

*We touch your life!*



**2003**  
**ANNUAL REPORT**





## Letter to the Community from Jack Moss, Council Chair

Friends,

During our second year, the Children's Services Council has worked hard to pave a brighter future for Broward's children by funding proven, innovative and cutting-edge programs that deliver results in our community. Working together with service providers and other funding agencies, we have made great strides in reducing waste and duplication of services.

We are highly committed to ensuring the effectiveness of our funded programs and we continuously seek ways to bring more dollars into Broward County. For example, \$5 million of Council funding leveraged nearly \$3 million in state dollars to provide child care for over 2000 children. In exchange for our commitment of \$1 million, for the privatization of foster care into a community-based system of care, the Council received \$2 million to provide prevention services for at-risk children and their families. We also matched the first \$100,000 raised by the public in the Sun-Sentinel Children's Fund Campaign, and 53,000 children received back-to-school clothing, backpacks and supplies as a result. We chair a Collaborative Grants Committee that works to find new funding sources for children service providers in the County. In 2003, \$12.5 million new dollars were brought into the County. Virtually all of our funded programs are geared towards prevention, ensuring that Broward's children will steer clear of Florida's overburdened delinquency and dependency systems.

We maintain a commitment to bringing best practice models to our community. Two good examples of this are **Maximizing Out-Of-School Time (M.O.S.T.)** and **Summer Challenge**. All M.O.S.T. programs provide safe, supervised and fun activities designed to promote both academic and social success. Children receive daily homework and tutoring assistance, activities that increase reading skills, structured recreation and fitness activities and special curricula to enhance social skills. Last school year, over 5,000 economically disadvantaged youth and 800 children with special needs participated in MOST during after school hours, non-school days and days of early release. **Summer Challenge** provided over \$6.5 million for 35 Broward County agencies to give over 5,500 children a daily summer camp experience that also emphasized daily reading and physical fitness at 95 locations throughout the community. Other Council efforts address specialized support services for children with behavioral health conditions and provide delinquency diversion opportunities to keep juvenile misdemeanor offenders from entering the juvenile justice system.

The Council is enthusiastically active throughout our community and beyond in several significant ways. The **Broward Training Collaborative** (<http://training.cscbroward.org>) enhances the organizational capacity of service providers and provides a website to publicize trainings. Council staff helped lead the charge in Tallahassee on a host of measures to assist children and families.

We hope you will find this Annual Report informative. We are grateful to serve Broward County and hope you enjoy reading about the many ways in which the Children's Services Council of Broward touches your life.



## COUNCIL MEMBERS



Carole Andrews, Vice Chair  
School Board Member



Honorable Julie Koenig, Secretary  
Governor Appointee



Honorable Lawrence L. Korda  
Immediate Past Chair, Judicial Member



Gregory Durden, Esquire  
Governor Appointee



Commissioner Suzanne N. Gunzburger  
County Commission Member



Marti Huizenga  
Governor Appointee



Laurie J. Sallarulo  
Governor Appointee



Dr. Frank Till  
School Superintendent



Ana M. Valladares  
Governor Appointee



## We Touch Lives Throughout The County

By Cindy Arenberg Seltzer, President/CEO of the CSC

At this time last year, I reported to you on the blistering pace that the Children's Services Council had set during our first year of existence. I am pleased to report that the momentum generated during our inaugural year has carried forward to 2003. The strong leadership of our Council Members, the dedication of our staff and the hard work of our many funded provider agencies has allowed us to touch the lives of thousands of children and families in every corner of Broward County.

