

Breaking Barriers & Building Bridges

Annual Performance Report

**Fiscal Year
2016-2017**



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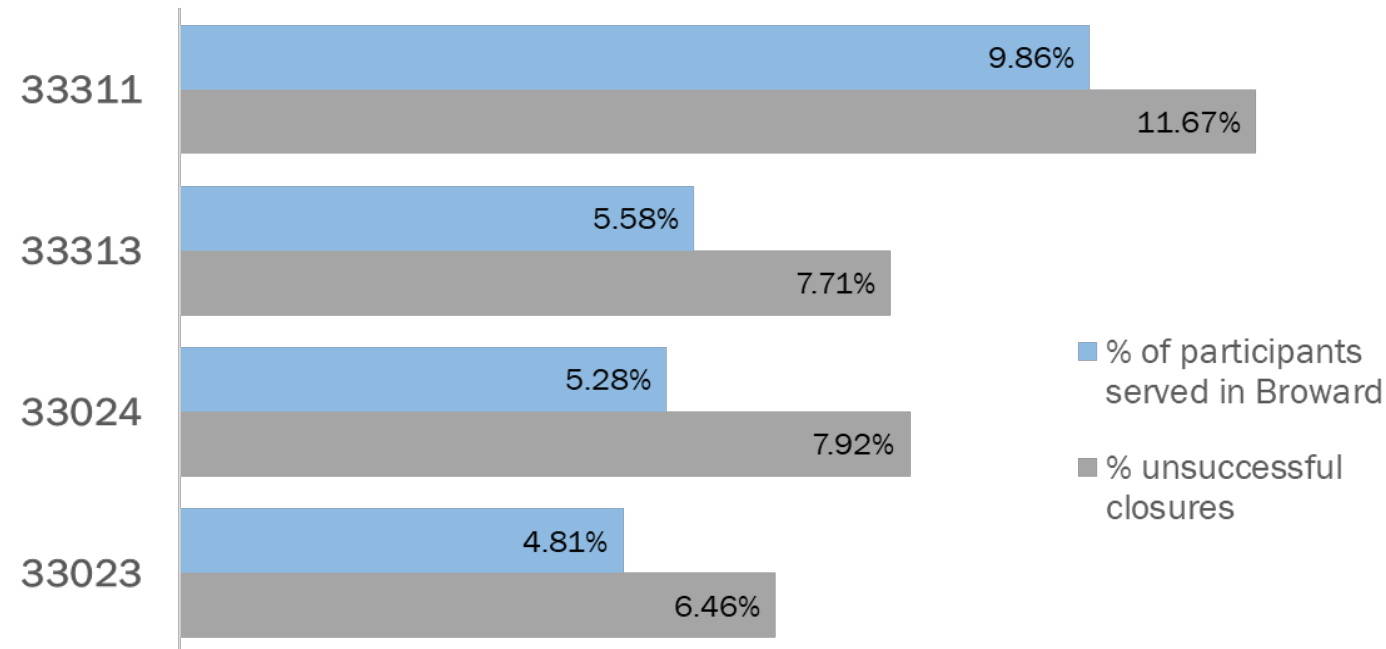
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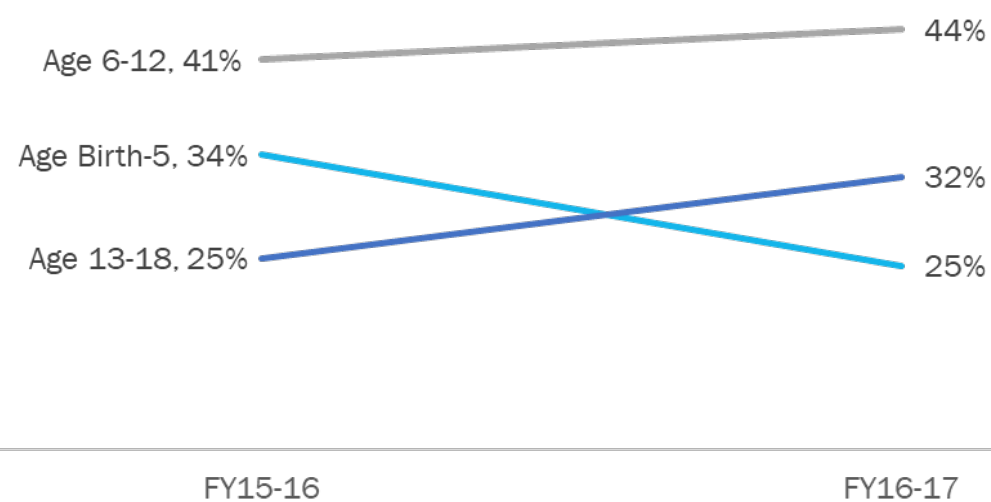
Abuse & Neglect Prevention

Annual Performance FY 16/17

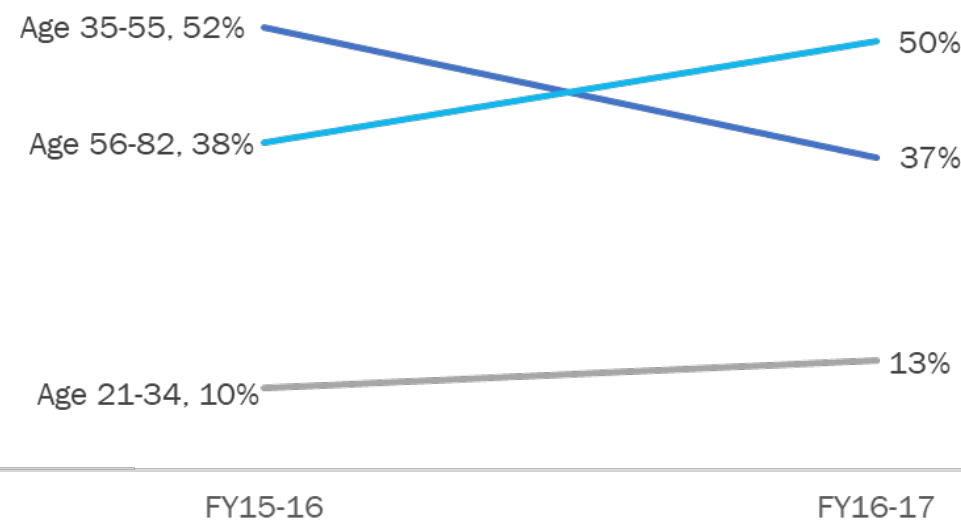
Across all Family Strengthening programs, 33311, 33313, 33024, and 33023 serve **26%** of participants in Broward, yet disproportionately make up **34%** of total unsuccessful closures in Broward.



There has been a decrease in children served aged **birth to 5** and an increase in **adolescents** in the Kinship programs.



There has been an increase in caregivers aged **56 and over** and a decrease in caregivers aged **35-55** in the Kinship programs.



FAMILY SUPPORT PROGRAMS

GOAL:

Reduce the incidence of abuse and neglect.

RESULT:

Children live with safe and nurturing families.

Family Strengthening

- Evidence-based and best practice interventions.
- Address multiple socio-environmental factors.
- Stabilize families in crisis.
- Prevent out of home placement/involvement in dependency system.

Kinship

- Maintain stable homes for youth in relative and nonrelative care.
- Prevent involvement in child welfare system.
- Partnership with Jim Moran Foundation beginning in 2015 added \$200K to support Kinship budget.

Healthy Families

- Pre/post natal screening, assessment and in-home intervention to improve infant and toddler outcomes and reduce abuse and neglect.
- CSC funds the in-home services portion.

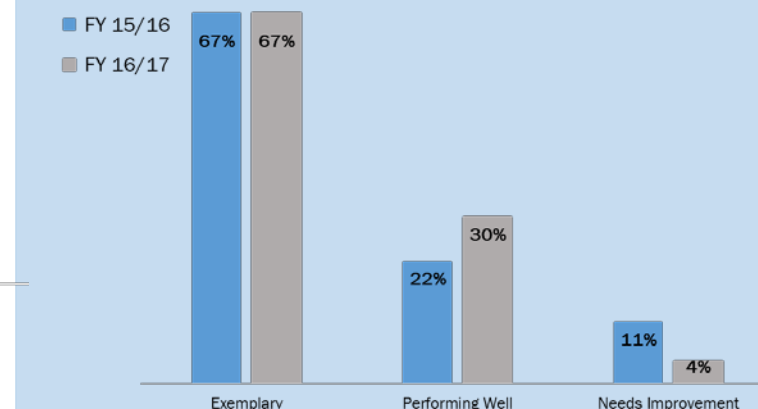
Adoption

- Supports "Forever Family", a segment on NBC6 to recruit adoptive parents and raise funds to support dependent youth.
- Includes the Heart Gallery, a Photo-Voice exhibit of foster children available for adoption.
- Both programs allow CSC to receive Federal IV-E reimbursement.

Permanency Program

- Provides comprehensive legal services to children in the child welfare system to help limit their time in state care and to achieve timely permanency.
- Attorneys also work with stakeholders in child welfare system to resolve individual and systemic issues.

Program Monitoring shows increase in programs performing well.





Abuse and Neglect Prevention - Family Strengthening FY 16/17

Achievement & Rehabilitation Centers, Inc. (ARC)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

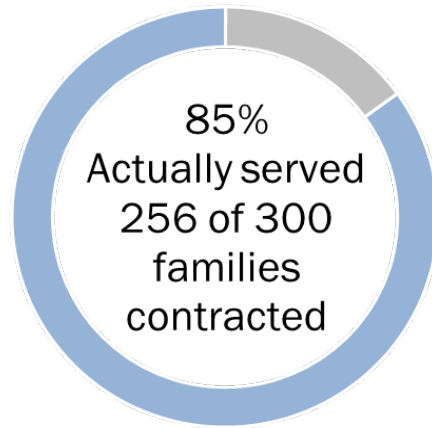
Programmatic Performance

The ARC Parents as Teachers (PAT) Family Strengthening program completed its second year providing services under the 2015 Family Support RFP. The program is a weekly in-home parent education and training program that utilizes a national Best Practice Model modified specifically for families with infants and children with special needs. The program duration is long term, often spanning several years.

Program monitoring reflected that services were engaging and provided unique supports to families through specialized knowledge of the population served and linkage to available resources. Some minor opportunities for improvement included thoroughness of case notes and engagement of all individuals residing in the home. Overall, services were effective with high levels of parent satisfaction and model fidelity.

The number of families served was lower due to the nature of the program being long term and some families remaining in services for several years.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

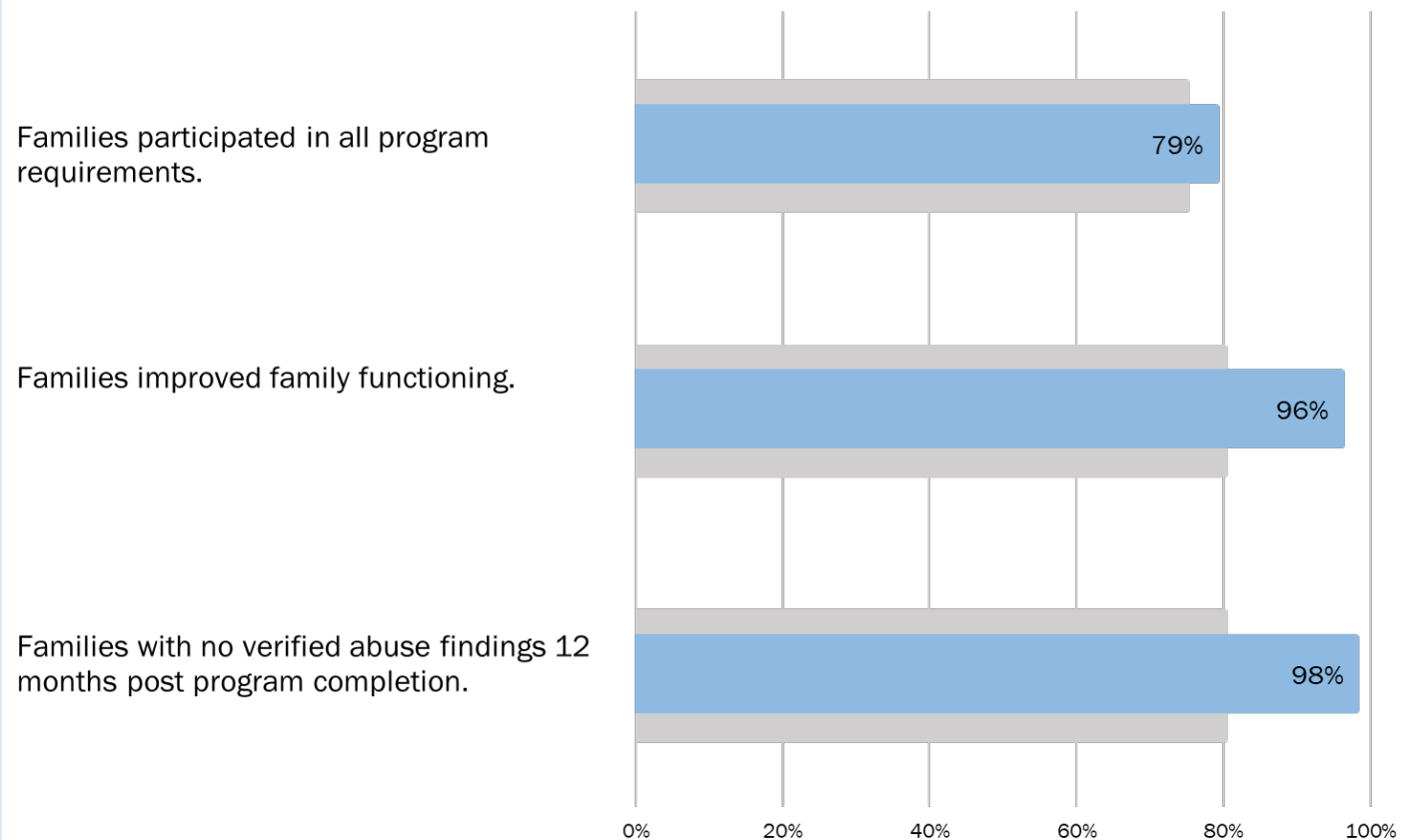


Final Budget:
\$608,890

Actual Expenditure:
\$608,638

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

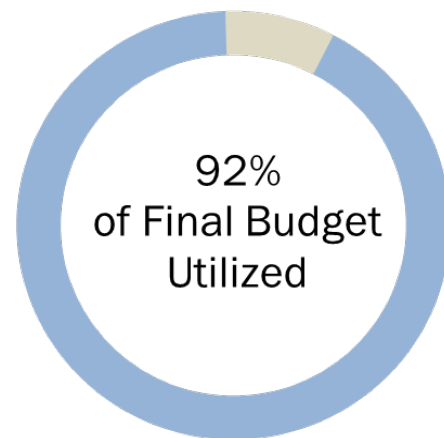
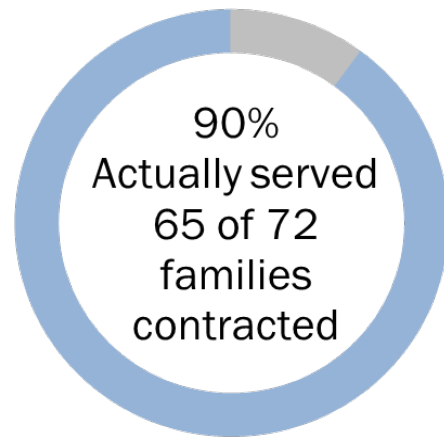




Abuse and Neglect Prevention - Family Strengthening FY 16/17

Boys and Girls Club

How Much Did We Do?



Final Budget:
\$242,000

Actual Expenditure:
\$223,249

How Well Did We Do It?



The administrative monitoring had findings related to a vacant position, the late submission of the budget to actual report, and audited financial statements. The findings were addressed in a timely manner.

Programmatic Performance

The Boys & Girls Club completed its second year under the 2015 Family Support RFP. The program utilizes the evidence-based Strengthening Families Program (SFP) model, a 14-week group based family skills training program. The program runs groups simultaneously in six (6) clubs: Nan Knox (Ft. Lauderdale), Lauderhill (Lauderhill), Levine Slaughter (North Lauderdale), Rita and Rick Case (Davie), Carver Ranches (West Park), and Marti Huizenga (Hollywood).

Monitoring reflected excellent service delivery with engaging and effective implementation of the Strengthening Families Program Model. Parent surveys indicated high levels of satisfaction with staff and services received.

The program served slightly fewer families than expected because a few families stopped attending and new families cannot begin mid-session.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

76%

Parents demonstrated improvement in parenting skills.

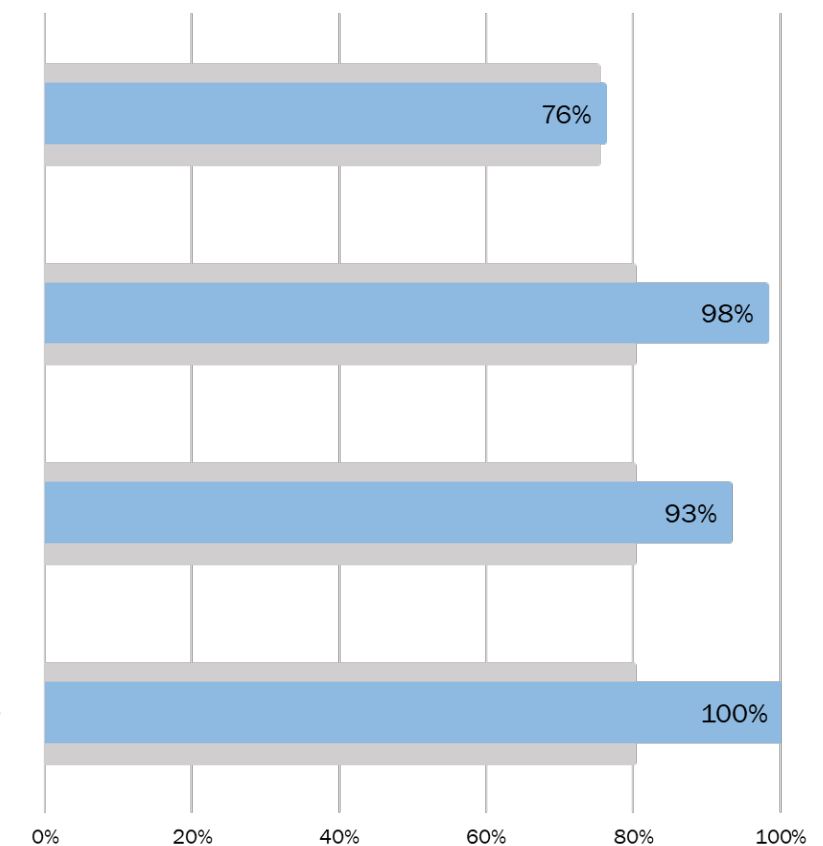
98%

Families improved family functioning.

93%

Families with no verified abuse findings 12 months post program completion.

100%

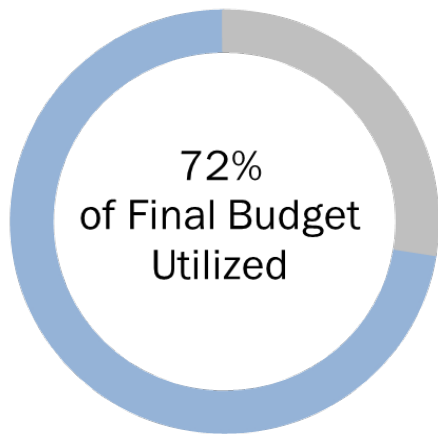
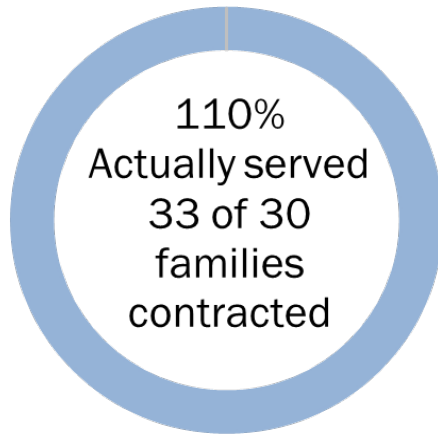




Abuse and Neglect Prevention - Family Strengthening FY 16/17

Broward Children's Center

How Much Did We Do?



Final Budget:
\$115,710

Actual Expenditure:
\$83,791

How Well Did We Do It?



A commendable administrative monitoring with no major findings.

Programmatic Performance

Broward Children's Center completed its second year as a new provider under the 2015 Family Support RFP. The program provides weekly in-home parent training utilizing the Nurturing Parenting Program (NPP) Special Needs model, case management, and parent support groups. The average program duration is six (6) months, with 12-16 weeks of curriculum delivery followed by care management, skills practice, and observation.

Program monitoring, observation and client satisfaction surveys reflected that the provider was effectively providing services that met the needs of the families being served. Some opportunities for improvement included staff completing required training in a timely fashion, case note documentation, and referral follow-up.

This program model has two different staff members serving each family: one to provide services to the parent and the other to the children. While the provider served the contracted number of families, an extended leave for one of the staff in this small program resulted in underutilization.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

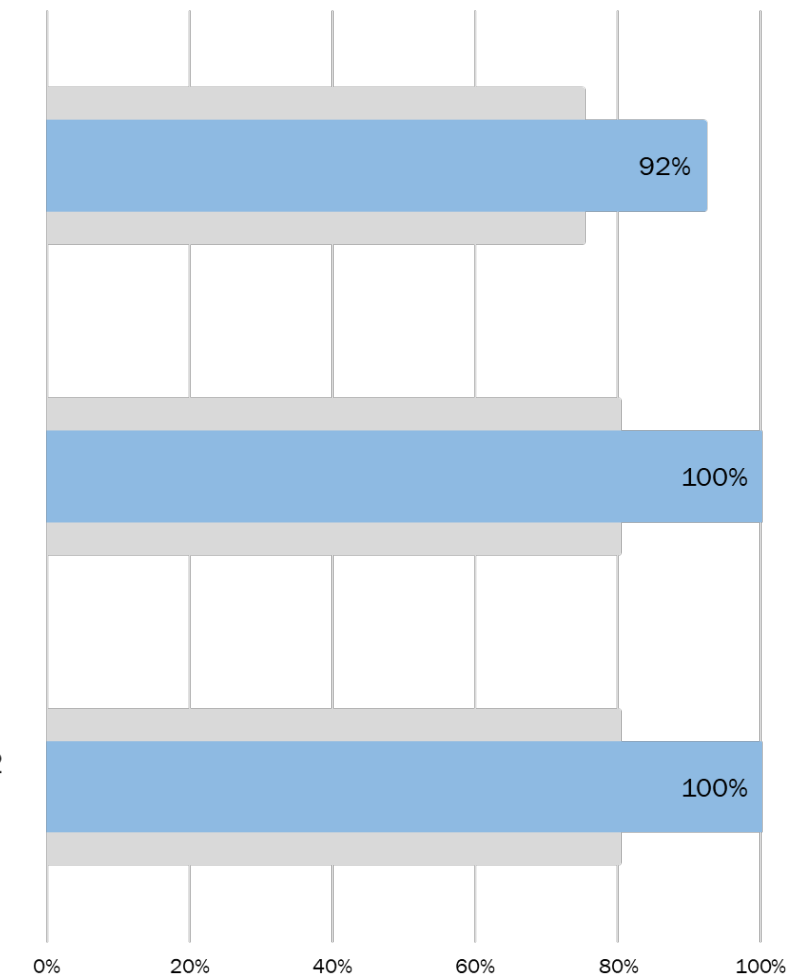
92%

Families improved family functioning.

100%

Families with no verified abuse findings 12 months post program completion.

100%

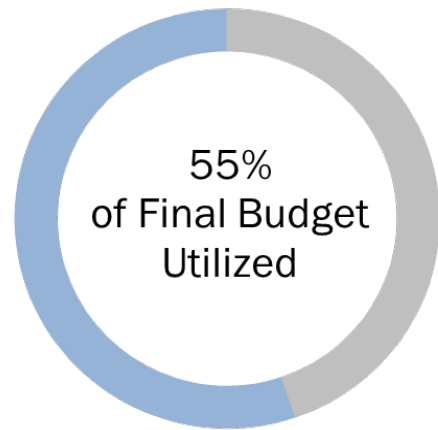
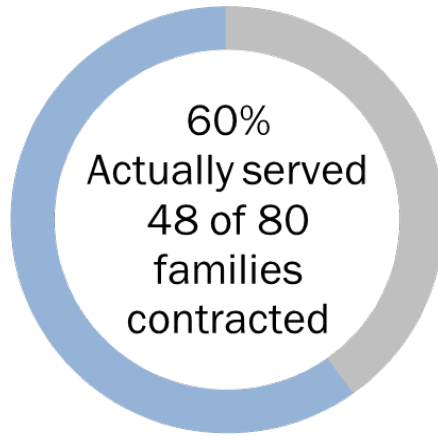




Abuse and Neglect Prevention - Family Strengthening FY 16/17

Camelot Community Care

How Much Did We Do?



Final Budget:
\$287,550

Actual Expenditure:
\$159,114

How Well Did We Do It?



The administrative monitoring had findings related to vacant positions, overbilling of units, and late submission of the budget to actual report. The findings were addressed in a timely manner.

Programmatic Performance

Camelot Community Care, Inc. completed its second year providing services under the 2015 Family Strengthening RFP. The program utilizes the Functional Family Therapy (FFT) best practice model to provide intensive, in-home therapeutic intervention services to families with youth 11-17 years old at risk of entering the dependency and/or delinquency systems.

Program monitoring reflected that staff provided quality therapeutic and case management interventions with fidelity to the FFT model. The provider made improvements in the areas of case note documentation, and treatment planning. Program observation and satisfaction survey results reflected high level of satisfaction with staff and services.

The program continues to have staff retention challenges which has impacted program utilization and numbers served. Technical assistance continues to be provided. The allocation and number to be served for FY 17/18 were reduced to create the space for the provider to address the programmatic concerns while successfully managing a smaller program.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

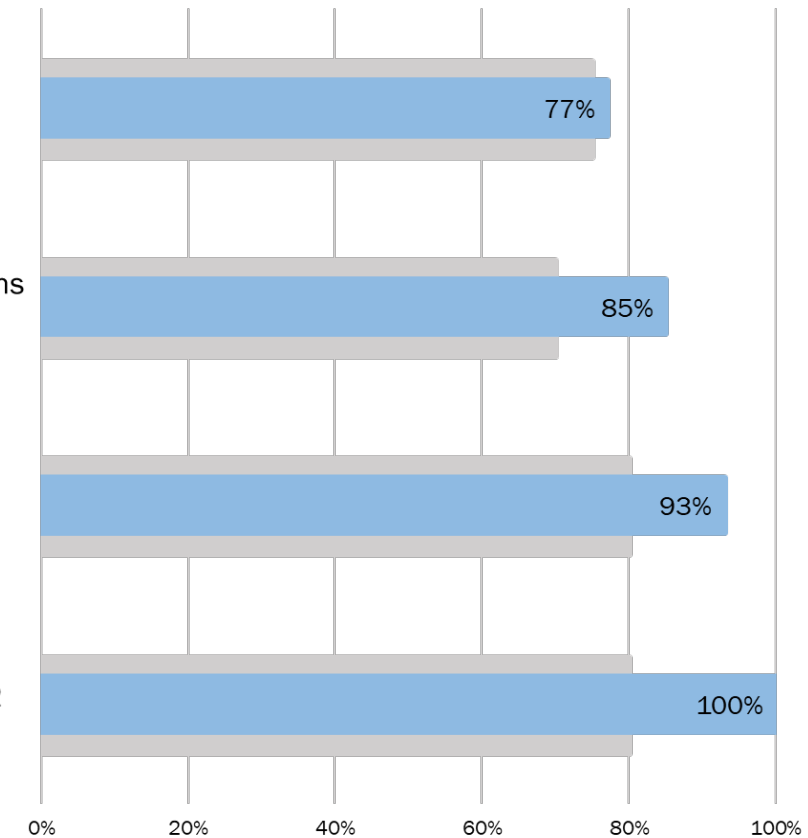


Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.



Youth did not obtain law violations 6 months post program completion.

Youth maintained/improved school attendance during program.

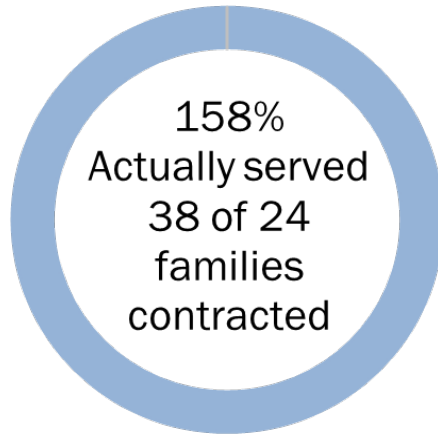
Families with no verified abuse findings 12 months post program completion.



Abuse and Neglect Prevention - Family Strengthening FY 16/17

Center for Hearing and Communication with Kids In Distress, Inc. as Fiscal Sponsor

How Much Did We Do?



Final Budget:
\$156,00

Actual Expenditure:
\$155,413

How Well Did We Do It?



A commendable administrative monitoring with no major findings.

Programmatic Performance

Center for Hearing & Communication completed its second year providing services under the 2015 Family Support RFP. The program provides weekly Cognitive Behavioral Therapy (CBT) and the Nurturing Parenting Program (NPP) Best Practice model to families impacted by hearing loss who are at risk of, or have, a reported case of abuse and/or neglect.

Program monitoring reflected continuing high quality services with thorough case documentation for this small, unique hearing impaired population who are often isolated and under-served. Parent surveys reflected high levels of satisfaction with services.

Higher numbers served were due to shorter program duration for families with less complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

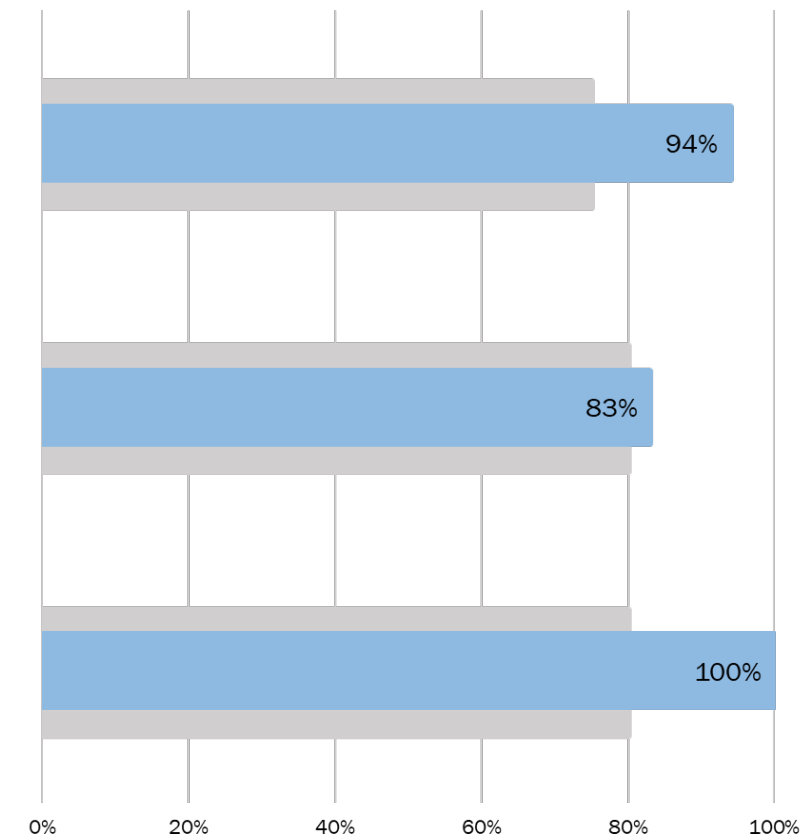
94%

Families improved family functioning.

83%

Families with no verified abuse findings 12 months post program completion.

100%

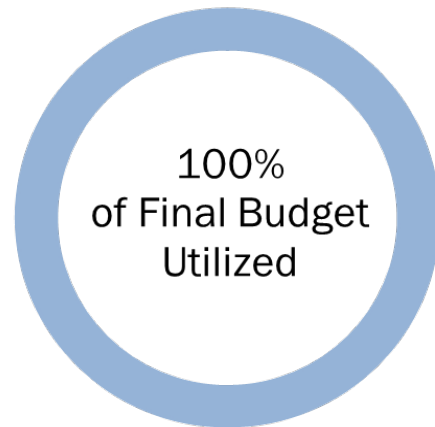
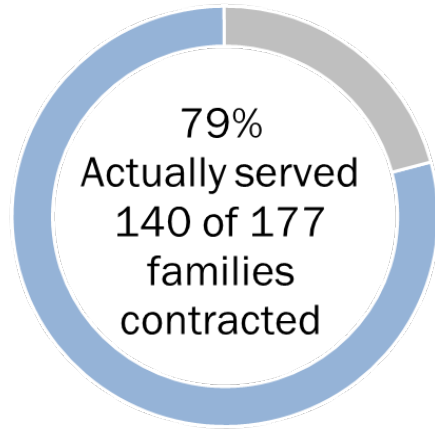




Abuse and Neglect Prevention - Family Strengthening FY 16/17

Children's Harbor, Inc.

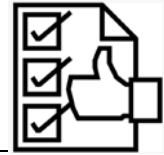
How Much Did We Do?



Final Budget:
\$447,633

Actual Expenditure:
\$446,493

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

The Children's Harbor Family Strengthening Program completed its second year of providing services under the 2015 Family Support RFP. The program provides weekly in-home case management and parent education services using the Nurturing Parenting (NPP) and/or Circle of Security (COS) best practice curricula.

Program monitoring reflected the provision of high quality, well documented services by caring staff and the home visit observation verified excellent, engaging service delivery. Satisfaction surveys demonstrated a high rate of satisfaction with the program.

Lower numbers served were due to longer program duration for families with more complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

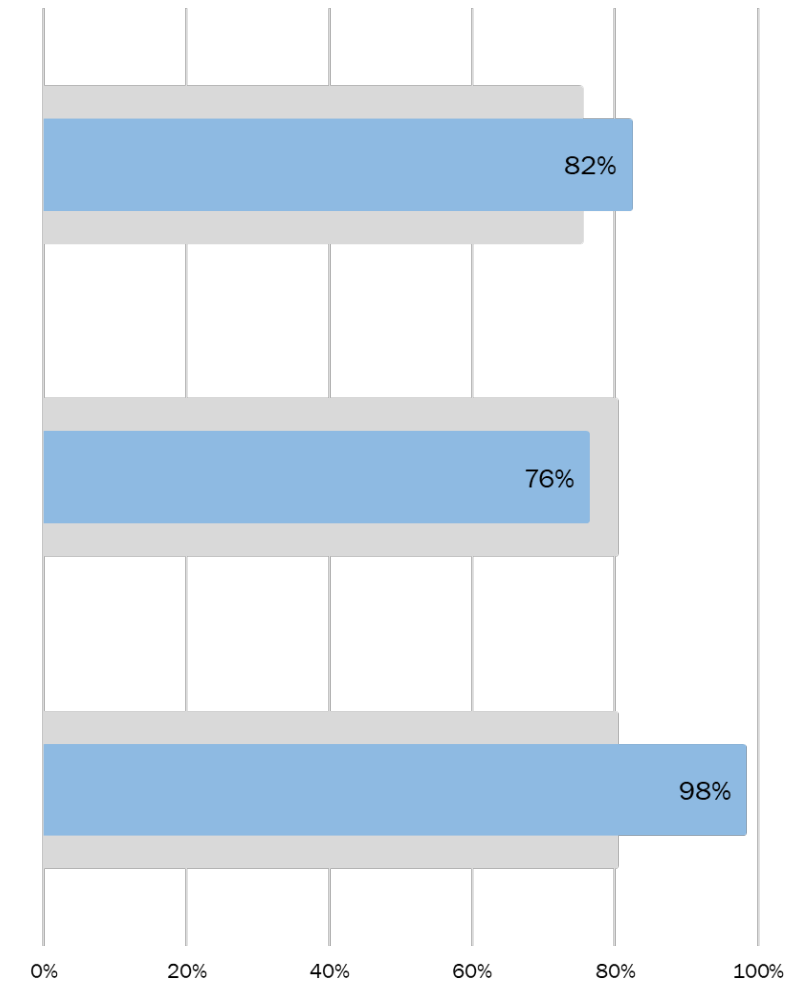
82%

Families improved family functioning.

76%

Families with no verified abuse findings 12 months post program completion.

98%

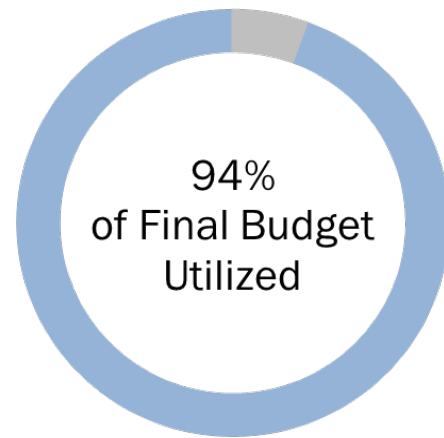
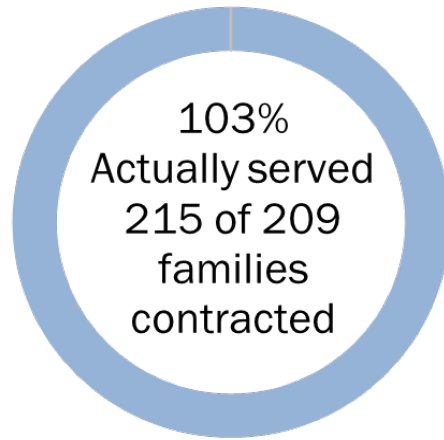




Abuse and Neglect Prevention - Family Strengthening FY 16/17

Children's Home Society of Florida

How Much Did We Do?



Final Budget:
\$800,000

Actual Expenditure:
\$755,623

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

The Children's Home Society Family Preservation Program completed its second year providing services under the 2015 Family Support RFP. The program provides weekly in-home Cognitive Behavioral Therapy (CBT) and parent education utilizing the Nurturing Parenting Program (NPP) curriculum for at risk families.

Program monitoring reflected a comprehensive intake process to effectively identify the needs of the families served. The provider successfully completed a Performance Improvement Plan (PIP) to improve the documentation of services and model fidelity. The home visit observation verified quality service delivery and parent surveys reflected a high level of satisfaction with services rendered.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

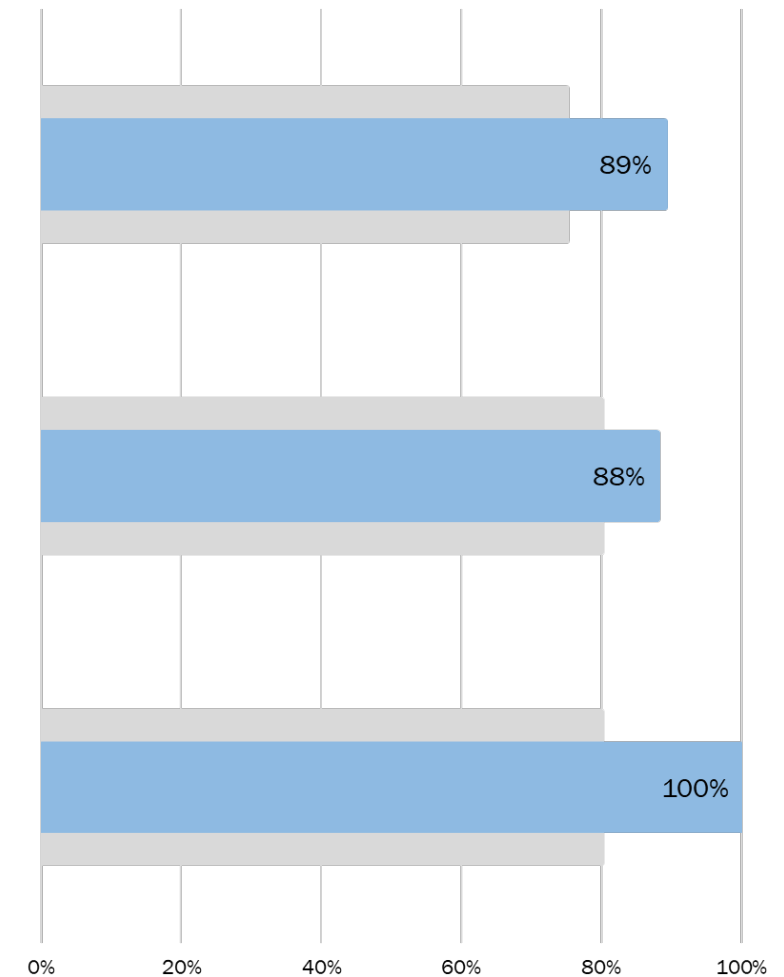
89%

Families improved family functioning.

88%

Families with no verified abuse findings 12 months post program completion.

100%

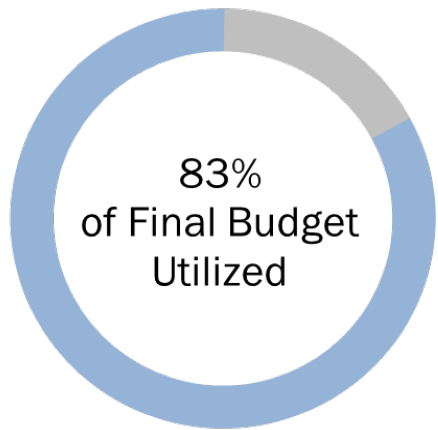
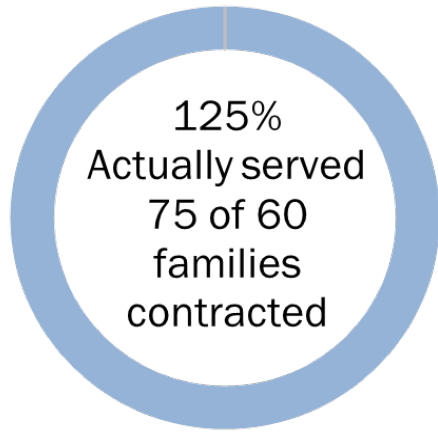




Abuse and Neglect Prevention - Family Strengthening FY 16/17

Community Based Connections with Alex Rebb as Fiscal Sponsor

How Much Did We Do?



Final Budget:
\$205,000

Actual Expenditure:
\$170,722

How Well Did We Do It?



The administrative monitoring had findings related to the late submission of audited financial statements and budget to actual report. The findings were addressed, but not in a timely manner.

Programmatic Performance

Community Based Connections (CBC) completed its second year of providing services under the 2015 Family Support RFP. The program provides weekly in-home parent education and support services to families living primarily in the City of West Park and adjacent communities, using the "Effective Black Parenting" and "Confident Parenting" Best Practice curricula.

Program monitoring verified that services are consistently well-documented with stellar service delivery and the provision of significant family support. Parent surveys indicated a high level of satisfaction with the services rendered.

Utilization for was lower than expected due to staff vacancies in this small program and delayed implementation of the youth and father engagement component. Higher numbers served were due to shorter program duration for families with less complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

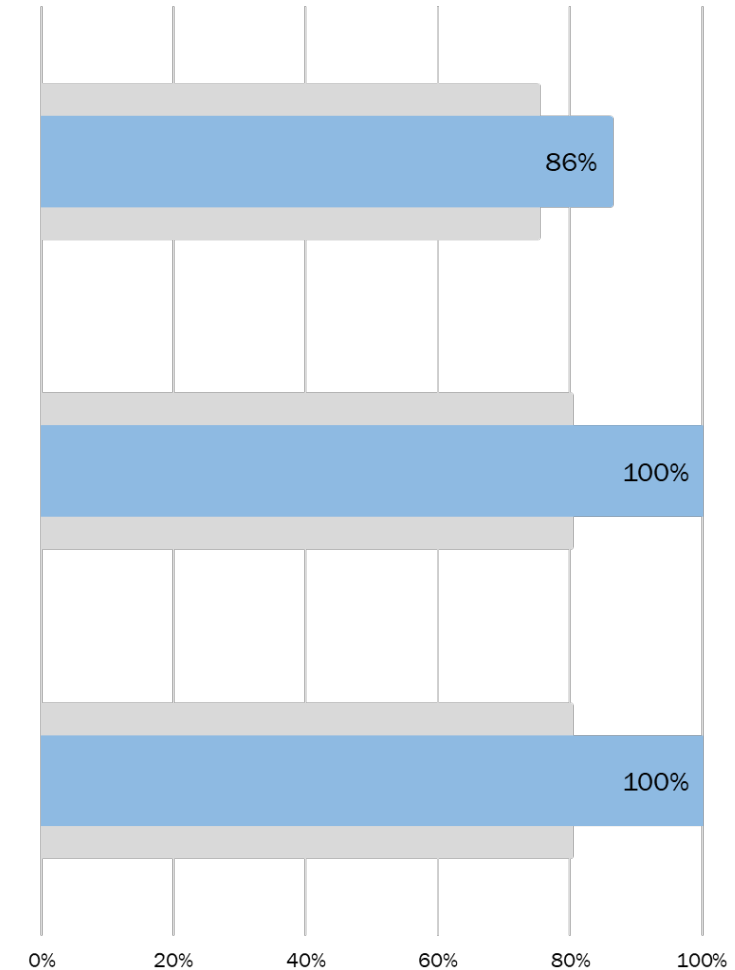


Is Anybody Better Off?

Provider **met** all Council goals afor performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.



Families improved family functioning.

Families with no verified abuse findings 12 months post program completion.



Abuse and Neglect Prevention - Family Strengthening FY 16/17

Family Central - Nurturing Parent Program (NPP)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



The administrative monitoring had findings related to vacant positions. The findings were addressed in a timely manner.

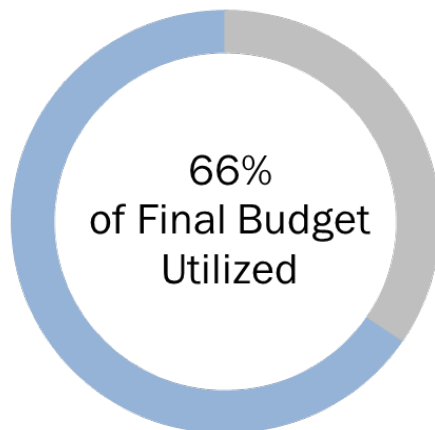
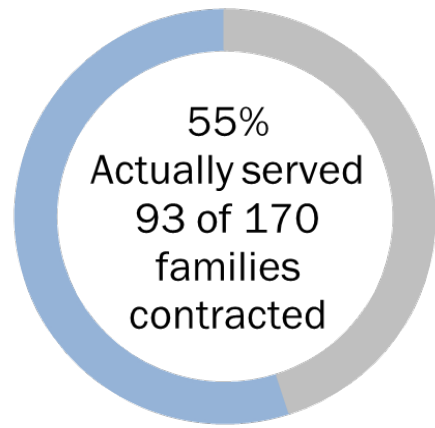
Programmatic Performance

Family Central completed its second year providing services under the 2015 Family Support RFP. The program provides in-home services on a weekly basis and utilizes the Nurturing Parent Program (NPP) and the Circle of Security (COS) Parenting best practice models. These models provide parent education and support services to families with children ages birth-11 years of age.

Program monitoring reflected that quality parenting interventions and strong family support is provided. Parent surveys indicated high levels of satisfaction.

The agency experienced significant organizational changes during FY 16/17 which exacerbated issues with staff retention and utilization. The allocation and number to be served for FY 17/18 were reduced to create the space for the provider to successfully manage a smaller program.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Final Budget:
\$485,754

Actual Expenditure:
\$300,885

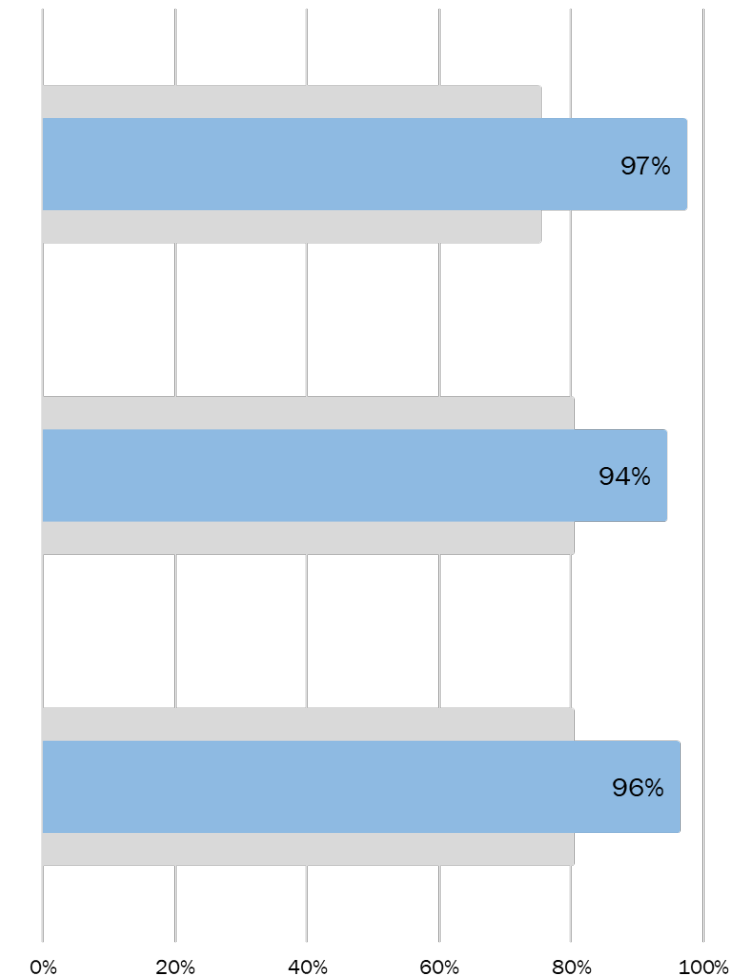
Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

Families improved family functioning.

Families with no verified abuse findings 12 months post program completion.





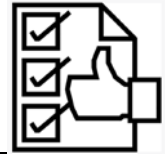
Abuse and Neglect Prevention - Family Strengthening FY 16/17

Father Flanagan's Boys Town Florida, Inc.

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

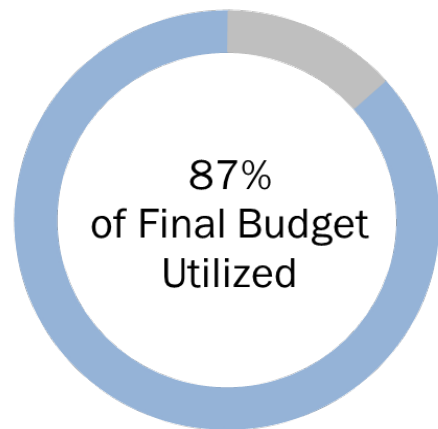
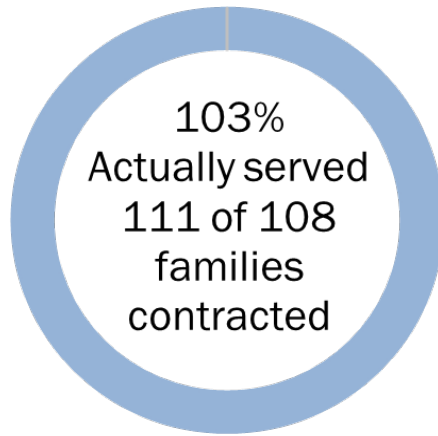
Programmatic Performance

Father Flanagan's Boys Town completed its second year providing services under the 2015 Family Support RFP. The In-Home Family Services (IHFS) program provides intensive, home-based, hands-on parenting interventions to families with children birth-17 years old. During this past year the provider partnered with Cypress Run Alternative Center to offer services to their high need families.

Program monitoring reflected that services are of high quality and intensity. Staff provided parent and youth training, fostered formal and informal supports, and promoted independent use and generalization of new skills and pro-social behavior to ensure behavior change is maintained. Satisfaction surveys reflected a high level of satisfaction with the program.

Under-utilization was due to tenured staff extended leave. The provider was able to serve the contracted number of families because families with less complex needs required shorter program duration.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Final Budget:
\$369,191

Actual Expenditure:
\$320,586

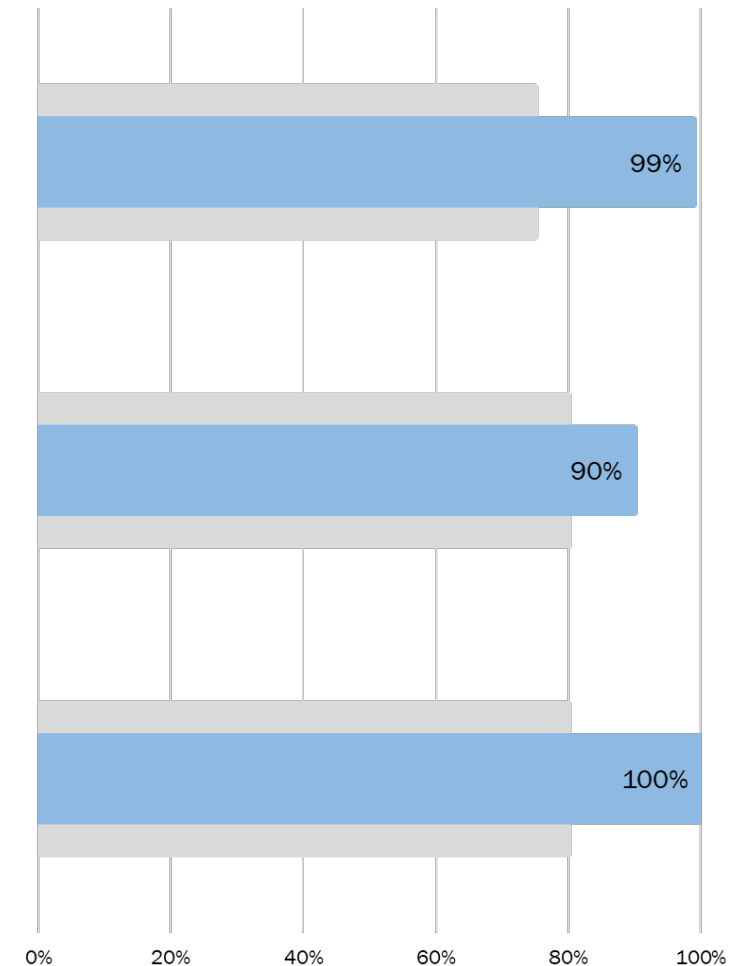
Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

Families improved family functioning.

Families with no verified abuse findings 12 months post program completion.

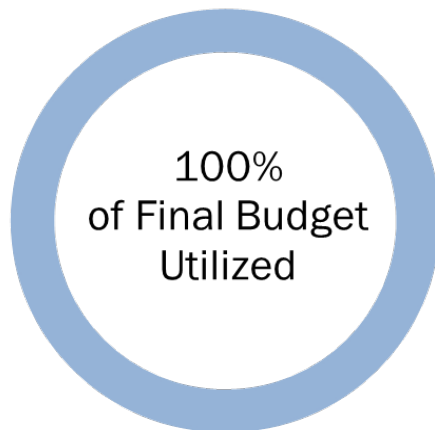
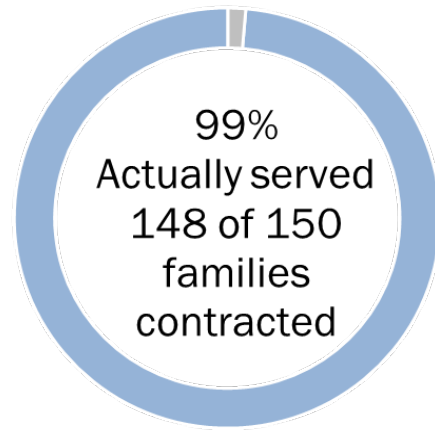




Abuse and Neglect Prevention - Family Strengthening FY 16/17

Gulf Coast Jewish Family and Community Services

How Much Did We Do?



Final Budget:
\$541,275

Actual Expenditure:
\$540,712

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

Gulf Coast completed its second year providing services under the 2015 Family Support RFP. The Family Skill Builders program provides intensive in-home therapy, case management, parenting education, crisis stabilization, and support. The provider has established a strong relationship with BSO Child Protective Investigators, their primary referral source.

Program monitoring reflected stellar service delivery with engaging and effective therapeutic interventions. Client services and case documentation were outstanding and satisfaction surveys reflected high levels of satisfaction with services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

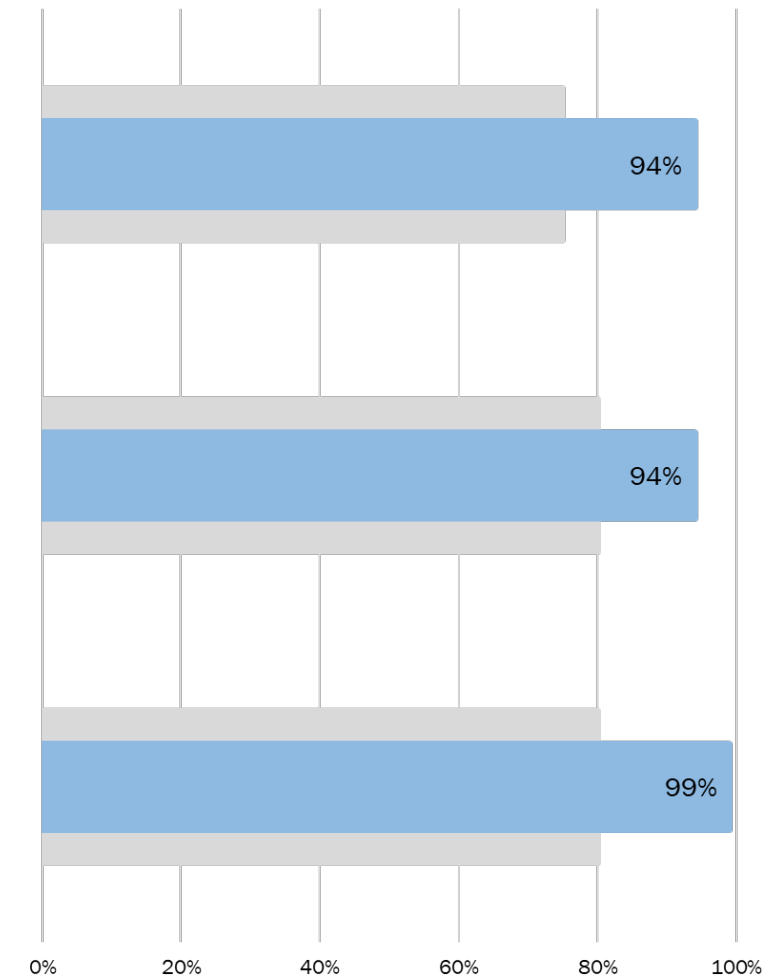
94%

Families improved family functioning.

94%

Families with no verified abuse findings 12 months post program completion.

99%





Abuse and Neglect Prevention - Family Strengthening FY 16/17

Healthy Mothers-Healthy Babies Coalition - Teen Collaboration

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



The administrative monitoring had a finding related to staff qualification. The finding was addressed in a timely manner.

Programmatic Performance

The Healthy Mother's Healthy Babies Teen Parent Program completed its second year providing services under the 2015 Family Support RFP. The program provides weekly in-home services utilizing a combination of Trauma Focused Cognitive Behavioral Therapy (TF-CBT), the Nurturing Parenting Program (NPP), the Guard Your Heart Program, and/or Circle of Security (COS) to serve a complex population of pregnant and parenting teenage mothers.

Program monitoring confirmed the provision of engaging, quality services by caring staff, and satisfaction surveys reflected a high level of client satisfaction. The program has struggled with consistently implementing programmatic improvements and has been on a Performance Improvement Plan (PIP) to address concerns related to documentation and attainment of program performance goals. The provider continues to implement PIP strategies and is receptive to feedback.

The provider experienced significant staff retention issues and program management changes. These factors led to underutilization and client engagement challenges reflected in the performance measurement results. Staffing has been more stable in the past few months.

Provider **met** expectation for Data Integrity and Participants Fully Measured. Although data integrity and fully measured components were met, provider required extensive technical assistance and training during the year.



Provider **met** 2 of the 3 Council goals for performance measurements.

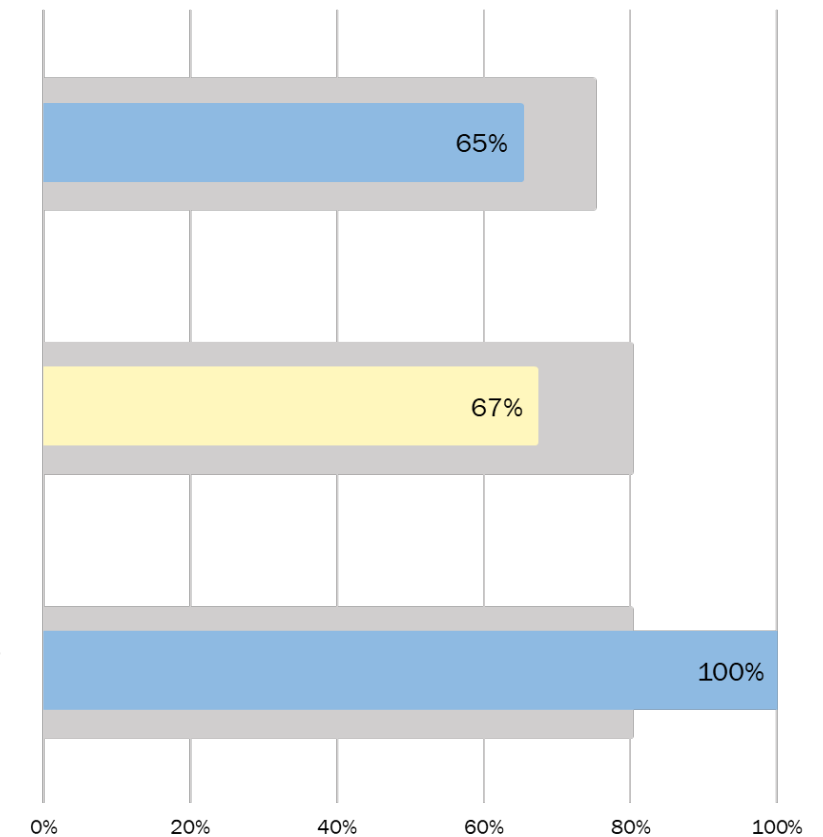
Provider did not meet expectations in the area of family functioning due to extensive staff turnover during the year which impacted outcome administration and participant engagement.

■ Goal ■ Measure

Families participated in all program requirements.

Families improved family functioning.

Families with no verified abuse findings 12 months post program completion.



102%
Actually served
128 of 125
families
contracted

79%
of Final Budget
Utilized

Final Budget:
\$462,500

Actual Expenditure:
\$366,245



Abuse and Neglect Prevention - Family Strengthening FY 16/17

Healthy Mothers-Healthy Babies Coalition - Fatherhood Mentoring

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

Programmatic Performance

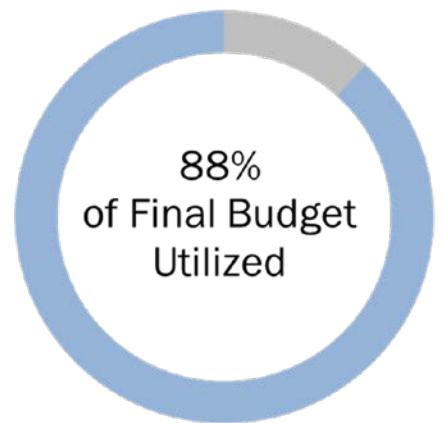
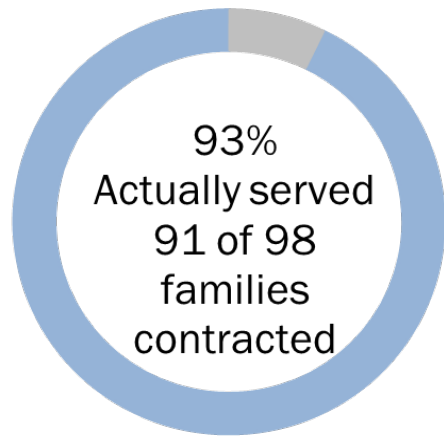
The Fatherhood Mentorship Program completed its second year providing services under the 2015 Family Support RFP. The program works with disengaged fathers to reconnect them with their children. Services include an evidence-based parenting curriculum, "24/7 Dad", bi-weekly counseling and weekly support groups that focus on GED attainment and employment with family building/bonding activities. Peer mentors have weekly contact with the fathers and service projects promote community attachment.

Program monitoring reflected that the program provided the fathers with essential information to improve their lives and their relationships with their children. Satisfaction surveys indicated a high level of satisfaction with the program.

The provider experienced significant staff retention issues and program management changes. These factors led to underutilization and client engagement challenges reflected in the performance measurement results. Staffing has been more stable in the past few months.

Provider **did not meet** expectation for Data Integrity and Participants Fully Measured.

Provider experienced difficulties collecting and entering data in an accurate and timely manner. Extensive technical assistance was provided and data collection procedures were changed to improve data integrity and quality.



Final Budget:
\$258,588

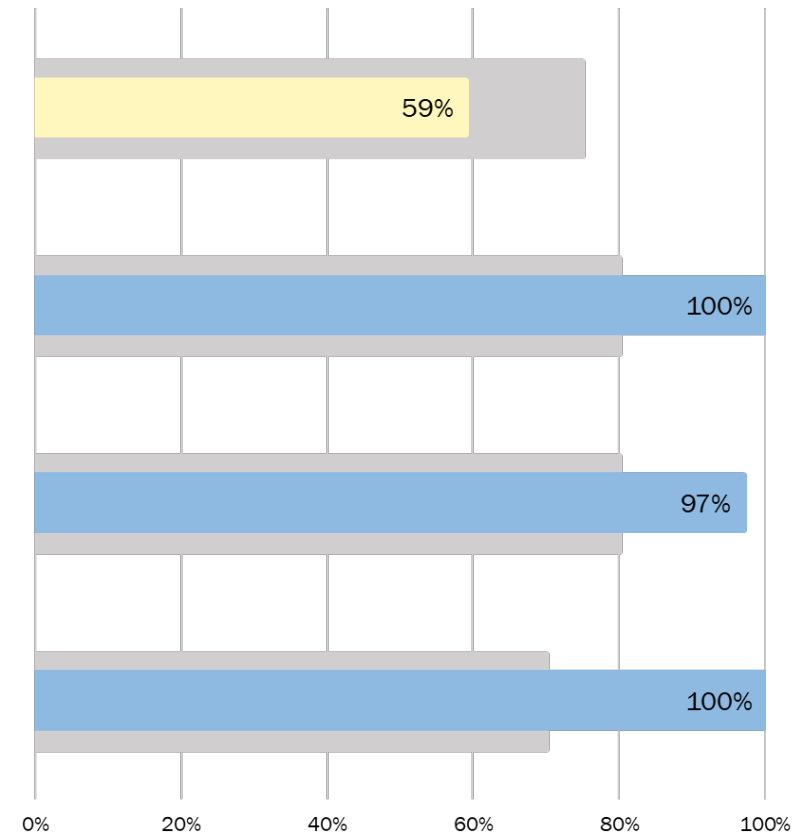
Actual Expenditure:
\$226,362

Provider **met** 3 of the 4 Council goals for performance measurements.

Provider did not meet expectations in the area of group completion due to staff and supervisor turnover during the year which impacted participant engagement.

■ Goal ■ Measure

Fathers completed 10 out of 12 groups.



Fathers reported satisfaction with group sessions.

Fathers completed 24/7 Dad A.M. Curriculum.

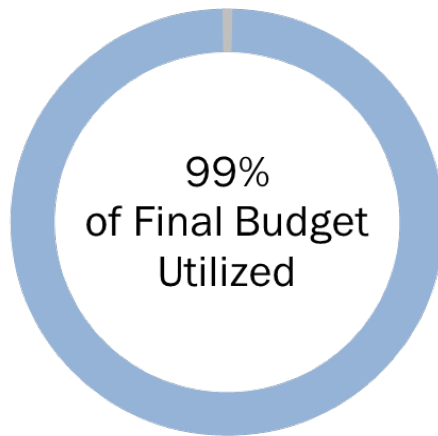
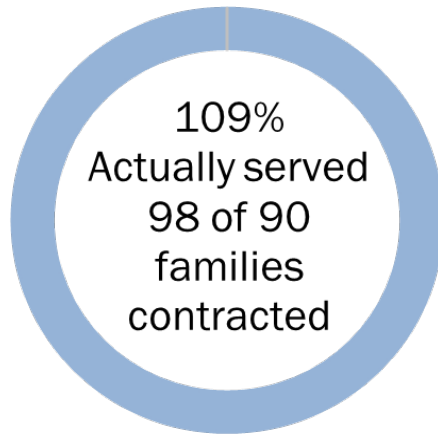
Fathers improved their knowledge of effective parenting skills.



Abuse and Neglect Prevention - Family Strengthening FY 16/17

Henderson Behavioral Health - HOMEBUILDERS

How Much Did We Do?



Final Budget:
\$500,336

Actual Expenditure:
\$497,803

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

Henderson Behavioral Health completed its second year providing services under the 2015 Family Strengthening RFP. The program utilizes the HOMEBUILDERS best practice model which provides intensive in-home case management using a wide range of counseling to increase life skills and improve individual and family functioning. The HOMEBUILDERS Program is designed to keep children safe while helping the family reach a level of functioning at which it is possible for their children to remain safely at home. Program referrals are solely received from BSO CPIS for families with highly complex needs.

Program monitoring reflected that the program continues to provide effective and engaging services which are of high quality and intensity. The program has collaborated with ChildNet to provide important status updates which are subsequently entered into the Florida Safe Families Network System (FSFN) which captures the community's effort to provide Family Preservation services prior to court involvement. Service observation and parent surveys indicated high levels of program satisfaction.

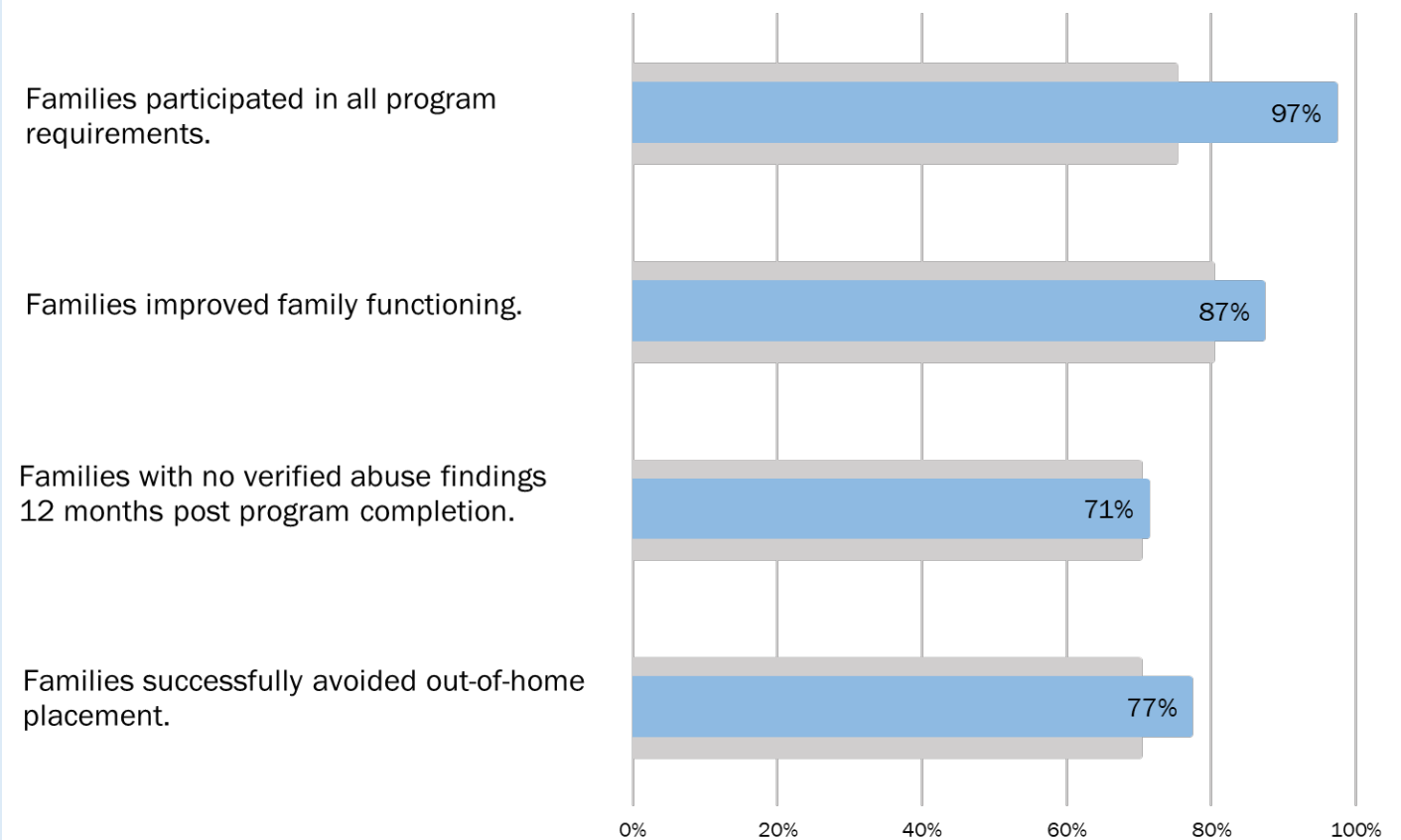
Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Abuse and Neglect Prevention - Family Strengthening FY 16/17

Henderson Behavioral Health - Multisystem Therapy (MST)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

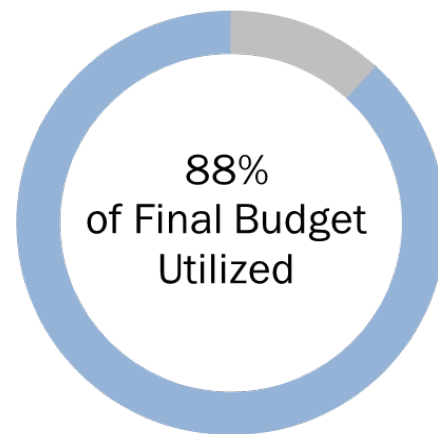
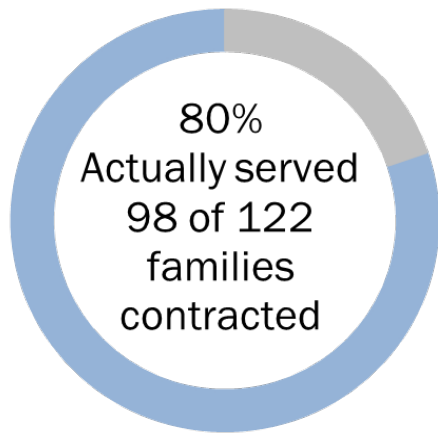
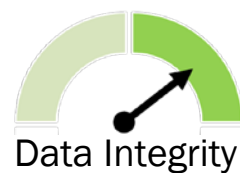
Programmatic Performance

Henderson Behavioral Health completed its second year providing services under the 2015 Family Support RFP. Henderson's Multisystem Therapy (MST) Program provides intensive in-home therapeutic services to families with adolescents at risk of entering or re-entering the delinquency and/or dependency systems.

Program monitoring reflected that the program continued to provide quality intervention using MST techniques and conducted comprehensive treatment planning with supportive service delivery. Program documentation was individualized and provided a clear picture of family functioning and goal progression. Service observation and parent surveys indicated high levels of program satisfaction.

Underutilization and lower numbers served were due to lower than expected referrals and staff vacancies. Technical assistance continues to be provided to address underutilization and to help increase program referrals. Additionally, the provider has filled the vacant positions.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



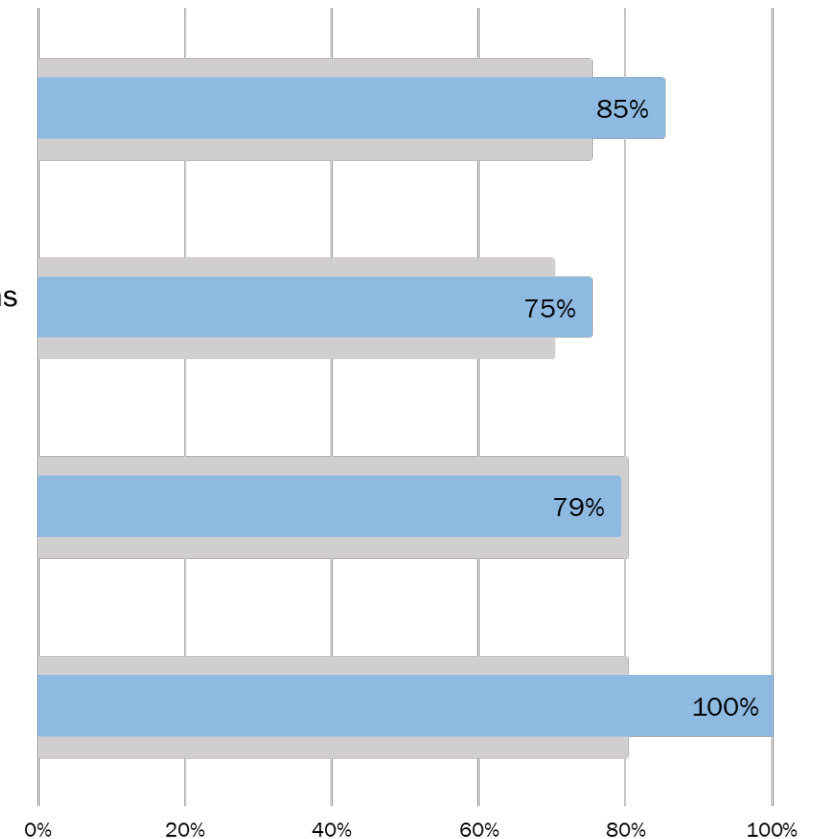
Final Budget:
\$653,431

Actual Expenditure:
\$577,781

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.



Youth did not obtain law violations 6 months post program completion.

Youth maintained/improved school attendance during program.

Families with no verified abuse findings 12 months post program completion.



