



# Children's Services Council

of Broward County  
Our Focus is Our Children.



Annual Performance Report | Fiscal Year 2022-2023

## Inspiring Hope, Supporting Children and Families.

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# MISSION STATEMENT

To provide the leadership, advocacy and resources necessary to enhance children's lives and empower them to become responsible, productive adults through collaborative planning and funding of a continuum of quality care.



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## Annual Performance Report Key

### Financial & Administrative Monitoring



No Findings



Administrative monitoring had finding(s) that were addressed in a timely manner.



Administrative monitoring had finding(s) that were not addressed.



Not Applicable

### Programmatic Performance



Program is performing well.



Program is receiving technical assistance.



Program is on a Performance Improvement Plan.



Not Applicable OR Program has sunsetted

### Data Integrity & Fully Measured



Provider met expectations.



Provider did not meet expectations.

### Performance Measures Charts



Council Goal



Met Goal



Between 10% - 20% below Council Goal.



20% or more below Council Goal



**GOAL**

Ensure a continuum of maternal and child health services for families with risk factors.

**RESULT**

Children are mentally and physically healthy.

**MATERNAL & CHILD HEALTH PROGRAMS**

**Mothers Overcoming Maternal Stress (MOMS)**

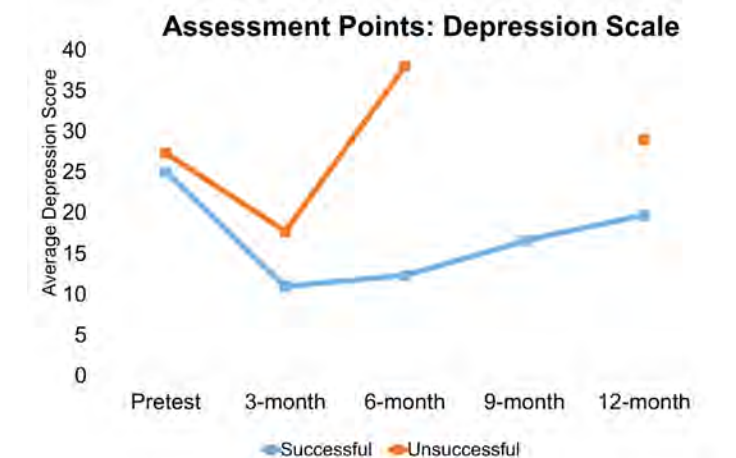
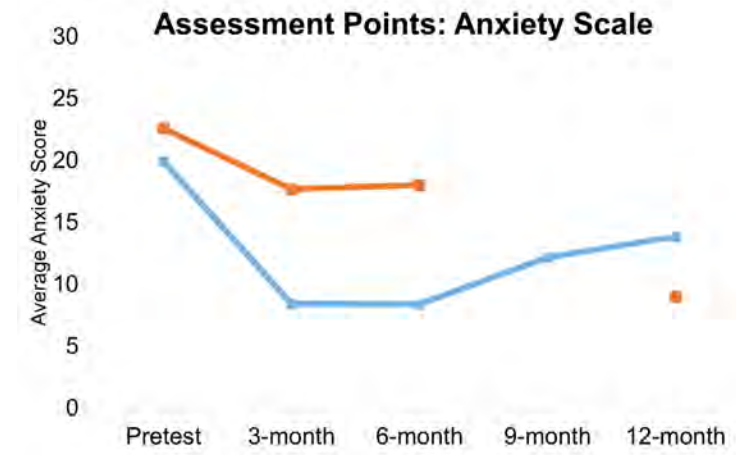
- Designed to decrease pre/post-natal depression and/or anxiety, promote maternal and child bonding, increase parenting skills, and decrease the risk of child abuse and neglect. Programs address resistance to engagement due to the stigma around clinical symptoms. Also, MOMS provides intensive mental health treatment and support to address high rates of abuse among infants from birth to one year of age.

**Safe Sleep**

- Safe Sleep provides cribs and education on safe sleeping practices to low-income families. The program also provides Model Behavior Training to hospital staff and safe sleep practices/risk reduction trainings to the community at large.

**DATA STORIES**

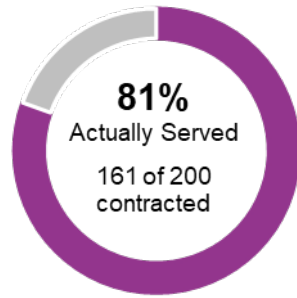
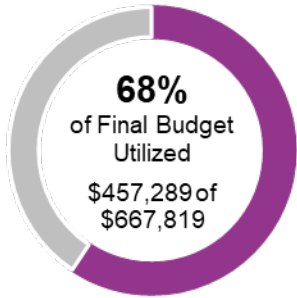
In FY 22-23, **77%** of parents **successfully completed** MOMS programs, and close to **97%** of parents showed reduced depression and anxiety during their participation. Parents who **did not successfully complete** the MOMS program tended to have **higher rates of anxiety and depression** throughout their participation. Finding new engagement strategies to support these parents is a continuing priority.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Healthy Mothers Healthy Babies (HMHB), Mothers Overcoming Maternal Stress (MOMS) program completed its final year providing services under the 2019 Family Supports RFP. The MOMS program provides services in North and Central Broward County to pregnant women and/or women with children less than one year of age who are experiencing pre and/or postnatal maternal emotional distress. The program utilizes a combination of Cognitive Behavioral Therapy (CBT), the Nurturing Parenting Program (NPP) curriculum and/or the Circle of Security best practice models for this population needing intensive services.

Program review and service observation reflected engaging and quality services. Caregiver satisfaction surveys reflected high levels of program satisfaction. In preparation for the program sunsetting on September 30, 2023, the provider held vacant positions and transferred families to other service providers in the community, resulting in low utilization and numbers served.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider did not meet expectations.

#### Outcome

Provider met 3 of 4 Council goals for performance measurements. Attachment/bonding had too few responses to analyze outcomes.

■ Goal ■ Measure

Families who successfully completed program.



Mothers who reported fewer symptoms of depression and/or anxiety.



Infants and children that scored within range for developmental milestones.



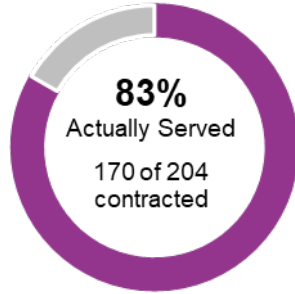
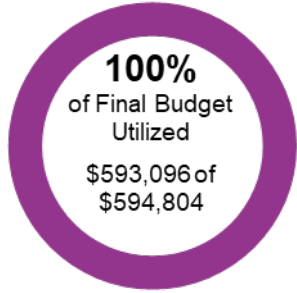
Mothers who demonstrated acceptable level or improvement of attachment/bonding with infant.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Memorial Healthcare System, Mothers Overcoming Maternal Stress (MOMS) program completed its final year providing services under the 2019 Family Supports RFP. The MOMS program provides services in South Broward County to pregnant women and/or women with children less than one year of age who are experiencing pre and/or post-natal maternal emotional distress. The program utilizes a combination of Cognitive Behavioral Therapy (CBT), the Nurturing Parenting Program (NPP) curriculum and/or the Circle of Security best practice models for this population in need of intensive services.

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to a reduction in referrals. The contract was fully utilized due to the longer program duration for families with more complex needs.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Families who successfully completed program.



Mothers who reported fewer symptoms of depression and/or anxiety.



Infants and children that scored within range for developmental milestones.



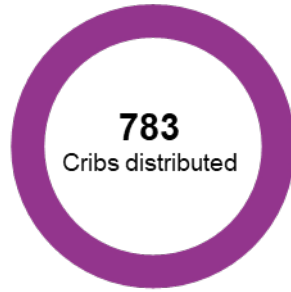
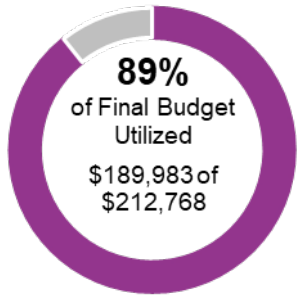
Mothers who demonstrated acceptable level or improvement of attachment/bonding with infant.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

The Broward Healthy Start Coalition's Safe Sleep program has evolved over the years from primarily distributing pack-and-play cribs to low-income families into a comprehensive program that includes training and education for parents, practitioners, and community members. The program provides an essential service that helps address unsafe sleep practices, one of the leading causes of child death in Florida for children under the age of one. The program is also being used as an in-kind match to the Broward Behavioral Health Coalition Regional Partnership Federal Grant designed to reduce harm associated with in-utero substance exposure, which ends on September 30, 2027.

The Safe Sleep message continues to spread widely throughout the community. There were 281 people that participated in community agency trainings on safe sleep practices, 783 parents/caregivers received a crib and training on safe sleep practices that included 30 distributed for twins or triplets, and 578 health professionals participated in model behavior trainings at local hospitals.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all performance measures.

#### Measures

Parents/caregivers provided with a crib who increased their knowledge of safe infant sleep practices, SIDS risk reduction and the Safe Sleep program.



Agency and healthcare professionals who reported the information presented in the training was useful.



Agency and healthcare professionals who reported satisfaction with trainings.







**GOAL**

Reduce the incidence and impact of child abuse, neglect, and trauma.

**RESULT**

Children live in stable and nurturing families.

**FAMILY SUPPORTS PROGRAMS**

**Family Strengthening**

- Evidence-based and best practice interventions designed to address multiple socio-environmental factors, stabilize families in crisis, and prevent out of home placement/involvement in dependency system.

**Kinship**

- Maintain stable homes for youth in relative and non-relative care to prevent involvement in child welfare system.
- Since 2015, a partnership with The Jim Moran Foundation has added \$200K annually to support Kinship.

**Healthy Families**

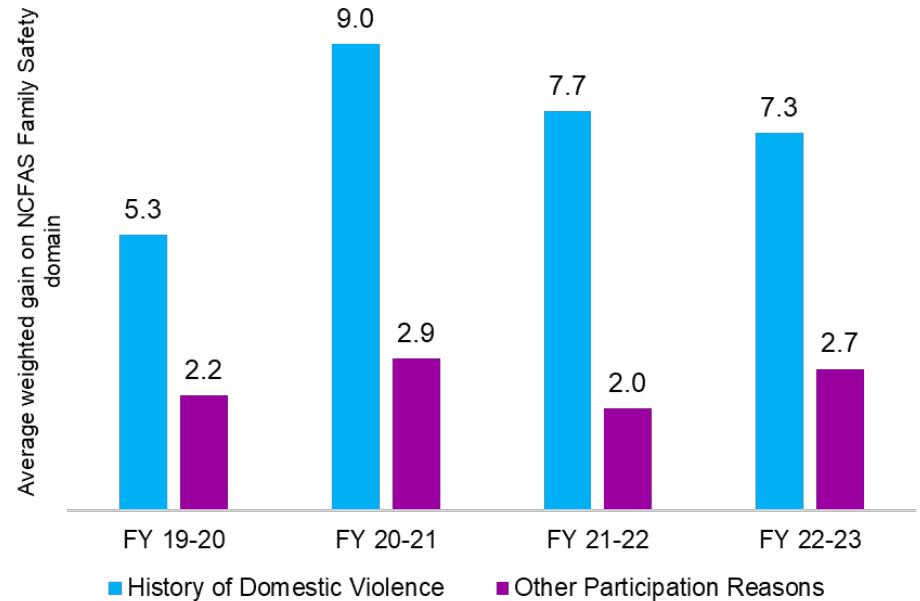
- In partnership with the Ounce of Prevention, CSC funds this long-term evidence-based model to improve infant and toddler outcomes and reduce abuse and neglect.

**Trauma Services**

- Evidence-based trauma therapy, navigation, and best practice services in collaboration with Broward Behavioral Health Coalition are provided locally and shared nationally with other regions experiencing community trauma.
- Eagles' Haven and Broward Behavioral Health Coalition allowed CSC to receive federal reimbursement through FY 22-23.
- HEAL Trauma programs utilize the Community Mental Health Worker model as a community engagement and empowerment strategy to increase the community's trust, access, and utilization of mental health services and help build upon existing community resiliency. Due to chronic community trauma, CSC is partnering with the community to identify the strengths they have with community-embedded services to help families move through chronic stressors. This initiative includes participatory partnership meetings with the HEAL provider staff who are representative of the communities served. This fairly new, cutting-edge initiative is showing promise in supporting and enhancing community relationships.

**DATA STORY**

Families participating in Family Strengthening programs due to a history of **domestic violence (DV)** showed the **greatest gain** in scores on the **Family Safety** domain of the NCFAS Assessment compared to families addressing other issues. This tremendous progress illustrates the power of Family Strengthening interventions in some of the most challenging circumstances.

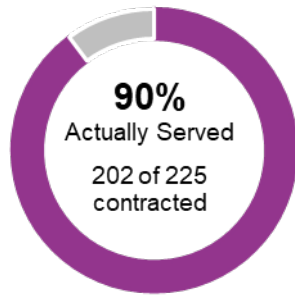
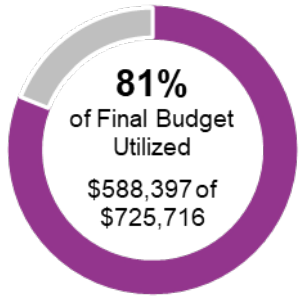


**Note:** To center on the difficulty in facilitating positive family dynamics, this analysis assigned **weighted scores** to families who started programming with the lowest scores and made the most gains over time. Families addressing DV were more likely to begin with a rating of "Serious Problem (-3)" on the NCFAS Family Safety domain compared to families who were in the program for other reasons.



### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Arc Broward's Parents as Teachers (PAT) Family Strengthening program completed its final year providing services under the 2019 Family Support RFP. This multi-year program provides parent education and training that utilizes a national best practice model modified specifically for families with infants and children with special needs. Frequency of services may decrease over time depending on the needs of the families. Over the course of a year, this may result in serving more or fewer than the contracted numbers based on where the families are in the course of the program.

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program had challenges with staff retention, which impacted utilization and numbers served. The vacancies have since been resolved.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



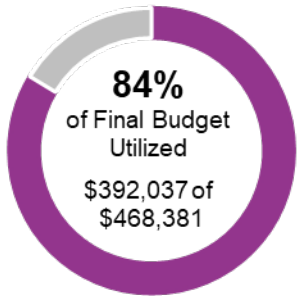
Families with no verified abuse findings 12 months post program completion.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

The Boys & Girls Clubs of Broward County completed its final year providing services under the 2019 Family Support RFP. The Strengthening Families Program (SFP) model provides 14 weeks of curriculum-guided parent, child, and family groups recruited from eleven clubs. In addition to group sessions, families receive ongoing case management services as needed.

Program review results reflected that in-person group services were well-received by participating caregivers and children. The program successfully completed a performance improvement plan which resulted in improved case management services and documentation. Caregiver satisfaction surveys reflected high levels of satisfaction with services received.

Utilization was lower than expected due to inconsistent parent-group attendance which also explains the unmet performance measure.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

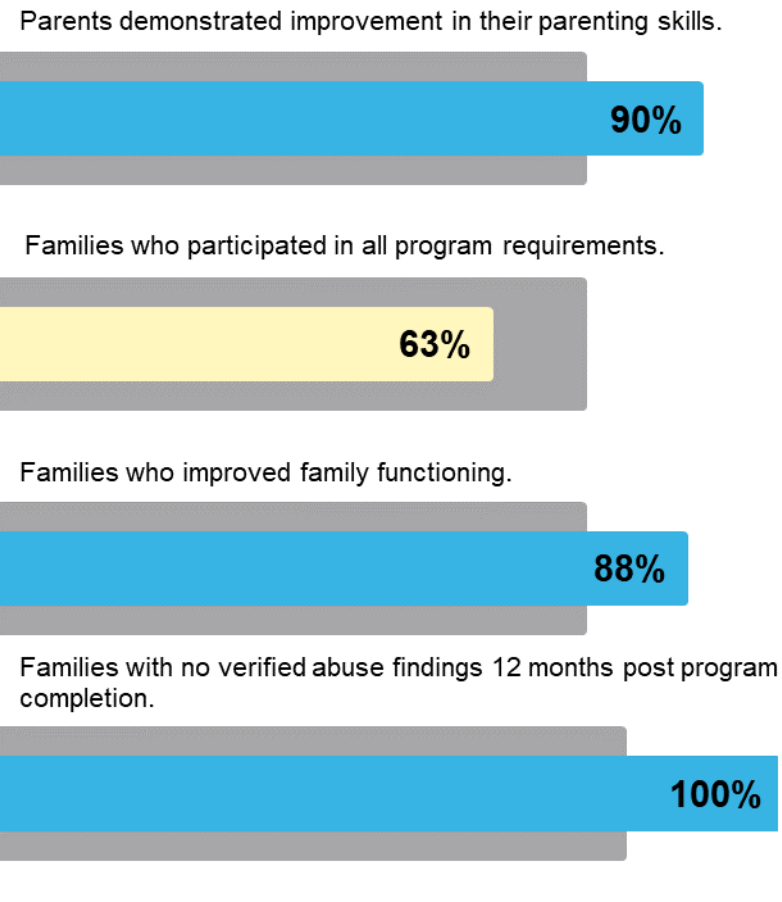


Provider met expectations.

**Outcome**

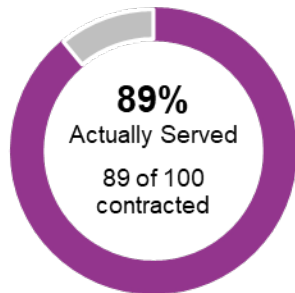
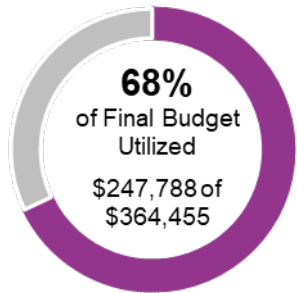
Provider met 3 of 4 Council goals for performance measurements per Ahearn Greene Associates independent evaluation, as required by the SFP model.

■ Goal ■ Measure





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

Boys Town South Florida completed its final year providing services under the 2019 Family Support RFP. The In-Home Family Services (IHFS) program provides intensive, home-based, hands-on parenting interventions to families with children birth to 17 years old. IHFS is designed to help teach families healthy coping strategies so they can successfully handle issues as they arise and prevent them from becoming more disruptive.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Staff vacancies, along with extensive training requirements, impacted utilization and numbers served. The vacancies have been resolved.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

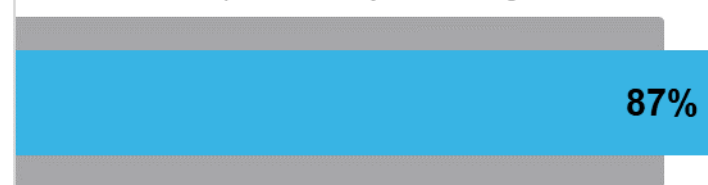
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



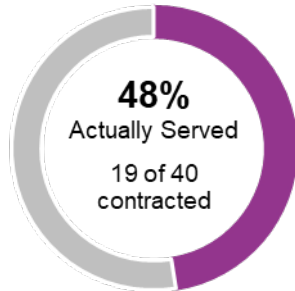
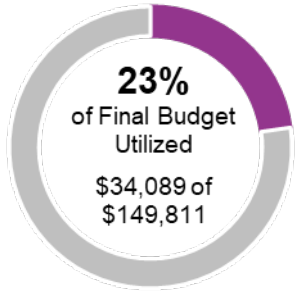
Families with no verified abuse findings 12 months post program completion.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is receiving technical assistance.

Broward Children's Center completed its final year providing services under the 2019 Family Support RFP. The program provides parent training utilizing the Nurturing Parenting Program Special Needs model, case management, and parent support groups primarily for families of children receiving services at Broward Children's Center.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Utilization and number served were low due to prolonged staff vacancies which also impacted the numbers served. The vacancy has not been filled. Program staffing adjustments were made in the 2023 FS RFP application which are anticipated to assist with staff recruitment, retention, utilization, and numbers served.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

Goal  Measure

Families who participated in all program requirements.



Families who improved family functioning.

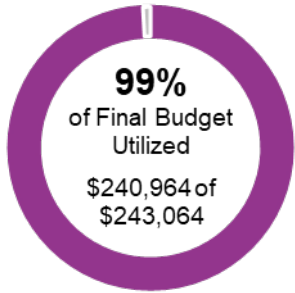


Families with no verified abuse findings 12 months post program completion.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

Administrative monitoring had finding(s) that were addressed in a timely manner.

**Programmatic Performance**

Program is performing well.

The Advocacy Network for Disabilities Family Strengthening program completed its final year providing services under the 2019 Family Support RFP. The program provides services addressing the specialized needs of families who have children with disabilities or who are headed by a parent with a developmental disability. The program offers the Nurturing Parenting Program (NPP), Step-by-Step Parenting for children birth to three, and Cognitive Behavioral Therapy.

Program review results reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to longer program duration for families with more complex needs.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



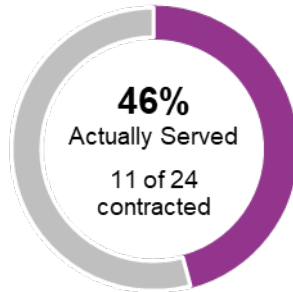
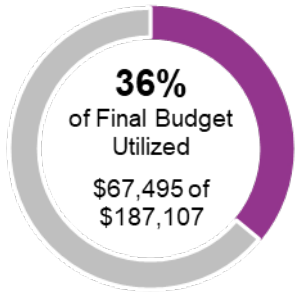
Families with no verified abuse findings 12 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Center for Hearing & Communication completed its final year providing services under the 2019 Family Support RFP. The program provides weekly Cognitive Behavioral Therapy (CBT) and the Nurturing Parenting Program (NPP) to families impacted by hearing loss who are at risk of, or have, a reported case of abuse and/or neglect.

Program review results and observation reflected quality services for youth and families in a high-need community. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The BSO/DCF CPIS transition, coupled with staff changes within the BCPS Deaf or Hard of Hearing Services Department, impacted referrals and numbers served. In addition, a prolonged staff vacancy due to the extensive qualification requirements needed to serve this population also impacted utilization and numbers served. With the resolution of the systemic challenges, it is anticipated that referrals will increase in FY23-24.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is receiving technical assistance.

Children's Harbor completed its final year providing services under the 2019 Family Support RFP. The program model provides Cognitive Behavioral Therapy, case management, and parenting education services utilizing the Nurturing Parenting Program and/or Circle of Security best practice curricula.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program experienced staff recruitment and retention challenges and lower referrals, which impacted utilization and numbers served. Program is receiving ongoing technical assistance to diversify referrals; the vacancies have not yet been resolved.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

Goal  Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.

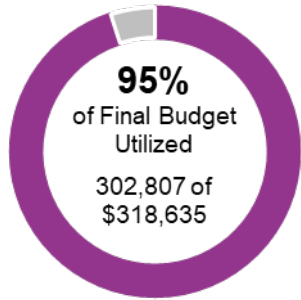






### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance

Program is performing well.

Community-Based Connections, Inc. completed its final year providing services under the 2019 Family Support RFP. The program provides parent education, fatherhood groups, and support services to families living primarily in the City of West Park and adjacent communities using the Effective Black Parenting, Confident Parenting, and 24/7 DAD best practice curricula.

Program review and service observation reflected quality service delivery. The program implemented strategies to address areas identified in their performance improvement plan to improve documentation and successfully completed it. Caregiver satisfaction surveys and service observations reflected high levels of program satisfaction.

The number of families served was higher than the contracted amount due to shorter program duration for youth/families with less complex needs. This program added staffing capacity with the 2023 FS RFP to address the growing demand for program services.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

Goal  Measure

Fathers who reported satisfaction with Fatherhood group sessions.



Fathers who attended monthly Fatherhood group sessions.



Families who participated in all program requirements.



Families who improved family functioning.

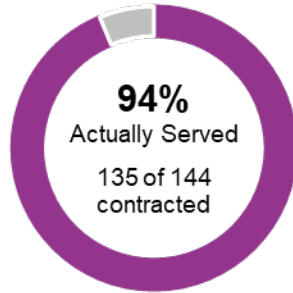
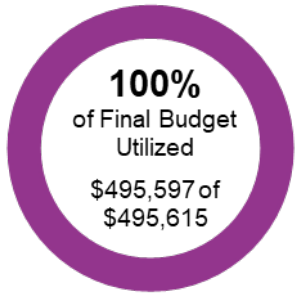


Families with no verified abuse findings 12 months post program completion.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program is performing well.

Family Central, Inc. completed its final year providing services under the 2019 Family Support RFP. The program model provides parent education and support services to families using the Nurturing Parenting Program best practice curriculum.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



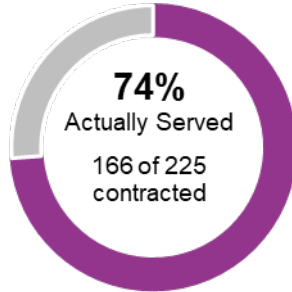
Families with no verified abuse findings 12 months post program completion.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**



Administrative monitoring had finding(s) that were addressed in a timely manner.

**Programmatic Performance**



Program is performing well.

Gulf Coast completed its final year providing services under the 2019 Family Support RFP. The Family Skill Builders program model provides intensive therapy, case management, parenting education, crisis stabilization, and support.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to longer program duration for families with more complex needs.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**



Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.





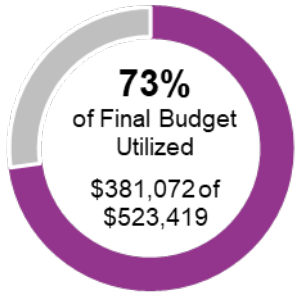
# Henderson Behavioral Health - HOMEBUILDERS

Family Support – Family Strengthening FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program has sunset.

Henderson Behavioral Health completed its final year providing services under the 2019 Family Support RFP. The program utilizes the Family Strengthening - HOMEBUILDERS model, which provides intensive in-home case management using a wide range of counseling techniques to increase life skills and improve family functioning. The program is designed to keep children safe, making it possible for them to remain in their homes.

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys and service observations reflected high levels of program satisfaction.

An increased number of families were served because of higher-than-anticipated removals and client non-compliance, leading to early case closures. Utilization was affected by earlier case closures and the appropriateness of CPIS referrals. The provider did not apply to provide this program under the 2023 FS RFP. This program sunset on September 30, 2023.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider did not meet expectations.

### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.



Families who successfully avoided out-of-home placement 12 months post program completion.





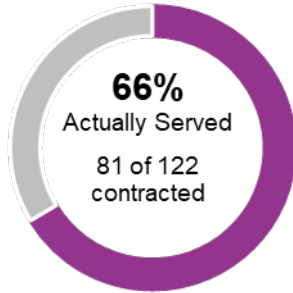
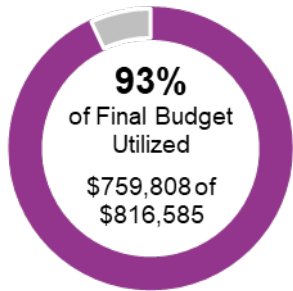
# Henderson Behavioral Health – Multisystemic Therapy (MST)

Family Support – Family Strengthening FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

Henderson Behavioral Health completed its final year providing services under the 2019 Family Support RFP. Henderson's Multisystemic Therapy Program model provides intensive therapeutic services to families with adolescents at risk of entering or re-entering the delinquency and/or dependency systems. This program is used as a match for the federal LIP grant and the Criminal Justice Re-Investment Grant (ending FY 24-25).

Program review reflected quality service delivery with effective therapeutic interventions and fidelity to the model. Caregiver satisfaction surveys reflected a high level of program satisfaction.

The number of families served was lower due to longer service duration for families with more complex needs.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider did not meet expectations.

### Outcome

Provider met all Council goals for performance measurements. The shortened date range for School Attendance reflects the end date of CSC's data sharing agreement with Broward County Schools.

■ Goal ■ Measure

Families who participated in all program requirements.



Youth did not obtain law violations 6 months post program completion.



Families with no verified abuse findings 12 months post program completion.

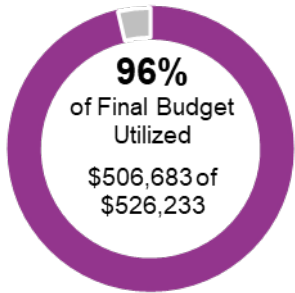


Youth maintained/improved school attendance during the program. (Date range 10/01/2022-07/31/2023).





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓  
No Findings.

**Programmatic Performance** ✓ ✓ ✓  
Program is performing well.

Hispanic Unity of South Florida completed its final year providing services under the 2019 Family Support RFP. The program provides groups, parent education and support services to families using the Nurturing Parenting Program best practice curricula.

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

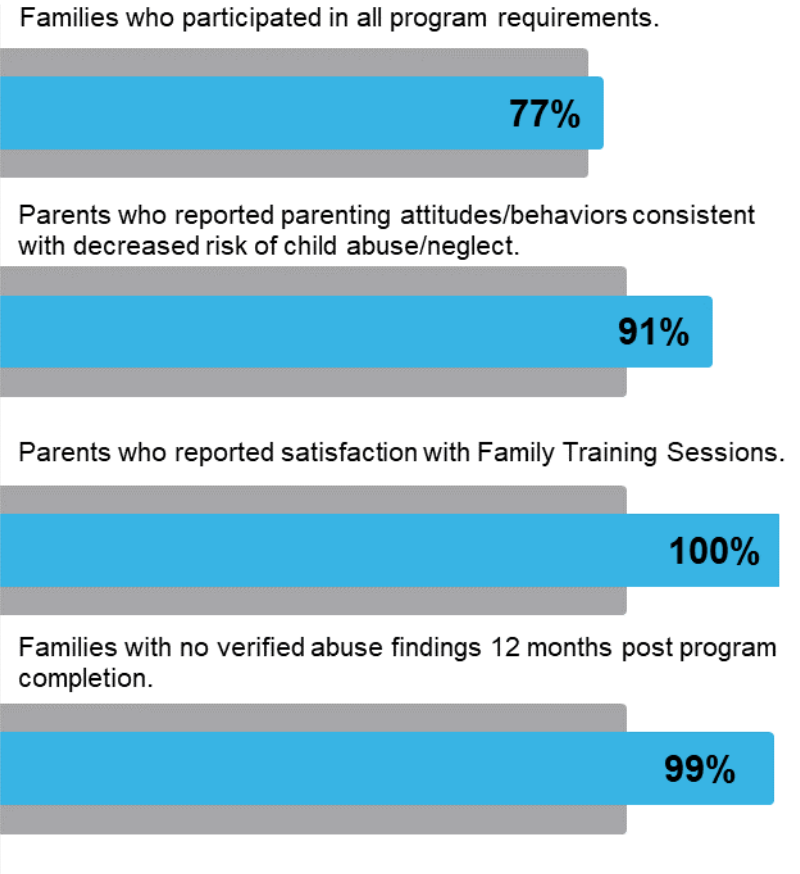
The number of families served was lower than the contracted amount due to longer program duration to address case management needs and inconsistent attendance at groups due to some families having conflicting work schedules and other families moving out of the area due to the high cost of living.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

**Outcome**  
Provider met all Council goals for performance measurements.

■ Goal ■ Measure





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program is performing well.

Jack & Jill Children's Center completed its final year providing services under the 2019 Family Support RFP. The program provides services addressing the needs of youth and families attending their childcare center. An Applied Behavior Analysis (ABA) Therapist provides behavioral support and therapy both in the classroom and in the home as needed. The program also provides virtual group-based parenting education, delivering the Nurturing Parenting Program (NPP).

The program review reflected quality service delivery. Caregiver satisfaction reflected high levels of program satisfaction.

The number of families served was higher than the contracted amount due to varying service needs, with some requiring fewer services allowing more families to be served.

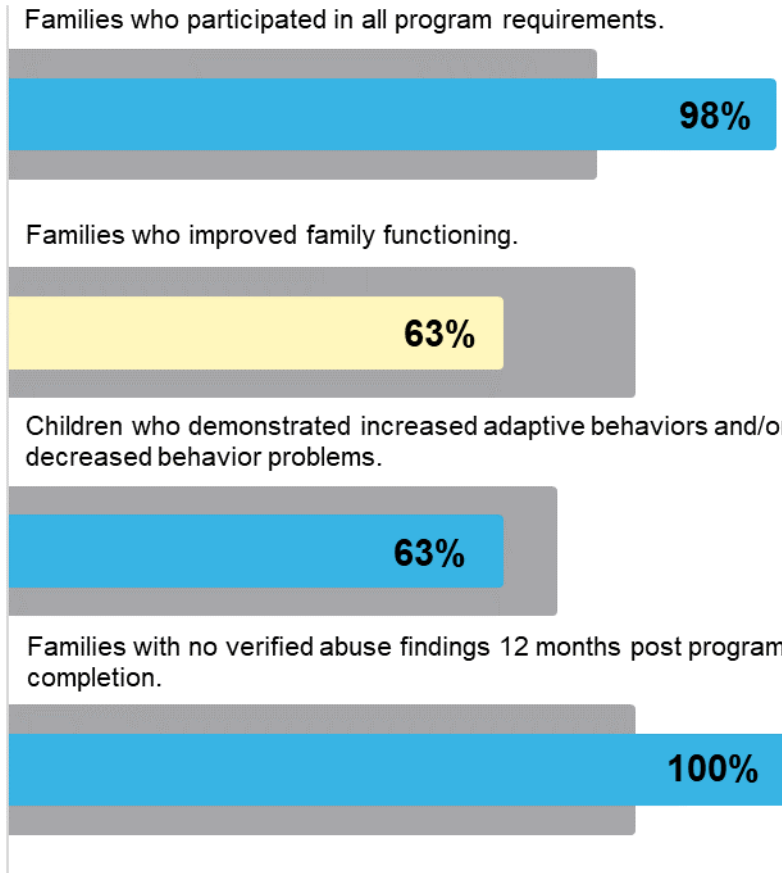
**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

**Outcome**

Provider met 3 of 4 Council goals for performance measurements that were measurable. Family functioning did not meet due to challenges obtaining information about in-home family dynamics

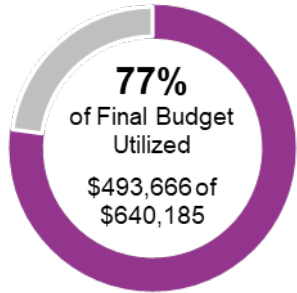
Goal  Measure





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

JAFCO completed its final year providing services under the 2019 Family Support RFP. JAFCO's Multisystemic Therapy (MST) Program model provides intensive in-person and virtual therapeutic services to families with adolescents at risk of entering or re-entering the delinquency and/or dependency systems.

Program review results reflected quality service delivery with effective therapeutic interventions and fidelity to the model. Caregiver satisfaction surveys reflected a high level of program satisfaction.

The provider experienced significant staff retention challenges which led to lower utilization and numbers served. The vacancies have since been resolved.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements. The shortened date range for School Attendance reflects the end date of CSC's data sharing agreement with Broward County Schools.

■ Goal ■ Measure

Families who participated in all program requirements.



Youth did not obtain law violations 6 months post program completion.



Families with no verified abuse findings 12 months post program completion.



Youth maintained/improved school attendance during the program. (Date range 10/01/2022-07/31/2023).

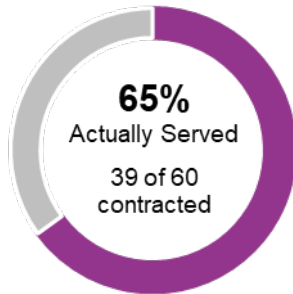
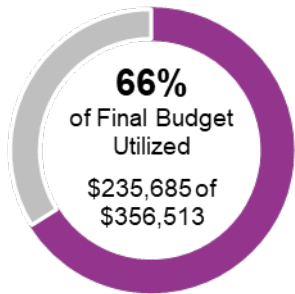






**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓✓✓

No Findings.

**Programmatic Performance** ✓✓✓

Program is performing well.

Juliana Gerena & Associates completed its final year providing services under the 2019 Family Support RFP. The SAFE Program model provides therapeutic services to families with children exhibiting sexual behavioral issues. Therapists employ a Cognitive Behavioral Therapy (CBT) approach, with a trauma focus as necessary, when providing individual and family counseling.

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program had lower utilization and numbers served due to staff retention challenges, which have not yet been resolved.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**



Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



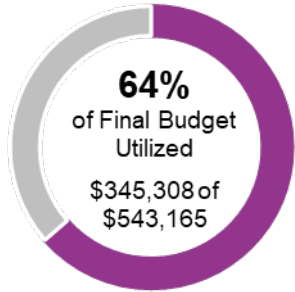
Families with no verified abuse findings 12 months post program completion.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓✓✓

No Findings.

**Programmatic Performance** ✓✓✓

Program is performing well.

KID, Inc. completed its final year providing services under the 2019 Family Support RFP. The program utilizes the HOMEBUILDERS model, which provides intensive case management using a wide range of counseling techniques to increase life skills and improve family functioning. The program is designed to keep children safe, making it possible for them to remain in their homes.

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys and service observations reflected high levels of program satisfaction.

An increased number of families were served because of higher-than-anticipated removals and client non-compliance, leading to early case closures. Utilization was affected by staff leave, earlier case closures, and the appropriateness of CPIS referrals.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.



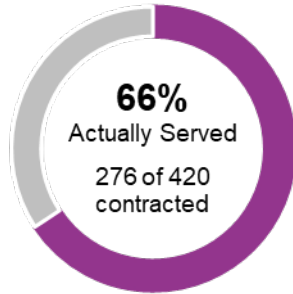
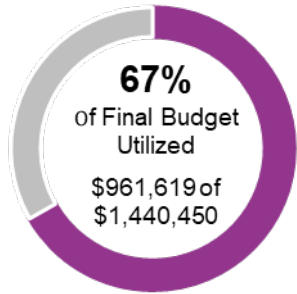
Families who successfully avoided out-of-home placement 12 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

KID, Inc. is in its final year providing services under the 2019 Family Support RFP. The KID FIRST program provides intensive family preservation services, which are comprised of three components: case management, parent education utilizing the Strengthening Families Program, and supportive counseling.

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys and service observations reflected high levels of program satisfaction.

The program experienced staff vacancies which affected utilization and number served. The vacancies have not yet been resolved.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.





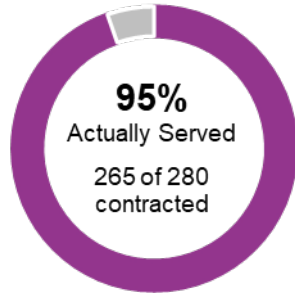
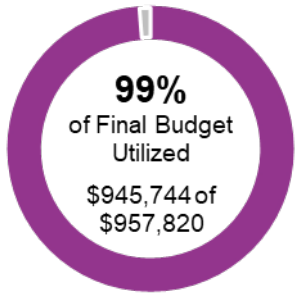
# Memorial Healthcare System – Family TIES

Family Support – Family Strengthening FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

Memorial Healthcare System completed its final year providing services under the 2019 Family Strengthening RFP. The Family TIES Program provides individual and group intervention services to families with children ages birth to 17 using Solution Focused Brief Therapy (SFBT) and the Circle of Security (COS) parenting model. SFBT is designed to build on a family's strengths to significantly increase family protective factors. COS is a relationship-based early intervention program model, which is designed to enhance attachment security between parents and their young children (under the age of 6).

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.

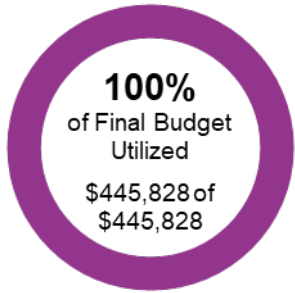


Families with no verified abuse findings 12 months post program completion.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓✓✓

No Findings.

**Programmatic Performance** ✓✓✓

Program is performing well.

Memorial Healthcare System - Teen Program completed its final year providing services under the 2019 Family Strengthening RFP. This program model provides services to teens ages 19 or younger (or up to 22 years of age for participants with a disability) who are pregnant and/or have a child aged two years or younger.

Program review reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of parenting teens served was less than the contracted amount due to longer program duration for teens with more complex needs.

**Is Anybody Better Off?**

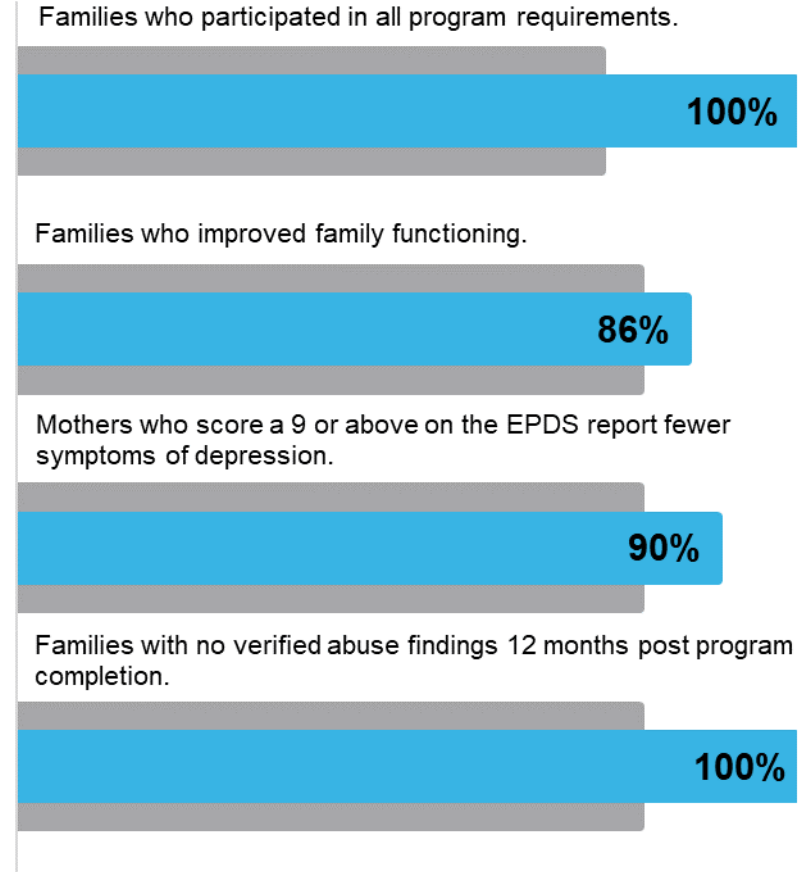
**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

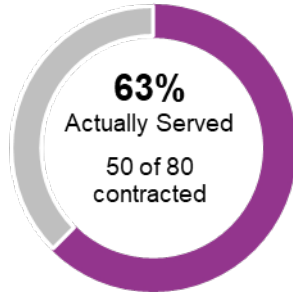
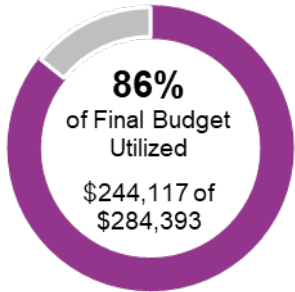
■ Goal ■ Measure





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

PACE Center for Girls completed its final year providing services under the 2019 Family Support RFP. The PACE program model provides in-home counseling services utilizing Cognitive Behavioral Therapy, case management, and group services for families with girls between the ages of 8 to 17.

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected a high level of program satisfaction.

The number of families served was less than the contracted number due to longer program duration for families with more complex needs.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements. The shortened date range for School Attendance reflects the end date of CSC's data sharing agreement with Broward County Schools.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.



Youth did not obtain law violations 6 months post program completion.

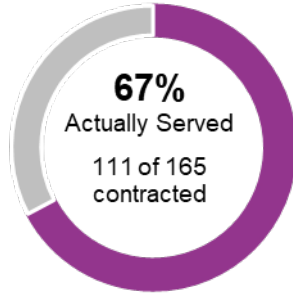
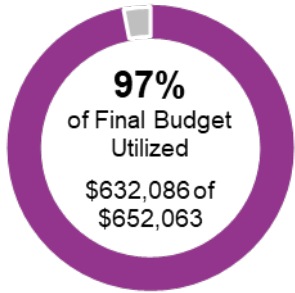


Youth maintained/improved school attendance during the program. (Date range 10/01/2022-07/31/2023)





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

Smith Community Mental Health completed its final year providing services under the 2019 Family Support RFP. The provider offers Alternatives for Families Cognitive Behavioral Therapy (AF-CBT), a trauma-informed, evidence-based intervention designed to improve the relationship between children and their caregivers by addressing the individual(s) and family as a whole.

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to longer program duration for families with more complex needs.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



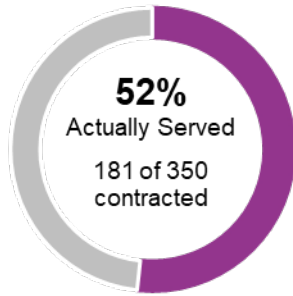
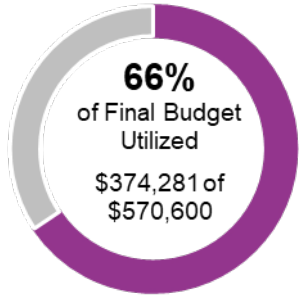
Families with no verified abuse findings 12 months post program completion.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is receiving technical assistance.

Community Based Connections completed its first full year of operation under the 2021 HEAL Trauma RFP. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in both Pompano Beach and Deerfield Beach. Youth and families are connected to trusted and trained community members (CMHWs) to jointly identify needs, including trauma services and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency.

Program review results reflected that the program provided essential services to families in a high-need community. Client satisfaction surveys and service observation reflected high levels of program satisfaction. Ongoing technical assistance is being provided for program implementation.

The provider experienced staff vacancies which resulted in low utilization and low numbers served for this cost reimbursement contract. The vacancies have not been resolved.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider did not meet expectations for data collection due to low numbers reported in the CSC data system and no data collected for the feedback survey.

**Outcome**

Technical assistance is being provided to increase response rates for youth and family feedback assessments and to improve reporting in the CSC data system. Results for the Emancipatory process are too soon to measure.

**86%** of eligible youth and families had successful linkages to services.

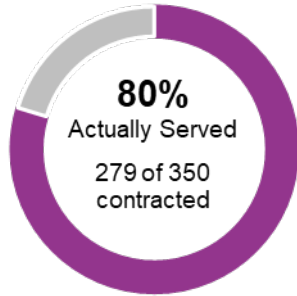
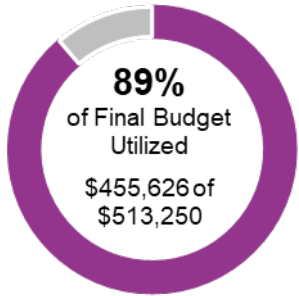
**530** individuals attended community events.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is receiving technical assistance.

Healing Arts Institute of South Florida completed its first full year of operation under the 2021 HEAL Trauma RFP. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in both Fort Lauderdale and Lauderhill. Youth and families are connected to trusted and trained community members (CMHWs) to jointly identify needs, including trauma services and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency.

