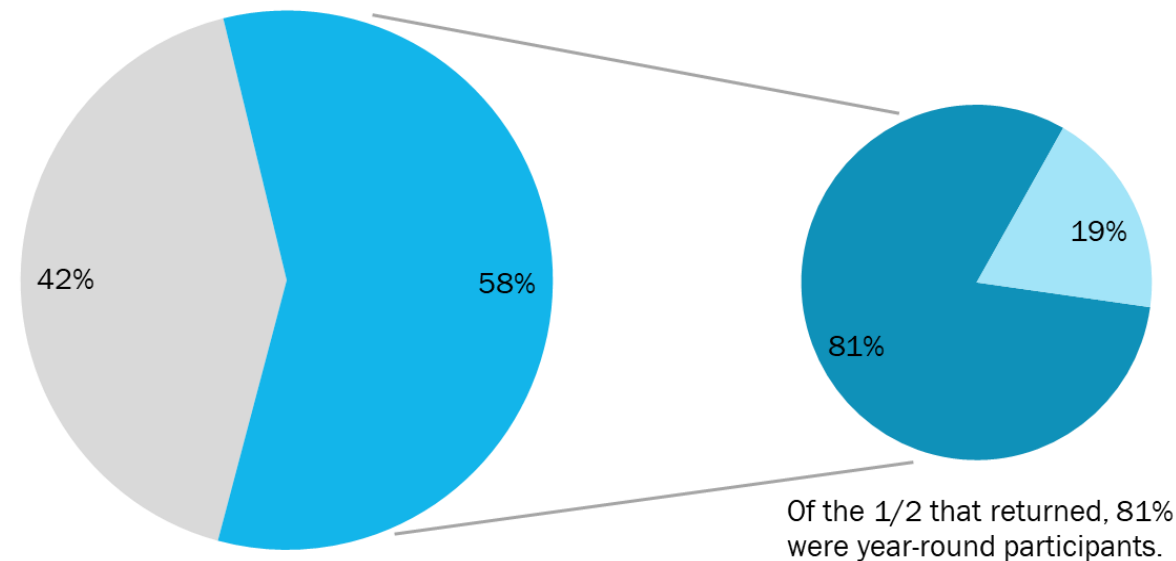
0% 20% 40% 60% 80% 100%



Elementary School Initiatives (Special Needs)

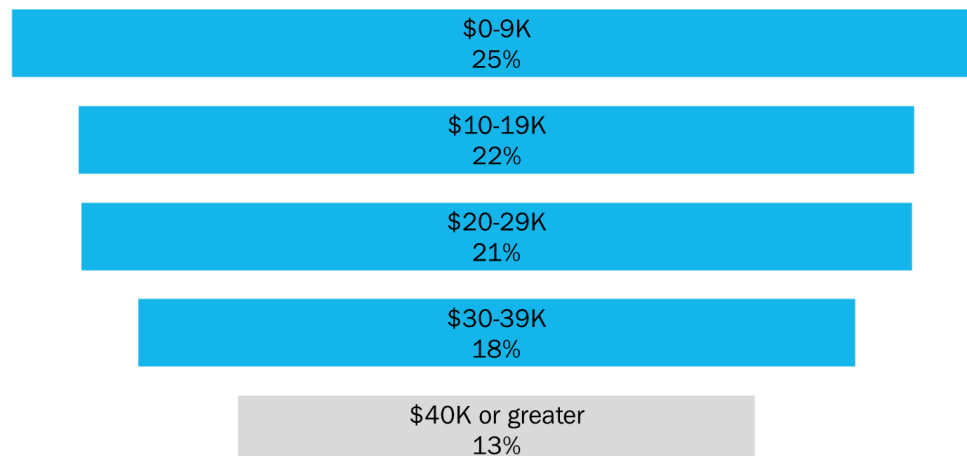
Annual Performance FY 18/19

MOST SN Year-Round participants continue programming at higher rates than other participants (Summer Only or School Year Only).



In the second year of the MOST 2017 Special Needs RFP, over 1/2 of participants returned from year 1.

75% of the MOST SN population lived in homes with a reported household income of \$39,999 or less during SY 18-19.



ELEMENTARY SCHOOL INITIATIVES-SPECIAL NEEDS PROGRAMS

GOAL:

Strengthen the continuum of Out of School Time care for children and youth with special physical, developmental, and behavioral needs.

RESULT:

Children will succeed in school.

Out-of-School Time

- Provide a safe, positive environment for children and youth with special physical, developmental, and behavioral conditions.
- Enhance academic achievement, support social, developmental and physical activities.
- Provide educational field trips and cultural arts opportunities.
- Flexible and individualized staff to child ratios promote inclusionary opportunities where appropriate.

Respite

- Provide facility-based care and supervised activities to support parents and caregivers of children with severe emotional and behavioral health challenges that severely disrupt daily functioning and for whom there are few care options.

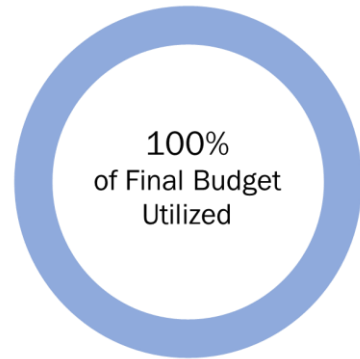


Special Needs - Out-of-School Time FY 18/19

Arc Broward

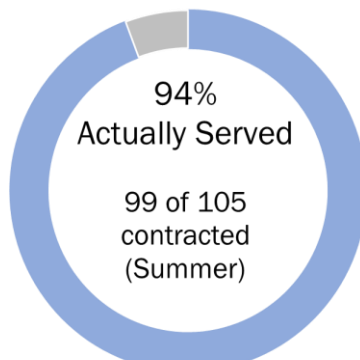
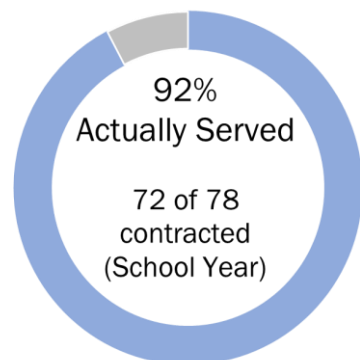
How Much Did We Do?

Utilization



Final Budget:
\$1,602,753

Actual Expenditure:
\$1,602,751



How Well Did We Do It?



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

The Arc Broward's MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site year-round to children with autism spectrum disorder, developmental delays, and intellectual delays.

Program monitoring reflected high-quality service delivery in which the staff members were sensitive to the varying needs of the children and modified curriculum as needed. Client satisfaction surveys reflected high levels of satisfaction with program services.

The provider was able to utilize fully while serving fewer children because of better than anticipated attendance.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured ($\geq 80\%$)

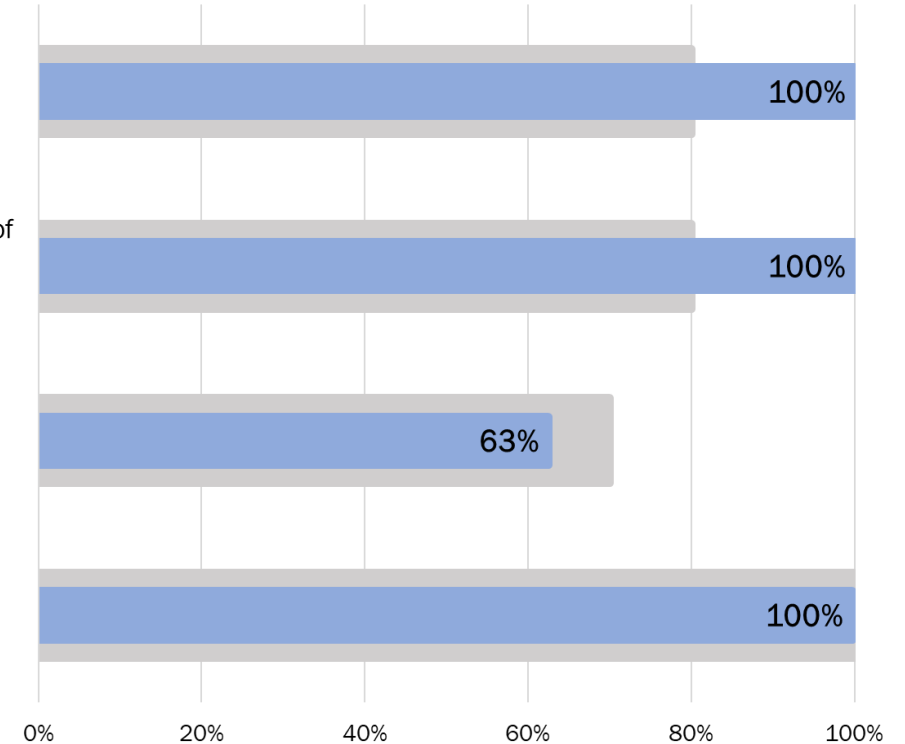


Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Classrooms met quality standards for Project Based Learning. (point in time observation)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (3 point in time observations)

Children improved academic performance and/or skills.

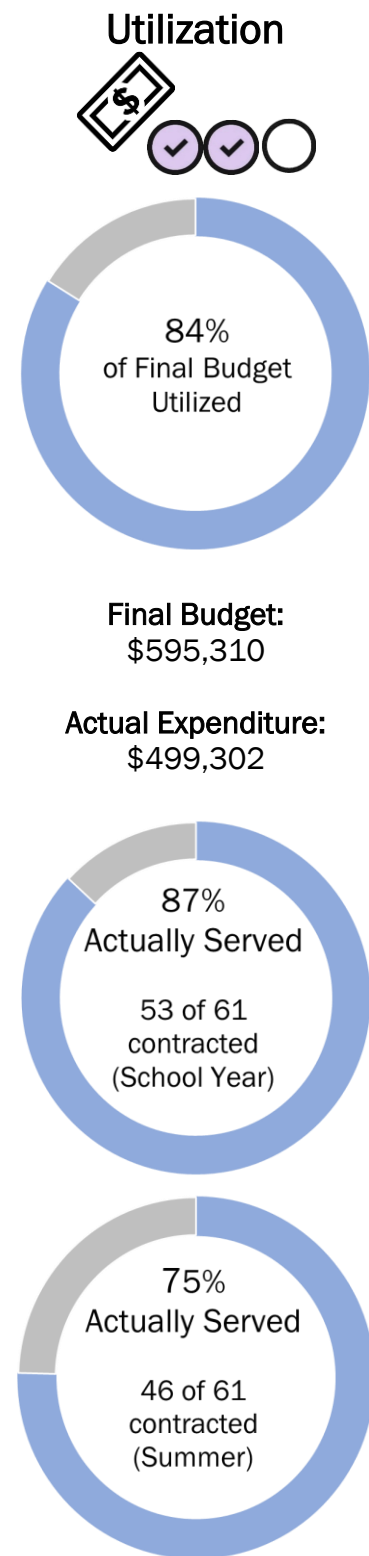
Children remained safe.



Special Needs - Out-of-School Time FY 18/19

After School Programs Inc.

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.

Programmatic Performance
Program is performing well.

The After School Programs' MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at three (3) sites year-round to children with autism spectrum disorder and developmental delays.

Program monitoring reflected that the staff members are engaging and caring and performed a quality job of implementing the daily activities. Staff members modeled positive interactions through friendly conversations among themselves and the children. Client satisfaction surveys reflected high levels of satisfaction with program services.

Despite on-going technical assistance, low enrollment continued to be a problem during FY 18/19. As a result, adjustments were made to right-size the contract for FY 19/20.

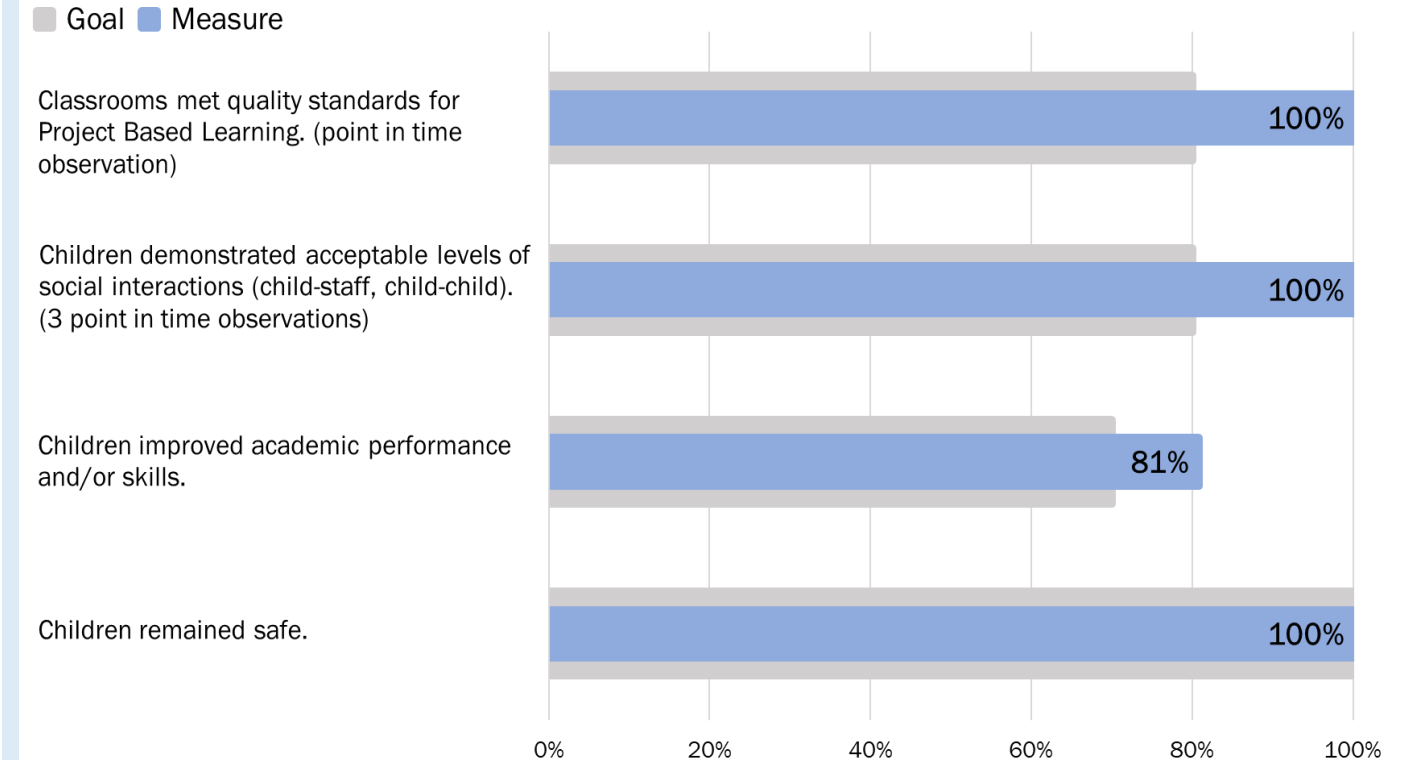
Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

Participants Fully Measured (≥ 80%)

Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

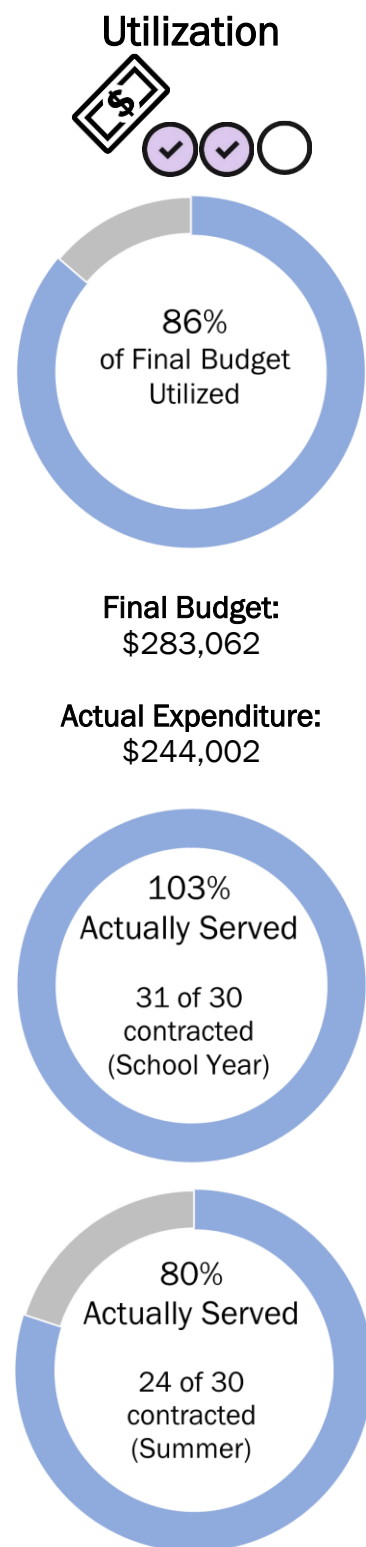




Special Needs - Out-of-School Time FY 18/19

Ann Storck Center, Inc.

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
No findings.

Programmatic Performance
Program is performing well.

The Ann Storck Center's MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site year-round to children who are medically fragile and require low staff-to-child ratios.

Program monitoring reflected highly interactive and engaging activities. Staff members were warm and friendly towards the children while promoting a positive social emotional environment. Client satisfaction surveys reflected high levels of satisfaction with program services.

Under-utilization was due to lower summer enrollment and children attending only half-day during the summer due to the School Board's Extended School Year (ESY) schedule.

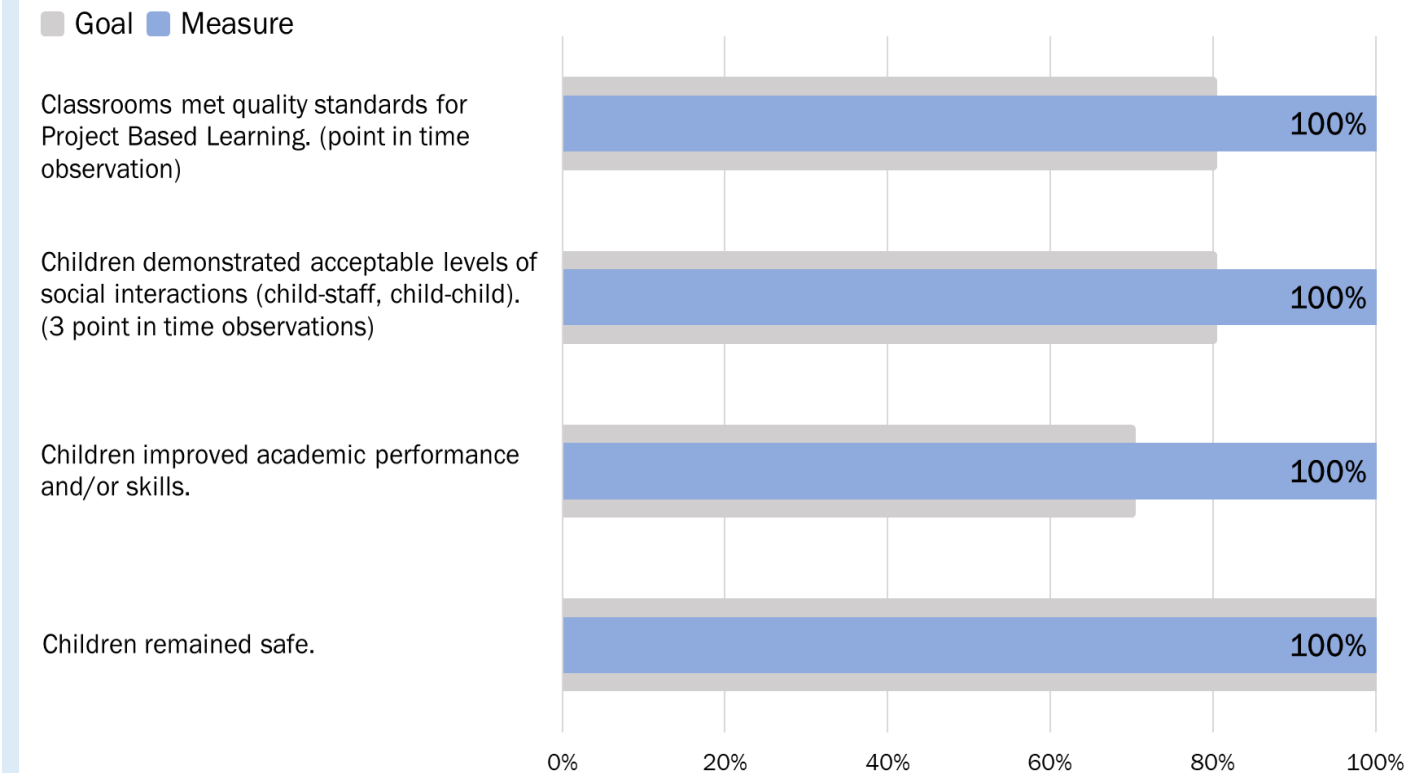
Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

Participants Fully Measured (≥ 80%)

Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.





Special Needs - Out-of-School Time FY 18/19

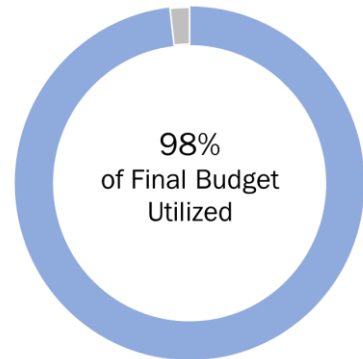
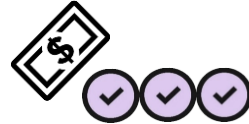
Broward Children's Center, Inc.

How Much Did We Do?

How Well Did We Do It?

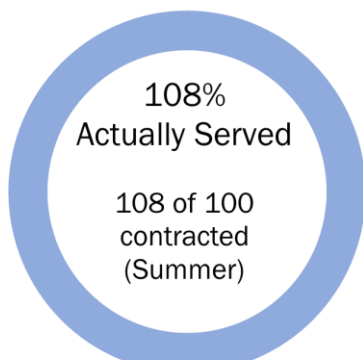
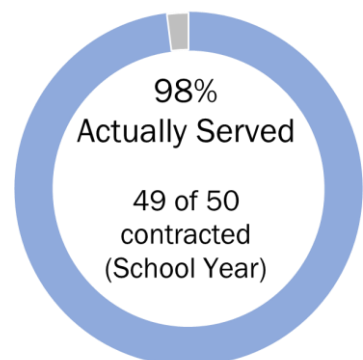
Is Anybody Better Off?

Utilization



Final Budget:
\$635,732

Actual Expenditure:
\$624,267



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is performing well.

The Broward Children's Center's MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at two (2) sites year-round. The provider serves children and youth ages 3 to 22 who are primarily medically fragile and technologically dependent.

Program monitoring reflected that the program was performing well and provided a supportive environment where the staff members developed positive, individual relationships with each child. Client satisfaction surveys reflected high levels of satisfaction with program services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

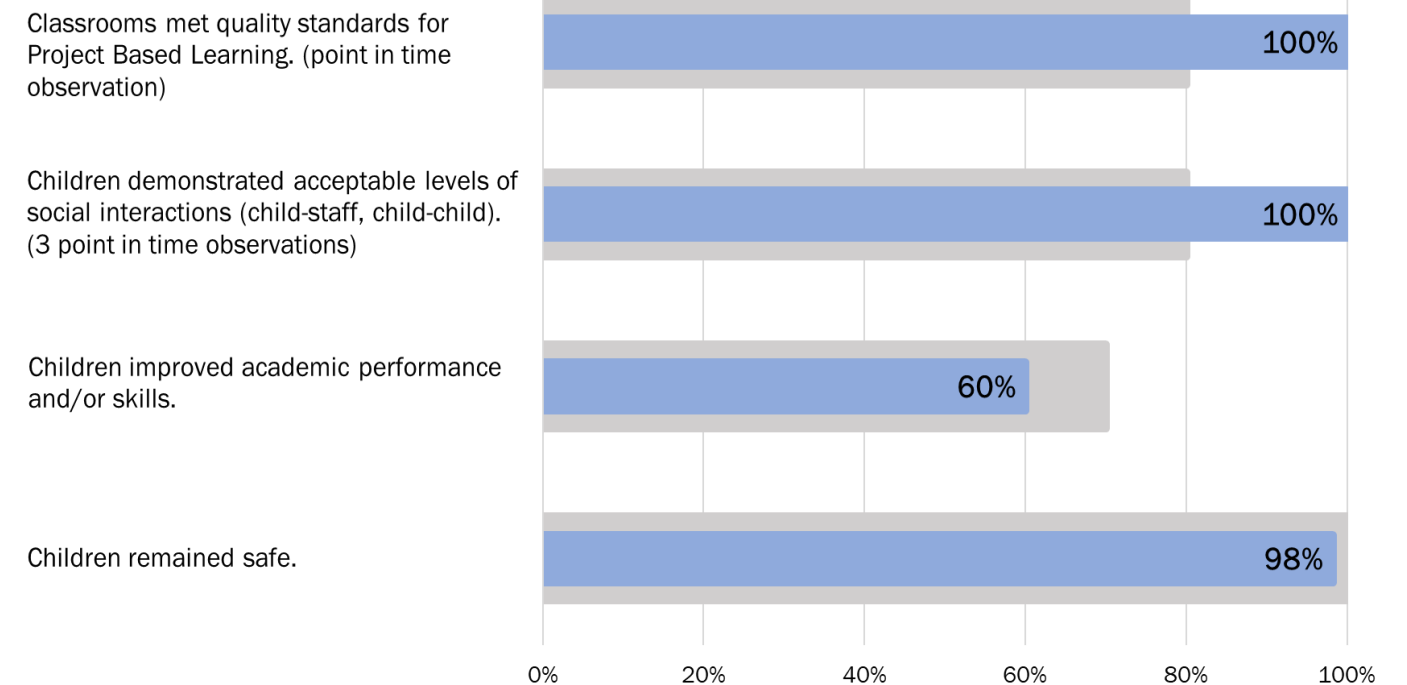


Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Special Needs - Out-of-School Time FY 18/19

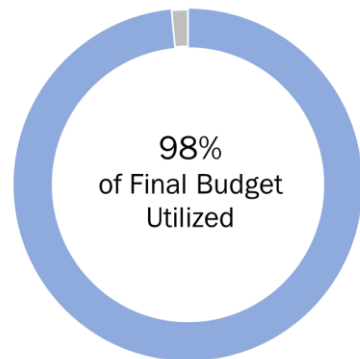
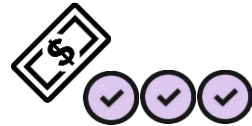
Center for Hearing and Communication, Inc.

How Much Did We Do?

How Well Did We Do It?

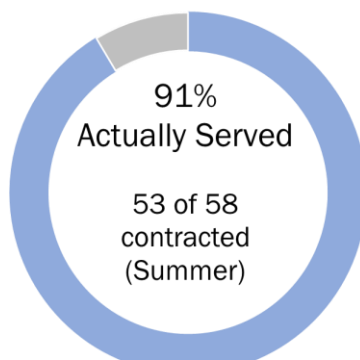
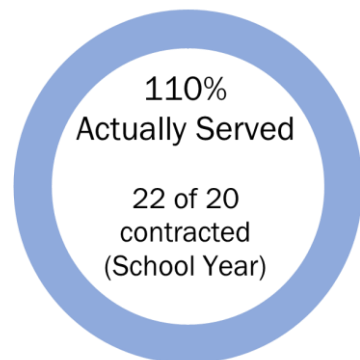
Is Anybody Better Off?

Utilization



Final Budget:
\$274,982

Actual Expenditure:
\$270,811



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is performing well.

The Center for Hearing and Communication's MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site year-round. The provider serves children ages 5 to 12 who experience deafness or hearing loss.

Program monitoring reflected that the staff members worked to provide a safe, engaging, and structured program for the children. The program's low staff to child ratios reinforced social and emotional learning and individual relationships. Staff were well qualified and attentive to the children and families they served, and all staff were trained in American Sign Language. Client satisfaction surveys reflected high levels of satisfaction with program services.

The number of children served during the school year was higher than the contracted amount because the provider over-enrolled, anticipating attrition which did not occur at the expected level. The number of children served during the summer was lower than anticipated because the need for summer programming for this special population was not as high as expected.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

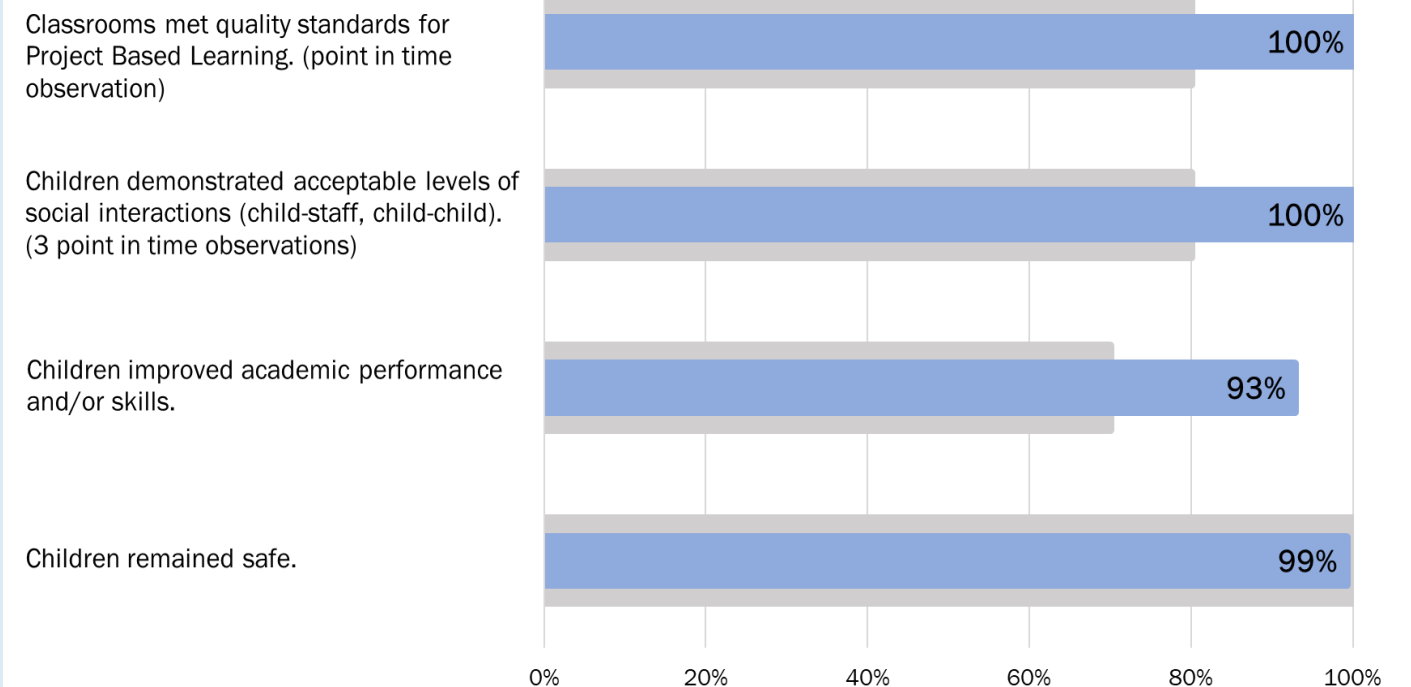


Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure



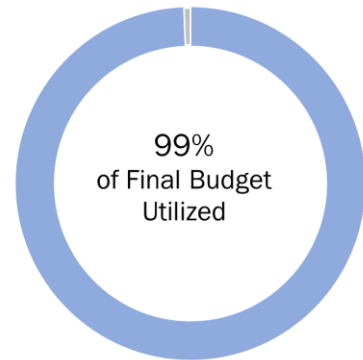
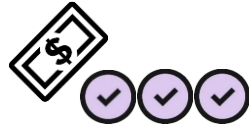


Special Needs - Out-of-School Time FY 18/19

JAFCO Children's Ability Center (Summer Only)

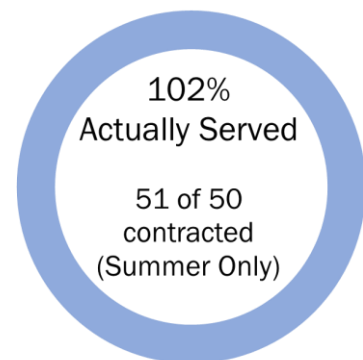
How Much Did We Do?

Utilization



Final Budget:
\$329,783

Actual Expenditure:
\$327,826



How Well Did We Do It?



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

The JAFCO Children's Ability Center's MOST program completed its second year of operation under the MOST 2017 RFP. The program provides services at one (1) site during the summer.

Program monitoring reflected that staff members had effective behavior management techniques to address the unique needs of each child and to ensure the environment was safe and nurturing. The program's low ratios reinforced social and emotional learning and individual relationships. Client satisfaction surveys reflected high levels of satisfaction with program services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



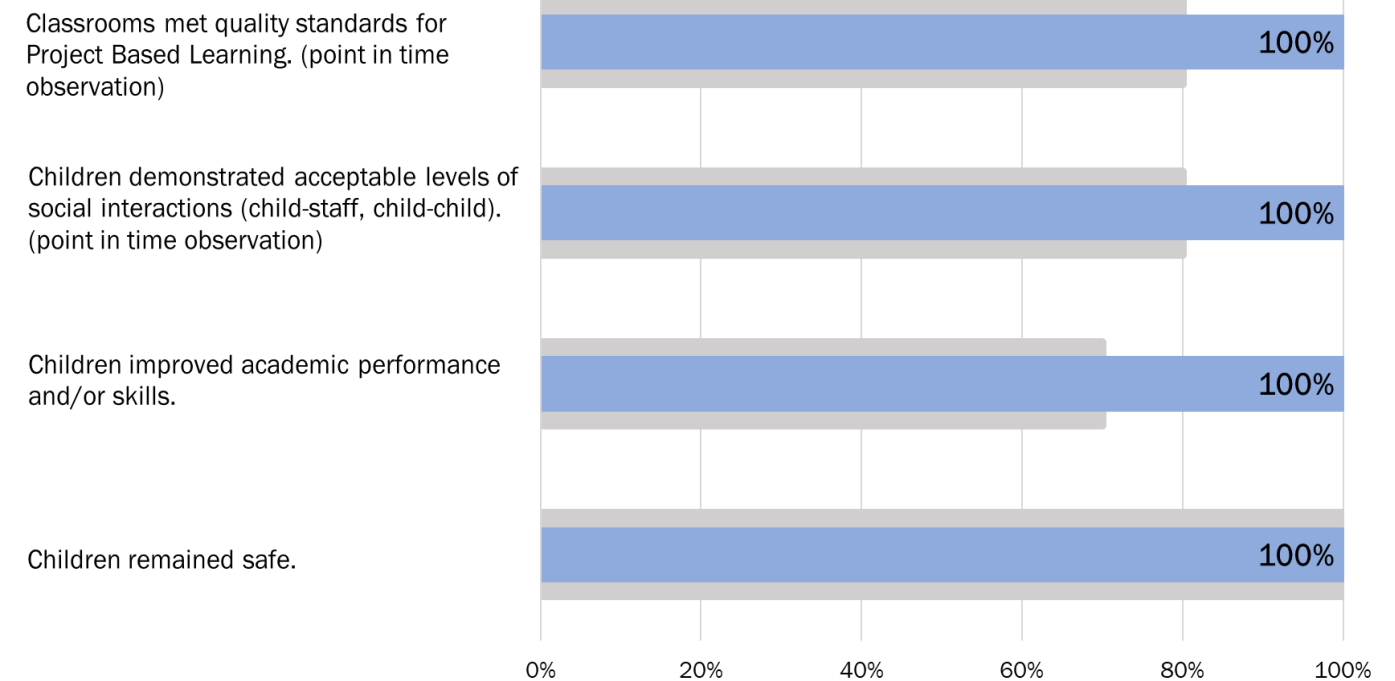
Participants Fully Measured (≥ 80%)



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure



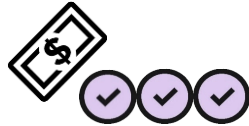


Special Needs - Out-of-School Time FY 18/19

City of Pembroke Pines (Summer Only)

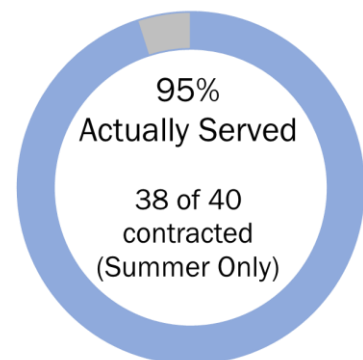
How Much Did We Do?

Utilization



Final Budget:
\$102,389

Actual Expenditure:
\$102,343



How Well Did We Do It?



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

The City of Pembroke Pine's MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at one (1) site during the summer. The provider serves children with complex developmental and behavioral conditions.

Program monitoring reflected that the staff members did an extraordinary job of working as a team to meet the needs of the children and promoted the children's social, emotional, physical and academic growth. The children were engaged and thrived on the individual attention provided to them. Client satisfaction surveys reflected high levels of satisfaction with program services.

The program was able to fully utilize while serving fewer children due to higher than anticipated attendance for the enrolled children.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



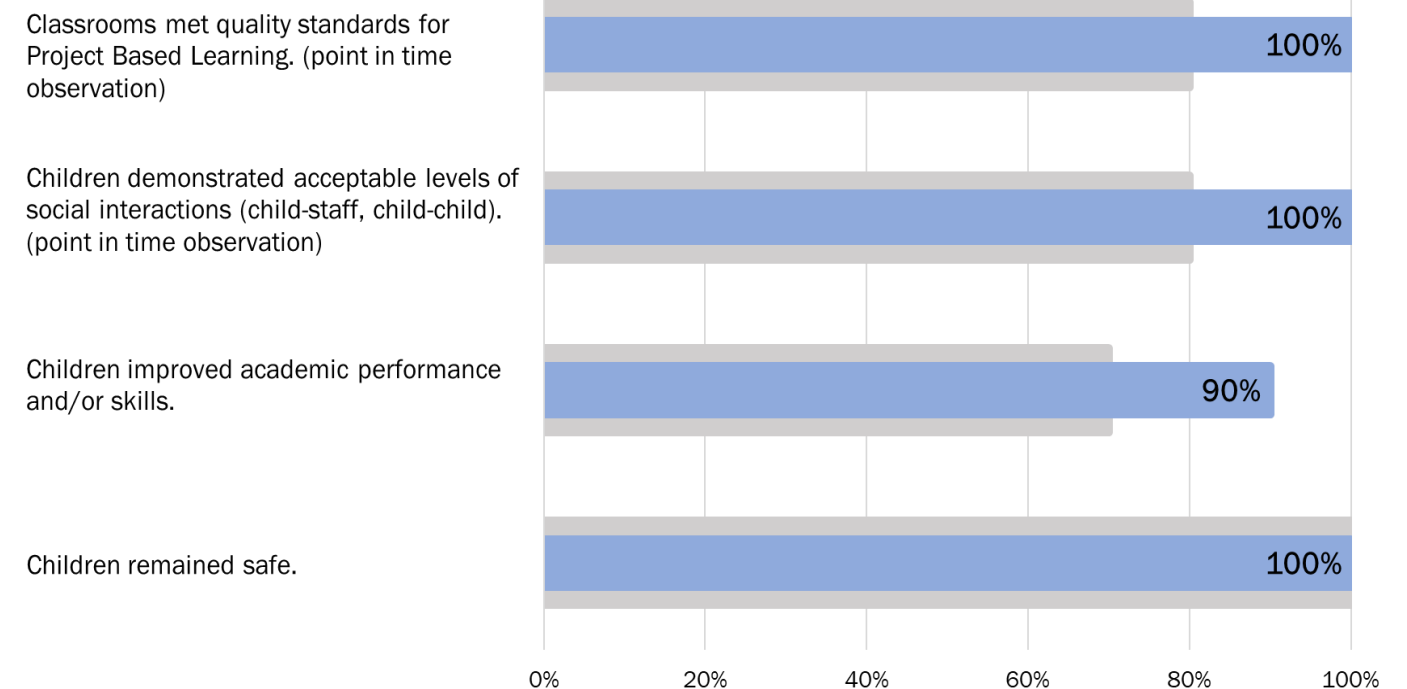
Participants Fully Measured (≥ 80%)



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Special Needs - Out-of-School Time FY 18/19

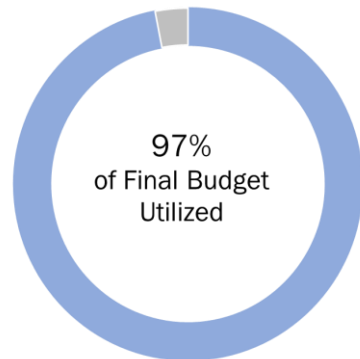
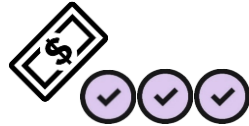
Smith Mental Health

How Much Did We Do?

How Well Did We Do It?

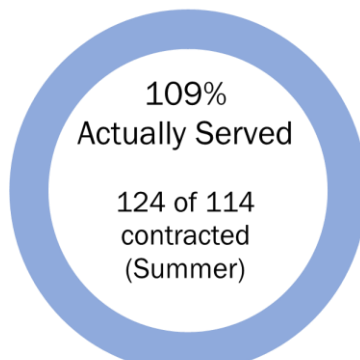
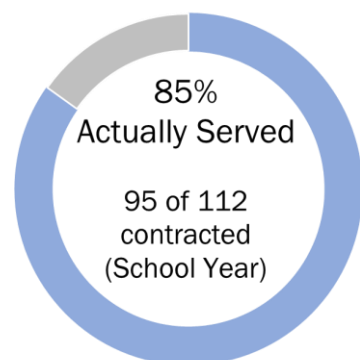
Is Anybody Better Off?

Utilization



Final Budget:
\$897,091

Actual Expenditure:
\$869,893



Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance

Program is performing well.

The Smith Mental Health's MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at three (3) sites during the school year and two (2) sites during the summer to children with moderate to severe behavioral health needs.

Program monitoring reflected that the staff members and administration worked closely to provide every child with a safe and engaging environment. Client satisfaction surveys reflected high levels of satisfaction with program services.

Consistent attendance during the summer and slight over-enrollment helped to compensate for lower than expected school year enrollment at the Whispering Pines Center. This allowed the provider to fully utilize the contract. The numbers to be served for Whispering Pines was decreased for 19/20 and the summer numbers were increased for the other sites to reflect historical attendance.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

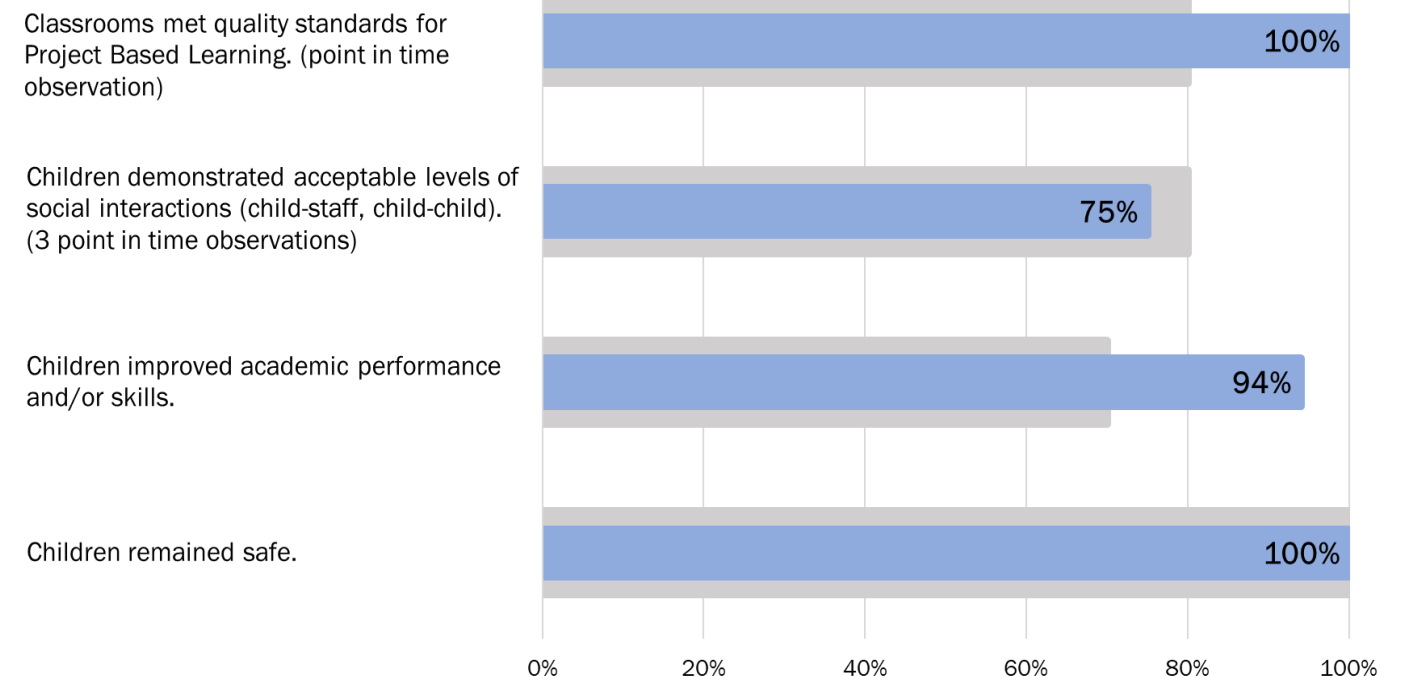


Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

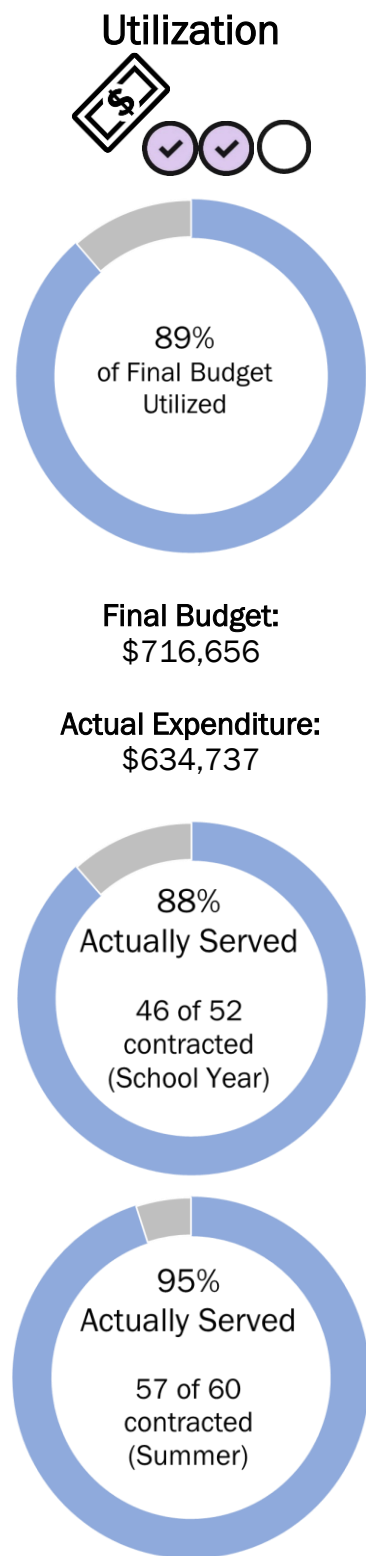




Special Needs - Out-of-School Time FY 18/19

United Community Options of Broward, Palm Beach and Mid Coast Counties

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
No findings.