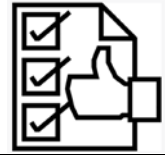
Abuse and Neglect Prevention - Family Strengthening FY 16/17

Hispanic Unity of South Florida

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



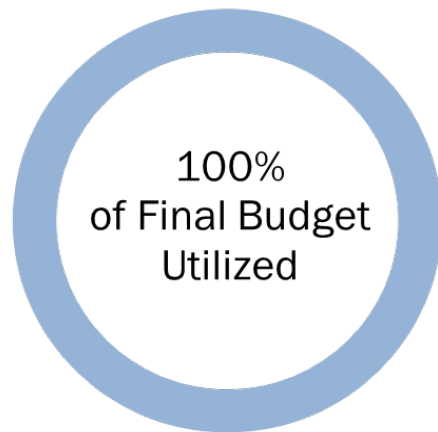
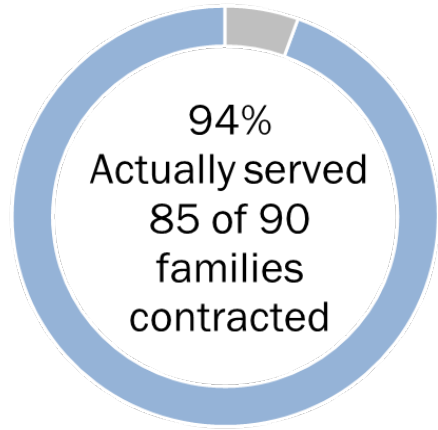
Excellent administrative monitoring with no findings.

Programmatic Performance

Hispanic Unity completed its second year providing services under the 2015 Family Support RFP. Due to the success of this program model and the request for services by additional schools, funding was increased to serve an additional 30 families at additional schools in FY 16/17. The program utilizes the evidence-based Nurturing Parenting Program (NPP) model which provides parent education support services. The NPP curriculum is provided in a group format and families receive 10 family training groups, case management, and participate in a Family Building event.

Program monitoring reflected excellent service delivery with engaging and effective delivery of the NPP curriculum. Satisfaction surveys reflected high levels of satisfaction with services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Final Budget:
\$215,000

Actual Expenditure:
\$214,968

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

92%

Parents reported parenting attitudes/behaviors consistent with decreased risk of child abuse/neglect.

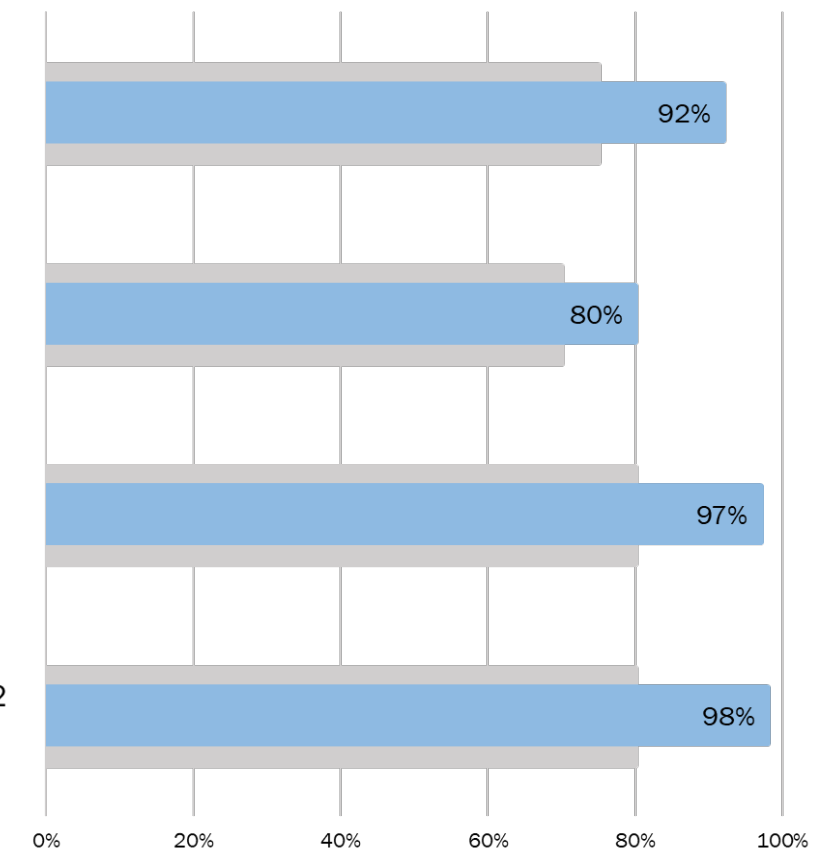
80%

Parents reported satisfaction with Family Training Sessions.

97%

Families with no verified abuse findings 12 months post program completion.

98%

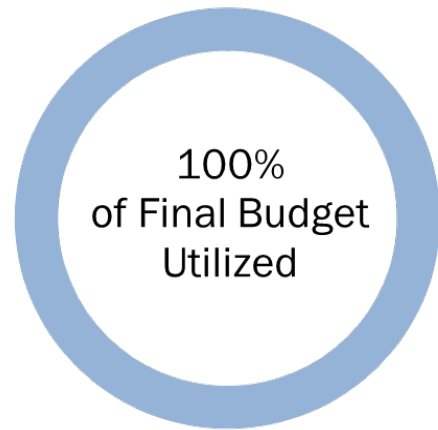
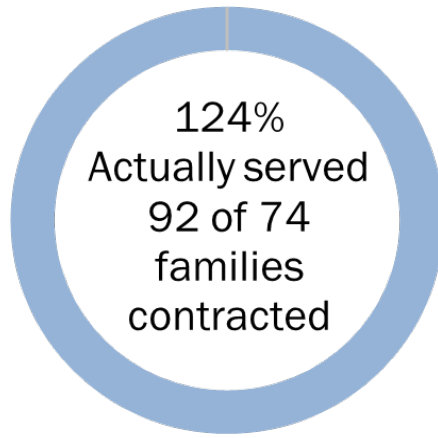




Abuse and Neglect Prevention - Family Strengthening FY 16/17

Jewish Adoption and Foster Care Options, Inc. (JAFCO)

How Much Did We Do?



Final Budget:
\$498,200

Actual Expenditure:
\$498,158

How Well Did We Do It?



A commendable administrative monitoring with no major findings.

Programmatic Performance

JAFCO completed its second year providing services under the 2015 Family Support RFP. JAFCO's Multisystemic Therapy (MST) Program provides intensive in-home therapeutic services to adolescents at risk of entering or re-entering the delinquency and/or dependency system.

Program monitoring reflected that this program continues to provide high quality intervention with excellent fidelity to the evidence based model. Program documentation was individualized and provided a clear picture of family functioning and goal progression. The provider consistently completed comprehensive intake assessments, treatment plans and provided supportive case management reflective of family needs and input. Service observation and parent surveys indicated high levels of program satisfaction.

Higher numbers served were due to shorter program duration for families with less complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

93%

Youth did not obtain law violations 6 months post program completion.

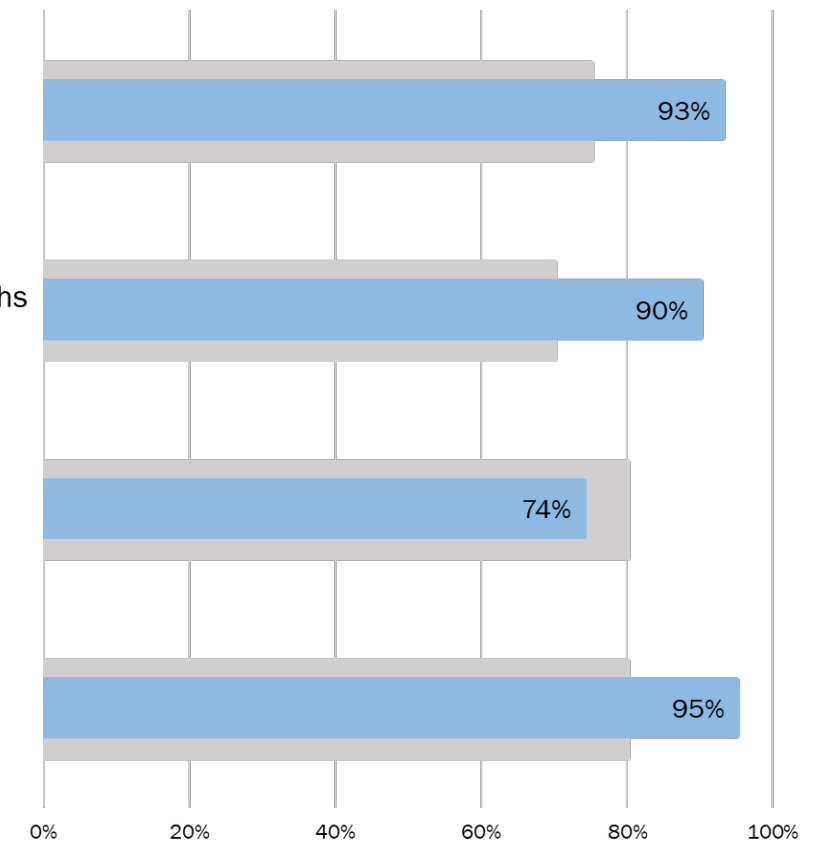
90%

Youth maintained/improved school attendance during program.

74%

Families with no verified abuse findings 12 months post program completion.

95%

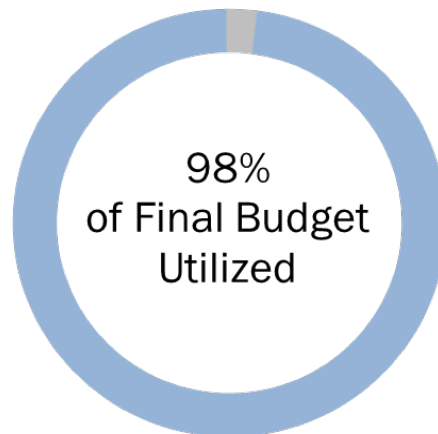
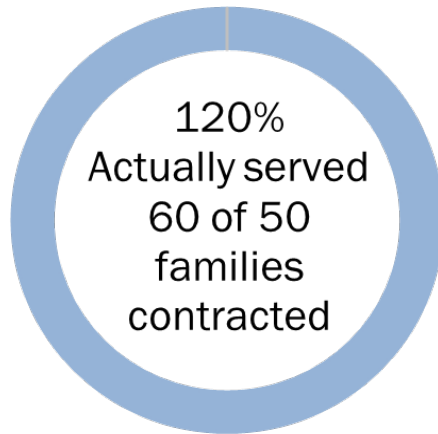




Abuse and Neglect Prevention - Family Strengthening FY 16/17

Juliana Gerena and Associates

How Much Did We Do?



Final Budget:
\$263,550

Actual Expenditure:
\$258,130

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

Juliana Gerena & Associates completed its second year providing services under the 2015 Family Support RFP. Juliana Gerena & Associates' SAFE Program provides family-based, therapeutic in-home services to families with children exhibiting sexual behavioral issues. Therapists employ a Cognitive Behavioral Therapy (CBT) approach, with a trauma focus as deemed necessary, when providing weekly individual and family counseling. The average length of treatment is approximately nine (9) to twelve (12) months.

Program monitoring reflected that the program provided high quality service delivery with engaging therapeutic interventions to this unique and complex population. Service observation and satisfaction surveys reflected high levels of satisfaction with the services.

Higher numbers served were due to shorter program duration for families with less complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

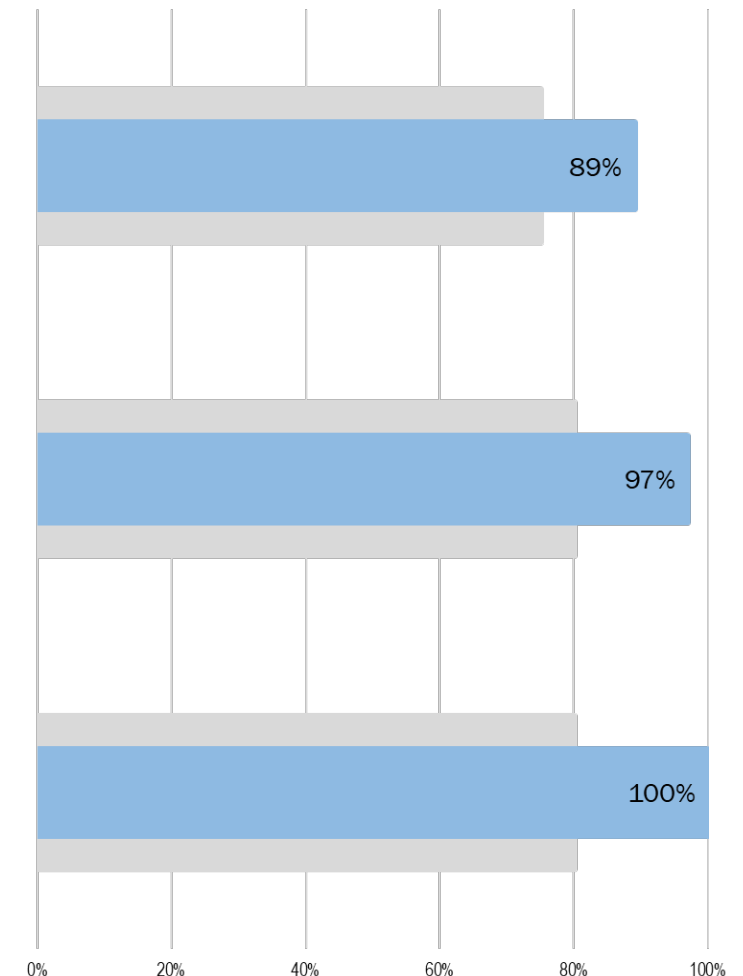
89%

Families improved family functioning.

97%

Families with no verified abuse findings 12 months post program completion.

100%

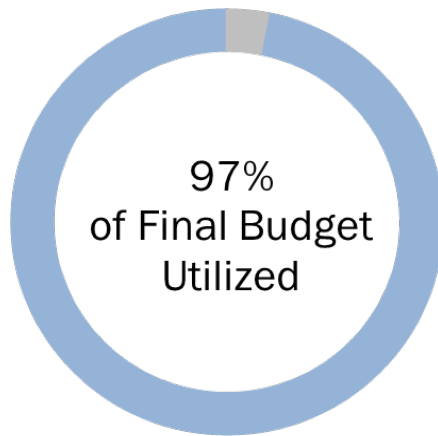
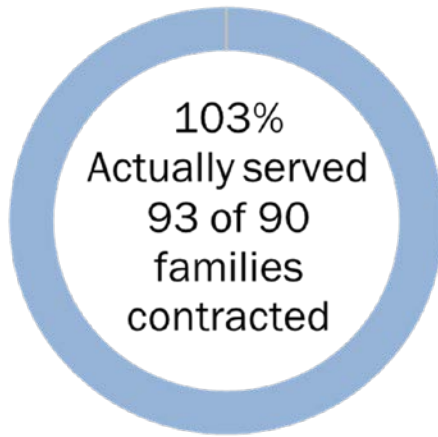




Abuse and Neglect Prevention - Family Strengthening FY 16/17

Kids In Distress, Inc. - HOMEBUILDERS

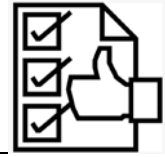
How Much Did We Do?



Final Budget:
\$489,768

Actual Expenditure:
\$474,919

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

Kids In Distress completed its second year providing services under the 2015 Family Support RFP. The program utilizes the HOMEBUILDERS best practice model which provides intensive in-home case management using a wide range of counseling techniques to increase life skills and improve individual and family functioning. The HOMEBUILDERS Program is designed to keep children safe while helping the family reach a level of functioning at which it is possible for their children to remain safely at home. Program referrals are solely received from BSO CPIS and services are provided to families with very complex needs.

Program monitoring reflected that the program continues to provide effective and engaging services which are of high quality and intensity. The program has collaborated with ChildNet to provide important status updates which are subsequently entered into the Family Safe Families Network system (FSFN) which captures the community's effort to provide Family Preservation services prior to court involvement. Service observation and parent surveys indicated high levels of program satisfaction.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

82%

Families improved family functioning.

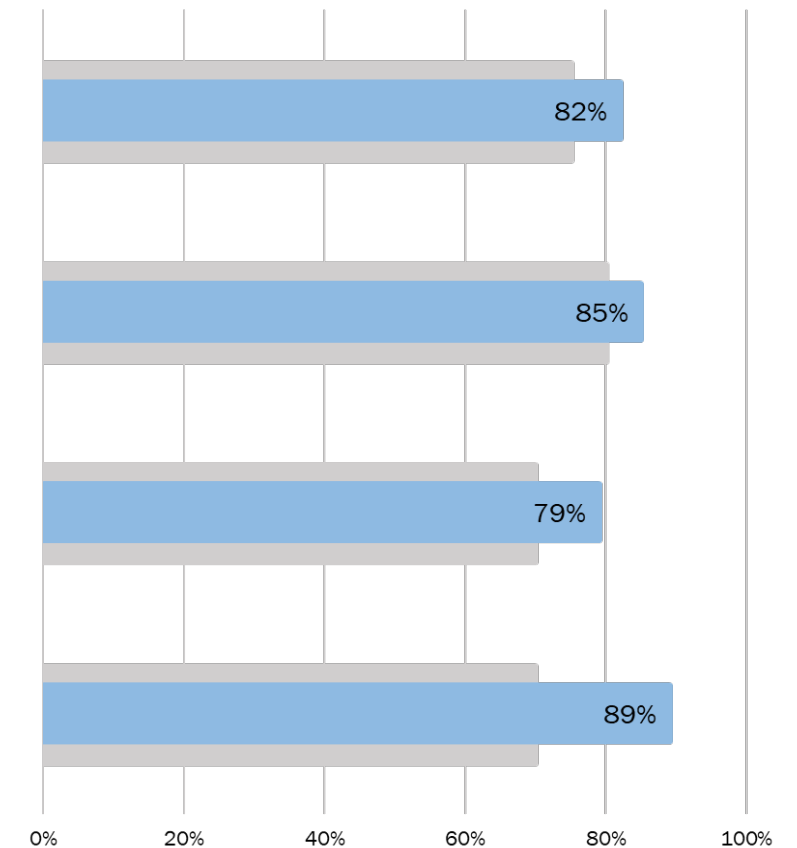
85%

Families with no verified abuse findings 12 months post program completion.

79%

Families successfully avoided out-of-home placement.

89%

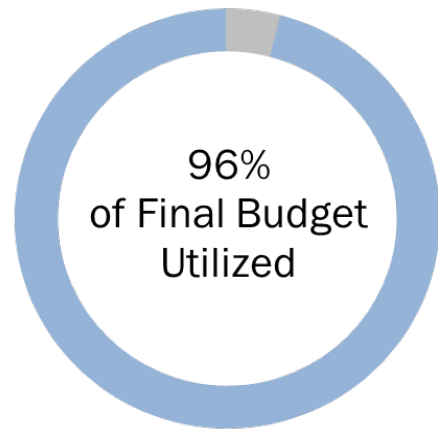
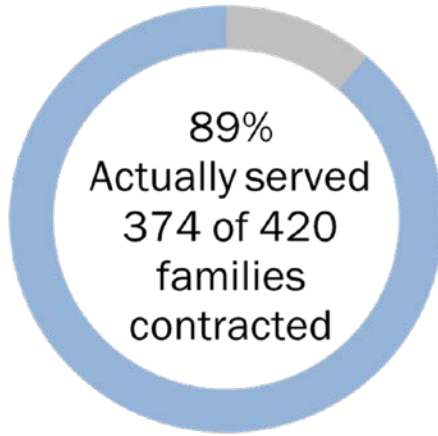




Abuse and Neglect Prevention - Family Strengthening FY 16/17

Kids In Distress, Inc. - KID FIRST

How Much Did We Do?



Final Budget:
\$1,170,654

Actual Expenditure:
\$1,125,269

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

Kids in Distress completed its second year providing services under the 2015 Family Support RFP. The KID FIRST program provides intensive home-based family preservation services which are comprised of three components: case management, parent education, and supportive counseling. BSO Child Protective Investigators are the primary source of referrals for this program.

Program monitoring reflected quality service delivery and excellent communication between the provider and the investigators. Satisfaction surveys reflected high levels of satisfaction with services.

Lower numbers served were due to longer program duration for families with more complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

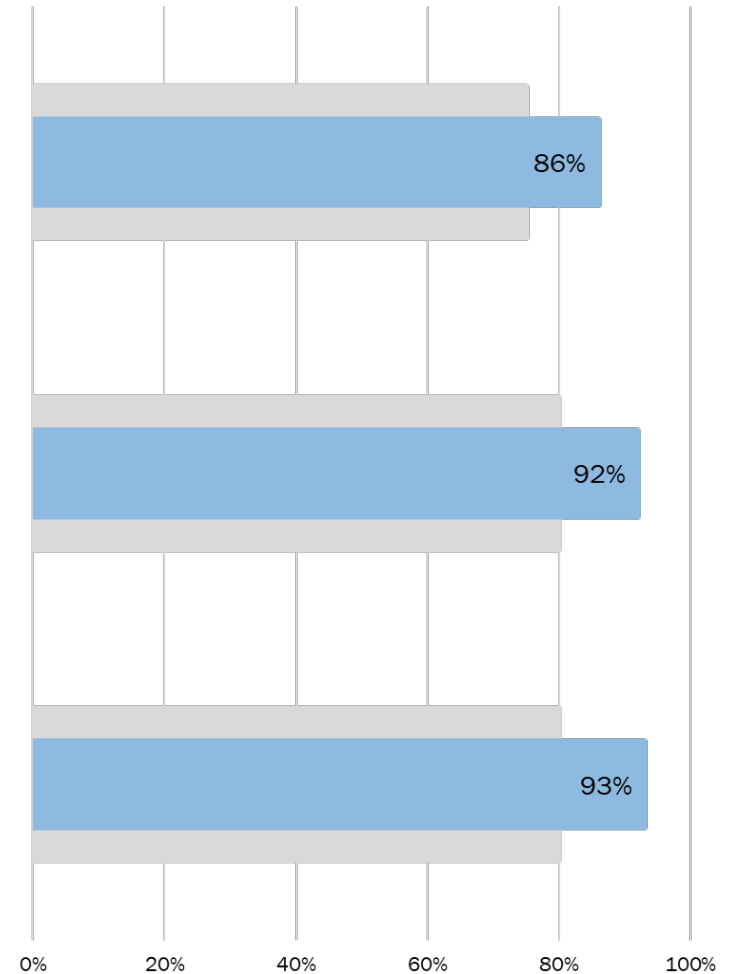


Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.





Abuse and Neglect Prevention - Family Strengthening FY 16/17

Memorial Healthcare System

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



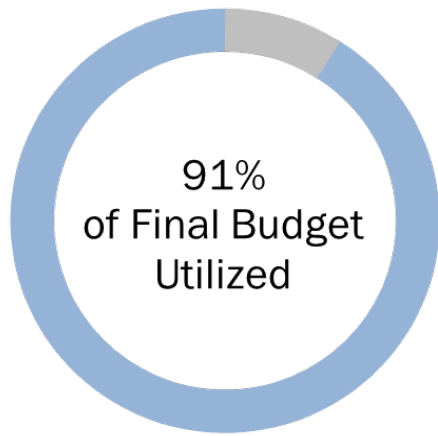
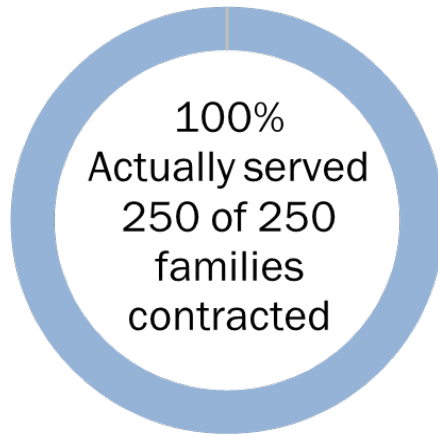
Excellent administrative monitoring with no findings.

Programmatic Performance

Memorial Healthcare System completed its second year providing services under the 2015 Family Strengthening RFP. The Family TIES Program provides comprehensive in-home and group intervention services to families with children ages birth-17 using Solution Focused Brief Therapy (SFBT) and the Circle of Security (COS) parenting model. SFBT is designed to build on a family's strengths to significantly increase family protective factors. COS is a relationship-based early intervention program model, which is designed to enhance attachment security between parents and their young children (under the age of 6).

Program monitoring reflected quality service delivery with effective therapeutic interventions. Service observation and parent surveys indicated high levels of program satisfaction.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Final Budget:
\$694,260

Actual Expenditure:
\$633,399

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.

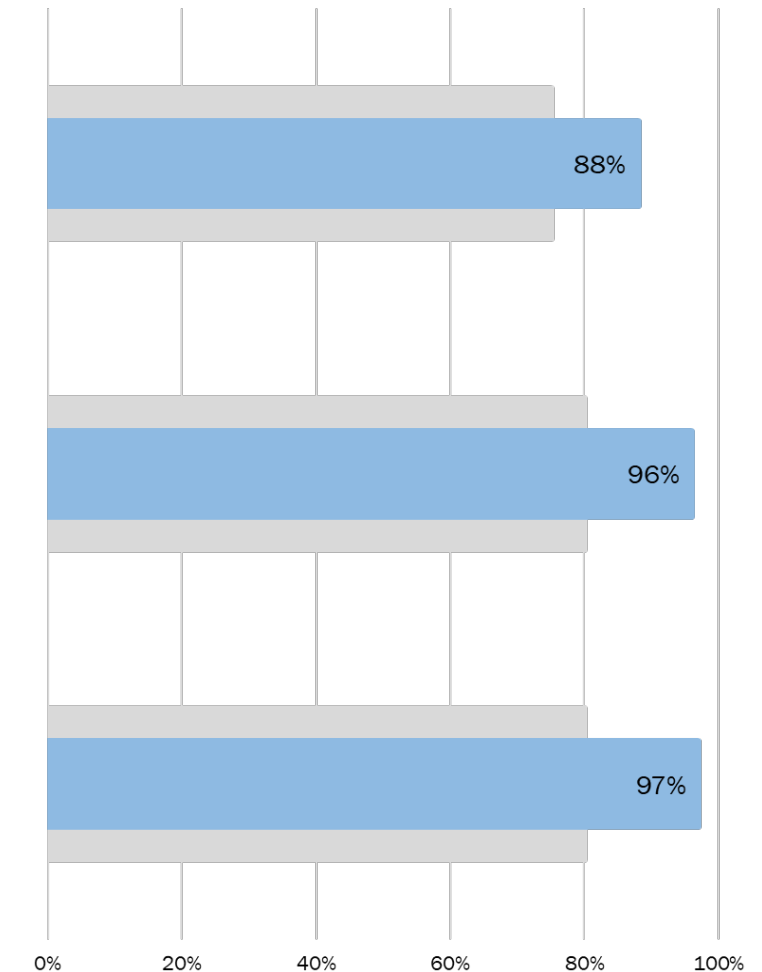
88%

Families improved family functioning.

96%

Families with no verified abuse findings 12 months post program completion.

97%





Abuse and Neglect Prevention - Family Strengthening FY 16/17

Smith Community Mental Health

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

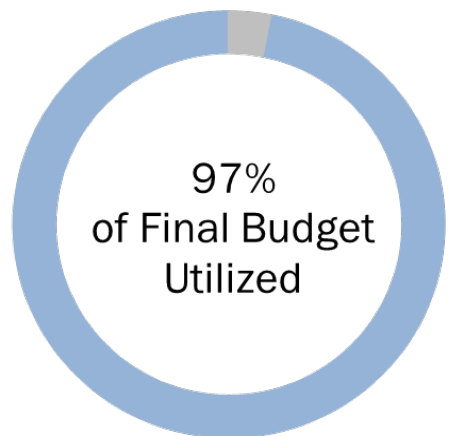
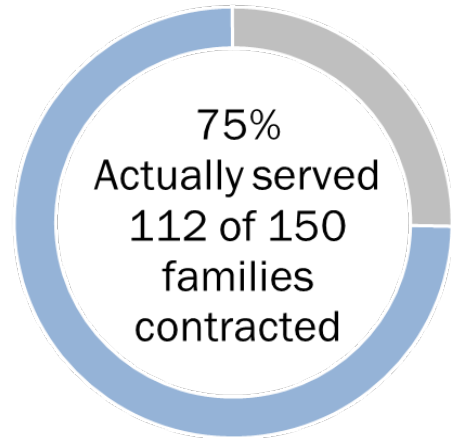
Programmatic Performance

Smith Community Mental Health completed its second year providing services under the 2015 Family Support RFP. The Alternatives for Families Cognitive Behavioral Therapy (AF-CBT) program provides intensive in-home therapeutic services designed to reduce child abuse and neglect, family conflict, and child behavior problems. The provider has established a strong relationship with BSO Child Protective Investigators, their primary referral source.

Program monitoring reflected quality service delivery with effective therapeutic interventions and fidelity to the model. Satisfaction surveys reflected high levels of satisfaction with services.

Lower numbers served were due to longer program duration for families with more complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



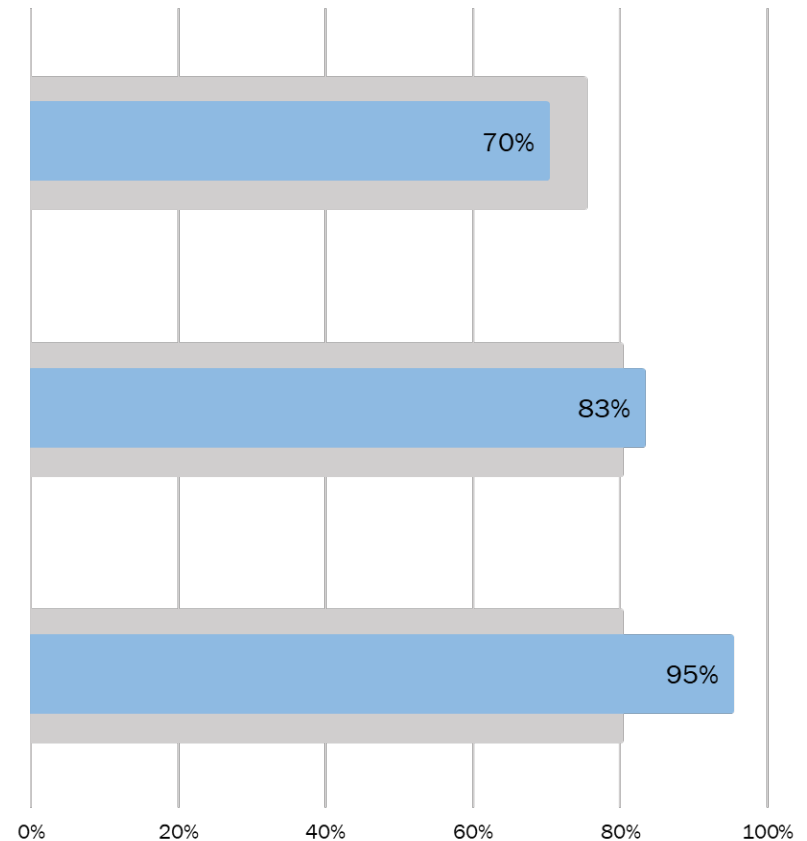
Final Budget:
\$411,365

Actual Expenditure:
\$399,287

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families participated in all program requirements.



Families improved family functioning.

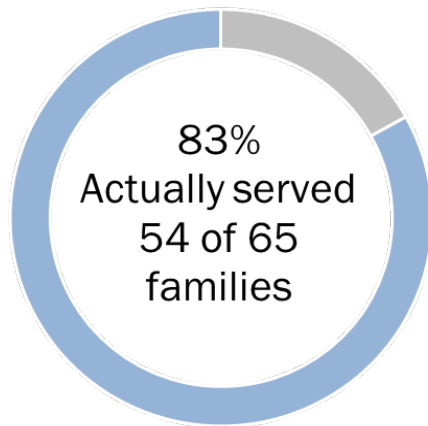
Families with no verified abuse findings 12 months post program completion.



Abuse and Neglect Prevention - Kinship FY 16/17

Harmony Development Center, Inc.

How Much Did We Do?



Final Budget:
\$148,850

Actual Expenditure:
\$148,829

How Well Did We Do It?



A commendable administrative monitoring with no major findings.

Programmatic Performance

Harmony Development Center, Inc., completed its first year providing services under the 2016 Kinship RFP. The program provides services at 4 community-based sites located in Cooper City, Coral Springs, Lauderdale and Miramar. The program includes support services designed to maintain a stable home for children being raised by relative or non-relative caregivers when biological parent(s) are unable to do so, with a focus on services to kinship families that include unaccompanied immigrant minors.

Program monitoring reflected that the Provider struggled with billing issues and inconsistent documentation caused in part by high staff turnover; consequently, the Provider was put on a Program Improvement Plan (PIP) to address these issues, which they successfully completed. Caregiver surveys reflected a high level of satisfaction with the services received.

The number of families served was below expectations due to challenges with engaging the desired population as a result of staff turnover. However, utilization remained on track, as Harmony provided robust services to the families who were enrolled in the program.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance

■ Goal ■ Measure

Kinship children did not require foster or institutional care while receiving services.

100%

Kinship children did not require foster or institutional care 12 months post program completion.

100%

Caregivers demonstrated acceptable level and/or increase in protective factors.

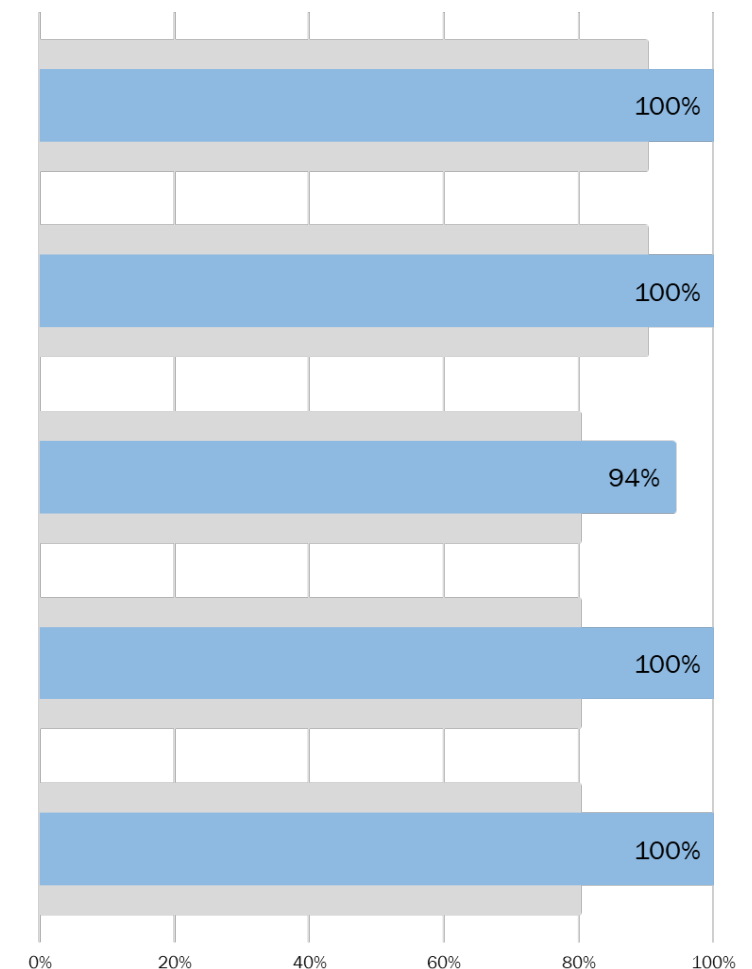
94%

Caregivers satisfied with Kinship services.

100%

Youth aged 12 and older satisfied with Kinship services.

100%





Abuse & Neglect Prevention - Kinship FY 16/17

Kids In Distress

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



A commendable administrative monitoring with no major findings.

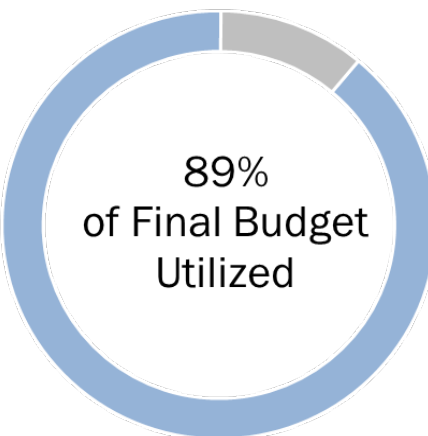
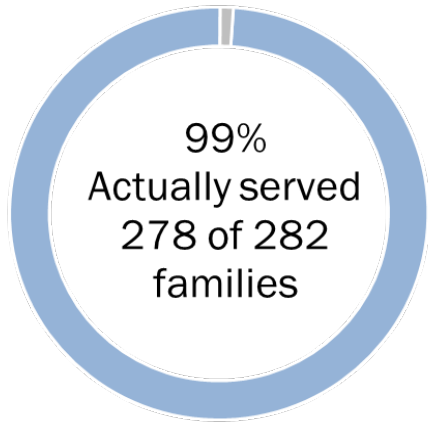
Programmatic Performance

Kids In Distress, Inc., (KID) completed its first year providing services under the 2016 Kinship RFP in partnership with Memorial Healthcare. The program provides county-wide support services designed to maintain a stable home for children being raised by relative or non-relative caregivers when biological parent(s) are unable to do so.

Program monitoring reflected that overall service delivery was positive, and referral and follow up with Legal Aid Services to address families' legal issues exceeded expectations. However, the provider struggled to consistently provide and document case management and other support services, so technical assistance was provided and there has been improvement in this area. Caregiver satisfaction surveys reflected a high level of satisfaction with the services received.

Staff vacancies impacted utilization.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Final Budget:
\$545,378

Actual Expenditure:
\$487,519

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Kinship children did not require foster or institutional care while receiving services.

95%

Kinship children did not require foster or institutional care 12 months post program completion.

99%

Caregivers demonstrated acceptable level and/or increase in protective factors.

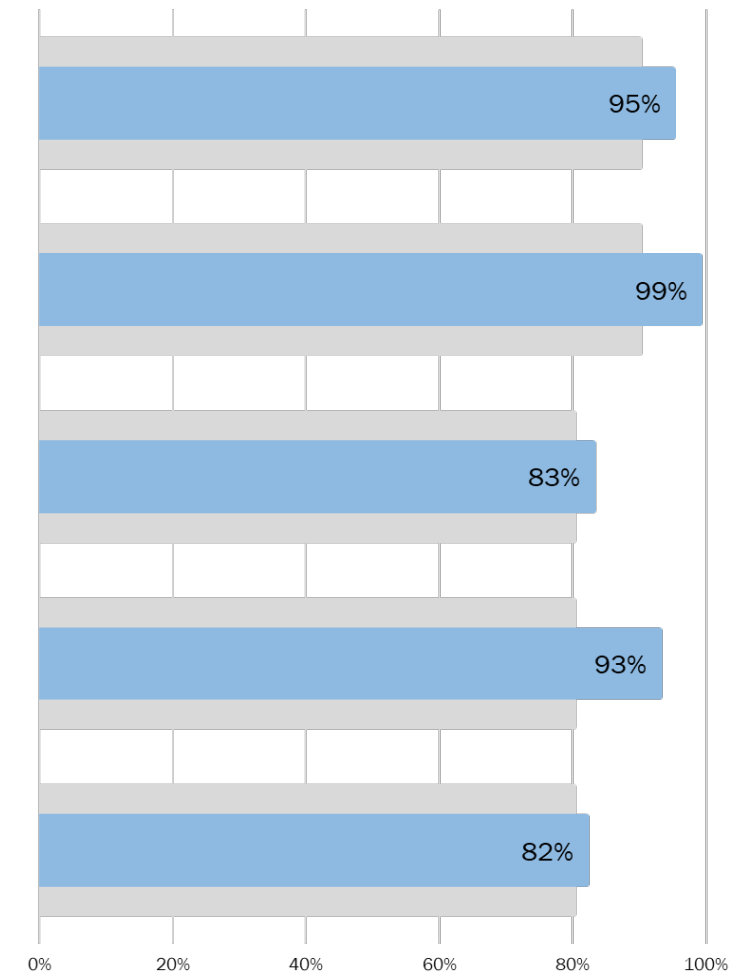
83%

Caregivers satisfied with Kinship services.

93%

Youth aged 12 and older satisfied with Kinship services.

82%

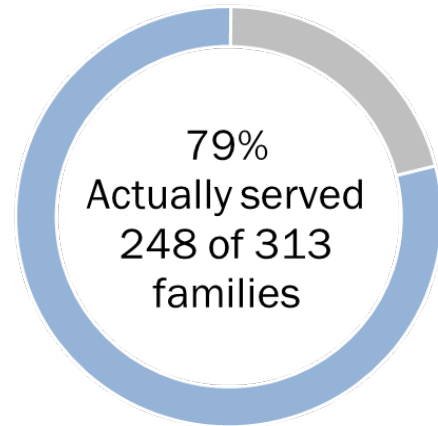




Abuse & Neglect Prevention - Kinship FY 16/17

Legal Aid Services of Broward County, Inc.

How Much Did We Do?



Final Budget:
\$281,625

Actual Expenditure:
\$281,507

How Well Did We Do It?



The administrative monitoring had findings related to a vacant position and the late submission of the budget to actual report. The findings were addressed in a timely manner.

Programmatic Performance

Legal Aid Services of Broward County, Inc., completed its first year providing services under the 2016 Kinship RFP. Legal Aid's Kinship program provides Kinship caregivers with legal advocacy services designed to promote safety, permanency and child well-being.

Program monitoring reflected that the Provider delivered effective, high quality legal services at flexible times and locations convenient to families. Exemplary case file documentation included comprehensive legal assessments and ongoing communication between the referring Kinship provider and Legal Aid staff to ensure all family needs were met. Legal clinics provided through the community education component were also noted as exceeding expectations. Caregiver surveys reflected a high level of satisfaction with these services.

Lower than expected numbers served during FY 16/17 were due to the complexity of the cases, which required more services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

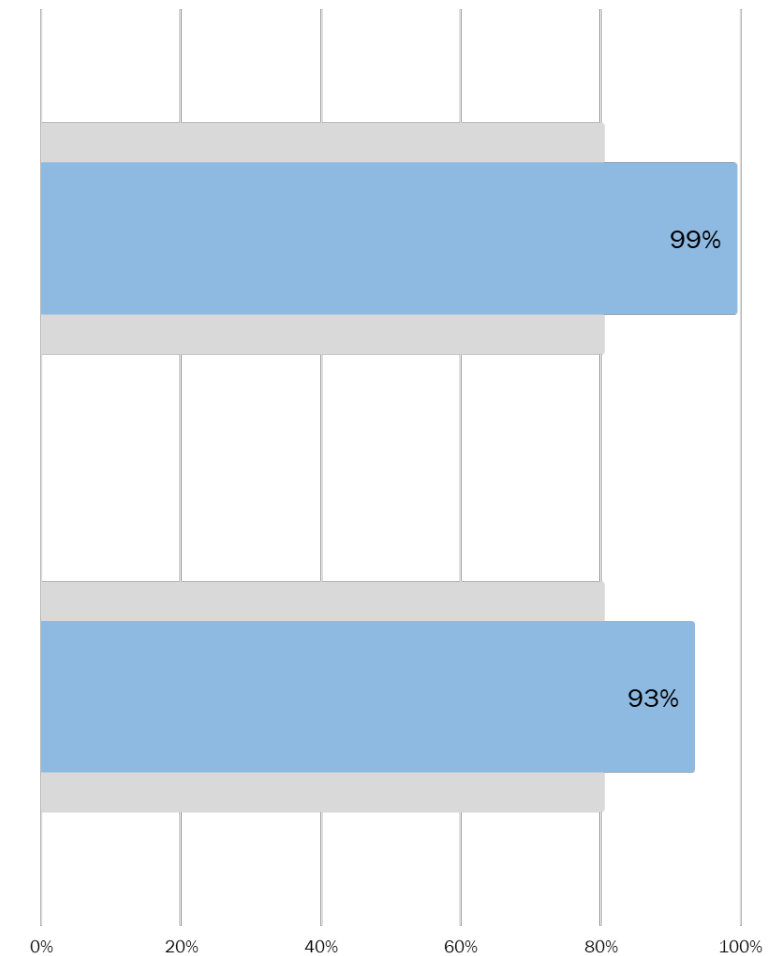
■ Goal ■ Measure

Kinship families satisfied with Legal Aid Services.

99%

Kinship families whose legal goals were met.

93%

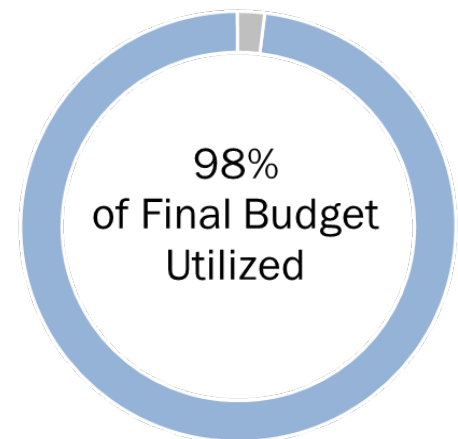
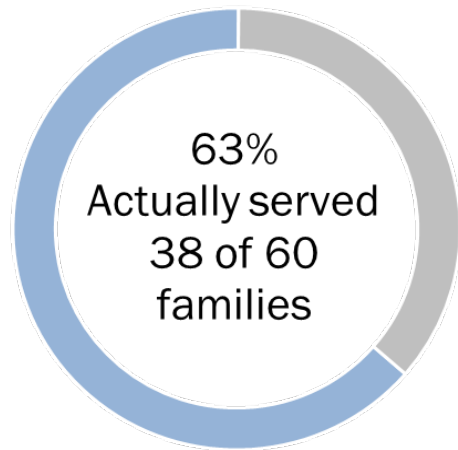




Abuse & Neglect Prevention - Kinship FY 16/17

Mental Health Association of Broward

How Much Did We Do?



Final Budget:
\$137,400

Actual Expenditure:
\$134,192

How Well Did We Do It?



A commendable administrative monitoring with no major findings.

Programmatic Performance

Mental Health Association (MHA) of Southeast Florida, Inc., a new Kinship provider completed its first year of providing services under the 2016 Kinship RFP. The program provides support services designed to maintain a stable home for children being raised by relative or non-relative caregivers when biological parent(s) are unable to do so, with a focus on services to kinship families that include children with incarcerated parents.

Program monitoring reflected that this new provider experienced initial challenges with staff turnover and program implementation. However, once the program was fully staffed and technical assistance was provided, the program was able to effectively engage families and implement all program components. Caregiver surveys reflected a high level of satisfaction with the services received.

The provider struggled to recruit kinship families initially which impacted the number of families served. However, enrolled families became fully engaged in the program during the second half of the year, which resulted in positive utilization.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

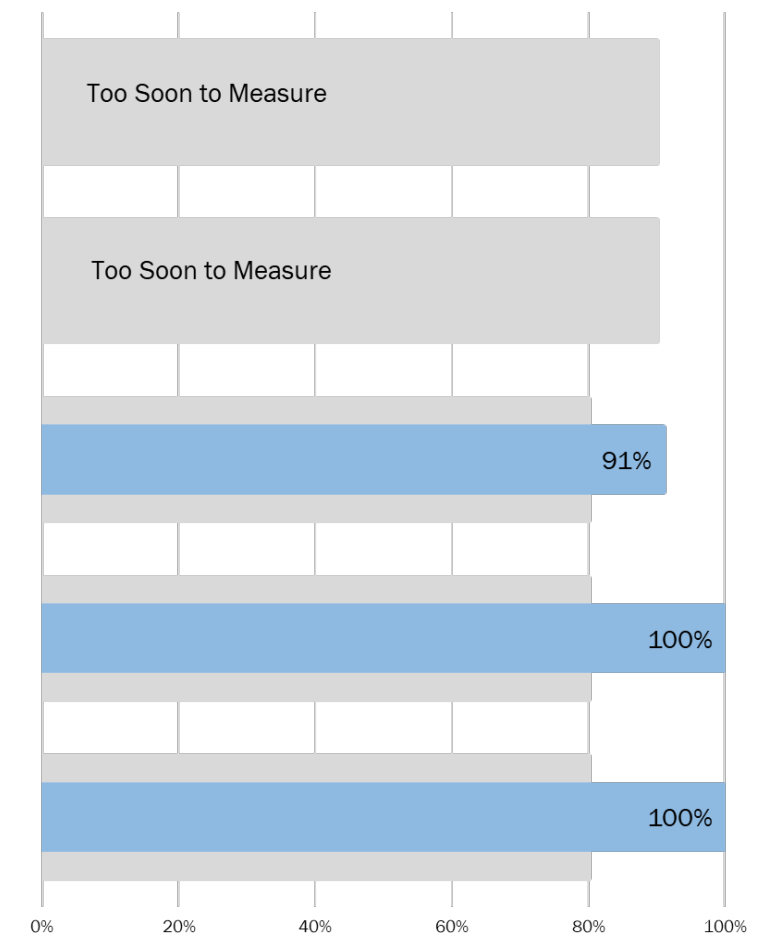
Kinship children did not require foster or institutional care while receiving services.

Kinship children did not require foster or institutional care 12 months post program completion.

Caregivers demonstrated acceptable level and/or increase in protective factors.

Caregivers satisfied with Kinship services.

Youth aged 12 and older satisfied with Kinship services.

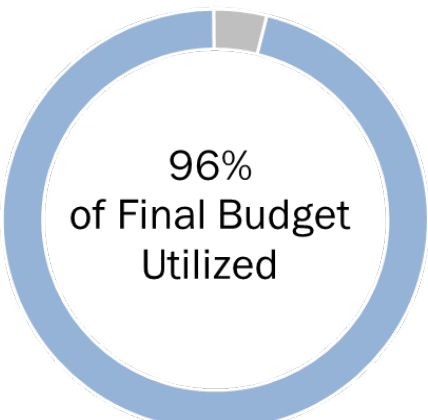
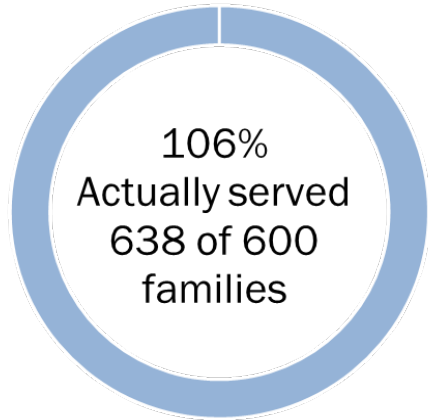




Abuse and Neglect Prevention - Healthy Families FY 16/17

Broward Regional Health Planning Council

How Much Did We Do?



Final Budget:
\$1,999,570

Actual Expenditure:
\$1,922,682

How Well Did We Do It?



The administrative monitoring had findings related to the late submission of the audited financial statements and the budget to actual report. The findings were addressed in a timely manner.

Programmatic Performance

The CSC has funded Healthy Families Broward (HFB) since 2002. HFB is an evidence-based approach to support pregnant and new mothers, promote maternal/child bonding, and reduce child abuse and neglect. As a collaborative with other providers and hospitals, HFB provides pre and post-natal screening and assessment, in-home parent education, case management, and support services to families in thirteen Broward County high-need zip codes. Additional funding for HFB is provided by the State's Ounce of Prevention.

Program monitoring by the Ounce of Prevention and CSC reflected effective in-home services to families with children from birth through 5 years. Recommendations were for continued program improvements in the areas of family engagement and retention in this long-term program. Satisfaction surveys reflected high levels of satisfaction with services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Participants improved at least one score on the Healthy Parenting Inventory.



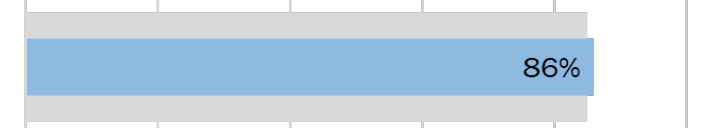
Families completed the program with improved/maintained self-sufficiency.



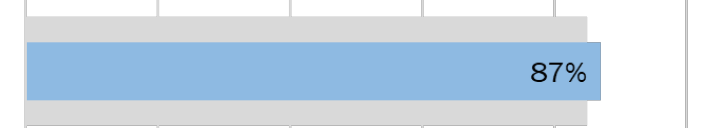
Families completed the program with no findings of verified abuse within 12 months.



Target children enrolled in program were up to date with immunizations by age 2.



Target children enrolled in program were up to date with Well Baby Checks by age 2.





Abuse and Neglect Prevention - Family Strengthening FY 16/17

Legal Representation of Youth In Child Welfare (Permanency Program)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

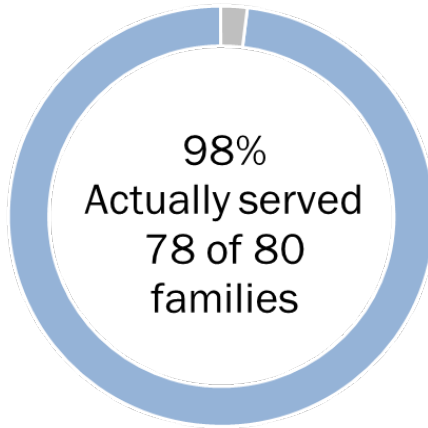
Programmatic Performance

Legal Aid Service of Broward County's Permanency Program began providing services in February 2017, under the new Legal Representation of Youth in Child Welfare RFP. The Permanency Program provides comprehensive legal services by court appointment to children in the child welfare system to limit their time in state care and to achieve timely permanency. The Permanency Program also provides the legal services necessary to ensure that while their clients are in state care they will receive the benefits and protections afforded to them under State and Federal law.

Additionally, the Provider participates in community meetings with all stakeholders to identify, discuss and attempt to remedy systemic child welfare issues that delay permanency for all children in state care on an ongoing basis.

Recent Broward data indicates that this program is making a significant impact in children beginning to reach permanency at a faster rate.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Final Budget:
\$250,000

Actual Expenditure:
\$249,980

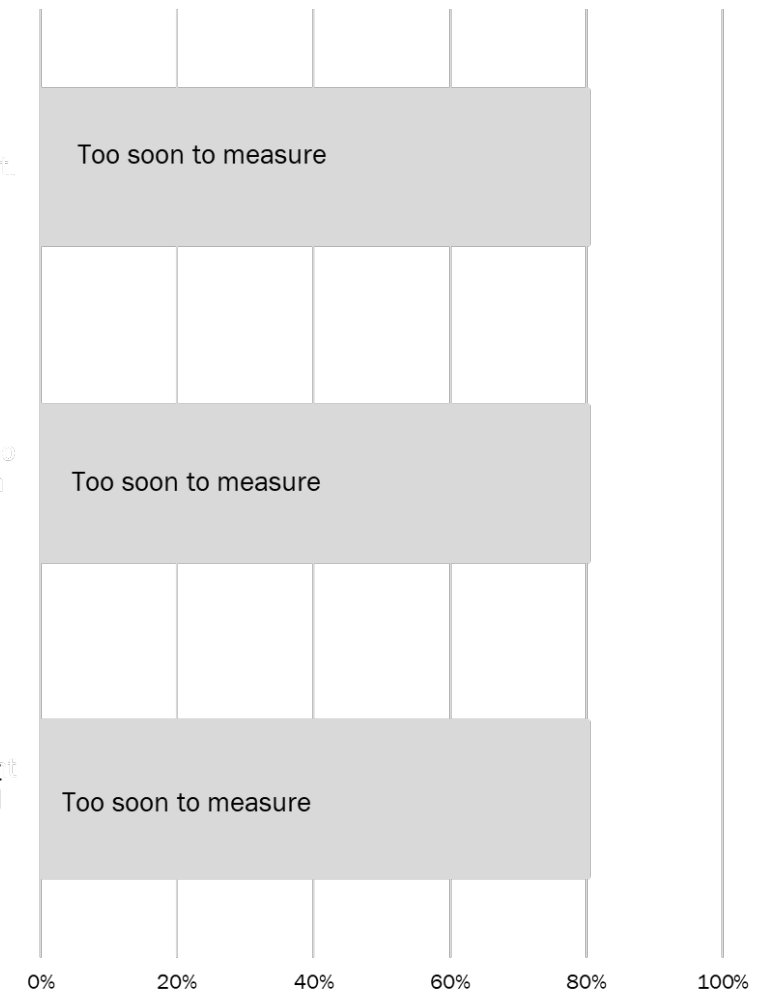
It is too soon to evaluate Council goals for performance measures.

■ Goal ■ Measure

Children who remained in final permanency placement and did not require sheltering, foster, or institutional care 12 months post program completion.

Children who have achieved permanency with no verified abuse findings 12 months post program completion.

Children whose legal permanency goal was met (e.g., adoption, reunification, permanent guardianship, or permanent placement with fit and willing relative).





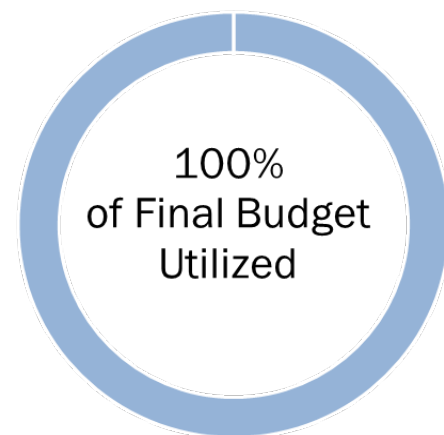
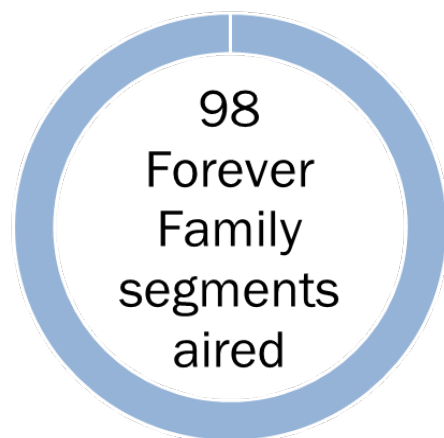
Abuse and Neglect Prevention - Adoption Campaign

Forever Families - Gialogic Productions

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Final Budget:
\$151,875

Actual Expenditure:
\$151,875

Administrative Monitoring not applicable

Programmatic Performance

Since 2002, CSC has sponsored Forever Family weekly segments on NBC-6 featuring children in foster care to recruit permanent adoptive homes for them. The multi-media campaign also includes web, radio and print promotions and positive recognition of CSC's support. The program garners state and national exposure, helping recruit potential families locally, across the state and beyond. Forever Family is shown on five television stations nationwide, all featuring Broward children for adoption. It also generates federal Title IV-E reimbursements for CSC and raises considerable local donations benefitting foster and Transitional Independent Living (TIL) youth. All children featured through Forever Family are considered by ChildNet as "harder to adopt": older, of color, sibling groups and/or with special needs. Forever Family Founder and Producer, Gia Tutalo-Mote, uses the power of television media to support the CSC and its funded programs in other endeavors, such as the Annual TIL graduation, which she often emcees; the 33311 Walk and Family Festival; the Broward AWARE Protecting OUR Children Family Fun and Resource Fair and, in 2017, the Youth and Family Summit.

In FY 16/17 Forever Family featured 26 children awaiting adoption with nine successes. By end of FY, seven more children were being considered for adoption while eight more are still waiting. Forever Family airing provide \$740,000 in earned media.

9 Children adopted

Over **400,000** campaign-generated views on YouTube and Facebook

\$54,635 in Title IV-E Adoption Assistance reimbursements



Abuse and Neglect Prevention - Adoption Campaign

Heart Gallery of Broward

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



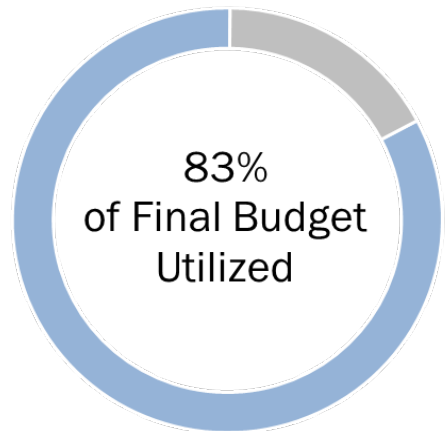
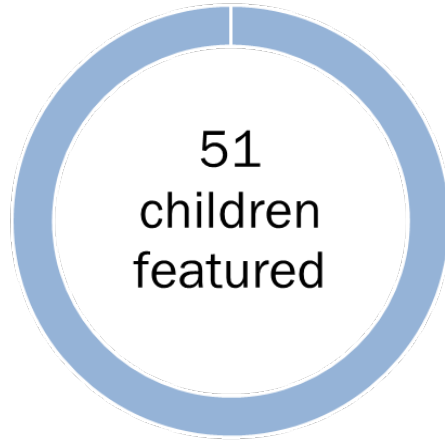
Excellent administrative monitoring with no findings.

Programmatic Performance

The CSC has funded the Heart Gallery since 2013. The Heart Gallery is a traveling exhibit of professional portraits of children available for adoption that builds upon the public awareness efforts of CSC-funded Forever Family. The gallery is designed to increase the number of adoptive families for children needing homes in our community. Now in its 10th year in Broward and its 16th year across the United States, the Heart Gallery model is being replicated in many communities. The Heart Gallery of Broward currently features 51 of the hardest to place children in their online local, state and advocate galleries. There are currently two (2) large exhibits featuring 24 children each, teens and sibling groups and (4) four mini exhibits featuring (10) ten children eight years or older and/or medically needy.

The Heart Gallery of Broward has raised approximately \$105K in individual donations within the last year. In 2017 The Heart Gallery of Broward celebrated its 300th adoption, were named the I. Lorraine and R. David Thomas Advocates of the Year and were also recognized as the Fort Lauderdale Chamber of Commerce's Non Profit of the Year. The Good News media outlet recognized The Heart Gallery of Broward as a mission partner and named them an impact charity in Broward County. As a team leader for the local National Adoption Day 2017 for the 17th District (Broward County) they assisted with organizing the highest adoption class of 61 adoptions, more than any other county in the State of Florida.

This initiative generates federal Title IV-E Adoption Assistance reimbursement through DCF.



Final Budget:
\$47,148

Actual Expenditure:
\$39,097

56 Broward County children adopted

2,183 Campaign inquiries for adoption

\$105,000 in Community Donations

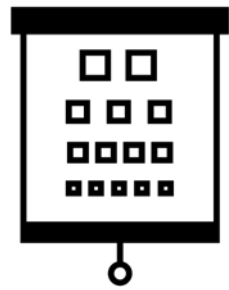
\$12,588 in Title IV-E Adoption Assistance reimbursements

Prosperity

Annual Performance FY 16/17



85% of participants surveyed at the end of the Summer BreakSpot program reported that they know how to swim.



197 eye exams were conducted with **17** glasses given to children who needed them and **26** follow up referrals made as part of the Summer BreakSpot Program.



"As a recent recipient of my residency card in the U.S., I filed taxes for the first time at one of your VITA locations. Being originally from Brazil, English is not my first language and it did not matter because I received tax services in my own language, Portuguese, and WOW, it was such a blessing. I was able to eliminate my immigration services' debt and now I am able to breath a lot better. Muito Obrigado!"

"I love your VITA services. I have been filing taxes at your location for the past 10 years and I have never had any issues. I always feel comfortable knowing that I will be taken care of in a courteous manner. This year as usual, your staff treated me as part of the family just like they did the first time I went to them for tax preparation. I always come out ahead and never had to pay back the IRS. I truly thank them and you for making this service available to single mothers such as me."



PROSPERITY

GOAL:

Reduce economic deprivation risk factors by increasing prosperity.

RESULT:

Broward's families are self-sufficient.

Prosperity Programs

- CSC's Prosperity initiatives encompass supports for several projects to increase family economic self-sufficiency and food security.



Prosperity FY 16/17

Broward Wealth Building Coalition with Broward County as Fiscal Sponsor

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent Administrative Monitoring with no findings.

Programmatic Performance

In FY 15/16 CSC committed \$20,000 per year for two years as partial match to U.S. Department of Health and Human Services.

FY 16/17 is year 1 of 2 of BWBC's Asset Building Community Project, managed by the Urban League, with the County as Fiscal Sponsor. This project targets low income working individuals and families and provides educational classes that support the economic goal choices of each family: home ownership, starting or expanding a small business, or education. Participants open a savings account with a participating bank and create a plan to successfully save up to \$2,000, which is matched by the Federal Government and other entities (including CSC) to make goal attainment a reality.



Final Budget:
\$20,000

Actual Expenditure:
\$20,000



299 participants received financial education



4 participants purchased homes



23 participants started new small businesses



33 participants continued their education



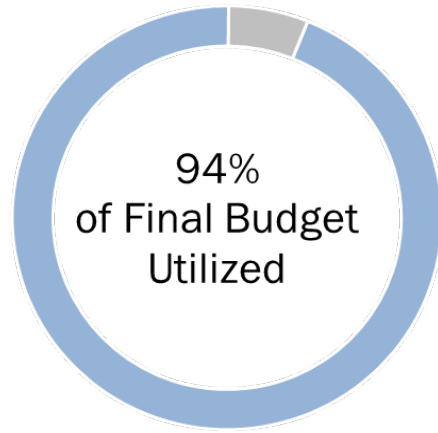
Prosperity FY 16/17

Florida Impact

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Final Budget:
\$50,000

Actual Expenditure:
\$46,937

Administrative Monitoring not applicable

Programmatic Performance

Florida Impact's Holiday BreakSpot program completed its second year of a 3-year grant cycle from a Federal Social Innovation Fund which requires Florida Impact to match federal dollars with local funding. CSC agreed to provide a portion of the match funding.

The program fed nutritious lunches and provided enrichment activities to children at Broward County sites including Broward County Parks, City Parks, and Boys & Girls Clubs during Winter and Spring Break and the last week before school when the majority of camps are closed.

Total number of meals including snacks and suppers served during Winter & Spring breaks.

3068

Number of total duplicated youth served.

584

Number of youth receiving Boys & Girls Club memberships.

162



Prosperity FY 16/17

Harvest Drive - Children helping Children

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent Administrative Monitoring with no findings.

Programmatic Performance

FY 16/17 is the 25th year of this community based, student driven campaign which provided a complete Thanksgiving meal and a week's worth of groceries to approximately 2,250 Broward County families at Thanksgiving and strives to maintain year-round food pantries at Broward County Schools' locations where school social workers have access to healthy pre-packed food boxes to distribute to food insecure families. Materials distributed also include the CSC Family Resource Guide, clothing, toiletries and other supplies.

In November 2016, the CSC provided marketing support to the Harvest Drive by producing and sharing student interviews and footage of volunteers sorting and packing materials on Sun-Sentinel.com and social media. This "children helping children" program also creates an impact on youth; developing leadership skills; teaching students the importance of giving back to the community and making a difference in the lives of others.



225,000 pounds collected and distributed

Food Collection



Final Budget:
\$15,000

Actual Expenditure:
\$15,000

2,500 active volunteers





Prosperity FY 16/17

HandsOn Broward - Community Gardens

How Much Did We Do?

How Well Did We Do It?

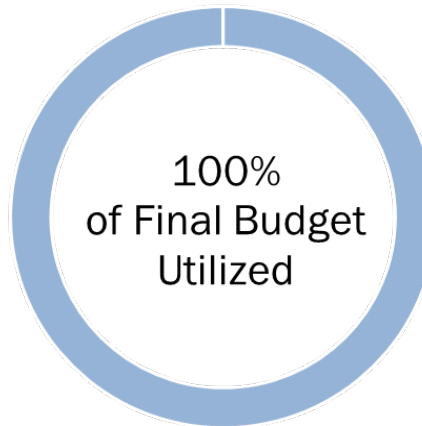
Is Anybody Better Off?



Excellent Administrative Monitoring with no findings.

Programmatic Performance

FY 16/17 was the fourth year of this leveraged funding and the contract has sunsetted. Eight community gardens were created in schools, child-serving agencies and communities to engage children in healthy eating lifestyles and environmental stewardship. School administrators and community based partners agreed to maintain the gardens once trained, 45 gardens are still being maintained by the schools' administration departments. There is an assigned teacher committed to the health and welfare of the garden. Although not required HOB still conducts periodic status checks and provides technical assistance when called upon.



Final Budget:
\$15,000

Actual Expenditure:
\$15,000



8 new community gardens



Prosperity FY 16/17

Hispanic Unity - (VITA and EITC)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent Administrative Monitoring with no findings.

Programmatic Performance

FY 16/17 was the 3rd year of a 3 year grant. HUF operated 15 VITA sites, including the EITC Mobile Tax Team, which deployed to scheduled area locations in the County such as businesses, faith and community based organizations, parks, community centers and housing areas, etc. and brought FREE tax services to traditionally underserved populations. VITA services were also provided to the Special Needs population at the Center for Independent Living, the Dan Marino Center and ARC Broward.

CSC's support over the years has allowed HUF to garner IRS funding for the expansion of VITA/EITC services. Certified volunteers were trained and deployed to provide these services at expansion sites in Broward County Schools, Broward County Housing Authorities and Veteran Services locations. Operations at these sites were successful. The services were well received by the respective populations. Due to their excellent outcomes and some questions regarding potential action at the federal level, this contract was extended through FY 17/18.

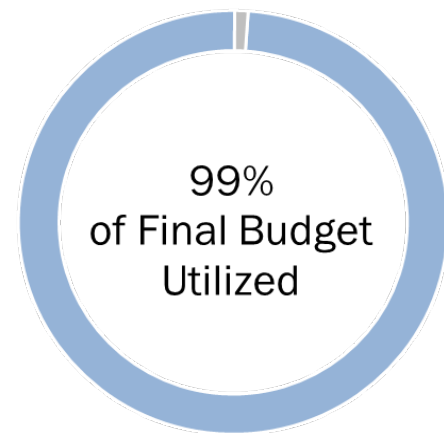
\$6.2M refunded to Broward residents served for the 2016 tax year

\$1.4M saved in tax preparation fees

15 CSC-funded VITA sites including 1 Mobile Team

200 trained tax preparation volunteers

94% of participants were satisfied with their VITA experience



Final Budget:
\$315,000

Actual Expenditure:
\$313,471



Prosperity FY 16/17

Hispanic Unity - Reduce Hunger

How Much Did We Do?

How Well Did We Do It?

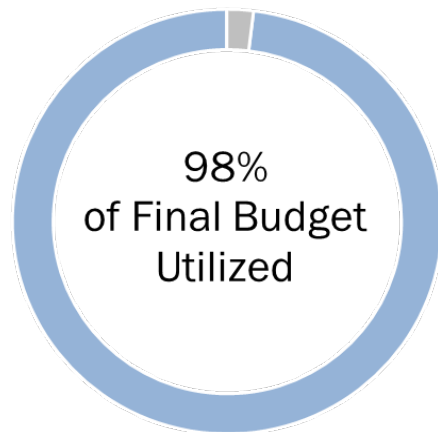
Is Anybody Better Off?



Excellent Administrative Monitoring with no findings.

Programmatic Performance

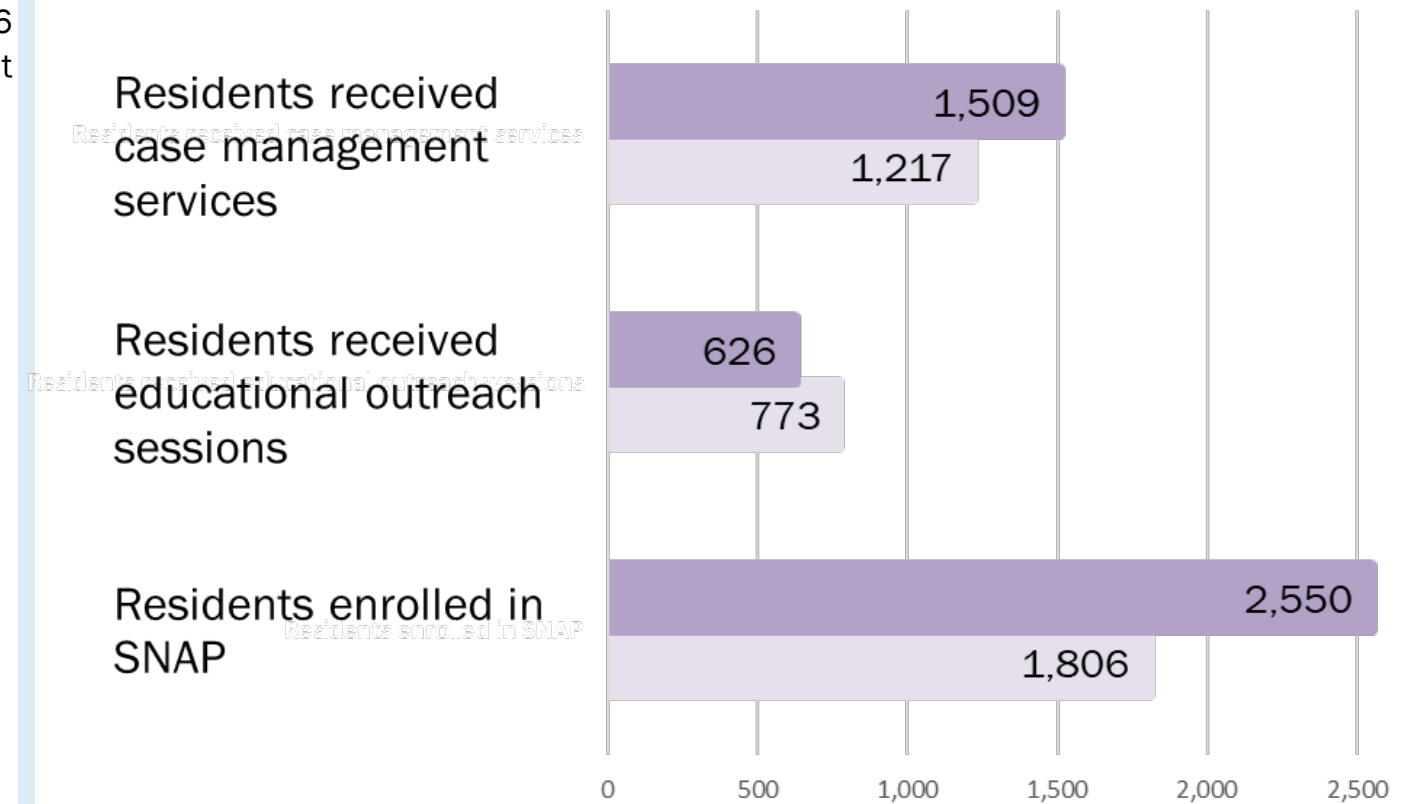
FY 16/17 was the 5th and final year of CSC leverage funding for the Reduce Hunger Program managed by Hispanic Unity. 2,550 individuals enrolled in SNAP, 626 received educational outreach sessions and 1,509 received case management services.



Final Budget:
\$25,000

Actual Expenditure:
\$24,519

■ FY 16/17 ■ FY 15/16





Prosperity FY 16/17
LifeNet4Families

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent Administrative Monitoring with no findings.

Programmatic Performance

In February 2017, the Council approved \$33,000 for LifeNet4 Families to manage the summer food boxes program. LifeNet4 Families purchased nutritious food to fill 1,000 food boxes and provided these to 2,232 children from 1,223 families. All expressed that a need existed and the assortment and amount of food contained in in the boxes were welcomed by both parents and children alike. Food insecurity was expressed by these households and the availability of this food was a tremendous help to struggling families.



Final Budget:
\$33,000

Actual Expenditure:
\$33,000

5 partner agencies and **56** volunteers participated in the Summer food distribution program.

75% of Broward County Zip Codes were served.



South Florida Hunger Coalition - Summer Breakspot

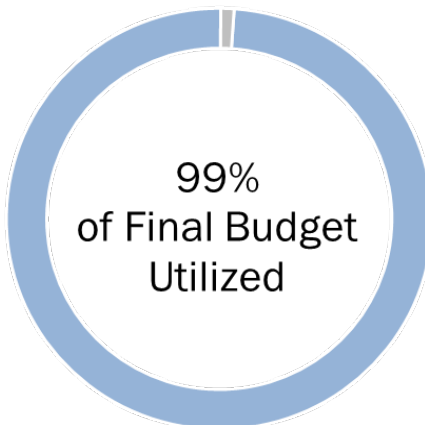
How Much Did We Do?

@ 81 sites

21,256 children served

176,308 meals distributed

\$437,858 USDA Reimbursement into Broward



Final Budget:
\$56,515

Actual Expenditure:
\$56,015

How Well Did We Do It?



A commendable Administrative Monitoring with no major findings.

Programmatic Performance

FY 16/17 was the third year of this program and evolving partnership between CSC, Meals on Wheels South Florida, Broward County and Cities' Housing Authorities, Florida Impact, Municipalities, Parks and Recreation and various other entities. The program provided hot, nutritious meals five days a week during the summer to 81 sites, including libraries, schools, housing authority locations and low income apartment complexes. This project included over 30 enrichment opportunities such as drowning prevention, literacy, nutrition education, art, etc. \$5,000 of the \$60,000 funding went to the Y to support the YFit program, and \$5,000 more went to Dr. Adams Chery who provided 197 critical eye exams and 43 glasses/referrals to youth. Drowning prevention funding for this population was also added to SWIM Central.

Through an allocation for research, an external evaluation of this complex project produced the findings under "Is Anybody Better Off". It is important to note that the FY 16/17 findings were based on more rigorous methodology. Information from the evaluation is being used to strengthen the enrichment components.

Is Anybody Better Off?

Children participating in Summer BreakSpot Super Sites improved knowledge about nutrition.



Children participating in Summer BreakSpot Super Sites improved attitude toward law enforcement.



Children participating in Summer BreakSpot Super Sites improved attitude toward reading.



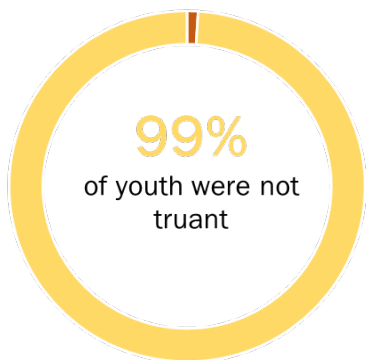
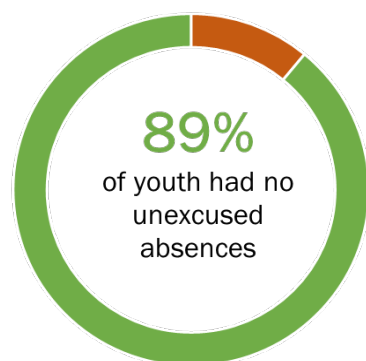
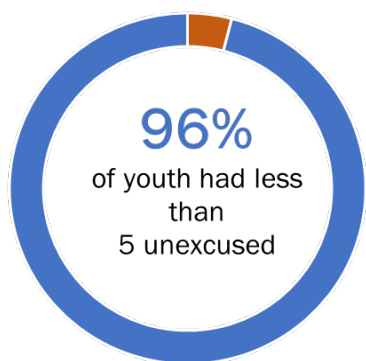


Youth Development

Annual Performance FY 16/17

Youth FORCE participants attended school regularly during SY 16/17.