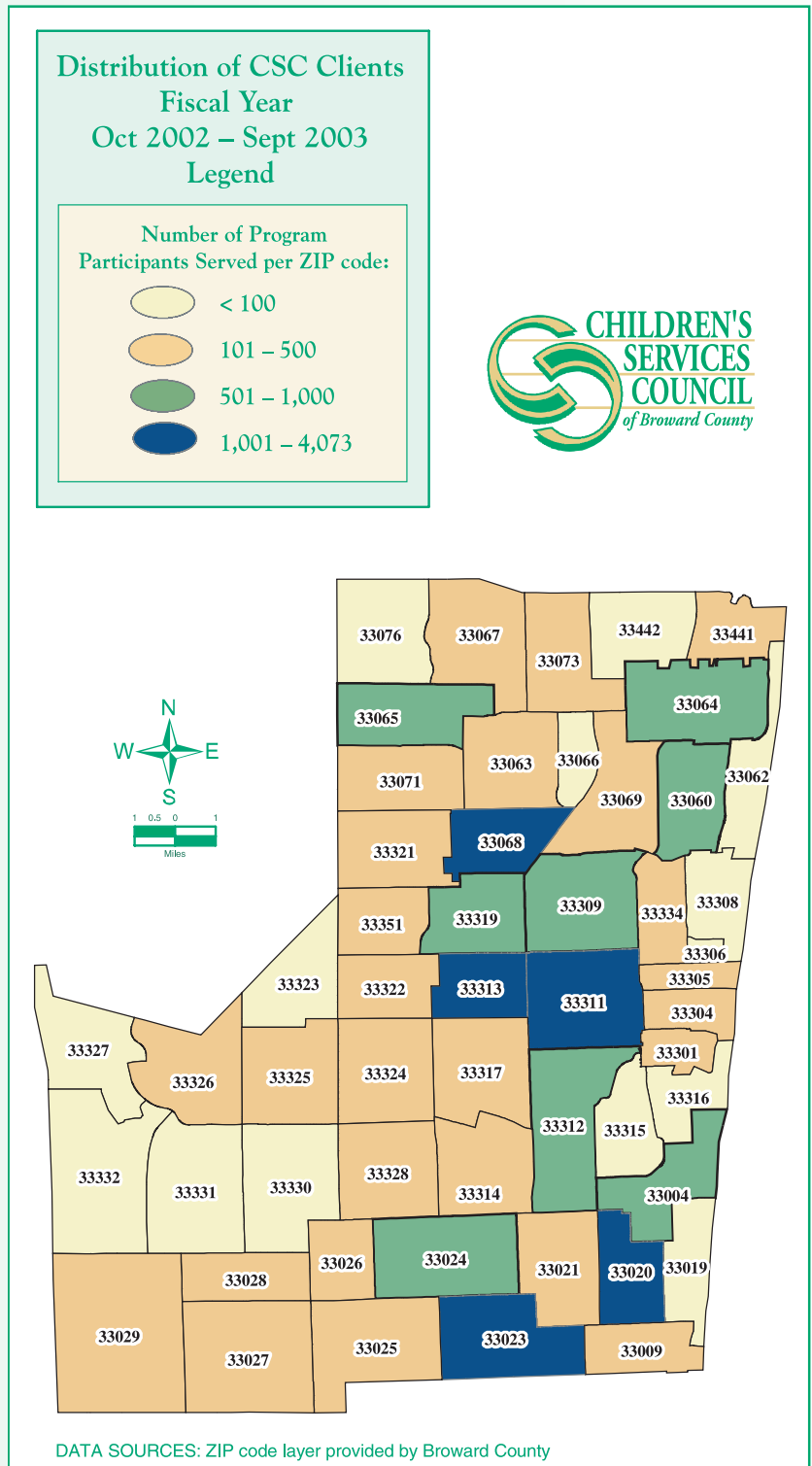
Out of school programs at 163 locations provide over 5,800 disadvantaged and special needs children with reading, homework assistance and tutoring services. The lives of 5,500 children were enriched by their participation in summer programs that provided fun, safe and supervised activities. We also used this time to help strengthen literacy and social skills. We funded nursing services in 29 schools that deliver basic health care services and health education to our children. We partnered with the Broward County Commission and the School Board to provide water safety and drowning prevention to 7,500 children. We touched the lives of Broward's foster children by funding General Master Positions in the dependency court system, helping to reduce the time necessary to make permanent home placements a reality.

Thanks to Council funding:

- Low cost Kid Care insurance was provided for 431 needy children;
- Some 9000 children were served through in home and community based programs that increased parenting skills to reduce child abuse in families;
- A collaboration with the Court System helped to expedite permanent home placements for 267 dependent children;
- A half-hour television series that communicates the mission and goals of the Children's Services Council of Broward County was developed and aired.

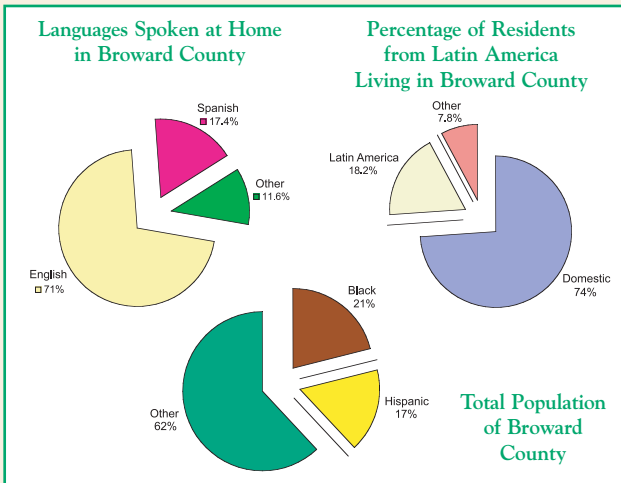
We touched the lives of thousands of Broward's families in a new way this year, by aggressively promoting the Earned Income Tax Credit. The credit is one of the most successful anti-poverty programs created and provides a helping hand for working poor families. In 2003, the Council's efforts, along with many partners, resulted in an additional \$30 million drawn down directly into the pockets of Broward citizens.