Program review reflected that the provider experienced initial challenges with staff turnover and program implementation. However, once the program was fully staffed and technical assistance was provided, the program was able to offer services to families and implement all program components. Client satisfaction surveys and service observation reflected high levels of program satisfaction. Ongoing technical assistance is being provided for program implementation.

The provider experienced significant staff retention challenges which impacted utilization and numbers served for this cost reimbursement contract. The vacancies have not been resolved.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider did not meet expectations for data collection due to low numbers reported in the CSC data system and the feedback survey.

**Outcome**

Technical assistance is being provided to increase response rates for youth and family feedback assessments and to improve reporting in the CSC data system. Results for the Emancipatory process are too soon to measure.

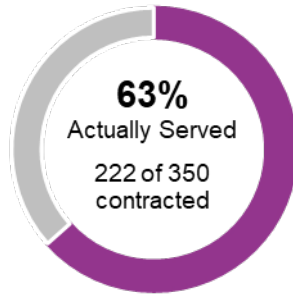
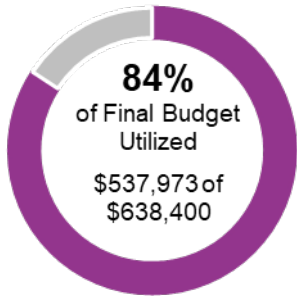
**87%** of eligible youth and families had successful linkages to services.

**3,800** individuals attended community events  
 (This number indicates the total number of individuals who attended community events, not the individuals reached).



### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is receiving technical assistance.

Memorial Healthcare System completed its first full year of operation under the 2021 HEAL Trauma RFP. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in Southeast Broward. Youth and families are connected to trusted and trained community members (CMHWs) to jointly identify needs, including trauma services and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency.

Program review results reflected that the program provided essential services to families in a high-need community. Client satisfaction surveys and service observation reflected high levels of program satisfaction. Ongoing technical assistance is being provided for program implementation.

The provider experienced significant staff retention challenges which impacted utilization and numbers served for this cost reimbursement contract. Vacancies have since been resolved.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider did not meet expectations for data collection due to low numbers reported in the CSC data system and no data collected for the feedback survey.

#### Outcome

Technical assistance is being provided to increase response rates for youth and family feedback assessments and to improve reporting in the CSC data system. Results for the Emancipatory process are too soon to measure.

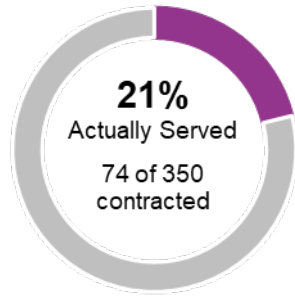
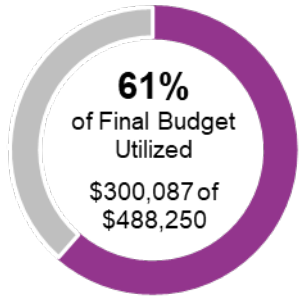
**100%** of eligible youth and families had successful linkages to services.

**280** individuals were reached through community events.



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is receiving technical assistance.

Mental Health America of Southeast Florida completed its first full year of operation under the 2021 HEAL Trauma RFP. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in both Pompano Beach and Deerfield Beach. Youth and families are connected to trusted and trained community members (CMHWs) to jointly identify needs, including trauma services and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency.

Program review reflected overall service delivery was on track, with technical assistance provided to improve client recruitment and engagement and program implementation. The provider is receptive to feedback and has begun to implement strategies for improvement. Client satisfaction surveys and observation reflected high levels of program satisfaction.

The program has experienced low referrals and significant staff recruitment and retention challenges, resulting in low utilization and numbers served for this cost reimbursement contract. Vacancies have since been resolved.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider did not meet expectations for data collection due to low numbers reported in the CSC data system and the feedback survey.

**Outcome**

Technical assistance is being provided to increase response rates for youth and family feedback assessments and to improve reporting in the CSC data system. Results for the Emancipatory process are too soon to measure.

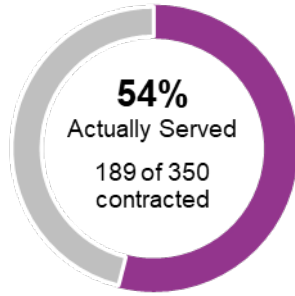
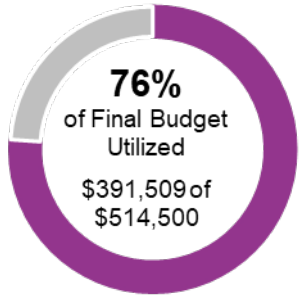
**100%** of eligible youth and families had successful linkages to services.

**348** individuals were reached through community events



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Provider is receiving technical assistance.

Smith Community Mental Health Associates completed its first full year of operation under the 2021 HEAL Trauma RFP. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in Fort Lauderdale. Youth and families are connected to trusted and trained community members (CMHWs) to jointly identify needs, including trauma services and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency.

Program review reflected that the program provided essential services to families in a high-need community. Client satisfaction surveys and service observation reflected high levels of program satisfaction. Ongoing technical assistance is being provided for program implementation.

The provider experienced significant staff retention challenges which impacted utilization and numbers served for this cost reimbursement contract. Vacancies have not been resolved.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider did not meet expectations for data collection due to low numbers reported in the CSC data system and no data collected for the feedback survey.

**Outcome**

Technical assistance is being provided to increase response rates for youth and family feedback assessments and to improve reporting in the CSC data system. Results for the Emancipatory process are too soon to measure.

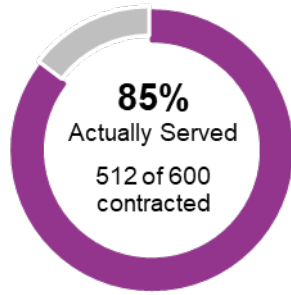
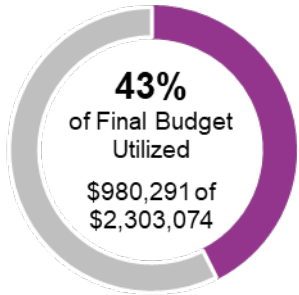
**71%** of eligible youth and families had successful linkages to services.

**222** individuals were reached through community events.



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**



Administrative monitoring had finding(s) that were addressed in a timely manner.

**Programmatic Performance**



Program has sunsetted.

Broward Regional Health Planning Council (BRHPC) has been funded by CSC since 2002, piggybacking on an Ounce of Prevention procurement designating BRHPC as the lead agency to provide the Healthy Families program in Broward County (HFB). Healthy Families is a multi-year evidence-based approach to support pregnant and new mothers, promote maternal/child bonding, and reduce child abuse and neglect. As a collaborative funded by CSC and the Ounce of Prevention, HFB provides pre- and post-natal screening and assessment, in-home parent education, case management, and support services to expectant parents and parents with children birth to 5 in thirteen Broward County high-need zip codes.

The Ounce of Prevention ended the contract with the Provider and a Request for Application to identify a Broward lead agency for the HFB program was issued and awarded to the Broward Healthy Start Coalition effective July 1, 2023.

Utilization was lower than expected due to staff vacancies. The number of families served was higher as a result of family retention challenges. The contract sunset on September 30, 2023.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**



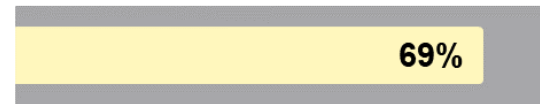
Provider met expectations.

**Outcome**

Provider met 4 of 6 Healthy Families Florida goals for performance measurements. Provider did not meet the goals for home visits and family retention due to staff turnover.

■ Goal ■ Measure

Families who received at least 75% of home visits as prescribed by the leveling system.



Families retained in the program.



Target children enrolled in the project six months or longer were linked to a medical provider.



Participants who improved at least one score on the Healthy Families Parenting Inventory.



Families that completed the program with improved/maintained self-sufficiency.

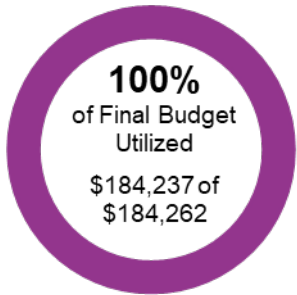


Target children enrolled in program who were up to date with Well Baby Checks by age 2.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓✓✓  
No Findings.

**Programmatic Performance** ✓✓✓  
Program is performing well.

Harmony Development Center, Inc., completed its final year providing services under the 2020 Kinship RFP. The program provides a menu of services, including case management, parenting education, respite, and support group services to kinship families, including those caring for unaccompanied minors.

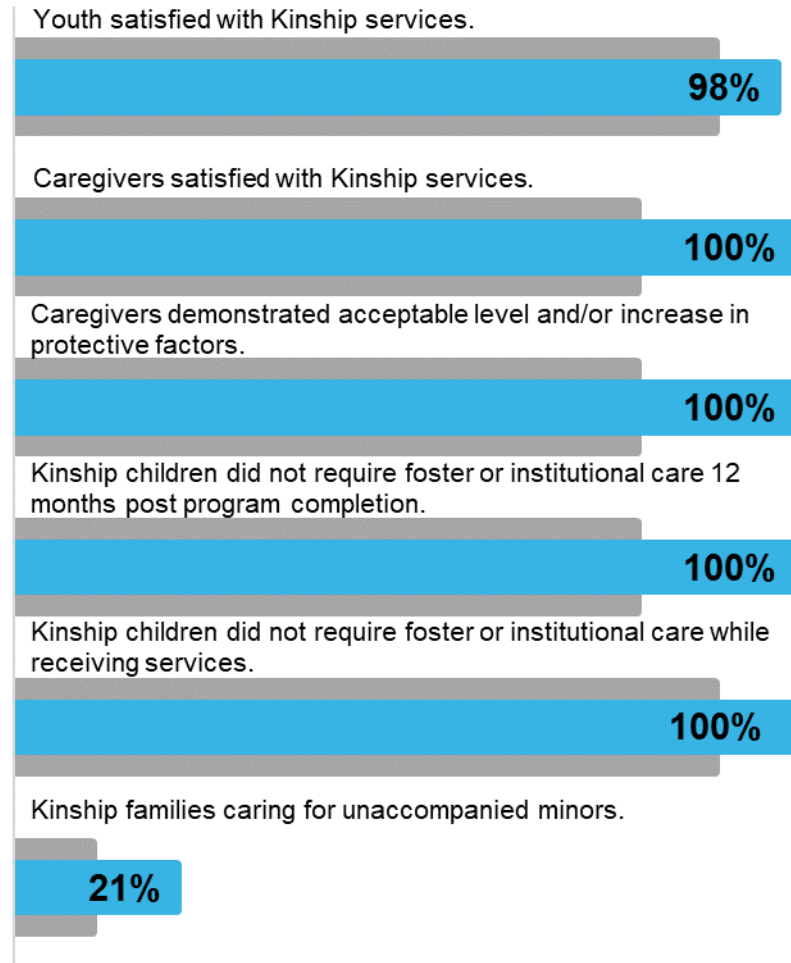
Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys and service observations reflected high levels of program satisfaction.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

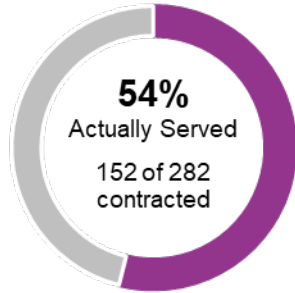
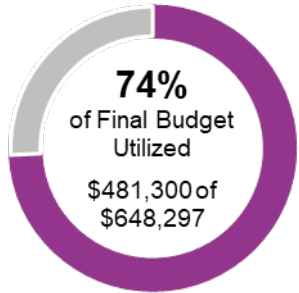
**Outcome**  
Provider met all Council goals for performance measurements.

■ Goal ■ Measure





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓✓✓

No Findings.

**Programmatic Performance** ✓✓✓

Program is performing well.

KID, Inc. completed its final year providing services under the 2020 Kinship RFP in partnership with Memorial Healthcare System. The program provides a menu of services, including case management, parenting education, respite, and support group services to kinship families county-wide.

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys and service observations reflected high levels of program satisfaction.

The program has experienced staff vacancies, resulting in low utilization and number served. The vacancies have not yet been resolved.

**Is Anybody Better Off?**

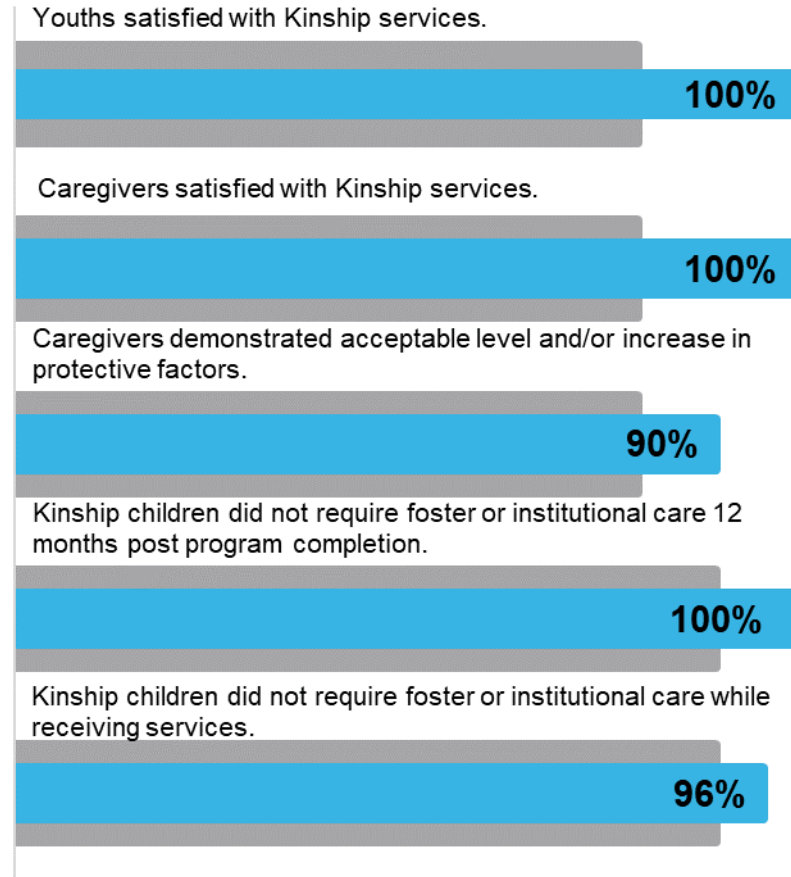
**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

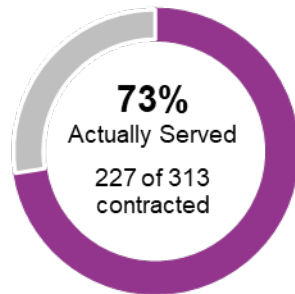
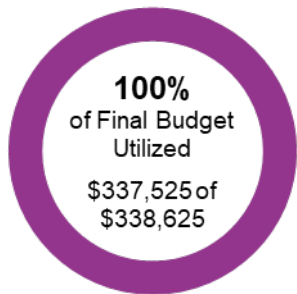
Provider met all Council goals for performance measurements.

■ Goal ■ Measure





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program is performing well.

Legal Aid Services of Broward County, Inc., completed its final year providing services under the 2020 Kinship-Legal RFP. Legal Aid's Kinship program provides informal kinship caregivers with legal advocacy services designed to promote safety, permanency, and child well-being.

Program review and service observation reflected quality service delivery. Client satisfaction surveys and service observation reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to longer program duration for families with more complex legal needs.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

**Outcome**  
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Kinship families satisfied with Legal Aid services.



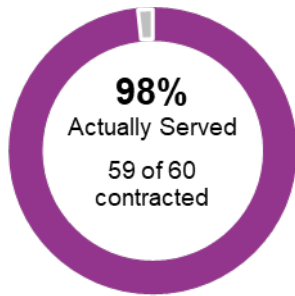
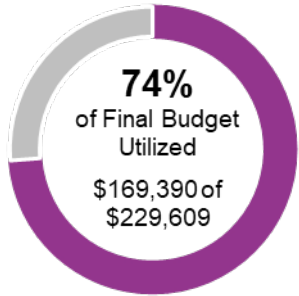
Kinship families whose legal goals were met.







**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program has sunsetted.

Mental Health America (MHA) of Southeast Florida, Inc., completed its final year providing services under the 2020 Kinship RFP. The program provides a menu of services including case management, parenting education, respite and support group services to kinship families, including those caring for children with incarcerated parents.

The program was on a corrective action plan to address service delivery and documentation issues. Ongoing technical assistance was provided, and the FY21-22 contract was extended to allow time for the implementation of the identified improvement strategies. The corrective action plan was resolved, and the FY22-23 program was renewed.

During the 2023 Family Support RFP, the program was not recommended for funding by the rating committee. In preparation for the program sunset, the provider held vacant positions resulting in lower utilization. The total budget amount includes \$65,622 of carry forward and additional funding. The contract sunset on September 30, 2023.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

**Outcome**  
Provider met all Council goals for performance measurements.

Goal  Measure

Youth satisfied with Kinship services.



Caregivers satisfied with Kinship services.



Caregivers demonstrated acceptable level and/or increase in protective factors.



Kinship children did not require foster or institutional care 12 months post program completion.



Kinship children did not require foster or institutional care while receiving services.



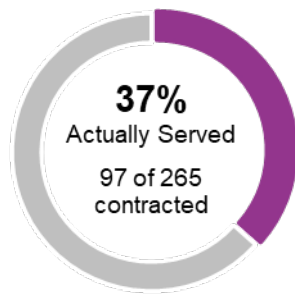
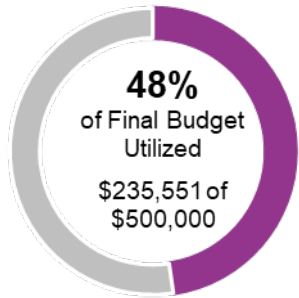
Kinship children served with one or more incarcerated biological parent.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

Broward Behavioral Health Coalition completed its fifth year under CSC funding. BBHC oversees the delivery of county-wide behavioral health services. The services CSC funds include individual and family trauma-focused therapy, group counseling including grief support, outreach, case management, psychiatric evaluations, and non-traditional therapy which includes healing through the arts. This contract began after the Marjory Stoneman Douglas High School (MSD) tragedy with an emphasis on supporting youth, families, school staff, and first responders impacted by the MSD tragedy. It expanded to support youth and families impacted by the Deerfield Beach High School (DBHS) student deaths, youth, and families impacted by COVID-19, the families affected by the Surfside building collapse, and now expanded to support all youth and families who need trauma-focused services. Services also include Community Mental Health Worker training and a 500-hour practicum in support of the HEAL Trauma RFP.

Utilization and numbers served was lower than contracted because CSC often acts as initial payor until eligibility for other funding sources is determined. CSC's funding is utilized when state funding or other funding is unavailable to expeditiously enroll children and families into mental health services. If alternative funding is available, services are billed to the other funder.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Clients satisfied with services.



Participants who successfully completed treatment.

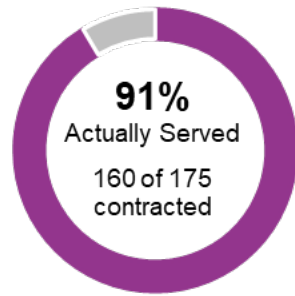
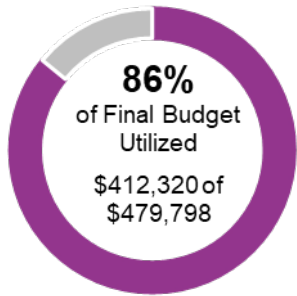


Participants who improved behavioral health functioning.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

Administrative monitoring had finding(s) that were addressed in a timely manner.

**Programmatic Performance**

Program is performing well.

JAFCO completed its fifth year of operating the Eagles' Haven Community Wellness Center. The program provides navigation and wellness services to students, staff, first responders, and their families from both Marjory Stoneman Douglas (MSD) and West Glades Middle School. Provider established a satellite site at the courthouse to support the victims and families during the trials related to the MSD tragedy. Provider staff also assisted in numerous walk throughs of the 1200 building at MSD to provide support to the families of both the victims and injured, School and Police representatives, and Elected Officials from across the Country. JAFCO staff regularly shared their expertise with communities across the nation experiencing similar tragedies.

Program review reflected quality service delivery with essential navigation and engaging wellness services to youth and families in the MSD community. Satisfaction surveys reflected a high level of satisfaction with services received.

Utilization was lower than expected due to staff vacancies. Vacancies have not been resolved.

**Is Anybody Better Off?**

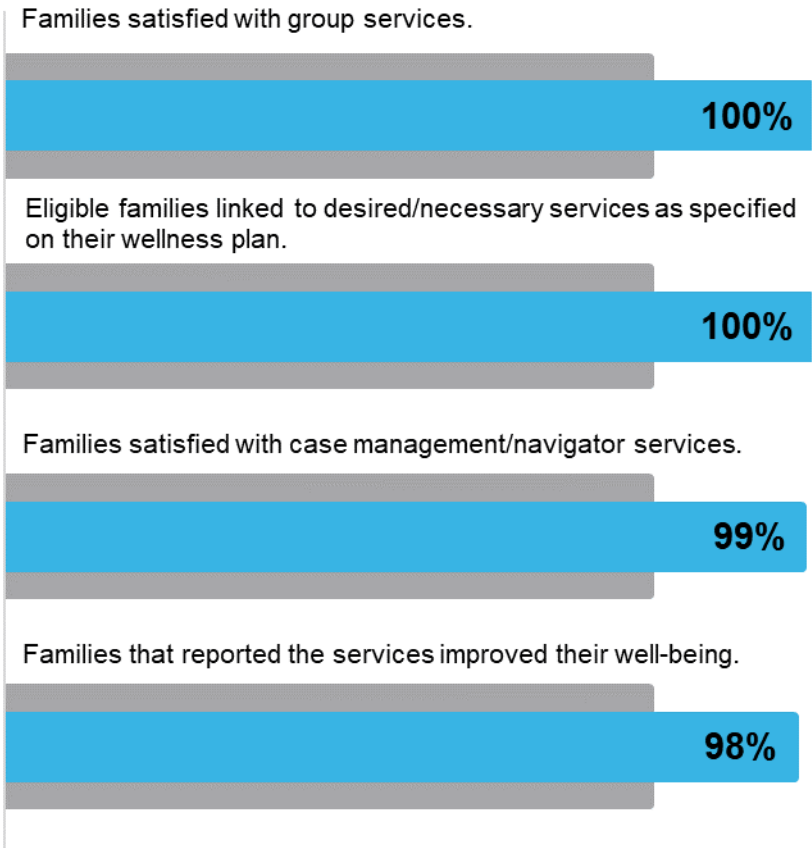
**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure





**GOAL**

Increase the number of children living in safe and nurturing families.

**RESULT**

Children live in stable and nurturing families.

**CHILD WELFARE SUPPORTS PROGRAMS**

**Adoption**

- Supports programs that recruit adoptive families for children coming out of the foster care system.
- Programs allow CSC to receive Federal IV-E reimbursement.

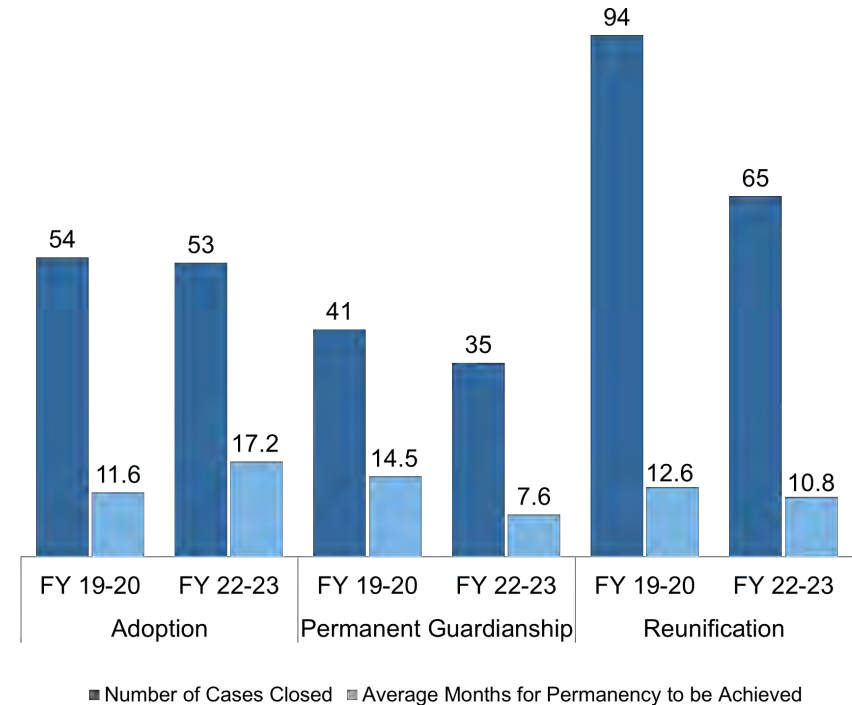
**Legal Supports (LS)**

- Provides legal advocacy and support for:
  1. Children/youth in the dependency system to reduce the length of stay in out-of-home care;
  2. Youth with or at risk for involvement in both delinquency and dependency systems to help improve life outcomes; and
  3. Unaccompanied minors living in Broward County who need immigration legal services to help provide a legal pathway to citizenship and to help prevent foster or institutional care.
- The Legal Helpline, known as LAW Line, connects the community with education about delinquency diversion and support to avoid Failure to Appear pick-up orders.
- Program allows CSC to receive Federal IV-E reimbursement.

**DATA STORY**

In FY 22-23, children who were supported by CSC-funded legal advocates reached permanency through **reunification** and **permanent guardianship faster** than they did pre-COVID. However, the length of time for **adoption increased**.

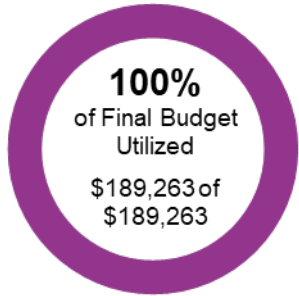
(Source: CSC data system).





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

In FY 22-23, Forever Family continued to feature Broward County children available for adoption on television stations in Dade/Broward/ Monroe/Fort Myers/Naples (NBC 6 & NBC 2, which are funded by CSC), with bonus runs in Tampa (10 Tampa Bay), Central Florida (WFTV), Palm Beach/Treasure Coast (CBS 12), and Jacksonville (CBS 47/FOX 30).

Forever Family continues to be a main participant in National Adoption Day activities. This year, there were specials on Child Safety; Foster Care Recruitment, Mentor Recruitment; Youth with Lived Experience; Successful hard-to-place adoptions stories; Swim Safety and the CSC Youth Summit. In addition, an average of 15 TV commercials per week were aired that highlighted CSC's sponsorship of Forever Family and the long-standing partnership between the two organizations.

**Is Anybody Better Off?**

**Outcome**

Provider met all performance outputs.

**17** children were adopted.

**28+** million TV impressions.

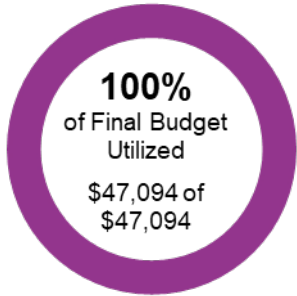
**279,104** Facebook impressions.

**\$83,156** in Title IV-E Adoption Assistance reimbursement to CSC.



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

The Heart Gallery of Broward (HGOB) continued to be the lead agency responsible for National Adoption Day in Broward County during which 26 adoptions were finalized.

In addition, the Provider sponsored various events, including: 1. Dave and Busters outing; 2. Christmas Cheers Party - a celebration held in collaboration with the Greek Orthodox Church in Hollywood; 3. Holiday in February with the Young Lawyers Section of Broward; 4. Xtreme Action Park event for prospective adoptive families and foster teens; 5. Photo Scavenger Hunt; 5. Back to School Drive/Shopping Spree - foster youth were able to shop for their back-to-school clothes and shoes. Children receive a \$500 Amex gift card to use any store in the mall; 6. Back to School - Salon Day- youth were able to choose their own salon services to prepare for back to school.

**Is Anybody Better Off?**

**Outcome**

Provider met all performance outputs.

**4** adoptions finalized.

**452** website inquiries for adoption.

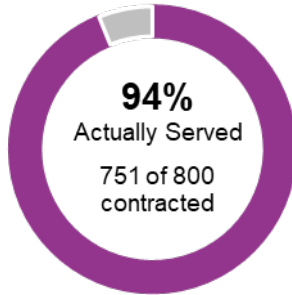
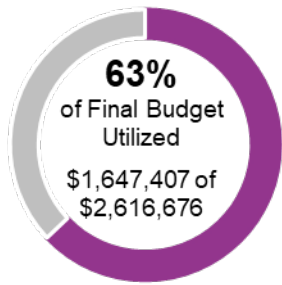
**\$335,000** in community donations.

**\$20,691** in Title IV-E Adoption Assistance reimbursement to CSC.



### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Legal Aid Service of Broward County, Inc. completed its fourth year of providing services under the 2019 Legal Supports RFP. The program provided legal advocacy services to youth in the dependency and/or delinquency systems. Additionally, the program offered a legal helpline to address legal questions. Through the Title IV-E contract with the State Department of Children and Families (DCF), CSC received \$389,059 in reimbursement for the legal representation of youth in the dependency system of care. The Title IV-E dollars are reinvested in this contract contingent upon ongoing dependency system needs, continued program success, and the agency's ability to hire additional attorneys.

Program review and service observation reflected quality service delivery. Client satisfaction surveys and service observation reflected high levels of program satisfaction.

Utilization was lower than expected due to staff vacancies. However, they did an excellent job of serving families using a hybrid service model, resulting in a high number of families served.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met 5 of 6 Council goals for performance measurements. One measure did not meet due to the complex needs of the youth served.

Goal  Measure

Youth with no new law violations during the program.



Youth with reduced delinquency risk.



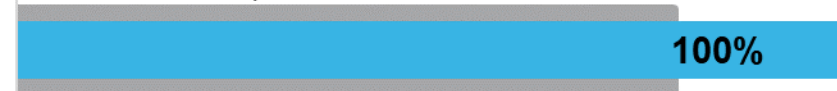
Youth with no law violations 12 months post program completion.



Youth with improved school/employment.



LAW Line callers reported their needs were met.



Children whose legal permanency goal was met.





## GOAL

Reduce economic deprivation risk factors by increasing prosperity.

## RESULT

Children live in safe and supportive communities.

## PROSPERITY PROGRAMS

### Year-Round Hunger Initiatives

- The CSC funds an array of year-round hunger relief programs aimed at reducing food insecurity among children and families in Broward. In June 2022, the CSC further deepened its commitment to childhood hunger relief efforts by releasing the Food Insecurity Mitigation Request for Proposals (RFP) encompassing various program models for services, which began in FY 22-23. The insecurity mitigation programs were designed to serve children and their families throughout Broward County. Five agencies were awarded contracts for six programs.

### VITA/EITC

- This initiative promotes prosperity by reaching out into low- and moderate-income communities to provide information about the Earned Income Tax Credit (EITC), the most effective Federal anti-poverty tax program. The Volunteer Income Tax Assistance (VITA) initiative provides no-cost tax preparation and financial literacy coaching from trusted, IRS-trained volunteers. In July 2023, the CSC released an RFQ for VITA Services, which was awarded in September 2023 for services to begin in October.

### Housing

- The CSC funds homelessness prevention and support initiatives, which includes day respite with case management services to homeless families or those at-risk of homelessness and outreach services to find and support homeless families.

## DATA STORIES



In FY 22-23 Harvest Drive provided over **2,600** households with bags of non-perishable groceries in partnership with Broward County school social workers and supplied by student volunteers from local organizations.



Mobile School Pantry provided monthly “farmers market” food distribution events to over **1,500** families from thirteen Title I schools using a “choice pantry model” to eliminate food waste.



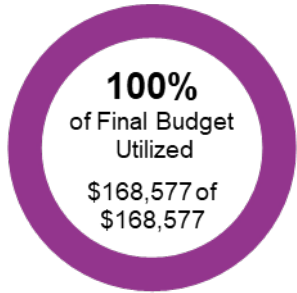
During the 2023 tax season, the VITA Collaborative yielded **\$2.9 million** in federal tax refunds and saved taxpayers **\$1.2 million** in tax preparation fees.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Community Enhancement Collaboration (CEC) completed their first contracted year under the Food Insecurity Mitigation RFP. They focus their services in the Southeast part of Broward. CEC addressed food insecurity by supporting families through 25 events. Approximately 125 families were served at each event. During these events, food, toilet paper and laundry detergent were distributed. CEC partnered with local community serving agencies as well as CSC-funded programs, to distribute these items in a mobile drive-thru setting. CEC also supported the CSC Back-to-School Extravaganza event held in Miramar as a pop-up event.

Families who benefited from CEC food distributions hailed from cities such as Hallandale Beach, Hollywood, Dania Beach, Miramar and Davie.

Staff participation and observation in the distribution events confirmed families' satisfaction with the process and the resources.

### Is Anybody Better Off?

#### Outcome

Provider met all Council goals for performance measurements.

**3,170** Families/Households served.

**109,375** pounds of food distributed.

**100%** of partner agencies satisfied.



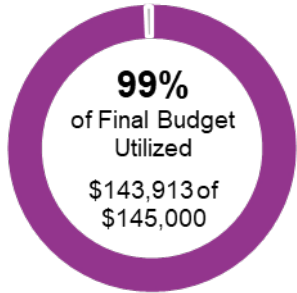
# FLIPANY

Economic Self-Sufficiency – Hunger FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring

No Findings.

### Programmatic Performance

Program is performing well.

Florida Introduces Physical Activity and Nutrition to Youth (FLIPANY) completed their first contracted year under the Food Insecurity Mitigation RFP. They offered weekly food distributions at three locations - Deerfield Middle and High School and Nina's Place at Zion Lutheran Church. Through a collaborative effort with Feeding South Florida and Farm Share, the program provided food support to families who were encouraged to register for distributions by scanning a QR code but, walk-ins were also allowed. During the summer, operations were maintained only at Nina's Market and Deerfield Middle School. CSC funding was critical in supporting the logistics of the food distributions and supplementing resources when there were shortfalls in donations.

## Is Anybody Better Off?

### Outcome

Provider met all Council goals for performance measurements.

**187** Households served.

**71,849** pounds of food distributed.

**98%** of clients satisfied with quality of food.

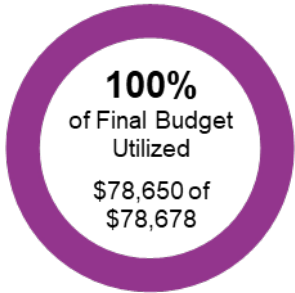
**98%** of clients satisfied with service provided.

**94%** of clients who indicated the program had a positive impact.



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

The Harvest Drive completed their first contracted year under the Food Insecurity Mitigation RFP. Students from public and private schools, churches, temples, and neighborhoods held food drives and supplied the Harvest Drive with nonperishable food that was distributed to households in need. In addition to helping others, the purpose of the drives has been to provide philanthropic experiences for youth and show them how their volunteer efforts can make a difference in the lives of others.

Harvest Drive's annual Thanksgiving Drive served 1,261 households of the total 2,613 served during the year. Throughout the year, food bags were distributed with the support of school social workers under the Harvest Helping Hands Food Bag and Box Program. The team also launched the Harvest Drive Boutique which, in addition to food bags, provided donated clothing, shoes, and other essentials for families.

**Is Anybody Better Off?**

**Outcome**

Provider met all Council goals for performance measurements.

**2,613** households served.

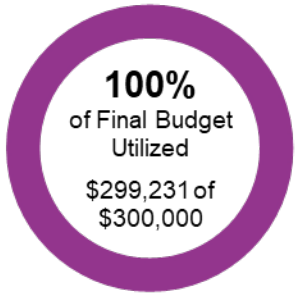
**6,634** bags of food distributed.

**88%** of school social workers satisfied with service.



### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

LifeNet4Families (LN4F) completed their first contracted year under the Food Insecurity Mitigation RFP. They have been providing services to the hungry and homeless in Broward County since 1985. LN4F partners with other local community agencies to expand their reach and access to the hungry and homeless. CSC funding has afforded the agency the ability to provide families boxes of food through LN4F's pantry and food distributions. The agency also supported the homeless by providing hygiene care kits, clothing, and shoes when possible and by providing other supports such as housing assistance and mail collection.

LifeNet4Families was a welcome feature at the Spring Health Fair in April, where their pop-up event distributed shelf stable goods, produce, juices and dairy items to event patrons. During the summer, out of school boxes were provided to children and their families which contained pull-tab meals that children can easily prepare themselves (i.e., cereal, instant oatmeal, canned meat, etc.).

### Is Anybody Better Off?

#### Outcome

Provider met all Council goals for performance measurements.

**3,076** Households served.

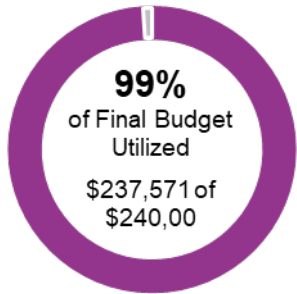
**6,479** meals/food boxes distributed.

**87%** of families satisfied with services provided.



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

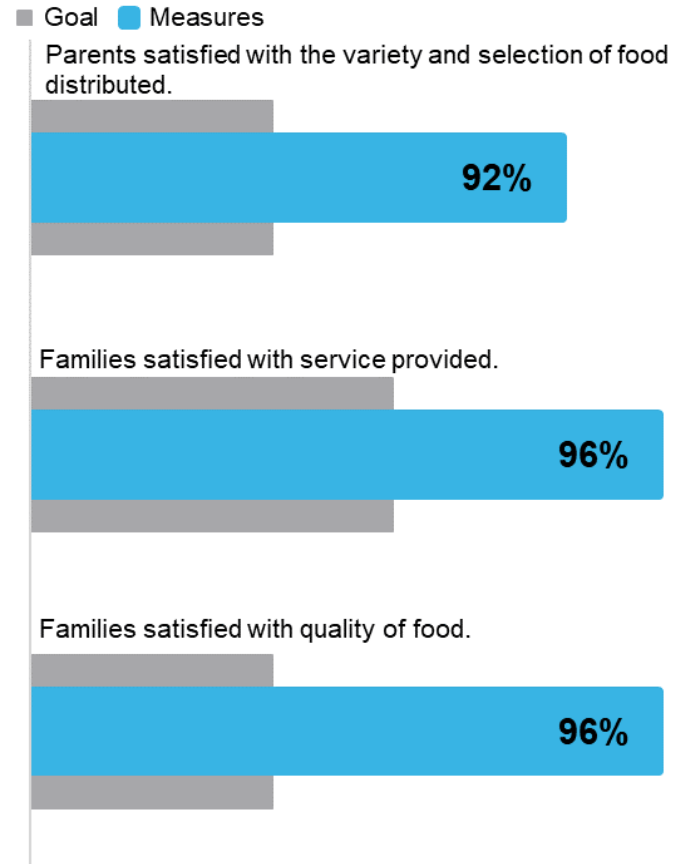
Mobile School Pantry Program (MSP) under the umbrella of the South Florida Hunger Coalition completed their first contracted year under the Food Insecurity Mitigation RFP. MSP alleviates child hunger in Broward County through the monthly provision of nutritious food to children and their families from thirteen Title I Schools at six distribution sites.

Families "shopped" for their items at the market-style setup and had access to fresh fruits and vegetables as well as up to 10 nonperishables, bread, and dairy products. The distribution sites were staffed by volunteers through HandsOn Broward and various colleges and high schools.

**Is Anybody Better Off?**

**Outcome**

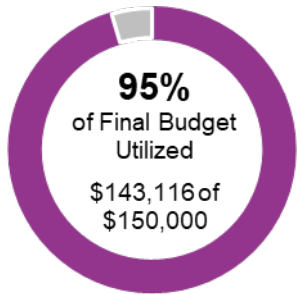
Provider met all Council goals for performance measurements.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

Administrative monitoring had finding(s) that were addressed in a timely manner.

**Programmatic Performance**

Program is performing well.

South Florida Hunger Coalition-Summer BreakSpot completed their first contracted year under the Food Insecurity Mitigation RFP. They provided children under the age of 18 lunch and snack five days a week through Meals on Wheels of South Florida at multiple Broward locations. The program reached and fed children in need where they live and play during the summer months. The program mitigated a gap during the summer when children do not have access to school meals and may not participate in organized camp activities.

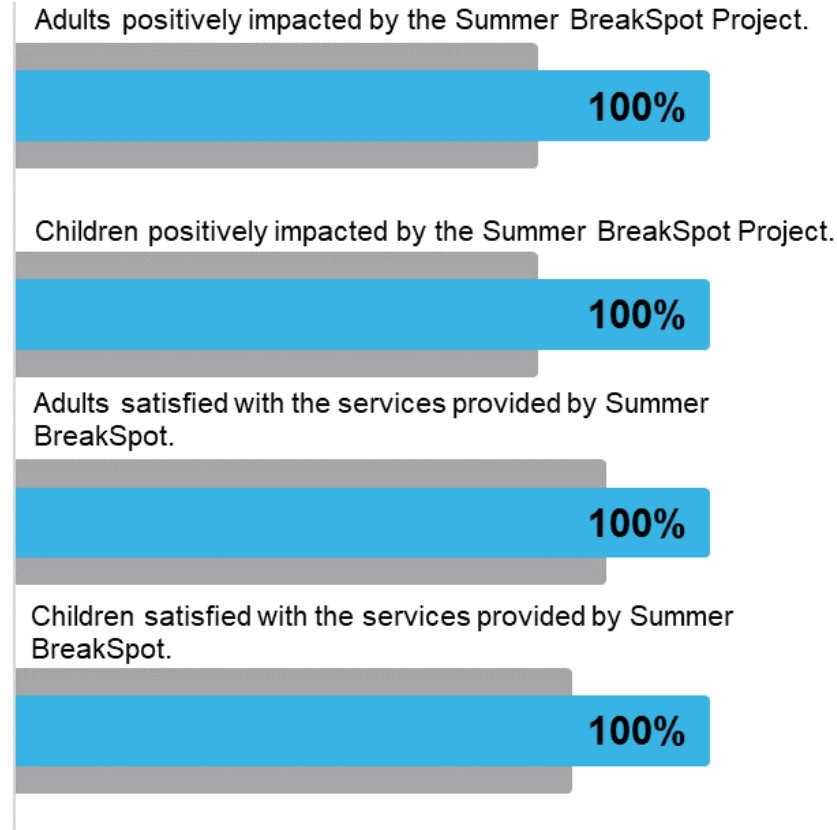
The program was operated through nine super sites - six Housing Authority complexes and three city parks. A focal point of the supersite activities was literacy. Volunteers recruited through HandsOn Broward conducted weekly book distributions and readings. In addition, children received WaterSmart coupons and partook of SWIM Central opportunities to learn water safety skills at community pools. Other enrichment partners included Young At Art, Museum of Discovery & Science, FLIPANY, Colgate Bright Smiles, BSO and Fire Rescue Community Network among others.

**Is Anybody Better Off?**

**Outcome**

Provider met all Council goals for performance measurements.

■ Goal ■ Measures





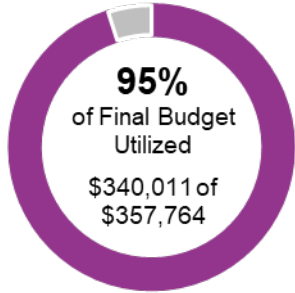
# Hispanic Unity – Volunteer Income Tax Assistance (VITA) Program

Economic Self-Sufficiency – EITC FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

Hispanic Unity of Florida (HUF) is in the final year of providing services through the Volunteer Income Tax Assistance (VITA) RFP. HUF manages the Broward VITA Collaborative (BVC) and coordinates logistics, training of volunteers recruited through HandsOn Broward, and the operations of free tax preparation services at 13 sites (12 traditional and 1 mobile) throughout the county. IRS-certified volunteer tax preparers and paid staff process tax returns to maximize claiming Earned Income Tax Credit (EITC), a federal anti-poverty program that provides financial assistance for working families.

During the 2023 tax season, the program helped clients submit 3,279 current and prior year tax returns which yielded \$2.9 million in federal tax refunds and saved taxpayers approximately \$1.2 million in tax preparation fees. The VITA hotline answered general program questions and received approximately 3,383 calls. Volunteers provided over 1,400 hours of service hours.

The provider had challenges with some volunteers not completing the required post-training certification tests reducing the number of qualified volunteers. Additionally, some volunteers had limited hours at their preferred sites resulting in longer wait times.

## Is Anybody Better Off?

### Outcome

Provider met all Council goals for performance measurements.

#### Measures

Tax return submissions that were accepted.



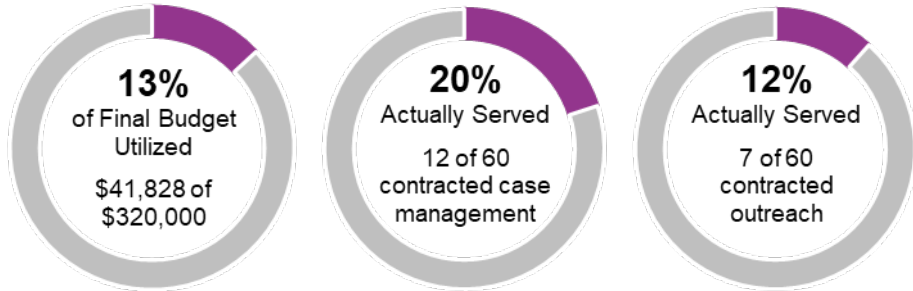
VITA clients satisfied with their overall experience.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

Administrative monitoring had finding(s) that were addressed in a timely manner.

**Programmatic Performance**

Program is receiving technical assistance.

HOPE South Florida completed its first year providing leverage services through the Family Outreach Team. The Family Outreach Team engages families experiencing homelessness who may be disconnected and alienated from services and support by meeting them “where they are” in their own environment. Services may include survival aid, information and referrals, crisis intervention, and consistent engagement utilizing a motivational interviewing model. Families are also offered access to the Respite Day Center which offers internet access on computers, enrichment activities for children, nutritious meals, transportation, access to showers, case management, linkage to housing, and other community resources.

Program review reflected that the Family Outreach Team provided essential services for families within the homeless continuum of care.

The provider experienced significant staff retention and management challenges. These factors led to underutilization and client engagement challenges reflected in the performance measure results. Due to these factors, the contract was extended to allow the provider to address challenges and improve performance. Technical assistance is being provided.

**Is Anybody Better Off?**

**Outcome**

Council goals were "To Be Determined" for FY 22-23.

Measures

Outreach contacts made and accepted/completed referrals.



Clients placed in approved shelter/housing options.







**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

Administrative monitoring had finding(s) that were addressed in a timely manner.