4 of 5 participants in Youth FORCE achieved a final grade of C or higher in the core subjects during SY 16/17.



YOUTH DEVELOPMENT PROGRAMS

GOAL:

Reduce risk factors associated with delinquency, teen pregnancy, and other risky behaviors.

RESULT:

Youth will succeed in school.

Youth FORCE

- Youth FORCE programs serve students attending 23 high-need middle schools to promote positive youth development and school and community attachment year-round utilizing assessment, service planning, counseling, academic supports, community service learning, career exploration, and the Teen Outreach Program (TOP), a nationally recognized social skills curriculum.

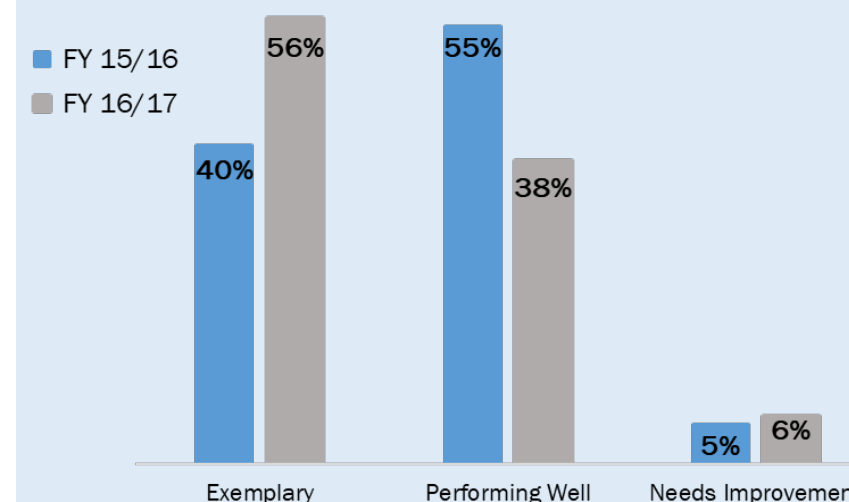
Summer Youth Employment (SYEP)

- The Summer Youth Employment Program (SYEP) provides economically disadvantaged youth ages 16-18 the opportunity to gain employability skills and paid work experience.

High School Initiatives

- CSC's Leap High and 21st Century programs provide academic and personal enrichment services at eleven (11) Title 1 high schools designed to help youth graduate on time. In partnership with the School District and CareerSource Broward, CSC's Best Opportunity to Shine and Succeed program provides tiered case management services at six (6) of the high schools to help youth graduate and achieve their post-secondary aspirations.

Program Monitoring shows an increase in exemplary

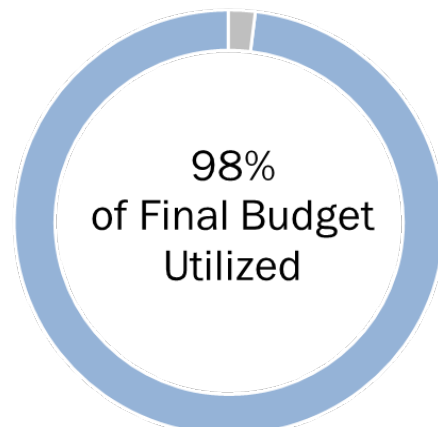
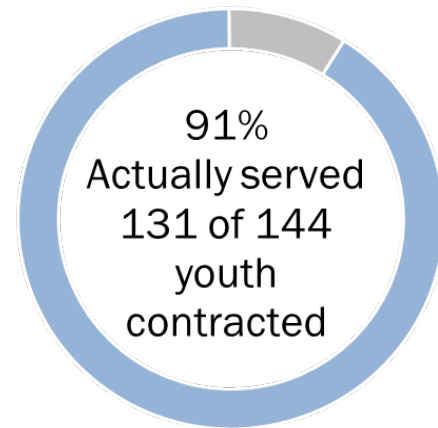




Youth Development - Youth FORCE FY 16/17

After School Programs, Inc.

How Much Did We Do?



Final Budget:
\$556,515

Actual Expenditure:
\$543,980

How Well Did We Do It?



The administrative monitoring had a finding related to the overbilling of units. The finding was addressed in a timely manner.

Programmatic Performance

Afterschool Programs, Inc., (ASP) completed its first year providing services under the 2016 Youth FORCE RFP for students at Deerfield Beach, Crystal Lake and Driftwood Middle Schools, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected that highly interactive and engaging youth development activities combined with excellent case management, provided through a partnership with Henderson Behavioral Health, supported the needs of both the youth and their families. A positive relationship with the schools and community were further enhanced through multiple community service learning projects; however, the TOP® prevention education component continues to require technical assistance to ensure compliance with model fidelity. USDA resources were well-managed to ensure all youth received well-balanced and nutritious food each day. Youth surveys reflected a high level of satisfaction with the program.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

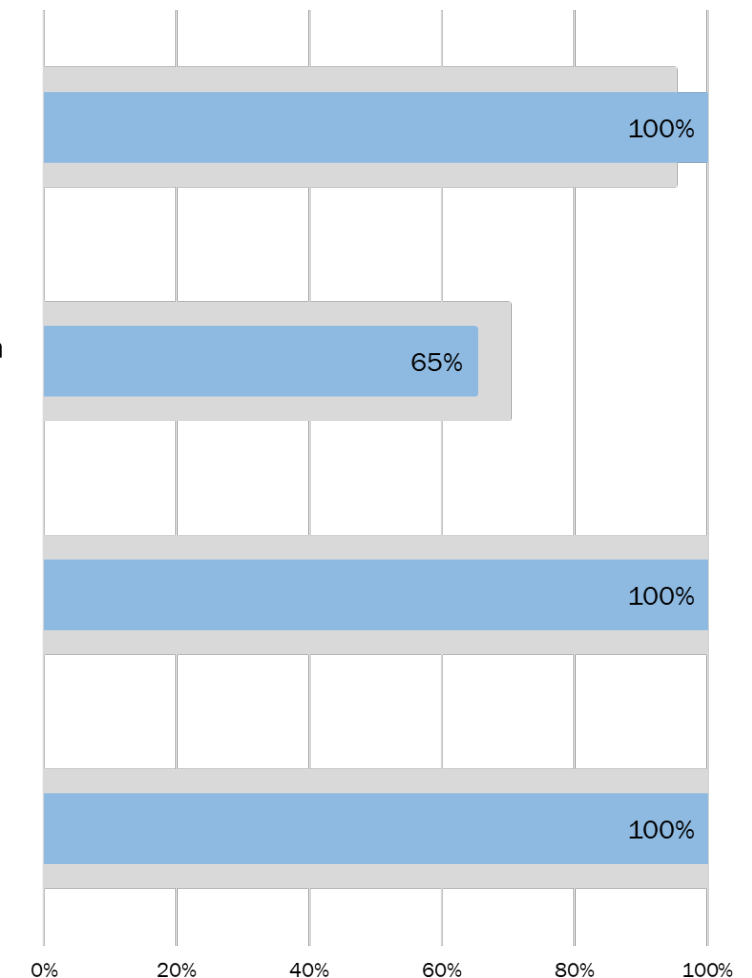
■ Goal ■ Measure

Youth had no law violations during program participation.

Youth demonstrated gains or low risk in a Youth Development Competency.

Youth did not become pregnant or cause a pregnancy.

Youth reported not using alcohol or drugs.





Youth Development - Youth FORCE FY 16/17

Center for Hearing and Communication with Kids In Distress, Inc. as Fiscal Sponsor

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

Programmatic Performance

The Center for Hearing and Communication completed its first year providing services under the 2016 Youth FORCE RFP, with Kids in Distress as the Fiscal Sponsor, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills. Program services are provided at South Plantation High School primarily for youth who are deaf or hard of hearing attending Seminole Middle School.

Program monitoring reflected that the provider integrated the youth's culture into program activities, and the case manager regularly collaborated with community partners to connect participants and their families with needed supports. USDA resources were well-managed to ensure all youth received well-balanced and nutritious food each day. Youth surveys reflected a high level of satisfaction with the program.

Short-term staff vacancies impacted utilization.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

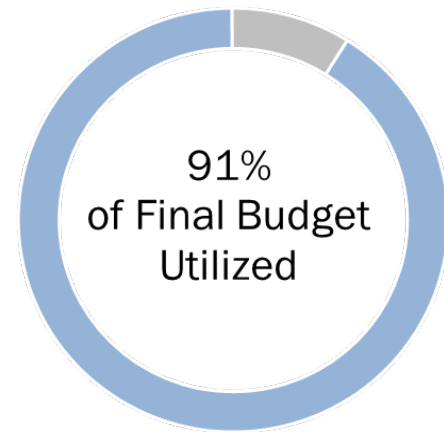
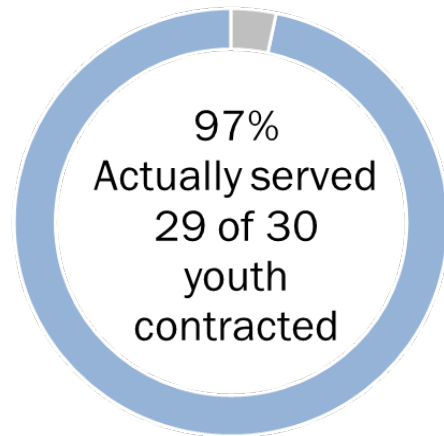
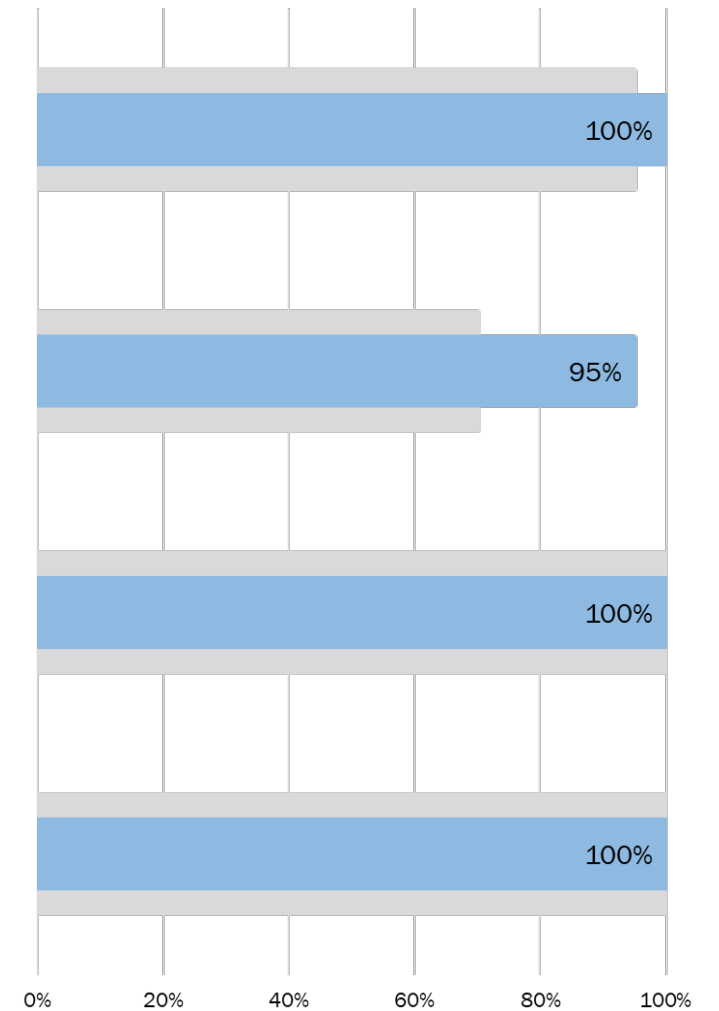
■ Goal ■ Measure

Youth had no law violations during program participation.

Youth demonstrated gains or low risk in a Youth Development Competency.

Youth did not become pregnant or cause a pregnancy.

Youth reported not using alcohol or drugs.



Final Budget:
\$239,963

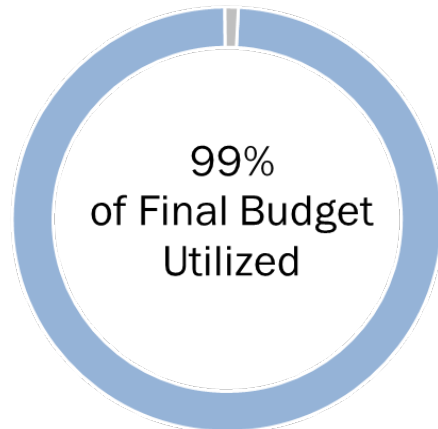
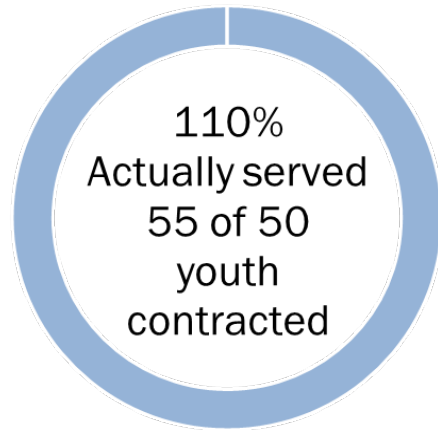
Actual Expenditure:
\$218,950



Youth Development - Youth FORCE FY 16/17

City of West Park - Juvenile Crime Prevention Program

How Much Did We Do?



Final Budget:
\$200,000

Actual Expenditure:
\$197,255

How Well Did We Do It?



The administrative monitoring had findings related to the timely submission of the audited financial statements and the budget to actual report. The findings were addressed, but not in a timely manner.

Programmatic Performance

The City of West Park completed its first year providing services under the 2016 Youth FORCE RFP for students in South Broward County at Mary Saunders Park, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring and site visits reflected that the program provided essential services for youth in a high need community. Technical assistance was provided to improve overall program documentation, and staff participated in key trainings to gain the skills needed to make the recommended improvements. USDA resources were well-managed to ensure all youth received well-balanced and nutritious food each day. Youth surveys reflected a high level of satisfaction with the program.

The provider was able to serve additional youth because of staggered attendance. On some days youth have extra curricular activities that preclude program attendance thereby making room for additional youth.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

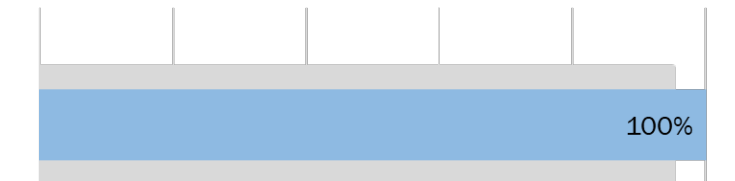


Is Anybody Better Off?

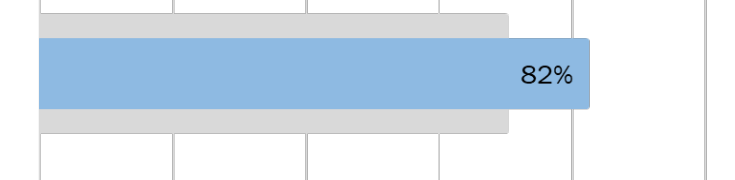
Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

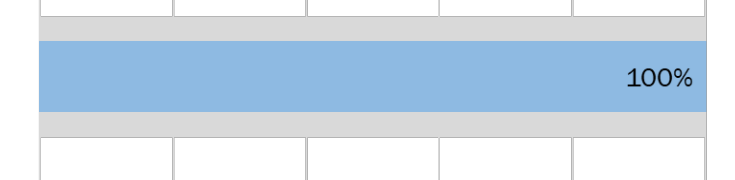
Youth had no law violations during program participation.



Youth demonstrated gains or low risk in a Youth Development Competency.



Youth did not become pregnant or cause a pregnancy.



Youth reported not using alcohol or drugs.

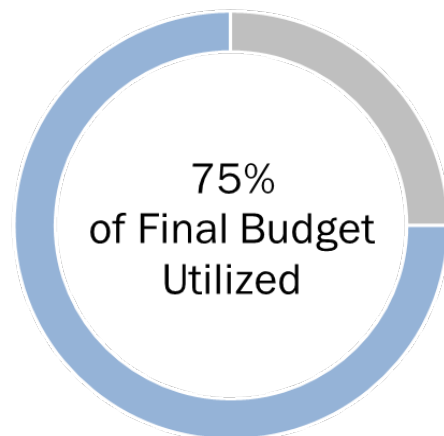
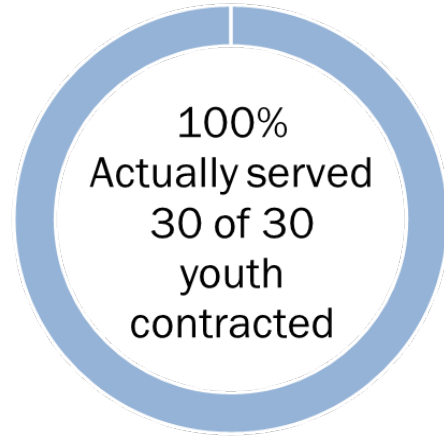




Youth Development - Youth FORCE FY 16/17

Community Access Center, Inc.

How Much Did We Do?



Final Budget:
\$141,653

Actual Expenditure:
\$104,684

How Well Did We Do It?



The administrative monitoring had a finding related to the timely submission of the audited financial statements. The finding was addressed, but not in a timely manner.

Programmatic Performance

Community Access Center (CAC) completed its first year providing services under the 2016 Youth FORCE RFP for students in Southwest Broward County, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills. Miramar Youth Enrichment Center is the program site during the school year with River Run Park Community Center utilized during the summer.

Program monitoring reflected that overall service delivery was on track, with technical assistance provided to improve documentation and invoicing for case management services. Culturally competent staff utilized effective engagement strategies. The site only qualified for USDA resources during the summer, with CSC funds used during the school year, which were well-managed to ensure all youth received well-balanced and nutritious food each day. Youth surveys reflected a high level of satisfaction with the program.

Although CAC served the required number of youth throughout the year, utilization was negatively impacted because of a last minute change to a planned summer site. The need to find a new site resulted in a late summer start and the loss of some participants who made alternate arrangements.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

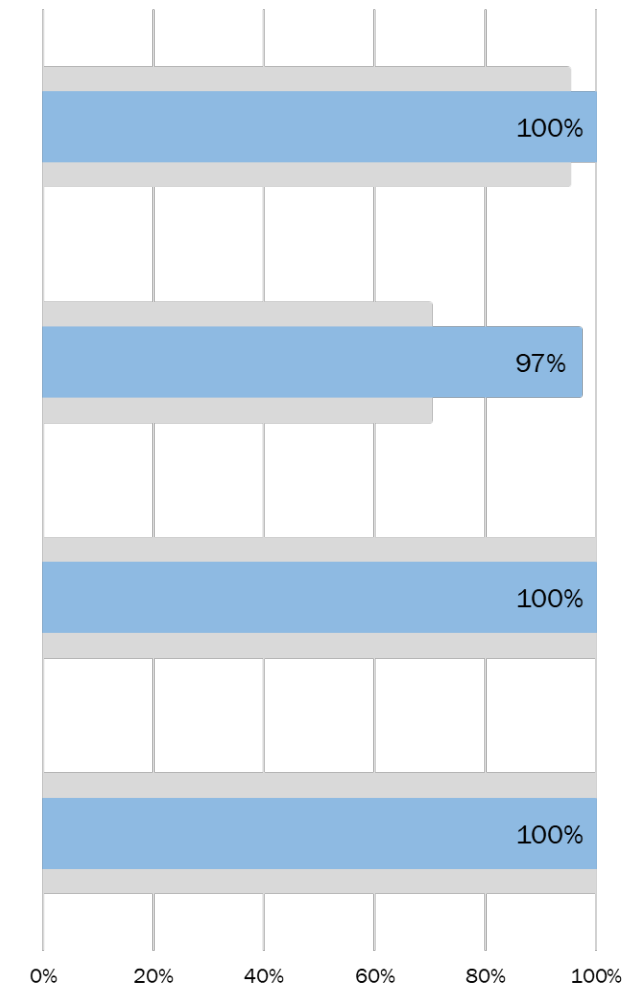
■ Goal ■ Measure

Youth had no law violations during program participation.

Youth demonstrated gains or low risk in a Youth Development Competency.

Youth did not become pregnant or cause a pregnancy.

Youth reported not using alcohol or drugs.

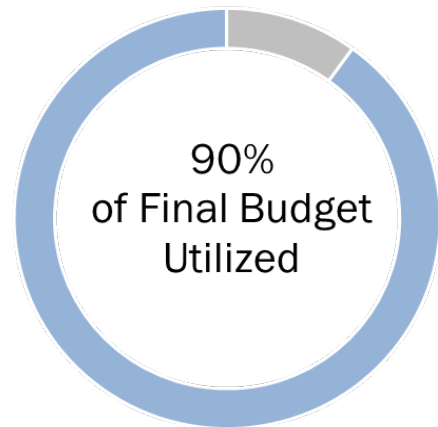
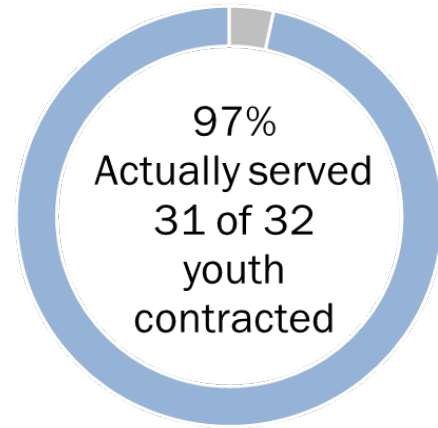




Youth Development - Youth FORCE FY 16/17

Community Reconstruction Housing Corporation/Koinonia (North)

How Much Did We Do?



Final Budget:
\$150,000

Actual Expenditure:
\$134,427

How Well Did We Do It?



The administrative monitoring had findings related to vacant positions, background screening, unit documentation and the timely submission of the budget to actual report. The findings were addressed in a timely manner.

Programmatic Performance

The Community Reconstruction Housing Corp's "Rites of Passage" North program at Crystal Lake Middle School is in its second year of a 5 year leveraged partnership with match from the City of Pompano Beach, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic social skills.

Program monitoring reflected high quality services that include life skills and prevention education groups. The program also offered individualized intake and assessment, case plans, informal counseling, pro-social recreational activities, and an academic enrichment component with tutor support. Technical assistance was provided to address a vacant case management position and to increase consistent youth participation, both of which were resolved. Satisfaction surveys reflect high levels of satisfaction with the program.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth had no law violations during program participation.

97%

Youth demonstrated gains or low risk in a Youth Development Competency.

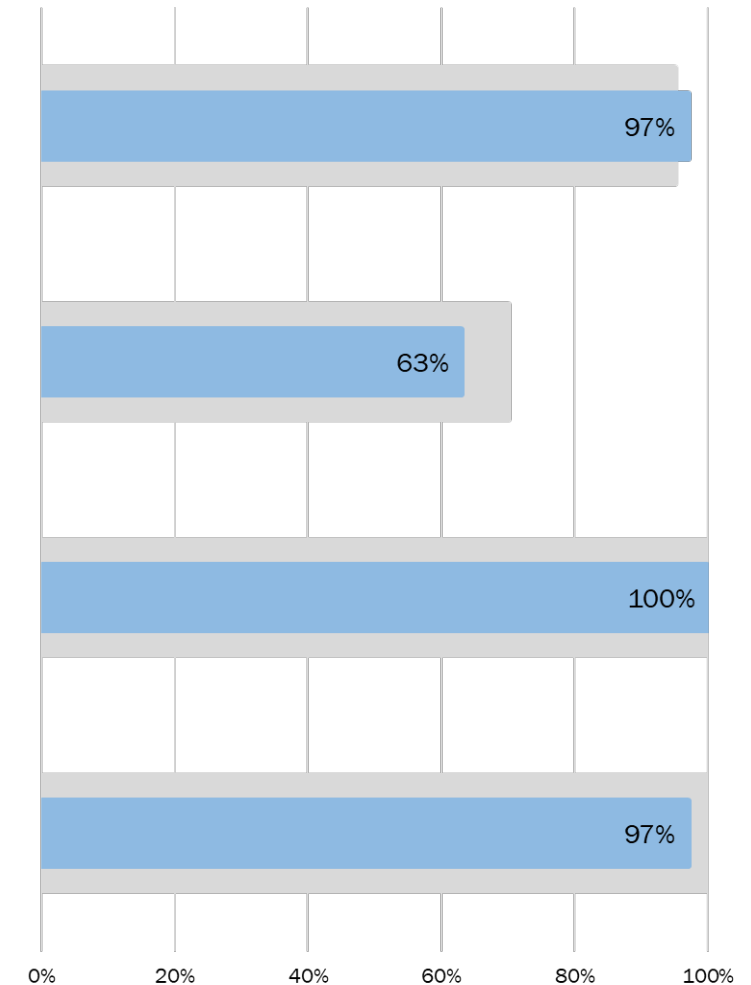
63%

Youth did not become pregnant or cause a pregnancy.

100%

Youth reported not using alcohol or drugs.

97%

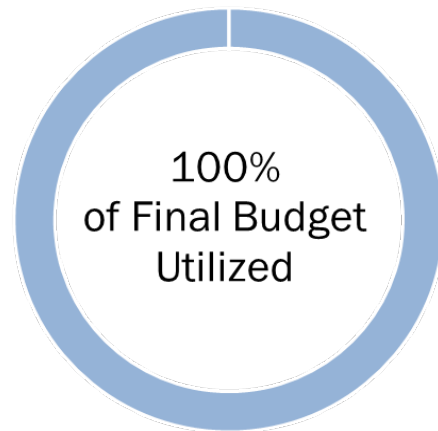
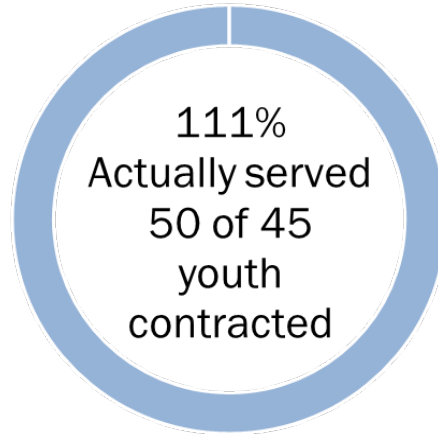




Youth Development - Youth FORCE FY 16/17

Community Reconstruction Housing Corporation/Koinonia (South)

How Much Did We Do?



Final Budget:
\$199,898

Actual Expenditure:
\$199,874

How Well Did We Do It?



The administrative monitoring had findings related to vacant positions, background screening, unit documentation and the timely submission of the budget to actual report. The findings were addressed in a timely manner.

Programmatic Performance

The Community Reconstruction Housing Corp's "Rites of Passage" South program at Gulfstream Academy and Apollo Middle School is in its third year of a 5 year leveraged partnership with match from BSO and DJJ, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected high quality services that include life skills and prevention education groups. The program also offered individualized intake and assessment, case plans, informal counseling, pro-social recreational activities, and an academic enrichment component with tutor support. Technical assistance was provided to address a vacant case management position which was filled. Satisfaction surveys reflected high levels of satisfaction with the program.

The provider was able to serve additional youth because of staggered attendance. On some days youth have extra curricular activities that preclude program attendance thereby making room for additional youth.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

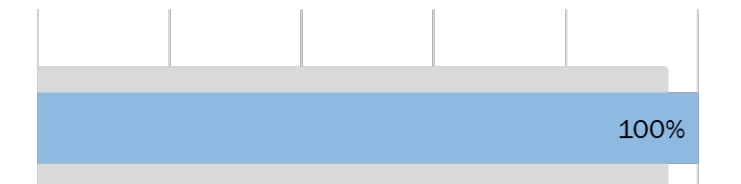


Is Anybody Better Off?

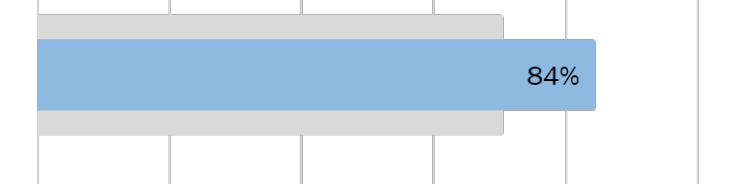
Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

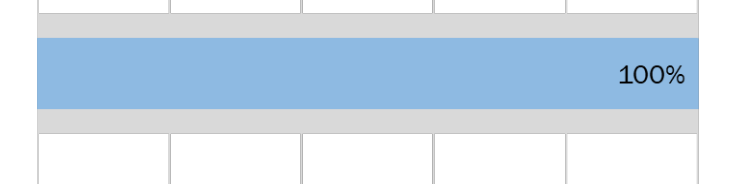
Youth had no law violations during program participation.



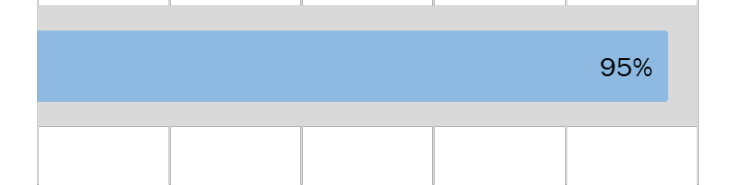
Youth demonstrated gains or low risk in a Youth Development Competency.



Youth did not become pregnant or cause a pregnancy.



Youth reported not using alcohol or drugs.

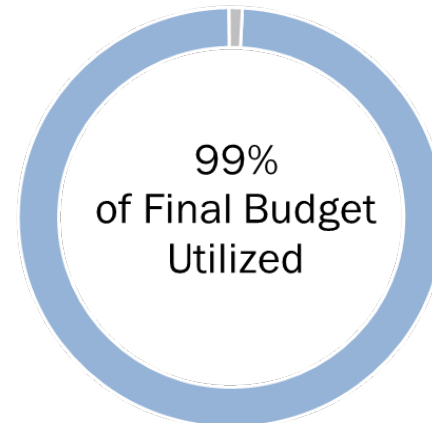
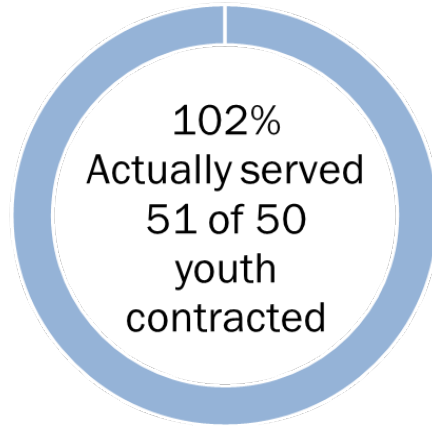




Youth Development - Youth FORCE FY 16/17

Crockett Foundation, Inc.

How Much Did We Do?



Final Budget:
\$200,000

Actual Expenditure:
\$198,502

How Well Did We Do It?



The administrative monitoring had a finding related to the under-billing of units. The finding was addressed in a timely manner.

Programmatic Performance

Crockett Foundation, Inc., completed its first year providing services under the 2016 Youth FORCE RFP for students at Margate Middle School, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected that the youth received a comprehensive assessment upon entering the program, and the case manager and youth worked together to create an individualized service plan. The Provider did an excellent job providing effective informal counseling on an ongoing basis to all of the youth, as well as connecting youth with more intensive needs to external counseling. Crockett Foundation also excelled at providing strong and creative academic services. USDA resources were well managed to ensure all youth received well-balanced and nutritious food each day. Youth surveys reflected a high level of satisfaction with the program.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

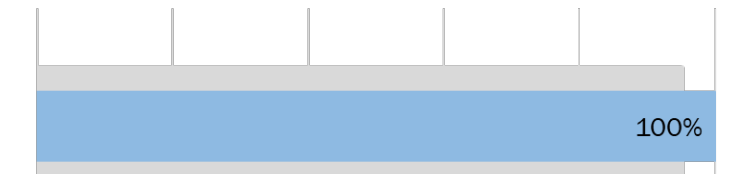


Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth had no law violations during program participation.



Youth demonstrated gains or low risk in a Youth Development Competency.



Youth did not become pregnant or cause a pregnancy.



Youth reported not using alcohol or drugs.

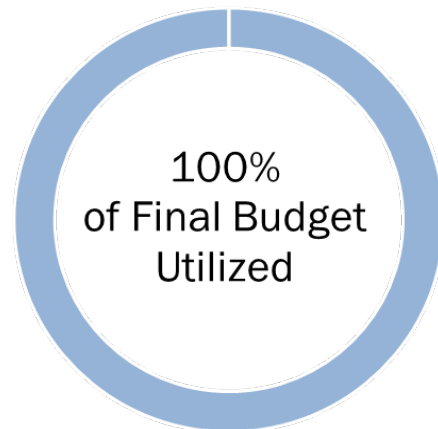
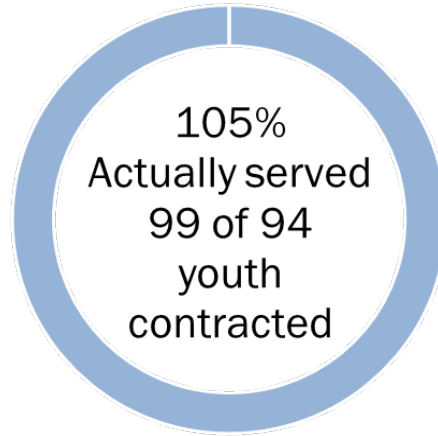




Youth Development - Youth FORCE FY 16/17

Helping, Abused, Neglected, and Disadvantaged Youth (HANDY)

How Much Did We Do?



Final Budget:
\$399,473

Actual Expenditure:
\$399,456

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

Helping Abused Neglected and Disadvantaged Youth, Inc., (HANDY) completed its first year providing services under the 2016 Youth FORCE RFP for students at Eagles Nest Charter and Pompano Beach Middle Schools, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected that HANDY excelled at providing strong and creative academic services and a variety of enrichment experiences designed to engage the youth. Case managers regularly provided informal counseling and connected students to external counseling as needed. USDA resources were well managed to ensure all youth had well-balanced and nutritious food each day. Youth surveys reflected a high level of satisfaction with the program.

The provider was able to serve additional youth because of staggered attendance. On some days youth have extra curricular activities that preclude program attendance thereby making room for additional youth.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth had no law violations during program participation.

95%

Youth demonstrated gains or low risk in a Youth Development Competency.

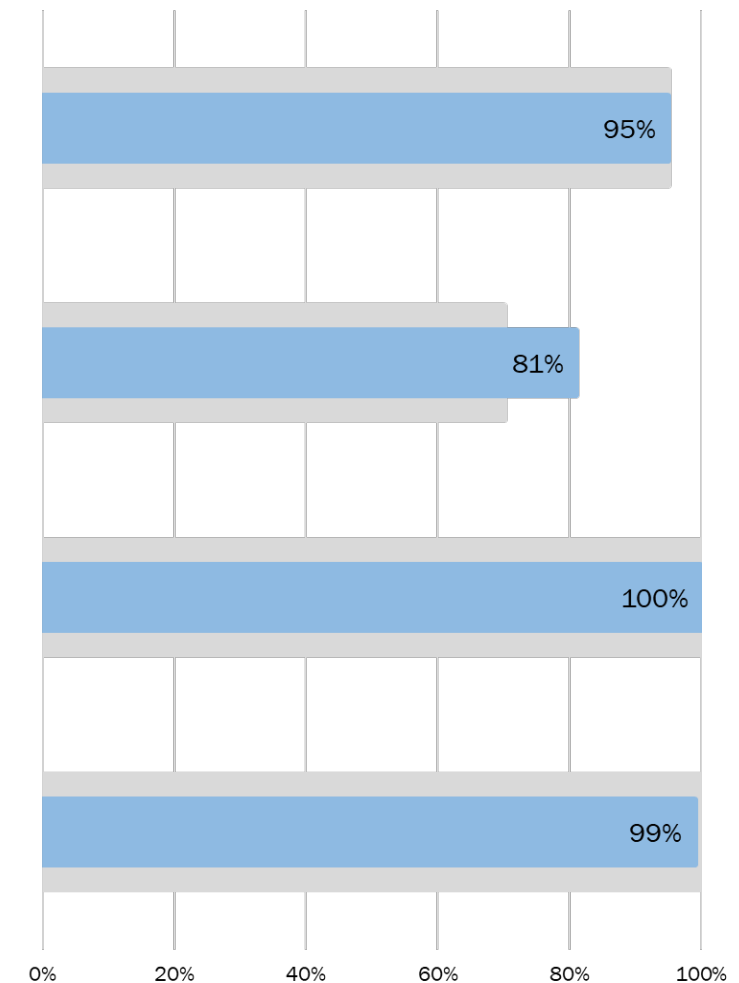
81%

Youth did not become pregnant or cause a pregnancy.

100%

Youth reported not using alcohol or drugs.

99%

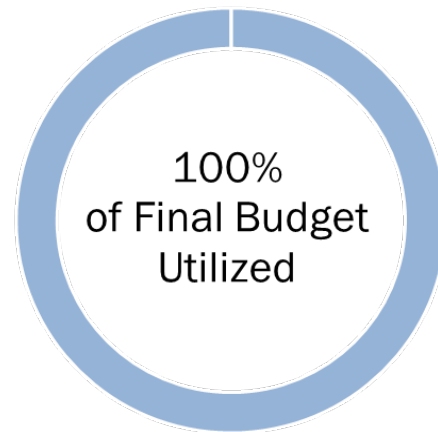
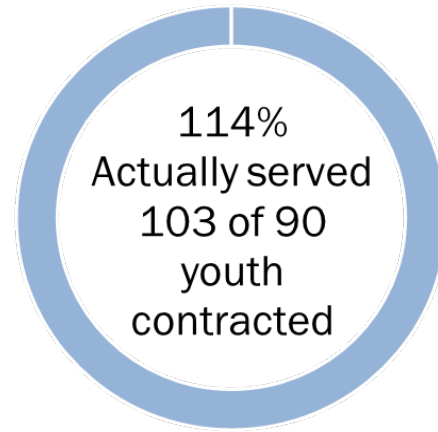




Youth Development - Youth FORCE FY 16/17

Harmony Development Center

How Much Did We Do?



Final Budget:
\$408,555

Actual Expenditure:
\$407,218

How Well Did We Do It?



A commendable administrative monitoring with no major findings.

Programmatic Performance

Harmony Development Center completed its first year providing services under the 2016 Youth Force RFP for youth at Rickards Middle School and the Miramar Multi-Complex Center, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected that the provider offered highly engaging, fun and youth culturally competent services at both sites. Technical assistance was provided to address challenges with documentation and case management. USDA resources were well managed to ensure all youth received well-balanced and nutritious food each day. Youth surveys reflected a high level of satisfaction with the program.

High numbers served reflected a robust school-year component at the Rickards Middle School site.

The provider was able to serve additional youth because of staggered attendance. On some days youth have extra curricular activities that preclude program attendance thereby making room for additional youth.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth had no law violations during program participation.

100%

Youth demonstrated gains or low risk in a Youth Development Competency.

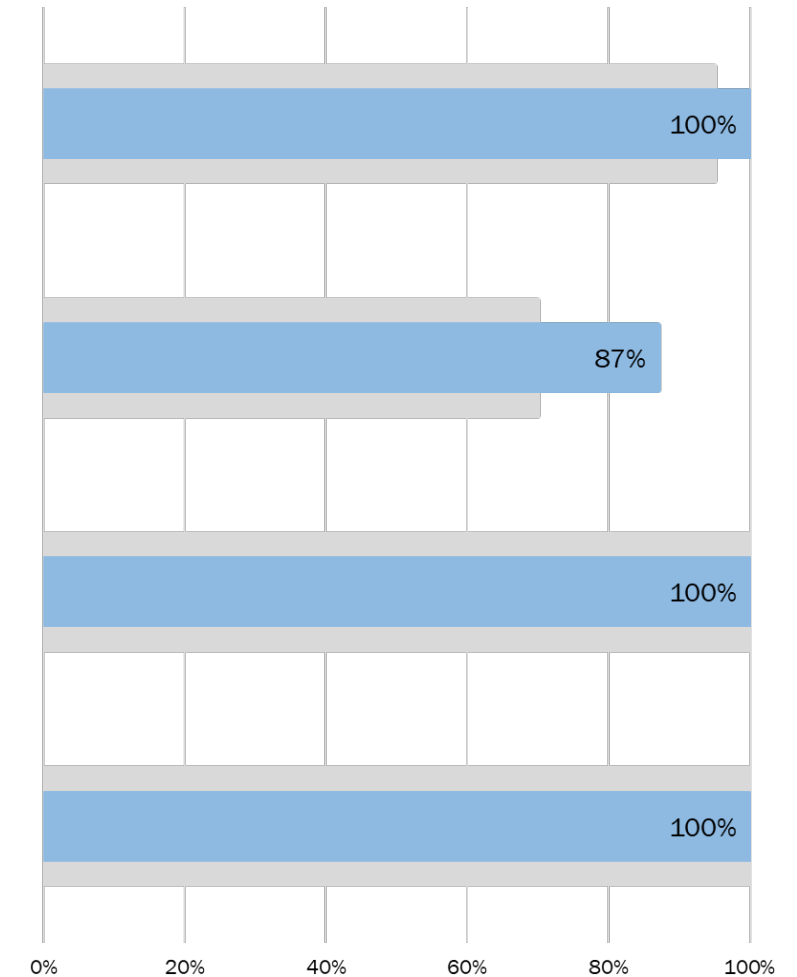
87%

Youth did not become pregnant or cause a pregnancy.

100%

Youth reported not using alcohol or drugs.

100%

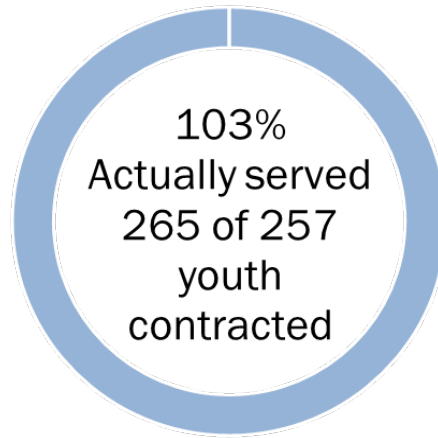




Youth Development - Youth FORCE FY 16/17

Hispanic Unity of Florida, Inc.

How Much Did We Do?



Final Budget:
\$1,055,296

Actual Expenditure:
\$1,054,555

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

Hispanic Unity of Florida completed its first year providing services under the 2016 Youth FORCE RFP for students at Apollo, Attucks, Olsen and McNicol Middle Schools, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected that the Provider offered competent, comprehensive services to youth and their families, and implementation of TOP[®] clubs and community service learning activities exceeded expectations. USDA snacks and supper were well managed to ensure all youth had well-balanced and nutritious food each day. Youth surveys reflected a high level of satisfaction with the program.

The provider was able to serve additional youth because of staggered attendance. On some days youth have extra curricular activities that preclude program attendance thereby making room for additional youth.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

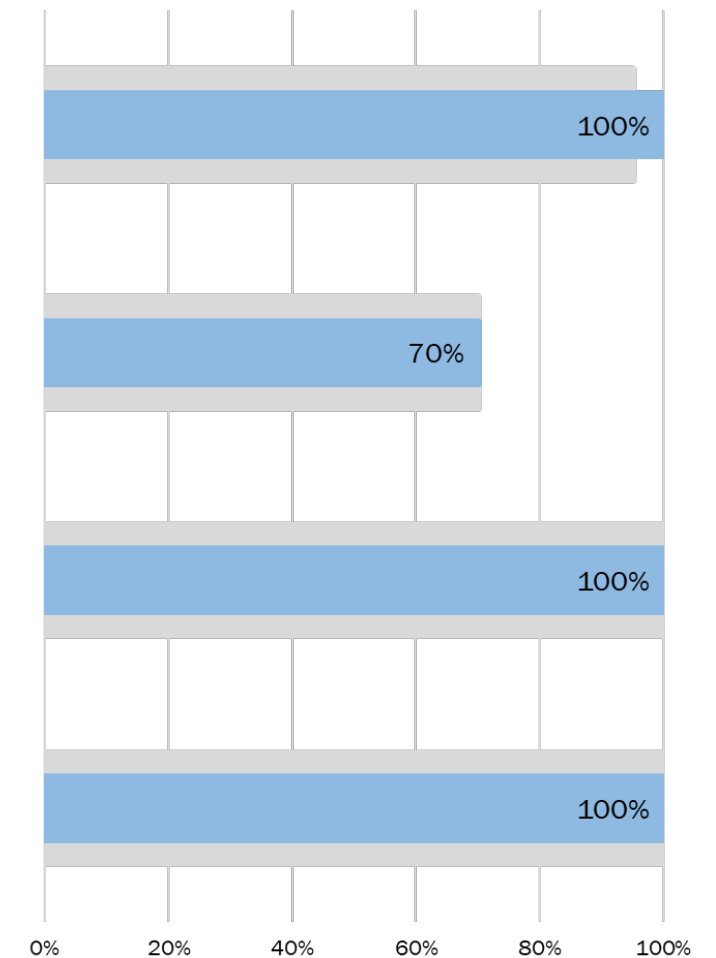
■ Goal ■ Measure

Youth had no law violations during program participation.

Youth demonstrated gains or low risk in a Youth Development Competency.

Youth did not become pregnant or cause a pregnancy.

Youth reported not using alcohol or drugs.

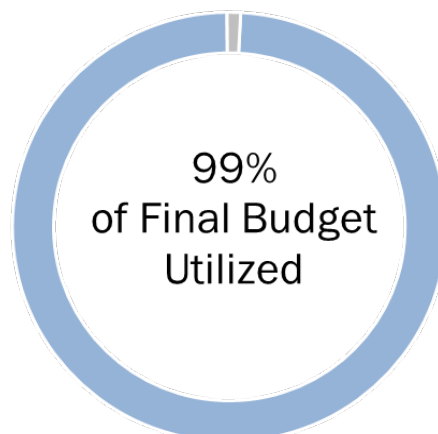
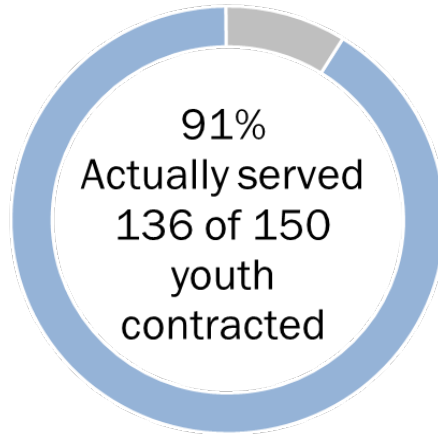




Youth Development - Youth FORCE FY 16/17

Memorial Healthcare System

How Much Did We Do?



Final Budget:
\$515,259

Actual Expenditure:
\$512,431

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

Memorial Healthcare completed its first year providing services under the 2016 Youth FORCE RFP for students at Gulfstream Academy and New Renaissance Middle School, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected a thorough intake and assessment process with excellent case management services that effectively utilized natural community supports. High quality prevention education, extensive community service learning projects, engaging nutrition and fitness activities, and creative cultural arts and enrichment activities were also offered. USDA snacks and supper were well managed to ensure all youth received well-balanced and nutritious food each day. Youth surveys reflected satisfaction with the program.

The provider opened a new site this year, which required more up-front work in recruitment, assessment and service planning. This resulted in maximizing utilization while experiencing slightly lower enrollment.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

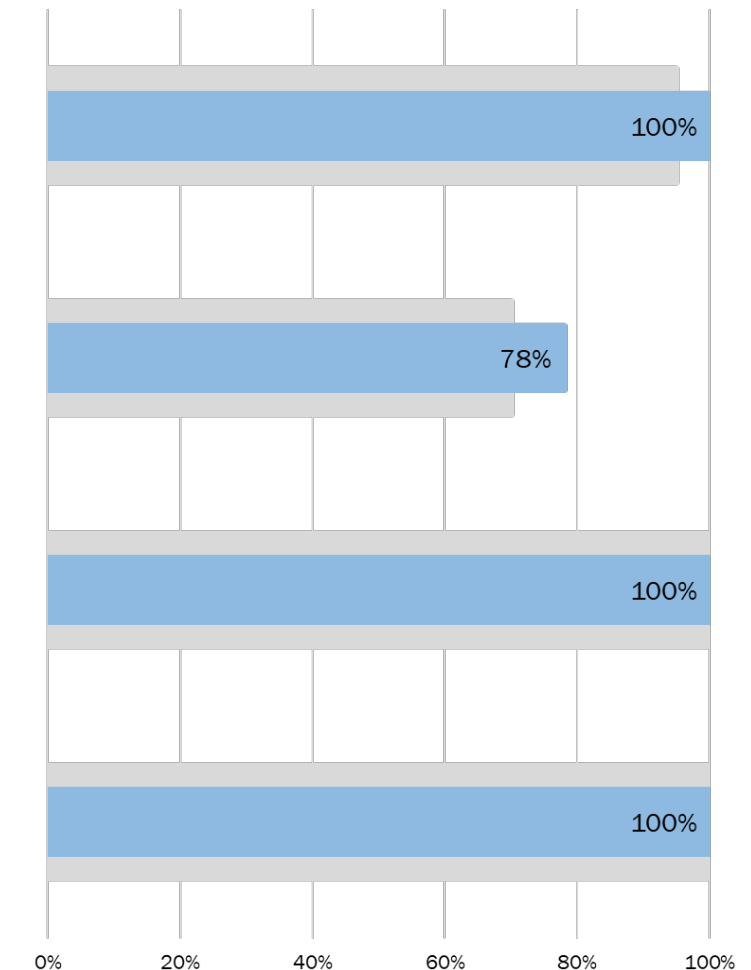
■ Goal ■ Measure

Youth had no law violations during program participation.

Youth demonstrated gains or low risk in a Youth Development Competency.

Youth did not become pregnant or cause a pregnancy.

Youth reported not using alcohol or drugs.

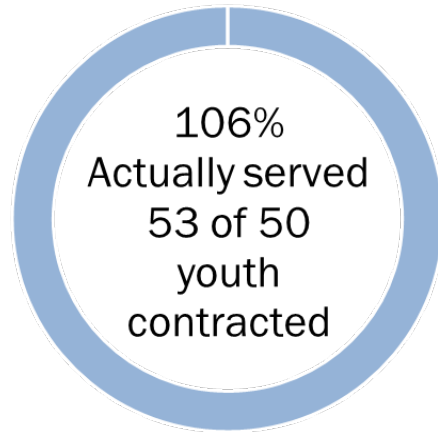




Youth Development - Youth FORCE FY 16/17

Opportunities Industrialization Centers (OIC)

How Much Did We Do?



Final Budget:
\$205,000

Actual Expenditure:
\$204,240

How Well Did We Do It?



The administrative monitoring had a finding related to the late submission of the budget to actual report. The finding was addressed, but not in a timely manner.

Programmatic Performance

OIC of South Florida completed its first year providing services under the 2016 Youth Force RFP for youth at Silver Lakes Middle School, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected that youth were highly engaged in the program, and the cultural arts component exceeded expectations with workshops that included hip hop dance, voice, song writing and music video production. However, staff turnover negatively impacted the provider's ability to fully implement the case management component, and implementation of community service learning activities was delayed. USDA snacks and supper were well managed to ensure all youth received well-balanced and nutritious food each day. Youth surveys reflected a high level of satisfaction with the program.

The provider was able to serve additional youth because of staggered attendance. On some days youth have extra curricular activities that preclude program attendance thereby making room for additional youth.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth had no law violations during program participation.

100%

Youth demonstrated gains or low risk in a Youth Development Competency.

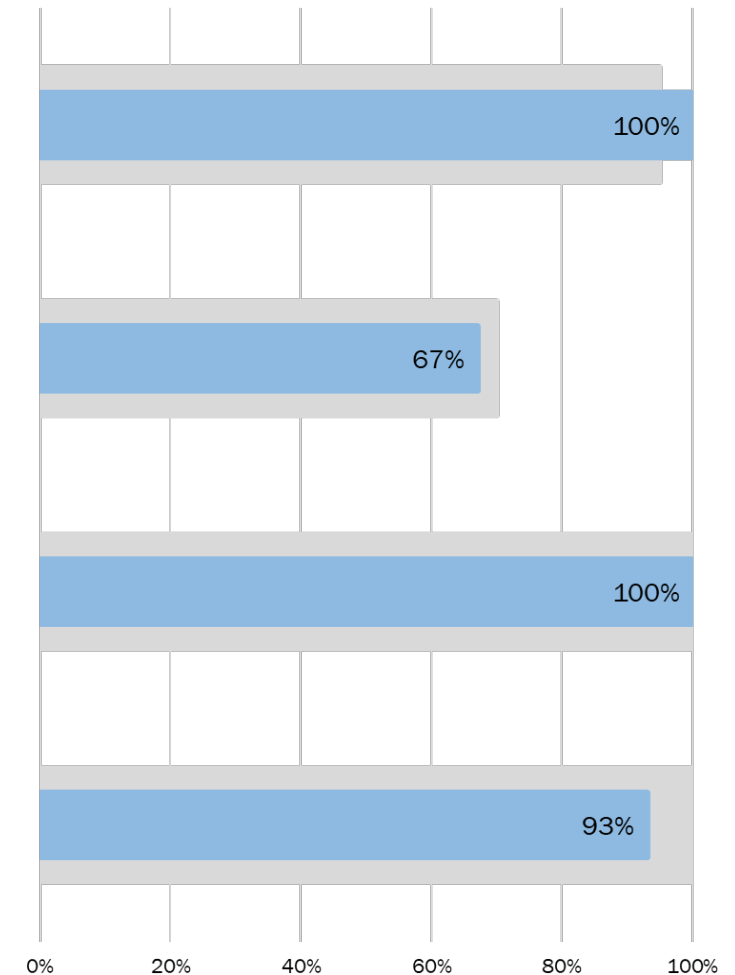
67%

Youth did not become pregnant or cause a pregnancy.

100%

Youth reported not using alcohol or drugs.

93%

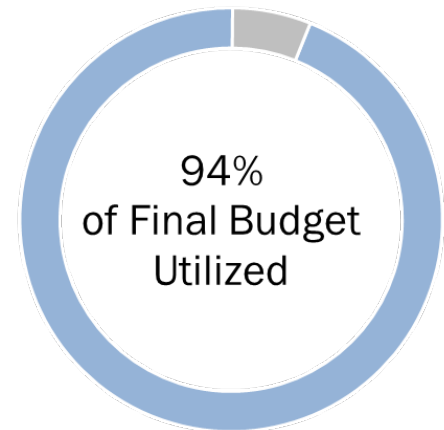
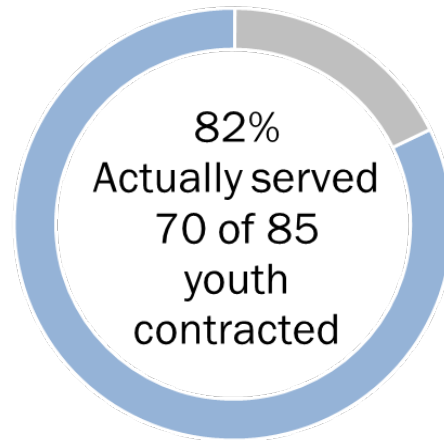




Youth Development - Youth FORCE FY 16/17

Smith Community Mental Health Foundation

How Much Did We Do?



Final Budget:
\$470,956

Actual Expenditure:
\$442,764

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

Smith Mental Health Associates, L.L.C., and Christina G. Smith Community Mental Health Foundation completed its first year providing services under the 2016 Youth Force RFP for youth with significant behavioral health issues at Cypress Run Center, Smith's headquarters in Plantation, and Whispering Pines, offer a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected that overall service delivery was positive, and the program offered youth a variety of opportunities to acquire independent living skills, such as cooking and career readiness. However, the provider is continuing to receive technical assistance to address issues related to program documentation.

Program enrollment was lower due to challenges consistently engaging youth with behavioral health issues who attend other middle schools and are transported to the Cypress Run site.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Although data integrity and fully measured components were met, provider required extensive technical assistance and data entry guidance.



Data Integrity



Participants Fully Measured

Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth had no law violations during program participation.

98%

Youth demonstrated gains or low risk in a Youth Development Competency.

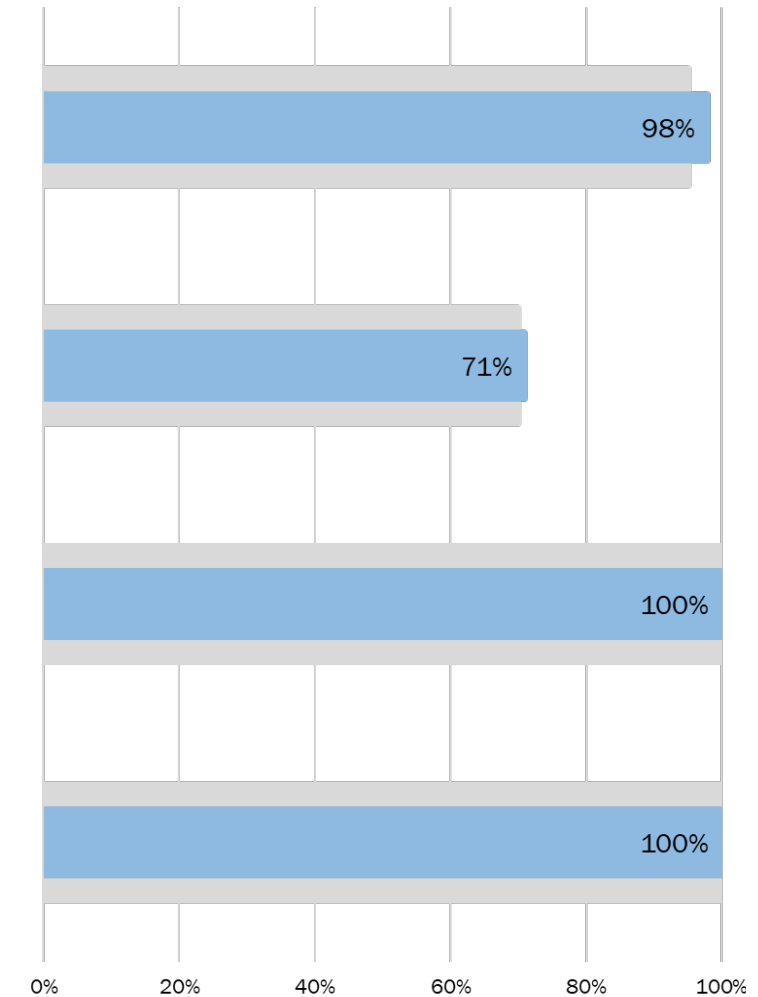
71%

Youth did not become pregnant or cause a pregnancy.

100%

Youth reported not using alcohol or drugs.

100%





How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

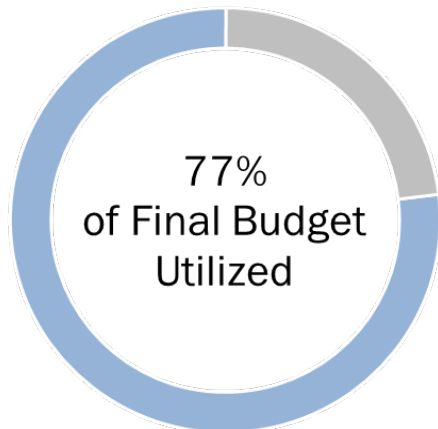
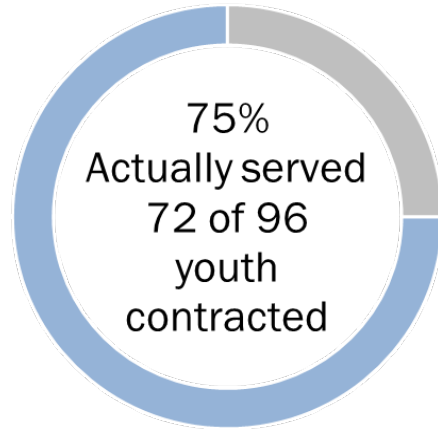
Programmatic Performance

Urban League of Broward County completed its first year providing services under the 2016 Youth FORCE RFP for students at William Dandy Middle School, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic and social skills.

Program monitoring reflected the following areas were in need of improvement: assessment, service planning, case management, counseling, TOP[®] prevention education, community service learning, and group note documentation. Significant staff turnover and vacancies impacted youth engagement and utilization. Consequently, the program was placed on a Corrective Action Plan (CAP), and intensive technical assistance was provided. USDA snacks and supper were well managed to ensure all youth received well-balanced and nutritious food each day. Youth surveys reflected a moderate level of youth satisfaction.

The provider is receptive to feedback and has begun to implement the strategies identified in their corrective action plan. The allocation and number to be served for FY 17/18 were reduced to allow the provider to address the programmatic concerns while successfully managing a smaller program.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

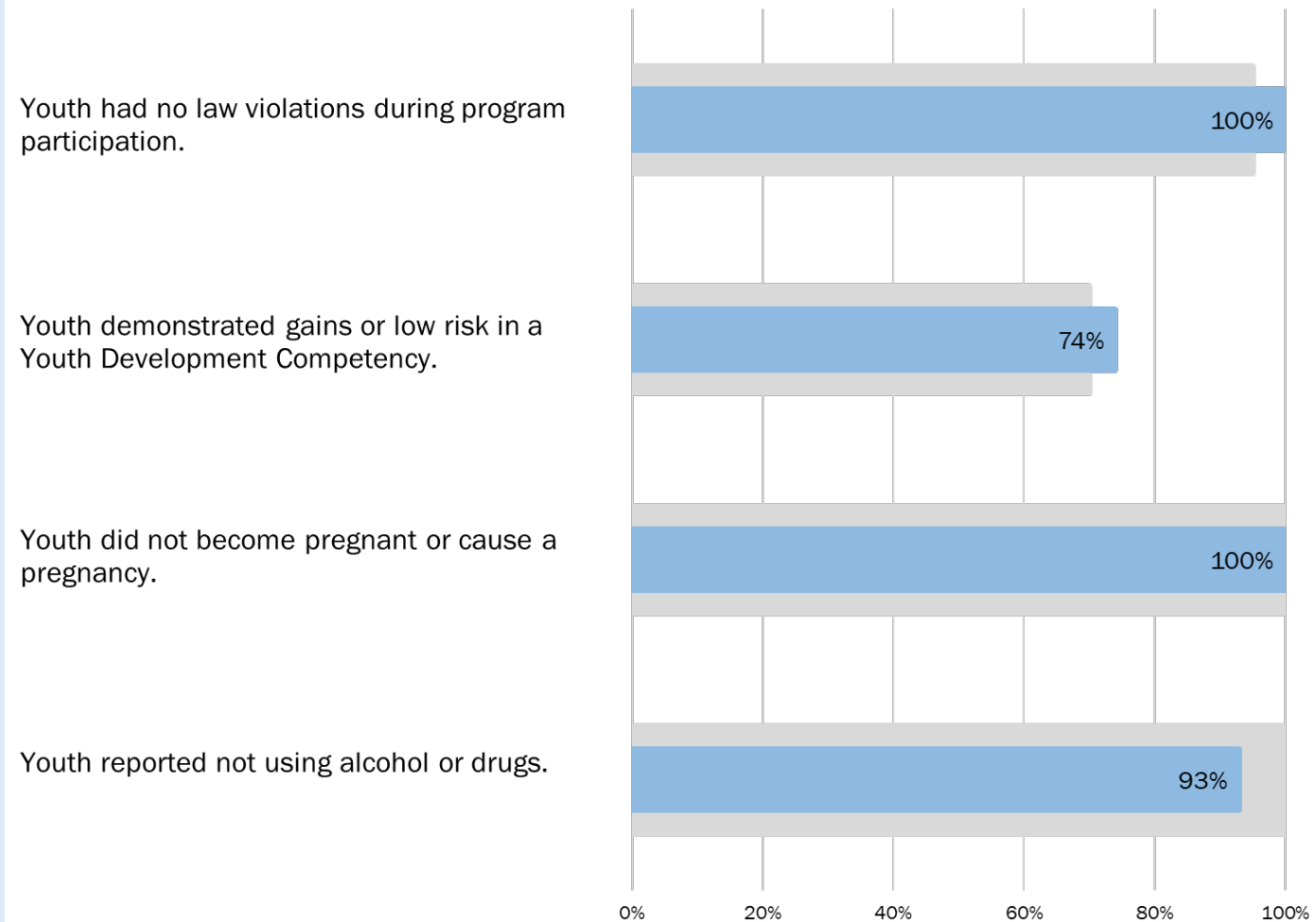


Final Budget:
\$360,898

Actual Expenditure:
\$277,978

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

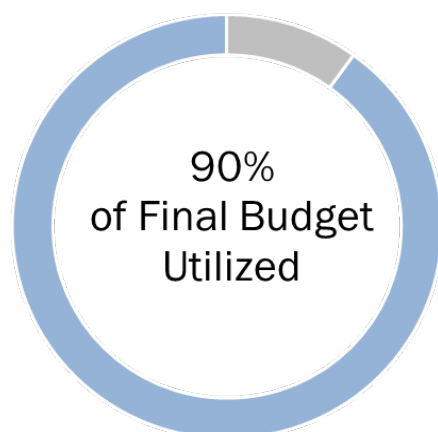
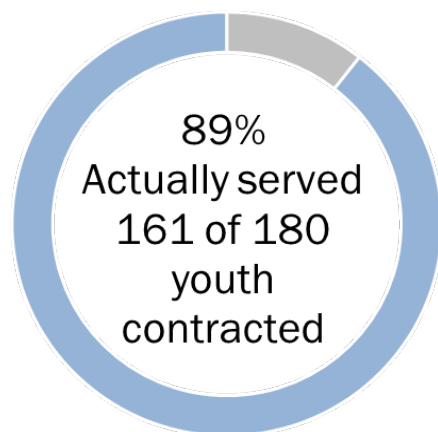




Youth Development - Youth Force FY 16/17

YMCA of South Florida

How Much Did We Do?



Final Budget:
\$740,050

Actual Expenditure:
\$668,438

How Well Did We Do It?



The administrative monitoring had findings related to vacant positions and the late submission of the audited financial statements. The findings were addressed in a timely manner.

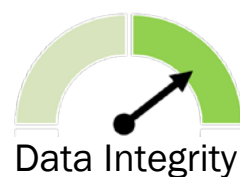
Programmatic Performance

The YMCA completed its first year providing services under the 2016 Youth FORCE RFP for students at Lauderhill 6-12, Lauderdale Lakes, Parkway and Dillard Middle Schools, offering a variety of year-round out-of-school time youth development and pro-social recreational activities designed to improve academic, and social skills.

Program monitoring reflected that the Provider offered a wide variety of academic and cultural arts / enrichment activities at each site, and case management services were found to be effectively delivered. However, the TOP[®] prevention education and community service learning components were in need of technical assistance to ensure compliance with model fidelity, and they are demonstrating improvement in this area. USDA resources were well managed to ensure that all youth received well-balanced and nutritious food each day. Youth surveys reflected satisfaction with the program.

The Provider experienced a slow start at two new sites, Dillard 6-12 and Lauderdale Lakes Middle School, which negatively impacted overall utilization and numbers served.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

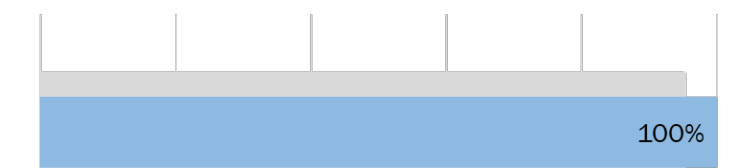


Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth had no law violations during program participation.



Youth demonstrated gains or low risk in a Youth Development Competency.



Youth did not become pregnant or cause a pregnancy.



Youth reported not using alcohol or drugs.





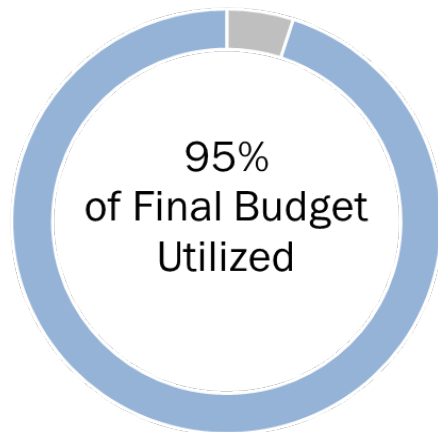
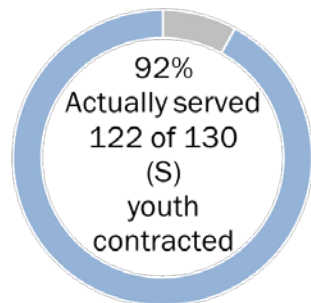
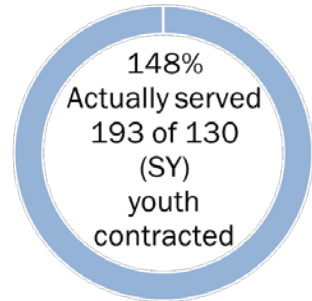
Youth Development - High School Initiatives FY 16/17

Hispanic Unity of Florida - LEAP High/BOSS

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Final Budget:
\$201,384

Actual Expenditure:
\$192,321



Excellent administrative monitoring with no findings.

Programmatic Performance

All 193 youth (both BOSS and LEAP) participating in the after school and summer programs at Miramar High School receive academic and personal enrichment activities including: academic remediation, leadership training, the TOP program, End of Course exam preparation, Credit Recovery, Health and Wellness activities, College and Career readiness activities, and exploration of World Cultures. Each day of operation the USDA Supper Program is provided to all youth participants.

70 of the 193 youth are enrolled in BOSS which adds Case Managers who meet with their youth daily and provide supports for them to graduate on time and achieve their post-secondary aspirations.

During site visits, staff and SFERA researchers noted that the teachers are engaging youth who are actively participating in the various project based learning activities offered by the LEAP High BOSS program.

The BOSS Leap High youth (100%) are satisfied with the Case Management and (88%) of students believe the program has helped them improve their grades.

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth improved their science grade.

92%

Youth improved their math grade.

82%

Youth improved their reading grade.

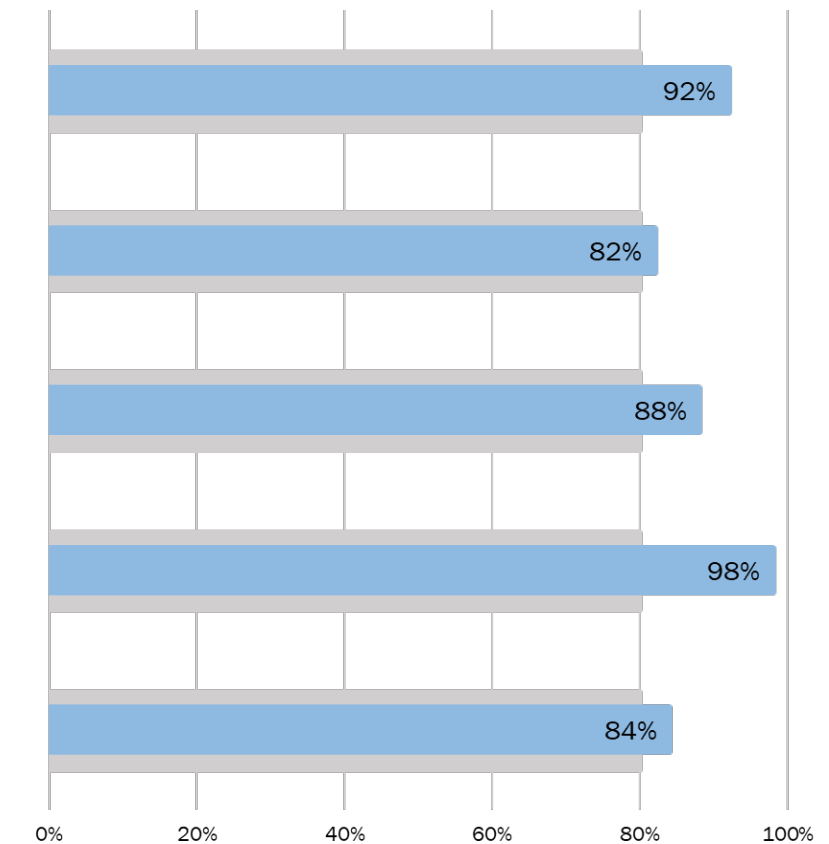
88%

Youth decreased external suspensions.

98%

Youth decreased their # of unexcused absences.

84%

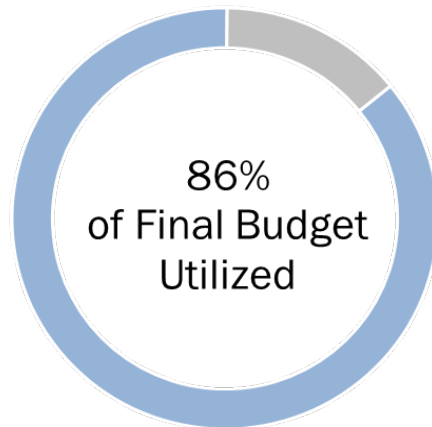
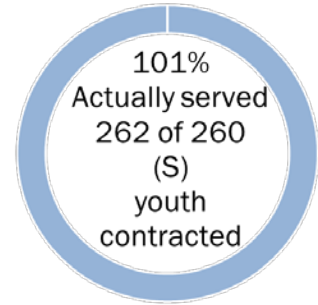




Youth Development - High School Initiatives FY 16/17

YMCA of South Florida - LEAP High/BOSS

How Much Did We Do?



Final Budget:
\$419,968

Actual Expenditure:
\$361,896

How Well Did We Do It?



The administrative monitoring had a finding related to the late submission of the audited financial statements. The finding was addressed in a timely manner.

Programmatic Performance

All 273 youth (both BOSS and LEAP) participating in the after school and summer programs at Boyd Anderson and Deerfield Beach High School receive academic and personal enrichment activities including: academic remediation, leadership training, Youth in Government, End of Course exam preparation, Credit Recovery, Health and Wellness activities, College and Career readiness activities, and ACT prep. Each day of operation the USDA Supper Program is provided to all youth participants.

140 of the 273 youth are enrolled in BOSS which adds Case Managers who meet with their youth daily and provide supports for them to graduate on time and achieve their post-secondary aspirations.

During CSC site visits, CSC staff and SFERA researchers noted the Boyd Anderson programs are operating at a high level of program fidelity, and the Science, Engineering, Communication, Math, and Enrichment (SECME) component at Deerfield Beach allows youth to design and build various robots that they use for statewide SECME competitions.

Underutilization was caused by one full time position serving both schools being vacant for three months and two Boyd Anderson Case Managers taking consecutive medical leave. CSC staff filled in the Case Manager position to ensure no break in service for the youth and maintain fidelity for this federal pilot program.

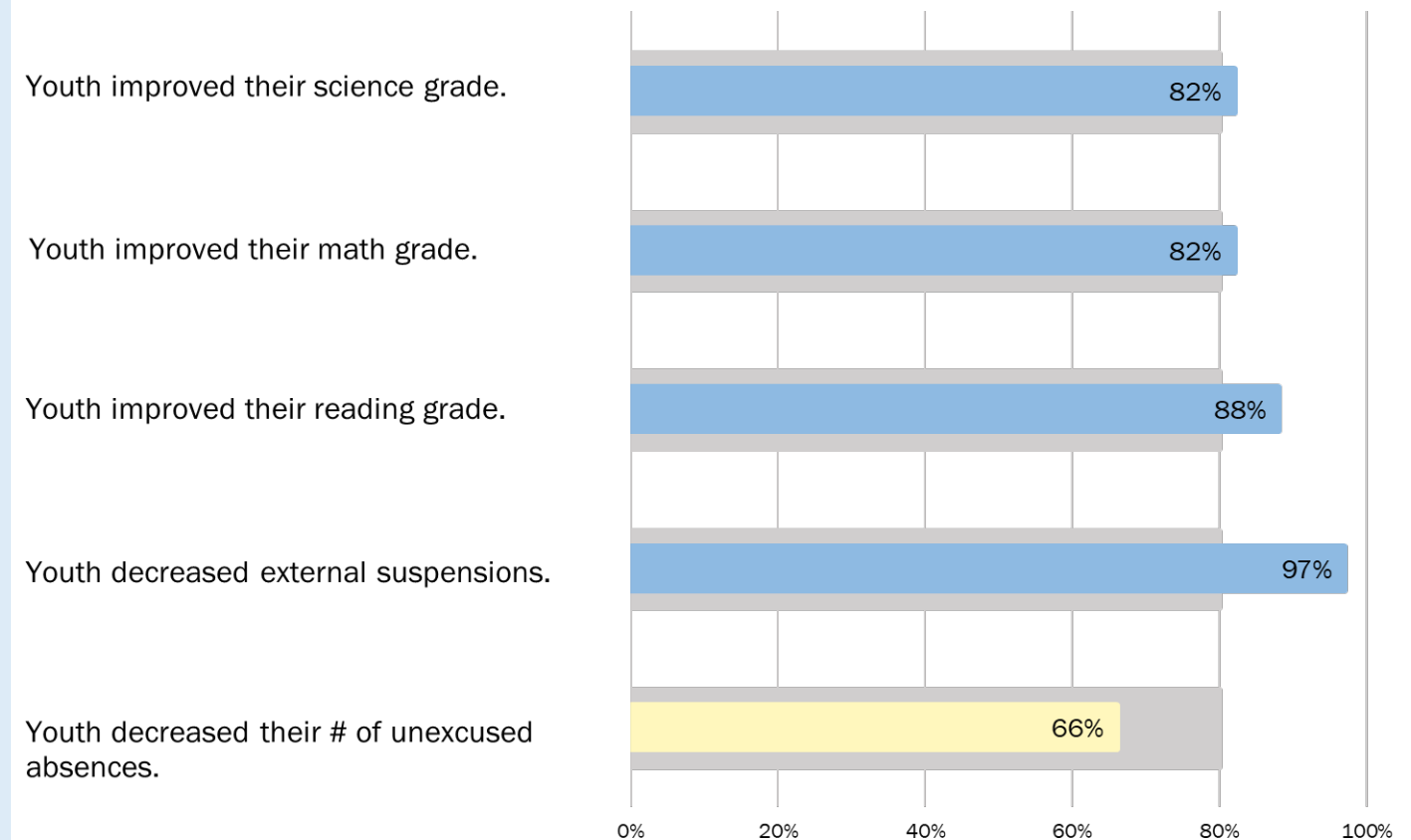
Almost all of the BOSS Leap High youth are (98%) satisfied with the Case Management and (88%) of the students responded that the program has helped them improve their grades.

Is Anybody Better Off?

Provider **met 4** of the 5 Council goals for performance measurements.

Provider did not meet expectations in the area of decreasing unexcused absences. Deerfield Beach High School has the third highest truancy rates of the Districts 31 traditional high schools due to immigration issues.