The pages of this report contain many additional instances of how the Council touches your life. We are honored to serve the children and families of Broward County and look forward to supporting many additional programs that have a positive impact on our wonderfully diverse communities in the upcoming year.



# Cultural Competence Initiative

In Broward County, the people that make up our community come from different backgrounds, and their customs, thoughts, ways of communicating, values, traditions, and institutions vary accordingly. Children's service providers in Broward County must demonstrate an appreciation of cultural differences in order to support all children and their families in our rapidly changing community.



Why should we all care that our funded services reflect the diversity of our community? Because providing culturally competent services benefit children in hundreds of ways. A culturally competent organization will experience less cross-cultural miscommunication, assess behavior and attitude more accurately and provide effective services and interventions to address those identified needs. Cultural awareness provides the cornerstone for enriching the lives of all children and families in our community.

To begin that cultural competence journey, the CSC and our partners recognize that our community must work from a common definition. Therefore, in 2003 we commissioned a report entitled "Cultural Competence Assessment of Broward County SED Children's Providers." This report was developed with broad-based community input and notes that: **Cultural Competence** is a dynamic and ongoing developmental process requiring self-assessment and a long-term commitment. It is the acquisition and integration of cross-cultural knowledge about individuals and groups of people and the transformation of specific attitudes, behaviors, values, standards, policies, and practices. The process of cultural competence enables the system, organizations, and individuals to work effectively in cross-cultural situations.

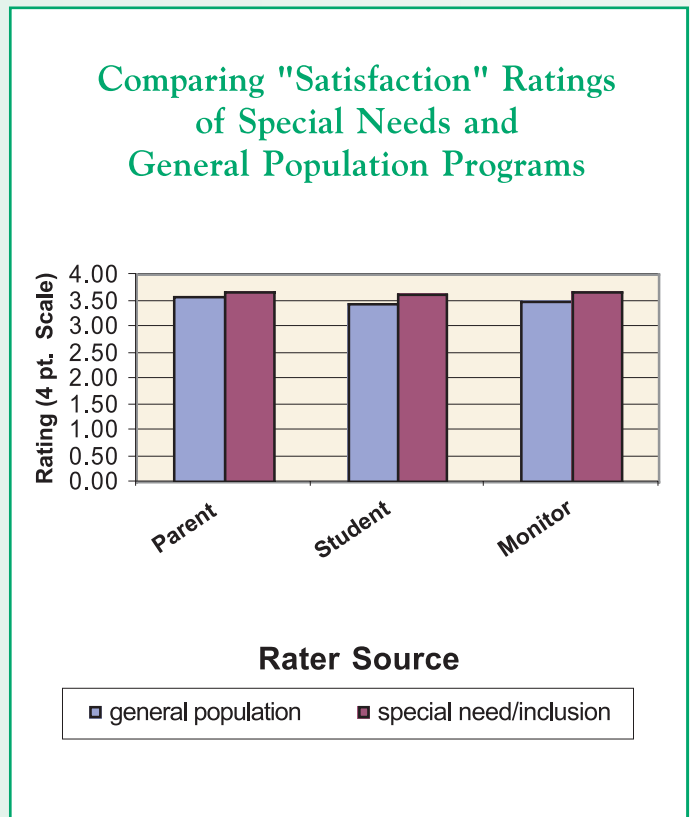
The CSC is working closely with other funding organizations and service providers to expand their capacity to be culturally sensitive to the needs of the ever-changing communities they serve. Information about cultural dynamics must now be integrated into all facets of programs that serve children and families. To that end, we are ensuring that training materials and other resources are provided to assist the capacity building efforts of children's service providers. The CSC regards these efforts as an important first step to ensuring that cultural barriers do not present obstacles to any child's opportunity to succeed and thrive in Broward County.

# Measuring Quality & Outcomes

## MONITORING QUALITY

We at the CSC pride ourselves in spending the tax dollar responsibly. Therefore, we insist that every funded program maintain the highest possible standards. For MOST and Summer Programs we hired experienced teachers and doctoral students to serve as program monitors to ensure quality and to strengthen the connection between schools and afterschool programs which serve their children. These individuals utilize National School-Age Care Alliance (NSACA) standards as their primary monitoring instrument. The monitoring results are compiled into a final, comprehensive report that serves as an important tool which the programs can utilize in order to improve their programming and service delivery.

In addition to the professional program assessment, parents and children are asked to rate the programs they attended. Overall, the programs were rated substantially well by all of the raters, but parent ratings revealed the highest levels of satisfaction with the funded programs.



