

Annual Performance Report | Fiscal Year 2021-2022



**Children's  
Services  
Council**  
of Broward County  
Our Focus is Our Children.



# Reinventing Connection, Rediscovering Community.

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# MISSION STATEMENT

To provide the leadership, advocacy and resources necessary to enhance children's lives and empower them to become responsible, productive adults through collaborative planning and funding of a continuum of quality care.



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**GOAL**

Ensure a continuum of maternal and child health services for at-risk families.

**RESULT**

Children are mentally and physically healthy.

**MATERNAL & CHILD HEALTH PROGRAMS**

**Mothers Overcoming Maternal Stress (MOMS)**

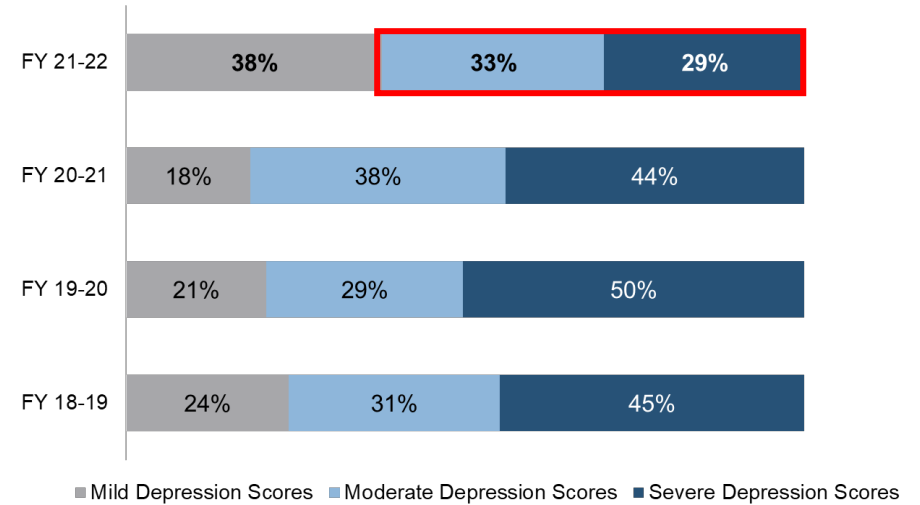
- Designed to decrease pre/post-natal depression and/or anxiety, promote maternal and child bonding, increase parenting skills, and decrease risk of child abuse and neglect.
- Address resistance to engagement due to the stigma around clinical symptoms.
- Provide intensive mental health treatment and support to address high rates of abuse among infants from birth to one year of age.

**Safe Sleep**

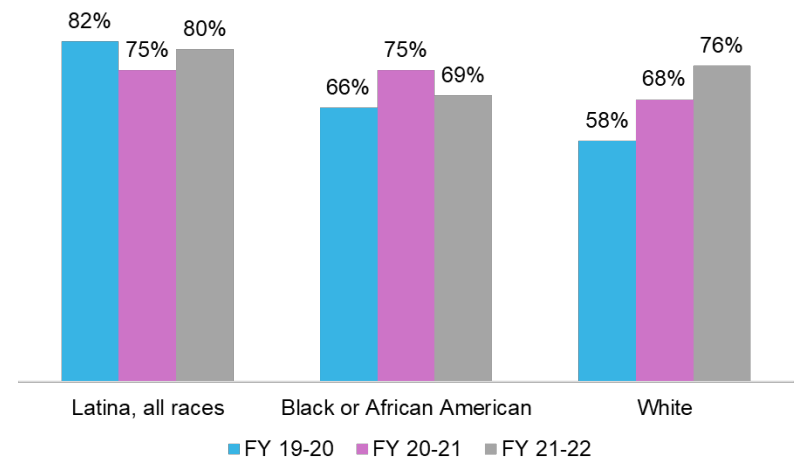
- Safe Sleep provides cribs and education on safe sleeping practices to low-income families. The program also provides Model Behavior Training to hospital staff and safe sleep practices/risk reduction trainings to the community at large.

**DATA STORIES**

Mothers entering the MOMS programs in FY 21-22 reported much **lower combined levels of moderate and severe depression** when compared to the previous three fiscal years.



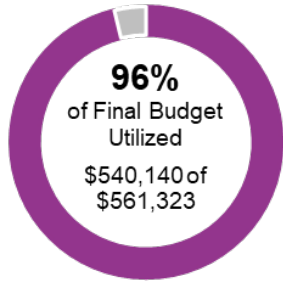
The **successful completion rates** among Latina mothers have consistently been higher than Black and White mothers.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Healthy Mothers Healthy Babies (HMHB), Mothers Overcoming Maternal Stress (MOMS) program completed its third year providing services under the 2019 Family Supports RFP. The MOMS program provides services in North and Central Broward County to pregnant women and/or women with children less than one year of age who are experiencing pre and/or postnatal maternal emotional distress. The program utilizes a combination of Cognitive Behavioral Therapy (CBT), the Nurturing Parenting Program (NPP) curriculum and/or the Circle of Security best practice models for this population in need of intensive services.

Program review and service observation reflected engaging and high-quality hybrid service delivery. As a result of hybrid service delivery, the provider was able to serve additional families. Caregiver satisfaction surveys reflected high levels of program satisfaction.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families that participated in all program requirements.



Mothers who reported fewer symptoms of depression and/or anxiety.



Infants and children that scored within range for developmental milestones.



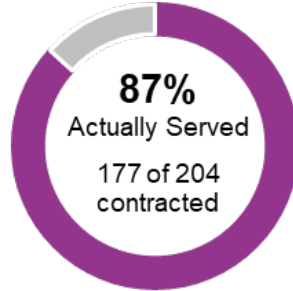
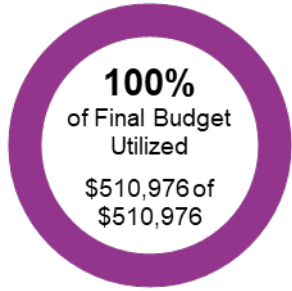
Mothers who demonstrated acceptable level or improvement of attachment/bonding with target infant.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Memorial Healthcare System, Mothers Overcoming Maternal Stress (MOMS) program completed its third year providing services under the 2019 Family Supports RFP. The MOMS program provides services in South Broward County to pregnant women and/or women with children less than one year of age who are experiencing pre and/or post-natal maternal emotional distress. The program utilizes a combination of Cognitive Behavioral Therapy (CBT), the Nurturing Parenting Program (NPP) curriculum and/or the Circle of Security best practice models for this population in need of intensive services.

Program review and service observation reflected high-quality virtual service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to a reduction in referrals from Memorial Healthcare System during the pandemic. Contract was fully utilized due to longer program duration for families with more complex needs.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families that participated in all program requirements.



Mothers who reported fewer symptoms of depression and/or anxiety.



Infants and children that scored within range for developmental milestones.



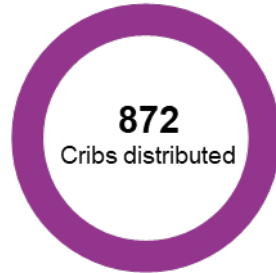
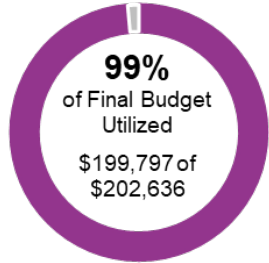
Mothers who demonstrated acceptable level or improvement of attachment/bonding with target infant.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

The Broward Healthy Start Coalition's Safe Sleep program completed its third year providing services under the 2019 Family Supports RFP. The Safe Sleep Initiative has evolved over the years from primarily distributing pack-and-play cribs to low-income families into a comprehensive program that includes training and education for parents, practitioners, and community members. The program provides an essential service that helps address unsafe sleep practices, one of the leading causes of child death in Florida for children under the age of one.

The Safe Sleep message continues to spread widely throughout the community. There were 114 people that participated in community agency trainings on safe sleep practices, 872 parents/caregivers received a crib and training on safe sleep practices that included 25 distributed for twins or triplets, and 259 health professionals participated in model behavior trainings at local hospitals.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider **met** all performance measures.

**Measures**

Parents/caregivers provided with a crib who increased their knowledge of safe infant sleep practices, SIDS risk reduction and the Safe Sleep



Agency and healthcare professionals who reported the information presented in the training was useful.



Agency and healthcare professionals who reported satisfaction with trainings.





**GOAL**

Reduce the incidence and impact of child abuse, neglect, and trauma.

**RESULT**

Children live in stable and nurturing families.

**FAMILY SUPPORTS PROGRAMS**

**Family Strengthening**

- Evidence-based and best practice interventions designed to address multiple socio-environmental factors, stabilize families in crisis, and prevent out of home placement/involvement in dependency system.

**Kinship**

- Maintain stable homes for youth in relative and non-relative care.
- Prevent involvement in child welfare system.
- Since 2015, a partnership with The Jim Moran Foundation has added \$200K annually to support Kinship.

**Healthy Families**

- The Ounce of Prevention funds pre/post-natal screening and assessment; CSC funds the in-home intervention portion of this evidence-based model to improve infant and toddler outcomes and reduce abuse and neglect.

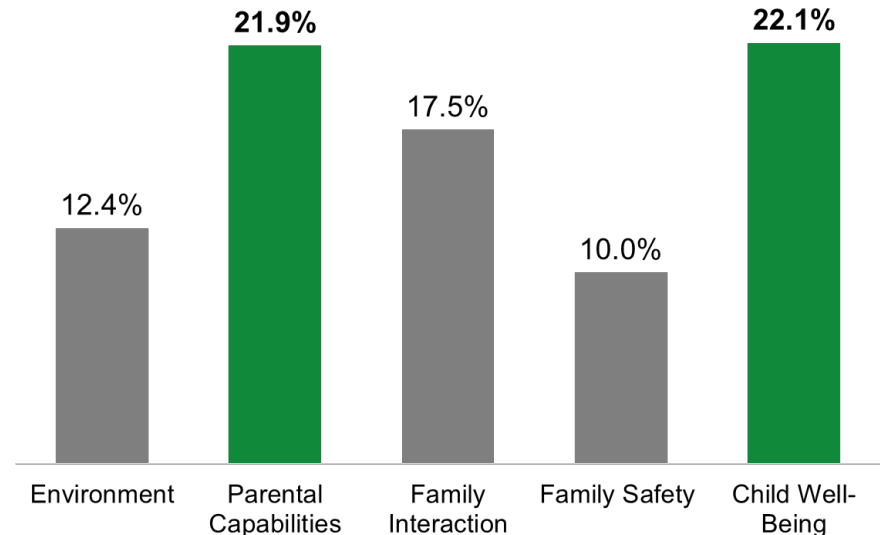
**Trauma Services**

- Evidence-based trauma therapy and best practice services in collaboration with Broward Behavioral Health Coalition. Promote resilience and address the symptoms of trauma and prevent/reduce post-traumatic stress for children and families county-wide.
- Provide various wellness activities and support services.
- Eagles' Haven and Broward Behavioral Health Coalition allowed CSC to receive Federal AEAP reimbursement through FY 21-22.
- HEAL Trauma Programs utilize the Community Mental Health Worker model as a community engagement and empowerment strategy to increase access to and utilization of mental health services and help build upon existing community resiliency.

\* **Providers using cost reimbursement may have utilized more budget while serving fewer families. BSO CPIS, as the primary referral source, shared that due to staff recruitment and retention challenges, referrals to family strengthening programs were noticeably reduced. For FY 22-23, CSC funded a navigator position that will be co-located at BSO to address referral challenges.**

**DATA STORY**

Most Family Strengthening programs are designed to serve low to moderate risk cases. In these programs, the greatest proportion of families achieving “**High-Improvement**” (+2 levels or greater) did so in the areas of **Parental Capability** and **Child-Well Being**, as would be expected given the population being served.

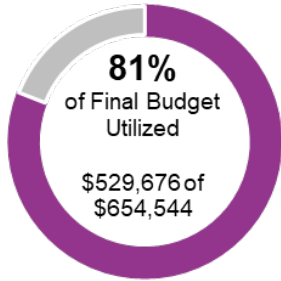






### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Arc Broward's Parents as Teachers (PAT) Family Strengthening program completed its third year providing services under the 2019 Family Support RFP. This multi-year program provides parent education and training that utilizes a national best practice model modified specifically for families with infants and children with special needs. Frequency of services may decrease over time depending on the needs of the families. Over the course of a year, this may result in serving more or fewer than the contracted numbers based on where the families are in the course of the program.

Program review and service observation reflected high-quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Utilization was lower than expected due to staff vacancies. However, as a result of hybrid service delivery, and where people were in the course of the program, the provider was able to serve additional families with reduced staff.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Families who participated in all program requirements.



Families who improved family functioning.



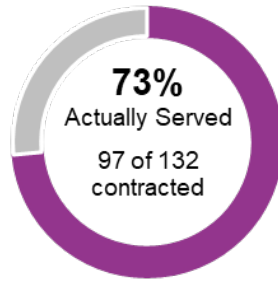
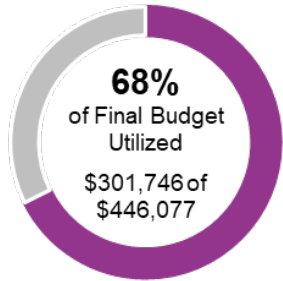
Families with no verified abuse findings 12 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is on a performance improvement plan.

The Boys & Girls Clubs of Broward County completed its third year providing services under the 2019 Family Support RFP. The Strengthening Families Program (SFP) model provides 14 weeks of virtual curriculum-guided parent, child, and family groups recruited from eleven clubs. In addition to group sessions, families receive ongoing case management services, as needed.

The program review reflected that virtual group services were well-received by participating caregivers. The program is on a performance improvement plan to improve case management services and documentation. Caregiver satisfaction surveys reflected high levels of satisfaction with services received.

The program experienced challenges recruiting caregivers, resulting in lower utilization and numbers served.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements per Ahearn Greene Associates independent evaluation, as required by the SFP model.

Goal  Measure

Parents demonstrated improvement in their parenting skills.



Families who participated in all program requirements.



Families who improved family functioning.

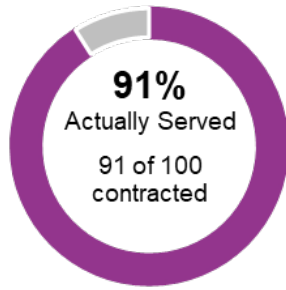
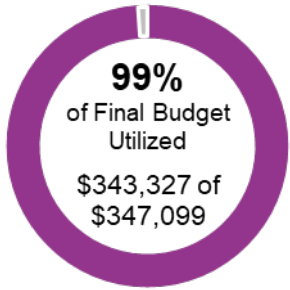


Families with no verified abuse findings 12 months post program completion.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓  
No Findings.

**Programmatic Performance** ✓ ✓ ✓  
Program is performing well.

Boys Town South Florida completed its third year providing services under the 2019 Family Support RFP. The In-Home Family Services (IHFS) program provides intensive, hands-on parenting interventions to families with children birth-17 years old. IHFS is designed to help teach families healthy coping strategies so they can successfully handle issues as they arise and prevent them from becoming more disruptive.

Program review and observation reflected high quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

**Outcome**  
Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



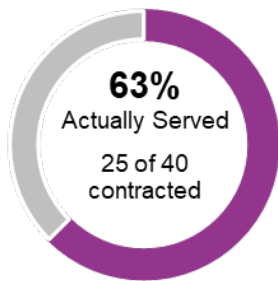
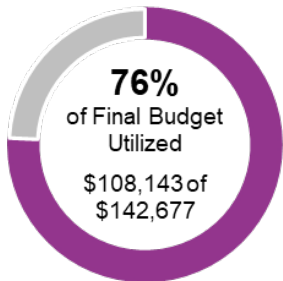
Families with no verified abuse findings 12 months post program completion.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is receiving technical assistance.

Broward Children's Center completed its third year providing services under the 2019 Family Support RFP. The program provides parent training utilizing the Nurturing Parenting Program Special Needs model, case management, and parent support groups.

Program review and observation reflected quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Utilization and lower number served was due to staff vacancies and lower referrals. Program has received technical assistance to improve recruitment and referrals.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.



**Outcome**

Provider **met** all Council goals for performance measurements.

Goal  Measure

Families who participated in all program requirements.



Families who improved family functioning.



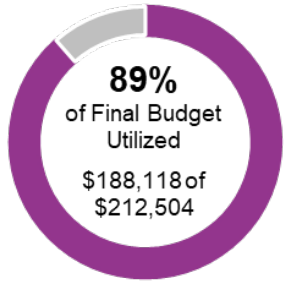
Families with no verified abuse findings 12 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance



Program is performing well.

The Advocacy Network on Disabilities Family Strengthening program completed its third year providing services under the 2019 Family Support RFP. The program provides services to families who have children with disabilities or who are headed by a parent with a developmental disability. The program offers the Nurturing Parenting Program, Step-by-Step Parenting for children birth-three, and Cognitive Behavioral Therapy.

Program review and observation reflected high quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Utilization was lower than expected due to staff vacancy. However, the provider did an excellent job of serving families remotely and in person. The contracted number to be served was increased for FY 22-23 to better align with past performance.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



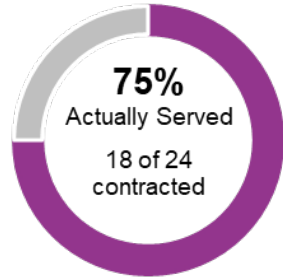
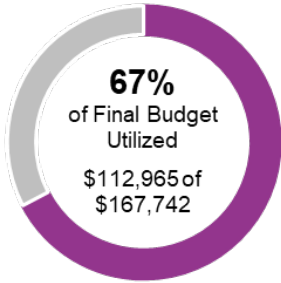
Families with no verified abuse findings 12 months post program completion.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓✓✓

No Findings.

**Programmatic Performance** ✓✓✓

Program is performing well.

Center for Hearing and Communication completed its third year providing services under the 2019 Family Support RFP. The program provides Cognitive Behavioral Therapy and the Nurturing Parenting Program best practice model to families impacted by hearing loss.

Program review and observation reflected high-quality hybrid services for youth and families in a high-need community. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program has experienced executive leadership changes and staff vacancies, which have impacted utilization and numbers served.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



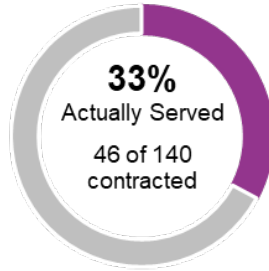
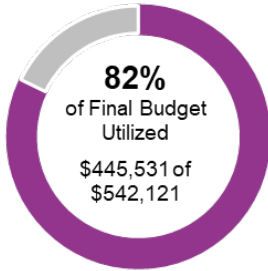
Families with no verified abuse findings 12 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is receiving technical assistance.

Children's Harbor Family Strengthening Program completed its third year providing services under the 2019 Family Support RFP. The program model provides Cognitive Behavioral therapy, case management, and parenting education services utilizing the Nurturing Parenting and/or Circle of Security best practice curricula.

Program review reflected high-quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program had a staff vacancy as well as significantly lower referrals which impacted numbers served. Program has received technical assistance to improve referrals, and staff directed provider to hold any vacant positions open until referrals increased.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



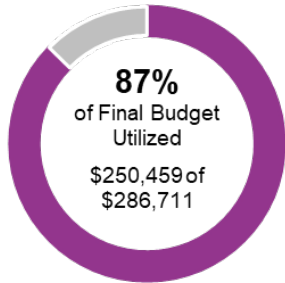
Families with no verified abuse findings 12 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance

Program is on a performance improvement plan.

Community Based Connections, Inc. completed its third year providing Connections, Inc. Family Strengthening services under the 2019 Family Support RFP. The program provides parent education, fatherhood groups, and support services to families living primarily in the City of West Park and adjacent communities using the Effective Black Parenting, Confident Parenting, and 24/7 DAD best practice curricula.

Program review reflected the delivery of hybrid services. The program was placed on a performance improvement plan (PIP) to address challenges with documentation of service delivery. Technical assistance has been provided, and the provider has begun to implement the strategies identified in their PIP.

Utilization was lower than expected due to staff vacancies. However, they did a great job of serving families remotely and in person during the pandemic, resulting in increased number of families served.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider **met 3 of 5** Council goals for performance measurements. Enrollment in the Fatherhood groups was too low to analyze outcomes.

Goal  Measure

Fathers who reported satisfaction with Fatherhood group sessions.



Fathers who attended monthly Fatherhood group sessions.



Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.

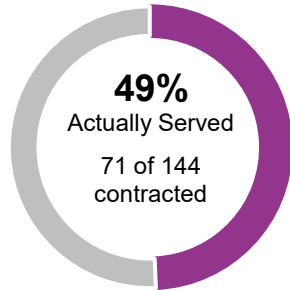
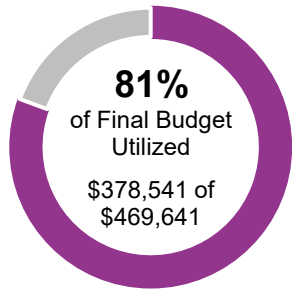






**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is receiving technical assistance.

Family Central, Inc. completed its third year providing services under the 2019 Family Support RFP. The program model provides parent education and support services to families using the Nurturing Parenting Program best practice curriculum.

The program review and service observation reflected high quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program had a staff vacancy as well as lower referrals which impacted utilization and numbers served. Program is receiving technical assistance to improve referrals.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider **met** all Council goals for performance measurements.

Goal  Measure

Families who participated in all program requirements.



Families who improved family functioning.



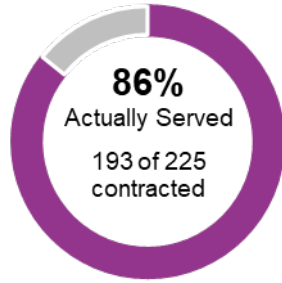
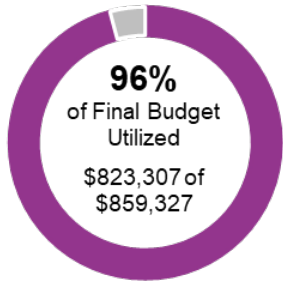
Families with no verified abuse findings 12 months post program completion.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Gulf Coast completed its third year providing services under the 2019 Family Support RFP. The Family Skill Builders program model provides intensive therapy, case management, parenting education, crisis stabilization, and support.

Program review and service observation reflected high-quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to the longer program duration for families with more complex needs.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.

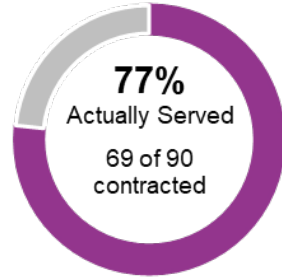
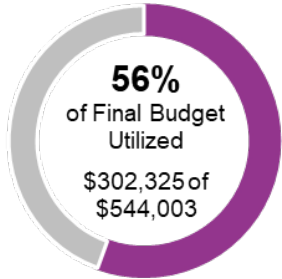


Families with no verified abuse findings 12 months post program completion.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓  
No Findings.

**Programmatic Performance** ✓ ✓ ✓  
Program is performing well.

Henderson Behavioral Health completed its third year providing services under the 2019 Family Support RFP. The program utilizes the Family Strengthening - HOMEBUILDERS model which provides intensive in-home case management using a wide range of counseling techniques to increase life skills and improve family functioning. The program is designed to keep children safe, making it possible for them to remain in their homes.

Program review and service observation reflected high quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

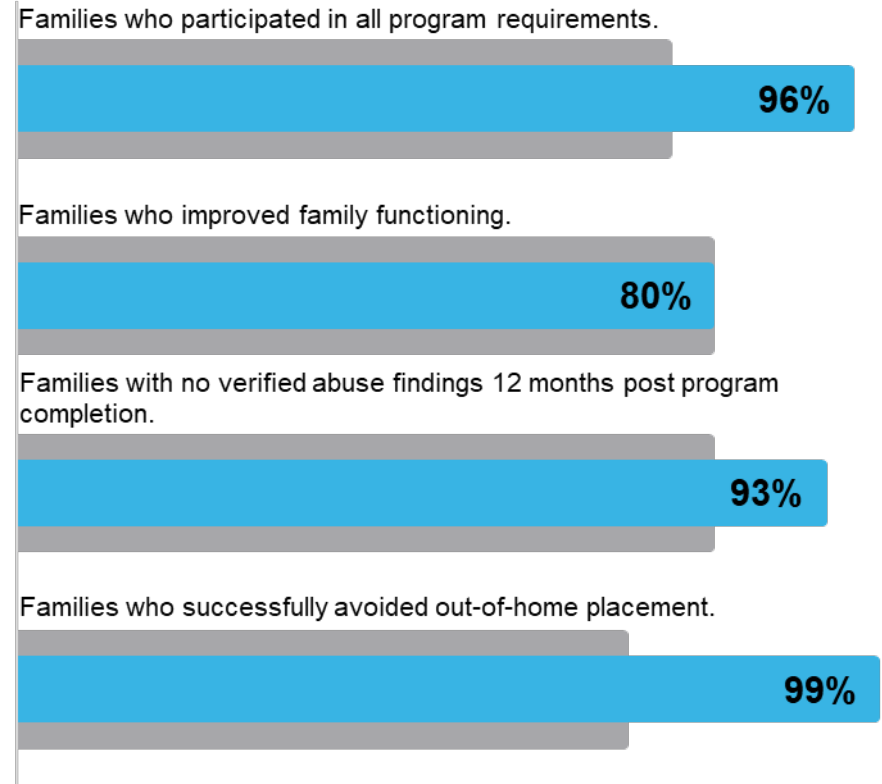
The program experienced lower referrals and staff vacancies, resulting in lower utilization and number served. Based on system need, the program was right sized for the FY 22-23 renewal.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

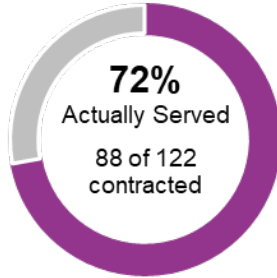
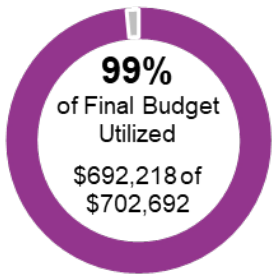
**Outcome**  
Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓  
No Findings.

**Programmatic Performance** ✓ ✓ ✓  
Program is performing well.

Henderson Behavioral Health completed its third year providing services under the 2019 Family Support RFP. Henderson's Multisystemic Therapy Program model provides intensive therapeutic services to families with adolescents at risk of entering or re-entering the delinquency and/or dependency systems. This program is used as match for the federal LIP grant and the Criminal Justice Re-Investment Grant (ending FY 24-25).

Program review and service observation reflected high-quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to a reduction in referrals; however, the long program duration of families with more complex needs resulted in full utilization.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

**Outcome**  
Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Youth did not obtain law violations 6 months post program completion.



Families with no verified abuse findings 12 months post program completion.



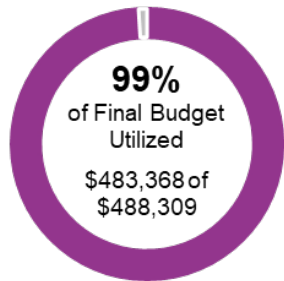
Youth maintained/improved school attendance during the program.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance

Program is performing well.

Hispanic Unity of South Florida completed its third year providing services under the 2019 Family Support RFP. The program provides groups, parent education and support services to families using the Nurturing Parenting Program best practice curricula.

Program review and service observation reflected high-quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Through virtual group service delivery, the provider was able to maximize the number of group sessions provided, resulting in serving additional families.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Families who participated in all program requirements.



Parents who reported parenting attitudes/behaviors consistent with decreased risk of child abuse/neglect.



Parents who reported satisfaction with Family Training Sessions.



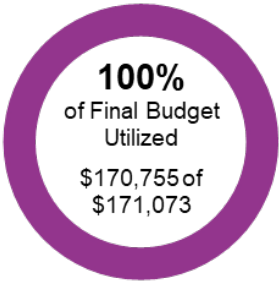
Families with no verified abuse findings 12 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance

Program is performing well.

Jack & Jill Children's Center completed its third year providing services under the 2019 Family Support RFP. The program provides services addressing the needs of youth and families attending their childcare center. An ABA Therapist provides behavioral support and therapy both in the classroom and in home as needed. The program also provides group-based parenting education delivering the Nurturing Parenting Program best practice curricula.

The program review and service observation reflected high quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of youth served was higher than the contracted amount due to varying service needs, with some requiring less services.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

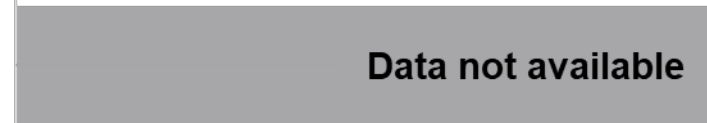
Provider **met** all Council goals for performance measurements that were measurable. There were too few participants measured on the family functioning and behavior outcomes due to agency changes in the processes of assessment. These data are being captured in FY 22-23.

Goal  Measure

Families who participated in all program requirements.



Families who improved family functioning.



Children who demonstrated increased adaptive behaviors and/or decreased behavior problems.



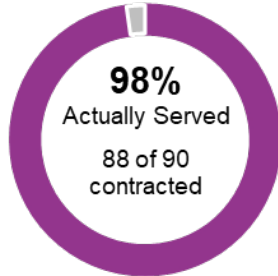
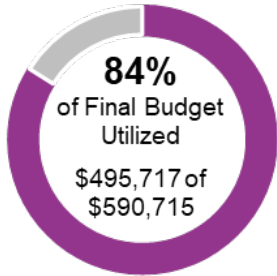
Families with no verified abuse findings 12 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

JAFCO completed its third year providing services under the 2019 Family Support RFP. JAFCO's Multisystemic Therapy (MST) Program model provides intensive in-person and virtual therapeutic services to families with adolescents at risk of entering or re-entering the delinquency and/or dependency systems.

Program review and service observation reflected high quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Utilization was lower than expected due to staff vacancies. Through hybrid service delivery, the provider was able to serve the contracted number of families.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Youth did not obtain law violations 6 months post program completion.



Families with no verified abuse findings 12 months post program completion.



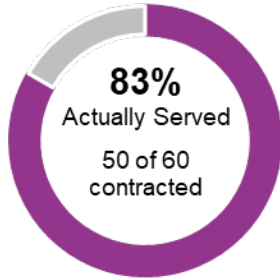
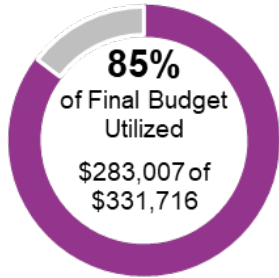
Youth maintained/improved school attendance during the program.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

Juliana Gerena & Associates completed its third year providing services under the 2019 Family Support RFP. The SAFE Program model provides therapeutic services to families with children exhibiting sexual behavioral issues. Therapists employ a Cognitive Behavioral Therapy (CBT) approach, with a trauma focus as necessary, when providing individual and family counseling.

Program review and service observation reflected high-quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program had staff retention challenges which impacted utilization and numbers served.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider **met** all Council goals for performance measurements.

Goal  Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.

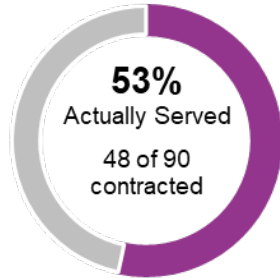
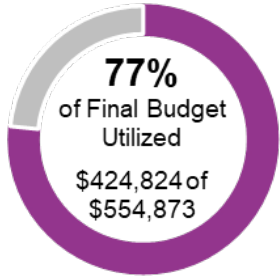






**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓✓✓

No Findings.

**Programmatic Performance** ✓✓✓

Program is performing well.

KID, Inc. completed its third year providing services under the 2019 Family Support RFP. The program utilizes the HOMEBUILDERS model, which provides intensive case management using a wide range of counseling techniques to increase life skills and improve family functioning. The program is designed to keep children safe, making it possible for them to remain in their homes.

Program review and service observation reflected high quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program experienced low referrals and staff vacancies, resulting in lower utilization and number served. Based on system need, the program was right sized for the FY 22/23 renewal.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.



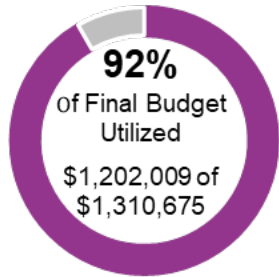
Families who successfully avoided out-of-home placement.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

KID, Inc. is in its third year providing services under the 2019 Family Support RFP. The KID FIRST program provides intensive family preservation services, which are comprised of three components: case management, parent education utilizing the Strengthening Families Program, and supportive counseling.

Program review reflected high-quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to lower referrals, which are now increasing.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.