**Programmatic Performance**

Program is receiving technical assistance.

HOPE South Florida completed its third year of leverage funding for the Family Day Center to support homeless families by providing a weekday respite program. The provider offers case management services and linkage to housing stability resources. The Respite Day Center also addresses essential needs such as laundry facilities, transportation, access to clothing, food, showers, computers, internet access, enrichment activities for children, and telephones.

Program review reflected that the Family Day Respite Center provided essential services for families within the homeless continuum of care.

The provider experienced significant staff retention and management challenges. These factors led to underutilization. Technical assistance is being provided.

**Is Anybody Better Off?**

**Outcome**

Provider met 2 of 3 Council goals for performance measurements. Provider did not meet housing goal due to current limitations in housing options and clients not meeting HUD definition of homelessness.

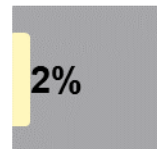
■ Goal ■ Measures  
Participants referred for services based on needs and barriers identified during assessment.



Participants satisfied with services.



Participants placed in approved shelter/housing options.





**GOAL**

Safeguard the physical health of children.

**RESULT**

Children are physically and mentally healthy.

**WATER SAFETY PROGRAMS**

**Swim Central**

- A partnership between the County, Broward County Public Schools, and CSC that provides water safety instruction and parent education for pre-school and school-aged children.
- The success of this model has gained national attention and is being replicated in other communities.
- The eligible age for the coupon program was expanded to eight years of age to serve children who did not have access to water safety classes in pools during the pandemic.

**Drowning Prevention Initiative**

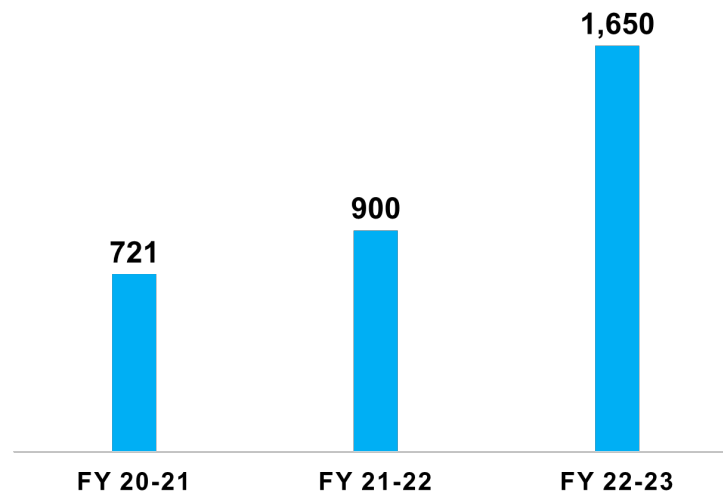
- A partnership between the Health Department and CSC to provide leadership, coordination and large-scale drowning prevention education, social marketing, and service initiatives that focuses on families with young children aged five years and under, the population most at risk for drowning.

**DATA STORIES**



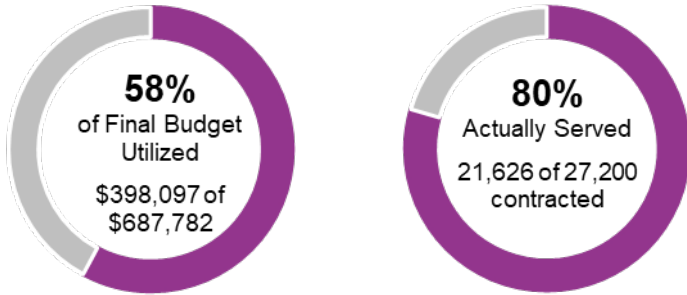
From **FY 19-20** through **FY 22-23**, **100%** of children enrolled in Swim Central have **not** been involved in any **drowning incidents**.

The number of door alarms provided to local agencies has **increased by over 100%** between FY 20-21 and FY 22-23. These alarms are among the first line of defense in **preventing children from entering a pool or spa unsupervised**.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓✓✓  
No Findings.

**Programmatic Performance** ✓✓✓  
Program is performing well.

SWIM Central is a collaboration between the Broward County Board of County Commissioners, School Board of Broward County, and CSC to prevent children from drowning. The curriculum-based program is taught by certified water safety instructors and coordinated through SWIM Central. Water safety instruction and in-pool group lessons are delivered to children attending Broward County Schools during the school year and to CSC-funded MOST, Youth FORCE, and Summer BreakSpot participants and children participating in elementary 21st Century programs during the summer.

The program continues to rebound from pandemic-related pool closures and a shortage of lifeguards and swim instructors. Program utilization and numbers served were lower primarily due to the national lifeguard shortages but are trending upwards towards pre-pandemic levels. The program's pool partners continue to onboard lifeguards/swim instructors to address the staff shortage and address learning loss to inexperienced swimmers. CSC staff will explore with the Drowning Prevention Task Force what other factors may be impacting their ability to meet the Water Safety Skills Checklist outcome. Technical assistance will be provided as needed. Satisfaction surveys reflected high levels of satisfaction with program services.

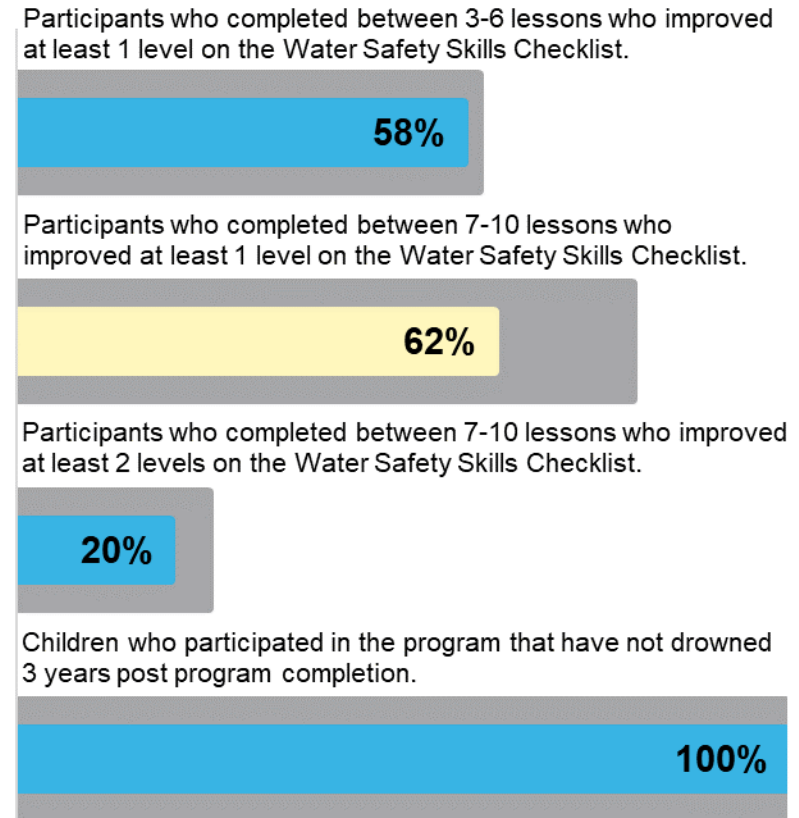
**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

**Outcome**

Provider met 3 of 4 Council goals for performance measurements. Staff are investigating the factors behind the outcome not being met.

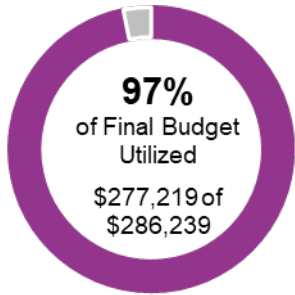
■ Goal ■ Measure





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

The Broward County Drowning Prevention Task Force, overseen by the Florida Department of Health (DOH) in Broward County, provides strategic community-wide Water Smart education for children under five. Through the "Water Smart" training module, staff in Family Strengthening programs and Child Protective Investigators (CPIS) received instruction on conducting drowning hazard assessments and discussing appropriate protective interventions with families during home visitations.

Students Preventing Unintentional Drowning (SPUD) teaches secondary school youth water safety practices and proactive strategies to prevent drowning. The SPUD program was delivered in-person, twice monthly, to students from four high schools and four middle schools, with high levels of client satisfaction.

### Is Anybody Better Off?

#### Outcome

Provider met all performance measures.

**12** Water Smart Broward/Drowning Prevention Task Force meetings hosted.

**233** Family Strengthening Agencies staff and Child Protective Investigators attended the Water Smart Train-the-Trainer module.

**91%** of Train-the-Trainer participants reported an increase in knowledge of drowning risks and prevention strategies.

**1,650** Door alarms distributed to agencies.

**51** Community outreach events attended to disseminate Drowning Prevention Information.

**61** Community outreach trainings provided to the general public.



## GOAL

Improve children's educational success.

## RESULT

Children are ready to succeed in school.

## LITERACY & EARLY EDUCATION PROGRAMS

### Subsidized Child Care

- Provides childcare slots for eligible low-income families.
- Used as match funds for additional State and Federal funding.
- The Vulnerable Populations contract provides immediate placement in quality childcare for specialized populations, such as children of Transitional Independent Living (T.I.L.) Youth, children of caregivers receiving substance abuse treatment, and Kinship families until subsidized care eligibility is approved or reinstated.

### Positive Behavioral Interventions and Supports (PBIS)

- Builds teacher capacity to manage child behaviors and nurture social and emotional growth of preschool children.

### Broward Reads: Campaign for Grade Level Reading

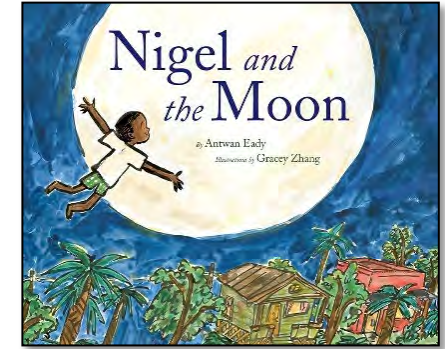
- Community collaborative focusing on ensuring that all children can read on grade level by 3rd grade, which includes the funding of supplies, books, and literacy activities.
- Provides early literacy interventions for students and training for teachers in Pre-K to 2nd grade.
- Volunteer hub for recruitment, training, and deployment of volunteers for literacy-oriented volunteer opportunities, including literacy tutors and coaches.
- Broward: Read for the Record is the flagship literacy volunteer recruitment and marketing campaign event each year.

## DATA STORIES

On October 27, 2022, over **1,000 community volunteers** came together to read "Nigel and the Moon" by Antwan Eady for the 9<sup>th</sup> annual "Broward: Read for the Record" event.

Volunteers read to students across **485 public schools, private schools, and early childhood education**

**centers**. After the reading, **40,000 English and Spanish copies** of the book were distributed to students to take home.

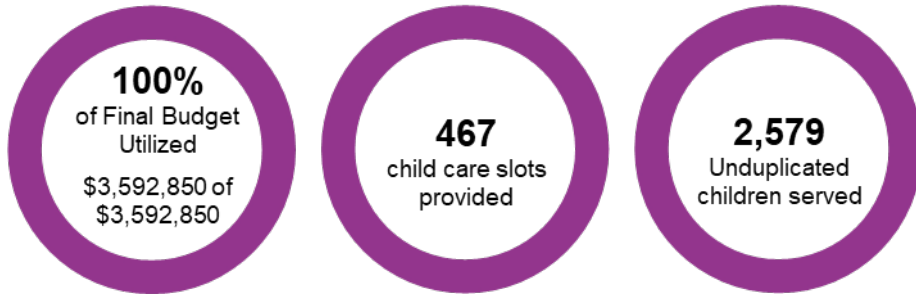


In FY 22-23, HandsOn Broward recruited **3,286 volunteers** to serve as reading coaches and participate in various literacy events. Literacy volunteers dedicated **9,636 hours to engage 456 organizations, cities, and childcare centers** across Broward County.



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

Early Learning Coalition (ELC) completed its 19th year of funding for financially assisted childcare services for income-eligible families in Broward. ELC is the state-established local agency responsible for managing federal and state childcare funding. By funding through the ELC, CSC leverages state and federal childcare dollars to increase services.

The ELC significantly increased the number of children served under the Financially Assisted Child Care contract by accessing federal funds made available by the Florida Department of Education Division of Early Learning (DEL). Match funding is allocated to the ELC annually from a Statewide pool through a competitive Statewide process.

The state continues to distribute additional federal funding to ELC. CSC staff continues to work closely with ELC to monitor ongoing community needs and inform future funding recommendations.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all performance measures.

Measure

Clients who reported being treated with respect and in a caring manner by staff.



Clients reported that the information received was helpful/easy to understand.



Clients reported overall satisfaction with the services provided by ELC of Broward County.



Clients reported having a better understanding of child care options and choosing a quality child care provider.





# Early Learning Coalition (ELC) – Vulnerable Populations Child Care Slots

Literacy & Early Education FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring

No Findings.

### Programmatic Performance

Program is performing well.

ELC Vulnerable Population contract provides immediate placement in quality childcare for vulnerable children ages birth to 5. The eligible families receive childcare to prevent further breakdown of complex family situations and support their efforts towards self-sufficiency. These populations include Transitional Independent Living (T.I.L.) parenting youth, Kinship caregivers, domestic violence survivors, families receiving services through Family Supports, and substance abuse recovery programs.

The Vulnerable Population contract was utilized faster than expected due to increased childcare needs post-COVID. Twenty-six community agencies provided referrals to vulnerable populations child care. In May 2023, the Council approved an increased amount of \$520,000 to support the increased utilization of the Vulnerable Population contract.

## Is Anybody Better Off?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome

Provider met all Council goals for performance measurements.

Goal  Measure

Parents/Caregivers reported overall satisfaction with the services provided by ELC of Broward County.



Parents/Caregivers reported having a better understanding of child care options and choosing a quality child care provider.



Parents/Caregivers reported that the information they received was helpful/easy to understand.



Parents/Caregivers reported being treated with respect and in a caring manner by staff.



Families with no verified abuse findings during program participation.





# Family Central/KID – Positive Behavioral Interventions and Supports (PBIS)

Literacy & Early Education FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

Family Central/KID completed its fourth and final year providing services under the 2019 Positive Behavioral Interventions and Supports (PBIS) RFP. Family Central/KID collaborated with the Early Learning Coalition (ELC) to identify the centers to be served. The program strengthens the capacity of childcare centers, teachers, and families to meet the social and emotional needs of children in their care.

Program review and site visits reflected high-quality performance. Parent and staff satisfaction surveys reflected high levels of satisfaction with program services. In September 2023, the program sunset, and ELC expanded to provide comprehensive support services in childcare centers. Three of the supports offered by PBIS (training, coaching, and TA supports) will be offered by ELC staff.

## Is Anybody Better Off?

### Data Integrity & Fully Measured

Provider met expectations.



### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Parents satisfied with services.



Sites that decreased number of red flags regarding classroom behavior.

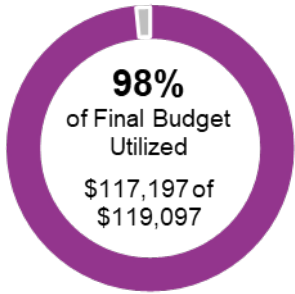






## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring

No Findings.

### Programmatic Performance

Program is performing well.

HandsOn Broward's Literacy League hosted bi-weekly virtual Zoom meetings to engage teams of volunteers for literacy-focused initiatives. Through these efforts, local members of the community have contributed 9,636 volunteer hours. Program impact areas included:

- Broward Read for the Record - Coordinated and managed over 1,000 volunteers.
- DIY Volunteering (Superhero Capes/book bundles) – These projects remain popular. A total of 410 book bundles were distributed to preschools, elementary schools, and community centers, which distributed them to children in their programs.
- Literacy League Program Summer Book Drive/Library Book Bins Initiative - Volunteers donated grade-level children's books to replenish personally decorated wooden Library Book Bins that are placed throughout the community. Library Book Bins allow children to take a book or leave a book to build their home library and encourage them to read. To date, 30 Library Book Bins remain in place.
- Summer BreakSpot Reading Ambassador Program - The Program enhanced Summer BreakSpot distributions by providing Reading Ambassadors who completed 396 hours of service at 9 housing authority locations.

## Is Anybody Better Off?

### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Volunteers and agencies reporting their needs met by HandsOn Broward services and coordination.



Reading coaches and mentors satisfied with HandsOn Broward training and coordination services.



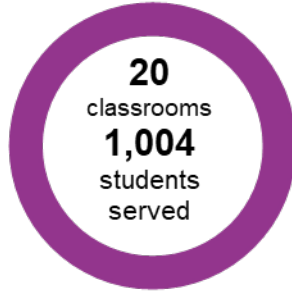
Participating agencies satisfied with HandsOn Broward coordination services.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

The Reading & Math program completed its second year under a "piggyback" from the Children's Trust RFP. The program provides tutors to selected Pre-K classrooms to support teachers with early literacy and math interventions and provide individualized attention to lower-performing students.

The program review reflected high-quality service delivery and effective and high-quality literacy and math interventions. Teacher surveys consistently indicated a high level of satisfaction with the program.

### Is Anybody Better Off?

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Tutors that meet expectations on Intervention Integrity.



Students demonstrating an improvement in Counting, Number Identification, Comparing Quantities, Number After Knowledge, Comparing Numerals, and Number After Equals One More (Numeracy).



Children achieving "at or above" or "close to" target performance on measures of Vocabulary/Oral Language, Comprehension, Phonological Awareness, and Alphabet Knowledge by their Spring assessment.





**GOAL**

Safeguard the physical health of children.

**RESULT**

Children are mentally and physically healthy.

**SCHOOL HEALTH PROGRAM**

**School Health**

- This tri-party initiative funds a Differentiated Staffing model for School-based Health Services along with Broward County Public Schools (BCPS) and the Florida Department of Health in Broward County (FLDOHBC).
- CSC contracts for RNs and LPNs supervised by RNs to cover clinics and isolation rooms at 26 schools with students with moderate levels of medical need. Due to the high demand for RNs and LPNs during the pandemic, Health Support Technicians have been utilized in lieu of RNs and LPNs at some schools at a lower reimbursement rate.
- RNs/LPNs/HSTs can guide and help the students with their medical conditions, teach them to make good choices in accordance with their dietary needs, and aid them in becoming more independent in caring for themselves and their diagnosis.

**Children's Eye Health**

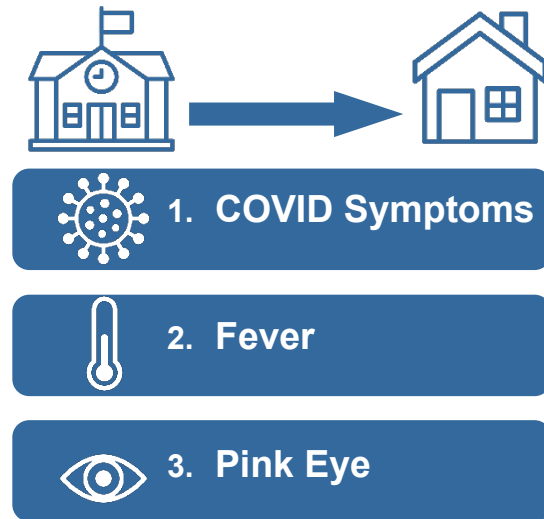
- This leverage funds the expansion of a FLDOHBC initiative to enhance the lives of children by delivering mobile eye care services at BCPS and covering the cost of glasses to underserved children from Pre-K through grade 12.

**DATA STORY**

In School Year 22-23, the top three reasons for **school clinic visits** were:



In School Year 22-23, **69%** of students were able to **return to class** after a nurse's visit. Of those who were **sent home**, the top reasons were:





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

Miami Lighthouse for the Blind and Visually Impaired completed its second year providing services through a leverage partnership with the Florida Department of Health. The program offers eye exams with dilation, eye exams without dilation, eyeglasses, and medical referrals. Individual Vision Health Care Plans are developed for students with vision conditions, resulting in increased access to medical care.

Monitoring results reflected that Miami Lighthouse for the Blind provided valuable optometry services.

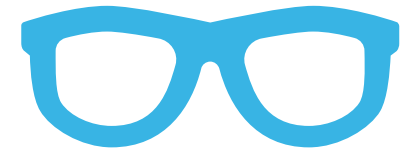
**Is Anybody Better Off?**

**Outcome**

Provider met all performance outputs.

**238**

Eyeglasses were prescribed.



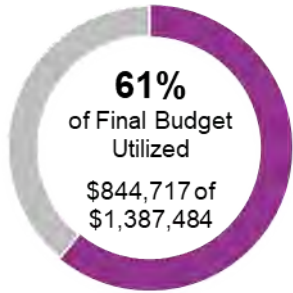
**398**

Eye exams with dilation were administered.



### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program has sunsetted.

Sierra Lifecare completed its third and final year providing services under the BCPS 2020 School Health RFP, upon which the CSC "piggybacks" to support school health services at 24 BCPS sites.

Due to COVID-19, the School Health model was modified to prioritize two RNs, or one RN and one LPN per school. However, the provider experienced significant staffing challenges in onboarding and retaining LPNs and RNs, because of salary restrictions in the 2020 RFP. Vacancies were filled with Health Support Technicians. These factors led to under-utilization throughout the contract year. Satisfaction surveys reflected that the program provided essential school-based nursing services for youth in high-need communities.

This contract sunsetted on June 30, 2023.

In June 2023, Council approved contracting with the Florida Department of Health in Broward County to be the school health provider for the 2023-24 school year with an effective date of July 1, 2023 under the CSC government procurement exemption policy.

The CSC allocation for schools in Coral Springs was included and met the Coral Springs CRA TIF payment.

### Is Anybody Better Off?

#### Outcome

Provider met all performance outputs.

**4,291** unduplicated students who received health services based on Individualized Health Care Plan.

**30,505** students (duplicated) who returned to class after receiving services.

**44,228** clinic visits by students (duplicated) who received first aid, emergency, prevention, and health care services.



# Elementary School Initiatives Out-of-School Time (Inclusion)

Annual Performance FY 22-23

## GOAL

Improve the availability and quality of out-of-school time programs for typically developing children who are economically disadvantaged and inclusion programs, which integrate children with special needs with their typically developing peers.

## RESULT

Children are ready to succeed in school.

## ELEMENTARY SCHOOL INITIATIVES GENERAL POPULATION PROGRAMS

### Out-of-School Time (MOST)

- Offers a safe, positive environment for children in economically disadvantaged neighborhoods who attend Title 1 schools with 86% or higher Free/Reduced Lunch (FRL) participation. These programs support academic achievement, social and physical development, and provide educational field trips and cultural arts opportunities.

### Inclusion Supports

- Provides Americans with Disabilities Act (A.D.A.) training to all MOST providers, and assesses inclusion needs of MOST sites, and delivers technical assistance and coaching as needed.

### Reading Explorers

- During the summer, provides rising kindergarteners, first and second graders who are reading at or below reading level, small group tutoring services provided by teachers. During the school year, provides afterschool providers consultations to improve their literacy instruction strategies for all children.

**Note:** Attendance and utilization modestly increased from pre-COVID levels. Programs continue to be hampered by staff recruitment and retention challenges. In addition, inconsistent school attendance and BCPS summer academies have impacted youth participation. Both of these factors contribute to underutilization and lower numbers served.

## DATA STORIES



**97%** of families whose children **complete their homework during programming** believe MOST helps their child **progress** in school.



**99%** of parents and caregivers report that the MOST program **supports** them **maintaining employment**.



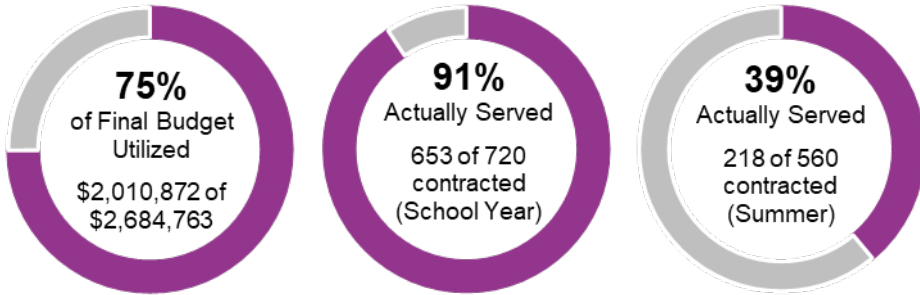
# After School Programs, Inc. (ASP)

Elementary School Initiatives Out-of-School Time (Inclusion) FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring

No Findings.

### Programmatic Performance

Program is performing well.

After School Programs, Inc. (ASP) completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at nine year-round school-based sites and two school-year-only school-based sites.

Program reviews and site visits reflected that the program provided essential services for children and families in high-need communities. Program reviews and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

Due to BCPS summer academies, the provider was unable to offer services at five of the nine summer sites, which negatively impacted utilization and numbers served. As of October 2023, the provider enrolled 94% of the contracted number to be served with an average daily attendance of 85%

## Is Anybody Better Off?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome

Provider met all Council goals for performance measurements.

Goal  Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



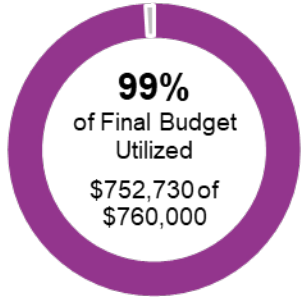
Children remained safe.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓✓✓

No Findings.

**Programmatic Performance** ✓✓✓

Program is performing well.

Boys & Girls Clubs of Broward County completed its first year providing services under the 2022 MOST RFP. The program provides summer-only services at eight community sites.

The provider's exceptional utilization and numbers served were a testament to the provision of essential services for children and families in high-need communities. Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



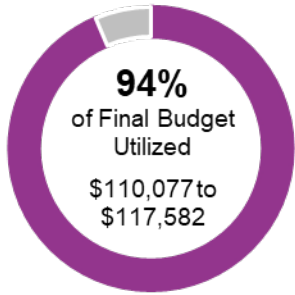
Children remained safe.







**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

CCDH completed its first year providing services under the 2022 MOST RFP. The provider works collaboratively with MOST providers to increase their capacity to create positive, nurturing, and developmentally appropriate programs that welcome all children. The provider offers training and mentoring to assist staff in finding pathways to inclusion.

The program review reflected high-quality service delivery. Virtual and in-person training opportunities were well attended by MOST providers and the community.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Participants who attended ADA training demonstrated knowledge about curriculum content.



Providers who received individualized coaching and technical assistance that achieved their goals.



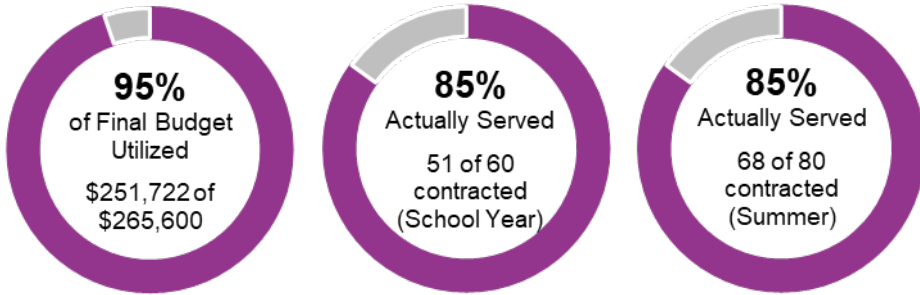
Providers who were satisfied with coaching.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance

Program is performing well.

The City of Hallandale Beach completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site.

Program reviews and site visits reflected that the program provided vital services for children and families in a high-need community. Program reviews and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

Some children exited the program and stayed at their nearby charter school's afterschool program which impacted the numbers served.

As of October 2023, the provider enrolled 88% of the contracted number to be served with an average daily attendance of 72%.

### Is Anybody Better Off?

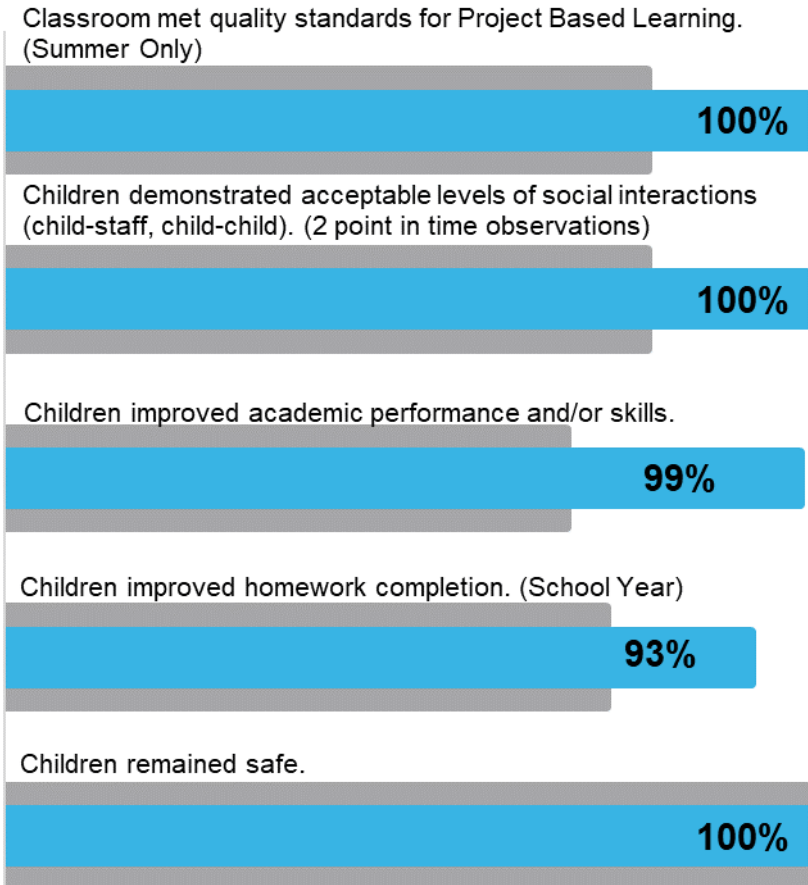
#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

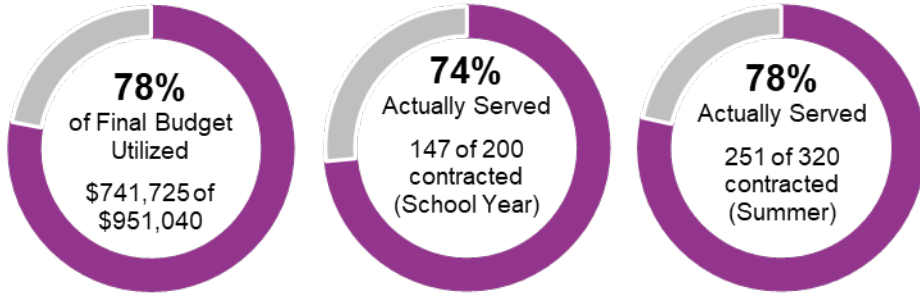
Goal  Measure





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

The City of Hollywood completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at four year-round community sites.

Program reviews and site visits reflected that the program provided crucial services for children and families in high-need communities. Program reviews and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

Low numbers served was due to some families opting to keep their children home rather than re-enrolling in the program. The Provider has intensified their marketing efforts including banners, flyers, and communicating with the local elementary schools to improve enrollment.

As of October 2023, the provider enrolled 80% of the contracted number to be served with an average daily attendance of 69%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

Goal  Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)

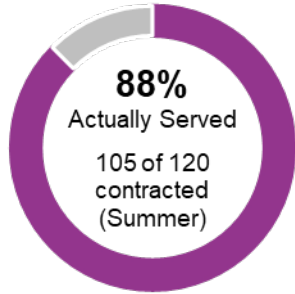
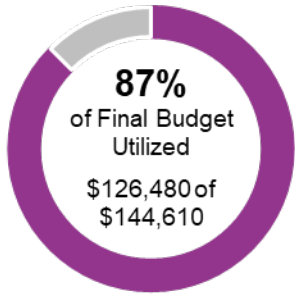


Children remained safe.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

Administrative monitoring had finding(s) that were addressed in a timely manner.

**Programmatic Performance**

Program is performing well.

The City of Lauderdale Lakes completed its first year providing services under the 2022 MOST RFP. The program provides summer-only services at one community site.

Program review and site visit reflected that the program provided essential services for children and families in high-need communities. Program review and site visit reflected quality services. Family satisfaction surveys reflected exceptional levels of satisfaction with the program.

Utilization and numbers served were lower than the contracted amount due to inconsistent summer attendance.

**Is Anybody Better Off?**

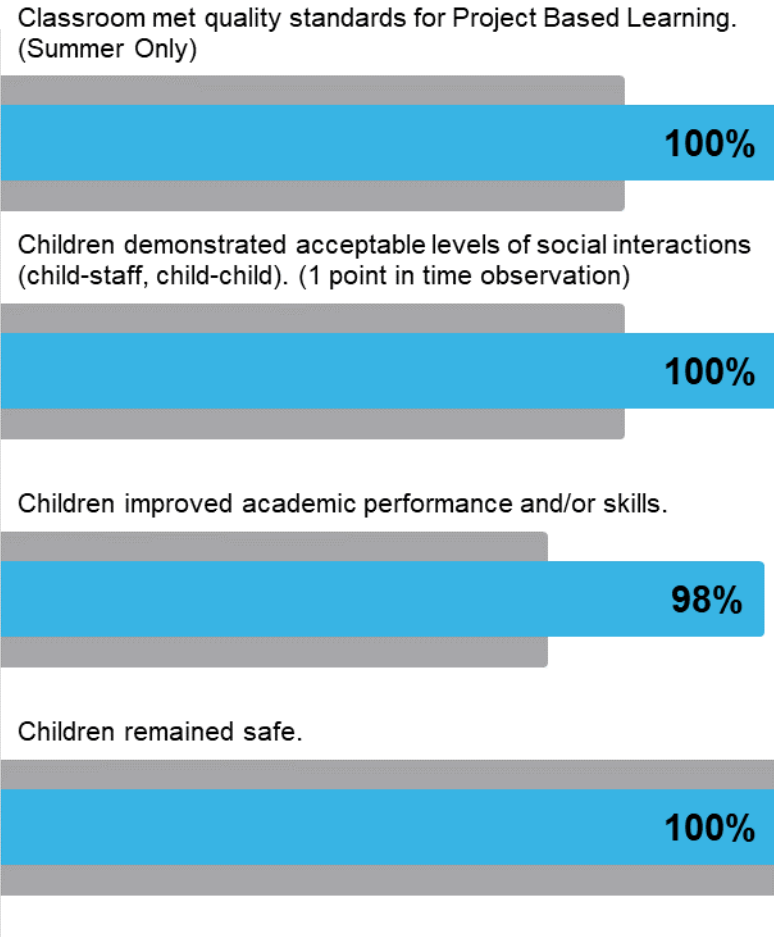
**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

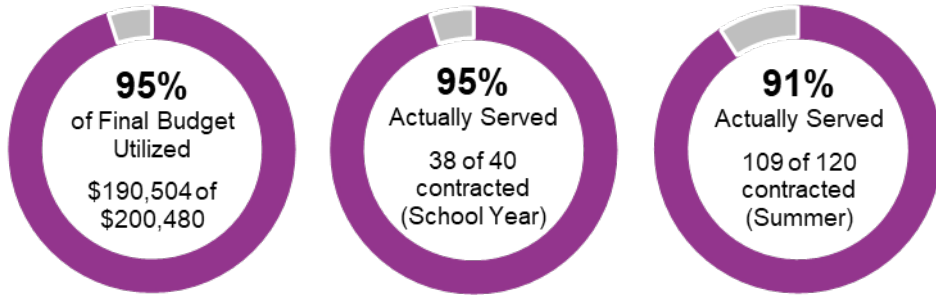
■ Goal ■ Measure





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

The City of Miramar completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site and one summer-only community site.

The provider's utilization and numbers served were evidence of the provision of essential services for children and families in this high-need community. Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2023, the provider enrolled 83% of the contracted number to be served, with an average daily attendance of 76%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



Children remained safe.





# City of Oakland Park

Elementary School Initiatives Out-of-School Time (Inclusion) FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring

No Findings.

### Programmatic Performance

Program is performing well.

The City of Oakland Park completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round school site.

Program reviews reflected that this new CSC provider experienced initial challenges with classroom management during the summer, but provider was responsive to technical assistance. Family satisfaction surveys reflected high levels of satisfaction with the program.

Consistent attendance during the school year and slight over-enrollment helped to compensate for lower summer enrollment. However, the lower summer enrollment resulted in the underutilization.

As of October 2023, the provider enrolled 115% of the contracted number to be served, with an average daily attendance of 83%.

## Is Anybody Better Off?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



Children remained safe.



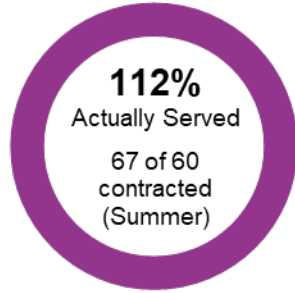


# City of West Park (Summer Only)

Elementary School Initiatives Out-of-School Time (Inclusion) FY 22-23



## How Much Did We Do? Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were not addressed in a timely manner.

### Programmatic Performance

Program is performing well.

The City of West Park completed its first year providing services under the 2022 MOST RFP. The program provides summer services at one community site.

CSC staff worked intently with the provider staff in consultation with project-based learning and social-emotional trainers before the program began. The provider's exceptional utilization and the significant numbers served are a testament to the delivery of vital services for children and families in this high-need community.

Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

## Is Anybody Better Off?

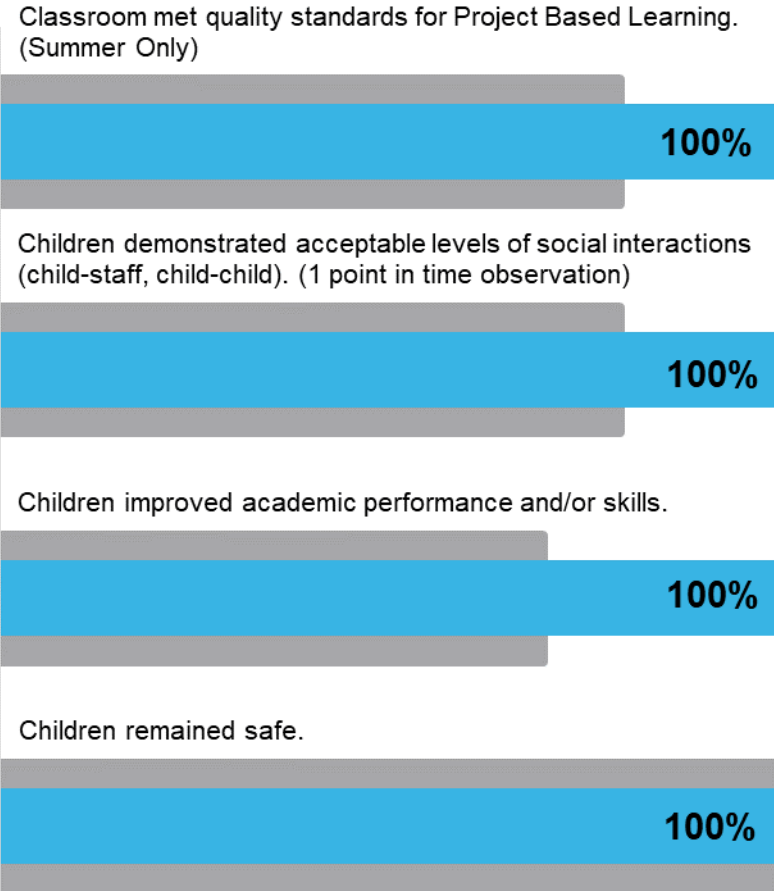
### Data Integrity & Fully Measured

Provider met expectations.

### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure





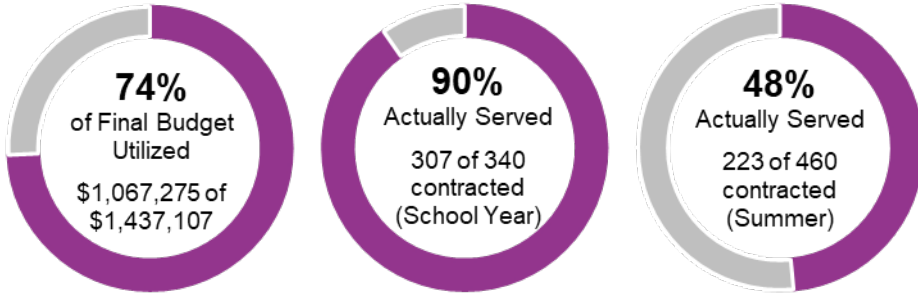
# Community After School

Elementary School Initiatives Out-of-School Time (Inclusion) FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring

No Findings.

### Programmatic Performance

Program is performing well.

Community After School completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at three year-round BCPS sites.

Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

Recruitment and retention of children and staff during the school year was stable; however, challenges arose in the summer because of competing BCPS summer academies. These factors resulted in low numbers served during the summer and underutilization.

As of October 2023, the provider enrolled 101% of the contracted number to be served with an average daily attendance of 84%.

The CSC allocation for Liberty and Atlantic West Elementary sites were included and met the Margate CRA TIF payment.

## Is Anybody Better Off?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



Children remained safe.

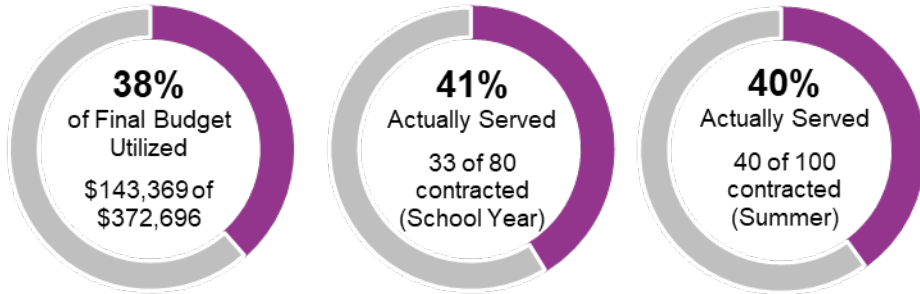






### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance

Program is receiving technical assistance.

Community Based Connections, Inc. completed its first year providing services under the MOST 2022 RFP. The program provides out-of-school time services at one year-round school site.

Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

During their first year at this site, the provider had substantial challenges obtaining their Child Care License, significantly delaying their program start. As a result, the program experienced challenges with ramping up enrollment. Additionally, approximately 6 weeks before the end of the school year, the program was directed to discontinue services by BASCC due to not being authorized to operate an afterschool program under the BASCC RFP, which in turn created staff retention challenges. All of these factors led to the underutilization and low numbers served.

As of October 2023, the provider has no children enrolled because they are waiting for approval to return to the school campus under the BASCC RFP and to obtain their Child Care Licensing renewal.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

Goal  Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



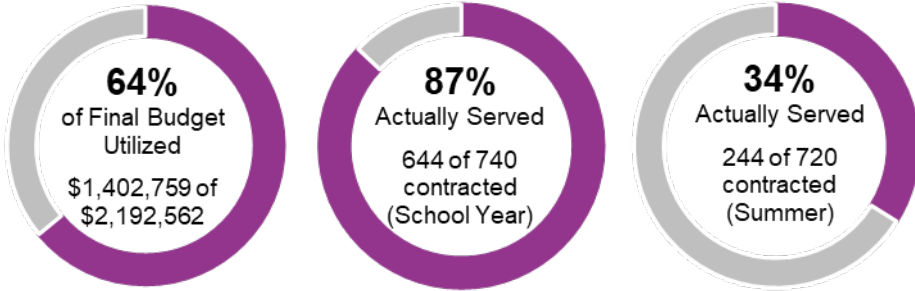
Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance

Program is receiving technical assistance.

Firewall Centers, Inc. completed its first year providing services under the MOST 2022 RFP. The program provides out-of-school time services at six year-round school sites and one school year only school site.

Program review and site visits primarily reflected quality services, and technical assistance was offered for component implementation challenges. Family satisfaction surveys reflected high levels of satisfaction with the program.

Approximately six weeks before the end of the school year, the program was directed to discontinue services by BASCC due to not being authorized to operate an afterschool program under the BASCC RFP, which in turn created staff retention challenges. These factors led to the underutilization and low number served.

As of October 2023, six of seven sites were providing services.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



Children remained safe.





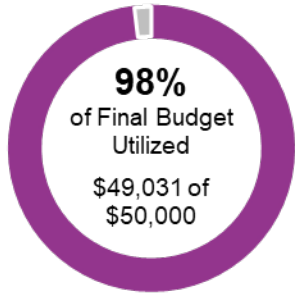
# FLIPANY - CATCH

Elementary School Initiatives Out-of-School Time (Inclusion) FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Program is performing well.

Florida Introduces Physical Activity and Nutrition to Youth, Inc. (FLIPANY) completed its first year providing services under the 2022 MOST RFP. The program provides Coordinated Approach to Child Health (CATCH) Kids Club training to out-of-school time providers for the physical fitness component to increase capacity to create an active, healthy, and fun environment for all children in their programs.

Program reviews and site visits reflected that the program provided essential training and technical assistance for providers serving high-need communities. Program reviews and site visits reflected quality services. Satisfaction surveys reflected high levels of satisfaction with the program.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



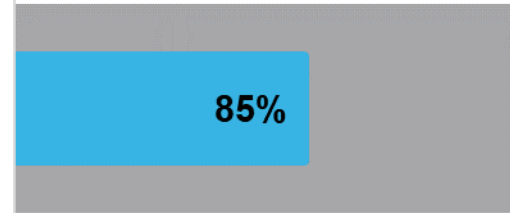
Provider met expectations.

### Outcome

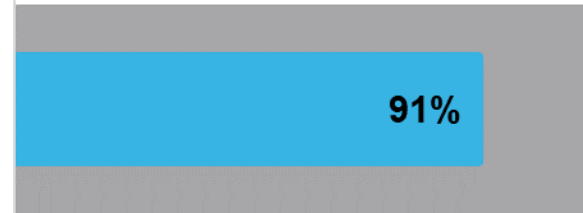
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Participants will demonstrate knowledge about CATCH curriculum content.



Providers who reported satisfaction with CATCH training.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

**Financial & Administrative Monitoring** ✓✓✓

No Findings.

**Programmatic Performance** ✓✓✓

Program is performing well.

Florida International University's Reading Explorers Program completed its second year of services under a "piggyback" from the Children's Trust RFP. During the summer, rising kindergarteners, first and second graders who are reading at or below reading level will receive small group tutoring services provided by teachers. During the school year, afterschool providers are afforded consultations to improve their literacy instruction strategies for all children. Parent involvement activities are offered, which engage families to support reading and other academic skills. Book giveaways (multiple languages) and resource connections occur at these events.

The program review reflected high-quality service delivery and effective, high-quality literacy interventions. Parents report high levels of satisfaction with various aspects of the program, including recommending it to other families and increasing the child's enthusiasm for reading.