Parent, Student, and Monitor Satisfaction Survey Data by Program Type. Note: Rating Scale: 1=unacceptable, 2=needs improvement, 3=satisfactory, 4=exemplary

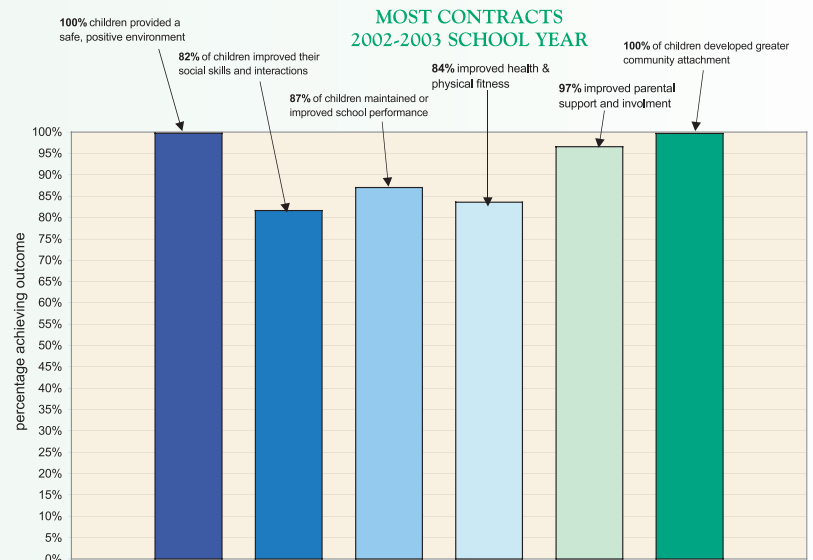
## MEASURING PROGRAM EFFECTIVENESS

Each program contract contains a minimum of three outcome measures used to determine whether or not a funded program is actually making a difference in the lives of children and families. These outcomes range from improvements in social skills and reading to reductions in problem behaviors and improved family functioning.

## MAXIMIZING OUT-OF-SCHOOL TIME (M.O.S.T.)

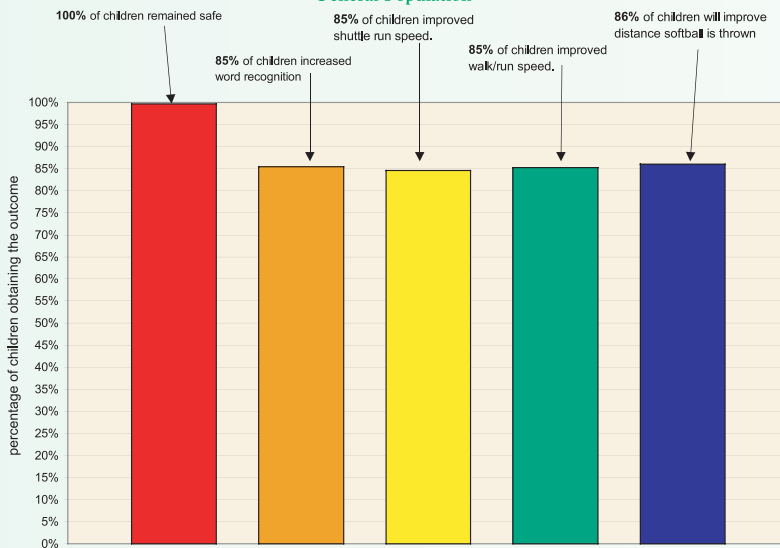
MOST programs for school age youth incorporate best practices and offer an array of academic, social, recreational and cultural activities geared specifically toward the interests and abilities of the target population. The programs provide a safe, positive environment for youth which will enhance academic achievement, literacy, support social development and strengthen youth relationships with adults and peers within the context of their families, schools and communities, strengthen youth protective factors and reduce risk factors.

Total # served  
 Male 4,077  
 Female 3,573



Funded Agencies: Ann Stork, Achievement & Rehabilitation Center, Broward Children's Center, Boys & Girls Club, Center for Independent Living, Henderson Mental Health Center, Hispanic Unity, Lighthouse of Broward, Minority Development & Empowerment, Inc., Memorial Healthcare Systems, Sorel Jewish Community Center, South cluster Children's Services, YMCA

## SUMMER CHALLENGE 2003 General Population



Funded Agencies: After School Programs, Boys & Girls Club, Community After School, Covenant House, Deerfield Beach Parks & Recreation, Ebenezer Human Services, First Church of the Open Bible, Hispanic Unity of Florida, Hollywood Parks & Recreation, Institute for Community Empowerment, Jack-N-Jill, Jewish Community Center of South Broward, Lauderdale Lakes Parks & Recreation, Minority Development and Empowerment, New Hope World Outreach, Sorel Jewish

## SUMMER CHALLENGE 2003

Summer Challenge 2003 programs focused on providing developmentally appropriate prevention and early intervention services to children in order to improve school success, literacy, social adjustment, readiness for social transition and/or readiness for self-sufficiency, physical fitness and nutrition. The Summer Camp or Summer Activity Programs serve children ages 3 and up who are NOT participating or enrolled in other year round programs, AND who are (1) children of low income families in the general population, and/or (2) children with special needs.