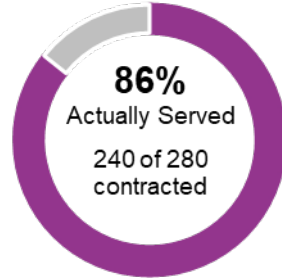
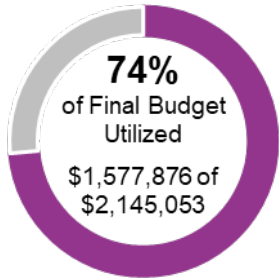


Families with no verified abuse findings 12 months post program completion.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program is performing well.

Memorial Healthcare System completed its third year providing services under the 2019 Family Strengthening RFP. The Family TIES Program provides individual and group intervention services to families with children ages birth-17 using Solution Focused Brief Therapy (SFBT) and the Circle of Security (COS) parenting model. SFBT is designed to build on a family's strengths to significantly increase family protective factors. COS is a relationship-based early intervention program model, which is designed to enhance attachment security between parents and their young children (under the age of 6).

Program review and service observation reflected high quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Utilization and numbers served was lower than expected due to staff vacancies.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

**Outcome**  
Provider **met** all Council goals for performance measurements.

Goal  Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓✓✓  
No Findings.

**Programmatic Performance** ✓✓✓  
Program is performing well.

Memorial Healthcare System - Teen Program completed its third year providing services under the 2019 Family Strengthening RFP. This program model provides services to teens ages 19 or younger (or up to 22 years of age for participants with a disability) who are pregnant and/or have a child age two years or younger.

Program review reflected high-quality virtual service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

**Outcome**  
Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Mothers who score a 9 or above on the EPDS report fewer symptoms of depression.



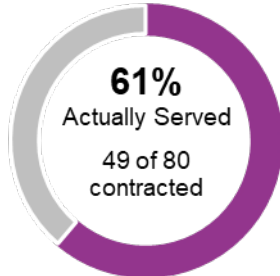
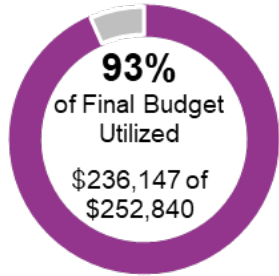
Families with no verified abuse findings 12 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is receiving technical assistance.

PACE Center for Girls completed its third year providing services under the 2019 Family Support RFP. The PACE program model provides in-home/on-site counseling services utilizing Cognitive Behavioral Therapy, case management, and group services for families with girls between the ages of 8-17.

Program review reflected quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program experienced lower referrals which resulted in lower number served. Program has received technical assistance to improve referrals.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met 4 of 5 Council goals for performance measurements. Technical assistance is being provided to improve school attendance tracking.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.



Youth did not obtain law violations 6 months post program completion.



Youth maintained/improved school attendance during the program.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓✓✓

No Findings.

**Programmatic Performance** ✓✓✓

Program is performing well.

Smith Community Mental Health completed its third year providing services under the 2019 Family Support RFP. Alternatives for Families Cognitive Behavioral Therapy (AF-CBT) is a trauma-informed, evidence-based intervention designed to improve the relationship between children and their caregivers by addressing the individual(s) and family as a whole. The provider offers AF-CBT as an intensive, therapeutic service designed to reduce child abuse and neglect, family conflict, and behavioral problems.

Program review and service observation reflected high quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.



**Outcome**

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



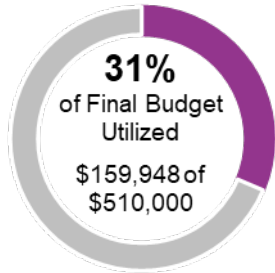
Families with no verified abuse findings 12 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance

Too soon to measure.

Community Based Connections completed a partial year of operations under the 2021 HEAL Trauma RFP beginning December 2021. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in both Pompano Beach and Deerfield Beach. Youth and families are connected to trusted and trained community members (CMHWs) to jointly identify needs, including trauma services, and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency.

The program had an extended start-up period to allow for community resident staff recruitment and training. Staff recruitment and retention challenges impacted utilization and client engagement, and included issues with background clearances, the desirability of the position, and impact on public benefit eligibility. Ongoing technical assistance is being provided for new model implementation.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

See below.

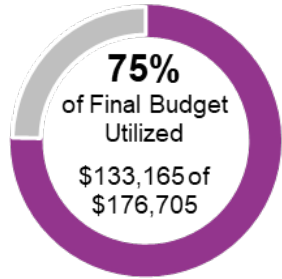
#### Outcome

Provider **did not serve enough participants** during this start-up year to capture sufficient data for performance measurement and to conduct the Emancipatory Program Evaluation designed for the HEAL programs.



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

Not Applicable.

**Programmatic Performance**

Too soon to measure.

Healing Arts Institute of South Florida completed a partial year of operations under the 2021 HEAL Trauma RFP beginning May 2022. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in both Fort Lauderdale and Lauderhill. Youth and families are connected to trusted and trained community members (CMHWs) to jointly identify needs, including trauma services, and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency.

The program had an extended start-up period to allow for community resident staff recruitment and training. Staff recruitment and retention challenges impacted utilization and client engagement, and included issues with background clearances, the desirability of the position, and impact on public benefit eligibility. Ongoing technical assistance is being provided for new model implementation.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

See below.

**Outcome**

Provider **did not serve enough participants** during this start-up year to capture sufficient data for performance measurement and to conduct the Emancipatory Program Evaluation designed for the HEAL programs.





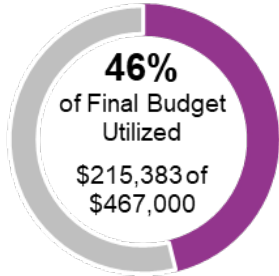
# Memorial Healthcare System – HEAL Trauma

Family Support – Healing and Empowering All Living with Trauma (HEAL) FY 21-22



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

**Financial & Administrative Monitoring**

Not Applicable.

**Programmatic Performance**

Not Applicable.

Memorial Healthcare System completed a partial year of operations under the 2021 HEAL Trauma RFP beginning January 2022. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in Southeast Broward. Youth and families are connected to trusted and trained community members (CMHWs) to jointly identify needs, including trauma services, and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency.

The program had an extended start-up period to allow for community resident staff recruitment and training. Staff recruitment and retention challenges impacted utilization and client engagement, and included issues with background clearances, the desirability of the position, and impact on public benefit eligibility. Ongoing technical assistance is being provided for new model implementation.

## Is Anybody Better Off?

### Data Integrity & Fully Measured

See below.

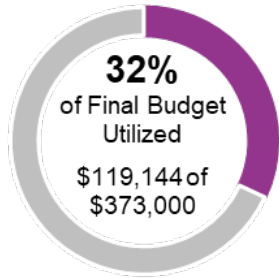
### Outcome

Provider **did not serve enough participants** during this start-up year to capture sufficient data for performance measurement and to conduct the Emancipatory Program Evaluation designed for the HEAL programs.



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**



No Findings.

**Programmatic Performance**



Not Applicable.

Mental Health America of Southeast Florida completed a partial year of operations under the 2021 HEAL Trauma RFP beginning December 2021. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in both Pompano Beach and Deerfield Beach. Youth and families are connected to trusted and trained community members (CMHWs) to jointly identify needs, including trauma services, and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency.

The program had an extended start-up period to allow for community resident staff recruitment and training. Staff recruitment and retention challenges impacted utilization and client engagement, and included issues with background clearances, the desirability of the position, and impact on public benefit eligibility. Ongoing technical assistance is being provided for new model implementation.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

See below.

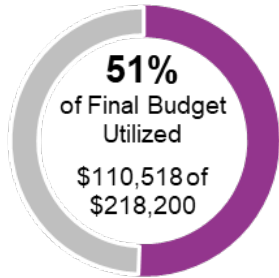
**Outcome**

Provider **did not serve enough participants** during this start-up year to capture sufficient data for performance measurement and to conduct the Emancipatory Program Evaluation designed for the HEAL programs.



### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

**Financial & Administrative Monitoring**

Not Applicable.

**Programmatic Performance**

Too soon to measure.

Smith Community Mental Health Associates completed a partial year of operations under the 2021 HEAL Trauma RFP beginning May 2022. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in Fort Lauderdale. Youth and families are connected to trusted and trained community members (CMHWs) to jointly identify needs, including trauma services, and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency.

The program had an extended start-up period to allow for community resident staff recruitment and training. Staff recruitment and retention challenges impacted utilization and client engagement, and included issues with background clearances, the desirability of the position, and impact on public benefit eligibility. Ongoing technical assistance is being provided for new model implementation.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

See below.

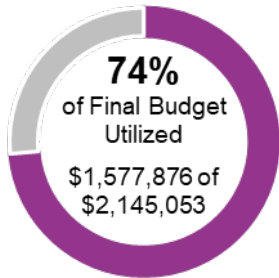
#### Outcome

Provider **did not serve enough participants** during this start-up year to capture sufficient data for performance measurement and to conduct the Emancipatory Program Evaluation designed for the HEAL programs.



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is on a quality improvement plan.

Broward Regional Health Planning Council (BRHPC) has been funded by CSC since 2002, piggybacking on an Ounce of Prevention procurement designating BRHPC as the lead agency to provide the Healthy Families program in Broward County (HFB). Healthy Families is a multi-year evidence-based approach to support pregnant and new mothers, promote maternal/child bonding, and reduce child abuse and neglect. As a collaborative funded by CSC and the Ounce of Prevention, HFB provides pre- and post-natal screening and assessment, in-home parent education, case management, and support services to expectant parents and parents with children birth-5 in thirteen Broward County high-need zip codes.

Program review reflected hybrid service delivery to high need families. The provider did not meet performance goals in two key program areas. Ounce of Prevention has implemented a quality improvement plan to address low family retention and consistency of service delivery.

Utilization was lower than expected due to staff vacancies. Although the provider met the contracted number of families, it should be noted that they are having significant family retention challenges and not all families are receiving services as prescribed by the model.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider **met 4 of 6** Healthy Families Florida goals for performance measurements. Provider did not meet the goals for home visits and family retention due to staff turnover.

Goal  Measure

Families who received at least 75% of home visits as prescribed by the leveling system.



Families retained in the program.



Target children enrolled in the project six months or longer were linked to a medical provider.



Participants who improved at least one score on the Healthy Families Parenting Inventory.



Families that completed the program with improved/maintained self-sufficiency.

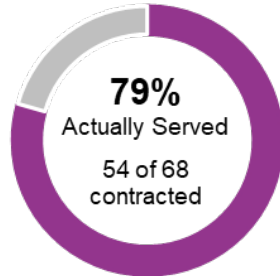


Target children enrolled in program who were up to date with Well Baby Checks by age 2.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program is performing well.

Harmony Development Center, Inc., completed its second year providing services under the 2020 Kinship RFP. The program provides a menu of services including case management, parenting education, respite and support group services to kinship families, including those caring for unaccompanied minors.

Program review and service observation reflected high quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to longer program duration for families with more complex needs.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

**Outcome**  
Provider **met** all Council goals for performance measurements.

Goal  Measure

Kinship children served from the refugee population.



Youth satisfied with Kinship services.



Caregivers satisfied with Kinship services.



Caregivers demonstrated acceptable level and/or increase in protective factors.



Kinship children did not require foster or institutional care 12 months post program completion.

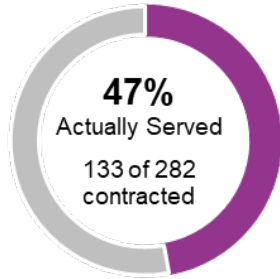
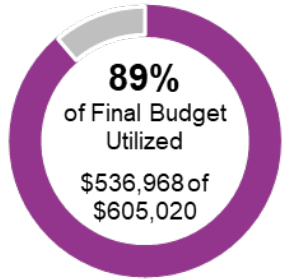


Kinship children did not require foster or institutional care while receiving services.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is receiving technical assistance.

KID, Inc. completed its second year providing services under the 2020 Kinship RFP in partnership with Memorial Healthcare System. The program provides a menu of services including case management, parenting education, respite, and support group services to kinship families county-wide.

Program review and service observation reflected high quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Program experienced staff vacancies and a decrease in referrals, resulting in lower utilization and numbers served. Program has received technical assistance to improve referrals. CSC staff directed the provider to hold a counselor position vacant until referrals increased.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider **met** all Council goals for performance measurements.

Goal  Measure

Caregivers satisfied with Kinship services.



Caregivers demonstrated acceptable level and/or increase in protective factors.



Kinship children did not require foster or institutional care 12 months post program completion.

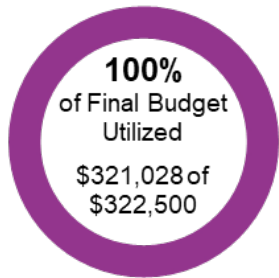


Kinship children did not require foster or institutional care while receiving services.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program is performing well.

Legal Aid Services of Broward County, Inc., completed its second year providing services under the 2020 Kinship-Legal RFP. Legal Aid's Kinship program provided informal kinship caregivers with legal advocacy services designed to promote safety, permanency, and child well-being.

Program review reflected engaging and high-quality hybrid legal support services. Caregiver satisfaction surveys reflected high levels of satisfaction with services received.

The number of families served was lower than the contracted amount due to longer program duration for families with more intense legal needs.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

**Outcome**  
Provider **met** all Council goals for performance measurements.

Goal  Measure

Kinship families satisfied with Legal Aid services.

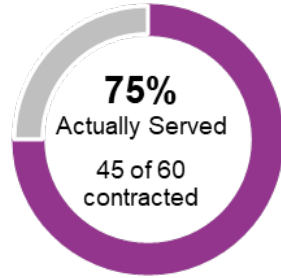
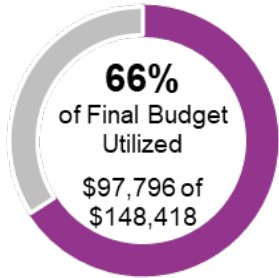


Kinship families whose legal goals were met.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program is on a corrective action plan.

Mental Health America (MHA) of Southeast Florida, Inc., completed its second year providing services under the 2020 Kinship RFP. The program provides a menu of services including case management, parenting education, respite and support group services to kinship families, including those caring for children with incarcerated parents.

Program is on a corrective action plan (CAP) to address service delivery and documentation issues. The contract was extended through January 2023 to allow implementation of CAP strategies. Supplemental Caregiver phone surveys reflected inconsistent service delivery.

The program had staff retention challenges that impacted utilization and numbers served. Program has received technical assistance to address CAP.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

**Outcome**  
Provider **met** all Council goals for performance measurements.

Goal  Measure

Kinship children served with one or more incarcerated biological parent.



Youth satisfied with Kinship services.



Caregivers satisfied with Kinship services.



Caregivers demonstrated acceptable level and/or increase in protective factors.



Kinship children did not require foster or institutional care 12 months post program completion.



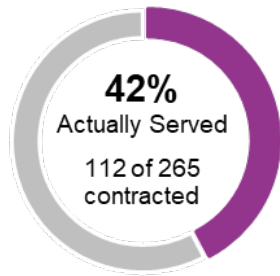
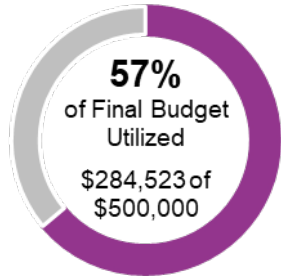
Kinship children did not require foster or institutional care while receiving services.







**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program is performing well.

Broward Behavioral Health Coalition completed its fourth year under CSC funding overseeing the delivery of services across their behavioral health continuum. The services include individual/family trauma focused therapy, group counseling including grief support, non-traditional therapy which includes healing through the arts, outreach, and psychiatric evaluations. These services are offered county-wide with an emphasis on supporting youth, families, school staff, and first responders impacted by the Marjory Stoneman Douglas (MSD) tragedy, Deerfield Beach High School (DBHS) student deaths, and youth and families impacted by COVID-19. Services also include the Community Mental Health Worker training and 500-hour practicum in support of the HEAL Trauma RFP.

Utilization and number served was lower than contracted due to CSC being the payor of last resort and hesitancy to engage in mental health services due to stigma.

While a portion of this funding has been offset by AEAP grant reimbursement, that grant sunset September 30, 2022.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

**Outcome**  
Provider **met** all Council goals for performance measurements.

Goal  Measure

Clients satisfied with services.



Participants who successfully completed treatment.

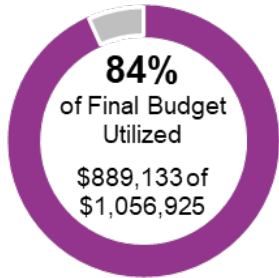


Participants who improved behavioral health functioning.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program is performing well.

JAFCO completed its fourth year of operating the Eagles' Haven Community Wellness Center. The program provides navigation and wellness services to students, staff, first responders and their families from both Marjory Stoneman Douglas (MSD) and West Glades Middle School. Provider established a satellite site at the courthouse to support the victims and families during MSD shooter trial.

Program review reflected high-quality service delivery with essential navigation and engaging wellness services to youth and families in the MSD community. Satisfaction surveys reflected a high level of satisfaction with services received.

The number of individuals served was higher than the contracted amount due to varying service needs, with some requiring less services.

While a portion of this funding has been offset by AEAP grant reimbursement, that grant sunset September 30, 2022.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

**Outcome**  
Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families satisfied with group services.



Eligible families linked to desired/necessary services as specified on their wellness plan.



Families satisfied with case management/navigator services.



Families that reported the services improved their well-being.





**GOAL**

Increase the number of children living in safe and nurturing families.

**RESULT**

Children live in stable and nurturing families.

**CHILD WELFARE SUPPORTS PROGRAMS**

**Adoption**

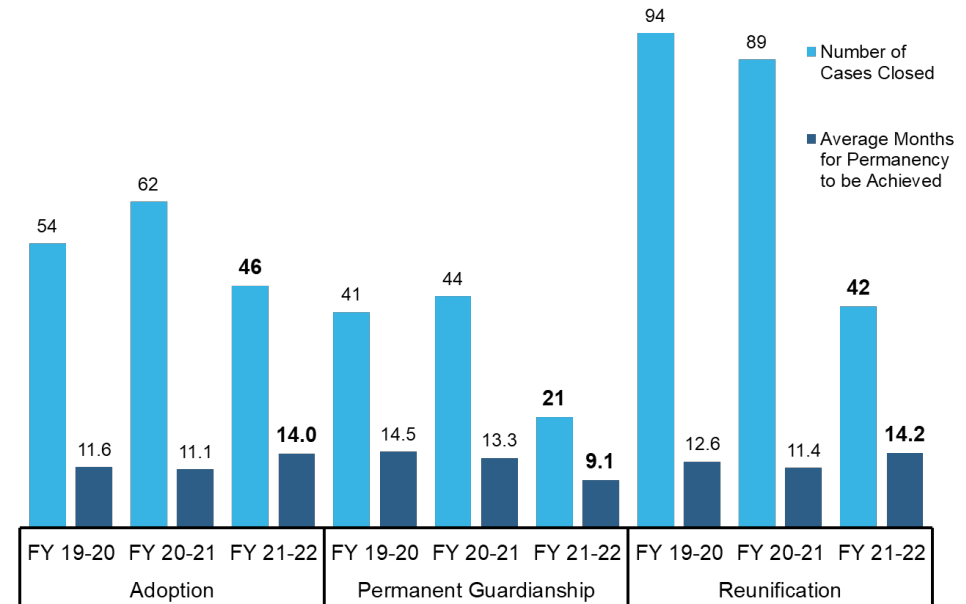
- Supports programs that recruit adoptive families for children coming out of the foster care system.
- Programs allow CSC to receive Federal IV-E reimbursement.

**Legal Supports (LS)**

- Provide legal advocacy and support for children/youth in the dependency system to reduce the length of stay in out-of-home care.
- Legal services to youth with, or at risk for, involvement in both delinquency and dependency systems to help improve life outcomes.
- A helpline to connect the community with delinquency diversion education and Failure to Appear support.
- Legal representation for unaccompanied minors living in Broward County who are in need of immigration legal services to help provide a legal pathway to citizenship and also to help prevent foster or institutional care.
- Program allows CSC to receive Federal IV-E reimbursement.

**DATA STORY**

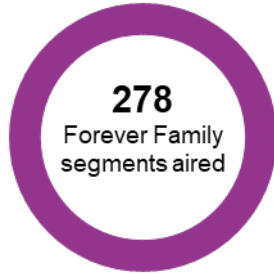
The overall number of permanency cases closed in FY 21-22 **decreased** compared to FY 19-20 and FY 20-21. Additionally, while time to completion **decreased** for permanent guardianship, it **increased** somewhat for Adoption and Reunification.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

In FY 21-22, Forever Family continued to feature BROWARD COUNTY children available for adoption on television stations in Dade/Broward/Monroe/Fort Myers/Naples (NBC 6 & NBC 2, which are funded by CSC), with bonus runs in Tampa Bay (10 Tampa Bay) Central Florida (WFTV) and Palm Beach/Treasure Coast (CBS 12), and FOX 8 (Greensboro, North Carolina).

Forever Family continues to be a main participant of National Adoption Day activities. Specials on the Healthy Start Coalition 30th anniversary and Broward AWARE also featured the CSC. In addition, as part of the CSC's 20th Anniversary celebration coverage, Forever Family produced and aired three separate features on NBC 6 during prime time celebrating the work and impact of CSC, the importance of youth voices and the long-standing partnership between the two organizations.

**Is Anybody Better Off?**

**Outcome**

Provider **met** all performance outputs.

**12** children featured on Forever Family were adopted.

**28+** million TV impressions.

**217,023** Facebook reach.

**\$85,556** in Title IV-E Adoption Assistance reimbursement to CSC.



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

The Heart Gallery of Broward (HGOB) continues to be the lead agency responsible for National Adoption Day in Broward County during which 21 adoptions were finalized.

In addition, the Provider sponsors a variety of events including: 1. Back to School Drive/Luggage Drive; 2. Heart Gallery Christmas - HGOB photoshoot at group homes with participating foster families and advocates; 3. HeART Day's at a local park with outdoor activities and portraits of children for their profiles, game day at the United Church of Christ with a photo shoot and filming with Forever Family, and a day at the skating rink; and 4. Christmas in July drop off from Santa with the Young Lawyers of Broward.

Of the 178 adoptions finalized in Broward County in FY21-22, 15 of them were children featured by The Heart Gallery.

**Is Anybody Better Off?**

**Outcome**

Provider **met** all performance outputs.

**128** website inquiries.

**\$129,000** in community donations.

**\$21,288** in Title IV-E Adoption Assistance reimbursement to CSC.



**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

Administrative monitoring had finding(s) that were addressed in a timely manner.

**Programmatic Performance**

Program is performing well.

Legal Aid Service of Broward County, Inc. completed its third year of providing services under the 2019 Legal Supports RFP. The program provides legal advocacy services to youth in the dependency and/or delinquency systems. Additionally, the program offers a legal helpline to address legal questions. Through the Title IV-E contract with DCF, CSC received \$433,541.46 in reimbursement for the legal representation of youth in the dependency system of care. The Title IV-E dollars are reinvested in this contract contingent upon ongoing dependency system needs, continued program success, and agency capacity to manage the increase.

Program review and service observation reflected high quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Utilization was lower than expected due to eight staff vacancies. As a result of the salary increases, it is anticipated that these positions will be filled. The number of youth served was higher than the contracted amount due to varying service needs, with some requiring less services.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider **met** all Council goals for performance measurements.

Goal  Measure

Youth with no new law violations during the program.



Youth with reduced delinquency risk.



Youth with no law violations 12 months post program completion.



Youth with improved school/employment.



Children whose legal permanency goal was met.





## GOAL

Reduce economic deprivation risk factors by increasing prosperity.

## RESULT

Children live in safe and supportive communities.

## PROSPERITY PROGRAMS

### Year-Round Hunger Initiatives

- The CSC funds an array of year-round hunger relief programs aimed at reducing food insecurity among children and families in Broward. The variety of approaches ensures the food supports reach deep into the communities most in need. In FY 21-22, the CSC issued a Request for Proposals resulting in six agencies being awarded over \$1 million to streamline and expand food insecurity mitigation services throughout Broward County beginning in FY 22-23.

### VITA/EITC

- This initiative promotes prosperity by reaching out into low and moderate income communities to provide information about the Earned Income Tax Credit (EITC), the most effective Federal anti-poverty tax program. The Volunteer Income Tax Assistance (VITA) initiative provides no-cost tax preparation and financial literacy coaching from trusted, IRS-trained volunteers. Since the onset of COVID-19, the program has offered a hybrid set of services that include fully on-line as well as in person at 13 VITA supersites.

### Housing

- The CSC funds homelessness prevention and support initiatives, which includes day respite with case management services to homeless families or those at-risk of homelessness.

## DATA STORIES



In FY 21-22, VITA/EITC helped participants obtain **refunds totaling about \$3.4 million**, with **average returns of \$1405**, and a cumulative total of **\$1 million in tax preparation fees saved** by Broward families. The overall economic impact was **\$4.4 million**.

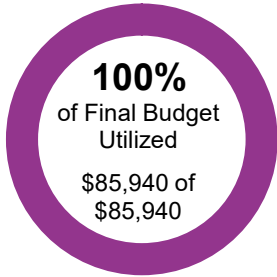
Over **13,000 meals** were served to children through the South Florida Hunger Coalition's Summer BreakSpot, filling mealtime gaps for youth while school was closed for summer vacation.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

Community Enhancement Collaboration (CEC) focuses its services in the Southeast part of Broward. In FY 21-22, CEC addressed food insecurity by supporting 2,400 families through 24 events and the distribution of 84,000 pounds of food, as well as toilet paper and laundry detergent. CEC partners with local community serving agencies as well as CSC- funded programs, to distribute these items in a mobile drive-thru setting.

Staff participation and observation in the distribution events confirm families' satisfaction with the process and the resources.

**Is Anybody Better Off?**

**Outcome**

Provider **met** all performance measures.

**24** events were attended.

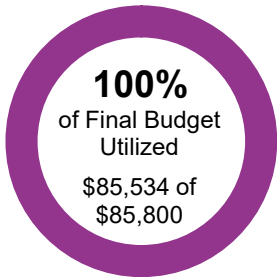
**84,000** pounds of food distributed.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

**Financial & Administrative Monitoring**

Not Applicable.

**Programmatic Performance**

Program is performing well.

CSC partnered with DeliverLean Cares to provide meals during the Winter and Spring school breaks, when children are less likely or unable to access school and afterschool meals. The program provided two healthy, customized meals per day to children and their families. Meals were delivered directly to the homes of families that were likely to have difficulty accessing other types of distribution efforts.

70 families with 205 children were served in the Winter break, and 80 families with 185 children were served during Spring break

The contract sunset at the end of FY 21-22.

### Is Anybody Better Off?

#### Outcome

Provider **met** all performance measures.

**70** families were served during Winter break.

**205** children were served during Winter break.

**80** families were served during Spring break.

**185** children were served during Spring break.



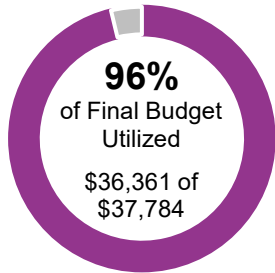
# FLIPANY

Economic Self-Sufficiency – Hunger FY 21-22



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

Florida Introduces Physical Activity and Nutrition to Youth (FLIPANY) was awarded an Aetna Foundation Healthiest Cities and Counties Grant to work on Wellness Initiatives for students and parents at Deerfield Beach Middle School, with the CSC providing leverage funds. Through the grant, FLIPANY's Healthy Student-Healthy Community (HSHC) Team implemented two priority objectives identified by the HSHC Youth Advisory Board and the Parent Advisory Board: (1) A Food Recovery and Food Pantry Program through onsite youth leadership and community volunteers, and (2) the use of Feeding South Florida's mobile app, MealConnect, to connect families needing additional food resources with locations where those resources are available for distribution.

This contract has now sunset.

## Is Anybody Better Off?

### Outcome

Provider **met** all performance measures.

**26** food distributions.

**1,458** households (families) served.



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

Not Applicable.

**Programmatic Performance**

Program is performing well.

The Harvest Drive provides a means for children to help children in Broward County through gifts of food and other necessities throughout the year. Students from public and private schools, churches, temples, and neighborhoods held drives and supplied the Harvest Drive with nonperishable food that was distributed to families. In addition to helping others, the purpose of the Drive has been to teach children at an early age that their contributions can make a difference in the lives of others.

With the onset of COVID-19 and its continued impact, Harvest Drive expanded its work by offering distributions through partnerships with over 20 community-based agencies and social workers from Broward County Public Schools who directly delivered bags of non-perishable and gift-cards to families in need.

**Is Anybody Better Off?**

**Outcome**

Provider **met** all performance measures.

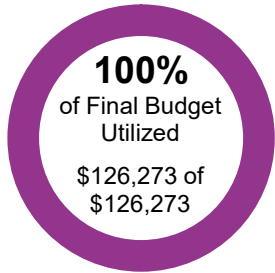
**14,700** 20-pound bags of food distributed during November Thanksgiving Harvest Drive and throughout the year.

**2,462** families assisted with food and supplies during November Thanksgiving Harvest Drive across all funders and volunteers.



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

Mobile School Pantry Program (MSP), under the umbrella of the South Florida Hunger Coalition, alleviates child hunger in Broward County through the monthly provision of nutritious food to children and their families at Title I Schools.

After remodeling the distribution process during the COVID-19 pandemic to drive through, in 2022, MSP has returned to its original distribution model of providing over 50,000 lbs. of fresh produce and nutritious food monthly at Title I schools in Broward using a choice pantry model to eliminate food waste.

Mobile School Pantry also participated in the Broward AWARE Family Fun and Resource Fair in April 2022, where they provided nutritious food to over 200 families at Delevoe Park.

**Is Anybody Better Off?**

**Outcome**

Provider **met** all performance measures.

Measures

Parents satisfied with the overall experience at Mobile School Pantry.



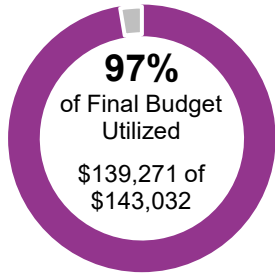
Parents satisfied with the variety and selection of food distributed.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

This was the 10th year of a collaborative of Broward nonprofits operating the Summer BreakSpot Mobile Feeding Program as part of USDA's Summer Feeding Program under the auspices of the South Florida Hunger Coalition. Children under the age of 18 received lunch and snack five days a week through Meals on Wheels of South Florida at multiple Broward locations. The program reaches and feeds more children in need where they live and play all summer long, when children don't have access to school meals and do not participate in organized camp activities.

Despite the ongoing effects of the COVID-19 pandemic, the program returned to congregate meals and onsite enrichment activities at nine (9) supersites: seven housing authority sites and two Dania city parks. A focal point of the supersite activities was literacy, with weekly books distributions and reading by volunteers recruited through HandsOn Broward. Books were left on site for children to take home. In addition, children partook of SWIM Central provided opportunities to learn water safety skills at community pools and additional WaterSmart coupon distributions. Other enrichment partners included Young At Art, Memorial HS, FLIPANY, Colgate Bright Smiles, BSO and FLPD among others.

**Is Anybody Better Off?**

**Outcome**

Provider **met** all performance measures.

Measures

Adults positively impacted by the Summer BreakSpot Project.



Children positively impacted by the Summer BreakSpot Project.



Adults satisfied with the services provided by Summer BreakSpot.



Children satisfied with the services provided by Summer BreakSpot.





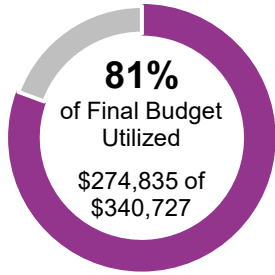
# Hispanic Unity – Volunteer Income Tax Assistance (VITA) Program

## Economic Self-Sufficiency – EITC FY 21-22



### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance

Program is performing well.

Hispanic Unity of Florida (HUF) is in the fifth year of providing services through the Volunteer Income Tax Assistance (VITA) RFP. HUF manages the Broward VITA Collaborative (BVC) program which engages volunteers recruited through HandsOn Broward. IRS-certified volunteer tax preparers support the claiming of the Earned Income Tax Credit (EITC), a federal anti-poverty program that provides financial assistance for working families.

During the 2022 tax season, HUF coordinated and managed logistics, training, and the operations of free tax preparation services in Broward through a hybrid model that included: drive-up tax preparation, a fully virtual option, and in-person tax preparation, providing flexibility for its tax filers. The VITA hotline answered general program questions and received nearly 3,002 calls.

