



**Providing
Positive
Pathways for
Children and Families:
*A Collective Approach***



Children's Services Council
of Broward County
Our Focus is Our Children.

2012-2013 Annual Report



Letter from the Council Chair, Robin Bartleman



No one entity can address the scope and depth of the challenges that our large, diverse community faces. This is why the theme and substance of this year's Annual Report; *Providing Positive Pathways for Children and Families: A Collective Approach* resonates with me. As Chair of the Children's Services Council, as a member of the School Board of Broward County, as an advocate for children and youth with special needs and, of course, as a mother of two young daughters, I believe it is imperative that agencies collaborate effectively to ensure the success of ALL children.

I am proud to serve with outstanding Council members, who represent various stakeholder groups in our community. Including the Department of Health, ChildNet, The State Attorney's Office, the Department of Children and Families, the County Commission and the Judiciary to name a few. Our Council's priority

is to ensure that the children in our community are nurtured and protected. It is with this spirit of collaboration that we are able to provide services to those in need.

As a School Board member, one of my top priorities has been to find an effective way to keep our youth, especially our black males, out of the "Schoolhouse to Jailhouse Pipeline." As recently as two years ago, Broward County Schools had the highest number of school-based arrests in the State of Florida. Many of these students were arrested for nonviolent misdemeanors. Once in the system, some of these students were trapped with a record and found it difficult to get their lives back on track.

Through the efforts of many child advocates, community leaders and committed professionals, we have changed the trajectory of our students' lives. The school district has dramatically altered its discipline policies this past year and launched an intervention program called PROMISE (Preventing Recidivism through Opportunities, Mentoring, Interventions, Support and Education) to reduce the number of arrests for non-violent misdemeanor offenses. It's already seeing results and bolstering partnerships with stakeholders in our community, including the CSC and the members of Black Male Success Task Force.

I started my career as a special education teacher, and understand how important it is for all students to receive the best education possible based on their individual needs. I strongly believe that each child should be given the opportunity to live a full, productive life. This is why I continue to serve as Chair of the Special Needs Advisory Committee (SNAC), powered by the Children's Services Council. This committee has brought various stakeholders and agencies around the table to collaborate and create programs for children with disabilities. The determination and passion of committee members helped guide legislative action on behalf of children and youth with special needs. Barbara Palmer, the Director of the Agency for People with Disabilities, visited with our members and various agencies and was duly impressed with the collaboration and work we are doing here in Broward County.

I want to take this opportunity to thank my fellow Council members including Dr. Charlene Desir, who left over the summer, for their commitment to the youth in our community as well as their effective stewardship of tax dollars. I also want to thank the CEO and staff of the CSC, who make our vision a reality. Thanks to our fiscal responsibility and the leading role we have taken as a community convener, the CSC has been able to create and maintain an infrastructure that provides children with the opportunity to grow and thrive in Broward County.

A handwritten signature in blue ink that reads "Robin Bartleman".

Robin Bartleman

Council Members



Seated, left to right: Kim Gorsuch, Dept. of Children & Families, Secretary; Judge Martin Dishowitz, Vice-chair; Robin Bartleman, Chair; Dr. Paula Thaqi, MD, Immediate Past Chair. Standing, left to right: Ana Valladares, Governor Appointee; Maria Schneider, Governor Appointee; Sue Gunzburger, Broward County Commissioner; Tara Philipp, Governor Appointee. Not pictured, Emilio Benitez, Governor Appointee; Robert Runcie, Superintendent Broward Schools.

Letter from Cindy Arenberg Seltzer, President/CEO



The theme of this year's Annual Report, *Providing Positive Pathways for Children and Families: A Collective Approach*, reflects the commitment the Children's Services Council of Broward County (CSC) and our partners have to working collectively and continuously to create the infrastructure and programs that our children and families need to thrive today and in the future. This fits squarely into our mission to "provide the leadership, advocacy and resources necessary to enhance children's lives and empower them to become responsible, productive adults through collaborative planning and funding of a continuum of quality care."

Inherent in our commitment to Broward's children is the understanding that one's journey into adulthood is not a straight path but rather a long meandering one – with pathways that are not always clearly marked and with many twists and turns. Some of those twists and turns lead to delightful surprises full of wonder and joy. Others lead to darker places of pain, suffering and tough consequences. While no government, child advocate or stakeholder can provide foolproof guardrails to prevent every single child from being taken in the wrong direction, wandering down a wrong path by accident, or intentionally exiting where they shouldn't, we can work together to make sure there are other ways ready and waiting to lead them back to the healthy, productive path.

Hallmarks of these pathways are the five shared "Results" which guide the Broward County Children's Strategic Plan, which is coordinated and powered by the CSC. Those results are that our children: 1) live in stable and nurturing families; 2) are mentally and physically healthy; 3) are ready to succeed in school; 4) live in a safe and supportive community; and 5) successfully transition into adulthood. We have also used those results as the organizing tool for this annual report.

As I reflect on this past year, I am once again grateful to our Council Members who continue to bring their considerable expertise to the table to guide our organization – always keeping Broward's children at the center of their decision-making. I am also appreciative of our many funding partners: The Jim Moran Foundation, The Community Foundation of Broward, the AD Henderson Foundation, the McCormick Foundation and the United Way; as well as our major system partners: Broward County Government, Broward County Schools, Broward Sheriff's Office, ChildNet, Department of Children and Families and the Department of Juvenile Justice. I would also like to offer heartfelt thanks to the many providers listed on pages 22 & 23. I am very aware that without their commitment to excellence, the great work detailed in these pages would not be possible. Many thanks to the individuals who give of their time and money to serve Broward's children and of course, to the dedicated staff of professionals working at the Children's Services Council of Broward County, without whose passion and commitment our work could not be done.

Each of these partners is critical to the collective work of creating Positive Pathways for Broward's Children. Please join us on the journey.

Cindy Arenberg Seltzer
Cindy Arenberg Seltzer | President/CEO



CSC Management Team



From Left to Right:
Sue Gallagher, Dir. Research and Planning; Monti Larsen, Chief Operating Officer; Audrey Stang, Dir. Program Services; Cindy Arenberg Seltzer, President/CEO; Karen Swartzbaugh Ghezzi, Chief Programs Officer; Sandra Bernard-Bastien, Chief Communications Officer; Marlando Christie, Director of Management Information Systems



Sue Gallagher, Research and Planning Director at CSC, facilitating a workshop on the State of Our Community" during OIC Broward's "Use your Head not Your Body" summer 2013 event.

Broward Children's Strategic Plan



Cindy Arenberg Seltzer speaks with Martin Luther King III during his visit as part of the YMCA of Broward sponsored Martin Luther King Day activities.

Putting Broward's Collective Efforts on the Map

While there is much that remains to be done on behalf of the children and families of Broward, we should recognize and celebrate the many ways in which what we are doing here is at the forefront of similar efforts nationwide. CSC and the Strategic Plan were recognized this year by the Forum on Youth Investment, the Community Indicators Consortium and the Wyman Center, among others for our role in creating best practice models that can benefit children all over.



School board members, Superintendent Robert W. Runcie, partners and students at the signing of the Collaborative Agreement on School Discipline/PROMISE.