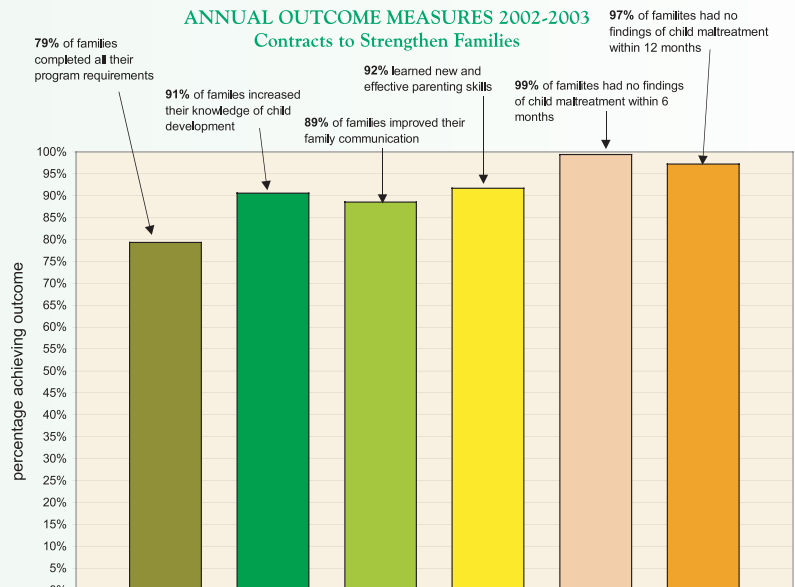
Total # served  
 Male 3,906  
 Female 3,206

## FAMILY STRENGTHENING

Family Strengthening programs provide community-based services to reduce child abuse and neglect by improving parents and caregivers' knowledge of child development and use of effective parenting skills. These programs address family risk and protective factors to reduce abuse/neglect, limit out-of-home placements, ensure children achieve/maintain satisfactory school performance and improve family functioning by reducing family stress and crisis. These family strengthening programs also increase the ability of families to access existing community resources to obtain housing, food, employment and other environmental needs.

Total # served  
 Male 6,436  
 Female 6,846

## ANNUAL OUTCOME MEASURES 2002-2003 Contracts to Strengthen Families



Funded Agencies: Achievement & Rehabilitation Center, Camelot Community Care, Inc., Children's Home Society, Family Central, Inc., Healthy Mothers Healthy Babies, Henderson Mental Health Center, Inc., Hugs for Kids, Jewish Adoption and Foster Care Options, Inc., Kids in Distress, Inc., Memorial Healthcare Systems, Mental Health Association, Mt. Bethel Human Services Corporation, Inc., Women in Distress

# Collaboratively Improving Quality & Quantity of Service

## Providers Receive Top Quality Training

The Children's Services Council recognizes that providing quality training opportunities for Broward's children's service providers enhances their ability to enrich the lives of children in their programs. During the 2002-03 fiscal year, the Council supported the delivery of 61 high-quality educational and training opportunities in the community. Local and nationally recognized trainers shared their knowledge with over 700 professionals representing 58 children's service providers.

The Council also formed the Broward Training Collaborative. This diverse group of professionals with a common interest in children's service training issues meets regularly to identify needs and increase countywide training efficiency through collaboration. Many ideas have been supported by this group, including the web-based training calendar.

The Broward Training Collaborative web site (<http://training.cscbroward.org>) was developed and made available to the community this past year. The website serves as a clearinghouse of educational opportunities throughout Broward County that specifically address children's services topics. The site lists CSC funded trainings, as well as trainings sponsored by other community organizations. Providers of children's services and parents alike now have an online home to find ways to satisfy their training needs.

In one place, users can:

- Learn about upcoming training sessions on a variety of topics countywide
- Give information about training opportunities held by community organizations
- Register online for CSC funded training sessions
- Find a list of local qualified trainers
- Add trainers to the online list
- Connect to related websites that offer training.

The CSC continues to work hard to assist individuals and organizations to increase positive results for children through training, information and resources.

**CHILDREN'S SERVICES COUNCIL** presents **The Broward Training Collaborative**

Our mission is to assist individuals and organizations serving children in the community by providing training information and resources.