### Is Anybody Better Off?

#### Outcome

Provider **met** all performance measures.

#### Measures

Tax return submissions that were accepted.



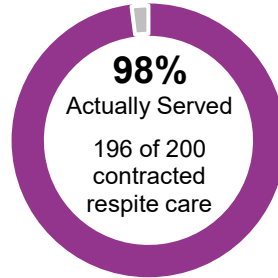
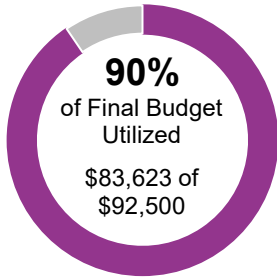
VITA clients satisfied with their overall experience.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

HOPE South Florida completed its third year providing leverage services in partnership with The Jim Moran Foundation. The Family Day Respite Center offers case management, linkage to housing, enrichment activities for children, nutritious meals, transportation, access to showers, and other community resources.

Program review reflected that the Family Day Respite Center provided essential services for families within the homeless continuum of care.

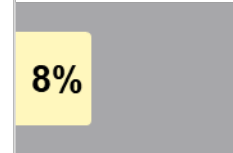
**Is Anybody Better Off?**

**Outcome**

Provider **met 2 of 3** Council goals for performance measurements. Provider did not meet housing goal due to current limitations in housing options and clients not meeting HUD definition of homelessness.

■ Goal ■ Measures

Participants placed in approved shelter/housing options.



Participants referred for services based on needs and barriers identified during assessment.



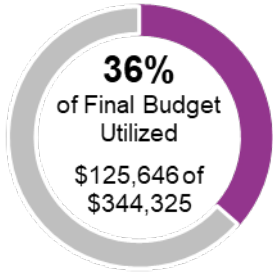
Participants satisfied with services.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program performed well.

This was the second year of a community collaborative between CSC and the United Way which allocated emergency financial assistance funds to be distributed among the three Center for Working Families providers. These programs assist families achieve financial stability through workforce development, financial coaching, and emergency basic needs services such as rent or mortgage assistance.

The provider underutilized emergency financial assistance funds because CSC dollars are used as a last resort after verifying that other dedicated community funds could not meet family needs.

The contract sunset June 30, 2022.

### Is Anybody Better Off?

#### Outcome

Provider **did not submit data** for performance measurement.

Goal  Measures

Participants increased their financial wellbeing.

**Data not available**

Participants increased their level of self-sufficiency.

**Data not available**

Participants satisfied with the services received.

**Data not available**





**GOAL**

Safeguard the physical health of children.

**RESULT**

Children are physically and mentally healthy.

**WATER SAFETY PROGRAMS**

**Swim Central**

- A partnership between the County, Broward County Public Schools, and CSC that provides water safety instruction and parent education for pre-school and school-aged children.
- The success of this model has gained national attention and is being replicated in other communities.
- Coupon program was expanded to provide free or reduced fee in-water safety classes for children through eight years of age due to pool closures and limited availability of water safety lessons during the pandemic.

**Drowning Prevention Initiative**

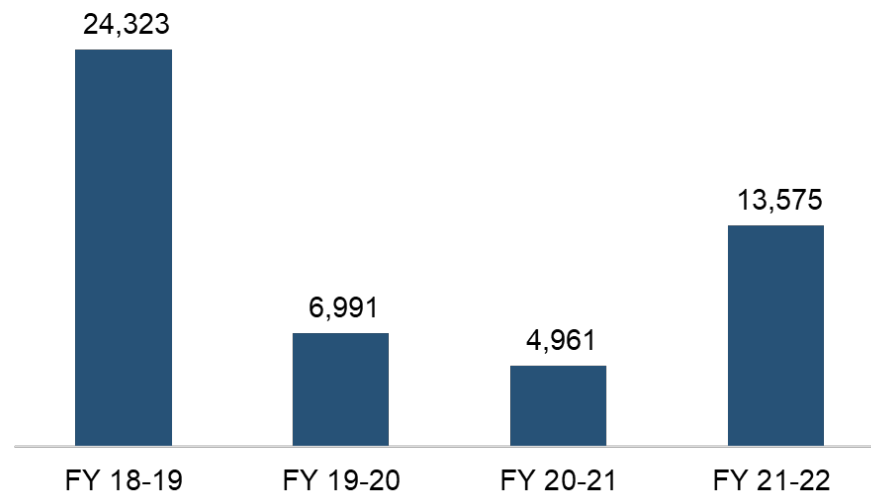
- A partnership between the Health Department and CSC to provide leadership, coordination and large-scale drowning prevention education, social marketing, and service initiatives that focuses on families with young children aged five years and under, the population most at risk for drowning.

**DATA STORIES**

From **FY 18-19** through **FY 21-22**, **100%** of children enrolled in **Swim Central** have **not** been involved in any **drowning incidents**.



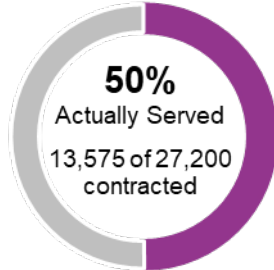
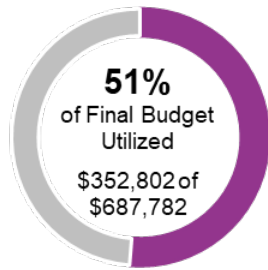
The **number of children** served by **Swim Central** in FY 21-22 **increased significantly** from pandemic levels of participation, but still lagged behind FY 18-19 enrollment.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

SWIM Central is a collaboration between the Broward County Board of County Commissioners, School Board of Broward County, and CSC to prevent children from drowning. The curriculum-based program is taught by certified water safety instructors and coordinated through SWIM Central. Water safety instruction and in-pool group lessons are delivered to children attending Broward County Schools during the school year and to CSC-funded MOST, Youth FORCE, and Summer BreakSpot participants and children participating in elementary 21st Century programs during the summer.

The program experienced significant pandemic-related pool closures throughout the contract year. Program utilization and numbers served were low due to parent health concerns and national lifeguard shortages. Satisfaction surveys reflect satisfaction with program services.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Participants who completed between 3-6 lessons who improved at least 1 level on the Water Safety Skills Checklist.



Participants who completed between 7-10 lessons who improved at least 1 level on the Water Safety Skills Checklist.



Participants who completed between 7-10 lessons who improved at least 2 levels on the Water Safety Skills Checklist.



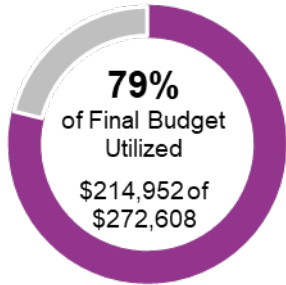
Children who participated in the program that have not drowned 3 years post program completion.





## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring

No Findings.

### Programmatic Performance

Program is performing well.

The Broward County Drowning Prevention Task Force overseen by the Florida Department of Health (DOH) in Broward County provides strategic community-wide Water Smart education for children under five. Through the "Train the Trainer Water Smart" module, staff in Family Strengthening programs and Broward County Sheriff's Office (BSO) Child Protective Investigators (CPIS) received instruction on how to conduct drowning hazard assessments and discussed appropriate protective interventions during home visitations.

Students Preventing Unintentional Drowning (SPUD) teaches secondary school youth water safety practices and proactive strategies to prevent drowning. The SPUD program was delivered virtually to students from five high schools and five middle schools with high levels of client satisfaction.

Utilization was lower than expected due to staff vacancies and recruitment challenges.

## Is Anybody Better Off?

### Outcome

Provider **met** all performance measures.

**14** Water Smart Broward/Drowning Prevention Task Force meetings hosted.

**140** Train the Trainer attendees representing Family Strengthening agencies and BSO-CPIS.

**900** door alarms distributed to agencies.

**28** community outreach events attended with Drowning Prevention Information disseminated.

**14** community outreach trainings provided to general public.



## GOAL

Improve children's educational success.

## RESULT

Children are ready to succeed in school.

## LITERACY & EARLY EDUCATION PROGRAMS

### Subsidized Child Care

- Provides childcare slots for underserved income eligible families.
- Used as match funds for additional State and Federal funding.
- Provides immediate placement in quality childcare for specialized populations, such as children of Transitional Independent Living (T.I.L.) Youth, children of caregivers receiving substance abuse treatment, and Kinship families until subsidized care eligibility is approved or reinstated.

### Positive Behavioral Interventions and Supports (PBIS)

- Builds teacher capacity to manage child behaviors and nurture social and emotional growth of preschool children.

### Broward Reads: Campaign for Grade Level Reading

- Community collaborative focusing on ensuring that all children can read on grade level by 3rd grade, which includes the funding of supplies, books, and literacy activities.
- Early literacy interventions and supports training for teachers in Pre-K to 2nd grade and individual extra assistance with identified students.
- Volunteer hub for recruitment, training, and deployment of volunteers for literacy-oriented volunteer opportunities, including literacy tutors and coaches.
- Broward: Read for the Record Event is the flagship literacy volunteer recruitment event each year.

## DATA STORIES

At this year's "Broward: Read for the Record Event", 39,000 English language and 2,500 Spanish language copies of *Amy Wu and the Patchwork Dragon* were distributed to children. Over **900 volunteers** read to students at **458 public and charter schools, and childcare centers.**



In FY 21-22, **1,188 literacy volunteers** were recruited by HandsOn Broward for community partners and literacy events, more than **doubling** the council goal.



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

Early Learning Coalition (ELC) completed its 19th year of funding for the financially assisted childcare services for income-eligible families in Broward. ELC is the state-established local agency responsible for managing federal and state childcare funding. By funding through the ELC, CSC leverages state and federal childcare dollars to increase services.

Due to increased federal funding, there was an increase in financially assisted childcare slots available to families. As a result, there is no longer a waitlist in Broward County for subsidized childcare. The ELC has leveraged the CSC funding with state funding. By leveraging CSC funding the state funding pays for half of the base pay rate; therefore, CSC was able to significantly increase the number of slots.

The state continues to distribute additional federal funding to ELC. Staff continues to work closely with ELC to monitor ongoing community needs and inform future funding recommendations.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider **met** all performance measures.

Measure

Clients who reported being treated with respect and in a caring manner by staff.



Clients reported that the information received was helpful/easy to understand.



Clients reported overall satisfaction with the services provided by ELC of Broward County.



Clients reported having a better understanding of child care options and choosing a quality child care provider.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

ELC Vulnerable Population contract provides immediate placement in quality childcare for vulnerable children ages birth to 5. The eligible families receive childcare to prevent further breakdown of complex family situations and support their efforts towards self-sufficiency. These populations include Transitional Independent Living (T.L.C.) parenting youth, Kinship caregivers, domestic violence survivors, Family Supports, and rehabilitation programs.

In FY 20-21, enrollment and expenditures were unusually low due to a decrease in referrals and an increase in available federal funding for subsidized childcare, thereby, reducing the need for additional CSC funding. The underutilized funds were sufficient to extend the contract through September 30, 2022.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider **met** all Council goals for performance measurements.

Goal  Measure

Parents/caregivers who reported benefits by receiving child care services (e.g., pursue/maintain employment, attend school/training program).



Families with no verified abuse findings during program participation.





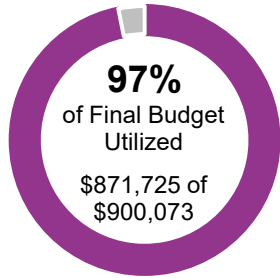
# Family Central/KID – Positive Behavioral Interventions and Supports (PBIS)

Literacy & Early Education FY 21-22



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

Family Central/KID completed its third year providing services under the 2019 Positive Behavioral Interventions and Supports (PBIS) RFP. Family Central/KID collaborates with Early Learning Coalition (ELC) to identify the centers to be served. The program strengthens the capacity of childcare centers, teachers, and families to meet the social and emotional needs of children in their care.

Program review and site visits reflected high quality performance. Parent and staff satisfaction surveys reflected high levels of satisfaction with program services. The Provider was able to serve additional sites due to childcare providers withdrawing from services due to COVID concerns. In FY 22/23 the PBIS contract will sunset and ELC will expand to provide comprehensive support services in childcare centers. Three of the supports offered by PBIS (training, coaching, and TA supports) will be offered by ELC staff. The 2023 Family Support RFP will incorporate in-home mental health supports.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Teachers that completed training.



Parents that completed parenting classes.



Parents satisfied with services.



Sites that increased verbal and non-verbal interaction of teachers with children.



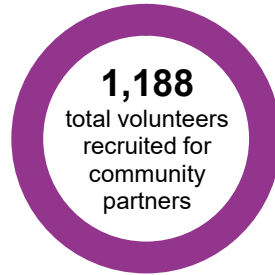
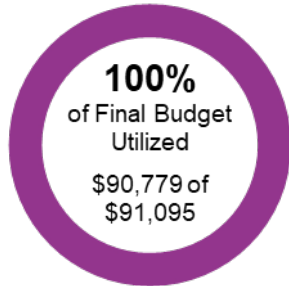
Sites that decreased number of red flags regarding classroom behavior.





## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

During this past year, HandsOn Broward has coordinated over 50 volunteer-supported literacy-focused initiatives. Through these efforts, local members of the community have contributed 7,458 volunteer hours. Program impact areas included:

- Broward Read for the Record –Coordinated and managed over 900 volunteers.
- DIY Volunteering (Superhero Capes/book bundles)– These projects have grown in popularity ever since quarantine began and people were continually seeking socially distanced projects. A total of 272 book bundles were received.
- Literacy League Program Summer Book Drive/Library Book Bins Initiative – Volunteers donated grade level children’s books to replenish personally decorated wooden Library Book Bins that are placed throughout the community. Library Book Bins allow children to take a book or leave a book to build their home library and encourage them to read. To date, 32 Library Book Bins have been established.
- Summer BreakSpot Reading Ambassador Program – The Program provided literacy readers at 9 locations. Reading Ambassadors offered enrichment activities such as, reading a book aloud to the children at housing community rooms. This year, HandsOn Broward volunteers completed 54.5 hours of service in this area.
- Literacy League Bi-Weekly Meetings (Virtual): The Literacy League hosted bi-weekly virtual Zoom meetings to continually engage teams of volunteers. During these meetings, upcoming Literacy League volunteer opportunities and initiatives were discussed.

## Is Anybody Better Off?

### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Volunteers and agencies reporting their needs met by HandsOn Broward services and coordination.



Reading coaches and mentors satisfied with HandsOn Broward training and coordination services.



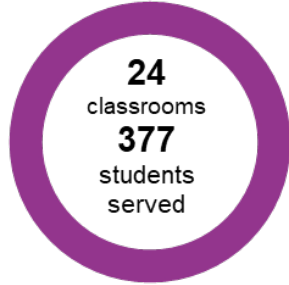
Participating agencies satisfied with HandsOn Broward coordination services.







**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program is performing well.

The Reading & Math program completed its first year under a "piggyback" from the Children's Trust RFP. The program provides tutors to targeted Pre-K classrooms to support teachers with early literacy and math interventions and provide individualized attention to lower-performing students.

The program review reflected high quality service delivery and effective and high-quality literacy and math interventions. Teacher surveys consistently indicated a high level of satisfaction with the program.

**Is Anybody Better Off?**

**Outcome**

Provider **met** all Council goals for performance measurements.

Goal  Measure

Tutors that meet expectations on Intervention Integrity.



Students demonstrating an improvement in Counting, Number Identification, Comparing Quantities, Number After Knowledge, Comparing Numerals, and Number After Equals One More (Numeracy).



Children achieving "at or above" or "close to" target performance on measures of Rhyming, Alliteration, Letter Name Recognition, Picture Naming, and Phonological Awareness by their Spring assessment.





**GOAL**

Safeguard the physical health of children.

**RESULT**

Children are mentally and physically healthy.

**SCHOOL HEALTH PROGRAM**

**School Health**

- This tri-party initiative funds a Differentiated Staffing model for School-based Health Services along with Broward County Public Schools (BCPS) and Florida Department of Health in Broward County (FLDOHBC).
- CSC contracts for RNs and LPNs supervised by RNs to cover clinics and isolation rooms at 26 schools with students with moderate levels of medical need. Due to the high demand for RNs and LPNs during the pandemic, Health Support Technicians have been utilized in lieu of RNs and LPNs at some schools at a lower reimbursement rate.
- School Health is an extension of support for our students. RNs/LPNs/HSTs can guide and help the students with their medical conditions, teach them to make good choices in accordance with their dietary needs, and aid them in becoming more independent in caring for themselves and their diagnosis.

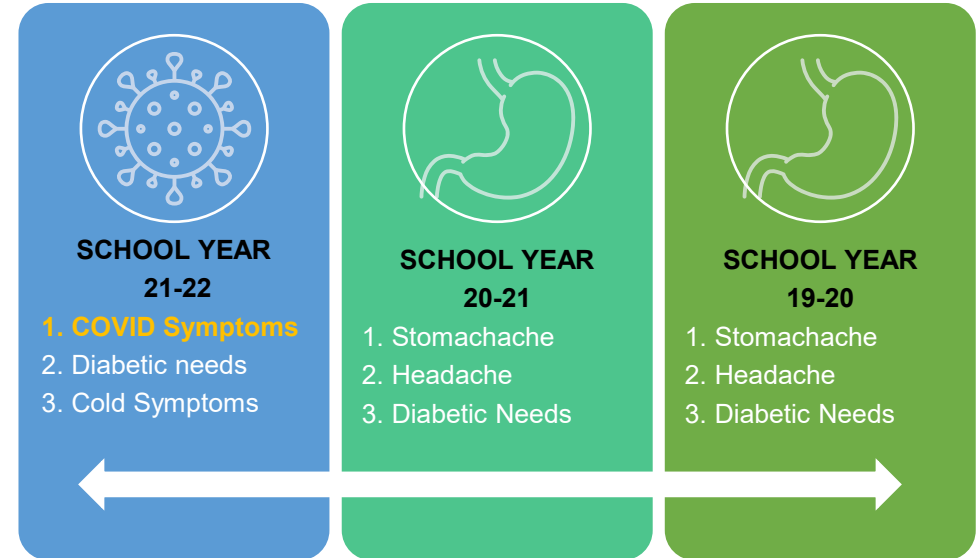
**Children's Eye Health**

- This leverage funds the expansion of a FLDOHBC initiative to enhance the lives of children by delivering mobile eye care services at BCPS and covering the cost of glasses to underserved children from Pre-K through grade 12.

**DATA STORY**

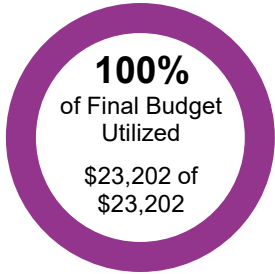
In SY 21-22, **COVID symptoms** were the top reason for school clinic visits.

**Top 3 Reasons for School Clinic Visits**





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program is performing well.

Miami Lighthouse for the Blind and Visually Impaired completed its first year providing services through a leverage partnership with the Florida Department of Health. The program offers eye exams with dilation, eye exams without dilation, eyeglasses, and medical referrals. Individual Vision Health Care Plans are developed for students with vision conditions resulting in increased access to medical care.

Monitoring results reflected that Miami Lighthouse for the Blind provided satisfactory optometry services.

**Is Anybody Better Off?**

**Outcome**

Provider **met** all performance outputs.

Outputs

Number of comprehensive eye exams (with and without eye dilation).



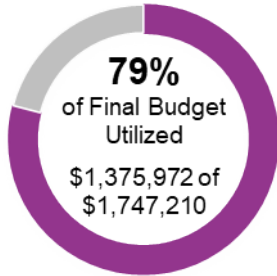
Number of eyeglasses prescribed.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Sierra Lifecare completed its second year providing services under the 2020 School Health RFP, upon which the CSC "piggybacks" to support school health services at 24 BCPS sites.

Due to COVID-19, the School Health model was modified to prioritize two RNs, or one RN and one LPN per school. However, the provider experienced significant pandemic related staffing challenges onboarding and retaining LPNs and RNs. These factors led to under-utilization throughout the contract year, but the vacancies have been resolved with the use of Health Support Technicians (HST). Satisfaction surveys reflected that the program provided essential school-based nursing services for youth in high need communities.

The CSC allocation for schools in Coral Springs were included and met the Coral Springs CRA TIF payment.

### Is Anybody Better Off?

#### Outcome

Provider **met** all performance outputs.

**4,274** unduplicated students who received health services based on Individualized Health Care Plan.

**29,128** students (duplicated) who returned to class after receiving services.

**41,815** clinic visits by students (duplicated) who received first aid, emergency, prevention, and health care services.



# Elementary School Initiatives Out-of-School Time (Inclusion)

Annual Performance FY 21-22\*

## GOAL

Improve the availability and quality of out-of-school time programs for typically developing children who are economically disadvantaged and inclusion programs which integrate children with special needs with their typically developing peers.

## RESULT

Children are ready to succeed in school.

## ELEMENTARY SCHOOL INITIATIVES GENERAL POPULATION PROGRAMS

### Out-of-School Time (MOST)

- Provides a safe, positive environment that enhances academic achievement.
- Supports social and physical development.
- Provides educational field trips and cultural arts opportunities.
- Serves children in economically disadvantaged neighborhoods who attend Title 1 schools with 86% or higher Free/Reduced Lunch (FRL) participation.

### Inclusion Supports

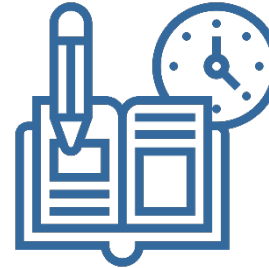
- Provides Americans with Disabilities Act (A.D.A.) training to all MOST providers.
- Assesses inclusion needs of MOST sites and provides technical assistance and coaching as needed.

### Reading Explorers

- During the summer, provides rising kindergarteners, first and second graders who are reading at or below reading level small group tutoring services provided by teachers.
- During the school year, provides afterschool providers consultations to improve their literacy instruction strategies for all children.

\* The data integrity threshold to meet expectations is 95% for both outcome data and school consents. Providers who did not meet this threshold are designated as “not meeting” data integrity; however, outcomes were reported if they met at least 80% data integrity.

## DATA STORIES



For parents/caregivers whose children complete their homework in the MOST program, **96%** believe MOST helps their child **succeed** in school.

**99%** of parents/caregivers **agree** the MOST program helps them **maintain employment** through afterschool and summer programs for their children.





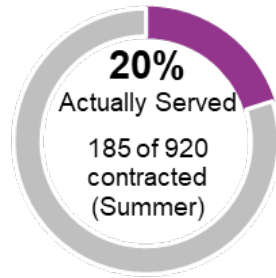
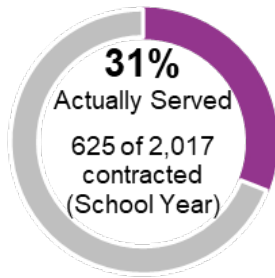
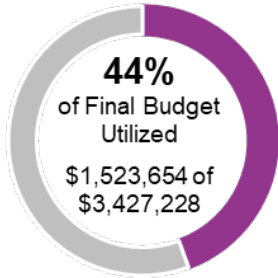
# After School Programs, Inc. (ASP)

Elementary School Initiatives Out-of-School Time (Inclusion) FY 21-22



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

After School Programs, Inc. (ASP) completed its final year providing services under the 2017 MOST RFP. The program provides out-of-school time services at ten year-round school-based sites and ten school year only school-based sites.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS summer academies affected child recruitment and engagement. These factors resulted in fewer children participating in the program for 50 days or more in the school year and 20 days or more in the summer, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last school year. Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with services to begin in August 2022. As of October 2022, the provider enrolled 90% of the contracted number to be served with an average daily attendance of 84%.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



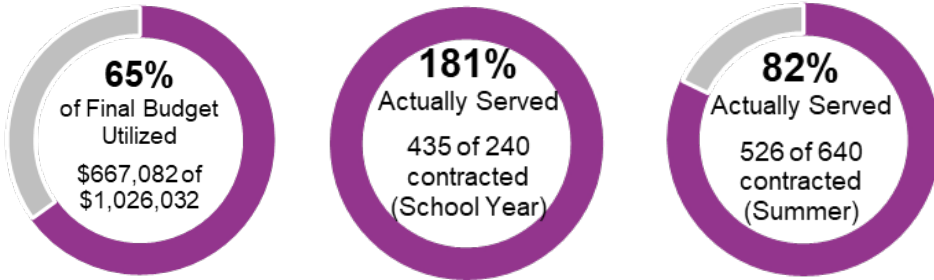
Children remained safe.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program is performing well.

Boys & Girls Clubs of Broward County completed its final year providing services under the 2017 MOST RFP. The program provides out-of-school time services at six year-round community sites and two summer only community sites.

Staff turnover, extended staff vacancies and COVID-related health concerns, dramatically impacted utilization. Actual numbers served during the school year is high as it includes children funded by CSC and other funders. Competing BCPS summer academies affected child recruitment and engagement during the summer. The new staff salary minimums helped with the staff recruitment and retention challenges. Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with summer-only services to begin in June 2023.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

**Outcome**  
Provider **met** all Council goals for performance measurements.

Goal  Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



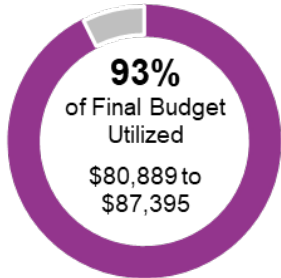
Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

CCDH completed its last year providing services under the 2017 Inclusion Supports RFP. The provider works collaboratively with MOST providers to increase their capacity to create positive, nurturing, and developmentally appropriate programs that welcome all children. The provider offers training and mentoring to assist staff in finding pathways to inclusion.

The program review reflected quality service delivery. Virtual training opportunities were well attended by MOST providers and community members. The provider also experienced staff recruitment and retention challenges that have been remedied as of October 2022.

This contract sunset on June 30, 2022. This Provider was funded under the 2022 Inclusion Supports RFP with services to begin in October 2022.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Participants who attended ADA training demonstrated knowledge about curriculum content.



Providers who received individualized coaching and technical assistance that achieved their goals.



Providers who were satisfied with coaching.







### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

The City of Hallandale Beach completed its final year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one year-round community site.

Program reviews and site visits reflected high quality services. Family satisfaction surveys reflected high level satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with services to begin in August 2022. As of October 2022, the provider enrolled 88% of the contracted number to be served with an average daily attendance of 71%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider did not meet expectations for school consent data integrity.

#### Outcome

Provider **met 3 of 5** Council goals for performance measurements. Academic performance was not available due to provider not meeting school consent expectations. Homework outcome was not analyzed due to insufficient data collected.

Goal  Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



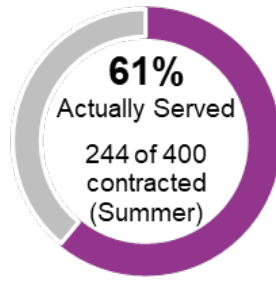
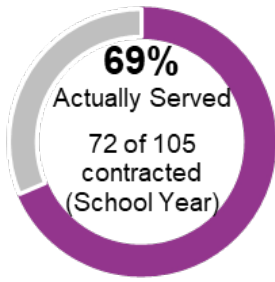
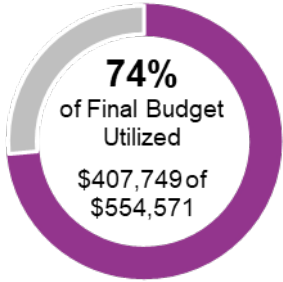
Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

The City of Hollywood completed its final year providing services under the 2017 MOST RFP. The program provides out-of-school time services at two (2) year-round community sites and two (2) summer only community sites.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS summer academies affected child recruitment and engagement. These factors resulted in fewer children participating in the program for 50 days or more in the school year and 20 days or more in the summer, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last school year. Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with services to begin in August 2022. As of October 2022, the provider had enrolled 72% of the contracted number to be served with an average daily attendance of 66%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider did not meet expectations for school consent data integrity.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)

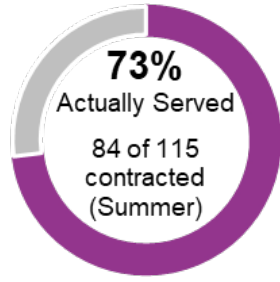
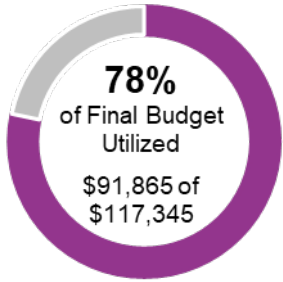


Children remained safe.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program is performing well.

The City of Lauderdale Lakes completed its last year providing services under the 2017 MOST RFP. The program provides out-of-school time services during the summer at one community site.

Staff recruitment challenges, COVID-related health concerns, and competing BCPS summer academies affected child recruitment and engagement. These factors resulted in fewer children participating in the program for 20 days or more in the summer, which is the minimum number of days to be counted as served. The new staff salary minimums helped with the staff recruitment and retention challenges. Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with summer-only services to begin in June 2023.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider did not meet expectations for school consent data integrity.

**Outcome**

Provider **met 3 of 4** Council goals for performance measurements. Academic performance was not available due to provider not meeting school consent expectations.

Goal  Measure

Classrooms met quality standards for Project Based Learning (point in time observation).



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (1 point in time observation)



Children improved academic performance and/or skills.



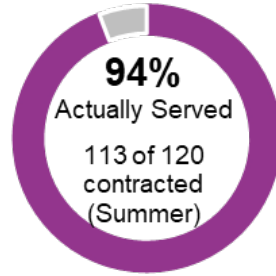
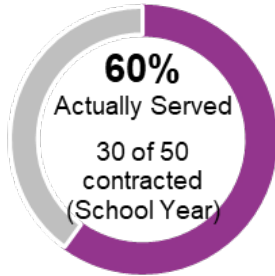
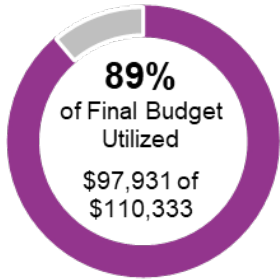
Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

The City of Miramar completed its final year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one year-round community site and one summer only community site.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS summer academies affected child recruitment and engagement. These factors resulted in fewer children participating in the program for 50 days or more in the school year and 20 days or more in the summer, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last school year. Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

The provider's increase in engaging summer activities and field trips led to a higher summer utilization. This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with services to begin in August 2022. As of October 2022, the provider had enrolled 93% of the contracted number to be served with an average daily attendance of 89%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider did not meet expectations for school consent data integrity.

#### Outcome

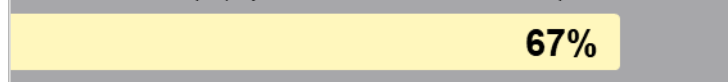
Provider met 4 of 5 Council goals for performance measurements. Provider did not meet the goal for social interactions.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



Children remained safe.





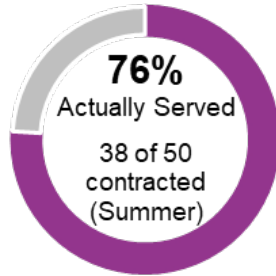
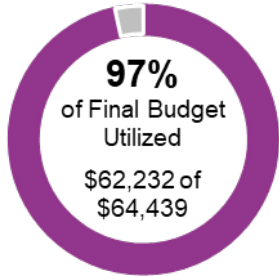
# City of West Park (Summer Only)

Elementary School Initiatives Out-of-School Time (Inclusion) FY 21-22



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

The City of West Park completed its final year providing services under the 2017 MOST RFP. The program provides summer services at one (1) community site.

COVID-related health concerns and competing BCPS summer academies affected child recruitment and engagement. The new staff salary minimums helped with the staff recruitment and retention challenges. However, these factors resulted in fewer children participating in the program for 20 days or more in the summer, which is the minimum number of days to be counted as served. Overall, consistent attendance has improved from summer 2022. Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with summer-only services to begin in June 2023.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider did not meet expectations for outcome and school consent data integrity.

### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Classrooms met quality standards for Project Based Learning (point in time observation).



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (1 point in time observation)



Children improved academic performance and/or skills.



Children remained safe.





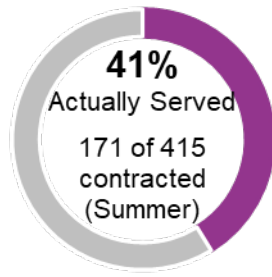
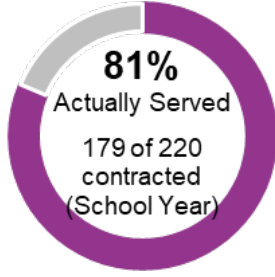
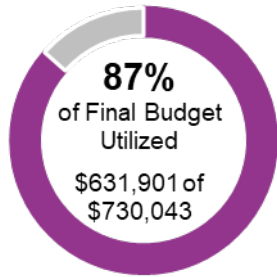
# Community After School

Elementary School Initiatives Out-of-School Time (Inclusion) FY 21-22



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

Community After School completed its final year providing services under the 2017 MOST RFP. The program provides out-of-school time services at two year-round BCPS sites.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS summer academies affected child recruitment and engagement. These factors resulted in fewer children participating in the program for 50 days or more in the school year and 20 days or more in the summer, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last school year. Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with services to begin in August 2022. As of October 2022, the provider had enrolled 95% of the contracted number to be served and has averaged 78% of daily attendance.