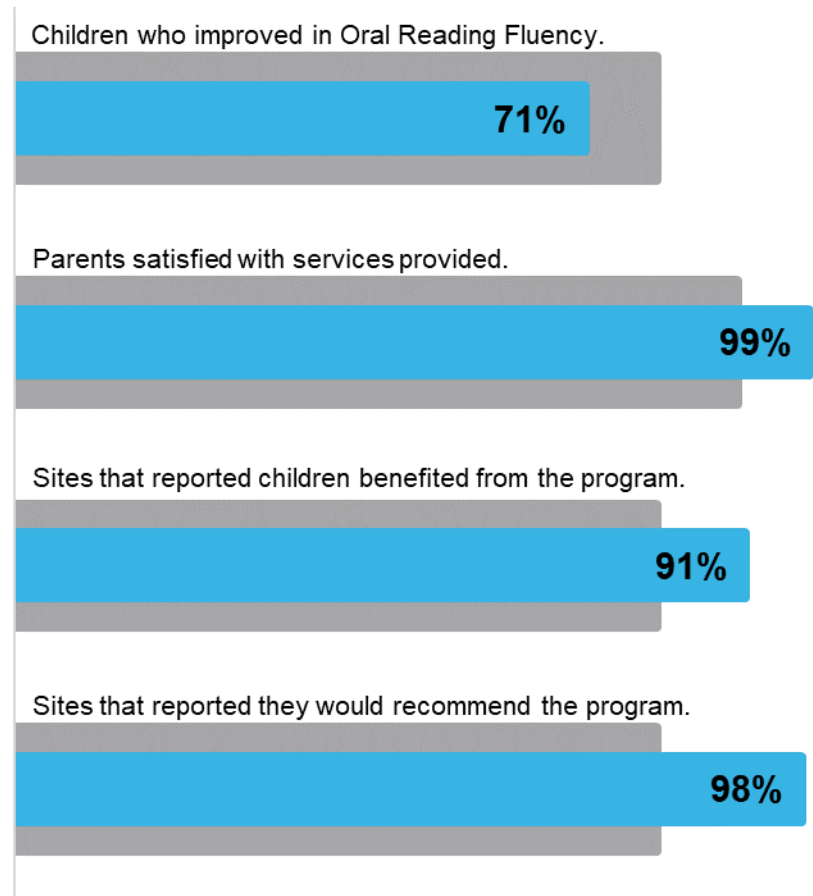
During this second year, the provider gained momentum and made significant gains in the number of children served and the recruitment of sites. 992 children completed assessments, 592 children were eligible for services due to being at or below reading level, and 463 children received small group tutoring up to 4 times a week. The lower number of K, 1st, and 2nd grade students enrolled in MOST summer services impacted the number of children who could be served. As this is a cost reimbursement contract and teachers needed to be hired to complete assessments to determine the number of eligible summer participants, the provider was able to utilize most of the contract and provide smaller sized tutoring groups.

### Is Anybody Better Off?

#### Outcome

Provider met all Council goals for performance measurements.

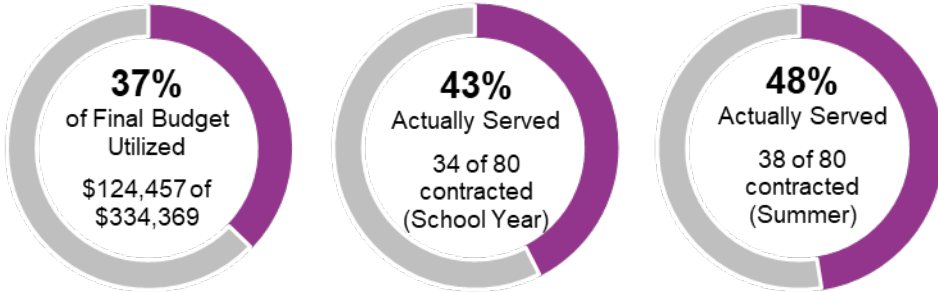
■ Goal ■ Measure





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program receiving significant technical assistance.

Jack and Jill Children's Center completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site.

Program reviews and site visits reflected that this new provider experienced some issues with program implementation. Technical assistance was provided, and the provider is currently fully staffed. Family satisfaction surveys reflected high levels of satisfaction with the program.

The new charter school experienced lower enrollment than expected, which led to low program enrollment. The provider also experienced significant staff vacancies and retention challenges. Due to these factors, funding and the number of children to be served were reduced for FY 23-24 for better alignment.

As of October 2023, the provider enrolled 70% of the contracted number to be served, with an average daily attendance of 51%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

Goal  Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



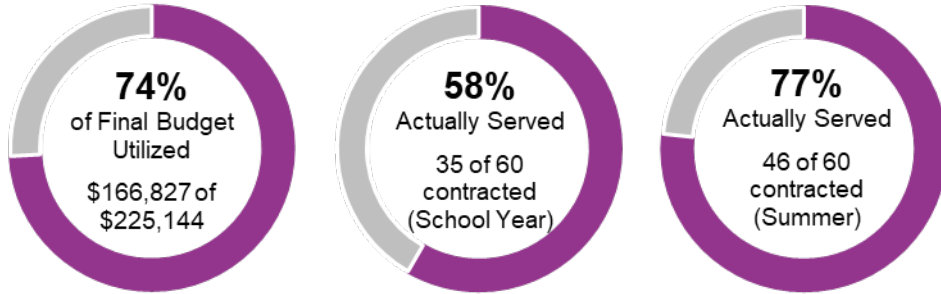
Children remained safe





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

KID completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site.

Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

The program had issues with staff retention and low enrollment at the community site served. The program provides transportation from elementary school sites on the School Priority list with competing afterschool programs, which impacted enrollment and utilization.

As of October 2023, the provider enrolled 72% of the contracted number to be served, with an average daily attendance of 64%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurement.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)

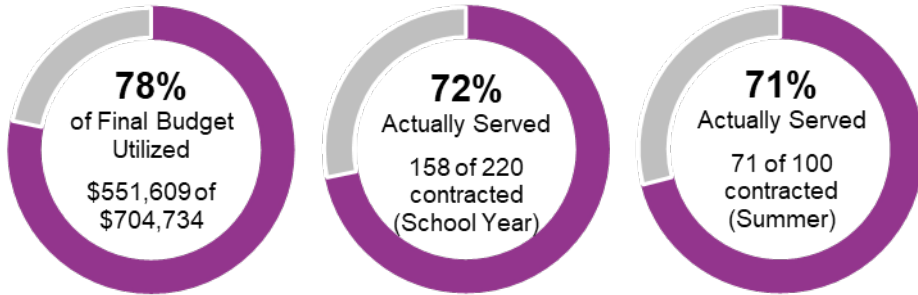


Children remained safe.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
 No Findings.

**Programmatic Performance**     
 Program is performing well.

The Samuel M. and Helene Soref Jewish Community Center completed its first year providing services under the MOST 2022 RFP. The program provides out-of-school time services at one year-round school site and one site for the school year only.

Program reviews and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

The program had challenges with staff retention and low enrollment at the sites served. There is a 21st Century Learning Center Community program at one site, which impacted enrollment and utilization. The provider continues to work with the principal to increase enrollment.

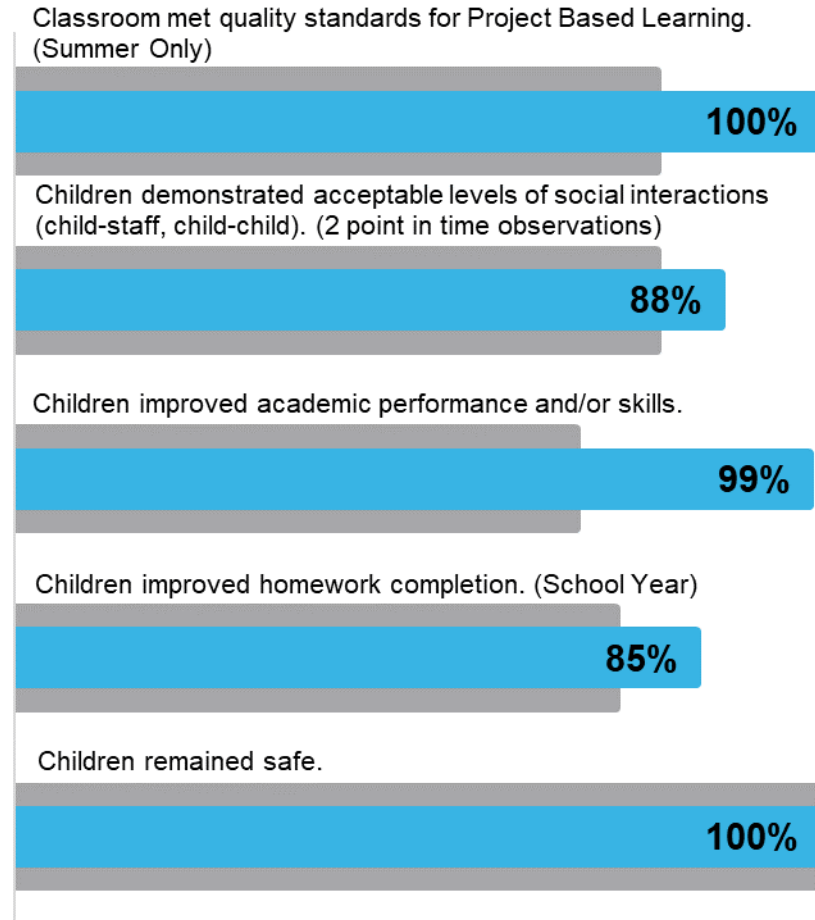
As of October 2023, the provider enrolled 85% of the contracted number to be served, with an average daily attendance of 78%.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
 Provider met expectations.

**Outcome**  
 Provider met all Council goals for performance measurements.

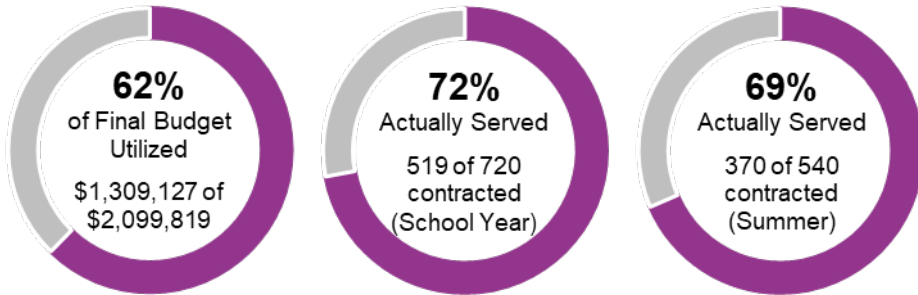
Goal  Measure





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Sunshine After School Child Care completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at four year-round school-based sites and three school year-only school-based sites.

Program reviews and site visits reflected that the program provided essential services for children and families in high-need communities. Program reviews and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

Enrollment was lower than expected in the school year due to school enrollment being significantly lower than the prior year at some sites and providing services at a new site. One summer site (out of three) was abruptly closed before the summer session began, adding to the low enrollment and underutilization.

As of October 2023, the provider enrolled 84% of the contracted number to be served with an average daily attendance of 66%.

### Is Anybody Better Off?

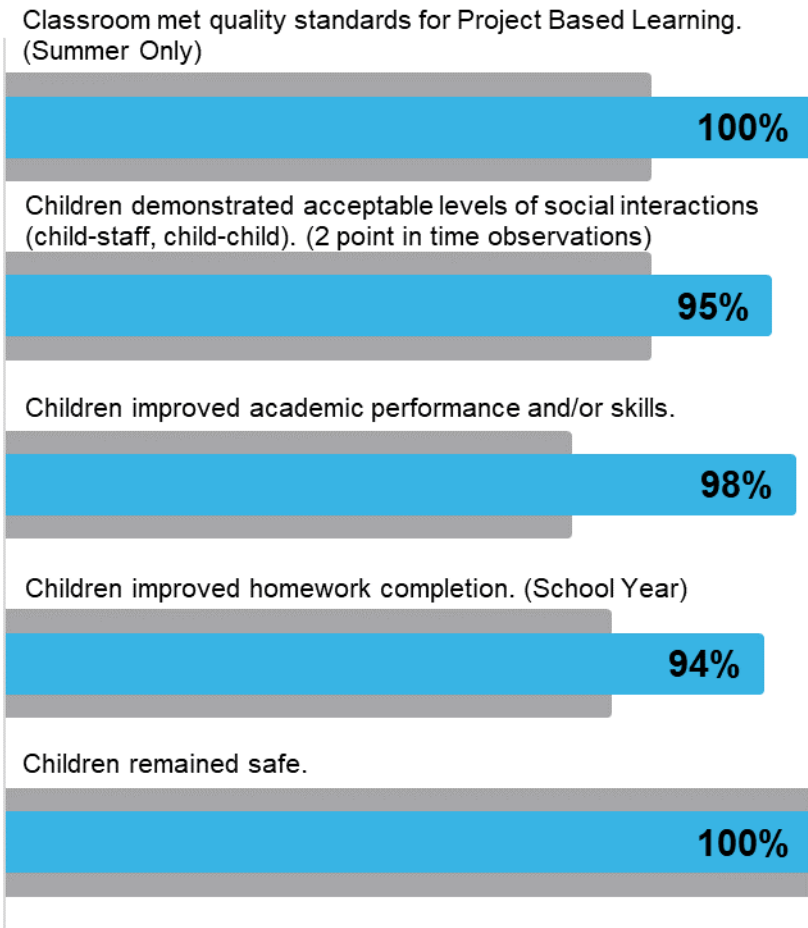
#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

Goal  Measure







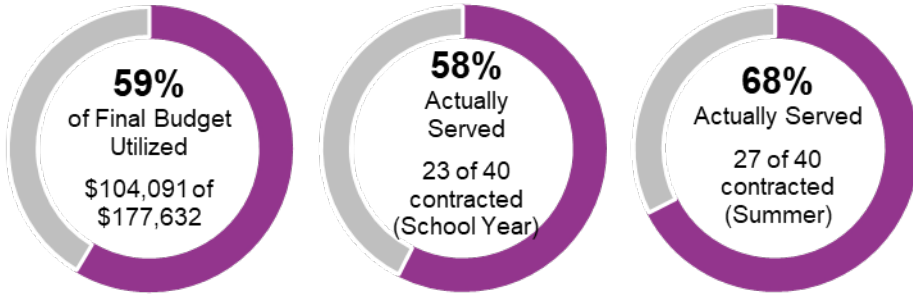
# United Community Options

Elementary School Initiatives Out-of-School Time (Inclusion) FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

### Programmatic Performance

Program is performing well.

United Community Options completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site in Fort Lauderdale.

Program reviews and site visits reflected that overall service delivery was on track, with technical assistance provided to improve documentation and invoicing. Family satisfaction surveys reflected high levels of satisfaction with the program.

The inclusion program at United Community Options is new, and enrollment was lower than expected, resulting in underutilization. Additionally, the program experienced management vacancies at the start of the fiscal year, which are now resolved.

As of October 2023, the provider enrolled 50% of the contracted number to be served with an average daily attendance of 49%.

## Is Anybody Better Off?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



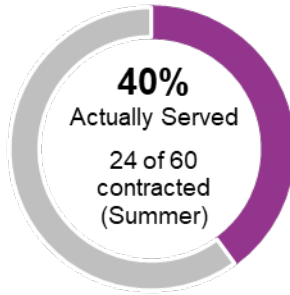
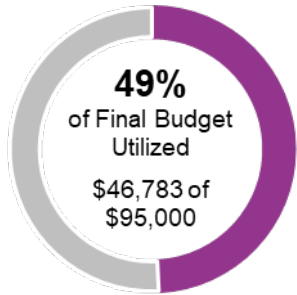
Children remained safe.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

The provider is receiving technical assistance.

The Urban League of Broward County completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one summer-only BCPS site.

Program reviews reflected that this provider experienced challenges with classroom management during the summer, and staff were not hired in time to be adequately trained on PATHS and PBL before camp started. Technical assistance and additional training will be provided for next summer. Family satisfaction surveys reflected high levels of satisfaction with the program.

The provider experienced low enrollment. Additionally, the competing BCPS summer academies and construction at their usual summer site also affected child recruitment and engagement, resulting in underutilization.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

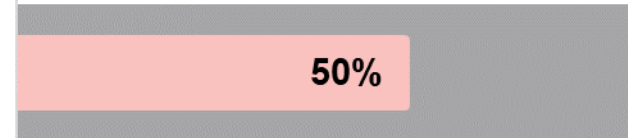


**Outcome**

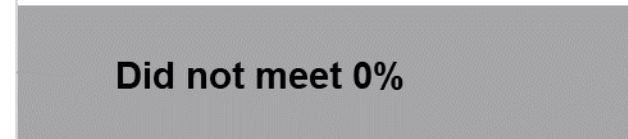
Provider met 2 of 4 Council goals for performance measures. Provider did not meet the Council goals for Project Based Learning and Social Interaction.

■ Goal ■ Measure

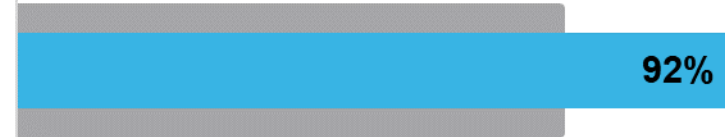
Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (1 point in time observation)



Children improved academic performance and/or skills.



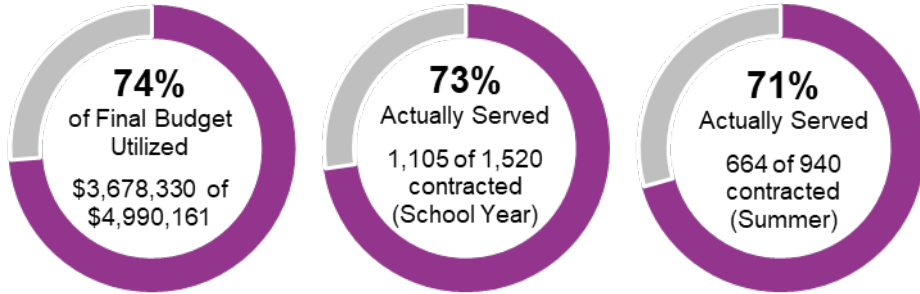
Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

The YMCA completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at nine year-round BCPS sites, ten school-year-only BCPS sites, and one summer-only BCPS site.

Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

The provider experienced staff retention issues and low enrollment at 60% or lower at six sites. Some sites have low school enrollment, contributing to low afterschool enrollment. Competing BCPS summer academies and construction at some summer sites impacted numbers served and utilization.

As of October 2023, the provider enrolled 88% of the contracted number to be served, with an average daily attendance of 80%.

The CSC allocation for the Deerfield Park Elementary site was included and partially met the required Deerfield CRA TIF payment.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



Children remained safe.





## GOAL

Strengthen the continuum of out-of-school time care for children and youth with special physical, developmental, and behavioral needs.

## RESULT

Children are ready to succeed in school.

## OUT-OF-SCHOOL TIME SPECIAL NEEDS PROGRAMS

### Out-of-School Time

- Offers a safe, positive environment for children and youth with special physical, developmental, and behavioral conditions. These programs enhance academic achievement, support social, developmental, and physical activities, and provide educational field trips and cultural arts opportunities.
- Provides flexible and individualized staff-to-child ratios to ensure adequate support for children and their unique needs.

### Respite

- Provides facility-based care and supervised activities to support parents and caregivers of children with emotional and behavioral health challenges that disrupt daily functioning.

**Note:** Attendance and utilization modestly increased from pre-COVID levels. Programs continue to be hampered by staff recruitment and retention challenges. In addition, inconsistent school attendance and BCPS summer academies have impacted youth participation. Both of these factors contribute to underutilization and lower numbers served.

## DATA STORY



98% of MOST-SN Summer staff reported that music therapy had a **moderate or significant impact on children's mood and emotional well-being.**



89% of MOST-SN Summer staff reported children were **engaged or highly engaged** in music therapy sessions.

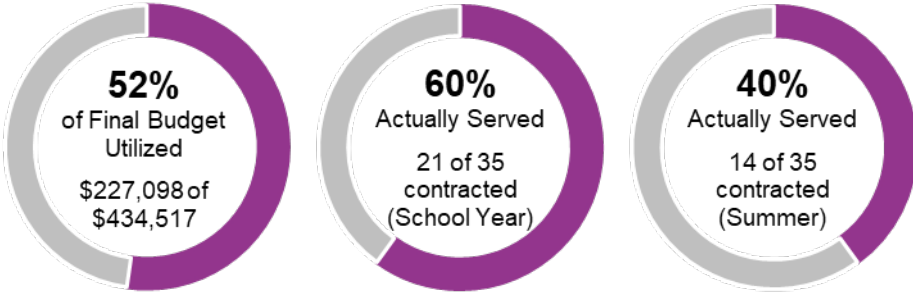


95% of parents/caregivers believe the MOST-SN program helps their child **succeed in school.**



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

After School Programs, Inc. completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at two year-round BCPS sites in Dania Beach and Hollywood. The provider serves children ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

Utilization and enrollment were lower than expected, and the summer program was unexpectedly only able to operate half-days due to the BCPS Extended School Year (ESY) program. Upon provider request, the contracted number served was reduced at one site for FY 23-24.

As of October 2023, the provider enrolled 76% of the contracted number to be served, with an average daily attendance of 66%.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

Goal  Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children remained safe.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

Administrative monitoring had finding(s) that were addressed in a timely manner.

**Programmatic Performance**

Program is performing well.

Ann Storck Center completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site in Fort Lauderdale. The provider serves children ages 3 to 12 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program reviews and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

A robust program and high service demand resulted in a contract expansion in April 2023 for the school year and summer services.

As of October 2023, the provider enrolled 123% of the contracted number to be served, with an average daily attendance of 54%.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

Goal  Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



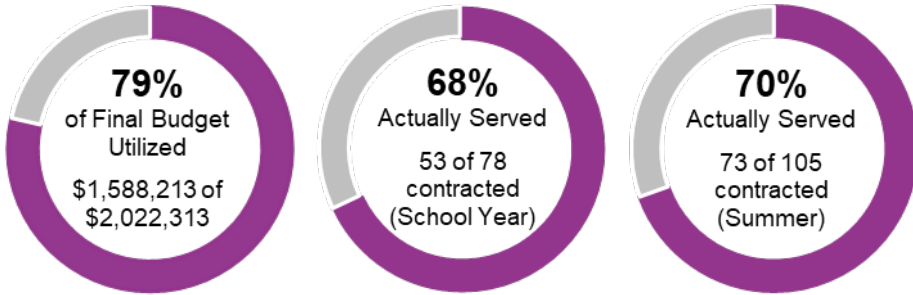
Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Arc Broward completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site in Sunrise. The provider serves children and youth ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

The program experienced extended staff vacancies, resulting in low utilization and low school year and summer enrollment. Competing jobs with higher wages contributed to staff recruitment and retention challenges. The provider is strategizing to address this challenge in FY 23-24 to alleviate a lengthy waitlist of children and youth waiting for services.

As of October 2023, the provider enrolled 74% of the contracted number to be served, with an average daily attendance of 65%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



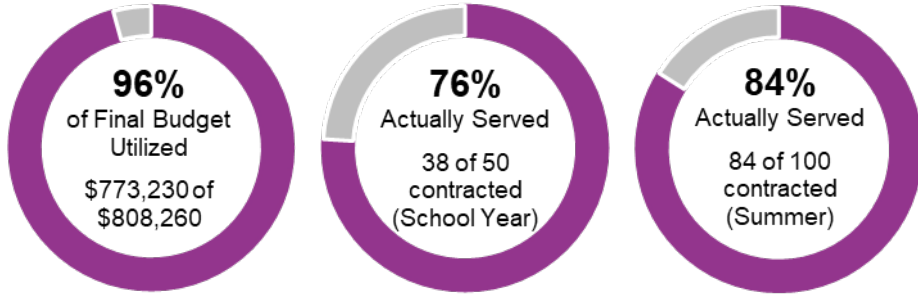
Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Broward Children's Center completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at two year-round community sites in Pompano and Dania Beach. The Provider serves children and youth ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

Higher than anticipated average daily attendance of enrolled children resulted in full utilization but lower overall numbers served. Enrollment was lower than expected due to extended staff vacancies. Competing jobs with higher wages contributed to staff recruitment and retention challenges.

As of October 2023, the provider enrolled 58% of the contracted number to be served, with an average daily attendance of 54%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

Goal  Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children remained safe.

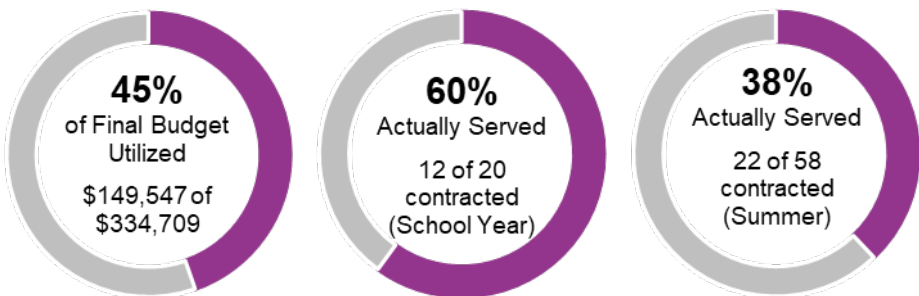






### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance

Program is performing well.

The Center for Hearing and Communication completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one school year-only BCPS site and one summer-only BCPS site, both in Plantation. The Provider serves children ages 5 to 12 who experience deafness or hearing loss and their siblings and children of deaf adults.

Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

The school year and summer enrollment were impacted by the transportation needs of families and the BCPS Extended School Year (ESY) program, resulting in half-day programming, and low utilization.

As of October 2023, the provider enrolled 85% of the contracted number to be served with an average daily attendance of 44%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

Goal  Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



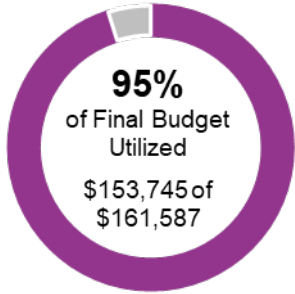
Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

The City of Pembroke Pines completed its first year providing services under the 2022 MOST RFP. The program provides services at one community site during the summer.

Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

The provider's excellent utilization and numbers served were a testament to the provision of essential services for children and families in this high-need community.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (1 point in time observations)



Children improved academic performance and/or skills.



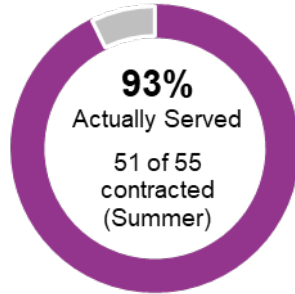
Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

JAFCO, Inc. completed its first year providing services under the 2022 MOST RFP. The program provides summer services at one community site in Sunrise for children with complex developmental needs ages 3 to 22.

Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (1 point in time observation)



Children improved academic performance and/or skills.



Children remained safe.





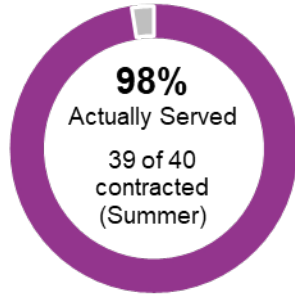
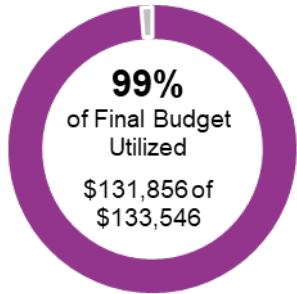
# Memorial Healthcare System (Summer Only)

Special Needs – Out-of-School Time FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

Memorial Healthcare System completed its first year providing services under the 2022 MOST RFP. The program provides summer services at one early childhood center for children with developmental delays or disabilities ages 3 through 5 years old.

Program review and site visits reflected that this new MOST provider provided high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

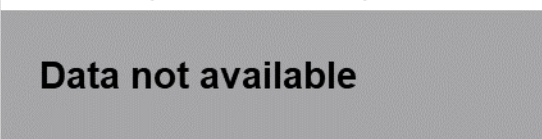
Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (1 point in time observations)



Children improved academic performance and/or skills.



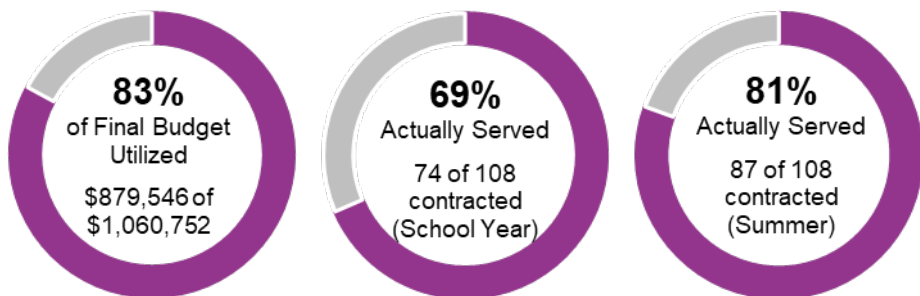
Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Smith Mental Health completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round BCPS site, one year-round community site, and one school year-only BCPS site. The Provider serves children ages 5 to 12 with moderate to severe behavioral health needs.

Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

Low enrollment was due to staff retention challenges during the school year. The program had a more robust summer and utilized value-added expenses to enrich program participants' experience, resulting in satisfactory utilization.

As of October 2023, the provider enrolled 91% of the contracted number to be served, with an average daily attendance of 63%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

Goal  Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.

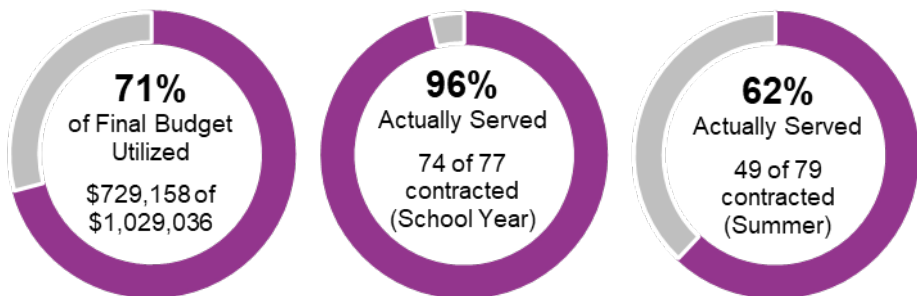


Children remained safe.



### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance

Program is performing well.

United Community Options completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round BCPS site in Pompano and one year-round community site in Fort Lauderdale. The Provider offers services to children ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program reviews and site visits reflected that overall service delivery was on track, with technical assistance provided to improve documentation and invoicing. Family satisfaction surveys reflected high levels of satisfaction with the program.

The lower utilization and low summer enrollment were due to management (program manager and site director) vacancies in the middle of the school year, which impacted recruitment and engagement efforts. These vacancies have now been resolved.

As of October 2023, the provider enrolled 68% of the contracted number to be served, with an average daily attendance of 51%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

Goal  Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



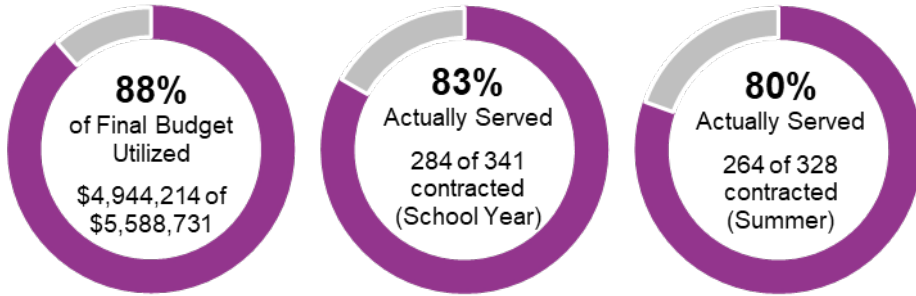
Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

The YMCA completed its first year providing services under the 2022 MOST RFP. The program provides out-of-school time services at eight year-round BCPS sites, 14 school year-only BCPS sites, two school year-only community sites, and two summer-only BCPS sites. The provider serves children and youth with special needs ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

The low enrollment at some sites and staff retention issues impacted the numbers to be served during the school year. Additionally, BCPS summer academies and construction at some summer sites also affected child recruitment and engagement.

As of October 2023, the provider enrolled 91% of the contracted number to be served, with an average daily attendance of 71%.

### Is Anybody Better Off?

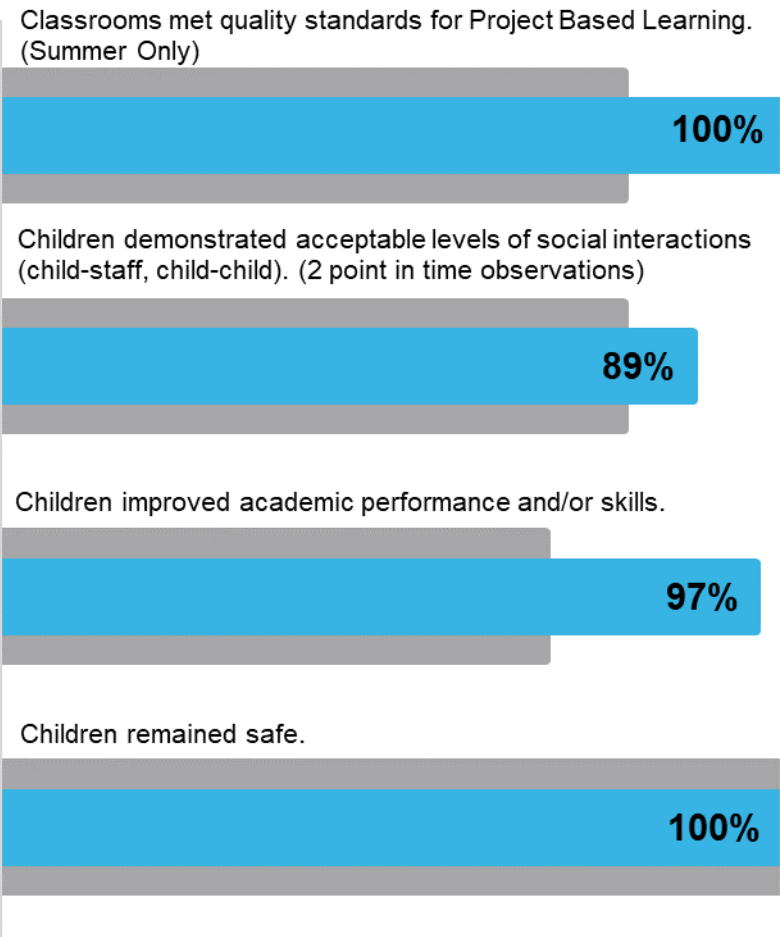
#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

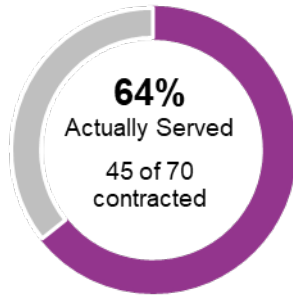
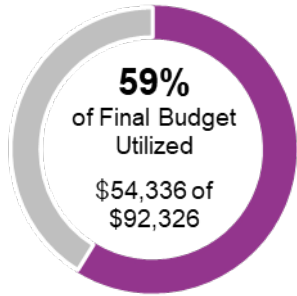
Goal  Measure





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**



No Findings.

**Programmatic Performance**



Program has sunset.

JAFCO completed its second year providing services under the 2021 Respite RFP. The program offered weekend respite services for caregivers residing in Broward County. The program operated at two community-based sites located in Sunrise.

Program review reflected quality service delivery with program staff executing engaging on-site experiences for the children. Family satisfaction surveys reflected high levels of satisfaction with the program.

The provider elected not to renew the contract for FY 23-24 because the program does not align with their overall service array at this time; therefore, contract utilization and enrollment decreased throughout FY 22-23 as the program ended. The program sunset on September 30, 2023.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**



Provider met expectations.

**Outcome**

Provider met 2 of 4 Council goals for performance measurements. Due to Children with complex behaviors and Caregivers with high stress, children experiencing positive experiences and caregivers experiencing reduced stress did not meet.

■ Goal ■ Measure

Children who express/verbalize positive experience in the Respite Program.



Caregivers who experienced reduced stress.



Caregivers who experienced improved familial relationships.



Children who reported satisfaction with Respite services.

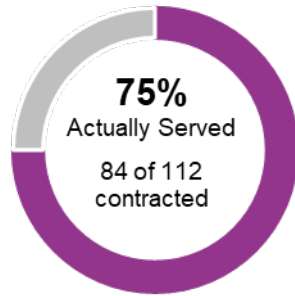
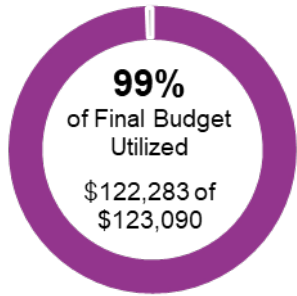






### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Memorial Healthcare System completed its second year providing services under the 2021 Respite RFP. The program offered weekend respite services for caregivers residing in Broward County. Services take place at one community-based site located in Hollywood.

Program review reflected high-quality service delivery. Program staff provided a variety of highly creative and engaging community-based and on-site experiences for the children. Family satisfaction surveys reflected high levels of satisfaction with the program.

Consistently high program attendance exceeding the contract limitation of 120 hours resulted in full utilization and fewer children served.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

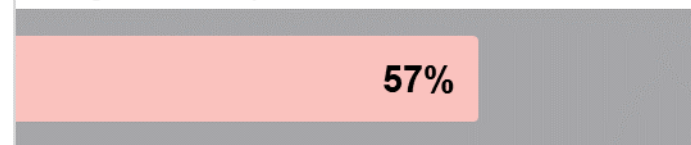
Provider met 3 of 4 Council goals for performance measurements. Due to caregivers with high stress, caregivers experiencing reduced stress did not meet.

■ Goal ■ Measure

Children who express/verbalize positive experience in the Respite Program.



Caregivers who experienced reduced stress.



Caregivers who experienced improved familial relationships.



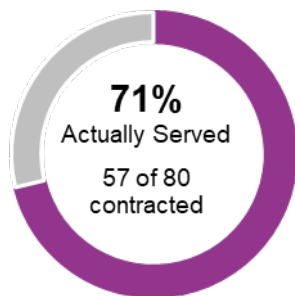
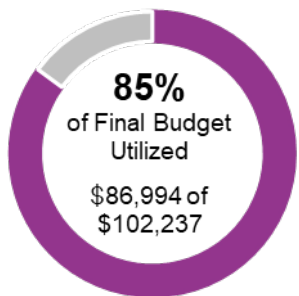
Children who reported satisfaction with Respite services.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Smith Mental Health Associates, LLC completed its second year providing services under the 2021 Respite RFP. The program offered weekend respite services for caregivers residing in Broward County. The program operates one community-based site in Plantation.

Program review reflected high-quality service delivery. Program staff provided a variety of highly creative and engaging community-based and on-site experiences for the children. Family satisfaction surveys reflected high levels of satisfaction with the program.

Utilization and numbers served were lower than expected due to a lack of eligible families engaging in services.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

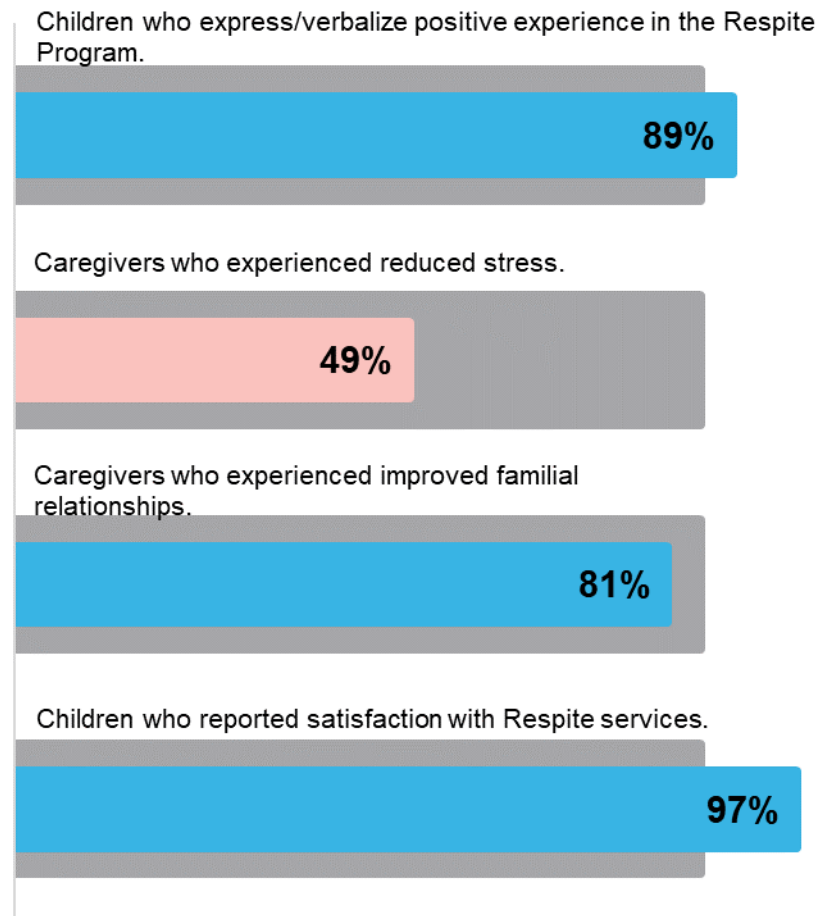


Provider met expectations.

#### Outcome

Provider met 3 of 4 Council goals for performance measurements. Due to caregivers with high stress, caregivers experiencing reduced stress did not meet.

■ Goal ■ Measure





**GOAL**

Increase protective/resiliency factors and reduce risk factors associated with delinquency, teen pregnancy, and other risky behaviors.

**RESULT**

Children are ready to succeed in school.

**MIDDLE SCHOOL INITIATIVES PROGRAMS**

**Youth FORCE**

- Provides year-round programming that serves students attending high-need middle schools to promote positive youth development and school and community attachment. They include counseling, academic supports, community service learning, career exploration, and the Teen Outreach Program (TOP), a nationally recognized social skills curriculum. Due to need at a school, this area was expanded for the 23/24 school year to one additional site through a leverage contract.

**PEACE**

- Provides year-round programming that serves middle school age youth identified as "at-promise" with culturally responsive, holistic services designed to assist youth in developing competencies to assist with academic subjects, address social emotional learning through art and music, and expose youth to potential career and technical occupations.

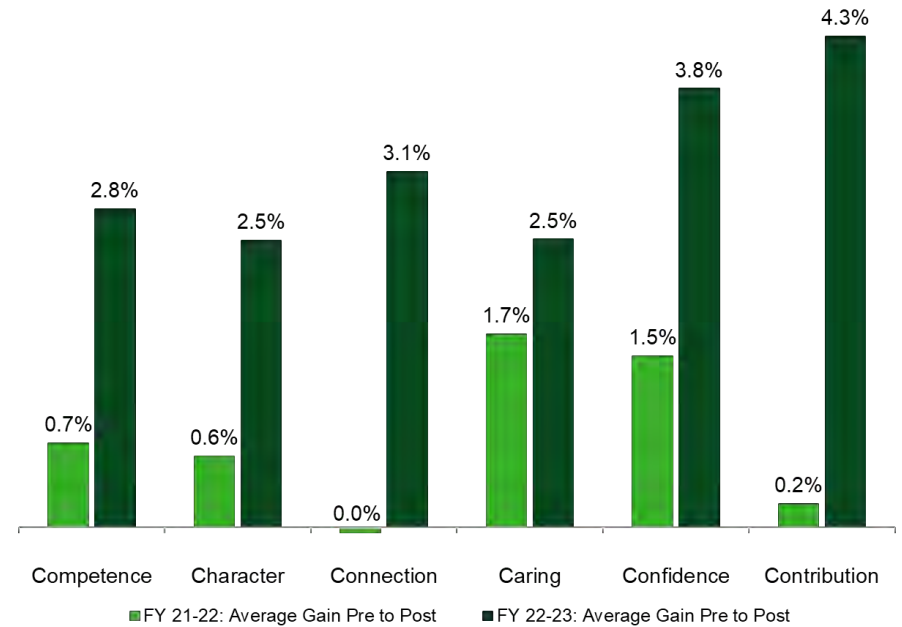
**Choose Peace/Stop Violence Initiative**

- Choose Peace/Stop Violence is a school-based community collaborative (CSC, BCPS, and United Way) to educate, engage, and empower youth to take action to prevent bullying, youth crime, and violence.

**Note:** Attendance and utilization modestly increased from pre-COVID levels. Programs continue to be hampered by staff recruitment and retention challenges. In addition, inconsistent school attendance and BCPS summer academies have impacted youth participation. Both of these factors contribute to underutilization and lower numbers served.

**DATA STORIES**

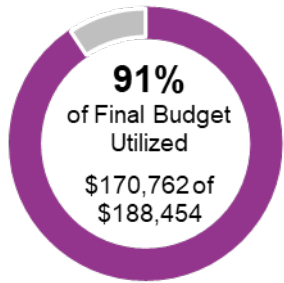
Following 2 years of in-person programming, providers have increased their capacity in administering the Positive Youth Development Inventory (PYDI). Youth showed gains in all domains over the previous year's performance, with the **highest growth in Connection and Contribution competencies.**





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance



Program is performing well.

The Center for Hearing and Communication completed its third year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site primarily to youth who are deaf/hard of hearing.

Program reviews and site visits reflected that the program provided vital services for youth and families in a high-need community. Youth satisfaction surveys reflected high levels of satisfaction with the program.

Enrollment was on track, but inconsistent attendance affected the numbers served and utilization.