Programmatic Performance
Program is performing well.

The United Community Options' MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at two (2) sites year-round to children and youth with a wide variety of disabilities including autism, physical and intellectual conditions, and developmental delays.

Program monitoring reflected that staff members had exceptionally positive relationships with the children and created a learning environment that promotes social emotional growth and inclusive strategies. Client satisfaction surveys reflected high levels of satisfaction with program services.

Under-utilization and lower number served during the school year were due to turnover in management and direct service staff which impacted recruitment, staffing has since stabilized.

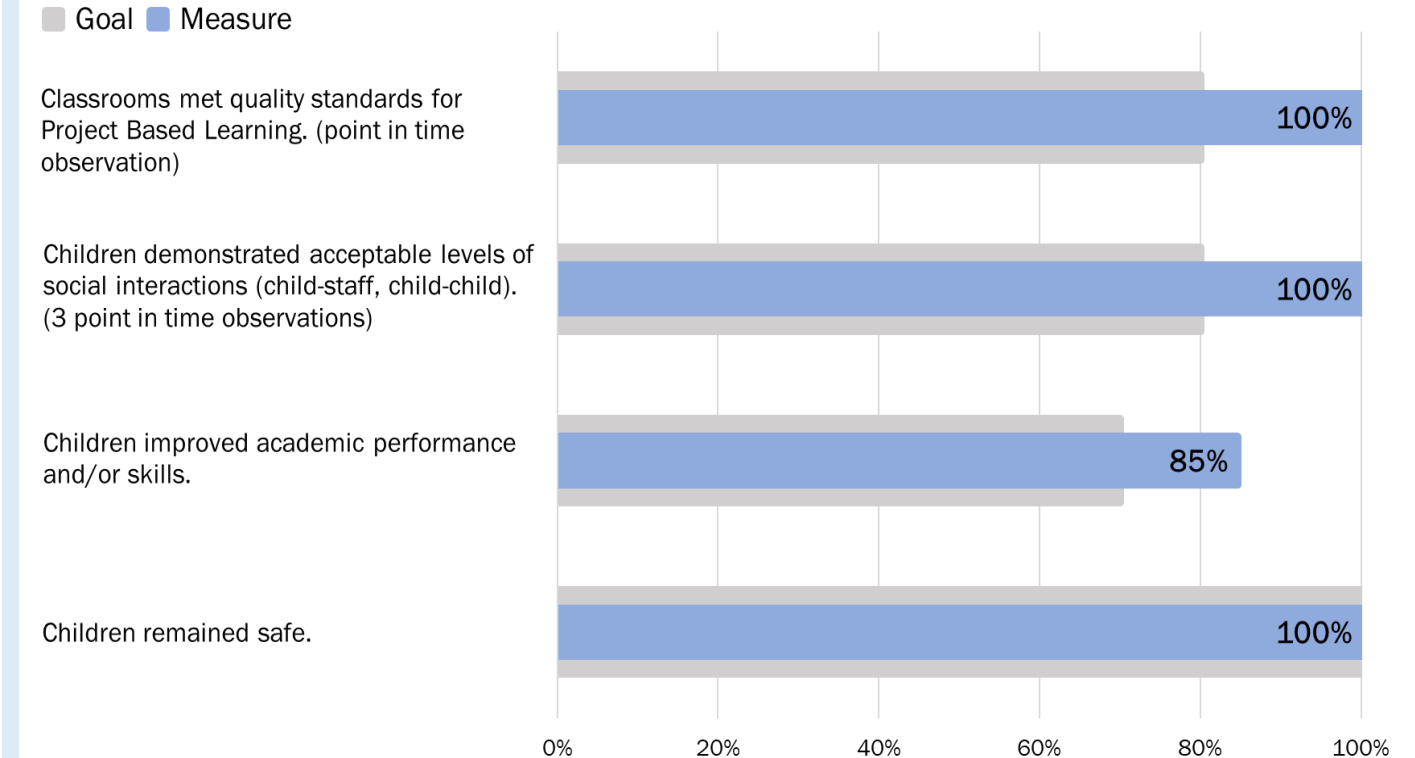
Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

Participants Fully Measured (≥ 80%)

Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

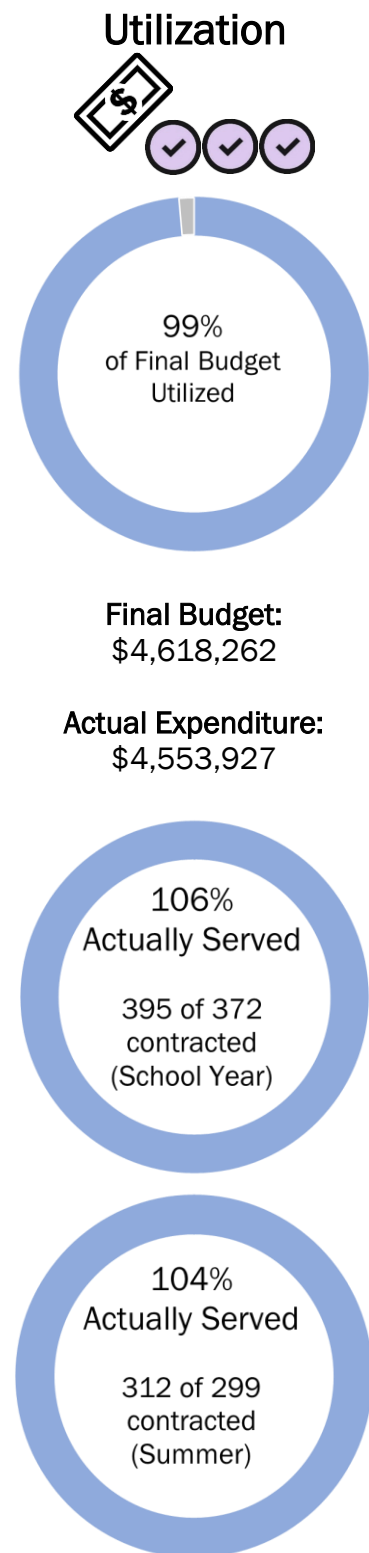




Special Needs - Out-of-School Time FY 18/19

YMCA of South Florida, Inc.

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.

Programmatic Performance
Program is performing well.

The YMCA Special Need's MOST program completed its second year of operation under the 2017 MOST RFP. The program provides out-of-school time services at twenty-one (21) sites during the school year and seven (7) sites during the summer. The program serves children who have a variety of special needs and require low staff to child ratios of 1:2 and 1:4.

Program monitoring reflected that the staff members addressed the unique needs of each child and ensured the environment was safe and nurturing. Staff were well trained and did an excellent job engaging the children. The program's low ratios reinforced social and emotional learning. Client satisfaction surveys reflected high levels of satisfaction with program services.

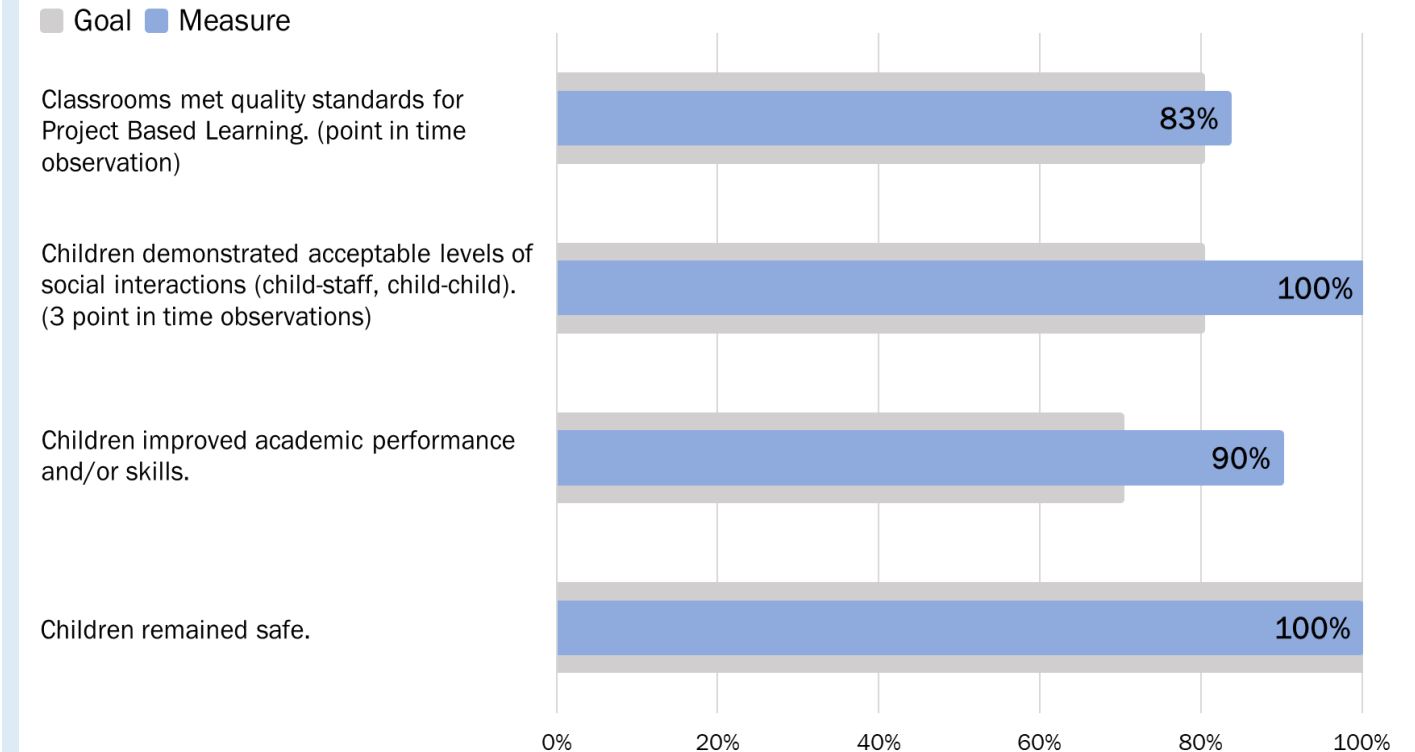
The provider was able to serve more children because of higher absenteeism rates due to medical appointments and some children attending only half-day during the summer due to the School Board's Extended School Year (ESY) schedule.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity **Participants Fully Measured (≥ 80%)**

Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.



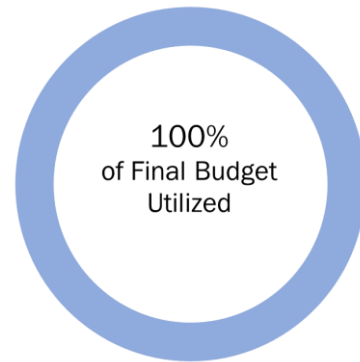
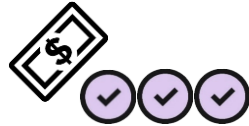


Special Needs - Respite for Youth with Behavioral Health Conditions FY 18/19

Memorial Healthcare System

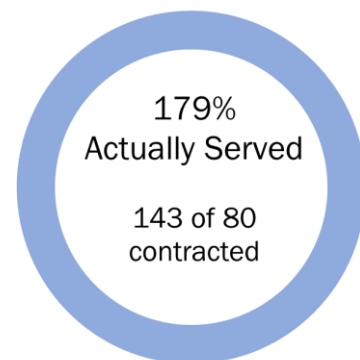
How Much Did We Do?

Utilization



Final Budget:
\$84,058

Actual Expenditure:
\$84,052



How Well Did We Do It?



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is performing well.

Memorial Healthcare System completed its second year of providing services under the 2017 BREAK RFP to children ages 3 through 13 years old exhibiting emotional and behavioral health needs. The program provides Saturday respite services for families residing primarily in south Broward County.

Monitoring results reflected stellar performance and high levels of client satisfaction. Both individual client and group documentation were extremely as well-organized. A thorough intake process provided a clear picture of each child and family. Family needs were addressed through unique on-site opportunities. The program was enhanced through collaboration with multiple community partners offering innovative activities for the children.

The Provider was able to serve more than the contracted number of children due to caregivers utilizing less than the allowable 100 hours of respite services per family, which allowed more families to receive services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Caregivers who experienced reduced stress.

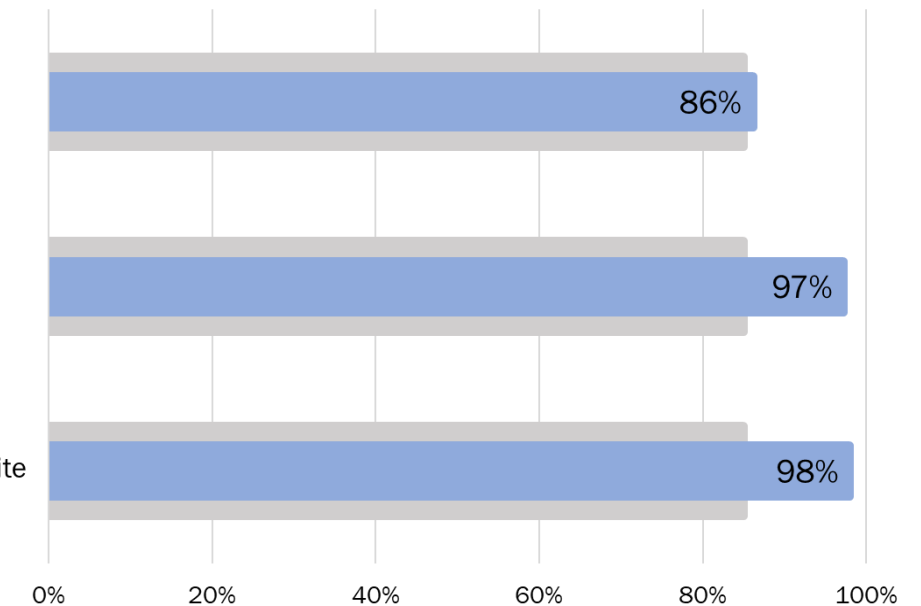
86%

Caregivers who experienced improved familial relationships.

97%

Children who were satisfied with Respite services.

98%



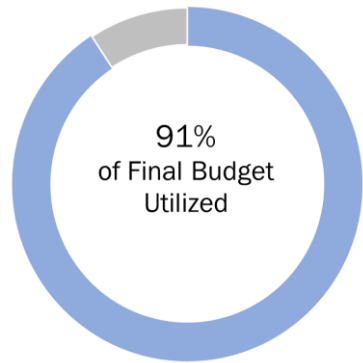
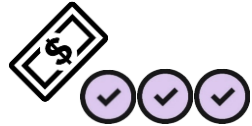


Special Needs - Respite for Youth with Behavioral Health Conditions FY 18/19

Smith Mental Health

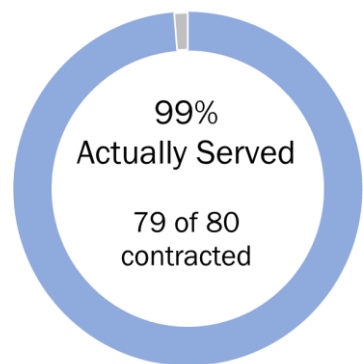
How Much Did We Do?

Utilization



Final Budget:
\$86,433

Actual Expenditure:
\$78,473



How Well Did We Do It?



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is performing well.

Smith Mental Health completed its second year of providing services under the 2017 BREAK RFP to children ages 3 through 13 years old exhibiting emotional and behavioral health needs. The program provides Saturday respite services for families residing primarily in central and north Broward County.

Monitoring results reflected stellar performance and high levels of client satisfaction. Programming focused on the strengths of each child and strongly reinforced positive behavior. A detailed schedule was implemented that offered varied group sizes and creative hands-on programming, both on-site and off-site, which kept children engaged.

Most families use respite services multiple times throughout the year. The provider had a number of enrollments late in the contract year, so although they were able to meet the contracted number to be served, they experienced slight underutilization.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Caregivers who experienced reduced stress.

94%

Caregivers who experienced improved familial relationships.

100%

Children who were satisfied with Respite services.

99%

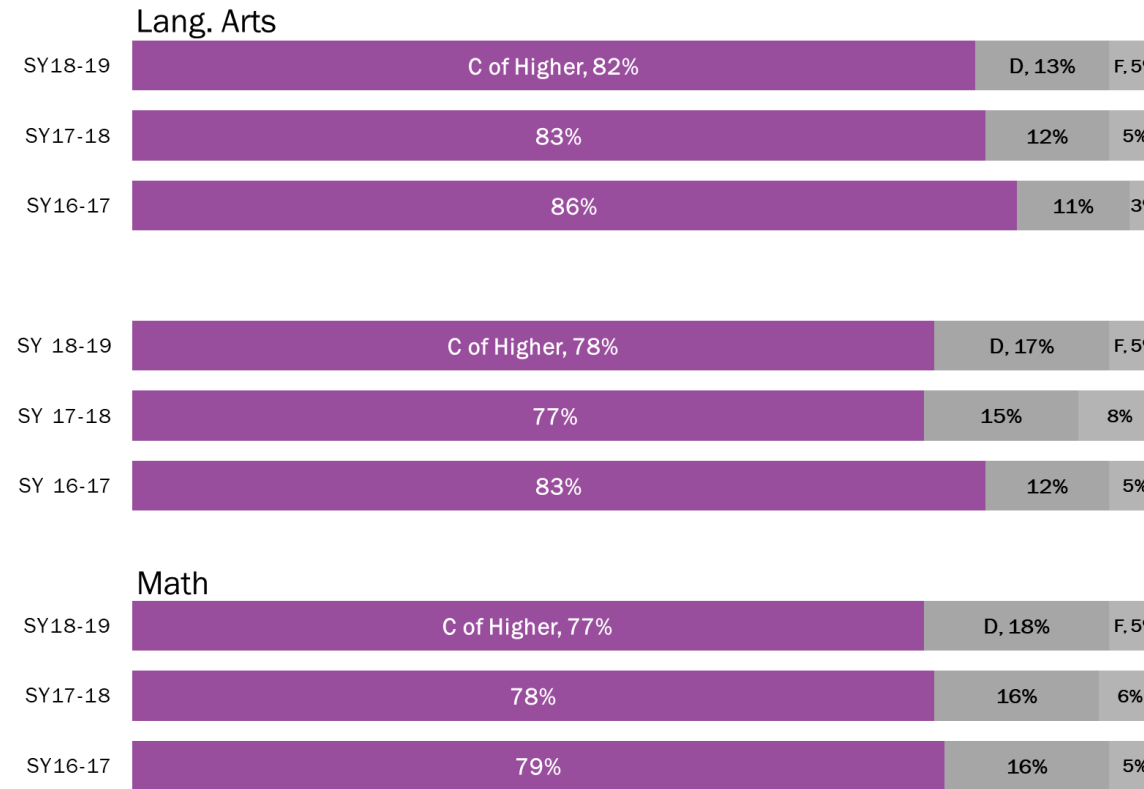
0% 20% 40% 60% 80% 100%



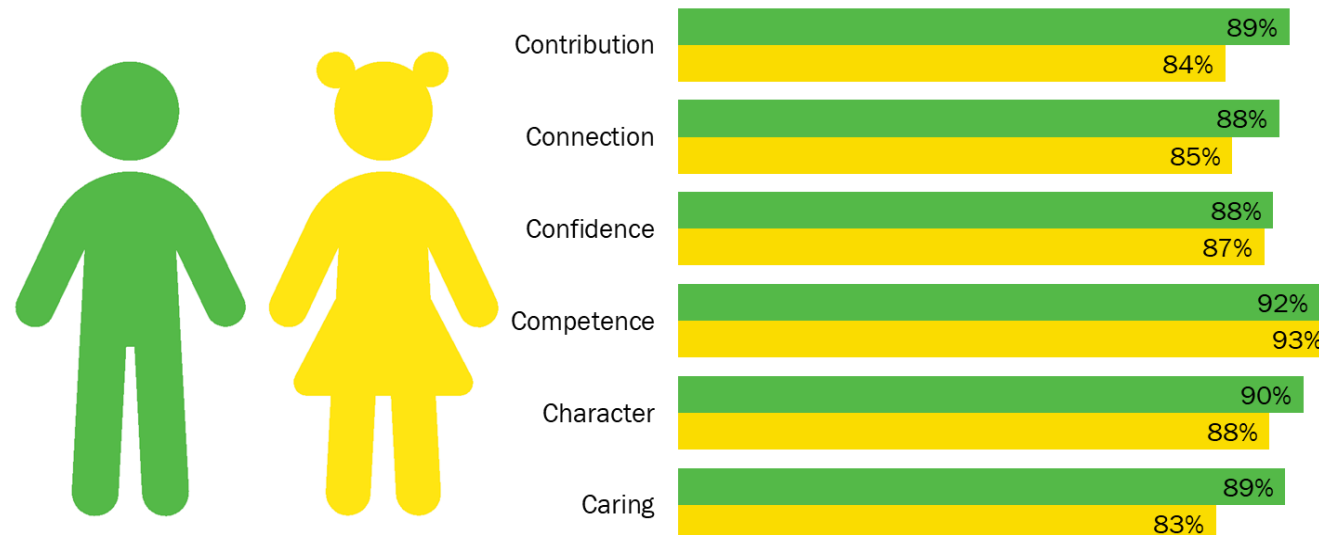
Middle School Initiatives

Annual Performance FY 18/19

Over the past 3 years, the **majority** of participants in Youth FORCE achieved a final grade of C or higher in the core subjects.



During SY18-19, over 80% of both **male** and **female** students achieved gains across all areas of youth development outcomes.



MIDDLE SCHOOL INITIATIVES-YOUTH DEVELOPMENT PROGRAMS

GOAL: Increase protective/resiliency factors and reduce risk factors associated with delinquency, teen pregnancy, and other risky behaviors.

RESULT: Youth will succeed in school.

Youth FORCE

- Provides year-round programming that serves students attending 23 high-need middle schools to promote positive youth development and school and community attachment. They include counseling, academic supports, community service learning, career exploration, and the Teen Outreach Program (TOP), a nationally recognized social skills curriculum.

Learning Together

- Provides year-round programming for middle and high school age youth, using a racial equity lens to promote healthy development, through supportive relationships with adults and peers, community connections, meaningful opportunities for involvement, challenging and engaging activities and learning experiences, and physical and emotional safety.

Choose Peace Initiative

- Choose Peace/Stop Violence is a school based collaborative (CSC, UW, BCPS) to educate, engage, inspire and empower elementary, middle and high school youth to take action and bring about positive change for the purpose of preventing bullying, youth crime, and violence.

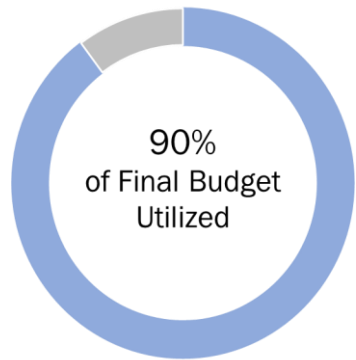


Youth Development - Middle School Initiatives - Youth FORCE FY 18/19

After School Programs Inc. (ASP)

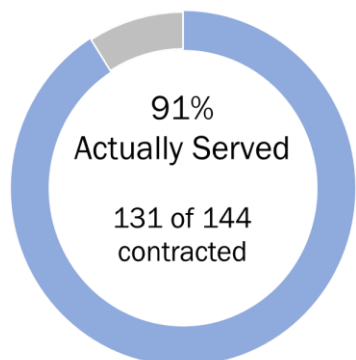
How Much Did We Do?

Utilization



Final Budget:
\$579,093

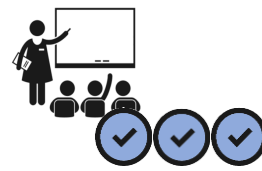
Actual Expenditure:
\$520,071



How Well Did We Do It?



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

After School Programs, Inc., (ASP) completed its third year providing services under the 2016 Youth FORCE RFP for students at Deerfield Beach, Crystal Lake and Driftwood Middle Schools, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

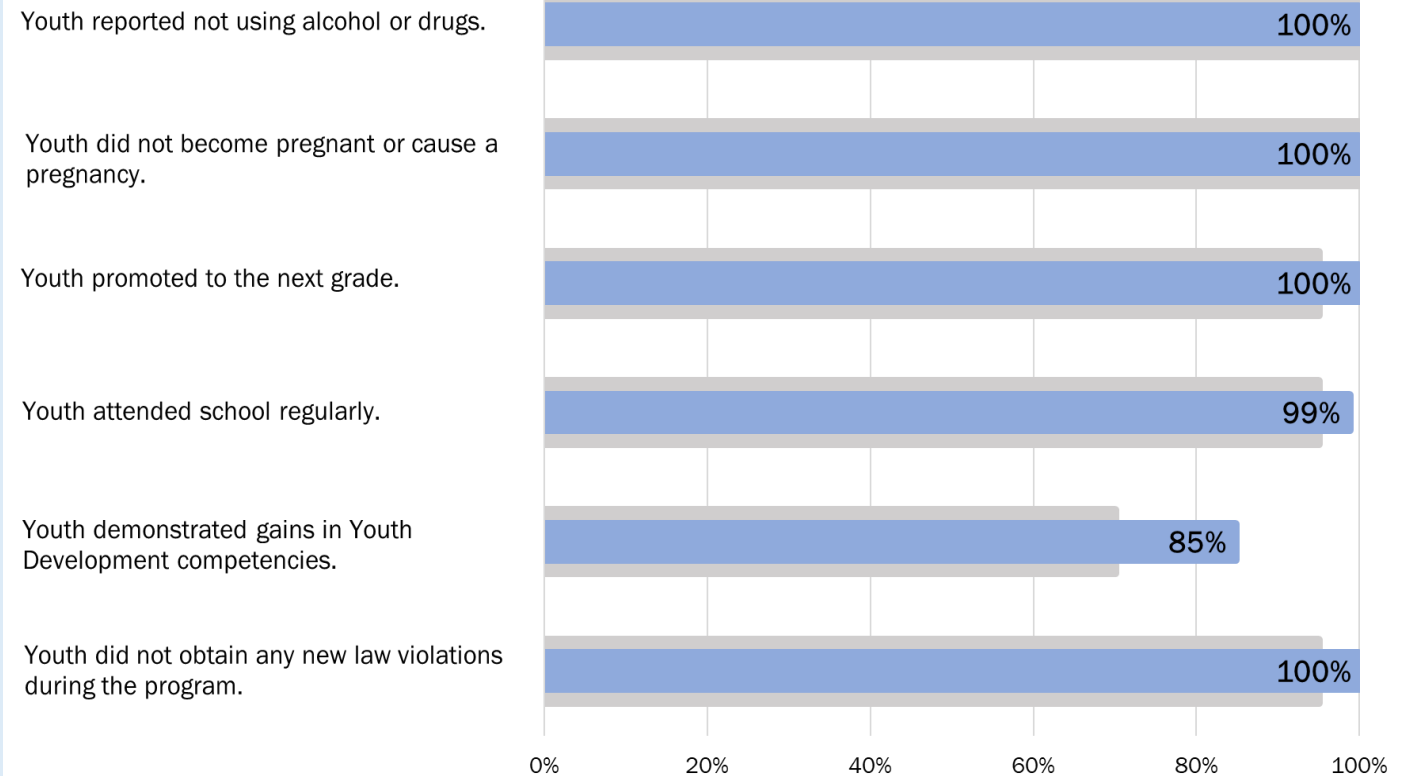
Program monitoring reflected that the provider offers engaging academic and fitness activities in addition to a variety of cultural arts programming. The case management component, which is provided through a partnership with Henderson Behavioral Health, included an excellent process for creating Individual Service Plan goals with youth and tracking their progress throughout the year.

Low summer enrollments negatively impacted numbers served and overall utilization.

Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure



Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



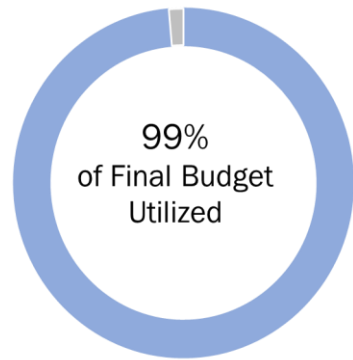
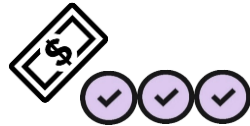


Youth Development - Middle School Initiatives - Youth FORCE FY 18/19

Center for Hearing and Communication with KID, Inc. as Fiscal Sponsor

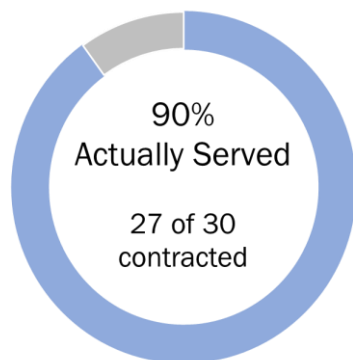
How Much Did We Do?

Utilization



Final Budget:
\$252,924

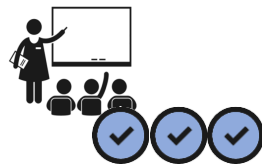
Actual Expenditure:
\$249,429



How Well Did We Do It?



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

The Center for Hearing and Communication completed its third year providing services under the 2016 Youth FORCE RFP, with KID, Inc. as the Fiscal Sponsor, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills. Program services are provided for three days per week at South Plantation High School primarily for students attending Seminole Middle School who are deaf or hard of hearing.

Program monitoring reflected that the provider implemented a variety of engaging fitness and cultural arts activities, structured anti-bullying groups sessions, and the TOP prevention education model with fidelity. The case manager connected families with appropriate resources and created individual service plans with youth goals that addressed issues identified in the assessment.

A vacant case management position at the beginning of the school year impacted enrollment. However, robust summer enrollment and attendance allowed the provider to maximize the contract.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



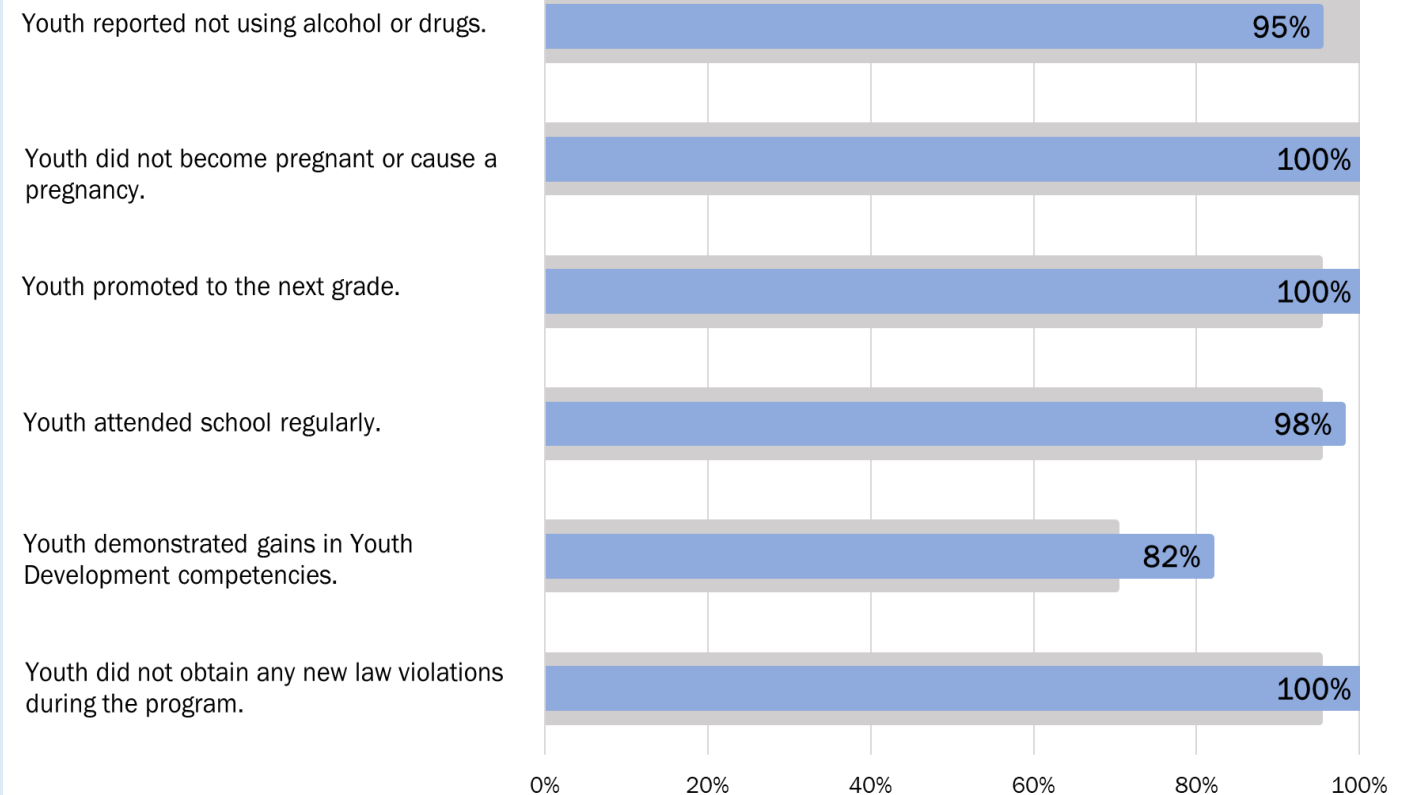
Participants Fully Measured (≥ 80%)



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure



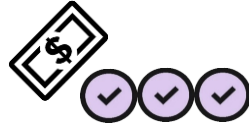


Youth Development - Middle School Initiatives - Youth FORCE - FY 18/19

City of West Park - Juvenile Crime Prevention Program

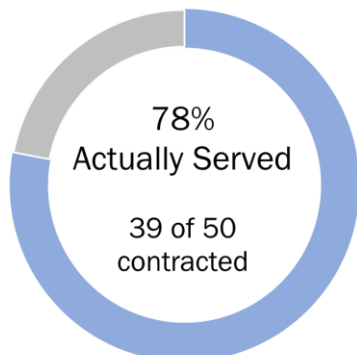
How Much Did We Do?

Utilization



Final Budget:
\$206,000

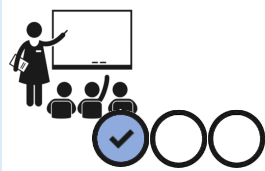
Actual Expenditure:
\$206,000



How Well Did We Do It?



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance
Program is on a Performance Improvement Plan.

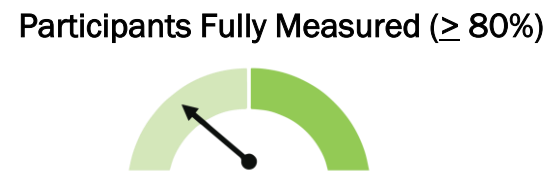
The City of West Park completed its third year providing services under the 2016 Youth FORCE RFP for youth in South Broward County at Mary Saunders Park, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring and site visits reflected that the program provided essential services for youth in a high need community; however, overall documentation and data management needed improvement. The provider was placed on a Program Improvement Plan (PIP) at the end of FY 17/18. While significant improvements were noted in the FY 18/19 monitoring, there are still areas requiring improvement and the provider remains on the PIP. Youth surveys reflected a high level of satisfaction with the program.

The low number served was due to challenges with engaging youth to consistently attend the program at this community location during the school-year, though the summer component was very well-attended. The provider continues to receive technical assistance to improve engagement.

Provider **did not meet** expectations for Data Integrity and Participants Fully Measured.

Provider continues to receive extensive technical assistance and was placed on a PIP to address concerns with data entry and quality. Improvements have been noted.

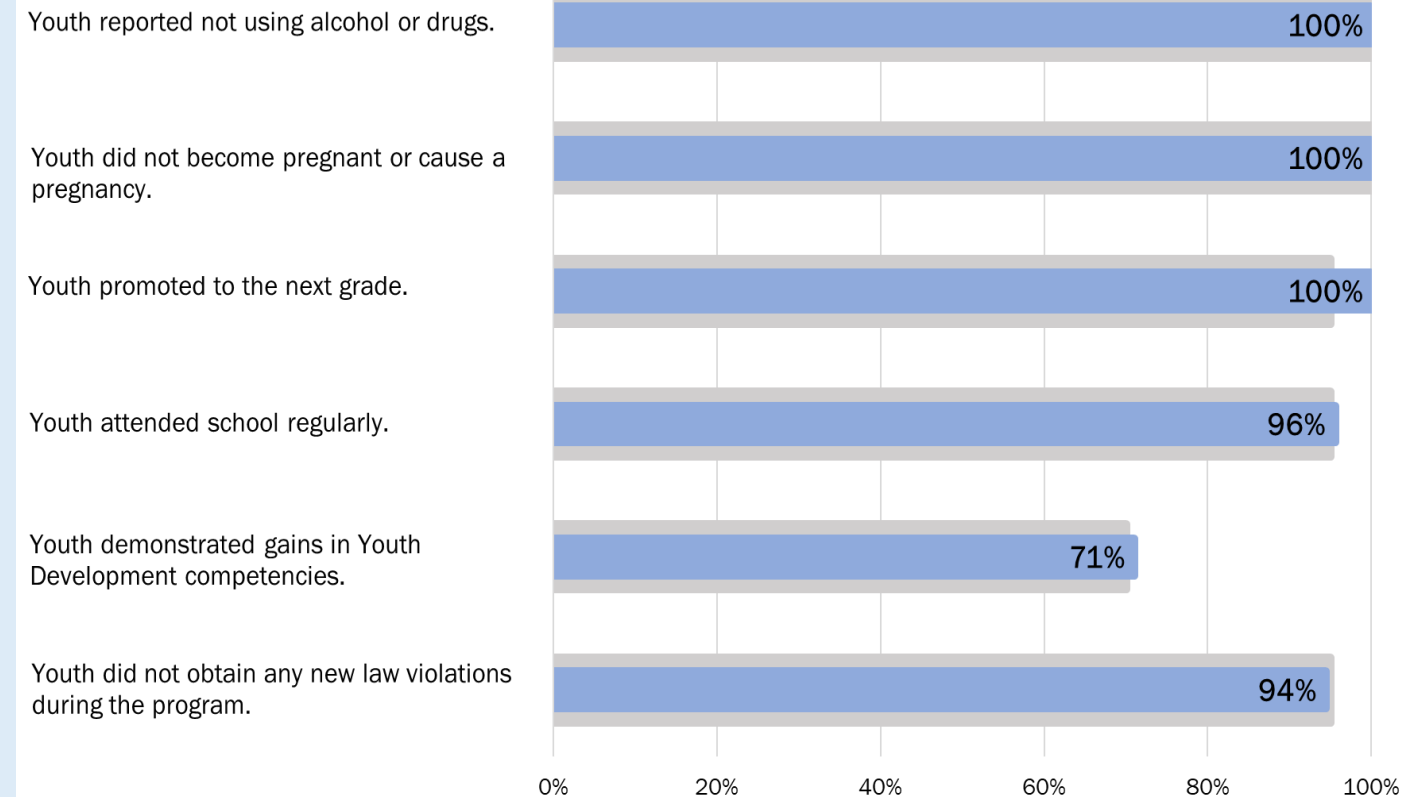


Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

Although provider did not meet expectations for data integrity and participants fully measured throughout the year, with ongoing technical assistance, sufficient data was ultimately reported to analyze for the outcomes below.

■ Goal ■ Measure





Youth Development - Middle School Initiatives - Youth FORCE FY 18/19

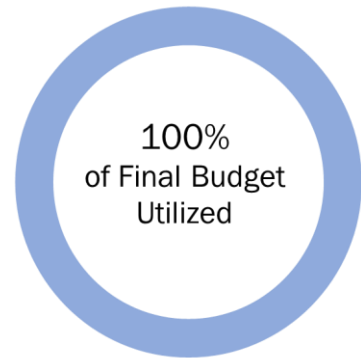
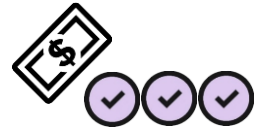
Community Access Center, Inc.

How Much Did We Do?

How Well Did We Do It?

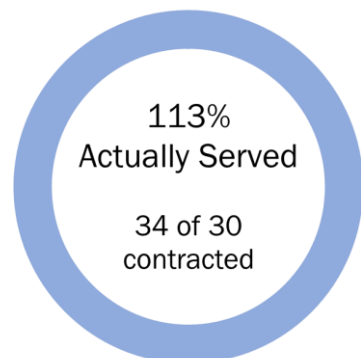
Is Anybody Better Off?

Utilization



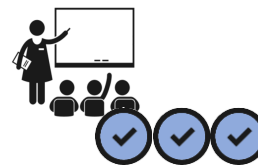
Final Budget:
\$144,092

Actual Expenditure:
\$143,965



Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance

Program is performing well.

Community Access Center (CAC) completed its third year providing services under the 2016 Youth FORCE RFP for students in Southwest Broward County, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills. Miramar Youth Enrichment Center is the program site during the school year, and River Run Park Community Center is utilized during the summer.

Program monitoring reflected that the provider implemented culturally competent and engaging youth development programming delivered by certified staff. Strategic partnerships enhanced programming, such as the city of Miramar that offered the use of additional recreational space including tennis courts and an indoor basketball court, as well as the Haitian American Professionals Association that provided guest speakers from many career fields. Youth surveys reflected high satisfaction with the program.

Due to high demand for this unique program predominantly serving Haitian youth, enrollment exceeded the contracted number to be served.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

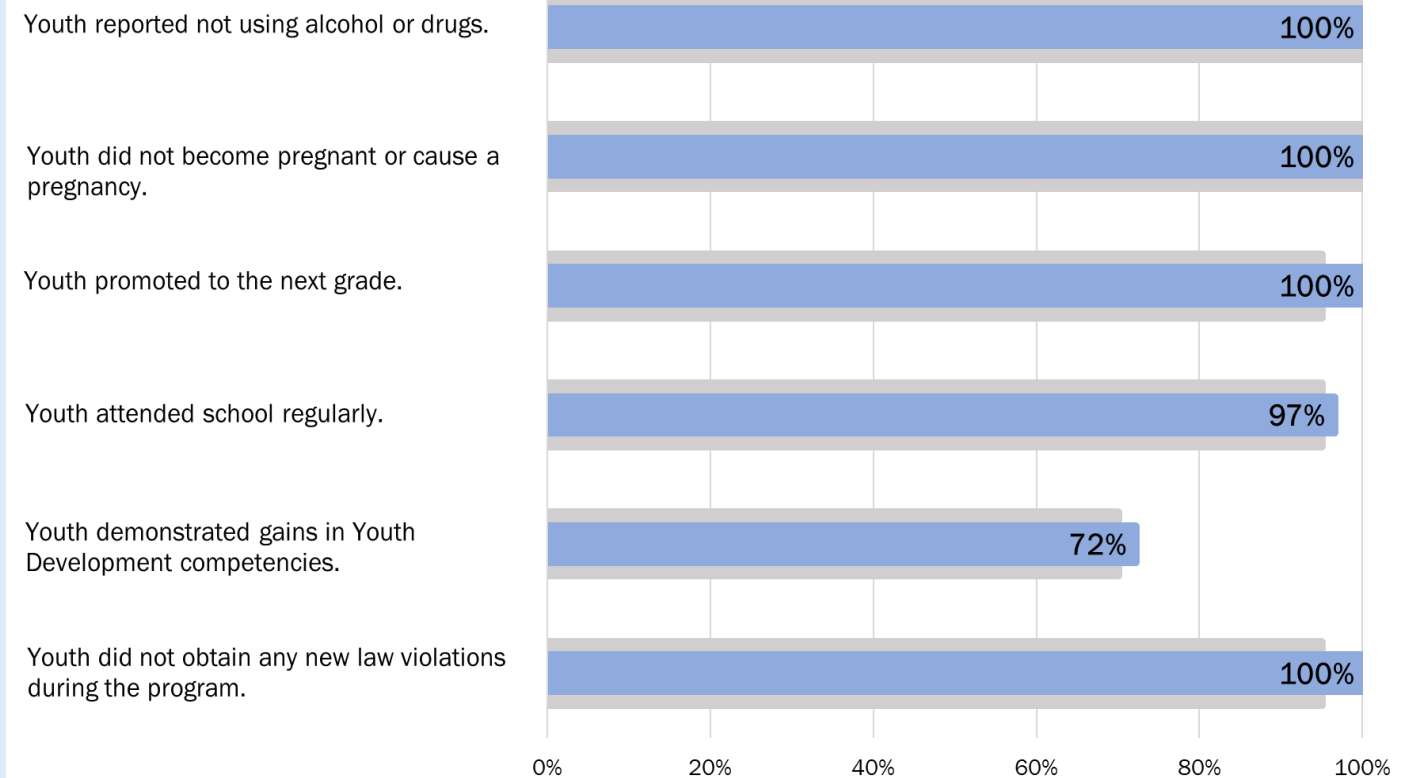


Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Youth Development - Middle School Initiatives - Youth FORCE FY 18/19

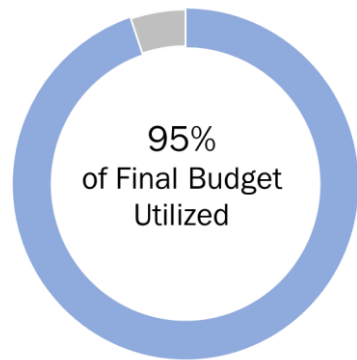
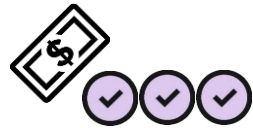
Community Reconstruction Housing Corporation/Koinonia (North)

How Much Did We Do?