■ Goal ■ Measure

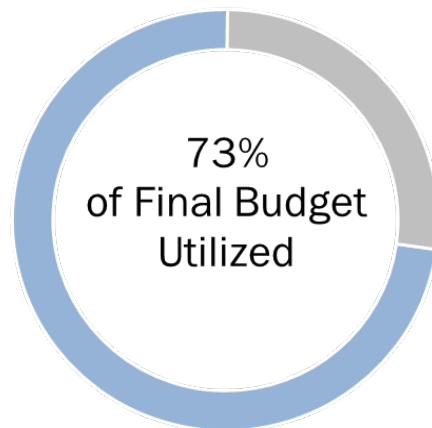
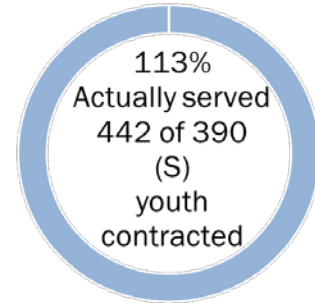
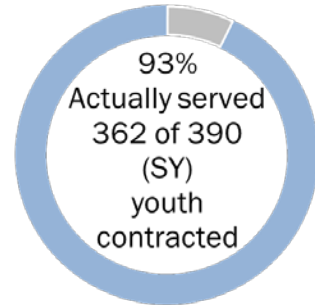




Youth Development - High School Initiatives FY 16/17

YMCA of South Florida - 21st CCLC/BOSS

How Much Did We Do?



Final Budget:
\$343,362

Actual Expenditure:
\$249,884

How Well Did We Do It?



The administrative monitoring had a finding related to the late submission of the audited financial statements. The finding was addressed in a timely manner.

Programmatic Performance

All 362 youth (both BOSS and 21st CCLC) participating in the after school and summer programs at Piper, Plantation and McArthur High School receive academic and personal enrichment activities including: academic remediation, leadership training, Youth In Government, Credit Recovery, Health and Wellness activities, College and Career readiness, and ACT Prep. Each day of operation the USDA Supper Program is provided to all youth participants.

In addition, a full time Parent Coordinator hosts monthly parent activities at each school, administers a Family Needs Assessment Survey to determine social service referrals, and actively helps parents with their educational needs.

210 of the 362 youth are enrolled in BOSS which adds Case Managers who meet with their youth daily and provide supports for them to graduate on time and achieve their post-secondary aspirations.

During their site visits, staff and SFERA researchers confirmed that the program at McArthur and Piper are implemented with a high degree of fidelity and youth are very engaged. Case Managers at the three schools were observed working seamlessly with the day school staff and are well respected by program youth and the host school staff. Underutilization was caused by the program at Plantation struggling with its afterschool attendance due to day school staff turnover, CSC provided technical assistance to address this challenge. The super majority of youth (89.7%) and parents (92%) are satisfied with the BOSS 21st CCLC Program.

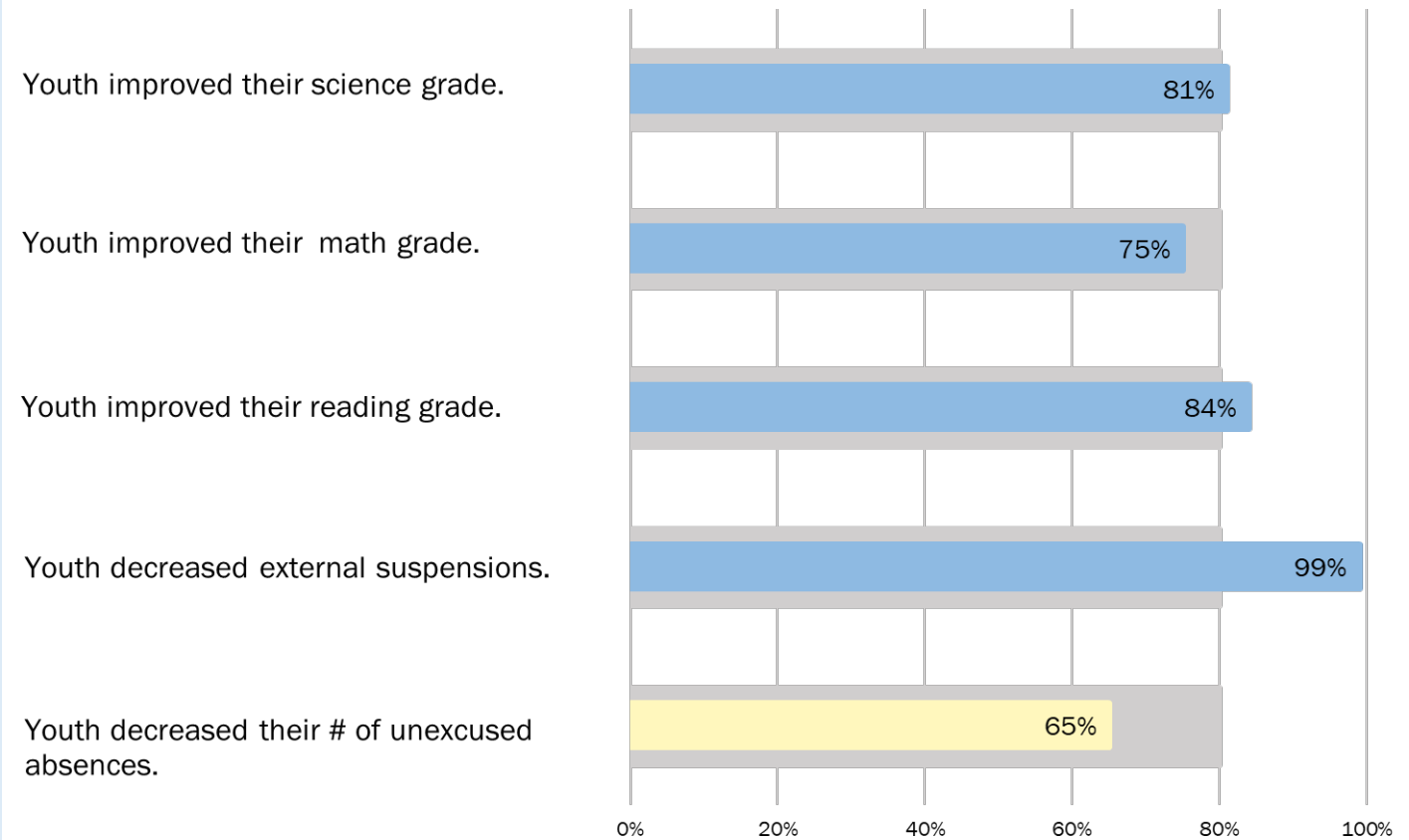
High summer attendance was a result of the Provider's robust efforts at recruitment and the addition of the NFTE program at the three schools.

Is Anybody Better Off?

Provider met 4 of 5 Council goals for performance measurements.

Provider did not meet expectations in the area of decreasing unexcused absences. McArthur High School has the highest truancy rate of the Districts 31 traditional high schools due to immigration issues.

■ Goal ■ Measure

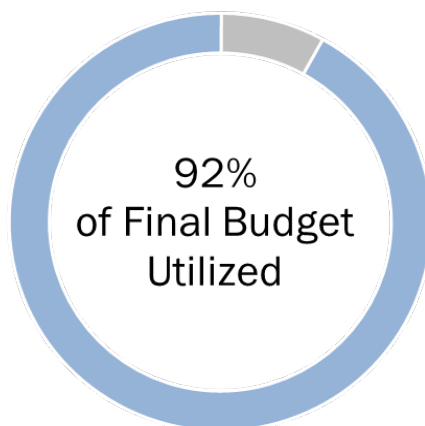
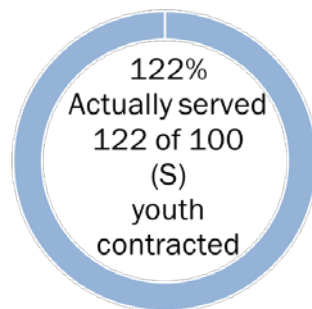
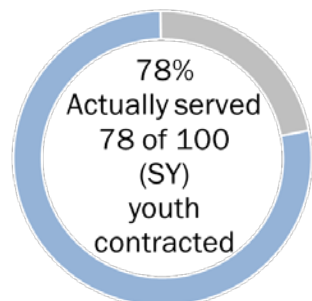




Youth Development - High School Initiatives FY 16/17

Hispanic Unity of Florida - LEAP High

How Much Did We Do?



Final Budget:
\$165,638

Actual Expenditure:
\$153,008

How Well Did We Do It?



The administrative monitoring had a finding related to the late submission of the budget to actual report. The finding was addressed in a timely manner.

Programmatic Performance

Youth participating in the after school and summer programs at Stranahan High School receive academic and personal enrichment activities including: academic remediation, leadership training, the TOP program, End of Course exam preparation, Credit Recovery, Health and Wellness activities, College and Career readiness activities, and peer-to-peer mentoring. Each day of operation the USDA Supper Program is provided to all youth participants.

HUF staff have worked diligently to create a dynamic program which provides students with the necessary assistance to help them graduate high school on time and achieve post-secondary success. The Marine Industries Cares Foundation (MICF) and HUF will continue their partnership by offering their summer camp in future years. Program monitoring reflects that the Provider utilizes innovative and creative ways to adapt the program to meet the needs of the youth and community surrounding Stranahan High School. High summer attendance resulted from the Provider recruiting students for the Marine Industry Care Foundation summer component and the use of incentive based field trips to sustain attendees.

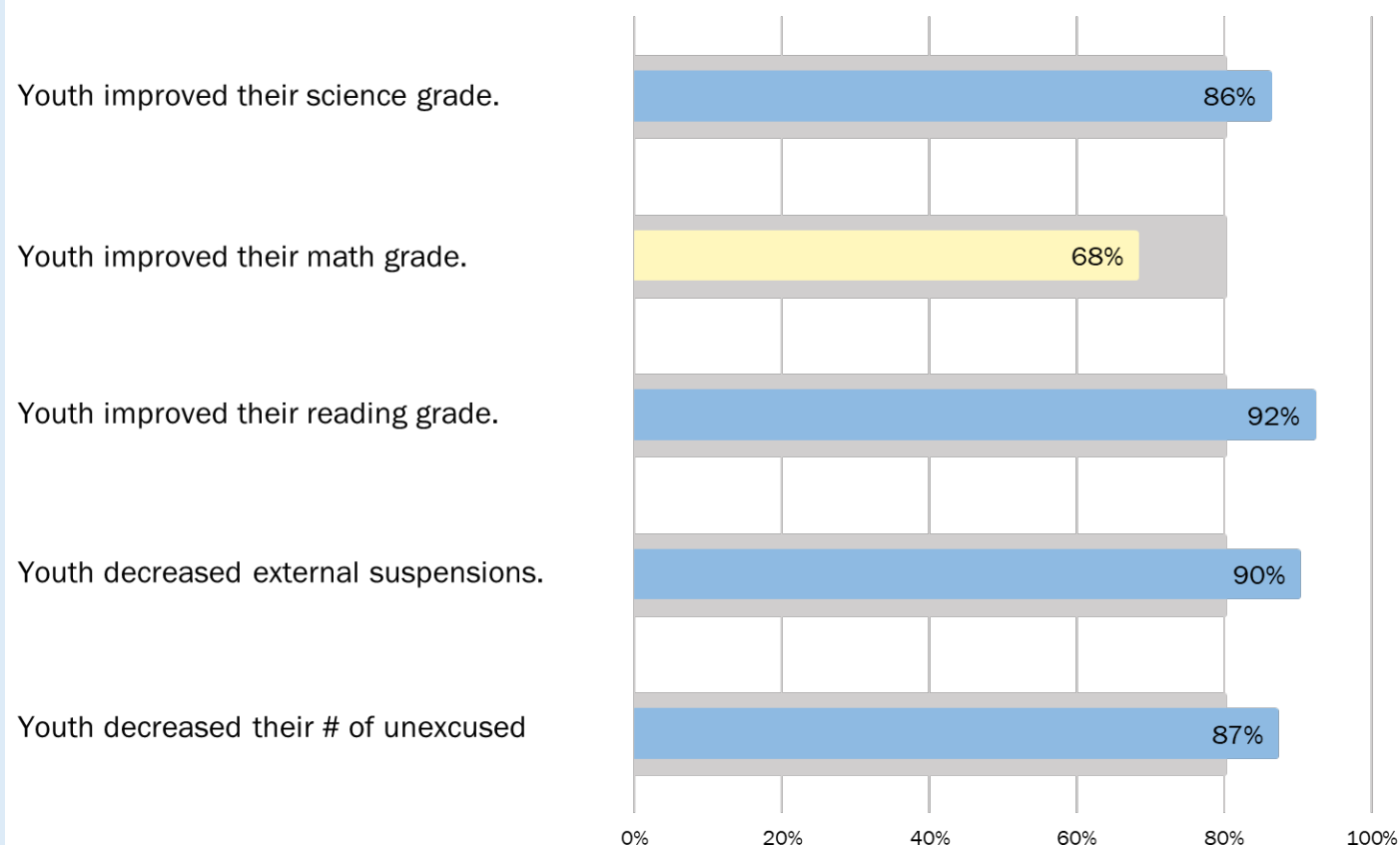
Due to staff turnover, the program did not reach 100% utilization. Technical assistance is being provided to help HUF implement youth incentives to ensure the average daily attendance is met for 17-18 program year.

Is Anybody Better Off?

Provider **met 4 of 5 Council goals** for performance measurements.

Provider did not meet expectations in the area of improving math grades because the math tutoring was offered as part of the homework component, rather than as a stand alone component.

■ Goal ■ Measure

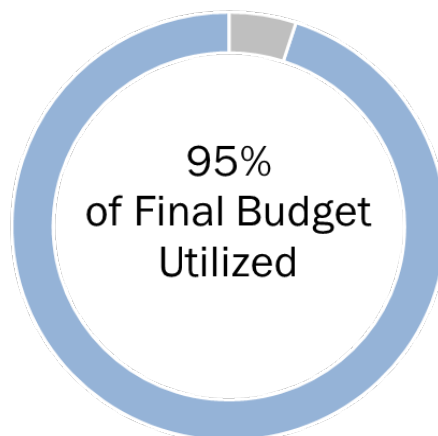
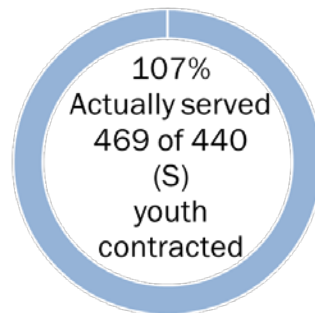
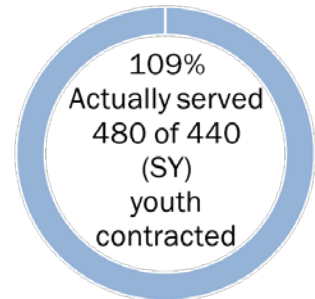




Youth Development - High School Initiatives FY 16/17

YMCA of South Florida - LEAP High

How Much Did We Do?



Final Budget:
\$700,560

Actual Expenditure:
\$668,354

How Well Did We Do It?



The administrative monitoring had findings related to a vacant position and the late submission of the audited financial statements. The findings were addressed in a timely manner.

Programmatic Performance

Youth participating in the after school and summer programs at Blanche Ely, Dillard, Hallandale and Northeast High Schools receive academic and personal enrichment activities including: academic remediation, leadership training, Youth in Government, End of Course exam preparation, Credit Recovery, Health and Wellness activities, College and Career readiness activities, and peer-to-peer mentoring. Each day of operation the USDA Supper Program is provided to all youth participants.

Youth are actively engaged, and CSC site observations verify that the program is providing services. Staff at all four (4) schools have designed dynamic programs that provide students with the necessary assistance needed to help them graduate on time and achieve post-secondary success. Program monitoring reflects that the Provider utilizes youth voice in developing the components of the program which leads to high youth involvement.

While this program is very popular during the school year, it has had challenges maintaining attendance over the summer. The Provider was placed on a Performance Improvement Plan to implement strategies to increase Summer 2017 attendance and the renewal was deferred until August 2017. Via intense technical assistance from staff, the YMCA implemented various recruitment and retention strategies that resulted in the Summer 2017 attendance reaching the 107% mark. Additionally, the provider recruited extra youth at Dillard HS over the summer to participate in the Marine Industries Foundation Program.

Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth improved their science grade.

78%

Youth improved their math grade.

80%

Youth improved their reading grade.

85%

Youth decreased external suspensions.

71%

Youth decreased their # of unexcused absences

75%

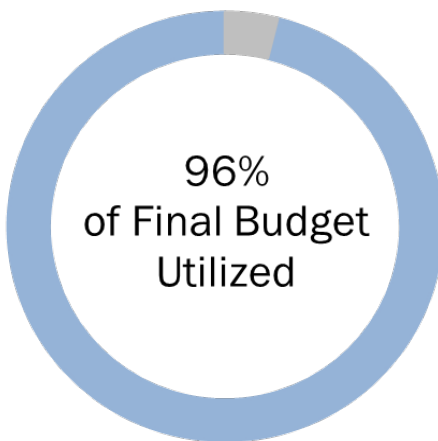
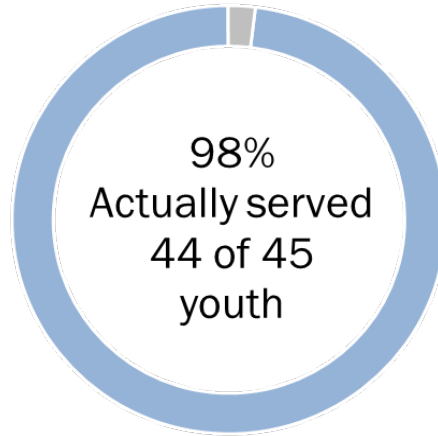
0% 20% 40% 60% 80% 100%



Youth Development - High School Initiatives FY 16/17

Network for Teaching Entrepreneurship (NFTE) - BOSS

How Much Did We Do?



Final Budget:
\$51,539

Actual Expenditure:
\$49,611

How Well Did We Do It?



The administrative monitoring had a finding related to the timely submission of invoices. The finding was addressed in a timely manner.

Programmatic Performance

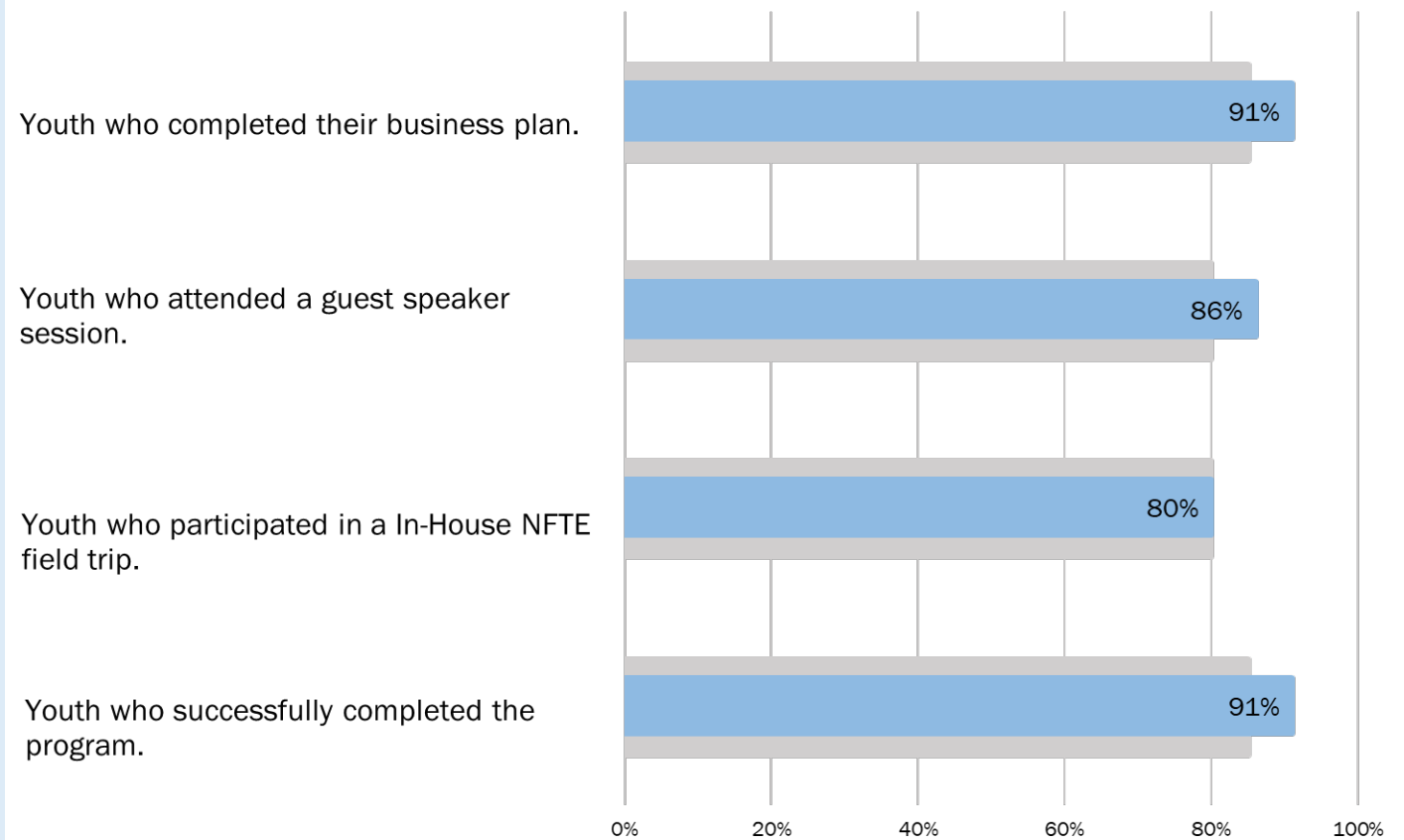
The Network for Teaching Entrepreneurship (NFTE) Summer Biz Camp was offered at three BOSS schools in the Summer of 2017 (Piper, Plantation, and McArthur). NFTE's innovative programming empowers low income youth by teaching them how to turn their hobbies, interests, and dreams into a viable business. Youth attend field trips that show them first hand how entrepreneurs in South Florida have achieved success, which helps inspire them to create their own business plans. Youth who complete their business plans then compete with one another for small start up awards, and the top three finishers compete in NFTE's Regional Summer Biz Camp competition. One of the finalists from McArthur High School qualified for the National Business Plan Competition and competed virtually with NFTE youth throughout North America.

Program Monitoring demonstrated that youth were learning how to think and act like entrepreneurs, and were highly engaged. .

Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

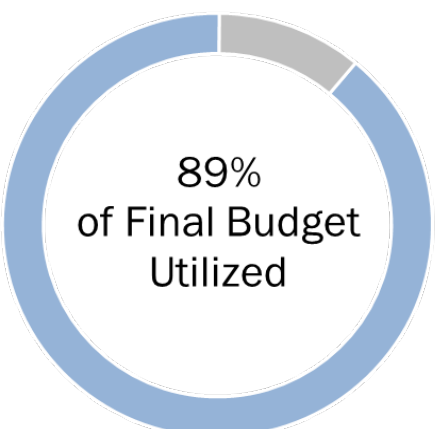
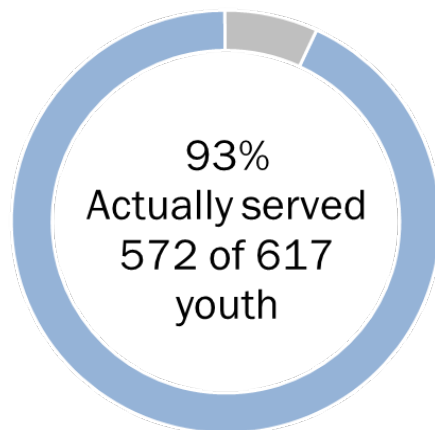




Youth Development - Summer Youth Employment Program (SYEP) FY 16/17

Career Source Broward

How Much Did We Do?



Final Budget:
\$1,770,077

Actual Expenditure:
\$1,582,583

How Well Did We Do It?



Excellent Administrative Monitoring with no findings.

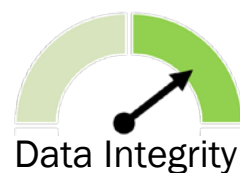
Programmatic Performance

CareerSource Broward completed its 12th year of CSC funding for the Summer Youth Employment Program (SYEP). This collaborative summer work experience program provides paid employability skills training and employment opportunities for 16-18 year olds at 163 worksites across Broward County. CSC funding provided employment for 572 youth, and CareerSource Broward leveraged funding to serve 135 additional participants.

Program monitoring reflected a thorough and well-managed intake and assessment process, informative orientations for staff and employers, effective pre-employment training for youth participants, an efficient job placement process, and meaningful 7-week summer work experiences mainly at non-profit and governmental agencies across the county. Both employer and youth surveys reflected high satisfaction with the program.

Utilization was low due to participants leaving the program early because they secured better paying jobs, had school-related commitments, or other personal issues. To address this in FY 17/18, the Provider will enroll a small cadre of youth into the employability skills training component who can be ready to work when openings become available, and will work with referral sources to better screen applicants.

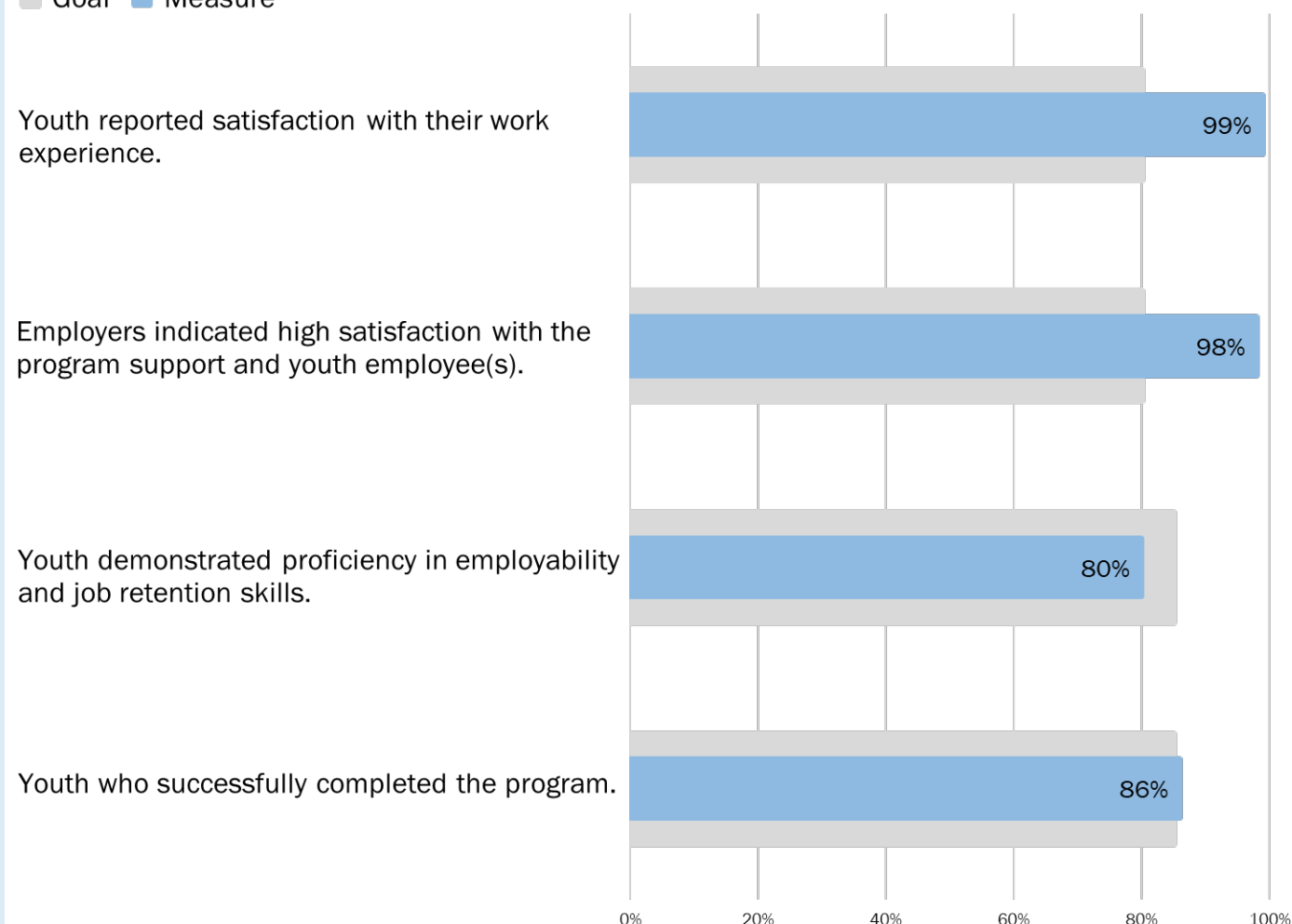
Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





Youth Development - Choose Peace Initiative FY 16/17

Choose Peace Initiative

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

Programmatic Performance

This is a tri-party collaborative program between the School District, the CSC and the United Way to provide violence prevention programming that are school and community-based. The program activities educate and empower youth and their families to address bullying, affirm cultural differences, and make healthier, drug free lifestyle choices. The Agents of Change peer-led clubs are formed under the leadership of students and supervised by a school-based facilitator with the support of the School District's Choose Peace Facilitator. These clubs set the tone for cultural change, inspire and empower the student population to be compassionate leaders and role models for peace and kindness.

In FY 16/17, the Agents of Change clubs grew from two to seven schools. Rachel's Challenge made it possible to create these peer-led clubs and begin the cultural changes at the schools. This year Rachel's Challenge was implemented at Piper High School and Glades Middle School. Rachel's Challenge creates school climates less susceptible to harassment, bullying and violence to make schools safer, more connected places where bullying and violence are replaced with kindness and respect.

The Choose Peace interactive website is also the home of the Council's 21st Century High School initiative, and is maintained by our United Way partners.

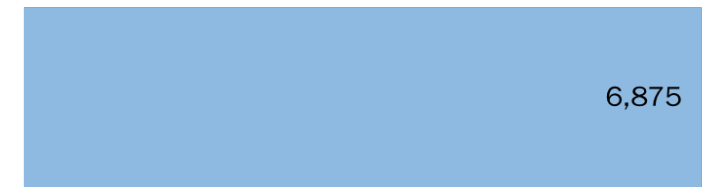


Final Budget:
\$32,500

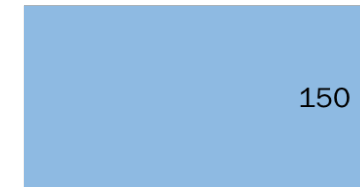
Actual Expenditure:
\$32,500

■ Measure

Number of educational materials on youth violence prevention and bullying distributed at schools and community events.



Number of schools that participated in Anti-Bullying Week activities.



Number of events where Choose Peace was represented and educational materials distributed.





Delinquency Diversion

Annual Performance FY 16/17

New DAY participation has a **positive impact** on youth while they are in the program.

83% of youth successfully completed New DAY programs.

82% of youth increased their level of resiliency and reduced behavioral risk factors.

93% of youth did not get re-arrested while in New DAY.

89% of youth did not get re-arrested in the year following successful program completion.

Youth are most likely to recidivate 3 months after completing New DAY programs, or between 6 and 12 months after program completion.

Of the 11% of youth who were re-arrested post program completion



DELINQUENCY DIVERSION PROGRAMS

GOAL:

Reduce the recidivism rate of low risk juvenile offenders and prevent the escalation of crime.

RESULT:

Youth will successfully transition to adulthood.

New Delinquency Alternatives for Youth (New DAY)

- Structured diversion interventions for juveniles with low-risk offenses.
- Referred by the State Attorney's Office (SAO), Broward County Office of Civil Citation, or law enforcement.

Legal Advocacy Works (L.A.W.)

- Legal services to youth with, or at risk for, involvement in both delinquency and dependency systems.

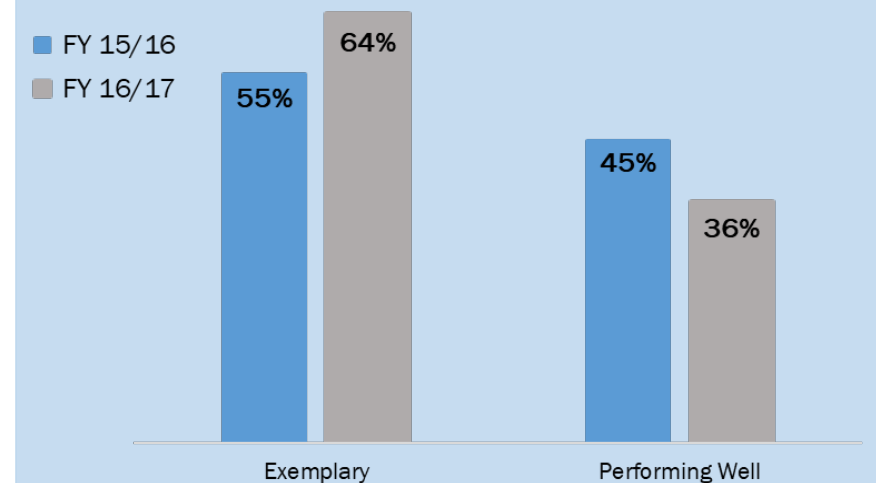
LAW-Line

- A helpline to connect the community with diversion education and support.

Juvenile Assessment Center (JAC)

- A 24/7 single point of entry for juveniles following arrests.
- A partnership between the CSC, the Department of Juvenile Justice, the State Attorney's Office, the Department of Children and Families, Broward County government, BSO, and the Clerk of Courts.

Program Monitoring shows an increase in exemplary

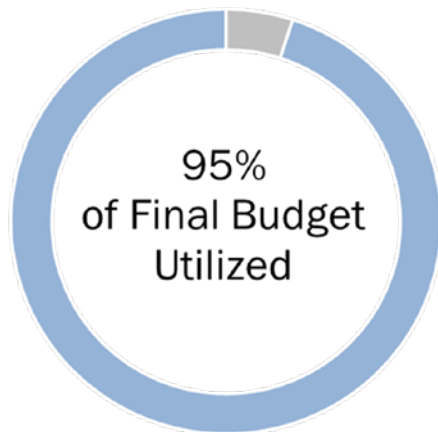
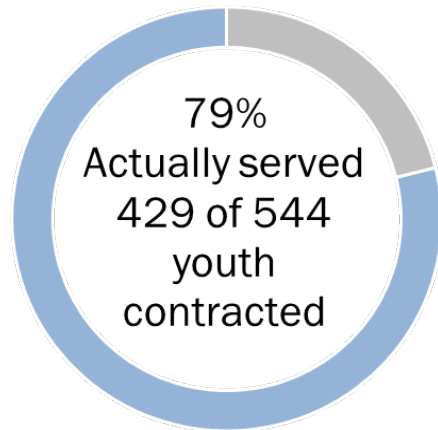




Delinquency Diversion - New DAY FY 16/17

The Sheriff of Broward County (BSO)

How Much Did We Do?



Final Budget:
\$805,307

Actual Expenditure:
\$764,864

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

The Broward Sheriff's Office (BSO) completed its third year providing services under the New DAY 2014 RFP. BSO's Community Justice New DAY program provides diversion, civil citation and PROMISE programming throughout Broward County to youth through age 17 at time of arrest. Sheriff Israel has taken a leadership role in the use of civil citation.

Program monitoring reflected effective restorative justice group conferencing inclusive of victims and community members that enhance the youth's program experience, creative service learning activities that increase youth's awareness and involvement in their communities, and engaging parent meetings offered in three languages at multiple locations throughout the county which allows for strong and culturally competent parent engagement and involvement. Satisfaction surveys reflected high levels of satisfaction with services.

Lower numbers served were due to a staff vacancy and high number of clients with complex behavioral needs who required longer lengths of service. The vacancy has been resolved.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth successfully completed the program.

82%

Youth increased level of protective factors and decreased risk factors.

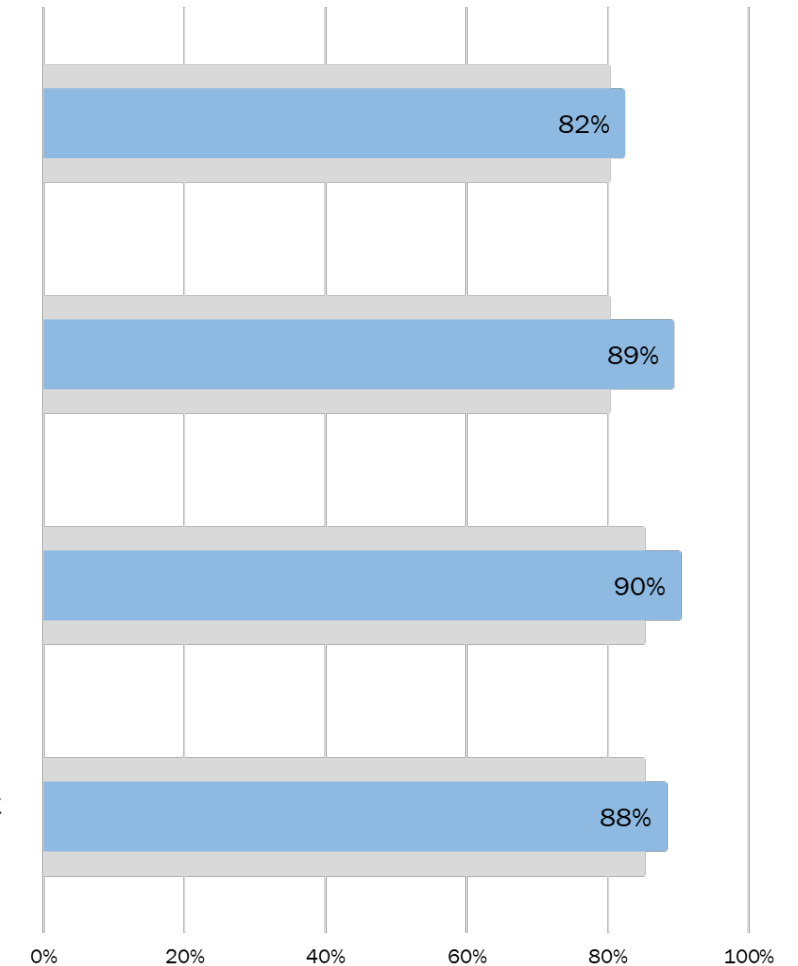
89%

Youth had no law violations during program participation.

90%

Youth had no law violations 12 months post program completion.

88%

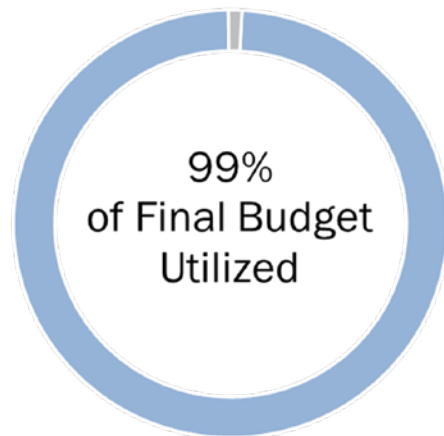
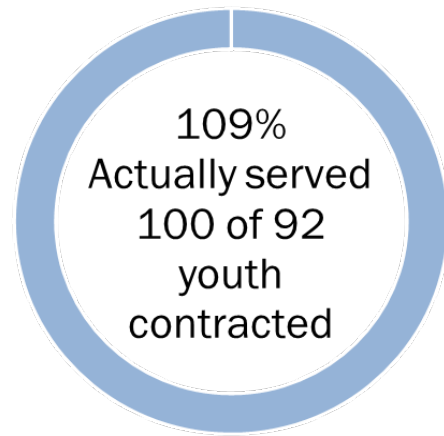




Delinquency Diversion - New DAY FY 16/17

Camelot Community Care

How Much Did We Do?



Final Budget:
\$330,624

Actual Expenditure:
\$326,212

How Well Did We Do It?



The administrative monitoring had findings related to vacant positions, and the late submission of the budget to actual report. The findings were addressed in a timely manner.

Programmatic Performance

Camelot Community Care completed its third year providing services under the New DAY 2014 RFP. Camelot's Functional Family Therapy (FFT) New DAY program provides diversion services throughout Broward County to youth through age 17 at time of arrest with behavioral health conditions.

Program monitoring reflected that staff provided quality therapeutic and case management interventions with fidelity to the FFT model. The provider made improvements in the areas of case note documentation and treatment planning. Satisfaction surveys reflected high levels of satisfaction with services.

Higher numbers served were due to shorter program duration for youth with less complex needs.

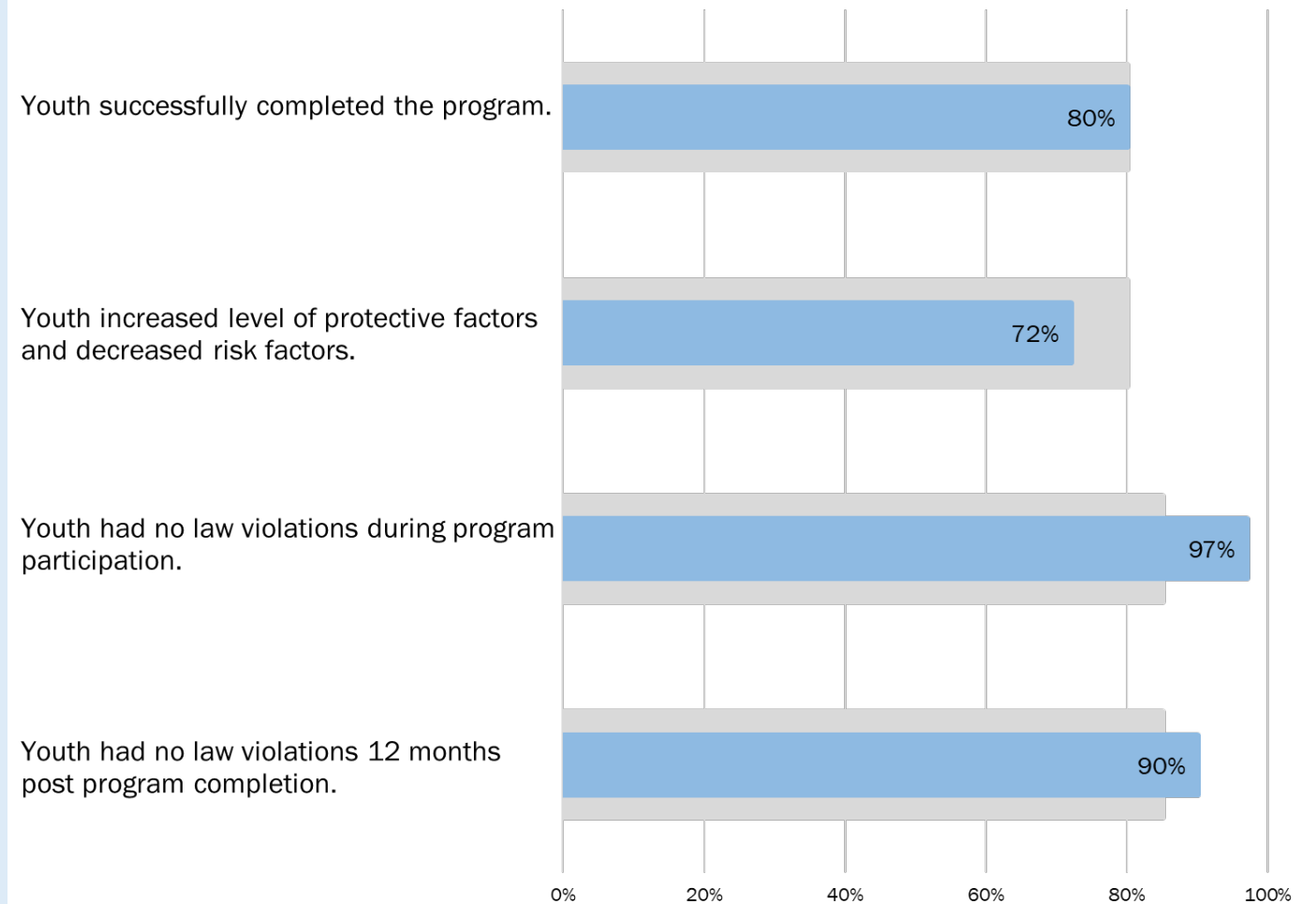
Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

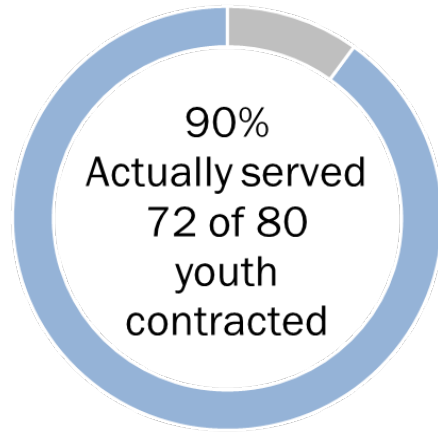




Delinquency Diversion - New DAY FY 16/17

Community Based Connections with Alex Rebb as Fiscal Sponsor

How Much Did We Do?



Final Budget:
\$127,500

Actual Expenditure:
\$127,264

How Well Did We Do It?



The administrative monitoring had findings related to background screening, the late submission of the audited financial statements, and budget to actual report. The findings were addressed, but not in a timely manner.

Programmatic Performance

Community Based Connections completed its third year providing services under the New DAY 2014 RFP. Community Based Connections, with their partner Team Saving Our Youth (SOY), provides diversion, civil citation and PROMISE programming throughout Broward County to youth through age 17 at time of arrest.

Program monitoring reflected strong engagement techniques that resulted in good client retention, advocacy for youth and their families, and creative and engaging group counseling that encouraged positive youth development. The provider has improved the delivery of Restorative Justice Conferencing and implemented mentoring services. Satisfaction surveys reflected high levels of satisfaction with services.

Lower numbers served were due to the initially slow referrals, which have since increased and resulted in full utilization.

Community Based Connections is located in the high poverty, racially segregated community of 33311. As a result, they tend to receive higher risk youth with generational criminogenic risk factors which impact engagement and performance outcomes.

Provider met expectation for Data Integrity and Participants Fully Measured.



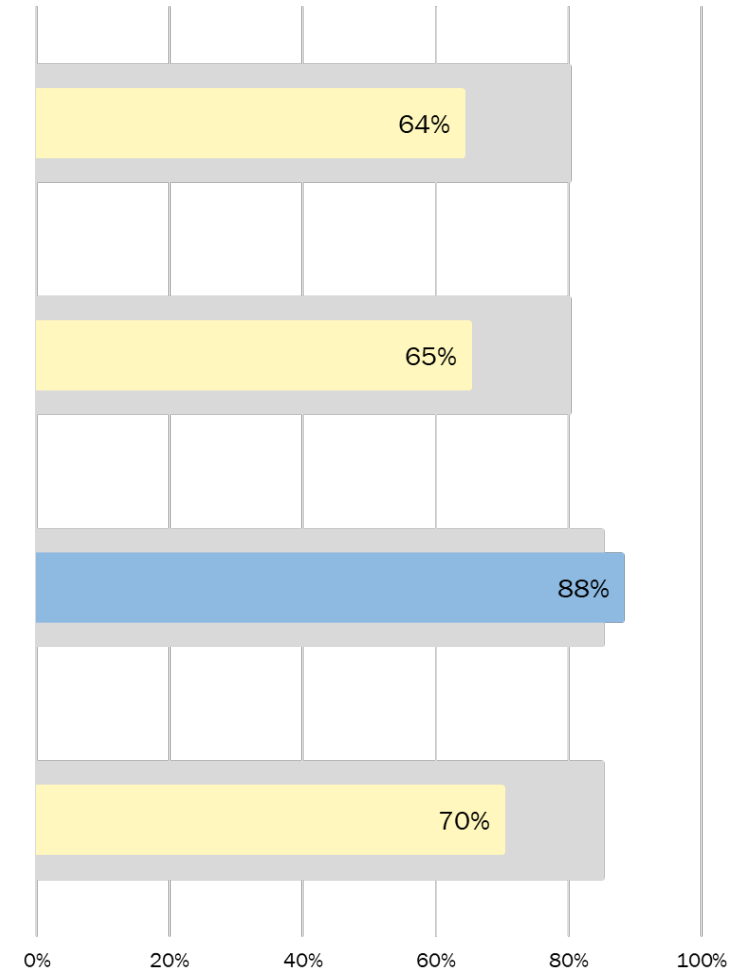
Is Anybody Better Off?

Provider met 1 of 4 Council goals for performance measurements.

Provider did not meet expectations in the areas of completion rates, risk/resiliency, and law violations due to the high concentration of complex cases with deeper-end risk factors.

■ Goal ■ Measure

Youth successfully completed the program.



Youth increased level of protective factors and decreased risk factors.

Youth had no law violations during program participation.

Youth had no law violations 12 months post program completion.



Delinquency Diversion - New DAY FY 16/17

Harmony Development Center

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



A commendable administrative monitoring with no major findings.

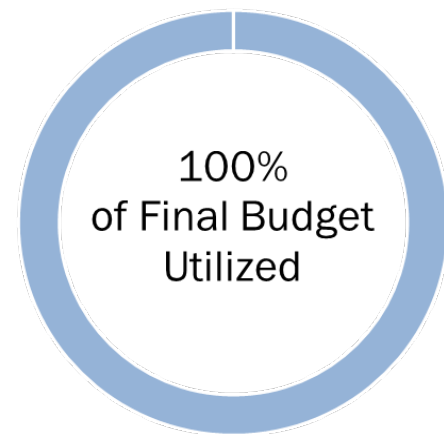
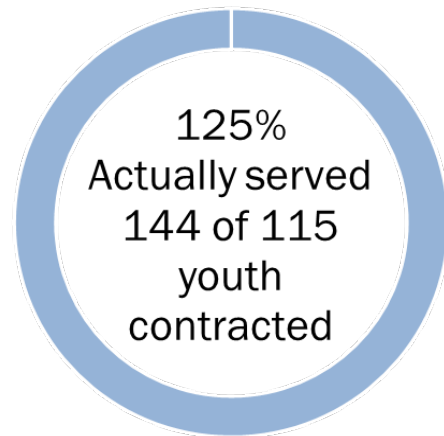
Programmatic Performance

Harmony Development Center completed its third year providing services under the New DAY 2014 RFP. Harmony's New DAY Program provides diversion, civil citation and PROMISE programming throughout Broward County to youth through age 17 at time of arrest.

Program monitoring reflected that Harmony's New DAY program provided case management, individual and group counseling, restorative justice conferencing and youth development activities for juvenile justice offenders referred by the State Attorney's Office (SAO), Office of Justice, and Broward Schools. Changes in staffing and supervision structure created challenges in documentation, frequency of contact, RJ conferencing, and parent training. Technical assistance was provided, and improvement has been noted in all areas. Satisfaction surveys reflected high levels of satisfaction with services.

Higher numbers served were due to The Office of Justice referrals with lower risk factors needing less services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Final Budget:
\$156,390

Actual Expenditure:
\$156,372

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth successfully completed the program.

96%

Youth increased level of protective factors and decreased risk factors.

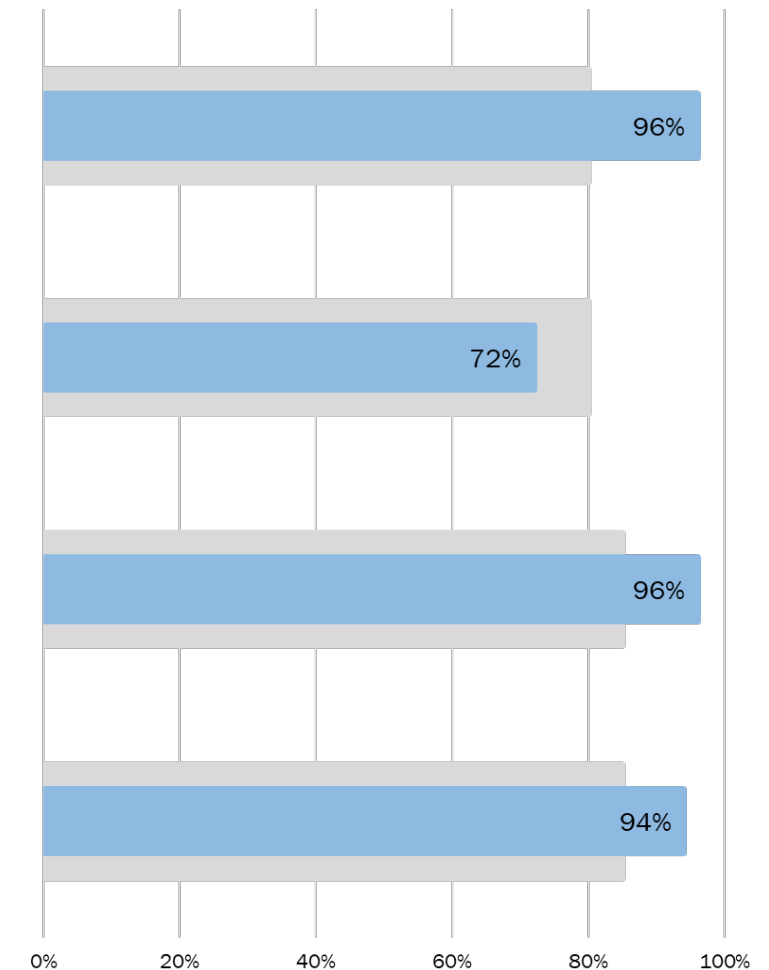
72%

Youth had no law violations during program participation.

96%

Youth had no law violations 12 months post program completion.

94%

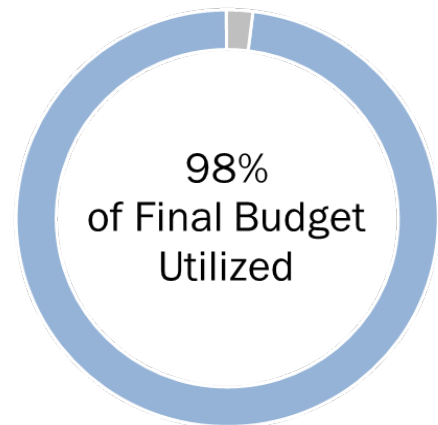
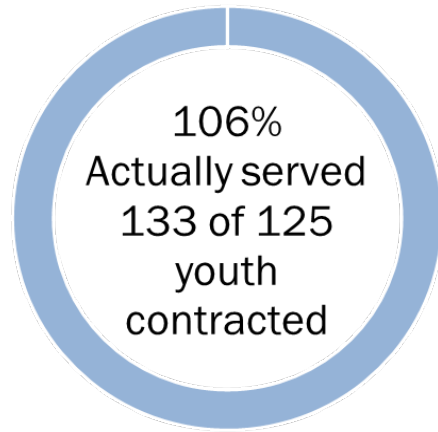




Delinquency Diversion - New DAY FY 16/17

Henderson Behavioral Health Center

How Much Did We Do?



Final Budget:
\$349,935

Actual Expenditure:
\$341,507

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

Henderson Behavioral Health Center completed its third year providing services under the New DAY 2014 RFP. Henderson's Wraparound New DAY program provides diversion and civil citation services throughout Broward County to youth through age 17 at time of arrest with behavioral health conditions.

Program monitoring reflected a comprehensive and strengths-based assessment; engagement of immediate family, therapists and school personnel in Child and Family Team Meetings; and case management services that linked families with necessary resources. Satisfaction surveys reflected high levels of satisfaction with services.

Higher numbers served were due to the providers efficient and effective linking of youth to internal agency programs which positively impacted length of service.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

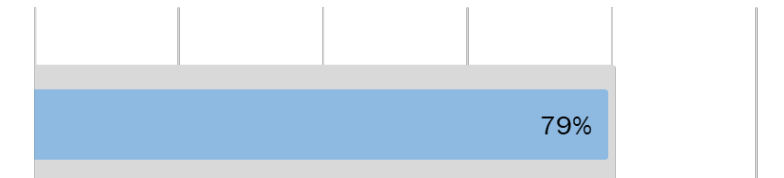


Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

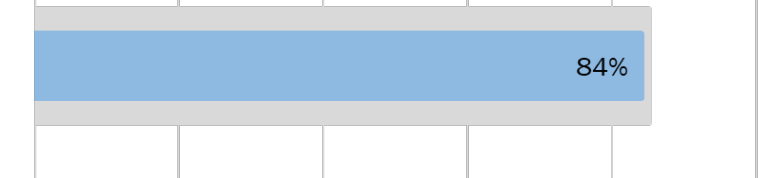
Youth successfully completed the program.



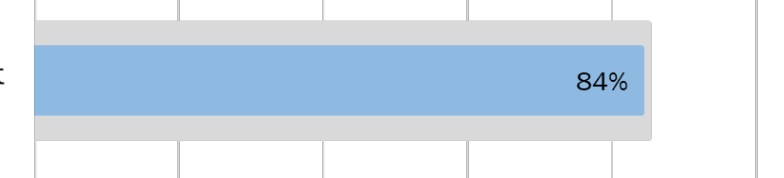
Youth increased level of protective factors and decreased risk factors.



Youth had no law violations during program participation.



Youth had no law violations 12 months post program completion.

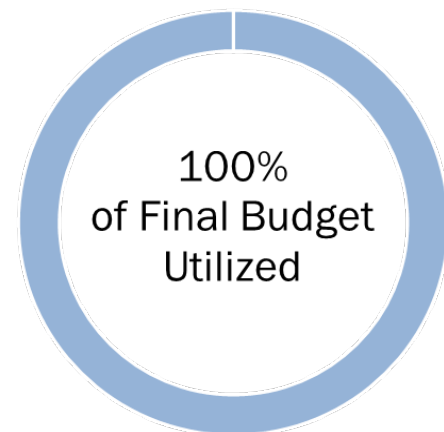
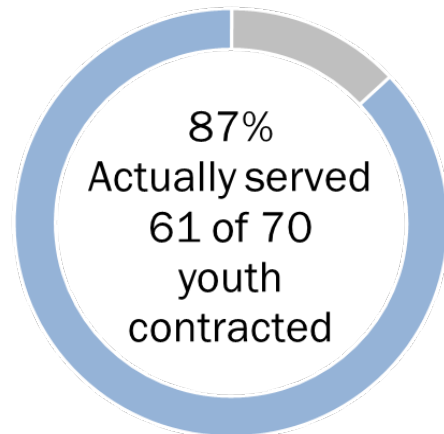




Delinquency Diversion - New DAY FY 16/17

Juliana Gerena & Associates

How Much Did We Do?



Final Budget:
\$313,045

Actual Expenditure:
\$312,343

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

Juliana Gerena & Associates completed its third year providing services under the New DAY 2014 RFP. The GATE New DAY program provides diversion services throughout Broward County for juveniles with sexual offenses and juveniles with special needs, including behavioral health conditions, through the age of 17 at time of arrest.

Program monitoring reflected comprehensive and individualized assessments in addition to high quality individual, family and group counseling services. The parent groups were supportive of youth and family needs and the provider is skilled in serving this highly challenging and unique population. Satisfaction surveys reflected high levels of satisfaction with services.

Lower numbers served were due to longer program duration for youth with more complex needs.

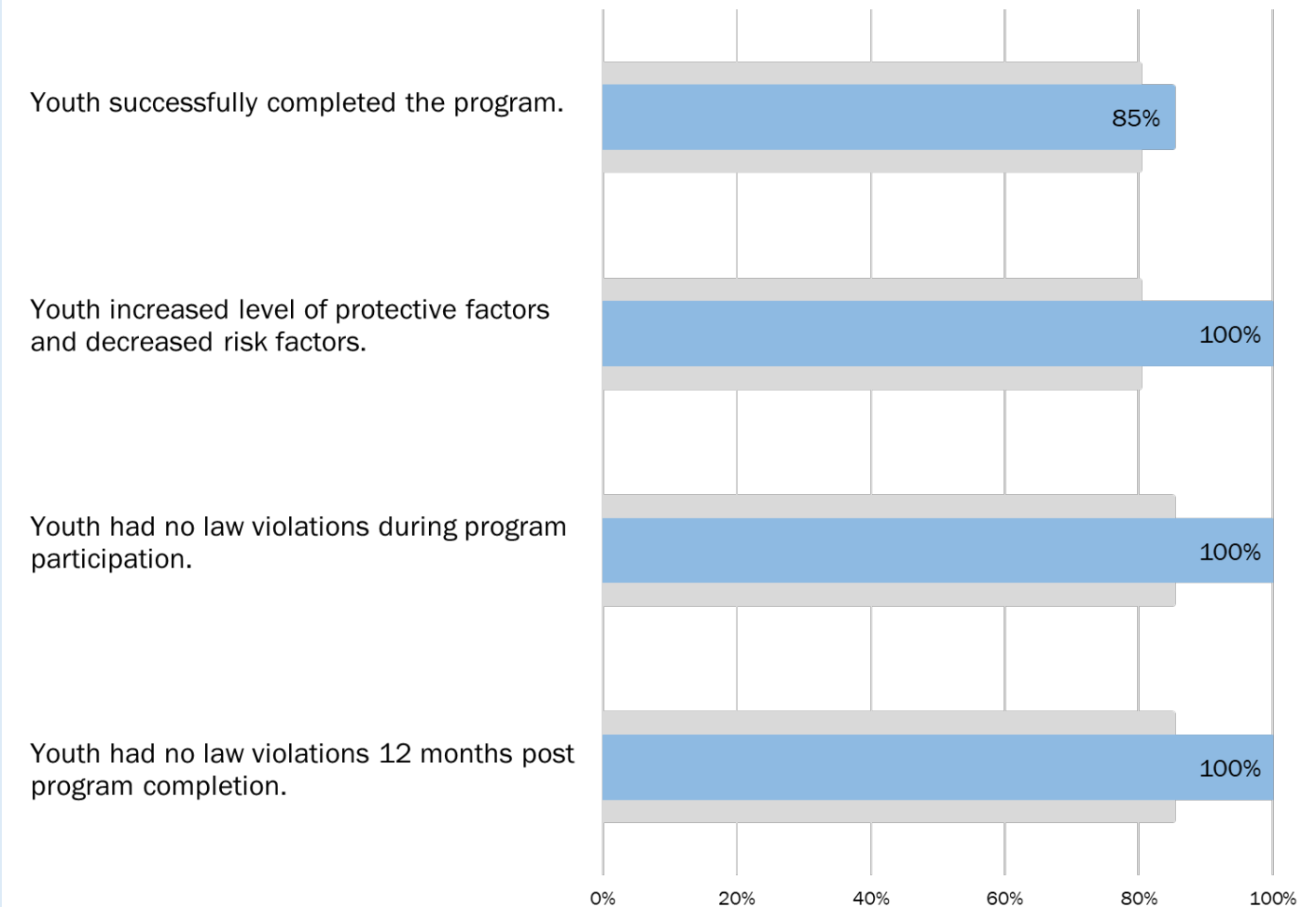
Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

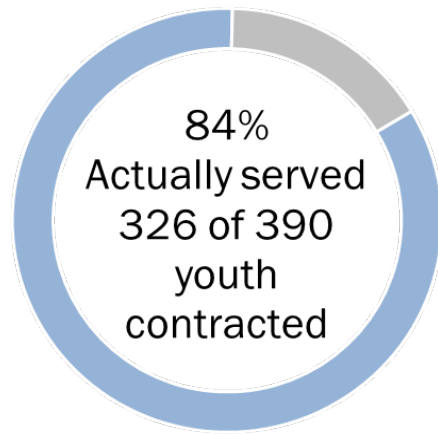




Delinquency Diversion - New DAY FY 16/17

Memorial Healthcare System

How Much Did We Do?



Final Budget:
\$482,099

Actual Expenditure:
\$480,593

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

Memorial Healthcare System completed its third year providing services under the New DAY 2014 RFP. Memorial's New DAY program provides diversion and civil citation services throughout Broward County primarily to youth with substance abuse issues through age 17 at time of arrest.

Program monitoring reflected engaging individual, family and group counseling; case management services that monitor youth behavior, school attendance and progress; restorative justice conferencing; and impactful community service projects. Satisfaction surveys reflected high levels of satisfaction with services.

Lower numbers served were due to longer program duration for youth with more complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth successfully completed the program.

84%

Youth increased level of protective factors and decreased risk factors.

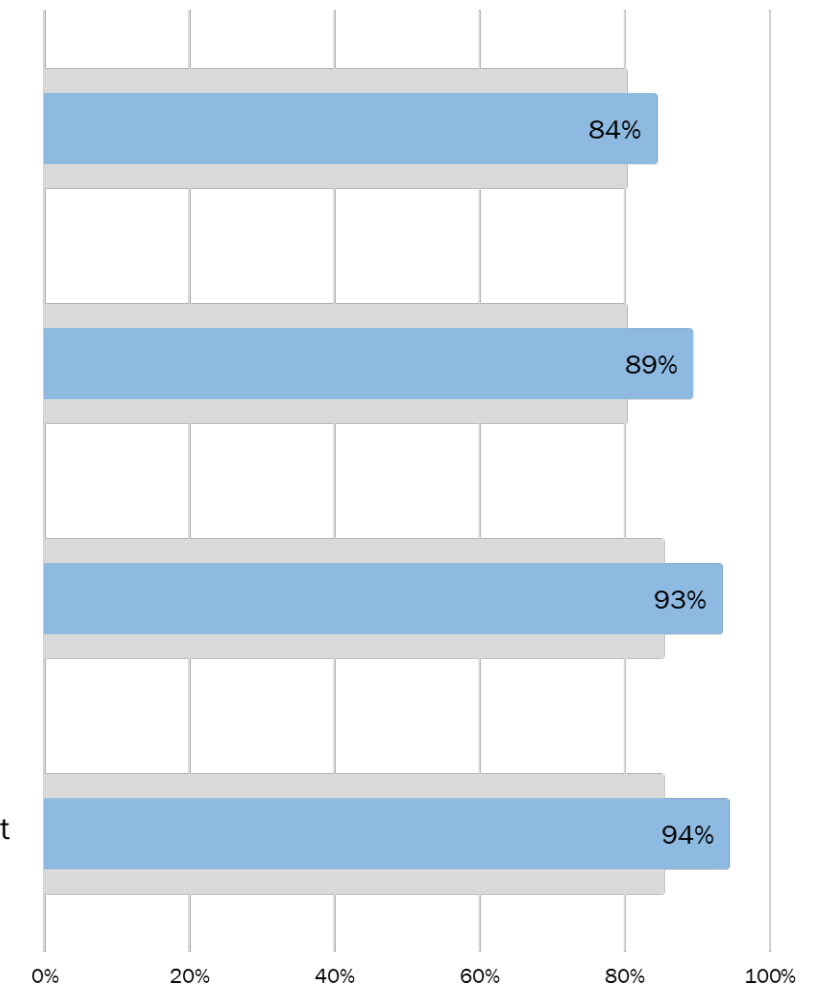
89%

Youth had no law violations during program participation.

93%

Youth had no law violations 12 months post program completion.

94%

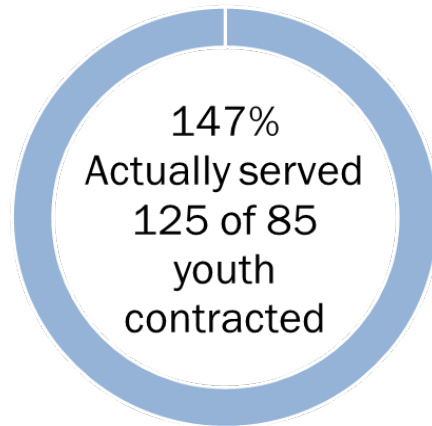




Delinquency Diversion - New DAY FY 16/17

Pace Center for Girls

How Much Did We Do?



Final Budget:
\$138,790

Actual Expenditure:
\$138,706

How Well Did We Do It?



The administrative monitoring had a finding related to the late submission of the budget to actual report. The finding was addressed in a timely manner.

Programmatic Performance

PACE Center for Girls completed its third year providing services under the New DAY 2014 RFP. PACE's New DAY program provides gender-responsive diversion, civil citation and PROMISE programming throughout Broward County to girls through age 17 at time of arrest.

Program monitoring reflected a comprehensive assessment process, focused case plans, effective case management, and gender specific groups for girls to address risk factors including physical or sexual abuse, victimization, domestic and dating violence, academic underachievement and family management issues. The program implemented strong youth engagement strategies in a comprehensive service delivery model. Satisfaction surveys reflected high levels of satisfaction with services.

Higher numbers served were due to shorter program duration for youth with less complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

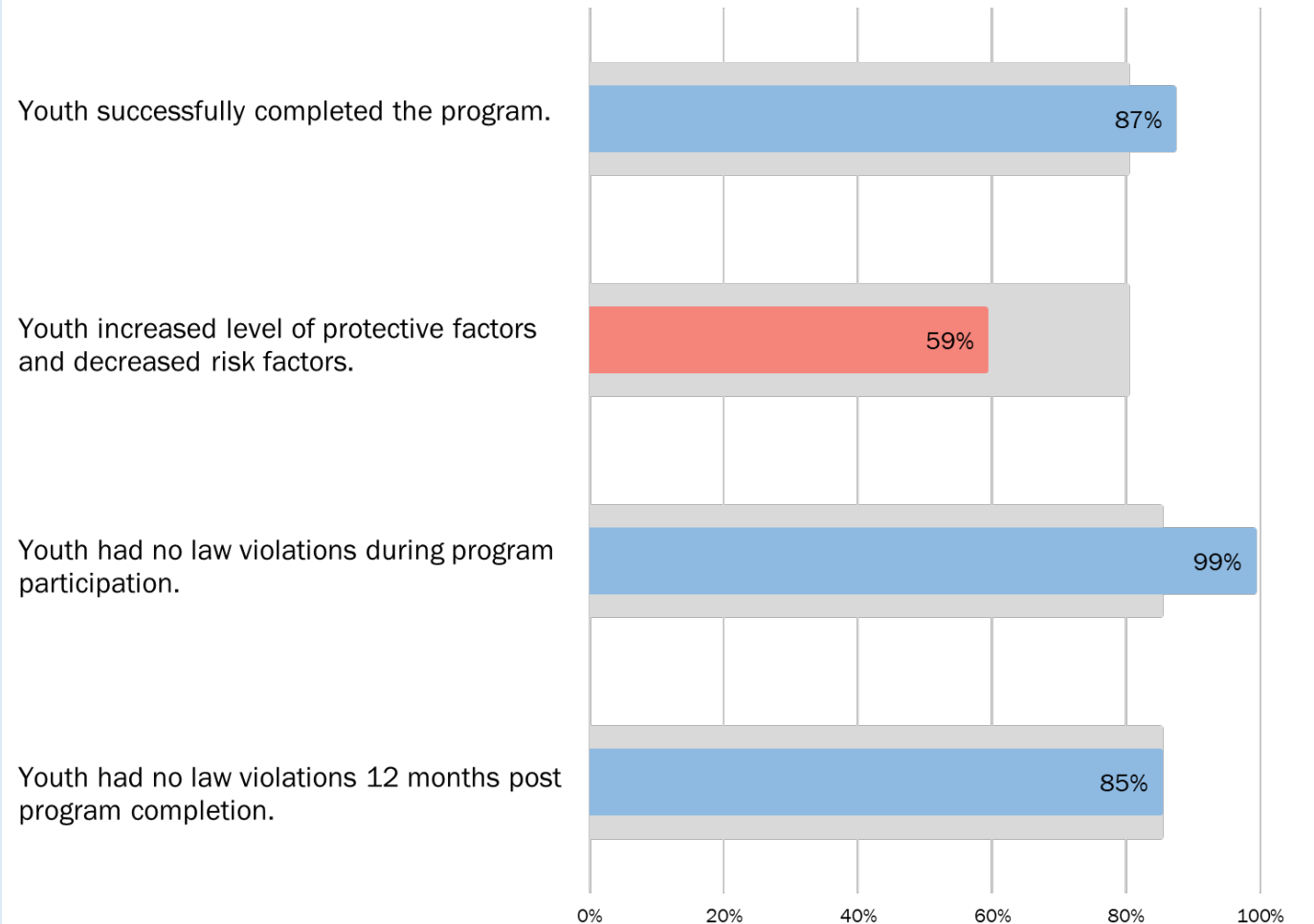


Is Anybody Better Off?

Provider **met** 3 of 4 Council goals for performance measurements.

Provider did not meet expectations in the area of risk/resiliency due to defensive responding by youth on pre-tests. The provider is adjusting their test administration procedure going forward.

■ Goal ■ Measure





Delinquency Diversion - New DAY FY 16/17

Urban League of Broward County

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

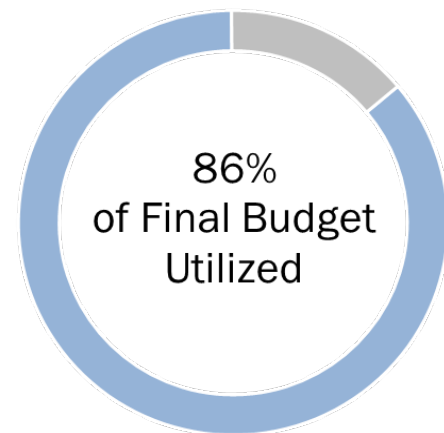
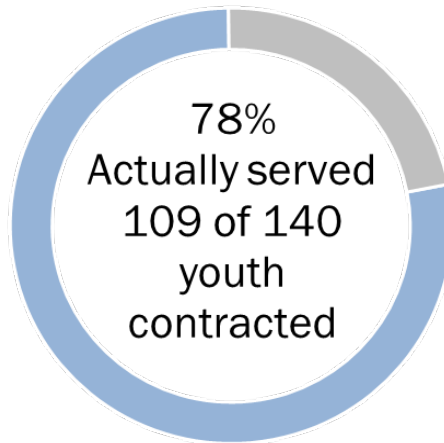
Programmatic Performance

The Urban League of Broward County completed its third year providing services under the New DAY 2014 RFP. The EMBRACE New DAY program provides diversion and civil citation services throughout Broward County to youth through age 17 at time of arrest.

Program monitoring reflected individualized and comprehensive assessments, restorative justice conferences, creative and meaningful life skills group sessions which incorporated law enforcement officers, and engaging social and cultural enrichment activities. Satisfaction surveys reflected high levels of satisfaction with services.

Lower than expected utilization and youth served was due to an extended staff vacancy. The vacancy issue has been resolved.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



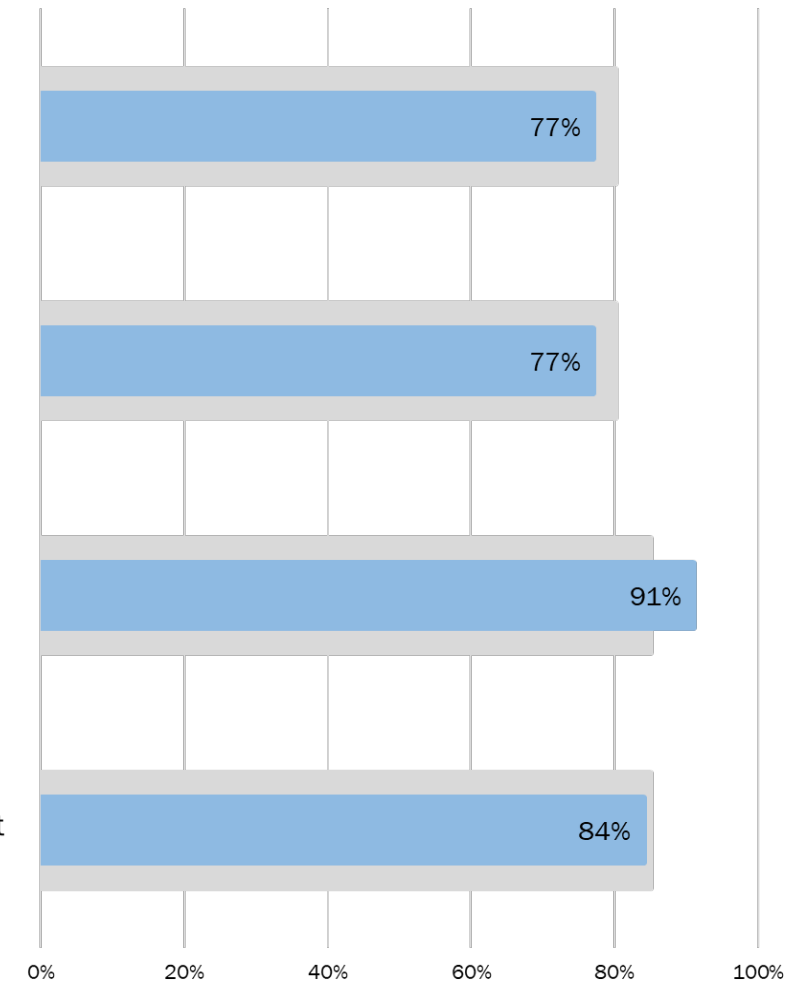
Final Budget:
\$205,000

Actual Expenditure:
\$176,102

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth successfully completed the program.



Youth increased level of protective factors and decreased risk factors.

Youth had no law violations during program participation.

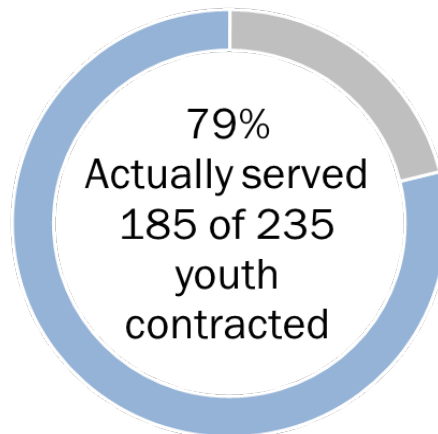
Youth had no law violations 12 months post program completion.



Delinquency Diversion - Legal Advocacy Works (LAW) FY 16/17

Legal Aid Service of Broward County

How Much Did We Do?



Final Budget:
\$319,349

Actual Expenditure:
\$319,349

How Well Did We Do It?



The administrative monitoring had a finding related to the late submission of the budget to actual report. The finding was addressed in a timely manner.

Programmatic Performance

Legal Advocacy Works (LAW) completed its third year providing services under the LAW 2014 RFP. LAW provides advocacy, legal representation, case management, and supportive services to dependent, delinquent, pre-delinquent, and "crossover" youth, who have both dependency and juvenile justice involvement. LAW is a unique service that is highly valued by the child welfare and judicial systems in Broward County.

Program monitoring reflected high quality services with strong legal advocacy which consists of direct service with or on behalf of Broward County youth and families. Program staff have developed strong working relationships with the courts and other key stakeholders to improve service coordination. Satisfaction surveys reflected high levels of satisfaction with services.

Lower than expected numbers served during FY 16/17 were due to the complexity of the cases.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth had no law violations during the program.

82%

Youth reduced delinquency risk.