As of October 2023, the provider had enrolled 85% of the contracted number to be served with an average daily attendance of 30%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

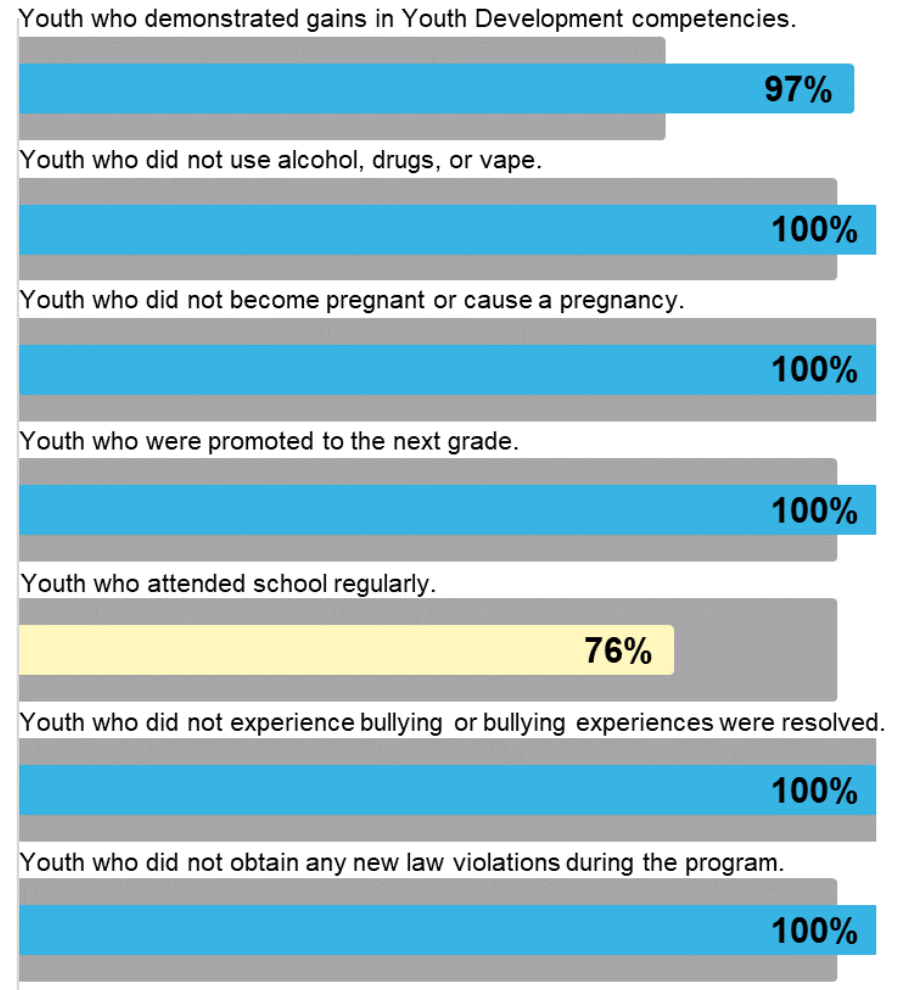


Provider met expectations.

#### Outcome

Provider met 6 of 7 Council goals for performance measurements. Provider did not meet the goal for school attendance.

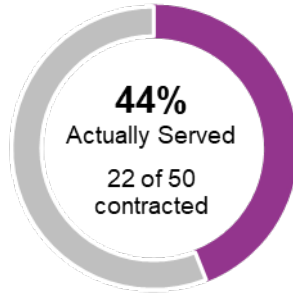
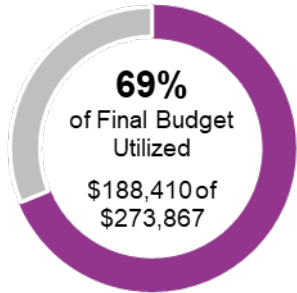
■ Goal ■ Measure





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is receiving technical assistance.

The City of West Park completed its third year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round community site.

For the 22-23 FY the City subcontracted with Memorial Healthcare System (MHS) which resulted in improved staffing and program implementation. Program reviews and site visits reflected quality services. As a result, the program is no longer on a performance improvement plan. The City ended its partnership with MHS for the 2023/24 school year and has resumed implementation of the program. Youth satisfaction surveys reflected satisfaction with the program.

The site location changed during the program year, which impacted enrollment and attendance in part due to transportation challenges. Although there was low enrollment, the program's robust value-added expenditures resulted in high utilization.

As of October 2023, the provider had enrolled 24% of the contracted number to be served with an average daily attendance of 14%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

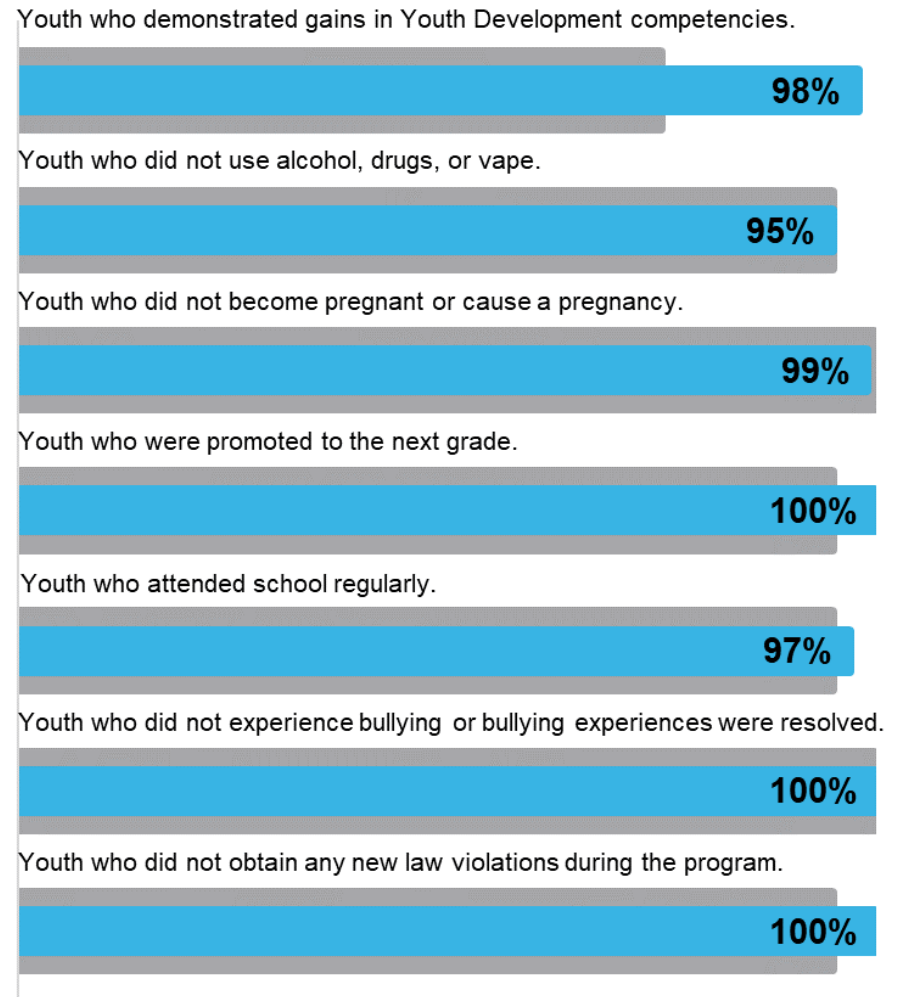


Provider met expectations.

#### Outcome

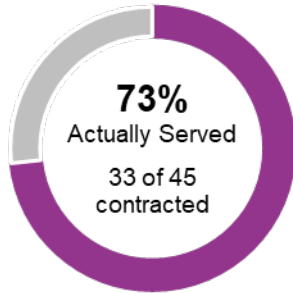
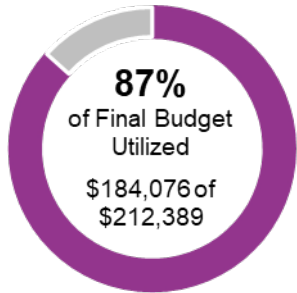
Provider met all Council goals for performance measurements.

■ Goal ■ Measure





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

Community Access Center completed its third year providing services under the 2020 PYD RFP. The program provides out-of-school services at one year-round community site.

Program reviews and site visits reflected that the program provided vital services for youth and families in a high-need community. Youth satisfaction surveys reflected high levels of satisfaction with the program.

The number of youth served was lower than the contracted amount due to inconsistent attendance. Robust value-added activities increased utilization. Due to not being an approved BCPS vendor, the provider was unable to initiate on-campus recruitment, which negatively impacted enrollment.

As of October 2023, the provider had enrolled 60% of the contracted number to be served, with an average daily attendance of 49%.

**Is Anybody Better Off?**

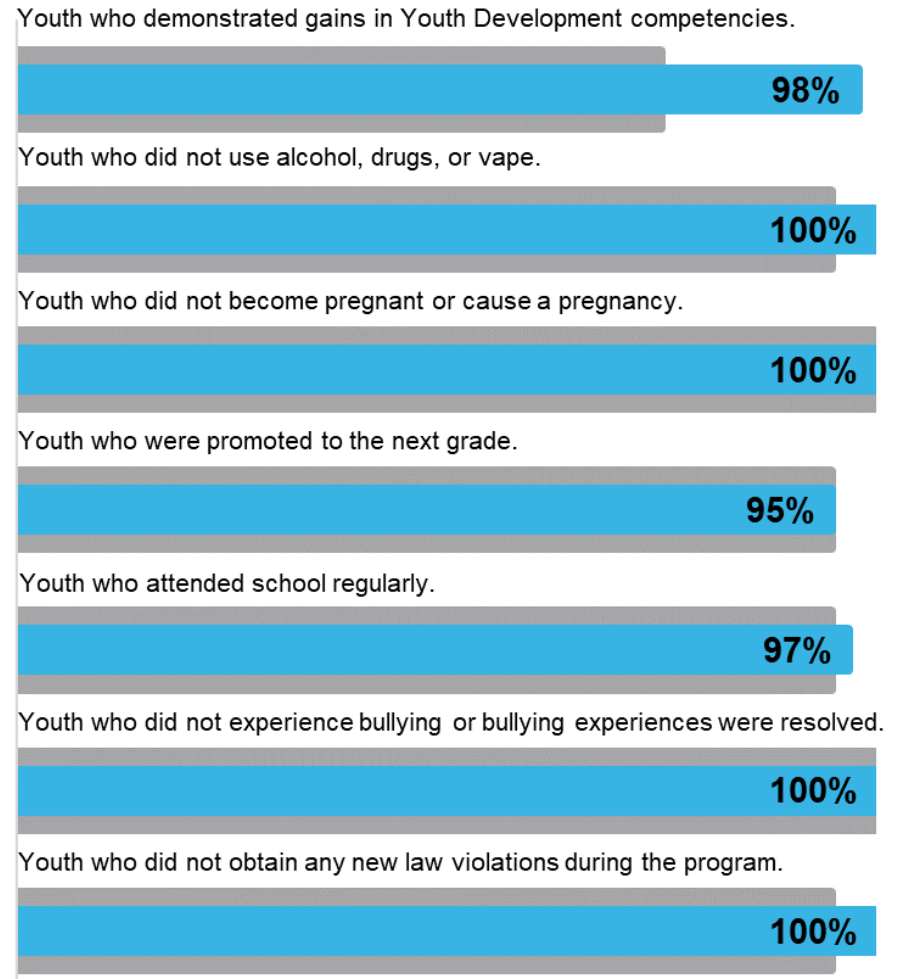
**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

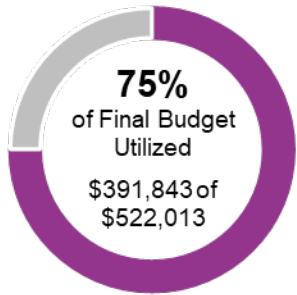
Provider met all Council goals for performance measurements.

Goal  Measure





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

Administrative monitoring had finding(s) that were addressed in a timely manner.

**Programmatic Performance**

Program is performing well.

Community Reconstruction Inc. completed its third year providing services under the 2020 PYD RFP. The program provides out-of-school time services at two year-round BCPS sites to high-risk male youth in need of behavioral health supports.

Program reviews and site visits reflected that the program provided vital services for youth and families in high-need communities. Youth satisfaction surveys reflected high levels of satisfaction with the program.

Under-utilization occurred due to staff vacancies and unspent value-added funds. The provider has received technical assistance to ensure all components are offered throughout the year.

As of October 2023, the provider had enrolled 133% of the contracted number to be served with an average daily attendance of 68%.

**Is Anybody Better Off?**

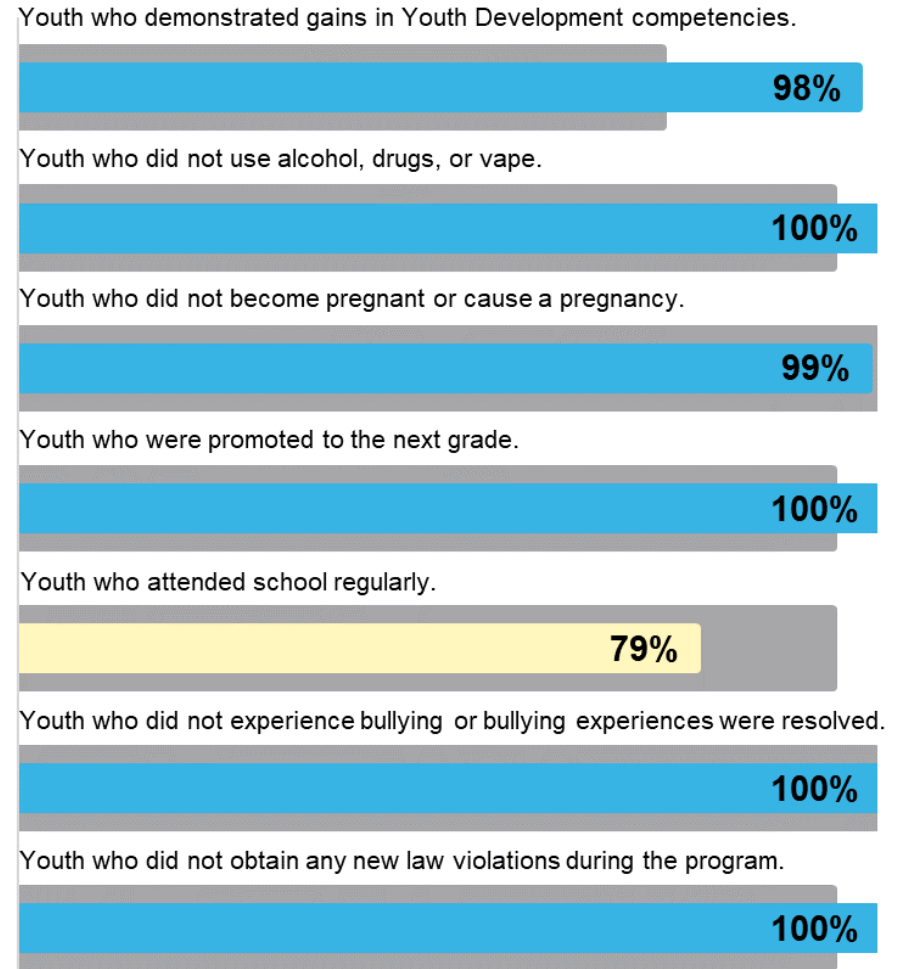
**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met 6 of 7 Council goals for performance measurements. Provider did not meet the goal for school attendance.

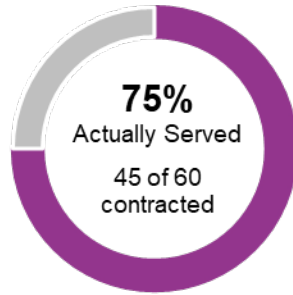
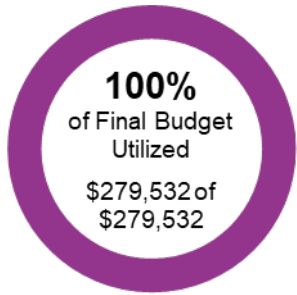
■ Goal ■ Measure





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Crockett Foundation, Inc., completed its third year providing services under the 2020 PYD RFP. The program was contracted to provide out-of-school time services at one year-round, charter school site.

Program reviews and site visits reflected that the program provided vital services for youth and families in a high-need community. Youth satisfaction surveys reflected high levels of satisfaction with the program.

The program's robust value-added expenditures resulted in full utilization.

As of October 2023, the provider had enrolled 92% of the contracted number to be served with an average daily attendance of 40%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

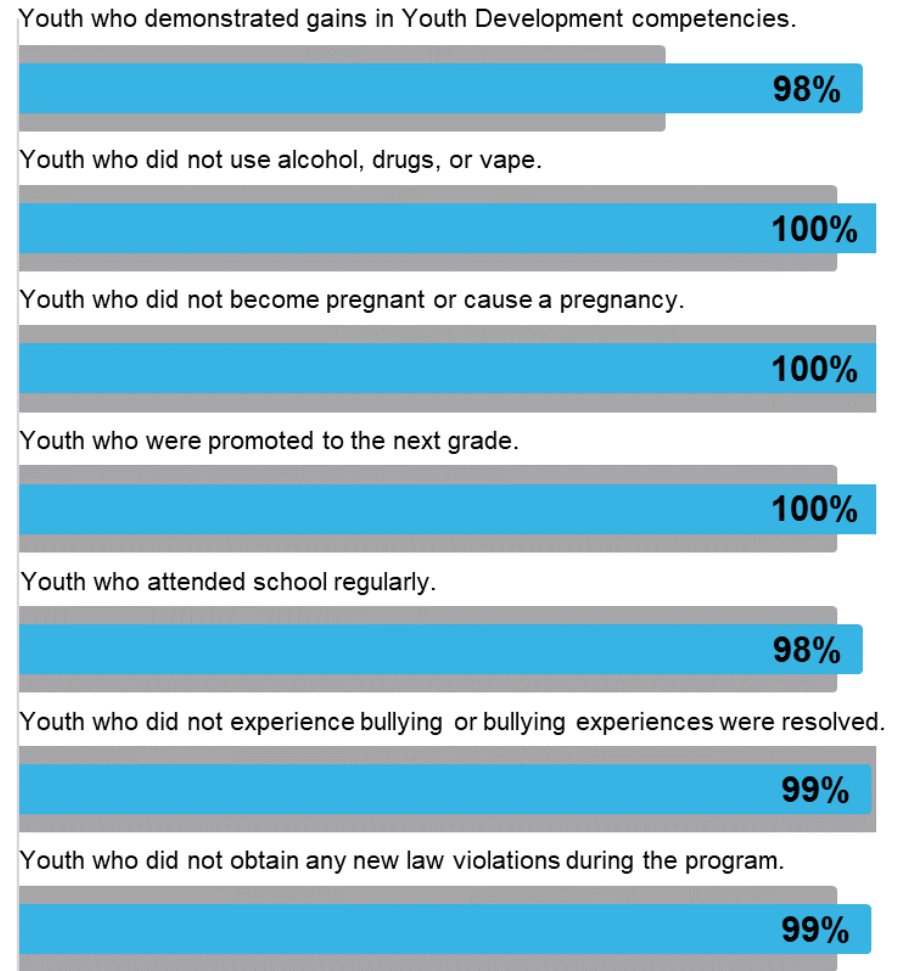


Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

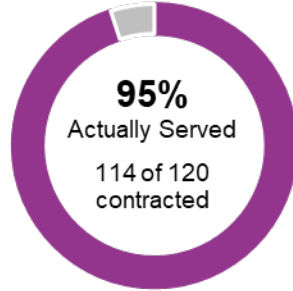
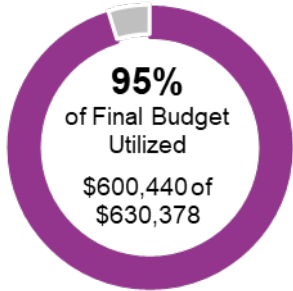
■ Goal ■ Measure







**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

Crockett Foundation, Inc., completed its third year providing services under the 2020 PYD RFP and the second year under the 2021 Youth FORCE Expansion RFP. The program provides out-of-school time services at one year-round BCPS site.

Program reviews and site visits reflected that the program provided vital services for youth and families in a high-need community. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2023, the provider had enrolled 112% of the contracted number to be served with an average daily attendance of 75%.

**Is Anybody Better Off?**

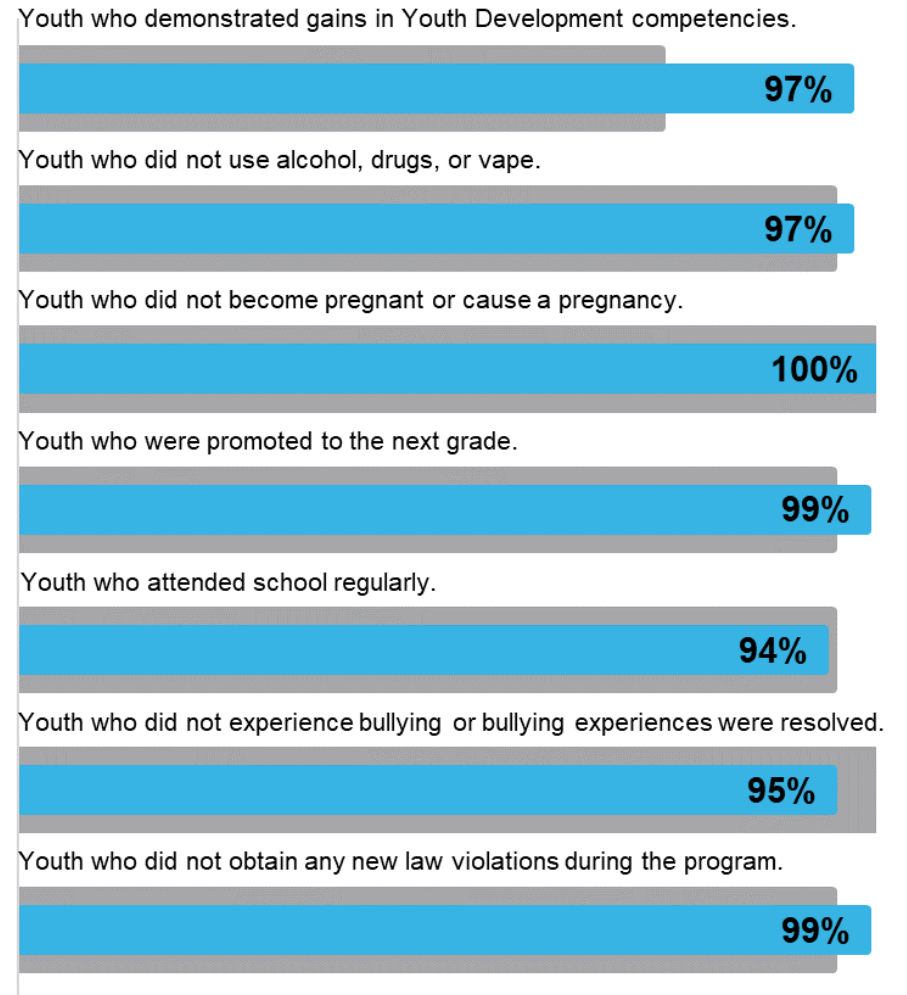
**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance



Program is performing well.

Firewall Centers, Inc. completed its third year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Program reviews and site visits reflected that the program provided vital services for youth and families in a high-need community. Youth satisfaction surveys reflected high levels of satisfaction with the program.

Provider utilized the federal AmeriCorps contract to augment service delivery and provided lower student to staff ratios, which positively impacted youth enrollment and retention. Provider was able to serve additional youth because of staggered attendance. On some days, youth have extra-curricular activities that preclude program attendance, thereby making room for additional youth to participate in the program.

As of October 2023, the provider had enrolled 117% of the contracted number to be served with an average daily attendance of 88%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

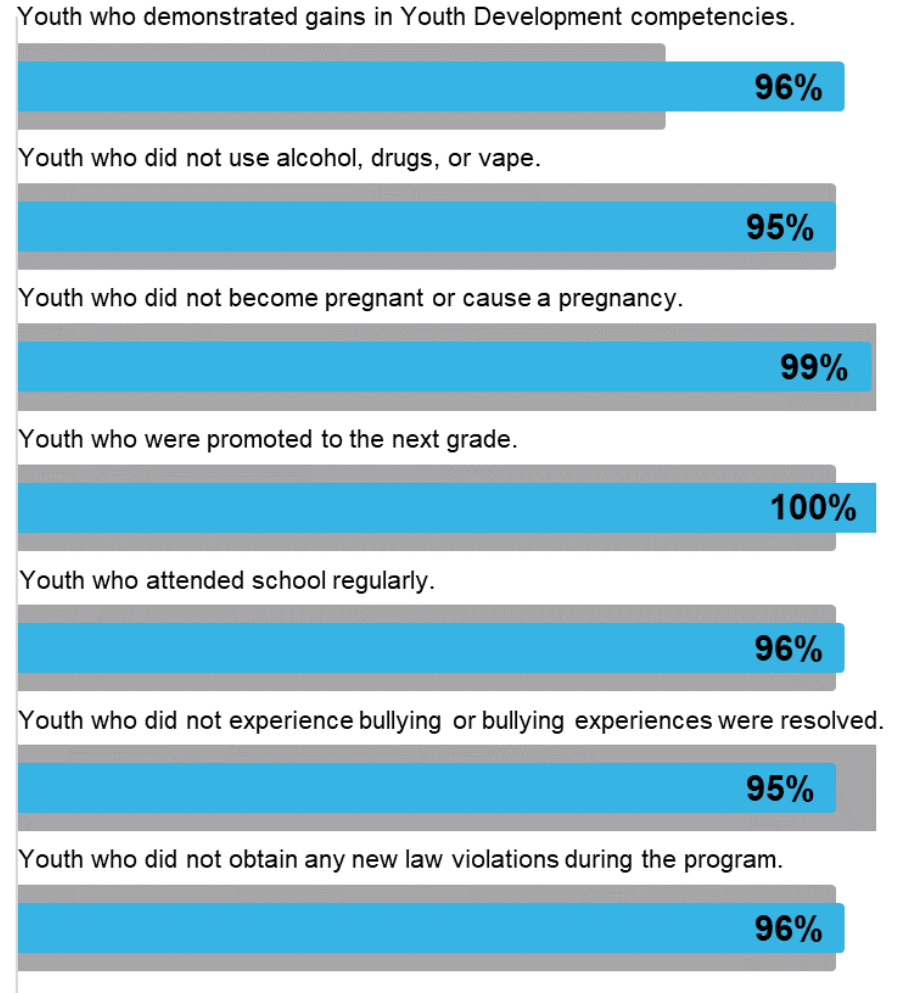


Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

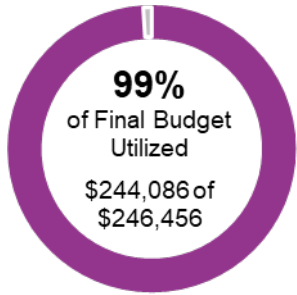
■ Goal ■ Measure





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance



Program is performing well.

Firewall Centers, Inc. completed its third year providing services under the 2020 PYD RFP. The program provided out-of-school time services at one year-round BCPS site.

Program reviews and site visits reflected that the program provided vital services for youth and families in a high-need community. Youth satisfaction surveys reflected high levels of satisfaction with the program.

Provider utilized the federal AmeriCorps contract to augment service delivery and provided lower student to staff ratios, which positively impacted youth enrollment and retention. Provider was able to serve additional youth because of staggered attendance. On some days, youth have extra-curricular activities that preclude program attendance, thereby making room for additional youth to participate in the program.

As of October 2023, the provider had enrolled 103% of the contracted number to be served with an average daily attendance of 82%.

This program serves as match to a Broward UP federal grant. CSC receives a portion of the grant to expand our Youth FORCE services.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

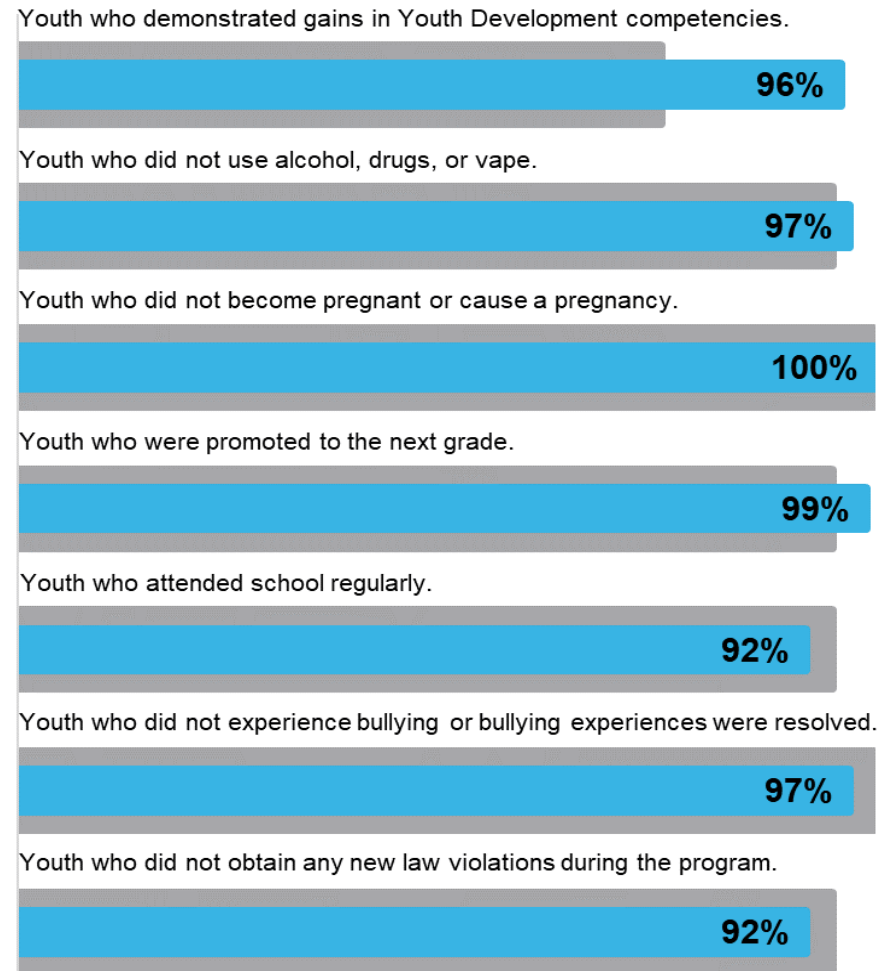


Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure





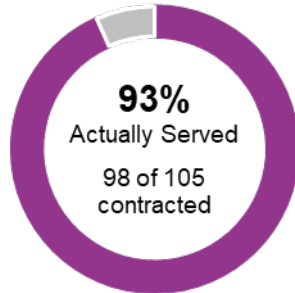
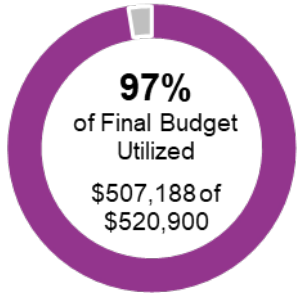
# Helping Abused Neglected and Disadvantaged Youth, Inc. (HANDY)

Middle School Initiatives – Youth FORCE FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

Helping Abused Neglected and Disadvantaged Youth, Inc. (HANDY) completed its third year providing services under the 2020 PYD RFP. The program provides out-of-school time services at two year-round BCPS sites.

Program reviews and site visits reflected that the program provided vital services for youth and families in high-need communities. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2023, the provider had enrolled 90% of the contracted number to be served with an average daily attendance of 53%.

## Is Anybody Better Off?

### Data Integrity & Fully Measured

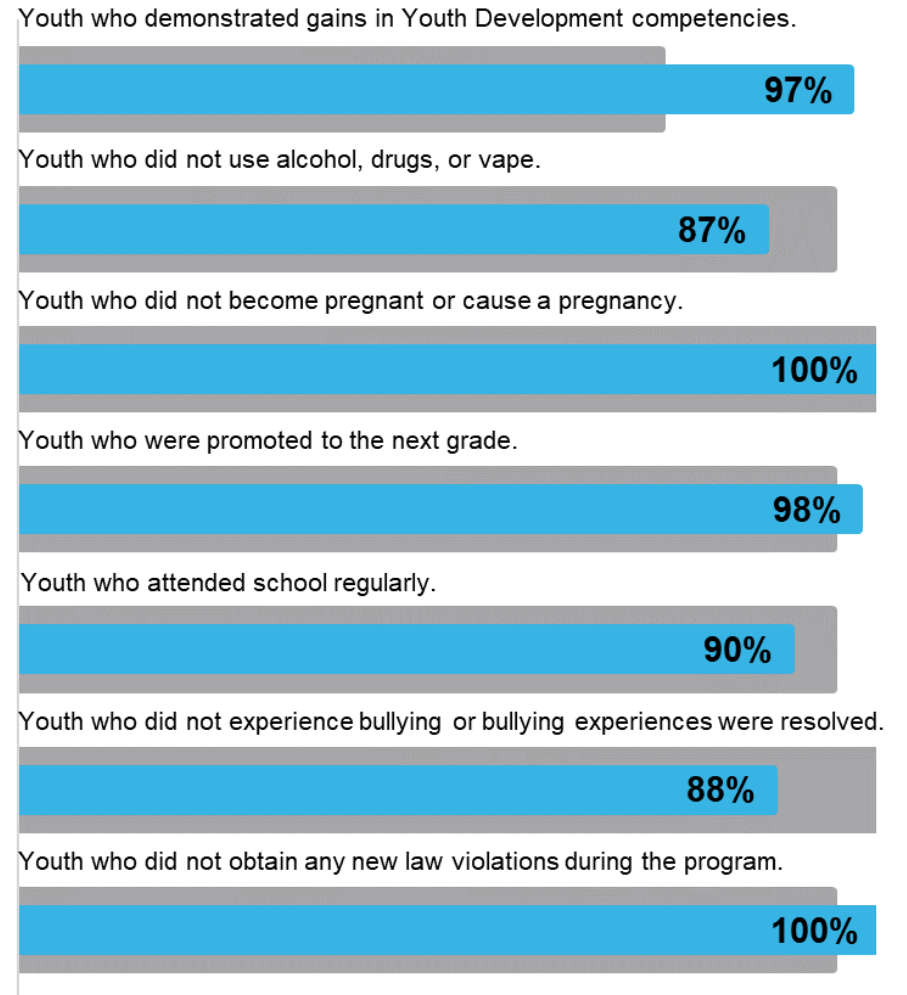


Provider met expectations.

### Outcome

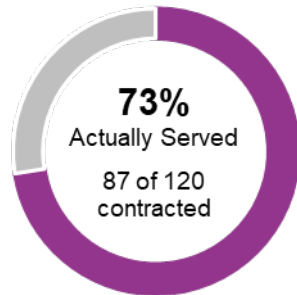
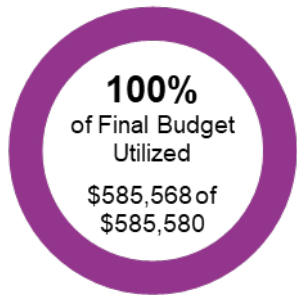
Provider met all Council goals for performance measurements.

■ Goal ■ Measure





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

Administrative monitoring had finding(s) that were addressed in a timely manner.

**Programmatic Performance**

Program is performing well.

Harmony Development Center completed its third year providing services under the 2020 PYD RFP and the 2021 Youth FORCE RFP. The program provides out-of-school time services at one year-round BCPS site and one year-round community site.

Program reviews and site visits reflected that the program provided vital services for youth and families in high-need communities. Youth satisfaction surveys reflected high levels of satisfaction with the program.

Staff turnover and competing BCPS after-school activities affected youth recruitment and engagement. Full utilization was due to the increased need for individualized case management.

As of October 2023, the provider had enrolled 58% of the contracted number to be served, with an average daily attendance of 52%.

**Is Anybody Better Off?**

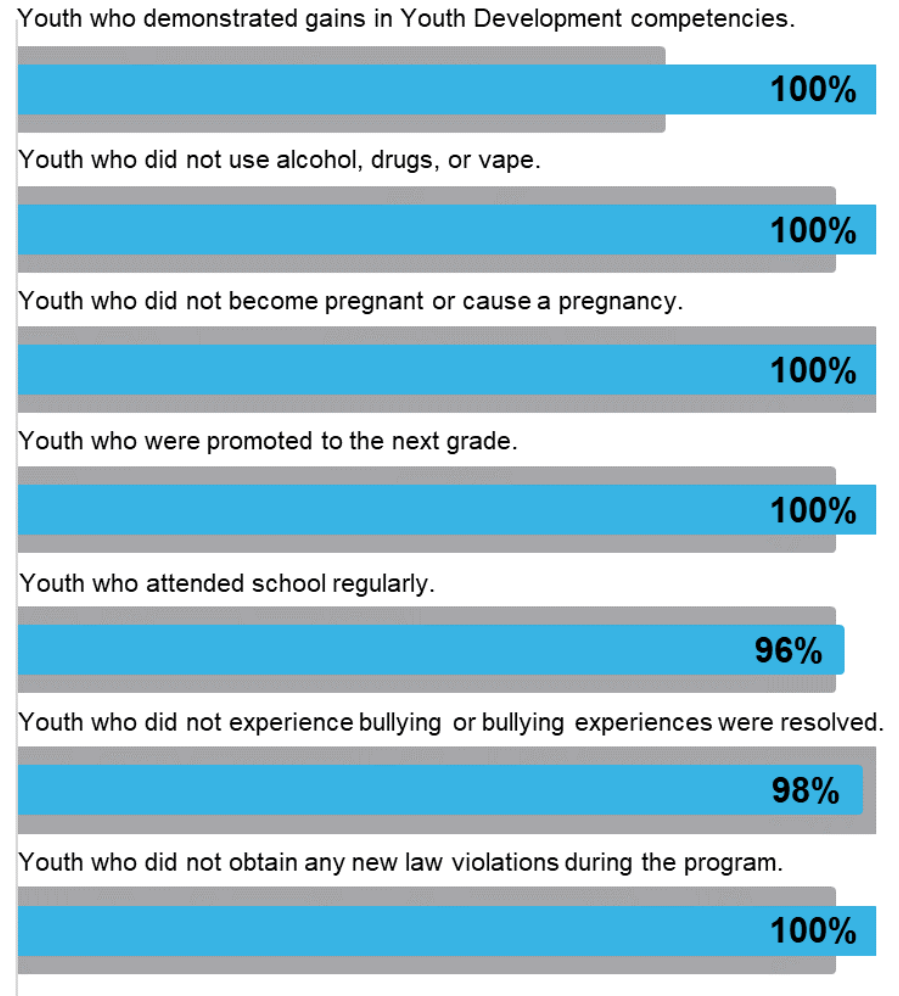
**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

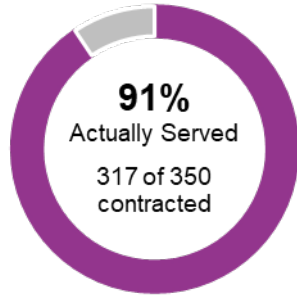
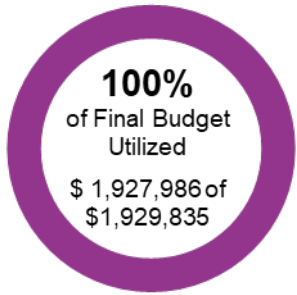
Provider met all council goals for performance measurements.

Goal  Measure





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

Hispanic Unity of Florida completed its third year providing services under the 2020 PYD RFP. The program provides out-of-school time services at four year-round BCPS sites.

Program reviews and site visits reflected that the program provided vital services for youth and families in high-need communities. Youth satisfaction surveys reflected high levels of satisfaction with the program.

Staff turnover and competing BCPS after-school activities affected youth recruitment and engagement. Full utilization was due to the increased need for individualized case management.

As of October 2023, the provider had enrolled 121% of the contracted number to be served, with an average daily attendance of 83%.

**Is Anybody Better Off?**

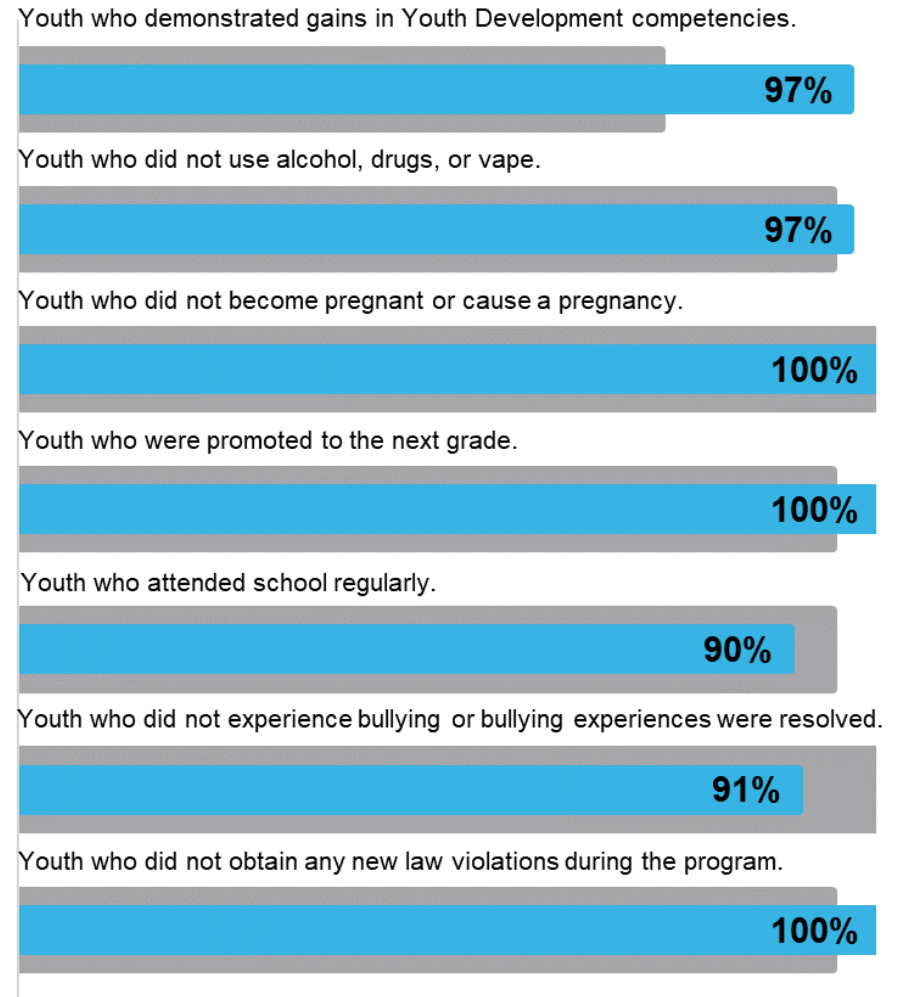
**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

Goal  Measure





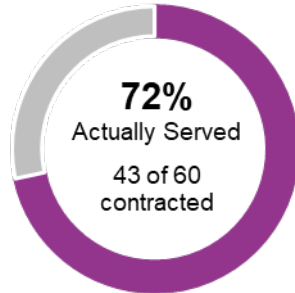
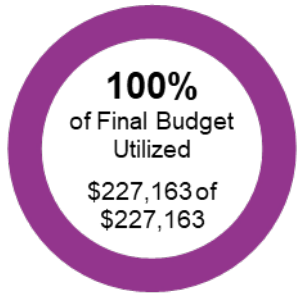
# Memorial Healthcare System with DeLuca Foundation Funding

Middle School Initiatives – Youth FORCE FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

Memorial Healthcare System completed its third year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Program reviews and site visits reflected that the program provided vital services for youth and families in a high-need community. Youth satisfaction surveys reflected high levels of satisfaction with the program.

Staff turnover and competing BCPS after-school activities affected enrollment. Full utilization was due to the increased need for individualized case management and robust value-added expenditures.

As of October 2023, the provider had enrolled 98% of the contracted number to be served with an average daily attendance of 50%.

## Is Anybody Better Off?

### Data Integrity & Fully Measured

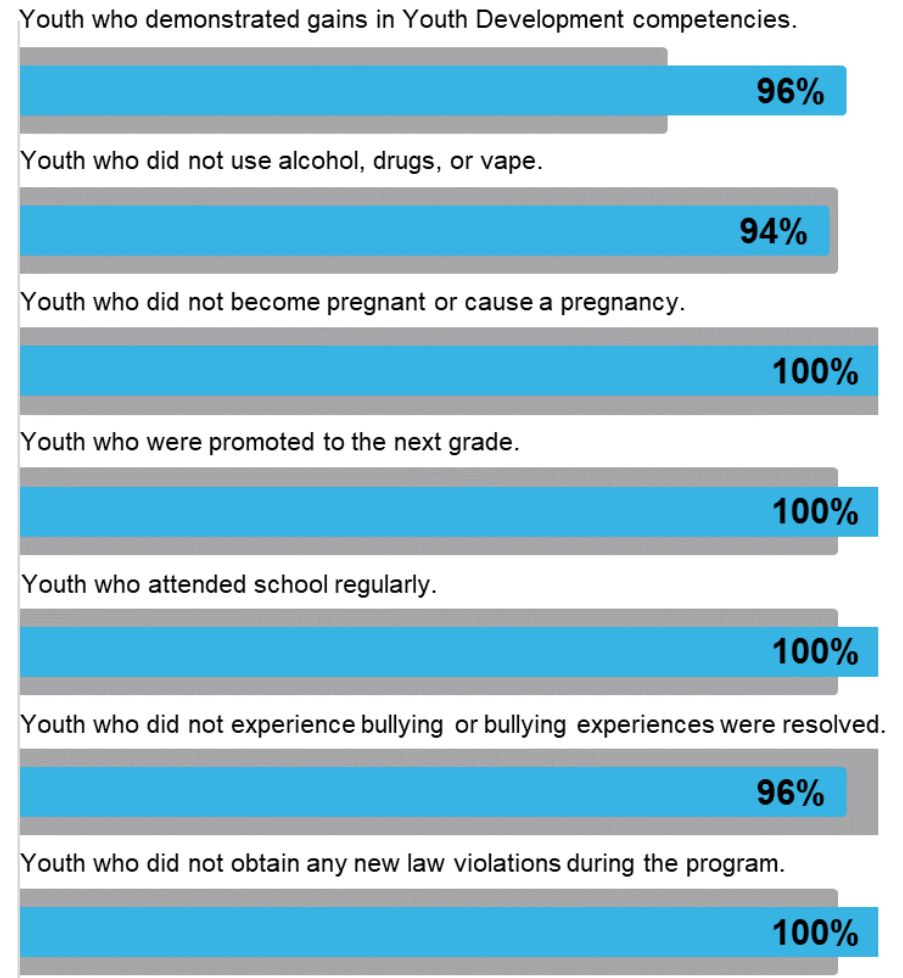


Provider met expectations.

### Outcome

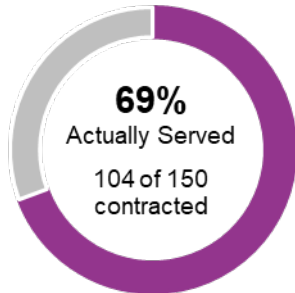
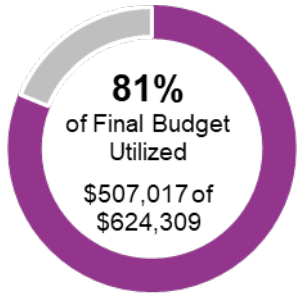
Provider met all Council goals for performance measurements.

■ Goal ■ Measure





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

Memorial Healthcare System completed its third year providing services under the 2020 PYD RFP. The program provides out-of-school time services at two year-round BCPS sites.

Program reviews and site visits reflected that the program provided vital services for youth and families in a high-need community. Youth satisfaction surveys reflected high levels of satisfaction with the program.

Staff turnover and competing BCPS after-school activities affected enrollment. Higher utilization was due to the increased need for individualized case management and robust value-added expenditures.