How Well Did We Do It?

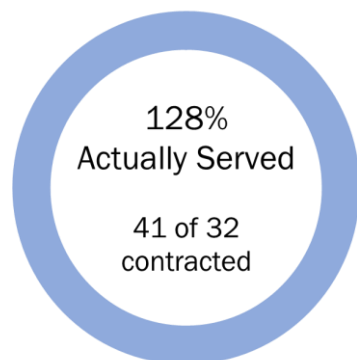
Is Anybody Better Off?

Utilization



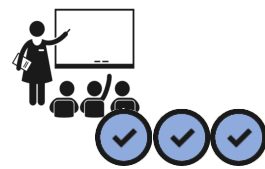
Final Budget:
\$150,000

Actual Expenditure:
\$142,250



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is performing well.

The Community Reconstruction Housing Corp's "Rites of Passage" North program serving male students attending Crystal Lake Middle School is in its fourth year of a 5-year leveraged partnership with match from the City of Pompano Beach, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected high-quality services including hands-on and project-based academic and STEM activities, as well as a variety of prosocial recreational activities that promoted a healthy lifestyle. Youth Focus Groups reflected high levels of satisfaction with the program.

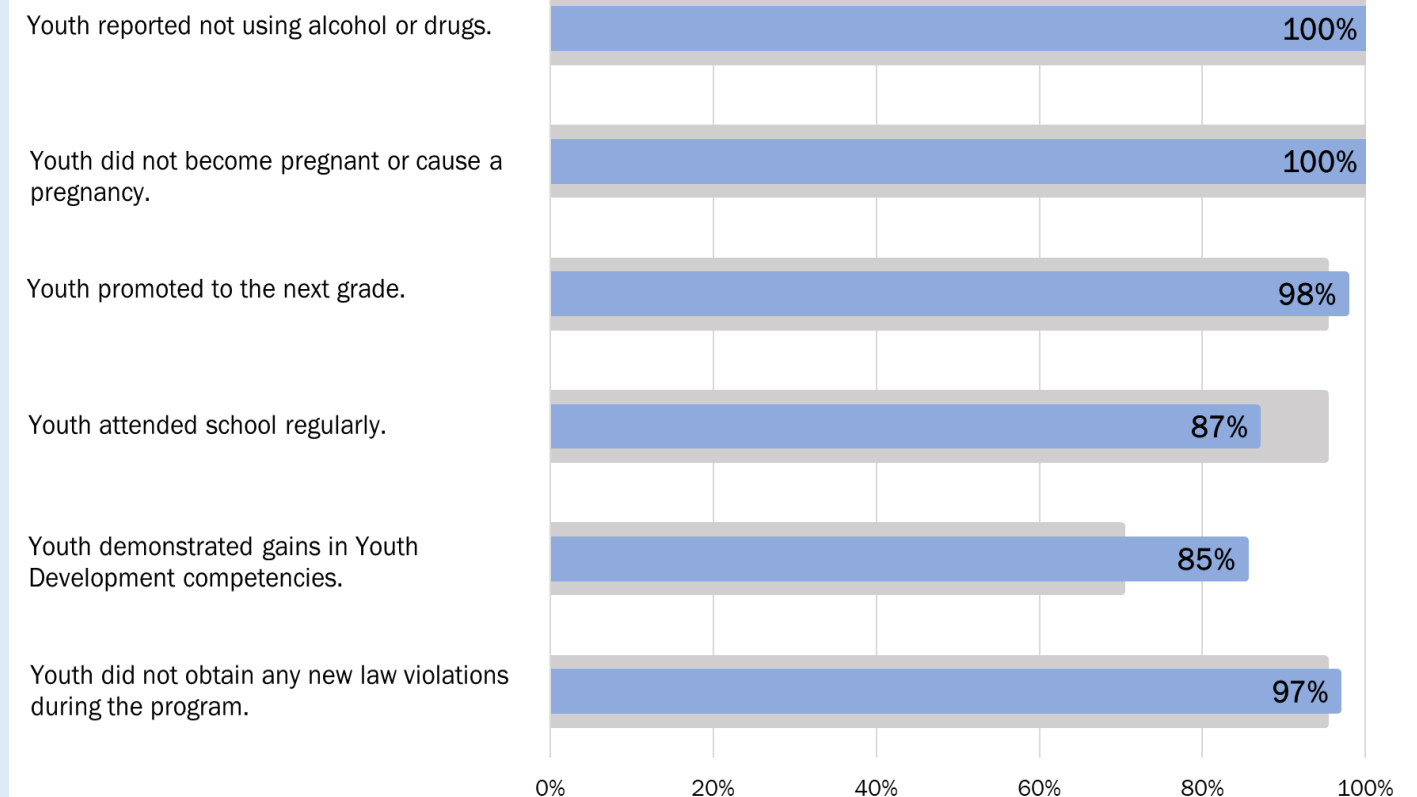
The provider was able to serve additional youth due to staggered attendance. A number of youth attended extra-curricular activities that precluded consistent program attendance, thereby making room to enroll additional youth.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Youth Development - Middle School Initiatives - Youth FORCE FY 18/19

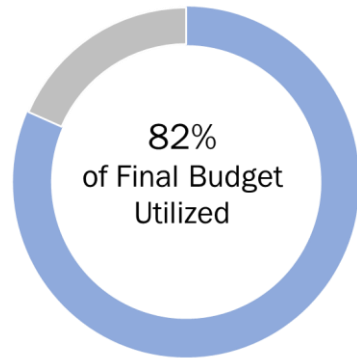
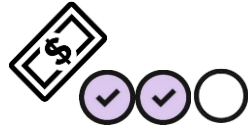
Community Reconstruction Housing Corporation/Koinonia (South)

How Much Did We Do?

How Well Did We Do It?

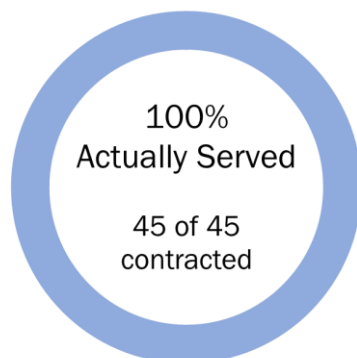
Is Anybody Better Off?

Utilization

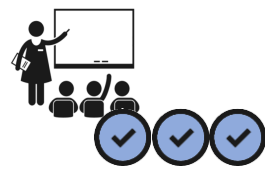


Final Budget:
\$199,898

Actual Expenditure:
\$163,062



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

The Community Reconstruction Housing Corp's "Rites of Passage" South program serving male students at Apollo Middle School is in its fifth year of a 5-year leveraged partnership with match from BSO, The JM Foundation and DJJ, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected high-quality services including hands-on and project-based academic and cultural arts activities, as well as a variety of prosocial recreational activities that promoted a healthy lifestyle. Input obtained during youth focus groups reflected high levels of satisfaction with the program.

Low attendance during the summer component negatively impacted overall utilization.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

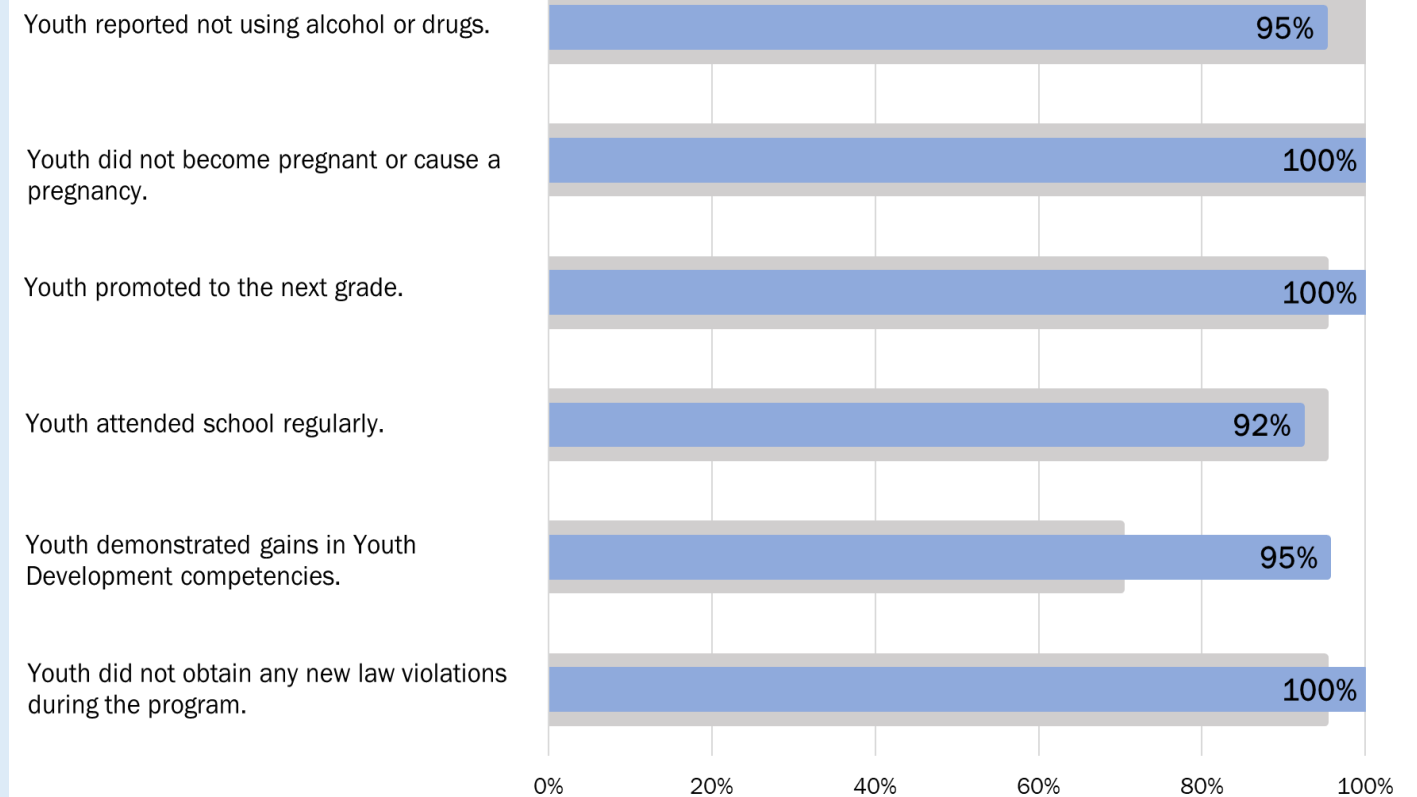


Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Youth Development - Middle School Initiatives - Youth FORCE FY 18/19

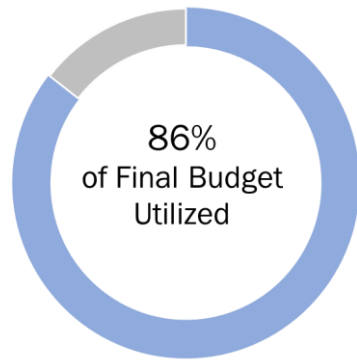
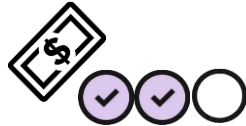
Crockett Foundation, Inc.

How Much Did We Do?

How Well Did We Do It?

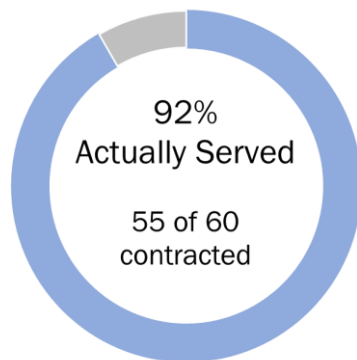
Is Anybody Better Off?

Utilization



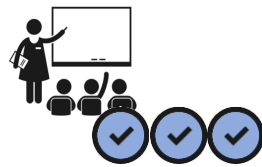
Final Budget:
\$246,000

Actual Expenditure:
\$210,382



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is performing well.

Crockett Foundation, Inc., completed its third year providing services under the 2016 Youth FORCE RFP for students at Margate Middle School, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected a thorough intake and assessment process with excellent case management services that effectively utilized natural community supports. High quality prevention education, extensive community service learning projects, engaging nutrition and fitness activities, and creative cultural arts and enrichment activities were also offered. Youth surveys reflected a high level of satisfaction with the program.

Low utilization was due to a staff vacancy, which was resolved after a few months.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

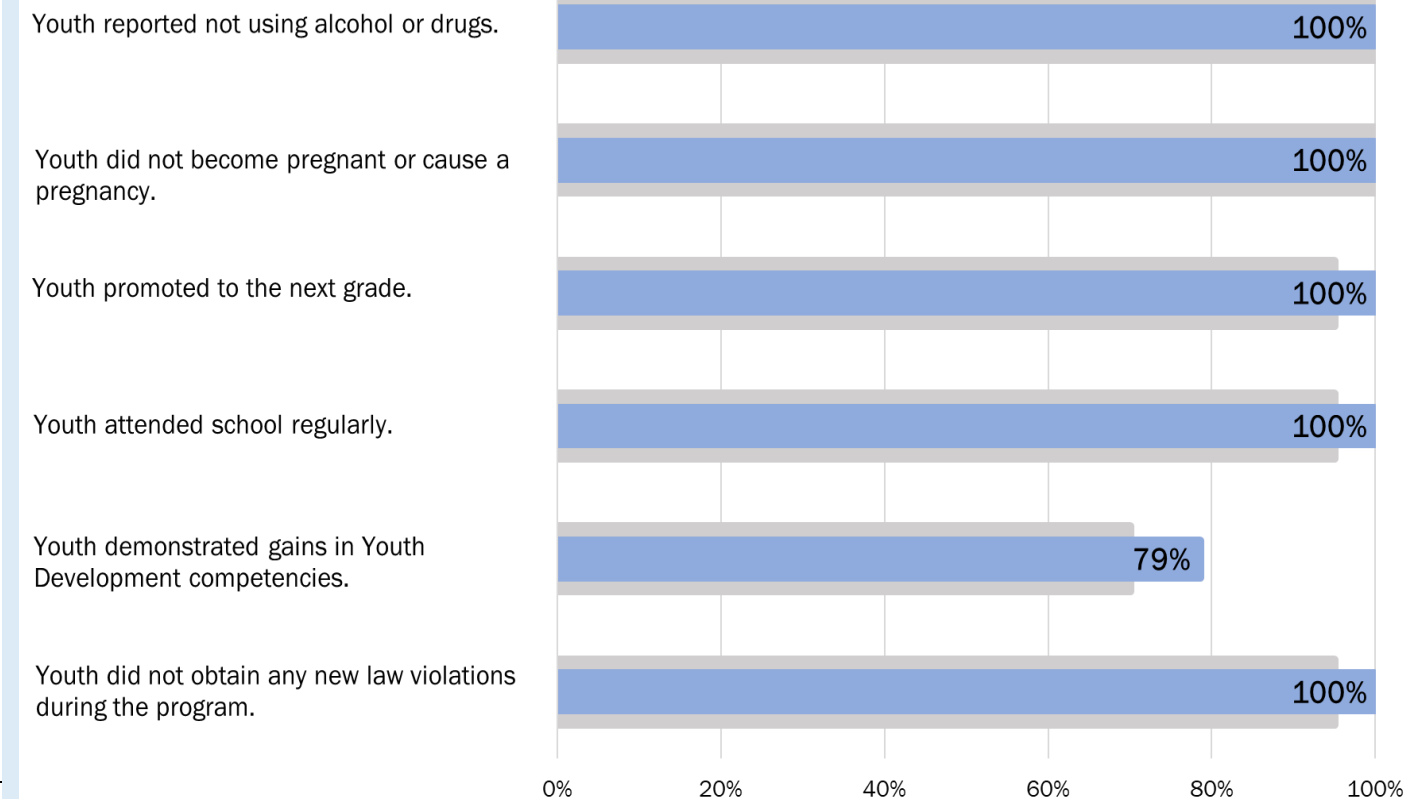


Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Youth Development - Middle School Initiatives - Youth FORCE FY 18/19

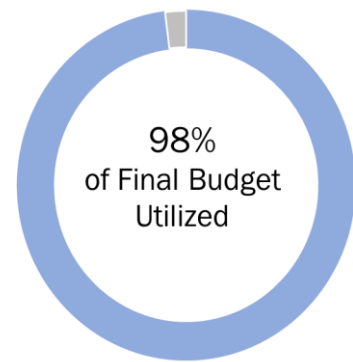
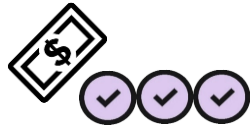
Helping Abused Neglected and Disadvantaged Youth, Inc. (HANDY)

How Much Did We Do?

How Well Did We Do It?

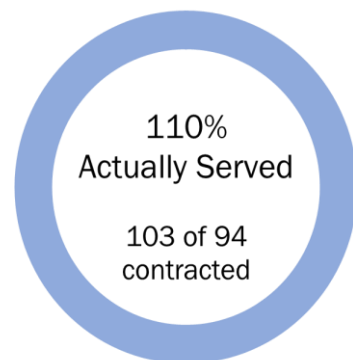
Is Anybody Better Off?

Utilization



Final Budget:
\$419,981

Actual Expenditure:
\$411,537



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Helping Abused Neglected and Disadvantaged Youth, Inc., (HANDY) completed its third year providing services under the 2016 Youth FORCE RFP for students at Eagles Nest Charter and Pompano Beach Middle Schools, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected implementation of a strong academic component and a variety of engaging cultural enrichment experiences. Case managers regularly provided informal counseling and connected students to external counseling as needed.

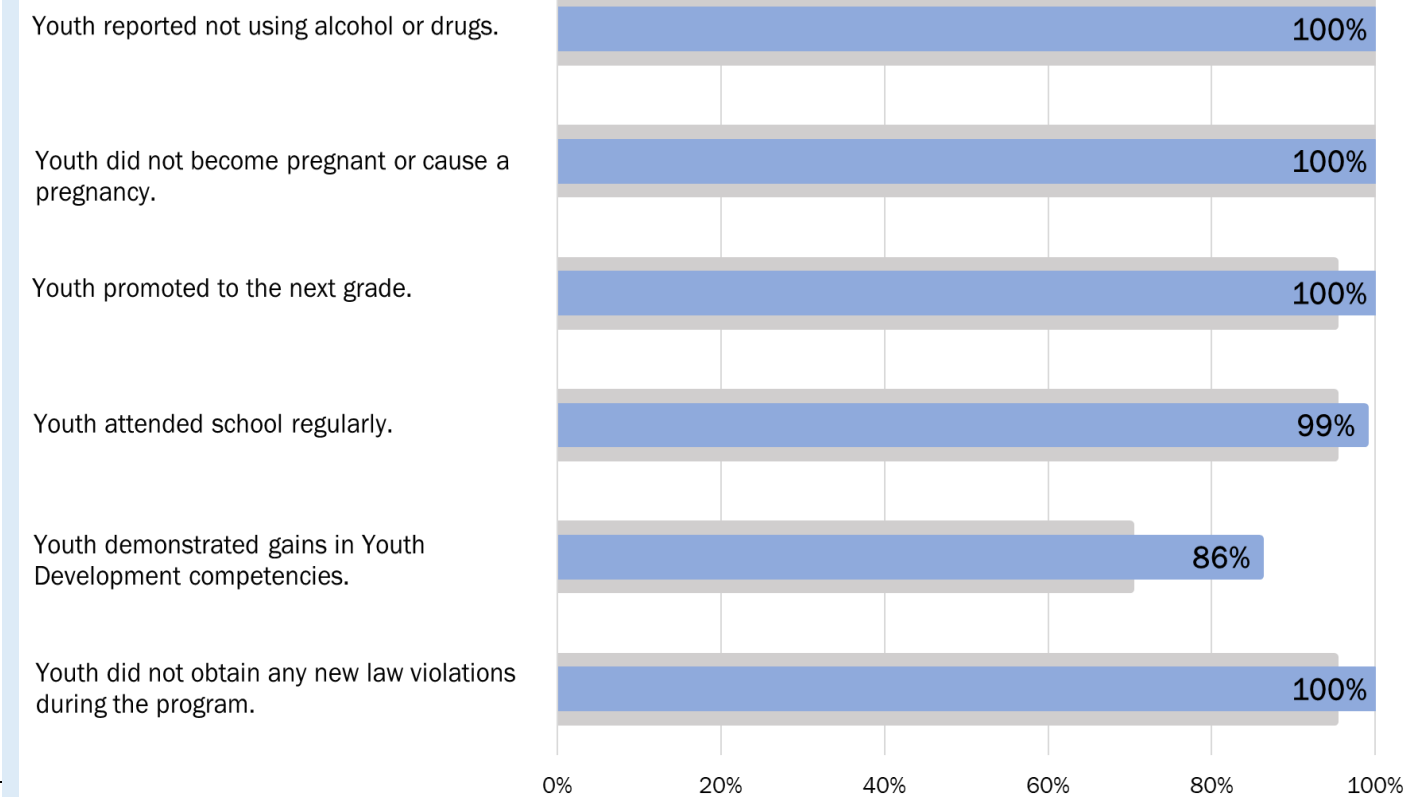
The provider was able to serve additional youth due to staggered attendance. A number of youth attended extra-curricular activities that precluded consistent program attendance, thereby making room to enroll additional youth.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Youth Development - Middle School Initiatives - Youth FORCE - FY 18/19

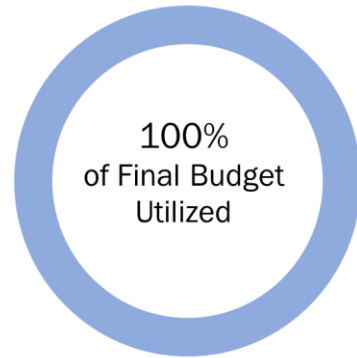
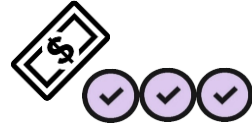
Hanley Center Foundation, Inc.

How Much Did We Do?

How Well Did We Do It?

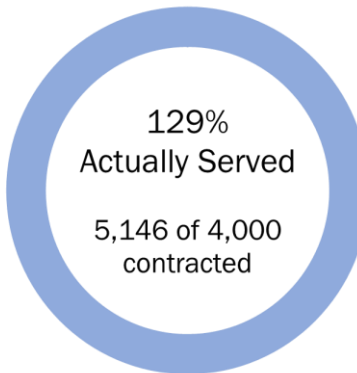
Is Anybody Better Off?

Utilization

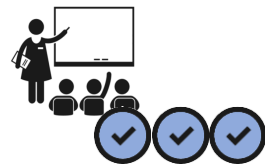


Final Budget:
\$30,000

Actual Expenditure:
\$30,000



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Hanley Center Foundation, Inc. is in its first year of a 3-year leveraged partnership with a match from the Department of Children and Families' Prevention Partnership Grant, offering the Alcohol Literacy Challenge, a youth summit, and the Active Parenting Program to Broward County students and their families with the goal of reducing underage drinking while promoting positive youth development and effective parenting.

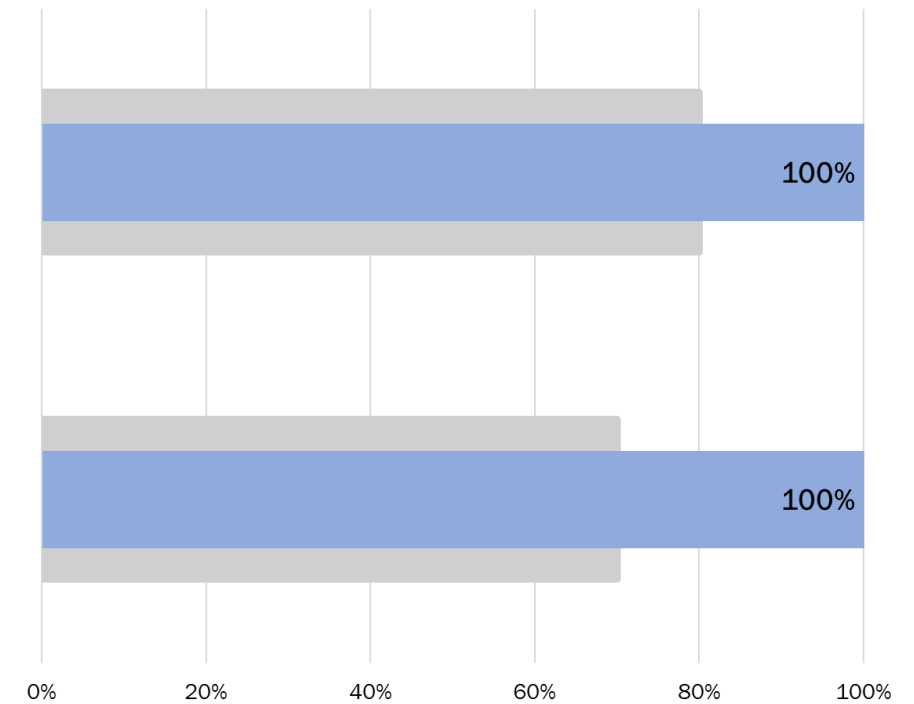
The provider exceeded the anticipated number of youth participating in the Alcohol Literacy Challenge, through collaborations with Broward County Public Schools and the Department of Juvenile Justice, offering additional groups during prom, homecoming and senior week. The provider also exceeded the anticipated number of Active Parenting sessions, offering the curriculum in English, Creole and Spanish, and successfully implemented a youth summit that was attended by 263 youth.

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Participants who completed the Alcohol Literacy prevention program.

Sessions in which participants increased knowledge of Alcohol use prevention.





Youth Development - Middle School Initiatives - Youth FORCE FY 18/19

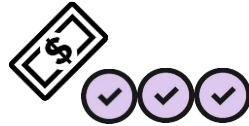
Harmony Development Center

How Much Did We Do?

How Well Did We Do It?

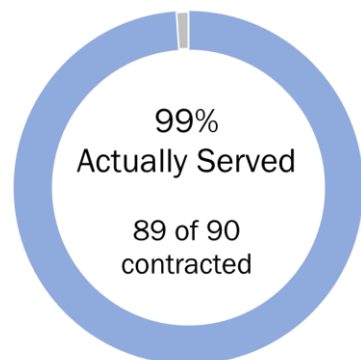
Is Anybody Better Off?

Utilization



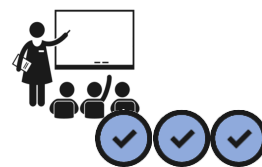
Final Budget:
\$428,240

Actual Expenditure:
\$428,239



Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance

Program is performing well.

Harmony Development Center completed its third year providing services under the 2016 Youth Force RFP for youth at Rickards Middle School and the Miramar Multi-Complex Center, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring, and site visits reflected high quality service delivery, including a comprehensive assessment and service planning process, exemplary counseling services, hands-on academic learning activities, TOP implementation with fidelity, and engaging fitness, cultural arts, and employability skills training. Youth surveys reflected a high level of satisfaction with the program.

The Miramar community site was closed for FY 19/20 due to low enrollment, and the numbers to be served at Rickards were increased accordingly due to robust attendance.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

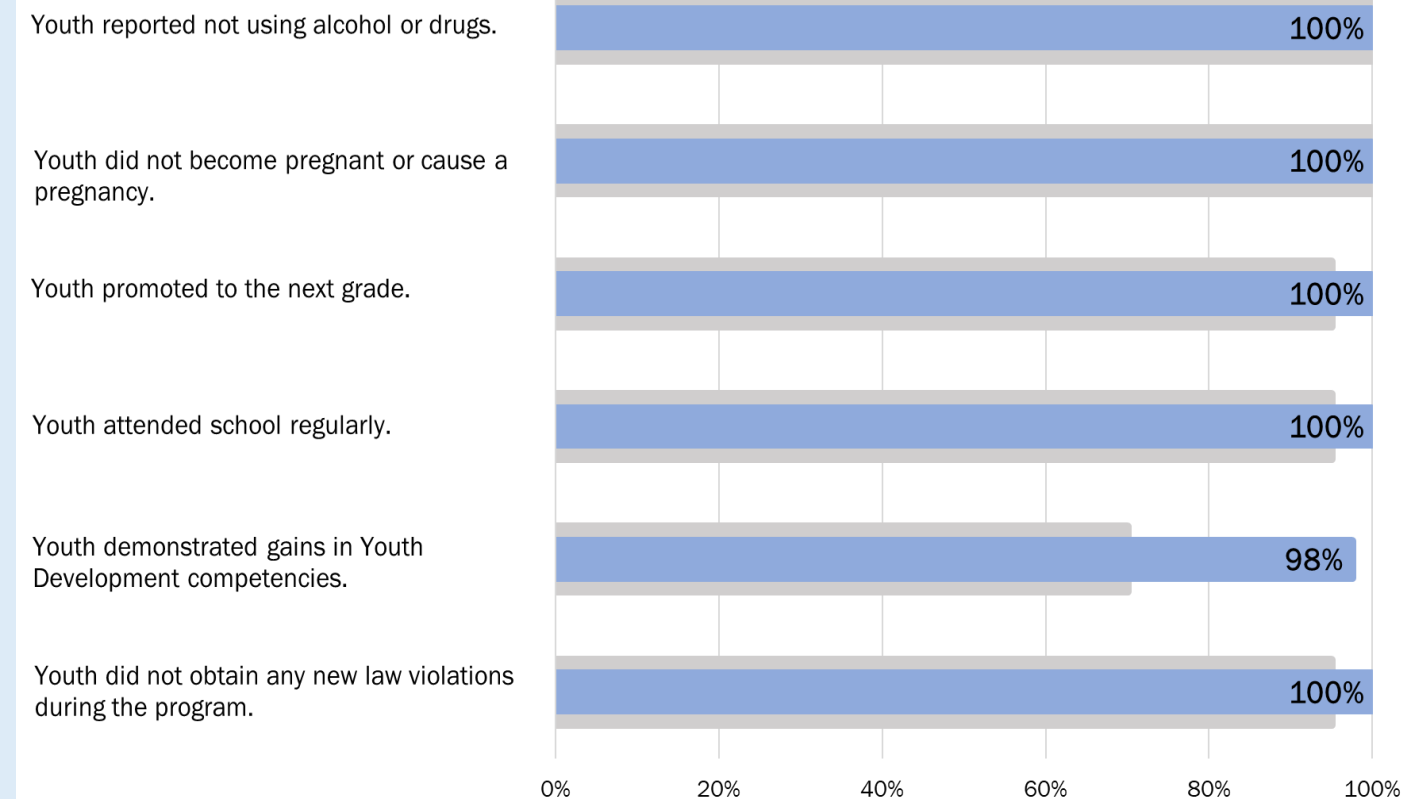


Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Youth Development - Middle School Initiatives - Youth FORCE FY 18/19

Hispanic Unity of Florida, Inc.

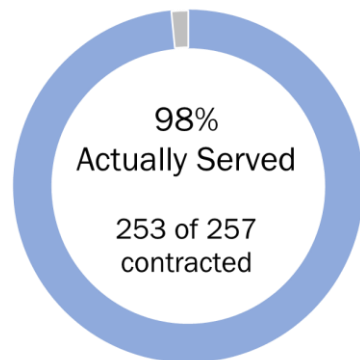
How Much Did We Do?

Utilization



Final Budget:
\$1,086,955

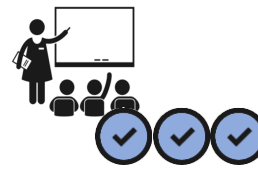
Actual Expenditure:
\$1,086,937



How Well Did We Do It?



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance
Program is performing well.

Hispanic Unity of Florida completed its third year providing services under the 2016 Youth FORCE RFP for students at Apollo, Attucks, Olsen and McNicol Middle Schools, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected a comprehensive intake process with youth involvement in service planning. The program provided counseling, case management, academic support, TOP prevention education, and enrichment activities. The provider's implementation of TOP clubs and community service exceeded expectations.

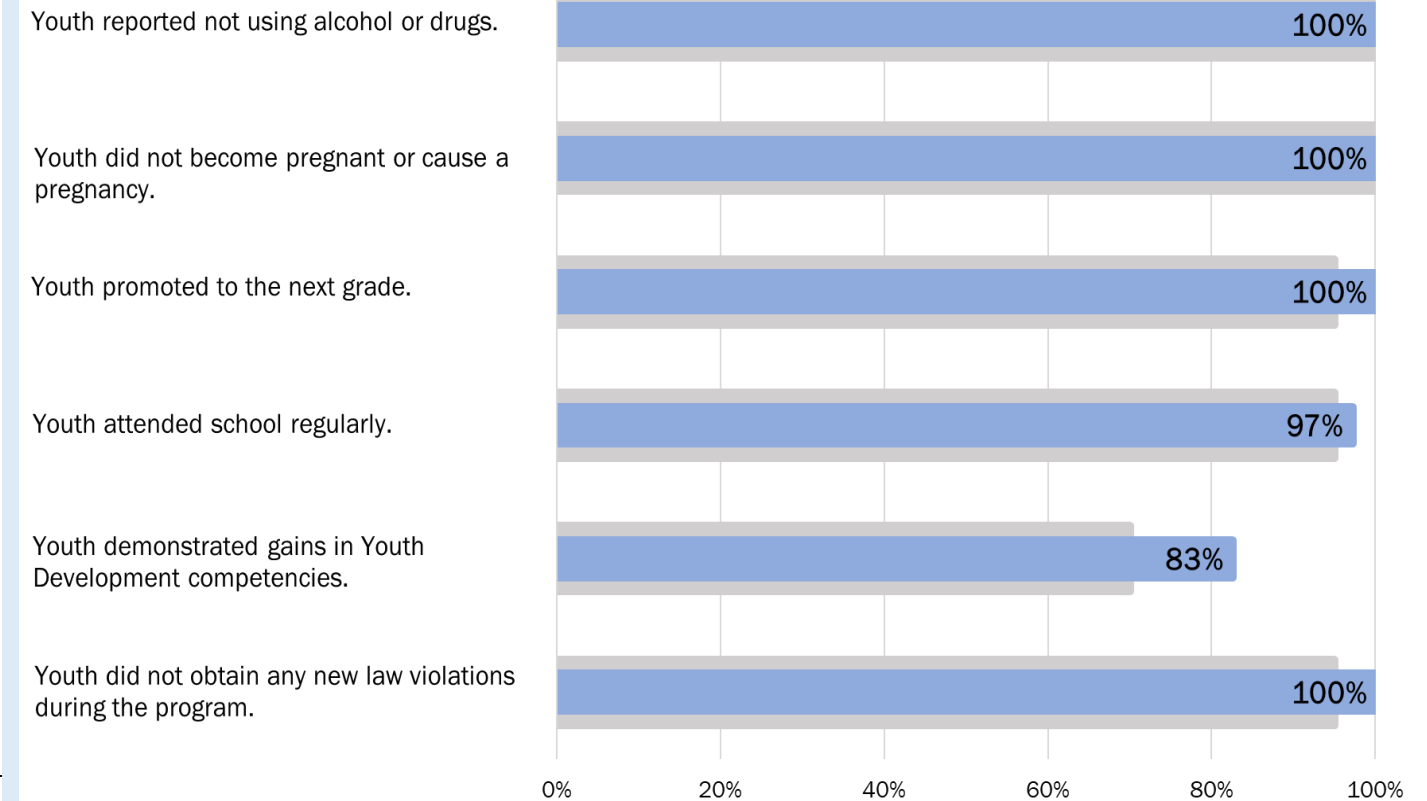
Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Youth Development - Middle School Initiatives - Youth FORCE FY 18/19

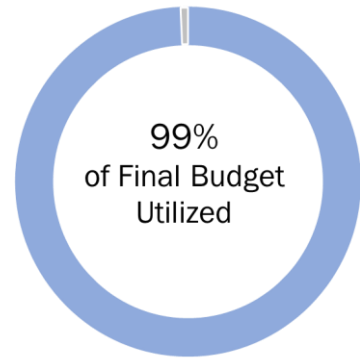
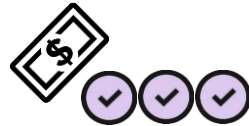
Memorial Healthcare System

How Much Did We Do?

How Well Did We Do It?

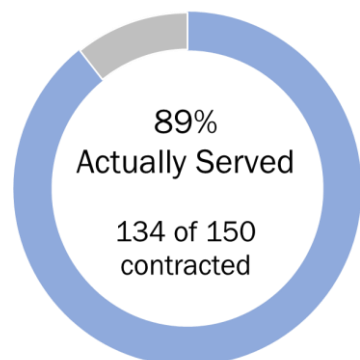
Is Anybody Better Off?

Utilization



Final Budget:
\$553,031

Actual Expenditure:
\$549,207



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is performing well.

Memorial Healthcare System completed its third year providing services under the 2016 Youth FORCE RFP for students at Gulfstream Academy and New Renaissance Middle School, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected a thorough intake and assessment process with excellent case management services that effectively utilized natural community supports. High quality prevention education, extensive community service learning projects, engaging nutrition and fitness activities, and creative cultural arts and enrichment activities were also offered. Youth surveys reflected a high level of satisfaction with the program.

The low number served was due to challenges with engaging youth to consistently attend the program at one location during the school-year, though the summer component was very well-attended.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

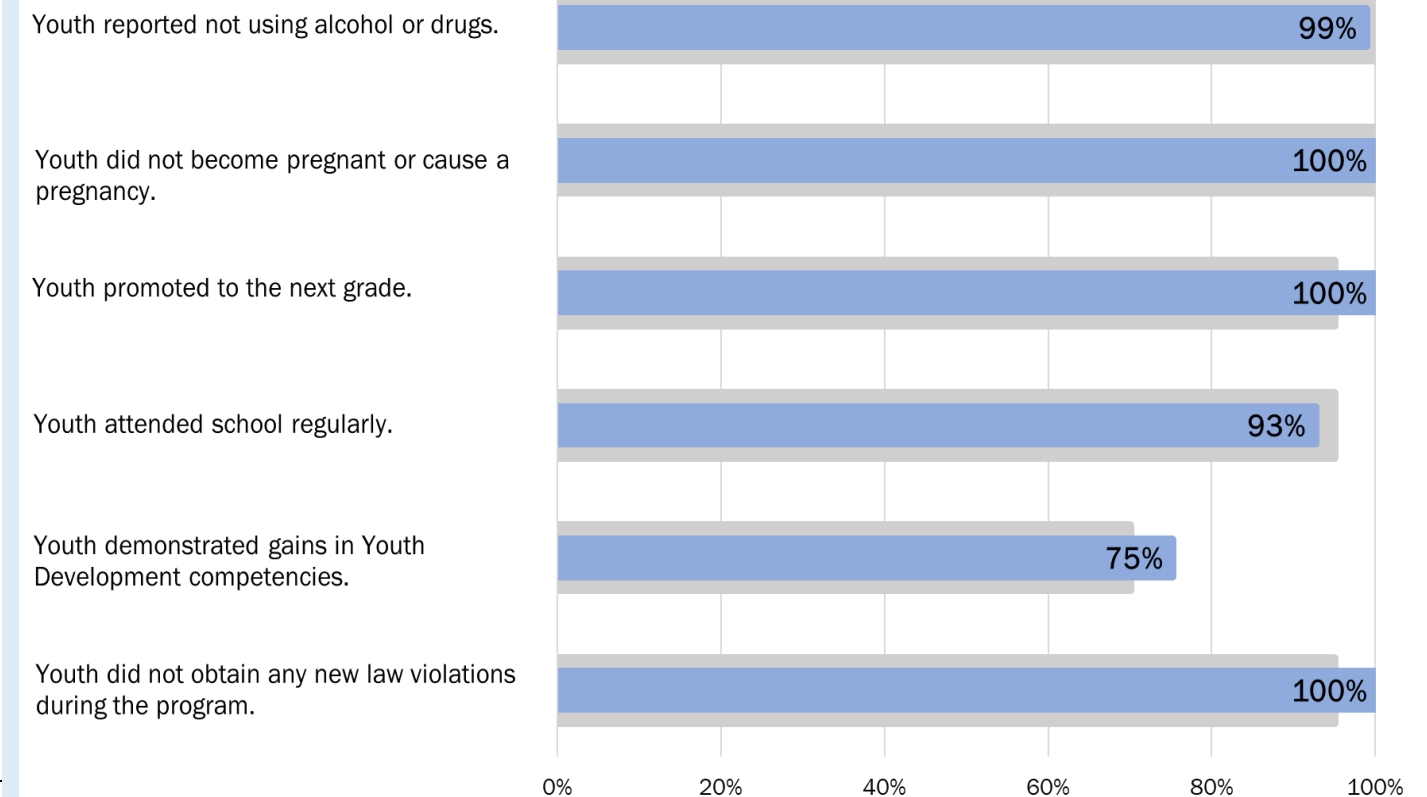


Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Youth Development - Middle School Initiatives - Youth FORCE FY 18/19

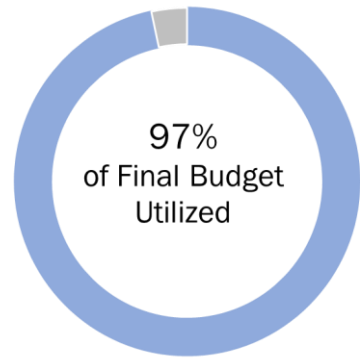
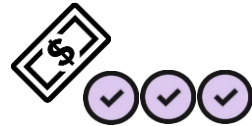
Opportunities Industrialization Centers of South Florida (OIC)

How Much Did We Do?

How Well Did We Do It?

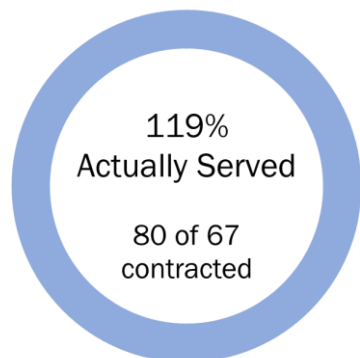
Is Anybody Better Off?

Utilization



Final Budget:
\$291,261

Actual Expenditure:
\$281,551



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

OIC of South Florida completed its third year providing services under the 2016 Youth Force RFP at Silver Lakes Middle School, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

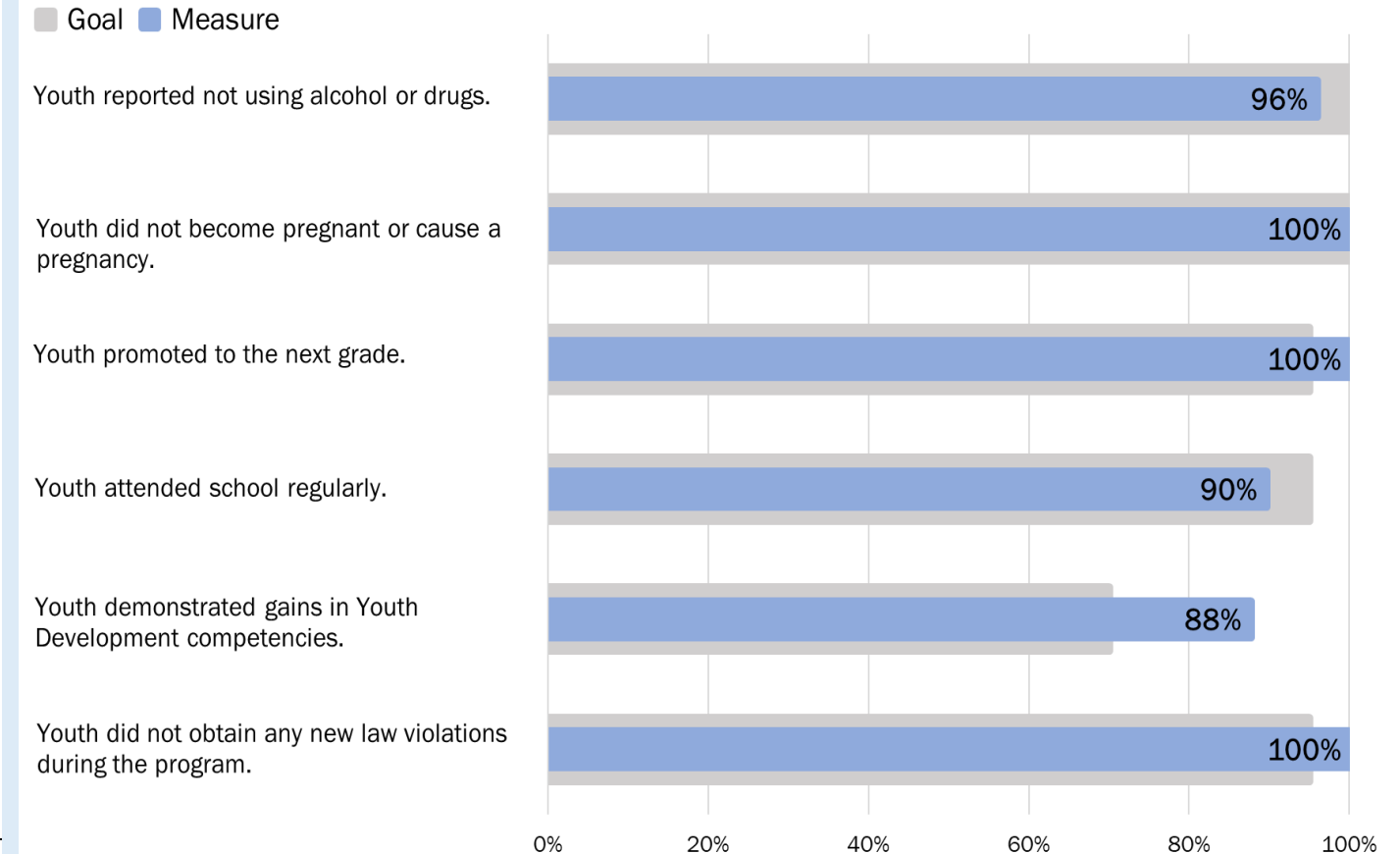
Program monitoring, and site visits reflected high quality service delivery including comprehensive assessment, service planning and informal counseling services, TOP implementation with fidelity, and engaging fitness, cultural arts, and employability skills training. Youth surveys reflected a high level of satisfaction with the program.