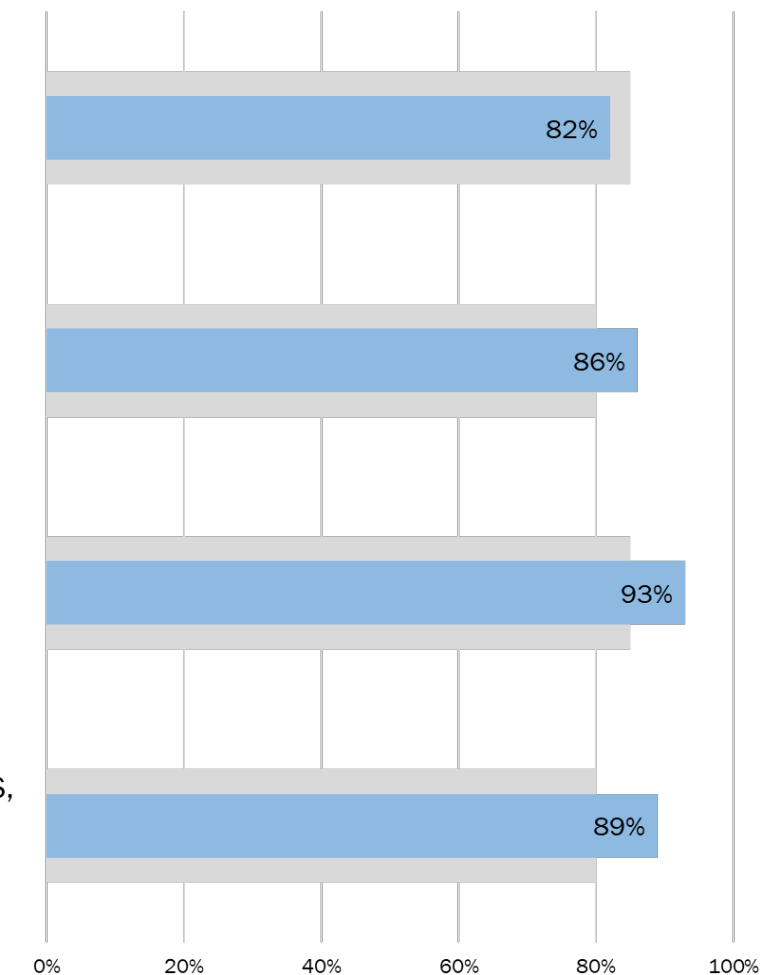
86%

Youth successfully completed program and had no law violations 12 months post program completion.

93%

Youth remained in school, graduated from HS, obtained GED, or enrolled in post-secondary education.

89%





Delinquency Diversion - Support Services FY 16/17

Legal Aid Service of Broward County - Law Line

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



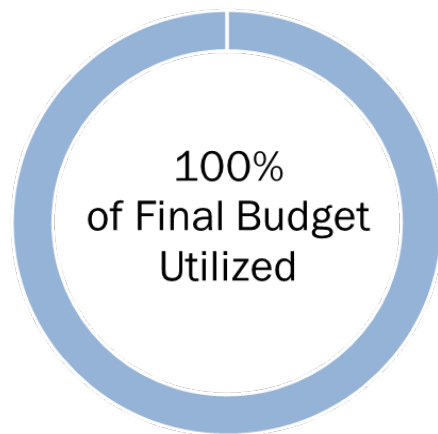
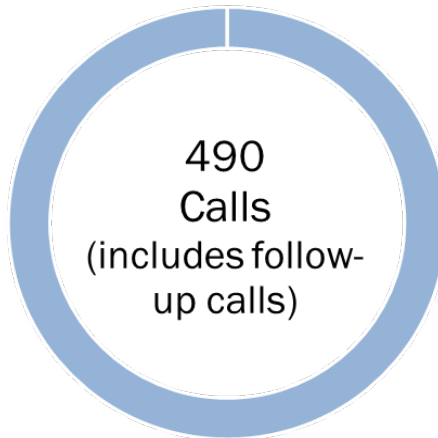
Excellent administrative monitoring with no findings.

Programmatic Performance

LAW Line completed its third year providing services under the LAW-Line 2014 RLI. Legal Aid LAW Line provides a dedicated attorney to staff a centralized telephone helpline for diversion education and assistance, which is a unique community resource.

This service has been well received by community stakeholders as evidenced by increasing calls from youth and their families. Staff also provided outreach to programs to inform youth and their families about their rights and responsibilities in the delinquency and dependency systems. The Provider is to be commended for their commitment to ensuring that families receive unbiased professional guidance when deciding the best course of action.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

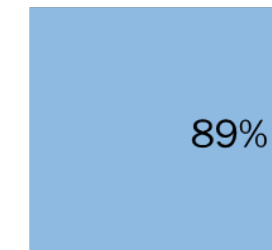


Final Budget:
\$82,000

Actual Expenditure:
\$82,000

■ Outputs

Callers who reported that their legal needs were met with LAW Line services.



Number of calls addressing specific legal issues.

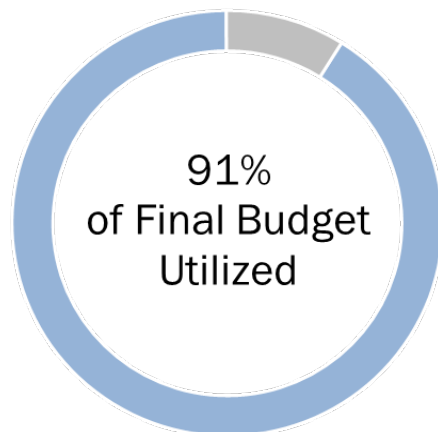
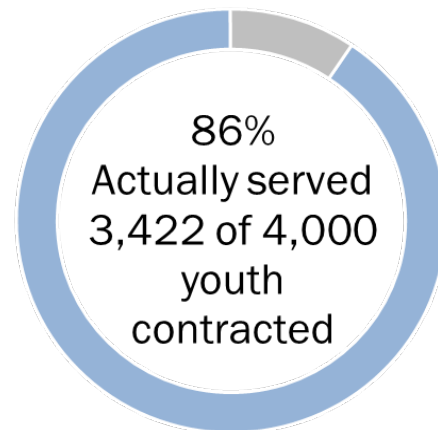




Delinquency Diversion - Support Services FY 16/17

Juvenile Assessment Center (JAC)

How Much Did We Do?



Final Budget:
\$358,750

Actual Expenditure:
\$327,771

How Well Did We Do It?



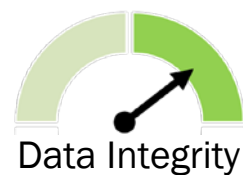
Excellent administrative monitoring with no findings.

Programmatic Performance

The Juvenile Assessment Center (JAC) Collaborative project continues to be a critical component of the juvenile justice system in Broward County, with BSO as lead. As a single point of entry, the JAC ensures evaluation of each juvenile offender's risk to the community, as well as ensuring that physical health, mental health and substance abuse assessments and Human Trafficking screenings are administered. The Juvenile Assessment Team (JAT) has significantly increased outreach, case management and data collection on cases involving youth with behavioral health issues. Timely information is provided to the Courts and State Attorney's Office to facilitate diversionary and judicial processing, and to DJJ to facilitate appropriate follow-up services. The JAC Advisory Board, with CSC participation, strengthens partnerships and provides guidance and technical assistance. In addition to CSC funding, the JAC also receives dedicated funding generated by court costs, BBHC and in-kind contributions from DJJ.

Because of declining arrest trends, which correlate with declining County and State delinquency rates, fewer youth were served than anticipated during FY 16/17. The contracted numbers to be served were reduced accordingly for FY 17/18.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

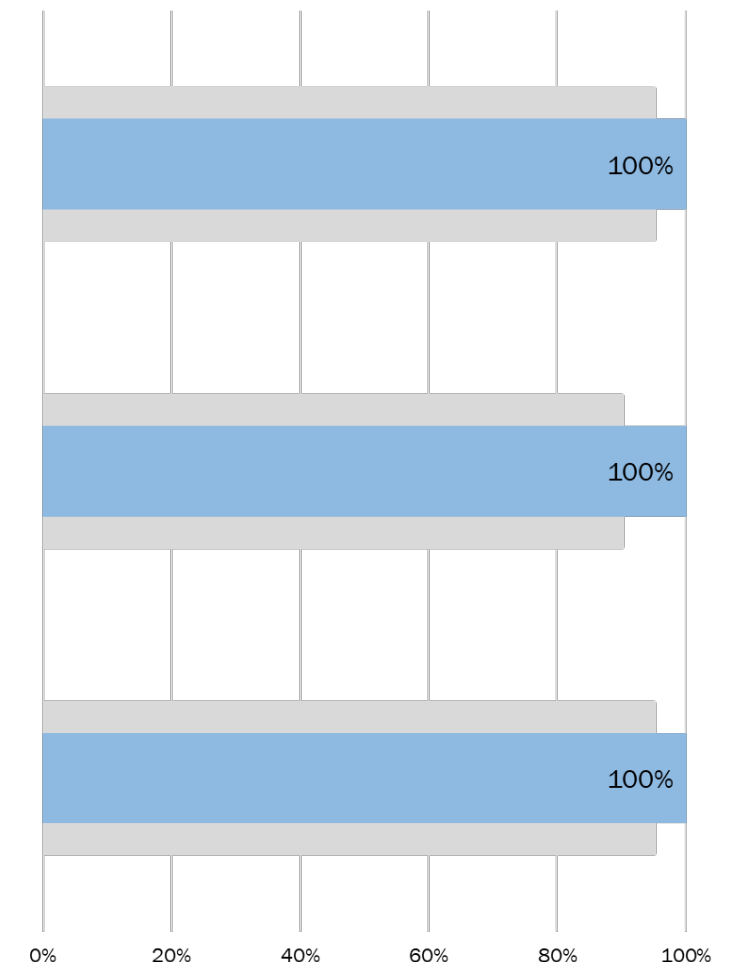
Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Juveniles presented by law enforcement admitted to the JAC for delinquency processing.

Admitted juveniles risk-assessed using PACT measure.

Juveniles processed for judicial or non-judicial case handling.





Independent Living

Annual Performance FY 16/17

11% of HYT participants enter the program having children of their own.

4% of HYT participants enter the program expecting a baby.



Approximately 9% of HYT participants become pregnant during their program participation. Of these young people, **38%** are **under the age of 18** and **62%** are **over the age of 19**.



INDEPENDENT LIVING PROGRAMS

GOAL:

Strengthen supports for youth aging out of foster care or living in Kinship care, youth involved with juvenile justice, and youth who are LGBTQ to successfully transition to adulthood.

RESULT:

Youth will transition successfully to adulthood.

Healthy Youth Transition (HYT)

- Prepare youth aging out of foster care, youth in protective supervision, and youth in relative or non-relative care for adulthood.
- Provides independent living skills training, vocational exploration and training, mentoring, case management, and other supportive services.

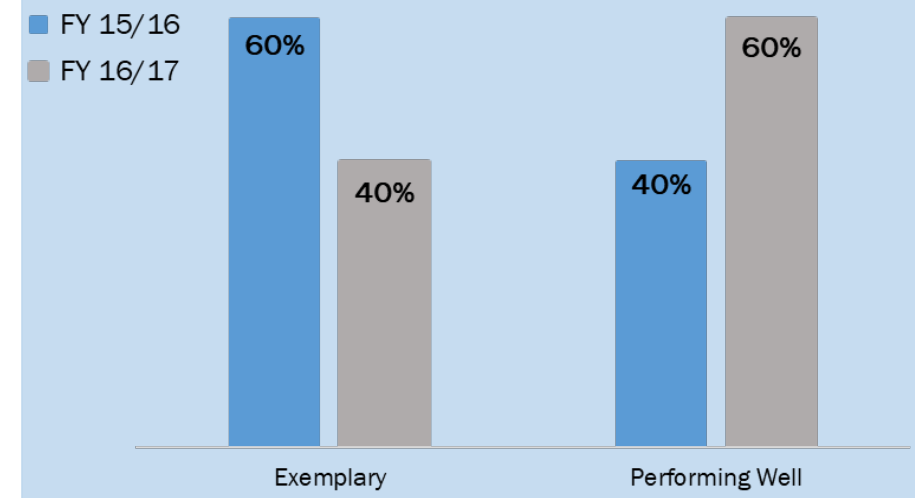
Fort Lauderdale Independent Training & Education Center (FLITE)

- A collaborative funded agency providing coordination, resources, and direct services to the Independent Living population in Broward County.

Housing Opportunities Mortgage Assistance & Effective Neighborhood Solutions (HOMES)

- A collaboratively funded agency providing paid internships and housing to youth aging out of foster care.

Program Monitoring shows a decrease in exemplary
 We expect this change during a new RFP year

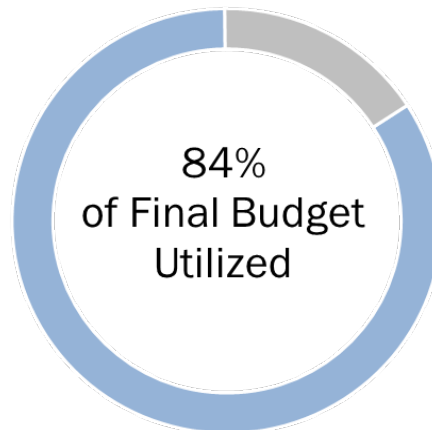
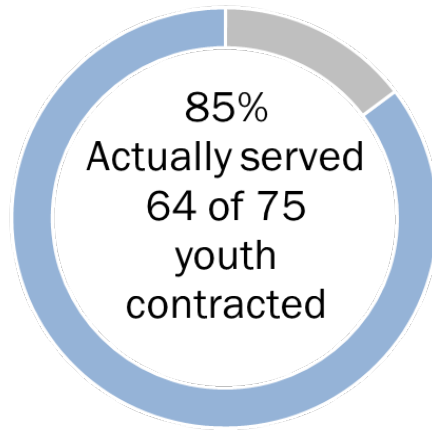




Independent Living - Healthy Youth Transitions (HYT) FY 16/17

Camelot Community Care Centers

How Much Did We Do?



Final Budget:
\$384,735

Actual Expenditure:
\$323,232

How Well Did We Do It?



The administrative monitoring had a finding related to the documentation of units. The finding was addressed in a timely manner.

Programmatic Performance

Camelot Community Care has completed its initial contract year funded under the Healthy Youth Transitions 2016 RFP. Camelot's HYT program utilizes the Transition to Independence Process (TIP) model to provide a valuable service targeting youth with special behavioral health conditions who were transitioning out of the child welfare system.

Program monitoring reflected that the Provider offered engaging life skills group sessions and opportunities for experiential learning activities where youth practice daily living skills. Life Coaches assisted youth with selecting and maintaining affordable housing, employment and money management skills, and physical health as well as mental health concerns. Satisfaction surveys reflected high levels of satisfaction with services.

Underutilization and lower numbers served was due to low referrals in the beginning of the program, slow start-up of the new therapeutic component and inconsistent engagement of youth in the group component. Technical assistance was provided with progress noted.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

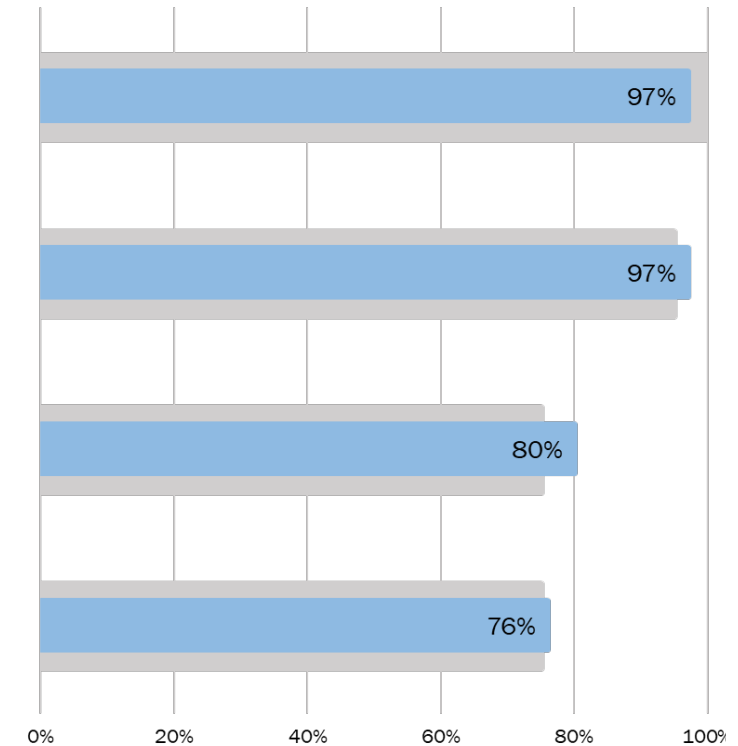


Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 did not become pregnant or cause a pregnancy.



Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.

Youth demonstrated proficiency or improvement in employability and job retention skills.

Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.



Independent Living - Healthy Youth Transitions (HYT) FY 16/17

Gulf Coast Jewish Family and Community Services, Inc.

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

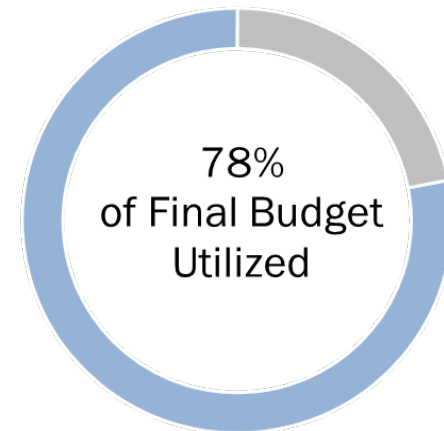
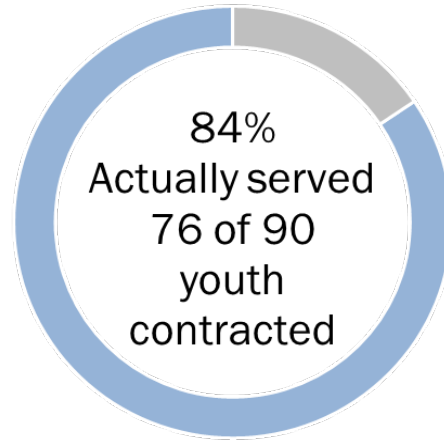
Programmatic Performance

Gulf Coast Jewish Family and Community Services has completed its initial contract year funded under the Healthy Youth Transitions 2016 RFP. Gulf Coast's HYT program utilizes the Transition to Independence Process (TIP) model to offer comprehensive and individualized case management and counseling services to youth transitioning out of the child welfare system.

Program monitoring reflected high quality services that focus on helping youth to achieve self-sufficiency and reach their fullest potential. Life Coaches provided extensive support and instruction geared towards helping youth achieve short and long-term goals related to daily living competencies, education, employment, physical health, mental health, housing needs, transportation and financial planning. Satisfaction surveys reflected high levels of satisfaction with services.

Underutilization and lower numbers served was due to slow start-up of the new therapeutic component and staff turnover, which has since been resolved.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Final Budget:
\$441,280

Actual Expenditure:
\$345,916

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 did not become pregnant or cause a pregnancy.

95%

Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.

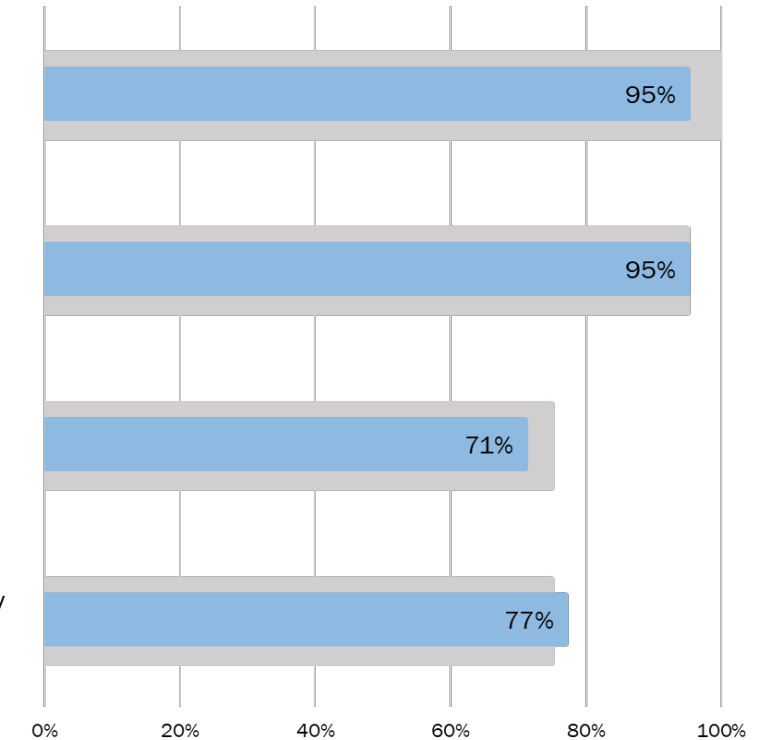
95%

Youth demonstrated proficiency or improvement in employability and job retention skills.

71%

Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.

77%





Independent Living - Healthy Youth Transitions (HYT) FY 16/17

Helping Abused, Neglected, and Disadvantaged Youth (HANDY)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

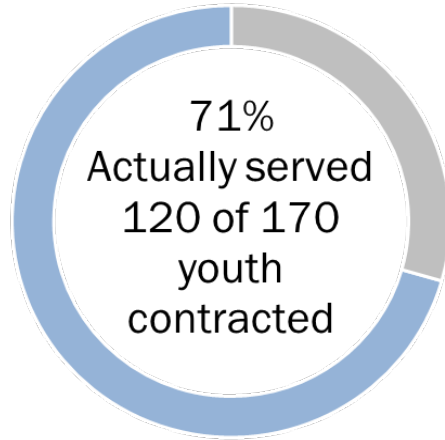
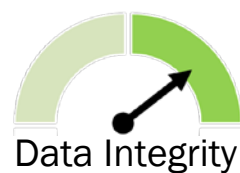
Programmatic Performance

Helping Abused, Neglected and Disadvantaged Youth (HANDY) has completed its initial contract year funded under the Healthy Youth Transitions 2016 RFP. HANDY's HYT program utilizes the Transition to Independence Process (TIP) to provide meaningful independent living services to youth transitioning out of the dependency system and those living in both formal and informal relative care settings.

Program monitoring reflected that the program provided exceptional life skills programming by providing meaningful workshops on topics such as money management, healthy relationships, etc. Additionally, staff provided intense academic support, strong employability skill development, and creative community engagement activities. Satisfaction surveys reflect high levels of satisfaction with services.

Lower numbers served were due to longer program duration for youth with more complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Final Budget:
\$668,084

Actual Expenditure:
\$667,507

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 did not become pregnant or cause a pregnancy.

97%

Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.

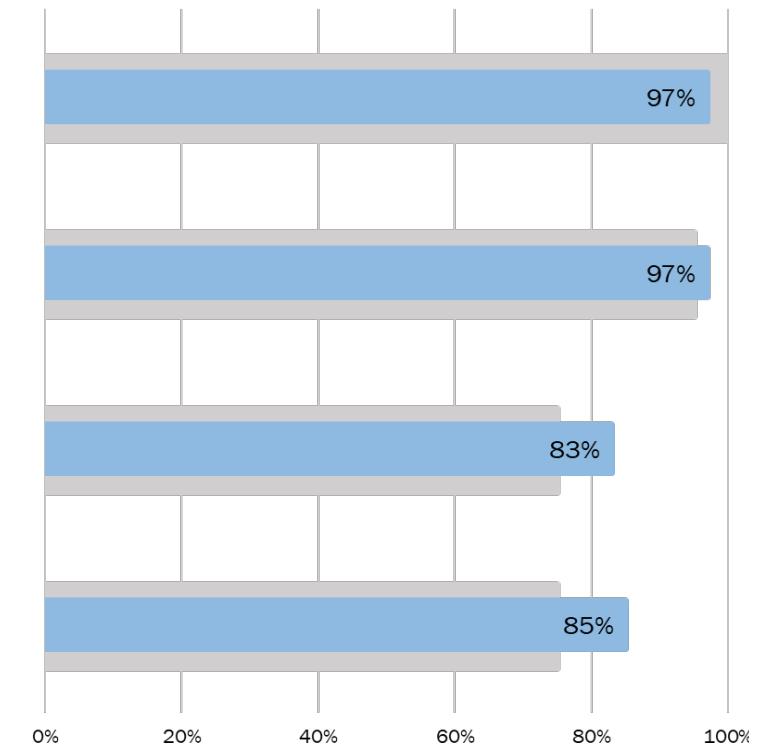
97%

Youth demonstrated proficiency or improvement in employability and job retention skills.

83%

Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.

85%





Independent Living - Healthy Youth Transitions (HYT) FY 16/17

Henderson Behavioral Health - Wilson Gardens Project

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

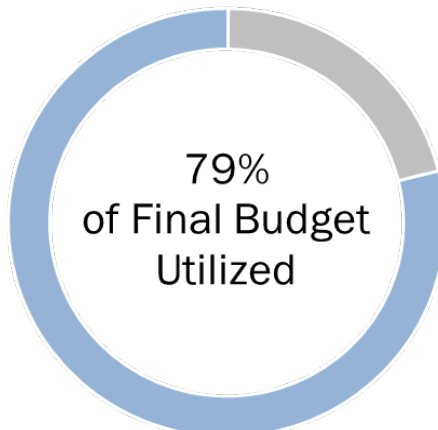
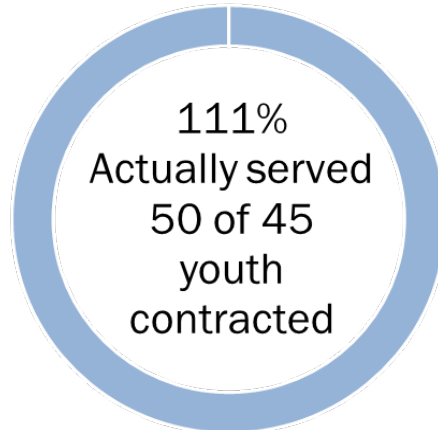
Programmatic Performance

Wilson Gardens has completed its initial contract year funded under the Healthy Youth Transitions 2016 RFP. The program utilizes the Transition to Independence Process (TIP) model to provide meaningful independent living services and supported housing to youth with severe behavioral health needs aging out of the child welfare system.

Program monitoring reflected that the program provides a full range of effective TIL services for this complex population of youth residing at Wilson Gardens and in other community living arrangements, with the goal of fostering stable housing. Youth participated in meaningful life skills training on important topics that included employment skills, budgeting, and effectively coping with anger and stress. Additionally, Life Coaches assisted youth with academic support and managing physical and mental health needs. Opportunities for improvement included the need to implement staff retention strategies. Satisfaction surveys reflected high levels of satisfaction with services.

Underutilization and higher numbers served was due to slow start-up of the new therapeutic component and significant staff turnover. The staff turnover issues impacted client retention so additional youth were served to replace those who left.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Final Budget:
\$222,078

Actual Expenditure:
\$175,543

Provider met 3 of 4 Council goals for performance measurements.

Provider did not meet expectations in the area of law violations due to a small sample size for this outcome as at the time of evaluation, only 25 youth met requirements for analysis.

■ Goal ■ Measure

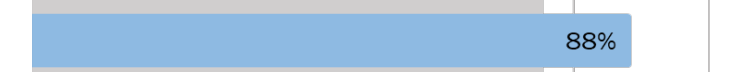
Youth aged 15-19 did not become pregnant or cause a pregnancy.



Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth demonstrated proficiency or improvement in employability and job retention skills.



Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.



0% 20% 40% 60% 80% 100%



Independent Living - Healthy Youth Transitions (HYT) FY 16/17

Memorial Healthcare System

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

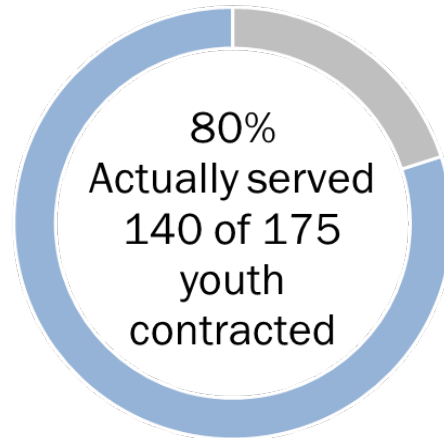
Programmatic Performance

Memorial Healthcare Systems has completed its initial contract year funded under the Healthy Youth Transitions 2016 RFP. Memorial's HYT program utilizes the Transition to Independence Process (TIP) to provide meaningful independent living services to youth transitioning out of the dependency system and those living in both formal and informal relative care settings.

Program monitoring reflected the provision of high quality counseling, case management, youth development services and meaningful life skills trainings on relevant topics that include budgeting and self-advocacy. Life Coaches assisted youth with selecting and maintaining affordable housing. Satisfaction surveys reflected high levels of satisfaction with services.

Lower numbers served were due to longer program duration for youth with more complex needs.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



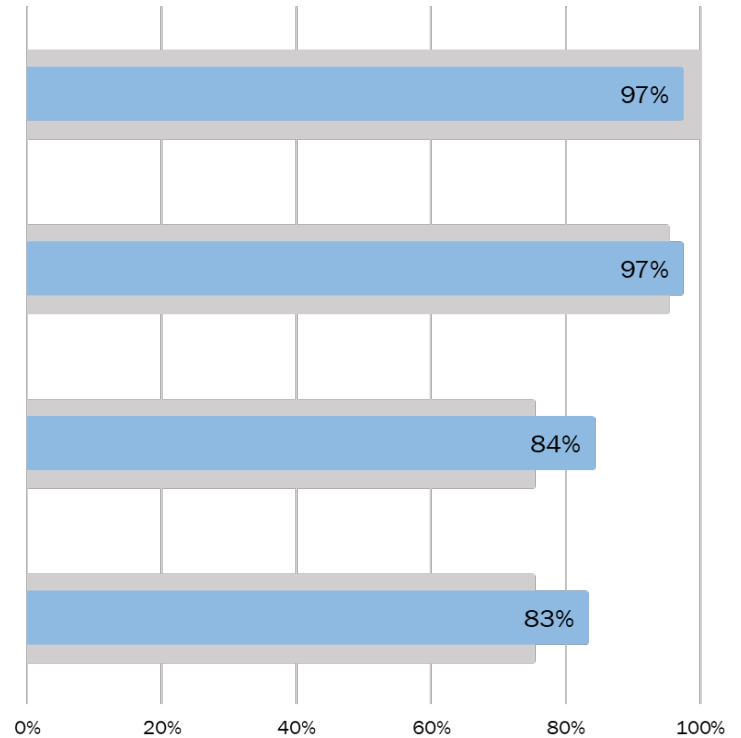
Final Budget:
\$623,670

Actual Expenditure:
\$623,668

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 did not become pregnant or cause a pregnancy.



Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.

Youth demonstrated proficiency or improvement in employability and job retention skills.

Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.



Independent Living - Healthy Youth Transitions (HYT) FY 16/17

PACE Center for Girls

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



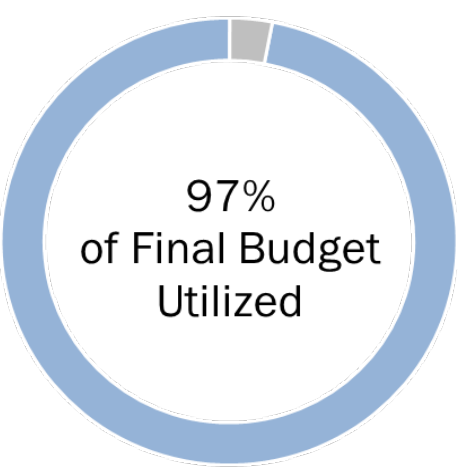
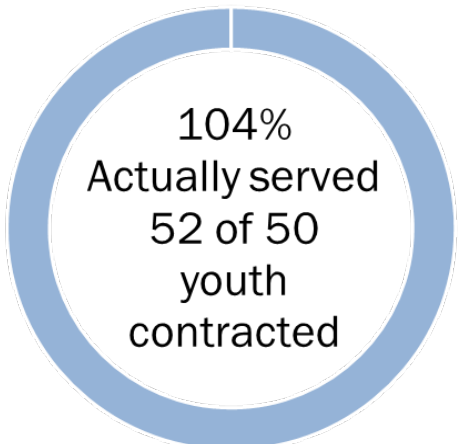
Excellent administrative monitoring with no findings.

Programmatic Performance

PACE Center for Girls has completed its initial contract year funded under the Healthy Youth Transitions 2016 RFP. PACE's HYT program utilizes the Transition to Independence Process (TIP) to provide gender-responsive life coaching and counseling services to middle and high school aged girls throughout Broward County with delinquency involvement, transitioning out of the dependency system and those living in both formal and informal relative care settings.

Program monitoring results reflected the provision of strong case management services, intense academic support, meaningful life skills groups, and active outreach to engage clients. Life coaches worked closely with the clinical staff to address behavioral concerns and support female youth through crisis events. The program staff were responsive to technical assistance and were actively involved in community and agency trainings. Satisfaction surveys reflected high levels of satisfaction with services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Final Budget:
\$253,081

Actual Expenditure:
\$245,816

Provider **met** all Council goals for performance measurements.

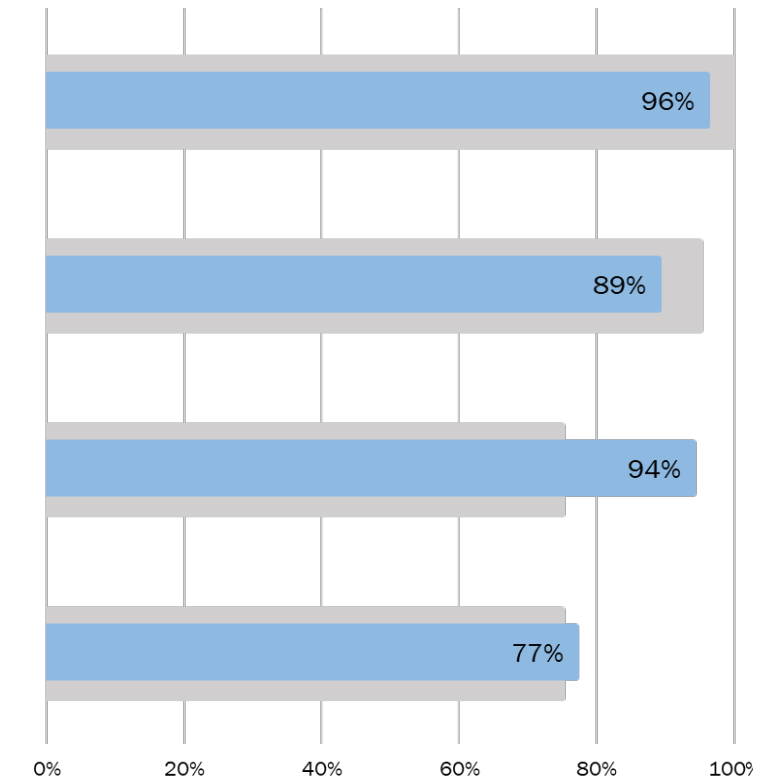
■ Goal ■ Measure

Youth aged 15-19 did not become pregnant or cause a pregnancy.

Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.

Youth demonstrated proficiency or improvement in employability and job retention skills.

Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.

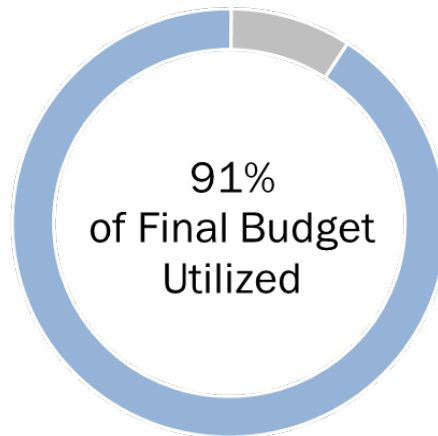
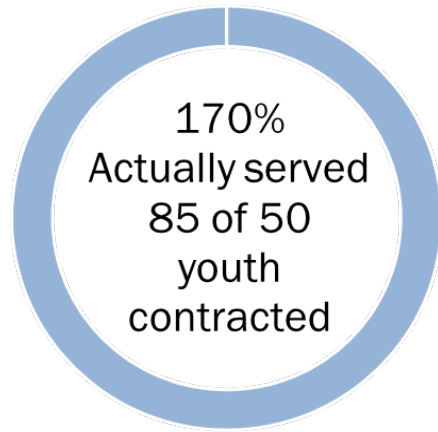




Independent Living - Healthy Youth Transitions (HYT) FY 16/17

Sunshine Social Services, Inc. (SunServe)

How Much Did We Do?



Final Budget:
\$343,070

Actual Expenditure:
\$311,783

How Well Did We Do It?



The administrative monitoring had a finding related to the late submission of the budget to actual report. The finding was addressed in a timely manner.

Programmatic Performance

SunServe has completed its initial contract year as a new provider funded under the Healthy Youth Transitions 2016 RFP. SunServe's HYT program utilizes the Transition to Independence Process (TIP) to provide life coaching and counseling services to middle and high school aged youth who identify as Lesbian, Gay, Bi-Sexual, Transgender and Questioning (LGBTQ).

Program monitoring reflected provision of robust therapeutic services, supportive informal counseling by life coaches, and quality case management services. Youth also participated in meaningful life skills training through individual, group, and experiential learning activities on relevant topics that included identifying trans competent doctors and completing job and college applications. The provider does a very effective job serving this high need, complex population. Satisfaction surveys reflected high levels of satisfaction with services.

Underutilization was due to a provider vacancy, which has been resolved. The higher number served was due to clients exiting the program sooner than expected and new clients beginning services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

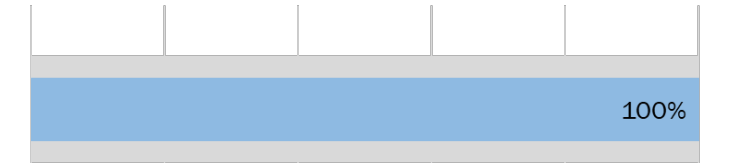


Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

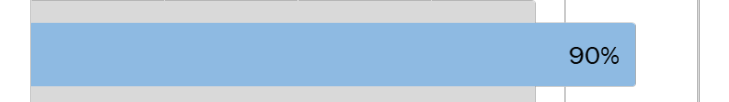
Youth aged 15-19 did not become pregnant or cause a pregnancy.



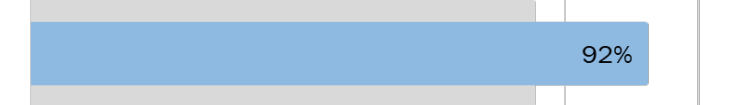
Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth demonstrated proficiency or improvement in employability and job retention skills.



Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.

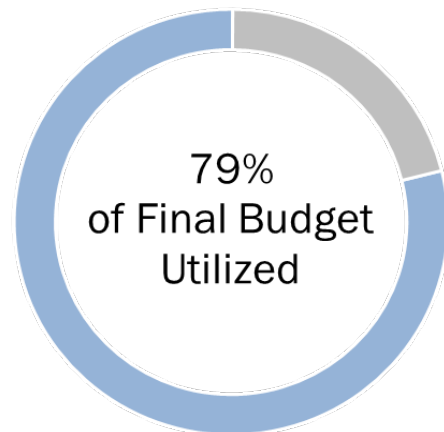
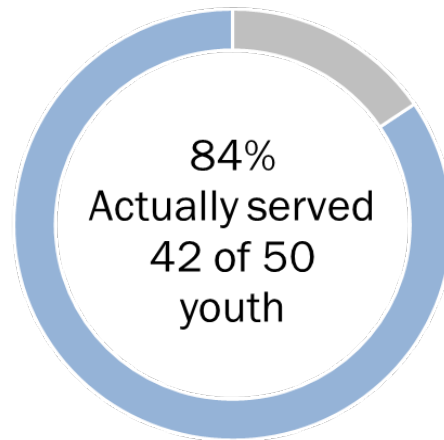




Independent Living - Healthy Youth Transitions (HYT) FY 16/17

Urban League of Broward County

How Much Did We Do?



Final Budget:
\$283,680

Actual Expenditure:
\$225,462

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

Urban League of Broward County completed its initial contract year funded under the Healthy Youth Transitions 2016 RFP. The Urban League's HYT program utilizes the Transition to Independence Process (TIP) to provide life coaching and counseling services to middle and high school aged youth throughout Broward County with delinquency involvement.

Program monitoring reflected that life coaches provided extensive support and instruction geared towards helping youth achieve short and long-term goals related to daily living competencies including education, employment, physical health, mental health, housing, transportation and financial planning. The staff provided counseling, case management, and youth development services. Youth participate in meaningful life skills training through individual, group, and experiential learning activities on relevant topics that include future planning, budgeting, and self-advocacy. Satisfaction surveys reflected high levels of satisfaction with services.

Underutilization and lower numbers served was due to the slow start-up of new therapeutic component and staff turnover, which has been resolved. In addition, this provider is located in the high poverty, racially segregated community of 33311. As a result, they tend to receive higher risk youth with generational criminogenic risk factors which impacted performance measure results in the area of law violations.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



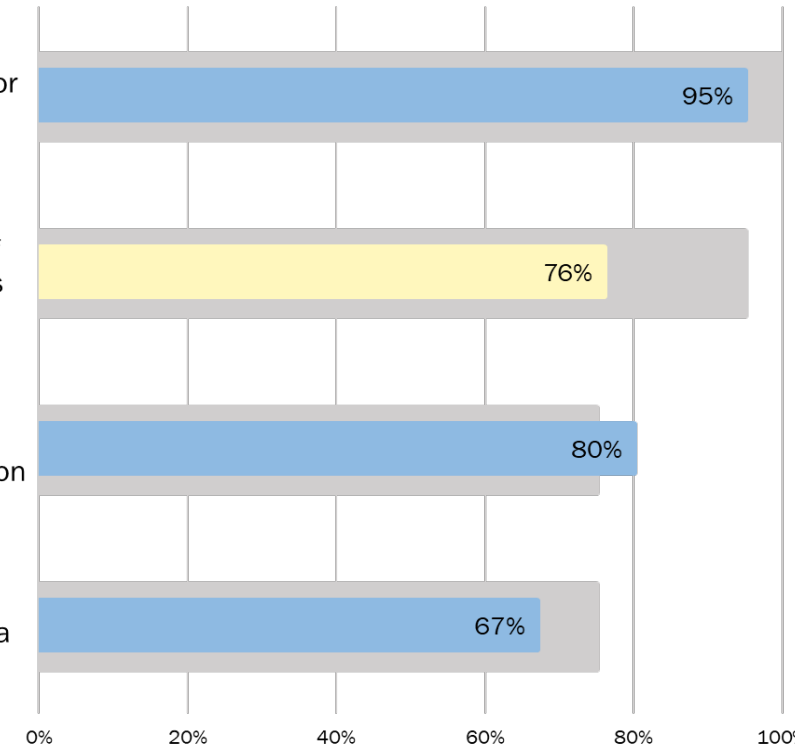
Is Anybody Better Off?

Provider **met** 4 of the 5 Council goals for performance measurements.

Provider did not meet expectations in the area of law violations due to the complexity of risk factors for youth entering this HYT program.

■ Goal ■ Measure

Youth aged 15-19 did not become pregnant or cause a pregnancy.



Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.

Youth demonstrated proficiency or improvement in employability and job retention skills.

Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.



Fort Lauderdale Independence Training & Education Center (FLITE)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

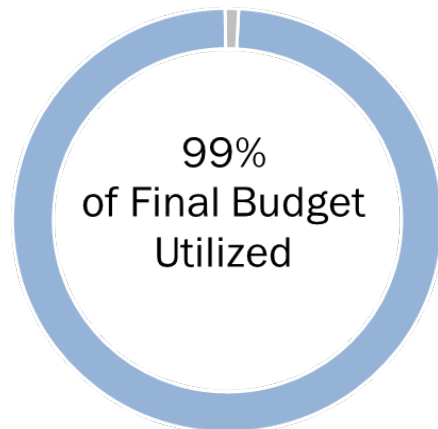
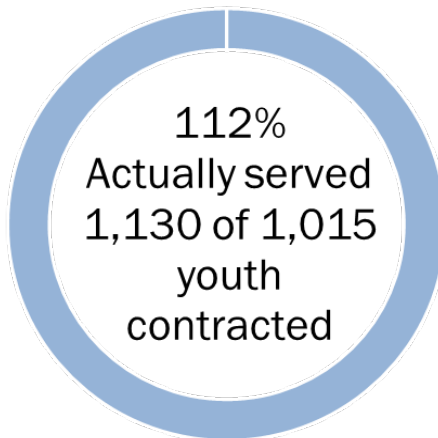
Programmatic Performance

In 2014, the Council approved sole source funding for The FLITE Center in collaboration with the Community Foundation to provide coordination, resources and direct services to the Transitional Independent Living (TIL) population in Broward County. The FLITE Center serves as a One-Stop Resource Center that serves TIL youth with individualized services based on their needs, including connections to housing and employment opportunities, referrals to community resources, access to benefits, and educational assistance with GED preparation and post-secondary training.

Program monitoring supported that the FLITE Center served a high number of youth, reflecting its status as the hub for TIL services and life coaches. With CSC and ChildNet's ongoing support, FLITE has taken steps to implement data collection through a web-based data system. Satisfaction surveys reflected high levels of satisfaction with services.

The provider served a higher number of youth due to varying service needs, with some requiring less services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Final Budget:
\$102,000

Actual Expenditure:
\$101,275

Provider **met** all Council goals for performance measurements.

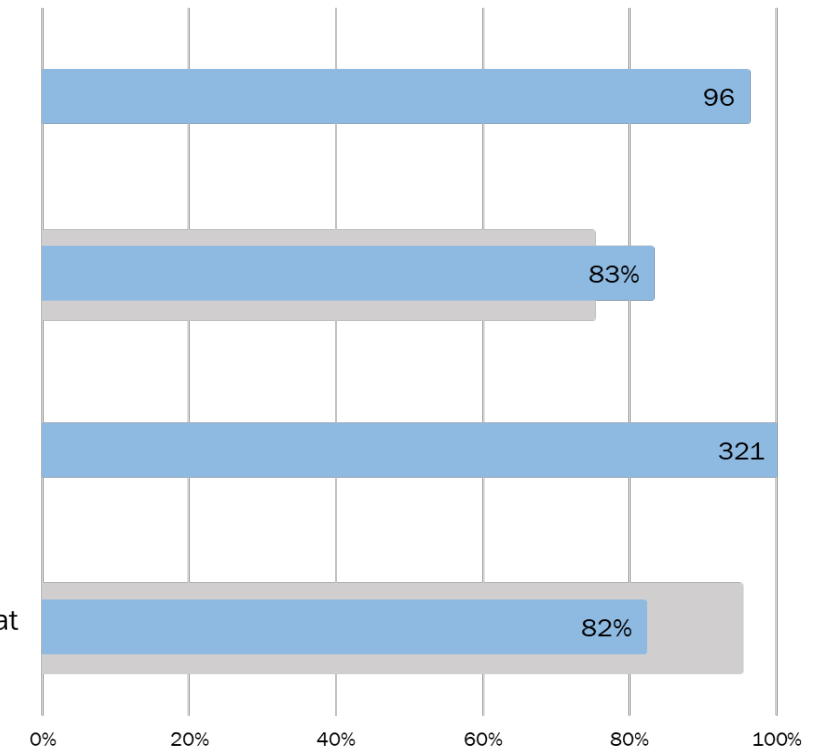
■ Goal ■ Measure

of youth served in the College Boost Program (Output).

Youth served in the College Boost Program that made learning/educational gains.

of youth served by housing coordinator (Output).

Youth served by the housing coordinator that secured housing.





Independent Living FY 16/17

Housing Opp Mortgage Assistance & Effective Neighborhood Solutions (HOMES)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

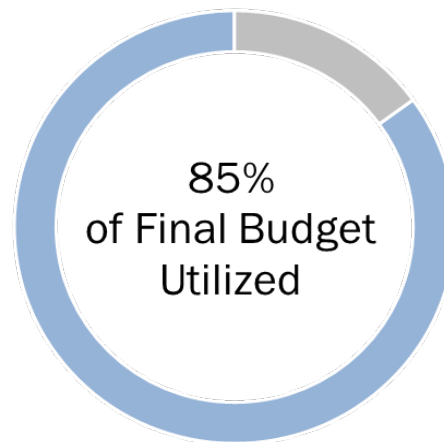
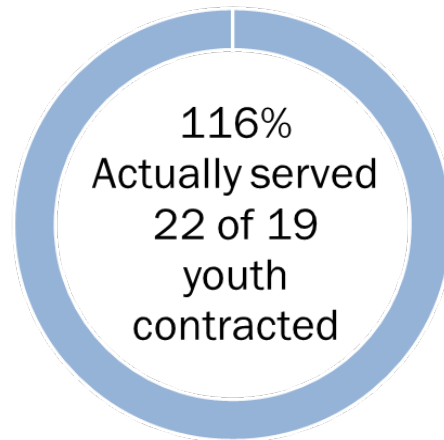
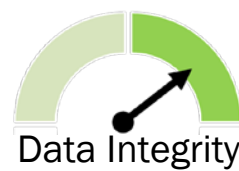
Programmatic Performance

Housing Opportunities, Mortgage Assistance, & Effective Neighborhood Solutions (H.O.M.E.S., Inc.) has completed its second year of leverage funding in collaboration with The Jim Moran Foundation, which provides funding for Transitional Independent Living (TIL) youth housing. The CSC funded internships for TIL youth. An MOU between HOMES, Inc., HANDY, the FLITE Center, ChildNet and CSC is in place to ensure continued implementation of collaborative systems for addressing housing and other individual issues that might arise with TIL youth living at HOMES, Inc.

Program monitoring results reflected that the program provided employability skills training prior to job placement and ongoing job coaching thereafter. Staff worked closely with employers to tailor hard and soft skill development with interns to ensure youth success at job site. Satisfaction surveys reflected high levels of satisfaction with services.

Underutilization was due to participants not consistently completing their full internship experience successfully; therefore, a higher number of young adults were served.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Final Budget:
\$100,000

Actual Expenditure:
\$84,852

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth successfully completed internship.

73%

Youth demonstrated proficiency or improvement in employability and job retention skills.

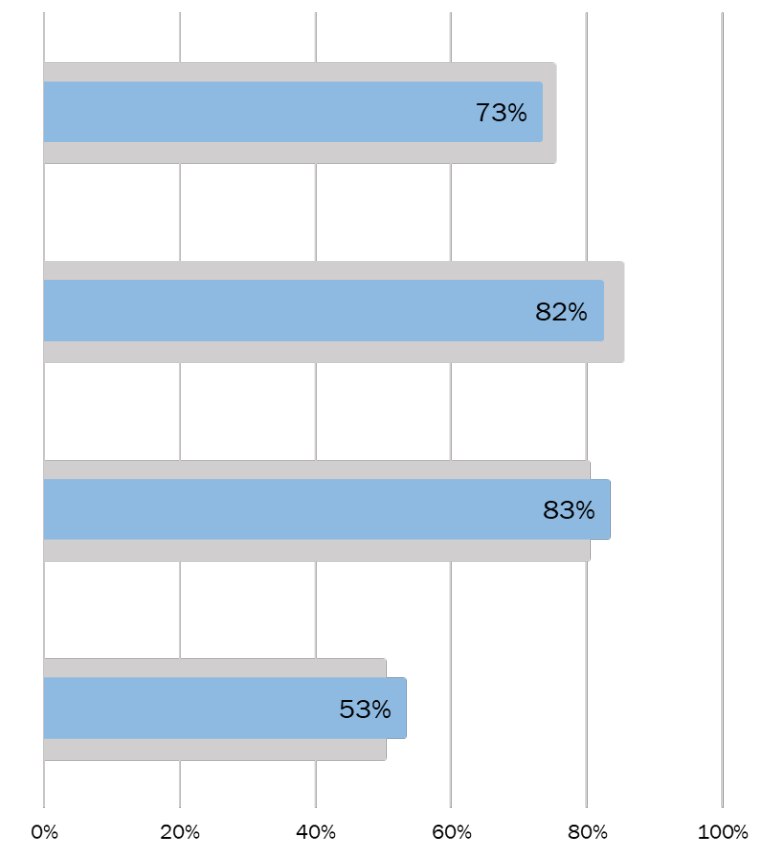
82%

Sites that indicated satisfaction with program support and youth intern.

83%

Youth became employed upon internship completion.

53%





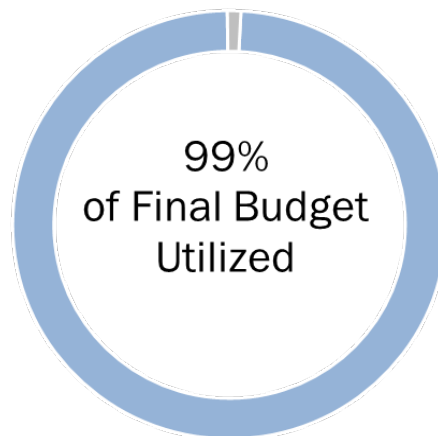
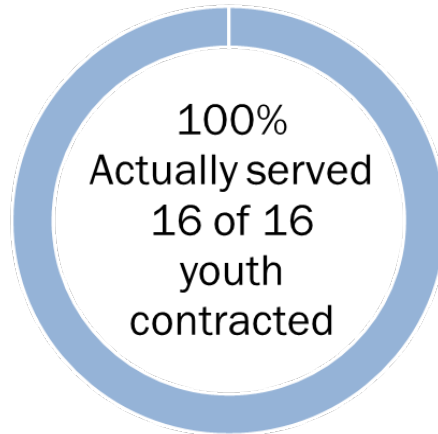
Independent Living FY 16/17

Museum of Discovery & Science (MODS)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Final Budget:
\$32,000

Actual Expenditure:
\$31,701

Administrative monitoring is scheduled for FY 17/18.

Programmatic Performance

The EMPRYE Internship Program started on July 1, 2017 as an eighteen (18) month leverage contract. EMPRYE is a year round youth internship experience program that allows formal and informal foster care young adults between the ages of 18-22 the opportunity to participate in employability skills training and work experience.

The initial programmatic monitoring is scheduled for the first quarter of 2018. At this time it is too soon to report programmatic performance.

Provider has not been evaluated for Data Integrity and Participants Fully Measured yet as they are a new program.

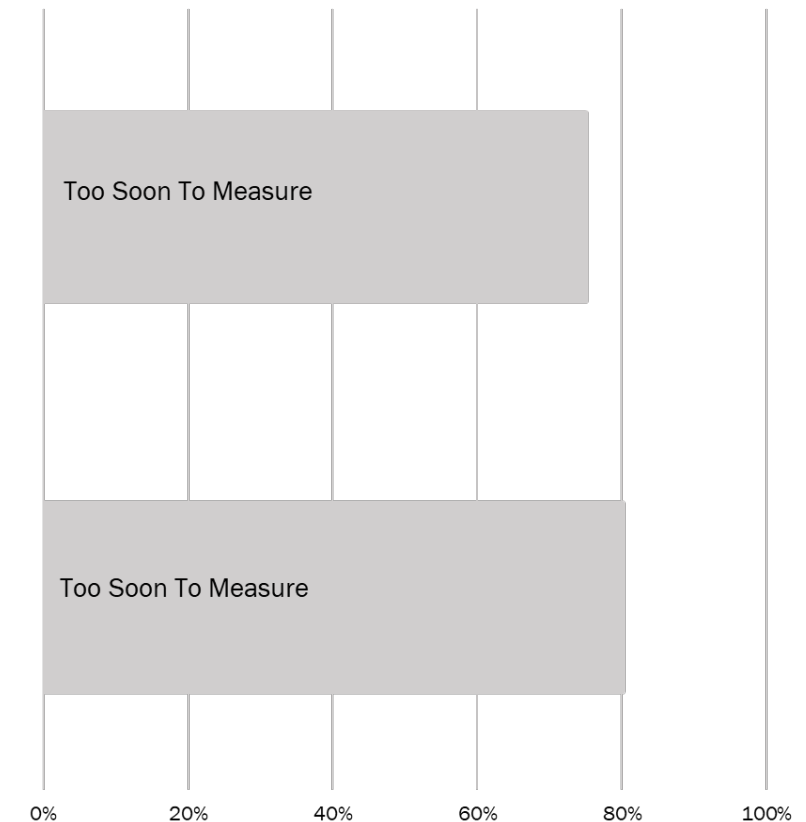
Too Soon To Measure

It is too soon to evaluate Council goals for performance measurements.

■ Goal ■ Measure

Youth demonstrated proficiency in employability and job retention skills.

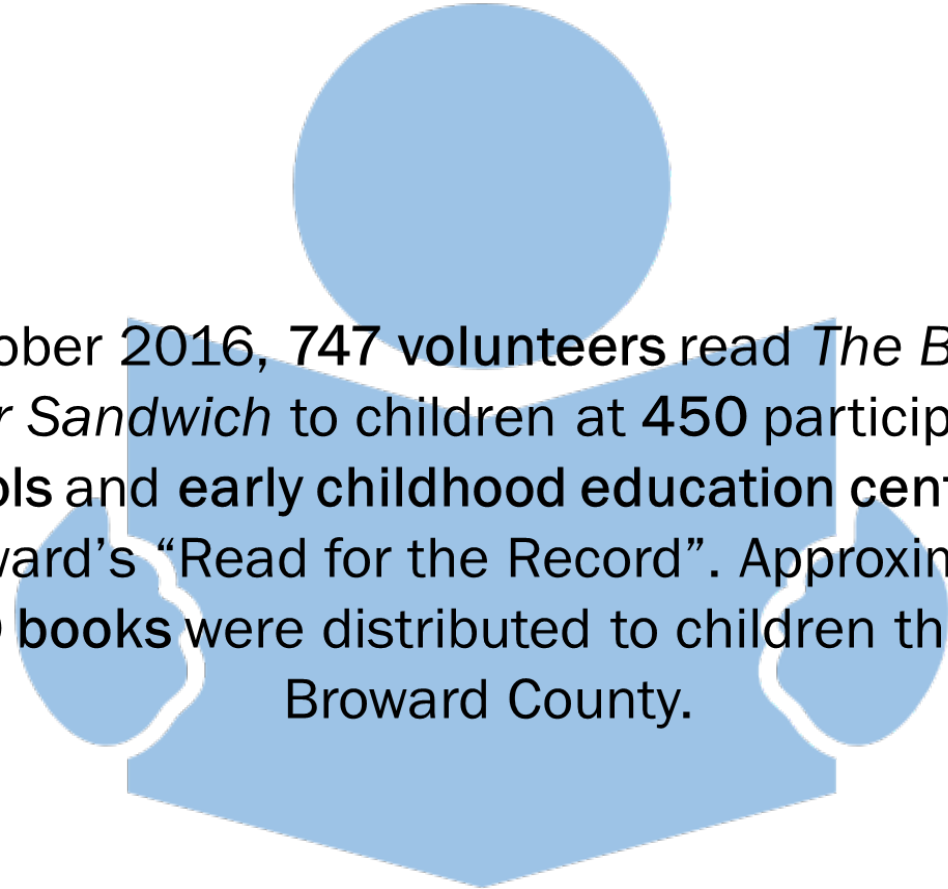
Youth found employment after the internship.





Literacy & Early Learning

Annual Performance FY 16/17



In October 2016, 747 volunteers read *The Bear Ate Your Sandwich* to children at 450 participating schools and early childhood education centers for Broward's "Read for the Record". Approximately 40,000 books were distributed to children throughout Broward County.

81% of parents who completed training through the Positive Behavioral Support program had increased test scores on their knowledge of parenting skills by the end of their training sessions.



LITERACY & EARLY LEARNING PROGRAMS

GOAL:

Improve children's educational success.

RESULT:

Children will succeed in school.

Subsidized Child Care

- Provides childcare slots for under-served "working poor" families in Broward county.
- Used as match funds for additional State and Federal funding.

Vulnerable Populations Child Care

- Provides immediate placement in quality child care for specialized populations such as children of Transitional Independent Living (TIL) Youth and Kinship families until subsidized care eligibility is approved or reinstated.

Positive Behavioral Support

- Builds teacher capacity to manage child behaviors and nurture social/emotional growth of preschool children.

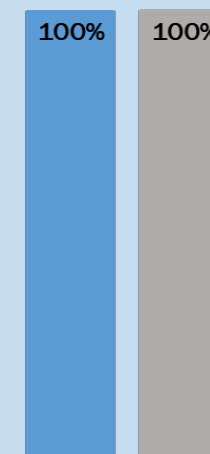
Parent Leadership Training Institute

- Helps parents gain the skills and confidence to become the leading advocates for their children and their communities.

Program Monitoring remained exemplary over 2 fiscal years

FY 15/16

FY 16/17



Exemplary



Literacy and Early Learning FY 16/17

Early Learning Coalition (ELC) - Subsidized Child Care Slots

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

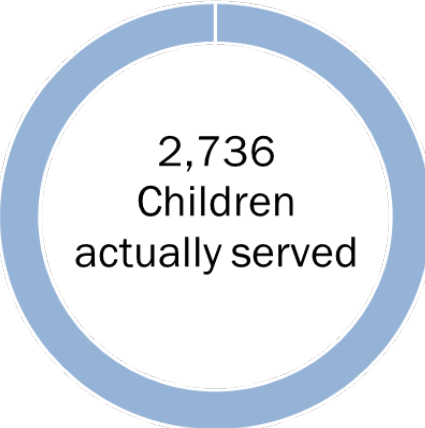
Programmatic Performance

CSC is in its 15th year of funding the ELC (Early Learning Coalition formerly know as the Broward School Readiness Coalition) for subsidized child care for the income eligible in Broward. The ELC is the state-established local agency responsible for managing federal and state child care funding. By funding through the ELC, CSC is able to leverage state and federal child care dollars to increase services. The need continues to far exceed the funding available, therefore there has always been a long waiting list for this service. As of September 2017, the waitlist was close to 4,000. In order to maximize the dollars received from multiple funding streams with varying eligibility criteria, while this program is structured as child care "slots": multiple children may occupy the same slot at some point during the year based on their eligibility category. When billing, ELC maximizes Federal and State dollars first, followed by local community match funding, which includes Broward County, United Way, several municipalities and CSC.


Several initiatives are underway to improve the quality of child care to improve child outcomes. Outcomes relating to those efforts are broad-based rather than limited to children funded through CSC.

Number of additional slots funded by CCEP as match to CSC's allocation.

2,121



2,736
Children
actually served



100%
of Final Budget
Utilized

Final Budget:
\$5,092,850

Actual Expenditure:
\$5,087,748



Literacy and Early Learning FY 16/17

Broward Regional Health Planning Council - Vulnerable Populations Child Care Slots

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

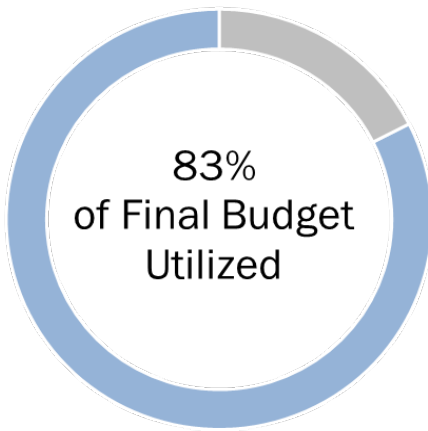


The administrative monitoring had a finding related to the calculation of the parent fee/co-pay. The finding was addressed in a timely manner.

Programmatic Performance

With the continued strong demand and long waiting list for financially assisted child care, exceptionally vulnerable populations continue to be critically in need of financially assisted child care for children under 5. These populations include HYT parenting youth, relative and non-relative Kinship caregivers, domestic violence survivors, clients of the Center for Working Families and families residing in the 33311 zip code. CSC continues to designate funding to place these children in quality child care settings to ensure these vulnerable families receive assistance quickly to prevent further breakdown of what may often be difficult family situations and to also offer support with their efforts towards self-sufficiency. Broward Regional Health Planning Council, was the ELC procured provider of subsidized child care, eligibility and enrollment services, administered this program for FY 16/17. Beginning in October 2017, the ELC began administering all eligibility enrollment for subsidized child care and VPK.

Due to a slow start of the \$1 million expansion dollars added in FY 16/17, the program was underutilized. This money was carried forward into FY 17/18 to secure continued funding for late enrollments.



Final Budget:
\$2,017,850

Actual Expenditure:
\$1,677,978

Eligible children that remained in quality child care for a minimum of 6 months.



Parents of children placed in subsidized child care that were able to maintain employment or educational/vocational training.





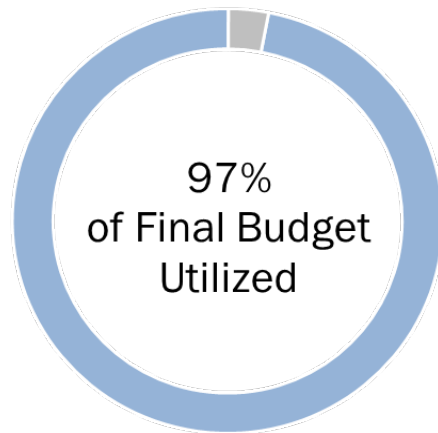
Literacy and Early Learning FY 16/17

Family Central - Positive Behavioral Interventions and Supports (PBIS)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Final Budget:
\$859,000

Actual Expenditure:
\$833,209



The administrative monitoring had findings related to vacant positions. The findings were addressed in a timely manner.

Programmatic Performance

Positive Behavioral Interventions and Supports (PBIS) offer early childhood educators an approach to understand why children have challenging behaviors and then provide them with the resources to help children develop the skills needed to change those behaviors. PBIS addresses conduct ranging from tantrums and property destruction to repetitive actions and social withdrawal. Since its inception, with each new cohort of the PBIS program, there have been no child expulsions. Child Care centers trained in PBIS continue to be utilized as placements by BSO and ChildNet and are also used as a primary referral source by the Vulnerable Population Financially Assisted Child Care program.

As of September, 2017, 177 teachers have been Certified as PBIS Trained Teachers and 29 centers have received a PBIS Certified Center Endorsement. The PBIS Trained Teacher credential information is being collected and shared with the Broward County Child Care Licensing Staff Credentials Project.

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Sites that decreased number of red flags regarding classroom behavior.

100%

Sites that increased verbal and non-verbal interaction of teachers with children.

100%

Parents satisfied with services.

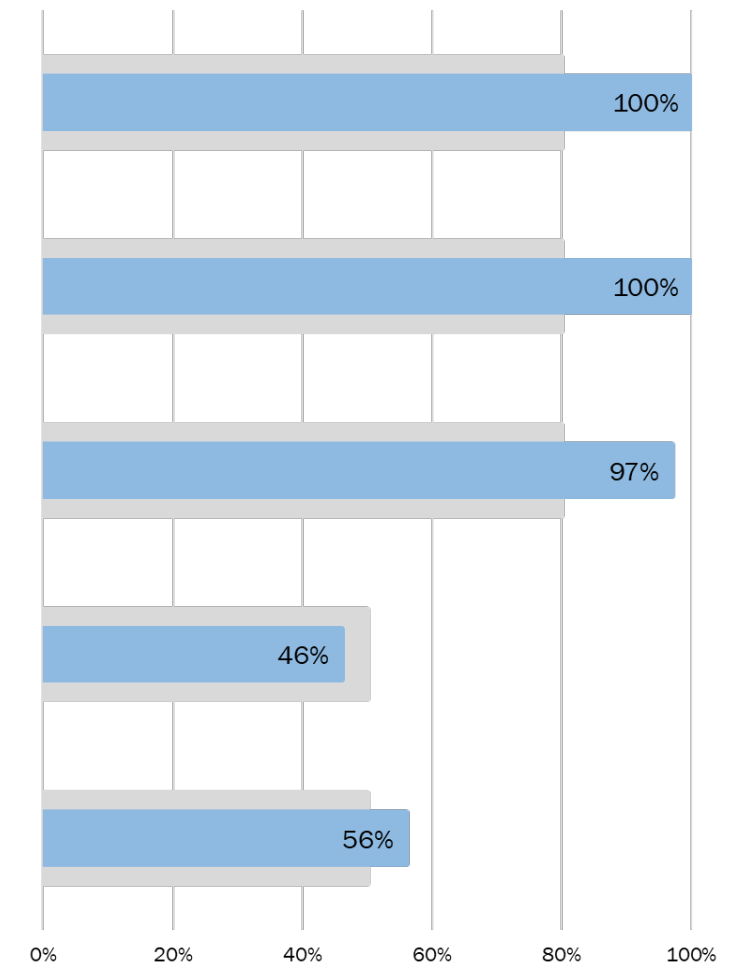
97%

Parents that completed parenting classes.

46%

Teachers that completed training.

56%





Literacy and Early Learning FY 16/17

Family Central - Parent Leadership Training Institute (PLTI)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?

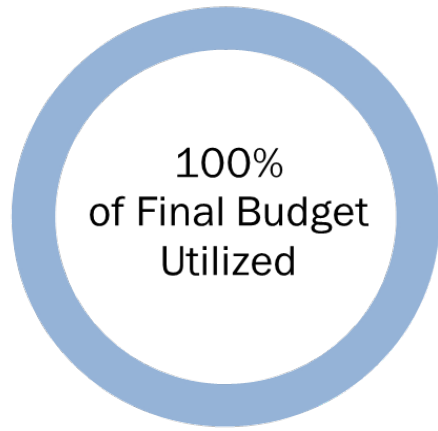


Excellent administrative monitoring with no findings.

Programmatic Performance

PLTI is in the final year of a 3 year CSC leverage contract matching a grant from the Kellogg Foundation to a pilot, "C-QuELL City," in Sunrise with the goal of informing and engaging city leaders about the value and importance of childhood development. The CSC match funds the Parent Leadership Training Institute (PLTI), a national, evidence-based model designed to help parents become the leading advocates for their children. PLTI is a 20 week program, and the parent must complete 18 of the 20 sessions in order to be considered as having completed the training. There are two phases of PLTI. Phase 1 covers leadership where parents are taught to identify the issues they are passionate about, and to use communication and networking tools to make them effective leaders. Phase 2 teaches parents about civics. This intensive curriculum instructs parents in how to advocate for policies and legislation.

The 2017 PLTI sessions began in January 2017 with 19 parents at the Early Learning Center of Sunrise. Parents worked with community leaders and other advocates to develop policy changes in the areas of children's health insurance, special needs, and at-risk youth among many other areas of focus.



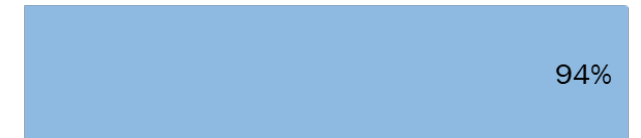
Final Budget:
\$22,038

Actual Expenditure:
\$22,038

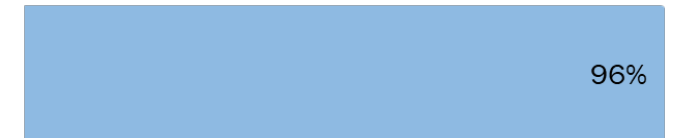
Participants who reported the session met their expectations.



Participants who rated the session content as excellent or very good.



Participantst who rated the overall session as excellent or very good.





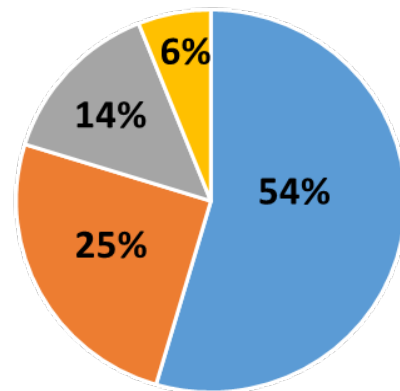
Out of School Time (GP) & After School @ Your Library (AS@YL)

Annual Performance FY 16/17



Since 2012,
63% of elementary school aged children enrolled in MOST GP Year-Round have participated for **two or more years.**

Of those participating 2 or more years, **54% participated for 2 years, 25% for 3 years, 14% for 4 years and 6% for 5 years.**



*Note: All percentages exclude 1st time enrollees for FY 16/17 and 5th graders who were 1st time enrollees.



OUT-OF-SCHOOL PROGRAMS

GOAL:

Improve the availability and quality of out-of-school time programs for economically disadvantaged children in the general population and inclusion programs which integrate children with disabilities with their typical peers.

RESULT:

Children will succeed in school.

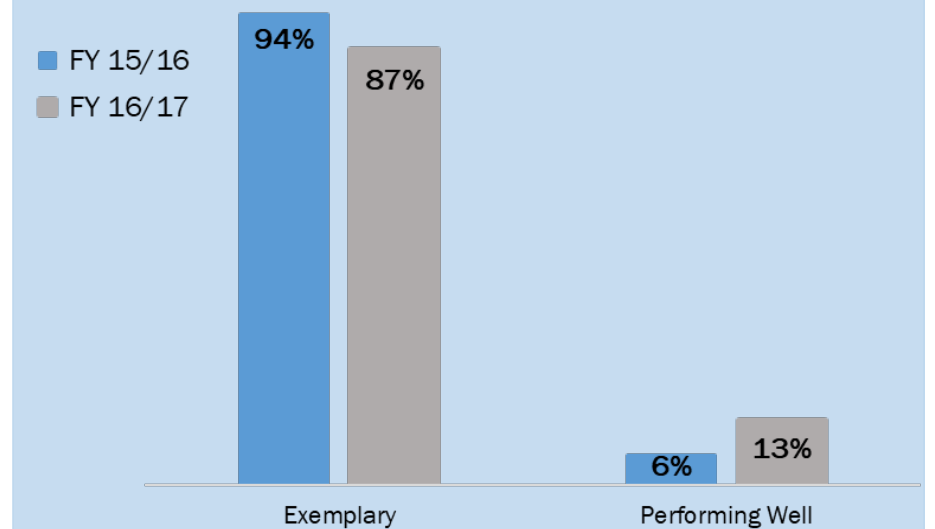
Out-of-School Time (MOST)

- Provides a safe, positive environment for children that enhances academic achievement.
- Supports social and physical development.
- Provides educational field trips and cultural arts opportunities.
- Serves economically disadvantaged students who attend Title I schools with 80% or higher Free/Reduced Lunch Participation.

Afterschool @ Your Library

- Provides reading activities and homework assistance for elementary students at libraries serving low income neighborhoods.

Program Monitoring shows a decrease in exemplary

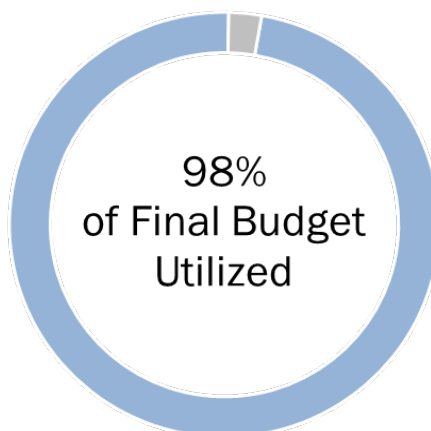
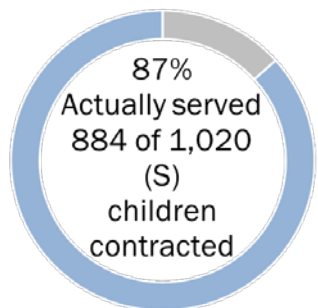
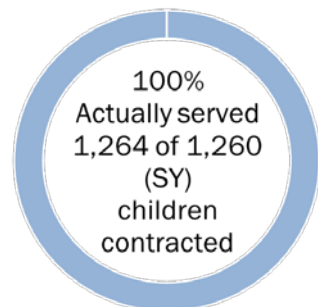




Out of School Time - General Population FY 16/17

After School Programs, Inc.

How Much Did We Do?



Final Budget:
\$2,166,136

Actual Expenditure:
\$2,112,995

How Well Did We Do It?



The administrative monitoring had a finding related to staff qualifications. The finding was addressed in a timely manner.

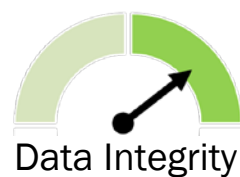
Programmatic Performance

The After School Programs, Inc. MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at seventeen (17) sites during the school year and twelve (12) sites during the summer.

Program monitoring reflected that the program provided a nurturing environment in which the staff members demonstrated a genuine concern for the emotional well-being of the children. Staff members were consistent in their approach, treated the children respectfully, and worked to develop close connections with each child. This environment in combination with engaging, diverse instruction was conducive to the positive development of the children. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

Consistent attendance and slight over enrollment helped to compensate for lower summer enrollment and allowed the provider to utilize the contract.