As of October 2023, the provider had enrolled 68% of the contracted number to be served, with an average daily attendance of 45%.

**Is Anybody Better Off?**

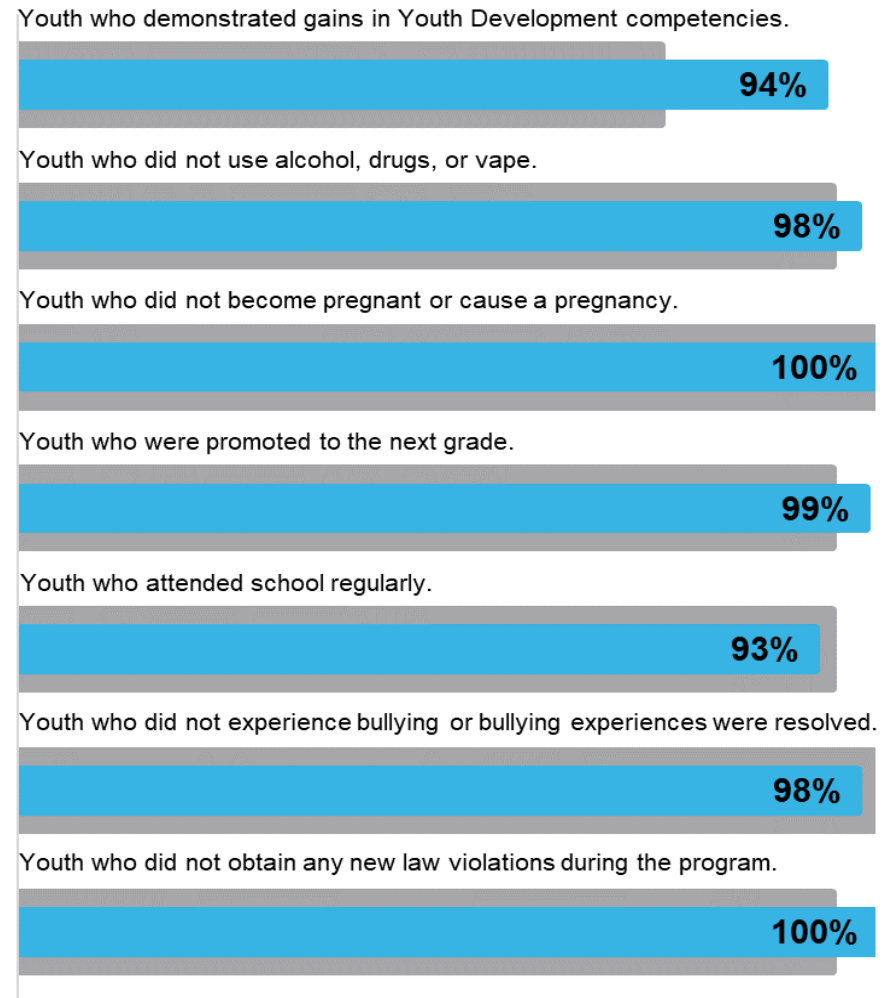
**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

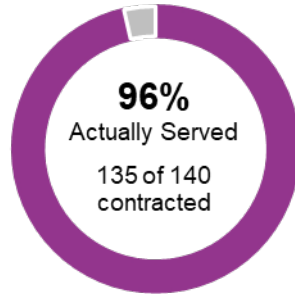
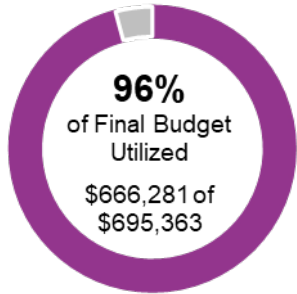






### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

OIC of South Florida completed its third year providing services under the 2020 PYD RFP and the second year under the 2021 Youth FORCE Expansion RFP. The program provides out-of-school time services at two year-round BCPS sites.

Program reviews and site visits reflected that the program provided vital services for youth and families in high-need communities. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2023, the provider had enrolled 109% of the contracted number to be served, with an average daily attendance of 74%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

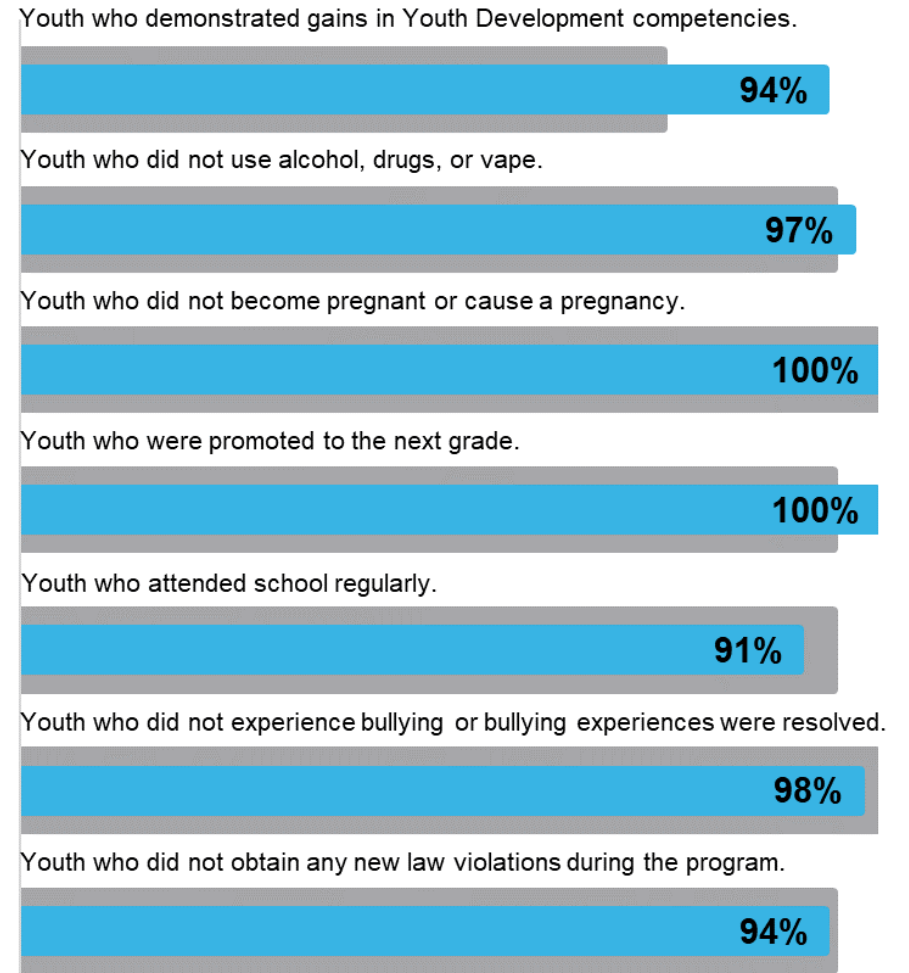


Provider met expectations.

#### Outcome

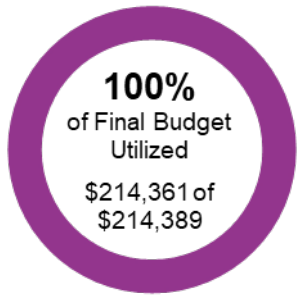
Provider met all Council goals for performance measurements.

■ Goal ■ Measure





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓✓✓

No Findings.

**Programmatic Performance** ✓✓✓

Program is performing well.

Our Children, Our Future completed its third year providing services under the 2020 PYD RFP. The program provides out-of-school and therapeutic services at one year-round BCPS site to high-risk youth in need of behavioral health supports.

Program reviews and site visits reflected that the program provided vital services for youth and families in a high-need community. Youth satisfaction surveys reflected high levels of satisfaction with the program.

The number of youth served was higher than the contracted amount because the provider over-enrolled, anticipating attrition, which did not occur at the expected level.

As of October 2023, the provider had enrolled 107% of the contracted number to be served, with an average daily attendance of 83%.

**Is Anybody Better Off?**

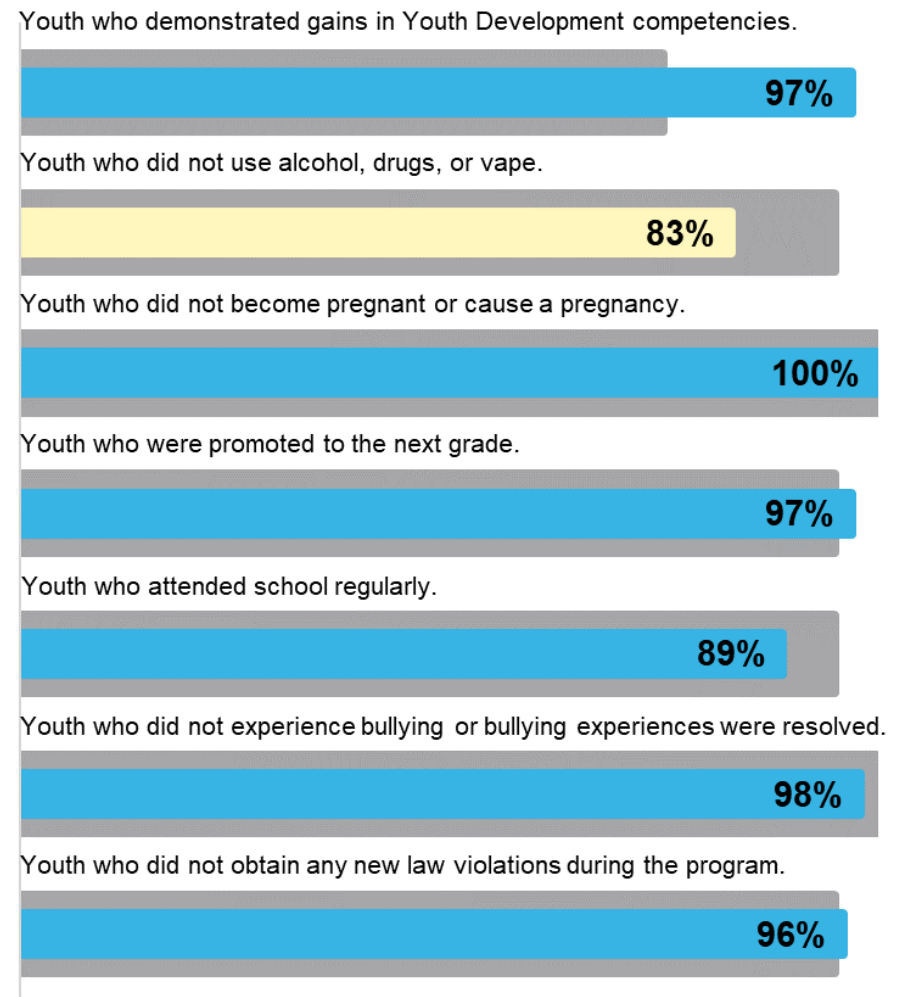
**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

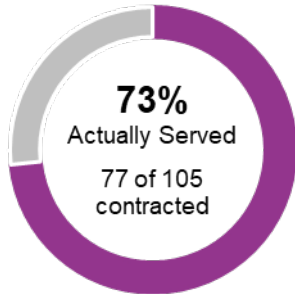
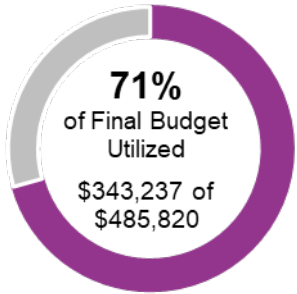
Provider met 6 of 7 Council goals for performance measurements. Provider did not meet the goals for drug/alcohol/vape use, perhaps because some youth entered the program with substance use history.

■ Goal ■ Measure





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

Urban League of Broward County completed its third year providing services under the 2020 PYD RFP and the second year under the 2021 Youth FORCE Expansion RFP. The program provides out-of-school time services at two year-round BCPS sites.

Program reviews and site visits reflected that the program provided vital services for youth and families in a high-need community. Youth satisfaction surveys reflected high levels of satisfaction with the program.

Utilization and numbers served was lower than contracted due to staff turnover and competing afterschool activities.

As of October 2023, the provider had enrolled 93% of the contracted number to be served, with an average daily attendance of 61%.

This program serves as a match to a Broward UP federal grant. CSC receives a portion of the grant to expand our Youth FORCE services.

**Is Anybody Better Off?**

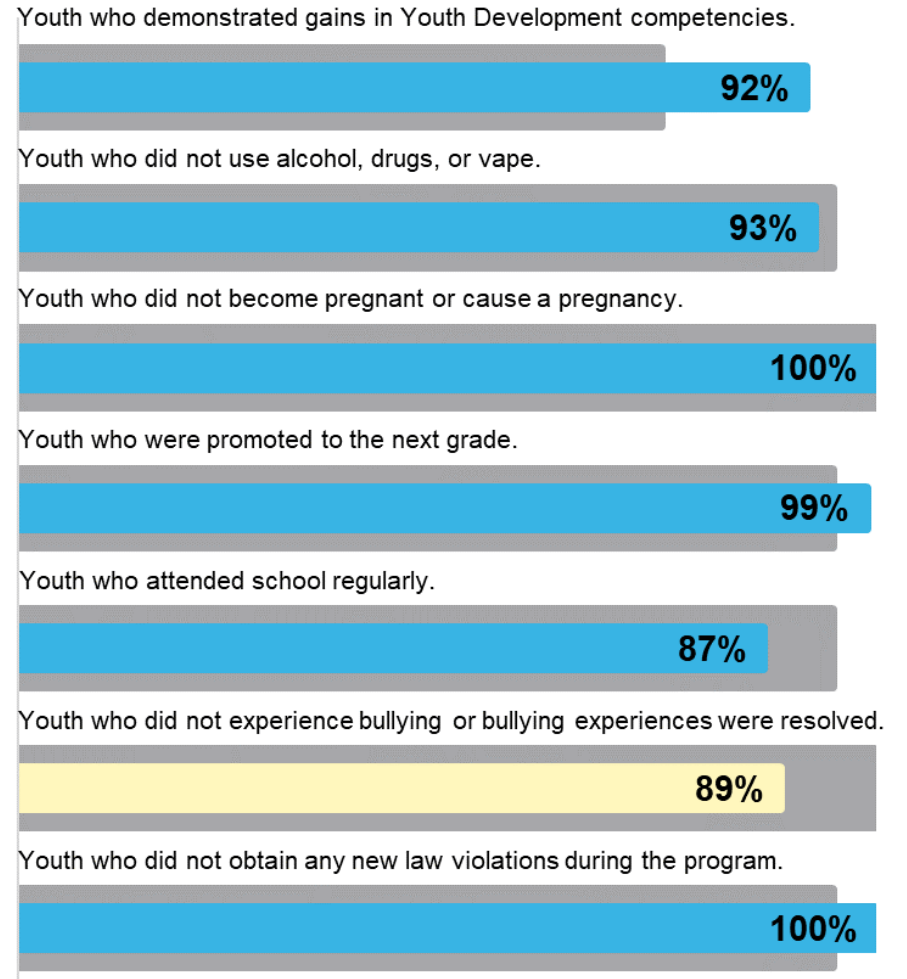
**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met 6 of 7 Council goals for performance measurements. Provider did not meet the goal for bullying prevention.

■ Goal ■ Measure





### How Much Did We Do? Utilization



### How Well Did We Do It?

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program is performing well.

YMCA South Florida, Inc. completed its third year providing services under the 2020 PYD RFP and the first year under the 2021 Youth FORCE Expansion RFP. The program provides out-of-school time services at four year-round BCPS sites.

Program reviews and site visits reflected that the program provided vital services for youth and families in a high-need community. Youth satisfaction surveys reflected high levels of satisfaction with the program.

Staff turnover, extended staff vacancies, and competing BCPS after school supplemental activities affected youth recruitment and engagement. Additionally, due to BCPS summer academies, the provider was unable to offer service at all school-based sites, which also negatively impacted utilization and number served.

As of October 2023, the provider had enrolled 62% of the contracted number to be served, with an average daily attendance of 57%.

This program serves as a match to a Broward UP federal grant. CSC receives a portion of the grant to expand our Youth FORCE services.

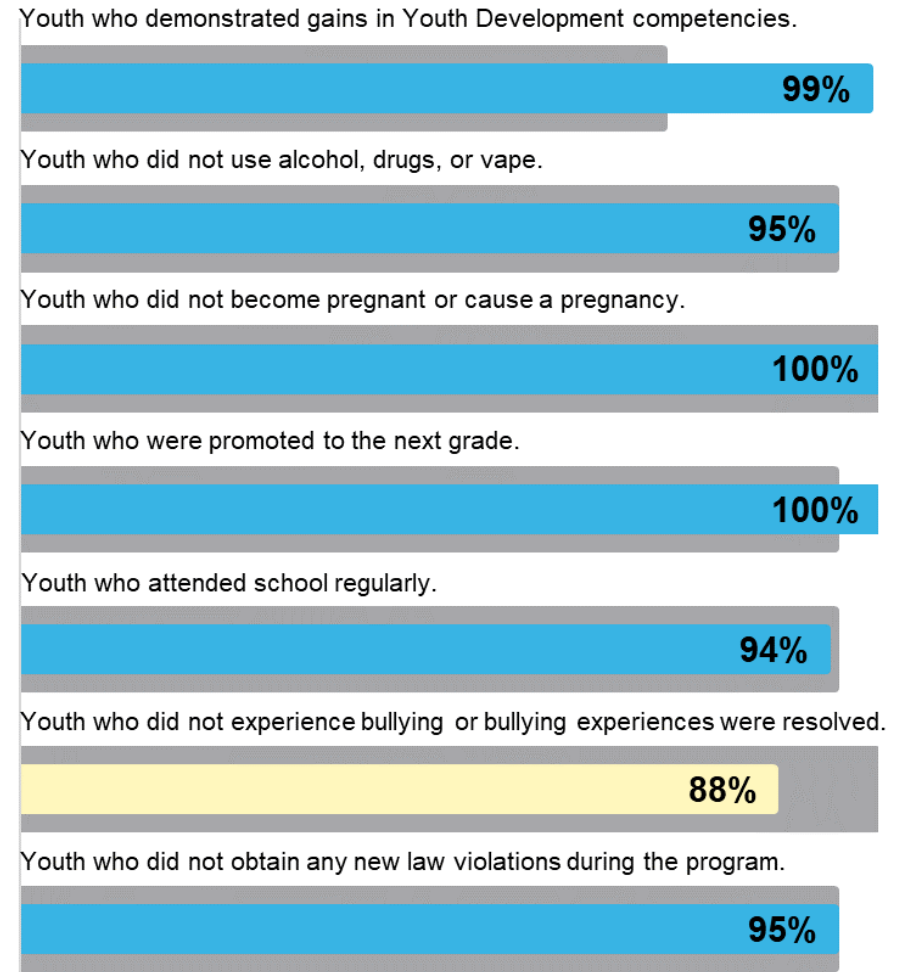
### Is Anybody Better Off?

**Data Integrity & Fully Measured**   
Provider met expectations.

### Outcome

Provider met 6 of 7 Council goals for performance measurements. Provider did not meet the goal for bullying prevention.

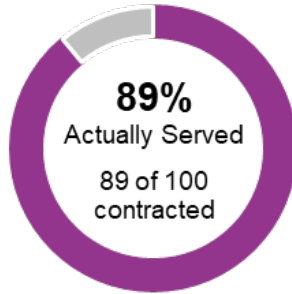
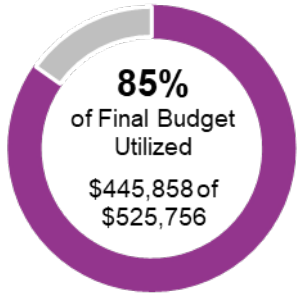
Goal  Measure





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance



Program is performing well.

Community Based Connections completed its third year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Program reviews and site visits reflected that the program provided vital services for youth and families in a high-need community. Youth satisfaction surveys reflected high levels of satisfaction with the program.

Lower than expected summer attendance affected numbers served and utilization.

As of October 2023, the provider had enrolled 98% of the contracted number to be served with an average daily attendance of 77%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

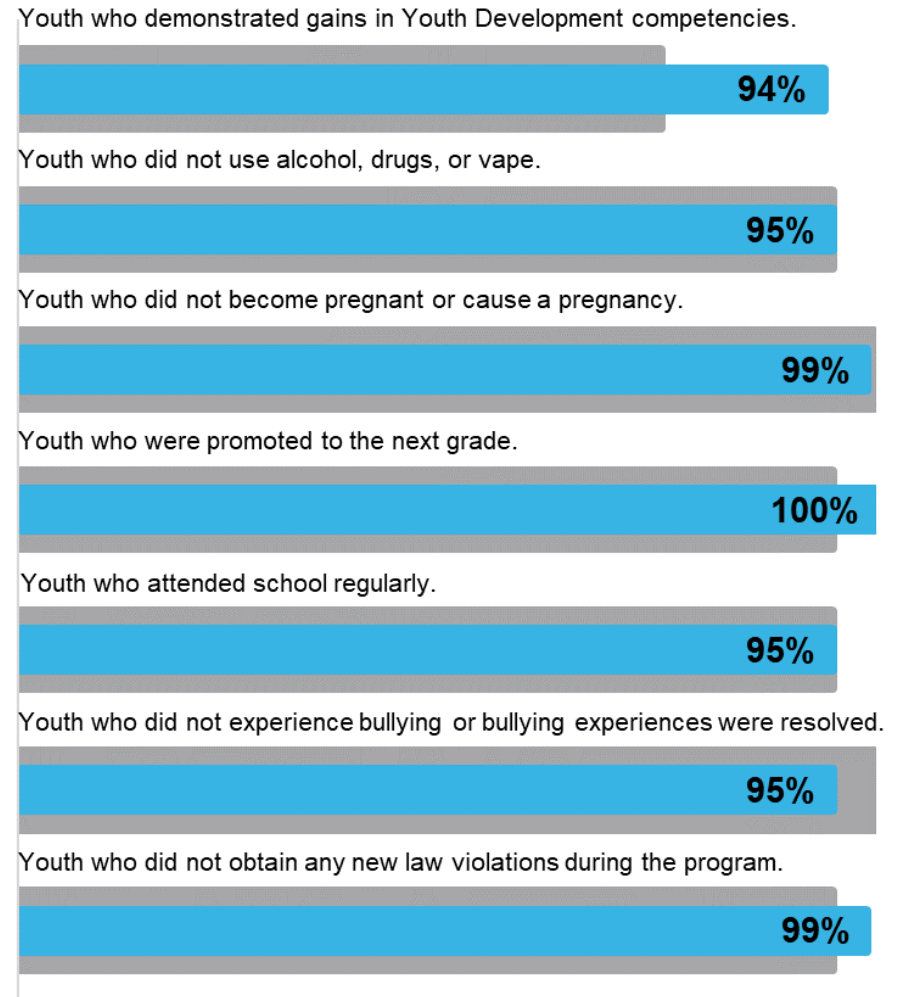


Provider met expectations.

#### Outcome

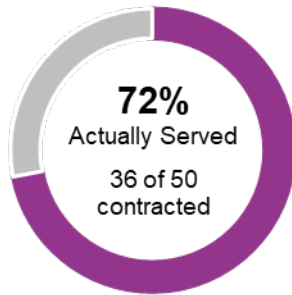
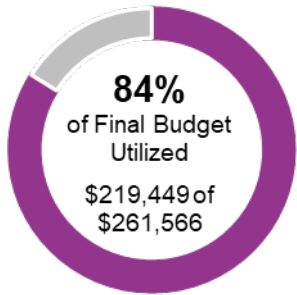
Provider met all Council goals for performance measurements.

■ Goal ■ Measure





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

Crockett Foundation completed its third year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Program reviews and site visits reflected that the program provided vital services for youth and families in a high-need community. Youth satisfaction surveys reflected high levels of satisfaction with the program.

Lower than expected afterschool attendance affected utilization, but provider was able to enroll fully during summer to increase the numbers served.

As of October 2023, the provider had enrolled 106% of the contracted number to be served with an average daily attendance of 70%.

**Is Anybody Better Off?**

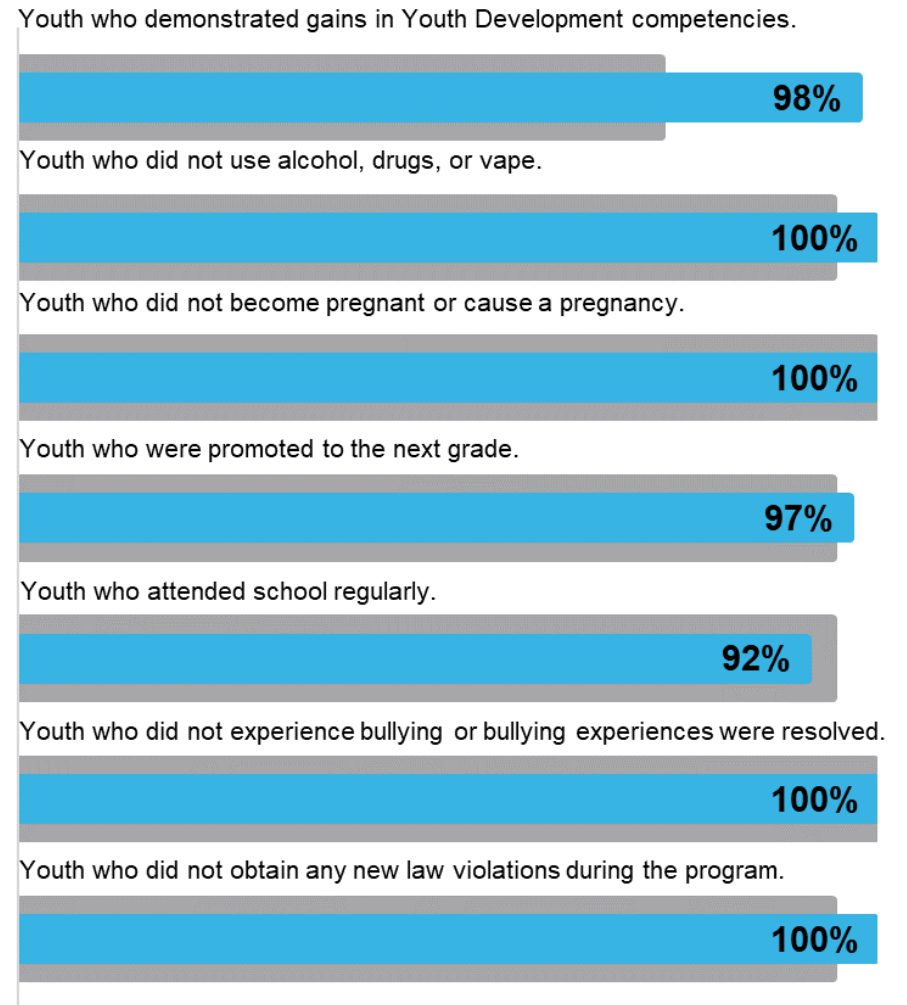
**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

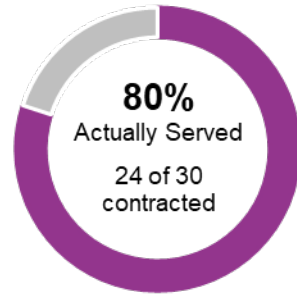
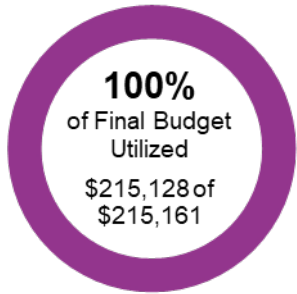
Provider met all Council goals for performance measurements.

■ Goal ■ Measure





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

Administrative monitoring had finding(s) that were addressed in a timely manner.

**Programmatic Performance**

Program is performing well.

Harmony Development Center completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school time and therapeutic services at one year-round BCPS site.

Program reviews and site visits reflected that the program provided vital services for youth and families in a high-need community. Youth satisfaction surveys reflected high levels of satisfaction with the program.

Staff turnover and competing BCPS after-school activities affected youth recruitment and engagement. Full utilization was due to the increased need for individualized case management.

As of October 2023, the provider had enrolled 83% of the contracted number to be served, with an average daily attendance of 70%.

**Is Anybody Better Off?**

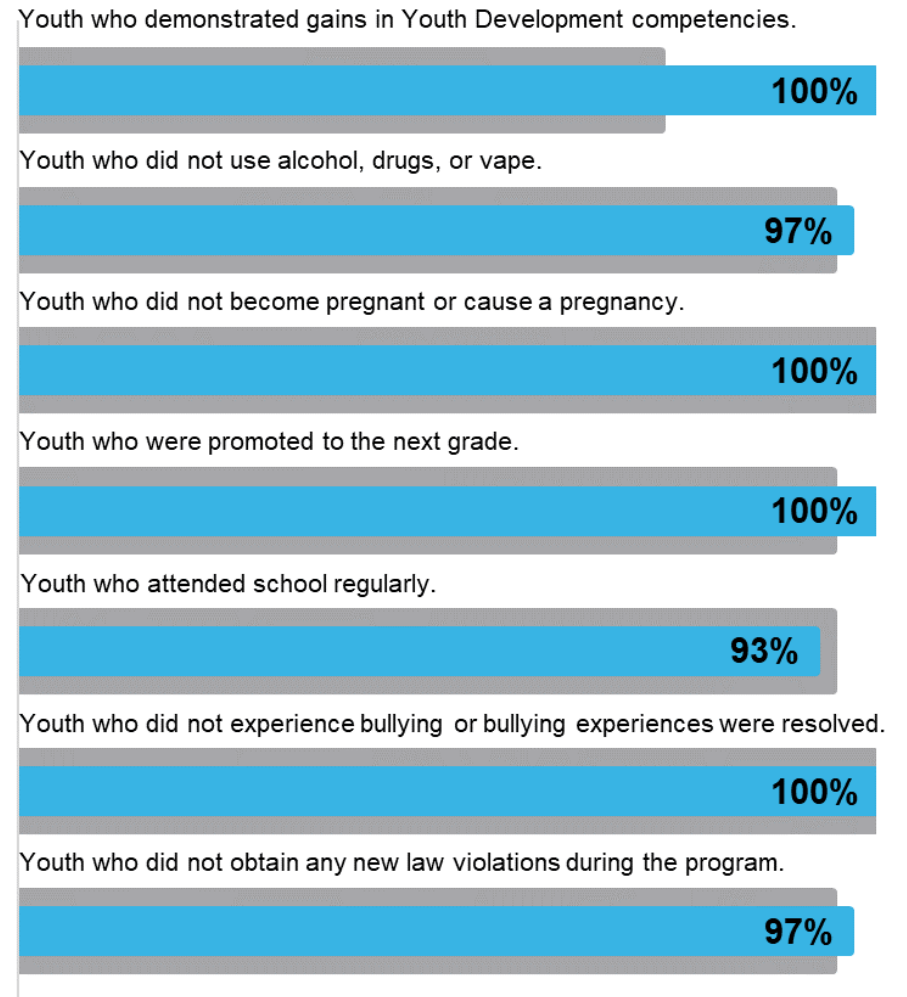
**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

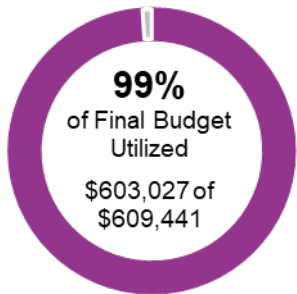
Goal  Measure





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance



Program is performing well.

Smith Mental Health Associates, LLC completed its third year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site, one year-round community site, and one school year only BCPS site.

Program reviews and site visits reflected that the program provided vital services for youth and families in a high-need community. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2023, the provider had enrolled 101% of the contracted number to be served with an average daily attendance of 79%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met 6 of 7 Council goals for performance measurements. Provider did not meet the goal for school attendance.

■ Goal ■ Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



Youth who did not obtain any new law violations during the program.

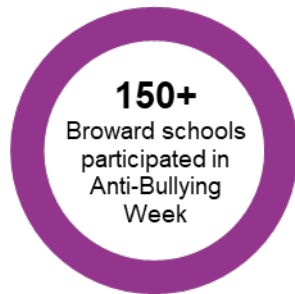
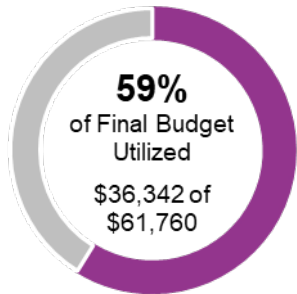






### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Choose Peace Stop Violence, a tri-party community collaborative program between the School District, the CSC, and United Way, completed its thirteenth year of funding. The initiative provides violence prevention programming that is school and community based. The program activities educate and empower youth and their families to address bullying, affirm cultural differences, and make healthier, drug-free lifestyle choices. The Agents of Change peer-led clubs are formed under the leadership of students and supervised by a school-based facilitator with the support of the School District's Choose Peace Facilitator. These clubs operate in 15 middle schools and high schools and set the tone for cultural change and inspire and empower the student population to be compassionate leaders and role models for peace and kindness.

Program review reflected highly interactive in-person service delivery and engaging youth development activities.

Lower utilization was due to an extended staff vacancy. Technical assistance was provided.

### Is Anybody Better Off?

#### Outcome

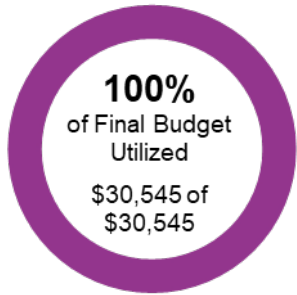
Provider met all performance outputs.

Over **20,000** educational materials on youth violence, prevention, and bullying were distributed at school and community events.

**400** Youth participated in Agents of Change school-based programs.



**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program is performing well.

Hanley Center Foundation, Inc. is in its second year of a 3-year leveraged partnership with a match from the Department of Children and Families' Prevention Partnership Grant, offering the Alcohol Literacy Challenge and the Active Parenting Program to Broward County students and their families with the goal of reducing underage drinking while promoting positive youth development and effective parenting.

Program review reflected highly interactive quality services.

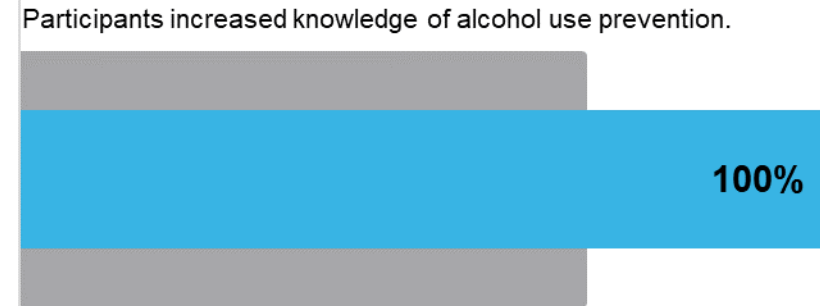
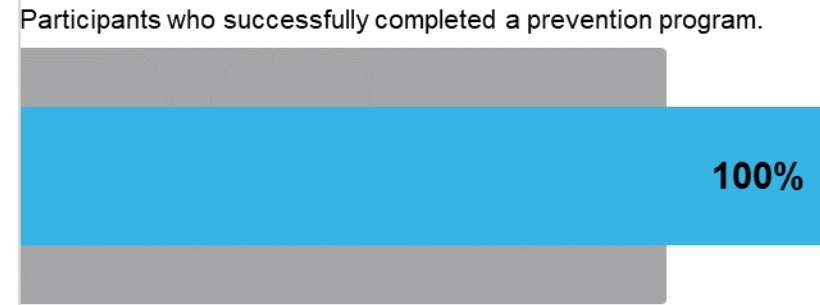
The number of participants was higher than the contracted amount because of outstanding community collaborations.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

**Outcome**  
Provider met all Council goals for performance measurements.

■ Goal ■ Measure





**GOAL**

Reduce risk factors associated with delinquency, teen pregnancy, and other risky behaviors.

**RESULT**

Young people successfully transition to adulthood.

**HIGH SCHOOL INITIATIVES PROGRAMS**

**High School Initiatives**

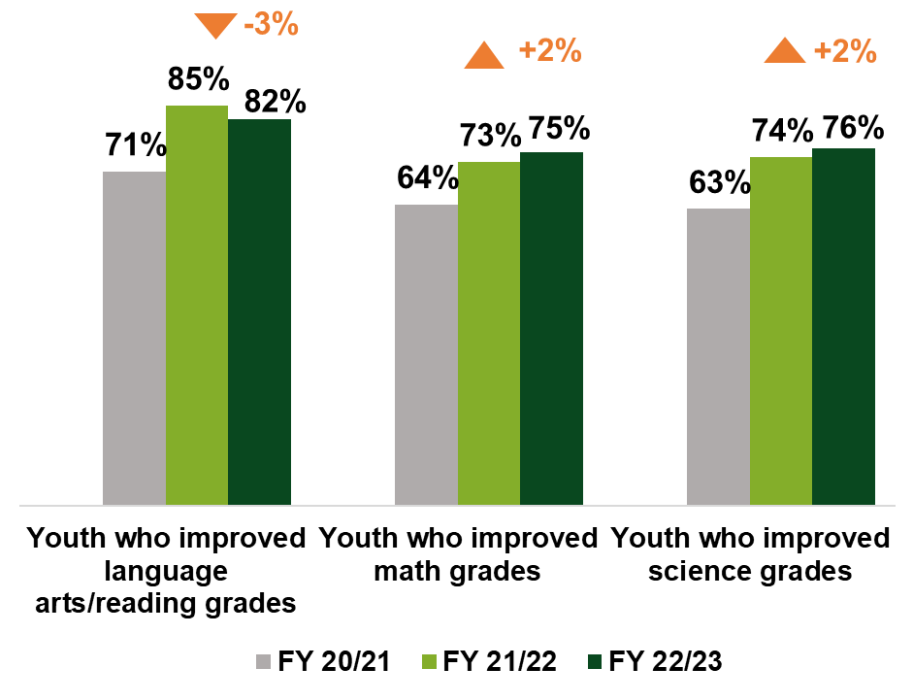
- CSC's LEAP High programs provide academic and personal enrichment services at 15 Title 1 high schools designed to help youth graduate on time. The programs provide tiered case management services to help youth graduate and achieve their post-secondary aspirations.
- Youth Leadership Initiatives provide opportunities for arts-based self-advocacy, legislative advocacy, work experience, and career exploration.
- Some enhancement programs focus on improving the post-secondary transition of high school graduates and G.E.D. earners by increasing awareness of meaningful career pathways and navigating college applications, including financial aid.

**Summer Youth Employment Program (SYEP)**

- The SYEP provides economically disadvantaged youth ages 16-18 the opportunity to gain employability skills and paid work experience.

**DATA STORY**

In SY 22-23, LEAP High students showed slight **improvements** in their science and math, grades from SY 21-22. However, they showed a slight **decrease** in language arts and reading. Overall, more students enrolled in LEAP High improved their performance than they did during the pandemic.





# Bridge 2 Life

High School Initiatives – Youth Leadership FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

**Financial & Administrative Monitoring**

No Applicable

**Programmatic Performance**

Program is performing well.

Bridge 2 Life, Broward County’s Local College Access Network (B2L), is responsible for helping graduating high school students and their families successfully transition to post-secondary educational opportunities and/or employment. B2L focuses on career pathways exploration, increasing college affordability knowledge, and implementing a permanent peer-to-peer process for youth engagement that enables young people to improve college and career opportunities for other youth in Broward County.

Through their one-on-one guidance and support, B2L has continued to help families complete the Free Application For Federal Student Aid (FAFSA) while helping students complete their college admissions and/or Bright Futures applications. B2L offers stipends to youth who implement social media engagement campaigns that promote career pathway exploration opportunities.

## Is Anybody Better Off?

### Outcome

Provider met all Council goals for performance measurements.

**9170** of youth and parents participated in B2L engagement activities, surpassing Council Goals.

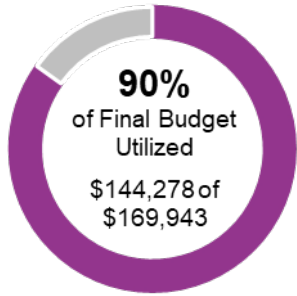
**100%** of youth and parents scheduled one-on-one support completing college applications and financial aid forms.

**95%** of youth completed their Bright Futures application.



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

Administrative monitoring had finding(s) that were addressed in a timely manner.

**Programmatic Performance**

Program is performing well.

Community-Based Connections completed its second year providing services under the 2021 LEAP RFP. The program provides out-of-school time services at one year-round alternative charter high school.

The program review reflected highly interactive in-person service delivery and engaging youth development activities. Students in this program experienced conflicting youth employment schedules and childcare barriers which impacted after-school participation. Students highly valued the success coach service relationship.

The number of youth served was higher than the contracted amount because the provider over-enrolled, anticipating attrition which did not occur at the expected level. Under-utilization occurred due to lower-than-expected summer attendance.

As of October 2023, the provider had enrolled 100% of the contracted number to be served with an average daily attendance of 53%.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

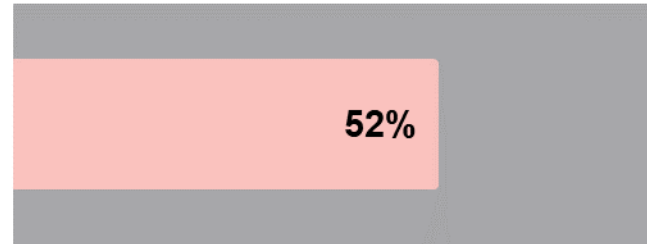


**Outcome**

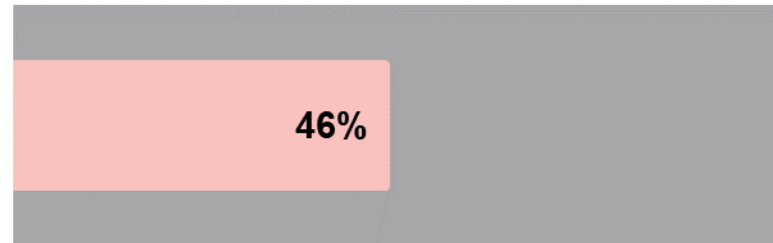
Provider did not meet Council goals for 2 of 2 performance measurements. Due to challenging circumstances at the alternative charter high school, the program was not able to meet the Attendance and Credit Recovery performance measures. Technical assistance will be provided to help the program improve performance for FY 23-24.

■ Goal   ■ Measure

Youth enrolled in credit recovery achieved gains in focus subject.



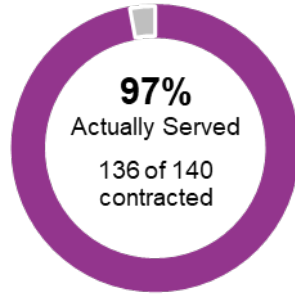
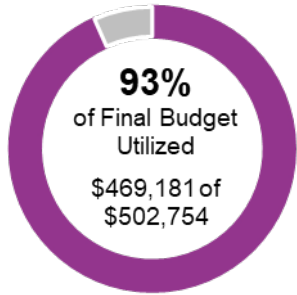
Youth attended school regularly.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance

Program is performing well.

Firewall Centers, Inc. completed its third year providing services under the 2020 PYD RFP. The program provided out-of-school time services at two year-round BCPS sites.

Program review reflected highly interactive in-person service delivery and engaging youth development activities. Youth satisfaction surveys reflected a high level of satisfaction with services received. This provider utilized the federal AmeriCorps contract to augment service delivery and provided lower student to staff ratios, which positively impacted youth enrollment and retention.

As of October 2023, the provider had enrolled 99% of the contracted number to be served with an average daily attendance of 64%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met 4 of 5 Council goals for performance measurements. Provider did not meet school attendance goal.

Goal  Measure

Youth improved their science grade.



Youth improved their math grade.



Youth improved their Language/Reading grade.



Youth decreased external suspensions.



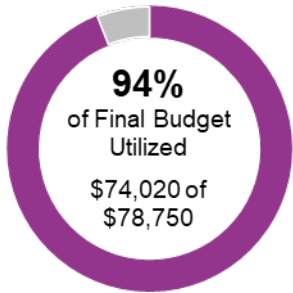
Youth attended school regularly.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

**Financial & Administrative Monitoring**

Administrative monitoring had finding(s) that were addressed in a timely manner.

**Programmatic Performance**

Program is performing well.

Fort Lauderdale Independence Training & Employment Center (FLITE) Youth System Organizing (YSO) program is in its third year. The YSO provides a framework for youth Transitioning to Independent Living (TIL) and supportive system professionals to co-identify and co-create solutions that improve Broward's Child Welfare System and outcomes for TIL Youth. The YSO teaches TIL Youth community organizing and advocacy skills so they can be authentically engaged in the governance of Broward's Child Welfare System (CWS).

Through their engagement, the YSO have continued to build relationships with TIL Youth and system professionals, which has helped improve the CWS, while improving the chance that the YSO will successfully transition to independence. One result was the creation and administration of two systems of care quality and accountability surveys, which were presented at two different state and national conferences. Another result is three of the six YSOs gained meaningful full-time employment, and a fourth entered graduate school to become a Social Worker.

### Is Anybody Better Off?

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth attendance at meetings and events.



Youth improved organizing and leadership competencies.



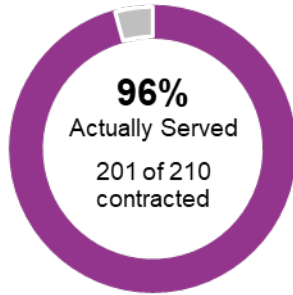
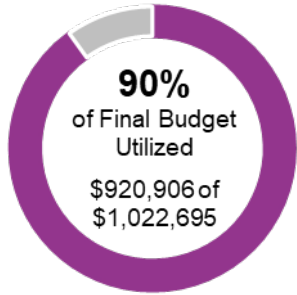
Youth satisfied with YSO trainings and events.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance

Program is performing well.

Hispanic Unity of Florida, Inc. completed its third year providing services under the 2020 PYD RFP. The program provides out-of-school time services at three year-round BCPS sites.

The program review reflected highly interactive in-person service delivery and engaging youth development activities. Youth satisfaction surveys reflected a high level of satisfaction with services received.

Low summer enrollment due to youth employment affected overall utilization.

As of October 2023, the provider had enrolled 130% of the contracted number to be served with an average daily attendance of 79%.