The program was able to serve additional youth due to staggered attendance. On some days, youth have extra-curricular activities that preclude program attendance, thereby making room for additional youth to participate in the program.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.





Youth Development - Middle School Initiatives - Youth FORCE FY 18/19

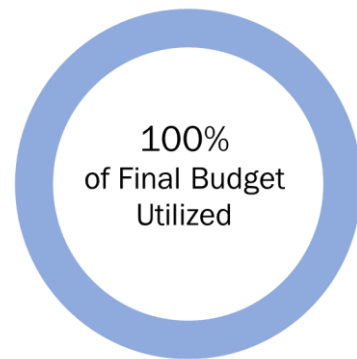
Smith Mental Health

How Much Did We Do?

How Well Did We Do It?

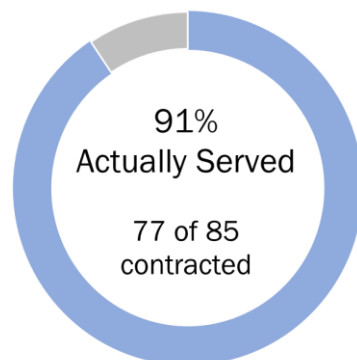
Is Anybody Better Off?

Utilization

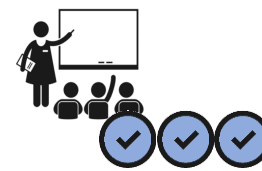


Final Budget:
\$493,564

Actual Expenditure:
\$493,200



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance
Program is performing well.

Smith Mental Health completed its third year providing services under the 2016 Youth Force RFP, serving youth with significant behavioral health issues at Cypress Run Center, Smith's headquarters in Plantation, and Whispering Pines Center. The program offers a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected high-quality service delivery and creative strategies for client engagement. Youth were included in the service planning process, and group sessions offered training in independent living skills that was individualized to meet the needs of each youth. Youth surveys reflected a high level of satisfaction with the program.

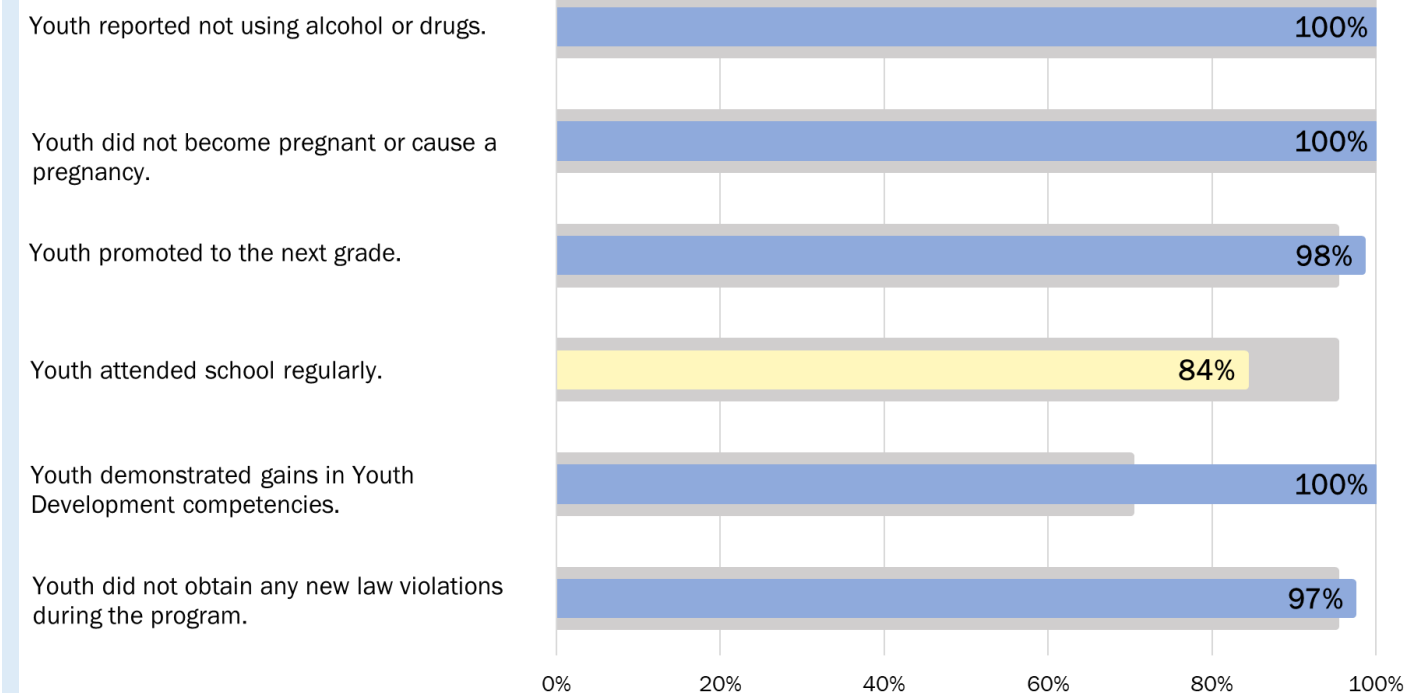
Although consistent school year attendance was not as high as anticipated, robust summer enrollment and attendance allowed the provider to fully utilize their contract.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** 5 of 6 Council goals for performance measurements. Provider did not meet expectations in the area of school attendance due to the complex behavioral health needs and family dynamics of participants.

■ Goal ■ Measure



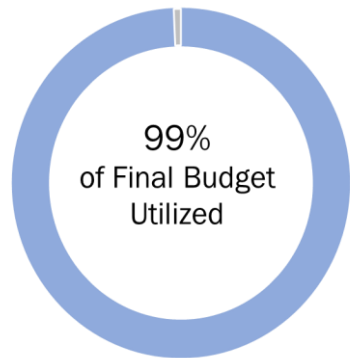
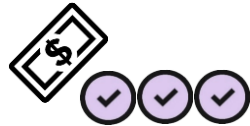


Youth Development - Middle School Initiatives - Youth FORCE FY 18/19

Urban League of Broward County, Inc.

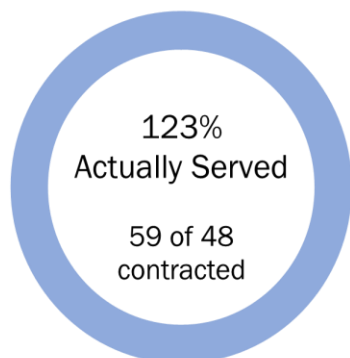
How Much Did We Do?

Utilization



Final Budget:
\$185,862

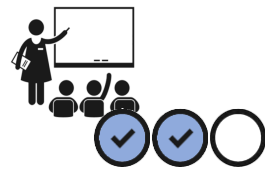
Actual Expenditure:
\$184,587



How Well Did We Do It?



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is receiving technical assistance.

Urban League of Broward County completed its third year providing services under the 2016 Youth FORCE RFP for students at William Dandy Middle School, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected that the Provider made significant improvements to service delivery and program documentation by successfully completing the strategies identified in the FY 18/19 Corrective Action Plan (CAP). Program strengths included engaging cultural arts and enrichment activities, as well as a partnership with Wells Fargo Bank to offer career exploration programming.

The provider was able to serve additional youth due to staggered attendance. On some days youth have extra-curricular activities that preclude program attendance thereby making room for additional youth.

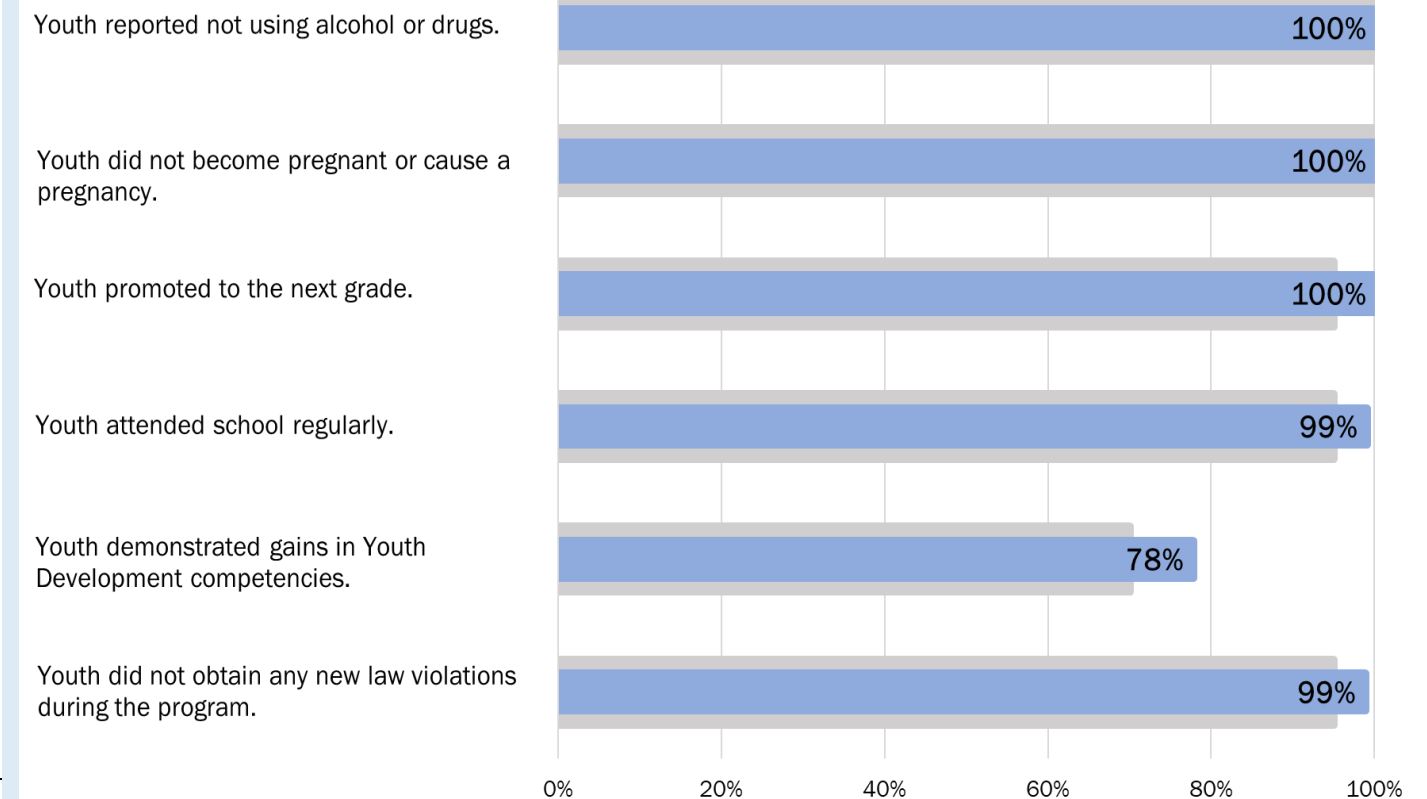
Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure



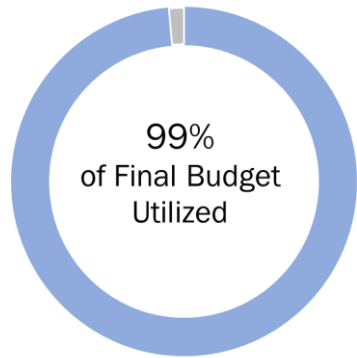


Youth Development - Middle School Initiatives - Youth Force FY 18/19

YMCA of South Florida

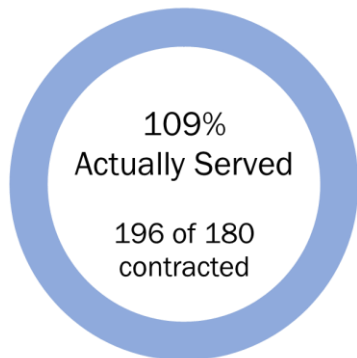
How Much Did We Do?

Utilization



Final Budget:
\$762,252

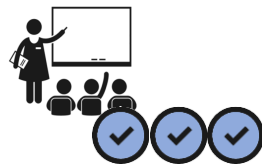
Actual Expenditure:
\$751,544



How Well Did We Do It?



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance
Program is performing well.

The YMCA completed its third year providing services under the 2016 Youth FORCE RFP for students at Lauderhill 6-12, Lauderdale Lakes, Parkway and Dillard Middle Schools, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic, and social skills.

Program monitoring reflected a thorough intake and assessment process with on-going case management services. High quality prevention education, extensive community service learning projects, engaging nutrition and fitness activities, and creative cultural arts and enrichment activities were also offered. Youth surveys reflected a high level of satisfaction with the program.

The provider was able to serve additional youth because of staggered attendance. On some days youth have extra-curricular activities that preclude program attendance, thereby making room for additional youth to participate in the program.

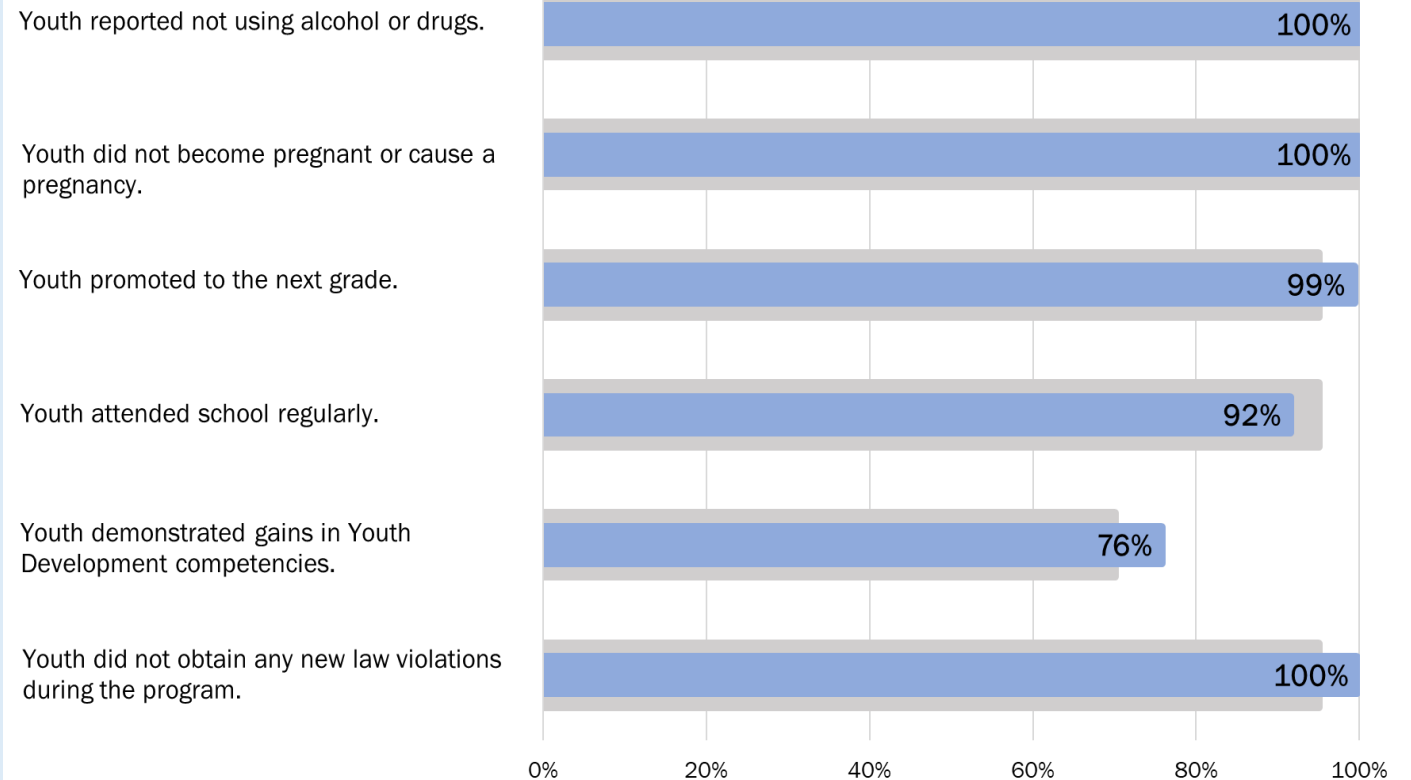
Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Youth Development - Learning Together FY 18/19

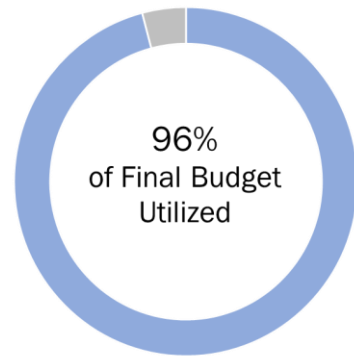
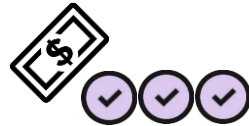
Community Based Connections with Alexander REBB, Inc. as Fiscal Sponsor

How Much Did We Do?

How Well Did We Do It?

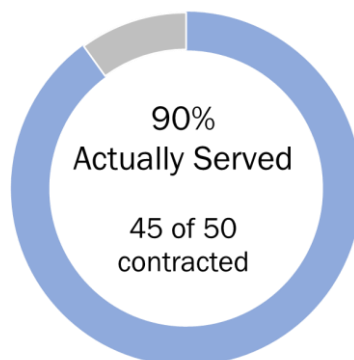
Is Anybody Better Off?

Utilization



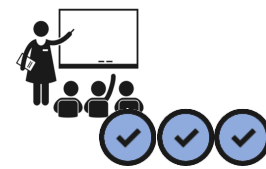
Final Budget:
\$257,500

Actual Expenditure:
\$246,921



Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance

Program is performing well.

Community Based Connections completed its second year providing services under the 2017 Learning Together RFP, with Alexander REBB as the Fiscal Sponsor. The program offers year-round programming for at-promise middle school youth in the Deerfield Beach area using a racial equity lens to promote healthy development through supportive relationships with adults and peers, community connections, meaningful opportunities for involvement, and challenging and engaging activities and learning experiences.

Program monitoring reflects that the program is offering individualized assessments, supportive case management, daily homework assistance, a variety of creative fitness and family engagement activities, and appealing enrichment activities. The provider successfully used intensive ongoing technical assistance to increase youth enrollment. Satisfaction surveys reveal a high level of satisfaction with services.

The lower number served was due to enrollment challenges earlier in the year, but enrollment increased during the latter part of the year.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Provider **met** all performance measurements.

Youth did not obtain any new law violations during the program.



Youth who demonstrated gains in socio-racial development/awareness.





Youth Development - Learning Together FY 18/19

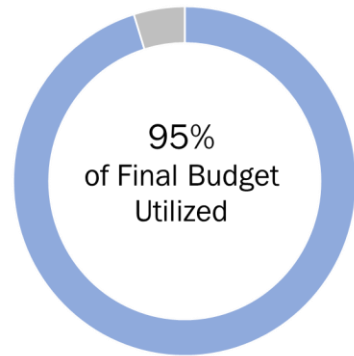
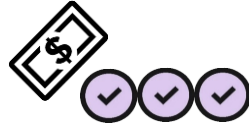
Crockett Foundation, Inc.

How Much Did We Do?

How Well Did We Do It?

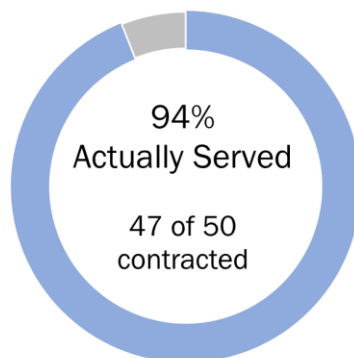
Is Anybody Better Off?

Utilization

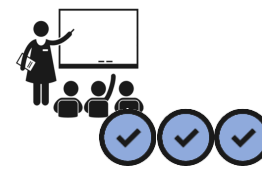


Final Budget:
\$257,500

Actual Expenditure:
\$245,131



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Crockett Foundation completed its second year providing services under the 2017 Learning Together RFP. The program provides year-round programming for at-risk middle school youth in the Pompano Beach area using a racial equity lens to promote healthy development through supportive relationships with adults and peers, community connections, meaningful opportunities for involvement, and challenging and engaging activities and learning experiences.

Program monitoring reflects that the program is successfully offering timely assessments and treatment planning, case management services, creative academic activities, and engaging enrichment activities. The provider has a core group of youth who attend the program regularly. Satisfaction surveys reveal a high level of satisfaction with services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Provider **met** all performance measurements.

Youth did not obtain any new law violations during the program.



Youth who demonstrated gains in socio-racial development/awareness.





Youth Development - Learning Together FY 18/19

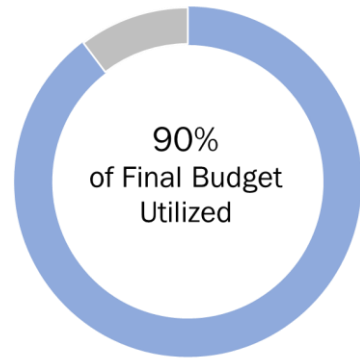
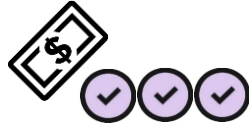
Men2Boys, Inc. with FLITE as Fiscal Sponsor

How Much Did We Do?

How Well Did We Do It?

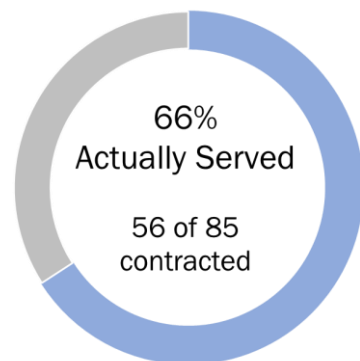
Is Anybody Better Off?

Utilization



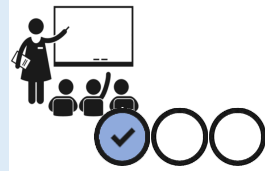
Final Budget:
\$257,500

Actual Expenditure:
\$230,891



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is on a Performance Improvement Plan.

Men2Boys, Inc. completed its second year providing services under the 2017 Learning Together RFP, with the FLITE Center as the Fiscal Sponsor. The program provides year-round programming for at-promise middle and high school age youth from six Broward communities using a racial equity lens to promote healthy development through supportive relationships with adults and peers, community connections, meaningful opportunities for involvement, and challenging and engaging activities and learning experiences.

Program monitoring reflected that the provider offered group mentoring and academic supports. The provider had significant challenges in the full implementation of several services components including individual assessments, treatment planning, case management, documentation, parent support, and community service. The provider was placed on a PIP to address these ongoing challenges. M2B staff have been responsive to intensive ongoing technical assistance to further enhance program operations and increase youth participation. Satisfaction surveys reveal a high level of satisfaction with services.

The program had issues with staff and youth retention which impacted utilization. Based on historic trends, the number of youth served was right-sized for FY 19/20 and the budget allocation was reduced accordingly.

Provider **did not meet** expectations for Data Integrity and Participants Fully Measured.

Provider has received extensive technical assistance and was placed on a PIP to continue to address concerns with data collection and integrity. Improvements have been noted.



Provider **met** 1 of 2 performance measurements.

Provider was unable to obtain required data to measure gains in socioracial development due to staff turnover and youth retention issues. They are currently on a PIP to address performance measurement concerns.

Youth did not obtain any new law violations during the program.



Youth who demonstrated gains in socio-racial development/awareness.

Provider was unable to successfully administer and collect assessments required for this outcome.



Youth Development - Middle School Initiatives - FY 18/19

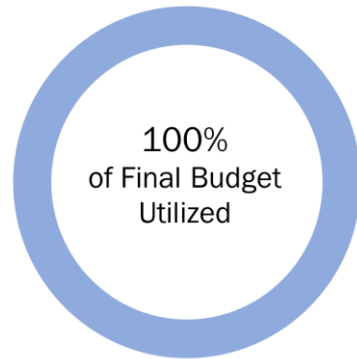
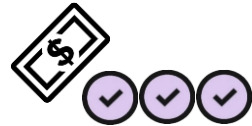
United Way of Broward County - Choose Peace Initiative

How Much Did We Do?

How Well Did We Do It?

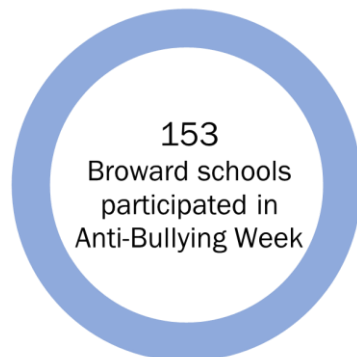
Is Anybody Better Off?

Utilization

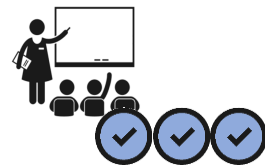


Final Budget:
\$43,975

Actual Expenditure:
\$43,975



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Choose Peace Stop Violence, a tri-party collaborative program between the School District, the CSC and United Way, along with leveraged dollars from the Sheriff's Law Enforcement Trust Fund, completed its tenth year of funding. The initiative provides violence prevention programming that is school and community-based. The program activities educate and empower youth and their families to address bullying, affirm cultural differences, and make healthier, drug free lifestyle choices. The Agents of Change peer-led clubs are formed under the leadership of students and supervised by a school-based facilitator with the support of the School District's Choose Peace Facilitator. These clubs operate in 15 middle schools and high schools, and set the tone for cultural change and inspire and empower the student population to be compassionate leaders and role models for peace and kindness.

Provider **met** all performance outputs.

6,585 pieces of educational materials on youth violence, prevention, and bullying were distributed at school and community events.

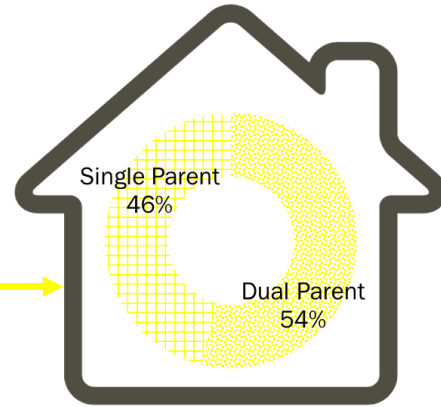
Choose Peace was represented and educational material were distributed at **28** events.



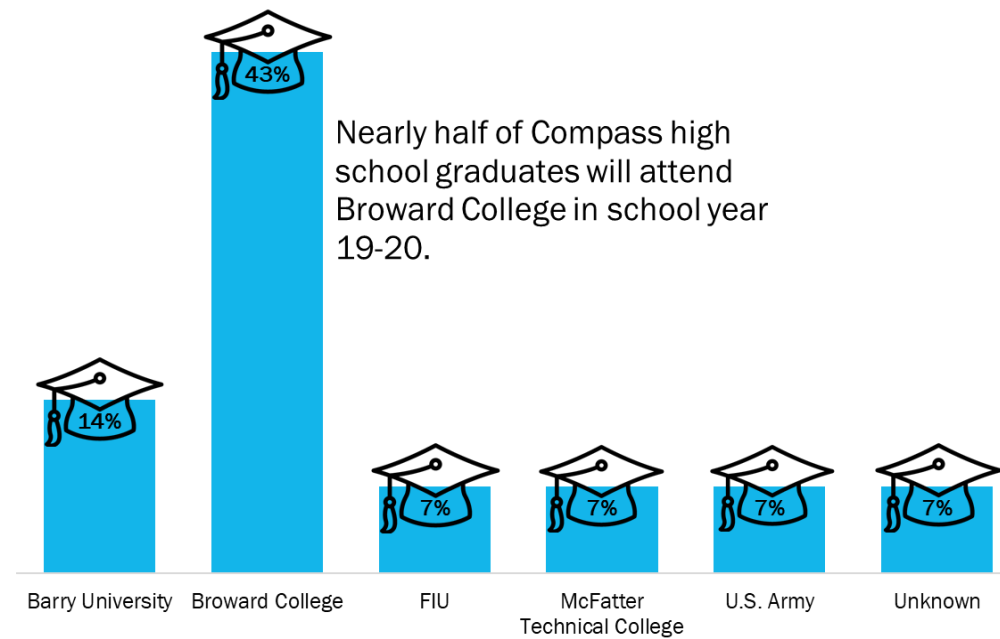
High School Initiatives

Annual Performance FY 18/19

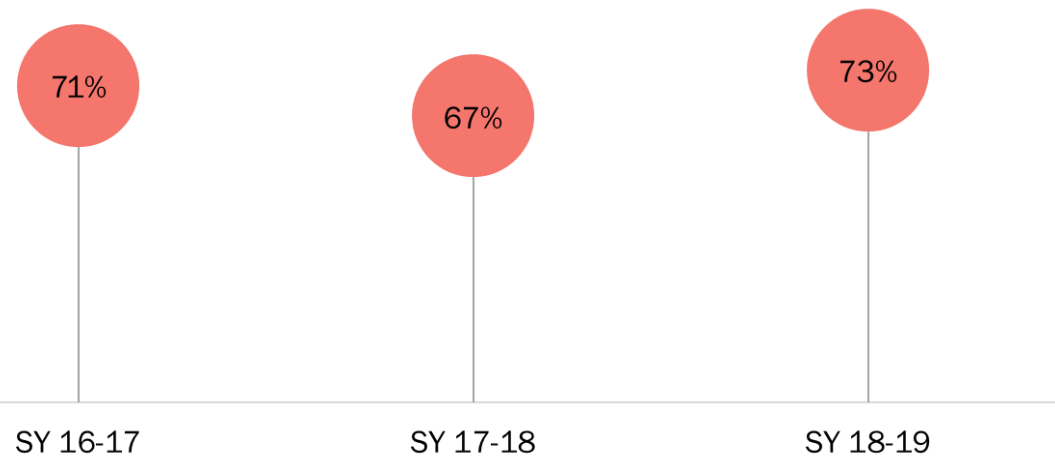
Approximately 9 of 10 COMPASS participants came from homes with an annual household income of \$39,000 or less per year.



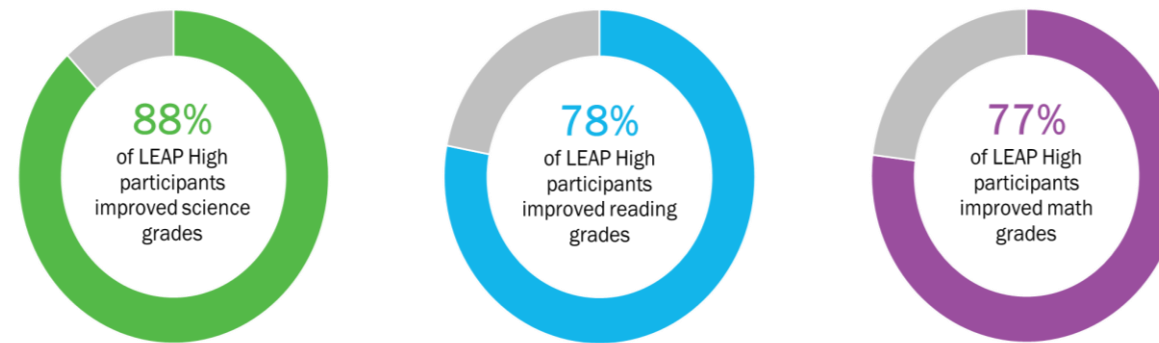
93% of eligible COMPASS participants graduated high school at the end of school year 18-19.



The % of LEAP High youth who decreased their number of unexcused absences improved in school year 18-19.



The majority of LEAP High program participants improved academic performance during SY 18-19.



HIGH SCHOOL INITIATIVES PROGRAMS

GOAL:

Reduce risk factors associated with delinquency, teen pregnancy, and other risky behaviors.

RESULT:

Youth will successfully transition to adulthood.

High School Initiatives

- CSC's LEAP High programs provide academic and personal enrichment services at eleven (11) Title 1 high schools designed to help youth graduate on time. The programs provide tiered case management services at six (6) of the high schools to help youth graduate and achieve their post-secondary aspirations.

Summer Youth Employment Program (SYEP)

- The Summer Youth Employment Program (SYEP) provides economically disadvantaged youth ages 16-18 the opportunity to gain employability skills and paid work experience.

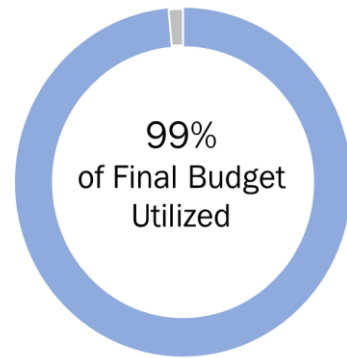
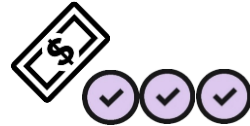


Youth Development - High School Initiatives (General Population) FY 18/19

Hispanic Unity of Florida - LEAP High

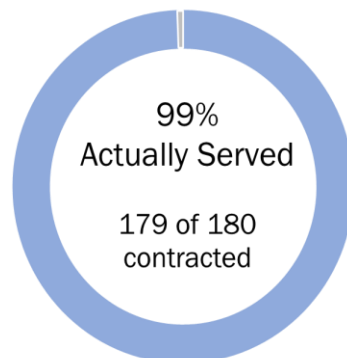
How Much Did We Do?

Utilization



Final Budget:
\$484,649

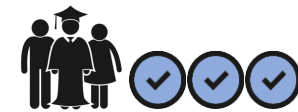
Actual Expenditure:
\$477,976



How Well Did We Do It?



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance
Program is performing well.

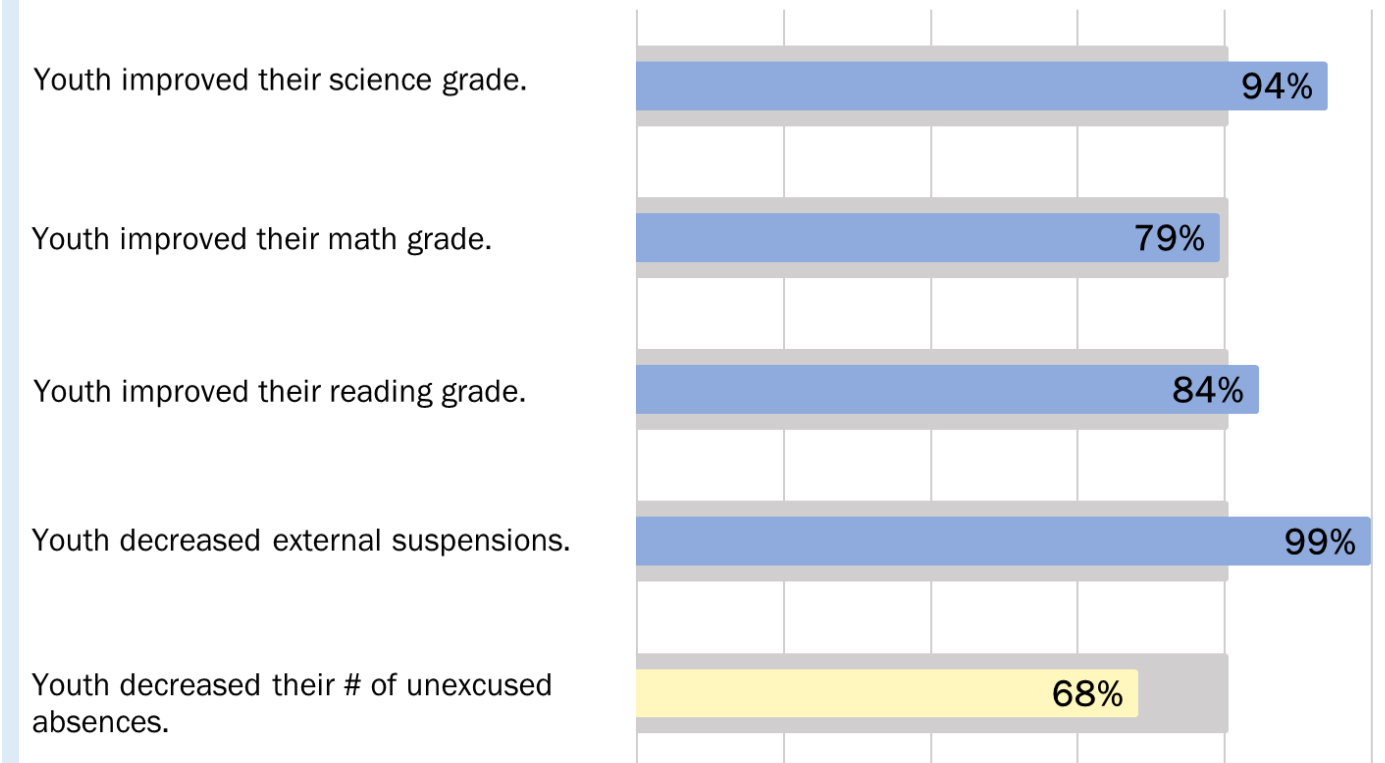
Hispanic Unity of Florida completed its eighth year providing services under the 2011/12 Literacy Enrichment and Academic Pursuits (LEAP) RFP for students attending Miramar and Stranahan High Schools, providing a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected the provision of services including case management, prevention education, community service learning projects, nutrition and fitness activities, and cultural arts and enrichment activities. The program provided high quality academic activities utilizing project-based learning. Some technical assistance was required in the area of case management due to staff turnover, but the provider ended the year fully staffed and was responsive to technical assistance. Youth surveys reflected a high level of satisfaction with the program.

Is Anybody Better Off?

Provider **met 4 of 5 Council goals** for performance measurements. Although program services had a positive impact on student outcomes for academics and behavior, the impact on attendance was less significant.

■ Goal ■ Measure



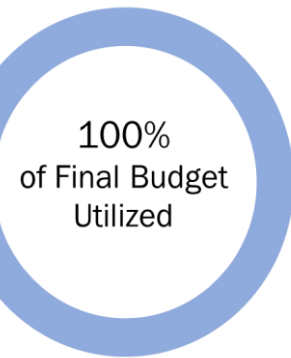
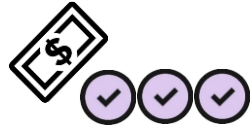


Youth Development - High School Initiatives (General Population) FY 18/19

YMCA of South Florida - LEAP High

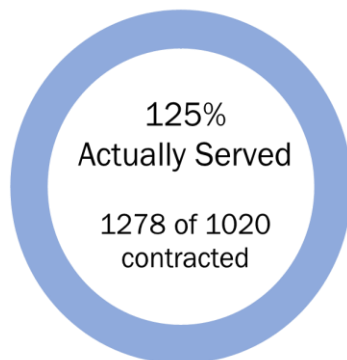
How Much Did We Do?

Utilization



Final Budget:
\$2,115,105

Actual Expenditure:
\$2,114,957



How Well Did We Do It?



Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance

Program is performing well.

The YMCA completed its eighth year providing services under the 2011/12 Literacy Enrichment and Academic Pursuits (LEAP) RFP for students attending Boyd, Anderson, Blanche Ely, Dillard, Deerfield Beach, Hallandale, McArthur, Northeast, Piper and Plantation High Schools, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected a thorough intake and assessment process with excellent case management services that effectively utilized natural community supports. High quality prevention education, extensive community service learning projects, engaging nutrition and fitness activities, and creative cultural arts and enrichment activities were also offered. USDA resources were well-managed to ensure all youth received balanced and nutritious food each day. Youth surveys reflected a high level of satisfaction with the program.

The program was able to serve additional youth and families due to staggered attendance. On some days youth have extra-curricular activities that preclude program attendance, thereby making room for additional youth to participate in the program.

Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth improved their science grade.

87%

Youth improved their math grade.

76%

Youth improved their reading grade.

77%

Youth decreased external suspensions.

99%

Youth decreased their # of unexcused absences.

74%

0% 20% 40% 60% 80% 100%

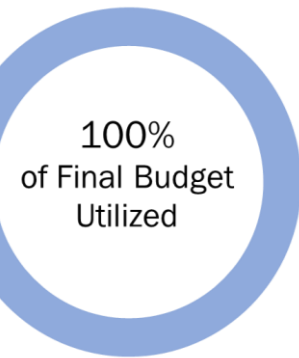
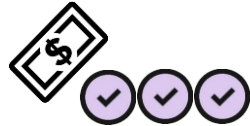


Youth Development - High School Initiatives (General Population) FY 18/19

Hispanic Unity of Florida - COMPASS

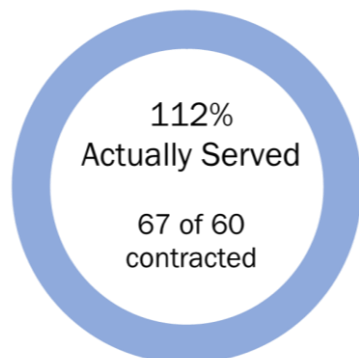
How Much Did We Do?

Utilization



Final Budget:
\$122,845

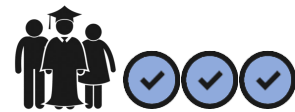
Actual Expenditure:
\$122,790



How Well Did We Do It?



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Hispanic Unity of Florida's (HUF) Coaching Our Multigenerational Population to Achieving Self-Sufficiency (COMPASS) program completed its second year of programming with leveraged funding from the TK Foundation and UnidosUS. The program provides focused support services to at-promise youth and their families who attend the LEAP HIGH program at Stranahan High School with the goal of improving family well-being while simultaneously providing youth with the supports to graduate on time and achieve post-secondary success.

Program monitoring and site visits reflected that the program provided effective family and youth workforce development services, civic engagement, financial education, asset building, and parenting support throughout the year. USDA resources were well-managed to ensure all youth received balanced and nutritious food each day. Youth surveys reflected a high level of satisfaction with the program.

The program served a higher number of families than anticipated due to effective recruitment and engagement strategies.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who graduated from High School.

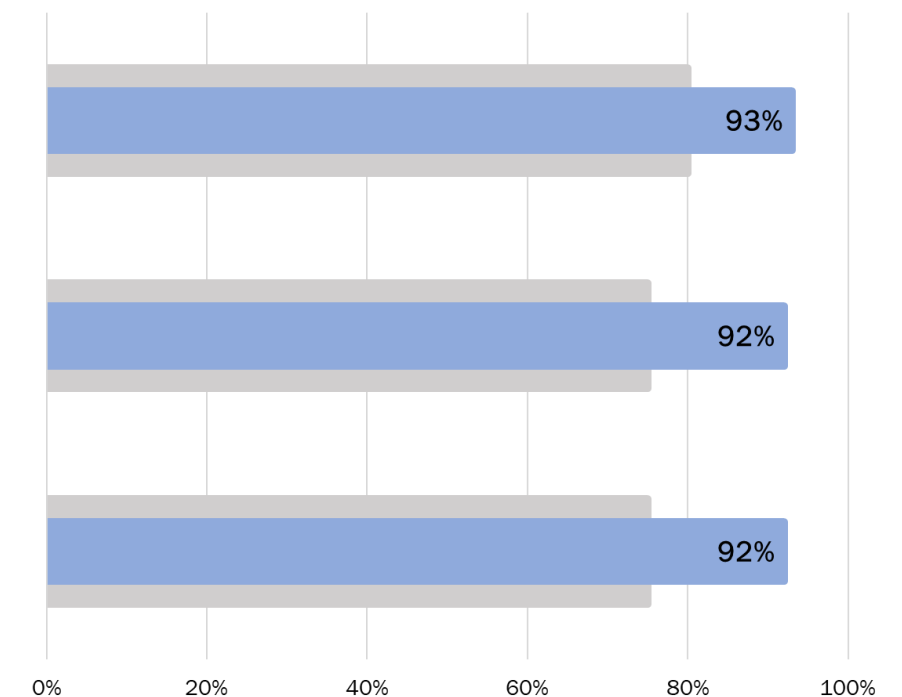
93%

Youth who pursued higher education and/or vocational skill training programs.

92%

Youth who enrolled in a post-secondary program that applied for financial aid.

92%





Youth Development - High School Initiatives

Summer Youth Employment Program (SYEP) FY 18/19

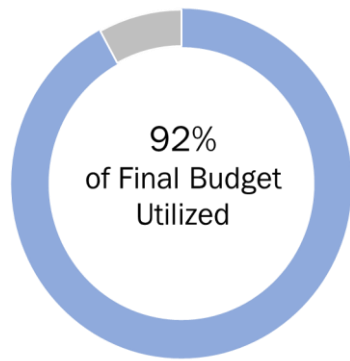
CareerSource Broward

How Much Did We Do?

How Well Did We Do It?

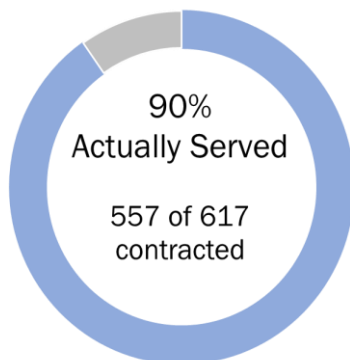
Is Anybody Better Off?

Utilization



Final Budget:
\$1,835,153

Actual Expenditure:
\$1,688,981



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

CareerSource Broward completed its 15th year of CSC funding for the Summer Youth Employment Program (SYEP). This collaborative summer work experience program provided paid employability skills training and employment opportunities for 16-18 year old's at 186 worksites across Broward County, including 39 worksites in the private sector. In addition, CSC funding allowed CareerSource Broward to leverage \$419,267 to be able to add additional program participants. 287 youth were referred from CSC programs such as Healthy Youth Transitions, New DAY and LEAP High, as well as from the dependency system.