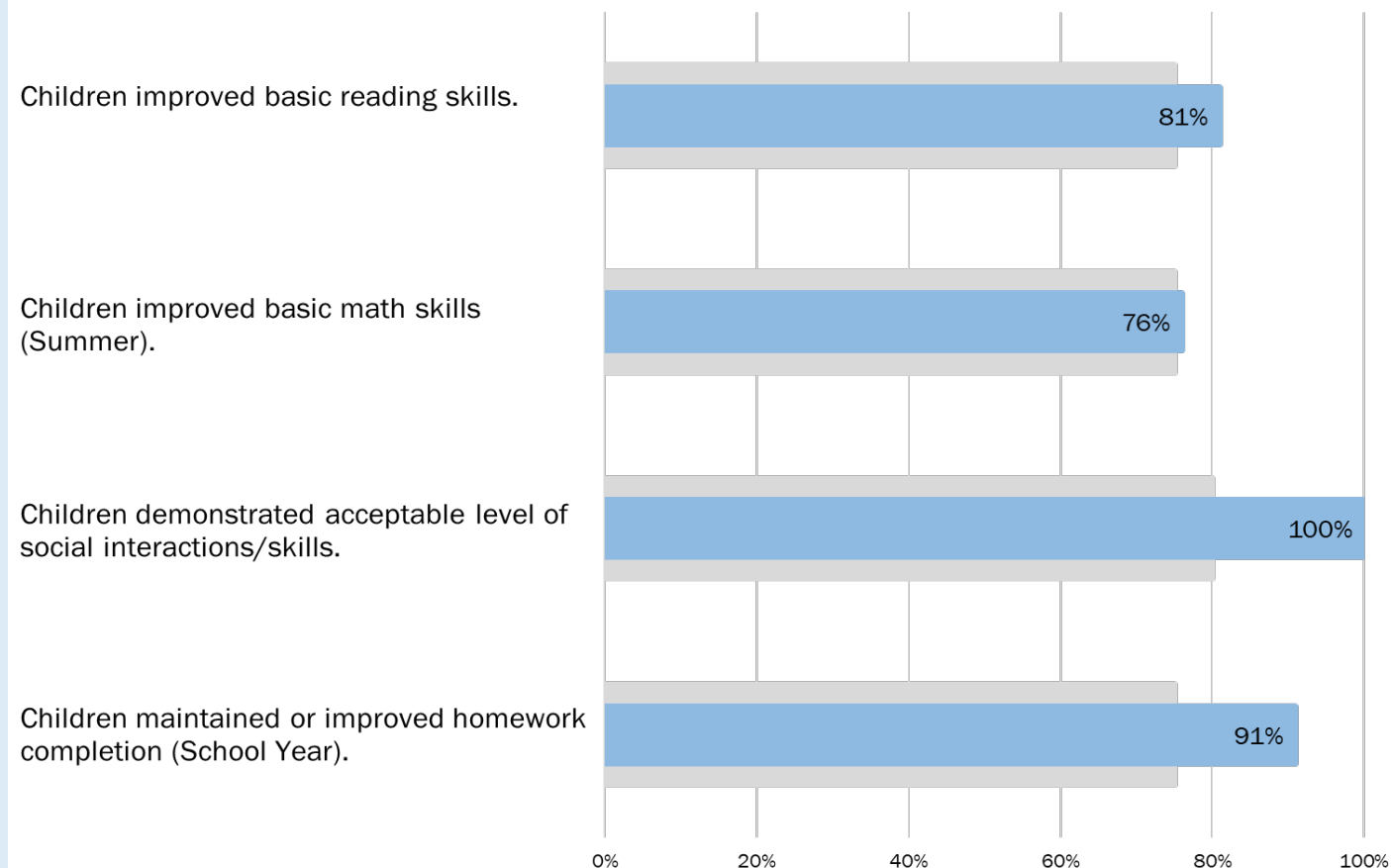
Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

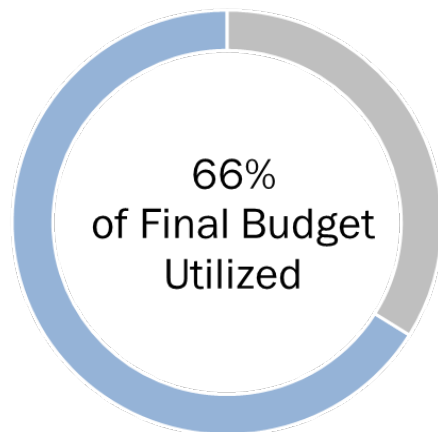
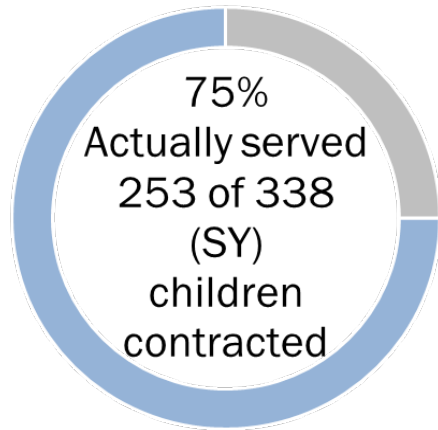




Out of School Time - General Population FY 16/17

Broward County Libraries - Afterschool @ Your Library (School Year Only)

How Much Did We Do?



Final Budget:
\$505,826

Actual Expenditure:
\$335,612

How Well Did We Do It?



Excellent administrative monitoring with no findings.

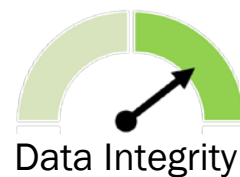
Programmatic Performance

The Afterschool @ Your Library program provided out-of-school time services at eleven (11) library sites during the school year. The program ended on June 6, 2017.

Program monitoring reflected that staff members were warm and attentive and spoke in calm, pleasant voices. They were also respectful to the children and each other. Staff members moved throughout the room helping children with homework, independent reading and journal writing. Children in need of extra assistance with reading, worked with the program's volunteer "grandma" (Foster Grandparent Program).

The program's underutilization was due to a combination of early contract termination and inconsistent attendance.

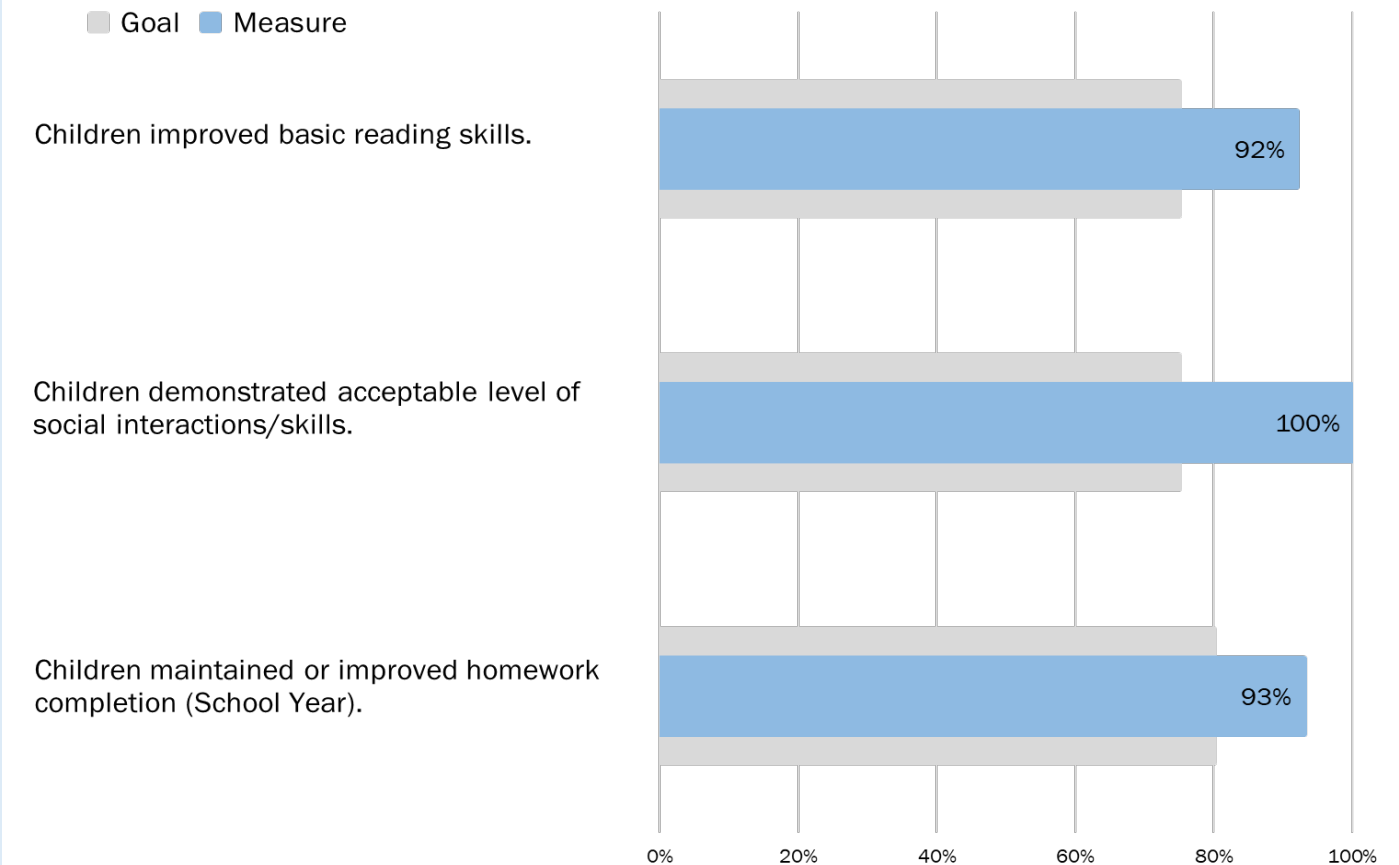
Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

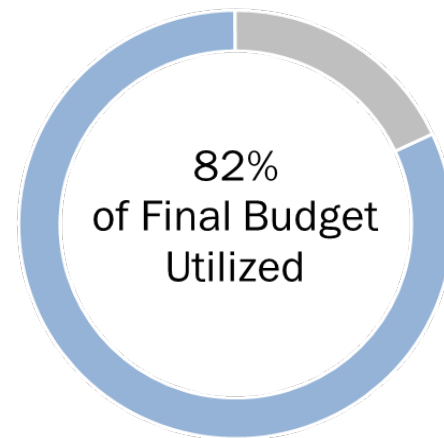
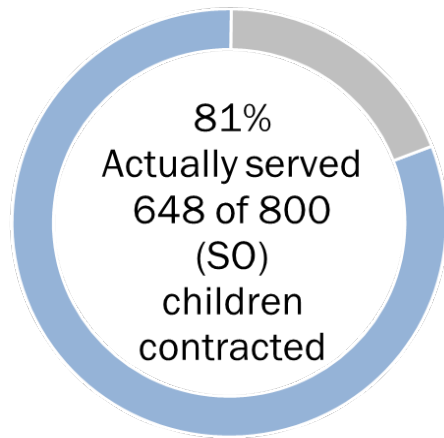




Out of School Time - General Population FY 16/17

Boys and Girls Club, Inc. (Summer Only)

How Much Did We Do?



Final Budget:
\$592,226

Actual Expenditure:
\$485,008

How Well Did We Do It?



The administrative monitoring had findings related to the late submission of the audited financial statements and budget to actual report. The findings were addressed in a timely manner.

Programmatic Performance

The Boys and Girls Club's MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provided out-of-school time services at eight (8) sites during the summer and included a provider leverage of \$283,181.

Program monitoring reflected that staff members were dedicated, friendly, and knowledgeable about program components. The staff had a positive rapport with the children and were attentive to their needs. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys indicated a high level of satisfaction with services received.

Under-utilization was the result of inconsistent attendance, especially after the July 4th holiday.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children improved basic reading skills.

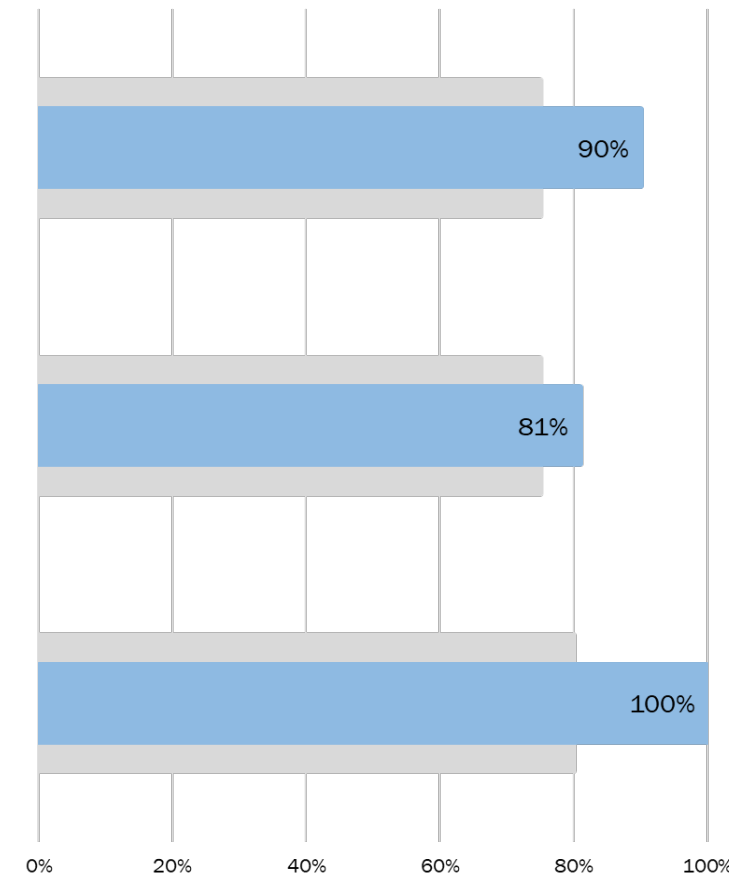
90%

Children improved basic math skills (Summer).

81%

Children demonstrated acceptable level of social interactions/skills.

100%

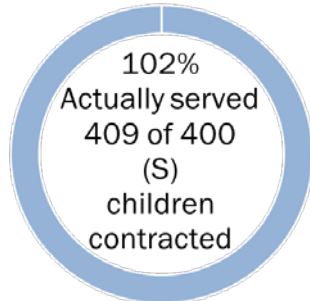
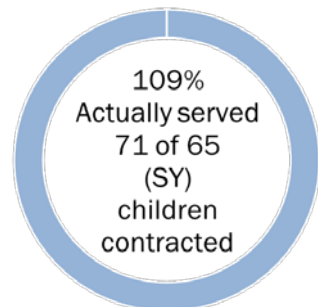




Out of School Time - General Population FY 16/17

City of Hollywood

How Much Did We Do?



Final Budget:
\$470,809

Actual Expenditure:
\$470,763

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

The City of Hollywood's MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at one (1) site during the school year and four (4) sites during the summer

Program monitoring reflected that children were treated with respect in a structured, safe environment and it was apparent that the academic components were taught with fidelity. Staff members worked one-on-one with the children that had difficulty, and they adapted the curriculum as necessary to better assist the children. The children were engaged and the teachers and staff gave constant feedback and positive praise. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

This program was a summer 2017 Project Based Learning (PBL) pilot. PBL is a form of experiential learning that integrates multiple academics including math. As a result, the Moving with Math curriculum was not used and math achievement was not assessed separately. Preliminary results from the implementation of PBL were positive and PBL will be implemented across MOST programs beginning summer 2018.

The city over-enrolled using other funds in order to serve additional children.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

Provider was not evaluated for math during the summer due to being a pilot site for implementing Project Based Learning (PBL).

■ Goal ■ Measure

Children improved basic reading skills.

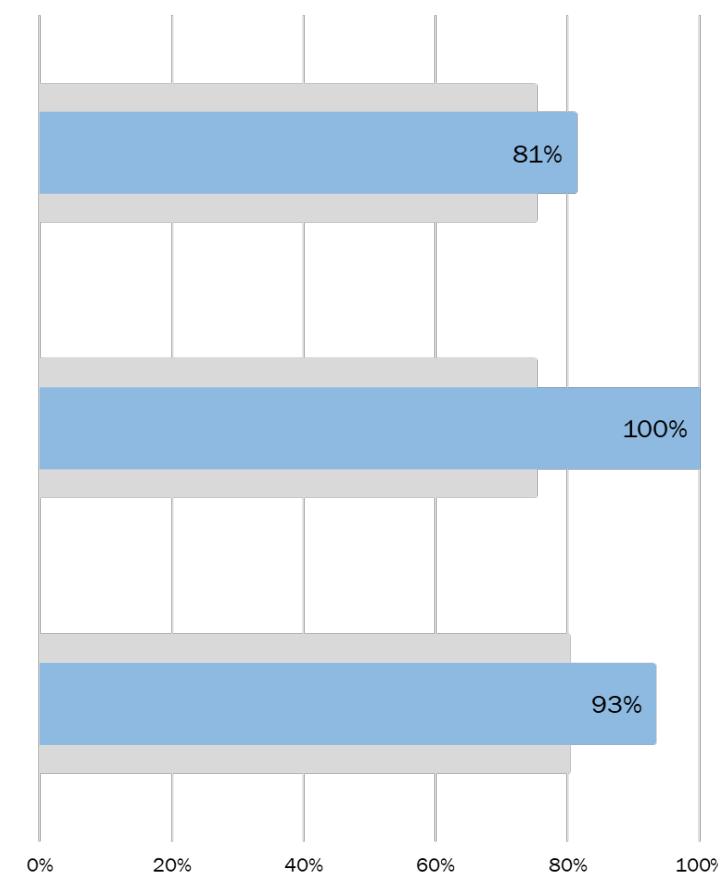
81%

Children demonstrated acceptable level of social interactions/skills.

100%

Children maintained or improved homework completion (School Year).

93%

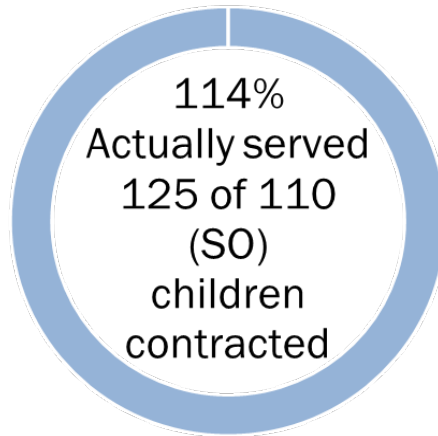




Out of School Time - General Population FY 16/17

City of Lauderdale Lakes (Summer Only)

How Much Did We Do?



Final Budget:
\$75,453

Actual Expenditure:
\$75,384

How Well Did We Do It?



A commendable administrative monitoring with no major findings.

Programmatic Performance

The City of Lauderdale Lakes MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at one (1) site during the summer.

Program monitoring reflected that the program placed a great emphasis on academic skills and provided both science and literacy enrichment activities to ensure continued learning over the summer months. Staff members' communicated well with each other, served as positive role models, and kept children actively engaged. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

The city overenrolled using other funds in order to serve families requesting services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

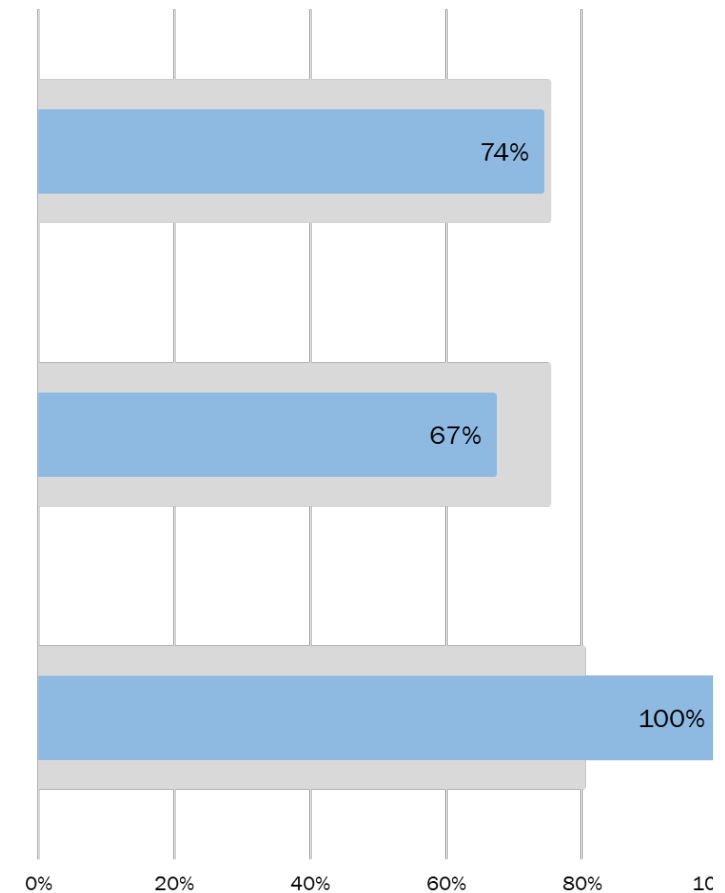


Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children improved basic reading skills.



Children improved basic math skills (Summer).

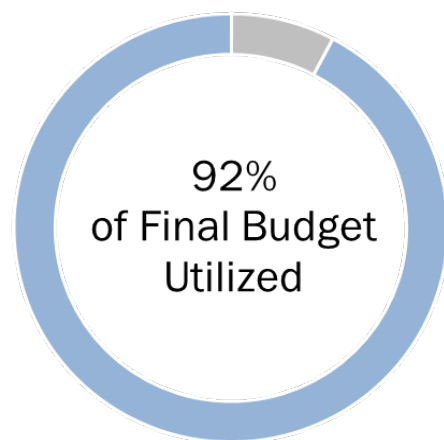
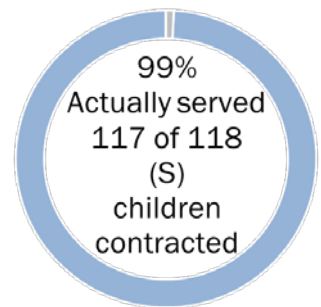
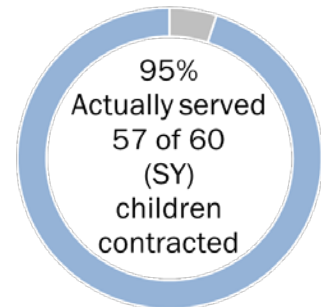
Children demonstrated acceptable level of social interactions/skills.



Out of School Time - General Population FY 16/17

City of Miramar

How Much Did We Do?



Final Budget:
\$136,648

Actual Expenditure:
\$126,085

How Well Did We Do It?



The administrative monitoring had a finding related to the late submission of the budget to actual report. The finding was addressed, but not in a timely manner.

Programmatic Performance

The City of Miramar's MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at one (1) site during the school year and two (2) sites during the summer.

Program monitoring reflected that academic supports were strong and social skills were incorporated throughout all program components. Staff members fostered opportunities to teach children responsibility through everyday activities such as passing out snacks, supper, and distributing materials. The staff did an excellent job delivering lessons, keeping the children engaged, and providing the children with positive praise and feedback. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys indicated a high level of satisfaction with services received.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children improved basic reading skills.

84%

Children improved basic math skills (Summer).

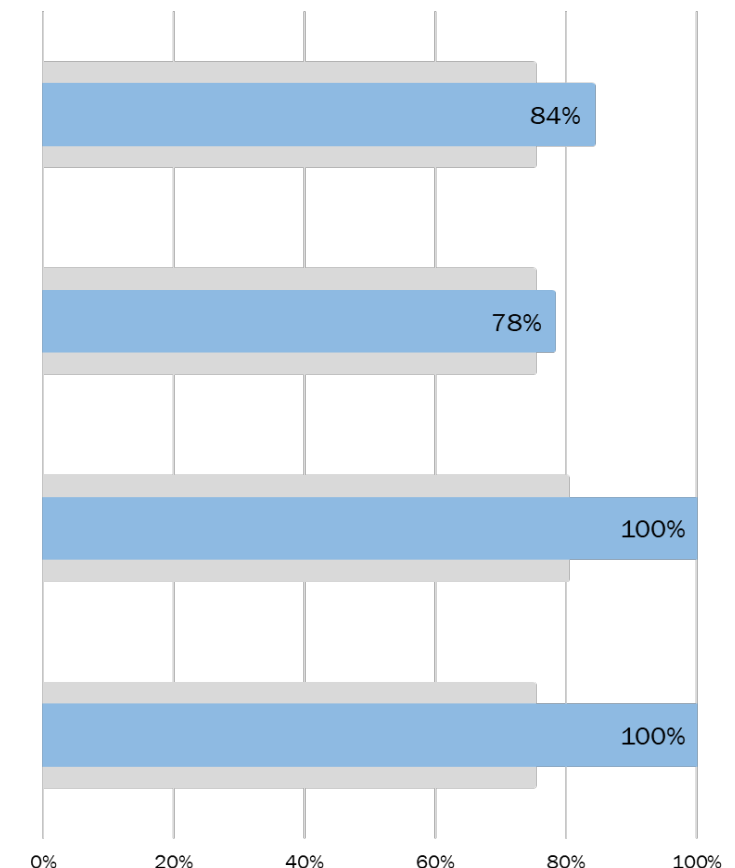
78%

Children demonstrated acceptable level of social interactions/skills.

100%

Children maintained or improved homework completion (School Year).

100%

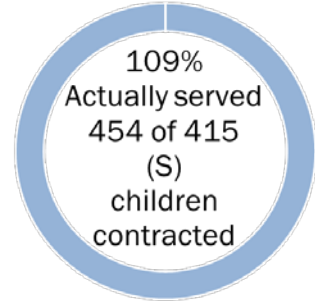
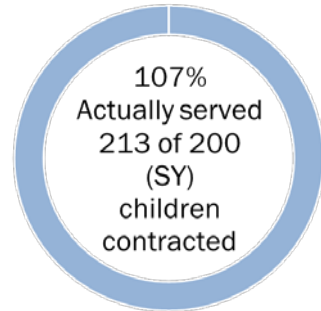




Out of School Time - General Population FY 16/17

Community After School, Inc.

How Much Did We Do?



Final Budget:
\$ 647,762

Actual Expenditure:
\$645,375

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

The Community After School MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at two (2) sites year round.

Program monitoring reflected that the program promoted the children's social, emotional, physical and academic growth in an environment that was conducive to their development. Staff were qualified, trained, provided clear directions, and did an excellent job engaging the children. During the summer, the program utilized Counselors in Training to provide more attention to the children. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

The CSC allocation exceeded the required Margate CRA commitment.

Additional children were served because the provider enrolled more children anticipating attrition which did not occur at the expected level.

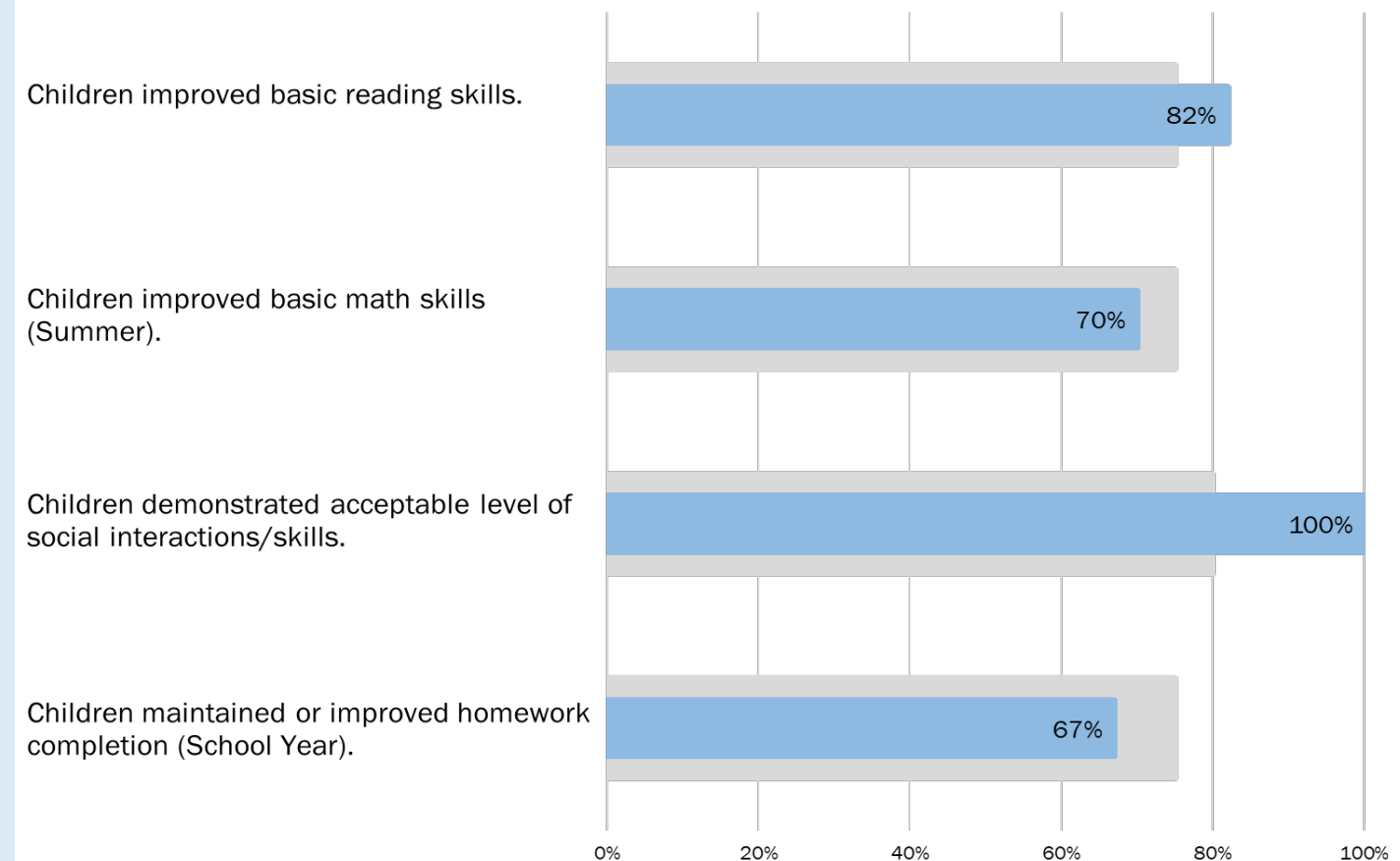
Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

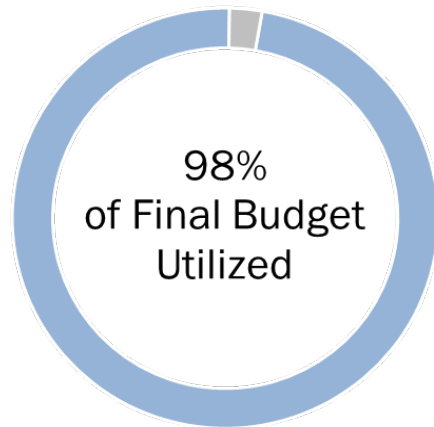
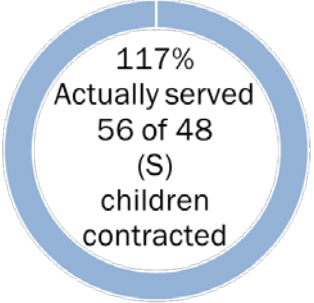
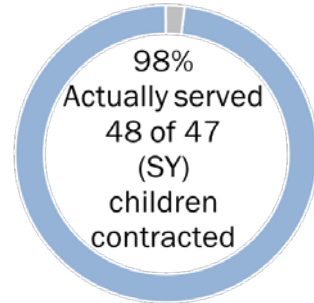




Out of School Time - General Population FY 16/17

Kids In Distress

How Much Did We Do?



Final Budget:
\$153,184

Actual Expenditure:
\$149,465

How Well Did We Do It?



The administrative monitoring had a finding related to a vacant position. The finding was addressed in a timely manner.

Programmatic Performance

The Kids In Distress, Inc. MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at one (1) site year round.

Program monitoring reflected that the staff members were committed to providing high quality, engaging, creative activities to ensure the children's growth both academically and socially. The children's daily experiences were greatly enhanced by the numerous community partnerships that brought enrichment activities to the daily program. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

A large volunteer program allowed the provider to over-enroll during the summer.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children improved basic reading skills.

82%

Children improved basic math skills (Summer).

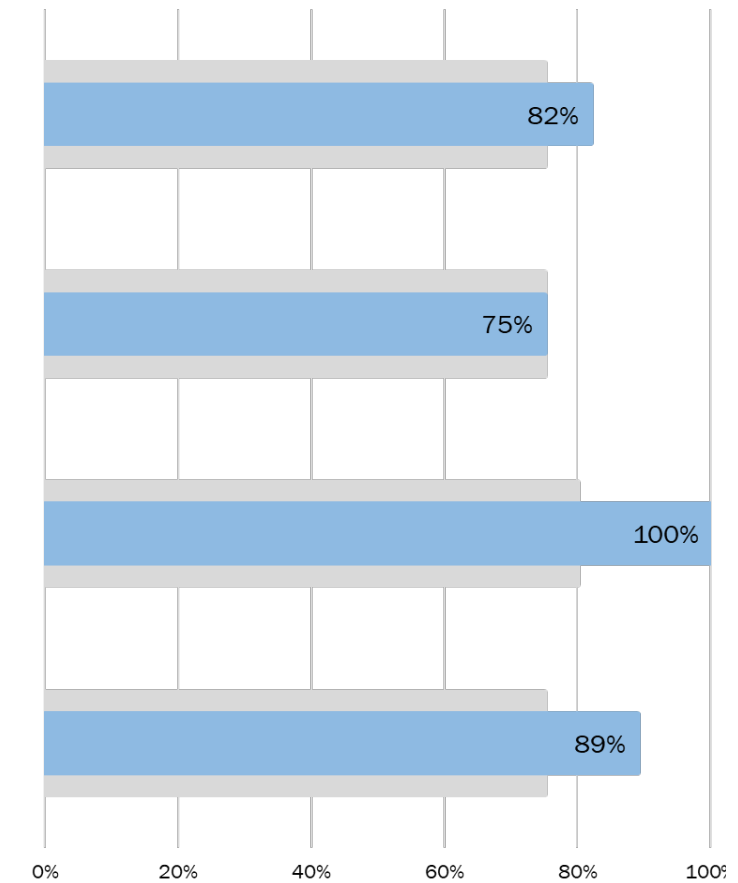
75%

Children demonstrated acceptable level of social interactions/skills.

100%

Children maintained or improved homework completion (School Year).

89%

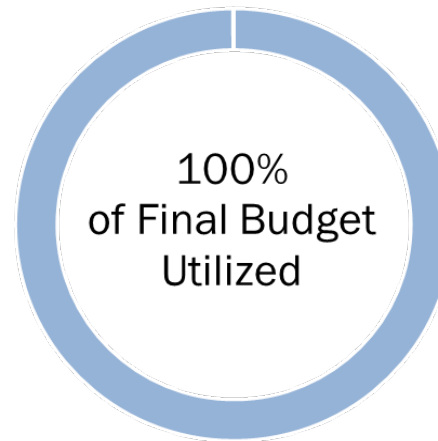
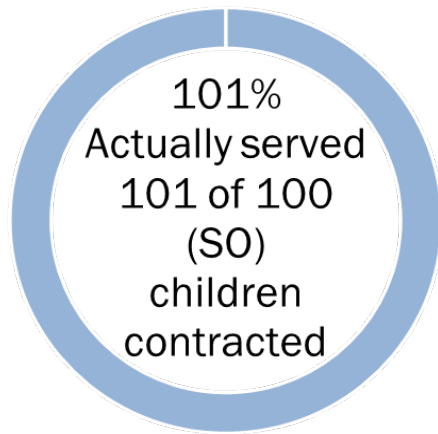




Out of School Time - General Population FY16/17

Memorial Healthcare System (Summer Only)

How Much Did We Do?



Final Budget:
\$117,065

Actual Expenditure:
\$117,065

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

The Memorial Healthcare System MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provided out-of-school time services at two (2) sites during the summer.

Program monitoring reflected that the program provided a welcoming, friendly environment in which the children served were eagerly engaged in the learning and fun activities. Staff members maintained structure with clear routines and offered both praise and positive feedback. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

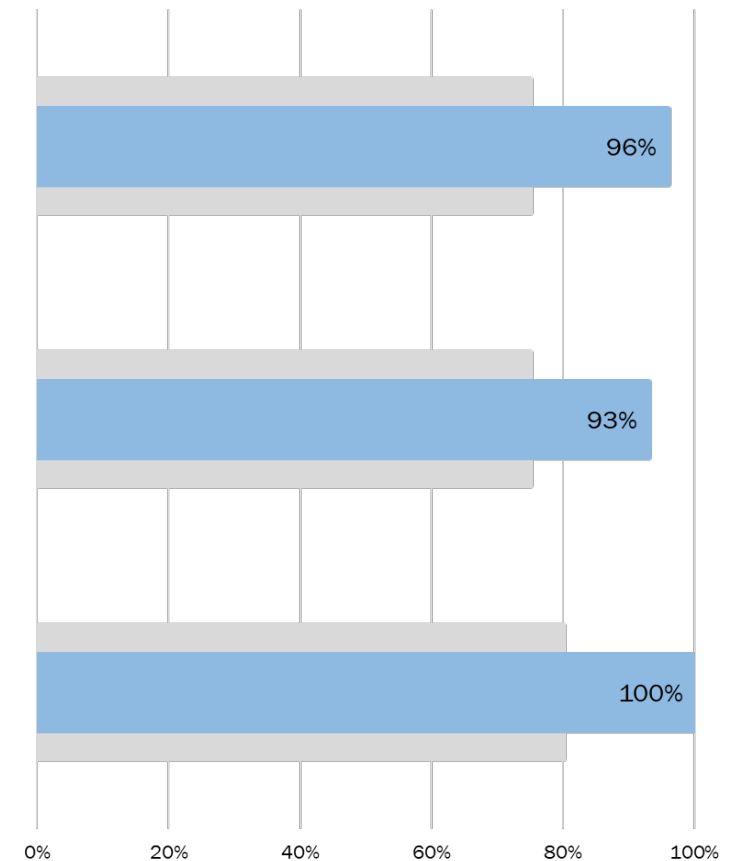


Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children improved basic reading skills.



Children improved basic math skills (Summer).

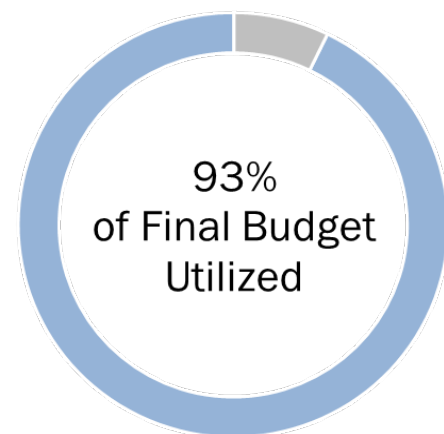
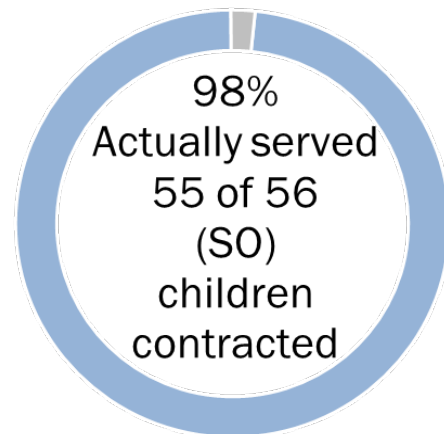
Children demonstrated acceptable level of social interactions/skills.



Out of School Time - General Population FY 16/17

New Hope World Outreach, Inc. (Summer Only)

How Much Did We Do?



Final Budget:
\$83,646

Actual Expenditure:
\$77,658

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

The New Hope World Outreach MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at one (1) site during the summer.

Program monitoring reflected that all program components were well-delivered, including excellent delivery of the SPARK physical fitness activities and the reading curriculum component. The provider's outstanding use of hands-on activities reinforced academics in a fun and disguised way. The program provided a nice balance of academics and recreation led by warm and welcoming staff. The program also had a positive on-going Cultural Camp program that combined reading, social skills, cooking, and nutrition from different cultures around the world. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

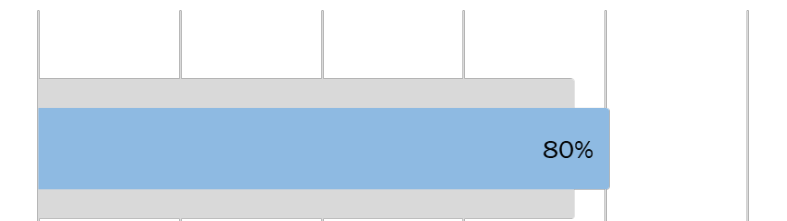


Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

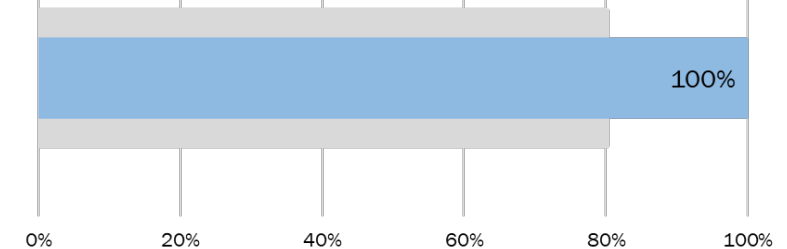
Children improved basic reading skills.



Children improved basic math skills (Summer).



Children demonstrated acceptable level of social interactions/skills.

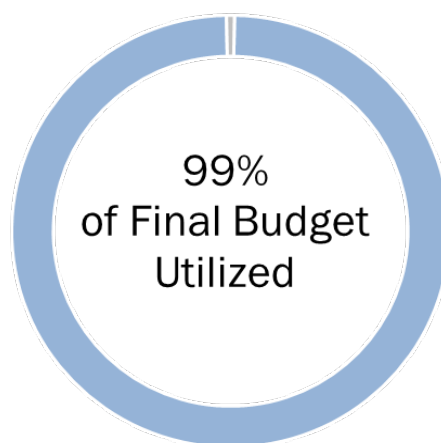
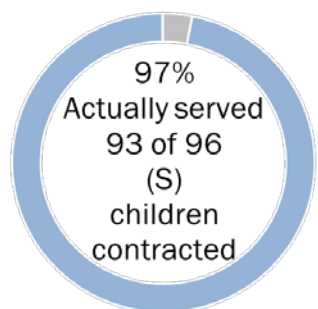
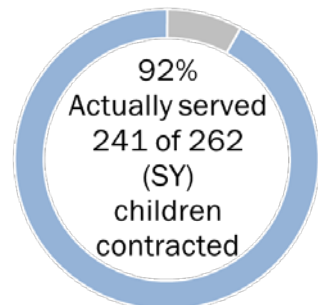




Out of School Time - General Population FY 16/17

Samuel M. and Helene Soref, Jewish Community Center, Inc. (SOREF)

How Much Did We Do?



Final Budget:
\$457,998

Actual Expenditure:
\$455,340

How Well Did We Do It?



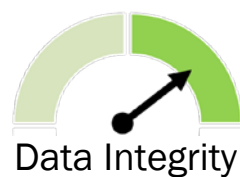
A commendable administrative monitoring with no major findings.

Programmatic Performance

The Samuel M. and Helene Soref Jewish Community Center MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at two (2) sites during the school year and one (1) site during the summer.

Program monitoring reflected that the hands-on approach and level of collaboration provided during all learning activities helped to ensure the academic development of the children. Trained, qualified staff members imparted a true sense of value during all activities. Adhering to a structured routine and ensuring smooth transitions enhanced the benefits provided to all children. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children improved basic reading skills.

91%

Children improved basic math skills (Summer).

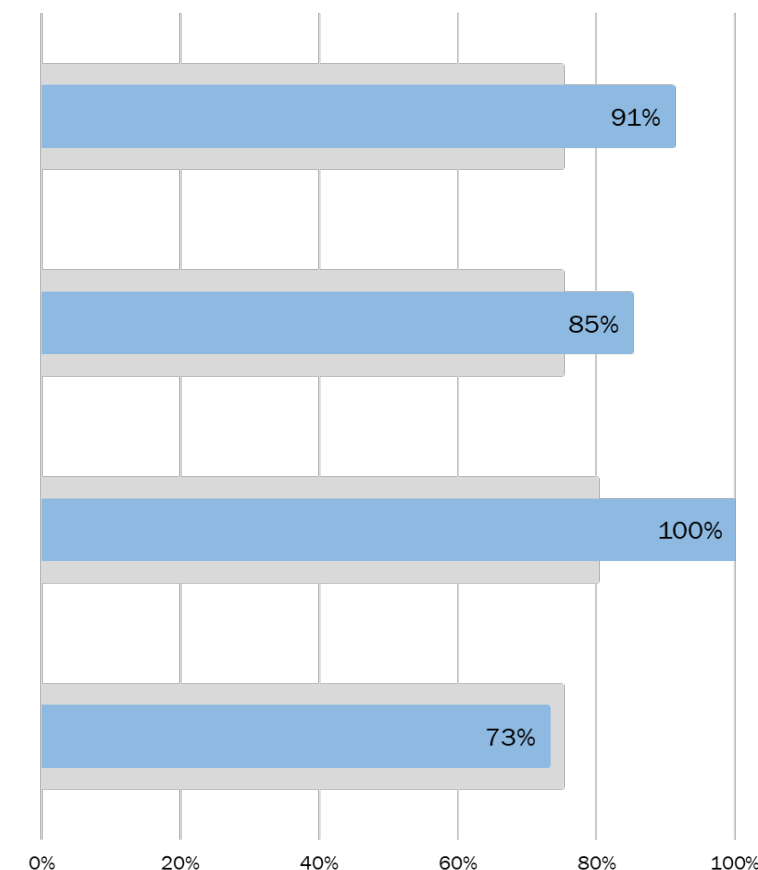
85%

Children demonstrated acceptable level of social interactions/skills.

100%

Children maintained or improved homework completion (School Year).

73%

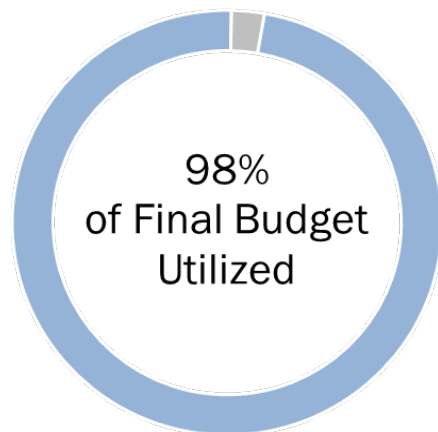
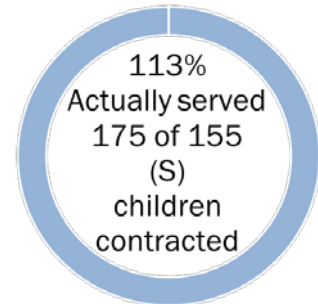
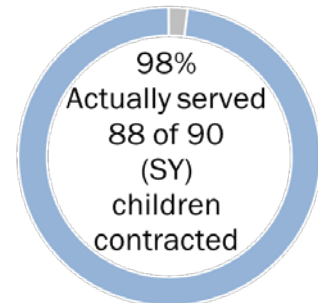




Out of School Time - General Population FY 16/17

South Cluster Children Services, Inc.

How Much Did We Do?



Final Budget:
\$311,303

Actual Expenditure:
\$305,100

How Well Did We Do It?



The administrative monitoring had findings related to vacant positions, the late submission of the audited financial statements and the budget to actual report. The findings were addressed, but not in a timely manner.

Programmatic Performance

The South Cluster Children's Services MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provided out-of-school time services at one (1) site during the school year and three (3) sites during the summer.

Program monitoring reflected that the program promoted an appreciation of diversity as seen through cultural displays of art work and writing samples. There was a high level of engagement in a variety of learning experiences including literacy activities, science exploration, and math experiences. Staff members provided feedback and praise in addition to opportunities for reflection and growth. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

Additional children were served because the provider enrolled more children anticipating attrition which did not occur at the expected level. The provider was slightly underutilized due to unspent value added / cost reimbursement items.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

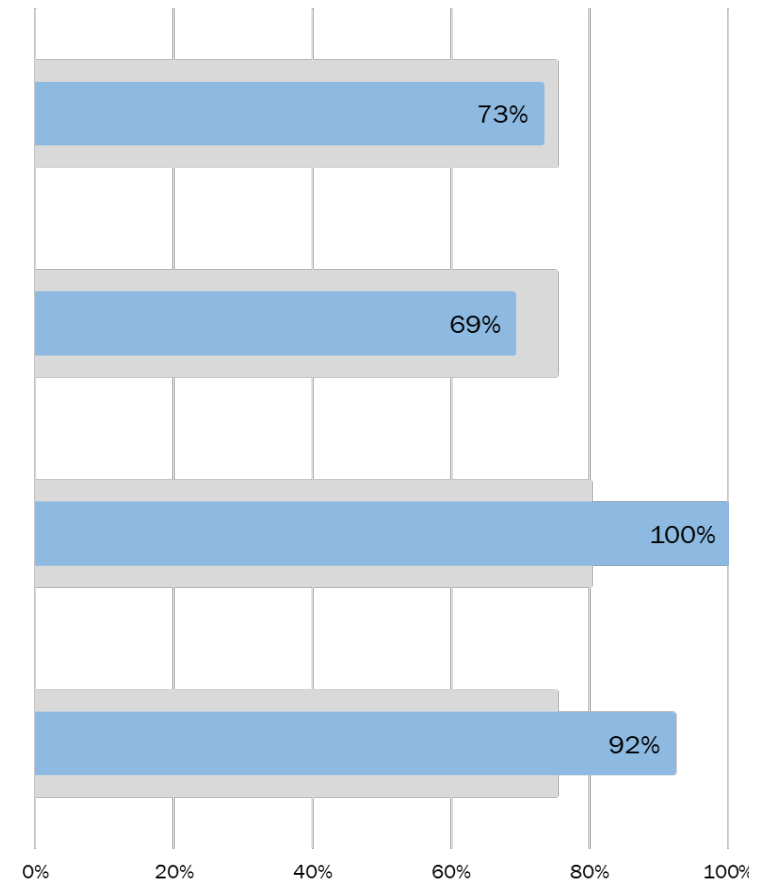


Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children improved basic reading skills.



Children improved basic math skills (Summer).

Children demonstrated acceptable level of social interactions/skills.

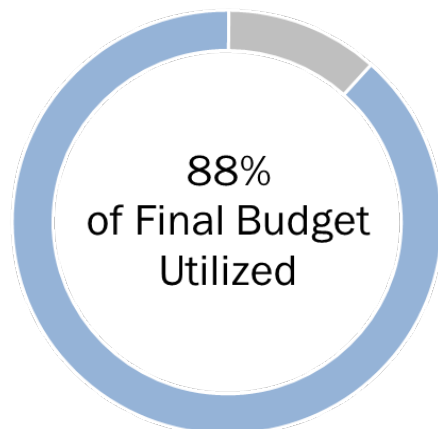
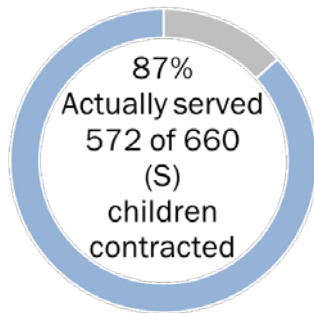
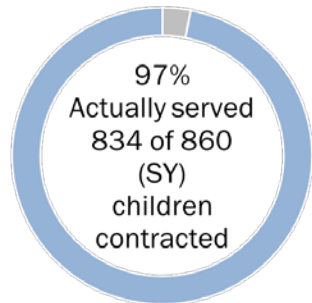
Children maintained or improved homework completion (School Year).



Out of School Time - General Population FY 16/17

Sunshine After School Child Care, Inc.

How Much Did We Do?



Final Budget:
\$1,201,985

Actual Expenditure:
\$1,063,277

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

The Sunshine After School Child Care, Inc. MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at eight (8) sites during the school year and four (4) sites during the summer.

Program monitoring reflected that the program emphasized the importance of communication with the families and fosters this relationship through a variety of engaging family events. Effective procedures were in place to supervise, manage and engage the children while providing diverse activities that promoted positive well-being and academic growth. Staff members worked to develop a positive rapport with each child and presented lessons in fun and exciting ways. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

Low summer enrollment and under-utilization was due to a last minute site change and inconsistent summer attendance.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children improved basic reading skills.

88%

Children improved basic math skills (Summer).

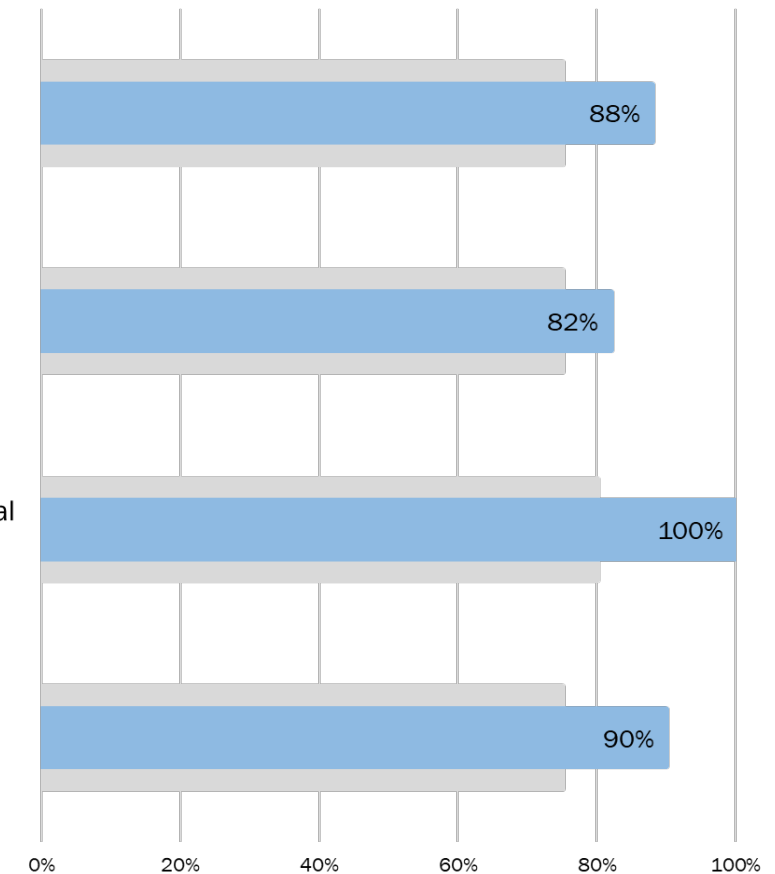
82%

Children demonstrated acceptable level of social interactions/skills.

100%

Children maintained or improved homework completion (School Year).

90%

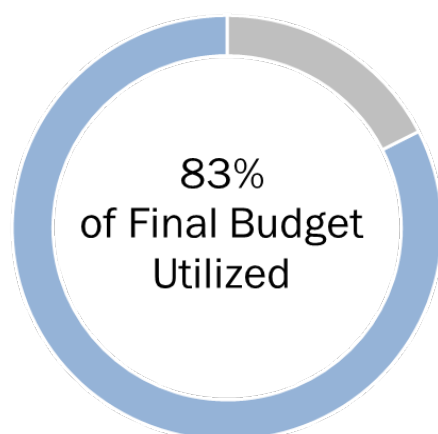
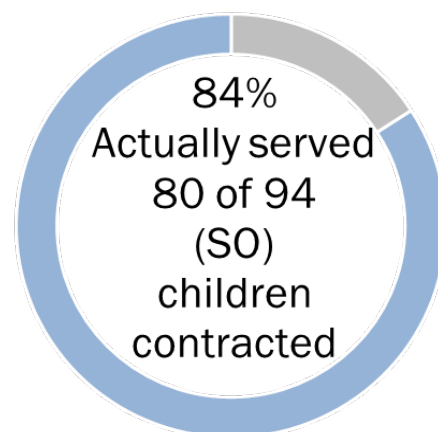




Out of School Time - General Population FY 16/17

Urban League of Broward County (Summer Only)

How Much Did We Do?



Final Budget:
\$133,537

Actual Expenditure:
\$110,186

How Well Did We Do It?



A commendable administrative monitoring with no major findings.

Programmatic Performance

The Urban League of Broward County's MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at one (1) site during the summer.

Program monitoring reflected that there was an emphasis on science and physical activities. The program provided an environment that promoted positive social and emotional development. Staff member's welcome families and respond to their needs. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys indicated a high level of satisfaction with services received.

Underutilization was due to turnover in management and direct service staff, which impacted recruitment

Provider **met** expectation for Data Integrity and Participants Fully Measured.



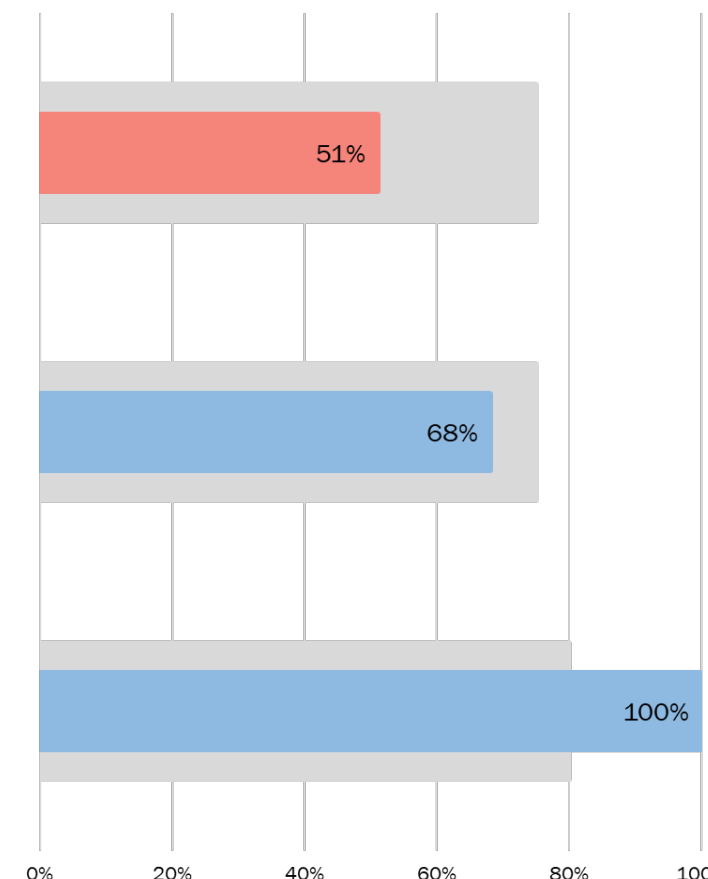
Is Anybody Better Off?

Provider **met** 2 of the 3 Council goals for performance measurements.

Provider did not meet expectations in the area of reading due to staff turnover and inexperience of their newly hired reading teacher. Provider is implementing training and support to enhance service delivery and improve outcomes.

■ Goal ■ Measure

Children improved basic reading skills.



Children improved basic math skills (Summer).

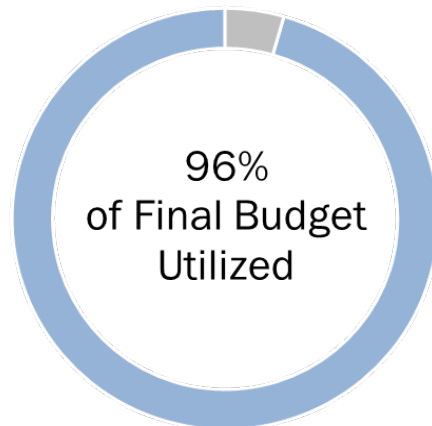
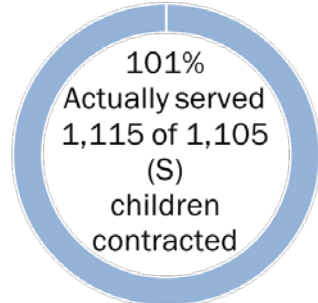
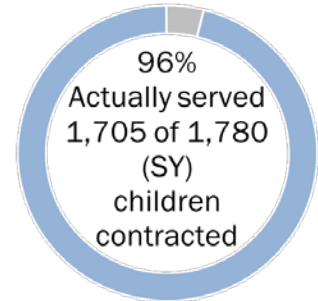
Children demonstrated acceptable level of social interactions/skills.



Out of School Time - General Population FY 16/17

YMCA of South Florida, Inc.

How Much Did We Do?



Final Budget:
\$3,126,623

Actual Expenditure:
\$2,987,465

How Well Did We Do It?



The administrative monitoring had a finding related to the late submission of the audited financial statements. The finding was addressed in a timely manner.

Programmatic Performance

The YMCA's general population MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at twenty-one (21) sites during the school year and six (6) sites during the summer.

Program monitoring reflected that staff members worked diligently to provide a safe, academically rewarding program for the children. The overall atmosphere was inclusive, culturally sensitive, and catered to the children's cultural art's awareness, service learning, creativity and positive recreational experiences. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

The CSC allocation for the Deerfield Park Elementary site is included and exceeds the required Deerfield CRA TIF payment.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children improved basic reading skills.

87%

Children improved basic math skills (Summer).

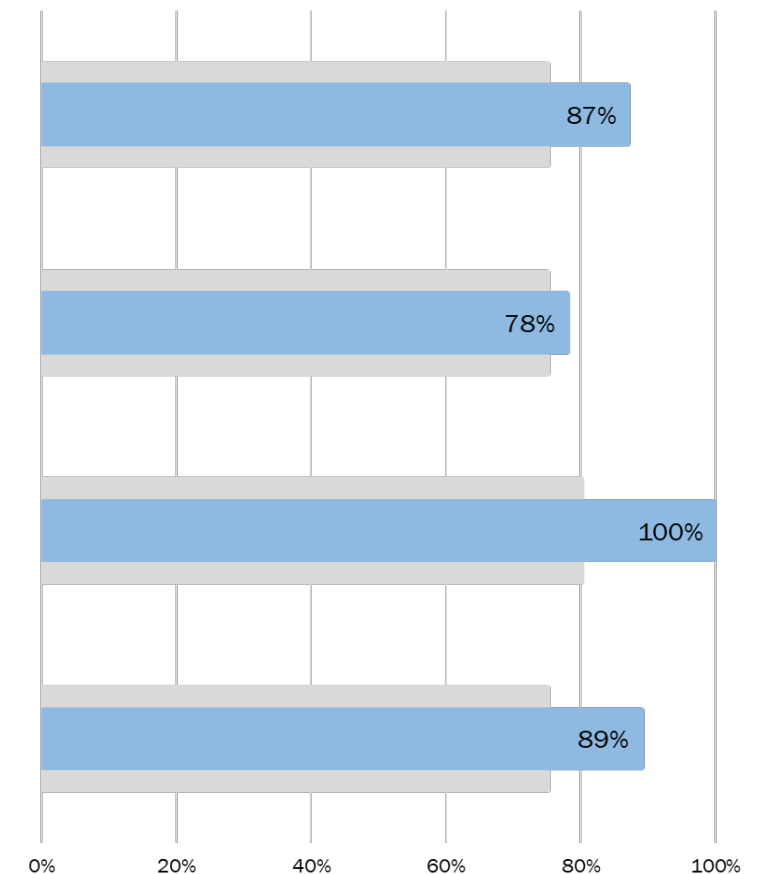
78%

Children demonstrated acceptable level of social interactions/skills.

100%

Children maintained or improved homework completion (School Year).

89%





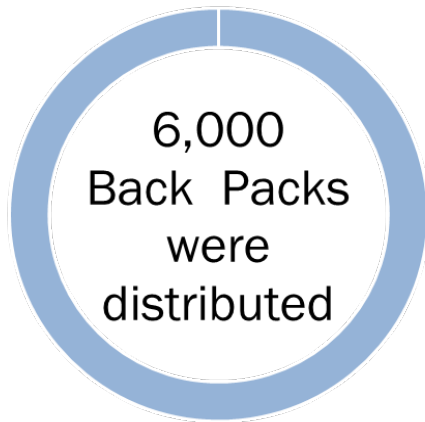
Out of School Time - General Population FY 16/17

Back to School Campaign

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Final Budget:
\$111,657

Actual Expenditure:
\$111,657

Administrative monitoring not applicable

Programmatic Performance

The Back-to-School Campaign is a county-wide collaborative to provide backpacks, uniforms, shoes and school supplies for students identified by school social workers as living in unstable conditions. Supplies, shoes and clothing enable these children to begin their school year in a positive and productive manner. CSC staff works with many community partners to create a budget, find additional funds, coordinate public awareness and assist in the distribution of these items @ three locations which include robust resource fairs. The CSC funding allocation is used as a challenge grant which has met with great success since launched in FY 10/11. The planning committee will determine if another distribution event and site is needed in FY 17/18 since the numbers needing these services continue to increase.

Over **30** community partners manned tables, distributed information, and informed the community about the many resources available.

\$345,789 in community donations and in-kind contributions.



School Health

Annual Performance FY 16/17

50% of the **student population** in CSC

funded School Health cluster schools **accessed** school health services.

**School Year
16-17**

**Top 5
Reasons for
Clinic Visits**



1. Medication Administration
2. Diabetic Glucose Checks
3. Headache
4. Fever
5. Stomach Issues



SCHOOL HEALTH PROGRAM

GOAL:

Safeguard the physical health of children.

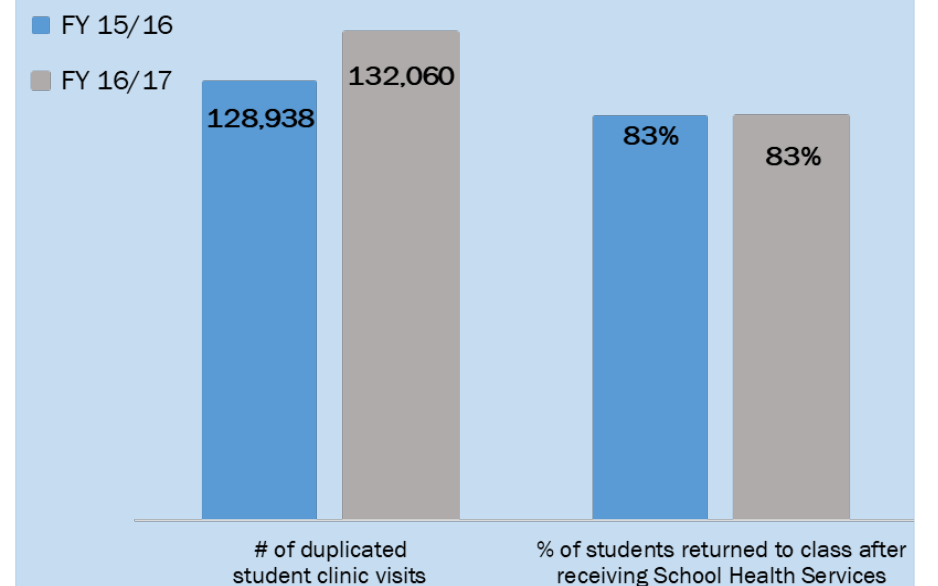
RESULT:

Children are physically and mentally healthy.

School Health

- This tri-party initiative funds a Differentiated Staffing model for School-based Health Services along with SDBC and DOHBC.
- CSC funds Health Service Technicians supervised by RNs at schools with students with moderate levels of medical need.
- The School District provides RNs at highest need schools and the Health Department provides on-call RN accessibility for lower-need schools.
- School Health is an extension of support for our students. They are able to guide and help the students with their medical conditions, teach them to make good choices in accordance to their dietary needs and aid them in becoming more independent in caring for themselves and their diagnosis.

Program Monitoring





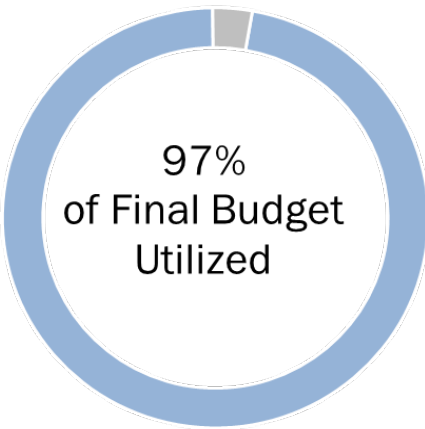
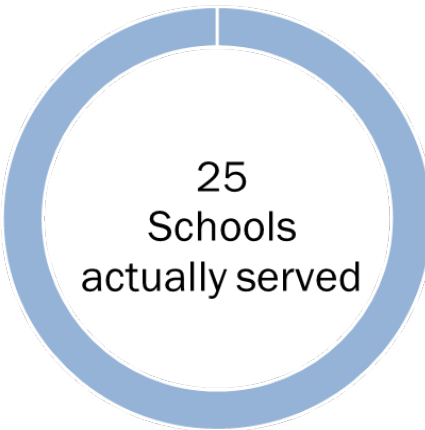
School Health FY 16/17

Cross Country Staffing, Inc.

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Final Budget:
\$577,977

Actual Expenditure:
\$562,896



Excellent administrative monitoring with no findings.

Programmatic Performance

During the 2016-17 school year, Cross Country Staffing provided school health services at 25 moderate need schools identified by the School District.

The program offered basic, chronic, and emergency health care, including daily diabetes and asthma management. Individual Health Care Plans were developed for students with chronic health conditions resulting in increased access to medical care. Results also indicated that these health services decreased the number of students sent home from school and increased student time in a learning environment. Funding allocation for this program also satisfied the Coral Springs CRA requirement.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



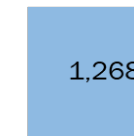
Provider **met** all Council goals for performance measurements.

■ Measure

Number of total clinic visits by students (duplicated) who received first aid, emergency, prevention, and health care services.



Number of unduplicated students who received health services based on Individualized Health Care plan.



Students who returned to class after receiving services.

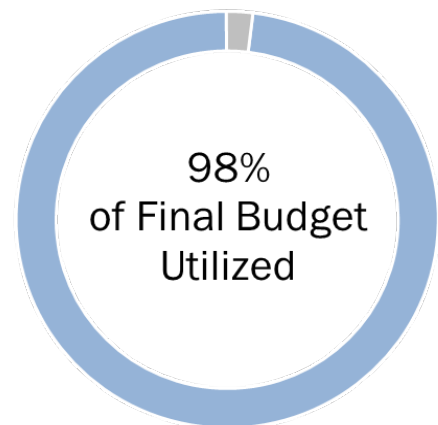
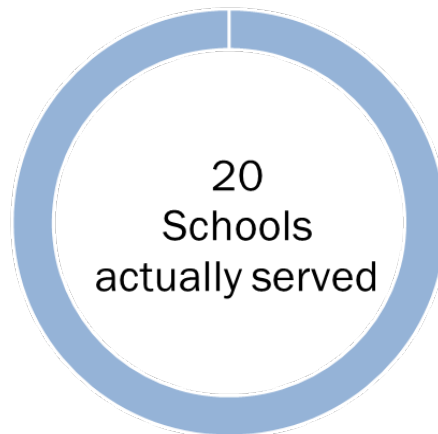




School Health FY 16/17

Sierra Lifecare, Inc.

How Much Did We Do?



Final Budget:
\$704,480

Actual Expenditure:
\$688,222

How Well Did We Do It?



The administrative monitoring had a finding related to the late submission of the budget to actual report. The finding was addressed in a timely manner.

Programmatic Performance

During the 2016-17 school year, Sierra Lifecare provided school health services at 20 moderate need schools identified by the School District.

The program offers basic, chronic, and emergency health care, including daily diabetes and asthma management. Individual Health Care Plans are developed for students with chronic health conditions resulting in increased access to medical care. Results also indicate that these health services decreased the number of students sent home from school and increased student time in a learning environment.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

Measure

Number of total clinic visits by students (duplicated) who received first aid, emergency, prevention, and health care services.



Number of unduplicated students who received health services based on Individualized Health Care plan.



Students who returned to class after receiving services.





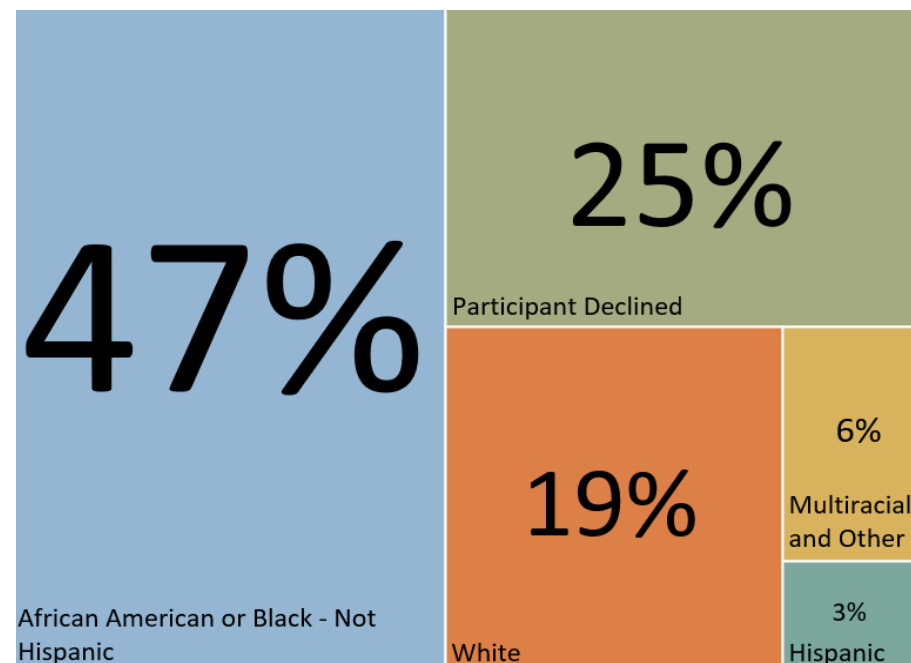
Health & Safety

Annual Performance FY 16/17

2,717 children ages 0-4 were enrolled in Learn to Swim classes. Council goal for redeemed coupons was met by **109%**.



Demographics for Swim Central Participants for Fiscal year 16-17.



HEALTH & SAFETY PROGRAMS

GOAL:
Safeguard the physical health of children.

RESULT:
Children are physically and mentally healthy.

Swim Central

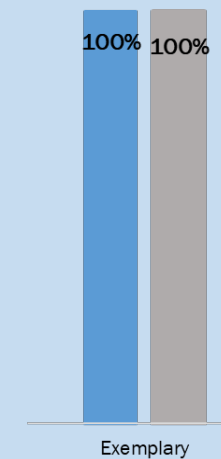
- A partnership between the County, the School Board, CSC and the SWIMS Foundation that provides water safety instruction and parent education for pre-school and school-aged children.
- The curriculum-based program is taught by certified water safety instructors and coordinated through SWIM Central.
- The success of this model has gained national attention and is being replicated in other communities.
- Voucher program for children 0-4 provides parents a coupon for free or reduced fee water safety classes for parents with their child.

Drowning Prevention Initiative

- A partnership between the Health Department and CSC to provide leadership, coordination and large-scale drowning prevention education, social marketing, and service initiatives that target families with young children under age 4, the population most at-risk for drowning.

Program Monitoring remained exemplary over 2 fiscal years

■ FY 15/16
■ FY 16/17





Broward County Board of County Commissioners - SWIM Central

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



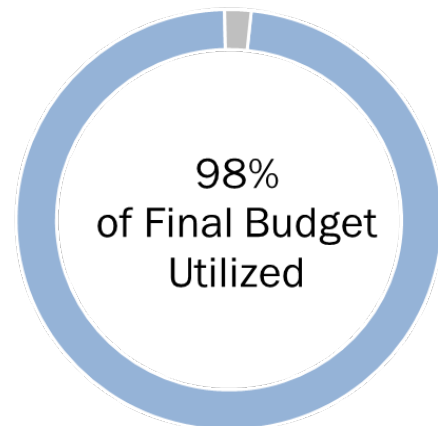
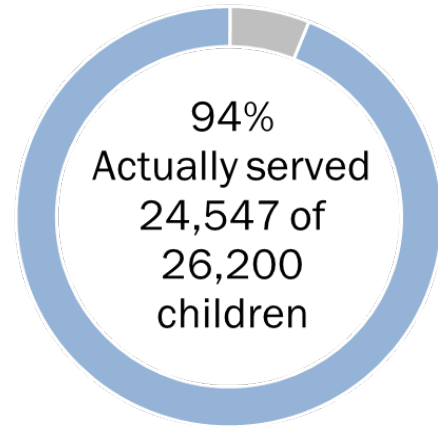
Excellent administrative monitoring with no findings.

Programmatic Performance

SWIM Central is a collaboration between the Broward County Board of County Commissioners, School Board of Broward County, and CSC to prevent children from drowning. The curriculum-based program is taught by certified water safety instructors and coordinated through SWIM Central. Water safety instruction and in pool group lessons are delivered to Broward County School children during the school year and also to CSC funded MOST and Youth FORCE program participants during the summer.

Water safety instruction "swim coupons", having a \$40 value, were again available to all families in Broward County with children four years and younger, the population at highest risk for drowning. Coupon redemption was impressive utilizing the full CSC funding for 2,500 coupons.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Final Budget:
\$675,500

Actual Expenditure:
\$661,322

Provider **met** all Council goals for performance measurements.

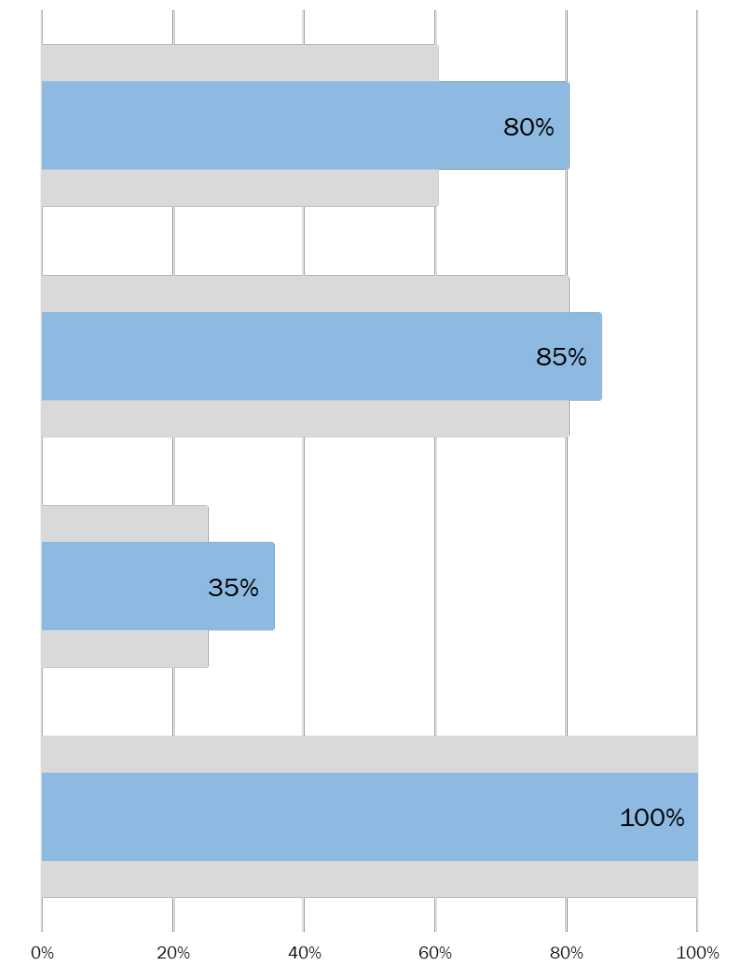
■ Goal ■ Measure

Participants who completed between 3-6 lessons who improved at least 1 level on the Water Safety Skills Checklist.

Participants who completed between 7-10 lessons who improved at least 1 level on the Water Safety Skills Checklist.

Participants who completed between 7-10 lessons who improved at least 2 levels on the Water Safety Checklist.

Children who participated in the program that have not drowned 3 years post program completion.





Health and Safety - Drowning Prevention FY 16/17

State of Florida, Department of Health

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



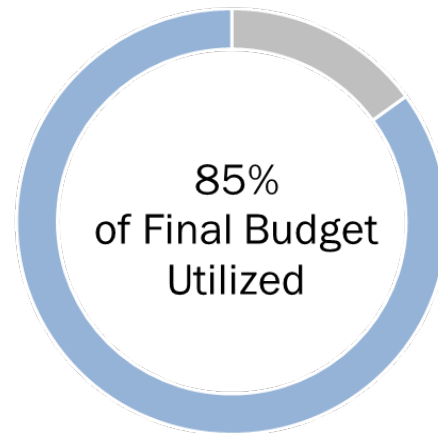
Excellent administrative monitoring with no findings.