The CSC allocation for Liberty and Atlantic West Elementary sites were included and met the Margate CRA TIF payment.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



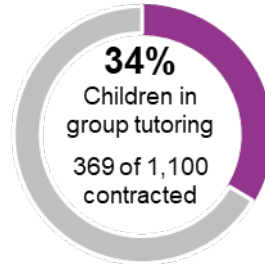
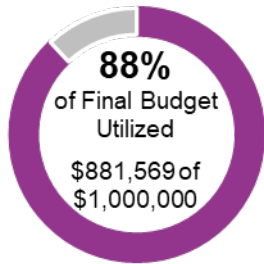
Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Florida International University's Reading Explorers Program completed its first year of services under a "piggyback" from the Children's Trust RFP. During the summer, rising kindergarteners, first and second graders who are reading at or below reading level will receive small group tutoring services provided by teachers. During the school year, afterschool providers are afforded consultations to improve their literacy instruction strategies for all children. Parent involvement activities are offered which engage families to support reading and other academic skills. Book giveaways (multiple languages) and resource connections occur at these events.

The program review reflected high quality service delivery and effective and high-quality literacy interventions. The delayed program start coupled with a lower number of K, 1st and 2<sup>nd</sup> grade students enrolled in summer services impacted the number of children served.

### Is Anybody Better Off?

#### Outcome

Provider met all Council goals for performance measurements.

Goal  Measure

Children who improved in Oral Reading Fluency.



Parents satisfied with services provided.



Sites that reported children benefited from the program.



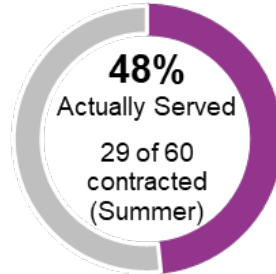
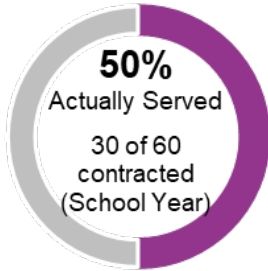
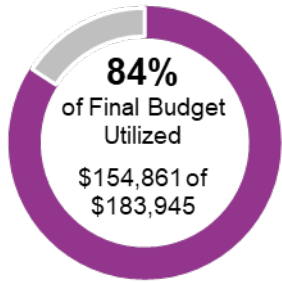
Sites that reported they would recommend the program.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

KID completed its final year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one year-round community site.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS summer academies affected child recruitment and engagement. These factors resulted in fewer children participating in the program for 50 days or more in the school year and 20 days or more in the summer, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last school year. Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with services to begin in August 2022. As of October 2022, the provider had enrolled 48% of the contracted number to be served and has averaged 41% of daily attendance.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider did not meet expectations for school consent data integrity.

#### Outcome

Provider **met** all Council goals for performance measurement.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



Children remained safe.

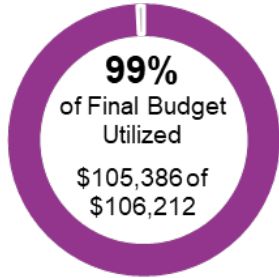






### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

New Hope World Outreach completed its final year providing services under the 2017 MOST RFP. The program provides summer services at one community site.

Program reviews and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

Due to long-standing trusting relationships with families in this program, the children attended consistently, thus reaching the desired utilization for the summer-only program. This contract sunset on August 31, 2022.

The provider did not submit an application under the 2022 MOST RFP.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider did not meet expectations for school consent data integrity.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Classrooms met quality standards for Project Based Learning (point in time observation).



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (1 point in time observation)



Children improved academic performance and/or skills.



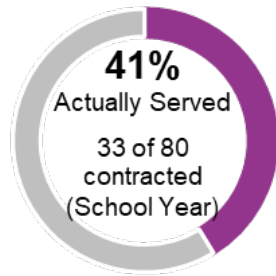
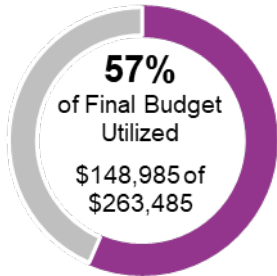
Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

New Mirawood Academy completed its last year providing services under the 2017 MOST RFP. The program provided out-of-school time services at one (1) year-round community site located in West Park. The program sunset in June 2022.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS summer academies affected child recruitment and engagement. These factors resulted in fewer children participating in the program for 50 days or more in the school year and 20 days or more in the summer, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last school year. Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

The provider closed the childcare center at the end of the school year and did not apply for the 2022 MOST RFP.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

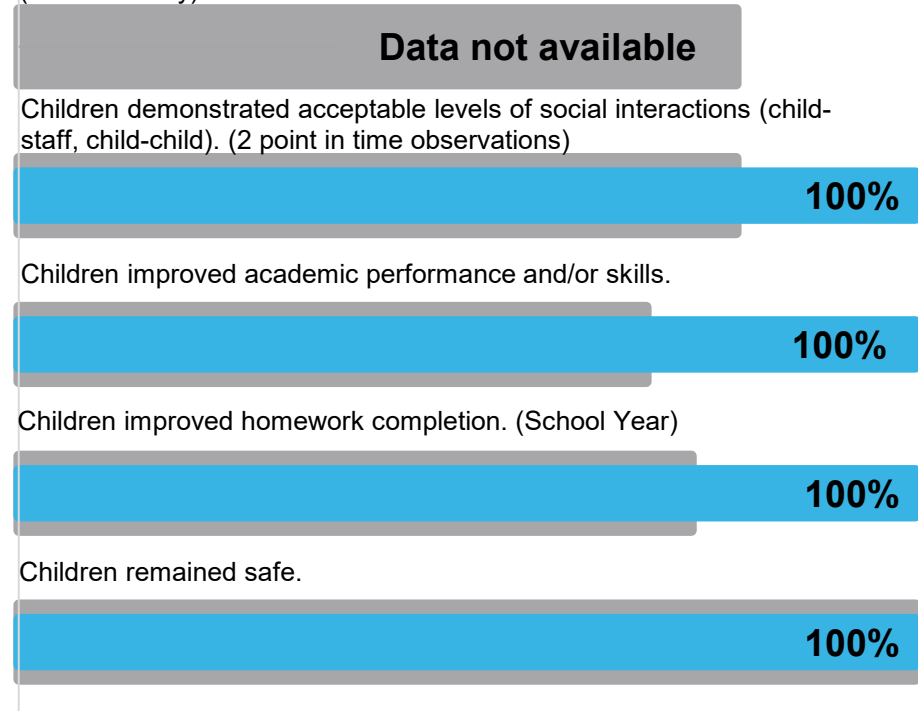
Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements that were measurable. PBL outcome was not measured due to programming not running in the summer.

Goal  Measure

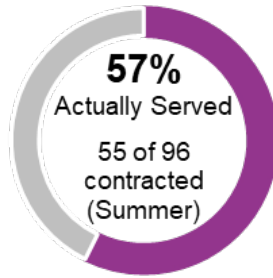
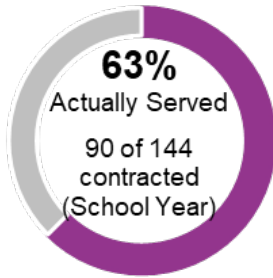
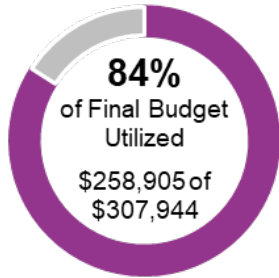
Classroom met quality standards for Project Based Learning. (Summer Only)





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

The Samuel M. and Helene Soref Jewish Community Center completed its final year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one year-round BCPS site.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS summer academies affected child recruitment and engagement. These factors resulted in fewer children participating in the program for 50 days or more in the school year and 20 days or more in the summer, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last school year. Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with services to begin in August 2022. As of October 2022, the provider had enrolled 72% of the contracted number to be served and has averaged 62% of daily attendance.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



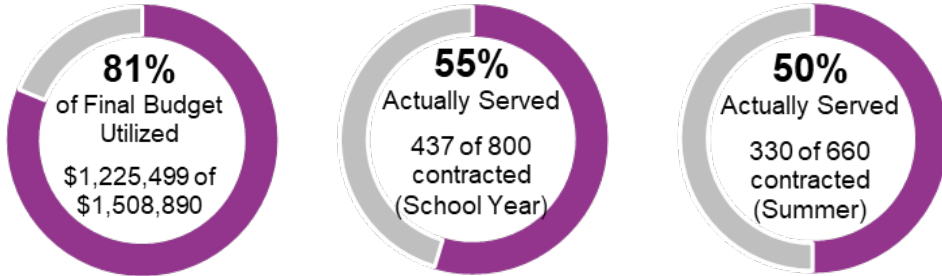
Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Sunshine After School Child Care completed its final year providing services under the 2017 MOST RFP. The program provides out-of-school time services at four year-round school-based sites and three school year only school-based sites.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS summer academies affected child recruitment and engagement. These factors resulted in fewer children participating in the program for 50 days or more in the school year and 20 days or more in the summer, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last school year. Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with services to begin in August 2022. As of October 2022, the provider had enrolled 76% of the contracted number to be served with the average daily attendance of 55%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)

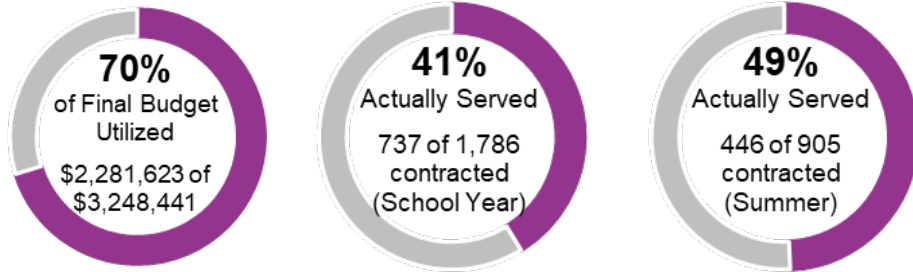


Children remained safe.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program is performing well.

The YMCA completed its final year providing services under the 2017 MOST RFP. The program provides out-of-school time services at four year-round BCPS sites, 15 school year only BCPS sites, and one summer only BCPS site.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS summer academies affected child recruitment and engagement. These factors resulted in fewer children participating in the program for 50 days or more in the school year and 20 days or more in the summer, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last school year. Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with services to begin in August 2022. As of October 2022, the provider had enrolled 75% of the contracted number to be served with an average daily attendance of 65%.

The CSC allocation for the Deerfield Park Elementary site was included and met the required Deerfield CRA TIF payment.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

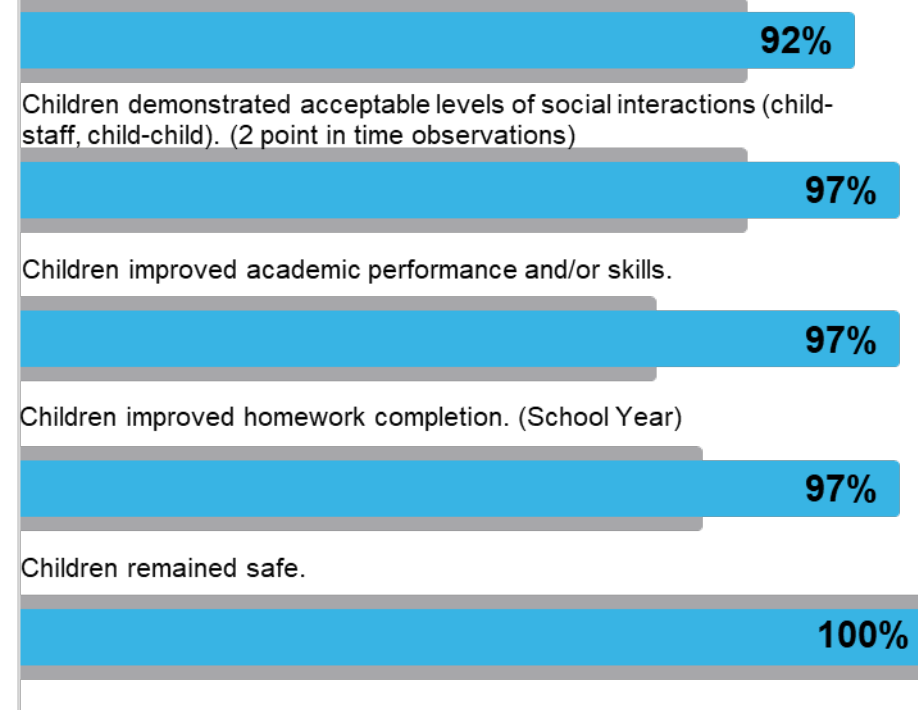
Provider did not meet expectations for school consent data integrity.

**Outcome**

Provider **met** all Council goals for performance measurements.

Goal  Measure

Classroom met quality standards for Project Based Learning. (Summer Only)





## GOAL

Strengthen the continuum of out-of-school time care for children and youth with special physical, developmental, and behavioral needs.

## RESULT

Children are ready to succeed in school.

## OUT-OF-SCHOOL TIME SPECIAL NEEDS PROGRAMS

### Out-of-School Time

- Provides a safe, positive environment for children and youth with special physical, developmental, and behavioral conditions.
- Enhances academic achievement, supports social, developmental, and physical activities.
- Provides educational field trips and cultural arts opportunities.
- Provides flexible and individualized staff-to-child ratios to ensure adequate support for children and their unique needs.

### Respite

- Provides facility-based care and supervised activities to support parents and caregivers of children with emotional and behavioral health challenges that disrupt daily functioning.

\* The data integrity threshold to meet expectations is 95% for both outcome data and school consents. Providers who did not meet this threshold are designated as “not meeting” data integrity; however, outcomes were reported if they met at least 80% data integrity.

## DATA STORY



**92%** percent of parents/caregivers believe the MOST Special Needs program helps their child **succeed** in school.

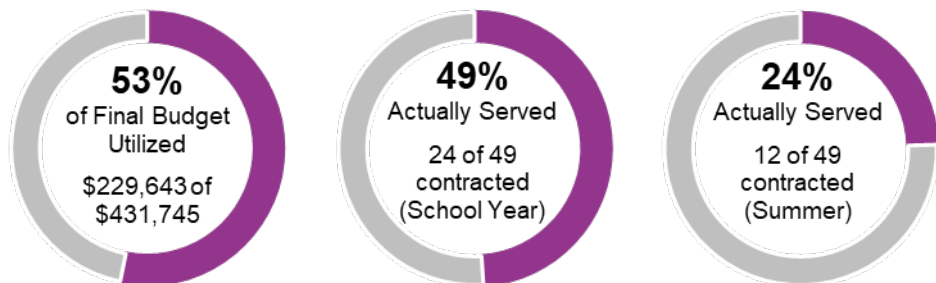
**99%** of parents/caregivers say their children enjoy the MOST Special Needs program.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

After School Programs, Inc. completed its final year providing services under the 2017 MOST RFP. The program provides out-of-school time services at three (3) year-round BCPS sites. The provider serves children with special needs ages 3 to 22.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS summer academies affected child recruitment and engagement. These factors resulted in fewer children participating in the program for 50 days or more in the school year and 20 days or more in the summer, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with services to begin in August 2022. As of October 2022, the provider enrolled 43% of the contracted number to be served with an average daily attendance of 38%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider did not meet expectations for school consent data integrity.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Ann Storck Center completed its last year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one year-round community site. The provider serves children ages 3 to 10 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Staff turnover and extended staff vacancies affected utilization. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with services to begin in August 2022. As of October 2022, the provider had enrolled 126% of the contracted number to be served and had an average daily attendance of 100%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider did not meet expectations for school consent data integrity.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children remained safe.

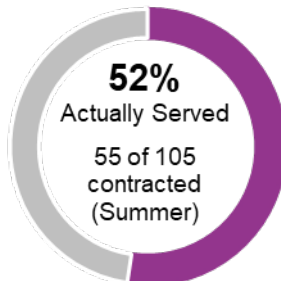
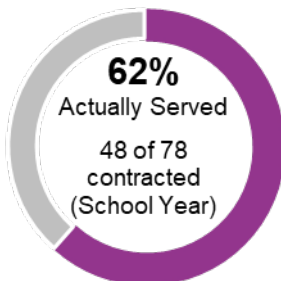
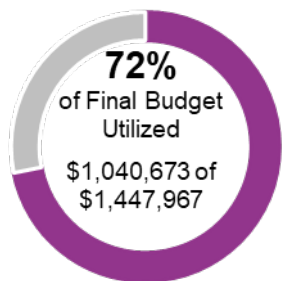






### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Arc Broward completed its last year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one year-round community site. The provider serves children and youth ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS summer academies affected child recruitment and engagement. These factors resulted in fewer children participating in the program for 50 days or more in the school year and 20 days or more in the summer, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last school year. Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with services to begin in August 2022. As of October 2022, the provider had enrolled 68% of the contracted number to be served and had an average daily attendance of 56%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



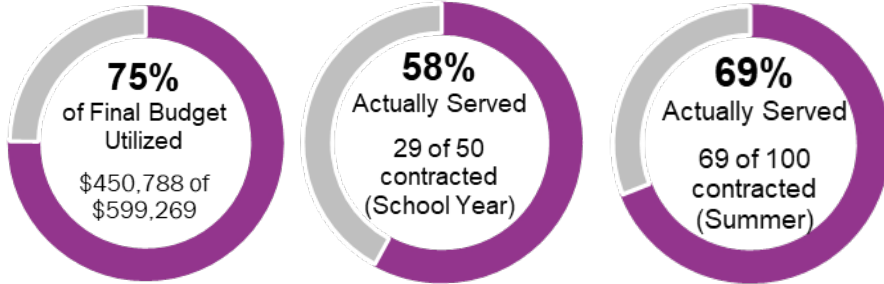
Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Broward Children's Center completed its last year providing services under the 2017 MOST RFP. The program provides out-of-school time services at two year-round community sites. The Provider serves children and youth ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS summer academies affected child recruitment and engagement. These factors resulted in fewer children participating in the program for 50 days or more in the school year and 20 days or more in the summer, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with services to begin in August 2022. As of October 2022, the provider had enrolled 64% of the contracted number to be served and had an average daily attendance of 49%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

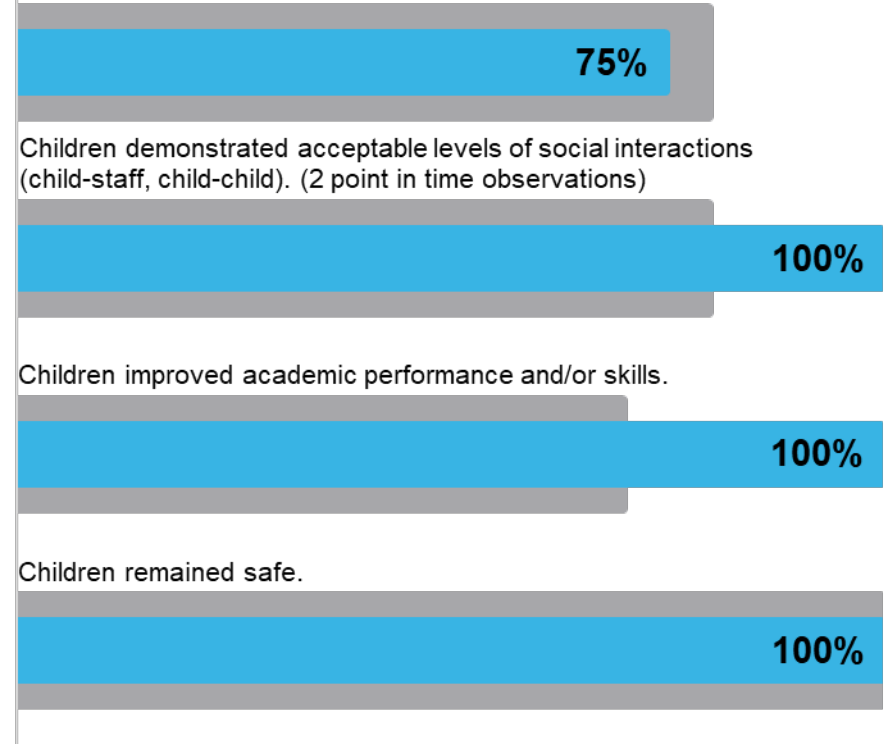
Provider did not meet expectations for school consent data integrity.

#### Outcome

Provider **met** all Council goals for performance measurements.

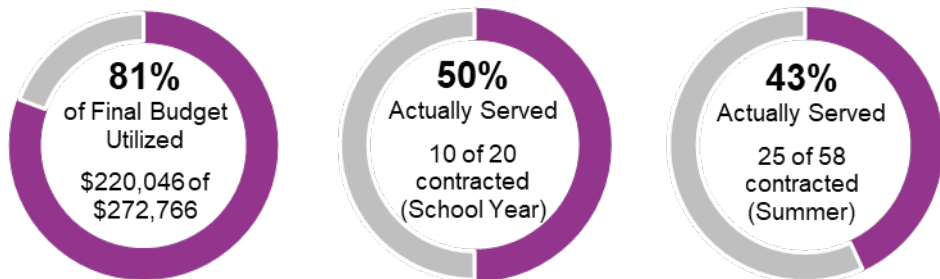
Goal  Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)





### How Much Did We Do? Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

The Center for Hearing and Communication completed its last year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one school year-only BCPS site and one summer-only BCPS site. The Provider serves children ages 5 to 12 who experience deafness or hearing loss and their siblings, as well as children of deaf adults.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS summer academies affected child recruitment and engagement. These factors resulted in fewer children participating in the program for 50 days or more in the school year and 20 days or more in the summer, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last school year. Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with services to begin in August 2022.

As of October 2022, the provider had enrolled 50% of the contracted number to be served and had an average daily attendance of 41%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider did not meet expectations for school consent data integrity.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



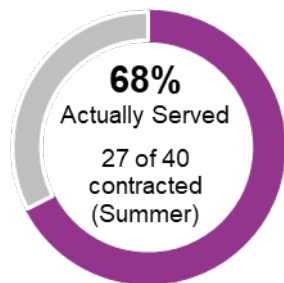
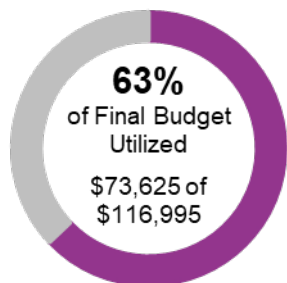
Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

The City of Pembroke Pines completed its final year providing services under the 2017 MOST RFP. The program provides services at one community site during the summer.

Staff recruitment challenges, COVID-related health concerns, and competing BCPS summer academies affected child recruitment and engagement. The new staff salary minimums helped with the staff recruitment and retention challenges. However, these factors resulted in fewer children participating in the program for 20 days or more in the summer, which is the minimum number of days to be counted as served. Program review and site visits reflected high quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with summer-only services to begin in June 2023.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider did not meet expectations for school consent data integrity.

#### Outcome

Provider met 3 of 4 Council goals for performance measurements. Academic performance was not available due to provider not meeting school consent expectations.

■ Goal ■ Measure

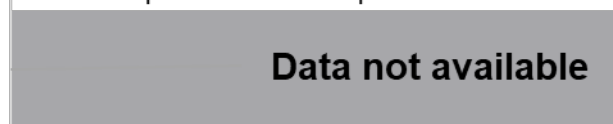
Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



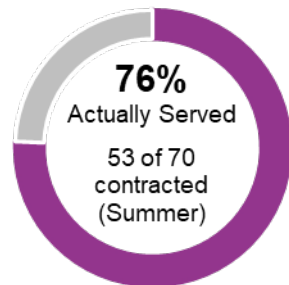
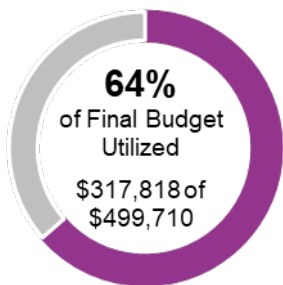
Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

JAFCO, Inc. completed its last year providing services under the 2017 MOST RFP. The program provides summer services at one community site for children with complex developmental needs ages 3 to 22.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS summer academies affected child recruitment and engagement. These factors resulted in fewer children participating in the program 20 days or more in the summer, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with summer-only services to begin in June 2023.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider did not meet expectations for school consent data integrity.

#### Outcome

Provider met 3 of 4 Council goals for performance measurements. Academic performance was not available due to provider not meeting school consent expectations.

Goal  Measure

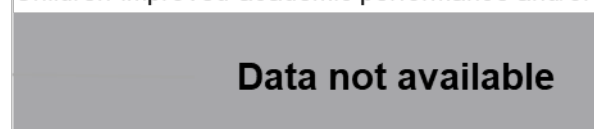
Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (1 point in time observation)



Children improved academic performance and/or skills.



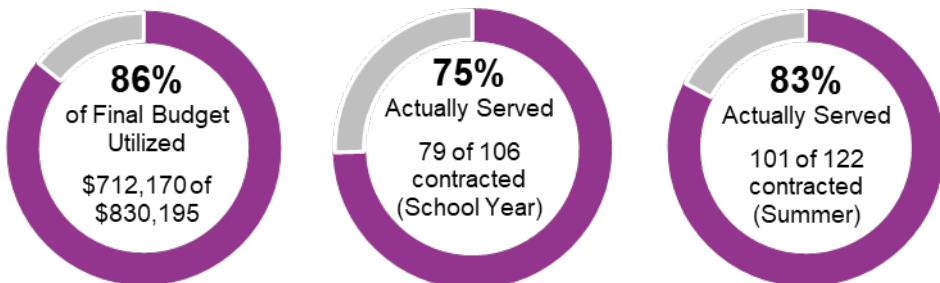
Children remained safe.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Smith Mental Health completed its final year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one year-round BCPS site, one year-round community site, and one school year only BCPS site. The Provider serves children ages 5 to 12 with moderate to severe behavioral health needs.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS summer academies affected child recruitment and engagement. These factors resulted in fewer children participating in the program for 50 days or more in the school year and 20 days or more in the summer, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last school year. Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with services to begin in August 2022. As of October 2022, the provider had enrolled 79% of the contracted number to be served with an average daily attendance of 61%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider did not meet expectations for school consent data integrity.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children remained safe.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program is performing well.

United Community Options completed its last year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one year-round BCPS site and one year-round community site. The Provider offers services to children ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program review and site visits reflected high quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with services to begin in August 2022. As of October 2022, the provider had enrolled 96% of the contracted number to be served and had an average daily attendance of 72%.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider did not meet expectations for school consent data integrity.

**Outcome**

Provider **met** all Council goals for performance measurements.

Goal  Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.

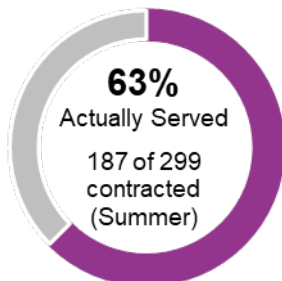
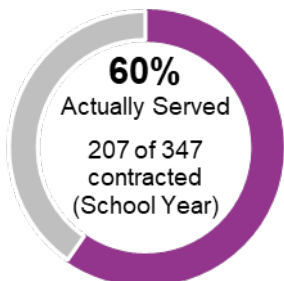
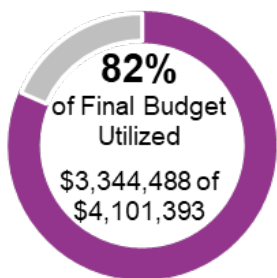


Children remained safe.





### How Much Did We Do? Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

The YMCA completed its final year providing services under the 2017 MOST RFP. The program provides out-of-school time services at six year-round BCPS sites, 13 school year only BCPS sites, two school year only community sites, and one summer only BCPS site. The provider serves children and youth with special needs ages 4 to 22.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS summer academies affected child recruitment and engagement. These factors resulted in fewer children participating in the program for 50 days or more in the school year and 20 days or more in the summer, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last school year. Program review and site visits reflected high-quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2022. This Provider was funded under the 2022 MOST RFP with services to begin in August 2022. As of October 2022, the provider had enrolled 83% of the contracted number to be served, with an average daily attendance of 68%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider did not meet expectations for school consent data integrity.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children remained safe.

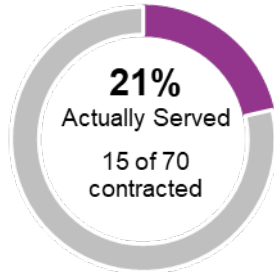
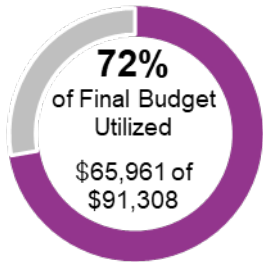






**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is receiving technical assistance.

JAFCO completed its first year providing services under the 2021 Respite RFP. The program offered weekend respite services for caregivers residing in Broward County. The program operated at two (2) community-based sites located in Sunrise.

Program review reflected quality service delivery with program staff executing a variety of engaging on-site experiences for the children. Technical assistance provided to address low numbers served.

Utilization and enrollment have been challenging for Respite providers since the onset of COVID.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider **met** all Council goals for performance measurements.

Goal  Measure

Caregivers who experienced reduced stress.



Caregivers who experienced improved familial relationships.



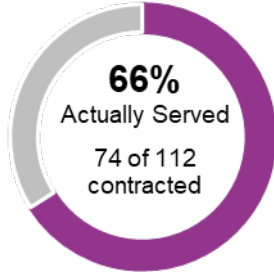
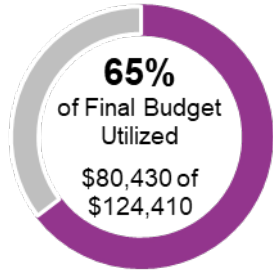
Children who reported satisfaction with Respite services.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Memorial Healthcare System completed its first year providing services under the 2021 Respite RFP. The program offered weekend respite services for caregivers residing in Broward County. Services take place at one community-based site located in Hollywood.

Program review reflected high-quality service delivery. Program staff provided a variety of engaging community-based and on-site experiences for the children/youth.

Utilization and enrollment have been challenging for Respite providers since the onset of COVID. Utilization and numbers served were impacted by provider-mandated social distancing requirements.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Caregivers who experienced reduced stress.



Caregivers who experienced improved familial relationships.



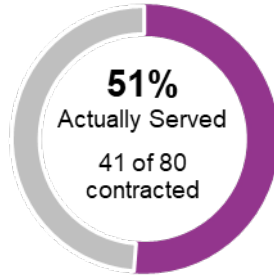
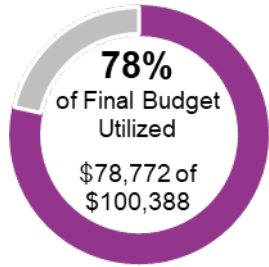
Children who reported satisfaction with Respite services.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Smith Mental Health Associates, LLC completed its first year providing services under the 2021 Respite RFP. The program offered weekend respite services for caregivers residing in Broward County. The program operates one community-based site in Plantation.

Program review reflected high-quality service delivery. Program staff provided a variety of highly creative and engaging community-based and on-site experiences for the children.

Utilization and enrollment have been challenging for Respite providers since the onset of COVID.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider did not meet expectations for school consent data integrity.

#### Outcome

Provider **met 2 of 3** Council goals for performance measurements. Provider did not meet the goal of caregivers reporting reduced stress. Relatively low numbers were measured, and provider is receiving technical assistance to improve the number of surveys completed.

Goal  Measure

Caregivers who experienced reduced stress.



Caregivers who experienced improved familial relationships.



Children who reported satisfaction with Respite services.





### GOAL

Increase protective/resiliency factors and reduce risk factors associated with delinquency, teen pregnancy, and other risky behaviors.

### RESULT

Children are ready to succeed in school.

### MIDDLE SCHOOL INITIATIVES PROGRAMS

#### Youth FORCE

- Provides year-round programming that serves students attending 21 high-need middle schools to promote positive youth development and school and community attachment. They include counseling, academic supports, community service learning, career exploration, and the Teen Outreach Program (TOP), a nationally recognized social skills curriculum. Due to need at a school who previously had a private pay program, this area was expanded for the 22/23 school year to one additional site.

#### PEACE

- Provides year-round programming that serves middle school age youth identified as "at-risk" with culturally responsive, holistic services designed to assist youth in developing competencies to assist with academic subjects, address social emotional learning through art and music, and expose youth to potential career and technical occupations.