Program monitoring reflected a thorough and well-managed intake and assessment process, informative orientations for staff and employers, quality pre-employment training for youth participants, an efficient job placement process, and meaningful 7-week summer work experiences at non-profit, governmental agencies and private sector businesses across the county. Both employer and youth surveys reflected a high level of satisfaction with the program.

The participation rate was slightly lower than in previous years due mainly to youth finding higher paying jobs after they completed the screening and orientation process, demonstrating that the need for youth employment programming may show a decline during stronger economic times, which has been reported as a national trend.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth were satisfied with their work experience.

98%

Employers indicated high satisfaction with the program support and youth employee(s).

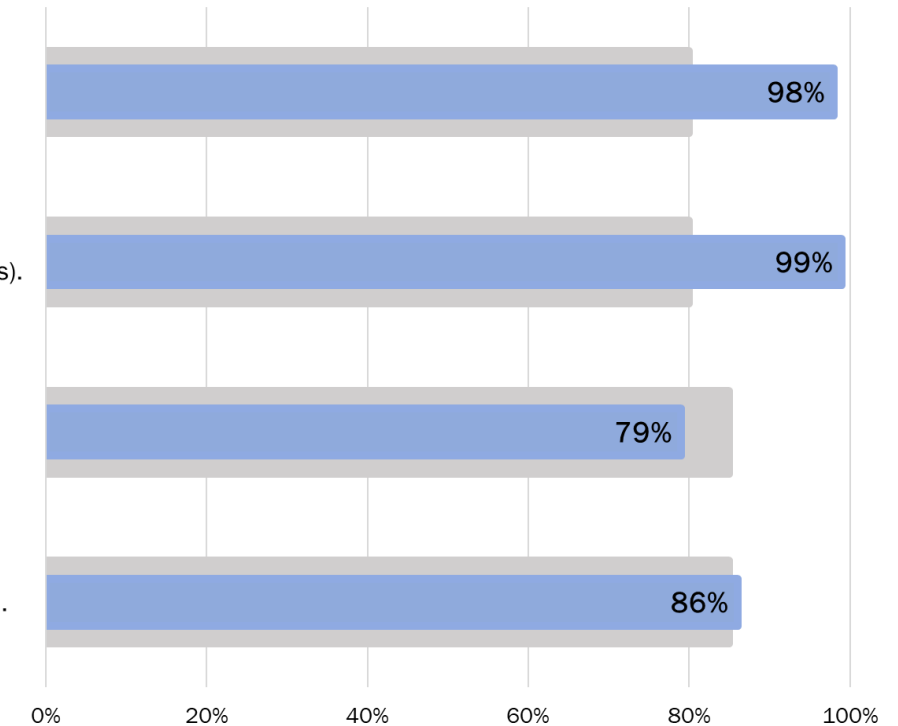
99%

Youth demonstrated proficiency in employability and job retention skills.

79%

Youth successfully completed the program.

86%





Youth Development - High School Initiatives FY 18/19

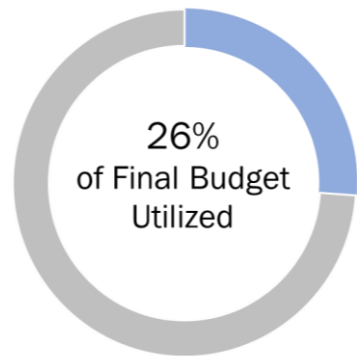
Motivational Edge

How Much Did We Do?

How Well Did We Do It?

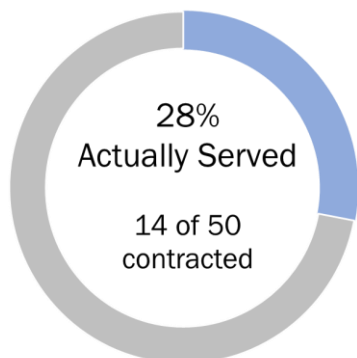
Is Anybody Better Off?

Utilization

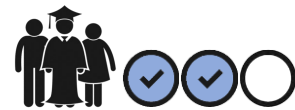


Final Budget:
\$50,000

Actual Expenditure:
\$13,064



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance
Program is receiving technical assistance.

Motivational Edge completed its first year providing services through a leverage partnership with the Center for Social Change, providing instruction in the visual and performing arts as a means to inspire youth attending Hollywood Hills and Plantation High Schools to attain academic and personal achievement.

Although enrollment was low, program monitoring reflected highly interactive and engaging youth development activities. The program offered youth with opportunities to write and record their own song lyrics, exploring relevant topics such as relationships and teen dating violence. The youth learned techniques, strategies, and concepts of audio technology, performance etiquette and recording procedures.

Under-utilization and low numbers served were due to a late start for this new program, which negatively impacted recruitment, as youth were already involved in other extra-curricular activities. The provider has been receiving on-going technical assistance to increase youth participation.

Provider **met** all performance outputs.

Measure

Youth who increased their arts aptitude by creating poetry and/or spoken word, musical, or physical works of art.

100%

Youth who created an art project focused on bullying, teenage violence, or substance abuse.

93%

Youth who performed at a community event.

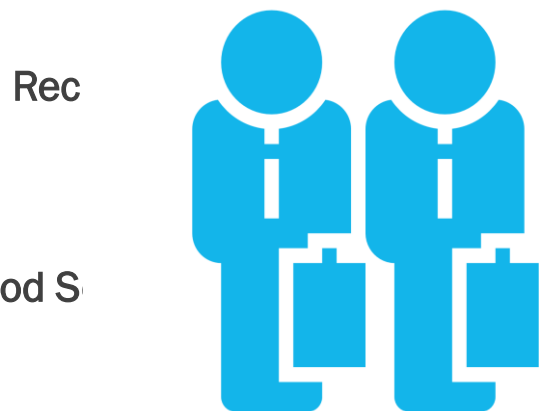
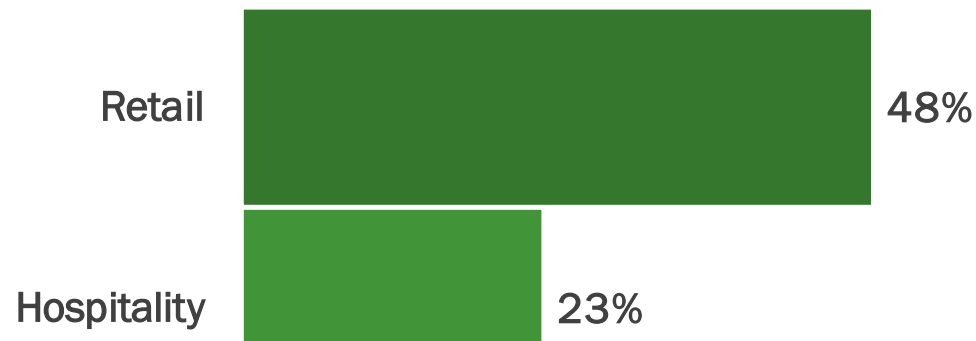
80%

0% 20% 40% 60% 80% 100%



Special Needs Supported Training & Employment Program (STEP) Annual Performance FY 18/19

The majority of Summer 2019 STEP **worksite positions** were in the categories of **Retail**, **Hospitality**, **Recreation**, and **Food Services**. 4% of the worksite positions were a combination of Public Service and Education.



30% of STEP participants were employed or pursuing post-secondary education **6 months post program completion** in FY 18-19.

SPECIAL NEEDS PROGRAMS

GOAL:

Strengthen the continuum of care for children and youth with special needs.

RESULT:

Youth will successfully transition to adulthood.

STEP

- The Council funds leading-edge initiatives to prepare teens with disabilities for independence after completing school.
- Programs operate after school and during summer, focusing on independent living skills with career exploration activities and social skills development.
- Programs offer paid summer employment opportunities for youth, supported by on-site professional job coaches.

Youth Work Incentive Coordinator (Y-WIC)

- The Council funds a youth work incentive coordinator to educate STEP participants and their families about the relationship between employment and their benefits.

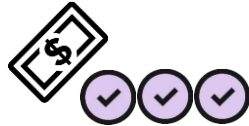


Special Needs - Supported Training & Employment Program (STEP) FY 18/19

Arc Broward

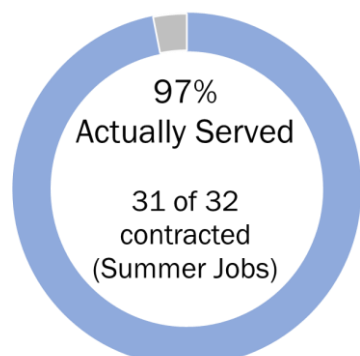
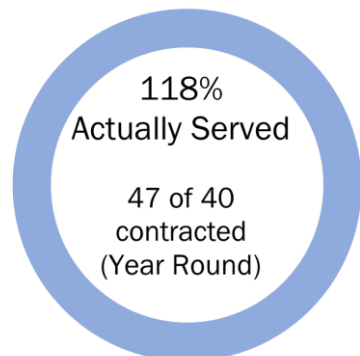
How Much Did We Do?

Utilization



Final Budget:
\$397,362

Actual Expenditure:
\$396,267



How Well Did We Do It?



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is performing well.

Arc Broward completed its fourth year providing services under the 2015 STEP RFP. Arc Broward's program for youth ages 16-22 with developmental and/or physical disabilities offers positive youth development programming at Piper, McArthur, and Coral Springs High Schools, as well as at Arc headquarters in Sunrise. During the summer, youth participate in 7 weeks of supported employment services at worksites throughout the county.

Program monitoring reflected a comprehensive, strength-based intake process, as well as a high level of youth involvement in the creation of Individualized Transition Plans containing clear, realistic and achievable goals. Satisfaction survey results reflected high levels of youth satisfaction.

Higher than anticipated program retention during the school year component resulted in the program serving more than the contracted number of youth.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth acquired measurable skills in Daily Living Activities.

97%

Youth acquired measurable skills in Work-related Behaviors.

97%

Youth acquired measurable skills in Job Duties.

95%

Youth employed or pursuing post-secondary education 6 months post program completion. (For data reporting purposes only, not an accountability outcome.)

15%

0% 20% 40% 60% 80% 100%



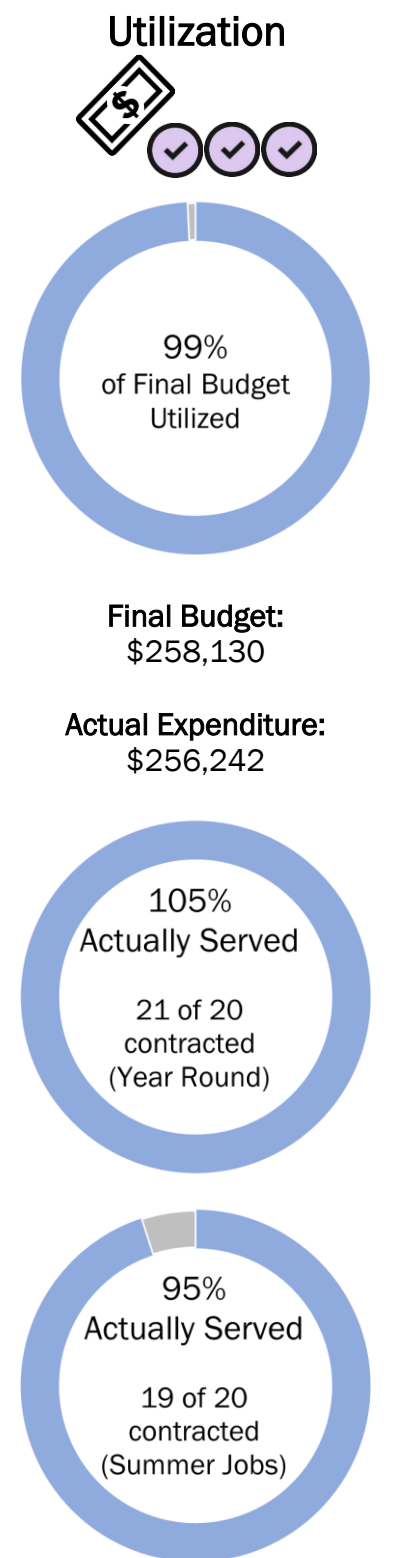
Special Needs - Supported Training & Employment Program (STEP) FY 18/19

Center for Hearing and Communication with KID, Inc. as Fiscal Sponsor

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Financial & Administrative Monitoring

No findings.

Programmatic Performance

Program is performing well.

The Center for Hearing and Communication (CHC) completed its fourth year providing services under the 2015 STEP RFP for youth ages 16-22 who are primarily deaf or hard of hearing. CHC's program provides positive youth development during the school year at South Plantation High School. During the summer, youth participate in 7 weeks of supported employment services at worksites throughout the county.

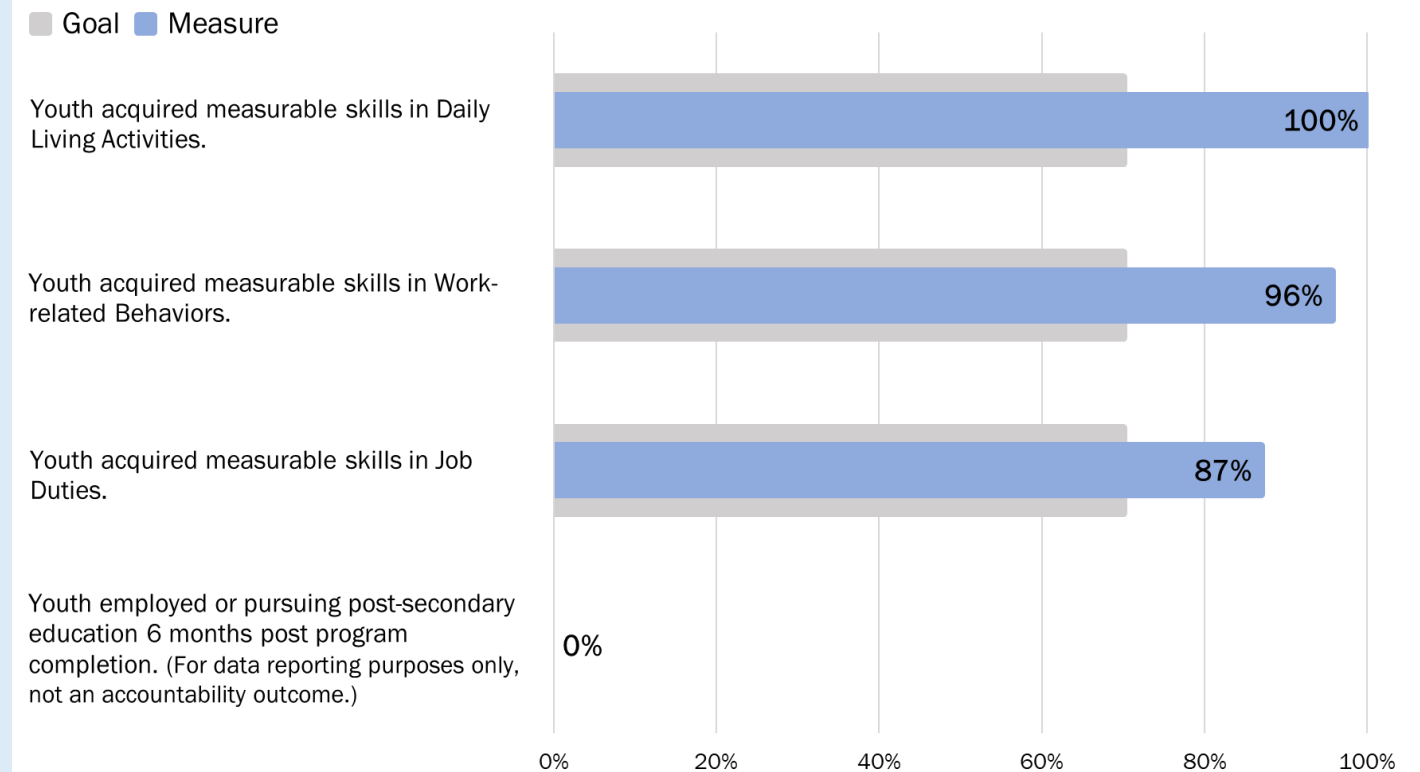
Program monitoring reflected a comprehensive intake and assessment process, youth involvement in their transition planning, as well as strong case management and informal counseling. Creative implementation of the evidence-based Teen Outreach Program (TOP) promoted positive youth development, and satisfaction survey results reflected high levels of youth satisfaction.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

Participants Fully Measured (≥ 80%)

Provider **met** all Council goals for performance measurements.





Special Needs - Supported Training & Employment Program (STEP) FY 18/19

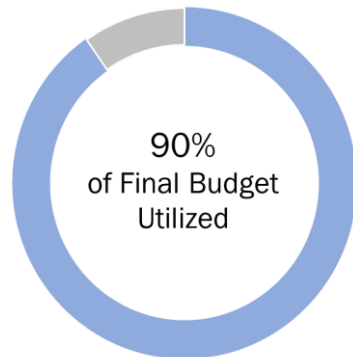
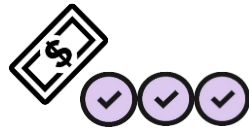
Smith Mental Health

How Much Did We Do?

How Well Did We Do It?

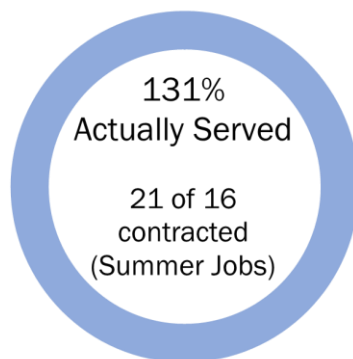
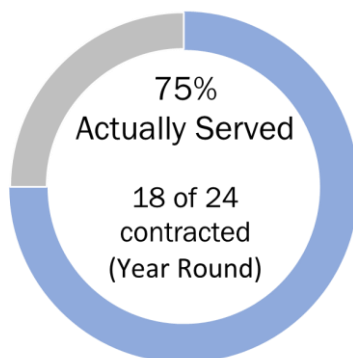
Is Anybody Better Off?

Utilization



Final Budget:
\$284,429

Actual Expenditure:
\$256,856



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is performing well.

Smith Mental Health completed its fourth year providing services under the 2015 STEP RFP for youth ages 16-22 with a primary behavioral health diagnosis. Smith's program provides positive youth development programming during the school year at Whispering Pines and Cypress Run Education Centers. During the summer, youth participate in 7 weeks of supported employment services at worksites throughout the county.

Program monitoring reflected a comprehensive intake and assessment process, youth involvement in their transition planning, and fun, interactive programming. Exceptional collaboration between job coaches and case managers effectively addressed behavioral challenges in a proactive manner throughout the year. Satisfaction survey results reflected high levels of youth satisfaction.

Recruitment and participation issues with hard to engage youth at Center locations impacted numbers served during the school year, which negatively impacted overall utilization. However, the provider was able to amend their budget to increase supported employment units and employ additional youth during the summer.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



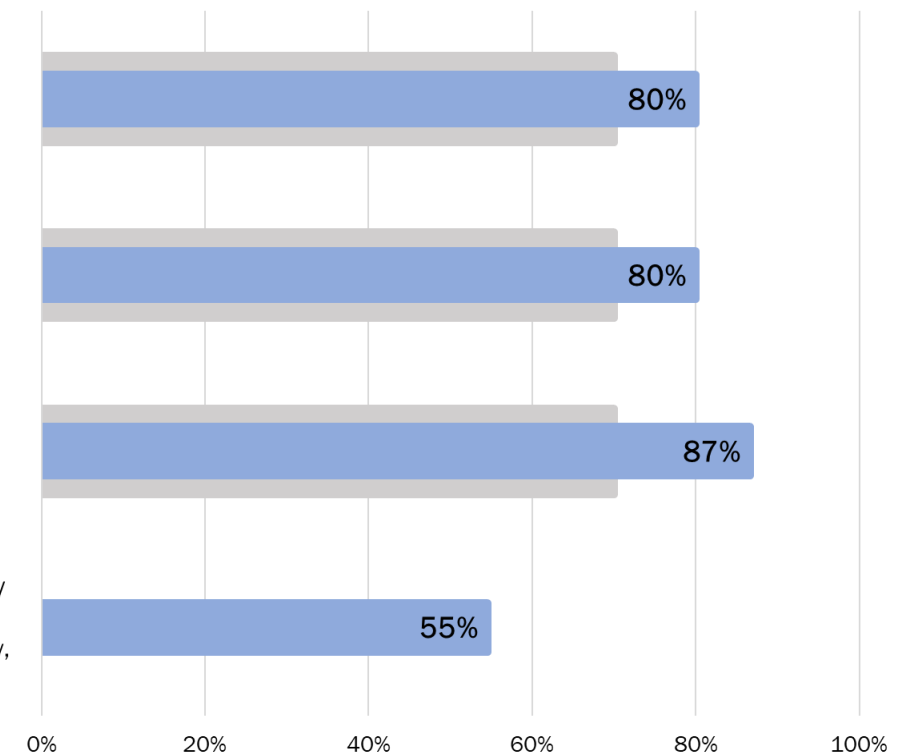
Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth acquired measurable skills in Daily Living Activities.



Youth acquired measurable skills in Work-related Behaviors.

Youth acquired measurable skills in Job Duties.

Youth employed or pursuing post-secondary education 6 months post program completion. (For data reporting purposes only, not an accountability outcome.)



Special Needs - Supported Training & Employment Program (STEP) FY 18/19

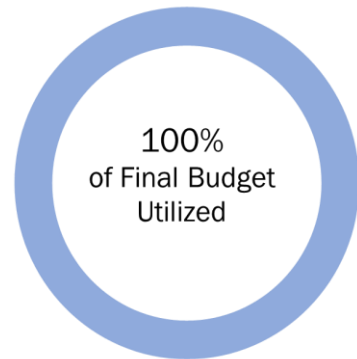
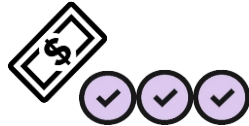
United Community Options of Broward, Palm Beach and Mid Coast Counties (UCO)

How Much Did We Do?

How Well Did We Do It?

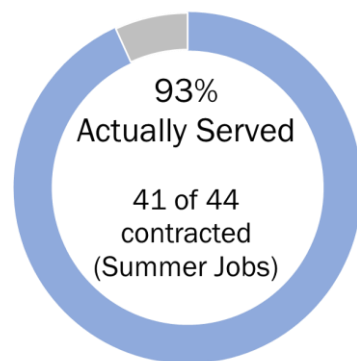
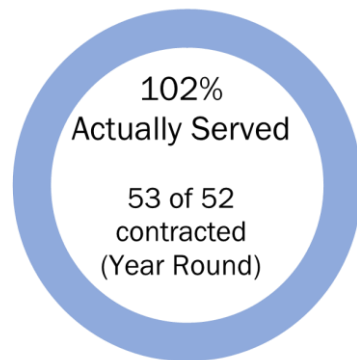
Is Anybody Better Off?

Utilization



Final Budget:
\$491,565

Actual Expenditure:
\$490,435



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

United Community Options (UCO) completed its fourth year providing services under the 2015 STEP RFP for youth ages 16-22 with intellectual or physical disabilities. UCO's program provides positive youth development during the school year at Blanche Ely, Boyd Anderson, Deerfield Beach, Dillard, Northeast, and Plantation High Schools. During the summer, youth participate in 7 weeks of supported employment services at worksites throughout the county.

Program monitoring reflected a comprehensive intake and assessment process, youth involvement in their transition planning, and opportunities to work on social skills were provided in unique and engaging ways. Creation of site-based microenterprises continued to be an outstanding element of the UCO STEP program. Satisfaction survey results reflected high levels of youth satisfaction.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



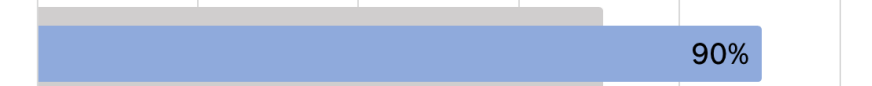
Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

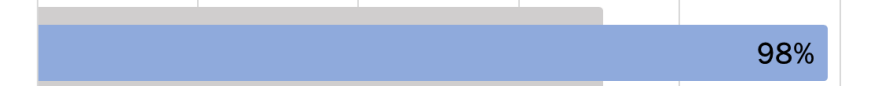
Youth acquired measurable skills in Daily Living Activities.



Youth acquired measurable skills in Work-related Behaviors.



Youth acquired measurable skills in Job Duties.



Youth employed or pursuing post-secondary education 6 months post program completion. (For data reporting purposes only, not an accountability outcome.)



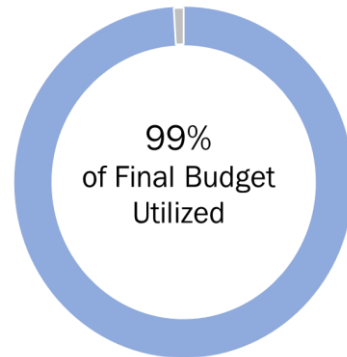
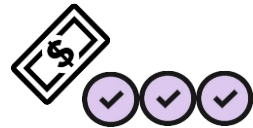


Special Needs - Supported Training & Employment Program (STEP) FY 18/19

YMCA of South Florida

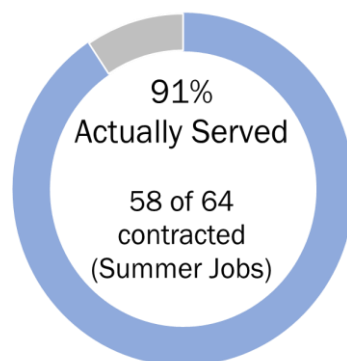
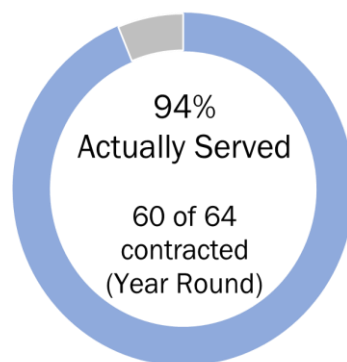
How Much Did We Do?

Utilization



Final Budget:
\$582,872

Actual Expenditure:
\$577,394



How Well Did We Do It?



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.

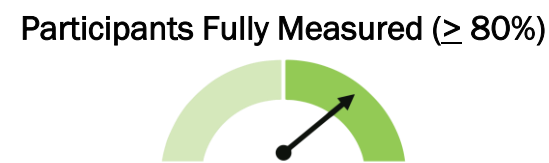


Programmatic Performance
Program is performing well.

The YMCA is in its fourth year providing services under the 2015 STEP RFP for youth ages 16-22 with primarily developmental disabilities. The YMCA's program provides positive youth development programming during the school year at Taravella, Cypress Bay, and Stranahan High Schools. During the summer, youth participate in 7 weeks of supported employment services at worksites throughout the county.

Program monitoring reflected a comprehensive intake and assessment process and youth involvement in their transition planning. Case management activities were effectively coordinated between systems of care to address each youth's transition goals, and community service learning activities were implemented in a variety of settings. Satisfaction survey results reflected high levels of youth satisfaction.

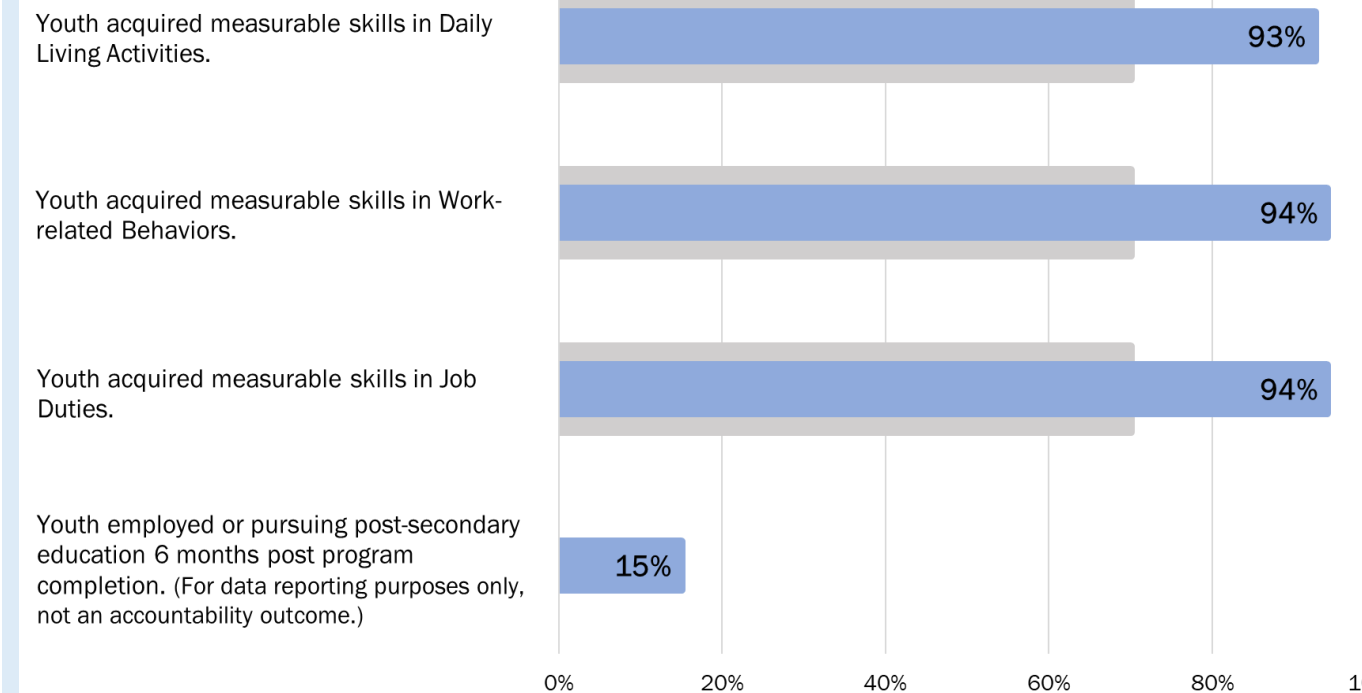
Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure



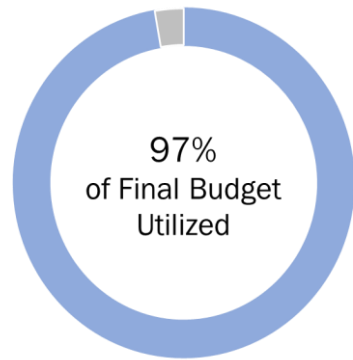
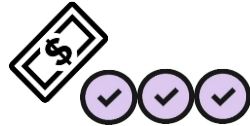


Special Needs - Youth Work Incentive Coordinator (Y-WIC) FY 18/19

Abilities (D/B/A ServiceSource)

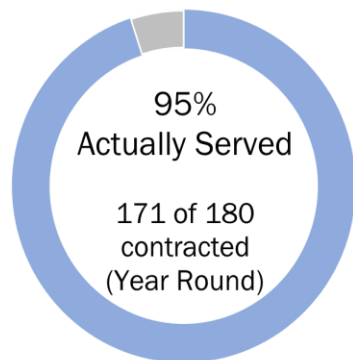
How Much Did We Do?

Utilization



Final Budget:
\$92,185

Actual Expenditure:
\$89,666



How Well Did We Do It?



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Abilities completed its fourth year of providing services under the 2015 Y-WIC RLI, which includes counseling with youth and their families to address issues related to social security disability benefits. CSC issued the Y-WIC procurement in response to the Special Needs Advisory Committee's identification of social security disability benefit counseling as an unmet need for Broward youth with special needs who are transitioning into employment.

Program monitoring reflected a close collaboration with the Benefits Counselor and STEP providers to meet the needs of youth and their families. Approximately \$89,373 in benefits was refunded or awarded as a result of Y-WIC counseling. Satisfaction survey results reflected high levels of youth and family satisfaction with these services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Participants reported staff helped with finding needed services.

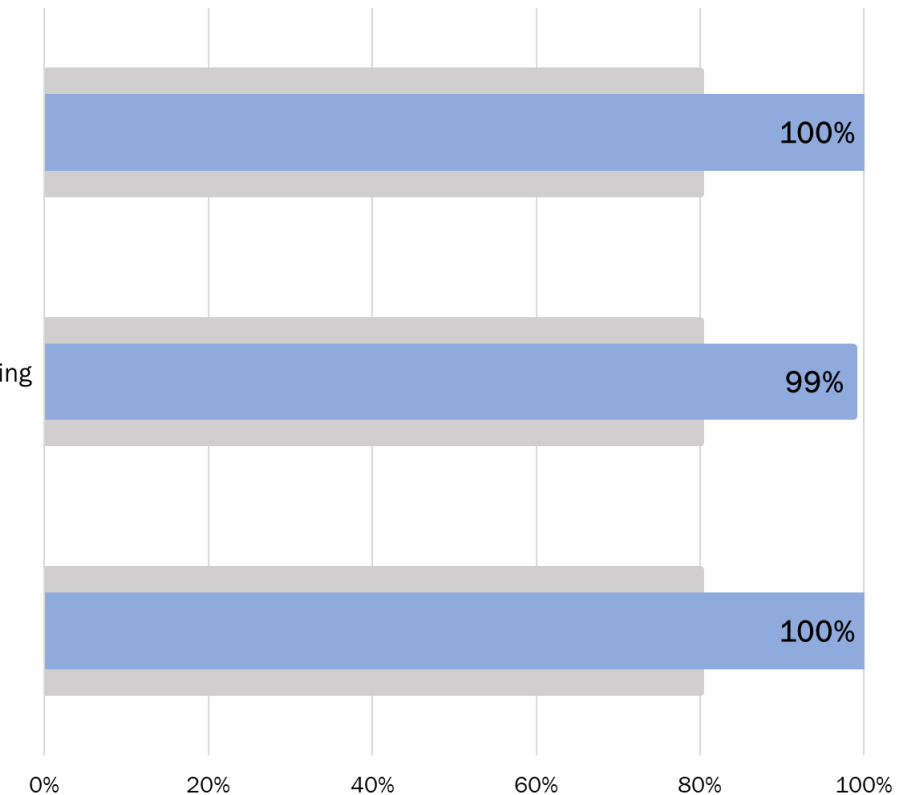
100%

Participants reported a better understanding of their benefits and options.

99%

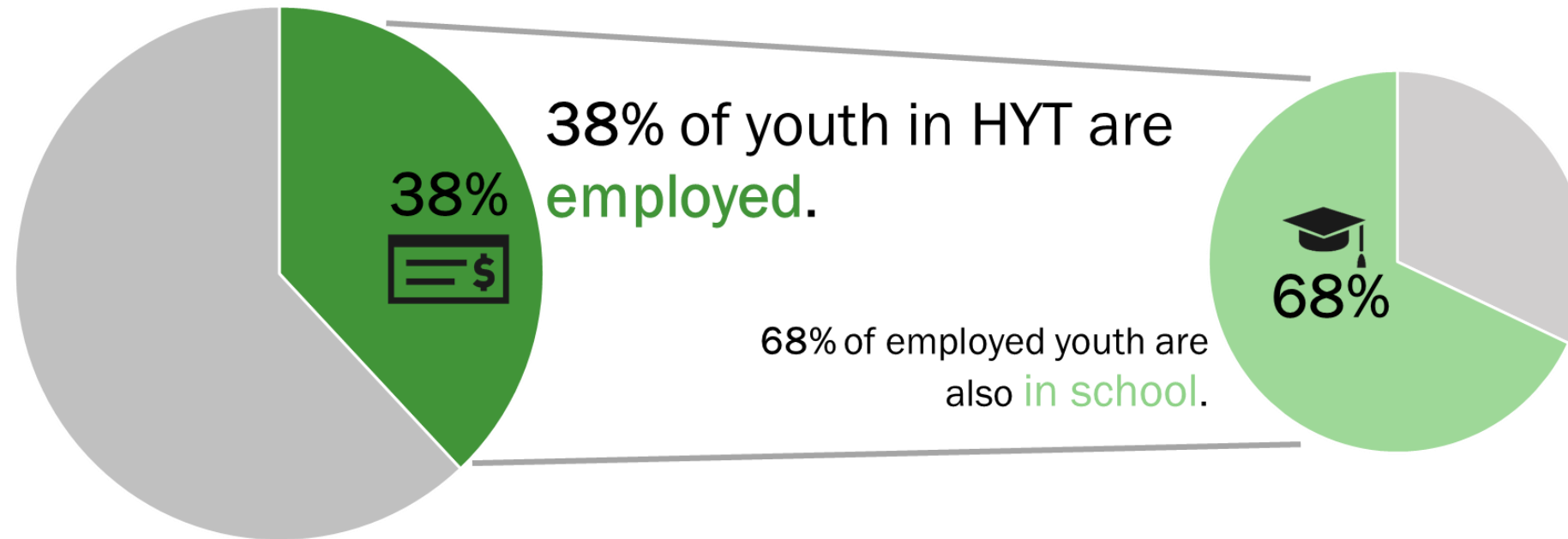
Participants would recommend the Y-WIC program to others.

100%

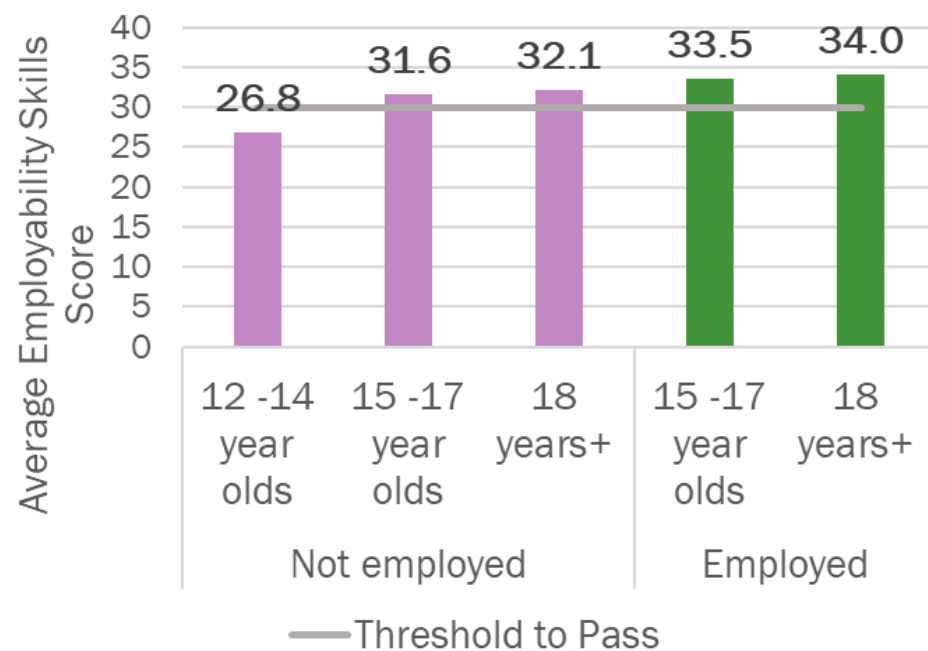




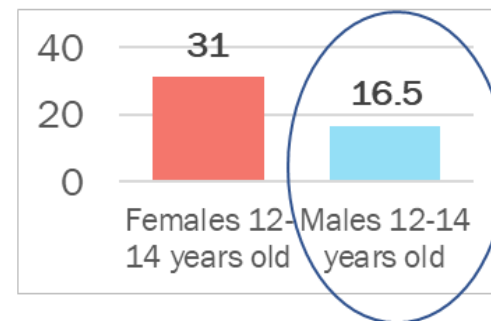
Healthy Youth Transitions & Independent Living Annual Performance FY 18/19



At most recent administration, older and employed youth tended to have higher scores on our Employability Skills Survey.



However, it appears that **our youngest male participants** have particularly low test scores. This presents an opportunity to help young males build their employment knowledge in our HYT programming before they enter the workforce.



HEALTHY YOUTH TRANSITIONS & INDEPENDENT LIVING PROGRAMS

GOAL:

Strengthen supports for youth aging out of foster care or living in Kinship care, youth involved with juvenile justice, and youth who are LGBTQ to successfully transition to adulthood.

RESULT:

Youth will transition successfully to adulthood.

Healthy Youth Transition (HYT)

- Prepares youth aging out of foster care, youth in protective supervision, youth in relative or non-relative care, youth involved with juvenile justice, and LGBTQ youth for adulthood.
- Provides independent living skills training, vocational exploration and training, mentoring, case management, trauma-informed therapy and other supportive services.

Fort Lauderdale Independent Training & Education Center (FLITE)

- A community collaborative providing coordination, resources, and direct services to the Independent Living population in Broward County.

Housing Opportunities Mortgage Assistance & Effective Neighborhood Solutions (HOMES)

- A community collaborative providing paid internships and housing to youth aging out of foster care.

Museum of Discovery and Science (MODS) Internship Program

- A leverage contract providing an internship program for youth in Independent Living programs in Broward County.



Independent Living - Healthy Youth Transitions (HYT) FY 18/19

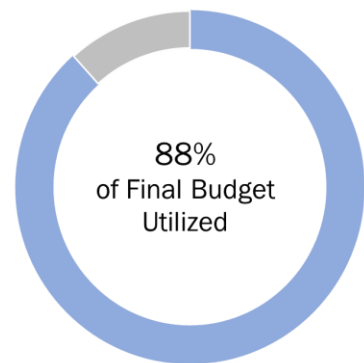
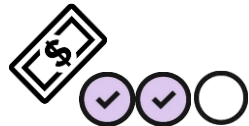
Camelot Community Care

How Much Did We Do?

How Well Did We Do It?

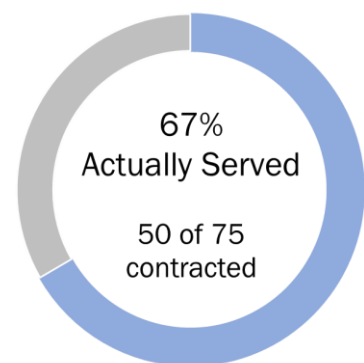
Is Anybody Better Off?

Utilization



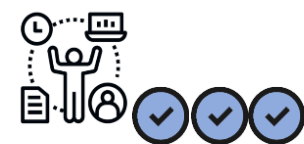
Final Budget:
\$396,277

Actual Expenditure:
\$350,076



Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance

Program is performing well.

Camelot Community Care has completed its third contract year funded under the Healthy Youth Transitions 2016 RFP. Camelot's HYT program utilizes the Transition to Independence Process (TIP) model to provide meaningful life coaching and counseling services targeting youth who are transitioning out of the child welfare system with special behavioral health conditions.

Program monitoring reflected that the provider offered quality case management, youth development services, and engaging life skills group sessions with opportunities for youth to participate in experiential learning activities. Life Coaches assisted youth with navigating TIL housing, transitioning to post-secondary education, and addressing physical health needs. The program therapist provided excellent therapeutic services that addressed relevant behavioral and mental health concerns. Youth satisfaction surveys reflected high levels of satisfaction with services.

The number of youth served and utilization were lower than the contracted amount due to staff turnover and longer program duration for youth with more complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.

91%

Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.

100%

Youth demonstrated proficiency or improvement in employability and job retention skills.

91%

Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.

81%

0% 20% 40% 60% 80% 100%



Independent Living - Healthy Youth Transitions (HYT) FY 18/19

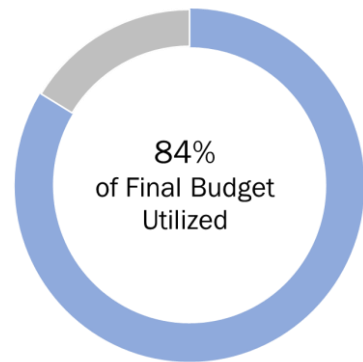
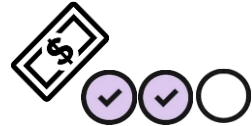
Gulf Coast Jewish Family and Community Services, Inc.

How Much Did We Do?

How Well Did We Do It?

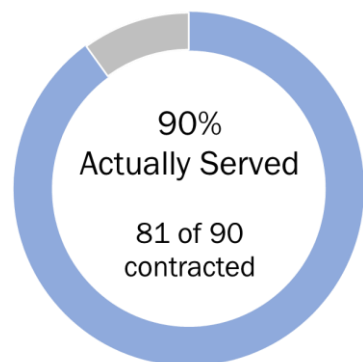
Is Anybody Better Off?

Utilization



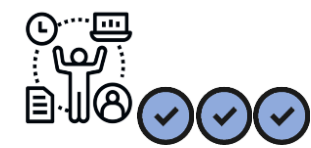
Final Budget:
\$454,518

Actual Expenditure:
\$380,478



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is performing well.

Gulf Coast Jewish Family and Community Services has completed its third contract year funded under the Healthy Youth Transitions 2016 RFP. Gulf Coast's HYT program utilizes the Transition to Independence Process (TIP) model to offer meaningful life coaching and counseling services to youth transitioning out of the child welfare system.

Program monitoring reflected high-quality case management and youth development services that focus on helping youth to achieve self-sufficiency. Life coaches assisted youth with navigating systems of care and offered a variety of activities to connect youth with their community. The program therapist provided excellent therapeutic services that addressed relevant behavioral and mental health concerns. Youth satisfaction surveys reflected high levels of satisfaction with services.

The number of youth served and utilization were lower than the contracted amount due to staff turnover and longer program duration for youth with more complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

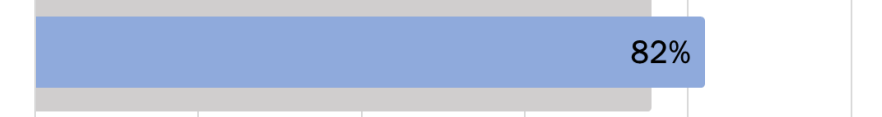
Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth demonstrated proficiency or improvement in employability and job retention skills.



Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





Independent Living - Healthy Youth Transitions (HYT) FY 18/19

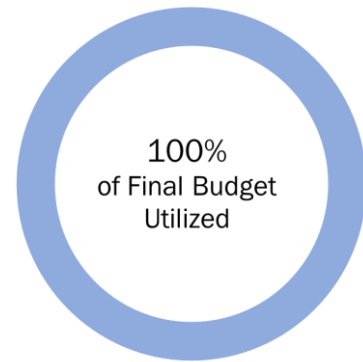
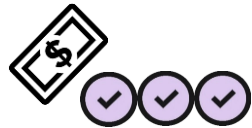
Helping Abused, Neglected and Disadvantaged Youth, Inc. (HANDY)

How Much Did We Do?

How Well Did We Do It?

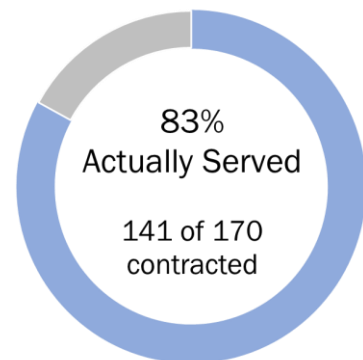
Is Anybody Better Off?

Utilization

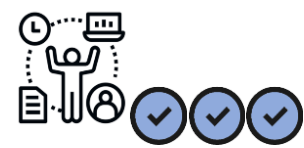


Final Budget:
\$713,954

Actual Expenditure:
\$713,850



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Helping Abused, Neglected and Disadvantaged Youth (HANDY) has completed its third contract year funded under the Healthy Youth Transitions 2016 RFP. HANDY's HYT program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching and counseling services to youth transitioning out of the dependency system and those living in both formal and informal relative care settings.

Program monitoring reflected that the program provided exceptional life skills programming by offering meaningful workshops on topics such as money management, healthy relationships, etc. Additionally, staff provided intense academic support, strong employability skill development, and creative community engagement activities. The program therapist provide excellent therapeutic services that addressed relevant behavioral and mental health concerns. Youth satisfaction surveys reflect high levels of satisfaction with services.

Lower numbers served were due to longer program duration for youth with more complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

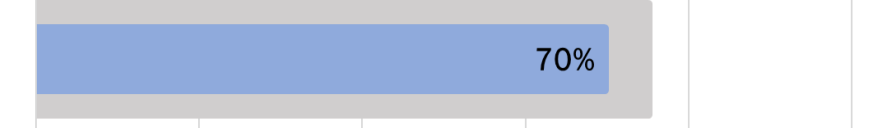
Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth demonstrated proficiency or improvement in employability and job retention skills.



Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





Independent Living - Healthy Youth Transitions (HYT) FY 18/19

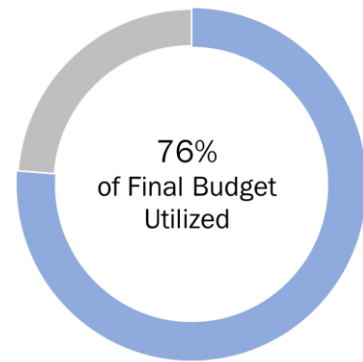
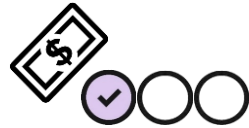
Henderson Behavioral Health - Wilson Gardens Project

How Much Did We Do?

How Well Did We Do It?

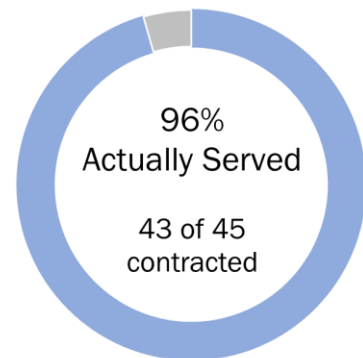
Is Anybody Better Off?

Utilization

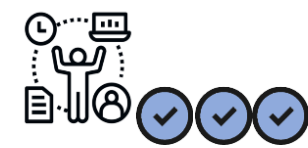


Final Budget:
\$228,740

Actual Expenditure:
\$174,373



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Wilson Gardens has completed its third contract year funded under the Healthy Youth Transitions 2016 RFP. The program utilizes the Transition to Independence Process (TIP) model to provide meaningful life coaching, counseling, and supported housing to youth with complex behavioral health needs aging out of the child welfare system.

Program monitoring reflected that the program provided a full range of effective TIL services for this complex population of youth residing at Wilson Gardens and in other community living arrangements, with the goal of fostering stable housing. Life Coaches assisted youth with study skills, budgeting, financial literacy, time-management, and self-esteem. Individual therapeutic services are provided by a dedicated therapist within the Henderson agency. Youth satisfaction surveys reflected high levels of satisfaction with services.

Utilization was lower than the contracted amount due to staff turnover.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.

100%

Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.

92%

Youth demonstrated proficiency or improvement in employability and job retention skills.

87%

Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.

70%

0% 20% 40% 60% 80% 100%



Independent Living - Healthy Youth Transitions (HYT) FY 18/19

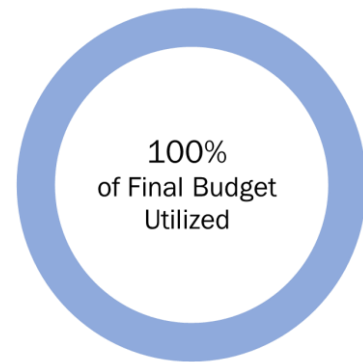
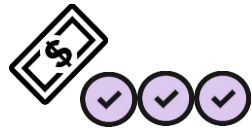
Memorial Healthcare System

How Much Did We Do?

How Well Did We Do It?

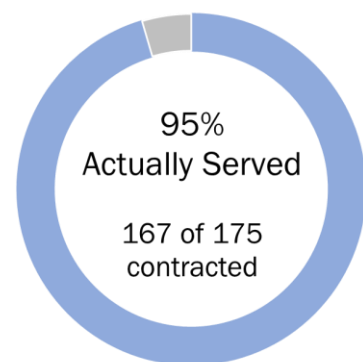
Is Anybody Better Off?

Utilization



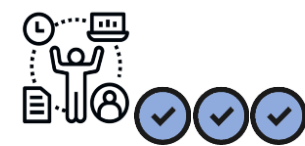
Final Budget:
\$642,380

Actual Expenditure:
\$642,380



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is performing well.

Memorial Healthcare System has completed its third contract year funded under the Healthy Youth Transitions 2016 RFP. Memorial's HYT program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching and counseling services to youth transitioning out of the dependency system and those living in both formal and informal relative care settings.

Program monitoring reflected high quality case management, academic and employment support, and youth development services. Life Coaches assisted youth with navigating systems of care, maintaining affordable housing, mock interviewing, and with strategies to reduce stress. Youth participated in meaningful groups on communication, ways to avoid conflict, and healthy eating habits. The program therapist provided excellent therapeutic services that addressed relevant behavioral and mental health concerns. Youth satisfaction surveys reflected high levels of satisfaction with services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



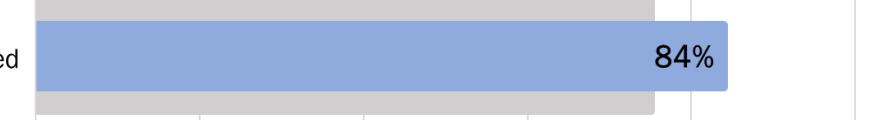
Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth demonstrated proficiency or improvement in employability and job retention skills.



Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.



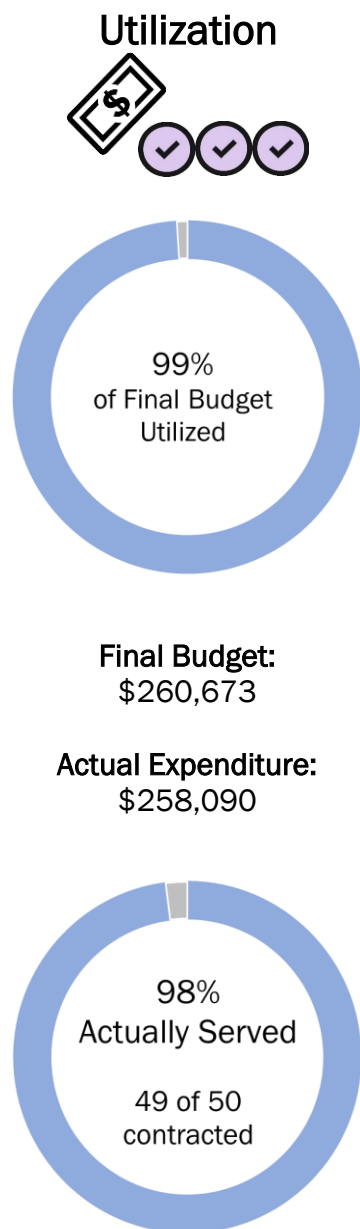
0% 20% 40% 60% 80% 100%



Independent Living - Healthy Youth Transitions (HYT) FY 18/19

PACE Center for Girls

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
No findings.

Programmatic Performance
Program is performing well.

PACE Center for Girls has completed its third contract year funded under the Healthy Youth Transitions 2016 RFP. PACE's HYT program utilizes the Transition to Independence Process (TIP) to provide gender-responsive life coaching and counseling services to middle and high school aged girls throughout Broward County with delinquency involvement, transitioning out of the dependency system and those living in both formal and informal relative care settings.

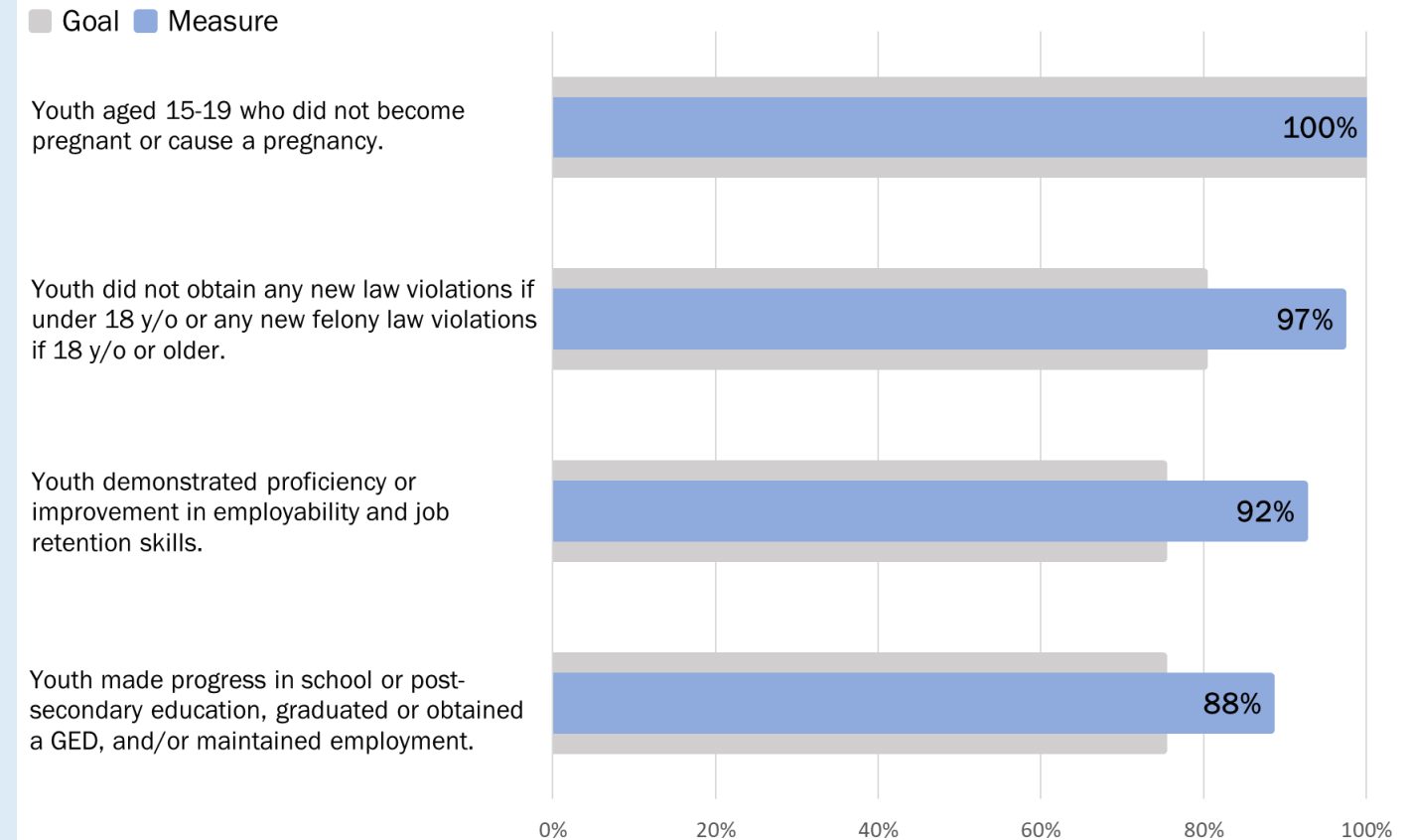
Program monitoring reflected strong case management services, intense academic support, meaningful life skills groups, and engaging enrichment activities. Life Coaches assisted youth with navigating systems of care, attending college tours, and provided opportunities for youth to participate in service learning projects. The program therapist provided excellent therapeutic services that addressed relevant behavioral and mental health concerns. Youth satisfaction surveys reflected high levels of satisfaction with services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

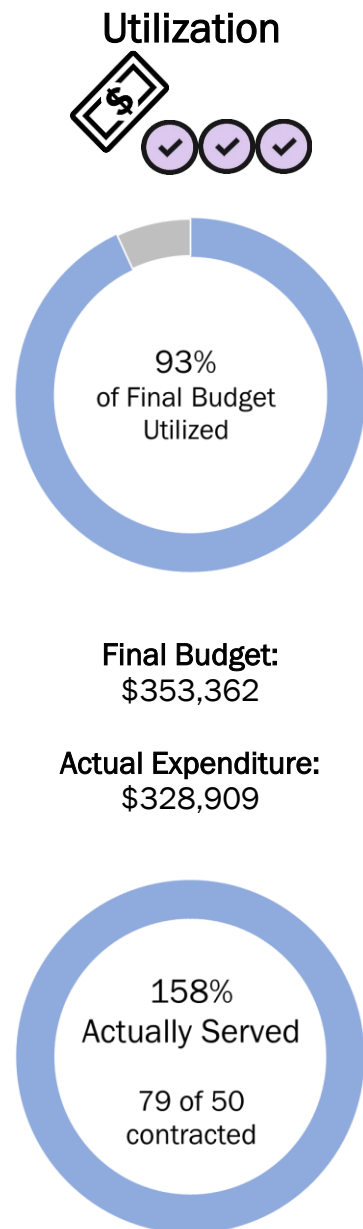




Independent Living - Healthy Youth Transitions (HYT) FY 18/19

Sunshine Social Services, Inc. (SunServe)

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
No findings.

Programmatic Performance
Program is performing well.

SunServe has completed its third contract year as a new provider funded under the Healthy Youth Transitions 2016 RFP. SunServe's HYT program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching and counseling services to middle and high school aged youth who identify as Lesbian, Gay, Bi-Sexual, Transgender and Questioning (LGBTQ).

Program monitoring reflected robust therapeutic services, supportive informal counseling by life coaches, and quality case management services. Youth participated in meaningful life skills training on comparison shopping, applying for jobs, and mindfulness techniques to reduce anxiety and stress. The program therapist provides excellent therapeutic services that addressed relevant behavioral and mental health concerns. Youth satisfaction surveys reflected high levels of satisfaction with services.

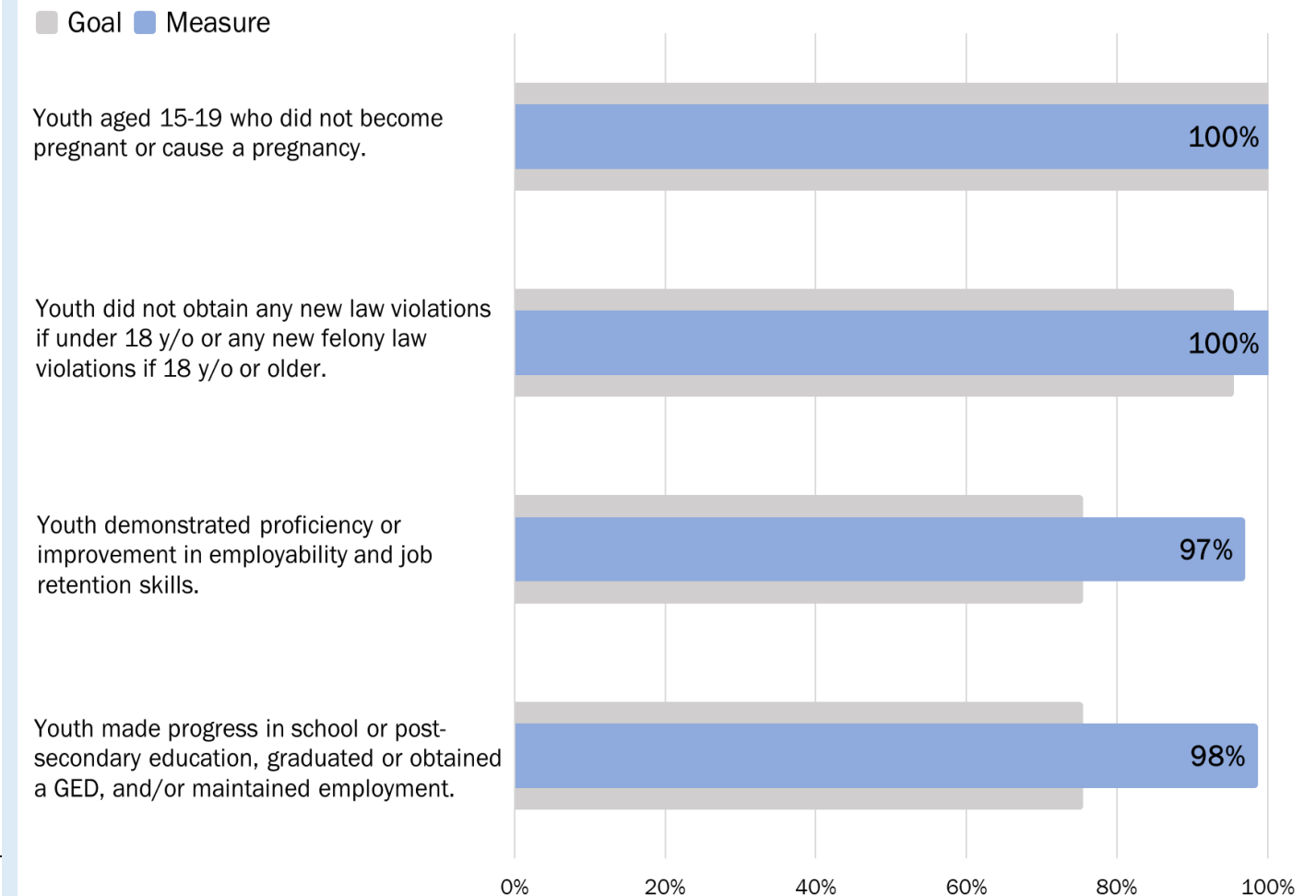
The higher numbers served during FY 18/19 were due to high numbers of older youth who aged out of the program and were linked with additional services. Additionally, the provider had a number of youth who met their goals and were discharged successfully. Given this multi-year trend, the number to be served was right sized for FY 19/20.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.





Independent Living - Healthy Youth Transitions (HYT) FY 18/19

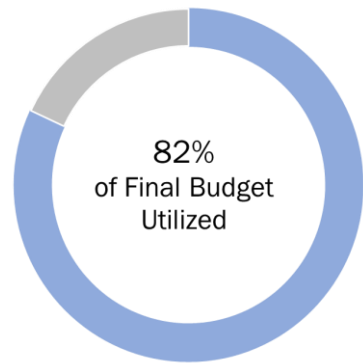
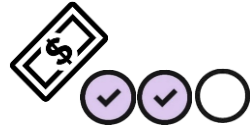
Urban League of Broward County

How Much Did We Do?

How Well Did We Do It?

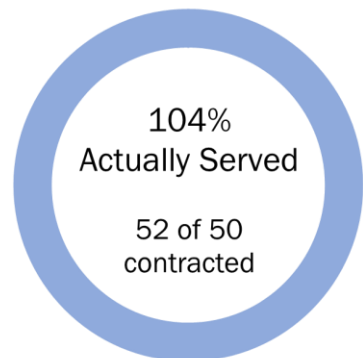
Is Anybody Better Off?

Utilization

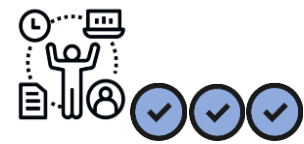


Final Budget:
\$292,190

Actual Expenditure:
\$239,437



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Urban League of Broward County completed its third contract year funded under the Healthy Youth Transitions 2016 RFP. The Urban League's HYT program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching and counseling services to middle and high school aged youth throughout Broward County with delinquency involvement.

Program monitoring reflected that life coaches provided extensive support and instruction geared towards helping youth achieve short and long-term goals related to daily living competencies including education, employment, physical health, mental health, housing, transportation and financial planning. Life Coaches provided informal counseling, case management, and youth development services. Youth participate in life skills training through individual, group, and experiential learning activities on topics that included, budgeting, and self-advocacy. The program therapist provide excellent therapeutic services that addressed relevant behavioral and mental health concerns. Satisfaction surveys reflected high levels of satisfaction with services.

Underutilization was due to staff turnover, which has been resolved. The number of youth served was higher than the contracted number due to shorter program duration for youth with low attendance and compliance challenges. Technical assistance has been provided to address client engagement.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.

100%

Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.

79%

Youth demonstrated proficiency or improvement in employability and job

67%

Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.

89%

0% 20% 40% 60% 80% 100%

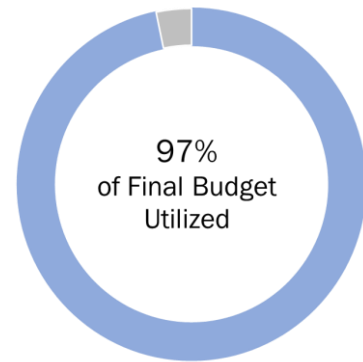
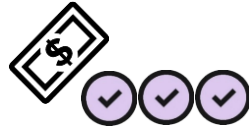


Independent Living FY 18/19

Fort Lauderdale Independence Training & Education Center, Inc. (FLITE)

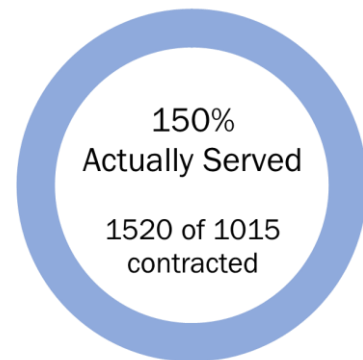
How Much Did We Do?

Utilization



Final Budget:
\$177,160

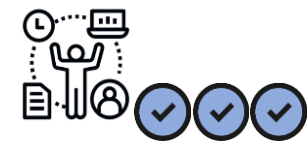
Actual Expenditure:
\$171,362



How Well Did We Do It?



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance
Program is performing well.

In 2014, the Council approved sole source funding for The FLITE Center in collaboration with the Community Foundation, The Jim Moran Foundation, United Way, and CareerSource to provide coordination, resources and direct services to the Transitional Independent Living (TIL) population in Broward County. The FLITE Center serves as a One-Stop Resource Center that serves TIL youth with individualized services based on their needs, including connections to housing and employment opportunities, referrals to community resources, access to benefits, and educational assistance with GED preparation and post-secondary training.

Program monitoring supported that the FLITE Center provided essential services and served a high number of youth, reflecting its status as the hub for TIL services, TIL youth and life coaches. The FLITE team has done an stellar job educating the TIL community on the available resources offered at the agency. As a result, the provider was able to serve a higher number of youth due to varying service needs, with some requiring less services. Minor underutilization was due to the contract being cost reimbursement.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)

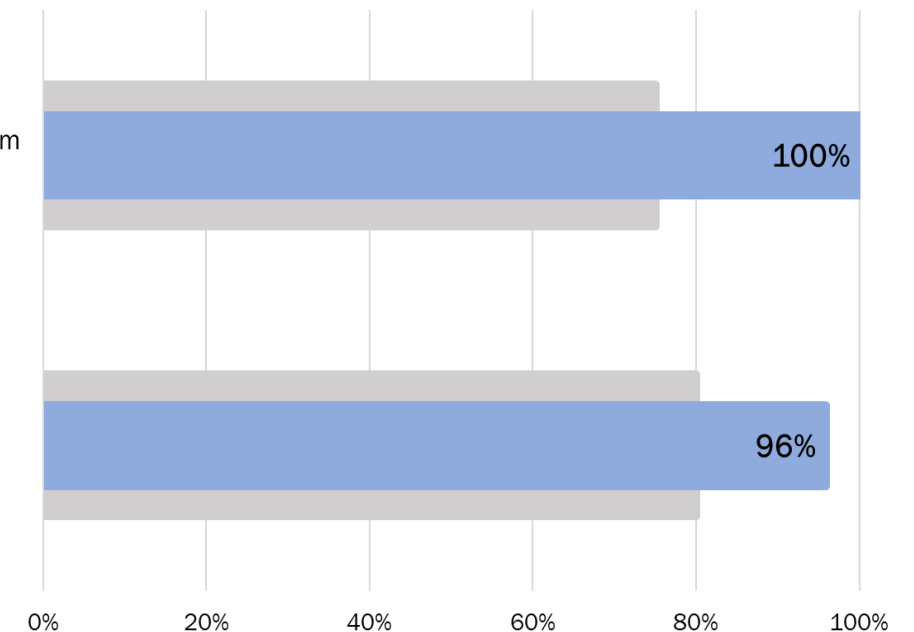


Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth served in the College Boost Program that made learning/educational gains.



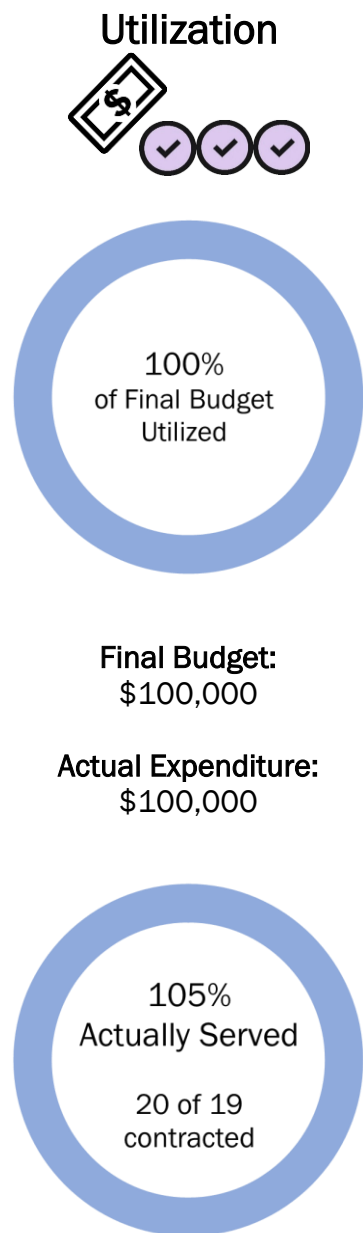
Youth served by the housing coordinator that secured housing.



Independent Living FY 18/19

Housing Opportunities, Mortgage Assistance, & Effective Neighborhood Solutions, Inc. (H.O.M.E.S.)

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
No findings.

Programmatic Performance
Program is performing well.

Housing Opportunities, Mortgage Assistance, & Effective Neighborhood Solutions (H.O.M.E.S., Inc.) completed its fourth year of this community collaborative with The Jim Moran Foundation, which provides funding for Transitional Independent Living (TIL) youth housing. The CSC funds internships for TIL youth. An MOU between HOMES, Inc., HANDY, the FLITE Center, ChildNet and CSC is in place to ensure continued implementation of collaborative systems for addressing housing and other individual issues that might arise with TIL youth living at HOMES, Inc.

Program monitoring reflected that the program provided quality job coaching and employability skills training prior to job placement, and ongoing job coaching thereafter. The Coordinator developed relationships with various new potential employers and worked closely with employers to tailor hard and soft skill development with interns to ensure the young person's success at the job site. The Coordinator also worked in collaboration with the assigned Life Coaches if there were concerns affecting the young person's employment or housing. Youth satisfaction surveys reflected high levels of satisfaction with services.

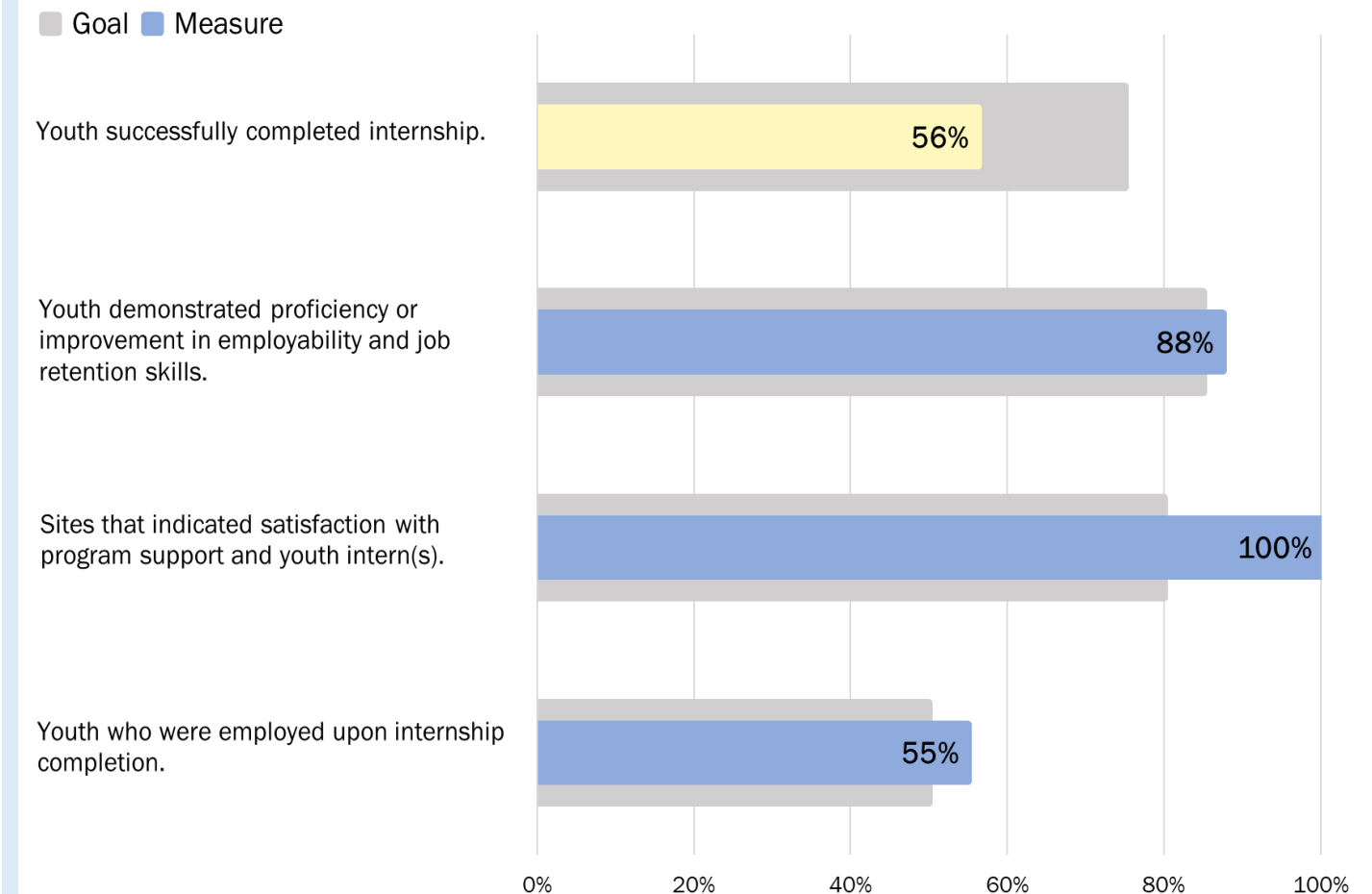
The provider did not meet the goal for youth successfully completing internships due to a small number of youth being terminated for poor performance and some youth leaving employment early for higher paying jobs. The provider will be enhancing their employability skills training and providing more training prior to internship linkage. Overall, this is a very challenging population of youth to engage in employability skills training.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met 3 of 4 Council goals** for performance measurements. Provider did not meet expectations in the area of internship completion due to youth voluntarily leaving employment or being terminated by employers due to poor performance.





Independent Living FY 18/19

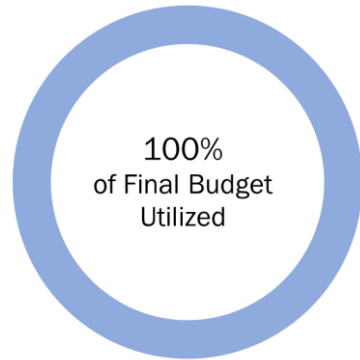
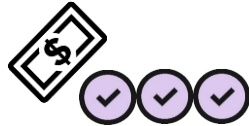
Museum of Discovery & Science (MODS)

How Much Did We Do?

How Well Did We Do It?

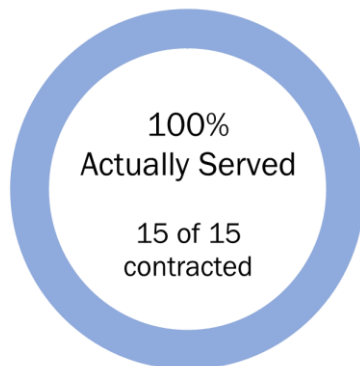
Is Anybody Better Off?

Utilization

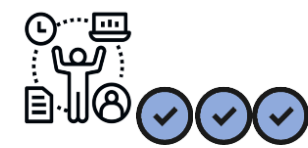


Final Budget:
\$97,534

Actual Expenditure:
\$97,516



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

The EMPRYE Internship Program started on July 1, 2017, as a leverage contract. EMPRYE is a year-round youth internship experience program that allows formal and informal foster care, and LGBTQ young adults between the ages of 16-22 the opportunity to participate in employability skills training and work experience.

Program monitoring reflected that MODS provided high quality mentoring and support services that enhanced the intern's employability skills. Interns participated in a thorough orientation process and received on-going quality training in basic work skills, museum exhibits and customer service skills. Interns also received regular, on-going supervision to enhance their professional growth and development. Youth satisfaction surveys reflected high levels of satisfaction with program services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

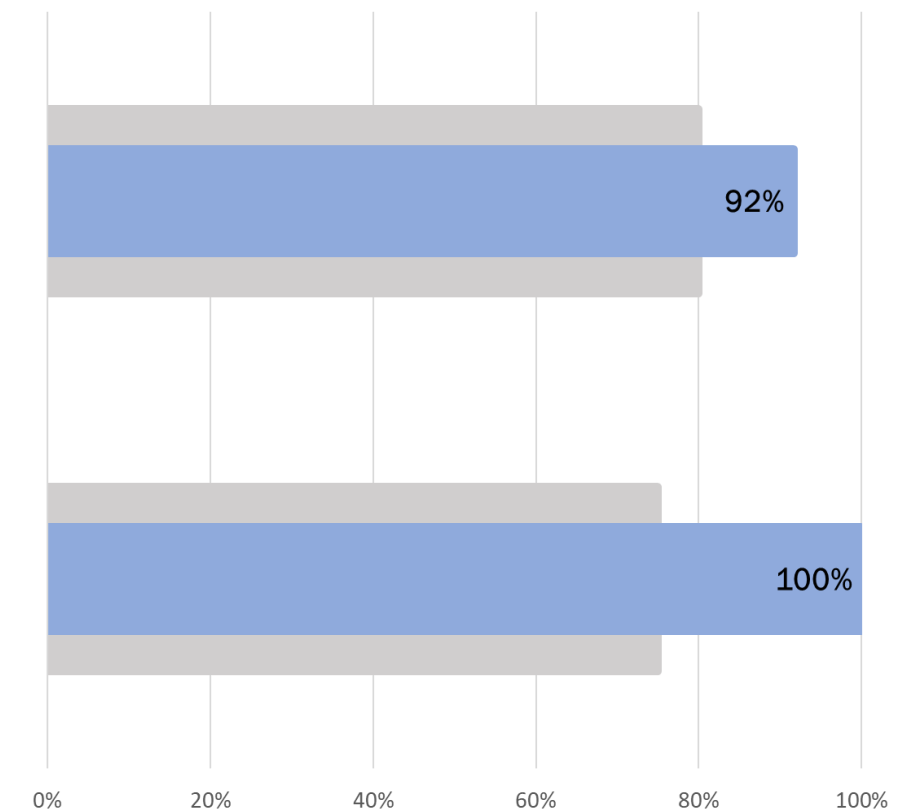
■ Goal ■ Measure

Youth found employment after the internship.

92%

Youth demonstrated proficiency in employability and job retention skills.

100%





Delinquency Diversion

Annual Performance FY 18/19

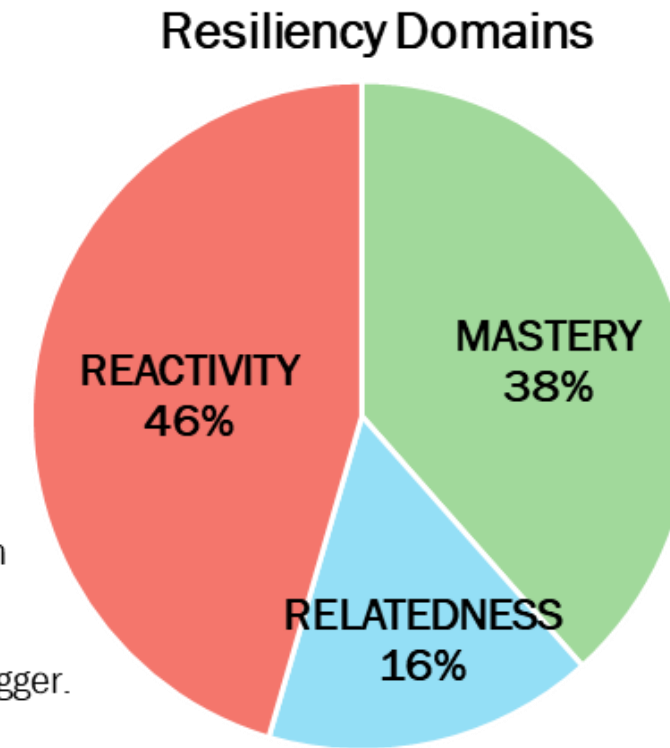
At New DAY program entry, **46%** of youth have high **Reactivity** scores suggesting an inability to manage stress triggers and only **16%** of our youth come in with high scores on **relatedness**, which the New DAY programming aims to improve.

By using a more focused resiliency measure, programs can now better target areas of concern and build on pre-existing strengths.

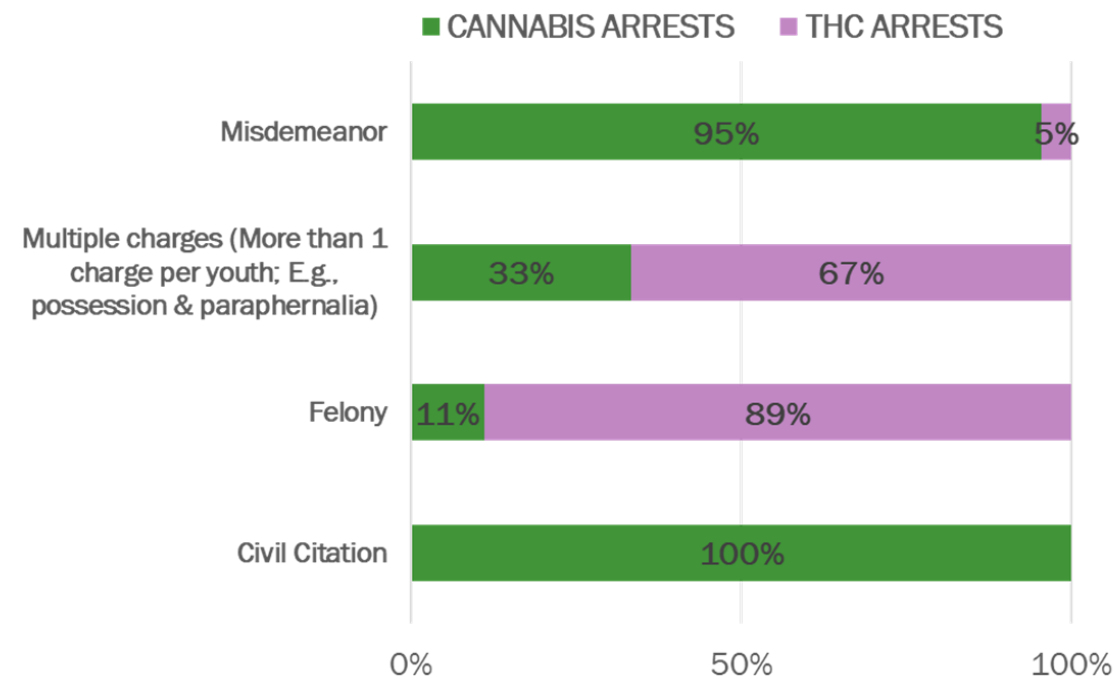
Mastery measures self-competence, problem solving attitudes, and the openness to learning from one's mistakes.

Relatedness measures one's feelings of trust in others and perceived access to support.

Reactivity measures negative emotional arousal and one's ability to function after a stressor or trigger.



Youth arrested for possession of **THC** oil are far more likely to receive a **FELONY** charge whereas youth arrested for **cannabis** possession are more likely to receive a **CIVIL CITATION** or **MISDEMEANOR** charge. Receiving a felony charge has serious long term consequences for young people's future plans.



DELINQUENCY DIVERSION PROGRAMS

GOAL:

Reduce the recidivism rate of youth offenders and prevent the escalation of crime.

RESULT:

Youth will successfully transition to adulthood.

New Delinquency Alternatives for Youth (New DAY)

- Structured diversion interventions for youth with eligible offenses.
- Referred by the State Attorney's Office (SAO), Broward County Justice Services, law enforcement, or the School Board of Broward County.



Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 18/19

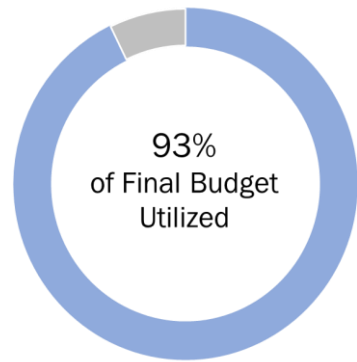
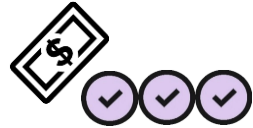
Broward Sheriff's County (BSO)

How Much Did We Do?

How Well Did We Do It?

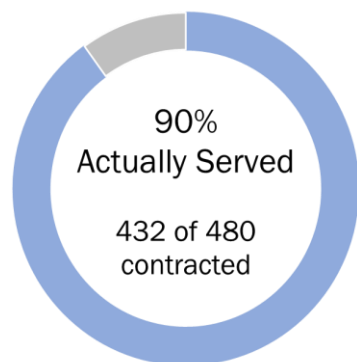
Is Anybody Better Off?

Utilization



Final Budget:
\$783,000

Actual Expenditure:
\$726,565



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

The Broward Sheriff's Office (BSO) completed its first year providing Tier I and II services for youth with minor to moderate juvenile delinquency histories under the New DAY 2018 RFP. BSO's Community Justice program provides diversion and civil citation programming throughout Broward County to youth through age 17 at time of arrest.

Program monitoring reflected effective restorative justice group conferencing inclusive of victims and community members that enhanced the youth's program experience, creative service learning activities that increased youth's awareness and involvement in their communities, and engaging youth and caregiver groups. Satisfaction surveys reflected high levels of satisfaction with services received.

The number of youth served was lower than the contracted amount due to longer program duration for youth with more complex needs and a staff out on FMLA.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

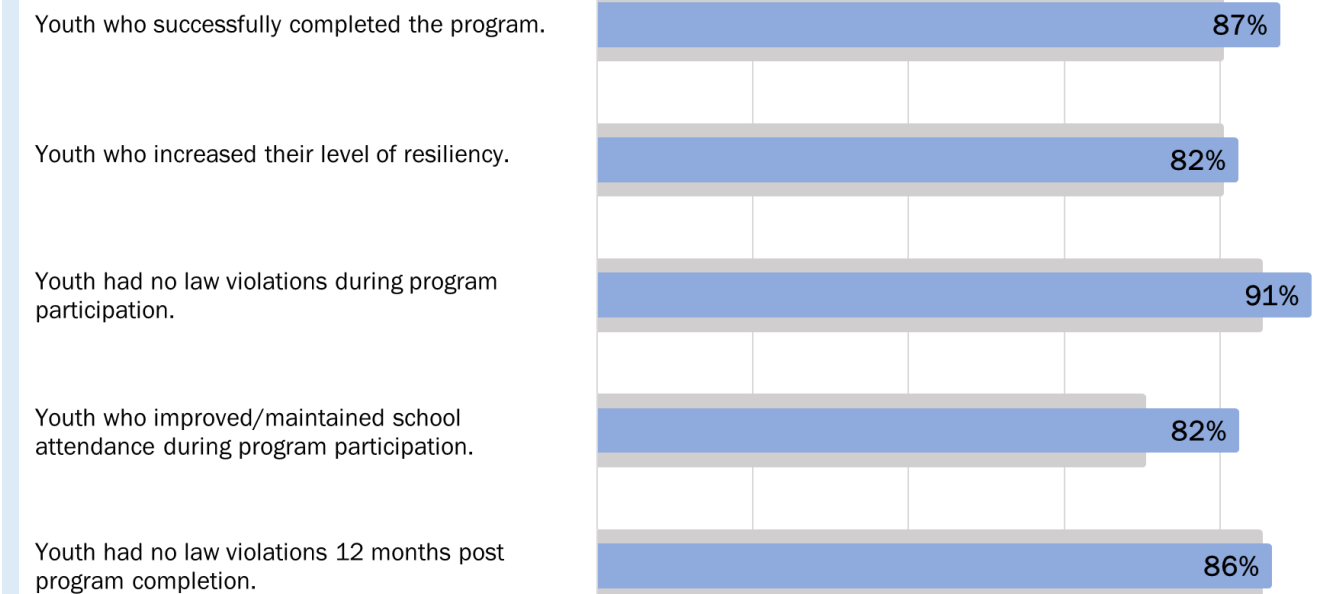


Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure



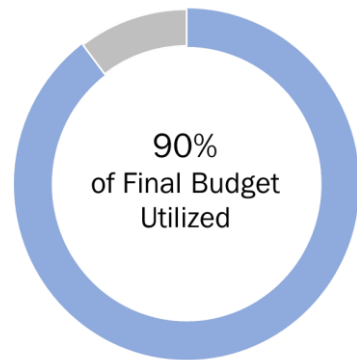
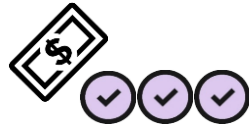


Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 18/19

Camelot Community Care

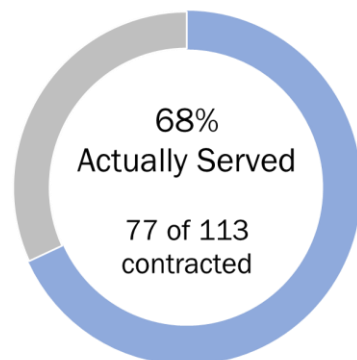
How Much Did We Do?