Programmatic Performance

The Florida Department of Health (DOH) in Broward County provides oversight to the Broward County Drowning Prevention Task Force whose mission is to protect children under 4 years old from drowning injuries, disabilities and death through strategic community-wide Water Smart education. This project educates parents and caregivers about drowning risks. Through the "Train the Trainer Water Smart" module, staff in Family Strengthening programs and BSO Child Protective Investigators (CPIS) receive instruction on how to conduct drowning hazard assessments and discuss appropriate protective interventions during home visitations. CPIS also gives door alarms to families as needed. The Broward County Drowning Prevention Task Force brings leaders together to delve deeper into drowning prevention strategies. The Water Smart Broward website includes a link to the swim coupon.

Last year DOH received a one-time grant from the Consumer Products Safety Council for a Pool Safely grant to provide outreach to pool supply stores to distribute Water Smart Broward information and Water Watcher tags. Because the grant ended in January 2017 and the activities had been very impactful, CSC picked up the funding for the remainder of FY 16/17 and for FY 17/18.

The Pool Safely outreach specialist position was vacant for two months and another outreach specialist position was vacant for three months leading to underutilization. The positions have been filled.



Final Budget:
\$156,545

Actual Expenditure:
\$133,264

Provider **met** all Council goals for performance measurements.

■ Measure

Train-the-Trainer participants who reported an increase of knowledge in drowning risks and prevention strategies.



Number of community outreach trainings provided to the public.



Number of community outreach events attended where drowning prevention information was distributed.



Number of Public Service Announcements (PSAs) broadcasted.

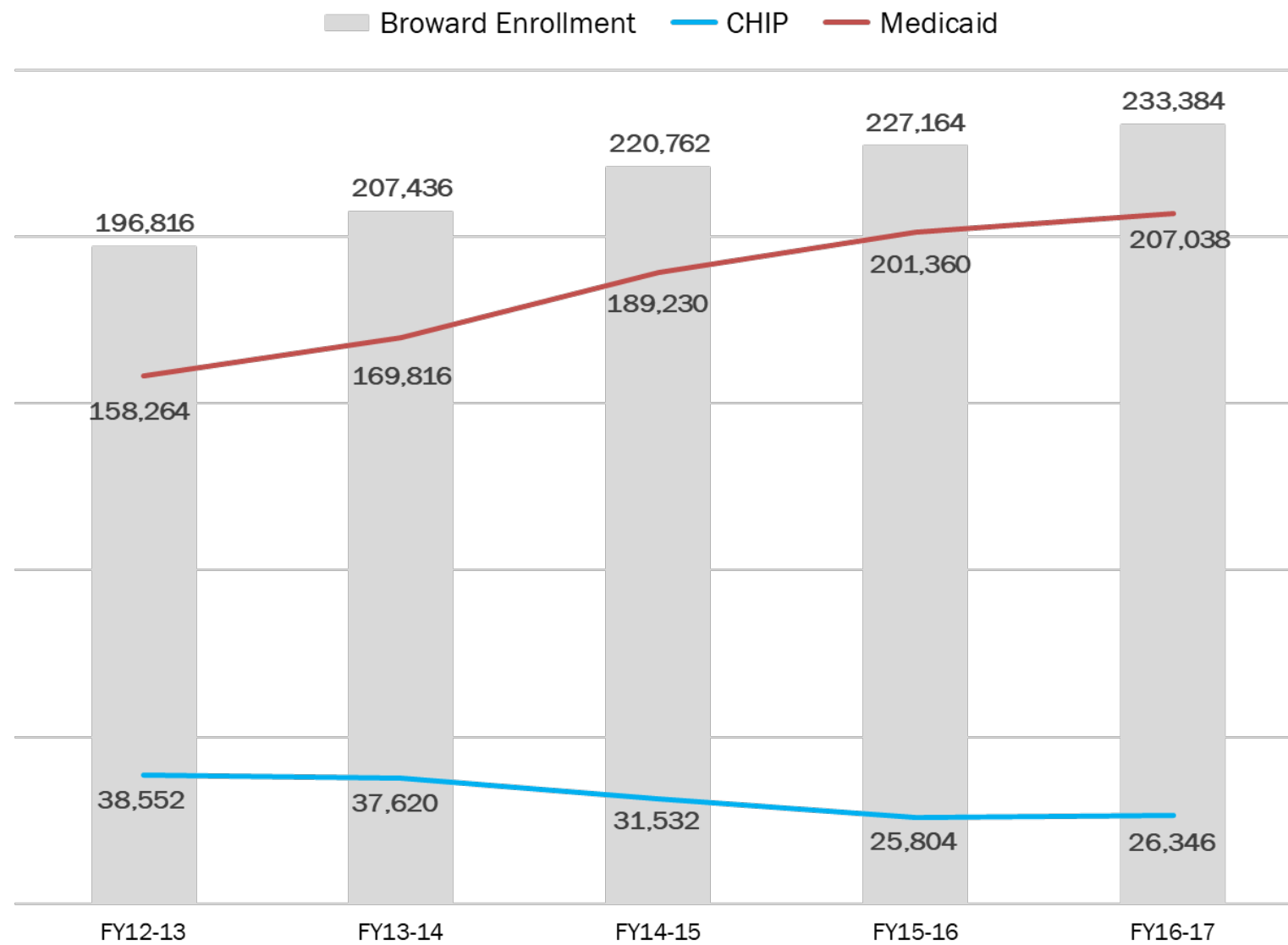




Children's Health Insurance Outreach

Annual Performance FY 16/17

Since FY 12-13 Broward Enrollment in Kidcare (Medicaid + S-CHIP) has increased **16%** overall from 196,816 to 233,384
 Medicaid numbers have increased **24%** from 158,264 to 207,038
 S-CHIP numbers have decreased **32%** from 38,552 to 26,346



CHILDREN'S HEALTH INSURANCE OUTREACH

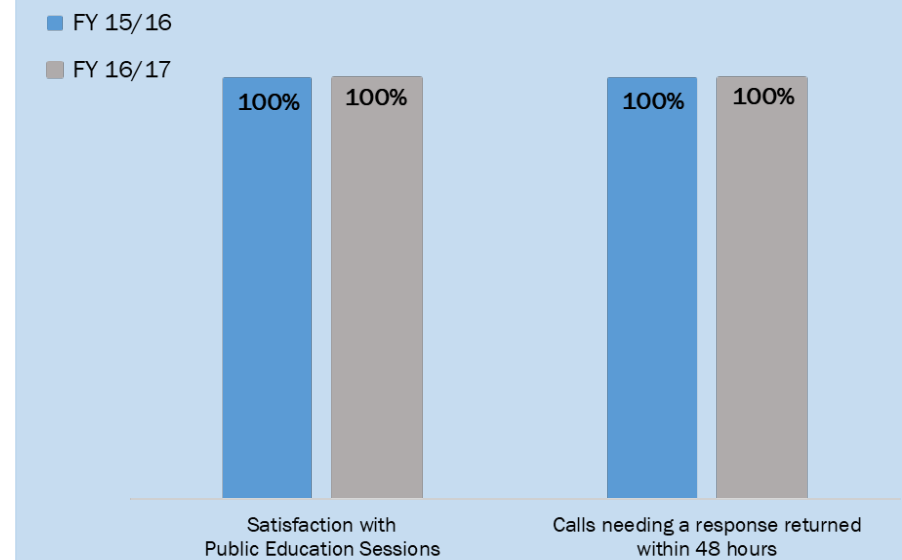
GOAL:
Safeguard the physical health of children.

RESULT:
Children are physically and mentally healthy.

Kidcare Outreach

- Council funding supports outreach and personalized assistance to help Broward County residents navigate the often complicated KidCare application process.

Participants satisfaction and response rates remain at 100%





Children's Health Insurance Outreach FY 16/17

Broward County Health Department KIDCARE Outreach

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

Programmatic Performance

The KidCare Outreach Program of the Department of Health in Broward County uses a multi-pronged approach to provide access and reduce barriers to public health insurance coverage including KidCare (subsidized and full-pay), Medicaid and CMS for children with special needs. KidCare outreach staff are the primary source for applications and outreach materials for partner programs and information about agencies serving eligible populations, including but not limited to: schools, child care centers, afterschool programs and social service agencies. KidCare outreach staff also partner with CareerSource to provide application assistance and community resources to displaced workers.

With CSC support, KidCare staff held its annual "Back to School" enrollment and immunization event at Lauderhill Mall on August 13, 2017 which was attended by over 2,700 families. CSC funding also helped with local rebranding efforts, after the Healthy Kids Corporation released new statewide branding for the KidCare program. Broward local contact information were distributed as part of this process.

In FY 16/17, there were 8,365 families requesting KidCare assistance through the 954-INSURES hotline, far above the contractual obligation of 1,500. In addition, KidCare Customer Service Outreach Staff serviced 1,773 families in need of technical assistance, with 100% issues resolved reported.

Following the 2016 session, when the Florida Legislature removed the 5-year eligibility waiting period for lawfully residing children, 315 newly eligible children were signed-up through KidCare with support from CSC funded bi-lingual staff. Lag-time in filling these newly funded positions, as well re-classification of staff not requiring full benefits, resulted in some underutilization. The budget for FY 2017/18 has been adjusted to reflect a reduction of \$23,053.

Provider **met** all Council goals for performance measurements.

■ Measure

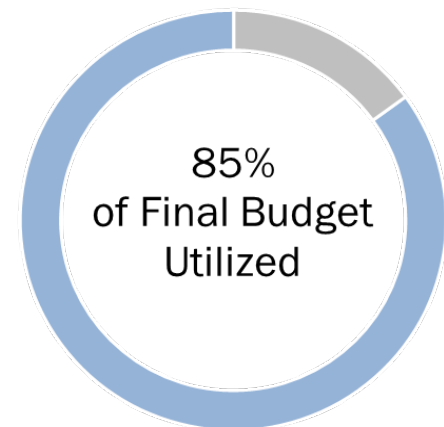
Number of community events attended by KidCare staff to reach potential eligible residents.



Number of public education/training sessions held.



Participants satisfied with public education/training sessions.



Final Budget:
\$448,053

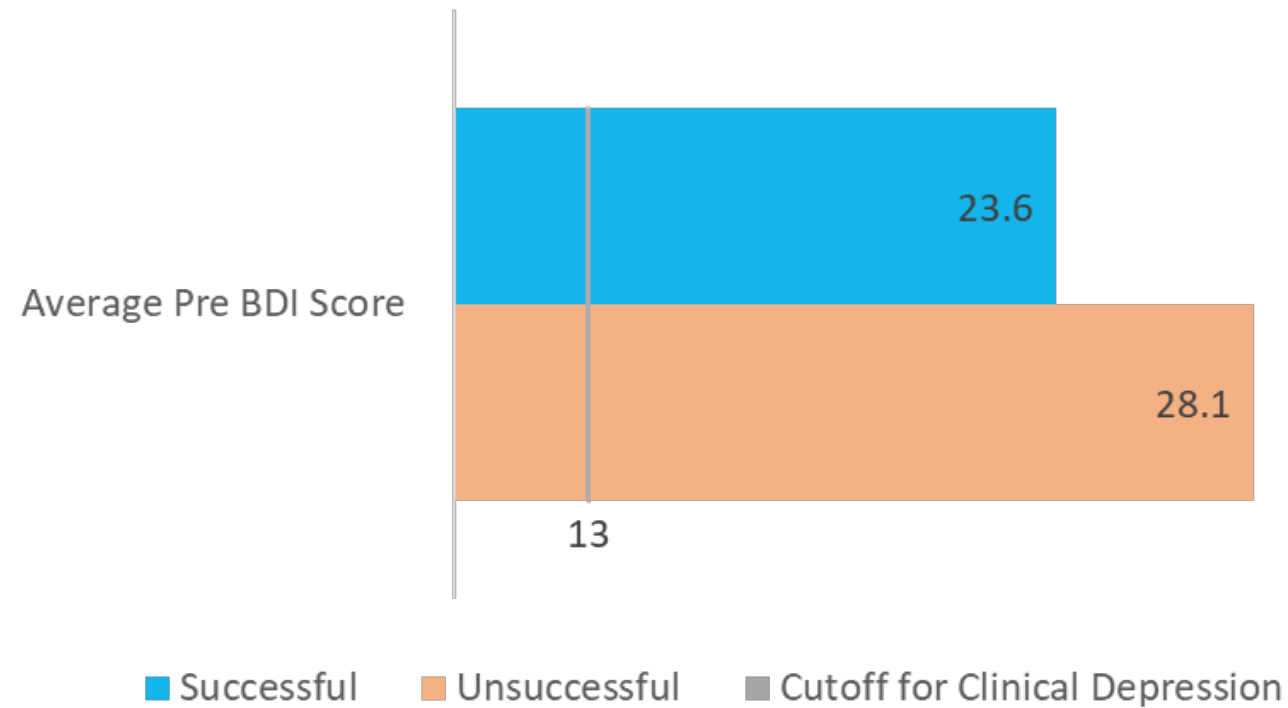
Actual Expenditure:
\$382,354



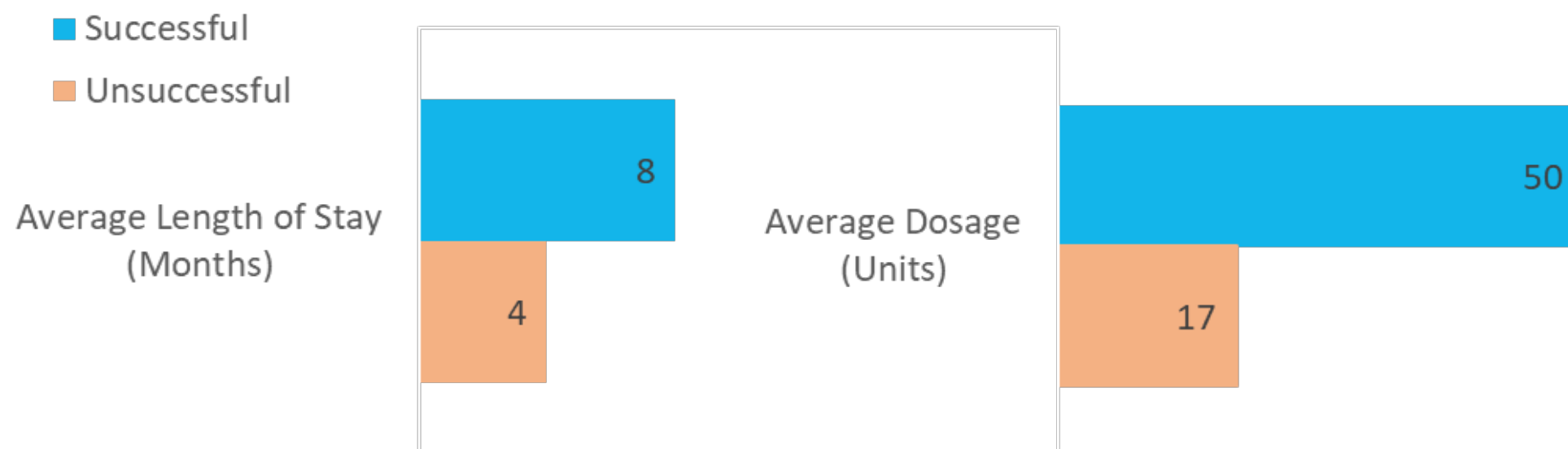
Maternal & Child Health

Annual Performance FY 16/17

Participants who **did not complete** the program had higher average BDI scores at entry than participants who **successfully completed** the program.



Successful completers stayed in the program twice as long and had almost 3 times the dosage as participants who **did not complete** the program.



MATERNAL & CHILD HEALTH PROGRAMS

GOAL:

Ensure a continuum of maternal and child health services for at-risk families.

RESULT:

Children are mentally and physically healthy.

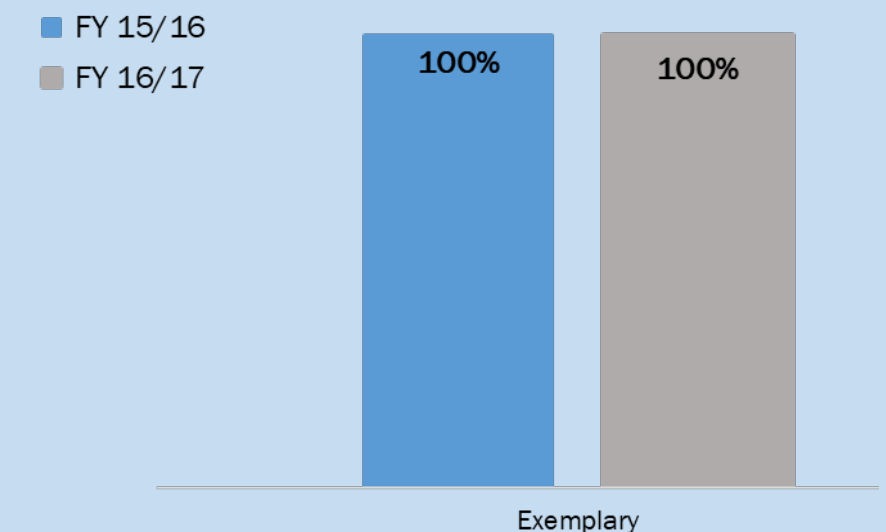
Mothers Overcoming Maternal Depression (MOMS)

- Designed to decrease pre/post natal depression and/or anxiety, promote maternal/child bonding, increase parenting skills, and decrease risk of child abuse and neglect.
- Address resistance to engagement and sensitivity of clinical symptoms.
- Provide intensive mental health treatment and support.

Infant Mortality Program

- FIMR is a research project that monitors causes of fetal and infant deaths.
- Safe Sleep (formerly Cribs for Kids) provides cribs and education on safe sleeping practices to low income families. Community trainings on safe sleep practices and SIDS risk reduction are also provided.

Program Monitoring remains exemplary

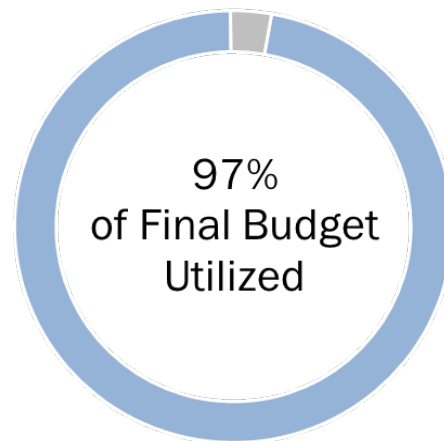
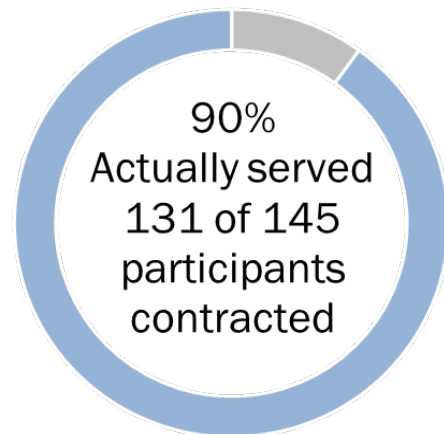




Maternal and Child Health - Maternal Depression (MOMS) FY 16/17

Healthy Mothers Healthy Babies Coalition of Broward County (HMHB)

How Much Did We Do?



Final Budget:
 \$356,747

Actual Expenditure:
 \$345,094

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

Healthy Mothers Healthy Babies Coalition of Broward County (HMHB) completed its second year providing services under the 2015 Family Support RFP. The Mothers Overcoming Maternal Stress (MOMS) program provides quality in-home services in North and Central Broward County to pregnant women and/or women with children less than one year of age who are experiencing pre and/or post-natal maternal emotional distress. The program utilizes a combination of Cognitive Behavioral Therapy (CBT), the Nurturing Parenting Program (NPP) curriculum, and/or the Circle of Security best practice model for this population in need of intensive, weekly services.

Program monitoring reflected continued provision of high quality services by knowledgeable and caring staff. Children are meeting developmental milestones and the mothers are forming healthy bonds with their children. Satisfaction surveys reflected a high level of satisfaction with services.

Numbers served for FY 16/17 were slightly below the contracted amount because some families required more intensive services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families that participated in all program requirements.

69%

Mothers reported fewer symptoms of depression and/or anxiety.

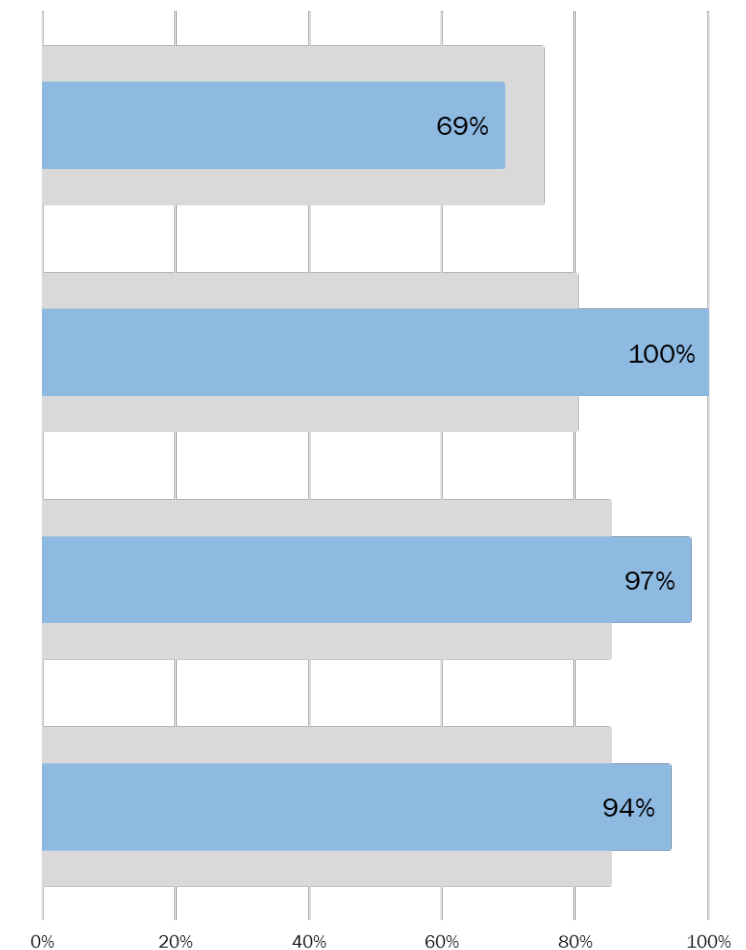
100%

Infants and children that scored within range for developmental milestones.

97%

Mothers demonstrated acceptable level or improvement of attachment/bonding with target infant.

94%

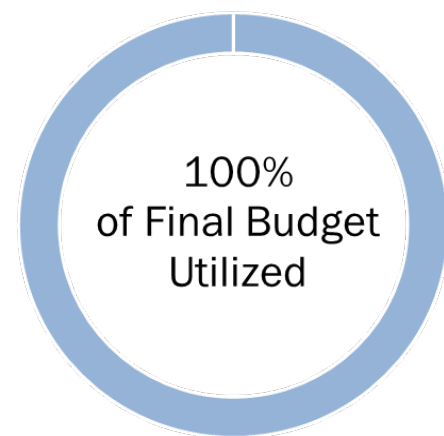
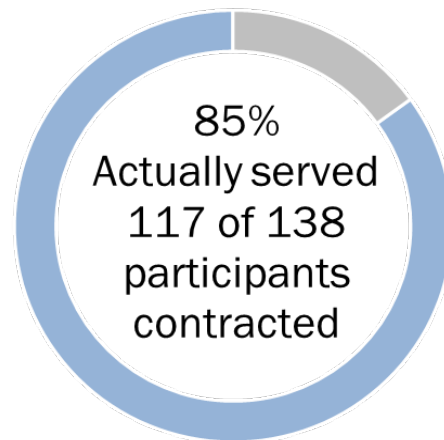




Maternal and Child Health - Maternal Depression (MOMS) FY 16/17

Memorial Healthcare System

How Much Did We Do?



Final Budget:
\$338,858

Actual Expenditure:
\$338,857

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

Memorial Healthcare System completed its second year providing services under the 2015 Family Support RFP. The Mothers Overcoming Maternal Stress (MOMS) program provides quality in-home services in South Broward County to pregnant women and/or women with children less than one year of age who are experiencing pre and/or post-natal maternal emotional distress. The program utilizes a combination of Cognitive Behavioral Therapy (CBT), the Nurturing Parenting Program (NPP) curriculum, and/or the Circle of Security best practice model for this population in need of intensive, weekly services.

Program monitoring reflected continued provision of effective and appropriate services, including creative and relevant group-based activities. Children are meeting developmental milestones and the mothers are forming healthy bonds with their children. Satisfaction surveys reflected a high level of satisfaction with services.

Numbers served for FY 16/17 were below the contracted amount because some families required more intensive services.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

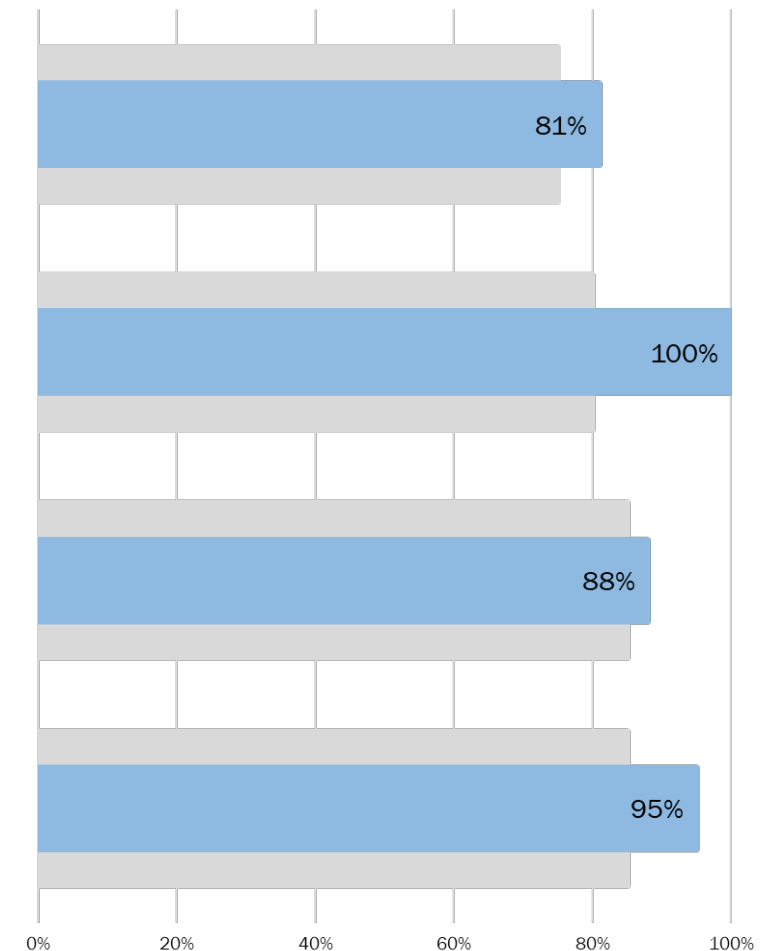


Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families that participated in all program requirements.



Mothers reported fewer symptoms of depression and/or anxiety.

Infants and children that scored within range for developmental milestones.

Mothers demonstrated acceptable level or improvement of attachment/bonding with target infant.



Maternal and Child Health - Maternal Depression (MOMS) FY 16/17

Healthy Mothers Healthy Babies - Fetal Infant Mortality Review (FIMR)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



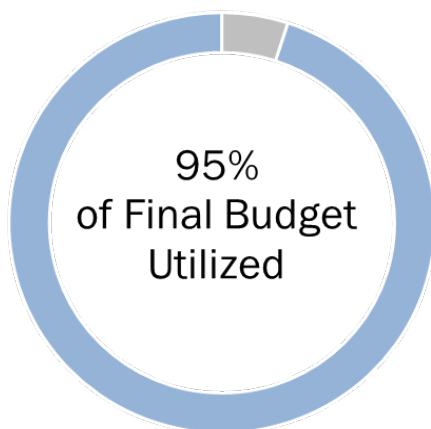
Excellent administrative monitoring with no findings.

Programmatic Performance

Healthy Mothers Healthy Babies Coalition of Broward County (HMHB) manages the Fetal-Infant Mortality Review (FIMR) Case Review Team (CRT) process to identify causes of fetal and infant death by abstracting and analyzing cases involving fetal and infant deaths and providing data to the Healthy Start Coalition Community Action Group (CAG). CSC has been supporting this initiative since October of 2003. FIMR's two-step process examines the interrelationships between health care and social services and its impact on perinatal outcomes. Project findings help to generate grant support and inform service systems for women, infants and families.

The findings from the FIMR reviews have prompted the maternal child health system to begin developing comprehensive tool kits for OB/GYN's and pediatricians. These tool kits will contain educational materials and information about community resources to share with their parents to improve maternal and child health outcomes.

As of October 1, 2017 the Healthy Start Coalition of Broward County assumed fiscal responsibility for the FIMR project, as they are now in a much stronger financial position to take the lead on this initiative.



Final Budget:
\$108,931

Actual Expenditure:
\$103,246

Outputs

Number of case reviews conducted.



Number of maternal interviews conducted.





Maternal and Child Health - Maternal Depression (MOMS) FY 16/17

Healthy Mothers Healthy Babies - Safe Sleep (formerly Cribs for Kids)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

Programmatic Performance

Healthy Mothers, Healthy Babies Coalition of Broward County (HMHB) manages the Safe Sleep program which addresses unsafe sleep, one of the leading causes of child death in Florida for children under the age of one. This initiative provides low-income families with free GRACO Pack 'n Plays and sleep sacks, and funds a Safe Sleep Manager who counsels parents and trains community members on the dangers of unsafe sleep environments.

In FY 16/17 HMHB began working with Commissioner Nan Rich on an ordinance that will mandate that all childcare providers that work with infants under the age of one will need to be trained in safe sleep practices according to the recommendations of the American Academy of Pediatrics (AAP). In addition, every childcare center will have to abide by an AAP safe sleep policy. This collaborative effort includes childcare licensing, which will work to enforce the ordinance. The ordinance is due to be voted on by the County Commission on January 9, 2018.

The Safe Sleep message has been disseminated widely through both television and radio broadcasts. In FY 16/17, 516 Graco Pack 'n Plays and sleep sacks were distributed. There was also 719 community partners, 228 caretakers, and 190 nurses from 4 hospitals trained in safe sleep practices.

Provider **met** all Council goals for performance measurements.

■ Measure

Parents/caregivers provided with a crib who increased their knowledge of safe infant sleep practices, SIDS risk reduction and the Safe Sleep program.

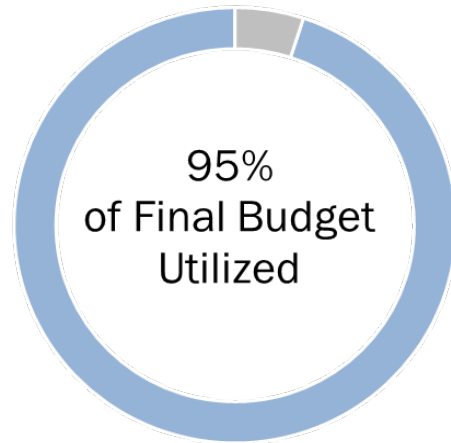
100%

Community training participants who increased their knowledge of safe infant sleep practices, SIDS risk reduction, and the Safe Sleep program.

100%

Participants who reported satisfaction with community trainings.

100%



Final Budget:
\$139,750

Actual Expenditure:
\$132,073



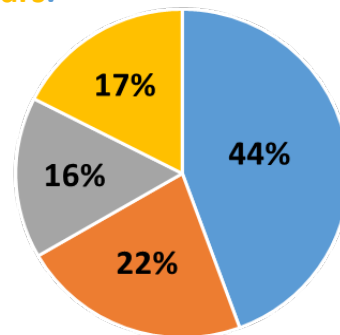
Special Needs Out-of-School Time & Respite

Annual Performance FY 16/17



Since 2012,
53% of
 children enrolled in MOST SN Year-Round have participated for **two or more years.**

Of those participating 2 or more years, **44% participated for 2 years, 22% for 3 years, 16% for 4 years and 17% for 5 years.**



SPECIAL NEEDS PROGRAMS

GOAL:

Strengthen the continuum of out-of-school care for children with special physical, developmental, and behavioral needs.

RESULT:

Children will succeed in school.

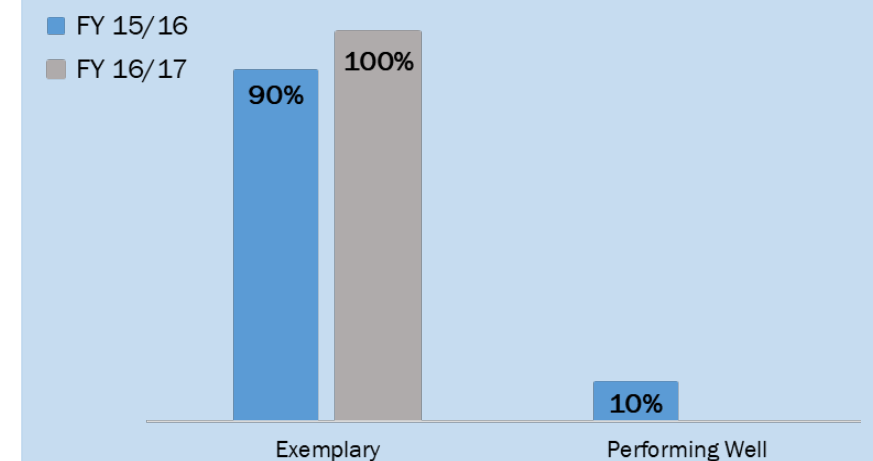
Out-of-School Time

- Provide a safe, positive environment for children and youth with special physical, developmental and behavioral conditions.
- Enhance academic achievement, support social, developmental and physical activities.
- Provide educational field trips and cultural arts opportunities.
- Flexible and individualized staff to child ratios promote inclusionary opportunities where appropriate.

Respite

- Provide facility-based care and supervised activities to support parents and caregivers of children with severe emotional and behavioral conditions that severely disrupt daily functioning and for whom there are few care options.

Program Monitoring shows an increase in exemplary





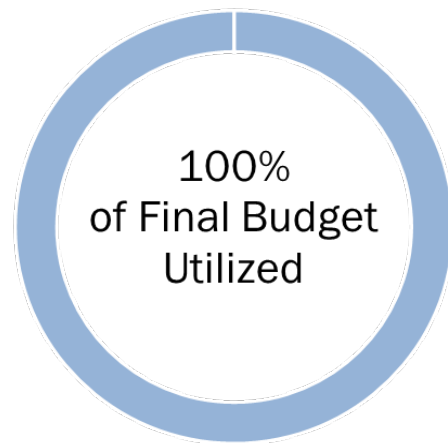
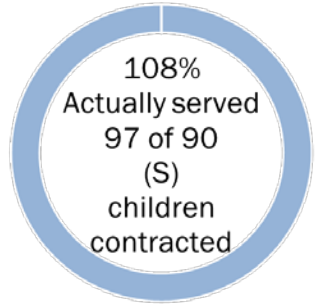
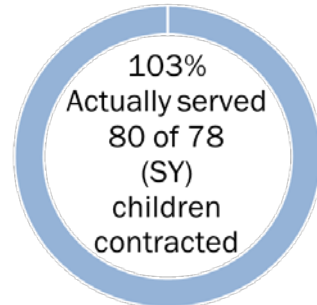
Special Needs - Out of School Time FY 16/17

Achievement & Rehabilitation Centers, Inc. (ARC)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Final Budget:
\$1,374,770

Actual Expenditure:
\$1,374,724



Excellent administrative monitoring with no findings.

Programmatic Performance

The Arc Broward's MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at one (1) site year-round.

The provider served a highly complex population of children and adolescents with severe co-occurring behavioral and developmental conditions that require staff to child ratios of primarily 1:1. Program monitoring reflected that the children's social emotional and academic growth was fostered by the intentional, supportive relationships formed between staff members and the youth. The facilities were well-suited to provide meaningful activities for the youth served and the program's past successes have enabled the development of strong processes and procedures to ensure program excellence. The level of communication provided to the families regarding their children's individual growth and development is stellar. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children improved basic reading skills.

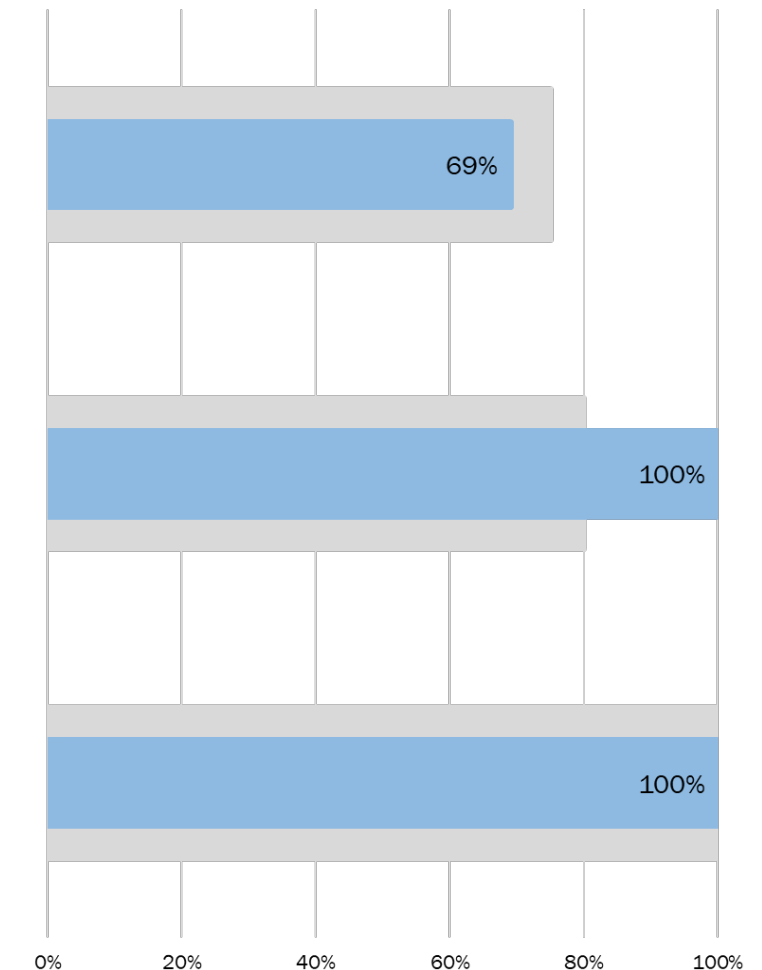
69%

Children demonstrated acceptable level of social interactions/skills.

100%

Children remained safe.

100%

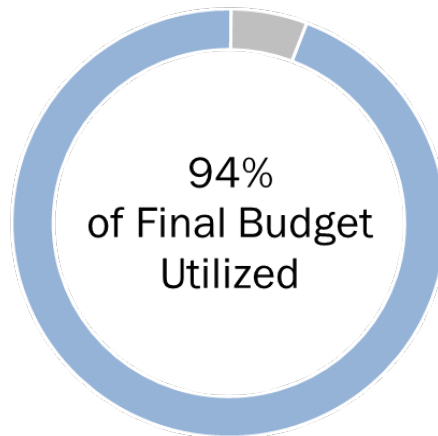
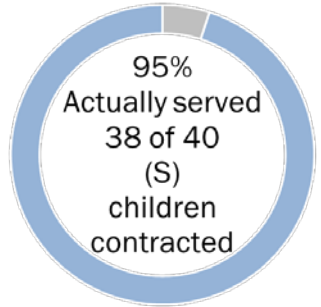
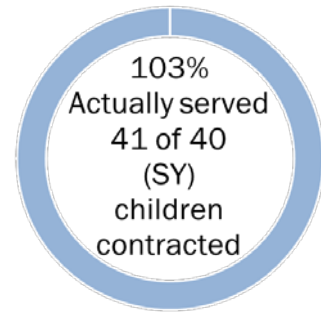




Special Needs - Out of School Time FY 16/17

After School Programs, Inc.

How Much Did We Do?



Final Budget:
\$293,958

Actual Exp
\$277,285

How Well Did We Do It?



The administrative monitoring had findings related to salary variances. The findings were addressed in a timely manner.

Programmatic Performance

The After School Programs' MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at two (2) sites year-round.

The provider serves youth primarily with autism spectrum disorders and developmental delays. Program monitoring reflected that the relationships forged by the staff members and youth facilitated the youths' positive growth and academic gains. Staff members were engaged, skillful at adapting instruction to meet the individual needs of the youth, and were trained in positive behavior modification techniques. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children improved basic reading skills.

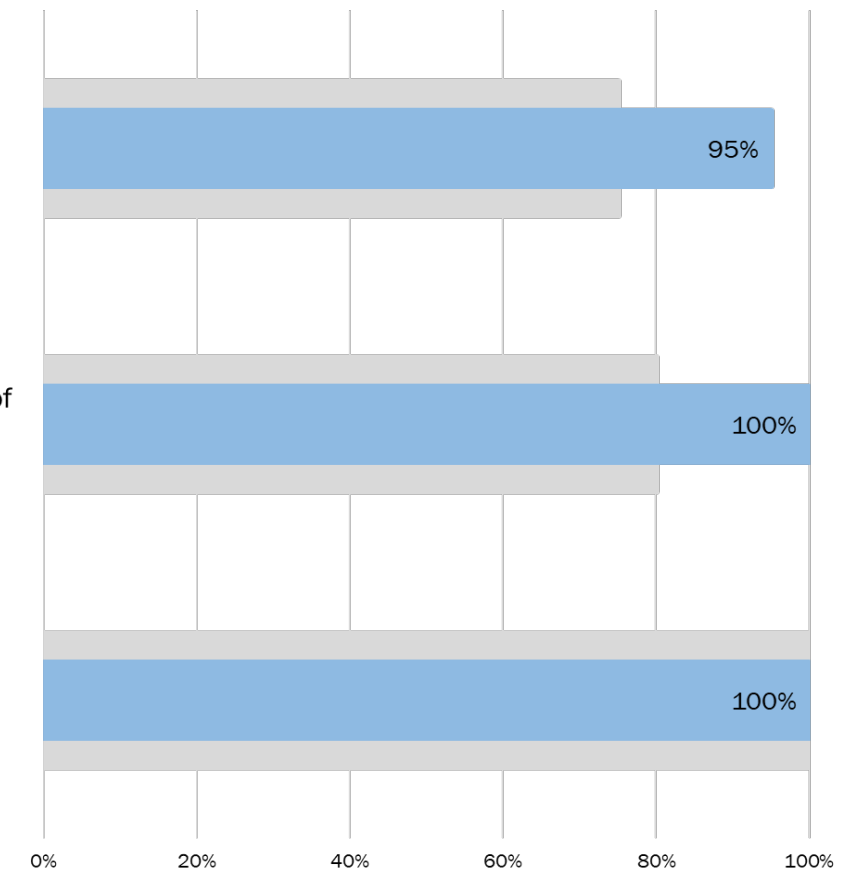
95%

Children demonstrated acceptable level of social interactions/skills.

100%

Children remained safe.

100%

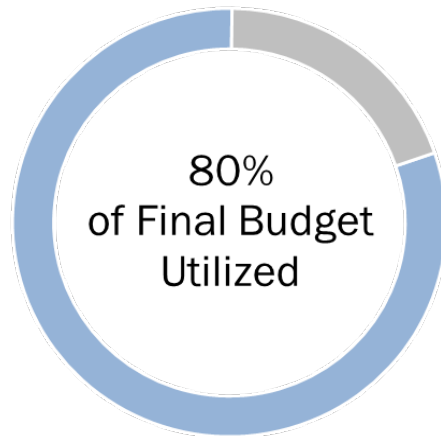
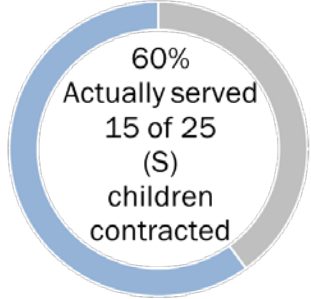
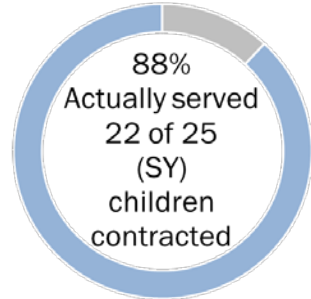




Special Needs - Out of School Time FY 16/17

Ann Storck Center, Inc.

How Much Did We Do?



Final Budget:
\$163,722

Actual Expenditure:
\$131,743

How Well Did We Do It?



The administrative monitoring had a finding related to salary variances. The finding was addressed in a timely manner.

Programmatic Performance

The Ann Storck's MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at one (1) site year-round. The provider serves children who are medically fragile and need low staff to child ratios.

Program monitoring reflected that staff members were very attentive to meeting physical, educational, social and emotional needs of every child. Music therapy and an adaptive curriculum were ideally suited for the children. Staff were qualified, trained, and provided clear directions and did an excellent job of engaging the children and families they served. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

When school began the provider was asked by the School Board to enroll ten children from Kidz Corner, a specialized facility. Due to transportation issues, the children were unable to continue attending Ann Storck for afterschool, and the provider never reached full enrollment. During the summer, a number of children attended the School Board's extended school year program, which affected summer enrollment.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children improved basic reading skills.

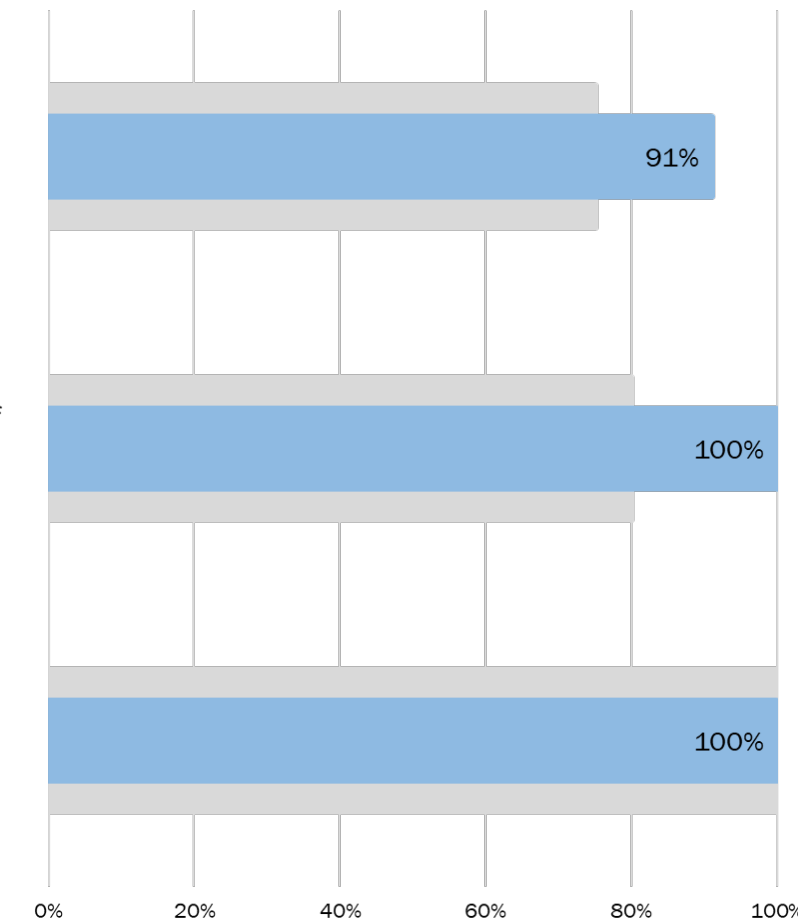
91%

Children demonstrated acceptable level of social interactions/skills.

100%

Children remained safe.

100%

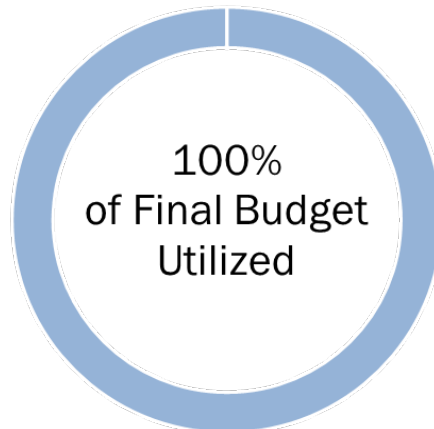
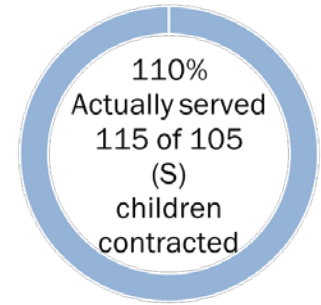
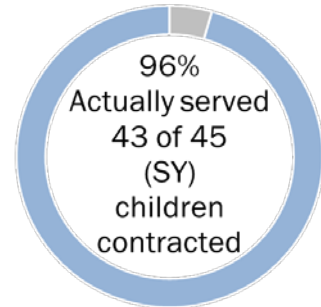




Special Needs - Out of School Time FY 16/17

Broward Children's Center, Inc.

How Much Did We Do?



Final Budget:
\$603,540

Actual Expenditure:
\$603,500

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

The Broward Children's Center's MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at two (2) sites year-round. The provider serves children ages 3 to 7 with complex physical, medical, and developmental disabilities.

Program monitoring reflected that by providing well-established routines and through the continual encouragement towards positive development, the children thrived and made gains in all areas of their development. The positive, non-threatening environment extended to the families of the children served helped develop open lines of communication, furthering the success of each child. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

Slightly lower school year enrollment and children attending only half-day during the summer due to the School Board's Extended School Year program (ESY) allowed the provider to overenroll children during the summer.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

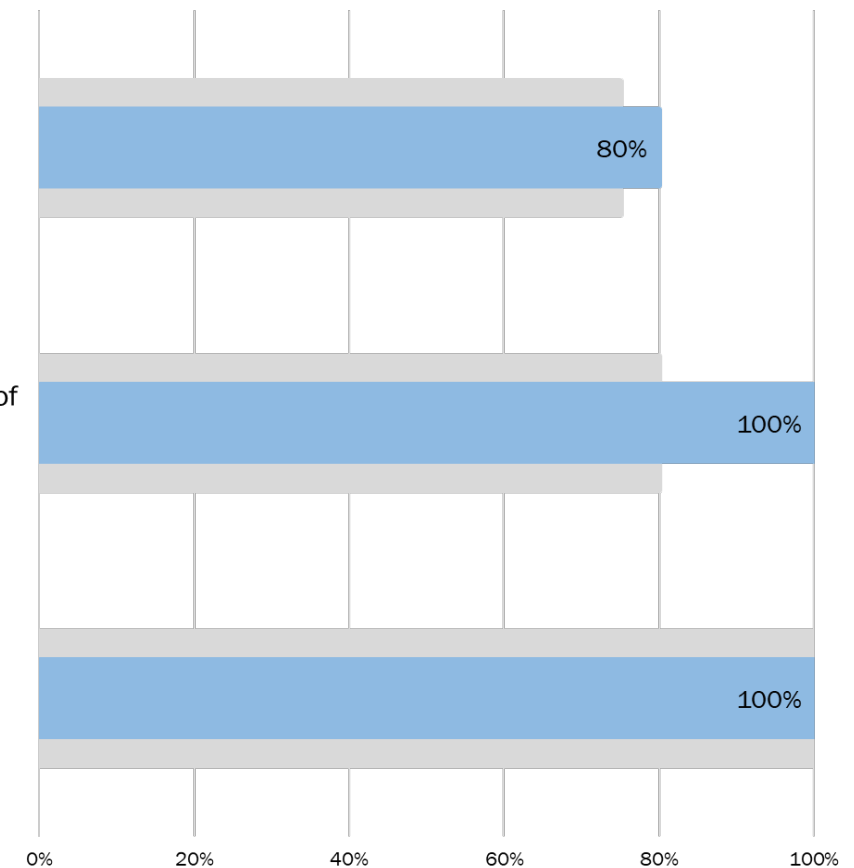


Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children improved basic reading skills.



Children demonstrated acceptable level of social interactions/skills.

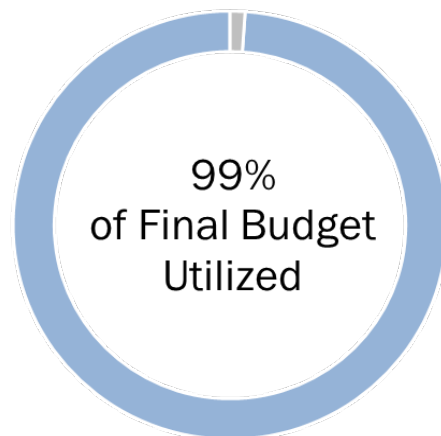
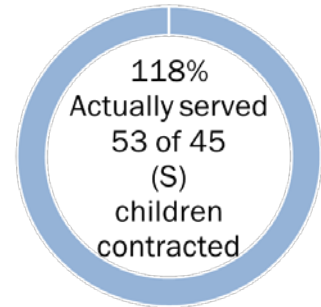
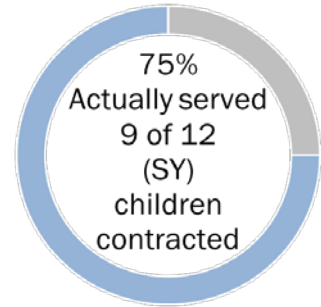
Children remained safe.



Special Needs - Out of School Time FY 16/17

Center for Hearing and Communication, Inc.

How Much Did We Do?



Final Budget:
\$222,506

Actual Expenditure:
\$220,674

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

The Center for Hearing's MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at one (1) site year-round. The provider serves children ages 5 to 12 who experience deafness or hearing loss.

Program monitoring reflected that the program provided a secure, comfortable, visually engaging, active environment for the children in the program. The program's low ratios reinforced social and emotional learning and individual relationships. Staff were qualified, trained, provided clear directions, and did an excellent job of engaging the children and families they served. All staff were trained in American Sign Language. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

Low enrollment during the school year were due to transportation challenges from the children's' home schools to the program site and back home at the end of the day. The provider was able to utilize the contract because of robust summer enrollment. At the beginning of the 17/18 school year the School Board moved the cluster program to a more centralized location, and the provider is now on track for enrollment.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children improved basic reading skills.

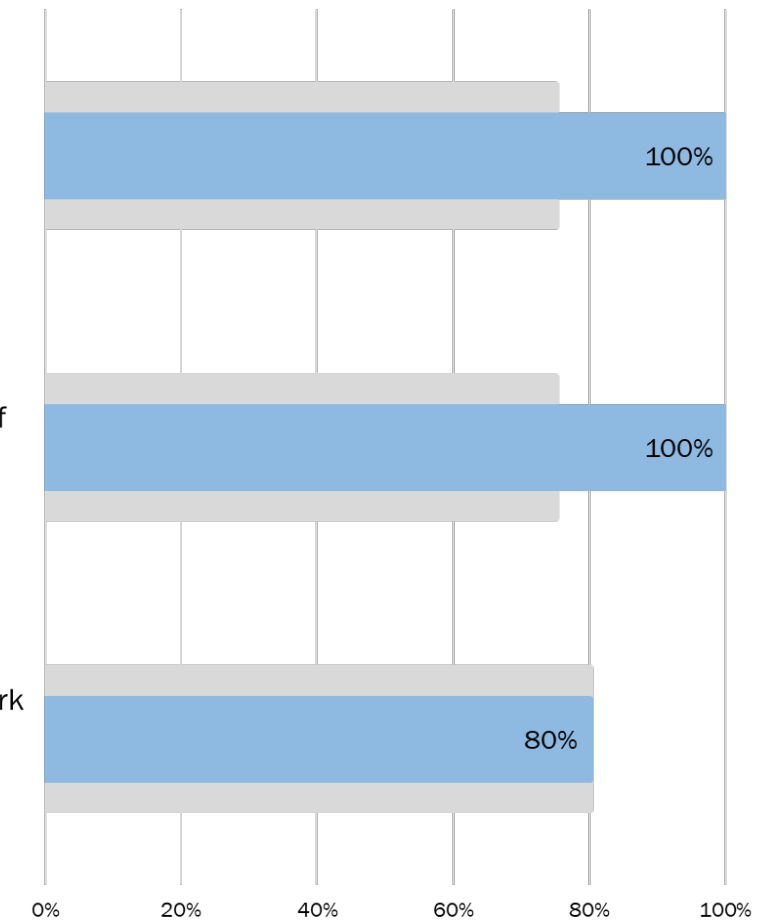
100%

Children demonstrated acceptable level of social interactions/skills.

100%

Children maintained or improved homework completion (School Year).

80%

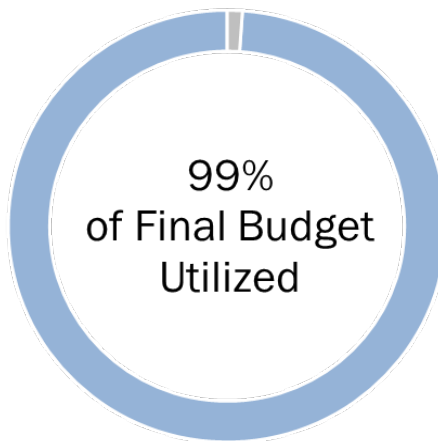
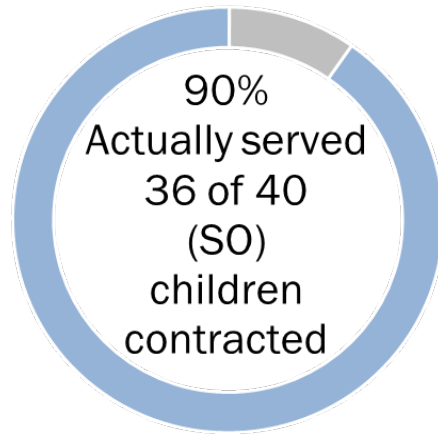




Special Needs - Out of School Time FY 16/17

City of Pembroke Pines (Summer Only)

How Much Did We Do?



Final Budget:
\$99,407

Actual Expenditure:
\$97,973

How Well Did We Do It?



The administrative monitoring had a finding related to the late submission of the budget to actual report. The finding was addressed in a timely manner.

Programmatic Performance

The City of Pembroke Pine's MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at one (1) site during the summer.

The provider served children with complex developmental and behavioral conditions and the program's low staff to youth ratio provided critical, individualized attention. Program monitoring reflected that the staff members did an extraordinary job of working as a team to meet the needs of the children and promoted the children's social, emotional, physical and academic growth. The children were engaged and thrived on the individual attention provided to them. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children improved basic reading skills.

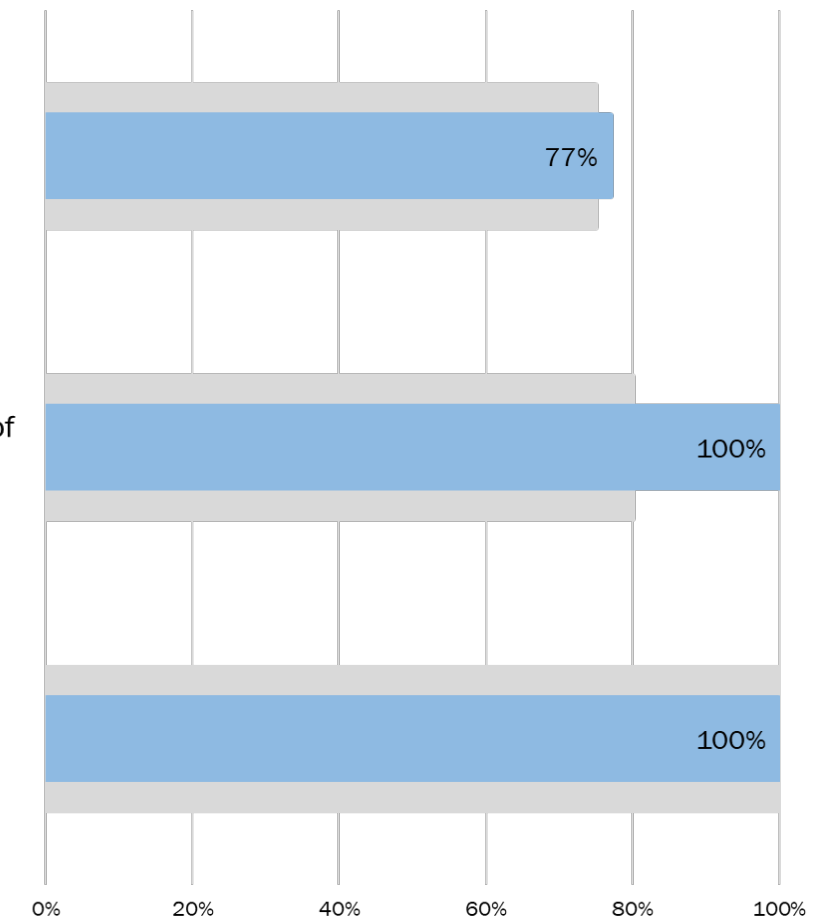
77%

Children demonstrated acceptable level of social interactions/skills.

100%

Children remained safe.

100%

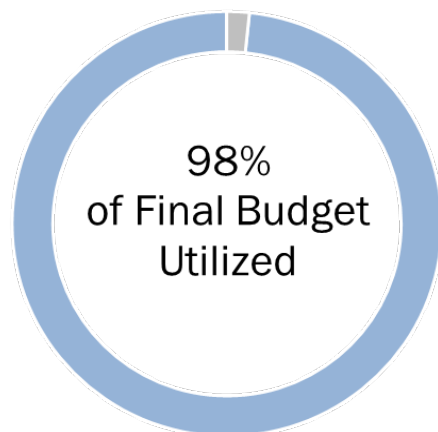
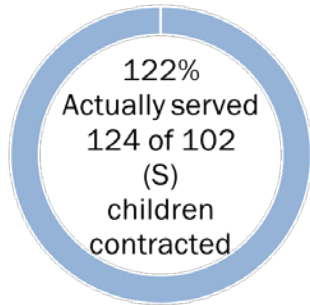
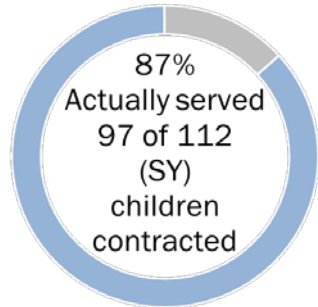




Special Needs - Out of School Time FY 16/17

Smith Mental Health Associates

How Much Did We Do?



Final Budget:
\$696,979

Actual Expenditure:
\$680,833

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

The Smith Community Mental Health's MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at three (3) sites during the school year and two (2) sites during the summer. The provider served children and youth who are emotionally disturbed or emotionally behaviorally disturbed. The Smith MOST program utilizes "Peaceful Champions: Violence Prevention and Character Development through Martial Arts for Peace." It is a conflict resolution program serving children with moderate to severe behavioral health needs.

Program monitoring reflected that staff members were thoroughly involved in the implementation and support of the curriculum, offered hands on activities, used manipulatives to reinforce learning, and offered encouragement to the children. Staff were qualified, trained, and did an excellent job of engaging the children and families they served. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

Administrative staff turnover at the beginning of the school year led to less marketing and under enrollment. With new administrative staff in place, marketing improved and led to robust summer enrollment. Enrollment continues to be on track.

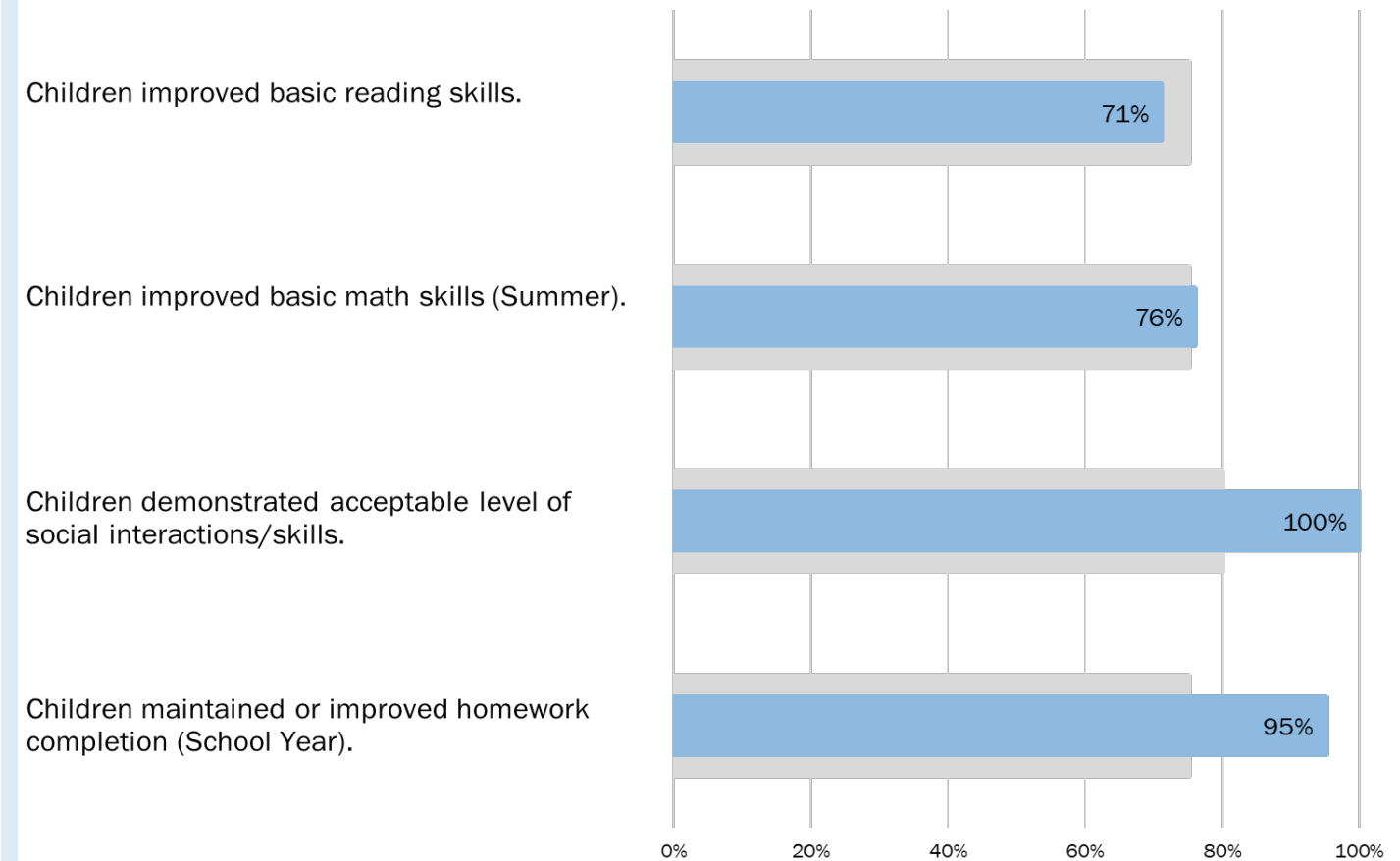
Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

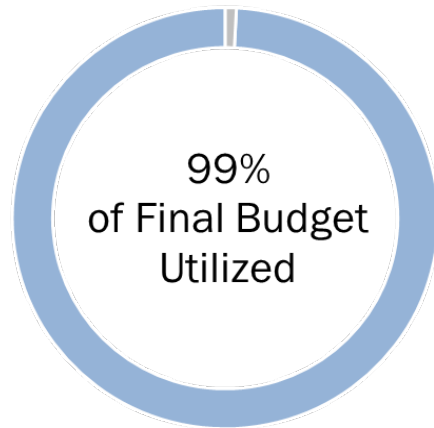
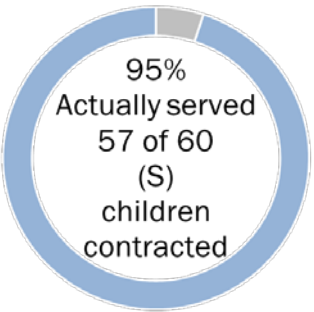
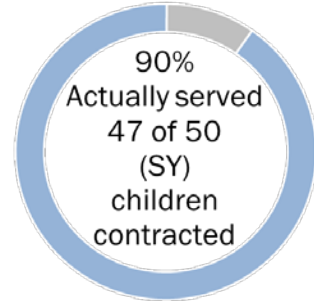




Special Needs - Out of School Time FY 16/17

United Community Options of Broward, Palm Beach and Mid Coast Counties

How Much Did We Do?



Final Budget:
\$622,498

Actual Expenditure:
\$614,275

How Well Did We Do It?



The administrative monitoring had a finding related to the late submission of the budget to actual report. The finding was addressed in a timely manner.

Programmatic Performance

The United Community Options of Broward, Palm Beach and Mid-Coast Counties' MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at three (3) sites year-round. The provider serves youth with a wide variety of disabilities including autism, physical and intellectual conditions, and developmental delays.

Program monitoring reflected that the staff members have extensive experience and training and have cultivated positive working relationships that in turn foster the development of the youth. All activities were adapted to meet the individual needs of the youth and they were provided encouragement and the needed support to be successful. Thematic lesson plans were developed that encompass reading, math, science, and art to fully engage the youth. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children improved basic reading skills.

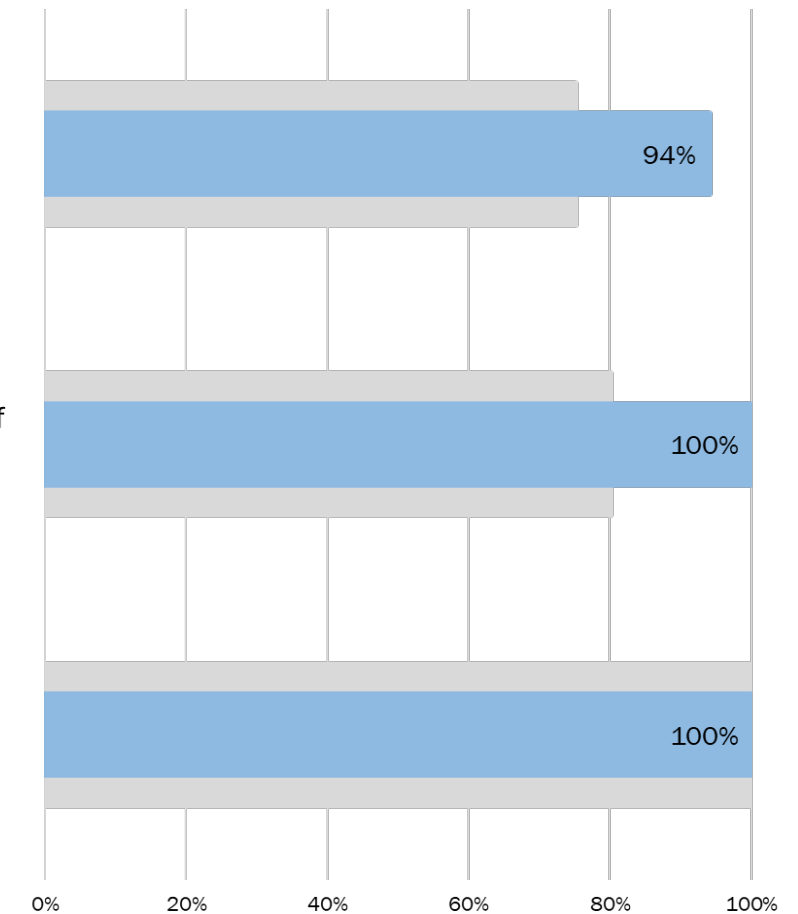
94%

Children demonstrated acceptable level of social interactions/skills.

100%

Children remained safe.

100%

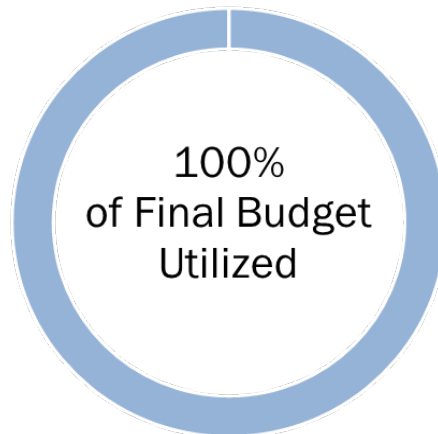
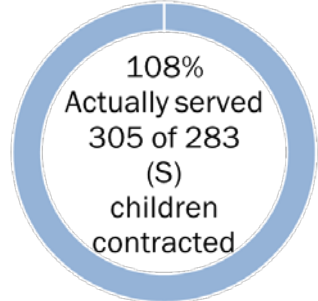
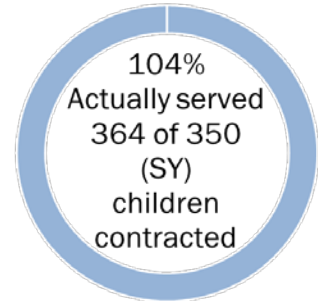




Special Needs - Out of School Time FY 16/17

YMCA of South Florida, Inc.

How Much Did We Do?



Final Budget:
\$3,786,056

Actual Expenditure:
\$3,785,862

How Well Did We Do It?



The administrative monitoring had a finding related to the late submission of the audited financial statements. The finding was addressed in a timely manner.

Programmatic Performance

The YMCA Special Need's MOST program completed its fifth and final year of operation under the 2012 MOST RFP. The program provides out-of-school time services at twenty (20) sites during the school year and five (5) sites during the summer. The provider served children who have a variety of special needs and require low staff to child ratios of 1:2 and 1:4.

Program monitoring reflected that the staff members worked very well together to meet the diverse needs of the children and provided special assistance keeping children's safety in mind within well-organized sites. Staff were qualified, trained, and did an excellent job of engaging the children and families they served. The program's low ratios reinforced social and emotional learning and individual relationships. USDA resources were well managed to ensure all children received well-balanced and nutritious food each day. Parent surveys consistently indicated a high level of satisfaction with services received.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Children improved basic reading skills.

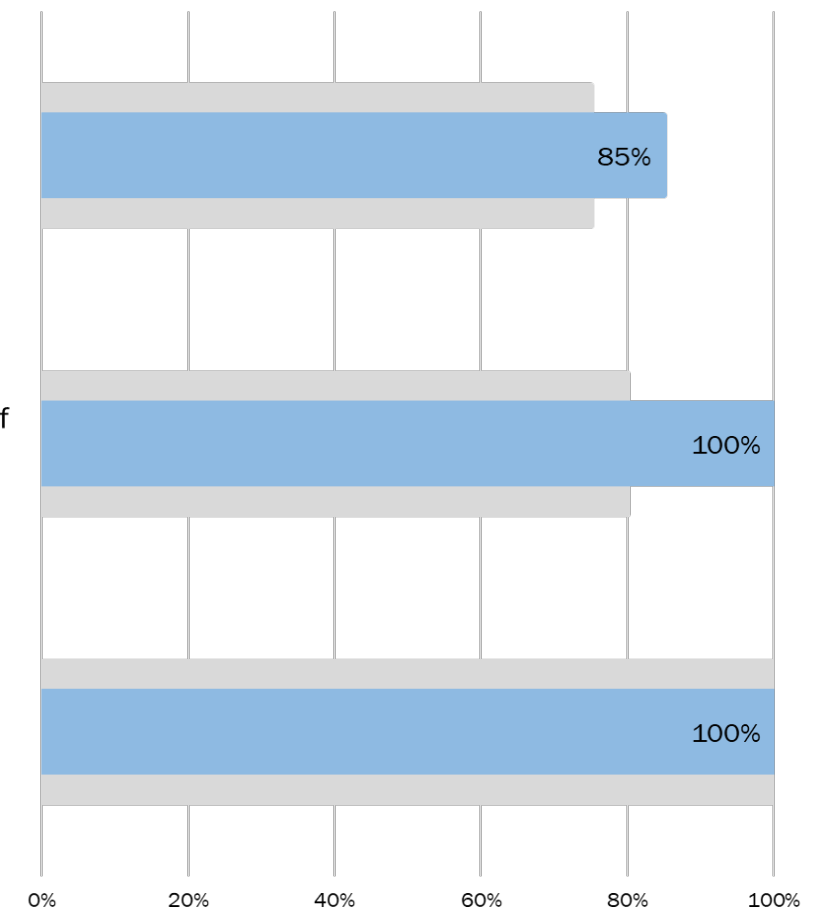
85%

Children demonstrated acceptable level of social interactions/skills.

100%

Children remained safe.

100%





Special Needs - Respite for Youth with Behavioral Health Conditions FY 16/17

Memorial Healthcare System

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

Programmatic Performance

Memorial Healthcare Services completed its fifth and final year providing services under the BREAK 2012 RFP. The program provides Saturday respite services for families residing in south Broward County with children ages 3 through 13 years old exhibiting emotional and behavioral health needs. Services include intake / assessment and out-of-home respite services.

Program monitoring reflected that the provider's intake process provided a comprehensive picture of each child and families' needs. Staff worked well together, implementing programming in a clearly structured format. Both site and community-based activities were exceptionally enriching and effectively utilized Memorial's extensive network of community collaborations. Caregiver surveys reflected a high level of satisfaction with the program.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Caregivers reported reduced caregiving stress.

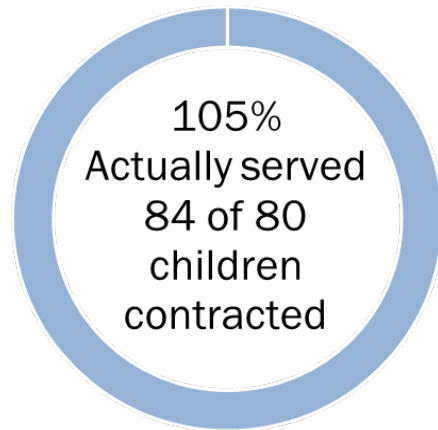
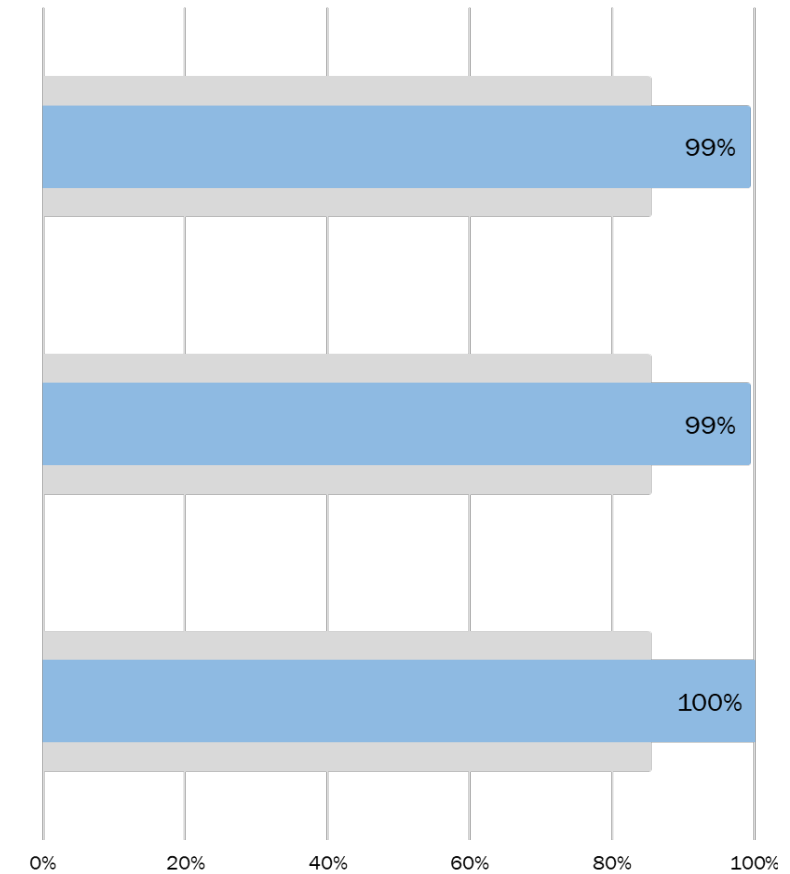
99%

Caregivers reported satisfaction with services.