**SOLUTION FOCUSED THERAPY**  
Strengthen your tools through this best practice model of therapy. Offered as a series of trainings, three full day introductory sessions will be available over the next few months, along with half day ...[complete story](#)

FEATURED TRAININGS	TRAINER	DATE	TIME	CEU CREDITS
Emergent Literacy	Thomas/Stone	10-28-03	9:00A - 12:00P	yes <a href="#">Complete Info</a>
The Solution Focused Approach	Arlene Gordon, Ph.D.	10-30-03	9:00A - 3:00P	yes <a href="#">Complete Info</a>

The trainings and trainers identified on this website are posted for information purposes only. It is the responsibility of each individual and organization to research the qualifications and references for information located on this site. CSC is furnishing this information without warranty, expressed or implied, as to the merchantability or fitness for any purpose or accuracy. CSC shall not be liable for errors contained herein or for any damages in connection with the use of information contained herein.

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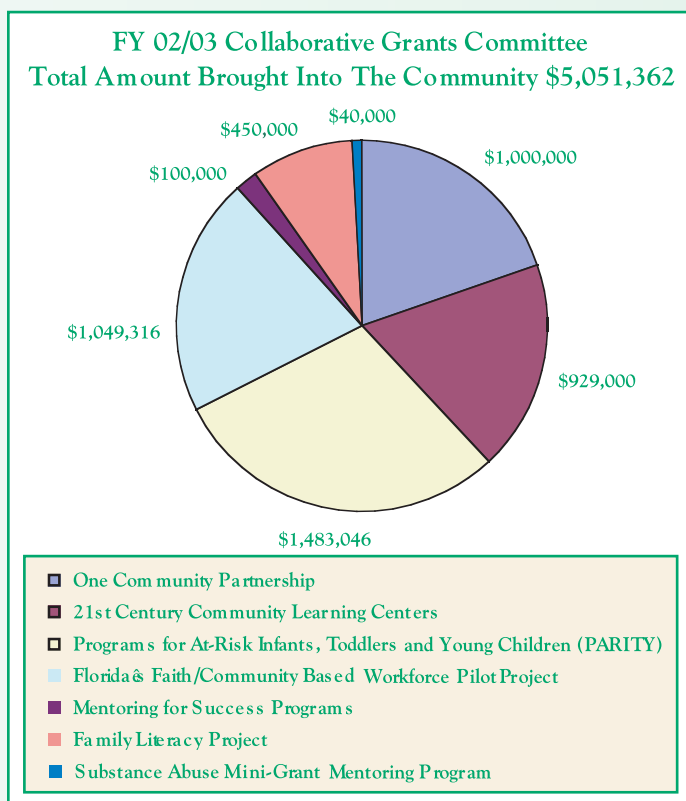
## Collaborative Grants Committee

The CSC in conjunction with the Coordinating Council of Broward has developed a Collaborative Grants Committee (CGC) in order to enhance county-wide social service capacity by creating a synergistic grant writing environment that eliminates funding barriers and results in Broward County receiving millions of additional dollars.

The CGC goals and objectives include (1) increasing funding being brought into Broward County; (2) strengthen Broward County social service infrastructure by providing technical assistance, grants research and partnership brokering; (3) to increase number of individuals served by existing programs; (4) to increase number of new programs services; and (5) to research opportunities for other agencies to ensure the provision of sufficient services for all of Broward citizens.

Since the committee's inception in April 2002, the CGC has brokered over \$5 million dollars into Broward County for programs in the areas of after school programming, education, family literacy, mental health services, mentoring, early childhood development, and workforce development.

Presently the committee membership represents eighty-five (85) organizations that employ a total of one-hundred and twelve (112) grant developers. If you are a grant developer in Broward County interested in being a part of a dynamic consortium committed to improving the quality of live for all of Broward County residents please contact Ellyn Drotzer, Research & Development Specialist, at (954) 377-1671.