Utilization



Final Budget:
\$340,543

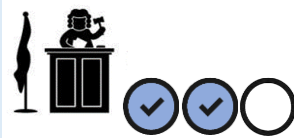
Actual Expenditure:
\$305,390



How Well Did We Do It?



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance
Program is receiving technical assistance.

Camelot Community Care completed its first year providing Tier III intensive services for youth with behavioral health concerns under the New DAY 2018 RFP. The program utilizes the Functional Family Therapy (FFT) model to provide in-home therapeutic diversion and civil citation programming throughout Broward County with youth age 17 at time of arrest.

Program monitoring reflected that the following areas were in need of improvement: timely assessment upon program admission, ensuring youth are seen consistently while enrolled in the program, addressing identified needs through linkage and referral, maintaining two contacts per week with youth, returning unsuccessful cases to referral sources within the timeline guidelines and filling staff vacancies within reasonable timeframes. Intensive technical assistance was provided, and the provider has begun to implement strategies to address areas of concern. If these efforts are unsuccessful, they will be placed on a Performance Improvement Plan (PIP).

The Program experienced staff retention challenges which has impacted utilization and numbers served. Technical assistance is being provided.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

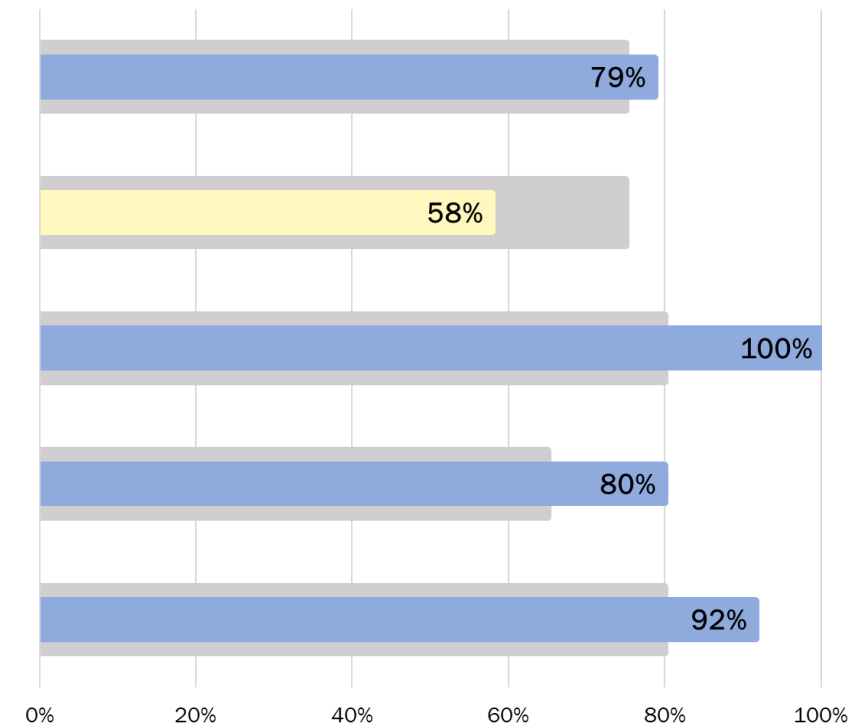


Is Anybody Better Off?

Provider **met** 4 of 5 Council goals for performance measurements. Provider did not meet expectations in the area of resiliency due to high rates of defensive responding. Outcome tool has been changed and should minimize this effect.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resiliency.

Youth had no law violations during program participation.

Youth who improved/maintained school attendance during program participation.

Youth had no law violations 12 months post program completion.

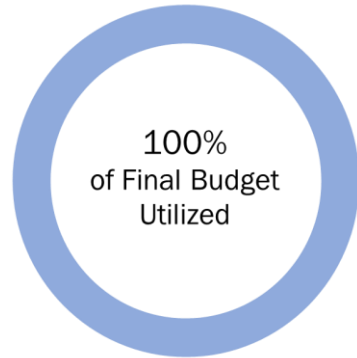
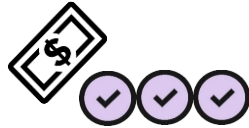


Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 18/19

Harmony Development Center

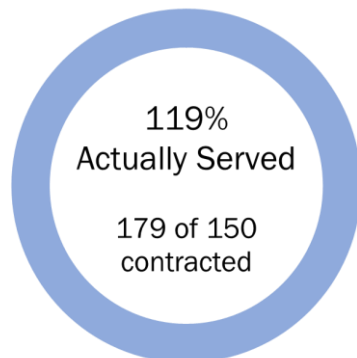
How Much Did We Do?

Utilization



Final Budget:
\$223,893

Actual Expenditure:
\$223,858



How Well Did We Do It?



Financial & Administrative Monitoring
Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance
Program is performing well.

Harmony Development Center completed its first year providing Tier I and II services for youth with minor to moderate juvenile delinquency histories under the New DAY 2018 RFP. Harmony's New DAY program provides diversion and civil citation programming throughout Broward County to youth through age 17 at time of arrest.

Program monitoring reflected that Harmony's New DAY program provided case management, individual and group counseling, restorative justice conferencing, and youth development activities. Satisfaction surveys reflected high levels of satisfaction with services received.

Higher numbers served were due to a shorter program duration for youth with less complex needs.

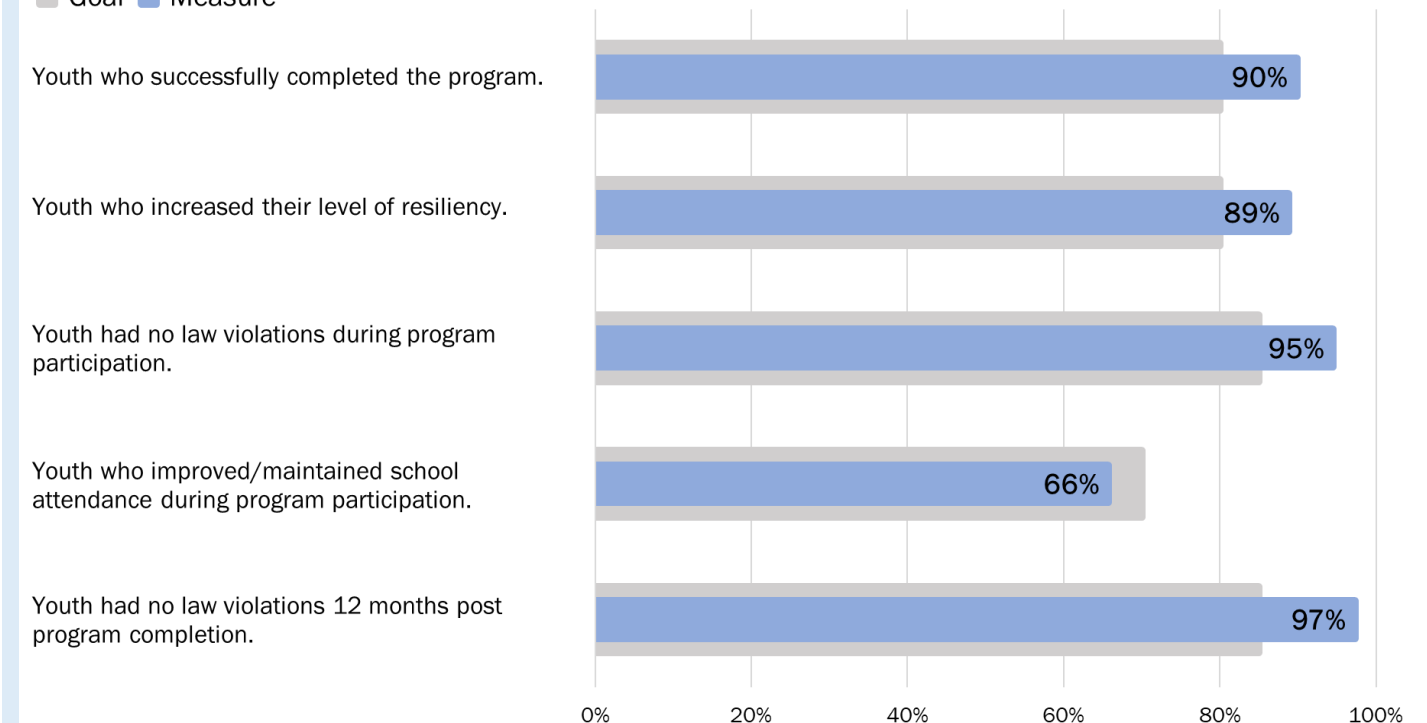
Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 18/19

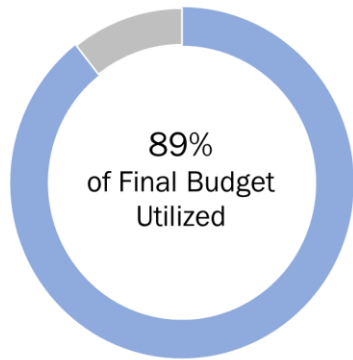
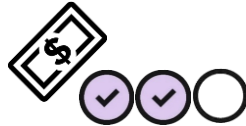
Henderson Behavioral Health

How Much Did We Do?

How Well Did We Do It?

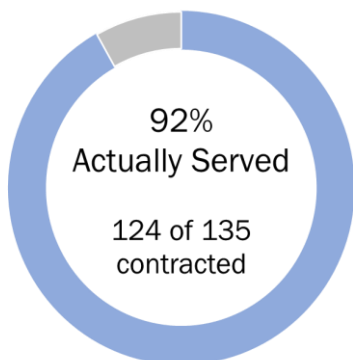
Is Anybody Better Off?

Utilization



Final Budget:
\$367,433

Actual Expenditure:
\$328,433



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Henderson Behavioral Health completed its first year providing Tier III intensive services for youth with behavioral health concerns under the New DAY 2018 RFP. Henderson's New DAY program provides in-home diversion and civil citation programming throughout Broward County to youth through age 17 at time of arrest.

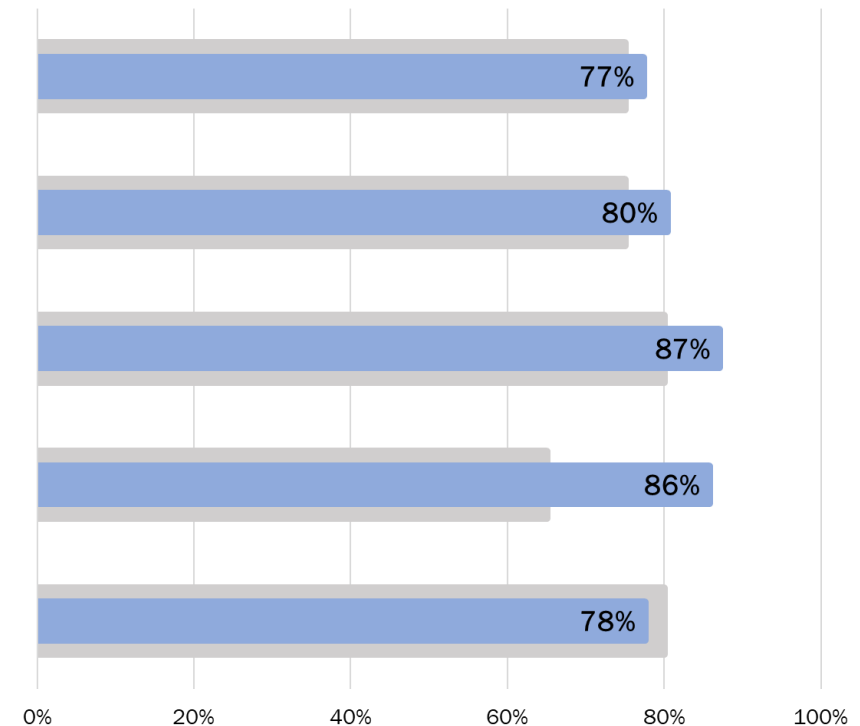
Program monitoring results reflected effective case management services utilizing the wraparound philosophy and engaging therapeutic service learning activities. Satisfaction surveys reflected high levels of satisfaction with services received.

Utilization was lower than expected due to low referrals and a staff vacancy in the last quarter of the contract year.

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.



Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)





Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 18/19

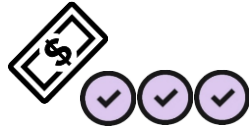
Juliana Gerena & Associates

How Much Did We Do?

How Well Did We Do It?

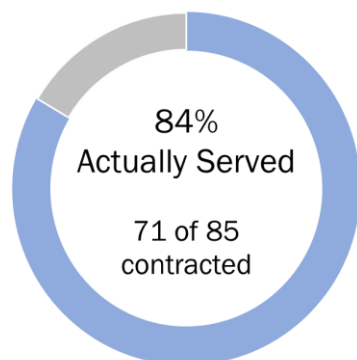
Is Anybody Better Off?

Utilization



Final Budget:
\$371,282

Actual Expenditure:
\$371,191



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

Juliana Gerena & Associates completed its first year providing Tier III intensive services for youth with sexual behavioral conditions and youth with special needs including behavioral health concerns under the New DAY 2018 RFP. Juliana Gerena & Associates provides family-based, in-home therapeutic diversion programming throughout Broward County to youth through age 17 at time of arrest.

Monitoring results reflected high quality service delivery with effective therapeutic interventions using Cognitive Behavior Therapy (CBT) and engaging weekly youth and caregiver groups. Satisfaction surveys reflected high levels of satisfaction with services received.

The number of families served was lower than the contracted amount due to longer program duration for families with more complex needs. Additionally, there were no referrals received for Cyber Safety services over the last two years. Therefore, the Cyber Safety services were removed in FY 19/20 and numbers to be served were realigned.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.

97%

Youth who increased their level of resiliency.

90%

Youth had no law violations during program participation.

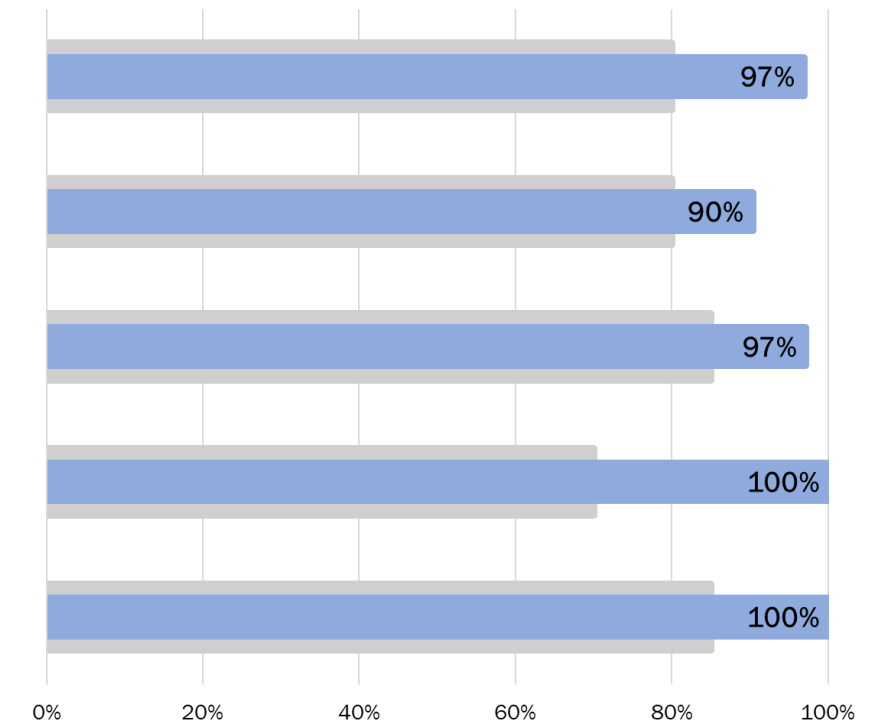
97%

Youth who improved/maintained school attendance during program participation.

100%

Youth had no law violations 12 months post program completion.

100%





Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 18/19

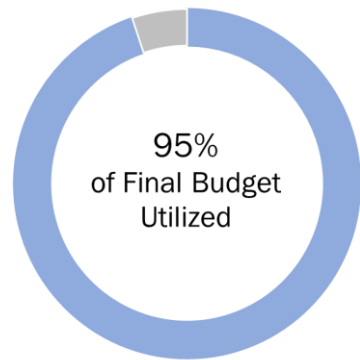
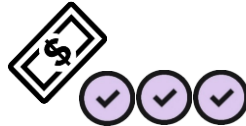
Memorial Healthcare System

How Much Did We Do?

How Well Did We Do It?

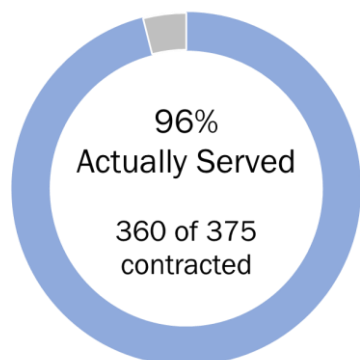
Is Anybody Better Off?

Utilization



Final Budget:
\$584,875

Actual Expenditure:
\$554,775



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is performing well.

Memorial Healthcare System completed its first year providing Tier I and II services for youth with minor to moderate juvenile delinquency histories under the New DAY 2018 RFP. Additionally, this Provider also offers Tier III intensive services for youth with behavioral health concerns. Memorial's New DAY program provides diversion and civil citation programming throughout Broward County to youth through age 17 at time of arrest.

Program monitoring reflected engaging group counseling; case management services that monitor youth behavior, school attendance and progress; restorative justice conferencing; and impactful community service projects. Additionally, effective individual and family counseling services were provided to the youth utilizing Solution-Focused Brief Therapy (SBFT) with Tier II clients and Trauma-Focused Cognitive Behavioral Therapy (TF-CBT) with Tier III clients. Satisfaction surveys reflected high levels of satisfaction with services received.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity



Participants Fully Measured (≥ 80%)



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.

88%

Youth who increased their level of resiliency.

84%

Youth had no law violations during program participation.

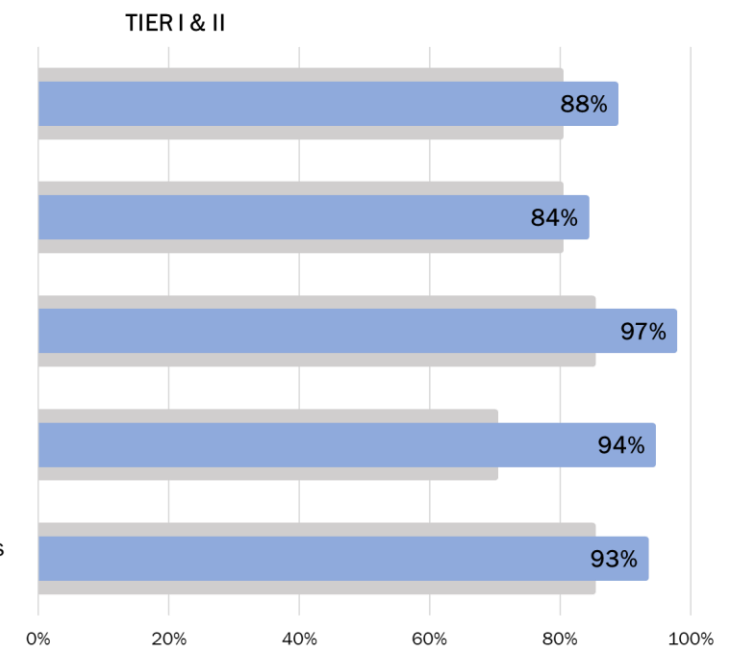
97%

Youth who improved/maintained school attendance during program participation.

94%

Youth had no law violations 12 months post program completion.

93%



■ Goal ■ Measure

Youth who successfully completed the program.

72%

Youth who increased their level of resiliency.

100%

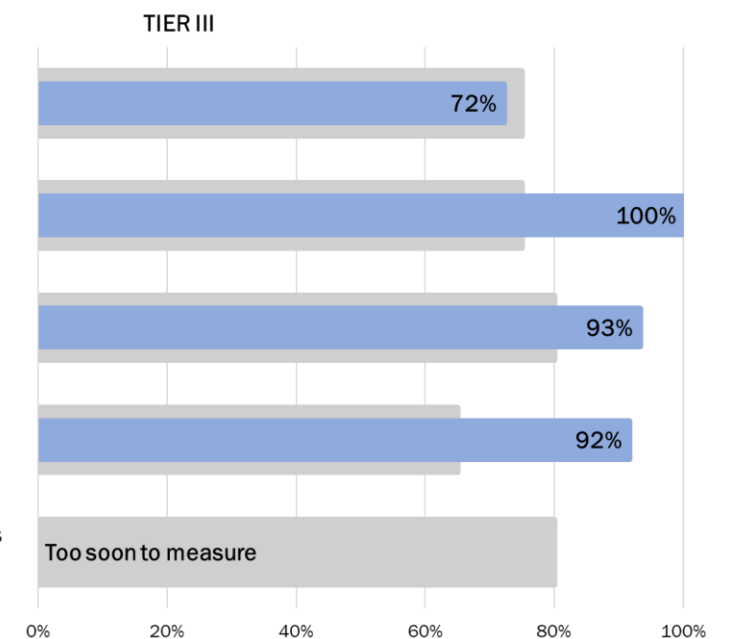
Youth had no law violations during program participation.

93%

Youth who improved/maintained school attendance during program participation.

92%

Youth had no law violations 12 months post program completion.





Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 18/19

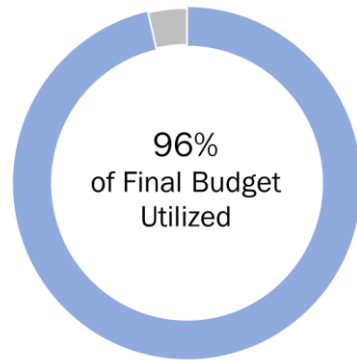
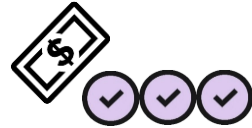
PACE Center for Girls

How Much Did We Do?

How Well Did We Do It?

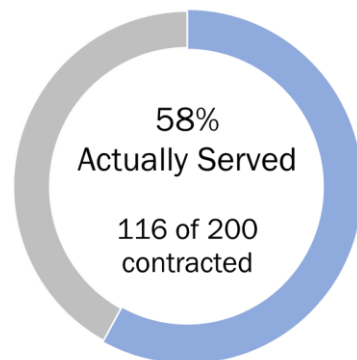
Is Anybody Better Off?

Utilization



Final Budget:
\$212,141

Actual Expenditure:
\$204,473



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

PACE Center for Girls completed its first year providing Tier I and II services for youth with minor to moderate juvenile delinquency histories under the New DAY 2018 RFP. PACE's New DAY program provides gender-responsive diversion and civil citation programming throughout Broward County to girls through age 17 at time of arrest.

Program monitoring reflected a comprehensive assessment process, focused case plans, effective case management, and gender specific groups for girls to address risk factors including physical or sexual abuse, victimization, domestic and dating violence, academic underachievement and family management issues. The program implemented strong youth engagement strategies in a comprehensive service delivery model. Satisfaction surveys reflected high levels of satisfaction with services received.

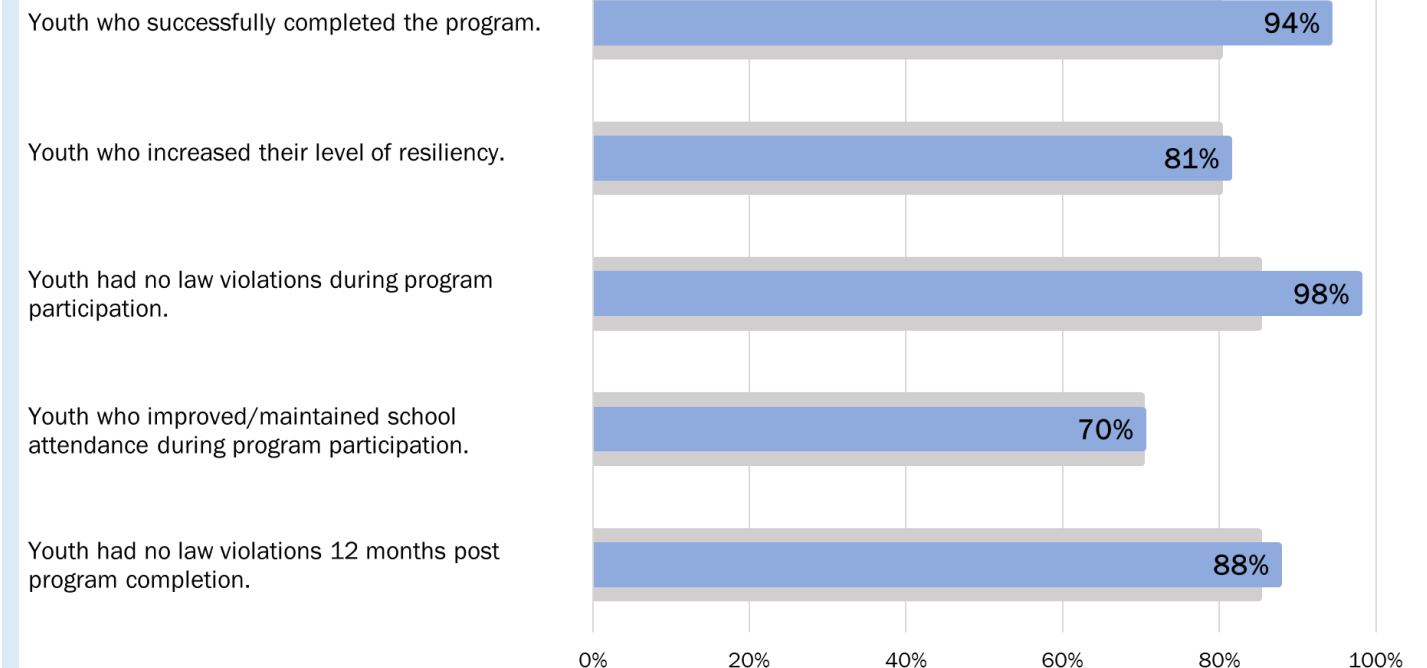
The number of youth served was lower than the contracted amount due to longer program duration for youth with more complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 18/19

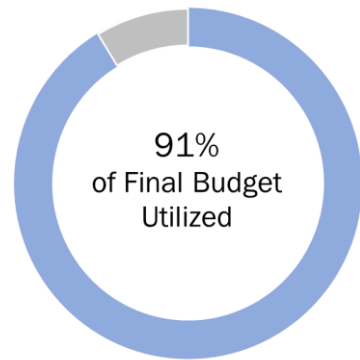
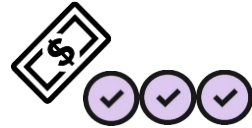
Smith Mental Health

How Much Did We Do?

How Well Did We Do It?

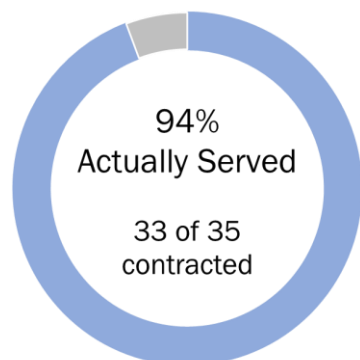
Is Anybody Better Off?

Utilization



Final Budget:
\$208,862

Actual Expenditure:
\$190,690



Financial & Administrative Monitoring
No findings.

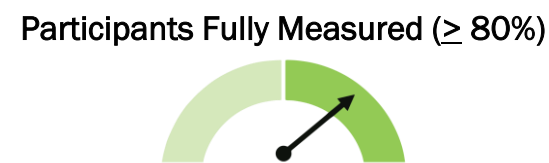


Programmatic Performance
Program is performing well.

Smith Mental Health completed its first year providing Tier III intensive services for youth with behavioral health concerns under the New DAY 2018 RFP. Smith's New DAY program provides intensive, in-home therapeutic diversion and civil citation programming throughout Broward County to youth through age 17 at time of arrest.

Program monitoring results reflected quality service delivery with effective therapeutic interventions utilizing the Brief Strategic Family Therapy (BSFT) and Cognitive Behavior Therapy (CBT) models. Satisfaction surveys reflected high levels of satisfaction with services received.

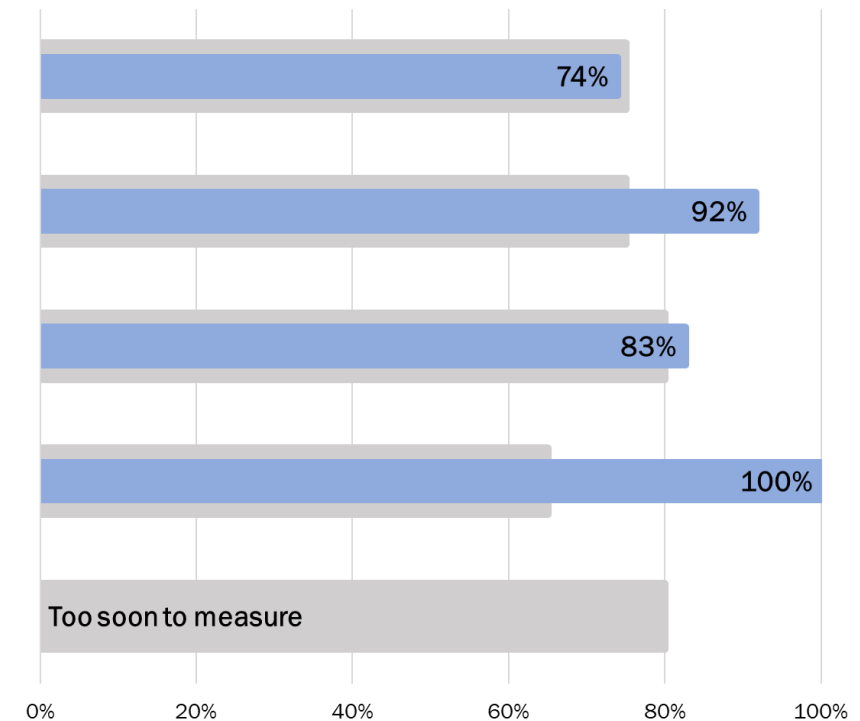
Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.





Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 18/19

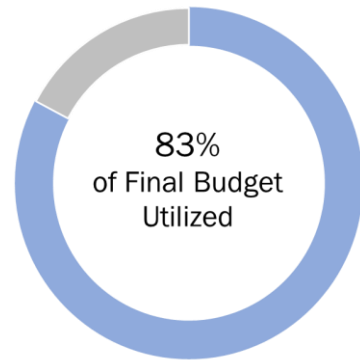
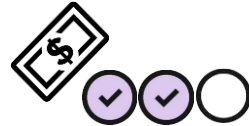
Urban League of Broward County

How Much Did We Do?

How Well Did We Do It?

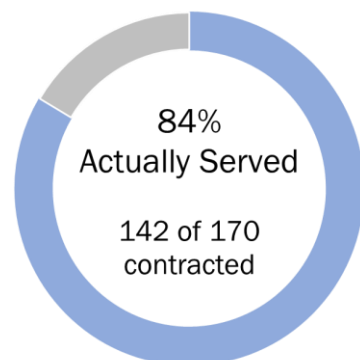
Is Anybody Better Off?

Utilization



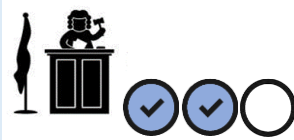
Final Budget:
\$299,935

Actual Expenditure:
\$248,182



Financial & Administrative Monitoring

No findings.



Programmatic Performance

Program is receiving technical assistance.

The Urban League of Broward County completed its first year providing Tier I and II services for youth with minor to moderate juvenile delinquency histories under the New DAY 2018 RFP. Urban League's New DAY program provides diversion and civil citation programming throughout Broward County to youth through age 17 at time of arrest.

Monitoring results reflected creative and engaging youth groups and enrichment activities and a strong partnership with law enforcement to enhance programming for the youth. Due to significant staff turnover, the provider experienced challenges with timely assessment, consistent victim engagement in the restorative justice process, regular follow-up on reparation agreement tasks and consistent monitoring of school attendance. The provider was receptive to technical assistance, and with a mid-year adjustment to the staffing structure and resolution of the vacancies, they began to show progress. Satisfaction surveys reflected high levels of satisfaction with services received.

The staff vacancies impacted utilization and numbers served.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Data Integrity

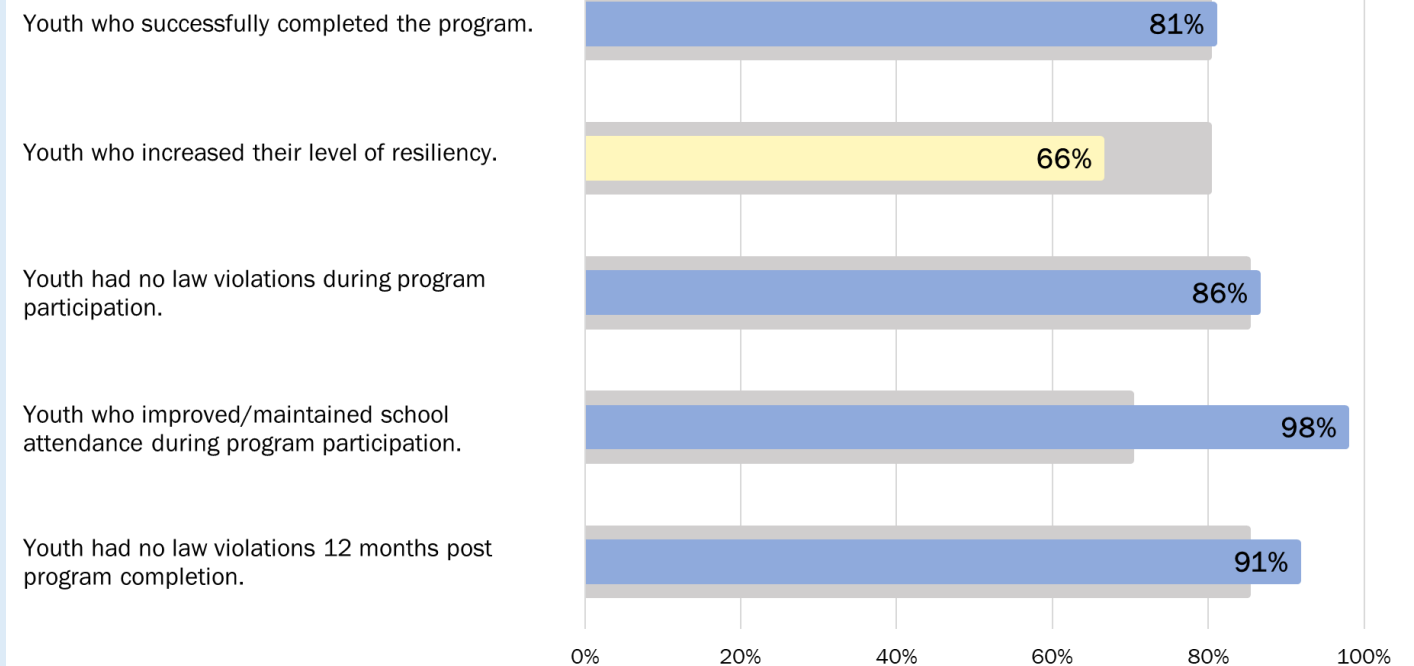


Participants Fully Measured (≥ 80%)



Provider **met** 4 of 5 Council goals for performance measurements. Provider did not meet expectations in the area of resiliency due to high rates of defensive responding. Outcome tool has been changed and should minimize this effect.

■ Goal ■ Measure





Children's Health Insurance Outreach (KidCare) Annual Performance FY 18/19



After a steady increase in the number of insured children from FY 14-15 to 16-17, the last two fiscal years have shown a steady decrease at a rate of 3% each year. The biggest loss in enrollment numbers was a 10.5% decrease in the number of children enrolled in **Medicaid** since FY 16-17.



CHILDREN'S HEALTH INSURANCE OUTREACH

GOAL:

Safeguard the physical health of children.

RESULT:

Children are physically and mentally healthy.

KidCare Outreach

- Council funding supports outreach and personalized assistance to help Broward County residents navigate the often complicated KidCare application process.



Children's Health Insurance Outreach FY 18/19

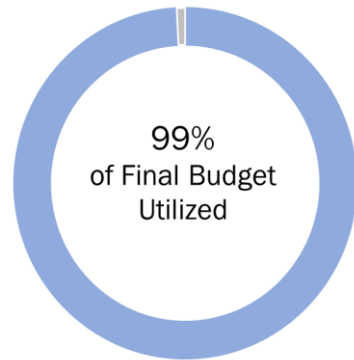
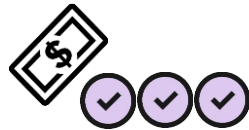
Broward County Health Department KidCare Outreach

How Much Did We Do?

How Well Did We Do It?

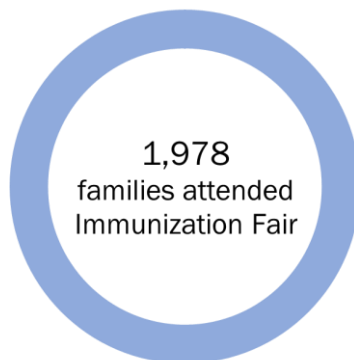
Is Anybody Better Off?

Utilization



Final Budget:
\$437,750

Actual Expenditure:
\$434,288



Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.



Programmatic Performance

Program is performing well.

The KidCare Outreach Program of the Florida Department of Health in Broward County uses a multi-pronged approach to provide access and reduce barriers to public health insurance coverage including KidCare (subsidized and full-pay), Medicaid and CMS for children with special needs. KidCare staff are the primary source for applications and outreach materials for partner programs and for information about agencies serving eligible populations, including but not limited to: schools, child care centers, afterschool programs and social service agencies. Staff also partner with CareerSource to provide application assistance and community resources to displaced workers.

This program has struggled with consistent staff turnover due to most staff being classified as Other Professional Services (OPS), with no benefits. The staffing model was changed to full time Career Service positions which should help rectify the turnover issue.

Over the course of FY 2018/19, KidCare staff provided 3,549 paper applications, 10,766 brochures in multiple languages and 10,141 marketing materials throughout the Broward County community. Staff also attended 87 community events with an attendance of approximately 36,000 people to educate and enroll uninsured children into the KidCare program and completed and submitted 1,172 on-line applications to the Healthy Kids Corp. for eligibility determination. This and other application efforts resulted in a total number of 2,135 children enrolled in health insurance of which 427 were newly eligible immigrant children with permanent resident status. Received 15,683 calls from families seeking assistance with the KidCare program and Identified and resolved 2,094 technical issues for families, so that children could be retained in the KidCare program.

56 public education/training sessions held.

100% of participants were satisfied with public/education training sessions.

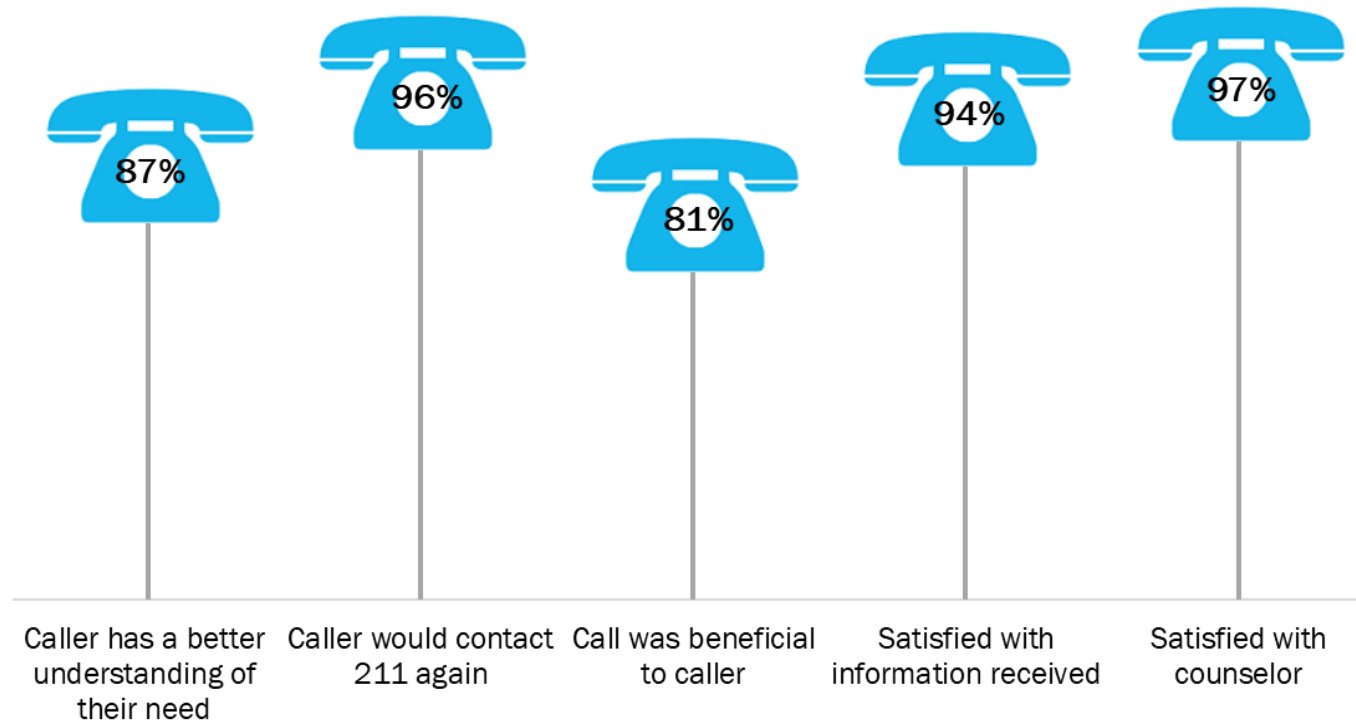
2,094 technical issues identified by KidCare staff resulting in children being retained in the program.



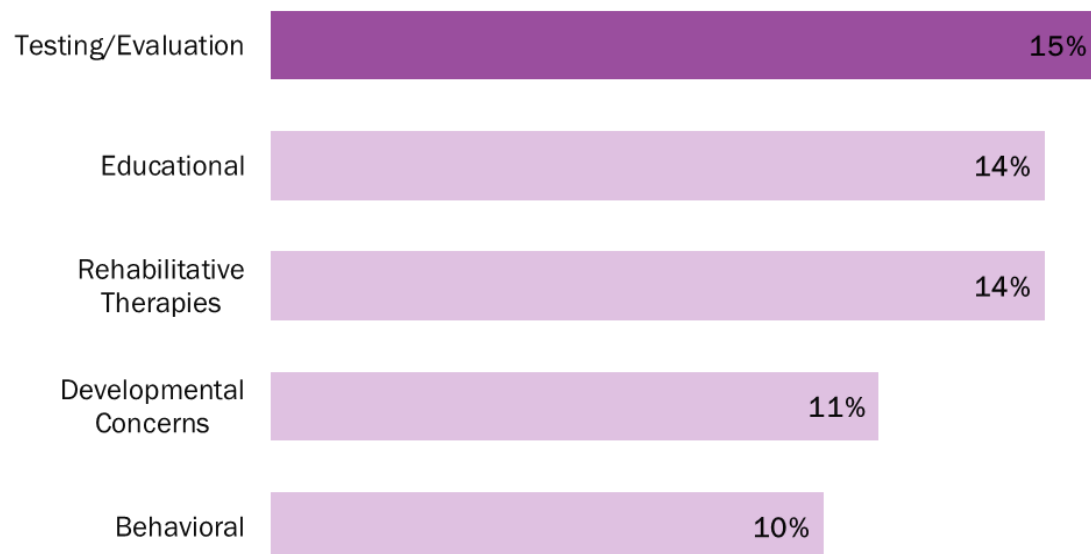
Simplified Point of Entry

Annual Performance FY 18/19

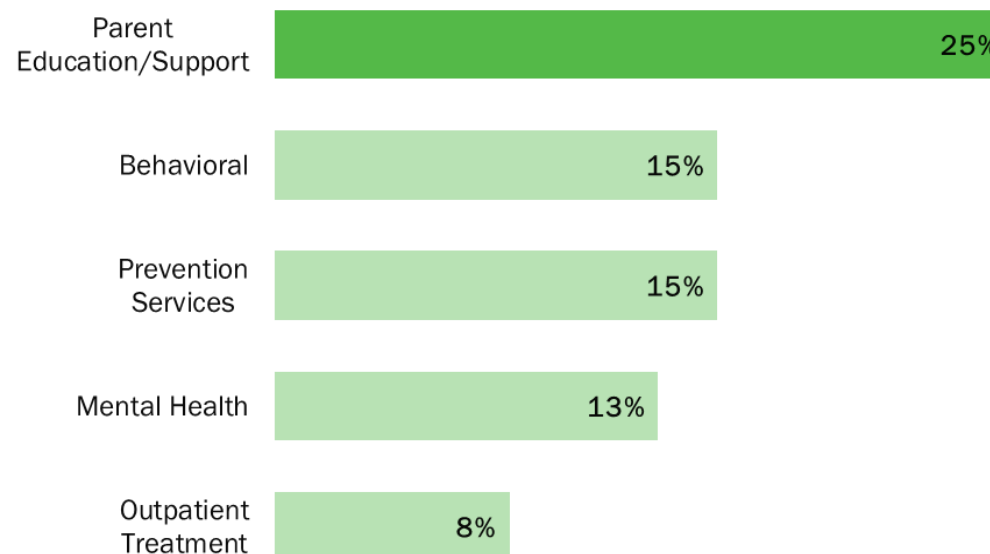
211 General Helpline callers demonstrated high rates of satisfaction on follow-up survey results.