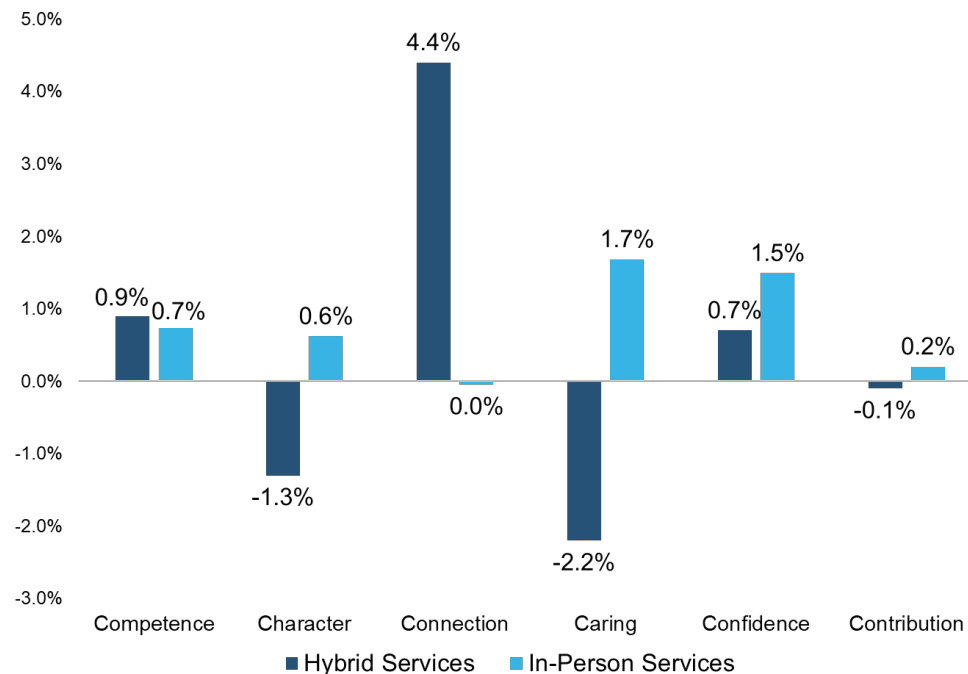
#### Choose Peace/Stop Violence Initiative

- Choose Peace/Stop Violence is a school-based community collaborative (CSC, BCPS, and United Way) to educate, engage, and empower youth to take action to prevent bullying, youth crime, and violence.

\* Due to the pandemic, the contracts were transitioned to cost reimbursement to preserve the integrity of the system. Under-utilization was typically due to staff vacancies which providers were directed to maintain until enrollment increased. The data integrity threshold to meet expectations is 95% for both outcome data and school consents. Providers who did not meet this threshold are designated as "not meeting" data integrity; however, outcomes were reported if they met at least 80% data integrity. Several programs did not meet the school attendance outcome, which reflects the trend across BCPS of increased rates of unexcused absences for middle school students.

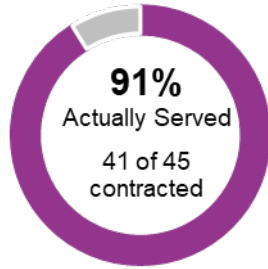
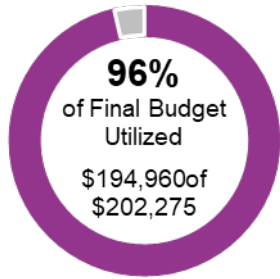
### DATA STORIES

In SY 21-22, Youth FORCE programs transitioned back to in-person services. When evaluating domain scores over time (from the 1st to the 3rd quarter), the **in-person services** showed positive changes for 5 of the 6 PYDI domains when compared to the previous year when **hybrid services** were being provided.





### How Much Did We Do? Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Community Access Center completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school services at one year-round community site.

Program review and site visits reflected high quality services. Youth satisfaction surveys reflected satisfaction with the program. A small number of youth did not attend school regularly, and this has been addressed with the youth and families.

As of October 2022, the provider had enrolled 87% of the contracted number to be served with an average daily attendance of 55%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider met 6 of 7 Council goals for performance measurements. Provider did not meet the goal for school attendance.

Goal  Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



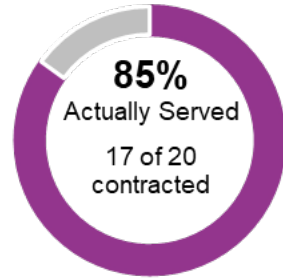
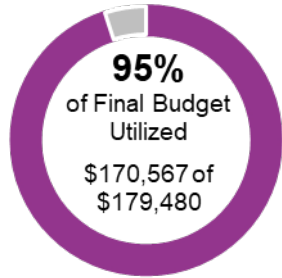
Youth who did not obtain any new law violations during the program.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

The Center for Hearing and Communication completed its second year providing services under the 2020 PYD RFP with KID, Inc. as the Fiscal Sponsor. The program provides out-of-school time services at one year-round BCPS site primarily to youth who are deaf/hard of hearing.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS after school supplemental activities affected youth recruitment and engagement. These factors resulted in fewer youth participating in the program for 50 days or more in the year, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last school year.

Program review and site visits reflected high-quality services. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2022, the provider had enrolled 95% of the contracted number to be served with an average daily attendance of 70%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met **6 of 7** Council goals for performance measurements. Provider did not meet the goal for school attendance.

■ Goal ■ Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



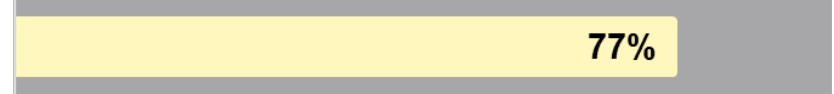
Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



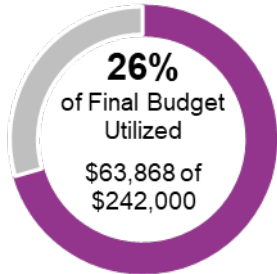
Youth who did not obtain any new law violations during the program.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is on a performance improvement plan.

The City of West Park completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round community site.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS after school supplemental activities affected youth recruitment and engagement. However, these factors resulted in fewer children participating in the program for 50 days or more in the year, which is the minimum number of days to be counted as served. Overall, consistent attendance has improved from the last school year. The new staff salary minimums helped with the staff recruitment and retention challenges. The program is currently on a Performance Improvement Plan (PIP) and has entered into a sub-contractual agreement with another agency to support the staffing and program implementation challenges.

As of October 2022, the provider had enrolled 36% of the contracted number to be served with an average daily attendance of 28%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider did not meet expectations for outcome data integrity.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



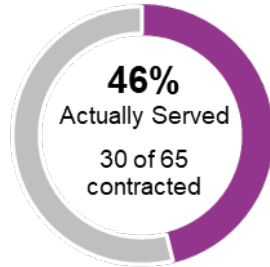
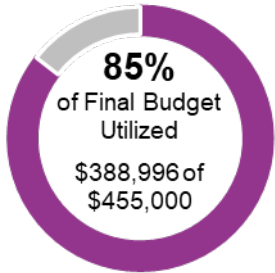
Youth who did not obtain any new law violations during the program.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Community Reconstruction Inc. completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school time and therapeutic services at two year-round BCPS sites to high-risk male youth in need of behavioral health supports.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS after school supplemental activities affected youth recruitment and engagement. These factors resulted in fewer youth participating in the program for 50 days or more in the year, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last year. Technical assistance was provided to address enrollment and recruitment.

Program review and site visits reflected high-quality services. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2022, the Provider had enrolled 48% of the contracted number to be served with an average daily attendance of 36%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider **met 6 of 7** Council goals for performance measurements. Provider did not meet the goal for school attendance.

Goal  Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



Youth who did not obtain any new law violations during the program.

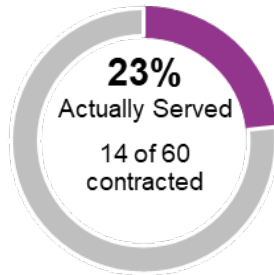
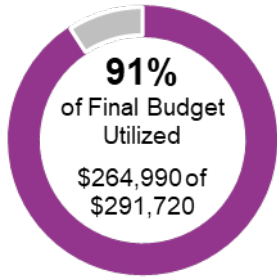






### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Crockett Foundation, Inc., completed its second year providing services under the 2020 PYD RFP. The program was contracted to provide out-of-school time services at one year-round, K-8 BCPS site. Due to low enrollment at the school, the program switched to an approved charter school at the beginning of Summer 2022.

The low school enrollment and the transition to the new location resulted in fewer youth participating in the program for 50 days or more in the year, which is the minimum number of days to be counted as served.

Program review and site visits reflected quality services. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2022, the provider had enrolled 83% of the contracted number to be served with an average daily attendance of 48%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



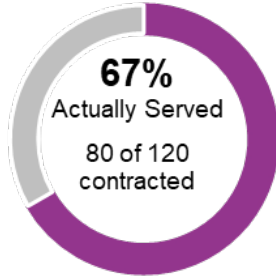
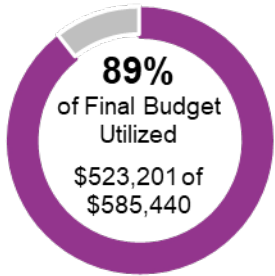
Youth who did not obtain any new law violations during the program.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

Crockett Foundation, Inc., completed its second year providing services under the 2020 PYD RFP and the first year under the 2021 Youth FORCE Expansion RFP. The program provides out-of-school time services at one year-round BCPS site.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS after school supplemental activities affected youth recruitment and engagement. These factors resulted in fewer youth participating in the program for 50 days or more in the year, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last year. Technical assistance was provided to address enrollment and recruitment.

Program review and site visits reflected high-quality services. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2022, the provider had enrolled 96% of the contracted number to be served with an average daily attendance of 66%.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider did not meet expectations for outcome data integrity.

**Outcome**

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



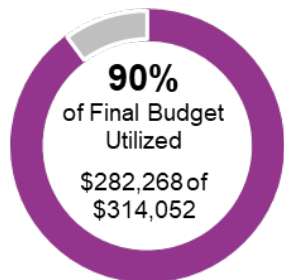
Youth who did not obtain any new law violations during the program.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Firewall Centers, Inc. completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Program review and site visits reflected high quality services. Youth satisfaction surveys reflected satisfaction with the program. This provider utilizes the federal AmeriCorps contract to augment service delivery and provided lower student to staff ratios, which has positively impacted youth enrollment and retainment.

As of October 2022, the provider had enrolled 110% of the contracted number to be served with an average daily attendance of 88%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider did not meet expectations for outcome data integrity.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



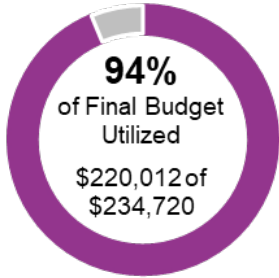
Youth who did not obtain any new law violations during the program.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Firewall Centers, Inc. completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Program review and site visits reflected high quality services. Youth satisfaction surveys reflected satisfaction with the program. This provider utilizes the federal AmeriCorps contract to augment service delivery and provided lower student to staff ratios, which has positively impacted youth enrollment and retainment.

The number of children served was higher than the contracted amount because the provider over-enrolled, anticipating attrition which did not occur at the expected level. As of October 2022, the provider had enrolled 107% of the contracted number to be served with an average daily attendance of 93%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



Youth who did not obtain any new law violations during the program.





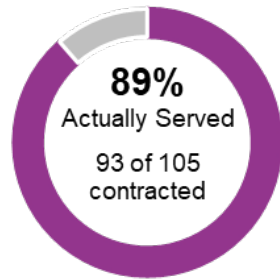
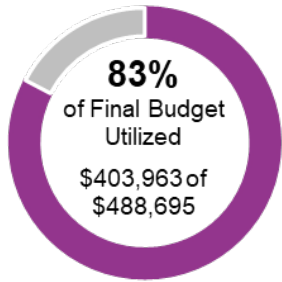
# Helping Abused Neglected and Disadvantaged Youth, Inc. (HANDY)

Middle School Initiatives – Youth FORCE FY 21-22



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

Helping Abused Neglected and Disadvantaged Youth, Inc., (HANDY) completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school time services at two year-round BCPS sites.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS after school supplemental activities affected youth recruitment and engagement. These factors resulted in fewer youth participating in the program for 50 days or more in the year, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last year.

Program review and site visits reflected high-quality services. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2022, the provider had enrolled 96% of the contracted number to be served with an average daily attendance of 76%.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider did not meet expectations for outcome and school consent data integrity.

### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



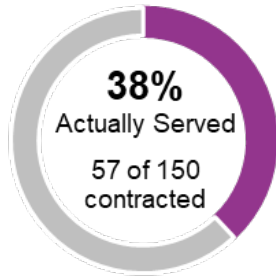
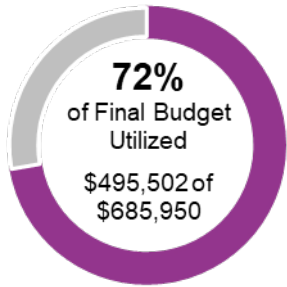
Youth who did not obtain any new law violations during the program.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Harmony Development Center completed its second year providing services under the 2020 PYD RFP and the 2021 Youth FORCE RFP. The program provides out-of-school time services at one year-round BCPS site and one year-round community site.

Due to site construction issues at the middle school and the smaller number of middle school youth living in the neighborhood of the community site, it was extremely difficult to recruit and retain youth. These factors resulted in fewer children participating in the program for 50 days or more in the school year, which is the minimum number of days to be counted as served. The school is now open and the community site has been right sized for FY22-23 to align with the number of youth living in the community.

Technical assistance has been provided to address youth enrollment and recruitment. The new staff salary minimums helped with the staff recruitment and retention challenges.

Program review and site visits reflected high quality services. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2022, the provider had enrolled 57% of the contracted number to be served with an average daily attendance of 44%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



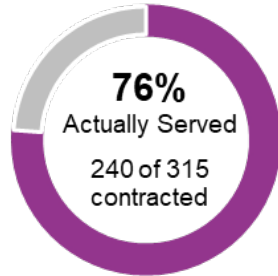
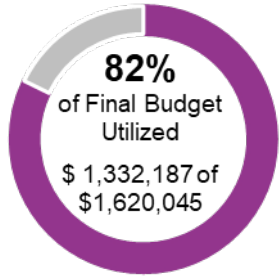
Youth who did not obtain any new law violations during the program.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Hispanic Unity of Florida completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school time services at four year-round BCPS sites.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS after school supplemental activities affected youth recruitment and engagement. These factors resulted in fewer youth participating in the program for 50 days or more in the year, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last year.

Program review and site visits reflected high-quality services. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2022, the provider had enrolled 99% of the contracted number to be served with an average daily attendance of 80%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider did not meet expectations for outcome data integrity.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



Youth who did not obtain any new law violations during the program.





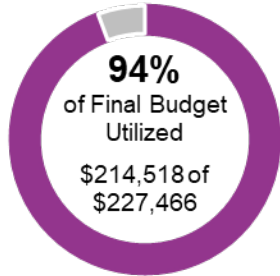
# Memorial Healthcare System with DeLuca Foundation Funding

Middle School Initiatives – Youth FORCE FY 21-22



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

Memorial Healthcare System completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS sites.

COVID-related health concerns and competing BCPS after school supplemental activities affected youth recruitment and engagement. These factors resulted in fewer youth participating in the program for 50 days or more in the year, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last year.

Program review and site visits reflected high-quality services. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2022, the provider had enrolled 72% of the contracted number to be served with an average daily attendance of 55%.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider did not meet expectations for outcome data integrity.

### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



Youth who did not obtain any new law violations during the program.

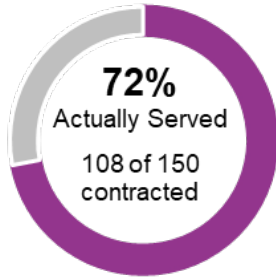
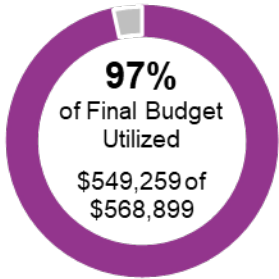






**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

Memorial Healthcare System completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school time services at two year-round BCPS sites.

COVID-related health concerns and competing BCPS after school supplemental activities affected youth recruitment and engagement. These factors resulted in fewer children participating in the program for 50 days or more in the school year, which is the minimum number of days to be counted as served. Overall, consistent attendance has improved from the last school year. Program review and site visits reflected high quality services. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2022, the provider had enrolled 65% of the contracted number to be served with an average daily attendance of 43%.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**



Provider did not meet expectations for outcome data integrity.

**Outcome**

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



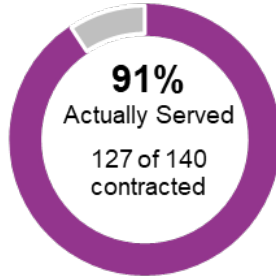
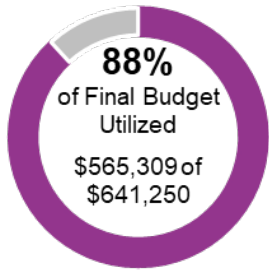
Youth who did not obtain any new law violations during the program.





### How Much Did We Do?

#### 91 Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

OIC of South Florida completed its second year providing services under the 2020 PYD RFP and the first year under the 2021 Youth FORCE Expansion RFP. The program provides out-of-school time services at two year-round BCPS sites.

The new staff salary minimums helped with the staff recruitment and retention challenges. Overall, consistent attendance has significantly improved from the last school year.

Program review and site visits reflected high quality services. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2022, the provider had enrolled 91% of the contracted number to be served with an average daily attendance of 63%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider did not meet expectations for outcome and school consent data integrity.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



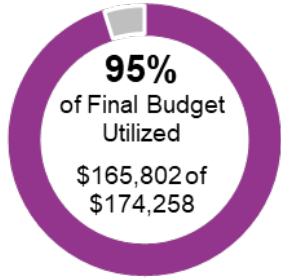
Youth who did not obtain any new law violations during the program.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

Our Children, Our Future completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school and therapeutic services at one year-round BCPS site to high-risk youth in need of behavioral health supports.

Program review and site visits reflected high quality services. Youth satisfaction surveys reflected satisfaction with the program.

As of October 2022, the provider had over enrolled at 127% of the contracted number to be served with an average daily attendance of 106%.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider **met 5 of 7** Council goals for performance measurements. Provider did not meet the goals for school attendance and drug/alcohol/vape use.

■ Goal ■ Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



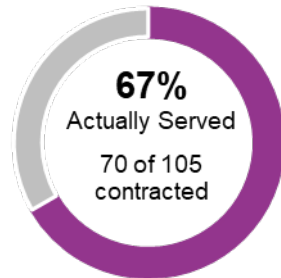
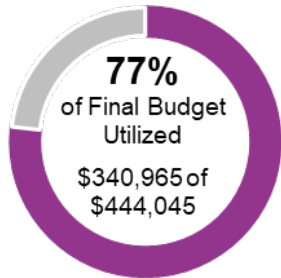
Youth who did not obtain any new law violations during the program.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Urban League of Broward County completed its second year providing services under the 2020 PYD RFP and the first year under the 2021 Youth FORCE Expansion RFP. The program provides out-of-school time services at two year-round BCPS sites.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS after school supplemental activities affected youth recruitment and engagement. These factors resulted in fewer youth participating in the program for 50 days or more in the year, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last year. Technical assistance was provided to address enrollment and recruitment.

Program review and site visits reflected high-quality services. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2022, the provider had enrolled 84% of the contracted number to be served with an average daily attendance of 46%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met 6 of 7 Council goals for performance measurements. Provider did not meet the goal for bullying prevention.

■ Goal ■ Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



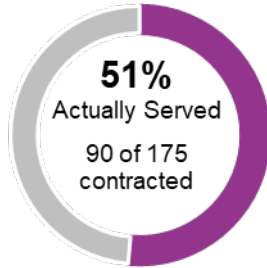
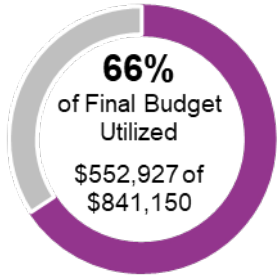
Youth who did not obtain any new law violations during the program.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

YMCA South Florida, Inc. completed its second year providing services under the 2020 PYD RFP and the first year under the 2021 Youth FORCE Expansion RFP. The program provides out-of-school time services at four year-round BCPS sites.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS after school supplemental activities affected youth recruitment and engagement. These factors resulted in fewer youth participating in the program for 50 days or more in the year, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last year. Technical assistance was provided to address enrollment and recruitment.

Program review and site visits reflected high-quality services. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2022, the provider had enrolled 54% of the contracted number to be served with an average daily attendance of 31%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider did not meet expectations for outcome and school consent data integrity.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



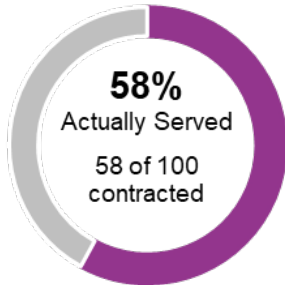
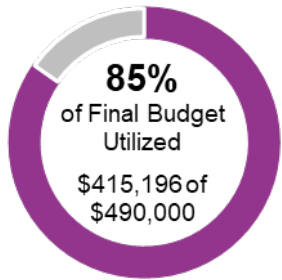
Youth who did not obtain any new law violations during the program.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance

Program is performing well.

Community Based Connections completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS after school supplemental activities affected youth recruitment and engagement. These factors resulted in fewer youth participating in the program for 50 days or more in the year, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last school year. Technical assistance was provided to address enrollment and recruitment.

Program review and site visits reflected high-quality services. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2022, the provider had enrolled 92% of the contracted number to be served with an average daily attendance of 71%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider did not meet expectations for outcome data integrity.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



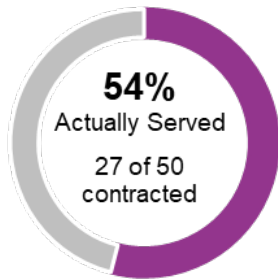
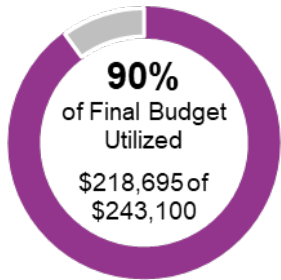
Youth who did not obtain any new law violations during the program.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

Crockett Foundation completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS after school supplemental activities affected youth recruitment and engagement. These factors resulted in fewer youth participating in the program for 50 days or more in the year, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. Technical assistance was provided to address enrollment and recruitment.

Program review and site visits reflected high-quality services. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2022, the provider had enrolled 72% of the contracted number to be served with an average daily attendance of 50%.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.



**Outcome**

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.

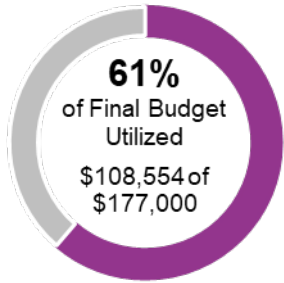


Youth who did not obtain any new law violations during the program.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**     
No Findings.

**Programmatic Performance**     
Program is performing well.

Harmony Development Center completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school time and therapeutic services at one year-round BCPS site.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS after school supplemental activities affected youth recruitment and engagement. These factors resulted in fewer youth participating in the program for 50 days or more in the year, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. However, overall attendance has improved from last year.

Program review and site visits reflected high-quality services. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2022, the provider had enrolled 73% of the contracted number to be served with an average daily attendance of 47%.

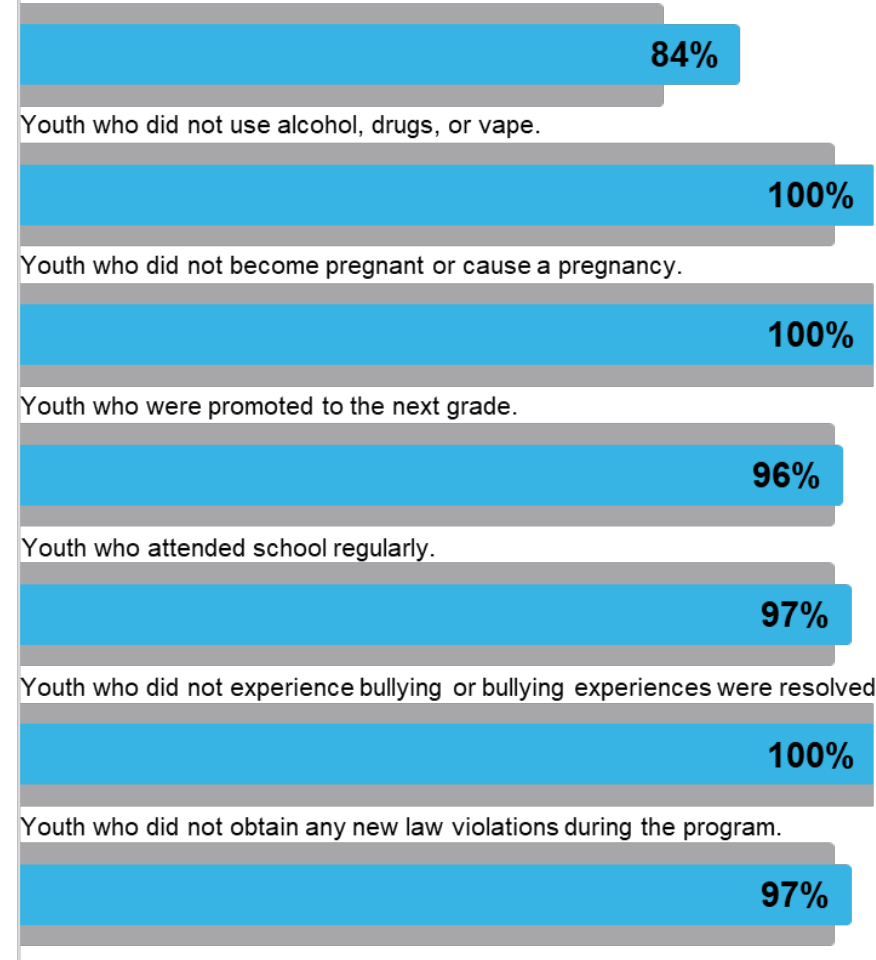
**Is Anybody Better Off?**

**Data Integrity & Fully Measured**   
Provider met expectations.

**Outcome**  
Provider **met** all Council goals for performance measurements.

Goal  Measure

Youth who demonstrated gains in Youth Development competencies.

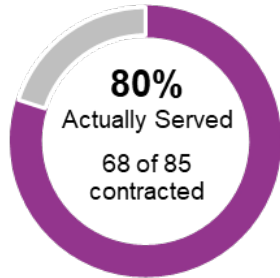
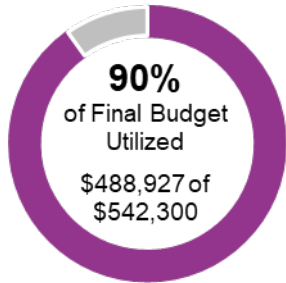






### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Smith Mental Health Associates, LLC completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site, one year-round community site, and one school year only BCPS site.

Staff turnover, extended staff vacancies, COVID-related health concerns, and competing BCPS after school supplemental activities affected youth recruitment and engagement. These factors resulted in fewer youth participating in the program for 50 days or more in the year, which is the minimum number of days to be counted as served. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges.

Program review and site visits reflected high-quality services. Youth satisfaction surveys reflected high levels of satisfaction with the program.

As of October 2022, the provider has enrolled 101% of the contracted number to be served with an average daily attendance of 72%

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met 6 of 7** Council goals for performance measurements. Provider did not meet the goal for school attendance.

■ Goal ■ Measure

Youth who demonstrated gains in Youth Development competencies.



Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who did not experience bullying or bullying experiences were resolved.



Youth who did not obtain any new law violations during the program.





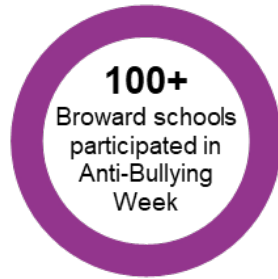
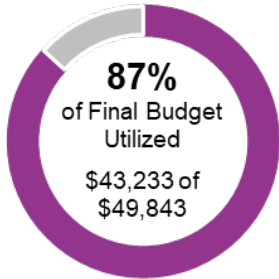
# United Way of Broward County – Choose Peace Initiative

Middle School Initiatives - FY 21-22



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring

No Findings.

### Programmatic Performance

Program is performing well.

Choose Peace Stop Violence, a tri-party community collaborative program between the School District, the CSC and United Way, along with leveraged dollars from the Sheriff's Law Enforcement Trust Fund, completed its twelfth year of funding. The initiative provides violence prevention programming that is school and community based. The program activities educate and empower youth and their families to address bullying, affirm cultural differences, and make healthier, drug-free lifestyle choices. The Agents of Change peer-led clubs are formed under the leadership of students and supervised by a school-based facilitator with the support of the School District's Choose Peace Facilitator. These clubs operate in 15 middle schools and high schools and set the tone for cultural change and inspire and empower the student population to be compassionate leaders and role models for peace and kindness.

Program review reflected highly interactive in-person service delivery and engaging youth development activities.

Utilization was lower than expected due to staff vacancy.

## Is Anybody Better Off?

### Outcome

Provider **met** all performance outputs.

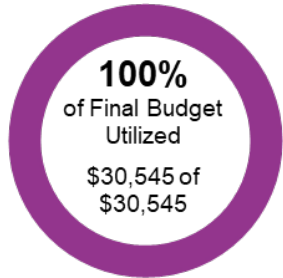
**15,600** pieces of educational materials on youth violence, prevention, and bullying were distributed at school and community events.

**449** youth participated in Agents of Change school-based programs.



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

Hanley Center Foundation, Inc. is in its first year of a 3-year leveraged partnership with a match from the Department of Children and Families' Prevention Partnership Grant, offering the Alcohol Literacy Challenge and the Active Parenting Program to Broward County students and their families with the goal of reducing underage drinking while promoting positive youth development and effective parenting.

Program review reflected high quality virtual services. The number of participants was higher than the contracted amount because the inclusion of hybrid services expanded their reach.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider met expectations.

**Outcome**

Provider **met** all Council goals for performance measurements.

Goal  Measure

Participants who successfully completed a prevention program.



Participants increased knowledge of alcohol use prevention.





**GOAL**

Reduce risk factors associated with delinquency, teen pregnancy, and other risky behaviors.

**RESULT**

Young people successfully transition to adulthood.

**HIGH SCHOOL INITIATIVES PROGRAMS**

**High School Initiatives**

- CSC's LEAP High programs provide academic and personal enrichment services at 15 Title 1 high schools designed to help youth graduate on time. The programs provide tiered case management services to help youth graduate and achieve their post-secondary aspirations.
- Youth Leadership Initiatives provide opportunities for arts-based self-advocacy, legislative advocacy, work experience, and career exploration.
- Programming focusing on improving the post-secondary transition of high school graduates and G.E.D. earners by increasing awareness of meaningful career pathways and navigating college applications, including financial aid.

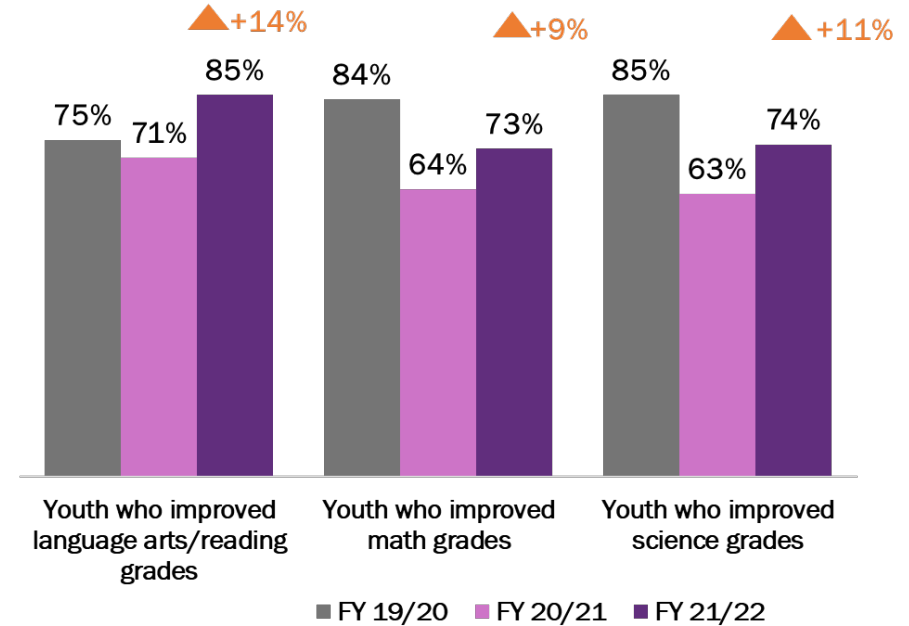
**Summer Youth Employment Program (SYEP)**

- The SYEP provides economically disadvantaged youth ages 16-18 the opportunity to gain employability skills and paid work experience.