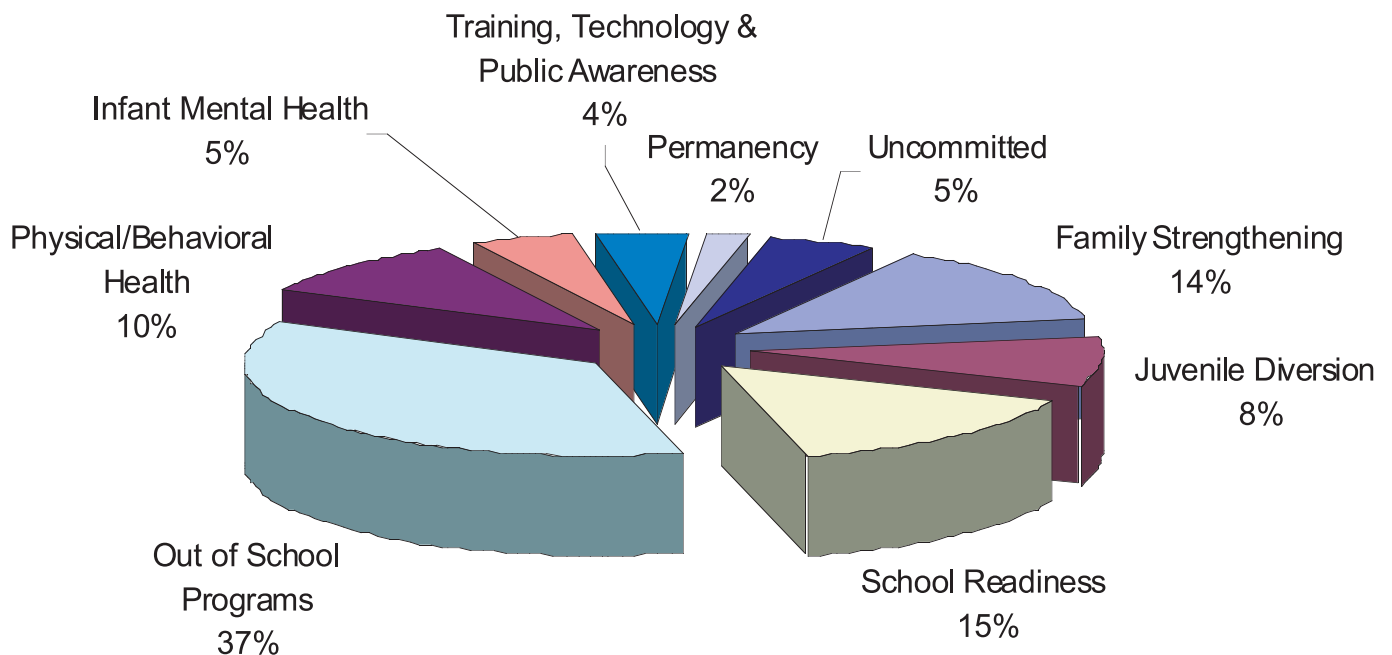
# Children's Services Council of Broward County

## General Fund

	FY 2002 Actual	FY 2003 Actual	FY 2004 TRIM Budget
<b>Revenues:</b>			
Property Taxes	\$ 23,925,608	\$ 28,764,971	\$ 38,313,381
Interest	313,098	431,398	200,000
Grant Income	455,912	2,000,000	-
Miscellaneous	112,248	166,163	100,000
Budget Carried-Forward	-	-	8,285,949
<b>Total Revenues</b>	<b>\$ 24,806,866</b>	<b>\$ 31,362,532</b>	<b>\$ 46,899,330</b>
<b>Expenditures:</b>			
Contracted Programs & Monitoring	\$ 7,741,217	\$ 25,215,688	\$ 41,892,826
Contracted Services Administration	522,409	822,019	1,324,416
General Administration	1,046,660	1,810,422	2,204,088
Capital Outlay	474,280	45,002	549,000
Non-Operating Expenditures	117,479	135,102	929,000
<b>Total Expenditures</b>	<b>\$ 9,902,045</b>	<b>\$ 28,028,233</b>	<b>\$ 46,899,330</b>