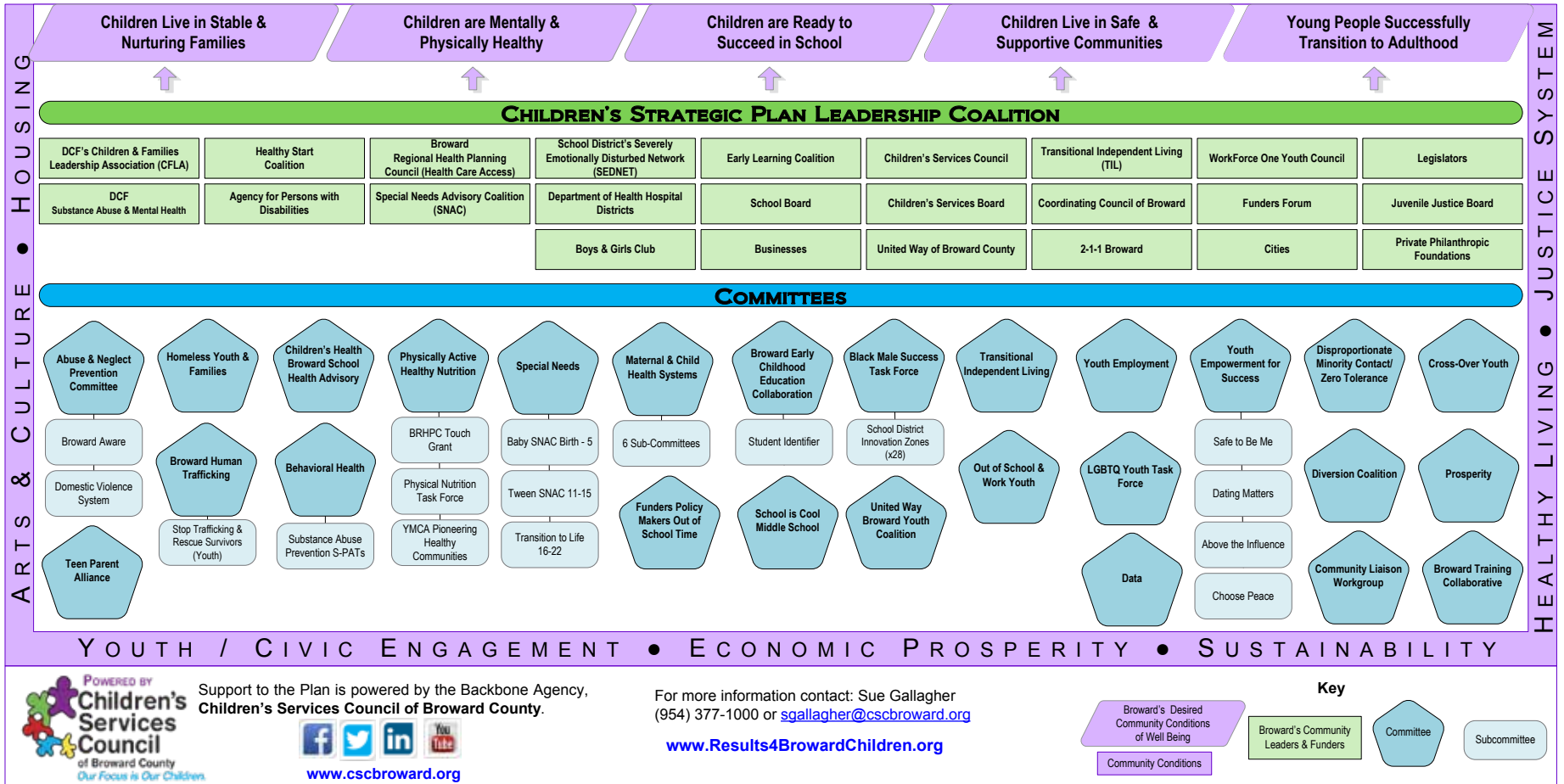
For more than a decade, the Children's Services Council has provided leadership and resources for the Broward Children's Strategic Plan. Through the Plan, passionate partners share results, data, successful strategies and mutual accountability to help create wellbeing for all our children and families. Over the last year alone, the Plan has grown from 34 committees and subcommittees to over 50. The map to the right shows the many child and family serving areas that our community is working to improve.

In addition, in an effort to connect community and school district work, in November 2012 the CSC partnered with the Broward County Public School District to create the Black Male Success Task Force. Both the Plan and the Task Force use Results Based Accountability (Friedman, 2005) as the framework for getting from talk to action. The Task Force is implementing Results Based Accountability processes in their 28 Innovation Zones, with each Zone generating a report to communicate successes, opportunities, and data related to closing the achievement gap for our black male students. The CSC has helped create websites for the Plan (results4browardchildren.org) and the Task Force (browardsuccess.com) to ensure the community is kept abreast of the ongoing efforts and partnerships. The websites are complemented by a web based system where Committees and Innovation Zones can maintain Turn the Curve Reports, meeting schedules, agendas and participant lists. Having a common communication portal makes it easier to share data and best practices.

The CSC recognizes that enhancing the wellbeing of Broward's children and families takes a coordinated, collaborative approach – the leadership and resources the CSC provides for the Plan and the Black Male Success Task Force are an integral part of these efforts.



BROWARD CHILDREN'S STRATEGIC PLAN



Connecting our community and meeting our needs by bringing together government, non-profits, the private sector and individual stakeholders to improve the lives of Broward's children and families. Partners collectively work in Committees on an common agenda to share data and strategies, maximize resources and hold each other accountable. Reports and recommendations are taken up to the Leadership Coalition, comprised of Broward's policy advisory entities, to make meaningful improvements towards achieving the 5 desired Shared Results.



Working Collectively to Build Capacity

HandsOn Broward

A strong volunteer sector is a critical component of Broward's human services infrastructure. That's why the Children's Services Council is a major funder of HandsOn Broward. HandsOn Broward provides a year-round volunteer recruitment campaign that links the community with projects that serve children and families; it is on the front lines of lifting communities out of poverty by recruiting volunteers to staff Volunteer Income Tax Assistance Centers, a critical component of the successful Prosperity Campaign. They also train volunteers that help the South Florida Hunger Coalition and serve as a community leader in disaster preparedness. In addition, they also work with a wide range of CSC-funded providers to arrange community service opportunities for youth.

HandsOn Broward was pivotal in helping organize a makeover project at the New Mirwood Child Care Center when the Scholastic Family and Community Engagement team, along with the CSC, the Early Learning Coalition and United Way, turned a storage room into a parent resource center. Volunteers also improved the curb appeal of the school by improving the front landscaping leading into the school.



Community Foundation of Broward

In FY 2012-13, the Community Foundation of Broward provided leadership, coaching and development training for child-serving non profits. In addition they administered \$50,000 in capacity building mini-grants on behalf of the Children's Services Council. The purpose of these grants is to support agencies that provide services to children and families by addressing critical needs, infrastructure development and other ways to improve their delivery of services.



The Sun Sentinel Children's Fund

In an effort to extend the reach of local capacity building dollars by drawing on nationwide resources, the CSC partners with the Sun-Sentinel Children's Fund by providing funds that receive 50% match by the McCormick Foundation. In FY 2012-13 the CSC allocated \$50,000 for the fund. With the \$25,000 match, \$75,000 in mini-grants were made available to agencies working on issues related to education, child abuse prevention, hunger relief and more.



Trainings and Online Learning Center

The Children's Services Council offers an array of trainings, both in classroom settings and on-line. In FY 2012-13 there were 137 trainings offered by highly qualified instructors. In addition, the CSC has created and maintains a web-based learning environment that provides anytime training to improve skills, build confidence, and promote professional development. The Online Learning Center was built for Children and Family professionals who want quality learning opportunities at their convenience. Benefits include: free membership with self-registration capabilities; 24/7 online access; ability to self-select courses; and interactive, engaging courses relevant to Broward County's population.