### Is Anybody Better Off?

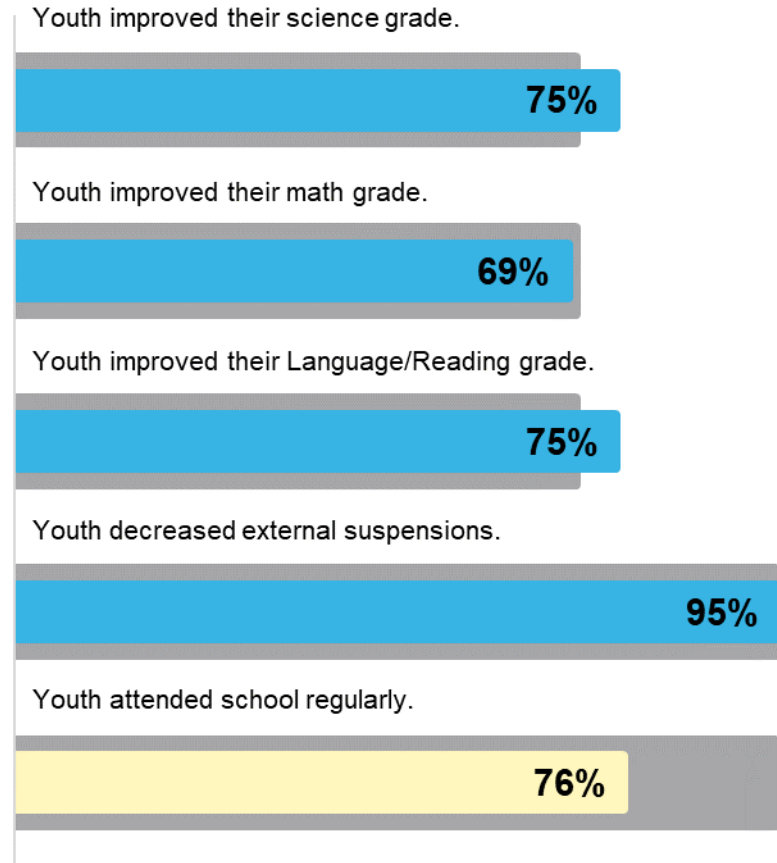
#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met 4 of 5 Council goals for performance measurements. Provider did not meet school attendance goal.

Goal  Measure

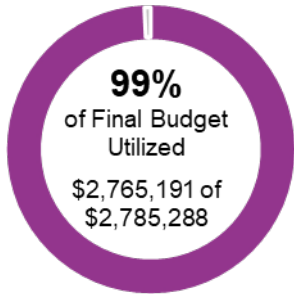






### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

YMCA of South Florida, Inc. completed its third year providing services under the 2020 PYD RFP. The program provides out-of-school time services at nine year-round BCPS sites.

Program review reflected highly interactive in-person service delivery and engaging youth development activities. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The provider was able to serve additional youth because of staggered attendance. On some days, youth have extra-curricular activities that preclude program attendance, thereby making room for additional youth to participate in the program.

As of October 2023, the provider had enrolled 171% of the contracted number to be served with an average daily attendance of 112%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

Goal  Measure

Youth improved their science grade.



Youth improved their math grade.



Youth improved their Language/Reading grade.



Youth decreased external suspensions.



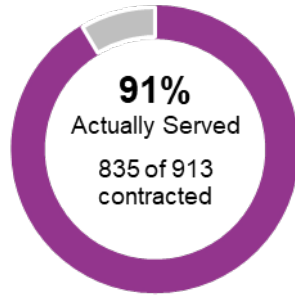
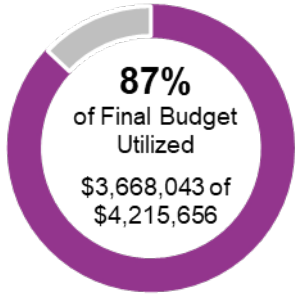
Youth attended school regularly.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

CareerSource Broward completed its 19th year of CSC funding for the Summer Youth Employment Program (SYEP). This collaborative summer work experience program provides paid employability skills training and employment opportunities for 16 to 18-year-olds at worksites across Broward County.

Program review reflected a thorough intake and assessment process, informative orientations for staff and employers, quality employability skills training for youth, an efficient job placement process, and meaningful 7-week summer work experiences. Both employer and youth surveys reflected a high level of satisfaction with the program.

For summer 2023, the contract award and number of contracted youth were increased in April 2023 to address strong demand for this quality service. Lower utilization was due to an extended fulltime staff vacancy and an inability to quickly hire additional summer-only positions with the increased award amount given the short turnaround.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth were satisfied with their work experience.



Employers indicated high satisfaction with the program support and youth employee(s).



Youth demonstrated proficiency in employability and job retention skills.



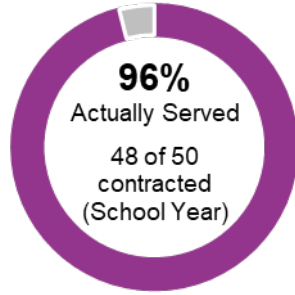
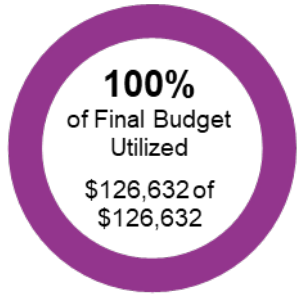
Youth successfully completed the program.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

The Museum of Discovery and Science completed its third year of the Everglades EcoExplorers program under a leverage contract executed in June 2021. The program provides summer, after-school, and weekend environmental education and workforce development training to youth in grades 10-12 at participating high schools who have a teacher recommendation.

Program review reflected high-quality services. Youth satisfaction surveys reflected high satisfaction with the program.

As of October 2022, the provider had enrolled 106% of the contracted number to be served.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

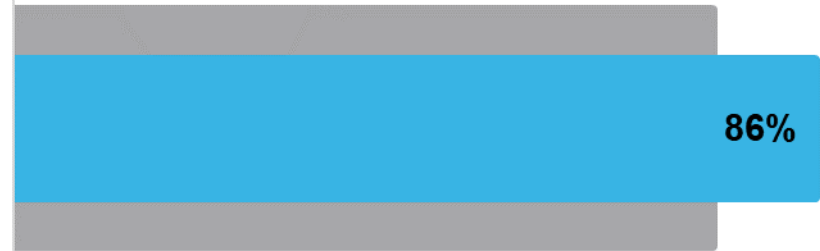


**Outcome**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth increased knowledge of science concepts.



Youth demonstrated proficiency in employment and job retention skills.





**GOAL**

Strengthen the continuum of care for children and youth with special needs.

**RESULT**

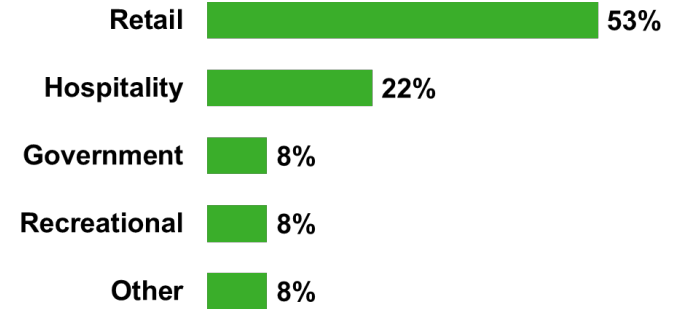
Young people successfully transition to adulthood.

**SUPPORTED TRAINING & EMPLOYMENT PROGRAM (STEP)**

- The Council funds leading-edge initiatives to prepare teens with disabilities for independence after completing school.
- Programs operate after school and during summer, focusing on independent living skills with career exploration activities and social skills development.
- Programs offer paid summer employment opportunities for youth, supported by on-site professional job coaches.

**DATA STORY**

The majority of Summer 2023 STEP **worksites** were in **retail** and **hospitality**.



**For the first time** in STEP programming, students interned at the Broward County Animal Adoption Center.

**93%** of students felt **supported by their success coaches** regarding their issues or concerns.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Arc Broward completed its third year providing services under the 2020 PYD RFP. The program provides out-of-school time services at the ARC Broward site, one charter school site, and two year-round BCPS sites.

Program review reflected highly interactive in-person service delivery and engaging youth development activities. Youth satisfaction surveys reflected a high level of satisfaction with services received.

Higher than expected attendance during the school year allowed the provider to fully utilize the contract. However, some youth were either not ready for the work experience component or parents opted not to send their young person to the program due to other family commitments, which impacted summer enrollment and attendance.

As of October 2023, the provider had enrolled 80% of the contracted number to be served with an average daily attendance of 48%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

Goal  Measure

Youth who reported improvement in employability skills.



Youth who demonstrated improvement in employability skills



Youth who are employed or pursuing post-secondary education 6 months post program completion.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓✓✓

No Findings.

**Programmatic Performance** ✓✓✓

Program is performing well.

The Center for Hearing and Communication completed its third year providing services under the 2020 PYD RFP. The program provides positive youth development programming at one BCPS site during the school year and community-based supported employment during the summer for youth who are deaf/hard of hearing.

Program review and site visits reflected high-quality services. Youth satisfaction surveys reflected satisfaction with the program.

Lower than expected number to be served was due to difficulties recruiting youth but the youth who participated had stronger attendance than expected which reduced the level of underutilization.

As of October 2023, the provider had enrolled 75% of the contracted number to be served with an average daily attendance of 30%.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

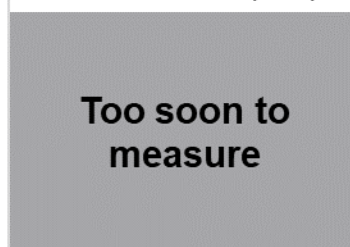
Provider met the one performance measure that was ready to be measured. The follow-up performance measurement is too soon to measure.

■ Goal ■ Measure

Youth who demonstrated proficiency in employability and job retention skills.



Youth who are employed or pursuing post-secondary education 6 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

**Financial & Administrative Monitoring** ✓✓✓

No Findings.

**Programmatic Performance** ✓✓✓

Program is performing well.

Smith Mental Health Associates, LLC completed its third year providing services under the 2020 PYD RFP. The program provides positive youth development programming at two BCPS sites during the school year and community-based supported employment during the summer.

Program review reflected highly interactive in-person service delivery and engaging youth development activities. Youth satisfaction surveys reflected a high level of satisfaction with services received.

Numbers served and utilization were affected because summer employment attendance was lower than anticipated due to a variety of reasons including transportation challenges, youth moving out of the area, and youth behavior issues.

As of October 2023, the provider had enrolled 88% of the contracted number to be served with an average daily attendance of 55%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth who are employed or pursuing post-secondary education 6 months post program completion.



Youth who demonstrated improvement in employability skills.



Youth who reported improvement in employability skills.



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

United Community Options (UCO) completed its third year providing services under the 2020 PYD RFP. The program provides positive youth development programming at eight BCPS sites during the school year and community-based supported employment during the summer.

Program review reflected highly interactive in-person service delivery and engaging youth development activities. Youth satisfaction surveys reflected a high level of satisfaction with services received.

Higher than expected attendance during the school year. Some youth were not able to successfully complete the entire summer employment experience which impacted summer attendance and overall utilization.

As of October 2023, the provider had enrolled 85% of the contracted number to be served with an average daily attendance of 54%.

**Is Anybody Better Off?**

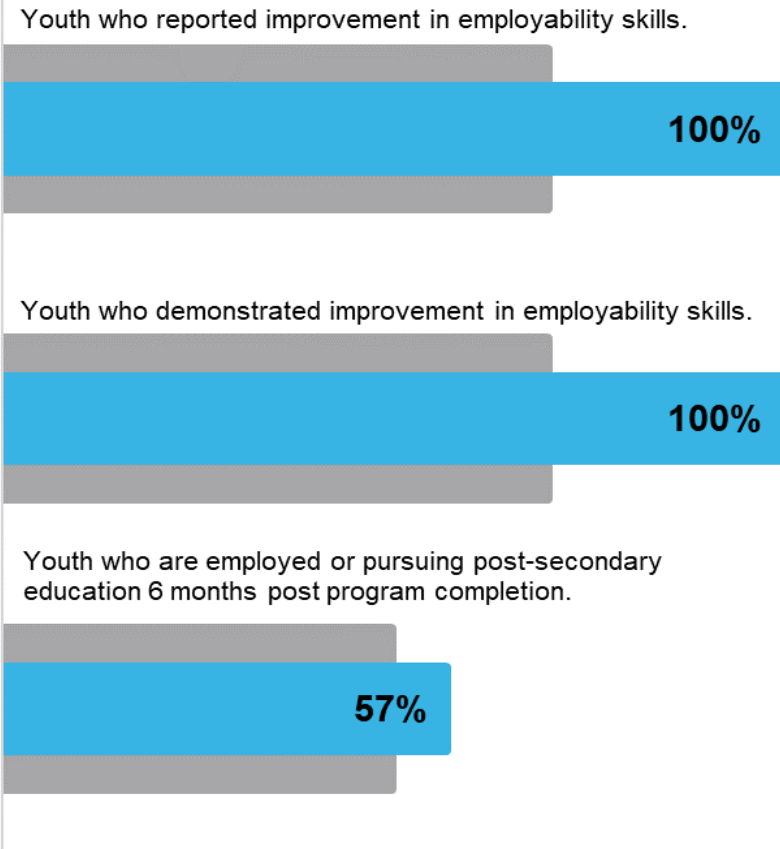
**Data Integrity & Fully Measured** 

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure







### How Much Did We Do?

#### Utilization



### How Well Did We Do It

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

The YMCA of South Florida, Inc. completed its third year providing services under the 2020 PYD RFP. The program provides positive youth development programming at three BCPS sites and one charter school site during the school year and community-based supported employment during the summer.

Program review reflected highly interactive in-person service delivery and engaging youth development activities. Youth satisfaction surveys reflected a high level of satisfaction with services received.

Consistent attendance during the school year and slight over-enrollment helped to compensate for lower summer enrollment and allowed the provider to fully utilize the contract.

As of October 2023, the provider had enrolled 51% of the contracted number to be served with an average daily attendance of 47%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met 1 of 3 Council goals for performance measurements. Many participants presented with challenges that made it difficult to successfully complete the employability skills assessment. There were 3 eligible youth for the post-completion measure, of which only one met the outcome criteria.

Goal  Measure

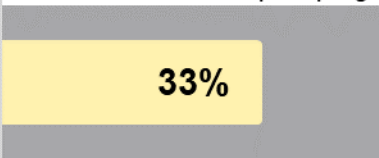
Youth who reported improvement in employability skills.



Youth who demonstrated improvement in employability skills.



Youth who are employed or pursuing post-secondary education 6 months post program completion.





## GOAL

Improve life outcomes for dependent, delinquent, crossover, LGBTQ and disconnected youth transitioning to adulthood, with a special focus on youth in foster care and/or other non-traditional living arrangements.

## RESULT

Young people successfully transition to adulthood.

## HEALTHY YOUTH TRANSITIONS PROGRAMS

### Healthy Youth Transition (HYT)

- Provides life coaching, independent living skills training, vocational exploration and training, mentoring, case management, trauma-informed therapy and other supportive services using the Transitional Independent Process (TIP) model.
- Since 2004, a partnership with The Jim Moran Foundation has added \$590K annually to support HYT.

### Fort Lauderdale Independent Training & Education Center (FLITE)

- A community collaborative providing coordination, resources, and direct services to the Independent Living population in Broward County.
- HOPE (Helping Older Teens Powerfully Engage) Court is an innovative, system-changing pilot program that utilizes a restorative approach within the child welfare system, serving youth who are approximately 17 years of age, and who will become adults while in foster care without an intact family.

### Youth Internships & Career Exploration

- Provides paid internships and career exploration for youth ages 16 to 22 who are aging out of foster care and youth who identify as LGBTQ in Broward County.

## DATA STORIES



**93%** of HYT youth who are eligible due to their involvement in the dependency system have **achieved stable housing** as of their most recent semi-annual assessment.



**35%** of HYT youth who are eligible due to their involvement in the dependency system reported that they **both work and attend school** as of their most recent semi-annual assessment.

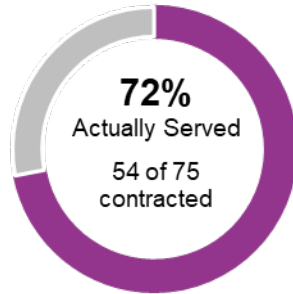
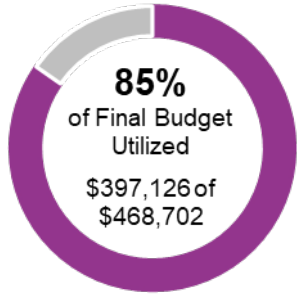


**91%** of HYT youth who are eligible due to their involvement with the juvenile justice system **did not acquire any new law violations** as of their most recent semi-annual assessment.



### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Camelot Community Care completed its third year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) model to provide meaningful life coaching, case management, and counseling services with youth who are transitioning out of the child welfare system with special behavioral health conditions.

Program review reflected that the provider offered competent, comprehensive services to youth and their families. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The provider relies primarily on TIL youth referrals. The provider has taken the initiative to develop additional referral relationships such as with BCPS. Utilization and the number of youth served was lower than the contracted amount due to lower referrals.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



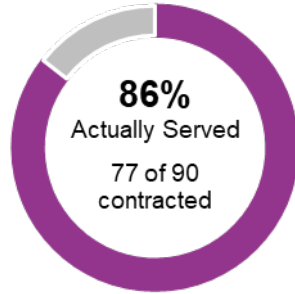
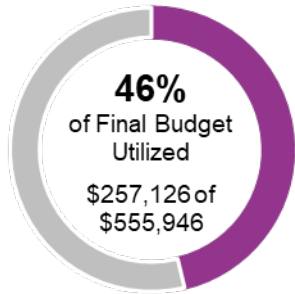
Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓✓✓

No Findings.

**Programmatic Performance** ✓✓✓

Program is performing well.

Gulf Coast Jewish Family and Community Services completed its third year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) model to offer meaningful life coaching, case management, and counseling services with youth transitioning out of the child welfare system.

Program review reflected that the provider offered competent, comprehensive services to youth and their families. Youth satisfaction surveys reflected a high level of satisfaction with services received.

Utilization was lower than expected due to multiple staff vacancies. Numbers served was higher than the contracted amount due to youth retention challenges. The vacancies have since been resolved.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





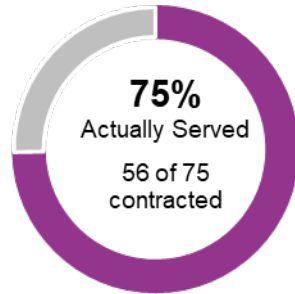
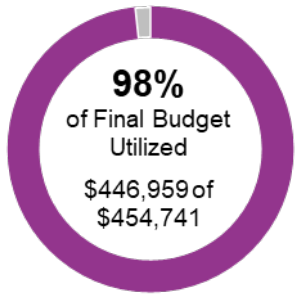
# Harmony Development Center

Independent Living – Healthy Youth Transitions (HYT) FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



Administrative monitoring had finding(s) that were addressed in a timely manner.

### Programmatic Performance



Program is performing well.

Harmony completed its third year as a new provider under the 2020 Healthy Youth Transition RFP. The program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching, case management, and counseling services to youth transitioning out of the child welfare system and those in middle and high school throughout Broward County with delinquency involvement.

Program review reflected that the provider offered competent, comprehensive services to youth and their families. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The program provided more intense services to high need youth and families which resulted in higher utilization. The program experienced staff vacancies which impacted numbers served. The vacancies have not been resolved.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome

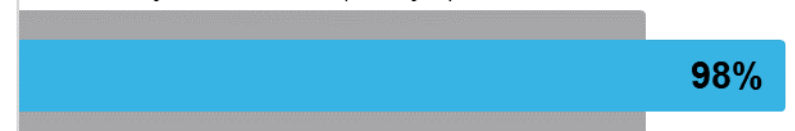
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations (<18yrs) or any new felony law violations (>=18yrs).



Youth who demonstrated proficiency or improvement in employability and job retention skills.



Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





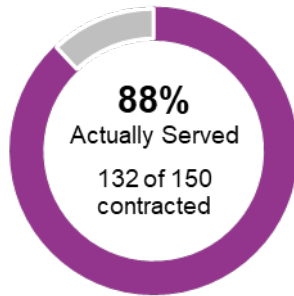
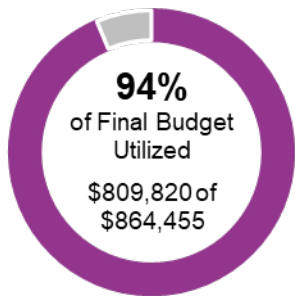
# Helping Abused, Neglected and Disadvantaged Youth, Inc. (HANDY)

Independent Living – Healthy Youth Transitions (HYT) FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

Helping Abused, Neglected and Disadvantaged Youth (HANDY) completed its third year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching and counseling services to youth transitioning out of the child welfare system and those living in both formal and informal relative care settings.

Program review reflected that the provider offered competent, comprehensive services to youth and their families. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The program provided more intense services to youth and families with more complex needs. The program has experienced staff vacancies which impacted numbers served. The vacancies have not been resolved.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.



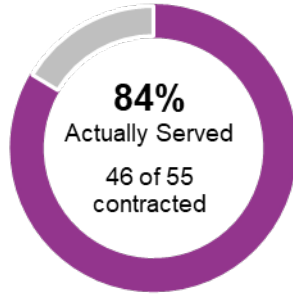
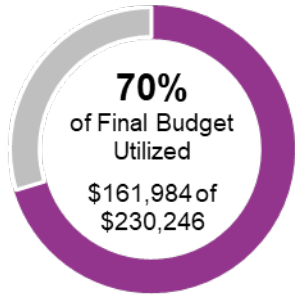


# Henderson Behavioral Health – Wilson Gardens Project

Independent Living – Healthy Youth Transitions (HYT) FY 22-23

## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is receiving technical assistance.

Henderson Behavioral Health completed its third year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) model to provide meaningful life coaching, counseling, and supported housing to youth with complex behavioral health needs aging out of the child welfare system.

Program review reflected that the provider offered competent, comprehensive services to youth and their families. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The provider experienced significant staff retention challenges. This led to underutilization and lower numbers served. The vacancies have since been resolved.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Memorial Healthcare System completed its third year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching, case management, and counseling services to youth transitioning out of the child welfare system and those living in both formal and informal relative care settings.

Program review results reflected that overall service delivery was on track.

The program provided more intense services with smaller caseloads to high need youth resulting in full utilization, but lower numbers served.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.

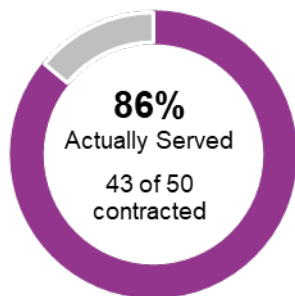
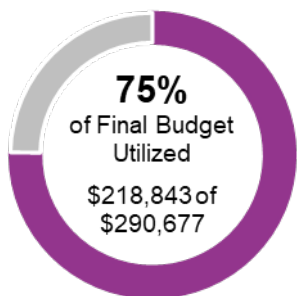






### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance

Program is performing well.

PACE Center for Girls completed its third year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) to provide gender-responsive life coaching, case management, and counseling services to middle and high school-aged girls throughout Broward County with delinquency involvement, transitioning out of the child welfare system and/or those living in both formal and informal relative care settings.

Program review reflected that the provider offered competent, comprehensive services to youth and their families. Youth satisfaction surveys reflected a high level of satisfaction with services received.

Utilization and number served were lower than expected due to staff turnover. The vacancies have since been resolved.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



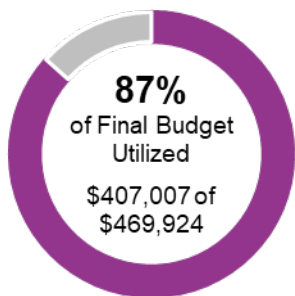
Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is receiving technical assistance.

SunServe completed its third year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching, case management, and therapeutic services to middle and high school-aged youth who identify as Lesbian, Gay, Bi-Sexual, Transgender, and Questioning (LGBTQ).

Program review reflected that overall service delivery was on track, with technical assistance provided to improve youth engagement in life coaching services. Youth satisfaction surveys reflected a high level of satisfaction with services received.

Utilization was lower than expected due to staff vacancies. Numbers served was higher than the contracted amount due to youth retention challenges in life coaching services. The vacancies have since been resolved.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider did not meet expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



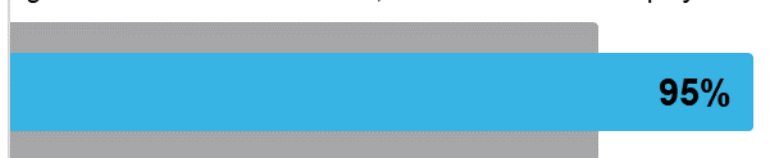
Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



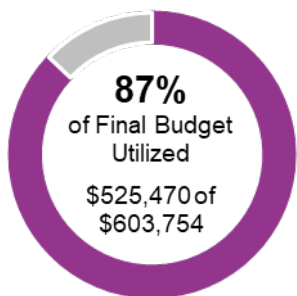
Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

### Programmatic Performance

Program is receiving technical assistance.

In 2014, the Council approved community collaborative funding for FLITE Center in collaboration with the Community Foundation, The Jim Moran Foundation, United Way, and CareerSource to provide coordination, resources, and direct services to the Transitional Independent Living (TIL) population in Broward County. FLITE Center serves as a One-Stop Resource Center that serves TIL youth with individualized services based on their needs, including connections to housing and employment opportunities, referrals to community resources, access to benefits, and educational assistance with GED preparation and post-secondary training.

The provider requested additional funding to address capacity challenges for this growing organization. The Council expanded funding to support additional positions. Program review reflected that FLITE Center provided essential services to TIL youth, reflecting its status as the hub for TIL services. However, they experienced onboarding and program implementation challenges. The provider received ongoing technical assistance to address these challenges which have been resolved. Subsequently, the staffing pattern was right sized for FY 23-24. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The provider experienced staff vacancies which impacted utilization. The vacancies have since been resolved. Because this is blended funding, the number of youth served reflects services provided through all of the funding partners and includes some duplication due to participation in multiple components.

## Is Anybody Better Off?

### Outcome

Provider met all Council goals for performance measurements.

Goal  Measure

Youth served by Health & Wellness navigator who were connected to health resources.



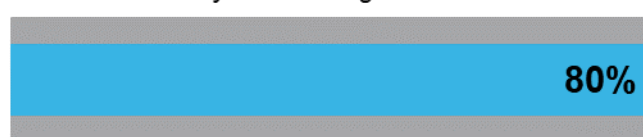
Youth served by the Employment Coordinator who gained employment.



Youth served in the College Boost Program who made learning/educational gains.



Youth served by the Housing Coordinator who secured housing.





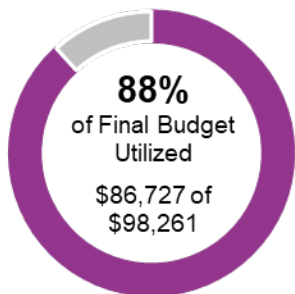
# FLITE with KID, Inc. as Fiscal Sponsor

Independent Living – HOPE Court FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



Administrative monitoring had finding(s) that were addressed in a timely manner.

### Programmatic Performance



Program has sunsetted.

HOPE Court (Helping Older Teens Powerfully Engage Court) completed its final year of operations through a leverage partnership with the Florida Institute for Child Welfare (FICW) that began in March 2022. The program is an innovative, system-changing pilot program that utilizes a restorative practices approach within the child welfare legal system. HOPE Court serves youth who are approximately 17 years of age and who will become adults while in foster care without an intact family. FICW will conduct an evaluation of the program and submit a copy to CSC.

Through their participation in HOPE Court, 12 youth were provided 72 court hearings and 79 support circles. Additionally, 16 child welfare professionals were trained in Empathetic Communication. Site observation of a court hearing was conducted and reflected quality service and positive interaction with the youth.

Underutilization is attributed to lower than anticipated costs of this pilot program. FLITE Center was awarded a state appropriation by the Florida Legislature for funding which began in July 2023. This program sunset on June 30, 2023.

## Is Anybody Better Off?

### Data Integrity & Fully Measured

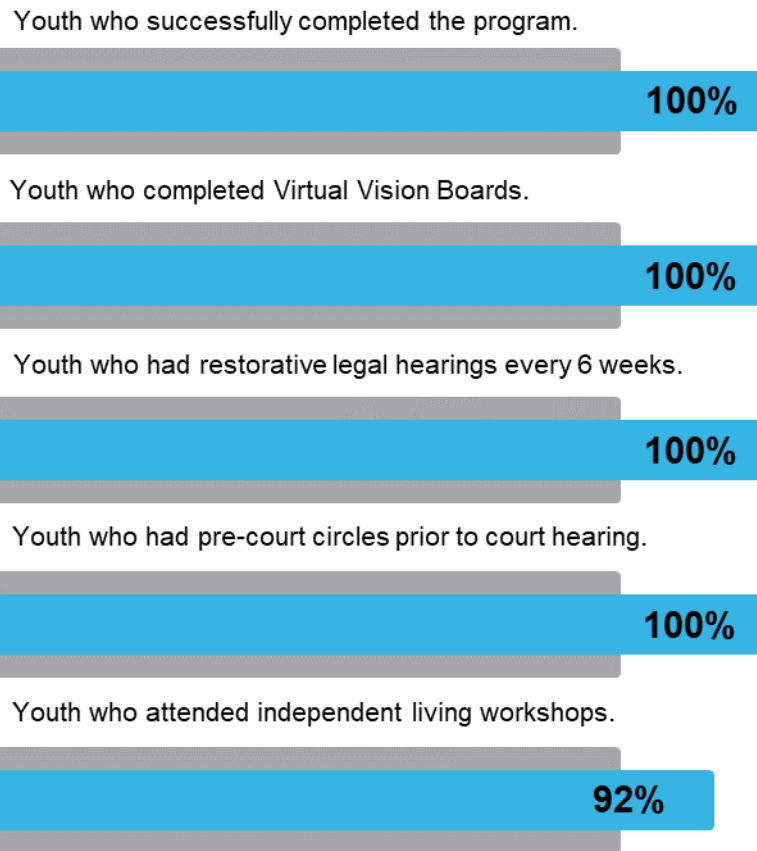


Provider met expectations.

### Outcome

Provider met all Council goals for performance measures.

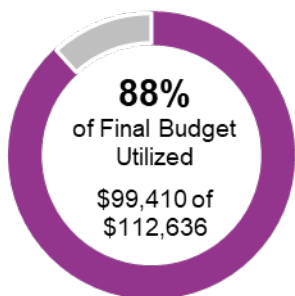
■ Goal ■ Measure





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Housing Opportunities, Mortgage Assistance, & Effective Neighborhood Solutions, Inc. (H.O.M.E.S.) completed its seventh year of this community collaborative with The Jim Moran Foundation. The Jim Moran Foundation funds housing for Transitional Independent Living (TIL) youth and CSC funds internships for TIL youth.

Program review results reflected excellent service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

Utilization was lower than expected due to a staff vacancy which has since been resolved. They were able to serve more youth because some youth obtained jobs in the middle of the internship, so they were able to enroll more youth in internship opportunities.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth successfully completed internship.



Youth demonstrated proficiency or improvement in employability and job retention skills.



Sites that indicated satisfaction with program support and youth intern(s).



Youth who were employed upon internship completion.





**GOAL**

Reduce the recidivism rate of youth offenders and prevent the escalation of crime.

**RESULT**

Young people successfully transition to adulthood.

**DELINQUENCY DIVERSION PROGRAMS**

**New Delinquency Alternatives for Youth (New DAY)**

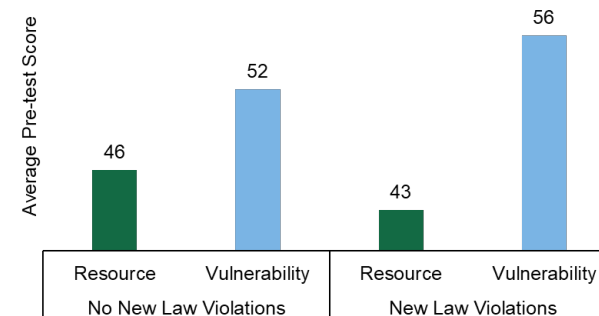
- Provide structured diversion interventions for youth with eligible offenses using a restorative-justice lens.
- Referred by the State Attorney's Office (S.A.O.), Broward County Office of Justice Services, law enforcement, or Broward County Public Schools.

**Note:** New DAY referrals reduced significantly during the pandemic. In FY 22-23 referrals to the New DAY programs trended upwards from FY 21-22. FY 22-23 is the first year of the new procurement cycle with overall service capacity across New DAY providers reduced by 15% to align with anticipated referral levels.

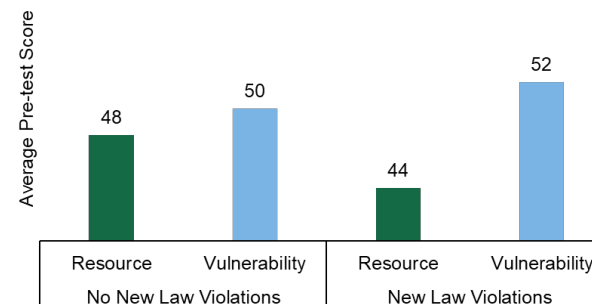
**DATA STORY**

Youth in New DAY complete a Resource/Vulnerability assessment to evaluate strengths and risks to address during programming. Youth who **reoffended** during their program had a **larger difference between their Resource and Vulnerability scores** than did youth who did not reoffend. This suggests that they had fewer protective factors to mitigate their risk factors. This was particularly the case for youth in **Civil Citation**. This assessment data offers useful insights for providers when planning interventions for youth.

**Civil Citation**



**Diversion**





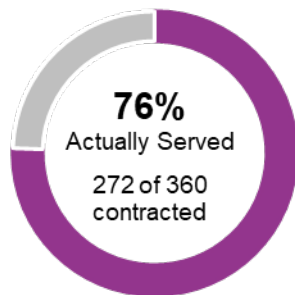
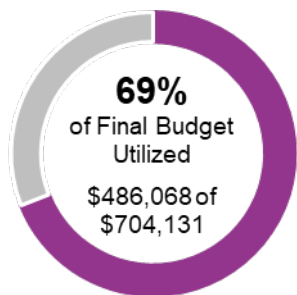
# Broward County Sheriff's Office (BSO)

Delinquency Diversion – New Diversion Alternatives for Youth (New DAY) FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

The Broward Sheriff's Office (BSO) completed its first year of operation under the 2022 New DAY RFP providing psychoeducational group and case management services using a restorative justice lens for youth with minor to moderate delinquency histories and their families referred by the State Attorney's Office, Broward County Justice Services, or Broward County Public Schools.

Program review reflected that the provider offered competent, comprehensive services to youth and their families. Satisfaction surveys reflected a high level of satisfaction with services received.

The provider experienced significant staff retention challenges which impacted utilization and numbers served. The vacancies have not yet been resolved.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



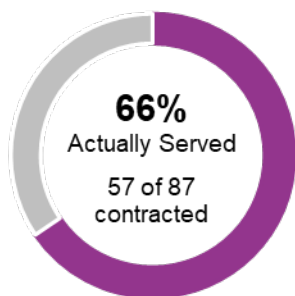
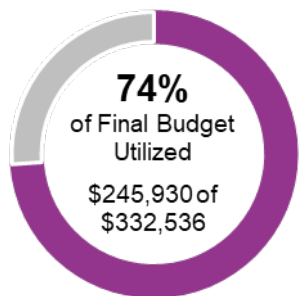
Youth who had no law violations 12 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Camelot Community Care completed its first year of operation under the 2022 New DAY RFP providing therapeutic services using the Functional Family Therapy (FFT) model for youth with moderate to more serious juvenile delinquency histories and/or behavioral health concerns and their families.

Program review reflected quality service delivery with effective therapeutic interventions and fidelity to the model. Satisfaction surveys reflected a high level of satisfaction with the services received.

The FFT model requires the entire family to participate in therapy. This requirement impacts which referrals are appropriate for this program. This year, they experienced lower referrals resulting in lower utilization and number served.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who had no law violations 12 months post program completion.







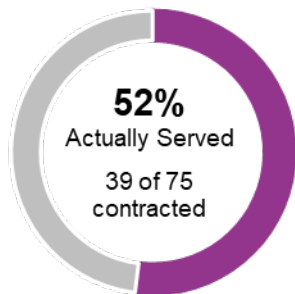
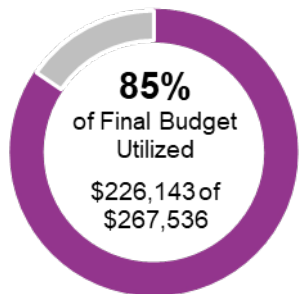
# Community Reconstruction

Delinquency Diversion – New Diversion Alternatives for Youth (New DAY) FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is receiving technical assistance.

Community Reconstruction, Inc., completed its first year under the 2022 New DAY RFP providing psychoeducational services for youth with minor to moderate juvenile delinquency histories. The program provides diversion and civil citation programming throughout Broward County to youth through age 17 at the time of the offense.

Program review reflected that this new provider experienced initial challenges with staff recruitment, retention, and program implementation. Provider received intensive technical assistance by a programmatic consultant to address program implementation. Once they were able to onboard some staff, the program was able to offer services to youth and their families and implement all program components.

The provider experienced staff vacancies and lower referrals which impacted utilization and numbers served in this cost reimbursement contract. The vacancies have not been resolved. In FY 23-24, the provider transitioned from cost reimbursement to a unit-based contract.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome

Provider met all Council goals for performance measurements that were measurable. It was too soon to measure follow-up law violations because this program began in FY 22-23

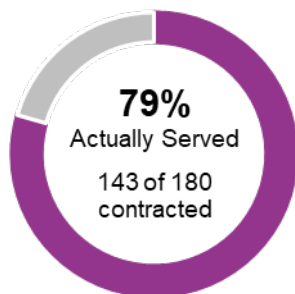
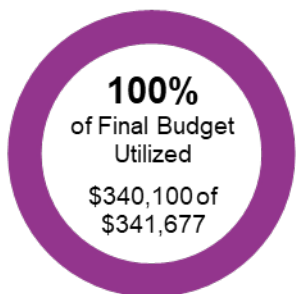
■ Goal ■ Measure





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance

Program is receiving technical assistance.

Harmony Development Center completed its first year of operation under the 2022 New DAY RFP providing psychoeducational group and case management services using a restorative justice lens for youth with minor to moderate juvenile delinquency histories. The program also provides in-home therapeutic services to youth with more serious juvenile delinquency histories and/or behavioral health conditions and their families.

Program review reflected that the overall service delivery was on track, with technical assistance provided to improve documentation and program implementation. Satisfaction surveys reflected a high level of satisfaction with services received.

The number of youth/families served was lower than the contracted amount due to intensive case management needs for families with complex needs.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements that were measurable. It was too soon to measure follow-up law violations in the Therapeutic stream due to it being a new program component.

#### Psychoeducational

#### Therapeutic

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



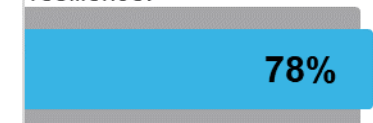
Youth who had no law violations 12 months post program completion.



Youth who successfully completed the program.



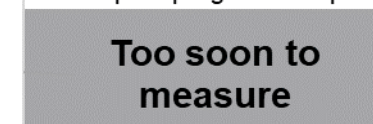
Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who had no law violations 12 months post program completion.





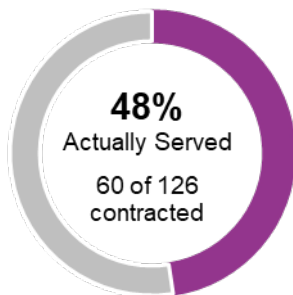
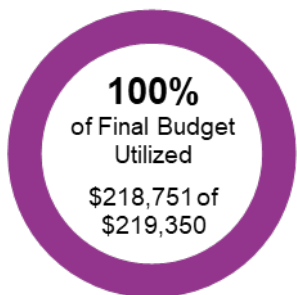
# Henderson Behavioral Health

Delinquency Diversion – New Diversion Alternatives for Youth (New DAY) FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



Administrative monitoring had finding(s) that were addressed in a timely manner.

### Programmatic Performance



Program is receiving technical assistance.

Henderson Behavioral Health completed its first year of operation under the 2022 New DAY RFP providing psychoeducational group and case management services using a restorative justice lens for youth with minor to moderate juvenile delinquency histories and their families.

Program review results reflected that the provider offered competent services to youth and their families. Satisfaction surveys reflected a high level of satisfaction with services received.

The provider utilized per diem staff without CSC approval. Staff provided more units of service to each family which resulted in higher utilization and fewer families served. Once the contracted amount was reached, the provider inconsistently entered service data. Technical assistance has been provided.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



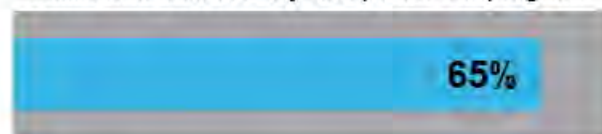
Provider met expectations.

### Outcome

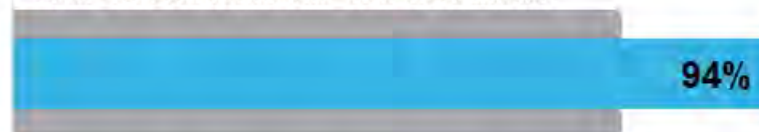
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



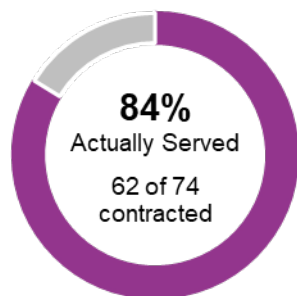
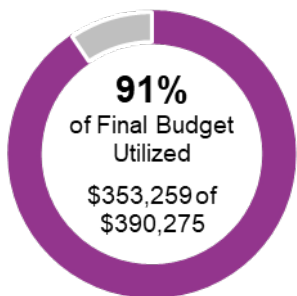
Youth who had no law violations 12 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Juliana Gerena & Associates completed its first year of operation under the 2022 New DAY RFP providing therapeutic services using the Cognitive Behavior Therapy model for youth with moderate to more serious juvenile delinquency histories, special needs and/or behavioral health concerns and their families.

Program review reflected quality service delivery with effective therapeutic intervention and fidelity to the model. Satisfaction surveys reflected a high level of satisfaction with the services received.

The number of youth/families served was lower than the contracted amount due to longer program duration for youth with more complex needs and staff vacancies. The vacancies have not yet been resolved.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

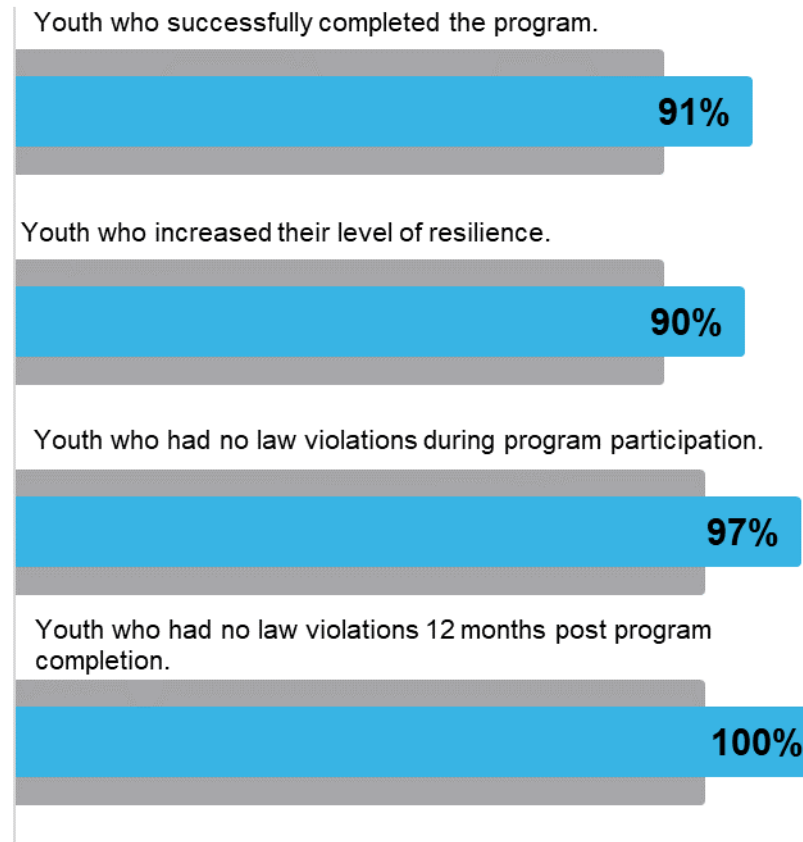


Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

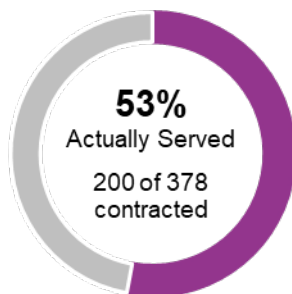
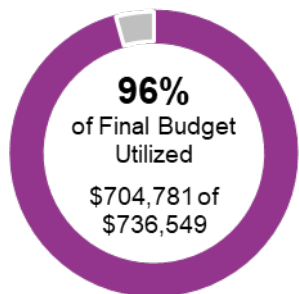
■ Goal ■ Measure





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Memorial Healthcare System completed its first year under the 2022 New DAY RFP providing therapeutic and psychoeducational group and case management services using a restorative justice lens for youth with minor to moderate juvenile delinquency histories. The program also provides in-home therapeutic services using Solution-Focused Brief Therapy and Trauma-Focused Cognitive Behavioral Therapy to youth with more serious juvenile histories and/or behavioral health concerns and their families.

Program review reflected that the provider offered competent, comprehensive services to youth and their families. Satisfaction surveys reflected a high level of satisfaction with services received.

The number of families served was lower than the contracted amount due to intensive case management services and longer program duration for families with more complex needs.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

#### Psychoeducational

#### Therapeutic

■ Goal ■ Measure

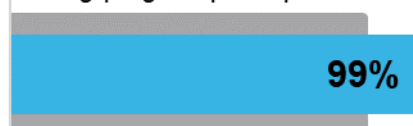
Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who had no law violations 12 months post program completion.



Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



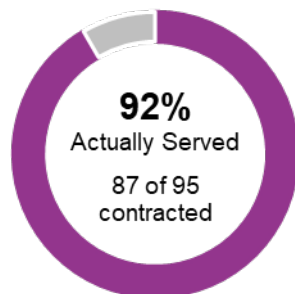
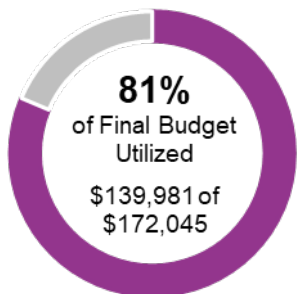
Youth who had no law violations 12 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance



Program is performing well.

PACE Center for Girls completed its first year under the 2022 New DAY RFP providing psychoeducational group and case management services using a restorative justice lens for youth with minor to moderate juvenile delinquency histories and their families. The program provides gender-responsive diversion and civil citation programming throughout Broward County to girls through age 17 at the time of the offense.

Program review reflected that the provider offered competent, comprehensive services to youth and their families. Satisfaction surveys reflected a high level of satisfaction with services received.