## How We Slice Contracted Programs

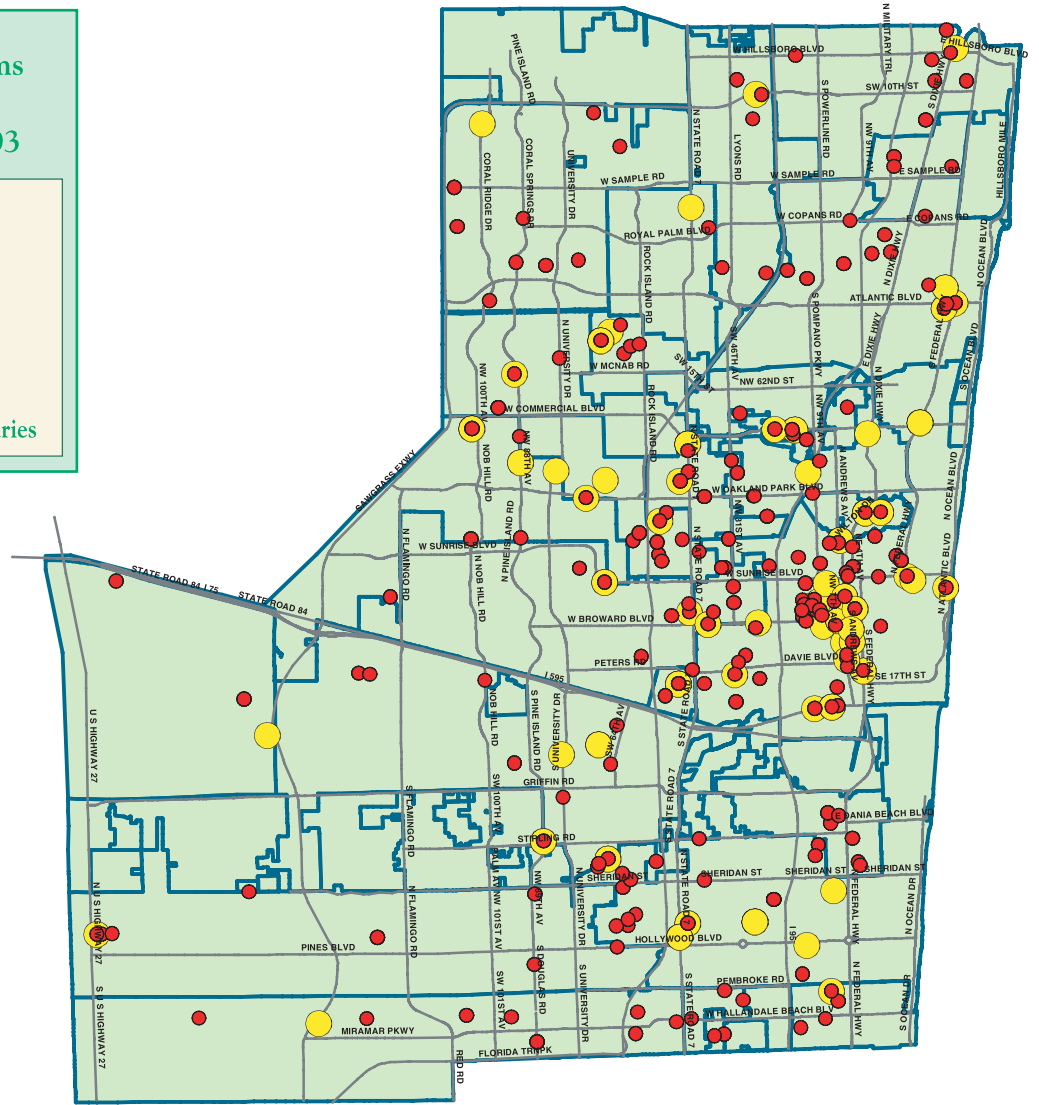
### Contracted Programs Budget FY 2003-04



CSC Funded Programs  
Fiscal Year  
Oct 2002 – Sept 2003

Legend

- Service Location
- Headquarters
- Major Roads
- Municipal Boundaries



DATA SOURCES: City boundaries & major roads provided by Broward County

## Funded Agencies

FY 2002-2003

After School Programs, Inc.  
Ann Storck Center  
ARC Broward  
ASPIRA  
Boys & Girls Club  
Broward Children's Center  
Broward Public Library Foundation  
Broward School Readiness Coalition  
Broward Sheriff's Office  
Camelot Community Care  
Center for Independent Living  
Children's Diagnostic/Treatment Center  
Children's Home Society  
Child/Net  
Christ Crusaders, Inc.  
City of Dania Beach  
City of Deerfield Beach/Parks & Recreation  
City of Hollywood

City of Lauderdale Lakes  
Communities in Schools  
Community After School, Inc.  
Covenant House  
Ebenezer Human Services  
Family Central  
First Call for Help  
First Church-Open Bible Pre-School  
Guardian Ad Litem-Broward  
Healthy Families Broward  
Healthy Mothers/Healthy Babies Coalition  
Henderson Mental Health Clinic  
Hispanic Unity  
HUGS for Kids  
Institute for Community Empowerment  
JCC of South Broward  
Jack-N-Jill  
Jewish Adoption/Foster Care Option  
Healthy Kids/KidCare  
Kids In Distress  
Legal Aid of Broward County  
Life Works Family Therapy Center  
Lighthouse of Broward County

Memorial Healthcare System  
Mental Health Association  
Miami Children's Hospital/  
Dan Marino Center  
Minority Development  
& Empowerment, Inc.  
Mt. Bethel Human Services  
Museum of Discovery & Science  
New Hope World Outreach  
Nova Southeastern University  
PACE Center for Girls  
School Nurse Partnership, Inc.  
Smith Community Mental Health Center  
Soref Jewish Community Center  
SOS Children's Village of Florida  
South Cluster Children Services  
Sunshine After School  
Swim Central-Broward County  
The Starting Place  
United Cerebral Palsy  
Urban League of Broward County  
Women In Distress  
YMCA of Broward County