Community Education and Outreach

Future First: Focus on Broward's Children

The CSC, in partnership with the School Board of Broward County's BECON TV, produces 30-minute magazine style television shows highlighting the many issues facing Broward's children and families and the programs and resources available to address them. Topics filmed and aired in FY 2012-13 include: the Importance of Youth Mentoring; Preventing Child Abuse and Neglect; Summer Safety Campaigns; Ending Childhood Hunger; Juvenile Justice and Employability and more. Future First: Focus on Broward's Children airs on Cable Channel 19 and Channel 63. A full library of programs is available on the CSC YouTube Channel, youtube.com/cscbroward.



KidVision

The Children's Services Council is a major funder of WPBT's KidVision VPK. This web-based program allows teachers to watch, learn, play and integrate the Florida Voluntary Prekindergarten (VPK)

Education Standards through entertaining and educational virtual field trips. Teachers learn the standards and then use the Internet-generated field trips to add another dimension to their classroom curriculum. Also provided are lesson plans and student assessment forms.

The program's goal is that adults will be knowledgeable about what children need to learn to prepare them for kindergarten and beyond.



Forever Family

Since 2002, sponsorship of Forever Family has allowed hundreds of segments on foster children available for adoption to be shown to million of NBC-6 local television viewers. These have resulted in dozens of adoptions and hundreds of thousands of dollars raised aimed at finding and helping Forever Families for all children in need of a permanent, caring home.



Earned Income Tax Credit (EITC)

The Earned Income Tax Credit (EITC) is a federal anti-poverty program that provides financial assistance for working families. Since 2002, the Children's Services Council has promoted this important financial resource for families through a county-wide public awareness campaign. Our Volunteer Income Tax Assistance (VITA) sites throughout the County help low income residents receive tax returns prepared free of charge by IRS-trained volunteers. A mobile VITA unit even brings this assistance to residents living in neighborhoods where it may be difficult to find low or no cost tax preparation services. Since inception, the Council's EITC/VITA campaign has brought over \$165 million in IRS refunds to our Broward residents. The mobile unit also serves as a single point of entry for other financial safety net programs such as SNAP (Food Stamps) and KidCare health insurance.



Neighbors 4 Neighbors

The Children's Services Council partners with Neighbors 4 Neighbors in support of CSC funded programs by connecting those in need with individuals and organizations that can help address the need. Neighbors 4 Neighbors uses the power of television to help promote CSC initiatives such as the Prosperity Campaign, the Back to School Extravaganza and child safety campaigns.



CHILDREN LIVE IN STABLE & NURTURING FAMILIES

“My therapist helped me to learn to get along better with my family and we don’t fight like we used to. Thanks!”
(Family Strengthening participant)

“Having a counselor come out to our house and work with us and our child has been so good for us!”
(MOMS program participant)

“My son has been receiving speech therapy and is making tremendous improvement which is really helping all of us!”
(Family Strengthening participant)

Working Together to Protect Children and Help Them Thrive

In partnership with the Broward Sheriff’s Office, ChildNet, and the Department of Children and Families, the Children’s Services Council funds a network of provider agencies to work with families at risk for child abuse and neglect. These services are provided in the home and are designed to provide a safety net to keep children safe, and give families the tools to increase parenting skills and improve family management through education training and support and other assistance.

- Family Strengthening programs stabilized **2,613 families** at risk for child abuse and neglect, families at risk of separation, and families in crisis. The programs use best practice interventions, including highly regarded therapeutic approaches such as the Homebuilder’s model programs, Multi-Systemic Therapy (MST) and Cognitive Behavioral Therapy (CBT).
- Mothers Overcoming Maternal Stress (MOMS) programs provided Best Practice interventions in the home for **227 mothers and mothers-to-be** to address the dangers of maternal depression and enhance mother/child bonding and attachment.
- Healthy Families Broward provided screening and assessment, parent training, case management and Well Baby education for **413 new mothers** who are at risk for child abuse or child neglect.
- Kinship programs provided support to **170 relative and non-relative caregivers** raising children with counseling and support groups, case management, respite care and legal assistance.

These programs are also able to connect families in need to other CSC and community resources including, early screening for developmental delays, subsidized childcare, KidCare health insurance and financial and tax assistance.



Maternal & Child Health

- **90%** of mothers and mothers to be in MOMS reported fewer symptoms of depression.
- **98%** of families served by MOMS improved in their family interactions.



Kinship

- **99%** of children were able to stay with their relatives while receiving Kinship services.
- **95%** of families were satisfied with the CSC funded Kinship services they received.

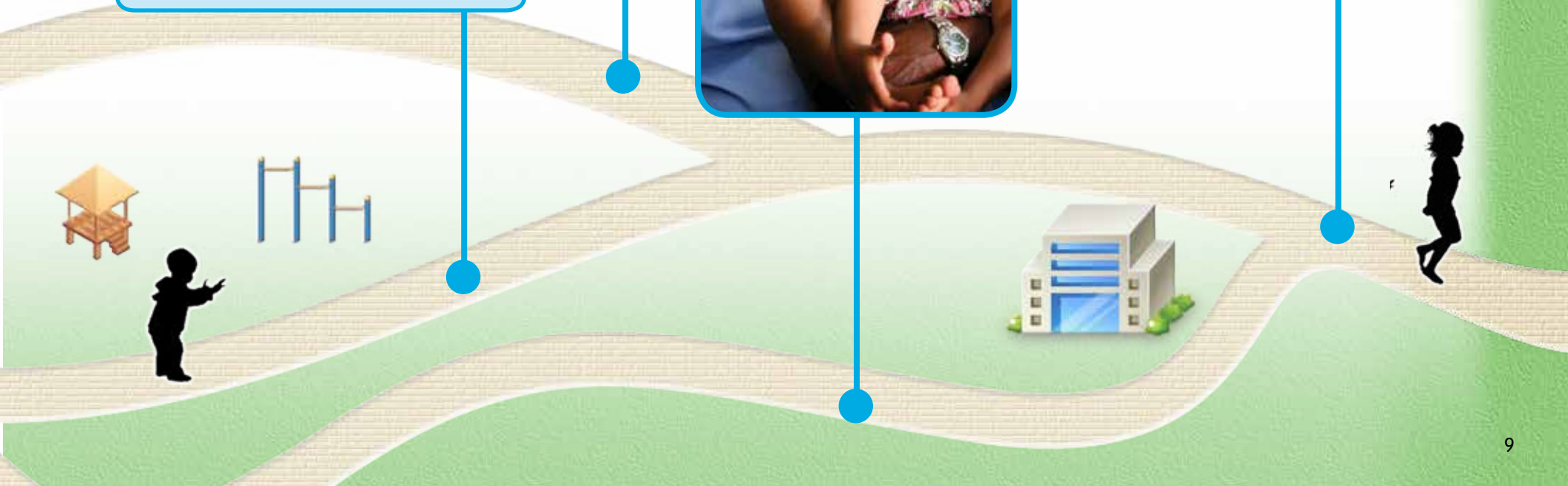


Drowning Prevention Swim Central

- **100%** of children who participated in the swim program have not drowned 3 years after program completion.

Healthy Families

- **96%** of families had no verified findings of child maltreatment while participating in the Healthy Families program over the past two years.
- During the last year, **100%** of children in Healthy Families programs were linked to a medical home.