Utilization was lower than expected due to staff vacancies. The vacancies have not yet been resolved.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



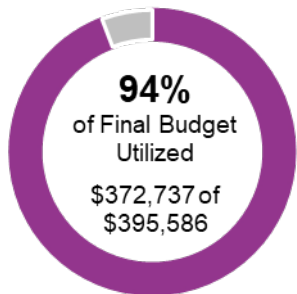
Youth who had no law violations 12 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Smith Mental Health Associates completed its first year under the 2022 New DAY RFP of operation providing therapeutic services using the Brief Strategic Family Therapy and Cognitive Behavior Therapy models for youth with moderate to more serious juvenile delinquency histories and/or behavioral health concerns and their families.

Program review reflected quality service delivery with effective therapeutic intervention and fidelity to the model. Satisfaction surveys reflected a high level of satisfaction with services received.

The number of families served was lower than contracted due to longer program duration for families with more complex needs.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



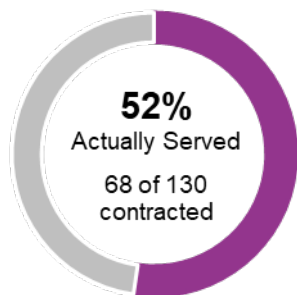
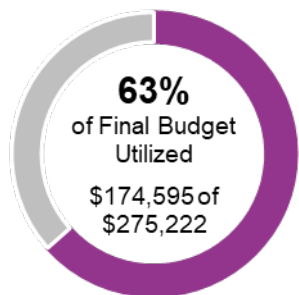
Youth who had no law violations 12 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

The Urban League of Broward County completed its first year under the 2022 New DAY RFP, providing psychoeducational group and case management services using a restorative justice lens for youth with minor to moderate delinquency histories and their families referred by the State Attorney's Office, Broward County Justice Services, or Broward County Public Schools.

Program review reflected that the provider offered competent, comprehensive services to youth and their families. The Provider received ongoing technical assistance from a programmatic consultant to address program implementation challenges. As a result, the Provider successfully satisfied all areas of their Performance Improvement Plan (PIP).

The Provider experienced significant staff retention challenges. These factors led to underutilization and low numbers served. The vacancies have not yet been resolved.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who had no law violations 12 months post program completion.







### GOAL

Safeguard the physical health of children.

### RESULT

Children are mentally and physically healthy.

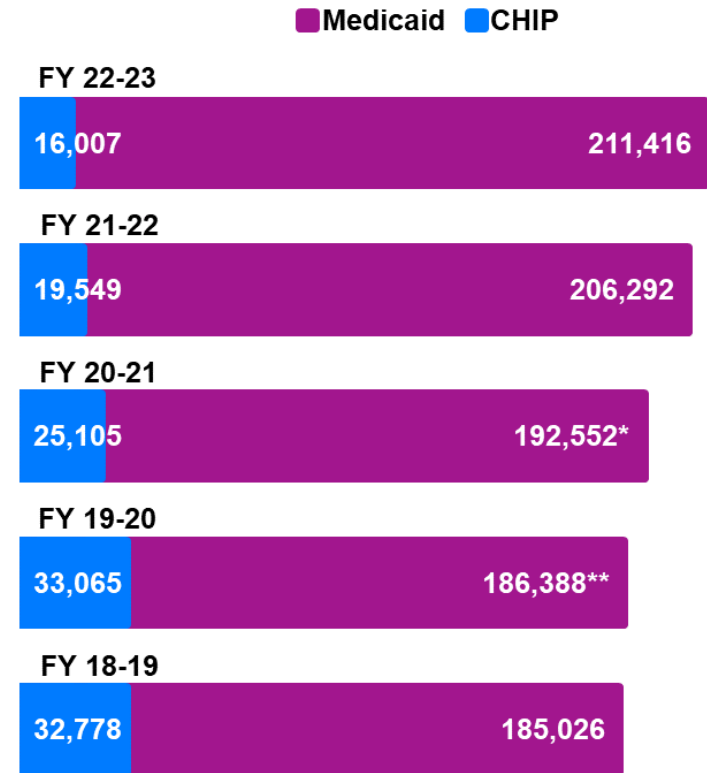
### CHILDREN'S HEALTH INSURANCE OUTREACH PROGRAM

#### KidCare Outreach

- Council funding supports outreach and personalized assistance to help Broward County residents navigate the often-complicated KidCare application process.

### DATA STORY

While, in total, more children are on public health insurance, KidCare (**CHIP**) enrollment **decreased** from FY 18-19 to FY 22-23 and **Medicaid** enrollment **increased** in FY 22-23 (average monthly enrollment). These data do not capture the “unwinding” of Medicaid that began in mid FY 22-23 so the impact of that state policy decision is not yet known.

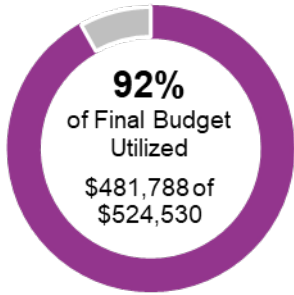


\*Medicaid numbers were only available through July 2021, \*\*and August, 2020.



### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

The KidCare Outreach Program of the Florida Department of Health in Broward County uses a multi-pronged approach to provide access and reduce barriers to public health insurance coverage.

Due to changes in state mandates, prior to July 2023, families had to be enrolled in the Medicaid program before being enrolled in KidCare. The Program pivoted and adhered to the mandate by assisting families through the Medicaid process via the CSC funded KidCare helpline. If the family did not qualify, staff proceeded to enroll the family in KidCare. Since, July 2023, due to the KidCare application portal being back online, families that do not meet the criteria for the Medicaid program are eligible to apply directly to KidCare instead of applying to the Medicaid program first. The KidCare helpline has been able to assist families through this process which helps expedite the approval for insurance.

During the legislative session in July 2023, House Bill 121 was passed, which will allow thousands of Florida children to be eligible for health and dental insurance offered through the KidCare program. The KidCare program continues to disseminate information to families through food distribution, community outreach activities, community trainings, and presentations.

### Is Anybody Better Off?

#### Outcome

Provider met all Council goals for performance measurements.

**82** Community events were attended by KidCare staff to reach potential eligible residents.

**290** Public education/training sessions were held.

**100%** of participants were satisfied with public education/training sessions.



**GOAL**

Improve the coordination of children's services.

**RESULT**

Children live in safe and supportive communities.

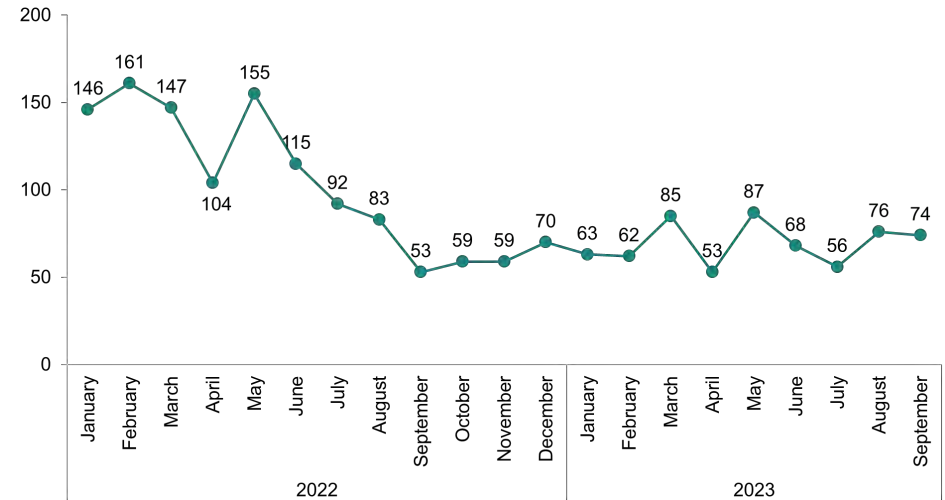
**SIMPLIFIED POINT OF ENTRY PROGRAM**

**First Call for Help (2-1-1)**

- 24/7 comprehensive helpline providing all people with crisis, health, and human services support, connecting them to resources in our community through phone, web, online chat and/or text.
- Special Needs and Behavioral Health Unit for families with children with physical and developmental disabilities and behavioral needs, which includes warm transfers to dedicated case management services provided by Jewish Adoption and Foster Care Options and Henderson Behavioral Health.
- 211 also operates the teen suicide prevention and intervention crisis line and supplies a Community Resource Navigator at the Broward County Clerk of Courthouse to connect families to services.

**DATA STORIES**

In 2023, the monthly average number of suicide-related calls to 211 decreased by **32%** compared to the monthly average number of calls received in 2022.





# First Call for Help of Broward, Inc. (2-1-1) (General Population)

Simplified Point of Entry FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

The 2-1-1 Information and Referral line is a valuable community service that provides critical system linkages and is nationally accredited as an Information, Referral, and Crisis Center. 2-1-1 counselors connect callers with general and specialized services and follow-up to ensure they are successfully linked. They also provide crisis intervention services to potentially save lives. 2-1-1 continues to be the major contact for CSC community-wide initiatives, including Earned Income Tax Credit (EITC) outreach. Lastly, the court-based Community Resource Navigator serves individuals and families on-site at the Fort Lauderdale Courthouse and provides linkages to community resources based on need.

The program review reflected that helpline staff are knowledgeable, courteous, very supportive, and use reflective listening skills. The total number of calls received in the areas of financial assistance, housing, suicide, and mental health needs have remained high since the onset of the pandemic. The Community Resource Navigator position was vacant for an extended period, which impacted the numbers served. The vacancy has since been resolved, and the numbers served are anticipated to increase for FY 23/24.

## Is Anybody Better Off?

### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Callers that contacted 2-1-1 for information regarding EITC who reported satisfaction with services.



Callers that contacted 2-1-1 who were satisfied with the assistance provided.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

First Call for Help of Broward, Inc. (2-1-1) completed another successful year providing the Behavioral Health Hotline and Website, which serves as a single point of entry for families with children birth to 22 years old who are exhibiting a behavioral health need. 2-1-1 continues to partner with Henderson Behavioral Health to offer families care coordination and case management services.

The Hotline program review reflected that 2-1-1 offered empathic listening, referrals to behavioral health services, and connections to Henderson's case management program, where appropriate. The Henderson Behavioral Health program review reflected that the provider offered competent, comprehensive services to youth and their families. Caregiver satisfaction surveys reflected a high level of satisfaction with services received.

The Henderson Behavioral Health program experienced an extended staff vacancy resulting in lower utilization and numbers served. The program served families with a variety of needs.

In FY 22-23, the Council was the Leverage Entity for the Henderson Behavioral Health's LIP Agreement with the State of Florida Agency for Health Care Administration (AHCA) through the MST contract. With the AHCA LIP funds, Henderson was able to link 784 additional clients to services. CSC has committed to act as the Leverage Entity for FY 23-24.

**Is Anybody Better Off?**

**Outcome**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Families who reported an increase in their ability to access services and resources in their communities.



Families satisfied with Henderson case management services.





# First Call for Help of Broward, Inc. (2-1-1) (Special Needs)

Simplified Point of Entry FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

First Call for Help of Broward, Inc., (2-1-1) completed another successful year providing the Special Needs Hotline and Website, which serves as a single point of entry for families with children birth to 22 years old who have a physical, developmental, sensory or learning disability. 2-1-1 continues to partner with Jewish Adoption and Foster Care Options (JAFCO) Abilities Center to provide special needs hotline callers with intensive, case management services to assist in navigating the special needs system of care.

The Hotline program review reflected that 2-1-1- offered empathic listening, referrals to special needs services, and connections to JAFCO's case management program, where appropriate. The JAFCO program review reflected that the provider offered competent, comprehensive services to youth and their families. Caregiver satisfaction surveys reflected a high level of satisfaction with services received.

## Is Anybody Better Off?

### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Families who reported an increase in their ability to access services and resources in their communities.



Families satisfied with JAFCO case management services.





## GOAL

Build provider agency organizational effectiveness.

## RESULT

Children live in safe and supportive communities.

## CAPACITY BUILDING PROGRAMS

### Capacity Building

- CSC funds a continuum of staff and organizational development opportunities to promote agency capacity building. This is done through training topics that focus on professional development, leadership, organizational development, personal development, and resiliency. Capacity building grants are available to enable organizations to strengthen their infrastructure in seven areas: Mission, Vision & Strategy; Board Governance & Leadership; Impact; Program Delivery; Strategic Relationships; Resource Development; and Internal Operations & Management.
- Training and technical assistance are provided using a multi-forum approach with in-person and virtual sessions. CSC also contracts for business and program performance consulting which is made available to child-serving non-profit organizations. In addition, CSC supports volunteer recruitment efforts aimed at connecting engaged volunteers to child and family serving agencies.

### Equity Initiatives

- CSC provides access to learning opportunities, coaching, technical assistance and support to local child and family-serving nonprofit organizations committed to advancing equity and inclusion in their organizations and equip participants with tools to become change agents in their communities.
- Through participation in caucuses and external partnerships, CSC joins like-minded individuals and organizations in meaningful conversations about fostering empathy and building bridges that produce collaborative initiatives aimed at creating a more just society.

## DATA STORY



**2,802 high school students** completed volunteer hours, growing 1% over last year.

HandsOn Broward volunteers contributed **over 49,000 hours of service** with a value of over **\$1.5 million** to the community.



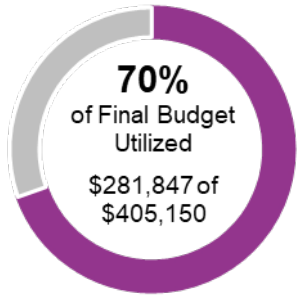
# Capacity Building Initiatives

Capacity Building FY 22-23



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

**Financial & Administrative Monitoring**

Not Applicable.

**Programmatic Performance**

Not Applicable.

Engagement in Agency Capacity Building (ACB) efforts remained strong. Over 1,149 members representing 130+ organizations took part in training, workshops, and panel discussions. Other notable highlights include:

17 senior leaders completed the Frequency Matters "High-Frequency Leadership" program, and 13 local young professionals completed the new "High-Frequency Careers" training series.

16 individuals representing 12 organizations attended the 6-part Grant Writing Series.

## Is Anybody Better Off?

**7** organizations received **\$114,500** for Capacity Building Grants.

**375** hours of professional coaching and consulting from the SBDC were provided.

**97%** of the attendees reported overall satisfaction with capacity building-related trainings.

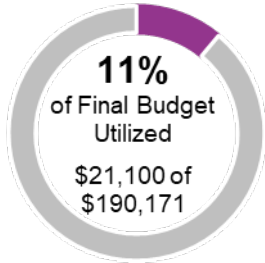
**95%** of the attendees in the Frequency Matters program, including High Frequency Leadership and High Frequency Careers, reported overall satisfaction with the training series.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

Not Applicable.

**Programmatic Performance**

Program is performing well.

In Fiscal Year 22-23, CSC continued to serve as a leader in advancing and supporting local equity and inclusion initiatives. CSC staff also participated in and supported local and national equity-focused efforts, including caucus groups, workshops, conferences, procurements, and presentations.

Throughout the second year of the Equity Cadre, CSC offered 18 community trainings that over 160 participants attended online or in-person. Out of the 18 community trainings, there were 11 online trainings with 88 participants and 7 in-person trainings with 72 participants. For fiscal year 22-23, the Cultural Awareness & Diversity and the Suicide Prevention with Cultural Considerations trainings were in high demand.

During fiscal year 22-23, CSC commenced Emancipatory Research (ER) an equity-centered and collaborative approach to identify barriers, problem-solve, and implement solutions. ER positions historically marginalized groups in the role of co-researchers and shapes outcomes by giving community members greater agency and authority to inform the decisions that shape and impact their lives and well-being.

CSC also continued to support affinity and caucus groups by hosting online meet-ups to provide a safe and supportive environment for individuals to explore their own identities, share stories, and collectively address unique challenges.

**Is Anybody Better Off?**

**Measure**

Equity Cadre participants who reported an increase in knowledge after taking the workshop.



Equity Cadre participants who reported that what they learned could be used in their work.



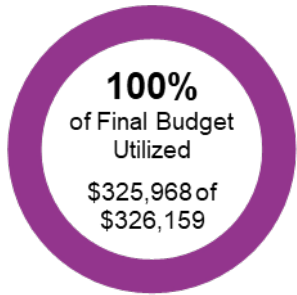
Equity Cadre participants who reported that they would recommend the training to others.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

HandsOn Broward (HOB) continued to provide support to local community agencies by mobilizing volunteers to support various initiatives. For FY 22-23, 11,790 HOB volunteers provided over 49,000 service hours. Those service hours translate to over \$1.5 million in value to the community. The organization's signature programs continue to positively impact the community and deliver strong outcomes. Notable highlights include:

Monthly Meal Kit Delivery – every second Saturday of the month, HandsOn Broward, the City of Oakland Park, and Farm Share partner up to pack and deliver meal kits to over 100 seniors and homebound residents of Oakland Park. HandsOn Broward manages the meal kit packing volunteers and the delivery driver volunteers.

Summer BreakSpot - Providing volunteers who focus on literacy and improving reading skills for the children/youth involved in the program.

Food Pantry in Hollywood with Community Enhancement Collaboration- sorting and distributing food and other resources.

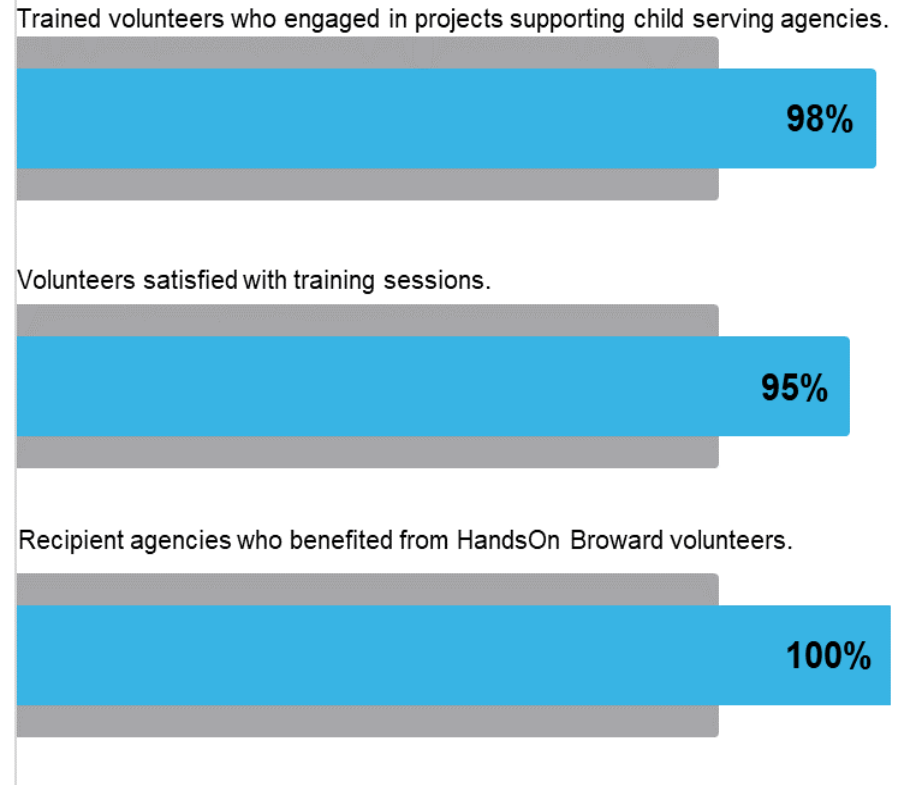
Mobile School Pantry - assisting with packing and giving away food at various Broward County schools.

**Is Anybody Better Off?**

**Outcome**

Provider met all Council goals for performance measurements.

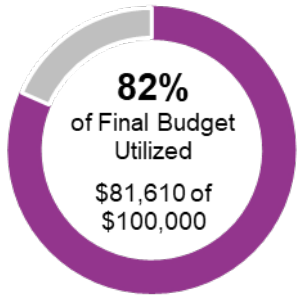
■ Goal ■ Measure





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**



Not Applicable.

**Programmatic Performance**



Program is performing well.

Over 210 skill-building training sessions were provided to over 3,145 children and families serving nonprofit professionals.

Topics that were in high demand included Youth Mental Health First Aid, which focused on developing skills such as the basics of mental health and typical adolescent development. Motivational interviewing was another popular topic during FY 22-23.

**Is Anybody Better Off?**

**Measure**

Participants who reported overall satisfaction with training.



Participants who reported they would recommend the session to other participants.



Participants who reported the information/ideas provided translate into usable skills and tools.



Participants who reported their knowledge of the subject matter broadened by the training.



# SUMMARY OF PERFORMANCE MEASURES

Fiscal Year Ending September 30, 2023





# Maternal & Child Health

Summary of Performance Measures FY 22-23



<b>MATERNAL &amp; CHILD HEALTH MOTHERS OVERCOMING MATERNAL STRESS (MOMS)</b>	<b>HMHB</b>	<b>MEMORIAL</b>
Families who successfully completed program.	76%	79%
Mothers who reported fewer symptoms of depression and/or anxiety.	97%	97%
Infants and children that scored within range for developmental milestones.	87%	88%
Mothers who demonstrated acceptable level or improvement of attachment/bonding with infant.	Too few responses to measure	92%

<b>SAFE SLEEP MOTHERS OVERCOMING MATERNAL STRESS (MOMS)</b>	<b>HEALTHY START</b>
Parents/caregivers provided with a crib who increased their knowledge of safe infant sleep practices, SIDS risk reduction and the Safe Sleep program.	100%
Agency and healthcare professionals who reported the information presented in the training was useful.	99%
Agency and healthcare professionals who reported satisfaction with trainings.	98%



# Family Support – Abuse & Neglect Prevention

Summary of Performance Measures FY 22-23



FAMILY STRENGTHENING	ADVOCACY NETWORK	ARC	BOYS TOWN	BROWARD CHILDREN'S CENTER	CENTER FOR HEARING	CHILDREN'S HARBOR	FAMILY CENTRAL	GULF COAST
Families who participated in all program requirements.	74%	85%	91%	83%	89%	81%	97%	90%
Families who improved family functioning.	82%	86%	87%	78%	100%	86%	98%	93%
Families with no verified abuse findings 12 months post program completion.	100%	100%	98%	100%	100%	100%	100%	100%

FAMILY STRENGTHENING	JULIANA GERENA	KID KID First	MEMORIAL FAMILY TIES	SMITH	BOYS & GIRLS CLUBS	COMMUNITY-BASED CONNECTIONS	HENDERSON HOMEBUILDERS	KID HOMEBUILDERS
Families who participated in all program requirements.	82%	83%	91%	87%	63%	81%	91%	85%
Families who improved family functioning.	100%	89%	93%	83%	88%	98%	84%	74%
Families with no verified abuse findings 12 months post program completion.	100%	100%	100%	99%	100%	100%	98%	97%
Parents demonstrated improvement in their parenting skills.					90%			
Families who successfully avoided out-of-home placement 12 months post program completion.							98%	97%
Fathers who reported satisfaction with Fatherhood group sessions.						80%		
Fathers who attended monthly Fatherhood group sessions.						75%		



# Family Support – Abuse & Neglect Prevention

Summary of Performance Measures FY 22-23



FAMILY STRENGTHENING	JACK & JILL	MEMORIAL TEEN	PACE	HENDERSON MST	HISPANIC UNITY	JAFCO
Families who participated in all program requirements.	98%	100%	91%	82%	77%	96%
Families who improved family functioning.	63%	86%	74%			
Families with no verified abuse findings 12 months post program completion.	100%	100%	100%	100%	99%	100%
Youth did not obtain law violations 6 months post program completion.			100%	92%	N/A	97%
Parents who reported parenting attitudes/behaviors consistent with decreased risk of child abuse/neglect.					91%	
Parents who reported satisfaction with Family Training Sessions.					100%	
Children who demonstrated increased adaptive behaviors and/or decreased behavior problems.	63%					
Youth maintained/improved school attendance during the program. (Date range 10/01/2022-7/31/2023).			90%	95%		64%
Mothers who score a 9 or above on the EPDS report fewer symptoms of depression.		90%				

KINSHIP	HARMONY	KID	MENTAL HEALTH	LEGAL AID
Caregivers satisfied with Kinship services.	100%	100%	100%	
Caregivers demonstrated acceptable level and/or increase in protective factors.	100%	90%	79%	
Kinship children did not require foster or institutional care 12 months post program completion.	100%	100%	100%	
Kinship children did not require foster or institutional care while receiving services.	100%	96%	100%	
Youth satisfied with Kinship services.	98%	100%	100%	
Kinship children served with one or more incarcerated biological parent.			20%	
Kinship families caring for unaccompanied minors.	21%			
Kinship families satisfied with Legal Aid services.				100%
Kinship families whose legal goal was met.				92%



# Family Support – Abuse & Neglect Prevention

Summary of Performance Measures FY 22-23



TRAUMA SUPPORTS	BBHC	CBC: HEAL TRAUMA	HEALING ART: HEAL TRAUMA	MEMORIAL: HEAL TRAUMA	MENTAL HEALTH: HEAL TRAUMA	SMITH: HEAL TRAUMA	JAFCO TRAUMA
Clients satisfied with services.	93%						
Participants who successfully completed treatment.	91%						
Participants who improved behavioral health functioning.	90%						
Eligible Youth and Families had successful linkages to services.		86%	87%	100%	100%	71%	
Individuals attended community events.		530	3,800	280	348	222	
Families satisfied with group services.							100%
Eligible families linked to desired/necessary services as specified on their wellness plan.							100%
Families satisfied with case management/navigator services.							99%
Families that reported services improved well-being.							98%





# Family Support – Abuse & Neglect Prevention

Summary of Performance Measures FY 22-23



HEALTHY FAMILIES	BROWARD REGIONAL HEALTH PLANNING COUNCIL
Families who received at least 75% of home visits as prescribed by the leveling system.	69%
Families retained in the program.	20%
Target children enrolled in the project six months or longer were linked to a medical provider.	99%
Participants who improved at least one score on the Healthy Families Parenting Inventory.	89%
Families that completed the program with improved/maintained self-sufficiency.	89%
Target children enrolled in program were up to date with Well Baby Checks by age 2.	98%



ADOPTION CAMPAIGN	FOREVER FAMILY
Number of children adopted.	17
TV impressions.	28+ million
Facebook Impressions.	279,104
Title IV-E Adoption Assistance reimbursement to CSC.	\$83,156

ADOPTION CAMPAIGN	HEART GALLERY
Adoptions Finalized	4
Website inquiries for adoption.	452
Community donations.	\$335,000
Title IV-E Adoption Assistance reimbursement to CSC.	\$20,691

LEGAL ADVOCACY WORKS LEGAL SUPPORT PROGRAM	LEGAL AID
Youth with no new law violations during the program.	81%
Youth with reduced delinquency risk.	69%
Youth with no law violations 12 months post program completion.	88%
Youth with improved school/employment.	79%
LAW Line callers reported their needs were met.	100%
Children whose legal permanency goal was met.	100%



<b>HISPANIC UNITY VOLUNTEER INCOME TAX ASSISTANCE (VITA)</b>	<b>VITA</b>
Tax return submissions that were accepted.	94%
Tax return submission average refund amount	\$1,318.00
VITA clients satisfied with their overall experience.	80%

<b>SOUTH FLORIDA HUNGER COALITION</b>	<b>MOBILE SCHOOL PANTRY</b>
Parents satisfied with the variety and selection of food distributed.	92%
Families satisfied with service provided.	96%
Families satisfied with quality of food.	96%

<b>HARVEST DRIVE</b>	<b>FOOD DISTRIBUTION</b>
Number of Households served.	2,613
Number of Bags of food distributed.	6,634
School Social workers satisfied with service.	88%

<b>SOUTH FLORIDA HUNGER COALITION</b>	<b>SUMMER BREAKSPOT</b>
Adults positively impacted by the Summer BreakSpot Project.	100%
Children positively impacted by the Summer BreakSpot Project.	100%
Adults satisfied with the services provided by Summer BreakSpot.	100%
Children satisfied with the services provided by Summer BreakSpot.	100%

<b>COMMUNITY ENHANCEMENT COLLABORATION</b>	<b>FOOD DISTRIBUTION</b>
Number of Families/Households served.	3,170
Number of Pounds of food distributed.	109,375
Partner agencies satisfied.	100%



<b>FLIPANY</b>	<b>FOOD DISTRIBUTION</b>
Number of Households Served	187
Number of Pounds of Food distributed.	71,849
Clients satisfied with quality of food	98%
Clients satisfied with service provided.	98%
Clients who indicated the program had a positive impact.	94%

<b>HOPE SOUTH FLORIDA</b>	<b>HOMELESS OUTREACH</b>
Outreach contacts made and accepted/completed referrals.	60%
Clients placed in approved shelter/housing options.	8%

<b>HOPE SOUTH FLORIDA</b>	<b>HOMELESS SUPPORT</b>
Participants referred for services based on needs and barriers identified during assessment.	100%
Participants satisfied with services.	95%
Participants placed in approved shelter/housing options.	2%

<b>LIFE4NET FAMILIES</b>	<b>FOOD DISTRIBUTION</b>
Number of Households served.	3,076
Number of meals/foods boxes distributed.	6,479
Families satisfied with services provided.	87%



# Water Safety

Summary of Performance Measures FY 22-23



BROWARD COUNTY BOARD OF COMMISSIONERS	SWIM CENTRAL
Participants who completed between 3-6 lessons and improved at least 1 level on the Water Safety Skills Checklist.	58%
Participants who completed between 7-10 lessons who improved by at least 1 level on the Water Safety Skills Checklist.	62%
Participants who completed between 7-10 lessons who improved by at least 2 levels on the Water Safety Skills Checklist.	20%
Children who participated in the program that have not drowned 3 years post program completion.	100%

STATE OF FLORIDA, DEPARTMENT OF HEALTH WATER SAFETY	DROWNING PREVENTION
Number of Water Smart Broward/Drowning Prevention Task Force meetings hosted.	12
Number of Family strengthening Agencies Staff and Child protective Investigators attended the Water Smart Train-the-trainers module.	233
Train the Trainer participants reported an increase in knowledge of drowning risks and prevention strategies.	91%
Number of door alarms distributed to agencies.	1,650
Number of community outreach events attended to disseminate Drowning Prevention information.	51
Number of community outreach trainings provided to the general public.	61



VULNERABLE POPULATION CHILD CARE SLOTS	ELC
Parents/caregivers reported overall satisfaction with the services provided by ELC of Broward County.	96%
Parents/caregivers reported having a better understanding of child care options and choosing a quality child care provider.	98%
Parents/caregivers reported that the information they received was helpful/easy to understand.	96%
Parents/caregivers reported being treated with respect and in a caring manner by staff.	93%
Families with no verified abuse findings during program participation.	100%

LITERACY VOLUNTEER RECRUITMENT & MANAGEMENT	HANDSON BROWARD
Volunteers and agencies reporting their needs met by HandsOn Broward services and coordination	100%
Reading coaches and mentors satisfied with HandsOn Broward training and coordination services.	99%
Participating agencies satisfied with HandsOn Broward coordination services.	98%

SUBSIDIZED CHILD CARE SLOTS	ELC
Clients who reported being treated with respect and in a caring manner by staff.	99%
Clients reported that the information received was helpful/easy to understand.	99%
Clients reported overall satisfaction with the services provided by ELC of Broward County.	100%
Clients reported having a better understanding of child care options and choosing a quality child care provider.	99%

POSITIVE BEHAVIOR INTERVENTIONS AND SUPPORTS (PBIS)	Family Central
Parents Satisfied with services.	91%
Sites that decreased number of red flags regarding classroom behavior.	95%

READING & MATH	READING & MATH
Tutors that meet expectations on Intervention Integrity.	92%
Children achieving "at or above" or "close to" target performance on measures Vocabulary/Oral Language, Comprehension, Phonological Awareness, and Alphabet Knowledge by their Spring assessment.	69%
Students demonstrating an improvement in Counting, Number Identification, Comparing Quantities, Number After Knowledge, Comparing Numerals, and Number After equals One More (Numeracy).	89%



## School Health

Summary of Performance Measures FY 22-23

<b>SIERRA LIFECARE, INC.</b>	<b>SCHOOL HEALTH</b>
Number of unduplicated students who received health services based on Individualized Health Care Plan.	4,291
Number of student (duplicated) who returned to class after receiving services.	30,505
Number of total clinic visits by students (duplicated) who received first aid, emergency, prevention, and health care services.	44,228

<b>MIAMI LIGHTHOUSE FOR THE BLIND AND VISUALLY IMPAIRED</b>	<b>SCHOOL HEALTH</b>
Number of eye exams with dilation administered.	398
Number of eyeglasses prescribed.	238



# Elementary School Initiatives Out-of-School Time (Inclusion)

## Summary of Performance Measures FY 22-23



M.O.S.T. (GP)	ASP	BOYS & GIRLS CLUBS	HALLANDALE	HOLLYWOOD	CAS	KID	MIRAMAR	FIREWALL CENTERS	UCO
Classroom met quality standards for Project Based Learning. (Summer Only)	100%	100%	100%	100%	100%	100%	100%	75%	100%
Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)	94%	100%	100%	88%	100%	75%	83%	71%	75%
Children improved academic performance and/or skills.	99%	98%	99%	98%	99%	96%	100%	97%	94%
Children improved homework completion. (School Year)	96%		93%	97%	93%	88%	94%	91%	100%
Children remained safe.	100%	100%	100%	100%	100%	100%	100%	100%	100%





# Elementary School Initiatives Out-of-School Time (Inclusion)

## Summary of Performance Measures FY 22-23



M.O.S.T. (GP)	CBC	SOREF	SUNSHINE (SAS)	YMCA	OAKLAND	JACK AND JILL CENTER	URBAN LEAGUE (SO)	LAUDERDALE LAKES(SO)	WEST PARK (SO)
Classroom met quality standards for Project Based Learning. (Summer Only)	100%	100%	100%	91%	100%	100%	50%	100%	100%
Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)	100%	88%	95%	91%	75%	75%			
Children demonstrated acceptable levels of social interactions (child-staff, child-child). (1 point in time observation)							Did not meet. (0%)	100%	100%
Children improved academic performance and/or skills.	94%	99%	98%	93%	99%	100%	92%	98%	100%
Children improved homework completion. (School Year)	100%	85%	94%	93%	92%	100%			
Children remained safe.	100%	100%	100%	100%	100%	100%	100%	100%	100%



M.O.S.T. (GP)	CCDH
Participants who attended ADA training demonstrated knowledge about curriculum content.	84%
Providers who received individualized coaching and technical assistance achieved their goals.	100%
Providers who were satisfied with coaching.	100%

Reading Explorers	FIU
Children who improved in Oral Reading Fluency.	71%
Parents satisfied with services provided.	99%
Sites that reported children benefited from the program.	91%
Sites that reported they would recommend the program.	98%

FLIPANY	CATCH
Participants will demonstrate knowledge about CATCH curriculum content.	85%
Providers who reported satisfaction with CATCH training.	91%



# Out-of-School Time (Special Needs)

Summary of Performance Measures FY 22-23

M.O.S.T. (SN)	ARC	ASP	ANN STORCK	BCC	CHC
Classrooms met quality standards for Project Based Learning. (Summer Only)	100%	100%	100%	100%	100%
Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)	100%	100%	100%	100%	100%
Children improved academic performance and/or skills.	75%	92%	89%	90%	82%
Children remained safe.	100%	100%	100%	100%	100%

M.O.S.T. (SN)	PEMBROKE PINES (SO)	JAFCO (SO)	SMITH	UCO	YMCA	MEMORIAL (SO)
Classrooms met quality standards for Project Based Learning. (Summer Only)	100%	100%	100%	75%	100%	100%
Children demonstrated acceptable levels of social interactions (child-staff, child-child). (1 point in time observation)	100%	100%	80%	100%	89%	100%
Children improved academic performance and/or skills.	89%	67%	97%	88%	97%	Data Not Available
Children remained safe.	100%	100%	100%	100%	100%	100%

RESPITE FOR YOUTH WITH BEHAVIORAL HEALTH CONDITIONS SPECIAL NEEDS POPULATION	JAFCO	MEMORIAL	SMITH
Children who express /verbalize positive experience in the Respite program.	68%	88%	89%
Caregivers who experienced reduced stress.	49%	57%	49%
Caregivers who experienced improved familial relationships.	78%	81%	81%
Children who reported satisfaction with Respite services.	97%	91%	97%



# Middle School Initiatives

Summary of Performance Measures FY 22-23



YOUTH FORCE	CHC	WEST PARK	COMMUNITY ACCESS	COMMUNITY RECONSTRUCTION	CROCKETT DELUCA	CROCKETT	FIREWALL DELUCA	FIREWALL
Youth who demonstrated gains in Youth Development competencies.	97%	98%	98%	98%	98%	97%	96%	96%
Youth who did not use alcohol, drugs, or vape.	100%	95%	100%	100%	100%	97%	95%	97%
Youth who did not become pregnant or cause a pregnancy.	100%	99%	100%	99%	100%	100%	99%	100%
Youth who were promoted to the next grade.	100%	100%	95%	100%	100%	99%	100%	99%
Youth who attended school regularly.	76%	97%	97%	79%	98%	94%	96%	92%
Youth who did not experience bullying or bullying experiences were resolved.	100%	100%	100%	100%	99%	95%	95%	97%
Youth who did not obtain any new law violations during the program.	100%	100%	100%	100%	99%	99%	96%	92%

YOUTH FORCE	HANDY	HARMONY	HUF	MEMORIAL DELUCA	MEMORIAL	OIC	OUR CHILDREN OUR FUTURE	URBAN LEAGUE	YMCA
Youth who demonstrated gains in Youth Development competencies.	97%	100%	97%	96%	94%	94%	97%	92%	99%
Youth who did not use alcohol, drugs or vape.	87%	100%	97%	94%	98%	97%	83%	93%	95%
Youth who did not become pregnant or cause a pregnancy.	100%	100%	100%	100%	100%	100%	100%	100%	100%
Youth who were promoted to the next grade.	98%	100%	100%	100%	99%	100%	97%	99%	100%
Youth who attended school regularly.	90%	96%	90%	100%	93%	91%	89%	87%	94%
Youth who did not experience bullying or bullying experiences were resolved.	88%	98%	91%	96%	98%	98%	98%	89%	88%
Youth who did not obtain any new law violations during the program.	100%	100%	100%	100%	100%	94%	96%	100%	95%



# Middle School Initiatives

Summary of Performance Measures FY 22-23



YOUTH FORCE	HANLEY
Participants who successfully completed a prevention program.	100%
Participants increased their knowledge of alcohol use prevention.	100%

CHOOSE PEACE INITIATIVE	UNITED WAY
Educational material on youth violence, prevention, and bullying were distributed at school and community events.	20,000
Number of youth participated in Agents of Change school-based programs.	400

PEACE	COMMUNITY BASED CONNECTIONS	CROCKETT	HARMONY	SMITH
Youth who demonstrated gains in Youth Development competencies.	94%	98%	100%	72%
Youth who did not use alcohol, drugs, or vape.	95%	100%	97%	100%
Youth who did not become pregnant or cause a pregnancy.	99%	100%	100%	100%
Youth who were promoted to the next grade.	100%	97%	100%	95%
Youth who attended school regularly.	95%	92%	93%	69%
Youth who did not experience bullying or bullying experiences were resolved.	95%	100%	100%	100%
Youth who did not obtain any new law violations during the program.	99%	100%	97%	90%



HIGH SCHOOL INITIATIVES	COMMUNITY BASED CONNECTIONS	FIREWALL	HISPANIC UNITY	YMCA	MODS	FLITE: CWSYOP
Youth enrolled in credit recovery achieved gains in focus subject.	52%					
Youth improved their science grade.		95%	75%	74%		
Youth improved their math grade.		86%	69%	75%		
Youth improved their Language/Reading grade.		90%	75%	83%		
Youth decreased external suspensions.		98%	95%	98%		
Youth attended school regularly.	46%	77%	76%	95%		
Youth reported overall satisfaction with the program.						
Youth reported they would recommend the program to friends.						
Youth reported program staff treated them with respect.						
Youth increased knowledge of science concepts.					86%	
Youth demonstrated proficiency in employment and job retention skills.					81%	
Youth attendance at meetings and events.						81%
Youth improved organizing and leadership competencies.						100%
Youth satisfied with YSO trainings and events.						100%

SUMMER YOUTH EMPLOYMENT PROGRAM (SYEP)	CAREER SOURCE
Youth were satisfied with their work experience.	95%
Employers indicated high satisfaction with the program support and youth employee(s).	96%
Youth demonstrated proficiency in employability and job retention skills.	93%
Youth successfully completed the program.	93%

HIGH SCHOOL INITIATIVES	BRIDGE 2 LIFE
Youth and Parents Participated in B2L engagements activities, surpassing Council Goals.	9170
Youth and Parents scheduled one-on-one support completing college applications an financial aid forms.	100%
Youth completed their Bright Futures application.	95%



# Special Needs Support Training & Employment Program (STEP)

Summary of Performance Measures FY 22-23

SUPPORTED TRAINING & EMPLOYMENT PROGRAM (STEP) SPECIAL NEEDS POPULATION	ARC	CHC	SMITH	UCO	YMCA
Youth who reported improvement in employability skills.	97%		100%	100%	87%
Youth who demonstrated improvement in employability skills.	97%	67%	94%	100%	58%
Youth who are employed or pursuing post-secondary education 6 months post program completion.	67%	Too soon to measure	100%	57%	33%



# Healthy Youth Transitions & Independent Living

Summary of Performance Measures FY 22-23



HEALTHY YOUTH TRANSITIONS & INDEPENDENT LIVING (HYT)	CAMELOT	GULF COAST	HANDY	HARMONY	HENDERSON	MEMORIAL	PACE	SUNSERVE
Youth aged 15-19 who did not become pregnant or cause a pregnancy.	97%	97%	97%	100%	97%	96%	100%	100%
Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.	95%	92%	96%	98%	95%	96%	100%	100%
Youth who demonstrated proficiency or improvement in employability and job retention skills.	97%	92%	91%	94%	75%	83%	97%	83%
Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.	72%	72%	79%	96%	79%	79%	78%	95%





# Healthy Youth Transitions & Independent Living

Summary of Performance Measures FY 22-23

HEALTHY YOUTH TRANSITIONS & INDEPENDENT LIVING (HYT)	HOMES	FLITE: ONE STOP SHOP
Youth successfully completed internship.	80%	
Youth demonstrated proficiency or improvement in employability and job retention skills.	100%	
Sites that indicated satisfaction with program support and youth intern(s).	100%	
Youth who were employed upon internship completion.	73%	
Youth found employment after the internship.		
Youth demonstrated proficiency in employability and job retention skills.		
Youth served by Health & Wellness navigators who were connected to health resources.		86%
Youth served by the Employment Coordinator who gained employment.		78%
Youth served in the College Boost Program who made learning/educational gains.		87%
Youth served by the housing coordinator secured housing.		80%

HEALTHY YOUTH TRANSITIONS & INDEPENDENT LIVING (HYT)	FLITE: HOPE COURT
Youth who successfully completed the program.	100%
Youth who completed Virtual Vision Boards.	100%
Youth who had restorative legal hearing every 6 weeks.	100%
Youth who had pre-court circles prior to court hearing.	100%
Youth who attended independent living workshops.	92%



# Delinquency Diversion

Summary of Performance Measures FY 22-23



NEW DAY	BSO	CAMELOT	HENDERSON	COMMUNITY RECONSTRUCTION	JULIANA GERENA	PACE	SMITH	URBAN LEAGUE
Youth who successfully completed the program.	91%	67%	65%	100%	91%	95%	75%	93%
Youth who increased their level of resilience.	86%	86%	94%	83%	90%	84%	82%	86%
Youth who had no law violations during program participation.	90%	100%	93%	100%	97%	97%	89%	100%
Youth who had no law violations 12 months post-program completion.	83%	93%	100%	Too soon to measure	100%	96%	89%	91%

NEW DAY	HARMONY		MEMORIAL	
	PSYCHOEDUCATIONAL	THERAPEUTIC	PSYCHOEDUCATIONAL	THERAPEUTIC
Youth who successfully completed the program.	93%	81%	93%	79%
Youth who increased their level of resilience.	95%	78%	80%	80%
Youth who had no law violations during program participation.	93%	95%	99%	89%
Youth who had no law violations 12 months post-program completion.	92%	Too soon to measure	97%	93%



# Children's Health Insurance Outreach (KidCare)

Summary of Performance Measures FY 22-23



CHILDREN'S HEALTH INSURANCE OUTREACH KIDCARE	BROWARD COUNTY HEALTH DEPARTMENT
Number of community events attended by KidCare staff to reach potential eligible residents.	82
Number of public education/training sessions held.	290
Participants satisfied with public education/training sessions.	100%



# Simplified Point of Entry

Annual Performance FY 22-23

<b>FIRST CALL FOR HELP (GENERAL POPULATION)</b>	<b>2-1-1</b>
Callers that contacted 2-1-1 for information regarding EITC who reported satisfaction with services.	97%
Callers that contacted 2-1-1 who were satisfied with the assistance provided.	97%

<b>FIRST CALL FOR HELP (BEHAVIORAL HEALTH)</b>	<b>2-1-1</b>
Families who reported an increase in their ability to access services and resources in their communities.	93%
Families satisfied with Henderson case management services.	99%

<b>FIRST CALL FOR HELP (SPECIAL NEEDS)</b>	<b>2-1-1</b>
Families who reported an increase in their ability to access services and resources in their communities.	100%
Families satisfied with JAFCO case management services.	100%



# Capacity Building

Summary of Performance Measures FY 22-23

CAPACITY BUILDING INITIATIVES	CSC
Organizations who were awarded Capacity Building Grants.	7
Amount invested in non-profit organizational capacity building through grants.	\$114,500
Hours of professional coaching and consulting from the SBDC were provided	375
Attendees reported overall satisfaction with capacity building related trainings.	97%
Attendees in the Frequency Matters program, including High Frequency Leadership and High Frequency Careers, reported overall satisfaction with the training series.	95%

HANDSON BROWARD	HANDSON BROWARD
Trained volunteers engaged in projects supporting child serving agencies.	98%
Volunteer satisfied with training sessions.	95%
Recipient agencies who benefitted from HandsOn Broward volunteers.	100%

RACIAL EQUITY INSTITUTE (REI)	CSC
Equity Cadre participants who reported an increase in knowledge after taking the workshop.	100%
Equity Cadre participants who reported that what they learned could be used in their work.	97%
Equity Cadre participants who reported that they would recommend the training to others.	100%

SKILL BUILDING TRAINING	CSC
Participants who reported overall satisfaction with training.	97%
Participants who reported they would recommend the session to other participants.	95%
Participants who reported the information/ideas provided translate into usable skills and tools.	99%
Participants who reported their knowledge of the subject matter broadened by the training.	97%