Testing or Evaluation was the top need addressed by JAFCO's Special Needs case management program.



Parent Education & Support was the top need addressed by Henderson's Behavioral Health case management program.



SIMPLIFIED POINT OF ENTRY

GOAL:
Improve the coordination of children's services.

RESULT:
Families are self-sufficient.

First Call for Help (2-1-1)

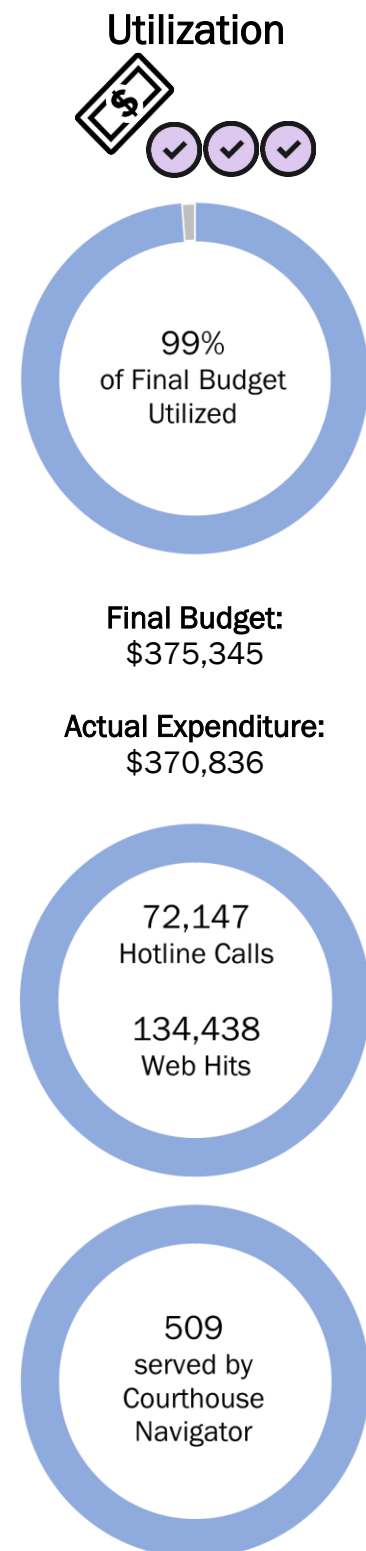
- Collaboratively funded by CSC, Broward County government, Broward College, United Way, Department of Children and Families, Early Learning Coalition as well as individual cities, foundation grants and private contributions.
- General information and referral to human and social services through phone, web, online chat and /or text.
- Special Needs and Behavioral Health Unit for families with children with physical and developmental disabilities and behavioral needs.
- Special Needs Unit includes warm transfers to dedicated case management services provided by the Jewish Adoption & Foster Care Options (JAFCO) and Henderson Behavioral Health.
- Teen suicide prevention crisis line.
- Community Resource Navigator, at the Broward County Clerk of Courthouse, to connect families to services.



Simplified Point of Entry FY 18/19

First Call for Help (2-1-1) (General Population)

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
No findings.

Programmatic Performance
Program is performing well.

The 2-1-1 Information and Referral Line is a valuable community service that provides critical system linkages and is nationally accredited as an Information, Referral and Crisis Center. 2-1-1 Broward Care Coordinators work collaboratively with participants, connect them with general and specialized services in our community, and follow up to ensure that participants are successfully linked to community services. The courthouse Resource Navigator Program helps individuals and families involved with the family court system identify and access resources that can help resolve crisis, health, or human service needs. The program delivers these services on-site at the Fort Lauderdale Courthouse and continues to provide ongoing telephone support. 509 people were served by the Navigator in FY 18/19.

Program monitoring reflects that helpline staff and the resource navigator are knowledgeable, courteous, very supportive, and use reflective listening skills. Staff consistently find additional needs as they speak to callers/participants.

Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

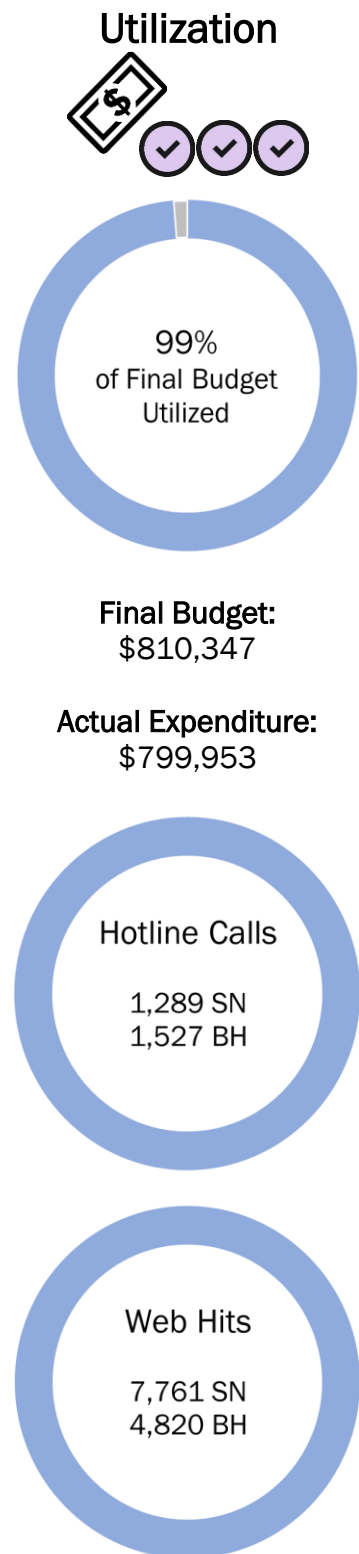




Simplified Point of Entry FY 18/19

First Call for Help (2-1-1) (Special Needs & Behavioral Health)

How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring
No findings.

Programmatic Performance
Program is performing well.

First Call for Help of Broward, Inc. completed another successful year providing services via the Special Needs Hotline and Website. The Special Needs Unit at 2-1-1 continues to serve as a single point of entry for families with children birth to 22 years old with developmental, physical and behavioral health needs in our community. First Call for Help continues to conduct community outreach efforts to promote the Special Needs Hotline and Website in Broward County. They also continue to partner with JAFCO Abilities Center to provide Special Needs Hotline callers with intensive, face-to-face case management to assist in navigating the special needs system of care. 2-1-1 also partnered with Henderson Behavioral Health to offer families comprehensive care coordination, navigation, and case management services for behavioral health needs. In FY 18/19, JAFCO served 217 participants and Henderson served 184 participants.

Hotline program monitoring reflected the provider offered empathetic listening, resource referrals, and connection to case management where appropriate to families in Broward County. Program monitoring reflected that JAFCO intensive case management services, including comprehensive intake and assessment, were excellent and documentation provided a clear picture of the participant, their families, and their needs. The first year of program monitoring for Henderson reflected that intake assessments, case notes, and service/wraparound plans were comprehensive and individualized.

Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

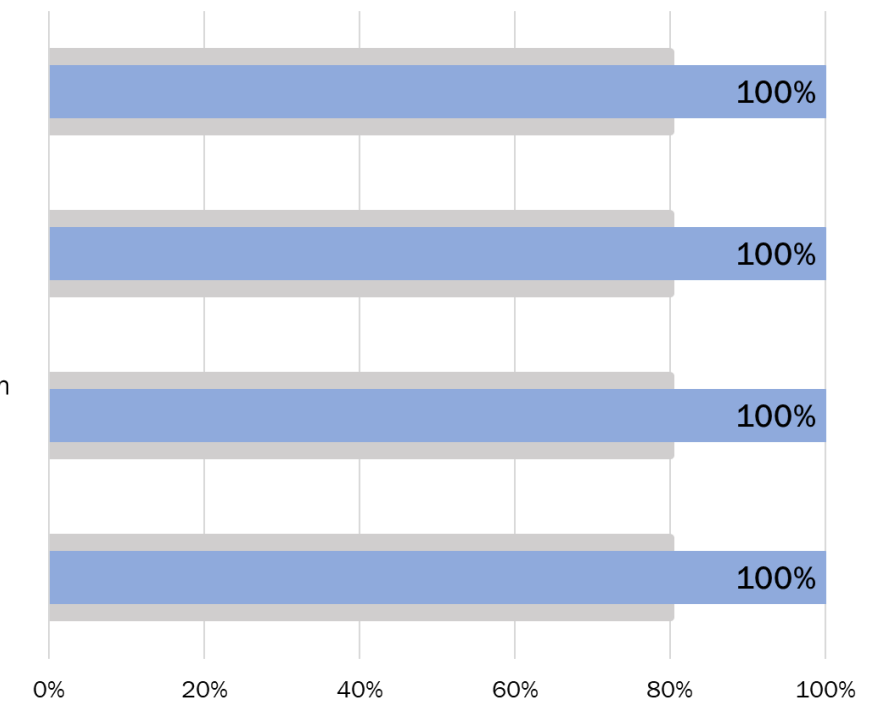
■ Goal ■ Measure

Henderson families who reported their family status had improved 6 months post program completion.

Henderson families who reported an increase in knowledge of community resources.

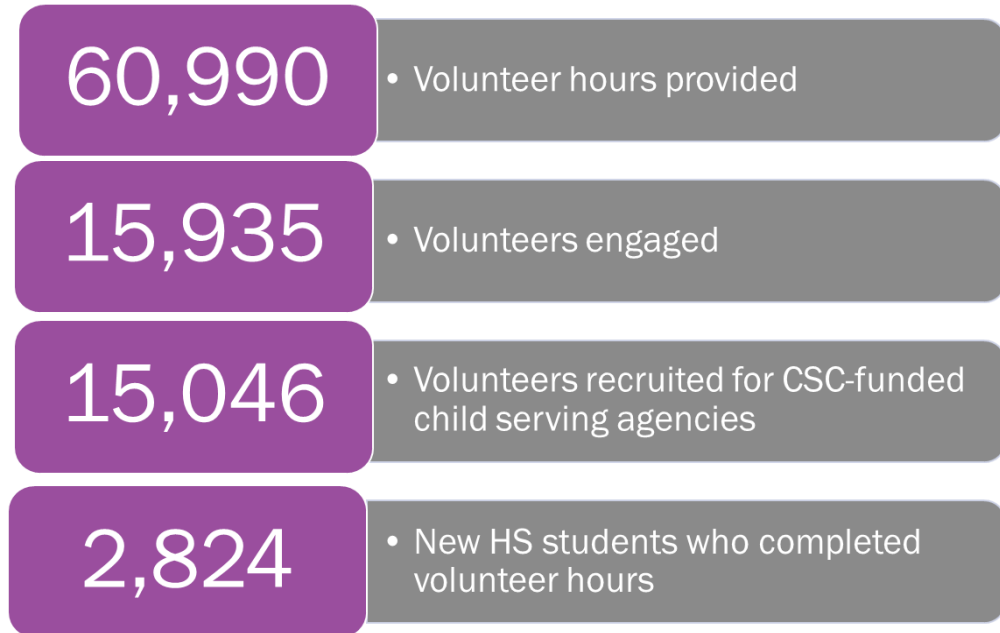
JAFCO families who reported an increase in their ability to access services and resources in their communities.

JAFCO families who reported their family status had improved 6 months post program completion.

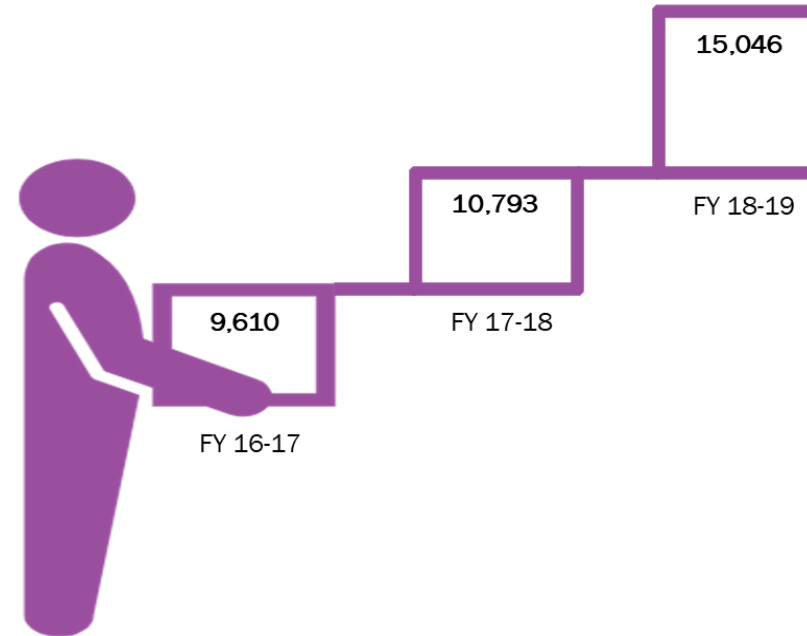




Capacity Building Annual Performance FY 18/19



5,436 more volunteers were recruited for CSC-funded child serving agencies in FY 18-19 than in FY 16-17.



The 2019 Learning To Lead class consisted of a diverse group of established and emerging community leaders.

Overall satisfaction scores for completed sessions:



Training for middle-management level: **Frequency Matters**



"This program gave me the push to move forward with taking the necessary steps to better myself as a leader."

"This is my second training with Aimee and like the first experience, I loved it! I learned so much!"

"This was a wonderful course. I have learned so much and feel that I have improved as a leader because of it."

CAPACITY BUILDING PROGRAMS

GOAL:
Build provider agency organizational effectiveness.

RESULT:
Communities are safe and supportive.

Capacity Building

- The Council funds a continuum of staff and organizational development opportunities to promote agency capacity building. Seven priority areas include: Mission, Vision & Strategy; Board Governance & Leadership; Program Delivery; Impact; Strategic Relationships; Resource Development; and Internal Operations & Management.
- Training and technical assistance is provided using a multi-forum approach with classroom and on-site coaching and volunteer support.
- The Council also supports volunteer recruitment efforts aimed at connecting engaged volunteers to child and family-serving agencies.



Capacity Building FY 18/19

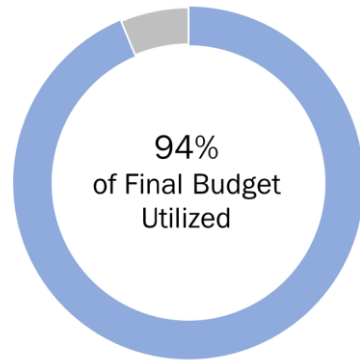
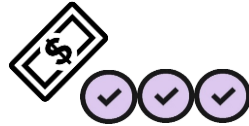
Capacity Building Initiatives

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

Utilization

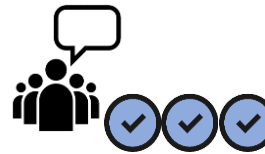


Final Budget:
\$190,000

Actual Expenditure:
\$177,990



Financial & Administrative Monitoring
Not Applicable.



Programmatic Performance
Program is performing well.

Capacity Building Initiatives engaged over 630 professionals and featured 23 new training topics. Participants took part in over 58 different events including: the second annual Capacity Building Boot Camp, Agency Capacity Building Committee meetings, as well as Leadership, Professional Development Organizational Development centered trainings. Additionally, Mini-Grant funding benefitted 8 local nonprofits in completing 9 organizational infrastructure building projects.

Agency Capacity Building(ACB) efforts connected over 950 members – representing 480 plus nonprofits - to trainings, networking events, funding opportunities, leadership forums and web-based resources. ACB events featured experts in: fundraising, marketing, nonprofit leadership, as well as panel discussions with leaders in the nonprofit and for-profit sector. Highlights include an 11% growth in individual membership and a 34% increase in attendance rates.

8 child and family serving nonprofits received over \$153,000 in Capacity Building Mini Grant funding combined with 268 hours of consulting from the Florida Small Business Development Center (SBDC). Outcomes included: improved marketing efforts which led to a 100% increase in mentor recruitment for the Firewall Center; 145% increase in revenue for the World Aids Museum through participation in the Network for Good Jumpstart program (from \$30,383 to \$74,388); and the implementation of a new Kiosk system for electronic data collection by the Gilda's Club.

Themed, "The Power to Stay in the Game", the Capacity Building Boot Camp had over 100 attendees and received an overall satisfaction rating of 96%. Training topics included: resiliency/self-care, donor cultivation, maximizing the use of social media, strategic thinking, panel discussions and networking activities.

8 organizations were awarded Mini Grants.

6 projects were completed that improved business function and increased resiliency.

136 hours of supplemental capacity building related trainings were delivered.

268 hours of professional coaching and consulting from the SBDC were provided.

96% overall satisfaction rating for Boot Camp event.



Capacity Building FY 18/19

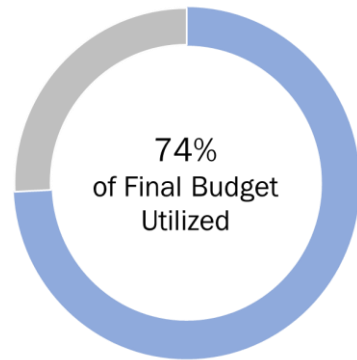
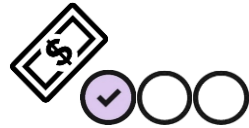
Leadership Initiatives

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

Utilization



Final Budget:
\$60,000

Actual Expenditure:
\$44,534



Financial & Administrative Monitoring
Not Applicable.



Programmatic Performance
Program is performing well.

In FY 18-19 the CSC provided Leadership Trainings specifically targeting executive and senior level nonprofit professionals. Over 245 local leaders participated in 39 specialized learning opportunities designed to support the creation and execution of strategic plans, improve organizational culture, address persistent operational issues, reduce staff turnover and plan for organizational growth. Trainings were offered in single-day sessions, as well as a training series that spanned several months. Feedback from attendees included quotes such as: "This is one of the best courses I have taken at CSC (and anywhere)."- attendee regarding Fundraising trainings with Rachel Ramjattan; as well as, "This was a wonderful course. I have learned so much and feel that I have improved as a leader because of it."- attendee regarding Frequency Matters, Leadership Intensive with Kristin Mackey.

An additional highlight includes feedback from the 2019 class of the Learning to Lead training series, coordinated by The Ronik-Radlauer Group. Results of the satisfaction surveys indicate that individuals are pleased with the program and the opportunities for self-discovery and growth that it offers. To-date survey data from attendees reflects a cumulative satisfaction rating of 99%. Many of our previous graduates have become CEOs within their own organization or in others. Quotes from the participants include: "the training motivates me to start working toward my priorities, goals", " I can better understand staff dynamics, and apply coaching and mentoring techniques"

Participants who reported overall satisfaction with Frequency Matters training.



Participants who reported overall satisfaction with Learning to Lead training sessions.



Participants who reported satisfaction with the content of the Learning to Lead training sessions.



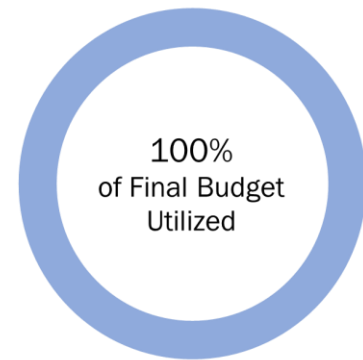
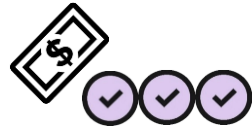


Capacity Building FY 18/19

HandsOn Broward

How Much Did We Do?

Utilization



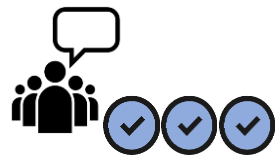
Final Budget:
\$241,899

Actual Expenditure:
\$241,772

How Well Did We Do It?



Financial & Administrative Monitoring
No findings.



Programmatic Performance
Program is performing well.

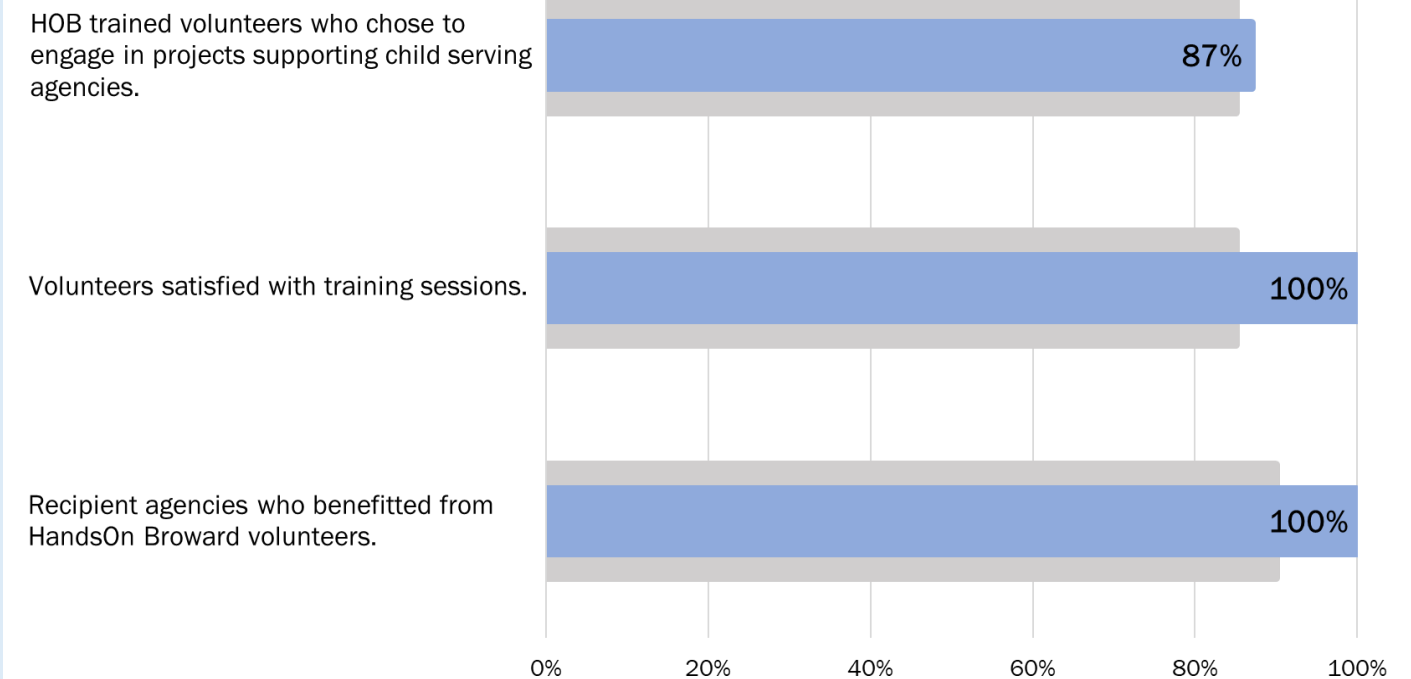
HandsOn Broward (HOB) volunteer recruitment and project coordination efforts with local child and family serving organizations led to new partnerships with over 50 local nonprofits, and the engagement of over 15,900 community members in a variety of volunteer opportunities. On average, a total of 4 new nonprofit organizations connected with HOB each month. Volunteer efforts impacted a wide array of service areas including: recruitment of child advocates for Guardian ad Litem, engaging Foster Grandparents for the South Florida Institute for the Aging, and onboarding volunteers for the Pop-Up Food Pantries coordinated by the Poverello Center. The growth of signature youth programs such as DIY projects, Kids Care Club, Teen Service Club and goLead continued this year, contributing to a total of 2,824 new high school students completing volunteer hours with HOB. 83 training sessions were held with prospective volunteers to ensure that a consistent and high quality volunteer experience was maintained for every project.

Notable achievements include the coordination of a large-scale Day of Service project conducted at Tamarac Elementary School. The project brought together over 200 corporate volunteers who created murals and performed landscaping, gardening and other related beautification activities. The HandsOn Broward team also recruited and managed 232 volunteers for the 2019 Back to School Extravaganza. Through the Parkland Hearts initiatives, HandsOn staff played a key role in volunteer recruitment for the 3rd Chris Hixon Project – coordinating a team of Chris Hixon’s friends and family, who participated in a 5k Race to raise money for the Special Olympics of Broward County. There were over 50 participants from Team Hixon who ran the race in Chris’ honor.

Is Anybody Better Off?

Provider **met** all Council goals for performance measures.

■ Goal ■ Measure





Capacity Building FY 18/19

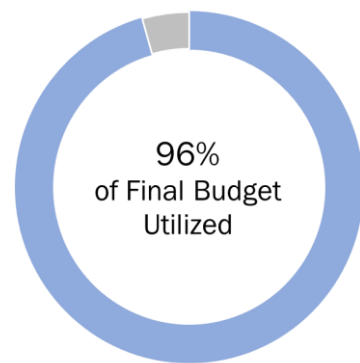
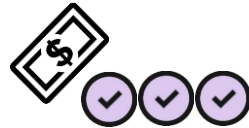
Skill Building Training (SBT)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

Utilization



Final Budget:
\$107,446

Actual Expenditure:
\$102,748



Financial & Administrative Monitoring
Not Applicable.



Programmatic Performance
Program is performing well.

Feedback from attendees of Skill Building Trainings (SBT) for direct service staff reflected a 95% satisfaction rating for the effectiveness of trainings in improving their skills, and a 90% overall satisfaction rating for the content and facilitation of the trainings provided throughout the year. Approximately 350 sessions were conducted in FY 18-19, and the new trainer cadre procured in FY 17-18 provided an opportunity for 14 new topics to be added to the training roster. Over 4,250 individuals enrolled in trainings designed to increase their knowledge of issues impacting children and families, as well as aided in the development of the skills and strategies needed to enhance program service delivery and quality. SBT training attendees rated Emotionally Focused Therapy (EFT) Tapping and Motivational Interviewing as the top two most impactful trainings offered in FY 18-19.

Further, cumulative survey data related to SBT trainings indicated that:

- * 83% of attendees agree "I am using the knowledge and skills obtained in this training"
- * 74% of attendees agree "This training helped in my job performance"
- * 65% attendees agree "This training has improved our agency"

The following quotes received 3 months after the training from attendees reflect their expressed value of past SBT training experiences:

- "This was an outstanding training. Very useful, practical, skill building to help others and self" – attendee from EFT Tapping, facilitated by Dr. Lori Leyden
- "I thought the presenter was effective. He had extreme deep knowledge about the subject. I appreciated this training" –Motivational Interviewing facilitated by David Duresky
- "The presenter was calm, processed thoughts, well-spoken and controlled the audience. Dr. Grecsek knew her audience, and used correct language. Awesome training" –Suicide Prevention facilitated by Charlene Grecsek

Participants who reported overall satisfaction with trainings.



Participants who reported that training helped their job performance (30 day post training survey).



Participants who reported using the knowledge and skills obtained in training (30 day post training survey).



SUMMARY OF PERFORMANCE MEASURES

Fiscal Year Ending September 30, 2019





MATERNAL & CHILD HEALTH

MOTHERS OVERCOMING MATERNAL STRESS (MOMS) Performance Measures FY 18-19	HMHB	MEMORIAL
Families that participated in all program requirements.	71%	83%
Mothers reported fewer symptoms of depression and/or anxiety.	91%	98%
Infants and children that scored within range for developmental milestones.	92%	80%
Mothers demonstrated acceptable level or improvement of attachment/bonding with target infant.	88%	93%

SAFE SLEEP Performance Measures FY 18-19	HMHB
Parents/caregivers provided with a crib who increased their knowledge of safe infant sleep practices, SIDS risk reduction and the Safe Sleep program.	98%
Community training participants who increased their knowledge of safe infant sleep practices, SIDS risk reduction, and the Safe Sleep program.	85%
Participants who reported satisfaction with community trainings.	90%



CHILD WELFARE SUPPORTS

LEGAL REPRESENTATION OF YOUTH IN CHILD WELFARE (Permanency Program) Performance Measures FY 18-19	LEGAL AID	EARLY CHILDHOOD COURT (ECC) Performance Measures FY 18-19	LEGAL AID	LEGAL ADVOCACY WORKS (L.A.W. & LAW Line) Performance Measures FY 18-19	LEGAL AID
Total number of children who achieved legal permanency in FY 18-19	139	Total number of court hearings held for Early Childhood Court cases in FY 18-19.	258	Youth had no new law violations during the program.	85%
Children who received timely and appropriate legal advocacy and met required benchmark toward achieving permanency.	100%	Total number of Family Team Meetings held for Early Childhood Court cases in FY 18-19.	121	Youth reduced delinquency risk.	87%
		Number of cases with no re-removal 12 months post case closure.	21	Youth successfully completed program and had no new law violations 12 months post program completion.	78%
				Youth remained in school, graduated from HS, obtained GED, or enrolled in post-secondary education.	96%
				Callers reporting legal needs were met with LAW Line services.	100%
				Calls addressing specific legal issues for crossover youth. (LAW Line)	75%



FAMILY SUPPORTS

FAMILY STRENGTHENING Performance Measures FY 18-19	ARC	BOYS & GIRLS CLUB	BOYS TOWN	BROWARD CHILDREN'S CENTER	CAMELOT	CENTER FOR HEARING	CHILDREN'S HARBOR	CHILDREN'S HOME SOCIETY	COMMUNITY BASED CONNECTIONS	FAMILY CENTRAL - NPP	GULF COAST	HMHB-FATHERHOOD	HMHB-TEEN COLLABORATION	HENDERSON-HOMEBUILDERS	HENDERSON MST	HISPANIC UNITY	JAFCO
Families participated in all program requirements.	88%	79%	91%	96%	62%	92%	90%	83%	83%	98%	98%		80%	96%	94%	80%	94%
Families improved family functioning.	88%	98%	88%	100%		95%	78%	70%	71%	95%	90%		94%	61%			
Families with no verified abuse findings 12 months post program completion.	96%	100%	99%	100%	93%	100%	100%	98%	100%	100%	99%		98%	97%	97%	100%	100%
Parents demonstrated improvement in their parenting skills.		98%															
Youth maintained/improved school attendance during the program.					78%										80%		91%
Youth did not obtain any new law violations 6 months post program completion.					93%										85%		100%
Fathers completed 10 out of 12 groups.												71%					
Fathers reported satisfaction with group sessions.												99%					
Fathers completed 24/7 Dad A.M. curriculum.												36%					
Fathers improved their knowledge of effective parenting skills.												90%					
Families successfully avoided out-of-home placement.														98%			
Parents reported parenting attitudes/behaviors consistent with decreased risk of child abuse/neglect.																78%	
Parents reported satisfaction with Family Training Sessions.																100%	

FAMILY STRENGTHENING CONT. Performance Measures FY 18-19	JULIANA GERENA	KIDS-HOMEBUILDERS	KIDS-KID 1ST	MEMORIAL	SMITH
Families participated in all program requirements.	87%	84%	84%	93%	90%
Families improved family functioning.	93%	82%	92%	95%	93%
Families with no verified abuse findings 12 months post program completion.	100%	93%	96%	99%	98%
Families successfully avoided out-of-home placement.		95%			

KINSHIP Performance Measures FY 18-19	HARMONY	KIDS	MENTAL HEALTH	LEGAL AID	HEALTHY FAMILIES Performance Measures FY 18-19	BROWARD REGIONAL HEALTH PLANNING COUNCIL	TRAMA SUPPORTS Performance Measures FY 18-19	JAFCO	BBHC
Caregivers satisfied with Kinship services.	97%	97%	91%		Participants improved at least one score on the Healthy Parenting Inventory.	91%	Families satisfied with group services.	100%	
Caregivers demonstrated acceptable level and/or increase in protective factors.	93%	85%	87%		Families completed the program with improved/maintained self-sufficiency.	72%	Families satisfied with case management/navigator services.	100%	
Kinship children did not require foster or institutional care 12 months post program completion.	100%	99%	100%		Families completed the program with no findings of verified abuse within 12 months.	94%	Families that reported services improved well-being.	100%	
Kinship children did not require foster or institutional care while receiving services.	100%	95%	100%		Target children enrolled in program were up to date with immunizations by age 2.	88%	Clients satisfied with services.		92%
Kinship families satisfied with Legal Aid services.				96%	Target children enrolled in program were up to date with Well Baby Checks by age 2.	81%	Participants who successfully completed treatment.		83%
Kinship families whose legal goal was met.				73%			Participants who improved behavioral health functioning.		69%



WATER SAFETY

Broward County Board of Commissioners Performance Measures FY 18-19	SWIM Central	Drowning Prevention Performance Measures FY 18-19	DOH
Participants who completed between 3-6 lessons and improved by at least 1 level on the Water Safety Skills Checklist.	73%	# of community outreach events attended with Drowning Prevention information distributed.	20
Participants who completed between 7-10 lessons and improved by at least 1 level on the Water Safety Skills Checklist.	77%	# of community outreach trainings given to the general public.	10
Participants who completed between 7-10 lessons and improved by at least 2 levels on the Water Safety Skills Checklist.	30%	Train the Trainer participants will demonstrate knowledge increase of drowning risks and prevention strategies.	231
Children who participated in the program that have not drowned 3 years post program completion.	100%		



SCHOOL HEALTH

School Health Performance Measures FY 18-19	SWIM Central
Number of unduplicated students who received health services based on Individualized Health Care Plan.	10,683
Number of student (duplicated) who returned to class after receiving services.	113,176
Number of total clinic visits by students (duplicated) who received first aid, emergency, prevention, and health care services.	143,070



CHILDREN'S HEALTH INSURANCE OUTREACH

KidCare Performance Measures FY 18-19	Broward County Health Department
Public education/training sessions held.	56
Participants who were satisfied with public/education training sessions.	100%
Technical issues identified by KidCare staff resulting in children being retained in the program.	2,094



LITERACY & EDUCATION

Subsidized Child Care Slots Performance Measures FY 18-19	ELC
Clients who reported being treated with respect.	95%
Clients who reported the information received was helpful/easy to understand.	96%
Clients who reported overall satisfaction with services received from ELC of Broward County.	98%
Clients who reported having a better understanding of child care options and choosing a quality child care provider.	96%
Vulnerable Populations Child Care Slots Performance Measures FY 18-19	ELC
Parents/caregivers who reported benefits by receiving child care services (e.g., pursue/maintain employment, attend school/training program.)	100%
Families with no verified abuse findings during program participation.	100%
Positive Behavior Interventions and Supports (PBIS) Performance Measures FY 18-19	Family Central
Teachers that completed PBIS Module Trainings (conducted outside of work time).	58%
Parents that completed parenting classes.	45%
Parents satisfied with services.	100%
Sites that increased verbal and non-verbal interaction of teachers with children.	93%
Sites that decreased number of red flags regarding classroom behavior.	93%
Reading & Math Performance Measures FY 18-19	Reading and Math
Interventions met fidelity expectations.	97%
Children achieving "at or above" or "close to" target performance on measures of Letter Name Recognition & Letter Sound Fluency by their Spring assessment.	75%
Children achieving "at or above" or "close to" target performance on measures of Rhyming, Alliteration, & Picture Naming by their Spring assessment.	72%
Literacy Volunteer Recruitment & Management Performance Measures FY 18-19	HandsOn Broward
Volunteers and agencies reporting their needs met by HandsOn Broward services and coordination	96%
Reading coaches and mentors satisfied with HandsOn Broward training and coordination services.	92%
Participating agencies satisfied with HandsOn Broward coordination services.	100%



ELEMENTARY SCHOOL INITIATIVES - General Population (SY & SO)

M.O.S.T. (GP) Performance Measures FY 18-19	ASP	BOYS & GIRLS CLUB	CCDH	HALLANDALE	HOLLYWOOD	LAUDERDALE LAKES (SO)	CAS	KIDS	MIRAMAR	NEW HOPE (SO)	NEW MIRAWOOD	RUSSELL	SOREF	SUNSHINE	URBAN (SO)	WEST PARK (SO)	YMCA
Children remained safe.	100%	100%		99%	100%	99%	100%	100%	100%	100%	100%	100%	100%	100%	99%	99%	100%
Children improved academic performance and/or skills.	95%	95%		98%	99%	94%	97%	91%	91%	90%	91%	93%	96%	96%	88%	100%	96%
Children improved social interactions (child-staff, child-child)	91%	89%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Children improved homework completion (School Year).	91%	81%		93%	97%		79%	93%	81%		81%	87%	80%	90%			89%
Classrooms met quality standards for PBL.	67%	88%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	80%
Participants who attended ADA training demonstrated knowledge about curriculum content.			100%														
Providers who received individualized coaching and technical assistance achieved their goals.			79%														
Providers who were satisfied with coaching.			100%														



ELEMENTARY SCHOOL INITIATIVES - Special Needs Population (SY & SO)

M.O.S.T. (SN) Performance Measures FY 18-19	ARC	ASP	ANN STORCK	BCC	CHC	JAFKO (SO)	PEMBROKE PINES (SO)	SMITH	UCO	YMCA	
Child remained safe.	100%	100%	100%	98%	99%	100%	100%	100%	100%	100%	
Children improved academic performance and/or skills.	63%	81%	100%	60%	93%	100%	90%	94%	85%	90%	
Children demonstrated acceptable levels of social interactions (child-staff, child-child).	100%	100%	100%	100%	100%	100%	100%	75%	100%	100%	
Classrooms met quality standards for PBL.	100%	100%	100%	100%	100%	100%	100%	100%	100%	83%	



SUPPORTED TRAINING & EMPLOYMENT PROGRAM (STEP) - Special Needs Population

STEP Performance Measures FY 18-19	ARC	CHC	SMITH	UCO	YMCA	YWIC	
Youth acquired measurable skills in Daily Living Activities.	97%	100%	80%	94%	93%		
Youth acquired measurable skills in Work-related Behaviors.	97%	96%	80%	90%	94%		
Youth acquired measurable skills in Job Duties.	95%	87%	87%	98%	94%		
Youth employed 6 months post program completion. (For data reporting purposes only, not an accountability outcome.)	15%	0%	55%	41%	15%		
Participants reported staff helped with finding needed services.						100%	
Participants reported a better understanding of their benefits and options.						99%	
Participants would recommend the Y-WIC program to others.						100%	



RESPITE FOR YOUTH WITH BEHAVIORAL HEALTH CONDITIONS - Special Needs Population

RESPITE Performance Measures FY 18-19	MEMORIAL	SMITH	
Children who reported satisfaction with services.	98%	99%	
Caregivers who reported improved familial relationships.	97%	100%	
Caregivers who reported reduced stress.	86%	94%	



HIGH SCHOOL INITIATIVES

HIGH SCHOOL INITIATIVES Performance Measures FY 18-19	HISPANIC UNITY	YMCA	COMPASS	MOTIVATIONAL EDGE
Youth improved their science grade.	94%	87%		
Youth improved their math grade.	79%	76%		
Youth improved their reading grade.	84%	77%		
Youth decreased external suspensions.	99%	99%		
Youth decreased their # of unexcused absences.	68%	74%		
Youth who graduated from High School.			93%	
Youth who pursued higher education and/or vocational skills training programs.			92%	
Youth who enrolled in a post-secondary program that applied for financial aid.			92%	
You who increased their arts aptitude by creating poetry and/or spoken word, musical, or physical works of art.			100%	
Youth who created an art project focused on bullying, teenage violence, or substance abuse.			93%	
Youth who performed at a community event.			80%	

SUMMER YOUTH EMPLOYMENT PROGRAM (SYEP) Performance Measures FY 18-19	CAREER SOURCE
Youth satisfied with their work experience.	98%
Employers indicated high satisfaction with the program support and youth employee(s).	99%
Youth demonstrated proficiency in employability and job retention skills.	79%
Youth successfully completed the program.	86%



MIDDLE SCHOOL INITIATIVES

YOUTH FORCE Performance Measures FY 18-19	ASP	CHC	WEST PARK	COMM ACCESS	COMM REC-NORTH	COMM REC-SOUTH	CROCKETT	HANDY	HANLEY	HARMONY	HUF	MEMORIAL	OIC	SMITH	URBAN LEAGUE	YMCA	
Youth reported not using alcohol or drugs.	100%	95%	100%	100%	100%	95%	100%	100%		100%	100%	99%	96%	100%	100%	100%	
Youth did not become pregnant or cause a pregnancy.	100%	100%	100%	100%	100%	100%	100%	100%		100%	100%	100%	100%	100%	100%	100%	100%
Youth promoted to the next grade.	100%	100%	100%	100%	98%	100%	100%	100%		100%	100%	100%	100%	100%	98%	100%	99%
Youth attended school regularly.	99%	98%	96%	97%	87%	92%	100%	99%		100%	97%	93%	90%	84%	99%	99%	92%
Youth demonstrated gains in Youth Development competencies.	85%	82%	71%	72%	85%	95%	79%	86%		98%	83%	75%	88%	100%	78%	78%	76%
Youth did not obtain any new law violations during the program.	100%	100%	94%	100%	97%	100%	100%	100%		100%	100%	100%	100%	100%	97%	99%	100%
Participant who completed the Alcohol Literacy prevention program.									100%								
Sessions in which participants increased knowledge of Alcohol use prevention.									100%								

LEARNING TOGETHER Performance Measures FY 18-19	COMMUNITY	CROCKETT	MEN2BOYS
Youth did not obtain any new law violations during the program.	100%	98%	93%
Youth demonstrated gains in socioracial development.	67%	74%	Provider did not administer tool

CHOOSE PEACE Performance Measures FY 18-19	CHOOSE PEACE INITIATIVE
Pieces of educational material on youth violence, prevention, and bullying were distributed at school and community events.	6,585
# of events where Choose Peace was represented and educational material distributed.	28



HEALTHY YOUTH TRANSITIONS & INDEPENDENT LIVING

HYT Performance Measures FY 18-19	CAMELOT	GULF COAST	HANDY	HENDERSON	MEMORIAL	PACE	SUNSERVE	URBAN LEAGUE	FLITE	HOMES	MODS
Youth aged 15-19 who did not become pregnant or cause a pregnancy.	91%	94%	100%	100%	99%	100%	100%	100%			
Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.	100%	94%	91%	92%	92%	97%	100%	79%			
Youth demonstrated proficiency or improvement in employability and job retention skills.	91%	82%	70%	87%	91%	92%	97%	67%		88%	100%
Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.	81%	80%	81%	70%	84%	88%	98%	89%			
Youth served in the College Boost Program that made learning/educational gains.									100%		
Youth served by the housing coordinator that secured housing.									96%		
Youth successfully completed internship.										55%	
Sites that indicated satisfaction with program support and youth intern(s).										100%	
Youth who were employed upon internship completion.										56%	92%



DELINQUENCY DIVERSION

New DAY Performance Measures FY 18-19	BSO	CAMELOT	HARMONY	HENDERSON	JULIANA	MEMORIAL Tier I & II	MEMORIAL Tier III	PACE	URBAN LEAGUE	SMITH
Youth successfully completed the program.	87%	79%	90%	77%	97%	88%	72%	94%	81%	74%
Youth who increased their level of resiliency.	82%	58%	89%	80%	90%	84%	100%	81%	66%	92%
Youth had no law violations during program participation.	91%	100%	95%	87%	97%	97%	93%	98%	86%	83%
Youth improved or maintained their school attendance during program participation.	82%	80%	66%	86%	100%	94%	92%	70%	98%	100%
Youth had no law violations 12 months post program completion.	86%	92%	97%	78%	100%	93%		88%	91%	



SIMPLIFIED POINT OF ENTRY

First Call for Help (General Population) Performance Measures FY 18-19	2-1-1	
Callers satisfied with response received when contacting 2-1-1 for information regarding EITC that were referred to VITA site.	99%	
Callers that contacted 2-1-1 who were satisfied with the assistance provided	98%	
First Call for Help (Special Needs and Behavioral Health) Performance Measures FY 18-19	2-1-1	
Henderson families who reported their family status had improved 6 months post program completion.	100%	
Henderson families who reported an increase in knowledge of community resources	100%	
JAFCO families who reported an increase in their ability to access services and resources in their communities.	100%	
JAFCO families who reported their family status had improved 6 months post program completion.	100%	



CAPACITY BUILDING

Capacity Building Initiatives Performance Measures FY 18-19	CSC	
Organizations who were awarded Mini Grants.	8	
Projects that were completed that improved business function and increased resiliency.	6	
Hours of supplemental capacity building related trainings delivered.	136	
Hours of professional coaching and consulting from the SBDC provided	268	
Overall satisfaction rating for Boot Camp event	96%	
Leadership Performance Measures FY 18-19	Ronik-Radlauer	
Participants who reported overall satisfaction with Frequency Matters training.	100%	
Participants who reported overall satisfaction with Learning to Lead training sessions.	99%	
Participants who reported satisfaction with the content of the Learning to Lead training sessions.	98%	
HandsOn Broward Performance Measures FY 18-19	HandsOn Broward	
HOB trained volunteers who choose to engage in projects supporting child serving agencies.	87%	
Volunteers satisfied with training sessions.	100%	
Recipient agencies who benefitted from HandsOn Broward volunteers.	100%	
Skill Building Training Performance Measures FY 18-19	CSC	
Participants who reported overall satisfaction with trainings.	95%	
Participants who reported that training helped their job performance (30 day post training survey).	74%	
Participants who reported using the knowledge and skills obtained in training (30 day post training survey).	83%	