CHILDREN ARE MENTALLY & PHYSICALLY HEALTHY

“The STEP program helped me a lot that I can’t even explain it! But I can say that they help with my homework or any problem I’m having at school. They keep us busy and prepare us for the future and it’s a lot of fun! (Youth Participant)”

“This program is the best thing that ever happened to me because now I have a job and ID! (Youth Participant)”

“Thank you! The conference was awesome!” (Youth Participant of Transition to Life Summit)”

“The Summit was excellent and I have learned so much!” (Parent of youth participating in Transition to Life Summit)”

The Children’s Services Council is committed to improving the physical and emotional well-being of all children and youth in Broward County. Our focus on children with. We are proud to highlight Council initiatives that help children and youth with special physical, developmental and behavioral needs and their families, including:

- The **Special Needs and Behavioral Health Hotline** with 211 provided a single point of entry and assistance for 3,239 families with children with disabilities in Broward County.
- **Supported Training and Employment Programs (STEP)** operate year-round, after school and in the summer, to prepare young people with disabilities for independence after high school. **217 teens and young adults** developed independent living skills with opportunities for vocational exploration, internships and paid summer employment with the support of on-site job coaches.
- The Annual Transition to Life Summit is an event for over 300 youth with special needs and their families to provide them with the tools needed for a successful transition to adulthood.
- Disability and inclusion training increased the skills of **188 professional and paraprofessional staff**, improving Broward’s capacity to work with children with differing abilities.
- High quality, therapeutic **Respite** programs offer families a safe environment for children with emotional and behavioral needs.

Special Needs Advisory Coalition (SNAC)

In 2006, the Children’s Services Council launched the **Special Needs Advisory Coalition (SNAC)** comprised of community leaders, stakeholders, providers and parents to improve the systems for children and youth with special needs and their families and reduce service gaps. The dedicated group has been instrumental in advancing initiatives including specialized aftercare and summer programs, efficiencies in early identification of developmental delays, expedited medical responses for medically complex children and braided funding partnerships to expand service capacity. State level advocacy included work with Florida’s Agency for Persons with Disabilities to showcase our **Supported Training and Employment Programs**, (STEP) and a collaborative campaign which **increased State funding** for early identification of special needs conditions.



Barbara Palmer (left), Director of the Agency for People with Disabilities, with STEP program participant

Respite for Families and Caregivers

- **98%** of caregivers were satisfied with the Respite program.
- **98%** of caregivers indicated a reduced level of stress thanks to the Respite program.



Childhood Obesity Forum

In September, Childhood Obesity Awareness Month, the Children's Services Council co-hosted a Town Hall meeting with Florida State Sen. Eleanor Sobel and FLIPANY (Florida Introduces Physical Activity and Nutrition to Youth). "Over the past several decades we have witnessed childhood obesity grow to epidemic proportions. More than 23 million children and teenagers are obese or overweight. That's roughly one child in every three. That is why confronting the issue and doing something about it should be a top priority," said Sen. Sobel. As part of the activities, all 75 participants received healthy green smoothies courtesy of FLIPANY and 13 Broward County cities provided signed declarations.



Junior Achievement Event for Youth with Special Needs:

The Junior Achievement of South Florida developed JA BizTown as a fully interactive, simulated city where youth can experience real work situations and learn about finance, personal banking, and more. Partnering with the CSC, Junior Achievement created a modified curriculum to implement at each STEP location which culminated in a full day experience at JA Biztown for over 100 high school youth with disabilities. This is another example of collaborative efforts bringing together government, corporate and non-profit partners to benefit youth with special needs.



Safe Sleep Practices

In order to help prevent sleep related infant fatalities due to co-sleeping, the Children's Services Council funds Cribs for Kids, a program providing free cribs to low-income families. The program counsels parents on the dangers of co-sleeping and provides information on other safe sleep practices like always putting a baby to sleep on its back and keeping the crib free of padding, stuffed toys and blankets that can cause suffocation.



KidCare Outreach

- 139 community outreach and public education events.
- Broward enrollment in KidCare increased 5% over the prior FY (FY 2011-12 – 188,062, FY 2012-13 – 196,813).



- Received 94,355 hotline calls for general assistance.
- Received 3,239 calls for special needs assistance.
- 98% of 36,285 callers surveyed were satisfied with 2-1-1 helpline assistance.

CSC funded services impact tens of thousands of children and families each year. Whether they have been kept on or returned to a positive pathway, they value the opportunities provided. Here is how some have expressed it in their own words.

"They are teaching me how to be a mom and interact with my baby. They are teaching me about her stages of development, how her brain is developing."

Family Strengthening Program Participant

"If it wasn't for my counselor coming every week, calling several times a week, texting me, I don't think I could have made it. You guys saved my life and my baby. I was really losing it."

MOMS Participant

"Positive Behavior Support has taught me many skills and strategies I can use to solve different problems in my classroom without screaming to maintain control. Now I use visual tools and am better able to cope with the problems in the classroom."

Early Education Teacher

"I love being able to take my 4-5 year olds to the swimming lessons. I have been taking the children in my classes for years now and am so grateful to give them this opportunity."

Head Start Teacher About the Swim Central Drowning Prevention Program

Children Live In Stable & Nurturing Families

Children Are Ready to Succeed in School

Children Are Mentally & Physically Healthy

"My life changed totally. I have a different perspective of how to be a mom. Everything I learned I put in practice with the kids."

Family Strengthening Program Participant

"I was struggling with depression and anxiety. Even though I was taking meds I needed someone to help me. The counselor helped me a lot and reassured me about things I don't understand. She helped me to help myself get over the panic."

MOMS Participant

"The program is the best program my daughter has ever attended. Her attitude and performance have helped a lot and the staff is wonderful with the kids."

MOST Special Needs Parent

"This library is very special and I come here because the teachers help me get good grades on my homework."

Afterschool @ Your Library Participant

"The afterschool program helps my daughters interact with other kids and complete her homework. This helps me because I am a single mom and I work long hours."

MOST Parent

"All things considered, I am very grateful for this opportunity. My life could have gone in one of two directions: big, bad court or learning, growing, turning a bad experience into something positive. I will remember the rest of my life to try and do better for myself."

NewDAY Participant

"The Jobs program gave me my first chance to earn money and learn how to work in a real office. It helped my family, too!"

Summer Youth Employment Participant

Children Live in Safe & Supportive Communities

"I received two months of rental assistance. My children and I have a fresh start."

Family Linked by 2-1-1 to Housing Stability Program

"I am a single mother of four and I want to thank the CSC and Soref JCC for providing my family a week's worth of groceries so the children have enough to eat during the months when there is no school. I am glad to see there are still caring people willing to help struggling families like mine."

Summer Food Baskets Recipient

"Thank you for providing on-site enrollment at the South Regional WIC Center. Our family faces so many struggles and Florida KidCare makes a world of difference."

KidCare Enrollee

"I like to go there and work. I like to learn about working."

STEP Participant

Young People Successfully Transition To Adulthood

CHILDREN ARE READY TO SUCCEED IN SCHOOL

“I wouldn’t be able to work if it wasn’t for the help with childcare that I received!” (A single mother)

“The support I have received from my coach have helped me handle my children better and I feel appreciated by my Director and our parents.” (Child Care teacher)

The Children’s Services Council is a leader in the County’s efforts to help all children be developmentally and academically ready to succeed in school and beyond. **Early Education** focuses on the needs of children from birth to age 5. Partnerships with the Early Learning Coalition, the School District, Family Central, County Child Care Licensing and other valued stakeholders are helping to improve the quality and accessibility of Broward’s child care resources. To support the goal of school readiness, the Council has:

- Dedicated funding to ensure that subsidized child care is accessible for the “working poor” so that **1,230 children** received care enabling families to maintain employment or job training.
- Increased access to subsidized child care for **60 vulnerable families** with unique needs, including women escaping domestic violence, former foster youth who are now parents with young children and relative and non-relative Kinship families.
- Since 2009, expanded Positive Behavioral Support (PBS) training and specialized coaching has supported 901 teachers working with **6,463 low income/at risk children** at **60 child care centers** so they could better manage challenging and often serious behaviors in young children.
- **107 PBS Parent Education classes** reached **645 parents**, enhancing their parenting skills and knowledge and improving family functioning.