\* **Due to the pandemic, these contracts were transitioned to cost reimbursement to preserve the integrity of the system. Under-utilization was typically due to staff vacancies which providers were directed to maintain until enrollment increased.**

**DATA STORY**

In FY 21/22, LEAP High students showed **improvement** in their science, math, and reading grades from FY 20/21. However, math and science grades have not yet returned to pre-pandemic levels.

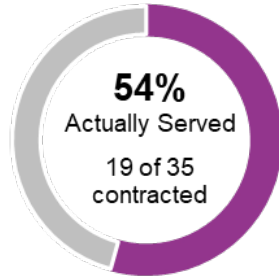
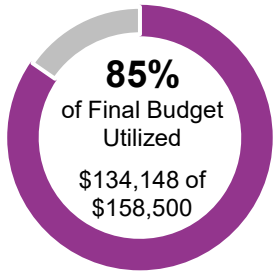


\*Note: Analysis does not include Community Based Connections due to their services being offered at an alternative charter school.



**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

Administrative monitoring had finding(s) that were addressed in a timely manner.

**Programmatic Performance**

Program is performing well.

Community Based Connections completed its first year providing services under the 2021 LEAP RFP. The program provides out-of-school time services at one year-round alternative charter high school.

Staff turnover, extended vacancies, childcare barriers for participating youth, and conflicting youth employment schedules, affected youth recruitment and retainment. These factors resulted in fewer youth participating in the program for 32 days or more in the year, which is the minimum number of days to be counted as served. The new staff salary minimums helped with the staff recruitment and retention challenges.

Program review and site visits reflected high quality services. Youth satisfaction surveys reflected satisfaction with the program.

As of October 2022, the provider had enrolled 80% of the contracted number to be served with an average daily attendance of 54%.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**



Provider met expectations.

**Outcome**

Provider **met** all Council goals for performance measurements. School grades, attendance, and suspension data was not obtained due to this site being a Charter school not covered under the data sharing agreement with BCPS and participants not having BCPS student ID numbers.

■ Goal ■ Measure

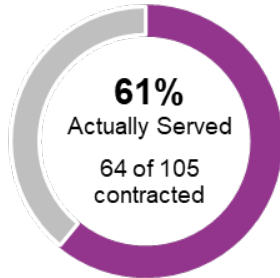
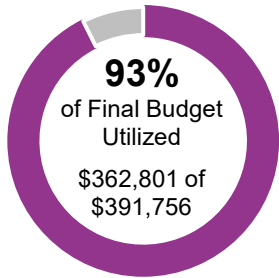
% of students enrolled in credit recovery who achieved gains in focus subject.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Firewall Centers, Inc. completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school time services at two year-round BCPS sites.

Staff turnover, extended vacancies, restructuring of program at one site, and competing BCPS after school supplemental activities affected youth recruitment, and youth engagement and retainment. These factors resulted in fewer youth participating in the program for 32 days or more in the year, which is the minimum number of days to be counted as served.

Program review and site visits reflected high quality services. Youth satisfaction surveys reflected satisfaction with the program.

As of October 2022, the provider had enrolled 109% of the contracted number to be served with an average daily attendance of 81%.

### Is Anybody Better Off?

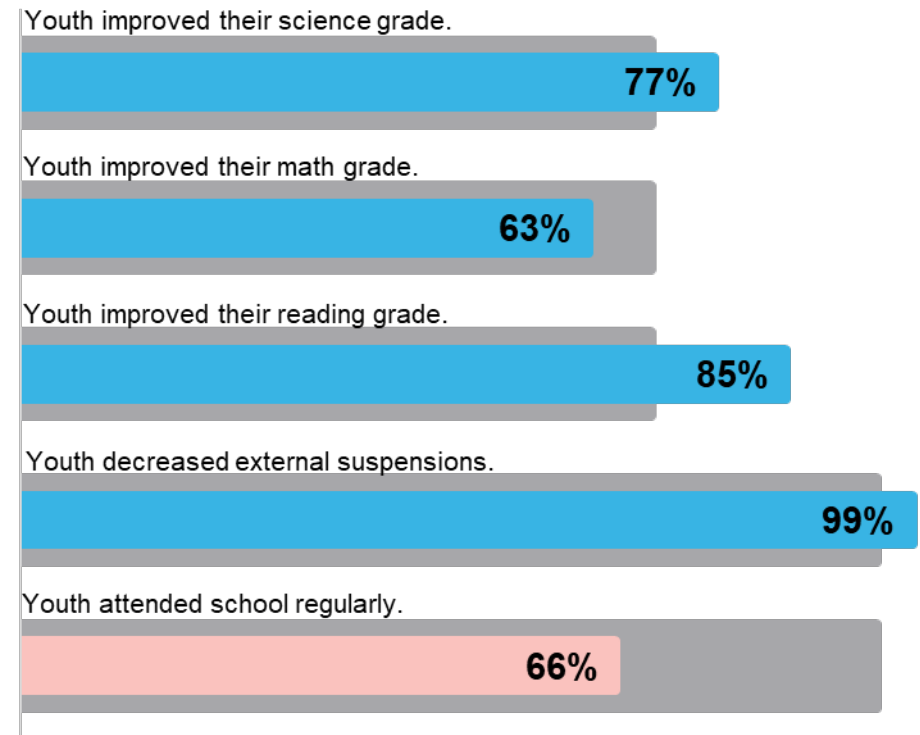
#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider **met 4 out of 5** Council goals for performance measurements. Provider did not meet school attendance goal.

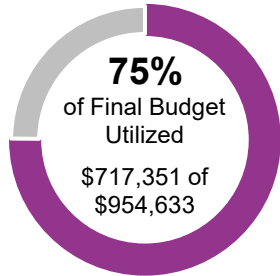
Goal  Measure





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance

Program is performing well.

Hispanic Unity of Florida, Inc. completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school time services at three year-round BCPS sites.

Staff turnover, extended vacancies and competing BCPS after school supplemental activities affected youth recruitment, and youth recruitment and retainment. These factors resulted in fewer youth participating in the program for 32 days or more in the year, which is the minimum number of days to be counted as served. The new staff salary minimums helped with the staff recruitment and retention challenges. Inconsistent youth attendance continued to be an issue.

Program review and site visits reflected high quality services. Youth satisfaction surveys reflected satisfaction with the program.

As of October, the provider had enrolled 100% of the contracted number to be served with an average daily attendance of 46%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider **met 4 of 5** Council goals for performance measurements. Provider did not meet school attendance goal.

Goal  Measure

Youth improved their science grade.



Youth improved their math grade.



Youth improved their reading grade.



Youth decreased external suspensions.



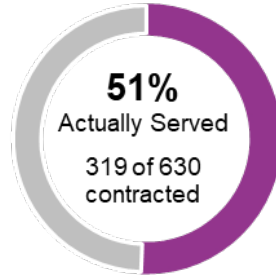
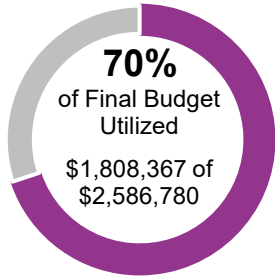
Youth attended school regularly.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

YMCA of South Florida, Inc. completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school time services at nine year-round BCPS sites.

Staff turnover, extended vacancies and competing BCPS after school supplemental activities affected youth recruitment and retainment. These factors resulted in fewer youth participating in the program for 32 days or more in the year, which is the minimum number of days to be counted as served. The new staff salary minimums helped with the staff recruitment and retention challenges. Inconsistent youth attendance continued to be an issue. Program review and site visits reflected high quality services. Youth satisfaction surveys reflected satisfaction with the program.

As of October 2022, the provider had enrolled 116% of the contracted number to be served with an average daily attendance of 70%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met 4 of 5** Council goals for performance measurements. Provider did not meet school attendance goal.

■ Goal ■ Measure

Youth improved their science grade.



Youth improved their math grade.



Youth improved their reading grade.



Youth decreased external suspensions.



Youth attended school regularly.

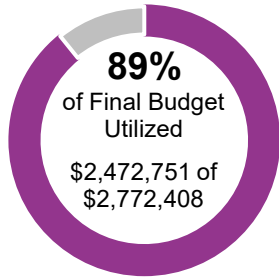






### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

CareerSource Broward completed its 18th year of CSC funding for the Summer Youth Employment Program (SYEP). This collaborative summer work experience program provides paid employability skills training and employment opportunities for 16-18-year-olds at worksites across Broward County.

Program monitoring reflected a thorough intake and assessment process, informative orientations for staff and employers, quality pre-employment training for youth, an efficient job placement process, and meaningful 7-week summer work experiences. Both employer and youth surveys reflected a high level of satisfaction with the program.

For summer 2022, the number of contracted youth was reduced to implement youth and staff hourly wage increases.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth were satisfied with their work experience.



Employers indicated high satisfaction with the program support and youth employee(s).



Youth demonstrated proficiency in employability and job retention skills.



Youth successfully completed the program.



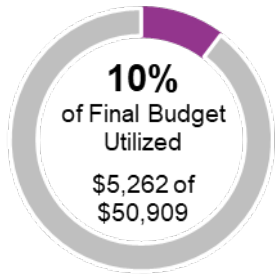


# Motivational Edge

High School Initiatives – Youth Leadership FY 21-22

## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

Motivational Edge completed its fourth year providing services through a leverage partnership with Dreams and Success Homes, Inc. The program provides resiliency and trauma support through the arts including lyrical expression, guitar, dance, and musical/vocal groups to youth attending Deerfield Beach High School.

Deerfield Beach High School interim leadership did not allow the provider to recruit youth or offer services on-site which affected youth recruitment, enrollment, and provision of services. Site observation reflected the delivery of high-quality virtual services for youth in a high-need community. Youth indicated a high level of satisfaction with the services received.

As of the 22/23 school year, the provider is offering services on campus. As of October 2022, ten students have been enrolled.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider did not meet expectations.

### Outcome

Provider **served too few participants** to analyze performance measurements.

Measure

Youth reported overall satisfaction with the program.

**Data not available**

Youth reported they would recommend the program to friends.

**Data not available**

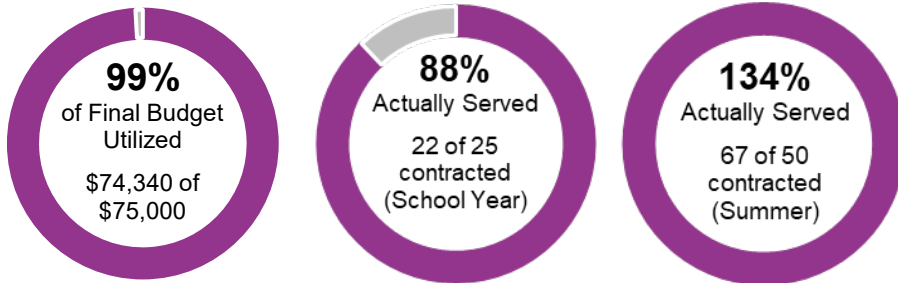
Youth reported program staff treated them with respect.

**Data not available**



### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

The Museum of Discovery and Science completed its second year of the Everglades EcoExplorers program under a leverage contract executed in June 2021. The program provides summer, after school, and weekend environmental education and workforce development training to youth in grades 10-12 at participating high schools who have a teacher recommendation.

In summer 2022 the program was expanded to serve 50 youth, the summer stipend was increased, and the school year is now paid work experience rather than volunteer hours. Program review reflected high quality services. Youth satisfaction surveys reflected high satisfaction with the program.

School-year program recruitment was impacted by COVID, and they were able to over enroll in the summer by utilizing partner leverage funding.

As of October 2022, the provider had enrolled 106% of the contracted number to be served.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider **met** Council goals for performance measurement.

Goal  Measure

Youth increased knowledge of science concepts.



Youth demonstrated proficiency in employment and job retention skills.





# Supported Training & Employment Program (STEP)

Annual Performance FY 21-22

## GOAL

Strengthen the continuum of care for children and youth with special needs.

## RESULT

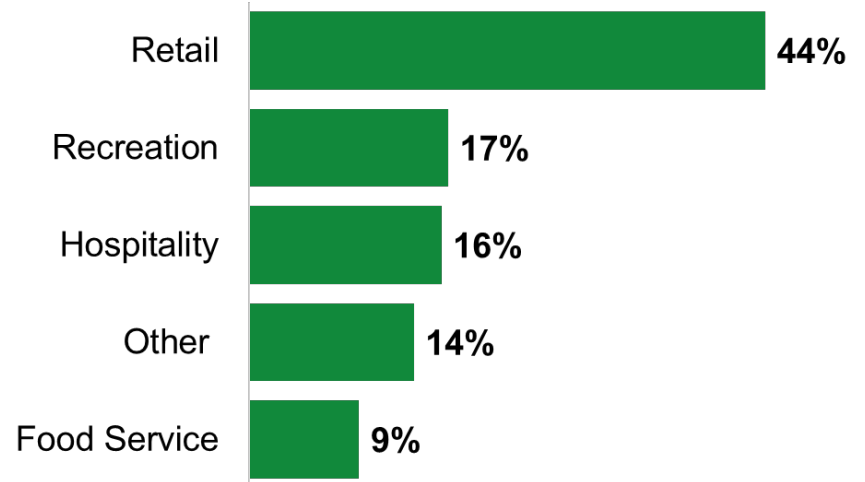
Young people successfully transition to adulthood.

## SUPPORTED TRAINING & EMPLOYMENT PROGRAM (STEP)

- The Council funds leading-edge initiatives to prepare teens with disabilities for independence after completing school.
- Programs operate after school and during summer, focusing on independent living skills with career exploration activities and social skills development.
- Programs offer paid summer employment opportunities for youth, supported by on-site professional job coaches.

## DATA STORY

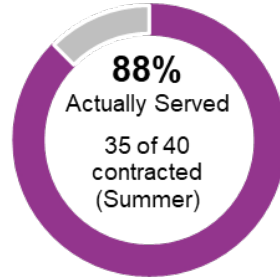
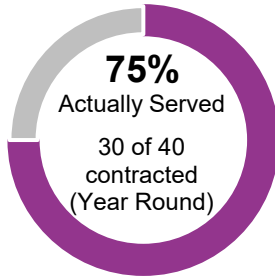
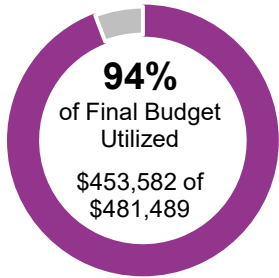
In FY 21-22, youth in STEP primarily worked in retail positions.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Arc Broward completed its second year providing services under the 2020 PYD RFP. The program provides out-of-school time services at the headquarter site, one charter site, and two year-round BCPS sites.

COVID health concerns affected youth recruitment and retainment. The new youth summer employment salary minimums helped with the youth recruitment and retention challenges.

Program review and site visits reflected high quality services. Youth satisfaction surveys reflected satisfaction with the program.

As of October 2022, the provider had enrolled 83% of the contracted number to be served with an average daily attendance of 55%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth acquired measurable skills in Daily Living Activities.



Youth acquired measurable skills in Work Behaviors.



Youth acquired measurable skills in Job Duties.



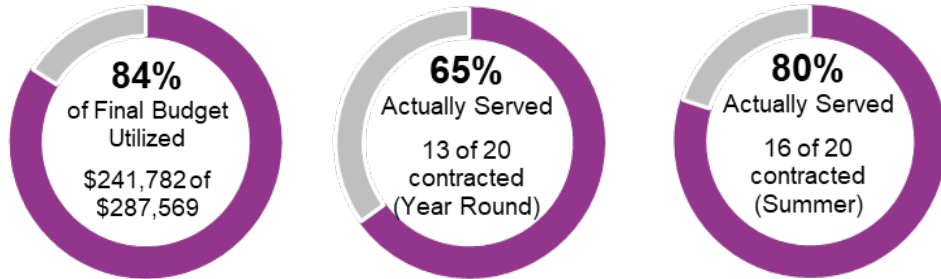
Youth who are employed or pursuing post-secondary education 6 months post program completion.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

The Center for Hearing and Communication completed its second year providing services under the 2020 PYD RFP with KID, Inc. as the Fiscal Sponsor. The program provides positive youth development programming at one BCPS site during the school year and community-based supported employment during the summer for youth who are deaf/hard of hearing.

Staff turnover affected youth recruitment and retainment. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. The new youth summer employment salary minimums helped with the youth recruitment and retention challenges.

Program review and site visits reflected high quality services. Youth satisfaction surveys reflected satisfaction with the program.

Utilization was high due to transportation costs. As of October 2022, the provider had enrolled 95% of the contracted number to be served with an average daily attendance of 70%.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**

Provider did not meet expectations for outcome data integrity.

**Outcome**

Provider **met** all Council goals for performance measurements.

Goal  Measure

Youth acquired measurable skills in Daily Living Activities.



Youth acquired measurable skills in Work Behaviors.



Youth acquired measurable skills in Job Duties.



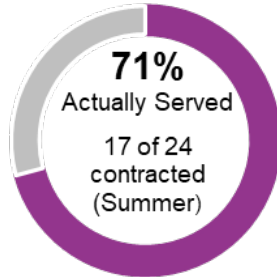
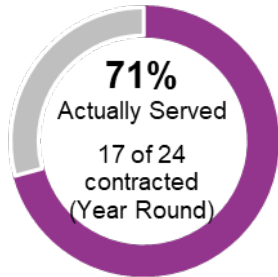
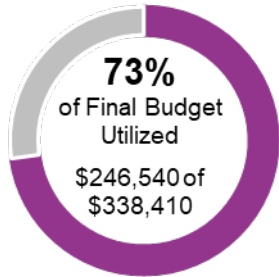
Youth who are employed or pursuing post-secondary education 6 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Smith Mental Health Associates, LLC completed its second year providing services under the 2020 PYD RFP. The program provides positive youth development programming at two BCPS sites during the school year and community-based supported employment during the summer.

Staff turnover, COVID health concerns, and lower alternative school enrollment affected youth recruitment and retainment. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. The new youth summer employment salary minimums helped with the youth recruitment and retention challenges.

Program review and site visits reflected high quality services. Youth satisfaction surveys reflected satisfaction with the program.

As of October 2022, the provider had enrolled 67% of the contracted number to be served with an average daily attendance of 38%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Youth acquired measurable skills in Daily Living Activities.



Youth acquired measurable skills in Work Behaviors.



Youth acquired measurable skills in Job Duties.



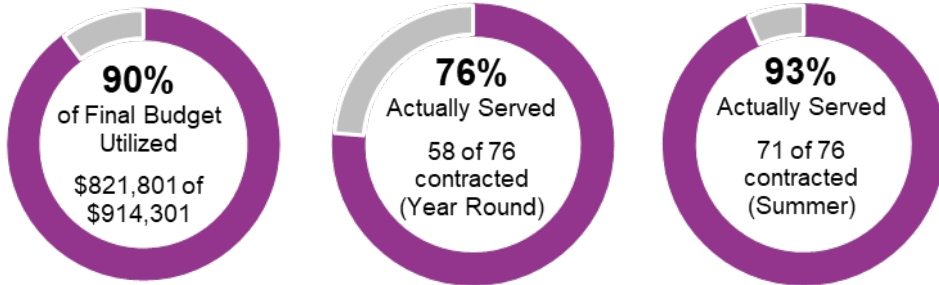
Youth who are employed or pursuing post-secondary education 6 months post program completion.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is receiving technical assistance.

United Community Options (UCO) completed its second year providing services under the 2020 PYD RFP. The program provides positive youth development programming at eight BCPS sites during the school year and community-based supported employment during the summer.

Staff turnover and COVID health concerns affected youth recruitment and retainment. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. The new youth summer employment salary minimums helped with the youth recruitment and retention challenges.

Program review and site visits reflected quality services. Youth satisfaction surveys reflected satisfaction with the program. Program is receiving technical assistance to address outcome achievement.

As of September, the provider had enrolled 56.5% of the contracted number to be served with an average daily attendance of 41%.

**Is Anybody Better Off?**

**Data Integrity & Fully Measured**



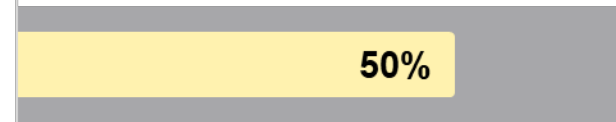
Provider did not meet expectations for outcome data integrity.

**Outcome**

Provider met 1 of 4 Council goals for performance measurements. Provider did not meet council goals for Daily Living Activities, Job Duties, and employment/post-secondary post completion. The provider experienced changes in leadership and responsibilities throughout the year which impacted data quality and integrity. Increased stability was noted with data integrity in mid-Summer.

Goal  Measure

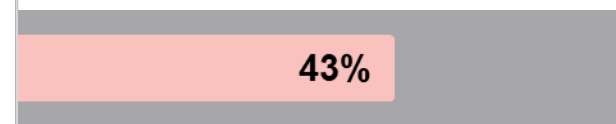
Youth acquired measurable skills in Daily Living Activities.



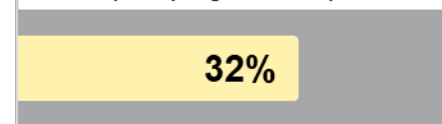
Youth acquired measurable skills in Work Behaviors.



Youth acquired measurable skills in Job Duties.



Youth who are employed or pursuing post-secondary education 6 months post program completion.

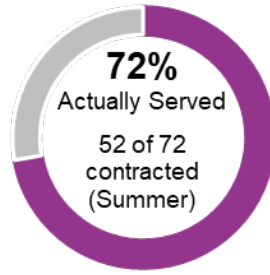
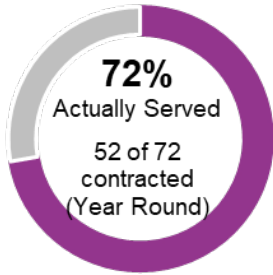
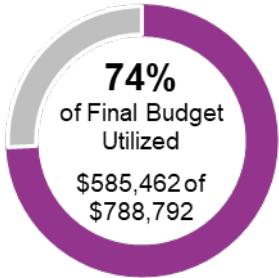






### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

The YMCA of South Florida, Inc. completed its second year providing services under the 2020 PYD RFP. The program provides positive youth development programming at three BCPS sites and one Charter school site during the school year and community-based supported employment during the summer.

Staff turnover and COVID health concerns affected youth recruitment and retainment. While the staff salary minimums added mid-year helped with the staff recruitment and retention challenges, it was too late to overcome the challenges. The new youth summer employment salary minimums helped with the youth recruitment and retention challenges.

Program review and site visits reflected high quality services. Youth satisfaction surveys reflected satisfaction with the program.

As of October 2022, the provider had enrolled 65% of the contracted number to be served with an average daily attendance of 61%.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Youth acquired measurable skills in Daily Living Activities.



Youth acquired measurable skills in Work Behaviors.



Youth acquired measurable skills in Job Duties.



Youth who are employed or pursuing post-secondary education 6 months post program completion.





## GOAL

Improve life outcomes for dependent, delinquent, crossover, LGBTQ and disconnected youth transitioning to adulthood, with a special focus on youth in foster care and/or other non-traditional living arrangements.

## RESULT

Young people successfully transition to adulthood.

## HEALTHY YOUTH TRANSITIONS PROGRAMS

### Healthy Youth Transition (HYT)

- Provides life coaching, independent living skills training, vocational exploration and training, mentoring, case management, trauma-informed therapy and other supportive services using the Transitional Independent Process (TIP) model.
- Since 2004, a partnership with The Jim Moran Foundation has added \$590K annually to support HYT.

### Fort Lauderdale Independent Training & Education Center (FLITE)

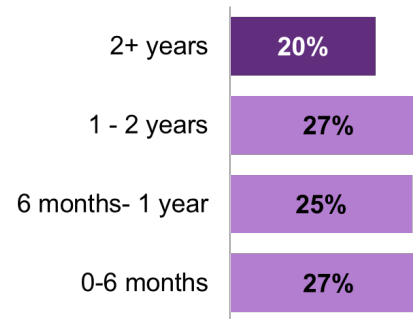
- A community collaborative providing coordination, resources, and direct services to the Independent Living population in Broward County.
- A platform for Transitioning to Independent Living (TIL) youth and supportive system professionals to co-identify and co-create solutions to improve Broward's Child Welfare System and outcomes for TIL youth.
- HOPE (Helping Older Teens Powerfully Engage) Court is an innovative, system-changing pilot program that utilizes a restorative approach within the child welfare system, serving youth who are approximately 17 years of age, and who will become adults while in foster care without an intact family.

### Youth Internships & Career Exploration

- Provides paid internships and career exploration for youth ages 16 to 22 who are aging out of foster care and youth who identify as LGBTQ in Broward County.

## DATA STORIES

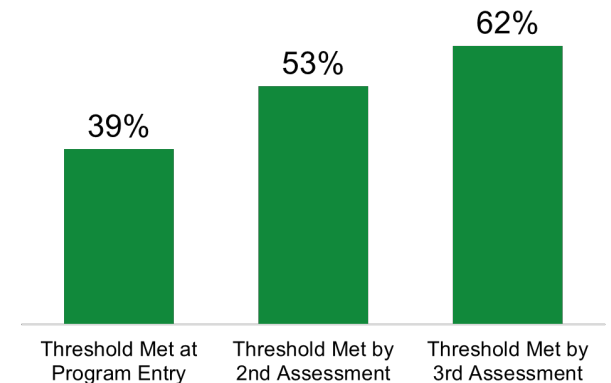
Youth stay in HYT services for an average of **468 days**. For youth who left HYT between FY 20-21 and FY 21-22, approximately **one half of youth attended programs up to 1 year**. However, **20%**



attended the program for **over 2 years** which speaks to the complexity of many of these young people's needs and the value of the life coaching services being offered for these youth.

The Employability Skills Survey assesses workplace knowledge. For youth who were active in HYT in FY 21-22, **39%** entered HYT with **high enough scores to excuse them from further testing**.

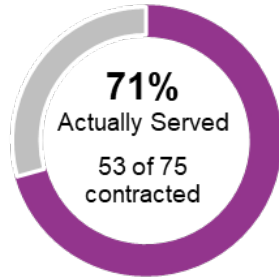
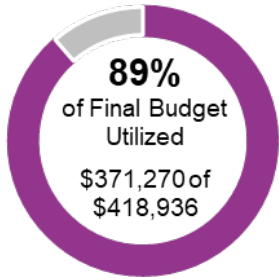
By their third assessment, **62%** of youth who were still in HYT programs had reached this threshold. Progress monitoring can help providers shape training opportunities to address knowledge gaps in work skills.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Camelot Community Care completed its second year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) model to provide meaningful life coaching, case management, and counseling services with youth who are transitioning out of the child welfare system with special behavioral health conditions.

The program has experienced a decrease in referrals and staff vacancies, which impacted utilization and numbers served. The new staff salary minimums helped with the staff recruitment and retention challenges. The referral process has been streamlined and the vacancies have been resolved.

Program review reflected high quality hybrid service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



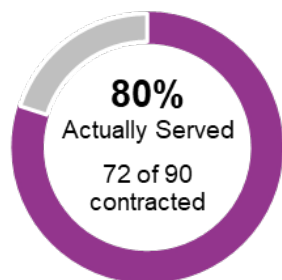
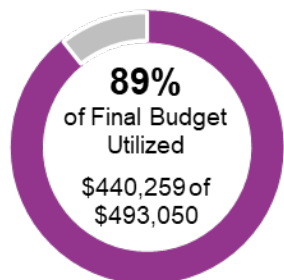
Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

Administrative monitoring had finding(s) that were addressed in a timely manner.

#### Programmatic Performance

Program is performing well.

Gulf Coast Jewish Family and Community Services completed its second year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) model to offer meaningful life coaching, case management, and counseling services with youth transitioning out of the child welfare system.

The program has experienced a decrease in referrals and staff vacancies, which impacted utilization and numbers served. The new staff salary minimums helped with the staff recruitment and retention challenges. The referral process has been streamlined and the vacancies have been resolved.

Program review reflected high quality hybrid service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



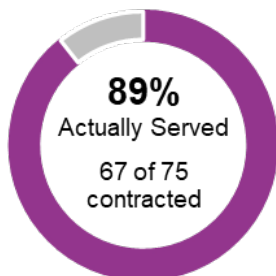
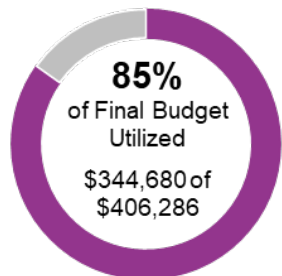
Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Harmony completed its second year as a new provider under the 2020 Healthy Youth Transition RFP. The program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching, case management, and counseling services to youth transitioning out of the child welfare system and those in middle and high school throughout Broward County with delinquency involvement.

The program has experienced a decrease in referrals and staff vacancies, which impacted utilization and numbers served. The new staff salary minimums helped with the staff recruitment and retention challenges. The referral process has been streamlined and the Life coach vacancies have been resolved, however, two part-time teacher vacancies remain.

Program review reflected high quality hybrid service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





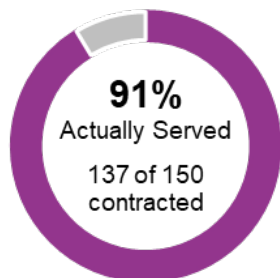
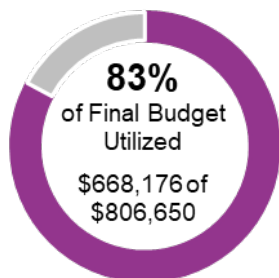
# Helping Abused, Neglected and Disadvantaged Youth, Inc. (HANDY)

Independent Living – Healthy Youth Transitions (HYT) FY 21-22



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

Helping Abused, Neglected and Disadvantaged Youth (HANDY) completed its second year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching and counseling services to youth transitioning out of the child welfare system and those living in both formal and informal relative care settings.

The program has experienced a decrease in referrals and staff vacancies, which impacted utilization and numbers served. The new staff salary minimums helped with the staff recruitment and retention challenges. The referral process has been streamlined and the vacancies have been resolved.

Program review reflected high quality hybrid service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





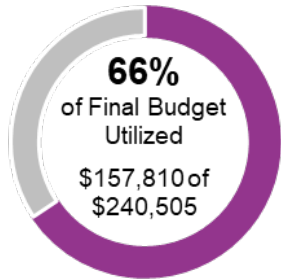
# Henderson Behavioral Health – Wilson Gardens Project

Independent Living – Healthy Youth Transitions (HYT) FY 21-22



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is receiving technical assistance.

Henderson Behavioral Health completed its second year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) model to provide meaningful life coaching, counseling, and supported housing to youth with complex behavioral health needs aging out of the child welfare system.

The program has experienced staff vacancies, which impacted utilization and numbers served. The new staff salary minimums helped with the staff recruitment and retention challenges. The vacancies have been resolved. The number of youth served was high because of youth retention issues. Ongoing technical assistance has been provided.

Program review reflected quality hybrid service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider did not meet expectations for school consent data integrity.

### Outcome

Provider met 3 of 4 Council goals for performance measurements. Provider did not meet employability skills goal due to challenges with assessment administration.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Memorial Healthcare System completed its second year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching, case management, and counseling services to youth transitioning out of the child welfare system and those living in both formal and informal relative care settings.

The program has experienced a decrease in referrals, which impacted numbers served. The referral process has been streamlined. The program provided more intense services which resulted in high utilization.

Program review reflected high quality hybrid service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.

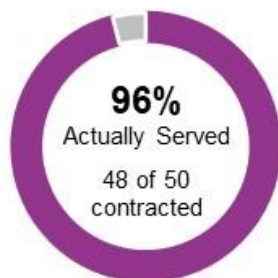






### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

PACE Center for Girls completed its second year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) to provide gender-responsive life coaching, case management, and counseling services to middle and high school aged girls throughout Broward County with delinquency involvement, transitioning out of the child welfare system and those living in both formal and informal relative care settings.

Program review reflected high-quality hybrid service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider did not meet expectations for outcome data integrity.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.

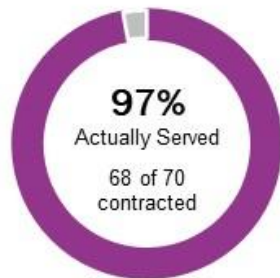
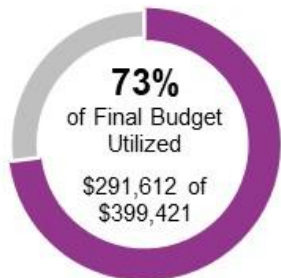


Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





### How Much Did We Do? Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

SunServe completed its second year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching, case management, and therapeutic services to middle and high school aged youth who identify as Lesbian, Gay, Bi-Sexual, Transgender and Questioning (LGBTQ).