99%

Children reported satisfaction with services.

100%



Final Budget:
\$76,875

Actual Expenditure:
\$76,875



Special Needs - Respite for Youth with Behavioral Health Conditions FY 16/17

Smith Community Mental Health

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

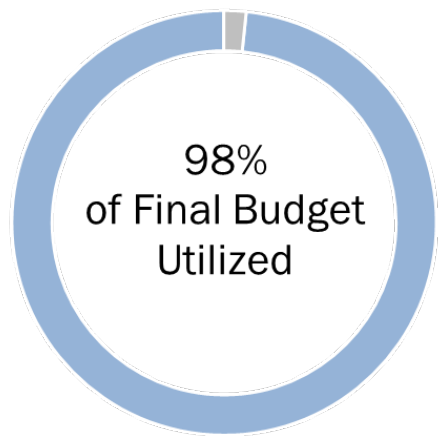
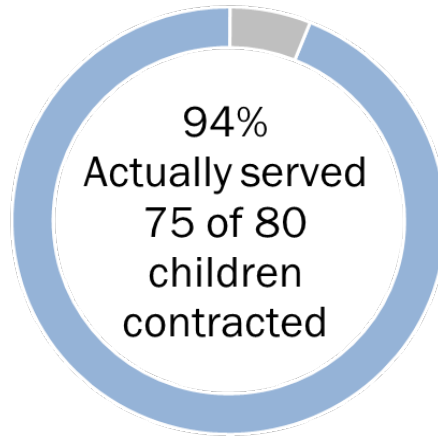
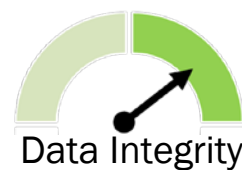
Programmatic Performance

Smith Community Mental Health completed its fifth and final year providing services under the BREAK 2012 RFP. The program provides Saturday respite services for families residing in central and north Broward County with children ages 3 through 13 years old exhibiting emotional and behavioral health needs. Services include intake / assessment and out-of home respite services.

Program monitoring reflected that the Provider's intake process presented a comprehensive picture of each child and families' needs. The program included both on-site and community-based activities. A variety of therapeutic, interactive lessons and activities focused on character-building for the children, with consistent staff serving as positive role models.

Provider **met** expectation for Data Integrity and Participants Fully Measured.

Although data integrity and fully measured components were met, provider required extensive technical assistance and a change in data collection procedures.



Final Budget:
\$76,875

Actual Expenditure:
\$75,574

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Caregivers reported reduced caregiving stress.

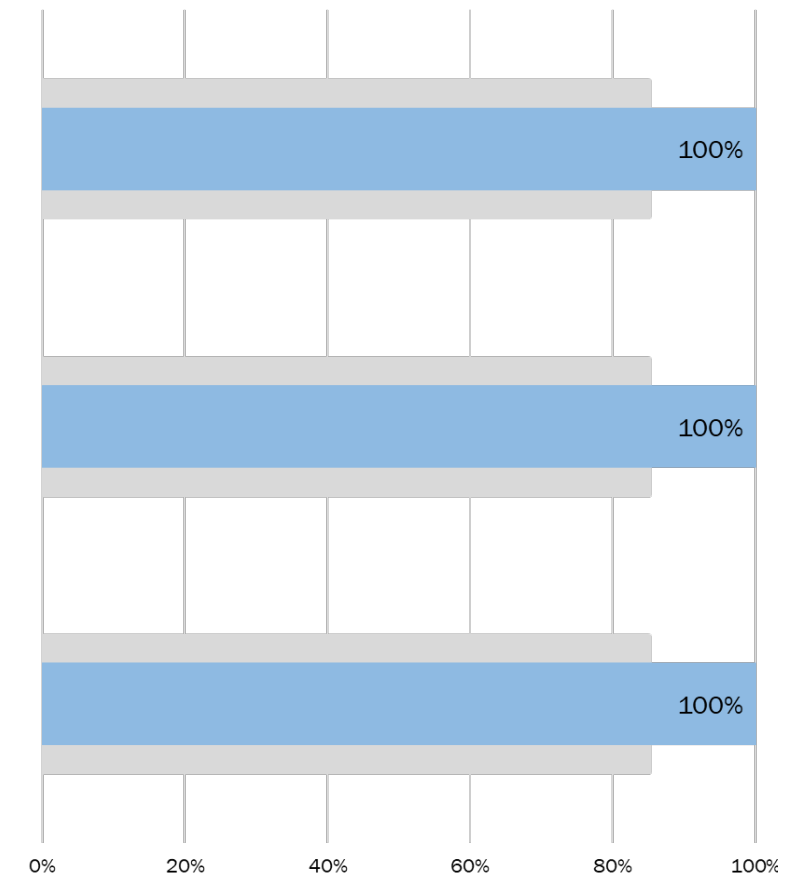
100%

Caregivers reported satisfaction with services.

100%

Children reported satisfaction with services.

100%

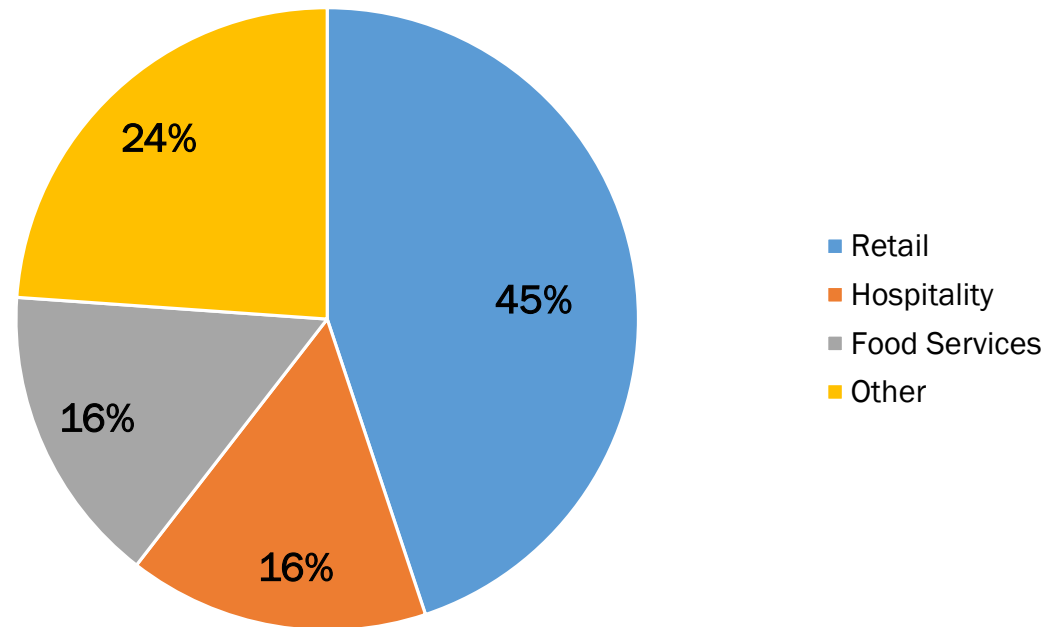




Special Needs-Supported Training & Employment Program (STEP)

Annual Performance FY 16/17

The majority of Summer 2017 STEP worksite positions were in the category of **Retail, Hospitality, and Food Services**. 24% of the worksite positions were a combination of **Agriculture, Recreation, Warehousing, Education, and Business Services**.



Through partnership with the ServiceSource Youth Work Incentive Coordinator (Y-WIC), youth with special needs have seen a positive Financial Impact.

For Fiscal Year 16-17,
\$31,700
 have been received/returned to Beneficiaries.

STEP PROGRAMS

GOAL:
Strengthen the continuum of care for children with special needs.

RESULT:
Youth will successfully transition to adulthood.

STEP

- Since 2007, the Council has funded cutting-edge initiatives to prepare teens with disabilities for independence after high school completion.
- Programs operate after school and during summer, focusing on independent living skills with vocational exploration activities and volunteer internship opportunities.
- Programs also provide internship and paid summer employment opportunities for youth, supported by on-site professional job coaches.

Youth Work Incentive Coordinator (Y-WIC)

- In 2015, the Council began funding a youth work incentive coordinator to provide benefits counseling to STEP participants and their families, as well as community programs.

Program Monitoring shows an increase in exemplary

Program Status	FY 15/16	FY 16/17
Exemplary	40%	67%
Performing Well	60%	33%



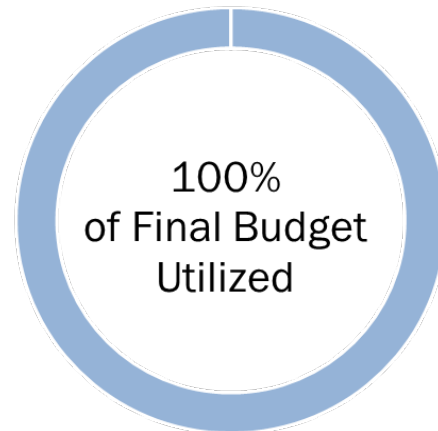
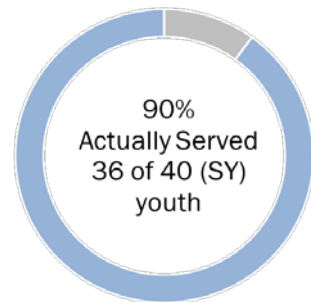
Special Needs - Supported Training and Employment Program (STEP) FY 16/17

Achievement & Rehabilitation Centers, Inc. (ARC)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Final Budget:
\$377,664

Actual Expenditure:
\$377,660



Excellent administrative monitoring with no findings.

Programmatic Performance

ARC Broward completed its second year providing services under the 2015 STEP RFP. ARC Broward's program provides year-round youth development and supported employment services at Piper, McArthur, and Coral Springs High Schools, as well as the ARC headquarters in Sunrise, and at worksites throughout the county in the summer for youth ages 16-22 with developmental and/or physical disabilities.

Program monitoring reflected that the provider successfully engaged with community and business partners to offer a variety of year-round service learning and summer supported employment experiences. Excellent youth-driven integrated arts experiences, such as ARC's annual PhotoVoice Project, provided youth with creative opportunities to express themselves. The youths' families were engaged through positive communication and interaction with case managers, as well as family events. Satisfaction surveys reflected high levels of satisfaction with program services.

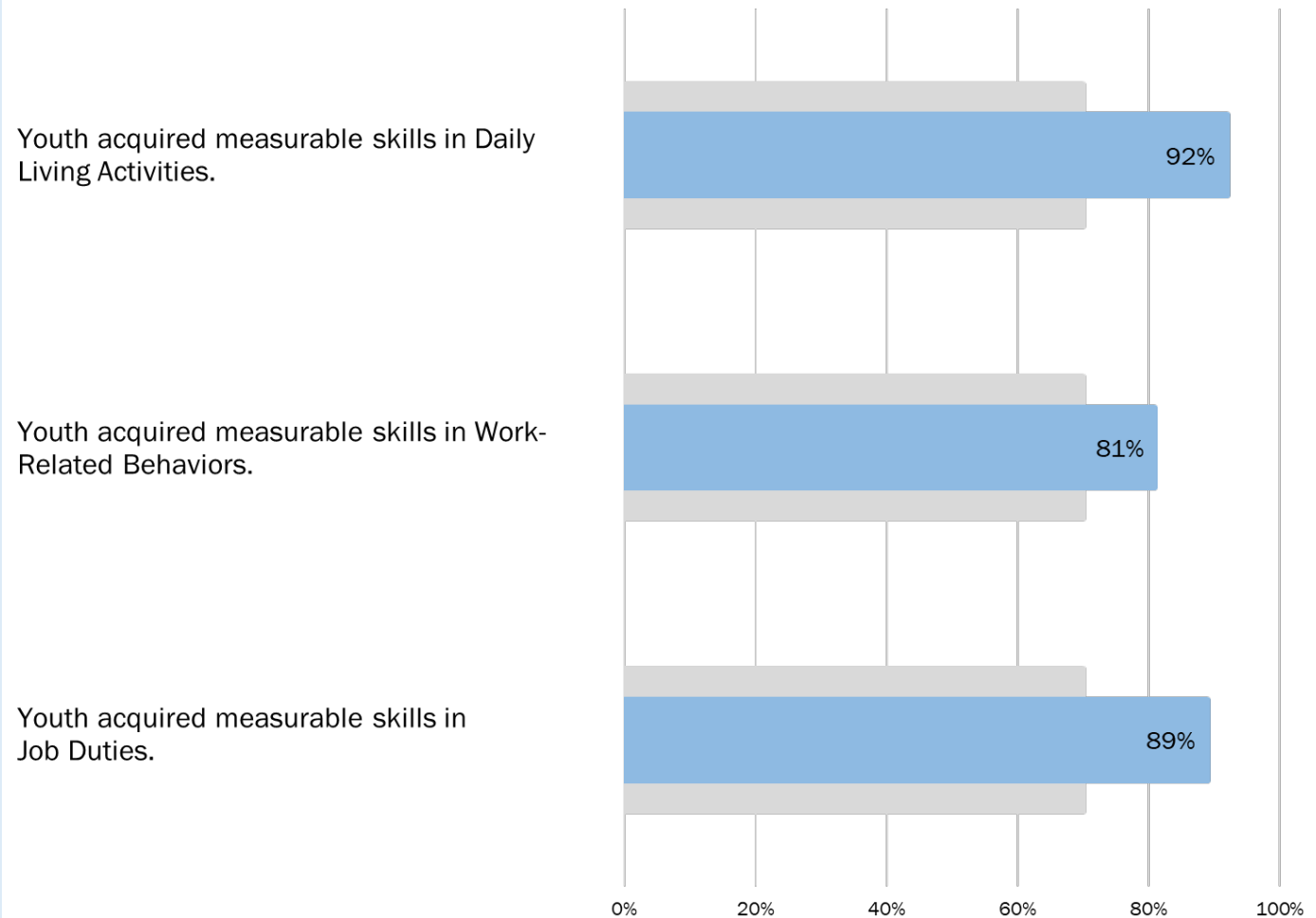
Transportation issues impacted enrollment during the school year. CSC and the STEP providers have been working collaboratively to resolve paratransit issues and identify alternate transportation strategies.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





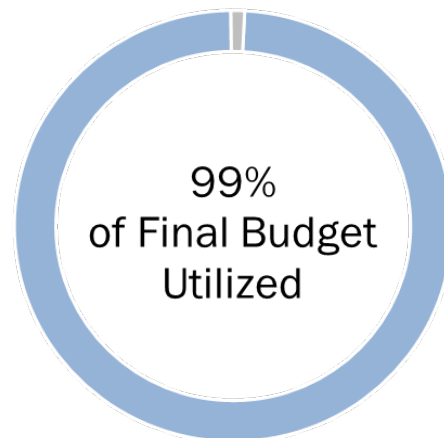
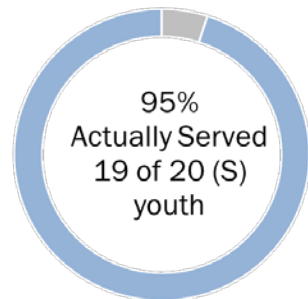
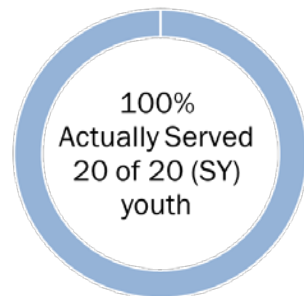
Special Needs - Supported Training and Employment Program (STEP) FY 16/17

Center for Hearing and Communication with Kids In Distress as Fiscal Sponsor

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Final Budget:
\$249,186

Actual Expenditure:
\$246,441



Excellent administrative monitoring with no findings.

Programmatic Performance

The Center for Hearing and Communication (CHC) completed its second year providing services under the 2015 STEP RFP. CHC's program provides year-round youth development and supported employment services at South Plantation High School, and at worksites throughout the county in the summer for youth ages 16-22 who are primarily deaf or hard of hearing.

Program monitoring reflected that the evidence-based Teen Outreach Program (TOP) pregnancy prevention model was implemented with fidelity by certified staff. The case management component was used effectively to connect youth and their families with the necessary supports, and guest speakers and a variety of cultural arts and enrichment activities provided the opportunity for numerous community-based experiences. Satisfaction surveys reflected high levels of satisfaction with the program.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth acquired measurable skills in Daily Living Activities.

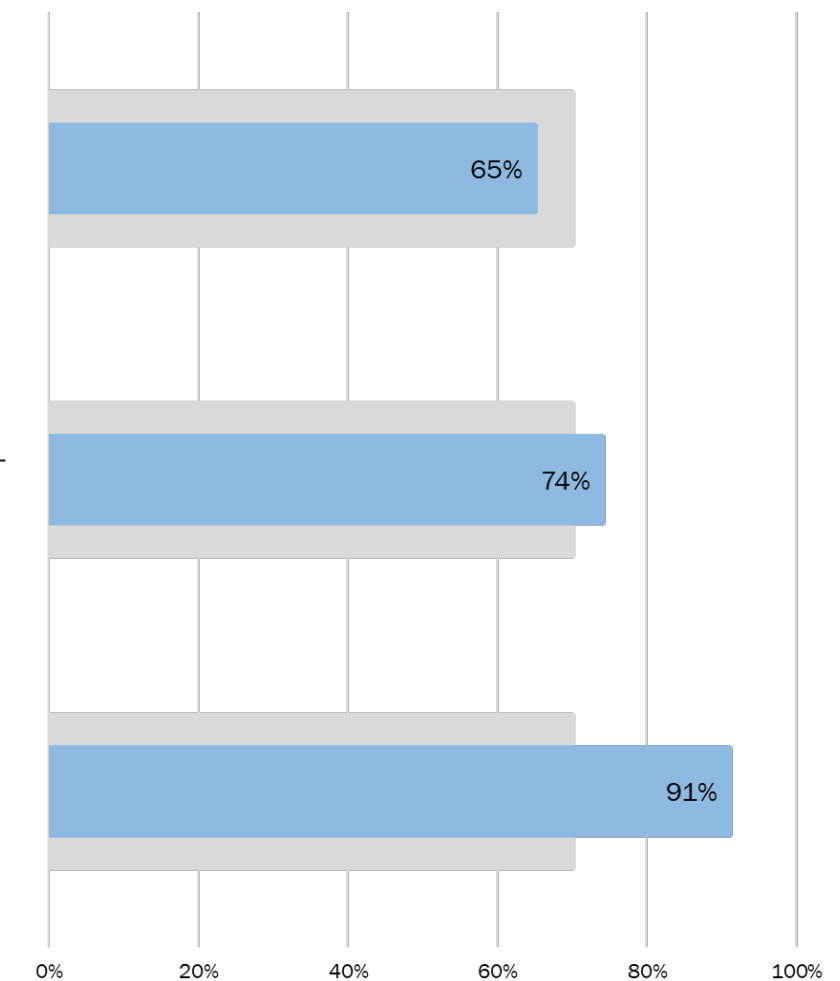
65%

Youth acquired measurable skills in Work-Related Behaviors.

74%

Youth acquired measurable skills in Job Duties.

91%





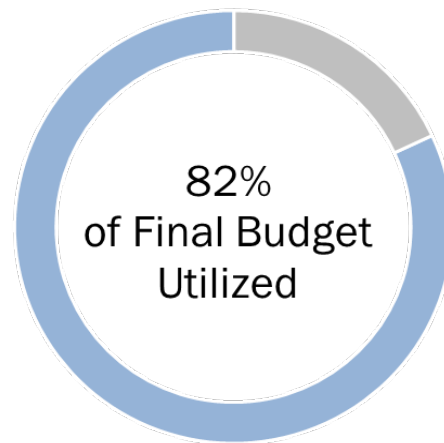
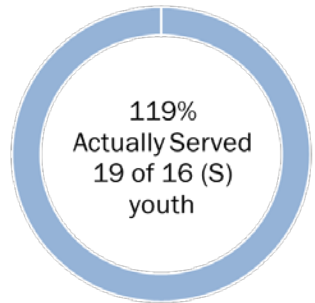
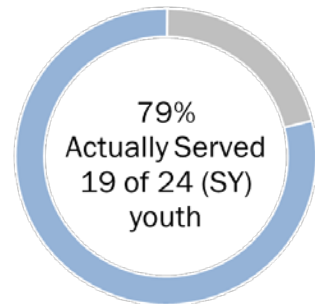
Special Needs - Supported Training and Employment Program (STEP) FY 16/17

Smith Community Mental Health Foundation

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Final Budget:
\$274,969

Actual Expenditure:
\$225,155



Excellent administrative monitoring with no findings.

Programmatic Performance

Smith Community Mental Health Foundation completed its second year providing services under the 2015 STEP RFP, which for the first time included children with behavioral health challenges as a desired population. Smith's program provides year-round youth development and supported employment services at Whispering Pines and Cypress Run Education Center, and at worksites throughout the county in the summer for youth ages 16-22 with a primary behavioral health diagnosis.

Program monitoring reflected that overall service delivery was positive, offering engaging opportunities for social and emotional learning. However, quality assurance processes were needed to ensure full completion of assessment documentation and individualized service plans. Satisfaction surveys reflected high levels of satisfaction with program services.

Recruitment issues with hard to engage youth at the Cypress Run site impacted numbers served during the school year component, and consequently utilization was below target. The provider was able to amend the budget to allow 3 additional youth to complete a summer supported work experience.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth acquired measurable skills in Daily Living Activities.

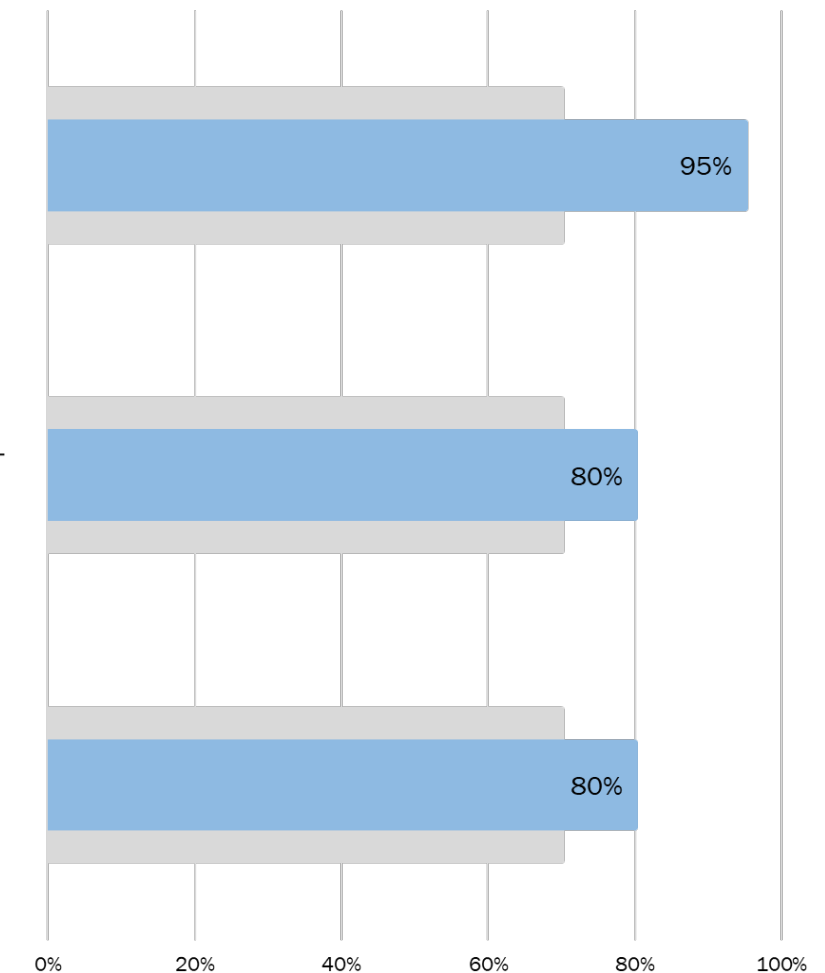
95%

Youth acquired measurable skills in Work-Related Behaviors.

80%

Youth acquired measurable skills in Job Duties.

80%





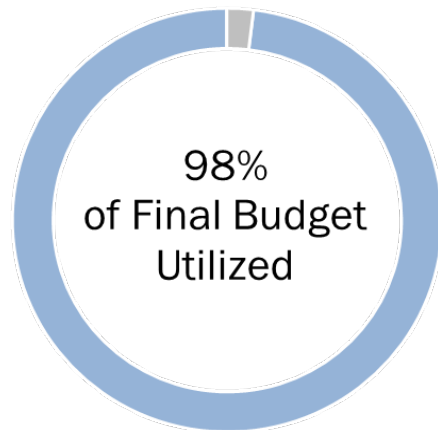
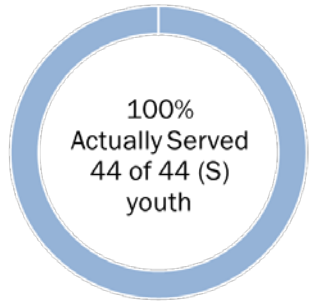
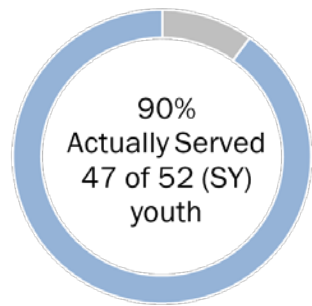
Special Needs - Supported Training and Employment Program (STEP) FY 16/17

United Community Options of Broward, Palm Beach and Mid Coast Counties

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Final Budget:
\$474,196

Actual Expenditure:
\$467,001



The administrative monitoring had a finding related to the late submission of the budget to actual report. The finding was addressed in a timely manner.

Programmatic Performance

United Community Options of South Florida (UCO) completed its second year providing services under the 2015 STEP RFP. UCO's program provides year-round youth development and supported employment services at Blanche Ely, Boyd Anderson, Deerfield Beach, Northeast, and Plantation High Schools, the UCO main campus in Ft. Lauderdale, and at work sites throughout the county in the summer for youth ages 16-22 with intellectual or physical disabilities.

Program monitoring reflected that the provider engaged youth through unique skill building projects such as creating a microenterprise complete with business and marketing plans. Coordinated counseling and case management activities assisted each youth to achieve transition plan goals. Satisfaction surveys reflected high levels of satisfaction with services.

Transportation issues impacted enrollment during the school year. CSC and the STEP providers have been working collaboratively to resolve paratransit issues and identify alternate transportation strategies.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth acquired measurable skills in Daily Living Activities.

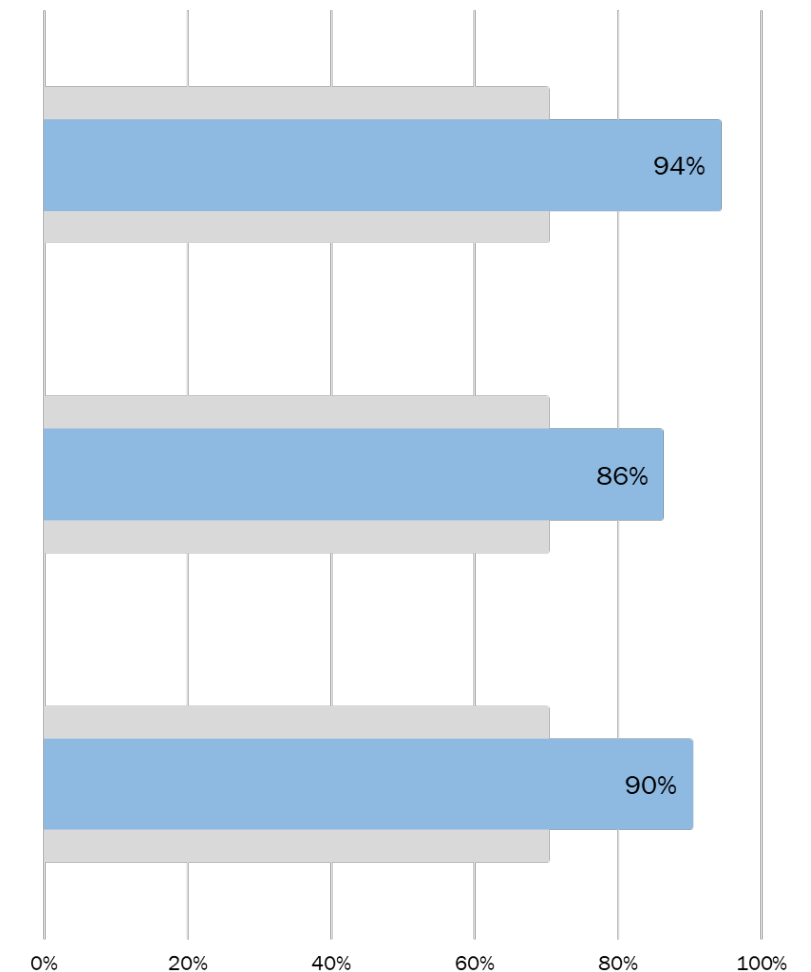
94%

Youth acquired measurable skills in Work-Related Behaviors.

86%

Youth acquired measurable skills in Job Duties.

90%

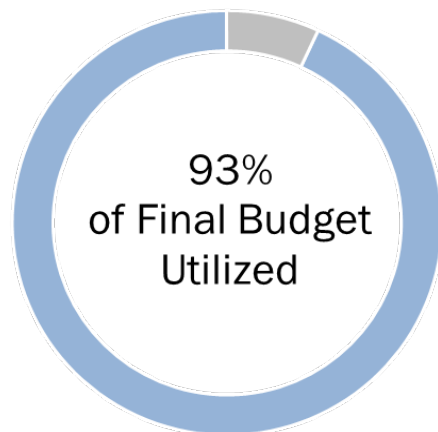
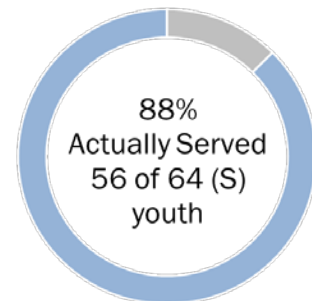
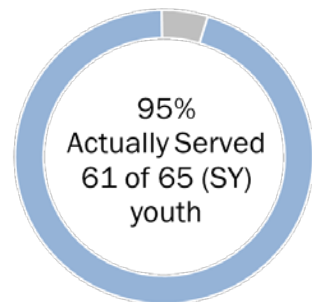




Special Needs - Supported Training and Employment Program (STEP) FY 16/17

YMCA of South Florida

How Much Did We Do?



Final Budget:
\$550,492

Actual Expenditure:
\$512,191

How Well Did We Do It?



The administrative monitoring had a finding related to the late submission of the audited financial statements. The finding was addressed in a timely manner.

Programmatic Performance

The YMCA is in its second year providing services under the 2015 STEP RFP. The YMCA's program provides year-round youth development and supported employment services at Taravella, Cypress Bay, and Stranahan High Schools, and at work sites throughout the county in the summer for youth ages 16-22 with primarily developmental disabilities.

Program monitoring reflected that the YMCA provided excellent case management activities to prepare youth for summer employment, and that the provider focused on increasing each youth's social, employability, and daily living skills. The program's new staff were highly responsive to technical assistance and actively participated in relevant trainings. Satisfaction surveys reflected high levels of satisfaction with program services.

Many of the youth at one of the sites rely on paratransit, and issues this year have impacted enrollment. CSC staff and STEP providers have been working collaboratively to resolve these issues and identify alternate transportation strategies.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Data Integrity



Participants Fully Measured

Is Anybody Better Off?

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth acquired measurable skills in Daily Living Activities.

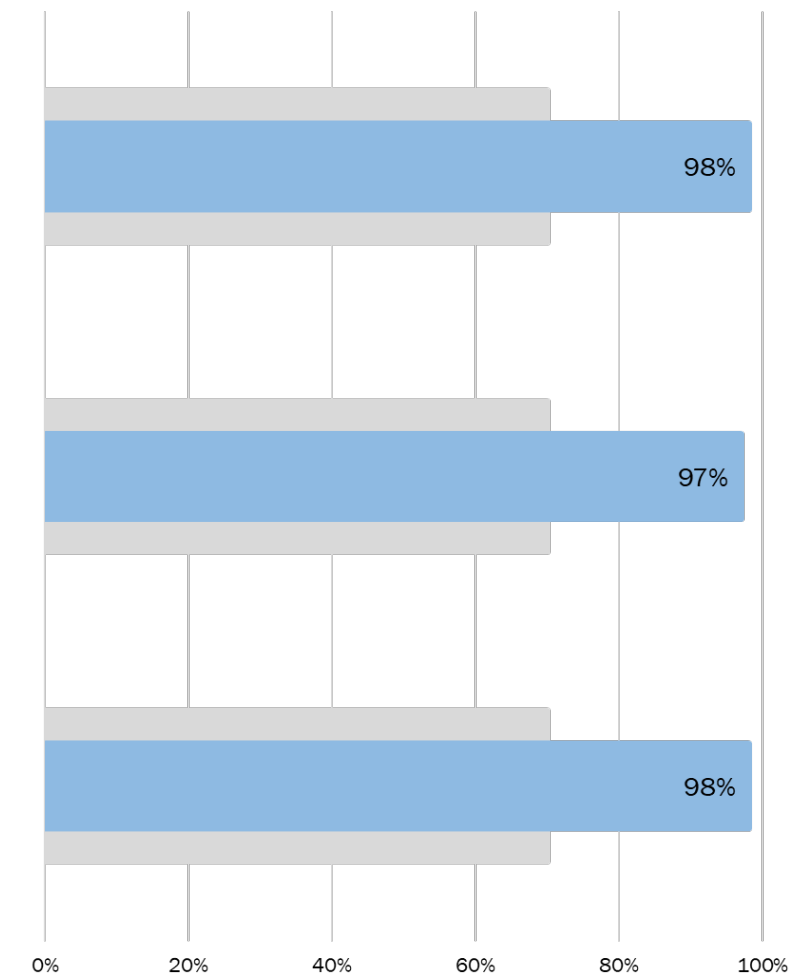
98%

Youth acquired measurable skills in Work-Related Behaviors.

97%

Youth acquired measurable skills in Job Duties.

98%





Special Needs - Youth Work Incentive Coordinator (Y-WIC) FY 16/17

Abilities (D/B/A ServiceSource)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

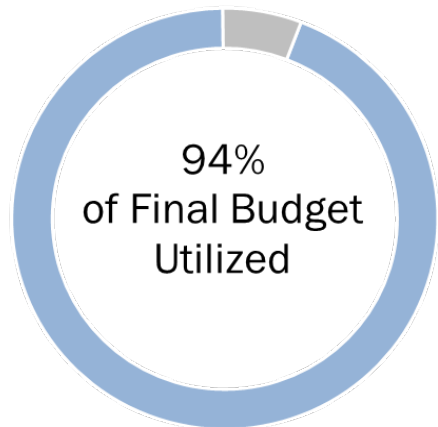
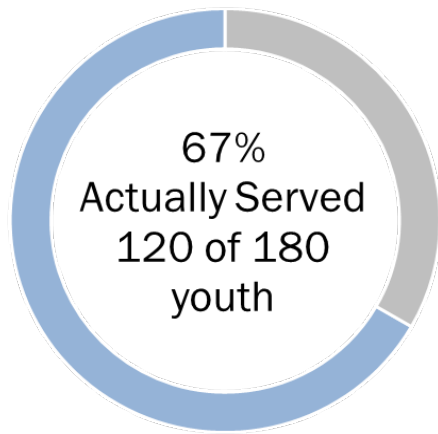
Programmatic Performance

Abilities completed its second year of providing services under the 2015 Y-WIC RLI, which includes counseling with youth and their families to address issues related to social security disability benefits. CSC issued the Y-WIC procurement in response to the Special Needs Advisory Committee's identification of social security disability benefit counseling as an unmet need for Broward youth with special needs who are transitioning into employment.

Program monitoring reflected that the benefits counselor worked closely with STEP providers and their participants and also educated the community, presenting informative workshops about relevant issues such as the relationship between employment and benefits. Approximately \$32,000 in benefits was refunded to participants as a result of Y-WIC counseling. Satisfaction surveys reflected high levels of satisfaction with these services.

The benefits counselor provided many of the STEP participants with multiple sessions, which resulted in a reduction in the number of clients served, though a high number of sessions were provided each month.

Provider **met** expectation for Data Integrity and Participants Fully Measured.



Final Budget:
\$89,500

Actual Expenditure:
\$84,489

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Participants reported staff helped with finding needed services.

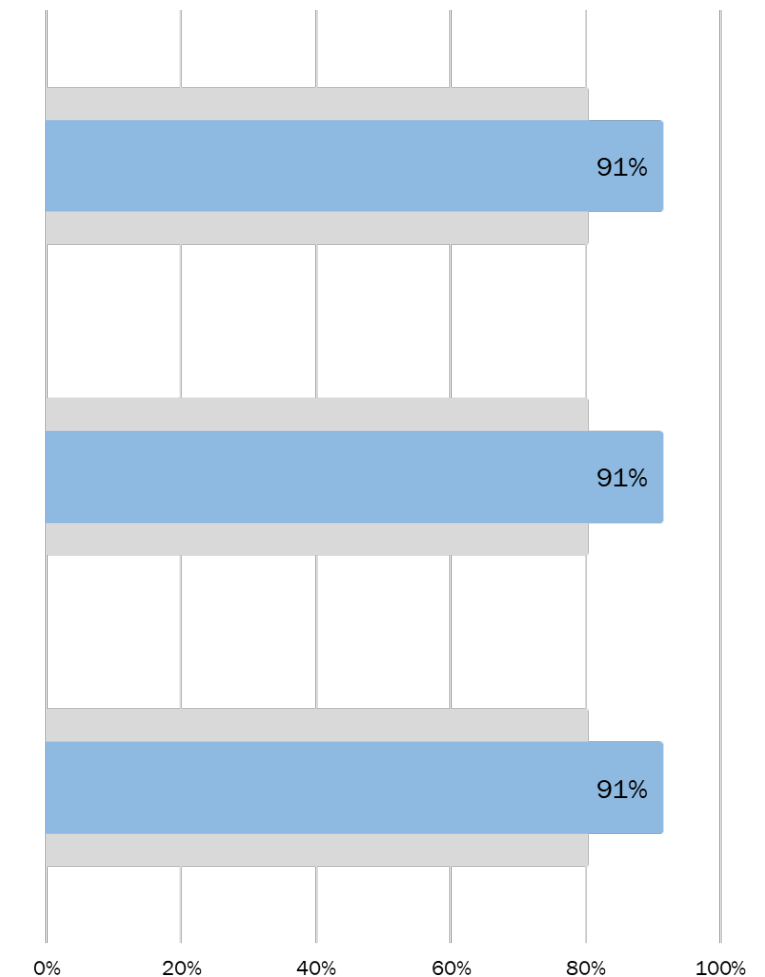
91%

Participants reported a better understanding of their benefits and options.

91%

Participants would recommend the Y-WIC program to others.

91%





Special Needs FY 16/17

Transition to Life Summit 2017

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Fiscal Monitoring not applicable

Programmatic Performance

The Eighth (8th) Annual Teens' Transition to Life Summit was held Saturday, September 23, 2017. During the year's successful summit, CSC continued to partner with the School District Exceptional Student Education staff, Florida Diagnostic & Learning Resources System (FDLRS), and CareerSource Broward to convene this impactful event for youth with special needs transitioning from school to adulthood and their families. A new partnership was also formed with Broward Behavioral Health Coalition and One Community Partnership 2 to add a behavioral health track to the Summit. Youth sessions included: soft skills trainings, relationships & self-determination, and financial education. Parents sessions included: Post-Secondary education, employment training, diploma options, and social security benefits.

A total of 341 youth, parents, vendors, and volunteers participated in the 2017 summit. The School District collaborates to fund the keynote speaker and the American Sign Language (ASL) interpreters for the event.

Provider **met** all Council goals and performance measurements.

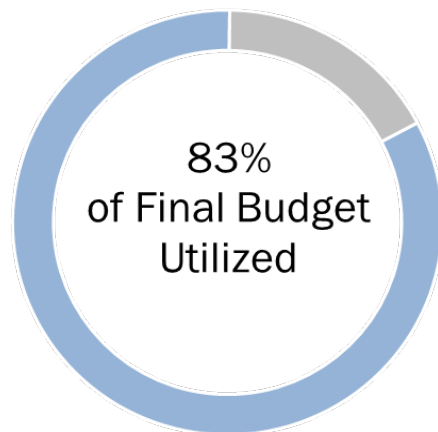
■ Measure

Parents who reported that the information provided at the Summit was helpful.

93%

Youth who reported satisfaction with the Transition to Life Summit.

86%



Final Budget:
\$35,000

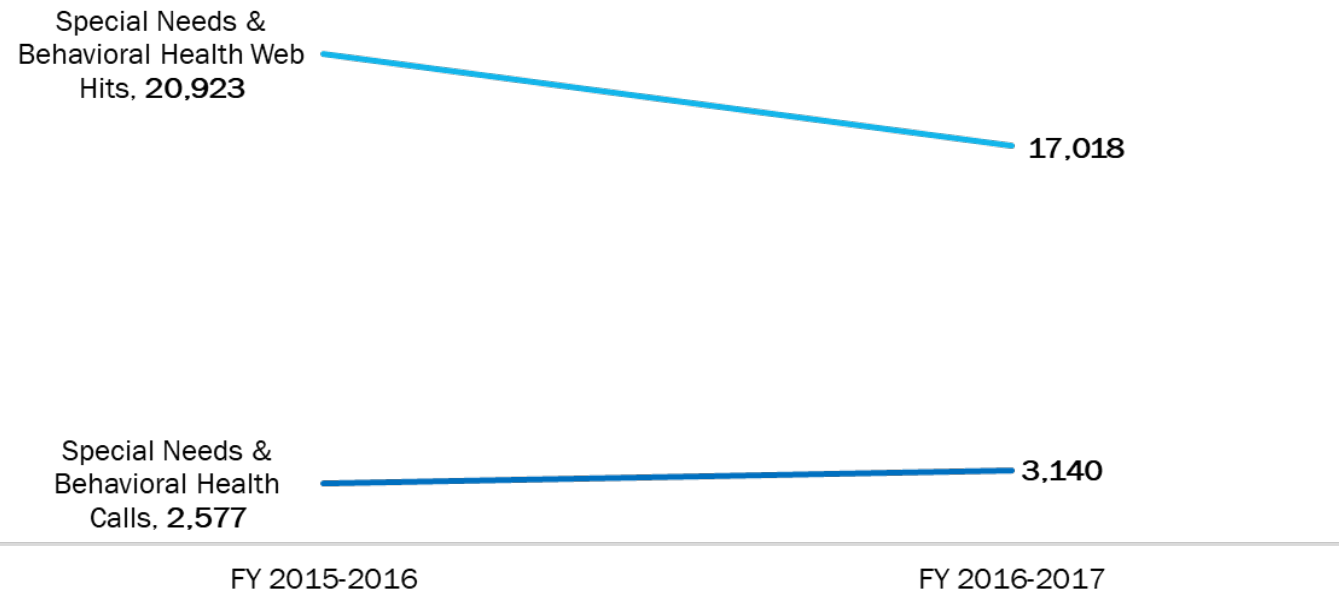
Actual Expenditure:
\$28,921



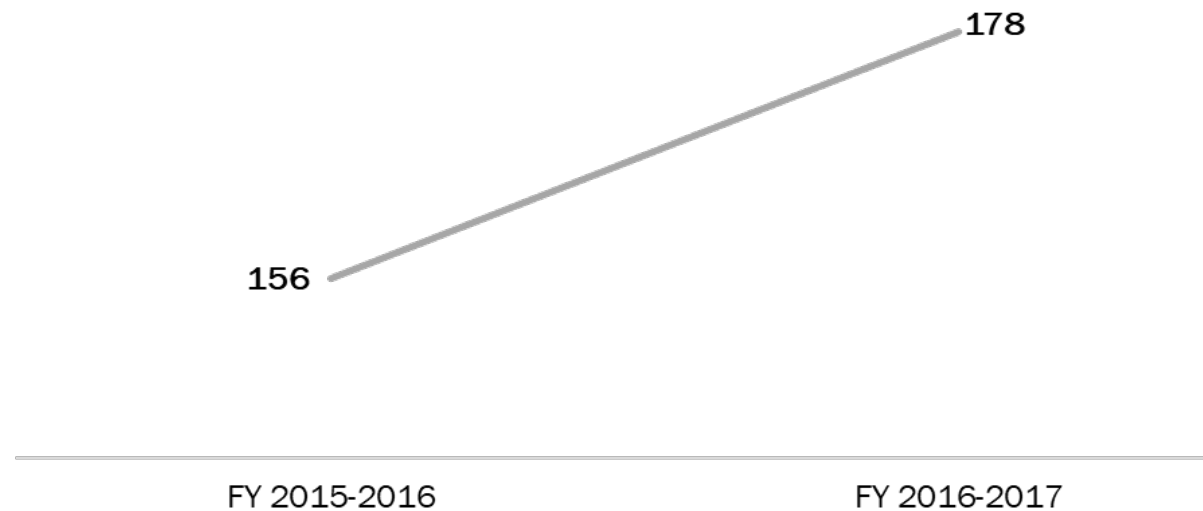
Simplified Point of Entry

Annual Performance FY 16/17

The number of Special Needs & Behavioral Health **calls** to 2-1-1 increased while the **web hits** decreased from FY 15-16 to FY 16-17.



The number of families served through JAFCO's Special Needs case management program increased from FY 15-16 to FY 16-17.



SIMPLIFIED POINT OF ENTRY

GOAL:

Improve the coordination of children's services.

RESULT:

Families are self-sufficient.

First Call for Help (2-1-1)

- Collaboratively funded by State and community partners, including Broward County government, Early Learning Coalition, United Way, Department of Children and Families, as well as individual cities, foundation grants and private contributions.
- General hotline operations.
- Special Needs and Behavioral Health Unit for families with children with physical and developmental disabilities and behavioral needs.
- Special Needs Unit includes warm transfers to dedicated case management services provided by the Jewish Adoption & Foster Care Options (JAFCO).



Simplified Point of Entry FY 16/17

First Call for Help (2-1-1) (General Population)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

Programmatic Performance

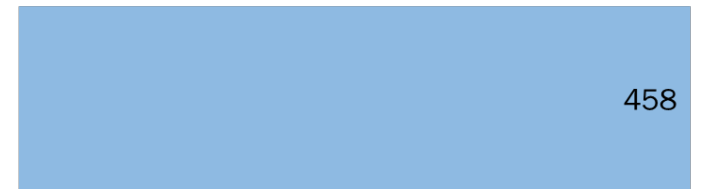
The 2-1-1 Information and Referral Line is a valuable community service that provides critical system linkages and is nationally accredited as an Information, Referral and Crisis Center. Program monitoring reflects that helpline staff are knowledgeable, courteous, very supportive, and use reflective listening skills. Monitoring confirmed that the new helpline model being implemented has increased call lengths to ensure that callers' needs are met beyond providing phone numbers. Helpline staff consistently finds additional needs as they speak to callers. Customer surveys confirm monitoring observations.

2-1-1 continues to be the first point of contact for major CSC community wide initiatives such as the Prosperity Campaign (EITC), Broward Reads for the Record, Back to School Community Extravaganza, Transition to Life Summit, etc. 2-1-1 is on track to implement web chat and text messaging services by the end of 2017. 2-1-1 consistency engages their staff in various professional development trainings in order to effectively meet callers' needs by increasing proficiency and knowledge of community resources.

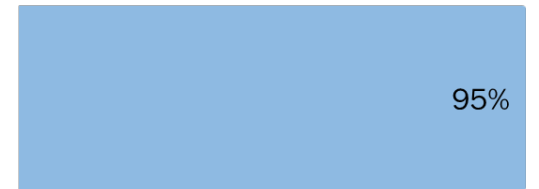
Provider **met** all Council goals for performance measurements.

■ Measure

Number of community events where information about 2-1-1 was distributed.



Callers that contacted 2-1-1 who were satisfied with the assistance provided.



Callers that contacted 2-1-1 for information regarding EITC that were referred to VITA site.



95,633
Hotline Calls

100,875
Web Hits

100%
of Final Budget
Utilized

Final Budget:
\$300,228

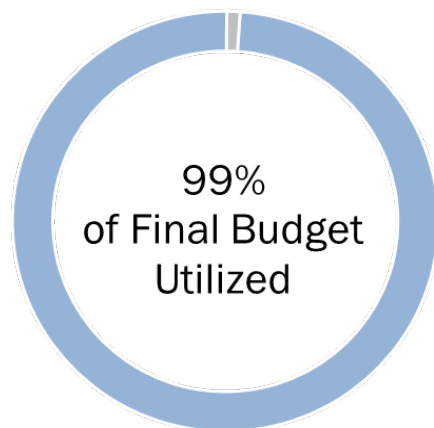
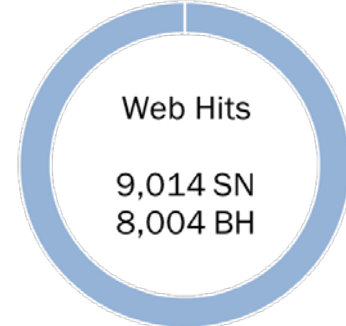
Actual Expenditure:
\$299,123



Simplified Point of Entry FY 16/17

First Call for Help (2-1-1) (Special Needs & Behavioral Health)

How Much Did We Do?



Final Budget:
\$435,483

Actual Expenditure:
\$431,213

How Well Did We Do It?



Excellent administrative monitoring with no findings.

Programmatic Performance

The Special Needs Unit at 2-1-1 continues to serve as a single point of entry for families with children birth to 22 years old with developmental, physical and behavioral health needs in our community. With CSC funding, 2-1-1 has partnered with JAFSCO to provide callers with assistance navigating the special needs system of care that require face to face case management. The case management services help empower families to easily access, navigate, and obtain services. 178 unduplicated families participated in case management services during FY 16/17.

Observation of Helpline staff and Provider documentation support that calls are answered by knowledgeable and courteous staff. Call observation included callers seeking food pantries, services for a child recently diagnosed with autism, family planning, depression, grief counseling, and assistant with rent. First Call for Help continues to conduct community outreach efforts to promote the Special Needs Hotline in Broward County. Monitoring findings reflect very high quality case management services that consistently meet the high number of family needs.

Is Anybody Better Off?

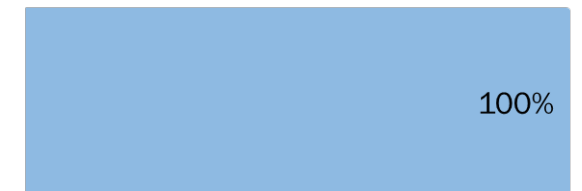
Provider **met** all Council goals for performance measurements.

Measure

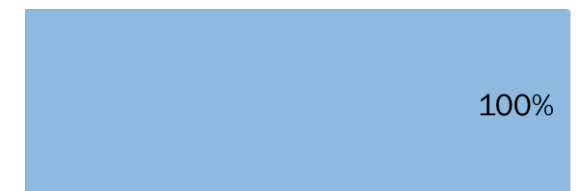
Number of families served through JAFSCO case management program.



JAFSCO participants who reported an increase in their ability to access services and resources in their communities.



Families served by 2-1-1/JAFSCO who improved their family functioning 6 months post program completion.

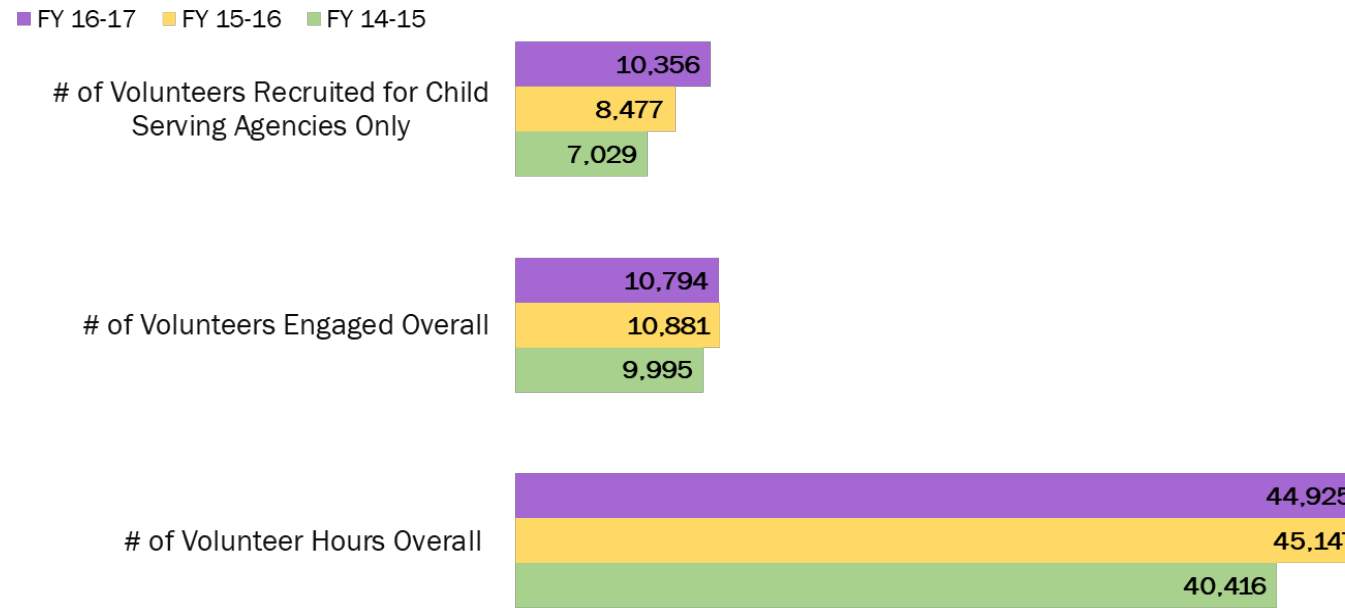




Capacity Building

Annual Performance FY 16/17

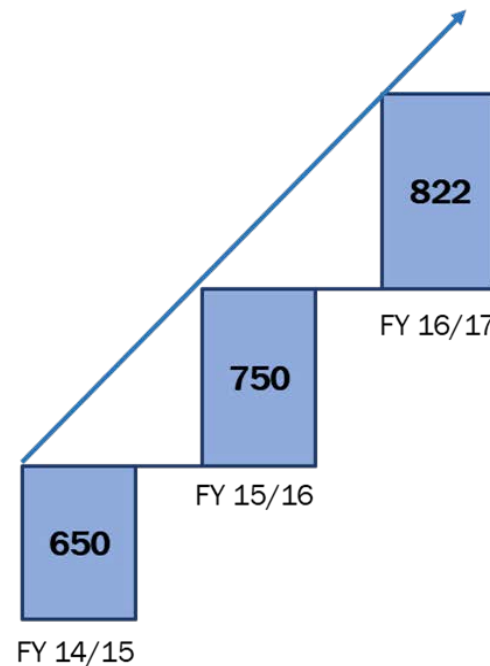
HandsOn Broward Volunteer Numbers



Committee Growth

822

individual members connected with the Agency Capacity Building Committee in FY 16/17



CAPACITY BUILDING PROGRAMS

GOAL:

Build provider agency organizational effectiveness.

RESULT:

Communities are safe and supportive.

Programs Description

- The Council funds a continuum of staff and organizational development opportunities to promote agency capacity building. Seven priority areas include: Mission; Vision & Strategy; Board Governance & Leadership; Program Delivery; Impact; Strategic Relationships; Resource Development; and Internal Operations & Management.
- Training and technical assistance is provided using a multi-forum approach with classroom and on-site coaching, e-learning and volunteer support.
- The Council also supports volunteer recruitment and support efforts to provide engaged volunteers to support child-serving agencies.



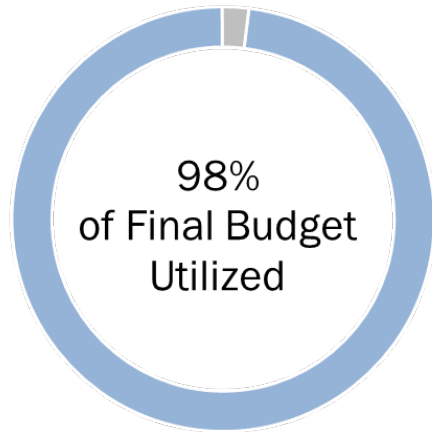
Capacity Building FY 16/17

Blacktie South Florida

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Final Budget:
\$5,000

Actual Expenditure:
\$4,875

Administrative monitoring not applicable

Programmatic Performance

This contract year, 15 local non-profit organizations enhanced their special events efforts with the support of Blacktie South Florida. CSC partners with Blacktie to subsidize one-year subscriptions to this web-based event registration management services for local child and family serving nonprofit organizations. Along with event registration, other specialized support services include: social media promotion, donation collection, auction coordination and on-site photography on the event day.

The value gained through the annual subscription goes beyond increased efficiency and access to other features the organization typically would be unable to afford, as it also adds a higher level of sophistication that enhances the user's experience as well. Feedback from past subscribers has shown that the service is valued and the subsidized cost especially so.

In FY 17/18 Blacktie will engage 15 new local nonprofit organizations. Promotion of the availability of subsidized subscriptions will continue through the efforts of the Agency Capacity Building (ACB) Committee.

Satisfaction with Professional Photography services.



Satisfaction with Marketing services.



Satisfaction with Registration Management services.





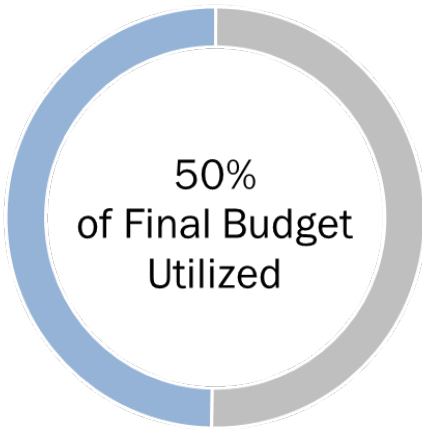
Capacity Building FY 16/17

Initiatives for Emerging Organizations

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Final Budget:
\$40,000

Actual Expenditure:
\$19,807

Administrative monitoring not applicable

Programmatic Performance

Capacity building support for local nonprofit organizations (NPOs) was further enhanced by the addition of a Grant Preparatory Training Series. The series, which spanned several months was facilitated by local industry experts specializing in business administration, organizational development and nonprofit leadership. Through the series, participants received insight into the fundamental principles and business practices required for the successful operation and growth of NPOs. Facilitators provided the NPOs with the guidance, tools and strategies needed to conduct an in-depth analysis and evaluation of the current state of their organization's operations. The Grant Preparatory series was complemented by the inclusion of 3 presentations on Fundraising and Development featured as a part of the quarterly Agency Capacity Building Committee (ACB) meetings.

Cumulatively, these efforts helped to prepare, as well as educate ACB members and other local organizations on the value gained from the auxiliary supports included as a part of the CSC Capacity Building Mini Grants, as well as other available sources of funding and support.

Survey data gathered from ACB members identified the three top capacity building needs as: Strategic Relationship Building, Fundraising and Development and Resource Connection. Resources and related trainings will be explored to address these expressed needs.

Number of participants who attended "Fiscal Readiness for Nonprofits".



Number of participants who attended "Strategic Thinking for Today's Nonprofit".



Number of participants who attended "The Foundation of Successful Organization".



Number of participants who attended "Grant Writing".





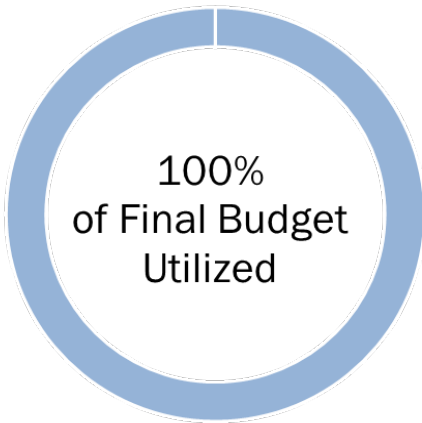
Capacity Building FY 16/17

Mini Grants

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Final Budget:
\$74,500

Actual Expenditure:
\$74,425

Administrative monitoring not applicable

Programmatic Performance

100% of the nonprofits funded for capacity building mini grants successfully completed their primary projects, Three (3) of those organizations completed additional projects with the support of mini grant funding. Substantial gains were made by providing business coaching and consulting services from the Small Business Development Center (SBDC) as a supplement to grant funding. From the onset of the project(s) to its completion, SBDC professionals aided each organization in the review of their organizational assessment, guided them in the revision and refinement of their individual project plans, as well as vetted and sourced consultants and service providers which led to more efficient, cost effect and practical use of mini grant funds.

The successful grant outcomes achieved through the inclusion of SBDC support services have reinforced the concept that a more dynamic approach to structuring grants leads to greater end results.



8 organizations were awarded the Capacity Building Mini Grant



10 projects completed that improved business functions and increased resiliency



24 hours of supplemental capacity building related trainings



166 hours of professional coaching and consulting hours from the Small Business Development Center (SBDC) provided



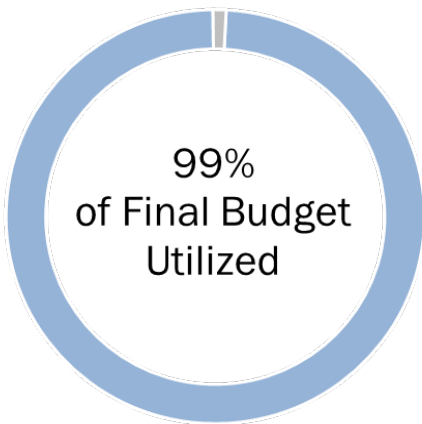
Capacity Building FY 16/17

Community Foundation of Broward County (Board and Leadership Development)

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Final Budget:
\$56,880

Actual Expenditure:
\$56,080

Administrative monitoring not applicable

Programmatic Performance

FY 16/17 saw the last graduating class of the collaborative Leadership Development series funded by CSC, the United Way and America Express. Due to changes in the areas of focus outlined and informed by its board of directors and foundation investors, the Community Foundation will no longer facilitate the coordination of the American Express Leadership Academy. Over the course of the 3 years that the program was locally funded, over 132 executive level leaders were engaged and 100% of the participants successfully graduated the program. During its course, the AMEX Leadership Academy provided comprehensive training in the areas of:

- Assessment for Development
- Executive Coaching
- Coaching for Greater Effectiveness
- Leading Self
- Leadership & Change

IN FY 17/18, the PAOD Training and Capacity building team will focus on identifying a new organization or several organizations to meet the training needs of higher level organizational leaders as well as leaders within organizations that demonstrate high potential for growth and the aptitude to develop executive level leadership skill.

Most of the **44** AMEX Leadership participants reported satisfaction with the coaching and executive level mentoring received in 16-17.

Participants who reported improved job performance.



Participants who reported the training exceeded their expectations.



Participants who reported they found the coaching sessions valuable.



Participants who reported that the organization was stronger as a result of the training.





Capacity Building FY 16/17

HandsOn Broward

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Excellent administrative monitoring with no findings.

Programmatic Performance

In 2017, HandsOn Broward expanded programming by adding opportunities for more meaningful engagement for their volunteers. HandsOn Broward's Changemaker's Council was developed to engage and cultivate a group of professional and dedicated young community leaders ranging in age from 21-40 in meaningful local volunteer activities.

The Community Leader Corps (CLC) program was created to provide skills-based training to volunteers interested in learning the light construction and painting skills needed to execute community revitalization projects.

The goLEAD program was revamped in an effort to attract younger participants who wish to serve in a higher level of leadership capacity by giving them the opportunity to plan and execute a National Day of Service project. This year's event was held on November 18th, the nationally recognized Family Volunteer Day and engaged over 130 volunteers for project centered around environmental work.

In addition, the inaugural Youth Impact Awards was introduced in 2017 to recognize youth volunteers for their philanthropic contributions to our community and encourage them to use the day as a springboard for service throughout the year.



Final Budget:
\$234,853

Actual Expenditure:
\$234,851

Volunteers who reported high satisfaction with training session.



Number of new HS students who completed volunteer hours.



Number of volunteers recruited for CSC-funded child serving agencies.



Number of volunteers engaged.



Number of volunteer hours provided.





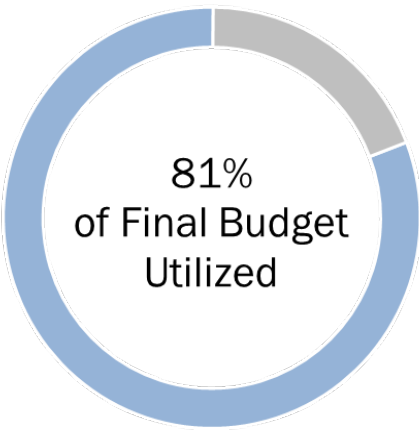
Capacity Building FY 16/17

Training

How Much Did We Do?

How Well Did We Do It?

Is Anybody Better Off?



Final Budget:
\$110,000

Actual Expenditure:
\$88,765

Administrative monitoring not applicable

Programmatic Performance

CSC continues to set the standard for high quality training facilitation, engaging presentations and cutting edge subject matter. In the past year we have continued to remain at the forefront of providing the knowledge and solution focused answers to critical issues impacting the children and family we serve. Ever responsive to the current times and needs of our local communities, staff has strategically focused training efforts on shaping thought, leadership and action towards creating a platform for collective racial equity work, providing a frame that guides compelling storytelling and supporting those stories with data visualization models that engage and connect with a greater audience.

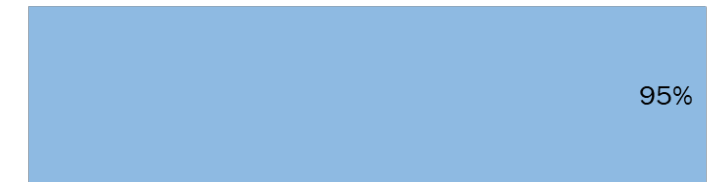
Through internal collaborative efforts with PS Department, our funded providers gained access to over 60 training opportunities, including 3 specialized trainings. Specialized training opportunities can be far and few between due to various reasons, but are critical in enhancing front-line staff's ability to address specific needs related to the youth they serve.

Due the steady decline in usage over past years and the low REI valuation, FY 16/17 marks the conclusion of CSC funded Online Learning Center's training courses availability on the web. To continue to address the need for online learning resources, PAOD has created an online learning resources page, with link to a wealth of low to no cost e-learning outlets.

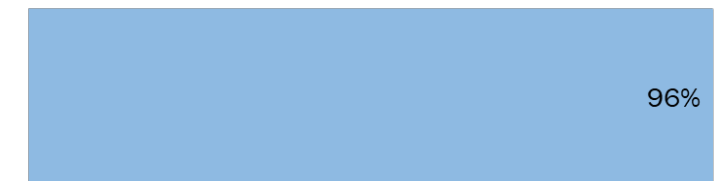
Participants who reported that the information or ideas provided translate into useable skills and tools to further their work.



Participants who reported that their knowledge of the subject matter was broadened by the learning experience.



Participants who reported overall satisfaction with the training.



**Family Strengthening
Performance Measures
FY 16/17**

	ARC	Boys & Girls Club	Broward Children's Center	Camelot	Ctr 4 Hearing/Communication	Children's Harbor	Children's Home Society	Community Based Conn	Family Central-NPP	FF Boys Town	Gulf Coast	HMHB-Fatherhood	HMHB-Teen Collaboration	Henderson-HOMEBUILDERS	Henderson-MST	Hispanic Unity	JAFCO	Juliana Gerena	KIDS-HOMEBUILDERS	KIDS-KID 1st	Memorial	Smith
Families participated in all program requirements	79%	76%	92%	77%	94%	82%	89%	86%	97%	99%	94%	65%	97%	85%	92%	93%	89%	82%	86%	88%	70%	
Families improved family functioning	96%	93%	100%		83%	76%	88%	100%	94%	90%	94%	67%	87%				97%	85%	92%	96%	83%	
Families with NO verified abuse 12 mos of completion (cases closed FY 14/15)	98%	100%	100%	100%	100%	98%	100%	100%	96%	100%	99%	100%	71%	100%	98%	95%	100%	79%	93%	97%	95%	
Improved Parenting Skills		98%																				
Children successfully avoided out-of-home placement												77%						89%				
Parenting attitudes/behavior consistent with decreased risk of child abuse & neglect															80%							
Satisfaction with Family Training sessions		100%													97%							
No law violation during program participation & 6 mos after completion					85%									75%			90%					
Maintained/improved school attendance during program					93%								79%			74%						
Fathers who completed Phase I groups											59%											
Satisfaction with group sessions											100%											
Fathers completed 24/7 Dad A.M. Curriculum											97%											
Fathers who improved their knowledge of effective parenting skills											100%											

Kinship Initiatives for Supportive Services (KISS) Performance Measures FY 16/17

Harmony

Kids In Distress

Mental Health Association

Legal Aid Services

Children not requiring foster or institutional care while receiving Kinship services	100%	95%	TSM	
Children not requiring foster or institutional care 12 mths Post Program Completion	100%	99%	TSM	
Caregivers demonstrated acceptable levels/or decreased their level of parenting stress	94%	83%	91%	
Caregivers satisfied with Kinship services	100%	93%	100%	
Kinship families satisfied with Legal Aid Services				99%
Kinship families legal goals were met				93%
Youth aged 12 and older satisfied with Kinship services.	100%	82%	100%	

Legal Representation of Youth in Child Welfare (Permanency Program) Performance Measures FY 16/17

Legal Aid

Children who remained in final permanency placement and did not require sheltering, foster, or institutional care 12 months post program completion.	TSM
Children who have achieved permanency with no verified abuse finding 12 months post program completion.	TSM
Children whose legal permanency goal was met (e.g., adoption, reunification, permanent guardianship, or permanent placement with fit and willing relative).	TSM

*TSM - Too Soon to Measure

Healthy Families Performance Measures FY 16/17

Healthy Families of Broward

Families that completed the program with improved/maintained self-sufficiency	91%
Target children up to date with immunizations by age 2	86%
Target children up to date with well baby checks by age 2	87%
Participants who improved score(s) on at least 1 Healthy Parenting	100%
Families with no verified child maltreatment 12 mths post program completion.	100%

Maternal & Child Health (MOMS) Performance Measures FY 16/17

Memorial

Healthy Mothers/Healthy Babies

Families participated in all program requirements	81%	69%
Mothers who reported fewer symptoms of depression and/or anxiety	100%	100%
Infants and children that scored within range for developmental milestones	88%	97%
Mothers who demonstrated acceptable levels or improvement of attachment/bonding with target infant	95%	94%

**Youth Force
Performance Measures
FY 16/17**

After School Programs
Center for Hearing & Communication
City of West Park
Community Access
Community Recon Housing North
Community Recon Housing South
Crockett Foundation
Harmony
HANDY
Hispanic Unity
Memorial
OIC
Smith
Urban League
YMCA

No new law violations during program	100%	100%	100%	100%	97%	100%	100%	100%	95%	100%	100%	100%	98%	100%	100%
No pregnancies	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
No use of drugs and/or alcohol	100%	100%	100%	100%	100%	95%	100%	100%	99%	100%	100%	93%	100%	93%	100%
Youth who demonstrated gains or low risk in a Youth Development Competency.	65%	95%	82%	97%	63%	84%	73%	87%	81%	70%	78%	67%	71%	74%	68%

**Summer Youth Employment
Program
(SYEP)
Performance Measures
FY 16/17**

CareerSource Broward

Youth successfully completed the program	86%
Youth demonstrated proficiency in employability and job retention skills	80%
Employers were satisfied with program support and youth employee(s)	98%
Youth were satisfied with their work experience	99%

**High School Initiatives
(LEAP - 21st CCLC - BOSS
Programs)
Performance Measures
FY 16/17**

Hispanic Unity (Miramar - LEAP/21st/BOSS)
Hispanic Unity (Stranahan-LEAP)
YMCA (Boyd & Deerfield Beach - LEAP/21st/BOSS)
YMCA (McArthur, Piper Plantation - 21st/BOSS)
YMCA (Blanche Ely, Dillard, Hallandale Beach, Northeast - LEAP)
Network for Teaching Entrepreneurship (NFTE) - BOSS

Youth decreased their # of unexcused absences	84%	87%	66%	65%	75%	
Youth decreased external suspensions	98%	90%	97%	99%	71%	
Youth improved Reading	88%	92%	88%	84%	85%	
Youth improved Math	82%	68%	82%	75%	80%	
Youth improved Science	92%	86%	82%	81%	78%	
Completed their business plan						91%
Participated in a In-House NFTE field trip						80%
Attended a NFTE guest speaker						86%
Successfully completed the program						91%

New Delinquency Alternatives for Youth (New DAY) Performance Measures FY 16/17

	Broward Sheriff's Office (BSO)	Camelot	Community Based Connections	Harmony	Henderson	Juliana Gerena	Memorial	PACE Center for Girls	Urban League
Youth successfully completed program	82%	80%	64%	96%	79%	85%	84%	87%	77%
Increased level of protective factors and decreased risk factors	89%	73%	65%	72%	88%	100%	89%	59%	77%
No new law violations during program	90%	97%	88%	96%	84%	100%	93%	99%	91%
No new law violations 12 mths post program completion (cases closed FY 14/15)	88%	90%	70%	94%	84%	100%	94%	85%	84%

Legal Advocay Works (LAW) Performance Measures FY 16/17

	Legal Aid
No new law violations during program	82%
Improved housing stability	86%
No law violations 12 mths post program completion (cases closed FY 14/15)	93%
Youth remained in school or made educational gains	89%

Juvenile Assessment Program Performance Measures FY 16/17

	Juvenile Assessment Center
Juveniles presented by law enforcement admitted to the JAC	100%
Admitted juveniles risk-assessment using PACT Measure	100%
Juveniles processed for case handling	100%

LAW Line Performance Measures FY 16/17

	Legal Aid
Callers reported their legal needs were met	89%
Number of calls addressing specific issues	378

Healthy Youth Transition
(HYT)
Performance Measures
FY 16/17

Camelot
Gulf Coast
HANDY
Henderson
MHS
PACE
SunServe
Urban League
HOMES
FLITE
MODS
*TSM

	Camelot	Gulf Coast	HANDY	Henderson	MHS	PACE	SunServe	Urban League	HOMES	FLITE	MODS *TSM
Youth aged 15-19 who did not become pregnant or cause a pregnancy	97%	95%	97%	100%	97%	96%	100%	95%			
Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older	97%	95%	97%	80%	97%	89%	100%	76%			
Youth who demonstrated proficiency or improvement in employability and job retention skills	80%	71%	83%	88%	84%	94%	90%	80%			
Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment	76%	77%	85%	88%	83%	77%	92%	67%			
Youth who successfully completed internship									73%		
Youth who demonstrated proficiency or improvement in employability and job retention skills									82%		
Sites that indicated satisfaction with program support and youth intern									83%		
Youth who became employed upon internship completion									53%		
# of youth served in the College Boost Program (Output)										96	
Youth served in the College Boost Program that made learning/educational gains										83%	
# of youth served by housing coordinator (Output)										321	
Youth served by the housing coordinator that secured housing.										82%	

**Out-of-School Time (GP) &
AS @ YL
Performance Measures
FY 16/17
FINAL YEAR OF RFP 2012**

	After School Programs	AS @ YL	Boys & Girls Club (Summer Only)	City of Hollywood	City of Lauderdale Lakes (Summer Only)	City of Miramar	Community After School	Kids In Distress	Memorial (Summer Only)	New Hope World Outreach (Summer Only)	SOREF	South Cluster	Sunshine After School	Urban League (Summer Only)	YMCA
Improved Math Skills (Summer Measure)	76%		81%		67%	78%	70%	75%	93%	87%	85%	69%	82%	68%	78%
Improved Reading Skills	81%	92%	90%	81%	74%	84%	82%	82%	96%	80%	91%	73%	88%	57%	87%
Improved Social Interactions	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved Homework Completion (School Year Measure)	91%	93%		93%		100%	67%	89%			73%	92%	90%		89%

52%

**Out-of-School Time (SN) &
Respite
Performance Measures
FY 16/17**

	ARC	After School Programs	Ann Storck	Broward Children's Center	Center for Hearing & Communication	Smith	UCO	YMCA	City of Pembroke Pines (Summer Only)	Memorial Respite Program	Smith Respite Program
Children remained safe	100%	100%	100%	100%			100%	100%	100%		
Children who improved reading and language development	69%	95%	91%	80%	100%		94%	85%	77%		
Children who demonstrated improved social skills	100%	100%	100%	100%	100%		100%	100%	100%		
Improved Math Skills (Summer Measure)						76%					
Improved Reading Skills						71%					
Improved Social Interactions						100%					
Improved Homework Completion				80%	95%						
Caregivers demonstrated reduced caregiving stress									99%	100%	
Caregivers demonstrated satisfaction with services									99%	100%	
Children demonstrated satisfaction with services									100%	100%	

**Supported Training & Employment
Program
(STEP)
Performance Measures
FY 16/17**

ARC

Ctr 4 Hearing/Communication

Smith

UCO

YMCA

Abilities

Youth improved Daily Living Skills	92%	65%	95%	94%	98%	
Youth improved Work Behavior Skills	81%	74%	80%	86%	97%	
Youth improved Job Skills	89%	91%	80%	90%	98%	
Participants who reported that staff helped with finding needed services						91%
Participants who reported a better understanding of their benefits and options						91%
Participants who would recommend the Y_WIC program to others						91%