Positive Behavioral Support (PBS) Children birth to 5

- **100%** of teachers improved their verbal and non-verbal interactions with children.
- **100%** decrease in chaotic classroom transitions and child reprimands
- **No children** were expelled for challenging behaviors.



School Readiness

The CSC is working with the School District’s Black Male Success Task Force and the Early Learning Coalition to build relationships between Elementary School principals and teachers and their feeder child care centers so children come to Kindergarten ready to learn. This initiative is specifically designed to address the achievement gap for our youngest at-risk students.



Child Care for Vulnerable Population

Sixty families facing unique situations that impact housing stability received subsidized child care that allowed caregivers to maintain employment, educational or vocational training and other much-needed services.

“Having this afterschool program is a blessing! I am able to work knowing that my child is learning and having fun”. (MOST Parent)

“My child is disabled and I had a hard time finding a program for her. This program has been a lifesaver for my family and is so good for our community. I would recommend it highly to other parents!” (MOST Parent)

“I like having a place to go afterschool and help with my homework. I have fun here!” (a MOST 4th grader)

Maximizing Out-of-School Time (MOST)

MOST programs provide a safe and supportive environment for children after school, on non-school days, days of early release and during the summer. Daily academics by certified teachers, reading and literacy activities with science, math and cultural arts enrichment keep our children engaged in learning. In FY 2012-13, MOST programs helped **8,059 typically developing children** from low income families and **1,156 children and youth with physical, developmental and behavioral needs** make important educational and social gains at over 100 school and community locations countywide.

This important work supports learning during the school day and we celebrate the out-of-school achievements of all students with **Lights On Afterschool**, a national event that spotlights the importance of high quality and affordable afterschool and summer programs in every community.

MOST General Population

- 87% of children improved their math skills.
- 91% of children improved their reading skills.

MOST Special Needs

- 81% of children improved reading and language development.
- 99% of children proved their social interactions with teacher and with each other.



Afterschool @ Your Library

This CSC partnership with Broward County Libraries provided homework help and reading enrichment for **370 children students** at 11 libraries serving high need communities throughout Broward with qualified tutors, computer-skills training and opportunities for cultural arts activities.

- 100% of children improved their homework completion.
- 86% of children improved their reading skills.

MOST Special Needs:

- 81% of children improved reading and language development.
- 100% of children improved their social interactions with teacher and with each other.

MOST General Population:

- 87% of children improved reading and language development.
- 91% of children improved their reading skills.

MOST features:

- Certified teachers for academic assistance and help with homework.
- Fun, Educational Science and Math enrichment
- Daily fitness with SPARK curriculum coaches with healthy snacks while teaching good nutrition.
- Arts and cultural enrichment opportunities.
- Impactful curricula to develop conceptual subject understanding and promote social skills including KidzLit; Moving w/Math and PATH (Promoting Alternative Thinking Strategies) .
- Teaching strategies tailored for children with special needs (SMILE Reading and TOUCH Math curricula).



CHILDREN LIVE IN SAFE & SUPPORTIVE COMMUNITIES

“As a parent, the diversion program helped my son to accept responsibility for his actions and gave him a second chance.” (New DAY Parent)

“I didn’t know that stuff I thought were just pranks could really ruin my life. The program was hard and now I get it and I don’t want to ever be in this kind of trouble ever again.” (New DAY Youth)

New Diversion Alternatives for Youth (New DAY)

The Children’s Services Council’s delinquency diversion and civil citation programs provide opportunities for youth who have committed lower risk offenses a chance to return to a positive path. In partnership with the State Attorney’s Office (SAO), BSO and local law enforcement, New DAY programs teach accountability, restitution and victim awareness, increase public safety and decrease the likelihood of future violation. In FY 2012-13, those highly structured programs diverted **1,531 youth**.

Specialized programs have also been designed for more complicated cases such as juvenile offenders with mental and behavioral health needs. Even with successful diversion, a lower level crime as a juvenile can jeopardize future employment, college financial aid and military service, so collaborative Expunction Workshops are provided to help young people avoid permanent criminal records.

Juvenile Assessment Center (JAC)

As part of the Juvenile Assessment Center Collaborative Project, BSO provides coordination, oversight and direct services to allow the JAC to operate 24/7 as a multi-agency central point of entry to the juvenile justice system. Youth referred for law violations in Broward County delivered to the JAC by law enforcement are provided coordinated, centralized processing and timely comprehensive individual assessment.

Screening includes an assessment of each youth’s risk to the community as well as determination of physical and mental health and substance abuse needs. The project ensures timely, accurate information is provided to the courts, the SAO and the Department of Juvenile Justice to facilitate diversionary and judicial processing and appropriate follow-up

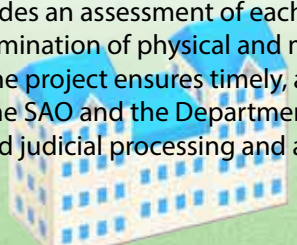
Juvenile Firesetter Prevention & Intervention Program

The Council’s Juvenile Firesetter Prevention & Intervention Program is a collaborative effort with the Broward Sheriff’s Office. **Outreach, community education and workshops** reached over **38,000 children youth and family members** with lessons about fire safety. For **79 children and youth** who exhibited high risk fire-setting behaviors, individualized assessment and treatment were provided to reduce the risk of arson and related injury and death.

Civil Citation

The community’s laser focus on Civil Citation, a service option for local police that assigns sanctions in lieu of formal charges for youth with first time misdemeanor offenses has increased referrals from just 89 in FY 2011-12 to 495 in FY 2012-13, which is important news for youth deserving of a second chance.

- **90%** of youth successfully completed the program.
- **93%** of youth had no re-offenses 0-12 months after program completion.



Broward AWARE! Protecting OUR Children

The premise of this public awareness campaign is that families deserve to live in communities with resources and information that provide safe and healthy experiences for children...and children deserve to enjoy a childhood allowing for safe play, learning and nurturing. Broward AWARE! Protecting OUR Children powered by the CSC combines the efforts of dozens of agencies engaged in the prevention of child abuse and neglect or the healing of its effects to provide the community with the resources necessary to keep our children safe. 2-1-1 Broward provides a home page for resources and calendars for the Broward AWARE campaign.



Back to School Community Extravaganza

On August 10, thousands of children were given backpacks stuffed with school supplies, uniforms, shoes and books at the annual Back to School Community Extravaganza distribution event. Thanks to all of our partners and hundreds of volunteers for making this such a successful event!



Look Before You Lock

The CSC has long promoted keeping children safe in and around cars. The number of tragedies occurring when children are left unattended in hot cars has been particularly poignant. This past year the effort went a step further, as the CSC partnered with Broward County Government and the Early Learning Coalition to raise awareness of a new County ordinance requiring all licensed child care providers to install alarms in their vehicles carrying six or more children. In another example of collaborative effort, the CSC managed the production of billboards, stickers, radio PSA's and TV spots as well as the partial reimbursement plan set up by the County for those child care centers that installed the alarms in a timely fashion. "If we can save just one child it will have been worth the effort," said County Commissioner Lois Wexler, the main sponsor of the ordinance.



YOUNG PEOPLE SUCCESSFULLY TRANSITION TO ADULTHOOD

The Children's Services Council supports four positive youth development initiatives that promote healthy social, moral, emotional, physical, and cognitive development in our Middle and High School students. Services are provided on school campuses and at community locations afterschool and during the summer to keep young people engaged in productive activities that promote school success and school and community attachment. Youth are connected with needed supports and receive guidance as they prepare for the transition to college or vocational training and the world of work. At their foundation, these programs provide young people with fun and enriching activities without fear of violence, bullying or other forms of abuse, providing the space to experience personal and emotional growth.