The program experienced staff vacancies which impacted utilization. The new staff salary minimums helped with the staff recruitment and retention challenges. The vacancies have resolved.

Program review reflected high quality hybrid service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider did not meet expectations for outcome data integrity.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



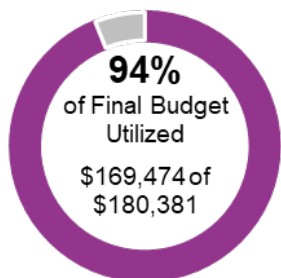
Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

In 2014, the Council approved community collaborative funding for FLITE Center in collaboration with the Community Foundation, The Jim Moran Foundation, United Way, and CareerSource to provide coordination, resources, and direct services to the Transitional Independent Living (TIL) population in Broward County. FLITE Center serves as a One-Stop Resource Center that serves TIL youth with individualized services based on their needs, including connections to housing and employment opportunities, referrals to community resources, access to benefits, and educational assistance with GED preparation and post-secondary training.

Program review reflected that FLITE Center provided essential services to TIL youth, reflecting its status as the hub for TIL services, TIL youth, and life coaches. Youth satisfaction surveys reflected a high level of satisfaction with services received.

Because this is blended funding, the number of youth served reflects work done through all of the funding partners.

### Is Anybody Better Off?

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Youth served in the College Boost Program that made learning/educational gains.



Youth served by the housing coordinator secured housing.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings.

**Programmatic Performance** ✓ ✓ ✓

Program is performing well.

Fort Lauderdale Independence Training & Employment Center (FLITE) Youth System Organizing (YSO) program is in its second year. The YSO provides a framework for youth Transitioning to Independent Living (TIL) and supportive system professionals to co-identify and co-create solutions that improve Broward's Child Welfare System and outcomes for TIL Youth. The YSO teaches TIL Youth community organizing and advocacy skills, so they can be authentically engaged in the governance of Broward's Child Welfare System.

The YSO continued to build upon relationships with TIL Youth and system professionals. One result was creating and administering two systems of care quality and accountability surveys: one for TIL youth (181 responded) and another for system professionals (67 responded). The results showed: (1) 65% of TIL youth are satisfied with the services they received, and satisfaction was highest when their voice is considered and they felt supported by caring and responsive system professionals, and (2) 51% of system professionals felt the child welfare system was not meeting the needs of children in care and most expressed concern about staffing issues. These results will be the foundation of the YSO's upcoming advocacy campaign to improve system care.

**Is Anybody Better Off?**

**Outcome**

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth improved organizing and leadership competencies.



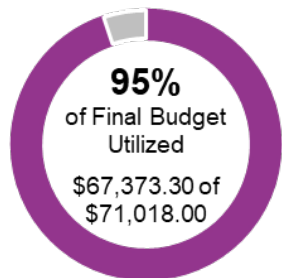
Youth satisfied with YSO trainings and events.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Not Applicable.

HOPE Court (Helping Older Teens Powerfully Engage Court) has completed a partial year of operations through a leverage partnership with the Florida Institute for Child Welfare (FICW) beginning March 2022. The program is an innovative, system-changing pilot program that utilizes a restorative practices approach within the child welfare legal system. HOPE Court serves youth who are approximately 17 years of age and who will become adults while in foster care without an intact family. FICW will conduct an evaluation of the program.

Between March 2022 and June 2022, setup, identification, preparation and consent procedures took place, yielding 13 youth participants. Through their participation in HOPE Court, each youth was provided 2 court hearings and 3 support circles to date. Additionally, 25 child welfare professionals were trained in Intro to Restorative Practices, Using Circles, and Empathetic Communication.

Site observation of a court hearing was conducted and reflected quality service and positive interaction with the youth.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

See below.

#### Outcome

Provider **did not have sufficient data** to report as of this report. Participants have not yet been in the program long enough to capture outcome data for analysis.

Goal  Measure

Youth who successfully completed the program.

**Too soon to measure**

Youth who completed Virtual Vision Boards.

**Too soon to measure**

Youth who had restorative legal hearings every 6 weeks.

**Too soon to measure**

Youth who had pre-court circles prior to court hearing.

**Too soon to measure**

Youth who attended independent living workshops.

**Too soon to measure**



### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Housing Opportunities, Mortgage Assistance, & Effective Neighborhood Solutions, Inc. (H.O.M.E.S.) completed its sixth year of this community collaborative with The Jim Moran Foundation. The Jim Moran Foundation funds housing for Transitional Independent Living (TIL) youth and CSC funds internships for TIL youth.

The numbers served was higher than the contracted amount due to some youth completing their internship early because they found higher paying jobs, shifting focus to academics, and experiencing behavioral health challenges.

Program review reflected high quality in-person service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Youth successfully completed internship.



Youth demonstrated proficiency or improvement in employability and job retention skills.



Sites that indicated satisfaction with program support and youth intern(s).



Youth who were employed upon internship completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program performed well.

The Museum of Discovery and Science completed its final year as a leverage contract. EMPYRE is a year-round youth internship program that allows formal and informal foster care youth and LGBTQ young adults between the ages of 16-22 the opportunity to participate in employability skills training and work experience.

The number of youth served was higher than the contracted amount due to some youth leaving their internship early for better paying jobs.

Program review reflected high quality in-person service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The leverage contract sunset on September 30, 2022.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth found employment after the internship.



Youth demonstrated proficiency in employability and job retention skills.





**GOAL**

Reduce the recidivism rate of youth offenders and prevent the escalation of crime.

**RESULT**

Young people successfully transition to adulthood.

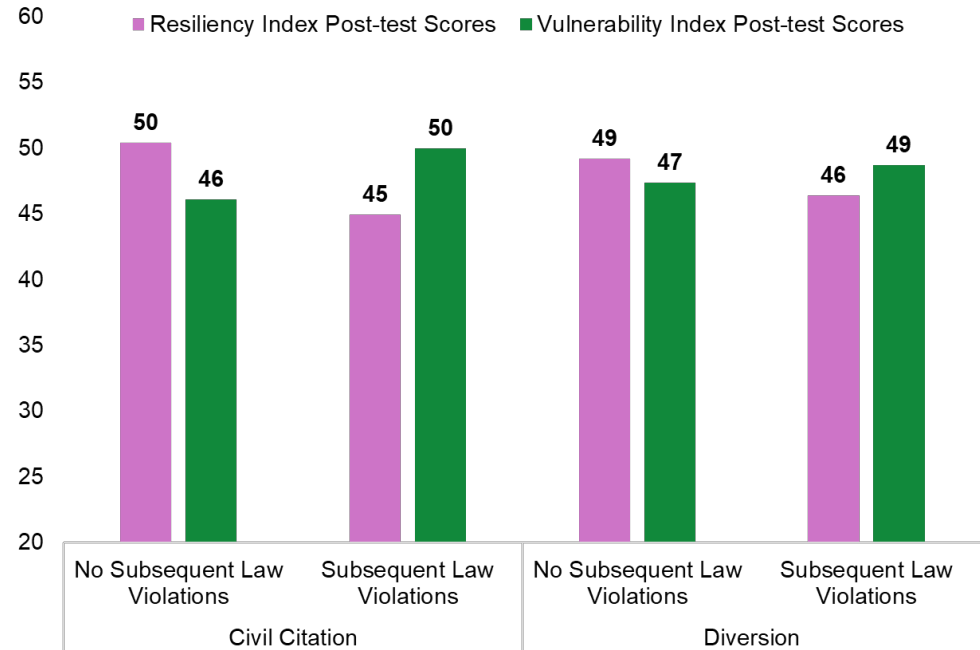
**DELINQUENCY DIVERSION PROGRAMS**

**New Delinquency Alternatives for Youth (New DAY)**

- Provide structured diversion interventions for youth with eligible offenses using a restorative-justice lens.
- Referred by the State Attorney's Office (S.A.O.), Broward County Office of Justice Services, law enforcement, or Broward County Public Schools.

**DATA STORY**

Only **11%** of New DAY program participants **obtained a law violation** within 12 months of program completion. These youth generally had **higher Vulnerability than Resiliency scores** at the end of participation. Conversely, youth who did not obtain new law violations had higher Resiliency than Vulnerability Scores. This pattern was stronger for youth in Civil Citation than Diversion. Programs might consider using Resiliency Post-tests to screen youth who appear more at risk for recidivism to develop a post-service success plan.







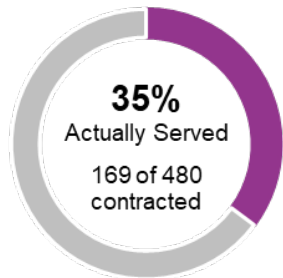
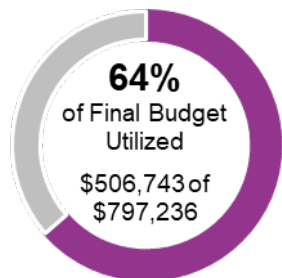
# Broward County Sheriff's Office (BSO)

Delinquency Diversion – New Diversion Alternatives for Youth (New DAY) FY 21-22



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

The Broward Sheriff's Office (BSO) completed its final year of operation under the New DAY 2018 RFP providing Tier I and II services for youth with minor to moderate juvenile delinquency histories. BSO's Community Justice program provides diversion, civil citation, and PROMISE programming throughout Broward County to youth through age 17 at time of offense.

During the pandemic youth arrests decreased and the program experienced a substantial decrease in referrals overall. Staff directed the provider to hold vacant positions open until referrals increased. As pandemic conditions eased, youth arrests trended up. Referrals are trending up.

The program review reflected high-quality hybrid service delivery. Satisfaction surveys reflected a high level of satisfaction with services received.

This contract sunset on September 30, 2022. This Provider was funded under the New Day RFP with services to begin in October 2022.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who improved or maintained school attendance during program participation.



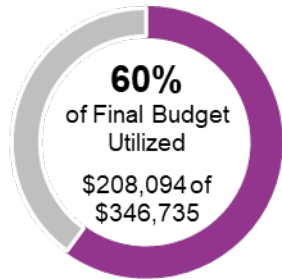
Youth who had no law violations 12 months post program completion.





### How Much Did We Do?

100% Actually Served 24 of 24 contracted Utilization



### How Well Did We Do It?

**Financial & Administrative Monitoring** ✓✓✓

No Findings.

**Programmatic Performance** ✓✓✓

Program is performing well.

Camelot Community Care completed its final year of operation under the 2018 New DAY RFP providing Tier III services for youth with moderate to more serious juvenile delinquency histories and/or behavioral health concerns. The program utilizes the Functional Family Therapy (FFT) model to provide in-home therapeutic diversion, civil citation, and PROMISE programming throughout Broward County with youth through age 17 at time of offense.

During the pandemic youth arrests decreased and the program experienced a substantial decrease in referrals overall. Staff directed the provider to hold vacant positions open until referrals increased. As pandemic conditions eased, youth arrests trended up. Referrals are trending up.

The program reviews reflected quality hybrid service delivery. Satisfaction surveys reflected a high level of satisfaction with the services received.

This contract sunset on September 30, 2022. This Provider was funded under the New Day RFP with services to begin in October 2022.

### Is Anybody Better Off?

**Data Integrity & Fully Measured**

Provider met expectations.

### Outcome

Provider met 4 of 5 Council goals for performance measurements. Provider had too few responses to measure school attendance.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who improved or maintained school attendance during program participation.

**Data not available**

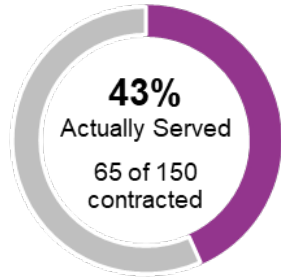
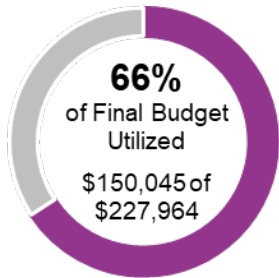
Youth who had no law violations 12 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Harmony Development Center completed its final year of operation under the 2018 New DAY RFP providing Tier I and II services for youth with minor to moderate juvenile delinquency histories. The program provides diversion, civil citation, and PROMISE programming throughout Broward County to youth through age 17 at time of offense.

During the pandemic youth arrests decreased and the program experienced a substantial decrease in referrals overall. Staff directed the provider to hold vacant positions open until referrals increased. As pandemic conditions eased, youth arrests trended up. Referrals are trending up.

The program review reflected high-quality hybrid service delivery. Satisfaction surveys reflected a high level of satisfaction with services received.

This contract sunset on September 30, 2022. This Provider was funded under the New Day RFP with services to begin in October 2022.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who improved or maintained school attendance during program participation.



Youth who had no law violations 12 months post program completion.





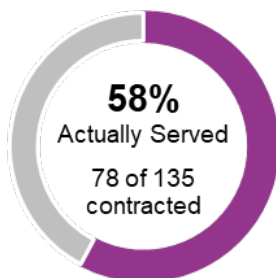
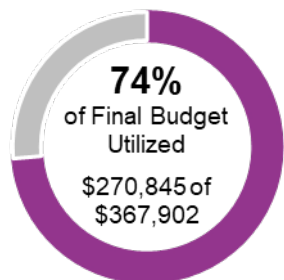
# Henderson Behavioral Health

Delinquency Diversion – New Diversion Alternatives for Youth (New DAY) FY 21-22



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

Henderson Behavioral Health completed its final year of operation under the 2018 New DAY RFP providing Tier III services for youth with moderate to more serious juvenile delinquency histories and/or behavioral health concerns. The program utilizes the wraparound philosophy to provide in-home diversion, civil citation, and PROMISE programming throughout Broward County to youth through age 17 at time of offense.

During the pandemic youth arrests decreased and the program experienced a substantial decrease in referrals overall. Staff directed the provider to hold vacant positions open until referrals increased. As pandemic conditions eased, youth arrests trended up. Referrals are trending up.

The program reviews reflected quality hybrid service delivery. Satisfaction surveys reflected a high level of satisfaction with services received.

This contract sunset on September 30, 2022. This Provider was funded under the New Day RFP with services to begin in October 2022.

## Is Anybody Better Off?

### Data Integrity & Fully Measured



Provider did not meet expectations for school consent data integrity.

### Outcome

Provider met 4 of 5 Council goals for performance measurements. Provider did not meet the goal of school attendance.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who improved or maintained school attendance during program participation.



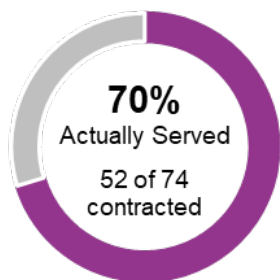
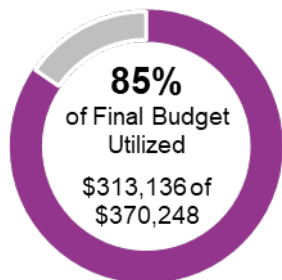
Youth who had no law violations 12 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Juliana Gerena & Associates completed its final year of operation under the 2018 New DAY RFP providing Tier III services for youth with moderate to more serious juvenile delinquency histories, special needs and/or behavioral health concerns. The program utilizes Cognitive Behavioral Therapy (CBT) to provide in-home therapeutic diversion, civil citation, and PROMISE programming throughout Broward County to youth through age 17 at time of offense.

During the pandemic youth arrests decreased and the program experienced a substantial decrease in referrals overall. The number of youth served was lower than the contracted number, due to longer program duration for youth with more complex needs. Underutilization was impacted by staff vacancies. Vacancies have been resolved.

The program review reflected high-quality hybrid service delivery. Satisfaction surveys reflected a high level of satisfaction with services received.

This contract sunset on September 30, 2022. This Provider was funded under the New Day RFP with services to begin in October 2022.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who improved or maintained school attendance during program participation.



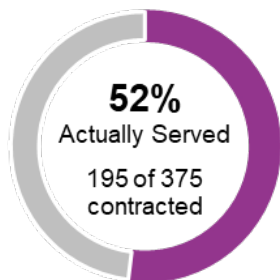
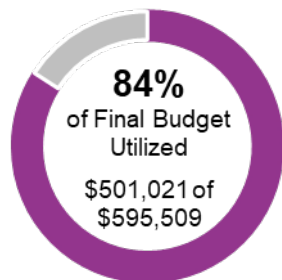
Youth who had no law violations 12 months post program completion.





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

Memorial Healthcare System completed its final year under the 2018 New DAY RFP providing Tier I, II and III services for youth with minor, moderate and more serious juvenile delinquency histories and/or youth with behavioral health concerns. The program utilizes Solution-Focused Brief Therapy (SFBT) and Trauma-Focused Cognitive Behavioral Therapy (TF-CBT) to provide diversion, civil citation, and PROMISE programming throughout Broward County to youth through age 17 at time of offense.

During the pandemic youth arrests decreased and the program experienced a substantial decrease in referrals overall. Staff directed the provider to hold vacant positions open until referrals increased. As pandemic conditions eased, youth arrests trended up. Referrals are up substantially.

The program review reflected high-quality hybrid service delivery. Satisfaction surveys reflected a high level of satisfaction with services received.

This contract sunset on September 30, 2022. This Provider was funded under the New Day RFP with services to begin in October 2022.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider **met** all Council goals for Tier I & II performance measurements. Due to low numbers served and measured in Tier III, there was insufficient data for performance measures to be analyzed.

#### Goal Measure **TIER I & II**

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who improved/maintained school attendance during program.

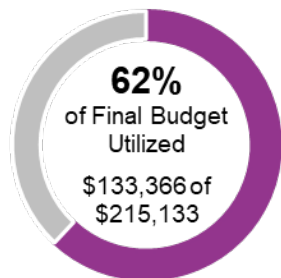


Youth who had no law violations 12 months post program completion.





### How Much Did We Do? Utilization



### How Well Did We Do It?

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

PACE Center for Girls completed its final year under the 2018 New DAY RFP providing Tier I and II services for youth with minor to moderate juvenile delinquency histories. The program provides gender-responsive diversion, civil citation, and PROMISE programming throughout Broward County to girls through age 17 at time of offense.

During the pandemic youth arrests decreased and the program experienced a substantial decrease in referrals overall. Staff directed the provider to hold vacant positions open until referrals increased. As pandemic conditions eased, youth arrests trended up. Referrals are trending up.

Program review reflected high-quality hybrid service delivery. Satisfaction surveys reflected a high level of satisfaction with services received.

This contract sunset on September 30, 2022. This Provider was funded under the New Day RFP with services to begin in October 2022.

### Is Anybody Better Off?

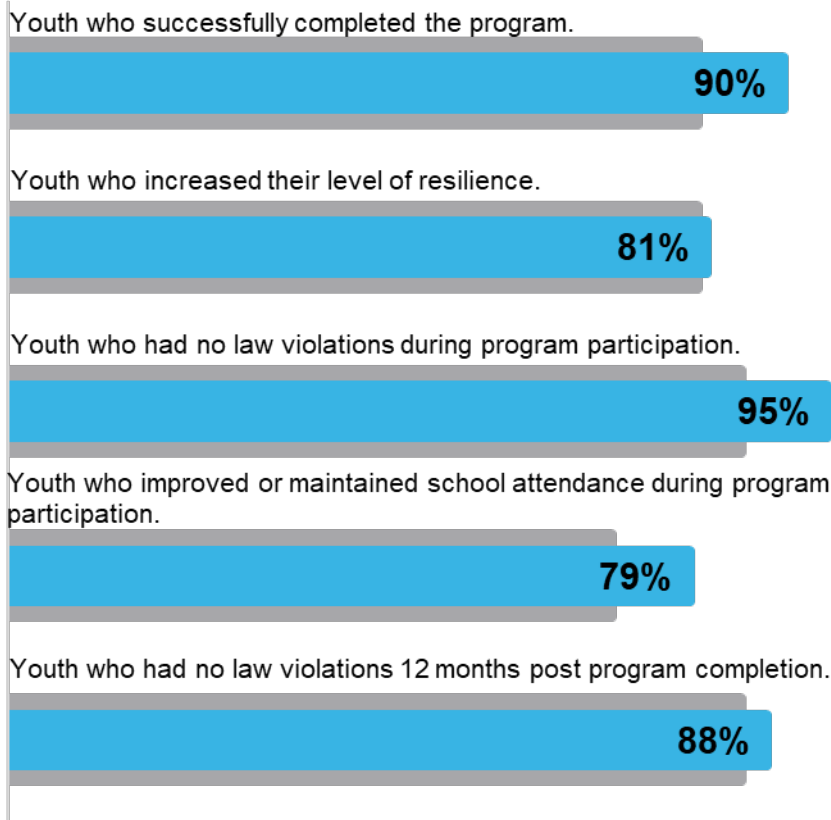
**Data Integrity & Fully Measured**

Provider met expectations.

### Outcome

Provider **met** all Council goals for performance measurements.

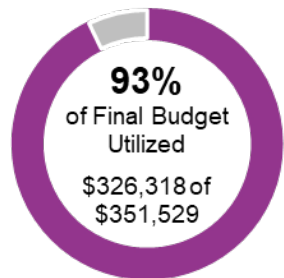
■ Goal ■ Measure





### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring



No Findings.

#### Programmatic Performance



Program is performing well.

Smith Mental Health Associates completed its final year under the 2018 New DAY RFP of operation providing Tier III services for youth with moderate to more serious juvenile delinquency histories and/or behavioral health concerns. The program utilizes the Brief Strategic Family Therapy (BSFT) and Cognitive Behavior Therapy (CBT) models to provide in-home therapeutic diversion, civil citation, and PROMISE programming throughout Broward County to youth through age 17 at time of offense.

During the pandemic youth arrests decreased. Although overall referrals within the New DAY system were lower as a result of the pandemic, the need for therapeutic services was higher. Through virtual service delivery, the provider was able to maximize the number of therapeutic sessions provided resulting in serving additional families.

The program review reflected high-quality hybrid service delivery. Satisfaction surveys reflected a high level of satisfaction with services received.

This contract sunset on September 30, 2022. This Provider was funded under the 2022 New DAY RFP with services to begin in October 2022.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome

Provider met 4 of 5 Council goals for performance measurements. Provider had too few responses to measure school attendance.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who improved or maintained school attendance during program participation.



Youth who had no law violations 12 months post program completion.

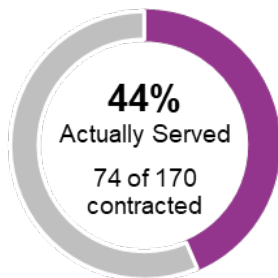
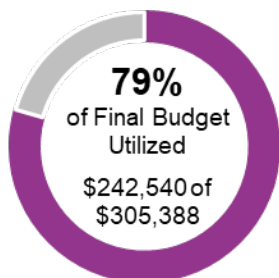






### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is on a performance improvement plan.

The Urban League of Broward County completed its final year under the 2018 New DAY RFP providing Tier I and II services for youth with minor to moderate juvenile delinquency histories. The program provides diversion, civil citation, and PROMISE programming throughout Broward County to youth through age 17 at time of offense.

During the pandemic youth arrests decreased and the program experienced a substantial decrease in referrals overall. Staff directed the provider to hold vacant positions open until referrals increased. As pandemic conditions eased, youth arrests trended up. Referrals are trending up.

Program review reflected that the following areas were in need of improvement: length of service and frequency of contact. Consequently, the program remained on a Performance Improvement Plan (PIP), and technical assistance was provided. The provider is receptive to feedback and continues to implement the strategies identified in their PIP. Satisfaction surveys reflected a high level of satisfaction with services received.

This contract sunset on September 30, 2022. This Provider was funded under the New Day RFP with services to begin in October 2022.

### Is Anybody Better Off?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who improved or maintained school attendance during program participation.



Youth who had no law violations 12 months post program completion.





**GOAL**

Safeguard the physical health of children.

**RESULT**

Children are mentally and physically healthy.

**CHILDREN'S HEALTH INSURANCE OUTREACH PROGRAM**

**KidCare Outreach**

- Council funding supports outreach and personalized assistance to help Broward County residents navigate the often-complicated KidCare application process.

**DATA STORY**

While KidCare **CHIP enrollment decreased** from FY 17-18 to FY 21-22, **Medicaid enrollment increased** in FY 21-22 (average monthly enrollment).

■ CHIP ■ Medicaid

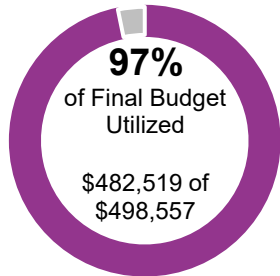


*\*Medicaid numbers were only available through July 2021, \*\*and August, 2020.*



### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

The KidCare Outreach Program of the Florida Department of Health in Broward County uses a multi-pronged approach to provide access and reduce barriers to public health insurance coverage.

Due to changes in state mandates, families must be enrolled in the Medicaid program first, before being enrolled in KidCare. The Program has pivoted and adheres to the mandate by assisting families through the Medicaid process via the CSC funded KidCare helpline. If the family does not qualify, staff proceeds to enroll the family in KidCare. Since COVID-19, the program has increased the number of families assisted, community events attended, and public education sessions provided. Information is disseminated to families through food distribution and community outreach activities and community training and presentations.

### Is Anybody Better Off?

#### Outcome

Provider **met** all Council goals for performance measurements.

**54** community events attended by KidCare staff to reach potential eligible residents.

**409** public education/training sessions held.

Goal  Measure

Participants satisfied with public education/training sessions.





**GOAL**

Improve the coordination of children's services.

**RESULT**

Children live in safe and supportive communities.

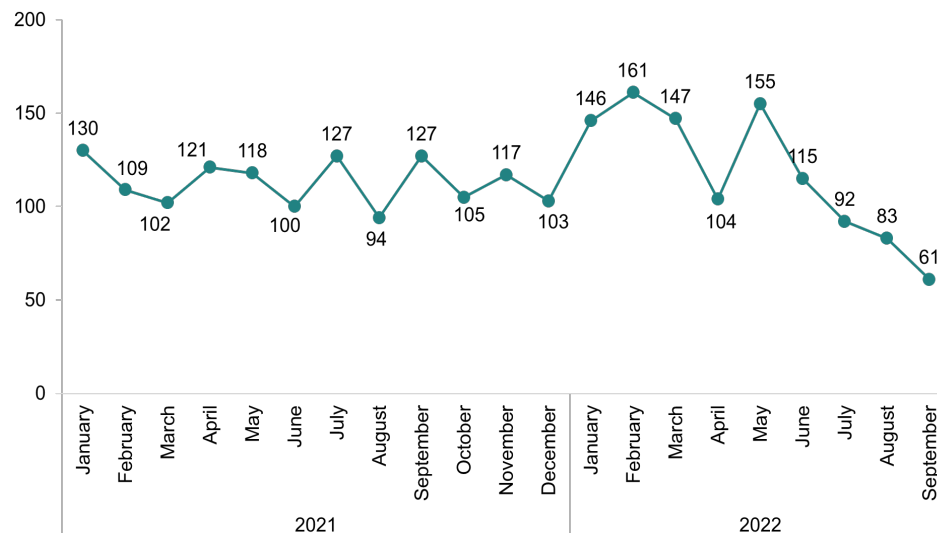
**SIMPLIFIED POINT OF ENTRY PROGRAM**

**First Call for Help (2-1-1)**

- 24/7 comprehensive helpline providing all people with crisis, health, and human services support, connecting them to resources in our community through phone, web, online chat and/or text.
- Special Needs and Behavioral Health Unit for families with children with physical and developmental disabilities and behavioral needs, which includes warm transfers to dedicated case management services provided by Jewish Adoption and Foster Care Options and Henderson Behavioral Health.
- Teen suicide prevention and intervention crisis line.
- Community Resource Navigator at the Broward County Clerk of Courthouse to connect families to services.

**DATA STORIES**

The number of **suicide-related calls to 211 decreased** in the last half of FY 21-22 after peaking in the winter months.





# First Call for Help of Broward, Inc. (2-1-1) (General Population)

Simplified Point of Entry FY 21-22



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

The 2-1-1 Information and Referral line is a valuable community service that provides critical system linkages and is nationally accredited as an Information, Referral and Crisis Center. 2-1-1 counselors connect callers with general and specialized services and follow-up to ensure that they are successfully linked. They also provide crisis intervention services to potentially save lives. 2-1-1 continues to be the major contact for CSC community-wide initiatives, including Earned Income Tax Credit (EITC) outreach. Lastly, the court-based Community Resource Navigator serves individuals and families on-site at the Fort Lauderdale Courthouse.

The program review reflected that helpline staff are knowledgeable, courteous, very supportive, and use reflective listening skills. The total number of calls received in the areas of financial assistance, housing suicide, and mental health needs have remained high since the onset of the pandemic. In August 2021, the court-based navigator resumed on-site services at a reduced rate due to the ongoing pandemic and many hearings being held virtually. Families have been linked to agencies providing services for domestic violence, housing, mental health and substance abuse. The navigator has also assisted with the general helpline to provide information, referral and crisis intervention to the general population.

## Is Anybody Better Off?

### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Callers that contacted 2-1-1 for information regarding EITC who reported satisfaction with services.



Callers that contacted 2-1-1 who were satisfied with the assistance provided.





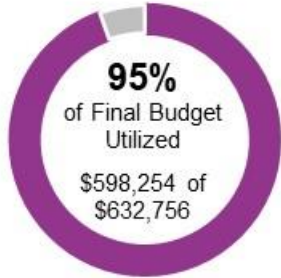
# First Call for Help of Broward, Inc. (2-1-1) (Behavioral Health)

Simplified Point of Entry FY 21-22



## How Much Did We Do?

### Utilization



## How Well Did We Do It?

### Financial & Administrative Monitoring



No Findings.

### Programmatic Performance



Program is performing well.

First Call for Help of Broward, Inc., (2-1-1) completed another successful year providing the Behavioral Health Hotline and Website, which serves as a single point of entry for families with children birth to 22 years old who are exhibiting a behavioral health need. 2-1-1 continues to partner with Henderson Behavioral Health to offer families care coordination and case management services.

The number of youth served was higher than the contracted amount due to varying service needs, with some requiring less services.

The Hotline program review reflected that 2-1-1 offered empathic listening, referrals to behavioral health services, and "warm transfers" to Henderson's case management program, where appropriate. The Henderson behavioral health program review reflected quality hybrid service delivery. Caregiver satisfaction surveys reflected a high level of satisfaction with services received.

In FY 21-22, the Council was the Leverage Entity for the Henderson Behavioral Health's LIP Agreement with the State of Florida Agency for Health Care Administration (AHCA) through the MST contract. With the AHCA LIP funds, Henderson was able to link 807 additional clients to services. CSC has committed to act as the Leverage Entity for FY 22-23.

## Is Anybody Better Off?

### Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who reported an increase in their ability to access services and resources in their communities.



Families satisfied with Henderson case management services.





**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

No Findings.

**Programmatic Performance**

Program is performing well.

First Call for Help of Broward, Inc., (2-1-1) completed another successful year providing the Special Needs Hotline and Website, which serves as a single point of entry for families with children birth to 22 years old who have a physical, developmental, sensory or learning disability. 2-1-1 continues to partner with Jewish Adoption and Foster Care Options (JAFCO) Abilities Center to provide special needs hotline callers with intensive, case management services to assist in navigating the special needs system of care.

The Hotline program review reflected that 2-1-1- offered empathic listening, referrals to special needs services, and "warm transfers" to JAFCO's case management program, where appropriate. The JAFCO special needs program review reflected high quality hybrid service delivery. Caregiver satisfaction surveys reflected a high level of satisfaction with services received.

**Is Anybody Better Off?**

**Outcome**

Provider **met** all Council goals for performance measurements.

Goal  Measure

Families who reported an increase in their ability to access services and resources in their communities.



Families satisfied with JAFCO case management services.





## GOAL

Build provider agency organizational effectiveness.

## RESULT

Children live in safe and supportive communities.

## CAPACITY BUILDING PROGRAMS

### Capacity Building

- The Council funds a continuum of staff and organizational development opportunities to promote agency capacity building. Seven priority areas include: Mission, Vision & Strategy; Board Governance & Leadership; Impact; Program Delivery; Strategic Relationships; Resource Development; and Internal Operations & Management.
- Training and technical assistance is provided using a multi-forum approach with in-person sessions, virtual sessions, and volunteer support. The Council also supports volunteer recruitment efforts aimed at connecting engaged volunteers to child and family serving agencies.