- **Youth FORCE** serves **1,441 Middle School students** at 16 school and community programs countywide. Programs focus on individual youth development, provide disguised learning and group projects to support academic growth and good decision-making skills and community service to teach the value of "giving back".
- **21st Century Learning Centers** provide academic support, personal enrichment, credit recovery and employability skills and fun Club activities to **1,277 high school students attending 8 high need campuses**. College tours and vocational exploration help students to focus on graduation and a successful transition to adulthood.
- **Future Prep** programs served **366 young people in foster care or relative care** so they can be better prepared as they "age out" of the dependency system. Services emphasize school success, housing and employment assistance, individual and group counseling and life skills and offer a safety net for this at-risk population.
- **The Summer Youth Employment Program** provided **565 low income youth** ages 16-18 with job readiness training and paid summer employment at 300 worksites throughout the County. For most, this was their very first job and exposure to the real world of work. Case management support helped end the summer with a **high summer job retention rate of 97%** with **98% of employers and 99% of the young workers highly satisfied** with their experiences

Youth Development

- **100%** of participants did not become pregnant or cause a pregnancy in the year following their participation in the program.
- **93%** of youth did not obtain any new law violations while in the program.

Hattiesha completed the CSC funded Future Prep program at the end of 2012 and is now a pre-law student at the University of Florida. "I am the first person in my family to go to college," she says. She credits HANDY as "definitely playing a huge role" in that. Although she generally had good grades, they provided tutoring when needed. HANDY also helped her apply for and find much needed financial aid for tuition and books. When she submitted her acceptance letter to UF too late, HANDY staff assistance helped her stay on track without missing a year. "I always had the desire to go to college but HANDY gave me the confidence that helped me get there." The aspect of the program that was most helpful was the feeling of belonging to a family that it gave her. In 2006, as a young teen, Hattiesha experienced the devastating loss of her mother. Then, in 2008, her older brother was deployed to Iraq. This meant she had to leave her home and friends in North Carolina and move with an aunt in Florida. Once here, she learned about HANDY and how it supports youth living in relative care to transition successfully to adulthood. "The staff at HANDY had more faith in me than I had in myself. It makes you want to do better and feel like - 'Hey, I can change the world if I want to!'"



Hattiesha with Kirk Brown, Sr. VP of Programs and Business Development

When asked if she is still in touch with HANDY her answer is an emphatic: "Of course!" She considers them family. In fact, when she doesn't go back home to North Carolina on vacation she makes every effort to visit. "The kids who are currently in the program want to hear my story," she says. Hattiesha wants to give back by being a good role model for them. She wants them to know

that: "No matter what your circumstances, there can always be a better tomorrow." Hattiesha should know: she is living her better tomorrow today.

Transitional Independent Living (Future Prep)

- **94%** of youth had no new pregnancies.
- **96%** of youth had no new law violations.
- **92%** of youth had stable housing.

STEP

- **73%** of youth learned new work related skills.
- **68%** of youth learned new job skills.
- **73%** of youth increased their skills in Daily Living Activities.



Nineteen year old Laura has autism and ADHD, but that hasn't stopped her from being successfully employed in her first real job. According to her mother, "Before she joined the (CSC funded) STEP program at ARC Broward, my husband and I didn't know what Laura would do with her life. She did not have direction and felt lost in many ways. Then, a school counselor told us about STEP. She was accepted and that has made her blossom."

"My STEP transition specialist, taught me about money management," says Laura. "Before the program, I didn't know anything about money or how to work with it. She taught me how to give change correctly."

Once she had the skills, she needed an opportunity to find employment. It all came together while helping with a photo exhibit at ARC, underwritten by Walgreens. While there, she offered to help a Walgreens manager. Her helpful attitude made an impression. "I took the initiative," says Laura. "She told me she could see I was a great worker and she was sure I would succeed."

Shortly after completing the STEP summer internship, Laura got a call about an opening for a cashier position at Walgreens. She applied and aced the test. "I never imagined she could be a cashier," says her mom. "She used to have problems counting." Even more impressively, Laura was the only applicant who scored 100% on the test! Laura credits STEP with making that possible.

The biggest impact STEP made in Laura's life was learning the social skills needed to successfully interact with people. "Before, I felt like I didn't know what I was doing. I felt stuck. It was very hard for me to interact with people. I would not have known how to look for a job. The STEP program taught me the skills I need to feel and be successful."

Laura's long term interests include a career in computers, particularly in film-making and special effects. Although she completed the STEP internship, she still attends ARC classes focusing on career development, including multimedia programs. The CSC funded STEP program and ARC Broward have given Laura the understanding that the sky is the limit. As she puts it: "I believe I can do just about anything!"

"I am a product of an afterschool program at a community based organization. I learned from my father, who was the Director of the Community Action Agency in Miami, the importance of surrounding yourself with those who care about you. I wanted the same for Lauren and the Unity 4Teens program is exactly that." (Lauren's dad)

Lauren is 16 years old and in 11th grader. She is being raised by her dad since her mother's death in 2007.

Lauren loves the Unity 4Teens program because she gets the support she needs in math —her most challenging subject— and she has a place to go after school. She says that the Unity 4Teens program accepts her just the way she is. Being in the program has helped her to feel good about herself.

A precocious student, Lauren has come out of her shell with the help of the DreamGirlz component of the program. Now she is a social butterfly. Ms. Harrell, DreamGirlz' teacher, is Lauren's favorite teacher because she's taught her how to be a young lady, encourages her NOT to engage in drugs and alcohol, to dress appropriately, and DREAM big DREAMS! Most importantly, Ms. Harrell knows when she is down and "takes the pain away."



21st Century

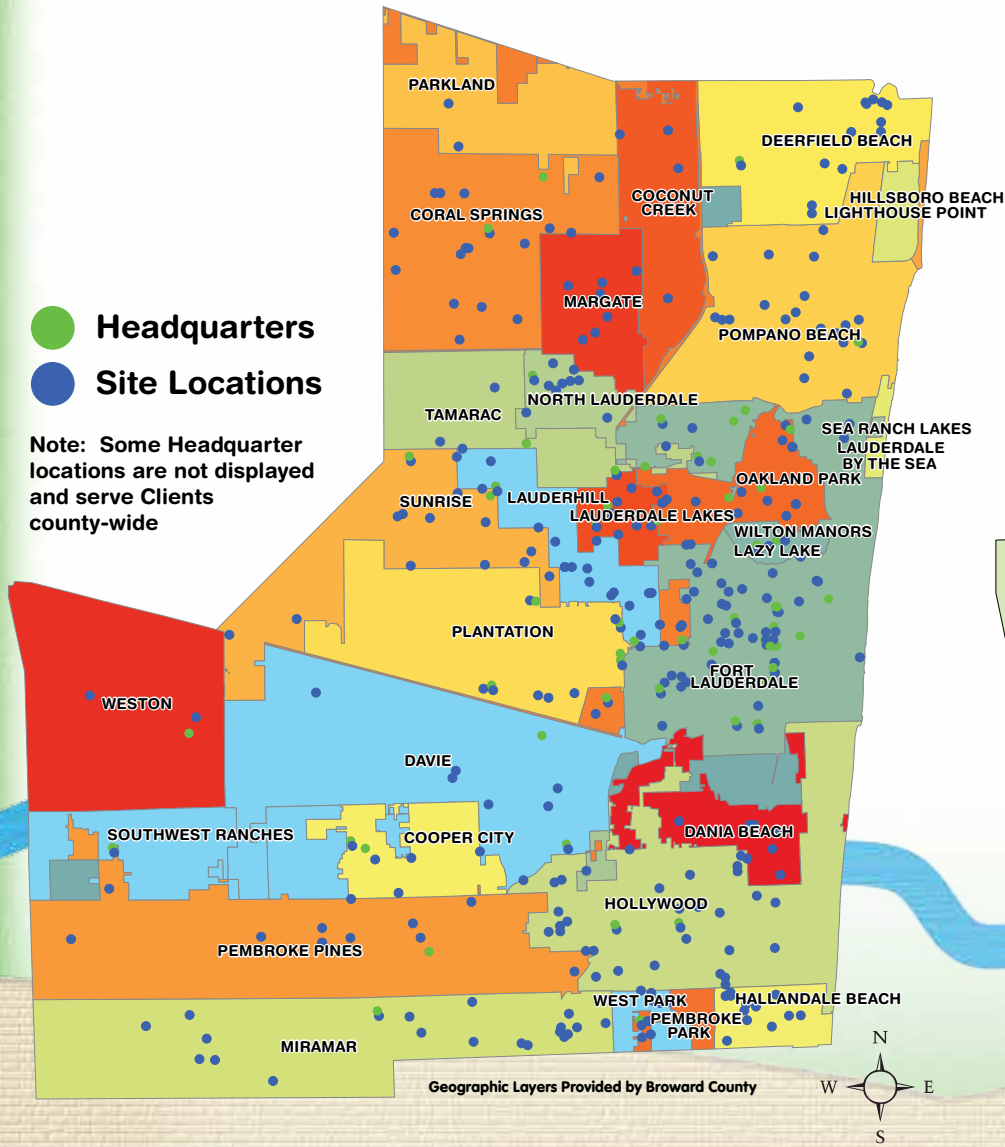
- **83%** of students improved their reading and science scores.
- **80%** of students improved their math scores.
- **98%** of students had no external suspensions or decreased their suspensions from the prior year.

CSC Funded Programs Headquarters & Service Locations

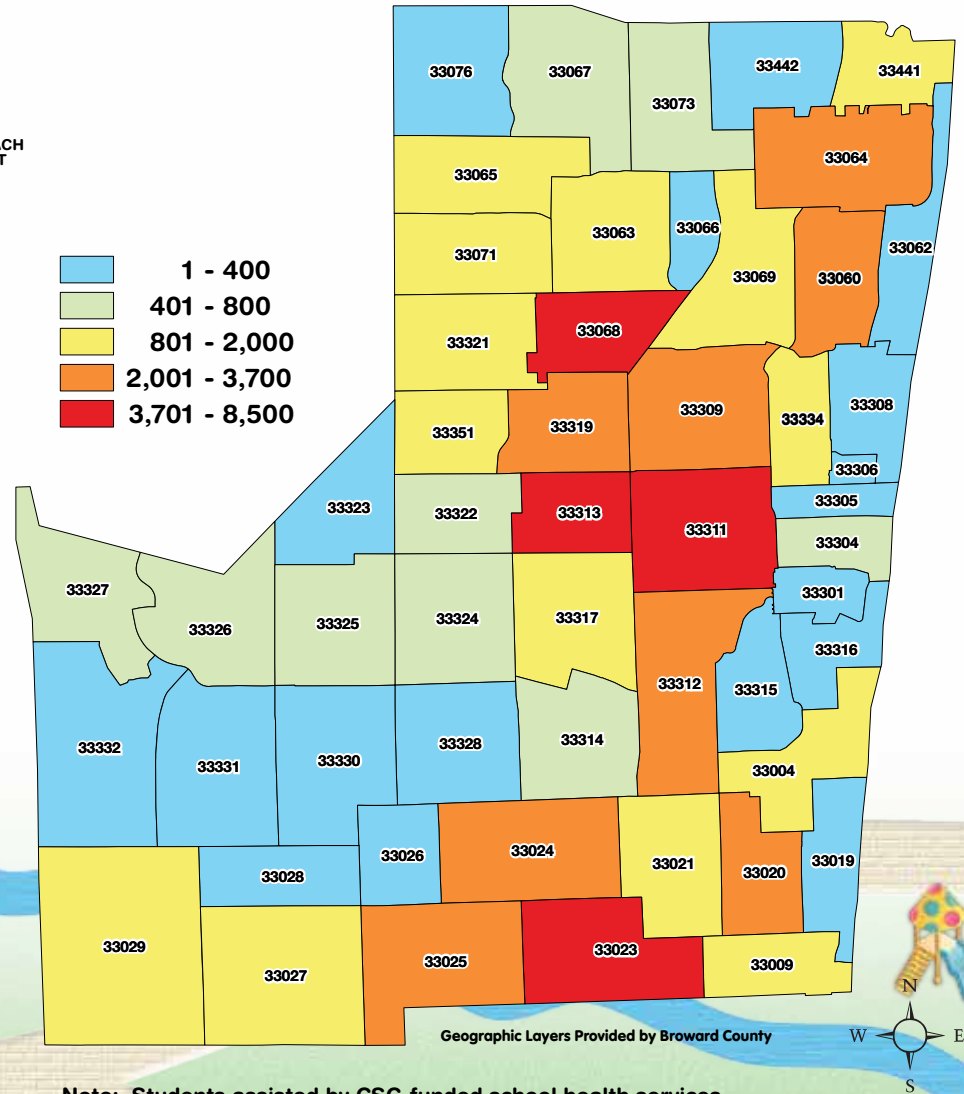
Children & Families Served by CSC by Zip Code

- Headquarters
- Site Locations

Note: Some Headquarter locations are not displayed and serve Clients county-wide



- 1 - 400
- 401 - 800
- 801 - 2,000
- 2,001 - 3,700
- 3,701 - 8,500



Note: Students assisted by CSC-funded school health services at 40 high-need schools are not included in this population-served recap.

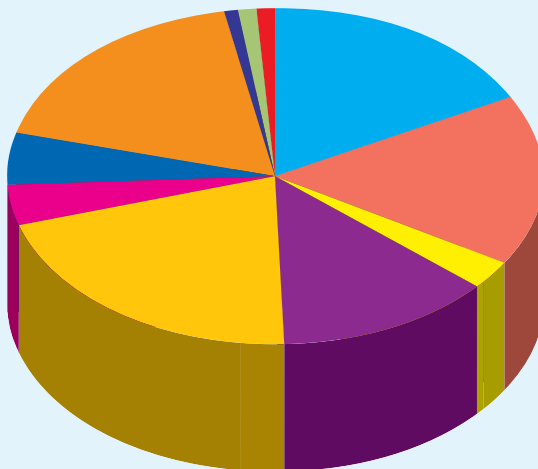
Financial Report



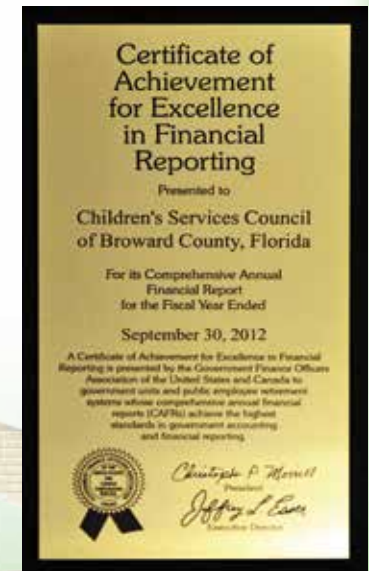
General Fund

REVENUES:	FY 2012/13 Actual	FY 2011/12 Actual
Property Taxes	\$ 59,584,505	\$ 57,483,644
Interest	90,651	152,865
Grant Income	340,968	343,463
Miscellaneous	794,695	568,853
TOTAL REVENUES	\$ 60,810,819	\$ 58,548,825
EXPENDITURES:		
Program Services/Support	\$ 56,178,579	\$ 55,599,014
General Administration	2,048,236	1,948,542
Capital Outlay	111,417	57,303
Non-Operating Expenditures	1,716,448	1,679,586
TOTAL EXPENDITURES	\$ 60,054,680	\$ 59,284,445