### Racial Equity Initiatives

- CSC provides access to learning opportunities, coaching, technical assistance and support to local child and family serving nonprofit organizations committed to advancing equity, diversity, and inclusion in their organizations.
- Quarterly, CSC offers a half-day, data-driven presentation highlighting the structural and institutional manifestations of racism and its impact on outcomes for people of color.
- Up until June 2022, monthly, CSC connected interested members of the community to a two-day workshop designed to develop the capacity of participants to understand racism in its institutional and structural forms.
- The implicit bias and local history of racism workshop is offered in half-day workshops.

## DATA STORY



**2,766** high school students completed volunteer hours, **doubling the Council Goal** for FY 21-22.

The **number of volunteers** recruited for CSC-funded child serving agencies **increased by 7%** in FY 21-22.



HandsOn Broward volunteers contributed **over 50,000 hours of service** and continued to surpass Council Goals.





# Capacity Building Initiatives

Capacity Building FY 21-22

## How Much Did We Do?

### Utilization



## How Well Did We Do It?

**Financial & Administrative Monitoring**

Not Applicable.

**Programmatic Performance**

Program is performing well.

Engagement in Agency Capacity Building (ACB) efforts throughout the pandemic remained strong. Over 1,200 members representing 130+ organizations took part in training, workshops, and panel discussions. Other notable highlights include:

- 20 senior leaders completed the Frequency Matters “High-Frequency Leadership” program, and 11 local young professionals completed the new “High-Frequency Careers” training series.
- 10 high-potential leaders successfully graduated from the “Learning to Lead” training series.
- 20 local non-profit organizations gained new skills and increased revenue through their participation in the 6-part Fundraising School.
- 14 individuals, representing 7 organizations strengthened their skills by participating in the new 6-part Advanced Grant Writing Series.

## Is Anybody Better Off?

**98%** of the attendees reported overall satisfaction with capacity building related trainings.

**98%** of the attendees in the Frequency Matters program, including “High Frequency Leadership” and “High Frequency Careers”, reported overall satisfaction with the training series.

**8** organizations that received capacity building grant funding completed projects that included the development of a board training manual, by-laws, onboarding manual, strategic plan, website redesigns, feasibility study, rebranding, and marketing tools that increased visibility and connectivity to stakeholders.

**\$162,656** was invested in non-profit organizational capacity building through grants.

**245** hours of professional coaching and consulting from the SBDC were provided.



### How Much Did We Do?

#### Utilization



### How Well Did We Do It?

#### Financial & Administrative Monitoring

No Findings.

#### Programmatic Performance

Program is performing well.

In 2022, HandsOn Broward (HOB) continued to significantly address community needs as Broward continued to deal with a changing world during the pandemic. HOB assisted over 30 local nonprofit organizations in coordinating and executing 142 volunteer-led community service opportunities. This included 1,179 volunteer hours spent on large and small DIY projects specifically for child and family serving nonprofit organizations. Food distribution projects to vulnerable and unhoused populations continued throughout the year and led to the recruitment of 1,643 volunteers for assignments, such as packaging food donations, manning food distribution events, and supporting the Help the Homeless with the Showering Love program. The organization's staple programs continue to positively impact the community and deliver strong outcomes. Notable highlights include:

- Stamp Out Hunger Food Drive – participating in opportunities for both Jubilee Center of South Broward and LifeNet4Families.
- Food Distribution with the Housing Authority of Fort Lauderdale- serving between 200-1,000 individuals.
- Food Pantry in Hollywood with Community Enhancement Collaboration- sorting and distributing food and other resources.
- Mobile School Pantry - assisting with packing and giving away food at various Broward County schools.

### Is Anybody Better Off?

#### Outcome

Provider **met** all Council goals for performance measurements.

Goal  Measure

Trained volunteers who engaged in projects supporting child serving agencies.



Volunteers satisfied with training sessions.



Recipient agencies who benefitted from HandsOn Broward volunteers.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**

Not Applicable.

**Programmatic Performance**

Program is performing well.

In Fiscal Year 21-22, CSC continued to serve as a leader in advancing and supporting local racial equity, social justice, diversity, and inclusion initiatives. CSC funded over 245 virtual seats in the Racial Equity Institute's 2-Day workshop and 119 seats for the Groundwater data and history-driven presentation in collaboration with anchor partners. CSC staff guides local and national equity-focused efforts, including caucus groups, workshops, conferences, procurements, and presentations.

This was the first year that the new Equity Cadre offered trainings to the community. The new cadre members offered 7 new training topics, that over 212 participants attended from 97 organizations. Local History/Implicit Bias training continues to be in high demand with over 277 participants attending in fiscal year 21-22. The Equity Boot Camp was held via zoom with 62 in attendance and 6 new workshops introduced.

The CSC, Community Foundation, and United Way of Broward funded the second CEO Learning Series to advance racial equity in Broward non-profit organizations. Nearly 20 CEOs enrolled to participate in three 3-hour sessions on Creating Conditions for Equity drawing on the Intercultural Development Inventory results. Additionally, the CEOs were invited to participate in up to 65 hours of customized one-on-one coaching and technical assistance with highly skilled and experienced DEI professionals and meet with a small group of their peers between sessions. With these supports, the CEOs began developing an equity vision and plan for change for their organization including goals, strategies, and metrics.

**Is Anybody Better Off?**

**Measure**

Participants who reported satisfaction with Equity Boot Camp morning session.



Participants who reported overall satisfaction with REI training.



REI participants who reported an increase in knowledge of how racism dehumanizes all people.



REI participants who reported an increase in knowledge about racism in the U.S. after taking the workshop.





**How Much Did We Do?**

**Utilization**



**How Well Did We Do It?**

**Financial & Administrative Monitoring**



Not Applicable.

**Programmatic Performance**



Program is performing well.

Skill-building training resources served to provide over 70 unique topics to over 2,782 children and family serving nonprofit professionals. Over 97% of survey respondents expressed overall satisfaction with training, 97.8% of survey respondents reported they would recommend the session to other participants, and 97% of survey respondents reported the information/ideas provided translate into usable skills and tools.

Topics that were in high demand included Youth Mental Health First Aid which focused on developing skills such as, the basics of mental health and typical adolescent development. Heartsaver CPR AED was another high-demand topic. This training is a required training for aftercare providers.

**Is Anybody Better Off?**

**Measure**

Participants who reported overall satisfaction with training.



Participants who reported they would recommend the session to other participants.



Participants who reported the information/ideas provided translate into usable skills and tools.



Participants who reported their knowledge of the subject matter broadened by the training.



# SUMMARY OF PERFORMANCE MEASURES

Fiscal Year Ending September 30, 2022





<b>MATERNAL &amp; CHILD HEALTH MOTHERS OVERCOMING MATERNAL STRESS (MOMS)</b>	<b>HMHB</b>	<b>MEMORIAL</b>
Families that participated in all program requirements.	72%	79%
Mothers reported fewer symptoms of depression and/or anxiety.	93%	96%
Infants and children that scored within range for developmental milestones.	91%	92%
Mothers demonstrated acceptable level or improvement of attachment/bonding with target infant.	92%	100%

<b>SAFE SLEEP MOTHERS OVERCOMING MATERNAL STRESS (MOMS)</b>	<b>HEALTHY START</b>
Parents/caregivers provided with a crib who increased their knowledge of safe infant sleep practices, SIDS risk reduction and the Safe Sleep program.	100%
Agency and healthcare professionals who reported the information presented in the training was useful.	100%
Agency and healthcare professionals who reported satisfaction with trainings.	100%



# Family Support – Abuse & Neglect Prevention

Summary of Performance Measures FY 21-22



FAMILY STRENGTHENING	ADVOCACY NETWORK	ARC	BOYS TOWN	BROWARD CHILDREN'S CENTER	CENTER FOR HEARING	CHILDREN'S HARBOR	FAMILY CENTRAL	GULF COAST
Families who participated in all program requirements.	93%	65%	92%	67%	100%	80%	83%	87%
Families who improved family functioning.	95%	93%	94%	91%	100%	87%	100%	96%
Families with no verified abuse findings 12 months post program completion.	100%	100%	99%	100%	100%	97%	97%	99%

FAMILY STRENGTHENING	JULIANA GERENA	KID KID First	MEMORIAL FAMILY TIES	SMITH	BOYS & GIRLS CLUBS	COMMUNITY BASED CONNECTIONS	HENDERSON HOMEBUILDERS	KID HOMEBUILDERS
Families who participated in all program requirements.	76%	85%	93%	87%	69%	75%	96%	89%
Families who improved family functioning.	93%	94%	98%	89%	88%	99%	80%	74%
Families with no verified abuse findings 12 months post program completion.	100%	95%	100%	100%	100%	97%	93%	89%
Parents demonstrated improvement in their parenting skills.					92%			
Families who successfully avoided out-of-home placement.							99%	93%
Fathers who reported satisfaction with Fatherhood group sessions.							Data not available	
Fathers who attended monthly Fatherhood group sessions.							Data not available	



# Family Support – Abuse & Neglect Prevention

Summary of Performance Measures FY 21-22



FAMILY STRENGTHENING	JACK & JILL	MEMORIAL TEEN	PACE	HENDERSON MST	HISPANIC UNITY	JAFCO
Families who participated in all program requirements.	100%	99%	84%	86%	83%	83%
Families who improved family functioning.	<b>Data not available</b>	85%	89%			
Families with no verified abuse findings 12 months post program completion.	93%	100%	100%	100%	99%	100%
Youth did not obtain law violations 6 mo. post program completion.			100%	84%	<b>N/A</b>	100%
Parents who reported parenting attitudes/behaviors consistent with decreased risk of child abuse/neglect.					84%	
Parents who reported satisfaction with Family Training Sessions.					98%	
Children who demonstrated increased adaptive behaviors and/or decreased behavior problems.	<b>Data not available</b>					
Youth maintained/improved school attendance during the program.			<b>39%</b>	67%		96%
Mothers who score a 9 or above on the EPDS report fewer symptoms of depression.		84%				

KINSHIP	HARMONY	KIDS	MENTAL HEALTH	LEGAL AID
Caregivers satisfied with Kinship services.	100%	97%	76%	
Caregivers demonstrated acceptable level and/or increase in protective factors.	97%	93%	88%	
Kinship children did not require foster or institutional care 12 months post program completion.	100%	99%	93%	
Kinship children did not require foster or institutional care while receiving services.	98%	97%	100%	
Youths satisfied with Kinship services.	100%	<b>N/A</b>	71%	
Kinship children served with one or more incarcerated biological parent.			8%	
Kinship children served who are from the refugee population.	11%			
Youths satisfied with Kinship services.				
Kinship families satisfied with Legal Aid services.				89%
Kinship families whose legal goal was met.				99%





# Family Support – Abuse & Neglect Prevention

Summary of Performance Measures FY 21-22



TRAUMA SUPPORTS	BBHC	CBC: HEAL TRAUMA	HEALING ART: HEAL TRAUMA	MEMORIAL: HEAL TRAUMA	MENTAL HEALTH: HEAL TRAUMA	SMITH: HEAL TRAUMA	JAFCO	
Clients satisfied with services.	93%	N/A	N/A	N/A	N/A	N/A		
Participants who successfully completed treatment.	95%							
Participants who improved behavioral health functioning.	91%							
Participants who reported satisfaction with services.								
Participants who reported an increase in feelings of social support.								
Participants who reported a reduction in feelings of grief.								
Families satisfied with group services.								100%
Eligible families linked to desired/necessary services as specified on their wellness plan.								100%
Families satisfied with case management/navigator services.								100%
Families that reported services improved well-being.								100%
Clients placed in approved shelter/housing options.								
Clients referred for services based on needs and barriers identified during assessments.								
Participants who reported satisfaction with services.								



# Family Support – Abuse & Neglect Prevention

Summary of Performance Measures FY 21-22

<b>HEALTHY FAMILIES</b>	<b>BROWARD REGIONAL HEALTH PLANNING COUNCIL</b>
Families who received at least 75% of home visits as prescribed by the leveling system.	<b>64%</b>
Families retained in the program.	<b>26%</b>
Target children enrolled in the project six months or longer were linked to a medical provider.	95%
Participants who improved at least one score on the Healthy Families Parenting Inventory.	98%
Families that completed the program with improved/maintained self-sufficiency.	85%
Target children enrolled in program were up to date with Well Baby Checks by age 2.	87%



<b>ADOPTION CAMPAIGN</b>	<b>FOREVER FAMILY</b>
Number of children adopted.	12
TV impressions.	2.8+ million
Views generated on YouTube and Facebook.	217,023
Title IV-E Adoption Assistance reimbursement to CSC.	\$85,556

<b>ADOPTION CAMPAIGN</b>	<b>HEART GALLERY</b>
Websites inquires for adoption.	128
Community donations.	\$129,000
Title IV-E Adoption Assistance reimbursement to CSC.	\$21,288

<b>LEGAL ADVOCACY WORKS LEGAL SUPPORT PROGRAM</b>	<b>LEGAL AID</b>
Youth had no new law violations during the program.	87%
Youth reduced delinquency risk.	87%
Youth with no law violations 12 months post program completion.	91%
Youth with improved school/employment.	84%
LAW Line callers reported their needs were met.	N/A
Children whose legal permanency goal was met.	97%



<b>HISPANIC UNITY VOLUTEER INCOME TAX ASSISTANCE (VITA)</b>	<b>VITA</b>
Tax return submissions that were accepted.	94%
VITA clients satisfied with their overall experience.	83%

<b>SOUTH FLORIDA HUNGER COALITION</b>	<b>MOBILE SCHOOL PANTRY</b>
Parents satisfied with the overall experience at Mobile School Pantry.	96%
Parents satisfied with the variety and selection of food distributed.	98%

<b>HARVEST DRIVE</b>	<b>FOOD DISTRIBUTION</b>
Number of 20-pound bags of food distributed.	14,700
Number of families assisted with food and supplies during November Thanksgiving Harvest Drive across all funders and volunteers.	2,462

<b>SOUTH FLORIDA HUNGER COALITION</b>	<b>SUMMER BREAKSPOT</b>
Adults positively impacted by the Summer BreakSpot Project.	90%
Children positively impacted by the Summer BreakSpot Project.	93%
Adults satisfied with the services provided by Summer BreakSpot.	90%
Children satisfied with the services provided by Summer BreakSpot.	87%

<b>COMMUNITY ENHANCEMENT COLLABRATION</b>	<b>FOOD DISTRIBUTION</b>
Number of families served.	<b>N/A</b>
Number of events attended.	24
Pounds of food distributed.	84,000



<b>DELIVERLEAN</b>	<b>FOOD DISTRIBUTION</b>
Number of families served during Winter break.	70
Number of children served during Winter break.	205
Number of families served during Spring break.	80
Number of children served during Spring break.	185

<b>FLIPANY</b>	<b>FOOD DISTRIBUTION</b>
Number of food distributions.	26
Number of household (families) served.	1,458

<b>UNITED WAY - CENTER FOR WORKING FAMILIES</b>	<b>HOMELESS</b>
Participants increased their financial wellbeing.	<b>Data not available</b>
Participants increased their level of self-sufficiency.	<b>Data not available</b>
Participants satisfied with the services received.	<b>Data not available</b>

<b>HOPE SOUTH FLORIDA</b>	<b>HOMELESS SUPPORT</b>
Participants placed in approved shelter/housing options.	<b>8%</b>
Participants referred for services based on needs and barriers identified during assessment.	95%
Participants satisfied with services.	97%



# Water Safety

Summary of Performance Measures FY 21-22



<b>BROWARD COUNTY BOARD OF COMMISSIONERS</b>	<b>SWIM CENTRAL</b>
Participants who completed between 3-6 lessons and improved by at least 1 level on the Water Safety Skills Checklist.	66%
Participants who completed between 7-10 lessons and improved by at least 1 level on the Water Safety Skills Checklist.	72%
Participants who completed between 7-10 lessons and improved by at least 2 levels on the Water Safety Skills Checklist.	29%
Children who participated in the program that have not drowned 3 years post program completion.	100%

<b>STATE OF FLORIDA, DEPARTMENT OF HEALTH WATER SAFETY</b>	<b>DROWNING PREVENTION</b>
Number of Water Smart Broward/Drowning Prevention Task Force meetings hosted.	14
Number of Train the Trainer attendees representing Family Strengthening agencies and BSO-CPIS.	140
Number of door alarms distributed to agencies.	900
Number of community outreach events attended with Drowning Prevention Information disseminated.	28
Number of community outreach trainings provided to general public.	14



<b>POSITIVE BEHAVIOR INTERVENTIONS AND SUPPORTS (PBIS)</b>	<b>FAMILY CENTRAL</b>
Teachers that completed training.	40%
Parents that completed parenting classes.	43%
Parents satisfied with services.	99%
Sites that increased verbal and non-verbal interaction of teachers with children.	90%
Sites that decreased number of red flags regarding classroom behavior.	97%

<b>LITERACY VOLUNTEER RECRUITMENT &amp; MANAGEMENT</b>	<b>HANDSON BROWARD</b>
Volunteers and agencies reporting their needs met by HandsOn Broward services and coordination	98%
Reading coaches and mentors satisfied with HandsOn Broward training and coordination services.	98%
Participating agencies satisfied with HandsOn Broward coordination services.	98%

<b>SUBSIDIZED CHILD CARE SLOTS</b>	<b>ELC</b>
Clients who reported being treated with respect and in a caring manner by staff.	99%
Clients reported that the information received was helpful/easy to understand.	98%
Clients reported overall satisfaction with the services provided by ELC of Broward County.	98%
Clients reported having a better understanding of child care options and choosing a quality child care provider.	98%

<b>VULNERABLE POPULATION CHILD CARE SLOTS</b>	<b>ELC</b>
Parents/caregivers who reported benefits by receiving child care services (e.g., pursue/maintain employment, attend school/training program).	98%
Families with no verified abuse findings during program participation.	100%

<b>READING &amp; MATH</b>	<b>READING &amp; MATH</b>
Tutors that meet expectations on Intervention Integrity.	100%
Children achieving "at or above" or "close to" target performance on measures of Letter Name Recognition & Letter Sound Fluency by their Spring assessment.	89%
Children achieving "at or above" or "close to" target performance on measures of Rhyming, Alliteration, & Picture Naming by their Spring assessment.	72%



## School Health

Summary of Performance Measures FY 21-22

<b>SIERRA LIFECARE, INC.</b>	<b>SCHOOL HEALTH</b>
Number of unduplicated students who received health services based on Individualized Health Care Plan.	4,274
Number of student (duplicated) who returned to class after receiving services.	29,128
Number of total clinic visits by students (duplicated) who received first aid, emergency, prevention, and health care services.	41,815

<b>MIAMI LIGHTHOUSE FOR THE BLIND AND VISUALLY IMPAIRED</b>	<b>SCHOOL HEALTH</b>
Number of comprehensive eye exams (with and without eye dilation).	218
Number of eyeglasses prescribed.	144





# Elementary School Initiatives Out-of-School Time (General Population)

Summary of Performance Measures FY 21-22



M.O.S.T. (GP)	ASP	BOYS & GIRLS CLUBS	HALLANDALE	HOLLYWOOD	CAS	KIDS	MIRAMAR	NEW MIRAWOOD
Classroom met quality standards for Project Based Learning. (Summer Only)	82%	100%	100%	83%	100%	100%	75%	<b>Data not available</b>
Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)	82%	86%	100%	79%	100%	75%	<b>67%</b>	100%
Children improved academic performance and/or skills.	98%	98%	<b>Data not available</b>	96%	98%	93%	94%	100%
Children improved homework completion. (School Year)	96%	89%	<b>Data not available</b>	80%	93%	100%	94%	100%
Children remained safe.	100%	100%	100%	100%	100%	100%	100%	100%



# Elementary School Initiatives Out-of-School Time (General Population)

Summary of Performance Measures FY 21-22



M.O.S.T. (GP)	SOREF	SUNSHINE	YMCA	LAUDERDALE LAKES (SO)	NEW HOPE (SO)	WEST PARK (SO)
Classroom met quality standards for Project Based Learning. (Summer Only)	100%	100%	92%	100%	100%	100%
Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)	75%	79%	97%			
Children demonstrated acceptable levels of social interactions (child-staff, child-child). (1 point in time observation)				100%	75%	100%
Children improved academic performance and/or skills.	99%	100%	97%	<b>Data not available</b>	100%	100%
Children improved homework completion. (School Year)	92%	92%	97%			
Children remained safe.	100%	100%	100%	100%	100%	97%



# Elementary School Initiatives Out-of-School Time (General Population)

Summary of Performance Measures FY 21-22



<b>M.O.S.T. (GP)</b>	<b>CCDH</b>
Participants who attended ADA training demonstrated knowledge about curriculum content.	83%
Providers who received individualized coaching and technical assistance achieved their goals.	94%
Providers who were satisfied with coaching.	100%

<b>Reading Explorers</b>	<b>FIU</b>
Children who improved in Oral Reading Fluency.	73%
Parents satisfied with services provided.	95%
Sites that reported children benefited from the program.	92%
Sites that reported they would recommend the program.	100%



## Out-of-School Time (Special Needs)

Summary of Performance Measures FY 21-22

M.O.S.T. (SN)	ARC	ASP	ANN STORCK	BCC	CHC
Classrooms met quality standards for Project Based Learning. (Summer Only)	100%	100%	100%	75%	100%
Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)	75%	80%	100%	100%	100%
Children improved academic performance and/or skills.	95%	100%	100%	100%	90%
Children remained safe.	100%	100%	100%	100%	100%

M.O.S.T. (SN)	PEMBROKE PINES (SO)	JAFKO (SO)	SMITH	UCO	YMCA
Classrooms met quality standards for Project Based Learning. (Summer Only)	100%	100%	100%	100%	100%
Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)	100%	N/A	80%	88%	89%
Children improved academic performance and/or skills.	Data not available	Data not available	94%	100%	97%
Children remained safe.	100%	100%	100%	100%	100%
Children demonstrated acceptable levels of social interactions (child-staff, child-child). (1 point in time observation)	N/A	75%			

RESPITE FOR YOUTH WITH BEHAVIORAL HEALTH CONDITIONS SPECIAL NEEDS POPULATION	JAFKO	MEMORIAL	SMITH
Caregivers who experienced reduced stress.	100%	96%	64%
Caregivers who experienced improved familial relationships.	100%	91%	96%
Children who reported satisfaction with Respite services.	100%	100%	94%



# Middle School Initiatives

Summary of Performance Measures FY 21-22



YOUTH FORCE	CHC	WEST PARK	COMMUNITY ACCESS	COMMUNITY RECONSTRUCTION	CROCKETT DELUCA	CROCKETT	FIREWALL DELUCA	FIREWALL
Youth who demonstrated gains in Youth Development competencies.	88%	86%	88%	89%	81%	80%	84%	83%
Youth who did not use alcohol, drugs or vape.	96%	100%	100%	94%	92%	98%	86%	94%
Youth who did not become pregnant or cause a pregnancy.	100%	100%	100%	100%	100%	100%	100%	100%
Youth who were promoted to the next grade.	100%	96%	91%	96%	98%	98%	92%	97%
Youth who attended school regularly.	<b>77%</b>	93%	<b>84%</b>	<b>84%</b>	85%	89%	85%	90%
Youth who did not experience bullying.	100%	96%	100%	96%	98%	96%	97%	99%
Youth who did not obtain any new law violations during the program.	100%	98%	100%	93%	87%	97%	96%	94%

YOUTH FORCE	HANDY	HARMONY	HUF	MEMORIAL DELUCA	MEMORIAL	OIC	OUR CHILDREN OUR FUTURE	URBAN LEAGUE	YMCA
Youth who demonstrated gains in Youth Development competencies.	80%	100%	79%	82%	81%	83%	72%	65%	78%
Youth who did not use alcohol, drugs or vape.	86%	100%	92%	92%	96%	93%	<b>66%</b>	93%	91%
Youth who did not become pregnant or cause a pregnancy.	100%	100%	99%	99%	100%	99%	100%	99%	100%
Youth who were promoted to the next grade.	100%	100%	100%	95%	100%	100%	98%	99%	97%
Youth who attended school regularly.	95%	91%	88%	91%	88%	86%	<b>84%</b>	89%	90%
Youth who did not experience bullying.	91%	100%	96%	97%	95%	94%	90%	<b>86%</b>	92%
Youth who did not obtain any new law violations during the program.	100%	99%	100%	100%	99%	97%	89%	100%	94%



# Middle School Initiatives

Summary of Performance Measures FY 21-22



YOUTH FORCE	HANLEY
Participants who successfully completed a prevention program.	100%
Sessions in which participants increased knowledge of Alcohol use prevention.	100%

CHOOSE PEACE	CHOOSE PEACE INITIATIVE
Pieces of education material on youth violence, prevention, and bullying were distributed at school and community events.	15,600
Number of youth participated in Agents of Change school-based programs.	449

PEACE	COMMUNITY BASED CONNECTIONS	CROCKETT	HARMONY	SMITH
Youth who demonstrated gains in Youth Development competencies.	76%	87%	84%	99%
Youth who did not use alcohol, drugs or vape.	94%	98%	100%	100%
Youth who did not become pregnant or cause a pregnancy.	100%	100%	100%	100%
Youth who were promoted to the next grade.	96%	100%	96%	94%
Youth who attended school regularly.	94%	95%	97%	<b>72%</b>
Youth who did not experience bullying.	98%	96%	100%	100%
Youth who did not obtain any new law violations during the program.	100%	100%	97%	95%



# High School Initiatives

Summary of Performance Measures FY 21-22



HIGH SCHOOL INITIATIVES	CBC	FIREWALL	HISPANIC UNITY	YMCA	MOTIVATIONAL EDGE	MODS	
Youth enrolled in credit recovery achieved gains in focus subject.	76%	N/A	N/A	N/A			
Youth improved their science grade.		77%	77%	73%			
Youth improved their math grade.		63%	70%	75%			
Youth improved their reading grade.		85%	84%	85%			
Youth decreased external suspensions.		99%	100%	98%			
Youth attended school regularly.		66%	80%	63%			
Youth reported overall satisfaction with the program.							Data not available
Youth reported they would recommend the program to friends.							Data not available
Youth reported program staff treated them with respect.							Data not available
Youth increased knowledge of science concepts.							
Youth demonstrated proficiency in employment and job retention skills.						100%	

SUMMER YOUTH EMPLOYMENT PROGRAM (SYEP)	CAREER SOURCE
Youth satisfied with their work experience.	98%
Employers indicated high satisfaction with the program support and youth employee(s).	98%
Youth demonstrated proficiency in employability and job retention skills.	93%
Youth successfully completed the program.	97%



# Special Needs Support Training & Employment Program (STEP)

Summary of Performance Measures FY 21-22

<b>SUPPORTED TRAINING &amp; EMPLOYMENT PROGRAM (STEP) SPECIAL NEEDS POPULATION</b>	<b>ARC</b>	<b>CHC</b>	<b>SMITH</b>	<b>UCO</b>	<b>YMCA</b>
Youth acquired measurable skills in Daily Living Activities.	76%	89%	92%	<b>50%</b>	64%
Youth acquired measurable skills in Work-related Behaviors.	85%	100%	100%	85%	98%
Youth acquired measurable skills in Job Duties.	82%	100%	100%	<b>43%</b>	98%
Youth who are employed or pursuing post-secondary education 6 months post program completion.	80%	100%	71%	<b>32%</b>	71%





# Healthy Youth Transitions & Independent Living

## Summary of Performance Measures FY 21-22

HEALTHY YOUTH TRANSITIONS & INDEPENDENT LIVING (HYT)	CAMELOT	GULF COAST	HANDY	HARMONY	HENDERSON	MEMORIAL	PACE	SUNSERVE
Youth aged 15-19 who did not become pregnant or cause a pregnancy.	97%	91%	100%	91%	100%	97%	93%	100%
Youth did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.	89%	93%	97%	94%	79%	97%	100%	100%
Youth demonstrated proficiency or improvement in employability and job retention skills.	97%	87%	90%	91%	<b>64%</b>	81%	97%	89%
Youth made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.	76%	77%	80%	94%	79%	67%	80%	98%



# Healthy Youth Transitions & Independent Living

Summary of Performance Measures FY 21-22

HEALTHY YOUTH TRANSITIONS & INDEPENDENT LIVING (HYT)	HOMES	MODS	FLITE: ONE STOP SHOP	FLITE: CWSYOP
Youth successfully completed internship.	76%			
Youth demonstrated proficiency or improvement in employability and job retention skills.	100%			
Sites that indicated satisfaction with program support and youth intern(s).	83%			
Youth who were employed upon internship completion.	77%			
Youth found employment after the internship.		83%		
Youth demonstrated proficiency in employability and job retention skills.		89%		
Youth served in the College Boost Program that made learning/educational gains.			98%	
Youth served by the housing coordinator secured housing.			79%	
Youth improved organizing and leadership competencies.				86%
Youth satisfied with YSO trainings and events.				88%

HEALTHY YOUTH TRANSITIONS & INDEPENDENT LIVING (HYT)	FLITE: HOPE COURT
Youth who successfully completed the program.	<b>Too soon to measure</b>
Youth who completed Virtual Vision Boards.	<b>Too soon to measure</b>
Youth who had restorative legal hearing every 6 weeks.	<b>Too soon to measure</b>
Youth who had pre-court circles prior to court hearing.	<b>Too soon to measure</b>
Youth who attended independent living workshops.	<b>Too soon to measure</b>



# Delinquency Diversion

Summary of Performance Measures FY 21-22



NEW DAY	BSO	CAMELOT	HARMONY	HENDERSON	JULIANA GERENA	MEMORIAL TIER I & II	PACE	SMITH	URBAN LEAGUE
Youth who successfully completed the program.	85%	79%	92%	90%	80%	78%	90%	87%	91%
Youth who increased their level of resilience.	91%	85%	88%	100%	100%	97%	81%	100%	83%
Youth who had no law violations during program participation.	91%	94%	96%	90%	91%	90%	95%	89%	91%
Youth who improved or maintained school attendance during program participation.	68%	<b>Data not available</b>	88%	<b>50%</b>	86%	82%	79%	<b>Data not available</b>	60%
Youth who had no law violations 12 months post program completion.	86%	78%	97%	97%	96%	88%	88%	87%	89%



# Children's Health Insurance Outreach (KidCare)

Summary of Performance Measures FY 21-22



<b>CHILDREN'S HEALTH INSURANCE OUTREACH KIDCARE</b>	<b>BROWARD COUNTY HEALTH DEPARTMENT</b>
Number of community events attended by KidCare staff to reach potential eligible residents.	54
Number of providers from child serving agencies trained through virtual education/training sessions.	<b>Data not available</b>
Number of public education/training sessions held.	409
Participants satisfied with public education/training sessions.	100%



<b>FIRST CALL FOR HELP (GENERAL POPULATION)</b>	<b>2-1-1</b>
Callers that contacted 2-1-1 for information regarding EITC that were referred to VITA site.	99%
Callers that contacted 2-1-1 who were satisfied with the assistance provided.	98%

<b>FIRST CALL FOR HELP (BEHAVIORAL HEALTH)</b>	<b>2-1-1</b>
Families who reported an increase in their ability to access services and resources in their communities.	99%
Families satisfied with Henderson case management services.	99%

<b>FIRST CALL FOR HELP (SPECIAL NEEDS)</b>	<b>2-1-1</b>
Families who reported an increase in their ability to access services and resources in their communities.	99%
Families satisfied with JAFCCO case management services.	95%



# Capacity Building

Summary of Performance Measures FY 21-22



<b>CAPACITY BUILDING INITIATIVES</b>	<b>CSC</b>
Organizations who were awarded Capacity Building Grants.	8
Hours of professional coaching and consulting from the SBDC provided	245
Attendees reported overall satisfaction with capacity building related trainings.	98%
Attendees in the Frequency Matters program, including "High Frequency Leadership" and "High Frequency Careers", reported overall satisfaction with the training series.	98%
Amount invested in non-profit organizational capacity building through grants.	\$162,656

<b>HANDSON BROWARD</b>	<b>HANDSON BROWARD</b>
HOB trained volunteers who chose to engage in projects supporting child serving agencies.	93%
Volunteers satisfied with training sessions.	98%
Recipient agencies who benefitted from HandsOn Broward volunteers.	98%

<b>RACIAL EQUITY INSTITUTE (REI)</b>	<b>CSC</b>
Participant who reported satisfaction with Equity Boot Camp morning session.	88%
Participants who reported overall satisfaction with REI training.	92%
REI Participants who reported an increase in knowledge of how racism dehumanizes all people.	89%
REI Participants who reported an increase in knowledge about racism in the U.S. after taking the workshop.	95%

<b>SKILL BUILDING TRAINING</b>	<b>CSC</b>
Participants who reported overall satisfaction with training.	98%
Participants who reported they would recommend the session to other participants.	98%
Participants who reported the information/ideas provided translate into usable skills and tools.	98%
Participants who reported their knowledge of the subject matter broadened by the training.	98%