Fiscal Year 2012-2013 Budget for Program Services By Goal



Family Strengthening	\$9,767,646	17%
Delinquency Prevention & Diversion	9,910,711	18%
Independent Living	1,620,200	3%
School Readiness & Early Education	7,306,189	13%
Out of School Time	11,057,680	20%
Physical Health	2,212,276	4%
Maternal & Child Health	2,592,318	5%
Physical & Behavioral Needs	9,732,320	17%
Agency Capacity & Training	594,666	1%
Seamless System of Care	517,739	1%
Public Awareness & Advocacy	739,807	1%
Total Programs Budget	\$56,051,552	



Certificate for Excellence in
Financial Reporting

Funded Agencies and the

211-Broward

General Hotline, Special Needs & Behavioral Health hotline

Achievement & Rehabilitation Center (ARC)

Maximizing Out-of-School Time Special Needs, Supported Training and Employment Program, Family Strengthening

After School Programs, Inc.

Youth FORCE, Maximizing Out-of-School Time, Maximizing Out-of-School Time-Special Needs

Ann Storck Center, Inc.

Maximizing Out-of-School Time-Special Needs

ASPIRA

Youth FORCE

BECON TV

Public Awareness

Boys & Girls Club

Maximizing Out-of-School Time

Broward Children's Center, Inc.

Maximizing Out-of-School Time-Special Needs

Broward County Healthy Start Coalition

Fetal Infant Mortality Report

Broward County

Drowning Prevention, After School @ Your Library

Broward Regional Health Planning Council

Healthy Families

Broward Sheriff's Office

New DAY, Firesetters, JAC

Camelot Community Centers

New DAY, Future Prep, Family Strengthening

Center for Hearing & Communication

Supported Training and Employment Program, Family Strengthening, Youth FORCE, Maximizing Out of School Time-Special Needs

Children's Home Society

Family Strengthening

Children's Harbor

Family Strengthening

Community After School

Maximizing Out-of-School Time, Margate CRA

Community Based Connections

Family Strengthening

Community Foundation of Broward

Capacity Building, Community Leadership Mentoring

Community Reconstruction Housing, Inc. (CRHI)

Youth FORCE

Dan Marino Foundation

Supported Training and Employment Program

Davie CRA

Maximizing Out-of-School Time

Early Learning Coalition of BC

Subsidized Childcare

Family Central

Pre-K, Family Strengthening Training, Positive Behavior Support

Father Flanagan's Boys Town of So FL

Family Strengthening

Firewall Centers T.H.I.N.K.

Youth FORCE

Florida Dept Of Health - Broward County

Drowning Prevention, KidCare Outreach

Forever Family (Gialogic Productions)

Adoption Promotion

Gulf Coast CC

Family Strengthening, Future Prep

Hallandale Beach-CRA

Maximizing Out of School Time

HandsOn Broward

Capacity Building, Volunteer Management, Community Gardens

HANDY

Future Prep, Youth FORCE

Harmony Development Center, Inc.

New DAY, Youth FORCE, Kinship Relative Care Support

Harvest Drive FY 2012-2013

Hunger Relief

Healthy Mothers, Healthy Babies Coalition

Mothers Overcoming Maternal Stress, Family Strengthening, FIMR, New DAY, CRIBS, Responsible Fatherhood

Heart Gallery of Broward

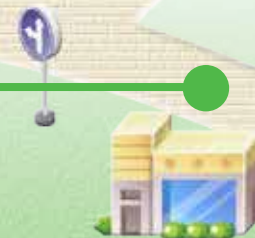
Adoption Promotion

Henderson Behavioral Health

New DAY, Family Strengthening, Future Prep

Hispanic Unity

Youth FORCE, Earned Income Tax Credit, Hunger Relief, LEAP High, 21st Century



Programs They Provide

Hollywood Art / Cultural CTR for Hollywood, City of
Maximizing Out-of-School Time

Hollywood Beach CRA
Maximizing Out-of-School Time

Jewish Adoption and Foster Care Options, Inc.
Family Strengthening

Juliana Gerena & Associates
Family Strengthening, New DAY

Kid Vision/WPBT (Community TV Foundation)
Early Childhood Education

Kids in Distress, Inc.
Maximizing Out-of-School Time, Kinship Support,
Family Strengthening, Future Prep

Lauderdale Lakes, City of
Maximizing Out of School Time Legal Aid

Services of BC, Inc.
Kinship, LAW

Medical Staffing Network, Inc.
School Health, Coral Springs CRA

Memorial Healthcare System
BREAK, New DAY, Family Strengthening, Mothers
Overcoming Maternal Stress, Youth FORCE,
Maximizing Out-of-School Time, Future Prep

Minority Development and Empowerment, Inc.
Earned Income Tax Credit, Youth FORCE

Miramar, City of
Maximizing Out-of-School Time

National Council/Jewish Women (NCJW)
Hunger Relief

Neighbors for Neighbors
Public Awareness

New Hope World Outreach
Maximizing Out-of-School Time

NSU
A Day for Children

Opportunities Ind. Ctr. (OIC)
Youth FORCE

PACE Center for Girls
New DAY

Pembroke Pines, City of
Maximizing Out-of-School Time-Special Needs

Senior Volunteer Services / BEACON
Mentoring

Sierra Lifecare, Inc.
School Health

Smith Community MH
Maximizing Out-of-School Time-Special Needs,
BREAK, Youth FORCE

Smith Community Associates
Family Strengthening

Soref Jewish Community Center
Maximizing Out-of-School Time

South Cluster Children Services
Maximizing Out-of-School Time

South Florida Hunger Coalition
Hunger Relief

Starting Place, Inc., The
Family Strengthening

Sun Sentinel Children's Fund
Capacity Building Grants

Sunshine Social dba SunServe
Youth Services

Sunshine After School Child Care, Inc.
Maximizing Out-of-School Time

United Cerebral Palsy of Broward County, Inc.
Maximizing Out-of-School Time-Special Needs,
Supported Training and Employment Program

United Way of Broward County
Youth Development

Urban League of Broward County, Inc.
New DAY, Maximizing Out-of-School Time,
Youth FORCE

West Park, City of
Youth FORCE

Women In Distress
Americorps Volunteers

Workforce One
Summer Youth Employment Program

YMCA of Broward County
LEAP High, 21st Century, Youth FORCE,
Supported Training and Employment Program,
Maximizing Out-of-School Time &
Maximizing Out-of-School Time - Special Needs
Deerfield CRA





Children's Services Council of Broward County

Our Focus is Our Children.



MISSION

To provide the leadership, advocacy and resources necessary to enhance children's lives and empower them to become responsible, productive adults through collaborative planning and funding of a continuum of quality care.

VISION

The children of Broward County shall have the opportunity to realize their full potential, their hopes and their dreams, supported by a nurturing family and community.

Call Us: 954-377-1000 • Email: info@cscbroward.org

Facebook: [facebook.com/CSCBroward](https://www.facebook.com/CSCBroward) • Twitter: [@CSCBroward](https://twitter.com/CSCBroward) • YouTube: [CSCBroward](https://www.youtube.com/CSCBroward)

Web: [CSCBroward.org](https://www.CSCBroward.org) • Online Learning Center: [CSCBroward.learn.org](https://www.CSCBroward.learn.org) • Training: [training.CSCBroward.org](https://www.training.CSCBroward.org)

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